

XFINITY HOME



Comcast
15815 25th Ave West
Lynnwood, WA 98087

We would like to welcome you as a new customer of XFINITY Home!

Certain municipalities in Washington require home security system users to obtain an alarm registration/user permit. It is your responsibility to comply with these requirements. **If you fail to do so, the municipality could delay or refuse to dispatch emergency personnel and/or assess you fines.**

As a courtesy, we have compiled the requirements for some areas that require an alarm registration/user permit on the reverse side of this letter. This list is not exhaustive and you should confirm registration requirements with your municipality.

Once you receive your permit (where required), please login to the subscriber portal at www.xfinity.com/xhportal; go to the **Security** menu, select “**Emergency Dispatch Setup**” and enter your permit number along with the expiration date at the bottom of the page.

Please contact your local municipality with any questions regarding alarm registration and user permits.

Thank you,

XFINITY Home Team
1-800-XFINITY

County	City	Details
Clark	Unincorporated County Area	<p>All home owners in Clark Unincorporated County must register their security alarms.</p> <p>Current Cost: \$20.00</p> <p>Application: http://www.clark.wa.gov/sheriff/documents/alarmpermit.pdf</p>
	Vancouver	<p>All home owners in Clark Unincorporated County must register their security alarms.</p> <p>Current Cost: \$20.00</p> <p>Application: http://www.cityofvancouver.us/upload/images/Police/2REG_FORM12-2006.pdf</p>
King	Carnation	<p>All home owners in Carnation must register their alarm systems with the Duvall - Carnation Police Department.</p> <p>Current Cost: No Fee</p> <p>Application: http://www.duvallwa.gov/departments/police/Alarm%20Registration%20.pdf</p>
	Clyde Hill	<p>All home owners in Clyde Hill must register their security alarm systems with the Police Department.</p> <p>Current Cost: No Fee</p> <p>Application: The homeowner must appear in person to register</p>

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King	Des Moines	<p>Registration is required for any alarm that makes a siren/noise. If the alarm system does not make a siren/noise, for example if it only relays information to a monitoring company, then no registration is required.</p> <p>Current Cost: \$25.00</p> <p>Application: http://www.desmoineswa.gov/dept/police/pdf/AlarmRegistrationApplication.pdf</p>
	Federal Way	<p>Alarm registration is required for any system that could result in the police being contacted.</p> <p>Current Cost: \$25.00</p> <p>Application: http://www.cityoffederalway.com/DocumentView.aspx?DIID=1224</p>
	Hunts Point	<p>All home owners in Hunts Point must register their alarm systems with the Medina Police Department.</p> <p>Current Cost: No Fee</p> <p>Application: https://ssl.govoffice.com/index.asp?Type=PERFORMANCE&SEC={C67D7C89-D7F3-4153-9B1B-A238B5D5411D}&domain=www.medina.govoffice.com</p>
	Kirkland	<p>Alarm systems that notify the police do require registration. An Alarm Registration Application form must be submitted.</p> <p>Current Cost: \$25.00</p> <p>Application: http://www.kirklandwa.gov/Assets/Alarm+Registration+Application+2010.pdf</p>

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King	Medina	<p>All home owners in Medina must register their alarm systems with the Medina Police Department. Registration can be done online and via mail.</p> <p>Current Cost: No Fee</p> <p>Application: https://ssl.govoffice.com/index.asp?Type=PERFORMS&SEC={C67D7C89-D7F3-4153-9B1B-A238B5D5411D}&domain=www.medina.govoffice.com </p>
	Mercer Island	<p>All home owners in Mercer Island must register their alarm systems with the Mercer Island Police Department.</p> <p>Current Cost: No Fee</p> <p>Application: http://www.mercergov.org/files/alarm%20info%20form.pdf </p>
	Normandy Park	<p>All home owners in Normandy Park must register their alarm systems and provide emergency contact information to the Police Department.</p> <p>Current Cost: No Fee</p> <p>Application: See Attached</p>
	Redmond	<p>All home owners in Redmond must register their alarm systems with the Redmond Police Department.</p> <p>Current Cost: \$10.00</p> <p>Application: http://www.redmond.gov/common/pages/UserFile.aspx?fileId=62776 </p>
	Renton	<p>All monitored alarm systems require a user registration.</p> <p>Current Cost: No Fee</p> <p>Application: http://rentonwa.gov/uploadedFiles/Living/POLICE/Alarm%20reg%20RPD032.pdf </p>

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King	Seattle	<p>Seattle: The Seattle False Alarm Ordinance states that any false alarm responded to by a Seattle Police Officer is subject to a fine. You shall be responsible for any false alarm charges and administrative costs associated with a false alarm at your Premises, whether such charges are billed to you or Comcast.</p>
	Woodinville	<p>Alarm users (smoke and security) must register their alarm system with the Woodinville Police Department.</p> <p>Current Cost: No Fee</p> <p>Application: http://www.ci.woodinville.wa.us/cityhall/AlarmRegistration.asp</p>
	Yarrow Point	<p>All home owners in Yarrow Point must register their security alarms.</p> <p>Current Cost: No Fee</p> <p>Application: The homeowner must appear in person to register</p>
King/Pierce	Milton	<p>Security alarm users are required to register their alarm systems with the Milton Police Department.</p> <p>Current Cost: \$20.00</p> <p>Application: The form may only be obtained in person at the Milton</p>
	Pacific	<p>Alarm users are required to register their monitored alarm system (smoke, security) with Pacific City Hall.</p> <p>Current Cost: \$25.00</p> <p>Application: The application for the Alarm User Registration is only available in person</p>

