



# BLUEWORKS BLH Series

## SALT CHLORINE GENERATOR

### INSTRUCTIONS READ BEFORE USE

There are basic safety precautions that you need to follow to be safe. Including,

#### Cautions

Please note, the total working hours for the BLT SALT CELL should be less than 8 hours total per day. If you are using a variable speed pump for 24 hours a day be sure to adjust the chlorine output to 25-30%. If the pump is only running 10 hours per day adjust the chlorine output between 60-80%.

You can use this calculation to calculate the appropriate chlorine output for your pool, suggest at 6 hours per day.

Pump running 24(Hours a day) \*25% (Chlorine Output) =6hr (cell run time per day at 25%).

Pump running 20(Hours a day) \*30% (Chlorine Output) =6hr (cell run time per day at 30%).

Pump running 15(Hours a day) \*40% (Chlorine Output) =6hr (cell run time per day at 40%).

Pump running 12(Hours a day) \*50% (Chlorine Output) =6hr (cell run time per day at 50%).

Pump running 8(Hours a day) \*75% (Chlorine Output) =6hr (cell run time per day at 75%).

Start the VS pump at a low speed and kick the speed up until the salt system works.

If your swimming pool has natural stone as a covering or decorative layer, please consult stone installation experts for stone maintenance before installing BLH.

When installing and using this electrical equipment, basic safety precautions should always be exercised, including the following:

**WARNING**

**Risk of Electric Shock.** All electrical wiring **MUST** be in conformance with all applicable local codes, regulations, and the National Electric Code ® (NEC®).

**WARNING**

To reduce the risk of injury, do not permit children to use this product.

**WARNING**

Higher temperatures may require higher chlorine output to maintain proper free available chlorine residuals. The actual amount of chlorination required by your pool can change, and varies according to factors not limited to bather load, rain, temperature, dirt, debris, and chemical balance.

**WARNING**

Always turn the unit off when operating any plumbing control valves such as for backwashing, water exhaust, or during operation of spa or water features if operation restricts water flow to the cell. A build-up of flammable gases will result in hazardous conditions.

- When installing the machine, ensure that materials and parts used in the pool are compatible with the use of chlorinated water and salt. Avoid high salt levels (above the recommended range).
- Ensure that the chlorine generator operates only when the circulation pump is operating. When installed with a pool equipment timer, the Control Module must be to the load side of the timer clock.

- If additional chlorine is required (due to hot weather), use Sodium Hypochlorite to maintain an appropriate chlorine residual in the water.
- Proper pool chemistry must be maintained at all times.
- A green colored terminal is located inside the wiring compartment. To reduce the risk of electric shock, this terminal must be connected to the grounding means provided in the electric supply service panel with a continuous copper wire equivalent in size to the circuit conductors supplying the equipment.
- One bonding for US models is provided on the external surface. To reduce the risk of electric shock, connect the local common bonding grid in the area of the swimming pool, spa, or hot tub to these terminals with an insulated or bare copper conductor not smaller than 8 AWG US.

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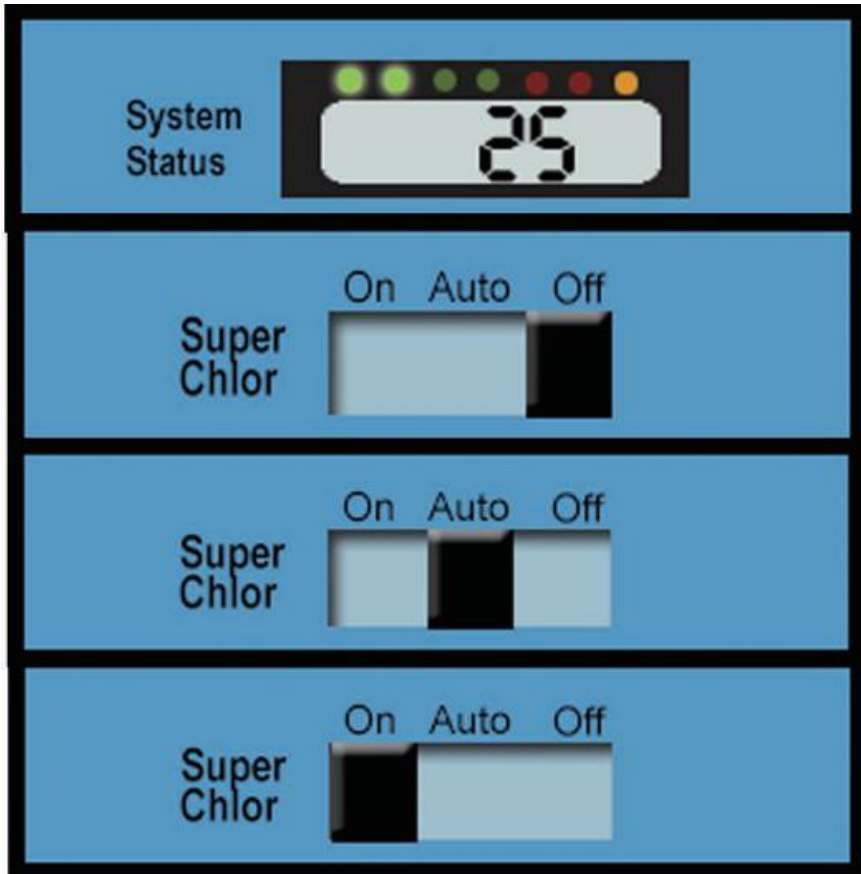
# INTRODUCTION

