

Breville Kettles

Few things can spark the modern household into a frenzied panic like the trusty kitchen kettle packing up or starting to falter. As a nation, we rely heavily on this staple of the kitchen to get us through each and every day – helping us whip up brew round after brew round from the first cup of coffee in the morning to the pre-bed chamomile tea to guarantee a good night’s sleep. So, at Breville, we have moved to ensure this is never the case.

At Breville, we have designed and built all of our kettles to be hardwearing and reliable, so you can rest easy that you’ll get years of great service from the appliance. Using more than 80 years of experience building small appliances for the home, the Breville design team are able to craft devices which complement family home life, and offer ongoing support in the kitchen.

And we have compiled the answers to these FAQs to offer protection if any problems or issues should arise with your kettle from Breville. Answering all of the most commonly asked questions relating to the different functions of the kettle and how to fix any problems, the FAQs can ensure that you and your family benefit from a fully operational kettle for years to come.

There is also a lot of information relating to your Breville kettle included in the user manual, which will have arrived with your order. From setting up the kettle to understanding all of its main functions and features; the user manual is incredibly helpful for those looking to get the absolute most from their new Breville appliance.

If you have any further questions about the Breville range of kettles, please do not hesitate to [contact us](#) or call our customer service team on 0800 525 089.

Can you use a kettle to boil liquids other than water?

No. Only use your kettle to boil water, do not use it to heat up any other liquids.

How do you clean a kettle?

You can clean the outside of the kettle with a warm, damp cloth. Do not use any cleaning detergents or allow the base or lead of the kettle to come into contact with water.

How do you clean a kettles filter?

Before removing or refitting the filter, switch off the kettle and empty it. Allow it to cool completely, then unplug the power base from the main supply socket. Never operate the kettle without the filter fitted.

- Open the lid and remove water from behind the spout.
- Rinse the filter under a tap whilst brushing it with a soft brush.
- In hard water areas it may be necessary to descale the filter using a descaling agent. Use a proprietary descaling product following the manufacturer's instructions carefully.
- The filter may be washed safely in the cutlery rack of a dishwasher.
- Refit the filter back into the kettle.

What happens if I switch on the kettle and it has no water?

If the kettle is operated with insufficient water, a built in fail-safe device will automatically switch off the kettle. We recommend you unplug the kettle and allow it to cool. When the kettle has cooled down sufficiently the device will reset itself. Then refill the kettle with cold water and use as normal.

Where can I buy a replacement filter, or parts for my Breville kettle?

To buy replacement filter or parts for your Breville Kettle, visit our [Parts & Accessories](#) page, or contact us.

How often should you de-scale your kettle?

We recommend regularly de-scaling your kettle on a monthly basis. Not only will de-scaling your kettle regularly keep it clean and extend the life, it will save energy and produce better tasting water.

What does the filter in my kettle do?

All Breville kettles come with a filter in. Some are removable, and some are permanent. The filter is there to prevent the build up of limescale and other impurities.

For hard water areas, we have a range of Breville BRITA Filter kettles. Using a mixture of carbon and ion exchange resin, the BRITA filter removes hardness, chlorine, heavy metals and other organic impurities from your water to improve its taste, smell and appearance.

What is Spectra Illumination on a Breville kettle?

Spectra Illumination scrolls through an every changing sequence of coloured lighting whilst your kettle is on stand-by. When the Spectra Illumination kettle boils, it will turn from blue to red to act as a timer.

What is Still Hot Illumination on a Breville kettle?

The Still hot Illumination found on some Breville kettles is a unique feature that tells you when the water is still at a temperature suitable for tea and coffee, preventing the need to re-boil your kettle and waste energy.

As the water in a Still Hot jug kettle boils, the internal illumination turns from blue to red. Once the kettle has finished boiling, the internal illumination will remain red until the temperature of the water drops below 80 degrees, the perfect temperature to drink tea and coffee.

The water in my kettle has a funny taste, what do I do?

This is quite common if you have a new kettle. Remove the filter from your kettle and fill it 3/4 with water and boil. Once boiled, add 2 tablespoons of bicarbonate of soda and leave to stand overnight. Discard the water then re-boil a couple of times to remove any bicarbonate soda residue. If your kettle is still producing a funny taste, please contact us via email.