[ ] Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b).

UNITED STATES SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

## STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

OMB APPROVAL
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hours per response... 0.5

| 1. Name and Address of Reporting Person * <br> Hawkins Mark J | 2. Issuer Name and Ticker or Trading Symbol <br> SALESFORCE.COM, INC. [ CRM ] | 5. Relationship of Reporting Person(s) to Issuer (Check all applicable) |
| :---: | :---: | :---: |
| (Last) (First)${ }^{\text {(Middle) }}$ | 3. Date of Earliest Transaction (MM/DD/YYYY) $11 / 23 / 2020$ |  Director <br> $\mathbf{x} \quad$ Officer (give title below) ${ }^{10 \%}$ Owner <br> President and CFO  |
| SAN FRANCISCO, CA 94105 <br> (City) (State) (Zip) | 4. If Amendment, Date Original Filed (MM/DD/YYYY) | 6. Individual or Joint/Group Filing (Check Applicable Line) <br> X_Form filed by One Reporting Person <br> Form filed by More than One Reporting Person |

Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned

| 1.Title of Security Instr. 3) | 2. Trans. Date | 2A. Deemed Execution Date, if any | $\begin{aligned} & \text { 3. Trans. Code } \\ & \text { (Instr. 8) } \end{aligned}$ |  | 4. Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5) |  |  | 5. Amount of Securities Beneficially Owned Following Reported Transaction(s) (Instr. 3 and 4) | 6. <br> Ownership Form: <br> Direct (D) or Indirect (I) (Instr. 4) | 7. Nature of Indirect Beneficial Ownership (Instr. 4) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Code | V | Amount | (A) or (D) | Price |  |  |  |
| Common Stock | 11/23/2020 |  | M ${ }^{(1)}$ |  | 3315 | A | \$75.57 | 16961 | D |  |
| Common Stock | 11/23/2020 |  | M ${ }^{(1)}$ |  | 2936 | A | \$118.04 | 19897 | D |  |
| Common Stock | 11/23/2020 |  | $\mathbf{M}^{(1)}$ |  | 2551 | A | \$161.50 | 22448 | D |  |
| Common Stock | 11/23/2020 |  | S ${ }^{(1)}$ |  | 8802 | D | \$261.23 | 13646 | D |  |
| Common Stock | 11/24/2020 |  | S (1) |  | 617 | D | \$260.00 | 13029 | D |  |

Table II - Derivative Securities Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

| 1. Title of Derivate Security (Instr. 3) | 2. <br> Conversion or Exercise Price of Derivative Security | 3. Trans. Date | 3A. Deemed Execution Date, if any | 4. Trans. Code (Instr. 8) |  | 5. Number of Derivative Securities Acquired (A) or Disposed of (D) <br> (Instr. 3, 4 and 5) |  | 6. Date Exercisable and Expiration Date |  | 7. Title and Amount of Securities Underlying Derivative Security (Instr. 3 and 4) |  | 8. Price of Derivative Security (Instr. 5) | 9. Number of derivative <br> Securities <br> Beneficially <br> Owned <br> Following <br> Reported <br> Transaction(s) <br> (Instr. 4) | 10. Ownership Form of Derivative Security: Direct (D) or Indirect (I) (Instr. 4) | 11. Nature of Indirect Beneficial Ownership (Instr. 4) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Code | V | (A) | (D) | Date <br> Exercisable | Expiration <br> Date | Title | Amount or Number of Shares |  |  |  |  |
| Non-qualified Stock Option (Right to Buy) | \$75.57 | 11/23/2020 |  | M ${ }^{(1)}$ |  |  | 3315 | 11/22/2017 (2) | 11/22/2023 | Common Stock | 3315 | \$0 | 0 | D |  |
| Non-qualified Stock Option (Right to Buy) | \$118.04 | 11/23/2020 |  | M ${ }^{(1)}$ |  |  | 2936 | 3/22/2019 ${ }^{(3)}$ | 3/22/2025 | $\begin{aligned} & \text { Common } \\ & \text { Stock } \end{aligned}$ | 2936 | \$0 | 46979 | D |  |
| Non-qualified Stock Option (Right to Buy) | \$161.50 | 11/23/2020 |  | M ${ }^{(1)}$ |  |  | 2551 | 3/22/2020 ${ }^{(4)}$ | 3/22/2026 | $\begin{aligned} & \text { Common } \\ & \text { Stock } \end{aligned}$ | 2551 | \$0 | 71412 | D |  |

## Explanation of Responses:

(1) The transaction reported in this Form 4 was effected automatically pursuant to a Rule 10b5-1 trading plan adopted by the reporting person at least 90 days prior to the trading date.
(2) Option vests over four years at the rate of $25 \%$ on November 22, 2017, the first anniversary of the holder's date of grant, with the balance vesting in equal monthly installments over the remaining 36 months.
(3) Option vests over four years at the rate of $25 \%$ on March 22 , 2019 , the first anniversary of the holder's date of grant, with the balance vesting in equal monthly installments over the remaining 36 months.
(4) Option vests over four years at the rate of $25 \%$ on March 22 , 2020, the first anniversary of the holder's date of grant, with the balance vesting in equal monthly installments over the remaining 36 months.

Reporting Owners

| Reporting Owner Name / Address | Relationships |  |  |
| :--- | :--- | :--- | :--- |
|  | Director | $10 \%$ Owner | Officer |
| Hawkins Mark J |  |  |  |
| 415 MISSION STREET |  |  | President and CFO |
| 3RD FLOOR |  |  |  |

## Signatures

$\frac{/ \mathbf{s} / \text { Lisa Yun, Attorney-in-Fact for Mark Hawkins }}{\stackrel{* *}{-} \text { Signature of Reporting Person }} \quad \frac{\text { 11/24/2020 }}{\text { Date }}$

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

* If the form is filed by more than one reporting person, see Instruction 4(b)(v).
** Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. $78 f f(\mathrm{a})$.
Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.
Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB control number.

