

A. INTRODUCTION

Congratulations on your vehicle purchase, lease, or rental of a Marathon Industries, Inc. ("Marathon") truck body or other transportation product.

Before starting to operate the vehicle, it is important that you become familiar with all the operational features of your Marathon product. In addition, you can learn additional information about your vehicle's chassis.

This Operator's Manual was prepared to aid you in the proper care and operation of your Marathon product, including associated equipment, options, and limitations. Read this manual completely to understand how everything associated with the Marathon portion of the vehicle works before driving.

In addition, you should become familiar with what is covered under the Marathon limited warranty, and how the warranty coverage will be invalidated through improper use or improper cargo loading.

B. LIMITED 3 YEAR WARRANTY

3 Year or 60,000 Miles Limited Warranty for Standard Products, whichever occurs first

Marathon warrants every newly installed body to the original registered retail purchaser from structural defects for a period of three years or 60,000 miles (whichever occurs first) from the date of original sale to the dealer.

This includes the basic body structure and substructure, front and side walls, roof, and rear frame. This warranty applies to the original purchaser on the original chassis and is neither transferable nor enforceable by any other person or corporation. This warranty applies only when the product is properly maintained and used for the purpose for which it was designed. This warranty gives you specific legal rights, and you may have other rights that vary from state to state.

Other than as permitted by law, Marathon does not exclude, limit, or suspend other rights you may have, including those that may arise from

nonconformity of a sales contract. For a full understanding of your rights, you should consult the laws of your state.

To the extent permitted by law, this warranty and the remedies set forth are exclusive and in lieu of all other warranties, remedies, and conditions, whether oral, written, statutory, express, or implied.

Marathon disclaims all statutory and implied warranties, including without limitation, warranties of merchantability and fitness for a particular purpose and warranties against hidden or latent defects, to the extent permitted by law. In so far as such warranties cannot be disclaimed, Marathon limits the duration and remedies of such warranties to the duration of this express warranty, and at Marathon's option, the repair or replacement services described herein. Some states do not allow limitations on how long an implied warranty (or condition) may last, so the limitations described herein may not apply to you.

In all cases, potential warranty repairs must be authorized in advance by Marathon prior to the completion of any repair to have consideration under Marathon's warranty policy. Any repairs made to a Marathon body anywhere other than a Marathon location, or at a Marathon approved location without the express written authorization will not be covered by this warranty.

Marathon does not accept responsibility for any warranty statements made by anyone other than the statement of policy outlined herein. Before receiving warranty service, Marathon or its agents may require that you furnish proof of purchase details, respond to questions designed to assist with diagnosing potential issues, and follow Marathon's procedures for obtaining warranty service.

If during the warranty period you submit a valid claim to Marathon, Marathon will, at its option, (a) repair the Marathon product using new or previously used parts that are equivalent to new in performance and reliability, (b) replace the Marathon product with a product that is at least functionally equivalent to the Marathon product and is formed from new and/or previously used parts that are equivalent to new in

performance and reliability, or (c) exchange the Marathon product for a refund of your purchase price.

Marathon reserves the right to change the method by which Marathon may provide warranty service to you, or your eligibility to receive a particular method of service. Service will be limited to the options available in the state where service is requested. Service options, parts availability and response times may vary according to the state where service is requested. You may be responsible for shipping and handling charges if the Marathon product cannot be serviced in the state where service is requested.

This warranty is made and entered into in the State of California and shall, in all respects, be interpreted, enforced and governed by and under the laws of the State of California, without reference to choice of law rules, unless the laws of the state of the location of the Marathon product when service is requested provide otherwise.

To ensure full warranty protection, all wood surfaces should be inspected and sealed at least every four (4) months. Rusting due to normal wear and tear should be sanded and painted. Screws, bolts, and rivets should be inspected, tightened, or replaced at every preventative maintenance service. Underbody U-bolts should always maintain a minimum torque of 55 lbs. per ft.

