

End-of-Sale and End-of-Life Announcement for the Cisco Catalyst 2960XR Product Family EOS

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Overview

EOL13602 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Catalyst 2960XR Product Family EOS. The last day to order the affected product(s) is October 31, 2021. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Catalyst 2960XR Product Family EOS

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 31, 2020
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 31, 2021
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 30, 2022
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	October 31, 2022
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	October 30, 2024
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 31, 2022
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 31, 2022

Milestone	Definition	Date
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	January 29, 2026
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2026

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
2D-C2960XR-24PD-I	Cat 2960-XR 24G E PoE 370W, 2 x 10G SFP+, IP Lite w/ 2D barcode	C9200-24P	Catalyst 9200 24-port PoE+, Base Switch	-
2D-C2960XR-24TD-I	Cat 2960-XR 24 GigE, 2 x 10G SFP+, IP Lite w/ 2D barcode	C9200-24T	Catalyst 9200 24-port data only, Base Switch	-
2D-C2960XR-24TS-I	Catalyst 2960-XR 24 GigE, 4 x 1G SFP, IP Lite w/ 2D barcode	C9200-24T	Catalyst 9200 24-port data only, Base Switch	-
2D-C2960XR-48TS-I	Catalyst 2960-XR 48 GigE, 4 x 1G SFP, IP Lite w/ 2D Barcode	C9200-48T	Catalyst 9200 48-port data only, Base Switch	-
C2KXR-PWR-450WAC	450W FRU AC Power Supply and Fan for C2960-XR Series	There is currently no replacement product available for this product.	-	-
C2KXR-PWR-450WAC=	450W FRU AC Power Supply and Fan for C2960-XR Series	There is currently no replacement product available for this product.	-	-
C2KXR-PWR-450WDC	450W FRU DC Power Supply and Fan for C2960-XR Series	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C2KXR-PWR-450WDC=	450W FRU DC Power Supply and Fan for C2960-XR Series	There is currently no replacement product available for this product.	-	-
C2KXR-PWR-60WAC	60W FRU AC Power Supply and Fan for C2960-XR Series	There is currently no replacement product available for this product.	-	-
C2KXR-PWR-60WAC=	60W FRU AC Power Supply and Fan for C2960-XR Series	There is currently no replacement product available for this product.	-	-
C2KXR-PWR-835WAC	835W FRU AC Power Supply and Fan for C2960-XR Series	There is currently no replacement product available for this product.	-	-
C2KXR-PWR-835WAC=	835W FRU AC Power Supply and Fan for C2960-XR Series	There is currently no replacement product available for this product.	-	-
WS-C2960XR-24PD-HC	Catalyst 2960-XR 24 GigE PoE 370W, 2x10GSFP+, IPLt (Comp Bund)	C9200-24P	Catalyst 9200 24-port PoE+, Base Switch	-
WS-C2960XR-24PD-I	Catalyst 2960-XR 24 GigE PoE 370W, 2 x 10G SFP+, IP Lite	C9200-24P	Catalyst 9200 24-port PoE+, Base Switch	-
WS-C2960XR-24PD-L	24Ethernet 10/100/1000 POE+ports, 2SFP+ LAN BASE	C9200-24P	Catalyst 9200 24-port PoE+, Base Switch	-
WS-C2960XR-24PDI++	Catalyst 2960-XR 24 GigE PoE 370W, 2 x 10G SFP+, IP Lite	C9200-24P	Catalyst 9200 24-port PoE+, Base Switch	-
WS-C2960XR-24PS-I	Catalyst 2960-XR 24 GigE PoE 370W, 4 x 1G SFP, IP Lite	C9200-24P	Catalyst 9200 24-port PoE+, Base Switch	-
WS-C2960XR-24PS-L	24 Ethernet 10/100/1000 POE+ ports, 4SFP LAN BASE	C9200-24P	Catalyst 9200 24-port PoE+, Base Switch	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
WS-C2960XR-24PSI++	Catalyst 2960-XR 24 GigE PoE 370W, 4 x 1G SFP, IP Lite	C9200-24P	Catalyst 9200 24-port PoE+, Base Switch	-
WS-C2960XR-24TD-I	Catalyst 2960-XR 24 GigE, 2 x 10G SFP+, IP Lite	C9200-24T	Catalyst 9200 24-port data only, Base Switch	-
WS-C2960XR-24TD-L	24 Ethernet 10/100/1000 ports 2SFP+ LAN BASE	C9200-24T	Catalyst 9200 24-port data only, Base Switch	-
WS-C2960XR-24TDI++	Catalyst 2960-XR 24 GigE, 2 x 10G SFP+, IP Lite	C9200-24T	Catalyst 9200 24-port data only, Base Switch	-
WS-C2960XR-24TS-I	Catalyst 2960-XR 24 GigE, 4 x 1G SFP, IP Lite	C9200-24T	Catalyst 9200 24-port data only, Base Switch	-
WS-C2960XR-24TS-L	24 Ethernet 10/100/1000 ports 4SFP LAN BASE	C9200-24T	Catalyst 9200 24-port data only, Base Switch	-
