Snap-on®

Pocket Guide
Product. Pricing. Support.

EMBRACE THE FULL POTENTIAL OF YOUR DIAGNOSTIC PLATFORM.

It's time to tap in.

Software Upgrade
April 2021
my.snapon.com

21.2

DIAGNOSTIC SOFTWARE

SOFTWARE UPGRADE 21.2*

IT'S TIME TO TAP IN

Snap-on® is always connected with the needs of its customers, illustrated by a full century of revolutionary product development, engineered repair solutions and dedicated support that have repeatedly redefined the automotive service industry. You can be confident that a Snap-on diagnostic tool is always ready to serve customers with unparalleled breadth and depth in general and collision repair coverage. Snap-on has always been "on" serving customers with leading edge, innovative diagnostic solutions for more than 35 years.

NEW COVERAGE HIGHLIGHTS

- **Automotive Update for Model Year 2020**
  Acura®, Alfa Romeo®, Audi®, BMW®, Chrysler®, Dodge®, FIAT®, Ford®, Honda®, Hyundai®, Jaguar®, Jeep®, Kia®, Land Rover®, Lincoln®, Mitsubishi®, MINI®, RAM®, Volkswagen® and Volvo®

- **Motorcycle Update for Model Year 2020**
  BMW, Ducati®, Harley-Davidson®, Honda, Indian®, Kawasaki®, Suzuki®, Yamaha®

- **Expanded Code Scan and Clear for Model Year 2021**
  Acura, Alfa Romeo, Audi, Buick®, BMW, Cadillac®, Chevrolet®, Chrysler, Dodge, FIAT, Ford, GMC®, Honda, Hyundai, Infiniti®, Jaguar, Jeep, Kia, Land Rover, Lexus®, Lincoln, Mazda®, Mitsubishi, MINI, Nissan®, RAM, Subaru®, Toyota®, Volkswagen, Volvo

- BMW **Vehicle Sleep Mode and Automated EVAP Leak Test** added for all applicable models

- More **ADAS recalibrations** for Buick, Cadillac, Chevrolet, GMC, Lexus, Mazda, Toyota

- Subaru **Body Unit Customizing functional tests** added for 2005-2011 Legacy, Outback, Crosstrek, Impreza

- Additional **Airbag special function** coverage 2008 and newer Audi and Volkswagen

- **Models added** with systems, codes, data, tests and special functions including:
    - Land Rover 2020 Defender (Ethernet compatibility)
    - Cadillac 2020 CT4
    - Cadillac 2020 CT5

- Tests added to the **Air Conditioning and Signal Acquisition Modules** for 2013 and newer Mercedes-Benz CLA Class

- Nissan Leaf **Charging Module** added with codes and data

- **Windshield Wiper Motor calibration** for 2012-2018 Ford Focus

- **Buick, Cadillac, Chevrolet and GMC systems update** with codes, data, tests and special functions for most 2015 and newer vehicles. Systems include: Fuel Injector, Glow Plug, Brake System, Chassis, Liftgate and Distance Sensing Cruise Control

NEW FEATURES AND ENHANCEMENTS

- Now find common maintenance resets, such as fluids and brakes more quickly with the new **Maintenance Category** on Fast-Track® Intelligent Diagnostics platforms
- New **vehicle identification screen**. Once populated, data replicates to ADAS Recalibration and Vehicle System Reports
- **Automatic Data Population** on the ADAS Recalibration Report, including tech name, the Cert ID and a mark in the fail status box if the test was unsuccessful
- **Choose to manually or automatically input the VIN number** with the disable AutoVin function
- Finish jobs even faster with **linked functional tests** and reset procedures in award-winning and exclusive **Service Resets and Relearns**, available with Fast-Track Intelligent Diagnostics and VERUS® Edge products

SMARTER. FASTER. FIXED.

- **Fast-Track Intelligent Diagnostics** guides users through every step needed to find the solution, while avoiding the steps they don't. It includes Smart Data released continuously before, during and after every software release
- **Snap-on Secure Vehicle Gateway™** provides direct access to vehicles right from the scan tool for 2018 and newer Fiat Chrysler Automobiles (FCA) models
- **Ethernet communications** support with applicable adapter for relevant Jaguar, Land Rover and Volvo vehicles
- The **Vehicle System and ADAS Recalibration reports** provide a useful summary for your customers of the diagnostic work carried out
- Access to the **Snap-on® Cloud** for up-to-the-second online storage. Archive, reference, retrieve and communicate Vehicle System Reports, thermal images and more to customers, colleagues, insurance companies
- Exclusive access to **SureTrack®**, providing Real Fixes and verified parts replacement records from millions of successful repair orders
- Exclusive **Fast-Track Guided Component Tests** show how to test, where to connect and what results to look for
- **Guided Component Test Training** with over 70 topics and hundreds of on-tool courses ranging from 5-30 minutes, including Power User Tests, How To's and more
- **Software plans** to get the most comprehensive coverage and features
- Wide-ranging **support programs**, including a Customer Care hotline, extended warranty and free comprehensive online **Training and Support**

* For more features information, see pages 4–18.
  For new coverage detail, see the Vehicle Coverage Guide located at **snapon.com/vcguide**

FAST-TRACK® INTELLIGENT DIAGNOSTICS

Smarter.
Faster.
Fixed.

Your customers' jobs call for having all the right answers every time they make a repair. But for that they need the right diagnostic tool and software — from a company and representative they can trust.

Fast-Track® Intelligent Diagnostics provides the information and resources they need to get the job done with filtered codes and vehicle-specific data to help find the right fix fast.

Everything they need, and nothing they don't. For *that* specific issue on *that* specific vehicle. All right there, when and where they need it.