**BLH Salt water chlorination** is a process that uses dissolved salt for the chlorination of swimming pools. The chlorine generator uses electrolysis in the presence of dissolved salt to produce chlorine gas or its dissolved forms, hypochlorous acid and sodium hypochlorite, which are already commonly used as sanitizing in pools.

The BLH is designed for residential swimming pools up to 60,000 gallons (230,000 liters).

The actual amount of chlorination required to properly disinfect the pool depends on the bather's load, rainfall, air temperature, water temperature, exposure of the pool to the sun, pool surface and cleanliness.

## Switches of Control



**AUTO:** Generally, models are in “Auto”, the model will working according to the desired chlorine output.

**SUPER CHLOR:** The “Super Chlor” function is the process of temporarily increasing the free chlorine levels in the pool for the purpose of increased sanitation power. It's often necessary when the pool water is cloudy, the pool is being used by a higher number of

swimmers than usual or during times of significant rain that has caused the free chlorine levels to fall below optimum levels. Switch to “ON”. It will work 100%, remember to back to “Auto” when you have the desired chlorine.

**OFF:** In “OFF” the model stops outputting chlorine.

**NOTE:** In times of servicing, the OFF switch is not to be used. To service the BLH, turn the power off the circuit breaker.

## DESIRED OUTPUT LEVEL CONTROL



Adjust this setting to increase or decrease the chlorine output level percentage.



# WATER CHEMISTRY

For any pool, it is significant to maintain proper water chemistry of the pool water, including pH, calcium levels, and alkaline content. Especially to maintain proper levels of salt and stabilizer. It helps to prevent corrosion or scaling and to bring a better experience for pool users. It is recommended that pool water be professionally tested a minimum of twice per 3 months. Ask local pool stores to provide you with the chemicals and procedures to adjust the water chemistry. Remember to tell the pool store service staff that you are using a salt chlorine generator.

## IDEAL CHEMICAL LEVELS

Water chemistry	Salt Level (ppm)	Free Chlorine (ppm)	PH	Calcium Hardness (ppm)	Stabilizer (ppm)	Metals	Total Alkalinity (ppm)	Saturation Index
Ideal	3000-4000	1.5- 3	7.2-7.7	200-400	50-80	None (0 best)	80-120	-0.2 to +0.2

## Saturation Index

The “saturation index,” or the “stability index,” is a numerical value indicating whether or not water is balanced.

$$\text{Saturation Index} = \text{pH} + \text{TF} + \text{CF} + \text{AF} - 12.1$$

### Ideal Salt Levels & Pool Size

Use the table below to help determine the amount of salt and pool size.

The ideal salt level is between 3000-4000 ppm.

<b>Calculating Liters</b>	
Rectangular Pools	$\text{Length} \times \text{Width} \times \text{Average Depth} \times 1000$
Oval Pools	$\text{Length} \times \text{Width} \times \text{Average Depth} \times 893$
Round Pools	$\text{Diameter} \times \text{Diameter} \times \text{Average Depth} \times 785$

<b>Calculating Gallons</b>	
Rectangular Pools	$\text{Length} \times \text{Width} \times \text{Average Depth} \times 7.5$
Oval Pools	$\text{Length} \times \text{Width} \times \text{Average Depth} \times 6.7$
Round Pools	$\text{Diameter} \times \text{Diameter} \times \text{Average Depth} \times 5.9$

### Type of Salt to Use

Use evaporated, granular non-iodized salt (sodium chloride). The purer the salt (at least 99%),

Improve the life and performance of the electrolytic cell. Water softening

salt (also called water conditioner)

Granules are an economical way to buy large amounts of salt. However, only NaCl salt with a purity of at least 99% can be used. The pill is a compressed form of evaporated salt and may take longer to dissolve. Avoid using salt with an anti-caking agent, which may cause discoloration.

When adding salt to the pool, it's best to pour the required salt into the shallow end of the pool and run filter and pump at the same time to circulate the water and dissolve the salt. Do not pour the salt bag into the water because the chemicals and ink on the bag will Disturb water balance. In summer, salt may take 24-48 hours to dissolve, while in winter it takes longer. Fine grain The salt will dissolve faster than compressed tablets.

In any swimming pool, do not add salt directly to the skier or directly to the main drain. Due to the high concentration of salt and reduced pump flow, this will shut down or shorten the life of the cells.