90 Day Coverage

- **Mounting of the body and mounting hardware.**
- **Door alignment and adjustment.**
- **Light Bulbs**

1-Year Coverage

- **Accessories installed by Marathon unless superseded by manufacturer of the part.**
- **Flooring, wiring, wall panels, doors, roof, interior lining, fasteners, and toolboxes.**
- **Installation of liftgates.**
- **Paint**

Non-Marathon Parts & Accessories

Marathon makes no warranty on any part, accessory, or product manufactured by others that are installed by Marathon, nor any damage caused by these items to a Marathon product. All other manufacturers' warranties supersede Marathon's warranty.

Not Covered by Warranty

- **Except as provided in this warranty and to the maximum extent permitted by law, Marathon is not responsible for direct, special, incidental or consequential damages resulting from any breach of warranty or condition, or under any other legal theory, including but not limited to loss of use of the Marathon product or vehicle to which it is attached; labor costs; loss of revenue; loss of actual or anticipated profits (including loss of profits on contracts); loss of the use of money; loss of anticipated savings; loss of business; loss of opportunity; loss of goodwill; loss of reputation; loss of, damage to, or compromise of non-Marathon parts or products; or any indirect or consequential loss or damage however caused including the replacement of equipment and property. The foregoing limitation shall not apply to death or personal injury claims, or any statutory liability for intentional and gross negligent acts and/or omissions.**
- **Body damage caused by improper loading or depositing of material on the body floor that causes structural, or other damage to the body or body floor.**
- **Truck chassis, engine, cab, electrical system, fuel system, exhaust system, alignment, and/or tires.**
- **Any damage to cargo, personal property, or any other material inside the truck body at any time.**
- **Transportation to and from the dealer or manufacturer, loss of time, loss of use, loss of revenue, lodging, tow charges, fuel, rental vehicles, inconvenience, or other incidental damages.**

- **Any imperfections that do not materially impair the fair value of the body or deterioration due to normal wear, tear, and exposure.**
- **Forklift or pallet jack use and damage in trucks that do not have a “forklift” provision.**
- **Any modification to the body after the initial sale (Warranty will be void).**
- **Damage caused by abuse, accidents, neglect, abnormal exposure to weather or water, damage from cargo spills and/or cargo over loading, and unsecured loading.**
- **Damage caused by failure to conduct normal routine and/or reasonable maintenance to wood, steel and/or aluminum parts and surfaces. Subsequent damaged caused by the lack of maintenance.**
- **Damage caused by corrosive material.**
- **Bodies mounted or remounted by unauthorized distributor.**
- **Bodies mounted on pre-owned chassis greater than five years of age.**
- **Consumable parts, such as batteries, unless failure has occurred due to a defect in materials or workmanship installed or provided by Marathon.**
- **Cosmetic damage, including but not limited to scratches, dents, and broken plastic parts.**
- **Off-Road use.**
- **Damage caused by service (including upgrades, expansions, or modifications) performed by anyone who is not a representative of Marathon or a Marathon authorized service provider.**

If any term or provision of this warranty is illegal or invalid for any reason whatsoever, such illegality or invalidity shall not affect the validity of the remainder of this warranty.

**Any claims or questions should be directed to the Marathon Service Manager: info@marathontruckbody.com
Phone: (661) 286-1520 | Fax: (661) 286-1533**

Please complete the warranty registration form @ Warranty Registration Form - Marathon Truck Body

C. GUIDE TO OPERATIONS

The information included in this manual is intended as a guide, and in no way extends the responsibilities of Marathon beyond the standard written warranty. Throughout this manual, frequent references are made to the vehicle chassis manual that is provided by the manufacturer of the chassis on which the Marathon product is built. Consult the chassis manual for operating, safety, and maintenance instructions pertaining to the chassis section of the truck.