Hardware
Designed to withstand the rigors of the shop environment, Snap-on® hardware offers sleek, sophisticated design, a four-way thumb pad for quick navigation, color touchscreen display and wireless compatibility for more productivity in the bay.

Software
Advanced graphing features and OEM-level data, with up to 16 live data parameters onscreen at a time — plus access to all data parameters when you need them, ensuring a seamless workflow.

FAST-TRACK®
INTELLIGENT DIAGNOSTICS ™

Experience-Based Software
Optimized for workflow, with SureTrack® delivering verified parts replacement records and Real Fixes — and Smart Data for relevant vehicle and code-specific PIDS.

Unmatched Customer Support
Industry-best Snap-on Customer Care, plus 24/7 online training and support, industry-focused national online training, flexible financing and exclusive access to the Snap-on® Cloud.

Snap-on

SEE THE DEMO AT DIAGNOSTICS.SNAPON.COM/IDDEMO

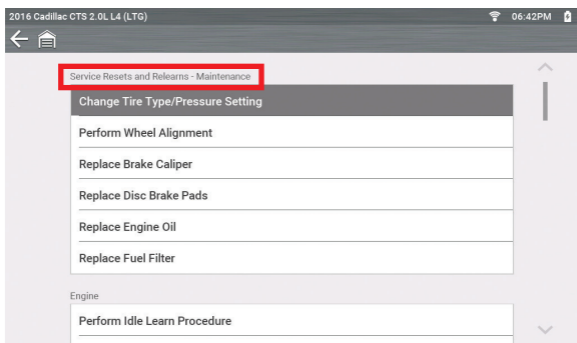| Fast-Track® Intelligent Diagnostics | Secure Vehicle Gateway™ | Critical Vehicle System Reports | Snap-on® Cloud | Service Resets and Relearns | SureTrack® | New and Expanded Coverage |

MUST-HAVE TOOLS OF THE TRADE

Service Resets & Relearns

A smart approach to a quicker and more comprehensive solution to complete a repair.

NEW — Now find common maintenance resets, such as fluids and brakes more quickly with the new **Maintenance Category** on Fast-Track® Intelligent Diagnostics platforms.

The **Service Resets & Relearns** feature is a Snap-on exclusive. It provides procedures like functional tests, but it also checks Top Repairs from SureTrack® expert information plus Technical Service Bulletins (TSBs) to offer a complete fix. With this feature you can be confident when in the midst of replacing a component, the tool's software will automatically return any services that must be performed in order to successfully complete the repair, whether it is to the repaired component itself and/or associated components.

Award Winning Service Resets & Relearns

Snap-on® has received the People's Choice Awards in the 2020 Professional Tool & Equipment News (PTEN) Innovation Award program for its Service Resets & Relearns feature in the repair information category.

SOFTWARE UPGRADE 21.2*

⬤ MUST-HAVE TOOLS OF THE TRADE

Vehicle System Reports
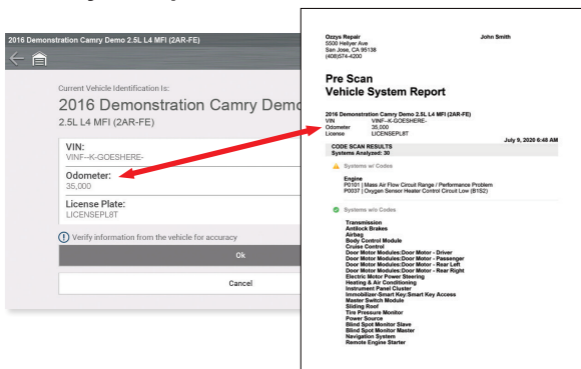
NEW Once the new **Vehicle Identification Screen** is populated, data replicates to ADAS Recalibration and Vehicle System Reports.

Available on ZEUS® and VERUS® Edge, and now TRITON™ Series, APOLLO™ Series, MODIS™ Series, SOLUS Legend™ and SOLUS Edge™.

Pre- and Post-scan Vehicle System Reports

Speed Approvals, Repairs and Payment
Fast and accurate communications to customers and insurance providers move repairs along faster, speeding the time it takes to finish the job and get paid.

Vehicle System Reports may be labeled "Pre-scan" or "Post-scan" by the technician to clearly identify before and after results.

Pre-scan: Spots hidden issues, documents diagnostic results for shop's customer, builds trust and speeds customer repair approval.

Post-scan: Illustrates repair success, conveys shop's service value, emphasizes shop's focus on customer care, aids customer satisfaction and quickens insurance processing.

Reports are automatically uploaded to the Snap-on® Cloud and also can be printed, emailed or viewed online.

⊗ MUST-HAVE TOOLS OF THE TRADE

ADAS Recalibration Reports

Meet the handy companion report to Pre- and Post-scan reports.

After performing one or more recalibrations the tool generates a report that identifies the vehicle, the system and date of recalibration. It also provides space to fill in input values and detailed results.

Now shops can show complete recalibration for one or many systems on just one report.

Available on ZEUS and VERUS Edge, TRITON Series, APOLLO Series, MODIS Series, SOLUS Legend and SOLUS Edge.

NEW **Automatic Data Population** on the ADAS Recalibration Report, including tech name, the Cert ID and a mark in the fail status box if the test was unsuccessful.

---

* For more features information, see pages 4–18.
  For new coverage detail, see the Vehicle Coverage Guide located at **snapon.com/vcguide**

SOFTWARE UPGRADE 21.2*

⊕ MUST-HAVE TOOLS OF THE TRADE

The Snap-on® Cloud

With Wi-Fi and a Snap-on tool with the newest software installed, automatically upload and access images, Vehicle System Reports and more from the Snap-on Cloud using a smart phone, tablet or PC.