If the addition is incorrect, please turn off BLH immediately for 24 hours while the pump and filter are still running. This will help distribute the salt evenly. The salt display may take up to 24 hours to respond to changes in salt concentration.

# Adding Salt

## POUNDS and (Kg) OF SALT NEEDED FOR 3400 PPM

Current salt level ppm	14,000 (62,500)	16,000 (60,000)	18,000 (67,500)	20,000 (75,000)	22,000 (82,500)	24,000 (90,000)	26,000 (97,500)	28,000 (105,000)	30,000 (112,500)	32,000 (120,000)	34,000 (127,500)	36,000 (135,000)	38,000 (142,500)	40,000 (150,000)
0	419 (190)	481 (218)	540 (245)	599 (272)	661 (300)	720 (327)	779 (354)	841 (381)	900 (409)	962 (436)	1021 (463)	1080 (490)	1139 (517)	1201 (545)
200	396 (180)	454 (206)	510 (232)	566 (257)	624 (284)	680 (309)	736 (335)	794 (360)	850 (387)	908 (413)	964 (439)	1020 (464)	1076 (490)	1134 (516)
400	373 (170)	427 (194)	480 (218)	533 (242)	587 (267)	640 (291)	693 (315)	747 (339)	800 (364)	854 (388)	907 (412)	960 (436)	1013 (460)	1067 (484)
600	350 (159)	400 (182)	450 (205)	500 (227)	550 (250)	600 (273)	650 (296)	700 (318)	750 (341)	800 (363)	850 (385)	900 (408)	950 (430)	1000 (453)
800	327 (148)	373 (170)	420 (191)	467 (212)	513 (233)	560 (255)	607 (276)	653 (297)	700 (318)	747 (339)	793 (360)	840 (382)	887 (403)	933 (424)
1000	303 (138)	347 (158)	390 (177)	433 (197)	477 (217)	520 (236)	563 (256)	607 (276)	650 (297)	693 (317)	737 (337)	780 (358)	823 (378)	867 (398)
1200	280 (127)	320 (145)	360 (164)	400 (182)	440 (200)	480 (218)	520 (236)	560 (255)	600 (273)	640 (291)	680 (310)	720 (328)	760 (346)	800 (364)
1400	257 (117)	293 (135)	330 (150)	367 (167)	403 (183)	440 (200)	477 (217)	513 (233)	550 (250)	587 (267)	623 (283)	660 (300)	697 (317)	733 (333)
1600	233 (106)	267 (121)	300 (136)	333 (152)	367 (167)	400 (182)	433 (197)	467 (212)	500 (227)	533 (243)	567 (258)	600 (274)	633 (289)	667 (304)
1800	210 (95)	240 (109)	270 (123)	300 (136)	330 (150)	360 (164)	390 (177)	420 (191)	450 (205)	480 (218)	510 (232)	540 (246)	570 (259)	600 (263)
2000	187 (85)	213 (97)	240 (109)	267 (121)	293 (133)	320 (145)	347 (158)	373 (170)	400 (182)	427 (195)	453 (207)	480 (219)	507 (231)	533 (243)
2200	163 (74)	187 (85)	210 (95)	233 (106)	257 (117)	280 (127)	303 (138)	327 (148)	350 (159)	373 (169)	397 (180)	420 (190)	443 (201)	467 (211)
2400	140 (64)	160 (73)	180 (82)	200 (91)	220 (100)	240 (109)	260 (118)	280 (127)	300 (136)	320 (145)	340 (154)	360 (163)	380 (172)	400 (181)
2600	117 (53)	133 (58)	150 (66)	167 (73)	183 (80)	200 (88)	217 (95)	233 (101)	250 (107)	267 (114)	283 (121)	300 (127)	317 (134)	333 (141)
2800	93 (42)	107 (48)	120 (55)	133 (61)	147 (67)	160 (73)	173 (79)	187 (85)	200 (91)	213 (96)	227 (104)	240 (110)	253 (117)	267 (123)
3000	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK
3200	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK
3400	Ideal	Ideal	Ideal	Ideal	Ideal	Ideal	Ideal	Ideal	Ideal	Ideal	Ideal	Ideal	Ideal	Ideal
3600	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK
3800	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK
4000	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK
4200	High	High	High	High	High	High	High	High	High	High	High	High	High	High
4400	Dilute	Dilute	Dilute	Dilute	Dilute	Dilute	Dilute	Dilute	Dilute	Dilute	Dilute	Dilute	Dilute	Dilute

To ensure BLH working well, swimming pool stabilizer to protect and extend the life of the chlorine generator. Use the chart to see how to reach the ideal 80 ppm.

