

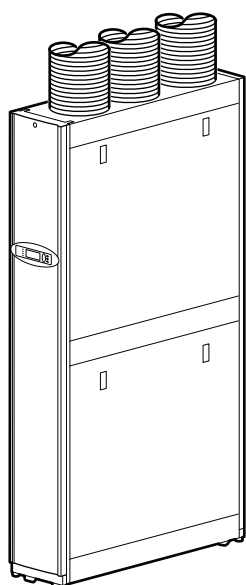
InRow® Air-Cooled, Self-Contained Cooling Units

InRow® SC ACSC100, ACSC101

Operation and Maintenance Manual

990-2684F-001

Release Date: 04/2019



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Safety

Important Safety Instructions — SAVE THESE INSTRUCTIONS

Read these instructions carefully and look at the equipment to become familiar with it before trying to install, operate, service or maintain it. The following safety messages may appear throughout this manual or on the equipment to warn of potential hazards or to call attention to information that clarifies or simplifies a procedure.



The addition of this symbol to a “Danger” or “Warning” safety message indicates that an electrical hazard exists which will result in personal injury if the instructions are not followed.



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages with this symbol to avoid possible injury or death.

DANGER

DANGER indicates a hazardous situation which, if not avoided, **will result in death or serious injury**.

Failure to follow these instructions will result in death or serious injury.

WARNING

WARNING indicates a hazardous situation which, if not avoided, **could result in death or serious injury**.

Failure to follow these instructions can result in death, serious injury, or equipment damage.

CAUTION

CAUTION indicates a hazardous situation which, if not avoided, **could result in minor or moderate injury**.

Failure to follow these instructions can result in injury or equipment damage.

NOTICE

NOTICE is used to address practices not related to physical injury. The safety alert symbol shall not be used with this type of safety message.

Failure to follow these instructions can result in equipment damage.

Please Note

Electrical equipment should only be installed, operated, serviced, and maintained by qualified personnel. No responsibility is assumed by Schneider Electric for any consequences arising out of the use of this material.

A qualified person is one who has skills and knowledge related to the construction, installation, and operation of electrical equipment and has received safety training to recognize and avoid the hazards involved.

Safety Notices During Operation

Read and adhere to the following important safety considerations when working with this equipment. Follow all local and national regulations when handling refrigerants. Service to the components in the refrigeration loop should be performed only by a certified HVAC technician.

DANGER

HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

- Apply appropriate personal protective equipment (PPE) and follow safe electrical work practices.
- This equipment must be installed and serviced by qualified personnel only.
- Turn off all power supplying this equipment before working on or inside the equipment.
- Replace all devices, doors, and covers before turning on power to this equipment.

Failure to follow these instructions will result in death or serious injury.

DANGER

HAZARD OF ELECTRIC SHOCK

To avoid possible personal injury or death, the access door locking mechanism must be re-engaged after access to a compartment for inspection or service requirements.

Failure to follow these instructions will result in death or serious injury.

WARNING

HAZARD FROM MOVING PARTS

Keep hands, clothing, and jewelry away from moving parts. Check the equipment for foreign objects before closing the doors and starting the equipment.

Failure to follow these instructions can result in death, serious injury, or equipment damage.

WARNING

HAZARD OF EQUIPMENT FALLING OVER

- Use two or more persons at all times to move or turn this equipment.
- Always push, pull, or turn while facing the front and rear of this equipment. Never push, pull, or turn while facing the sides of this equipment.
- Slowly move this equipment across uneven surfaces or door thresholds.
- Lower leveling feet to floor when this equipment is at rest.
- Lower leveling feet and attach joining brackets to adjacent racks when this equipment is in final position.

Failure to follow these instructions can result in death, serious injury, or equipment damage.

⚠ CAUTION**HAZARD TO EQUIPMENT OR PERSONNEL**

Ensure that all spare parts and tools are removed from the equipment before operating.

Failure to follow these instructions can result in injury or equipment damage.

NOTICE**STATIC ELECTRICITY HAZARD**

Circuit boards contained within this unit are sensitive to static electricity. Use one or more electrostatic-discharge devices while handling the board.

Failure to follow these instructions can result in equipment damage.

Environmental Considerations

Wind

The equipment is not intended for installation in areas of high wind. Consult your sales representative for information on any applicable options for installation in areas of high wind.

Earthquakes

The equipment is not intended for installation in areas at risk of seismic activity. Consult your sales representative for information on any applicable options for installation in areas at risk of seismic activity.

ATEX

The equipment is not intended for use in potentially explosive atmospheres and does not comply with Directive 2014/34 / EU (ATEX).

Corrosion

The equipment is not intended for use in a potentially corrosive environment.

Commissioning

After installation, verify that all components are working properly and the equipment is ready to begin operation.

Inspection Checklists

Initial Inspection Checklist

⚠ DANGER

HAZARD OF ELECTRICAL SHOCK, EXPLOSION, OR ARC FLASH

- Apply appropriate personal protective equipment (PPE) and follow safe electrical work practices. See NFPA 70E or CSA Z462.
- This equipment must be installed and serviced by qualified personnel only.
- Turn off all power supplying this equipment before working on or inside the equipment.
- Always use a properly rated voltage sensing device to confirm power is off.
- Replace all devices, doors, and covers before turning on power to this equipment.

Failure to follow these instructions will result in death or serious injury.

⚠ WARNING

MOVING PARTS HAZARD

- Do not operate the cooling unit with any cover, guard, door, or panel removed unless the instructions indicate otherwise. Then, proceed with extreme caution.
- Do not run service utilities in front of the fan outlets.

Failure to follow these instructions can result in death, serious injury, or equipment damage.

⚠ CAUTION

HAZARD OF HIGH PRESSURE REFRIGERANT OR EQUIPMENT DAMAGE

- Use R410A refrigerant only.
- Use hose and manifold set suitable for R410A with a minimum pressure rating of 50 bar (725 PSIG).
- The unit display should be used to obtain pressure readings.

Failure to follow these instructions can result in injury or equipment damage.

NOTICE

HAZARD TO EQUIPMENT

- The vapor barrier minimizes moisture infiltration. Without a vapor barrier, it will be difficult to maintain the humidity in the room.
- Do not introduce unconditioned outside air into the space.

Failure to follow these instructions can result in equipment damage.

The initial inspection ensures that the cooling unit has been properly installed, the location of the cooling unit has been properly prepared, and the cooling unit is free of damage.

NOTE: A minimum of 900 mm (36 in.) of clear floor space in front of and behind the cooling unit is required for service access. To roll the cooling unit out of the row, allow a minimum of 1200 mm (48 in.) of clear floor space in front of or behind the cooling unit. Out-of-row service requires 760 mm (30 in.) of side clearance in addition to the front and rear clearance.