D. PRE-TRIP INSPECTION AND CHECK LIST

This Marathon product has been thoroughly inspected before shipment and delivery. Your dealer is responsible for performing a complete pre-delivery inspection of the chassis and all chassis components. As a part of the pre-delivery inspection procedure, the dealer is responsible for road testing the truck, noting, and correcting any problems before delivery to the end user.

Before driving your vehicle, familiarize yourself with State/Province and local regulations regarding the weight class of the vehicle.

- MAKE SURE ALL LIGHTS ARE OPERATIONAL**
- MAKE SURE ALL U-BOLTS ARE TIGHT**
- MAKE SURE THERE IS NO DAMAGE TO THE EXTERIOR OR INTERIOR OF BODY, INCLUDING THE FLOOR**
- IF BODY IS EQUIPPED WITH A LIFTGATE, ENSURE THAT THE LIFT GATE IS OPERATIONAL AND THAT YOU ARE FAMILIAR WITH ITS OPERATION**
- MAKE SURE THAT ALL OTHER EQUIPMENT ASSOCIATED WITH THE BODY IS OPERATING PROPERLY**

After inspection if you find something that is not working properly and/or safety issue, do not drive the vehicle until the problem is repaired.

CONTACT MARATHON'S ORIGINAL PARTS REPLACEMENT DEPARTMENT TO ORDER ANY MARATHON REPLACEMENT PARTS @ 888-286-1520 AND ASK FOR THE "PARTS DEPARTMENT".

E. OPERATING THE VEHICLE

i. HOW MUCH CARGO CAN I CARRY IN MY TRUCK?

GVWR is the total amount of weight a truck can carry. This includes the weight of the vehicle itself, all the necessary fluids for operation (gasoline, diesel, oil and so on), the driver and passengers, as well as any cargo. The chassis manufacturers GVWR statement is located in the chassis owner's manual, or on the vehicle's door frame. You can also look online to find your vehicle's GVWR, as well. In any case, the GVWR should not be exceeded.

Curb weight is how much your truck weighs on its own without any passengers or cargo. This measurement includes a full tank of gas and any other fluids that are needed to keep your vehicle functioning properly.

There are a few ways to determine your truck's curb weight. You can look at your chassis owner's manual or you could consult your vehicle's manufacturers dealer. Another option is to have your truck weighed at a truck weigh station. Start by looking at your owner's manual to determine the factory-specified fluid amounts required for your truck. Fill your vehicle in accordance with this information. Have your truck weighed as is, without any added cargo. This will give you the curb weight of your vehicle.

Payload capacity is the amount of material your truck can safely carry after you have filled the tank with gas. Payload capacity can be determined by subtracting your truck's curb weight from the GVWR to get the payload capacity.

For example, if your truck's GVWR is 14,050 lbs., and your truck's curb weight is 10,000 lbs., its load capacity would be 4,050 lbs.

Whatever the payload capacity is, do not exceed it because that is the amount of weight your truck can safely and legally carry.

Marathon is a final stage truck manufacturer and as part of its responsibility it places a weight certificate in the driver side door well indicating the truck's weight. Please refer to this sticker as part of your payload calculation.

In any case, loading more than the correct amount of cargo weight as indicated by the payload calculation will invalidate any warranty offered by Marathon or the chassis manufacturer.

ii. FORKLIFT/DOLLY PROHIBITION

Most truck bodies manufactured by Marathon should NOT be loaded using a forklift because the wheels may cause the transfer and concentration of extremely heavy weights onto the four relatively small areas under the four wheels of the forklift.

This prohibition is even more important with loading dollies that have smaller/harder wheels than forklifts. Such dollies are also prohibited. The important thing to keep in mind is that when loading, the load needs to be evenly distributed over the entire floor. This will also help the vehicle not to be top heavy and to ride safely by maintaining the appropriate center of gravity.