**POUNDS and (Kg) OF STABILIZER (CYANURIC ACID) NEEDED FOR 80 PPM**

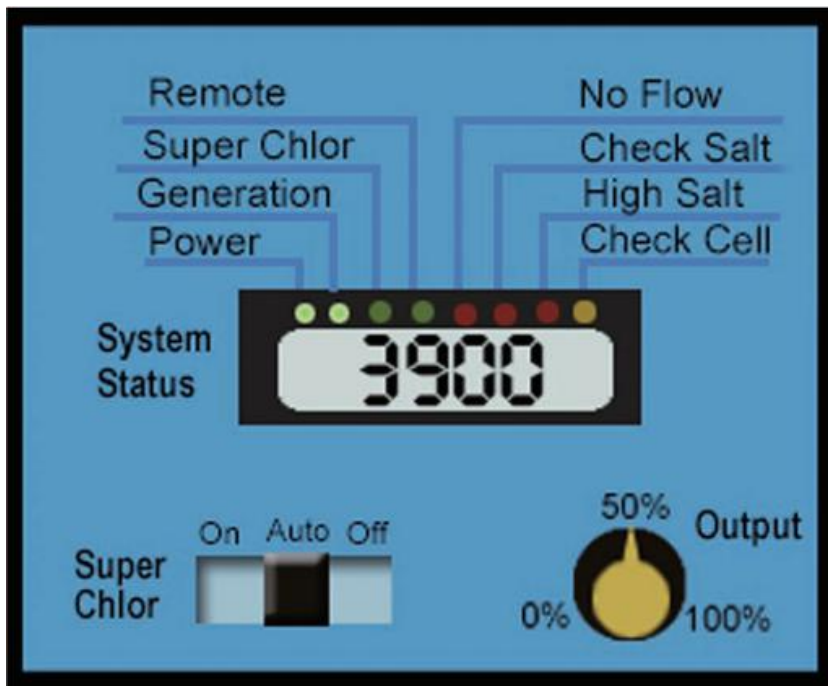
Current Stabilizer Level(ppm)	14,000 (52500)	16,000 (60000)	18,000 (67500)	20,000 (75000)	22,000 (82500)	24,000 (90000)	26,000 (97500)	28,000 (105000)	30,000 (112500)	32,000 (120000)	34,000 (127500)	36,000 (135000)	38,000 (142500)	40,000 (150000)
0 ppm	9.4 (4.3)	10.7 (4.9)	12.0 (5.4)	13.4 (6.1)	14.7 (6.7)	16.0 (7.3)	17.3 (7.9)	18.7 (8.5)	20.0 (9.1)	21.3 (9.7)	22.7 (10.3)	24.0 (10.9)	25.3 (11.5)	26.7 (12.0)
10 ppm	8.2 (3.7)	9.4 (4.3)	10.5 (4.8)	11.7 (5.3)	12.9 (5.9)	14.0 (6.4)	15.2 (6.9)	16.4 (7.4)	17.2 (8.0)	18.7 (8.5)	19.8 (9.0)	21.0 (9.5)	22.2 (10.0)	23.3 (10.5)
20 ppm	7.0 (3.2)	8.0 (3.6)	9.0 (4.2)	10.0 (4.5)	11.0 (5.0)	12.0 (5.4)	13.0 (5.9)	14.0 (6.4)	15.0 (6.8)	16.0 (7.2)	17.0 (7.7)	18.0 (8.1)	19.0 (8.6)	20.0 (9.0)
30 ppm	5.9 (2.7)	6.7 (3.0)	7.5 (3.4)	8.4 (3.8)	9.2 (4.2)	10.0 (4.5)	10.8 (4.9)	11.7 (5.2)	12.5 (5.6)	13.3 (6.0)	14.2 (6.3)	15.0 (6.7)	15.8 (7.1)	16.7 (7.5)
40 ppm	4.7 (2.1)	5.4 (2.4)	6.0 (2.7)	6.7 (3.0)	7.4 (3.3)	8.0 (3.6)	8.7 (3.9)	9.3 (4.2)	10.0 (4.5)	10.7 (4.8)	11.3 (5.1)	12.0 (5.4)	12.7 (5.7)	13.3 (6.0)
50 ppm	3.5 (1.6)	4.0 (1.8)	4.5 (2.0)	5.0 (2.3)	5.5 (2.5)	6.0 (2.7)	6.5 (2.9)	7.0 (3.2)	7.5 (3.4)	8.0 (3.6)	8.5 (3.9)	9.0 (4.1)	9.5 (4.3)	10.0 (4.5)
60 ppm	2.4 (1.1)	2.7 (1.2)	3.0 (1.4)	3.3 (1.5)	3.7 (1.7)	4.0 (1.8)	4.3 (2.0)	4.7 (2.1)	5.0 (2.3)	5.3 (2.4)	5.7 (2.6)	6.0 (2.7)	6.3 (2.8)	6.7 (3.0)
70 ppm	1.2 (.54)	1.4 (.64)	1.5 (.68)	1.7 (.77)	1.8 (.82)	2.0 (.91)	2.2 (1.0)	2.3 (1.1)	2.5 (1.2)	2.7 (1.2)	2.8 (1.3)	3.0 (1.3)	3.2 (1.4)	3.3 (1.5)
80 ppm	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0

## OPERATION

By familiarizing yourself with the operation of the BLH generator, you can achieve maximum performance for your pool. When chemical levels are in the recommended range, there are FOUR factors that you can control. Filter time each day, amount of salt the pool, the output of chlorine you set, and stabilizer level in the water will directly impact the amount of chlorine the BLH will generate.