Capture

- **Capture and Auto-load Reports:** With the most current Snap-on software loaded on a tool, users can capture Vehicle System Reports on a ZEUS®, TRITON™ Series, APOLLO™ Series, VERUS® Edge, MODIS™ Series, SOLUS Legend™ and SOLUS Edge™

- **Automatic Screenshot** uploads to Snap-on Cloud for ZEUS, VERUS Edge, TRITON Series, APOLLO Series, MODIS Series, SOLUS Legend and SOLUS Edge. And ZEUS, VERUS Edge or Diagnostic Thermal Imager owners can store pictures in the cloud too

- **Direct Repair Order linkage:** Create Permanent links lead directly to the saved image or Vehicle System Report that can be added to and accessed from shop management software

Categorize

- **Mark Files:** Identify images as 'Known good' or 'Known bad'
- **Tag Files:** File tagging makes keyword search fast for future reference
- **Get files:** Retrieve by customer name, VIN or sort by date allowing for easy retrieval

Collaborate

- Compare and Share: Use with others to facilitate diagnosis and repair
- Be the Expert: Share "Known good" or "Known bad" images

Communicate

- **My Network:** Add up to 20 contacts and easily share files
- **Flexible Sharing:** Communicate Vehicle System Reports and images via text or email
- **Speed It Up:** Shops can share pre-scan reports and images with customers to receive quick repair approvals and post-scans with insurance companies to confirm OEM repair requirements have been met

🔧 MUST-HAVE TOOLS OF THE TRADE

SURETRACK®

THE FASTEST PATH TO FIXED

Over 40 Million SureTrack® Real Fixes!

New content is continually added and with the latest software you instantly access:

- Verified parts replacement records showing successful fixes

- Expert information hot-linked directly from diagnostic trouble codes

- Exclusive insight based on experience from millions of repair orders

- Vehicle-specific fixes based on symptoms, codes and mileage

- Definitive, reliable answers, validated by SureTrack® expert technicians

Visit **www.suretrackblog.com** to show customers successful solutions resolved by SureTrack and its community members!

* For more features information, see pages 4–18.
  For new coverage detail, see the Vehicle Coverage Guide located at **snapon.com/vcguide**

SOFTWARE UPGRADE 21.2*

ON-TOOL CTM COURSES AND TRAINING

Customers can take advantage of hundreds of on-tool training courses on over 70 topics to help techs learn everything they need to know for component testing. These courses range from 5 -30 minutes and include Power User Tests, How To's and more.

Available training topics:

Automotive Communication Network Classification

Advanced Ignition System

Air Conditioning

Anti-Lock Braking

Automotive Electrics

Basic Electronic Component

Battery Drain Test

Brake Electronics

Brushless Direct Current Motor

CAN Bus

Common Rail Diesel Injection

Compression Ignition Engine Preheating

Current Ramp

Data Link Connector

Diesel Particulate Filter

Drive Control

Driver Assistance Technology

Dynamic Steering

Electric Windows

Electronic Control Module

Electronic Parking Assistance

Electronic Throttle Control

Electronically Controlled Transmission

Electronics

Engine Mechanical Theory

Evaporative Emissions Diagnosis

Forced Induction System

Four Wheel Steering

Fuel Filter Test

High Intensity Discharge Lighting

Hybrid Vehicle

Immobilizer Function

LIN Bus

Mapped Cooling System

Mass Airflow Calculation

NOx Accumulator

NOx Emissions

On Fuel Additive Versus Urea Solution

On Spark Ignition Induction Systems

Pressure Transducer Diagnostic

Priority Lighting

Relay Test Procedure

Running Compressions Waveform

Selective Catalytic Reduction

Smart Charge

Spark Ignition Direct Injection

Spark Ignition Engine Emissions

Spark Ignition Engine Management Components

Stop Start Technology

Supplementary Restraint System

Tire Pressure Monitoring System

Voltage Drop Diagnosis

Waveform

MOTORCYCLE COVERAGE

Get the Snap-on® quality and expertise techs already know and trust in auto coverage with motorcycle coverage, to take on bike diagnostic jobs confidently and effortlessly.

NEW Motorcycle update for Model Year 2020. Comprehensive OEM-specific coverage for nine domestic, Asian and European motorcycle makes as far back as 2000.

- Comprehensive diagnostics with codes, live data graphing, functional tests, relearns and adaptations

- Accelerate maintenance tasks with special functions like brake bleeding, service light reset, compression tests and fuel tank drain

- PLUS! Automotive coverage for 47 domestic, Asian and European vehicles as far back as 1980

Motorcycle coverage optional. Separate adapter purchase required for SOLUS Legend™ and ETHOS® Edge.