Ensure that

- ☐ The installation procedure is complete according to the installation manual.
- ☐ The walls, floor, and ceiling of the room where the cooling unit is located are sealed with a vapor barrier.
- ☐ The cooling unit shows no sign of damage.
- ☐ The cooling unit is level and joined to the adjacent racks or secured to the floor.
- ☐ The clearance around the cooling unit is in accordance with local and national codes and regulations as well as the installation manual.

Electrical Inspection Checklist

WARNING
ELECTRICAL HAZARD • Electrical service must conform to local and national electrical codes and regulations. • The equipment must be grounded. Failure to follow these instructions can result in death, serious injury, or equipment damage.

The electrical inspection verifies that all electrical connections are secure and correct and that the cooling unit is properly grounded.

Ensure that

- ☐ Incoming voltages match the phase and voltage listing on the nameplate.
- ☐ Electrical wiring complies with local and national codes and regulations.
- ☐ Cooling unit is properly grounded.
- ☐ Electrical connections are tight, including contactors, terminal blocks, controllers, switches, relays, auxiliary devices, and field connections.

Mechanical Inspection Checklist

NOTICE

HAZARD TO EQUIPMENT

Improperly installed piping may result in improper operation and possible damage to the cooling unit or surrounding equipment.

Failure to follow these instructions can result in equipment damage.

The mechanical inspection verifies that all mechanical components and connections are secure and tight and ready for start-up and system charging. The inspection ensures that field piping is properly installed to promote oil return to the compressor.

Ensure that

- ☐ Fans are turning freely and the blades are not distorted or bent.
- ☐ Condensate drain line is at least the size of the drain connection.
- ☐ Mechanical connections are tight, including compressor and receiver connections.
- ☐ Ceiling tile adapter is secured to the building structure with properly sized safety wire.
- ☐ Covers and guards are in place.

User Interface Inspection Checklist

The user interface inspection verifies that the sensors and internal communications links of the cooling unit are installed properly.

Ensure that

- ☐ An A-Link bus is connected to each cooling unit in the group and a terminator is plugged into all unused A-Link connectors.
- ☐ The input contacts and output relays are connected correctly.
- ☐ The building management system (if used) is connected correctly.
- ☐ The temperature sensor is properly routed and mounted on the front (entering air side) of the enclosure immediately to the left or right of the equipment (if InRow or RACS operating mode will be selected).
- ☐ The network port is connected correctly and an IP address has been assigned to the equipment.

Start-Up Inspection Checklist

The start-up inspection ensures that the cooling unit is operating properly after the initial start-up. This inspection verifies that all modes of operation are working correctly and that the cooling unit is ready for normal operation.

While the cooling unit is operating, ensure that

- ☐ Cooling unit is free from malfunctions, unusual vibrations, or other irregularities in each mode of operation.
- ☐ Cool cycles engage.
- ☐ Cooling configuration matches the application of the cooling unit.
- ☐ Air filters are clean and free of debris. Replace air filters with Schneider Electric part number 875-2013.
- ☐ Clogged filter alarm is operating properly. Cover 1/3 of the filter area and monitor alarm performance.
- ☐ Compressor suction and discharge pressures are recorded.

Final Inspection Checklist

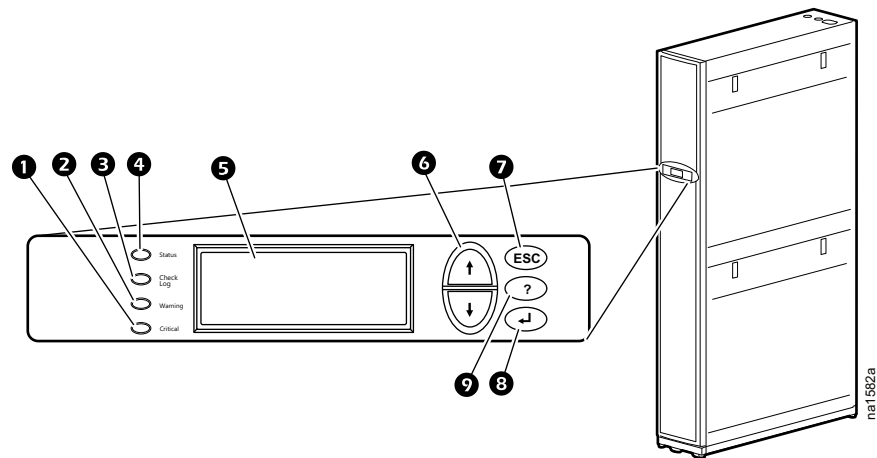
The final inspection verifies that the system is clean and the start-up form has been sent to Schneider Electric.

Ensure that

- ☐ Interior and exterior of the equipment are clean and free from debris.
- ☐ Packaging materials are disposed of properly.
- ☐ The start-up form was completed and sent to Schneider Electric.

Operation

Display Interface



Item	Description	Function
1	Critical alarm LED (red)	When illuminated, a critical alarm condition exists that requires your immediate attention.
2	Warning alarm LED (yellow)	When illuminated, a warning alarm condition exists. Failure to correct this condition could cause a critical alarm.
3	Check log LED (yellow)	When illuminated, at least one new event has been logged since the last time the log was checked. Only events that pertain to the operation of the cooling unit will activate this LED.
4	Status LED (green)	When illuminated, the cooling unit is receiving electrical power. When the LED is flashing, the cooling unit is downloading firmware for the controller. This may take a few minutes.
5	Liquid crystal display (LCD)	View alarms, status data, context-sensitive help, and modify configurable items.
6	Up and down arrow keys	Select menu items and access information.
7	ESC key	Return to previous screen or cancel current operation.
8	Enter key	Open menu items and input changes to the cooling unit settings.
9	Help key	Display context-sensitive help. Press the help key for information about each option on the screen and for instructions on performing the tasks.

Using the Display Interface

Every time you apply power to the cooling unit, the display interface initializes, causing the LEDs to cycle and the alarm tone to activate.

Scrolling the Status Screens

After start-up, the interface displays the firmware revision number of the display interface. The display interface then scrolls automatically and continuously through screens of status information.

Status Screen Name	Status Information Display
Schneider Electric InRow SC Status	• On/Standby • Cooling unit name • Cooling unit location
Group	• Alarms/No Alarms • Cool Output kW • Cool Setpoint °C (or °F) • Max Rack (Maximum Rack Temperature) °C (or °F)
Unit	• Alarms/No Alarms • Cool Output kW • Air Flow CFM (cubic feet per minute) or L/s (liters per second) • Rack Inlet °C (or °F)

Press the up or down arrow to interrupt the automatic scrolling and view a specific status screen. Screens automatically begin to scroll after five seconds of inactivity. Press **ENTER** or **ESC** to return to the main menu screen.

