



AT&T Helps Nation's Largest Rehabilitation Solutions Provider Accelerate Patient Outcomes with Development of First-of-Its-Kind App and Interconnected Cloud Platform

Accelerated Care Plus Sees Its ACPlus® Interconnected Care Solutions as a Game-Changer for the Rehab Solutions Industry

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What's the news? AT&T* is helping [Accelerated Care Plus](#) (ACP) improve outcomes for physical therapy patients and efficiency for staff with the development of a cloud-based platform accessed through an iOS app. ACPlus® Interconnected Care Solutions is the first-of-its-kind HITRUST¹, HIPAA²-compliant platform for the rehabilitation solutions industry. It puts everything therapists need to treat patients and track their progress at their fingertips.

Why is this important? As the nation's largest provider of rehabilitation solutions, ACP serves Medicare and Medicaid-certified skilled nursing and assisted living facilities. Treatment plans for these patients must be evidence-based and require extensive documentation for insurance reimbursements, such as pre-therapy evaluations, treatment time, device settings, and duration of treatment. Missing, inaccurate or inconsistent data can result in denials for reimbursement.

In addition to ensuring accurate, efficient, and compliant point-of-service documentation, ACPlus® saves therapists up to an hour a day by streamlining the documentation process. Less time spent on paperwork means more time spent driving better patient outcomes.

What's unique about this solution? It's a first for the rehabilitation solutions industry. This end-to-end solution from AT&T transforms a multisystem, time-intensive, paper-driven process into a one-stop-shop paperless environment with consistent and accurate documentation.

How does it work? The ACPlus® app, which houses pre-built documentation templates, connects directly with the patient's electronic medical records (EMR) and [ACP's communications-enabled physical therapy equipment](#): the OmniCycle®, OmniStand®, OmniVR®, Synchrony®, OmniVitals™, OmniFlow™, OmniVersa®, and OmniSWD®. Patient information pulled from the EMR system and ACP's physical therapy equipment auto fills the documentation templates. For example, to document a patient's therapy, such as duration and device used, the therapist simply scans the QR code on the equipment, and the data uploads to the app.



Before ACPlus[®], clinicians depended on oftentimes illegible handwritten notes or memory to enter the information on a computer at a later time. There's more room for error with that method which can lead to delays in filing for reimbursement. Collecting this data at the point of care not only allows clinicians to adjust their therapy plan in real-time, but also allows transmission of the data to the patient's record with the click of a button.

ACPlus[®] Interconnected Care Solutions also includes the ACPlus[®] Facility Portal which pulls data from the ACPlus[®] app into an easy-to-use dashboard. Through this portal, facility managers can access the list of patients at the facility, their assigned therapists, their treatment progress, and the protocols used. Facility managers can also track billing and equipment usage, as well as access ACP treatment programs and help desk support through the web portal.

What are people saying?

“Helping companies like Accelerated Care Plus succeed by providing end-to-end solutions is what we do best. We’re honored ACP chose us to design its new ACPlus platform and app to benefit patients and clinicians.” – Joe Drygas, VP Healthcare Industry Solutions, AT&T

“ACPlus[®] was built for post-acute and rehab partners to remove the longstanding barriers that have limited clinicians and executives from having real-time, accurate, and interconnected data at their fingertips to make better decisions. We are grateful to our partners for their ongoing input with this project and are thrilled to be launching ACPlus[®].” – Deb Koepsel, President, ACP

Where can I find more information?

Go [here](#) to learn more about AT&T IoT Professional Services. For more information about Accelerated Care Plus, visit [here](#).

***About AT&T Communications**

We help family, friends and neighbors connect in meaningful ways every day. From the first phone call 140+ years ago to mobile video streaming, we @ATT innovate to improve lives. AT&T Communications is part of AT&T Inc. ([NYSE:T](#)). For more information, please visit us at [att.com](#).

¹[The Health Information Trust Alliance](#) champions programs that safeguard sensitive information and manage information risk for global organizations across all industries. HITRUST develops, maintains, and provides broad access to its widely adopted common risk and compliance management frameworks, related assessment, and assurance methodologies.



HITRUST Accreditation

Drummond Group ("Drummond") has been actively engaged by Accelerated Care Plus (ACP) in order to perform the work necessary to submit a HITRUST CSF® assessment for intended validation and certification. Drummond has been designated by HITRUST as a HITRUST External Assessor™ and ACP has engaged Drummond as such. ACP is fully engaged with Drummond to move forward expeditiously to complete their assessment. It is expected that HITRUST accreditation will be completed during 2021.

²[Health Insurance Portability and Accountability Act](#) of 1996 is a federal law that required the creation of national standards to protect sensitive patient health information from being disclosed without the patient's consent or knowledge.