When loading box trucks or platform body, consider the following precautions to minimize the risks and because they may prevent the likelihood of accidents and injuries while ensuring that each of the loaded items is secure.

iii. Assess the Load Risk Situation

Performing a load risk assessment enables truck operators to address hazards before they become problems. Check the cargo for broken, unsecured, hazardous, or leaky items prior to loading

it. Ensure that the truck is safely parked and consider how loading problems will be handled in inclement weather.

Trucks and truck bodies need to be regularly maintained to ensure safe operating conditions. Vehicle restraints such as the parking brake or wheel chocks and other equipment should be regularly checked for wear and proper operation. These items should be in good working order prior to loading cargo so there is no unsafe shifting or movement of the load or the truck during the loading process.

Proper planning, prevention controls, and safety practices must be implemented for all truck loading.

iv. Consider Cargo Weight

Cargo weight is a significant factor for ensuring the safe loading of your truck. It is important to know the load capacity of the truck. Consider the possibility of shifting weight when stacking cargo or loads. Ensure the even distribution of weight across the entire floor of the truck body.

A critical rule to maintain stability and safety when loading the truck is to park it firmly on level ground that is free of any kind of traffic and overhead cables.

The floor of the box truck body should be rated to accommodate the verified weight of the loads to be carried by the truck.

v. Execute the Correct Loading Process

Loading trucks can be done manually with the assistance of a liftgate or conveyor. When loading boxes, a “last-in, and first-out” principle should be observed. Properly position the cargo that needs to be unloaded first on the floor and by the back door. Boxes also need to be arranged based on weight or size and secured so they will not slide around.

All items should be wrapped or boxed properly and, if necessary, secured individually.

vi. Take Advantage of Safety Equipment

To secure loads, use vertical supports, load bars, or load straps.

When necessary, wear personal protective equipment such as harnesses, safety glasses, gloves, wrist guards, steel-toed footwear, and/or high-visibility clothing when loading the truck.

The general goal in loading a truck is to stay within the vehicle's weight limits and weight distribution recommendations. The load should be evenly distributed over the entire floor of the body and stand as low as possible so as not to throw off the vehicles center of gravity and make it top heavy and hard to control.

F. ROUTINE INSPECTION AND MAINTENANCE OF YOUR TRUCK AND TRUCK BODY

A regular maintenance program should be established to check the vehicle to determine if it meets original manufacturer's specifications and quality requirements and to ensure it is kept in good repair and safe operating condition. Failure to do so may nullify the warranty and may result in an undesirable and/or unsafe/dangerous condition.

The "Vehicle Documents" package, which is provided with each Marathon product, includes information regarding material manufactured by Marathon and other manufacturers (i.e., overhead door, liftgates, refrigeration units, etc.). It is important this information is reviewed and understood prior to operating the vehicle, and that this information always remains with the truck body.

G. ROUTINE MAINTENANCE CHECK LIST

i. U-BOLTS - PERIODIC CHECK U-BOLTS TIGHTNESS (CRITICAL)

All U-bolt bolts must be always maintained at 55 psi tightness and should be constantly checked.

Check alignment of body spacers and/or filler strips and tighten body mounting U-bolts/J-bolts (to 55 ft. lbs. +/- 10 ft. lbs.) upon initially delivery, after 30, 60, 90 days of operation, and every 15,000 miles (and at least once per year) thereafter. Failure to do so may result in undesirable and/or unsafe/ dangerous conditions.

ii. FLOORS - FORKLIFT AND DOLLY PROHIBITION

Most trucks manufactured by Marathon may NOT be loaded by forklifts since the wheels may cause a concentration of very heavy weight onto four relatively small areas under the wheels of the vehicle. This prohibition is even more important with dolly with smaller/harder wheels. Such dollies are also prohibited.

As a rule of thumb your truck body's floor is rated safe up to 250 lbs. on a concentrated point. So, if you had a carrier with four wheels, the maximum weight on the dolly including the weight of the dolly is 1,000 lbs.