Main Menu Screens

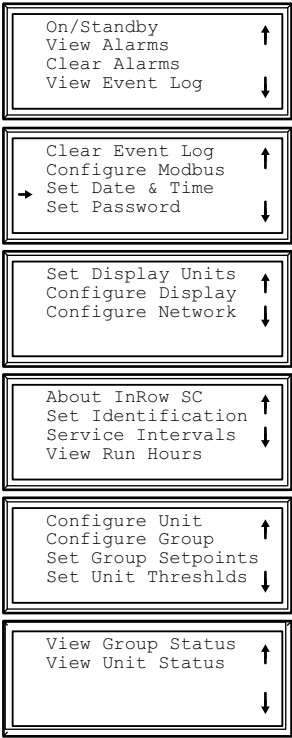
On any top-level status screen, press **ENTER** or **ESC** to open the main menu screen.

NOTE: If the display interface is inactive for the time configured for the password time-out, it returns to the scrolling status screens.



For information on setting the password time-out, see *Password and Time-out*, page 25.

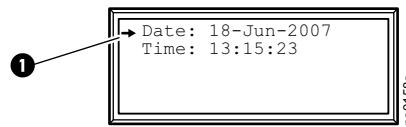
NOTE: Press the up arrow from the top line of the top screen of the main menu to go to the top line of the bottom screen.



Navigating the Main Menu

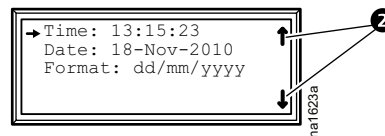
Selector Arrows

Press the up or down arrow to move the selector arrow ❶ to a menu option or setting. Press **ENTER** to view the selected screen or modify the setting.



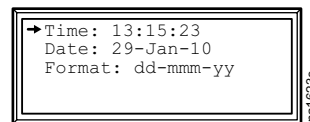
Continue Arrows

Continue arrows ❷ indicate that additional options or settings are available on a menu or status screen. Press the up or down arrow to view the additional items.



Navigating the Sub-Menus

Selecting a main menu option displays the sub-menu screen for that option. Use the up or down arrow to move the selector arrow to the setting to change, and press **ENTER**.



List of Choices

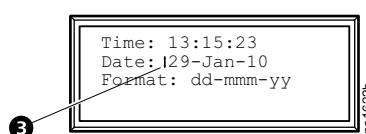
If the setting is a list of choices, an input arrow is displayed next to the setting. Press the up or down arrow to select the choice, and then press **ENTER** to exit the input mode and save the setting. Press **ESC** to exit without saving.

Numbers or Text Fields

If the setting is a number or text field, use the arrow keys to select the value of the first character, and press **ENTER** to move to the next. Press **ENTER** after the last character is set to exit the input mode and save the setting. Press **ESC** to exit without saving. If an invalid value is entered, the display beeps and restores the previous valid value to the field.

Input Arrows

Input arrows next to a selected setting ❸ indicate that the setting can be modified by pressing the up or down arrow. Press **ENTER** to save the change or **ESC** to cancel the change.



Using the Path Statement

Select the main and sub-menu options specified in the path statement to view or configure a setting. The path statement lists the main and sub-menu options to navigate to the item to view or modify. The parts of the path statement are defined below:

Path: Main > Set Password> Change Passwords

Main > The starting point is the main menu.

Set Password > Scroll to and select this option from the main menu.

Change Passwords > Scroll to and select this option from the sub-menu.

Subsequent options are listed and defined under the path statement.

Password Entry

Path: Main > Set Password> Change Passwords

The cooling unit has two levels of password protection:

Device password: Users who can change basic and environmental settings.

Admin password: Users who can modify settings that control the components in the cooling unit or change advanced options.

To change any of the settings, enter an Admin password. The default value for both the Device and Admin passwords is `apc` (lower case). To enter a password, use the up or down arrows to scroll through the available character set. Press **ENTER** to select the current letter and move the cursor to the next letter position. After selecting the last letter of the password, press **ENTER** once more to submit the password. If the Device and Admin passwords have been configured to be unique, the Admin password can be entered for the Device password, and Admin privileges will be granted.

Once the password is entered, it remains in effect until the period of inactivity exceeds the **Password Time-out** setting.



See *Password and Time-out*, page 25.

NOTE: Passwords are case-sensitive.

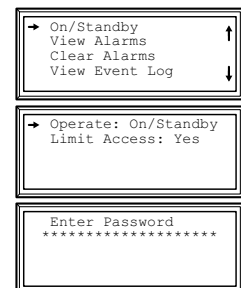
Start the Cooling Unit

Limiting Access by Requiring a Password

Path: Main Menu > On/Standby

Selecting **On/Standby** will display the **Operate: On/Standby** screen.

The second line on the screen is **Limit Access: Yes/No**. Select **Yes** to require a password to stop or start the unit. When the cursor is on **Operate: On/Standby** and **ENTER** is pressed, the screen will display **Enter Password**. Enter the password to continue.



If **Limit Access: No** is selected, a password is not required.

Change the setting to **On**. Press **ENTER** to toggle from **Standby** to **On**. The fans will start or **Unit startup in progress** will appear if the **Start-Up Delay** option is set to restart multiple cooling units sequentially.

The cooling unit will run according to the configured settings.

NOTE:

- **On/Standby** only affects the local cooling unit. Set **On/Standby** for each cooling unit in the cooling group.
- To toggle between **On** and **Standby** from the scrolling status screens, press **ENTER** three times in rapid succession. This operation can only be done if **Limit Access: Yes/No** is set to **No**.

Stop the Cooling Unit

⚠ DANGER

HAZARD OF ELECTRIC SHOCK

The Standby option does not remove power from the cooling unit. You must disconnect power at the mains to remove power from the cooling unit.

Failure to follow these instructions will result in death or serious injury.

Path: Main Menu > On/Standby

The second line on the screen is **Limit Access: Yes/No**. Select **Yes** to require a password to stop or start the unit. When the cursor is on **Operate: On/Standby** and **ENTER** is pressed, the screen will display **Enter Password**. Enter a password to continue.

If **Limit Access: No** is selected, a password is not required.

Press **ENTER** to change the setting to **Standby**. The cooling unit will enter the standby mode.

General Configuration

NOTICE

HAZARD TO EQUIPMENT

This procedure must be performed by Schneider Electric qualified personnel only. Changing the settings incorrectly can cause malfunctions to your cooling unit.

Failure to follow these instructions can result in equipment damage.

The cooling group configuration options are set during the commissioning of the cooling units in the cooling group.

