



# Service Bulletin

## DCA25USI2 Metal Shim Installation

<b>Product Group:</b> Power Solutions	<b>Date Issued:</b> 08/21/12	<b>Service Bulletin No.</b> GSP20120817
<b>Bulletin Type</b>  <input checked="" type="checkbox"/> Mandatory  <input type="checkbox"/> Information Only  <input type="checkbox"/> Recommended Change	<b>Models/Series Affected:</b>  DCA25USI2 S/N 8104240-8104314	

### Details

#### Problem:

The generator base metal stopper plates were welded with too much clearance and may cause excessive movement of the generator during transportation.

#### Solution:

Install additional metal shim to reduce clearance.

### Parts Information

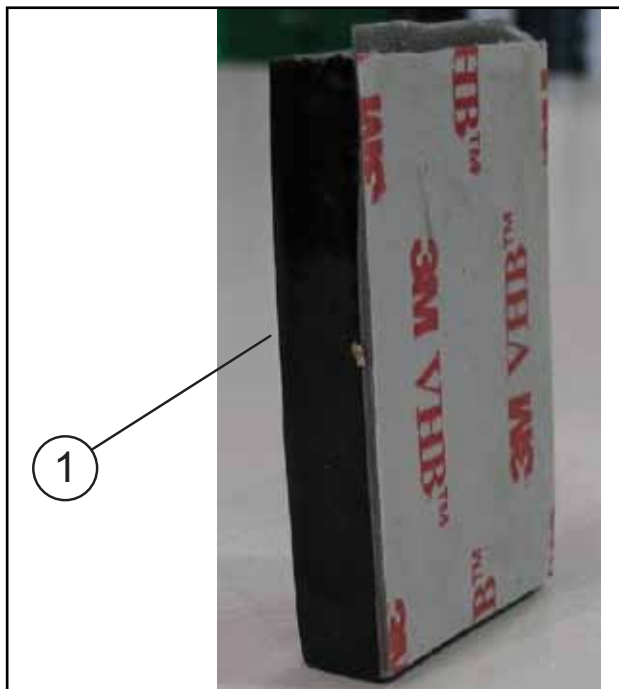


Figure 1. Metal Shim

Item No.	Part No.	Description	QTY.	Remarks
1	DCA25USI2SHIM	Metal Shim	2	

## PROCEDURE

### Left Metal Stopper Plate

1. Open the left door (when facing the front of the generator) of the DCA25USI2 generator.
2. Wipe off any dust from the welded stopper plate to ensure that the metal shim will stick when installed.
3. Peel off the adhesive backing from the metal shim (Part No. DCA25USI2SHIM). See Figure 2.



**Figure 2. Peeling Off Adhesive Backing**

4. Attach the metal shim to the left welded stopper plate (Figure 3).



**Figure 3. Attaching the Metal Shim**

5. Using a screwdriver, press the shim towards welded stopper plate to make sure adhesive sticks completely. (Figure 4).



**Figure 4. Checking Adhesive**

### Right Metal Stopper Plate

1. Open the front door covering the control panel to gain access to the top screws on the front panel.
2. Remove the front panel by removing the 6 screws and washers that secure it in place. Set the removed hardware aside (Figure 5).



**Figure 5. Removing Front Panel**

3. Repeat steps 2 to 5 of previous section to install metal shim to the right welded stopper plate.
4. Reinstall front panel with the six screws and washers.

<b>Warranty Information</b>
<b>Campaign Reference No. 20120817</b>
Please contact Chris Fairchild or Wendy Sanchez @ 1-800-421-1244 for warranty claim number and warranty form.
<b>Labor Allowance: Flat Rate to install – 0.5 Hours.</b>



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## DCA25USI2 Metal Shim Installation

### **HERE'S HOW TO GET HELP**

PLEASE HAVE THE MODEL AND SERIAL  
NUMBER ON-HAND WHEN CALLING

#### **UNITED STATES**

##### ***Multiquip Corporate Office***

18910 Wilmington Ave. Tel. (800) 421-1244  
Carson, CA 90746 Fax (310) 537-3927  
Contact: mq@multiquip.com

##### ***Service Department***

800-421-1244 Fax: 310-537-4259  
310-537-3700

##### ***Technical Assistance***

800-478-1244 Fax: 310-943-2238

##### ***MQ Parts Department***

800-427-1244 Fax: 800-672-7877  
310-537-3700 Fax: 310-637-3284

##### ***Warranty Department***

800-421-1244 Fax: 310-943-2249  
310-537-3700

#### **MEXICO**

##### ***MQ Cipsa***

Carr. Fed. Mexico-Puebla KM 126.5 Tel: (52) 222-225-9900  
Momoxpan, Cholula, Puebla 72760 Mexico Fax: (52) 222-285-0420  
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