FEATURES AT-A-GLANCE

	Platform Features
Experience-based Software	FAST-TRACK® INTELLIGENT DIAGNOSTICS
	SURETRACK® EXPERT INFORMATION WITH WI-FI & CURRENT SOFTWARE
	SNAP-ON® CLOUD AUTO FILE & SCREEN CAPTURE UPLOAD WITH CURRENT SOFTWARE
	OEM TSBs, CAMPAIGNS & RECALLS WITH CURRENT SOFTWARE
	EXCLUSIVE PRESET PID TRIGGERS
	DATA MANAGER APPLICATION FOR VEHICLE RECORDS
	SHOPKEY® REPAIR INFORMATION & MANAGEMENT SYSTEM (OPTIONAL)
	PERFORMS RELEARNS & INITIALIZATIONS
Software	MOTORCYCLE & AUTOMOTIVE COVERAGE
	LIVE DATA GRAPHING (SCANNER AND/OR SCOPE)
	FUNCTIONAL TESTS & BI-DIRECTIONAL CONTROLS
	SECURE VEHICLE GATEWAY™
	ETHERNET COMMUNICATIONS SUPPORT
	VEHICLE SYSTEM REPORT WITH PRE-/POST-SCAN OPTION
	ADAS RECALIBRATION REPORT
	RECORDS ALL PIDS - WHILE ON OR OFF SCREEN
	FAST-TRACK GUIDED COMPONENT TESTS
	WAVEFORM LIBRARY AND KNOWN GOOD TEST VALUES
Support	SOFTWARE SUBSCRIPTION
	PREPAID SOFTWARE PLAN
	ONLINE SOFTWARE UPDATE VIA SHOPSTREAM CONNECT
	OVER-AIR AUTOMATIC SOFTWARE UPDATE
	ONLINE PLATFORM TRAINING COURSES
	ONBOARD GUIDED COMPONENT TESTS TRAINING COURSES
Hardware	<6-SECOND BOOT-UP
	WI-FI
	CAMERA ID
	INSTANT ID WHEN CONNECTED TO VEHICLE
	HOTKEY FOR INSTANT SCREEN SHOTS
	WIRELESS SCAN MODULE
	BUILT IN CAMERA
	OPEN WEB BROWSER
	WIRELESS PRINTING
	HIGH-SPEED LAB SCOPE
	IGNITION SCOPE CAPABILITIES

[1] TSBs provided are specific to the code only
[2] PID trigger function has to be manually set
[3] Requires additional accessories
[4] Print reports using Snap-on Cloud - current software required

	ZEUS®	TRITON-D10™	APOLLO-D9™	SOLUS Legend™
	●	●	●	
	●	●	●	●
	●	●	●	●
	●	●[1]	●[1]	
	●	●	●	●[2]
	●			
	●			
	●	●	●	●
				●
	●	●	●	●
	●	●	●	●
	●	●	●	●
	●[3]	●	●	●[3]
	●	●	●	●
	●	●[4]	●[4]	●[4]
	●	●	●	●
	●	●		
	●	●		
	●	●	●	●
	1YR OR 3YR	1YR	1YR	
				●
	●	●	●	
	●	●	●	●
	●	●		
		●	●	●
	●	●	●	●
	●			
	●	●	●	●
	●	●	●	●
	●			
	●			
	●			
	●	●[4]	●[4]	●[4]
	4-CHANNEL	2-CHANNEL		
	●			

For more product comparison detail, visit my.snapon.com in the Diagnostics section, just click the Sales Support Files link and then refer to the "Software Upgrade Materials" section.

ADAS IS HERE. ARE YOUR SHOPS AND TECHS READY?

What is ADAS?

Commonly referred to as drivers' aids or safety systems, Advanced Driver Assistance Systems (ADAS) create a better driving experience by helping drivers navigate challenges as well as protect them and others from harmful actions and collisions. These systems include, but are not limited to, lane departure warning, collision warning, adaptive cruise control, adaptive light control, automatic braking, automatic parking and blind spot detection.
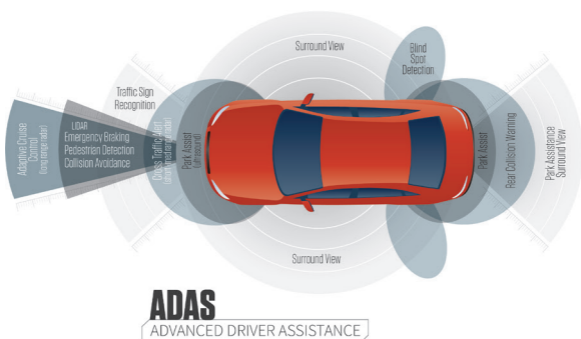
Both collision and general repair shops perform common jobs, from windshield replacement, body work, wheel alignments to everyday component failure and replacement, relately a shop needs to recalibrate these systems to get the vehicle back on the road safely.

What is Needed to Perform ADAS Recalibrations?

- **Snap-on® Diagnostic Platform**
  Snap-on ADAS coverage handles all recalibration types

  - **Initialization**
    An operation where the scan tool communicates directly with the vehicle to complete the recalibration

  - **Dynamic**
    A vehicle recalibrates itself using roadside markers. Following scan tool instructions Technicians drive a vehicle to complete the recalibration. This is most common for American made vehicles

- **Static Recalibration and Targets***
  Static recalibration requires a Snap-on diagnostic platform and OEM-compliant physical targets to recalibrate cameras or sensors. Targets are different for every make, model and type of sensor. Asian and European vehicles often require this type of recalibration.

  - **The EZ ADAS™ Recalibration System**
    The EZ ADAS Recalibration System is a target placement system, sold through John Bean®, designed to support Snap-on scan tools when performing Static recalibration. This product is part of the Tech Lead brokerage program*

- **ShopKey® Pro Repair Information System**
  The ShopKey Pro Repair information system can complement the diagnostic tool's coverage before the repair by identifying ADAS systems present that require recalibration in a vehicle

* EZ ADAS Recalibration System leads must be submitted using the Chrome Tech Lead process to receive brokerage. Contact your local John Bean representative or refer to the lead brokerage card for more information.

SOFTWARE OPTIONS

- **FAST-TRACK® INTELLIGENT DIAGNOSTICS PREPAID PLANS** include complete data services, domestic, Asian and European coverage, SureTrack® and online upgrades
  - One (1) Year Plan available for ZEUS®, TRITON™ Series, APOLLO™ Series
  - ZEUS Three (3) Year Plan offers prepaid plan services and coverage, plus a one (1) year extended warranty
- **SOFTWARE SUBSCRIPTION PROGRAM** with continuous software upgrades supplies domestic, Asian and optional European coverage, plus SureTrack and online software upgrades. Fast-Track Intelligent Diagnostics-enabled products receive complete data services
- **SINGLE SOFTWARE UPGRADE** offers six (6) months of domestic, Asian and optional European coverage, plus SureTrack

For pricing and availability see pages 19—27

HAVE PREPAID CUSTOMERS WITH UPCOMING EXPIRING PLANS?