Cooling Unit Configuration

Path: Main > Configure Unit > General

Use the **General** menu to set the following:

Start-up Delay: The delay begins when the cooling unit is started and initialized. The cooling unit cannot begin operation until this delay expires. Use the start-up delay to restart equipment sequentially in your room after a scheduled downtime.

Idle On Leak: When set to **Yes**, the cooling unit enters idle mode if a Water Detection Fault activates. Set to **No** to disable the cooling unit from entering idle mode if a leak is detected.

NOTE: The leak sensor (Schneider Electric part number AP9325) is optional.

NOTE: Six alarms cause the cooling unit to enter idle mode:

- Water Detection Fault (when **Idle On Leak** is set to **Yes**)
- Condensate Pump Fault
- Cooling Failure
- Low Suction Pressure Fault
- High Discharge Pressure Fault
- Critical Sensor Failure

Contacts

View the State of Input and Output Contacts

Path: Main > Configure Unit > Discrete I/O

Each cooling unit supports a user-defined input contact and a user-defined output contact. Each contact monitors a sensor and responds to changes in the state of the sensor (open or closed).

Input State: Indicates the actual state of the input contact (**Open** or **Closed**). A cooling unit is **On** when the state is normal and in **Standby** when the state is not normal.

Output State: Indicates the actual state of the input contact (**Open** or **Closed**). An alarm causes the output contact to change from the normal state.

Edit the Normal State of Input and Output Contacts

Path: Main > Configure Unit > Discrete I/O > Normal State

Configure the input contacts to cause alarm conditions based on the user-defined normal state. Output contacts can map internal alarms and events to outside devices.

Input Norm: Set the normal state of the contact (**Open** or **Closed**). The cooling unit changes its operating mode to **Closed** when the actual state differs from the normal state.

Output Norm: Set the normal state of the contact (**Open** or **Closed**). If the state of an alarm or event mapped to this contact changes from the normal state, the contact also changes state.

Outpt Src: Define the type of output source (alarm), either **Any Alarm** or **Critical**, that causes the output to change from its normal state.

Cooling Group Configuration

Use the cooling group configuration settings to add cooling units to the group and to define group operation.

NOTE: Schneider Electric recommends that this procedure be performed by Schneider Electric qualified personnel only. The settings in the **Configure Group** menu are defined by Schneider Electric qualified personnel when the cooling group is commissioned.

Configure the Cooling Group

Path: Main > Configure Group

The **Configure Group** menu contains settings that identify the number of cooling units installed in this cooling group and the physical arrangement of those cooling units.

Num Units: Enter the number of cooling units in this cooling group. Up to 12 cooling units can be joined together to work as a single cooling group.

Type: Set the rack deployment strategy for the cooling units of this cooling group:

- **Spot:** The cooling unit is used as a stand-alone unit.
- **InRow:** Air flow is not ducted. Hot-aisle air is cooled and the cooled-air supply is shared by all loads in the row.
- **RACS (Rack Air Containment System):** Air flow in the enclosure is controlled by a ducting system fitted to the enclosure.

Capacity Ctrl: Set the capacity control of the cooling unit:

- **Disc (Discrete):** The cooling unit operates as a room air conditioner. The evaporator fan speed will remain constant at the user setting and the compressor will cycle on and off to maintain the cool setpoint.
NOTE: The **Disc** mode is only available in a **Spot** cooling configuration.
- **Prop (Proportional):** The cooling unit matches the cooling output to the load demand. This is accomplished using hot gas adjustment and fan speed control. Load demand is determined by the cool setpoint and the temperature sensor at the rear of the cooling unit (in **Spot** configurations) or the temperature sensor at the front of the load rack (in **InRow** and **RACS** configurations) or differential pressure data from AFC if present (in **RACS** configuration).

Fan Ctrl: This selection allows air flow to be controlled automatically by the cooling unit or manually by user-selected fan speed preference. This property only applies to **Spot** (Proportional), **InRow**, and **RACS** deployments.

- **Auto:** Air flow is automatically controlled by the unit.
- **Manual:** Air flow is fixed to the value of the **Fan Speed Preference** property.

Altitude: The height of the cooling unit above sea level. This number is used to estimate the density of the air and is a factor in both calculating the output power and pressure measurement. Enter the altitude to the nearest meter or foot for best results. Entries to the nearest 305 meters (1,000 feet) should be sufficient.

Active Flow Control Lamp Test: When enabled, the Active Flow Controller(s) LEDs will cycle through a red, green, and blue illumination pattern. (Not on unit.)

Number of Active Flow Controllers: Set the number of AFC units in the group (0-5).

Identify the Cooling Unit

Path: Main > Set Identification

The **Set Identification** menu contains settings that identify the name and location of the cooling unit.

Name: Assign a **Name** of up to 40 alpha-numeric characters to this cooling unit.

Location: Enter the Location, up to 40 alpha-numeric characters, of the cooling unit.

NOTE: Only the first 19 characters (of the 40 that are possible to enter) display on the display interface.



You must use Telnet, the Control console, or the Web to access all 40 characters. See *Telnet and SSH*, page 40 for more information.

Configure Modbus

Path: Main > Configure Modbus

Use the **Configure Modbus** menu to set up communication between the cooling unit and the building management system.

Modbus: **Enable** or **Disable** the Modbus communication protocol.

Target Id: Each Modbus device must have a unique target identification number. Enter a unique number, from 1 to 247, for this cooling unit.

Baud Rate: Choose either 9600 bps or 19200 bps.

Fixed settings: 8 data bits, no parity, 1 stop bit. These settings cannot be modified.



To access the Modbus register map, go to the Schneider Electric Web site, www.schneider-electric.com.

Control the Environment

The main function of the cooling unit is to remove waste heat and return treated air to the room at the required temperature. The control strategies used by the cooling unit depend upon the deployment strategy of the cooling group.

In an **InRow** environment, the cooling unit supplies constant-temperature supply air to the common cold aisle. The fan speed is modulated to ensure that the required volume of air reaches the IT equipment. The difference between the cooling setpoint and the maximum rack air inlet temperature of the cooling group determines the fan speed.

In a **RACS** environment, the front and rear of the IT equipment racks are fully enclosed. Waste heat is funneled directly to the return air of the cooling unit so the heat cannot escape into the room. Cool air is delivered directly from the cooling unit to the IT equipment racks. When Active Flow Controller (AFC) devices are present, the controller uses differential pressure data supplied by the AFC(s) to supply the correct amount of airflow to the IT load. When AFC devices are not present, the fan speed preference setting controls the fan speed. The fan speed can be selected based on the temperature differential across the cooling unit.

