metroSMART Ride™
START GUIDE

My Explorer ▾

ARTS DISTRICT

MAIN STREET
DISTRICT

DOWNTOWN

Dallas

Parked at
460 N Lamar St Suite 100, Dallas, TX 75202

	0	Good
	ISSUES	BATTERY

→ Car Overview
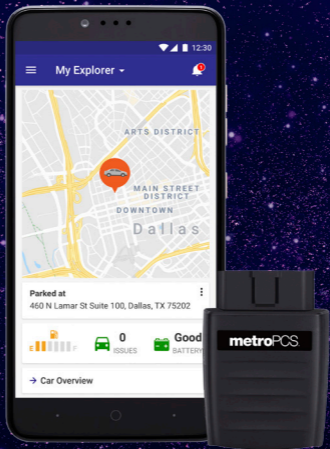
metroPCS

powered by mojio

Screenshot simulated & subject to change

metroSMART Ride™

MANAGE YOUR FAMILY OR SMALL BUSINESS VEHICLES

IN-CAR WI-FI HOTSPOT TO STAY CONNECTED

REAL-TIME VEHICLE & MAINTENANCE NOTIFICATIONS

ROADSIDE ASSISTANCE FROM ALLSTATE® MOTOR CLUB

GPS TRACKING & GEOFENCING

4G LTE CAPABLE DEVICE

Qualifying plan required for use of select features.

CHECK VEHICLE COMPATIBILITY

The **MetroSMART Ride**™ device plugs into the OBD-II (On-Board Diagnostics) port. Most cars and light-duty trucks that are model year 1996 or newer in the USA have an OBD-II port.

Please check that your vehicle is compatible by visiting:
www.metropcs.com/metrosmartrideexplore

NOTE: The MetroSMART Ride device is not compatible with electric (EV) and plug-in hybrid vehicles. Fuel data from some diesel vehicles may not be accurate.

DOWNLOAD & INSTALL THE APP

The MetroSMART Ride app is available on the Apple App Store and on Google Play.

Search for "**MetroSMART Ride**" in your app store.

TIP: Make sure you are running the latest version of your operating system and that your phone meets the minimum technical requirements to run the app.

CREATE YOUR ACCOUNT

Run the MetroSMART Ride app on your phone, tap "Sign Up" on the home screen, and follow the steps to create a new account.

You will be asked to verify your mobile phone number via text message. Please use your mobile phone number, not the number associated with your MetroSMART Ride device.

TIP: If you already have a MetroSMART Ride account, please use your existing credentials to sign in.

INSERT THE MICRO-SIM CARD

Use the included tool to eject the SIM tray from the MetroSMART Ride device.

Take the micro-SIM card that was included in the MetroSMART Ride box, position the micro-SIM card so that it sits flush, then fully insert the tray into the device.

NOTE: Please ensure that your SIM card has been activated before proceeding to Step 5. To activate your SIM, please call customer service at **1.888.8metro8 (1.888.863.8768).**

Model: ZX000
FCC ID: 000-ZX000
metroPCS

WIFI MAC: XXXXXXXXX
S/N: XXXXXXXXXX
SSID: XXXXXXXXXXX
Password: XXXXXXXX
H/W: XXXXXXX
Date: MM/YYYY
mojio

IMEI: 000000000000000

SCAN THE IMEI BARCODE

Every MetroSMART Ride device has a unique 15 digit IMEI code.

The IMEI code can be found on the back of the device and also on the Wi-Fi hotspot card.

When prompted by the app, use your smartphone's camera to scan the IMEI barcode. You can also enter the IMEI code manually.

NOTE: Do not plug the device into your vehicle until the app instructs you to do so in Step 7.
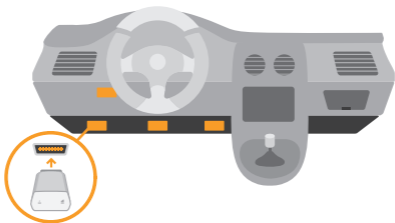
FIND YOUR OBD-II PORT

The OBD-II port is usually located underneath the driver's side dashboard, often within 18 inches of the steering wheel.

If you are having trouble locating your car's OBD-II port, the MetroSMART Ride app can help you find it. Or visit:
www.metropcs.com/metrosmartrideexplore

TIP: Tap the flashlight icon in the MetroSMART Ride app to turn on your smartphone's flashlight when searching for your OBD-II port.

INSTALL YOUR DEVICE

Now that you've found the OBD-II port, you can install the MetroSMART Ride device in your vehicle.

Align the device with the port and plug it in for a snug fit.

TIP: Never install your device in an underground parking lot or in an area of weak cellular coverage. The device needs to establish its first connection to the network to complete the setup.
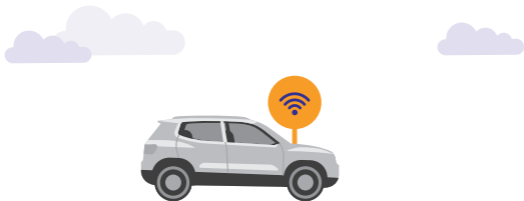
GO FOR A DRIVE

Go for a 10 minute drive to finish setting up the MetroSMART Ride experience.

Once the MetroSMART Ride device has established a cellular connection with the network, it will generate a GPS lock.

The MetroSMART Ride app will notify you once the setup is complete.

Distracted driving is never OK.
Do not use your phone while driving.

ACCESS YOUR WI-FI HOTSPOT

Your in-car Wi-Fi hotspot will now be accessible via its default network name (SSID) and password. You can find this information on the Wi-Fi Hotspot Card and also on the back of the MetroSMART Ride device.