Get a jump on it and refer to your Opportunity List in the Franchisee Portal to identify customers with plans expiring in the near future.
The list highlights those who have expired as well as those nearest to expiring and provides a visual of the opportunities to renew in the next 90 days.

See pages 28—31 to learn how to renew customers on a new Prepaid Plan or Subscription.

EXTENDED WARRANTY PROTECTION

Snap-on® offers peace of mind and protection for some of your customer's most valued business assets — their Snap-on diagnostic tools. Snap-on is proud to offer this comprehensive and flexible extended warranty coverage for an additional 12, 24 or 36 months[†] — it's your customer's choice.

Here are some key reasons why the Extended Warranty Program is right for your customer:

- Coverage equal to the original factory warranty

- Continuous protection for pennies a day

- Flexible financing available

- Protection against future parts and labor cost increases

- Increased resale value

- Can pay for itself in cost savings with just one repair

- Provides years of worry-free use

- 12, 24 or 36 month extended coverage[†]

- Genuine Snap-on service parts and expert service technicians

- Complimentary shipping and handling

The Snap-on Extended Warranty Program is the most comprehensive extended warranty in the business, offering the same complete coverage as the original warranty. Whether customers choose 12, 24 or the 36 month extension, its universal protection remains the same!

[†] Extended Warranty Program available with new diagnostic tool purchases as well as any diagnostic tool while under its original Snap-on warranty

ENHANCED COVERAGE

ETHERNET COMMUNICATION

Most Snap-on® diagnostic scan tools now offer Ethernet access for those Jaguar®, Land Rover® and Volvo® models that require it.

Ethernet-enabled adapters are required to harness this capability in the tool.

ZEUS® and VERUS® Edge
EESM306 Compact Scan Module
Part Number EAK0355L05A.............$1090.00

TRITON-D8®, APOLLO-D8™, MODIS Edge™, MODIS Ultra™, SOLUS Edge™, SOLUS Legend™, ETHOS® Edge, P1000™
OBD-II/DoIP Data Cable with Light
Part Number EAX0072L17A.............$225.95

ZEUS® Platform EEMS342EUR.. $11,025

Requires Prepaid Plan or Subscription to activate Fast-Track®
Intelligent Diagnostics

Software Options — descriptions on page 16

3-year Prepaid Plan $5,295
1-year Prepaid Plan..$1,595

Software Subscription Program...$1,188
  Weekly Payment $23

Single Software Upgrade
  From Version 20.2 or earlier — EESP342U1 ....$1,525
  From Version 20.4 — EESP342U2 ....$1,135
  SBEC Weekly Payment $44

European Coverage Accessories
  European Adapters and Keys — EAK0351L02A $385
  European Keys Only — EAK0301B06B.. $210

Extended Warranty
  12 Month — EWZEUS1.. $363.00
  24 Month — EWZEUS241 .... $653.40
  36 Month — EWZEUS361 ....$925.65

*† See back cover

TRITON-D$_{10}$™ Platform EEMS344EUR $6,995

TRITON-D$_8$® Platform EEMS343EUR $6,695

Requires Prepaid Plan or Subscription to activate Fast-Track®
Intelligent Diagnostics

Software Options — descriptions on page 16
1-year Prepaid Plan... $1,595

Software Subscription Program... $1,068
   Weekly Payment $21

Single Software Upgrade
   From Version 20.2 — EESP343U1 .... $1,525
   From Version 20.4 — EESP343U2 .... $1,135
   SBEC Weekly Payment $44

European Coverage Accessories
   European Adapters and Keys — EAK0301B07C.................................... $385
   European Keys Only — EAK0301B06B.. $210

Extended Warranty
   12 Month — EWTRN101/EWTRITN1 .... $363.00
   24 Month — EWTRN10241/EWTRITN241 .... $653.40
   36 Month — EWTRN10361/EWTRITN361 .... $925.65

APOLLO-D₉™ Platform EESC335EUR \$5,495

APOLLO-D₈™ Platform EESC333EUR \$5,495

Requires Prepaid Plan or Subscription to activate Fast-Track
Intelligent Diagnostics

Software Options — descriptions on page 16
1-year Prepaid Plan.. \$960

Software Subscription Program...\$768
  Weekly Payment \$15

Single Software Upgrade
  From Version 20.2 or earlier — EESP333U1 ....\$1,250
  SBEC Weekly Payment \$48
  From Version 20.4 — EESP333U2/EESP335U2....................\$675
  SBEC Weekly Payment \$26

European Coverage Accessories
  European Adapters and Keys — EAK0301B07C....................\$385
  European Keys Only — EAK0301B06B.................................. \$210

Extended Warranty
  12 Month — EWAPOLL1/EWAPOL91 ....\$259.00
  24 Month — EWAPOLL241/EWAPOL9241 .... \$466.20
  36 Month — EWAPOLL361/EWAPOL9361........................ \$660.45

*† See back cover

VERUS® Edge Software EESP330##

VERUS PRO Software EESP327##

Software Options — descriptions on page 16

Software Subscription Program...$996
   Weekly Payment $20

Single Software Upgrade
   From Version 20.2 or earlier — EESP330U1/EESP327U1 ....$1,340
   SBEC Weekly Payment $40
   From Version 20.4 — EESP330U2/EESP327U2..................................$1,025
   SBEC Weekly Payment $40

European Coverage Activation — EESP330E/EESP327E...........................$695
   European Adapters and Keys — EAK0301B07C.....................................$385
   European Keys Only — EAK0301B06B..$210