When you just begin to set the model, it will take you days to find ideal chlorine output, you can start at a high setting and then work down.

### Indicators and Diagnostic Displays.



**POWER:** Power illuminated, a model is in power.

**GENERATION:** Model in normal operation, the LED will be steady. If it is flashing, check the pool water.

**SUPER CHLOR:** The generator runs at 100% capacity. This is usually enough chlorine to clear up moderate cloudiness, but the model has to work overtime.

**REMOTE: Controlled by remote models (not available)**

**CHECK CELL:** If the “Check Cell” LED is flashing, the salt level is above 2700ppm, 500hr cell count down timer is active. Once cleaned, hold down Diagnostic button(3-5seconds) to reset the timer for 500hrs.

**HIGH SALT: When it is on or flashing,** BLH is warning that the water salinity is too high to work.

**CHECK SALT:** When it is on or flashing, BLH salinity is too low to work.

**NO FLOW:** When on, the flow switch detects that there is no flow through the cell. If it is flashing, the flow is restored.

## **DIAGNOSTIC DISPLAY**

Average Salt Level (default as 2800ppm)

1. Water Temperature (xx degrees Fahrenheit or Celsius)
2. Cell Voltage (20-30VDC)
3. Cell Amperage (How is the cell working, fine or not)
4. Desired Output % (% of cell time ON)
5. Instant salinity
6. Product name sent to the pool automation Control display (AL0-5=product branding)
7. Software revision level

8. Cell type (F-3, F-9, C-9, F-15, C-15, T-15) F-3 20G F-9 30G C-9 30G F-15 40G C-15 40G T-15 60G)

9. Average Salinity Cell type displayed, must match installed cell to ensure proper operations (including salt calculation)

### **Winterizing**

In winter, there is not much need for chlorine, and BLH will not work especially below 65°F. It will extend the lifetime of cell, if needed you can have a dummy cell/bypass to replace the cell.

The cell will be damaged by freezing water. Before any freezing conditions occur, return to the pipeline. The control module can withstand any winter weather.

### **Spring Start-up**

When reopening the pool after a long term, check all water chemistry before power on the BLH.

### **Maintenance**

When checking other water chemistry levels, always monitor the salinity level of the swimming pool.

After the system runs for a period of time, it will eventually need to clean the cells due to the scaling of natural minerals. system

You will be notified by opening "CHECK CELL". Light. When lit, clean the cell with a cleaning stand is better.

Important information: The frequency of cleaning depends on your water chemistry and water saturation index.

For most people, only need to clean a few times per season. Faster mineral accumulation must be long-term high saturation index, chemical imbalance may lead to rapid fouling. Consult Swimming pool professionals.



BLH also with self-cleaning function.

## **How to clean the cell?**

**Important information:** If there is severe mineral accumulation, more than one cleaning may be required to dissolve the remaining solids.

After cleaning, carefully inspect the cell plate with bright light. If you see any remaining scale, debris or physical blocked by cell, please repeat the cleaning process as needed. If it is "check cell" come back soon after cleaning

- 1) Confirm that the salinity is within the range;
- 2) Ensure that the cell is fully filled with water
- 3) Verify the cell version setting of the system

### **Before removing the cell for cleaning or replacement:**

- 1) Turn off all power sources of all swimming pool equipment and close the water supply line valve (if applicable).
- 2) Unplug the cell cable connecting to the control module.
- 3) Loosen the threaded ring around the joint at the junction of the pool and the pipes.

### **To clean batteries with mineral deposits:**

- 1) Cleaning stand and adjust the direction of the cell vertically. Place on the ground and stabilize to keep it upright and prevent overflow.
- 2) In a separate bucket, mix one part of muriatic acid with four parts of water. Pour this acid solution directly into the cell. Make sure that the cleaning water completely covers the components inside the cell.
- 3) Wait for the foaming to stop. Let the solution soak for no more than fifteen minutes.
- 4) Properly dispose of the acid solution, and use a hose to wash away the remaining debris from the pool.
- 5) Look inside the unit and check if there is no debris or scale residue. If

necessary, repeat steps 2-4.

6) Reinstall the cell into the PVC return pipe.

Note: If you do not currently have a cleaning cap or cleaning rack, you can fully immerse the cell box five-gallon bucket.