In a **Spot** cooling environment, the cooling unit operates like traditional computer room air conditioning (CRAC) equipment, providing a constant return air temperature. In **Disc** (Discrete) mode, the fans operate at a user-selectable speed (**Fan Control**) and the compressor operates at maximum capacity. In **Prop** (Proportional) mode, the fans are modulated to maintain the required return air temperature and the compressor output is modulated to maintain the necessary supply air temperature.

Setpoints

Path: Main > Set Group Setpoint

A setpoint is the target value that a cooling group will maintain. The default setpoints are appropriate for most cooling applications.

Default Setpoints

Cool: 22.2°C (72.0°F)

Deadband: 1.0°C (1.8°F)

Supply Air: 1.0°C (1.8°F)

- **Spot (Proportional) only:** 15.0°C (57–59.0°F)
- **RACS:** or **In-Row:** 17.8°C (64.0°F)

NOTE: The **Supply Air** setting is defined by Schneider Electric authorized personnel only when the cooling group is commissioned. The **Supply Air** setpoint must never be set higher than the **Cool** setpoint.

Fan Spd: When the unit is programmed for **RACS** mode and no AFC(s) are present, this property specifies the necessary temperature difference (DT) across the IT equipment. When the cooling unit is programmed for **Spot** (Proportional), **In-Row**, or **RACS**, with the **Fan Control** property set to **Manual**, this property defines the fan speed. When the cooling unit is programmed for **Spot** (Discrete), the fan speeds are also selected from the following table but the **Fan Control** property is irrelevant.

- **Low:** 16.7°C (30°F) DT (60% of maximum fan speed)
- **Med-Low:** 13.9°C (25°F) DT (70% of maximum fan speed)
- **Med:** 11.1°C (20°F) DT (80% of maximum fan speed)
- **Med-High:** 6.3°C (15°F) DT (90% of maximum fan speed)
- **High:** 5.6°C (10°F) DT (100% of maximum fan speed)

Active Flow Control Bias

This setting is used to change the bias of the controller by adjusting the contained aisle pressure threshold. **Zero** is the default setting. Only qualified service personnel can make changes to these settings.

Hot Aisle Containment (HACS):

- If the cooling units seem to be under-cooling, select **Negative** or **Slightly Negative** to adjust the aisle pressure for additional cooling.
- If the cooling units seem to be over-cooling, select **Positive** or **Slightly Positive** to adjust the aisle pressure for less cooling.

Cold Aisle Containment (CACS):

- If the cooling units seem to be under-cooling, select **Positive** or **Slightly Positive** to adjust the aisle pressure for additional cooling.
- If the cooling units seem to be over-cooling, select **Negative** or **Slightly Negative** to adjust the aisle pressure for less cooling.

Setting	Blue LED–HACS Red LED–CACS	Setpoint Green LED	Red LED–HACS Blue LED–CACS
Positive	< –0.008 in. ±3%	0.004 ±0.0004 in.	> 0.016 in. ±3%
Slightly Positive	< –0.010 in. ±3%	0.002 ±0.0004 in.	> 0.014 in. ±3%
Zero	< –0.012 in. ±3%	0.000 ±0.0004 in.	> 0.012 in. ±3%
Slightly Negative	< –0.014 in. ±3%	–0.002 ±0.0004 in.	> 0.010 in. ±3%
Negative	< –0.016 in. ±3%	–0.004 ±0.0004 in.	> 0.008 in. ±3%

Active Flow Control Status

The Active Flow Control status indicates whether the correct amount of airflow is being provided to the load. This status is not configurable.

NOTE: AFC compatibility may require upgrading the cooling unit controller.

Run Hours

Path: Main > View Run Hours

The cooling unit records the number of hours each of its components has operated. When a component is replaced, use the **Reset** option to reset the run hours for the displayed component to zero.

Path: Main > View Run Hours > Air Filter

- Air Filter
- Reset Run Hours

Path: Main > View Run Hours > Fans > Condenser

- Fan n (n = 1, 2, or 3)
- Reset Run Hours

Path: Main > View Run Hours > Fans > Evaporator

- Fan n (n = 1, 2, or 3)
- Reset Run Hours

Path: Main > View Run Hours > Compressor

- Compressor
- Reset Run Hours

Path: Main > View Run Hours > Condensate Pump

- Conds Pump (Condensate Pump)
- Reset Run Hours

Path: Main > View Run Hours > Fan Power Supplies

- LT Fan PS (Left Fan Power Supply)
- RT Fan PS (Right Fan Power Supply)
- Reset LT PS Hours (Reset Left Fan Power Supply Hours)
- Reset RT PS Hours (Reset Right Fan Power Supply Hours)

Thresholds

Set alarms to alert you when components require service or there are high temperature violations.

Path: Main > Set Unit Thresholds

When the air temperature exceeds the temperature defined by the **High Temperature Threshold**, an alarm will occur. Set **High Temperature Thresholds** for the following:

- **Rack Inlet:** An alarm condition exists when the temperature of the air entering the rack at the rack inlet sensor exceeds the threshold.
- **Supply Air:** An alarm condition exists when the temperature of the air output from the cooling unit exceeds the threshold.
- **Return Air:** An alarm condition exists when the temperature of the air entering the cooling unit at the temperature sensor exceeds the threshold.

Service Intervals

Path: Main > Service Intervals

The air filters should be serviced regularly. The service interval depends on environmental cleanliness.

Air Filter Interval: Set the number of weeks before service is required for the Air Filter Interval. The default is 18 weeks.

Alarm: The interval setting has an alarm (**Enable** or **Disable**). If enabled, an audible alarm activates when the interval has elapsed. The alarm is cleared by selecting **Clear Alarms** in the main menu.

NOTE: The **Air Filter** interval alarm is enabled by default.

Display Settings

Set display settings, including the time and date, units, passwords, and time-out settings. You can also adjust contrast, key click, beeper volume, and beep on alarm.

Password And Time-out

Path: Main > Set Password

NOTE: The default user password is `apc` (lowercase).

Change passwords: Set the Admin and Device passwords.

1. Move the selector arrow next to **Change Passwords** and press **ENTER**.
2. Select the password to change (either **Admin** or **Device**).
3. Enter a new password (up to 8 characters).
4. Press **ENTER** to confirm.

Time-out: Set the length of time which can elapse when no keys are pressed before the display interface returns to the scrolling screen status. The password must then be entered to regain access.

Invalidate Now: Override the password time-out and require password entry immediately.

Date and Time

Path: Main > Set Date & Time

Set the time: Enter the correct time, and press **ENTER**. The **Time** is displayed on some status screens and is also used in the alarm/event log to time-stamp events.

Set the date: Enter the day, month, and year, and press **ENTER**. The Date is displayed on some status screens and is also used in the alarm/event log to date-stamp events.

Set the format: Use the up or down arrow keys to select the date **Format**.