WS-C2960XR-24TSI++	Catalyst 2960-XR 24 GigE, 4 x 1G SFP, IP Lite	C9200-24T	Catalyst 9200 24-port data only, Base Switch	-
WS-C2960XR-48FD-HC	Catalyst 2960-XR 48 GigE PoE 740W, 2x10GSFP+, IPLt (Comp Bund)	C9200-48P	Catalyst 9200 48-port PoE+, Base Switch	-
WS-C2960XR-48FPD-I	Catalyst 2960-XR 48 GigE PoE 740W, 2 x 10G SFP+, IP Lite	C9200-48P	Catalyst 9200 48-port PoE+, Base Switch	-
WS-C2960XR-48FPD-L	48Ethernet 10/100/1000 740W POE+ports, 2SFP+ LAN BASE	C9200-48P	Catalyst 9200 48-port PoE+, Base Switch	-
WS-C2960XR-48FPS-I	Catalyst 2960-XR 48 GigE PoE 740W, 4 x 1G SFP, IP Lite	C9200-48P	Catalyst 9200 48-port PoE+, Base Switch	-
WS-C2960XR-48FPS-L	48 Ethernet 10/100/1000 740W POE+ ports, 4SFP LAN BASE	C9200-48P	Catalyst 9200 48-port PoE+, Base Switch	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
WS-C2960XR-48LPD-I	Catalyst 2960-XR 48 GigE PoE 370W, 2 x 10G SFP+, IP Lite	See Product Migration Options section for details.	C9200-48PL	-
WS-C2960XR-48LPD-L	48 Ethernet 10/100/1000 370W POE+ports, 2SFP+ LAN BASE	See Product Migration Options section for details.	C9200-48PL	-
WS-C2960XR-48LPS-I	Catalyst 2960-XR 48 GigE PoE 370W, 4 x 1G SFP, IP Lite	See Product Migration Options section for details.	C9200-48PL	-
WS-C2960XR-48LPS-L	48 Ethernet 10/100/1000 370W POE+ports, 4SFP LAN BASE	See Product Migration Options section for details.	C9200-48PL	-
WS-C2960XR-48PD-HC	Catalyst 2960-XR 48 GigE PoE 370W, 2x10GSFP+, IP Lt (Comp Bun)	C9200-48P	Catalyst 9200 48-port PoE+, Base Switch	-
WS-C2960XR-48TD-I	Catalyst 2960-XR 48 GigE, 2 x 10G SFP+, IP Lite	C9200-48T	Catalyst 9200 48-port data only, Base Switch	-
WS-C2960XR-48TD-L	48 Ethernet 10/100/1000 ports, 2SFP+ LAN BASE	C9200-48T	Catalyst 9200 48-port data only, Base Switch	-
WS-C2960XR-48TDI++	Catalyst 2960-XR 48 GigE, 2 x 10G SFP+, IP Lite	C9200-48T	Catalyst 9200 48-port data only, Base Switch	-
WS-C2960XR-48TS-I	Catalyst 2960-XR 48 GigE, 4 x 1G SFP, IP Lite	C9200-48T	Catalyst 9200 48-port data only, Base Switch	-
WS-C2960XR-48TS-L	48 Ethernet 10/100/1000 ports, 4SFP LAN BASE	C9200-48T	Catalyst 9200 48-port data only, Base Switch	-
WS-C2960XR-48TSI++	Catalyst 2960-XR 48 GigE, 4 x 1G SFP, IP Lite	C9200-48T	Catalyst 9200 48-port data only, Base Switch	-
WS-C2960XR48FPDI++	Catalyst 2960-XR 48 GigE PoE 740W, 2 x 10G SFP+, IP Lite	C9200-48P	Catalyst 9200 48-port PoE+, Base Switch	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
WS-C2960XR48FPSI++	Catalyst 2960-XR 48 GigE PoE 740W, 4 x 1G SFP, IP Lite	C9200-48P	Catalyst 9200 48-port PoE+, Base Switch	-
WS-C2960XR48LPDI++	Catalyst 2960-XR 48 GigE PoE 370W, 2 x 10G SFP+, IP Lite	See Product Migration Options section for details.	C9200-48PL	-
WS-C2960XR48LPSI++	Catalyst 2960-XR 48 GigE PoE 370W, 4 x 1G SFP, IP Lite	See Product Migration Options section for details.	C9200-48PL	-
NAL-2960XR-24PD-I	NAL PID for WS-C2960XR-24PD-I	There is currently no replacement product available for this product.	-	-
NAL-2960XR-24PS-I	NAL PID for WS-C2960XR-24PS-I	There is currently no replacement product available for this product.	-	-
NAL-2960XR-24TD-I	NAL PID for WS-C2960XR-24TD-I	There is currently no replacement product available for this product.	-	-
NAL-2960XR-24TS-I	NAL PID for WS-C2960XR-24TS-I	There is currently no replacement product available for this product.	-	-
NAL-2960XR-48FPD-I	NAL PID for WS-C2960XR-48FPD-I	There is currently no replacement product available for this product.	-	-
NAL-2960XR-48FPS-I	NAL PID for WS-C2960XR-48FPS-I	There is currently no replacement product available for this product.	-	-
NAL-2960XR-48LPD-I	NAL PID for WS-C2960XR-48LPD-I	There is currently no replacement product available for this product.	-	-
NAL-2960XR-48LPS-I	NAL PID for WS-C2960XR-48LPS-I	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
NAL-2960XR-48TD-I	NAL PID for WS-C2960XR-48TD-I	There is currently no replacement product available for this product.	-	-
NAL-2960XR-48TS-I	NAL PID for WS-C2960XR-48TS-I	There is currently no replacement product available for this product.	-	-
C2960X-ACC-BUNDLE	Catalyst 2960-X Quebec Public Sector	There is currently no replacement product available for this product.	-	-

Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Catalyst 2960XR Product Family EOS through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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