**ALWAYS POUR ACID INTO WATER-NEVER POUR WATER INTO ACID.  
BE SURE TO WEAR PROTECTIVE GLASSES, CLOTHING, AND CHEMICAL  
RESISTANT GLOVES.**

## **INSTALLATION**

Before installation, make sure all the water chemistry is in a normal range.

Using 2-inch pipes and should be performed by qualified personnel in case there is a 1.5-inch pipe, a reducer can be used to fit the system; be sure to pay attention to any changes in the listed measurements, or the size that may be caused by the addition of the reducer.

Check each measurement carefully before cutting.

### **Mounting the BLH Control**

Install the control module as close as possible to the pump and filter system. For safety reasons, please do not install the control module within 10 feet of the edge of the pool and comply with all applicable regulations. Verify cell and flow switch cable can reach the control module from the part of the pipe selected for the pipe.

As with most electronic devices, avoid using the controller above the heater or in a tightly enclosed or insulated space can avoid excessive heat accumulation and also avoid being close to acid chemicals, it may damage the control.

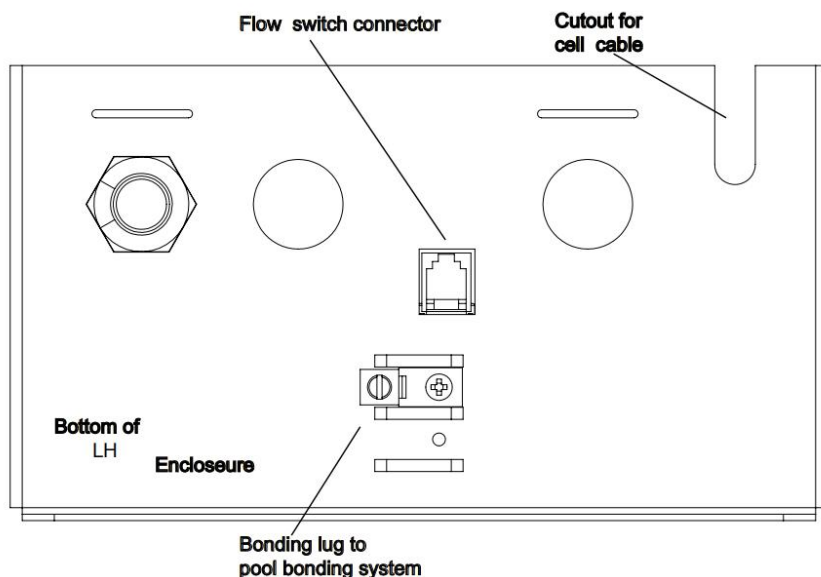
Use screws to fix the mounting bracket of the control module on the wall or vertical bracket comfortably horizontally.

At least 3 feet above the ground. Hang the control on the bracket.

### **Mounting the Flow Switch, and Cell.**

Flow switch, confirm that the arrows on the flow switch (located on the side) point in the same direction of water flow.

The Cell and Flow Switch cables have easy plug-in connectors in the control, the diagram below for the location of these connections.

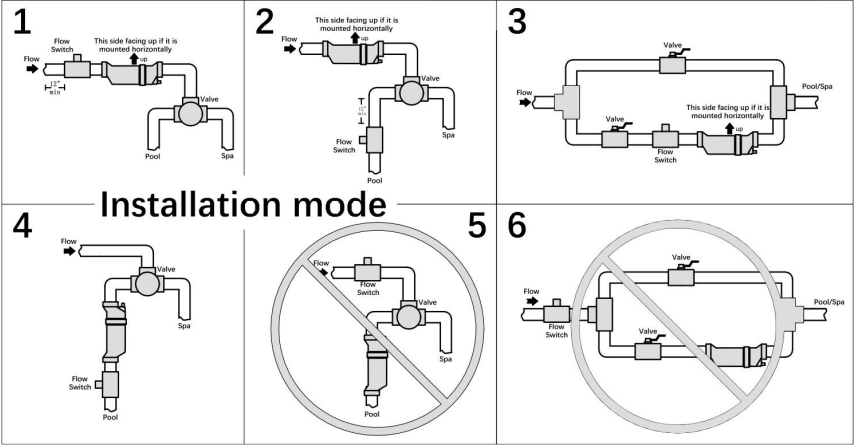


### **Plumbing**

These instructions apply to a 2-inch pipe (typical). Make sure to choose with existing pool pipe size (1.5 inches or 2 inches), and discard other unnecessary joints. For installations using 1½" cells.

