

Things to Know – Business Smart Data Terms and Conditions

Definitions

“Calling Group” means your Team and any agreed FCNs

“FCN” means a national landline number and any mobile number which is nominated by you as a frequently called number (and which is agreed to by Vodafone), for which you and your Team receive discounted calling rates;

“Team” All Business Smart Data connections which are on the same customer account

1) Conditions and User Restriction

Business Smart Data connections are subject to our standard [On Account terms and conditions](#)

2) Term

(a) Every Business Smart Data connection will be a 24 month term from activation. Depending on your agreement with Vodafone ending your contract before the agreed term means you will be liable for Early Termination charges.

3) Excluded call types

The following call types are excluded from Business Smart Data pricing and incur standard charges:

- (a) Roaming
- (b) Calls to 0800, 0508, 0900, and 018
- (c) Voicemail callReturn (calls made to members of your Calling Group using callReturn will be charged at the applicable rate for calls made outside your Calling Group).
- (d) International (excludes International Landline calling on Business Smart \$200 plan)
- (e) Int TXT messages
- (f) Premium Text

4) Fair Use

Our Fair Use Policy applies. Read our Fair Use Policy details.([hyperlink](#)) Use of Business Smart Data connections for auto dialling, continuously call forwarding, telemarketing, call centre is not permitted, nor is use of Cellular Trunking Units.

5) Calling Group

- (a) Calling group under Business Smart Data plans means that calls to and from your Team and from your Team to your FCNs are zero rated.
- (b) The Calling Group benefit is applied at an account level and only applies to those connections on Business Smart Data and Business Smart plans.

6) FCN's

- (a) Business Smart Data Pricing Plans include at one complimentary FCN (Frequently Called Number), which can be any mobile or landline not already on your account.
- (b) You can select the FCN which gives your Calling Group the most savings. You can change your FCNs once a month, free of charge. Further changes may incur fees.
- (c) Customers can purchase additional FCN's at standard published prices however there is a maximum limit of 5 per account

(d) When an FCN is included as a plan entitlement, connections that belong to the Calling Group will share the nominated FCN ('s) and will not have individual FCN's applied to the connection.

7) Landline calls to 30 International Countries

Landline calls to 30 countries means 30 International countries selected by Vodafone. The 30 International Countries are

Australia	Hong Kong	Portugal
Belgium	India	Singapore
Canada	Ireland	South Africa
Chile	Italy	Spain
China	Japan	Sweden
Czech Republic	South Korea	Switzerland
Denmark	Malaysia	Taiwan
France	Netherlands	Thailand
Germany	Norway	UK
Greece	Poland	USA

8) groupCall

groupCall is auto provisioned for Business Smart Smart groupCall enables you to conference up to 4 other mobile connections. When using groupCall you pay the applicable price per minute for each person you call to add to your conference call. You will not be charged for those connections that are members of your calling group or your FCN

9) Early Termination Charges, Plan Transfer Fees, Early Resign Fees

Early Termination Charges, Plan Transfer Fees, and Early Resign Fees may apply to Business Smart Data connections.

[Find out more about plan cancellation or change fees](#)