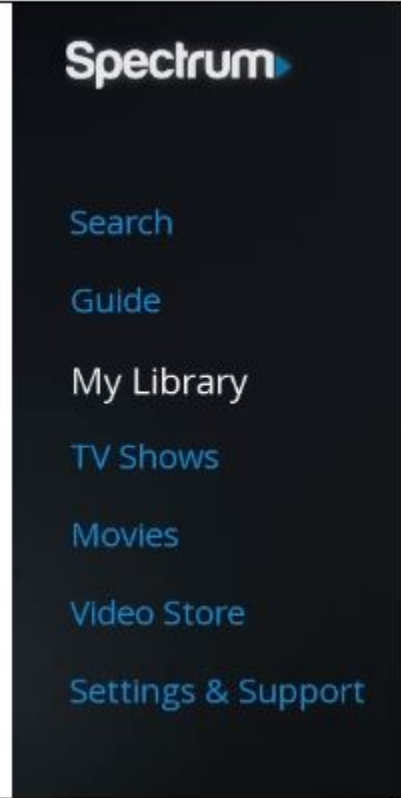


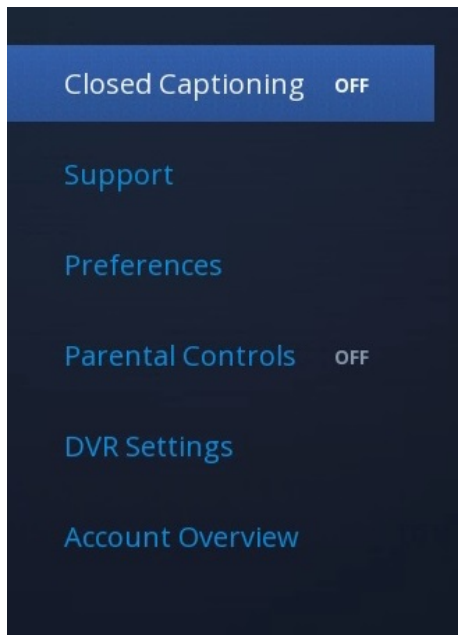
New Spectrum Guide Settings: Quick Reference Guide

The new Spectrum Guide is being deployed to some customers with HD digital receivers in St. Louis, MO and Reno, NV, with more areas coming soon! If you live in or near Ft. Worth, TX, Spectrum Guide support can be found [here](#).

	How to find and change Settings & Support You access Spectrum Guide Settings & Support through the Main Menu. Change your settings with your remote control and follow the instructions below: 1. Press the Menu button on your remote to display the Main Menu. (see left image) 2. Use the arrow buttons to highlight Settings & Support and press OK/Select. 3. Select the setting category you wish to change and press OK/Select. 4. Highlight the setting you want to change and press OK/Select to display options. 5. Change the setting option and select Save. <u>Click here to view Settings Quick Reference Guide</u>
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Print the [Settings & Support Quick Reference \(PDF\) guide](#).

Settings & Support Quick Reference



The following settings can be accessed through the Spectrum Guide's main menu under **Settings & Support**:

- [Closed Captioning](#)
- [Support](#)
- [Preferences](#)
- [Parental Controls](#)
- [Account Overview](#)

Closed Captioning

Access **Closed Captioning** by pressing **Menu** on your remote and then **Settings & Support**.

Closed Captioning Settings	Description
Turn On/Turn Off Closed Captioning	Displays closed captioning based on "On" or "Off" setting.
Presentation	Changes how Closed Captioning text enters the TV screen: • Pop-On: Text appears as complete sentences. • Roll-Up: Text scrolls up to make way for a new line and the top line is erased. • Paint-On: Text appears from left to right one line at a time.
Text Settings	Set your Closed Captioning Text Settings to adjust the color, transparency, size and font.
Background Settings	Change the background on which your Closed Captioning text appears.

Closed Captioning

Access **Closed Captioning** by pressing **Menu** on your remote and then **Settings & Support**.