MODIS Edge™ Software EEMS341##

MODIS Ultra™ Software EESP328##

Software Options – descriptions on page 16

Software Subscription Program...$996
    Weekly Payment $20

Single Software Upgrade
    From Version 20.2 or earlier – EESP341U1/EESP328U1 ....$1,340
    SBEC Weekly Payment $40
    From Version 20.4 – EESP341U2/EESP328U2 ....$1,025
    SBEC Weekly Payment $40

European Coverage Activation – EESP341E/EESP328E............................$695
    European Adapters and Keys – EAK0301B07C......................................$385
    European Keys Only – EAK0301B06B.. $210

*† See back cover

SOLUS Legend™ Platform EESC336EUR......................$3,695.00

SOLUS Edge™ Software EESC320##

SOLUS Ultra® Software EESP318##

Software Options – descriptions on page 16
Software Subscription Program...$600
   Weekly Payment $12

Single Software Upgrade
   From Version 20.2 or earlier –
   EESP336U1/ESP320U1/EESP318U1... $1,135
   SBEC Weekly Payment $44
   From Version 20.4 – EESP336U2/ESP320U2/EESP318U2................$565
   SBEC Weekly Payment $22

European Coverage Activation – EESP320E/EESP318E...........................$695
   European Adapters and Keys – EAK0301B07C....................................$385
   European Keys Only – EAK0301B06B.. $210

Extended Warranty
   12 Month – EWSLEG1 ....$259.00
   24 Month – EWSLEG241... $466.20
   36 Month – EWSLEG361 .... $660.45

ETHOS® Edge Platform EESC332 .... $2,895

ETHOS PRO Software EESP331##

ETHOS Tech Software EESP321##

ETHOS Plus Software EESP319##

Software Options — descriptions on page 16
Software Subscription Program..$504
   Weekly Payment $10

Single Software Upgrade
   From Version 20.2 or earlier
   EESP332U1/EESP331U1/EESP321U1/EESP319U1 ....$820
   SBEC Weekly Payment $32
   From Version 20.4
   EESP332U2/EESP331U2/EESP321U2/EESP319U2............................$490
   SBEC Weekly Payment $19

European Coverage Activation and Accessories
ETHOS Plus — EESP319E...$375
ETHOS Edge included with tool purchase
   European Adapters and Keys — EAK0301B07C....................................$385
   European Keys Only — EAK0301B06B.. $210

Extended Warranty
   12 Month — EWEEDGE1.. $207.00
   24 Month — EWEEDGE241..$372.60
   36 Month — EWEEDGE361 ....$528.26

*† See back cover
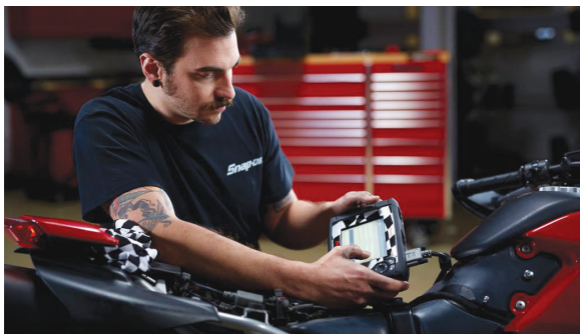
P1000™ Software EESC334##

Software Options — descriptions on page 16

Software Subscription Program...$504
   Weekly Payment $10

Single Software Upgrade
   From Version 20.2 or earlier
   EESP334U1...$820
   SBEC Weekly Payment $32

   From Version 20.4
   EESP334U2...$490
   SBEC Weekly Payment $19

Harley-Davidson® Vehicle Software and Smart Vehicle Interface

For ZEUS® and TRITON™, APOLLO™, VERUS®, MODIS™, SOLUS™, ETHOS® Series

EAK0347L01A $750

VANTAGE® Legend Platform EETM345 ....$2,995.00

VANTAGE® Ultra Software EETM309##

Single software upgrade is good for one year of complete coverage.

From Version 19.4 or earlier — EESP345U1/EESP309U1..........................$475
SBEC Weekly Payment $18

Extended Warranty

12 Month — EWVNLEG1 ....$259.00
24 Month — EWVNLEG241.. $466.00
36 Month — EWVNLEG361 .... $660.00

MICROSCAN® III EESC720 .... $439.95

*† See back cover

Up to 90 days prior to a customer's Prepaid Plan expiration you can perform a renewal using a new Prepaid Plan

ZEUS®

1. Launch ScanBay™ from Chrome and select applicable product or product family

2. Boot the diagnostic tool. Insert your ScanBay USB (memory stick), then remove it after the USB stick scans the device and the onscreen "completed" message displays

3. Insert the USB stick into your Chrome laptop PC. Follow prompts to see qualifying software

4. Select Activate or Upgrade Customer Unit

5. Next select Renew Prepaid Plan and change the pricing if needed

6. Follow prompts to review and confirm the upgrade, details of the Prepaid Plan Renewal and customer information

7. The Prepaid Plan Renewal process is complete. Select Finish to exit and return to Chrome

EVERYTHING YOU NEED. NOTHING YOU DONT.