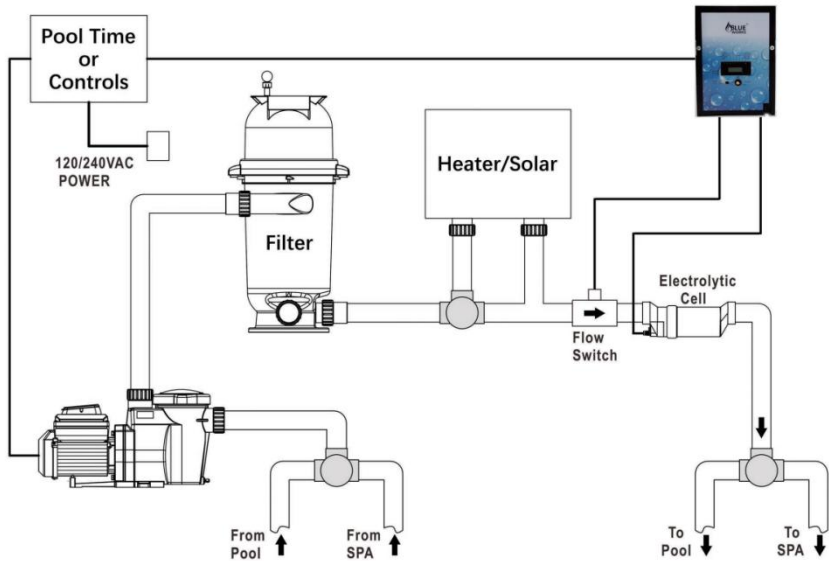
For articulated connections, you will also use the included 2" to 1.5" "reducer bushing to accommodate the flow switch. For 1½" installations, be sure to pay attention to any new or other measurements before

cutting the tube.



**Installation mode**

**Overview**



## **ONE / TWO YEAR LIMITED WARRANTY**

### **(For RESIDENTIAL USE)**

Guarantee that BLH will be free from defects in materials and workmanship, defects in normal use and non-commercial applications within one year (1) or two (2) years specified below.

To get service, please email BLUEWORKS at [Support@blueworkspool.com](mailto:Support@blueworkspool.com). Proof of purchase is required. This limited warranty is limited to the original purchaser of the BLH system and is not transferable. BLH is intended to be used in residential swimming pools and the warranty schedule is as follows.

One (1) year limited warranty for the BLH and its components.

During year one: 100%

Two (2)years limited warranty for the BLH and its components.

During year one:100%

During year two: 100%

## **WARRANTY ( FOR COMMERCIAL USE)**

The BLH Salt Chlorinator Systems carry the following Limited Warranty should failure occur due to faulty manufacture or materials, during normal use and service. For Commercial use (any pool that is not for private single-family use,or the use of which is subject to regulation), we warrant to the original purchaser that the equipment shall be free of manufacturer's defects at the time of sale, and upon examination shall provide replacement parts in accordance with the following schedule:

One (1) year limited warranty for residential use, but for commercial use 6 months only.

Two (2) years limited warranty for residential use, but for commercial use 1 year only.

**TERMS OF SALE:** If, after receiving this item you discover that it was not the one you wanted, simply return it for a full refund within 30 days. You will have to pay for the return shipping charges. Refund is void if you have installed, used or damaged the item in any way. Item must be returned with its original box, packing materials and instructions (if applicable) in the same perfect new condition. Cleared Payment via PayPal must be received within 3 days of transaction and prior to shipping.

***This limited warranty is subject to the following terms, conditions,***

***and exclusions:***

1. To obtain the benefits of this warranty, contact the warranty department for troubleshooting.
2. Should a defect in any item or partly covered by the warranty become evident during the warranty's term, Products will at its sole discretion repair or replace such item or part. Products reserve the right to replace defective parts with new or refurbished parts. This warranty does not include the cost of labor or transportation charges for equipment or component parts to or from Products, or the removal, reinstallation, or any such costs incurred in obtaining warranty replacements or repairment.
3. This warranty extends to the original retail purchaser and original installation site only, beginning at the original date of purchase, and is non-transferrable.
4. The warranty contains the following exclusions. O-Rings, rubber gaskets, electrical fuses, and circuit-breaker components are normal replacement items subject to wear and are excluded from the warranty.
  - **Product discoloration, or any other cosmetic or superficial damage or deterioration, regardless of its cause, is not covered by this warranty. The warranty is not applicable to problems arising from circumstances outside the control of Products, including, but not limited to the following:**
    - A. Damage or premature wear due to improper pool chemistry, and failure to maintain pool water chemistry in accordance with the recommendations contained in the owner's manual.
    - B. Damage due to improper installation or connection to improper voltages, including materials and workmanship supplied by others.
    - C. Damage due to negligence or failure to properly maintain equipment, including the maintenance of clean and tight electrical connections.

D. Damage due to improper service, as well as unauthorized equipment modifications and use of non-genuine replacement parts.

E. Damage due to misapplication, misuse, abuse, overuse the cell lifetime (over 10 hours per day) or failure to operate the equipment as specified in the owner's manual.

F. Problems resulting from tampering, accident, fire, flood, freezing, lightning, insects, or other natural elements, or other circumstances beyond the control of Products.

G. Damage due to over-tightening of threaded components or excessive pressure or stress.

H. Material supplied or workmanship performed by others in the process of installation.

The liability of Products shall not exceed the repair or replacement of defective items or parts under the referenced limited warranty terms.