Unless the floor of your truck body is heavy duty rated with special supports, you may NOT use a forklift on the body floor. You may NOT use dollies with small wheels and heavy loads on the floor.

All loads must be evenly distributed and loaded into/onto the floor in reasonable weighted quantities. The wall post/slats are not designed as tie offs for heavy cargo. All cargo must be secured properly to the floor. Total weight may not exceed the chassis weight limit. Improperly secured cargo and /or cargo exceeding the GVWR will invalidate Marathon's warranty.

**IMMEDIATELY REPLACE ANY DAMAGED FLOOR WOOD PLANKS
SINCE ANY BROKEN SECTION OF THE FLOOR CAN AFFECT THE
FLOOR'S OVERALL INTEGRITY**

Keep all debris from floor surface to prevent puncturing of floor surface by sharp objects. Maintain your floor integrity by inspecting undercoating and touch-up as required.

DO NOT use water to clean wood floors. Using water to clean wood floors could cause floor deterioration and may result in an undesirable and/or unsafe/dangerous condition and will nullify the warranty. Bodies with fully welded aluminum floors may be washed as required, but care should be taken to avoid moisture contact with other surfaces. Remove all standing water when cleaning is completed. Do not wash wood floors.

Wood floors should be maintained with periodic application of floor sealer or Linseed oil.

iii. LIFTGATES

Read Liftgate Manufacturer's Instructions before operating liftgate. Please refer to the Liftgate manufacturer warranty for its coverage. Do not allow the liftgate to be operated by persons not instructed on its operation.

Liftgate decals, user instructions and warning labels must be replaced if worn, missing or not legible. To obtain replacement decals, please contact Marathon's PARTS Coordinator @ 888-286-1520 or your dealer.

The liftgate should not be operated if it does not perform as specified in the liftgate manufacturer's operational manual. The liftgate is NOT a passenger lift. The liftgate is intended for loading and unloading of cargo only.

Do NOT use liftgate for anything other than its intended use.

Failure to regularly, and/or systematically check the liftgate to determine if it meets original manufacturer's specifications and quality, and to ensure it is in good repair and operating condition, can result in a liftgate that does not meet the required safety standards, may result in undesirable and/or unsafe/dangerous conditions and may nullify the warranty.

For more information and details regarding maintenance and operation of this vehicle's liftgate, please reference the liftgate manufacturer's Owner's / Maintenance Manual. This maintenance procedure package

includes information regarding materials/parts manufactured by entities other than the Marathon (i.e., doors, liftgates, etc.)

It is imperative that this complete information, and the respective Owner's/Maintenance Manual(s) referenced herein, be reviewed, and understood prior to operating this vehicle. If you have any questions concerning the operation of this van body, or the recommended maintenance procedures for this van body, please contact: Marathon Warranty Department

iv. LOADING RAMPS

Inspect and lubricate all moving parts and latch mechanism with a lightweight machine oil. Tighten all fasteners.

v. DOOR

The overhead door on the vehicle has been adjusted according to the door manufacturer's specifications. Future adjustments may be necessary.

Lubricate rollers, counterbalance, hinges, and lock mechanism with the appropriate dry lubricant. DO NOT use grease.

Tighten all fasteners and set screws.

DO NOT operate vehicle with door in the open position as this will place additional load on door track and roller assemblies and could possibly void the warranty, and water and other moisture may deteriorate wood floors.

Inspect pull strap and cables DAILY for wear and frayed conditions and replace as necessary.

Refer to manufacturer's maintenance decal located on the inside of the door.

Use the vehicle's grab handle(s) when entering or exiting the vehicle.

DO NOT use the pull strap attached to overhead door when entering or exiting the vehicle.

WARNING: DO NOT use the overhead door if it becomes difficult to operate. The door spring is under extreme tension. Repairs to the spring are dangerous and must be performed ONLY by qualified service personnel following door manufacturer's recommended procedures.