TRITON™ Series and APOLLO™ Series

1. Launch ScanBay™ from Chrome and select All Other Diagnostic Families/Products

2. Boot the diagnostic tool, and from the home screen select Tools, then Connect-to-PC. Connect a USB cable between the tool and your Chrome laptop PC

3. When Chrome laptop scans the device and displays the message "completed", follow prompts to see qualifying software

4. Select Activate or Upgrade Customer Unit

5. Next select Renew Prepaid Plan and change the pricing if needed

6. Follow prompts to review and confirm the upgrade, check upgrade details of the Prepaid Plan Renewal and customer information

7. The Prepaid Plan Renewal process is complete. Select Finish to exit and return to Chrome

Find detailed instructions available in ScanBay Help or the Franchisee Portal

HOW TO ENROLL AN EXPIRING PREPAID PLATFORM IN SUBSCRIPTION

Up to 14 days prior to a customer's Prepaid Plan expiration you can enroll the unit into a Subscription

ZEUS®

1. From Chrome, select Subscription from the Account Type dropdown menu

2. Select Yes, when prompted if you would like to start a Subscription

3. Select Subscription from the list of promotions displayed

4. Launch ScanBay™ from Chrome

5. Select applicable product or product family

6. Boot the diagnostic tool, then Insert your ScanBay USB (memory stick), and remove it after the USB stick scans the device and the onscreen "completed" message displays

7. Insert the USB stick into your Chrome laptop PC. Follow prompts to see qualifying software

8. Confirm the subscription is for an individual or for a business, select Next to continue

9. Read and confirm you have the information listed on the screen before you continue, (customer contact information, bank routing numbers, etc.)

10. Connect the electronic signature pad to your Chrome laptop, then select Next to continue

11. Select Renew Subscription and select Next

12. Follow prompts to review and confirm the pricing and subscription details. Select Finish to perform the Subscription contract signing

13. From your Chrome sales system, select Print Contract

14. Complete all the required fields
    Make sure to scroll down to view all the fields

15. Have the customer sign the contract using the electronic signature pad and select OK to approve. Exit to return to Chrome

16. If a newer software version is available for the device, a ScanBay message appears and offers to program the device

TRITON™ Series and APOLLO™ Series

1. From Chrome, select Subscription from the Account Type dropdown menu
2. Select Yes, when prompted if you would like to start a Subscription
3. Select Subscription from the list of promotions displayed
4. Launch ScanBay™ from Chrome
5. Select All Other Diagnostic Families/Products
6. Boot the diagnostic tool, and from the home screen select Tools, then Connect-to-PC. Connect a USB cable between the tool and your Chrome laptop PC
7. When Chrome laptop scans the device and displays the message "completed", follow prompts to see qualifying software
8. Confirm the subscription is for an individual or for a business, select Next to continue
9. Read and confirm you have the information listed on the screen before you continue, (customer contact information, bank routing numbers, etc.)
10. Connect the electronic signature pad to your Chrome laptop, then select Next to continue
11. Select Renew Subscription and select Next
12. Follow prompts to review and confirm the pricing and subscription details. Select Finish to perform the Subscription contract signing
13. From your Chrome sales system, select Print Contract
14. Complete all the required fields
    Make sure to scroll down to view all the fields
15. Have the customer sign the contract using the electronic signature pad and select OK to approve. Exit to return to Chrome
16. If a newer software version is available for the device, a ScanBay message appears and offers to program the device

Find detailed instructions available in ScanBay Help or the Franchisee Portal

AUTOMATED SUBSCRIPTION TRADE-IN

Remove Original Device from Software Subscription Program and Enroll New Platform in Software Subscription Program

1. Log into Chrome

2. Select the customer, start a new order and for Trade-In select previous subscription/Debtor ID in Account Type
   SUB — [followed by the current Debtor Number]

Subscribe New Device

3. Connect new device

4. Launch ScanBay™

5. Select the subscription product and any accessories to be added to the order

6. In the next windows follow the prompts to review your selection

7. Select Finish to complete the Agreement

Complete SUB Contract

8. On the Subscription tab, review the estimated Monthly Payment. Select Print Contract to open and display the Subscription Contract

9. Enter optional Direct Debit information

10. Follow prompts to open, review, sign and complete the Contract (similar to the EC process). Click Print/Submit

11. Close the contract PDF window

Programming New Device

12. Choose the Complete Order button to continue the transaction

13. ScanBay wizard screens are displayed. Follow the prompts to complete software programming

Unsubscribe Old Device

ScanBay will auto-detect and display the platform type and serial number to trade-in

Complete RA Order

After selecting Finish, you are returned to Chrome where the subscription enrollment fee and accessories for the newly enrolled device are displayed on a separate RA order. Review, add more items and complete the sale

Most Important Step

Perform ScanBay Sync to communicate transaction to ScanBay

Remove Original Device from Software Subscription Program and Place New ZEUS®, TRITON™ Series or APOLLO™ Series on Fast-Track® Intelligent Diagnostics Plan at Platform Purchase

1. Log into Chrome
2. Select the customer, start a new order and select RA or EC Account Type
3. Launch ScanBay
4. Select Product
5. Connect new device
6. Select Activate or Upgrade option
7. Select Data Plan
8. Follow ScanBay prompts
9. Connect device being traded in to unsubscribe and select Next
10. The ScanBay wizard provides prompts to complete the transaction

Most Important Step

Perform ScanBay Sync to communicate transaction to ScanBay

INSTALL SOFTWARE UPGRADES FASTER

ScanBay™ Software Upgrade using MicroSD Card

P1000™ and TRITON™, APOLLO™, MODIS™, SOLUS™, ETHOS®, VANTAGE® Series

The following instructions describe how to upgrade diagnostic tool software using the tool's MicroSD card and your Chrome/ScanBay laptop.