- mm/dd/yyyy (02/10/2009) (Default)
- yyyy-mm-dd (2009-02-10)
- dd-mmm-yy (10-Feb-09)
- mmm-dd-yy (Feb-10-09)
- dd.mm.yyyy (10.02.2009)

Configure Display

Path: Main > Configure Display

Contrast: Adjust the visibility of the screen text. Lower numbered settings provide darker text; higher numbers provide lighter text. Settings range from 0 – 7.

Key Click: Set to **ON** or **OFF** will enable or disable an audible tone that sounds every time a key is pressed on the display interface.

Beeper Volume: Set the volume (**Low**, **Medium**, **High** or **OFF**) of the audible tone that sounds every time a key is pressed on the display interface.

Beep on Alarm: Set to **ON** or **OFF**. When set to **ON**, the cooling unit will sound an audible tone every 30 seconds when a new alarm occurs. Silence the audible tone by pressing any key on the display interface. When the alarm clears itself, the tone will stop on its own.

Display Units

Path: Main > Set Display Units

Set the units of measure for the cooling unit to either **US** or **Metric**.

Network Configuration

The cooling unit is shipped with a Network Management Card (NMC) that enables you to manage the cooling unit over your network. Configure the network settings for the cooling unit Network Management Card from the display interface. The management card allows remote control and configuration of the equipment.

Configure Network

Path: Main > Configure Network

MAC Address: Displays the unique network identifier assigned to each cooling unit at the factory.

Boot Mode: Set the method by which the cooling unit Network Management Card will acquire its network settings.

- **Manual:** With **Manual** boot mode selected, enter the IP Address, Subnet Mask, and Default Gateway using the IP Address menu shown below.
 - **BootP:** Set the Network Management Card to obtain its network settings from a BootP server.
 - **DHCP:** Set the Network Management Card to obtain its network settings from a DHCP server.



By default, DHCP requires a cookie before it will accept an IP address. See *BootP and DHCP Configuration*, page 36 for more information.

- **BootPDHCP:** Set the Network Management Card to search for its network settings from either a BootP or a DHCP server.

IP Address: Enter the password Admin and press **ENTER** to return to the IP screen. Press **ENTER** again to change the network settings for **Manual** boot mode only:

- **IP:** Enter the IP address assigned to the Network Management Card of this cooling unit.
- **SM:** Enter the subnet mask for the Network Management Card of this cooling unit.
- **GW:** Enter the default gateway for the Network Management Card of this cooling unit.

View Status Readings

The display interface has several options for viewing the status of the cooling unit, the cooling group to which the cooling unit belongs, and the environment being controlled. The status readings for the cooling unit are available in **View Unit Status** on the main menu, and status readings for the cooling group are available in **View Group Status** on the main menu or on the scrolling status screens.

Scrolling Status Screens

When the display interface is idle, it scrolls through screens of status information. Press the up or down arrow key to interrupt the automatic scrolling and view a specific status screen.

Cooling Unit Status

Path: Main > View Unit Status

Op Mode: The cooling unit is in one of the following modes:

- **On:** The cooling unit is cooling.
- **Standby:** The cooling unit is receiving power but is not enabled for cooling.
- **Idle:** The cooling unit is on, but the compressor is not running because it has active alarms.

Cool Output: The actual cooling output of the cooling unit.

Cool Demand: The amount of cooling that the heat load currently requires.

Rack Inlet: The temperature of the air entering the rack at the remote temperature sensor.

Supply Air: The temperature of the air leaving the cooling unit.

Return Air: The temperature of the air entering the cooling unit.

Cond Outlet: The temperature of the air leaving the condenser.

Cond Inlet: The temperature of the air entering the condenser.

Suction Temp: The temperature of the low pressure refrigerant line.

Air Flow: The amount of air flowing through the evaporator required to maintain the setpoint temperature.

Evap Fan Spd: The speed of the fans that regulate the air flow through the evaporator.

Cond Fan Spd: The speed of the fans that regulate air flow through the condenser.

Input State: The actual state of the input contact (open or closed).

Output State: The actual state of the output contact (open or closed).

Filter DP: The filter differential pressure.

Suction: The pressure at the compressor inlet.

Discharge: The pressure at the compressor outlet.

Superheat: The difference between the **Suction Temp** and the evaporator dew point temperature.

Compressor: The state of the compressor, either on or off.

Cooling Group Status

Path: Main > View Group Status

View information about the cooling group.

Cool Output: The combined output of the cooling group.

Cool Demand: The cooling output required to meet the current heat load of the conditioned space.

Cool Setpt: The temperature you set to maintain the room environment.

Air Flow: The combined airflow output of the cooling units in the cooling group.

Max Rack: The highest rack temperature reported by any cooling unit in the cooling group.

Min Rack: The lowest rack temperature reported by any cooling unit in the cooling group.

Max Return: The highest return temperature reported by any cooling unit in the cooling group.

Min Return: The lowest return temperature reported by any cooling unit in the cooling group.

About the Cooling Unit

Path: Main > About InRow SC

View identifying information that is helpful when obtaining service:

- Model
- **S/N Number:** (Serial number)
- **F/W :** (Firmware version)
- **H/W :** (Hardware version)
- **Made:** (Date of manufacture)
- **SC2G App:** (SC2G application on network card)
- **AOS Ver:** (NMC operating system version)

Event Log

The event log saves status information and a message each time a change in the cooling unit is detected. Alarms events are recorded in the log and displayed on the active alarm screens. Status (informational) events and system configuration changes are only displayed in the event log. The number of messages in the event log is limited to 500. When the number of messages in the event log reaches 500, the oldest message will be dropped from the list every time a new message is added to the log.

View Event Log

Path: Main > View Event Log

The event log keeps a record of all alarms and events. The screen displays the following:

- The name of the event
- The time and date the event occurred

Use the arrow keys to scroll through the list of events and display the date and time for each event.

Clear Event Log

Path: Main > Clear Event Log

A confirmation screen is displayed when you select this option. Enter the Admin password to erase the log. Select **YES** to erase all of the events in the log. Select **NO** to return to the main screen.

Respond to Alarms

When an alarm is triggered, the unit alerts you through the display by the following methods:

- LEDs on the display interface
- Alarm icon in the upper-right corner of the screen
- An optional audible alarm every 30 seconds if enabled

View Alarms

Path: Main > View Alarms

The **View Alarms** screen provides the number of alarms, the severity, and a brief description of the alarm. Press the arrow keys to view the rest of the list.

Clear Active Alarms

Path: Main > Clear Alarms

A confirmation screen is displayed when you select this option. Enter the Admin password to clear the alarm list. Select **YES** to clear all of the alarms in the list. Select **NO** to return to the main screen. If the conditions that caused the alarm still exist, those conditions cause the alarm to be regenerated.