Closed Captioning Settings	Description
Window Settings	Select a color and transparency setting for the window surrounding the Closed Captioning text.
Language	Change your default Closed Caption language.
Closed Captioning Type	Choose to see a full transcription of the program's audio as text or a simplified version: • Standard Captioning: Displays the audio portion of a television program as text. • Easy Reader: Offers simplified Closed Captioning for viewers with a limited vocabulary (e.g. children). Easy Reader is not available on most programming.

Support

Access **Support** by pressing **Menu** on the remote and then **Settings & Support**.

Setting & Support	Description
Support Videos	Watch helpful support videos right on your TV.

Preferences

Preferences can be accessed in the Spectrum Guide under **Settings & Support**.

Favorite Channels: Access **Favorite Channels** by pressing **Menu** on the remote and then **Settings & Support > Preferences**.

Favorite Channel Settings	Description
Favorite Channels	Create or Edit your list of Favorite Networks.

Guide Settings: Access **Guide Settings** by pressing **Menu** on the remote and then **Settings & Support > Preferences**.

Guide Settings	Description
Guide Format	Set the Guide View in Standard quick-view format or in Video format, which offers streaming video of each channel. You can also change the Guide View by pressing the Guide button on your remote while viewing the Guide.
Guide Background Color	Change the guide brightness to choose either a Light Guide or a Dark Guide depending on which works best with your lighting.
Guide Display Aspect Ratio	Adjust the Guide aspect ratio for Standard Definition (4:3) or High Definition (16:9).
Auto Tune to HD	High Definition (HD) Auto Tune automatically tunes your receiver to the HD version of any channel selected when that channel is available in HD.
Channel Bar Position	Adjust where your Channel Bar displays on screen.
Mini Guide Position	Adjust where your Mini Guide displays on the screen. The Mini Guide is a small portion of the Standard Guide that includes the program that you are currently viewing and surrounding channels.
Display Durations	Adjust how long you want information notifications to appear on your screen.
Alert Notifications	Decide if you want a warning message to display before you tune from an in-progress On Demand program to live TV.

Audio, Video & Display: Access **Audio, Video & Display** by pressing **Menu** on the remote and then **Settings & Support > Preferences**. Then select **Audio** or **Video**.

Audio, Video & Display Settings: Audio	Description
Language Preference	Change your default language for Secondary Audio Programming (SAP) service, a secondary audio stream that a broadcaster may transmit that includes an alternate audio track in another language and/or Descriptive Video Service narration.
Stereo Audio	Change your Stereo Audio setting to Enhanced, Compact or Standard mode: • Enhanced - provides best quality with widest frequency range (recommended). • Compact - provides lowest quality with narrowest frequency range. • Standard - provides an in-between option.
Audio Output	Change your Audio output settings to Dolby Digital, HDMI, or Other.

Audio, Video & Display: Access **Audio, Video & Display** by pressing **Menu** on the remote and then **Settings & Support > Preferences**. Then select **Audio** or **Video**.

Audio, Video & Display Settings: Video	Description
Video Format	Adjust the screen resolution to best fit your TV: • 1080i - highest pixel count - perfect for fine picture detail on an HD TV. • 720p - seamless refresh - great for fast action and sports on an HD TV. • 480p - seamless refresh - better for sports and fast action on an SD TV. • 480i - highest SD pixel count - fine picture detail on an SD TV.
HD box on SDTV Aspect Ratio	Adjust the TV picture aspect ratio for High Definition (16:9) programming on Standard Definition (4:3) TV.

Audio, Video & Display Settings: Video	Description
SD box on HDTV Aspect Ratio	Adjust the TV picture aspect ratio for Standard Definition (4:3) programming on High Definition (16:9) TV.
Descriptive Video Services (DVS)	Turn Descriptive Video Services (DVS) On or Off. DVS is a secondary audio track that includes a voiceover description of key visual elements within most programs, including natural pauses in dialogue and actions, costumes, facial expressions, settings and scene changes. DVS is not always available and uses the same audio track commonly used for foreign language. Spanish may play if DVS is enabled and there is no DVS track.

Caller ID: Access **Caller ID** by pressing **Menu** on the remote and then **Settings & Support > Preferences**.