IMPORTANT! Read Before Proceeding

- Secure digital cards (MicroSD, SD, etc.) are sensitive to electrostatic discharges (ESD) and can easily be damaged by static electricity. Before handling the card, ground yourself by touching a metal object that is grounded to discharge any static electricity
- To perform this upgrade a MicroSD-to-SD card adapter is required
- The diagnostic tool must be powered by the AC power supply during the upgrade process. If the tool loses power during the upgrade process, the tool may be damaged
- The diagnostic tool MUST have been placed into Connect-to-PC mode with its MicroSD card inserted
- Do NOT turn the diagnostic tool on BEFORE inserting the card. The diagnostic tool MUST be off when the card is inserted
- The diagnostic tool is inoperable without the MicroSD card. Do not lose, damage, or allow the card to fall into the housing during removal or installation
- Be careful when inserting the Micro SD card into the diagnostic tool. If the card is inserted at an angle the card may be damaged

Upgrade Instructions

1. Turn off the diagnostic tool

2. Remove the MicroSD card from the diagnostic tool by gently pressing it down and then releasing. The card will pop-up and can be removed
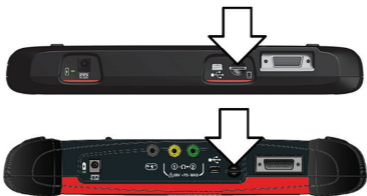
3. Insert the MicroSD card into the MicroSD-to-SD card adapter

4. If required, remove the SD slot protector (simulated card) from the Chrome/ScanBay laptop card slot, then insert the MicroSD-to-SD card adapter (with MicroSD card) into the laptop card slot

MicroSD to SD Card Adapter
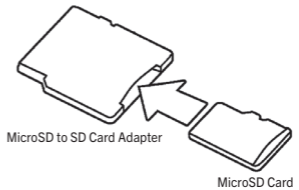
MicroSD Card

5. Start ScanBay and complete the software upgrade delivery process

6. After the upgrade is complete, remove the MicroSD-to-SD card adapter from the laptop, and remove the MicroSD card from the adapter

7. With the diagnostic tool off, insert the MicroSD card into the diagnostic tool

8. Connect the AC power supply to the diagnostic tool. The tool will automatically turn on

9. Follow the on-screen prompts to complete the upgrade installation process on the diagnostic tool

10. If required, reinstall the SD slot protector (simulated card) into the laptop SD card slot to prevent damage
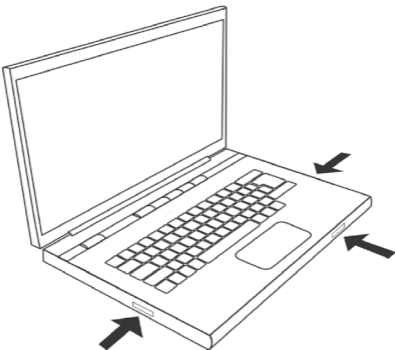
ZEUS®, VERUS® Edge, VERUS PRO

1. **Communication or Software Challenge?** Disconnect the wireless scan module from vehicle and power off for at least 45 seconds then reboot the unit

2. **Other Communication Issues?** Try second DA-4 Cable (except ZEUS). Verify the power LED on the DA-4 Cable is illuminated (does not apply to VERUS). For ZEUS verify a green LED illuminates when you plug the compact scan module into the OBD connector of the vehicle. Verify vehicle has 12 volt and ground at the correct pin locations (pin #4 is ground and pin #16 is 12 volt on standard 16-pin OBD-II style connectors)

3. **Coverage Verification?** Check the software version on the tool and refer to the Vehicle Coverage Guide to verify coverage support of vehicle and system. Find the guide at **snapon.com/vcguide**

4. **General Performance Issues?** Check for viruses at Snap4help.com/virus (VERUS PRO) or perform a Microsoft Security Essentials scan. Recommend to customer that they reboot the platform everyday (Note: Sleep and Wake is NOT a reboot)

5. **Wireless Scanner Calling for Keys?** Verify the wireless scan module is Bluetooth® paired to the scanner. On ZEUS a blue LED light will blink once the Compact Scan Module has connected to the platform

CHECK THESE QUICK TIPS BEFORE CALLING DIAGNOSTIC CUSTOMER CARE CENTER.

P1000™ and TRITON®, APOLLO™, MODIS™, SOLUS™, ETHOS® Series

1. **Platform or Software Challenge?** Disconnect from vehicle, power off for at least 45 seconds and reboot the unit

2. **Other Communication Issues?** Try second Data Cable. Verify the power LED on the DA-4, DA-5, and/or Smart Vehicle Interface Cable is illuminated which indicates the vehicle has 12 volt and ground at the correct pin locations (pin #4 is ground and pin #16 is 12 volt on standard 16-pin OBD-II style connectors)

3. **Coverage Verification?** Check the software version on the tool and refer to the Vehicle Coverage Guide to verify coverage support of vehicle and system. Find the guide at **snapon.com/vcguide**

4. **Unit is Locked Up or Will Not Power Down?** Press and hold the power button until unit powers down, then reboot. After connecting to the vehicle wait for a second beep before navigating to the vehicle selection in the scanner

5. **Correct Connection to Vehicle?** Verify Data Cable or vehicle-specific adapter being used match what is being requested by the software

NOTES

Snap-on

CELEBRATING A CENTURY OF ENDLESS INNOVATION

For a complete run-down of available coverage, refer to the
Vehicle Coverage Guide located at **snapon.com/vcguide**

*Important Platform and Upgrade Reminder

Prices and availability subject to change without notice. List prices and
weekly payments do not include Sales Tax

Some functions shown require an internet connection

†**Software Subscription Program**
Enrollment fee is separate and not eligible for weekly or monthly
payment option. Rates and terms are subject to credit approval at time
of sale and terms of the program and contract. Not everyone will be
approved. Payment based on 12 month term for Subscription.
Payment is estimated, does not include taxes and other charges, and is
subject to change. Not all software products qualify

†**Fast-Track® Intelligent Diagnostics Prepaid Plan**
Data package is separate and may be included on EC. Rates and terms
are subject to credit approval at time of sale and terms of the program
and contract. Not everyone will be approved. Payment based on
contract term. Not all platform products qualify

Diagnostic Training & Support

snapon.com/diagnostics/us/training
snapon.com/diagnostics/us/faq
diagnostics_support@snapon.com
(800) 424-7226

snapon.com/diagnostics