



# Cisco CSPC 2.7 Collector

## Certificate Generation Guide

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## Generate a CSPC Registration Certificate

A CSPC registration needs to be performed before the collector can be utilized by the portal. The registration allows a validation to occur that creates a connection between the CSPC collector and the Cisco data center. The registration process requires you to obtain the entitlement files (a security certificate and other registration files). The CSPC registration/entitlement files will be used later in the CSPC wizard workflow to complete the CSPC installation.

### Generating a Certificate

To generate an entitlement, log in to the Smart Services Connection portal at <https://services.cisco.com/>

Follow the registration instructions below for the service offer portal you are using.

#### Smart Net Total Care

1. In the left pane, select **Library > Administration > All Collectors**
2. Once the screen loads, select the **Actions** dropdown and choose **Generate a new CSP-C entitlement**
3. Complete the required fields as follows:
  - **CSP-C name:** The CSPC name should match the server's hostname, or can be any name used to identify this collector on your network. Do not use any special characters.
  - **Inventory name:** You can enter an inventory name that will be displayed on the Portal after your uploads are received. Any way of identifying the inventory will work.

**Note:** Supported special characters are:

- Underscore - no consecutive underscore is allowed.
- Single space

4. Click **Submit**.

#### Partner Support Service

1. In the left pane, select **Actions > Manage Collectors**
2. In the pane displayed, select the **Actions** dropdown and choose **Register a New Collector**
3. Complete the required fields as follows:
  - **Select a Partner:** select a Partner Definition name from the list.
  - **Search Customer by Name or Contract Number:** Click a radio button then enter at least three characters of the customer name or the full contract number. The customer list displayed is based on the search criteria.
  - **Select a Customer:** Select the customer to be registered.
  - **Select the Customer Address to which the new collector will be registered.**
  - **Select/Create Inventory:** choose an Inventory, from the drop down list of Existing Inventories or select New and enter a name for the new inventory.
  - **Collector Name and Custom Reference Number.** Provide a meaningful name for your collection and a reference number.

- **Custom Site ID:** Change this auto-populated field to more clearly describe the location of the collector you are registering. Allowed characters include alphanumeric, #, &, \_ and - characters.

4. Click **Add**.

### Smart Care

1. In the left pane, select **Administration > All Collectors**
2. Once the screen loads, select the **Actions** dropdown and choose **Generate a new CSP-C entitlement**
3. Complete the required fields as follows:
  - **Customer Name:** You can select only one customer from the list. Use the down arrow icon to sort the customer list either in ascending or descending order. To search, type at least three characters of the customer's and press enter.
  - **CSP-C name:** The CSPC name should match the server's hostname, or can be any name used to identify this collector on your network. Do not use any special characters.
  - **Inventory name:** You can use the same name you entered for the CSPC name, followed by a dash and the word, "inventory" such as this format "Hostname-inventory". Any alternative way of identifying the inventory is fine.

**Note:** Supported special characters are:

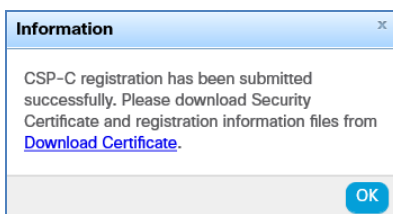
- Underscore - no consecutive underscore is allowed.
- Single space

4. Click **Submit**.

## Downloading a Certificate

Downloading a certificate provides you entitlement files, a security certificate and other registration related files that are used when installing the Collector entitlement certificate file.

- Click the **Download Certificate** link in the registration success message dialog box.



- A zip file window appears requesting you to either save or open the entitlement file, which contains the certificate (license file) and other registration files.
- Save the zip file in your local system.



**Note** **IMPORTANT!** Do not unzip the file!



**Note** An email notification is also sent to the user who registered the collector that includes a link to download the certificate.



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