A fault of critical severity prevents the system from performing its primary function. A primary function is any function that can affect the ability to deliver rated cooling performance. A fault of warning severity is a fault that is not critical.

Alarm Messages and Suggested Actions

Alarm Message	Severity	Action Required
Active Flow Controller Sensor Fault	Warning	A hardware failure exists. For assistance, contact Schneider Electric Customer Support.
Air Filter Clogged	Warning	Clean or replace the air filter. If the problem persists, contact Schneider Electric Technical Support.
Air Filter Run Hours Violation	Warning	Reset the Air Filter Run Hours after the air filter is cleaned or replaced.
A-Link Isolation Relay Fault	Critical	A hardware failure exists. For assistance, contact Schneider Electric Customer Support.
Cannot Start Due to Low Suction Pressure	Critical	The unit cannot start because the suction (low side) refrigerant pressure is too low. If the problem persists, contact Schneider Electric Customer Support.
Check Condensate Management System	Warning	Clear debris from the condensate pump reservoir and the condensate removal lines. Make sure the condensate removal lines are free of obstructions and the float switch moves freely. For assistance, contact Schneider Electric Customer Support.
Condensate Fan #n Fault	Warning	Make sure all air intakes are clear of any blockage. NOTE: Fans are numbered sequentially, starting with Fan 1 at the front of the cooling unit. If the problem persists, contact Schneider Electric Customer Support.

Alarm Message	Severity	Action Required
Condenser Inlet Air Sensor Fault	Warning	A hardware failure exists. For assistance, contact Schneider Electric Customer Support.
Condenser Outlet Air Sensor Fault	Warning	A hardware failure exists. For assistance, contact Schneider Electric Customer Support.
Condensate Pan Full Fault	Critical	Make sure the floats are operating correctly. Clear debris from the condensate pan and drain lines. If the problem persists, contact Schneider Electric Customer Support.
Cooling Failure	Critical	A hardware failure exists. For assistance, contact Schneider Electric Customer Support.
Discharge Pressure Sensor Fault	Warning	A hardware failure exists. For assistance, contact Schneider Electric Customer Support.
EcoAisle Door Open	Warning	Verify the EcoAisle door is shut properly. If the problem persists, contact Schneider Electric Customer Support.
Evaporator Fan #n Fault	Warning	Make sure all air intakes are clear of any blockage. NOTE: Fans are numbered sequentially, starting with Fan 1 at the front of the cooling unit. If the problem persists, contact Schneider Electric Customer Support.
External Communication Fault	Critical	A hardware failure exists. For assistance, contact Schneider Electric Customer Support.
Fan Power Supply Left Fault	Warning	Replace the power supply. For assistance, contact Schneider Electric Customer Support.
Fan Power Supply Right Fault	Warning	Replace the power supply. For assistance, contact Schneider Electric Customer Support.
Filter Sensor Fault	Warning	A hardware failure exists. For assistance, contact Schneider Electric Customer Support.
Grp Comm Fault (Group Communication Fault)	Warning	Make sure the number of cooling units in the group is configured properly and the A-Link connections between cooling units are correct. Make sure the system is receiving power and is connected properly. A hardware failure exists. For assistance, contact Schneider Electric Customer Support.
High Discharge Pressure Alarm	Critical	For assistance, contact Schneider Electric Customer Support.
Input Contact Fault	Warning	Make sure the Input Normal state is defined correctly in the Configure Unit > Discrete I/O screen.  See <i>View the State of Input and Output Contacts</i> , page 19 for more information Clear the problem that caused the input contact switch to change from the normal state.

Alarm Message	Severity	Action Required
		If the problem persists, contact Schneider Electric Customer Support.
Insufficient Airflow	Warning	Verify the air ports are clear of obstructions and there is sufficient cooling capacity for the load. If the problem persists, contact Schneider Electric Customer Support.
Internal Communication Fault	Critical	A hardware failure exists. For assistance, contact Schneider Electric Customer Support.
Low Suction Pressure Alarm	Warning	For assistance, contact Schneider Electric Customer Support.
Persistent High Discharge Pressure Alarm	Critical	For assistance, contact Schneider Electric Customer Support.
Persistent Low Suction Pressure Alarm	Critical	For assistance, contact Schneider Electric Customer Support.
Rack Inlet Temperature Sensor Fault	Critical	For assistance, contact Schneider Electric Customer Support.
Rack Inlet Temperature Violation	Critical	Make sure the Rack Inlet High Temperature Threshold is set correctly in the Thresholds screen. Make sure the remote temperature sensor is installed correctly in the rack inlet air stream. If the problem persists, contact Schneider Electric Customer Support.
Rtn Air High Temp (Return Air High Temperature Violation)	Warning	Make sure the Return Air threshold is set correctly in the Set Unit Thresholds screen. If the problem persists, contact Schneider Electric Customer Support.
Return Air Sensor Fault	Critical	A hardware failure exists. For assistance, contact Schneider Electric Customer Support.
Sply Air High Temp (Supply Air High Temperature Violation)	Warning	Make sure the Supply Air Threshold is set correctly in the Set Unit Thresholds screen. If the problem persists, contact Schneider Electric Customer Support.
Startup Line Pressure Imbalance Alarm	Critical	The unit cannot start because the line pressure is too low. If the problem persists, contact Schneider Electric Customer Support.
Suction Pressure Sensor Fault	Warning	A hardware failure exists. For assistance, contact Schneider Electric Customer Support.
Suction Temperature Sensor Fault	Warning	A hardware failure exists. For assistance, contact Schneider Electric Customer Support.
Supply Air Sensor Fault	Critical	A hardware failure exists. For assistance, contact Schneider Electric Customer Support.
Unexpected Number of Active Flow Controllers	Warning	Verify physical number of AFC units matches the number shown in the Number of Active Flow Controllers setting. If the problem persists, contact Schneider Electric Customer Support.

Alarm Message	Severity	Action Required
Water Detection Fault	Warning	Identify the source of the leak. For assistance, contact Schneider Electric Customer Support.
Water Detection Shutdown	Critical	For assistance, contact Schneider Electric Customer Support.

Network Management Card

Quick Configuration

The unit is shipped with a Network Management Card that enables the unit to be managed over a network. Configure the Network Management Card to control this unit through a network.

Overview

You must configure the following TCP/IP settings before the Network Management Card can operate on a network:

- IP address of the Network Management Card
- Subnet mask
- Default gateway

NOTE: Never use the loopback address (127.0.0.1) as the default gateway address for the Network Management Card. Doing so will disable the card and will require you to reset TCP/IP settings to their defaults using a local serial login.

NOTE: If a default gateway is unavailable, use the IP address of a computer that is located on the same subnet as the Network Management Card and that is usually running. The Network Management Card uses the default gateway to test the network when traffic is very light.