For more information and details regarding maintenance and operation of this vehicle's overhead door, please reference the overhead door manufacturer's Owner's Manual. Please provide make, model and serial number of door when ordering replacement parts for overhead (roll-up) door.

Inspect moving parts and door seals for distortion and cracking and replace as needed. Poor seals may allow leakage and damage cargo. Do not operate vehicle with door in the open position. Secure handle in catch plate and use door holdbacks when doors are in open position.

vi. MUD FLAPS, GRAB HANDLES, AND STEPS

Keep steps, grab handles, and mud flaps clean and in good repair, and replace if damaged or missing. To avoid the potential for injury, always use the grab handle(s) when entering or exiting the van body. Always check for traffic before entering or exiting the van body.

vii. DRAINS AND DRAIN TROUGHS

Clean drains and drain troughs, including any drain holes that may be provided (depending on application). Be certain that drains and drain troughs are clean and open. Failure to do so may result in undesirable and/or unsafe/dangerous conditions.

viii. EXTERIOR CARE

Using a soft cloth or brush, warm water, and a mild detergent (such as automotive type cleaners), wash van body exterior as needed to remove road salt spray and normal road film.

When painted surfaces become damaged, take corrective action to stop potential rusting by restoring exterior surfaces to their original painted condition. Strong caustic or alkaline cleaners should be avoided. Road tar can be removed by using a soft cloth dampened with automotive type cleaners.

ix. INTERIOR CARE

Inspect interior lining and fasteners that secure liner material to wall structure. Retighten or replace as required.

x. ROOF

The roof is not intended to be walked on nor to have materials resting on it. The roof skin is designed by its nature to be light enough to be stretched over the top of freight van bodies to prevent leaking. Inspect and repair roof, as necessary.

xi. LABELS AND DECALS

All decals/warning labels must be replaced if worn, missing or not legible. To obtain replacement decals/warning labels, please contact Marathon's Parts Center toll-free at 1-888-286-1520.

Federal law prohibits the removal of serial number plates or certification decals from truck body or cab.

Safety Check: It is critical that all areas of the vehicle, including but not limited to each of the items listed below below, are checked before operating the vehicle, and at regular intervals, as indicated herein.

Unauthorized alteration of the vehicle or its parts may result in an undesirable and/or unsafe/dangerous condition and will nullify the warranty. Improper maintenance, and repairs by unqualified personnel, can result in undesirable and/or unsafe/dangerous conditions and will nullify the warranty.

xii. ROUTINE MAINTENANCE

- MAINTAIN ALL HARDWOOD SURFACES**
 - Clean floor and seal with wood sealer**

- **PERIODIC CHECKING OF U-BOLT TIGHTNESS (CRITICAL)**
 - **The torque of all U-bolts must be always maintained at 55 psi tightness and should be constantly checked.**
- **DO NOT OPERATE VEHICLE AFTER BEING INVOLVED IN A ACCIDENT UNTIL IT HAS BEEN DETERMINED THAT VEHICLE AND BODY CAN BE OPERATED SAFELY**
- **CHECK ALL LIGHTS PERIODICLY AND REPLACE IF BROKEN OR BURNED OUT.**
 - **This includes but not limited to marker, stop, back up and directional lights.**
- **PERIOTIC CHECK THE CLOSURE SEALS ALL DOORS AND COMPARTMENTS FOR INTEGRITY AND REPLACE WHEN REQUIRED**
- **IMMEDIATELY REPLACE DAMAGED FLOOR WOOD PLANKS SINCE ANY BROKEN SECTION OF THE FLOOR CAN AFFECT THE FLOOR'S OVERALL INTEGRITY!**

PLEASE CONTACT MARATHON'S ORIGINAL PARTS REPLACEMENT DEPARTMENT TO ORDER ANY MARATHON REPLACEMENT PARTS @ 888-286-1520 AND ASK FOR THE "PARTS DEPARTMENT".