Caller ID Settings	Description
Caller ID Notification	Display Caller ID info based on “On” or “Off” setting.
Caller ID Position	Choose whether the Caller ID on TV notification appears on the top or bottom of your screen.

Digital Receiver: **Digital Receiver** settings can be accessed in the Spectrum Guide under **Settings & Support > Preferences**.

Digital Receiver Settings	Description
Power On Channel	Have your digital receiver tune to a specific channel each time you turn it on.
Front Panel Display	Change the front panel display to show current time, current channel, or nothing.
Time Display	Choose how you want the time displayed on the front panel of your cable box: 12 or 24 hour clock.
Front Panel Display Brightness	Adjust the brightness of the information displayed

Digital Receiver: **Digital Receiver** settings can be accessed in the Spectrum Guide under **Settings & Support > Preferences**.

Digital Receiver Settings	Description
	on the front panel of your digital receiver (cable box).
Power Settings	As an energy-saving feature, set your cable box to automatically power off after 4 hours of inactivity.
AC Outlet	Decide whether you want to turn off power to the outlet on the back of your cable box, or leave it on, when your receiver is powered off.

Parental Controls

The **Parental Controls** settings can be accessed in the Spectrum Guide under **Settings & Support**.

Parental Controls Settings: **Parental Control Settings** can be accessed in the Spectrum Guide under **Settings & Support>Parental Controls**

Parental Controls Settings	Description
Set Parental Controls PIN	Set a 4-digit Parental Controls PIN to safeguard viewing.
Turn On/Turn Off Parental Controls	Turn Parental Controls On or Off.
Hide Adult Content	Turn On the Hide Adult Content setting if you want to prevent adult content titles from appearing in the guide. If Parental Controls are enabled, the parental control PIN will be required to access these titles.
Content Filters	Use the Content Filters to be prompted to enter your PIN when attempting to access programming with specific themes or content.
Rating Restrictions	Turn On the Rating Restrictions setting if you want to be prompted to enter your PIN when attempting to access programming with specific ratings or that is not rated.

Parental Controls

The **Parental Controls** settings can be accessed in the Spectrum Guide under **Settings & Support**.

Parental Controls Settings: Parental Control Settings can be accessed in the Spectrum Guide under **Settings & Support>Parental Controls**

Parental Controls Settings	Description
Channel Restrictions	Turn On the Channel Restrictions setting to be prompted to enter your PIN when attempting to access specific channels.
Time/Day Restrictions	Use the Time/Day Restrictions to be prompted to enter your PIN before accessing any programming during a specific time frame. Repeat the steps to set up to 10 restrictions.

Purchase Controls: Parental Controls settings can be accessed in the Spectrum Guide under **Settings & Support>Parental Controls**.

Purchase Controls Settings	Description
Set Purchase Controls PIN	Set a 4-digit Purchase Controls PIN to restrict unauthorized purchases.
Turn On/Turn Off Purchase Controls	Turn Purchase Controls On or Off.
Set Purchase Limits	Allow purchases without a PIN by entering a maximum amount allowed per purchase before being prompted to enter your PIN.

On Demand Lock: On Demand Lock settings can be accessed in the Spectrum Guide under **Settings & Support>Parental Controls**.

On Demand Lock	Description
Set On Demand PIN	Set a 4-digit On Demand PIN to restrict On Demand access.

On Demand Lock: On Demand Lock settings can be accessed in the Spectrum Guide under **Settings & Support>Parental Controls**.

On Demand Lock	Description
Turn On/Turn Off On Demand Lock	Turn On Demand Lock on to require a PIN before watching On Demand.

Account Overview

Account Overview settings can be accessed in the Spectrum Guide under **Settings & Support**.

Account Overview Settings	Description
Account	View information about your account and equipment, including your Account Number.
Equipment	View helpful application information sometimes used in troubleshooting; includes the RESET DATA button used to reset application data when experiencing issues.
System Info	View helpful system information sometimes used in troubleshooting.
Terms and Conditions	View Terms and Conditions.