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Kitsap	Unincorporated County Area	<p>Alarm users are required to register their alarm systems with the Kitsap Sheriff's Department.</p> <p>Current Cost: \$5.00</p> <p>Application: http://www.kitsapgov.com/sheriff/pdf_scripts/AlarmRegistration.pdf</p>
	Poulsbo	<p>Alarm users (fire, security) are required to register their alarm systems with the Poulsbo Police Department.</p> <p>Current Cost: \$10.00</p> <p>Application: http://www.cityofpoulsbo.com/police/documents/AlarmRegistrationForma.pdf</p>
Pierce	Unincorporated County Area	<p>All security alarm users must obtain an alarm permit with the Pierce County Sheriff's Office - False Alarm Reduction Program. The Alarm Permit is issued through a third-party company named ATB Services The Permit application requires the Installer's State license number.</p> <p>Current Cost: \$24.00 (Standard) \$12.00 (Seniors)</p> <p>Application: http://www.atbservicesonline.com/PierceCounty/Assets/Pierce%20User%20Reg%20Form-Ver%201%20Rev%206.PDF</p>
	Bonney Lake	<p>All security alarm users must obtain an alarm permit with the Bonney Lake Alarm Reduction Service. The Alarm Permit is issued through a third-party company named ATB Services.</p> <p>Current Cost: \$24.00 (Standard) \$12.00 (Seniors)</p> <p>Application: http://www.atbservicesonline.com/BonneyLake/Assets/RegistrationForm.pdf</p>

County	City	Details
Pierce	DuPont	<p>Alarm users (smoke, security) are required to obtain an Alarm Permit with the DuPont Police Department.</p> <p>Current Cost: \$50.00</p> <p>Application: http://www.ci.dupont.wa.us/files/library/527e677c632591c7_o.pdf</p>
	Fircrest	<p>Alarm users (smoke, fire) must register their alarm systems with the Fircrest Police Department.</p> <p>Current Cost: \$15.00</p> <p>Application: http://www.cityoffircrest.net/uploads/Alarm_Permit_Application.pdf</p>
	Ruston	<p>Alarm users (smoke, fire) must register their alarm systems with the Ruston City Clerk's Office.</p> <p>Current Cost: \$25.00</p> <p>Application: See Attached</p>
	South Prairie	<p>All alarm users residing in the Town of South Prairie are required to register their security alarm system with the Pierce County False Alarm Reduction Program. Pierce County outsources their alarm user registrations to a third - party named ATB Services.</p> <p>Current Cost: \$24.00 (Standard), \$12.00 (Seniors)</p> <p>Application: http://www.atbservicesonline.com/PierceCounty/Assets/Pierce%20User%20Reg%20Form-Ver%201%20Rev%206.PDF</p>
	Steilacoom	<p>All home owners in the Town of Steilacoom must register their home security alarms with the Police Department.</p> <p>Current Cost: \$25.00</p> <p>Application: The registration must be completed in person</p>

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Pierce	Sumner	<p>All security alarm users must register their monitored alarm system with the Sumner Police Department.</p> <p>Current Cost: \$25.00</p> <p>Application: http://www.ci.sumner.wa.us/Documents/Forms/Alarm_Reg_Form.pdf</p>
	University Place	<p>All security alarm users must register their monitored alarm system with the University Place Police Department.</p> <p>Current Cost: \$23.00</p> <p>Application: http://cityofup.com/Media/file/Police/ALARM%20PERMIT%20APPLICATION.pdf</p> <p>Credit Card Payment Form: http://cityofup.com/Media/file/Police/CreditCardForm.pdf</p>
Skagit	Mount Vernon	<p>All security alarm users must register their alarm system with the Mount Vernon Police Department -Crime Prevention Division.</p> <p>Current Cost: \$10.00</p> <p>Application: See Attached</p>
Snohomish	Marysville	<p>The Marysville Police Department requires all security alarm users to register with the Police Department.</p> <p>Current Cost: No Fee</p> <p>Application: Registration must be completed in person</p>

County	City	Details
Spokane	Spokane	<p>The City of Spokane requires all security alarm users to register with the Spokane Alarm Reduction and Administration Department.</p> <p>Current Cost: \$25.00</p> <p>Application: https://www.crywolf.us/spokanewa/RegForm/NewRegFormLong.aspx</p>
	Spokane Valley	<p>Spokane Valley Police Department utilizes an online alarm registration-renewal service called "Crywolf."</p> <p>The Authority confirms that an alarm system registration is required. The registration can only be completed online, or via telephone. Alarm users must provide the name and contact information for the monitoring company/installer. This information is recorded and the alarm company informed of the user permit number.</p> <p>Current Cost: \$25.00</p> <p>Application: https://www.crywolf.us/SpokaneValleyWA/RegForm/NewRegFormLong.aspx</p>
Thurston	Tumwater	<p>The Tumwater Police Department requires all security alarm users to register with the Police Department.</p> <p>Current Cost: No Fee</p> <p>Application: See Attached</p>

Alarm Company Information

Comcast Broadband Security, LLC d/b/a Xfinity Home
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 Lynnwood, WA 98087
 (425) 918-1000

Monitoring Company Information

C.O.P.S. Monitoring
 1041 Glassboro Road, Building F
 Williamstown, NJ 08094
 856-629-1111