There are no implied warranties of merchantability or fitness for a particular purpose that apply to this equipment. Under no circumstances shall Products, its agents, employees, and affiliates be liable for any loss, damage, injury, inconvenience or loss of time, incidental expenses such as labor and material charges, or any other incidental, or consequential damages, which may result from the use, installation, removal, or reinstallation of its equipment and parts.

This warranty is valid only in the United States of America. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state. This warranty supersedes all previous publications. Any dispute between the original purchaser and Products will be settled by binding arbitration, conducted in Mecklenburg County, NC, under the rules of the American Arbitration Association.

**Disclaimer:** This limited warranty is the entire warranty. No other warranties apply, expressed or implied. This limited warranty gives you



specific legal rights, which varies accordingly from state to state. Under no circumstances shall the manufacturer or authorized agents/installers be responsible for consequential, special, or incidental damage(s) of any kind, including but not limited to personal injury. Property damage or damage to or loss of equipment. The manufacturer or agents/installers are not liable for any other expenses that may be encountered during installation or servicing. Authorized agents/installers may charge a trip fee for warrant-able service work. Some states do not allow the exclusion of limitations of incidental or consequential damages.

Listed exclusions and limitations may not apply to you.

During the full coverage warranty process, we cover all replacements, repairs and labor costs. The customer is responsible for shipping to and from our warranty center.

## TROUBLESHOOTING

<b>Situation</b>	<b>Possible Cause</b>	<b>Suggestion</b>
<b>Start the machine without reaction, no display</b>	Check the power connection	Use a test pencil to check if there is electricity
		Change the socket
		Check the wire connection
		Check the overload protection device
	Check the fuse	If the fuse blows out, replace it

	If the PCB board just be replaced	Check the connection of the PCB is right or wrong Check the transformer to see it is good or not
<b>"NO FLOW" light on</b>	No flow or too little low	Check if the pump is connected, if use variable speed pump, speed up the water flow. Keep flow rate at least 25-30 GPM
	Wrong flow direction	Remain the flow direction same as the arrow outside the flow switch
	Flow switch or crystal plug is broken	Change the flow switch
<b>"NO FLOW" light is blinking</b>	Start the machine, it is normal that the light blink because it needs time to detect the water flow	Normal
	Variable speed pump, water flow too slow	Change the flow switch
<b>"Inspect Cell" light is flashing</b>	The machine worked around 500 hours	Press the "System Status" button for 3 seconds to stop
<b>"Generating" light is flashing</b>	Check the temperature in the swimming pool is whether too high or too low	Check the temperature, water temp should be above 55°F, less than 122°F

<b>"Check Salt" and "Inspect Cell" light on</b>	Check cell type	Match the right cell type with the program
	If using variable speed pump, water flow too slow	Speed up the water flow
	Actual Salinity is less than 2300PPM	Add salt,ideal salt level 3500-3600ppm
	Cell is blocked	Clean the cell
	Temperature sensor is broken	If not, replace the flow switch with a temperature sensor
	PCB or cell may is broken	Contact distributor
<b>"Check Salt" light is flashing</b>	Check cell type	Match the right cell type with the program
	Actual Salinity is between 2300-2500PPM	Add salt,ideal salt level 3500-3600ppm
	Cell is blocked	Clean the cell
<b>"High Salt" light blinking</b>	Check cell type	Match the right cell type with the program
	Actual Salinity is between 4500-6400PPM	Add water,ideal salt level 3500-3600ppm
	Temperature sensor is broken	If not, replace the flow switch with a temperature sensor

	The cell plates are short-circuited because they are not fixed in the housing	Change the cell
	PCB is broken	Change the PCB
<b>"High Salt" and "Inspect cell" light is on</b>	Check cell type	Match the right cell type with the program
	Actual Salinity is more than 6500PPM	Add water, ideal salt level 3500-3600ppm
	Temperature sensor is broken	If not, replace the flow switch with a temperature sensor
	The cell plates are short-circuited because they are not fixed in the housing	Change the cell
	PCB is broken	Change the PCB
<b>Low or no Chlorine in pool</b>	The water temp too high or too cold	Check the temperature, water temp should be above 55°F, less than 122°F
	PH not normal, the water in alkalinity will influence the chlorine	Keep PH 7.2-7.7
	Bad water quality has a large quantity of microorganism or germ will consume the chlorine	Change good quality water

	With chemistry, like Chemical Fertilizers and Pesticides	Ensure all chemicals on page.6 are within range
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## Customer Warranty

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**Phone: 1-888-909-0457 / Email: [Support@blueworkspool.com](mailto:Support@blueworkspool.com)**  
**Hours: Monday-Thursday 9:30 am-4:30 pm (EST),**  
**Friday 9:30am-3:30pm (EST)**  
**Closed Saturday & Sunday**