You can easily manage your Wi-Fi hotspot, including turning it on and off, in the MetroSMART Ride app. Under the menu, tap on 'Wi-Fi Hotspot'.

NOTE: Qualifying MetroPCS rate plan required for Mobile Hotspot feature.

ROADSIDE ASSISTANCE

With a qualifying rate plan, MetroSMART Ride includes a 24/7 toll-free hotline and roadside assistance service through the Allstate® Motor Club.

For more information, please visit:
https://www.roadsidemobile.com/tac/metro

NOTE: Qualifying MetroPCS rate plan required for Roadside Assistance feature, and you must opt in to the Terms and Conditions of the program to receive the service.

YOUR OBD-II DEVICE

1 Device Reset Hole
2 Micro-SIM Card Slot
3 Restart Key
4 LED 1
5 LED 2
6 OBD-II Interface

LED STATUS LIGHTS

LED INDICATOR	LED STATUS
ⓘ LED 1 (POWER)	GREEN BLINKING
The internal battery is powering the device	
ⓘ LED 1 (POWER)	GREEN SOLID
The vehicle is powering the device	
▯▯▯▯ LED 2 (SIGNAL)	RED SOLID
The device has power but no cellular connection	
▯▯▯▯ LED 2 (SIGNAL)	GREEN SOLID
A 4G LTE connection is established but no data is being transferred	
▯▯▯▯ LED 2 (SIGNAL)	GREEN BLINKING
The device is connected to the 4G LTE network and data is being transferred	

ADVANCED WI-FI SETTINGS

To configure your Wi-Fi network, please connect to your MetroSMART Ride Wi-Fi hotspot network and use the 4G LTE Mobile Hotspot Configuration Page.

• Launch an Internet browser on your smartphone, tablet or laptop and enter http://192.168.0.1 in the address bar. Select 'Go' or 'Enter'.

• Enter the default password: admin. You can also use the last 8 digits of your device's unique IMEI code.

You can enable Allowed Devices to prevent unapproved devices from connecting to your Wi-Fi hotspot. When enabled, only the MAC addresses listed in the Allowed Devices Information section can access your Wi-Fi Hotspot Network. From the configuration page:

• Select Settings > Wi-Fi Settings

• Set Allowed Devices Switch to On, and select 'Apply'

• Enter the Nickname and MAC Address

• Click or Press 'Apply'

TIP: To prevent a device from connecting to your Wi-Fi Hotspot, select 'Remove' in the Operation column for a given device.

ADDITIONAL INFORMATION

METROPCS TERMS AND CONDITIONS OF SERVICE ("AGREEMENT")
For the most recent and up-to-date version of the MetroPCS Terms and Conditions of Service to which you agree and will be bound when you activate, use, change or pay for your MetroPCS service, please visit metropcs.com/terms.

Welcome to MetroPCS. We are pleased that you have selected us as your wireless carrier. Our Terms and Conditions of Service are available at https://www.metropcs.com/terms-conditions/terms-conditions-service.html. These Terms and Conditions of Service apply to all devices and wireless services provided by us to you and consist of several parts, which may be amended from time to time. In the event that the terms and conditions relating to a feature you may have selected or may be included in your Rate Plan conflict with the MetroPCS Terms and Conditions of Service, the MetroPCS Terms and Conditions of Service shall control.

By: (a) giving us a written or electronic signature or telling us orally that you accept the MetroPCS Terms and Conditions of Service; (b) activating Service (if you are a new subscriber); (c) using your Service after your Service

is activated or after you make a change or addition to your Service; (d) paying for the Service; or (e) failing to activate Service within 30 days after the purchase of your wireless device, unless you return your wireless device within MetroPCS' applicable return period, you agree to the MetroPCS Terms and Conditions of Service and the terms and conditions of service and use related to any feature you may have selected or may be included in your Rate Plan, including, but not limited to:

- You waive your right to a jury trial in disputes with MetroPCS;

- Your disputes with MetroPCS will be decided by an arbitrator;

- You waive your right to institute or participate in class action litigation against MetroPCS;

- You will provide MetroPCS with accurate information about yourself;

- MetroPCS may communicate with you from time to time about your Service;

- You will pay all taxes and regulatory fees even if your rate plan is inclusive of taxes and regulatory fees; and

- MetroPCS may terminate your Service if you fail to timely pay for your Service or violate the Terms and Conditions of Service in any way, including abuse of the Service or violations of applicable laws.

CUSTOMER SERVICE

If you have any questions regarding your Service or information in this Agreement, you may call our activation center at 1-888-8metro8 (1.888.863.8768).

BILLING FOR PREMIUM & THIRD-PARTY SERVICES
CALIFORNIA RESIDENTS ONLY

Certain parties besides MetroPCS have the ability to place charges on your bill for premium services. You may access these services and authorize the placement of charges on your bill through your phone or online account. MetroPCS also provides customers, at no additional cost, with the ability to restrict the placement of charges for premium and third-party services on your account. Contact customer care or go to www.metropcs.com/blocking for more information.

For more information about Roadside Assistance from Allstate® Motor Club, please visit:
https://www.roadsidemobile.com/tac/metro

CUSTOMER SUPPORT

Need more help? Please visit your local MetroPCS store or refer to the options below if you need additional assistance.

MetroPCS automated customer service can be reached from any phone. Dial 1.888.8metro8 (1.888.863.8768) and follow the prompts.

Sign up for MyAccount to view account details, check your balance, make a payment, manage eWallet and more. More information is available at www.metropcs.com

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