See “Watchdog Features” in the “Introduction” of the *User Manual* or *Online Guide* for more information about the watchdog role of the default gateway.

TCP/IP Configuration Methods

Use one of the following methods to define the TCP/IP settings needed by the Network Management Card:

- Device IP Configuration Wizard (See *Device IP Configuration Wizard*, page 35 for more information.)
- BootP or DHCP server (See *BootP and DHCP Configuration*, page 36 for more information.)
- Networked computer (See *Remote Access to the Control Console*, page 38 for more information.)

Device IP Configuration Wizard

The Device IP Configuration Wizard is used to discover and configure Network Management Cards that do not have IP addresses assigned. The Device IP Configuration Wizard runs on Microsoft® Windows® 2000, Windows 2003, Windows Server® 2003, Windows Server 2012, and on 32- and 64-bit versions of Windows XP, Windows Vista, Windows 2008, Windows 7, and Windows 8 operating systems.

The Device IP Configuration Wizard supports network management cards that have firmware version 3.0.x or higher and is for IPv4 only.

NOTE: Most software firewalls must be temporarily disabled for the Wizard to discover Network Management Cards that are not configured.



To configure one or more Network Management Cards from a user configuration file, see the *User Guide* available on the Schneider Electric Web site: www.schneider-electric.com.

1. Download the Device IP Configuration Wizard from www.schneider-electric.com.
2. Install and run the Device IP Configuration Wizard.
3. Follow the on-screen instructions.

NOTE: If you leave **Start a Web browser when finished** enabled, use `apc` (the default) for both the user name and password.

.ini File Utility

You can use the .ini file export utility to export .ini file settings from configured Network Management Cards to one or more unconfigured Network Management Cards.

BootP and DHCP Configuration

The default TCP/IP Configuration, **BootP & DHCP**, assumes that a properly configured BootP or DHCP server is available to provide TCP/IP settings to Network Management Cards. The Network Management Card first attempts to discover a properly configured BootP server, and then a DHCP server. It repeats this pattern until it discovers a BootP or DHCP server.



If neither a DHCP nor BOOTP server is available, see *Local Access to the Control Console*, page 37 to configure the TCP/IP settings.



A user configuration (.ini) file can function as a BootP or DHCP boot file. For more information, see the TCP/IP configuration section of the *User Guide*, available from the Schneider Electric Web site, www.schneider-electric.com.

BOOTP

For the Network Management Card to use a BOOTP server to configure its TCP/IP settings, it must find a properly-configured RFC951-compliant BOOTP server.

1. In the BOOTPTAB file of the BOOTP server, enter the MAC address of the Network Management Card, and the IP addresses of the subnet mask and default gateway, and an optional bootup file name.

NOTE: Look for the MAC address on the display interface **Main > Configure Network** or on the label on the back of the Network Management Card.

2. When the Network Management Card reboots, the BOOTP server provides it with the TCP/IP settings.
 - If you specified a bootup file name, the Network Management Card attempts to transfer that file from the BOOTP server using TFTP or FTP. The Network Management Card takes on all settings specified in the bootup file.
 - If you did not specify a bootup file name, you can configure the other settings of the Network Management Card remotely through its Web interface or control console; user name and password are both `apc`, by default.



To create the bootup file, see your BOOTP server documentation.

DHCP

Use a RFC2131/RFC2132-compliant DHCP server to configure the TCP/IP settings for the Network Management Card.



For more details on how a DHCP can configure the network settings for a Network Management Card, see “DHCP Configuration” in the *User Guide*.

1. The Network Management Card sends out a DHCP request that uses the following to identify itself:
 - Vendor Class Identifier (by default, APC)
 - Client Identifier (by default, the MAC address of the Network Management Card)
 - User Class Identifier (by default, the identification of the application firmware installed on the Network Management Card)
2. A properly configured DHCP server responds with a DHCP offer that includes all of the settings that the Network Management Card needs for network communication. The DHCP offer also includes the Vendor Specific Information option (DHCP option 43). By default, the Network Management Card will ignore DHCP offers that do not encapsulate the cookie in the Vendor Specific Information option using the following hexadecimal format:

Option 43 = 01 04 31 41 50 43

where

- The first byte (01) is the code
- The second byte (04) is the length
- The remaining bytes (31 41 50 43) are the cookie



See your DHCP server documentation to add code to the Vendor Specific Information option.

To disable the requirement that a DHCP offer include the cookie, use the DHCP Cookie Is setting in the control console: **Network > TCP/IP > Boot Mode > DHCP only > Advanced > DHCP Cookie Is**.

Local Access to the Control Console

You can use a computer connected to the serial port on the main board holding the Network Management Card to access the control console.

1. Select a serial port on the local computer and disable any service that uses that port.
2. Use the provided configuration cable to connect the selected port to the serial port on the main board holding the Network Management Card.
3. Run a terminal program (such as HyperTerminal) and configure the selected port for 9600 or 19200 bps, 8 data bits, no parity, 1 stop bit, and no flow control. Save the changes.
4. Press **ENTER** to display **User Name**.
5. Use `apc` for the user name and password.



See *Control Console*, page 38 to finish the configuration.

Remote Access to the Control Console

From any computer on the same subnet as the Network Management Card, you can use ARP and Ping to assign an IP address to the Network Management Card and then use Telnet to access the control console of that Network Management Card and configure the other TCP/IP settings.

NOTE: After the IP address of the Network Management Card is configured, you can use Telnet, without first using ARP and Ping to access that Network Management Card.

1. Use the MAC address of the Network Management Card in the ARP command to define an IP address. For example, to define an IP address of 156.205.14.141 for a Network Management Card that has a MAC address of 00 c0 b7 63 9f 67, use one of the following commands:

- Windows command format:

```
arp -s 156.205.14.141 00-c0-b7-63-9f-67
```

- LINUX command format:

```
arp -s 156.205.14.141 00:c0:b7:63:9f:67
```

NOTE: The MAC address is available on the display interface at: **Main > Configure Network** or look at the label on the back of the Network Management Card for the MAC address.

2. Use Ping with a size of 113 bytes to assign the IP address defined by the ARP command. For the IP address defined in step 1, use one of the following Ping commands:

- Windows command format:

```
ping 156.205.14.141 -l 113
```

- LINUX command format:

```
ping 156.205.14.141 -s 113
```

3. Use Telnet to access the Network Management Card at its newly assigned IP address. For example,

```
telnet 156.205.14.141
```

4. Use `apc` for both the user name and password.



See *Control Console*, page 38 to finish the configuration.

Control Console



After you log on at the control console, as described in *Local Access to the Control Console*, page 37 or *Remote Access to the Control Console*, page 38:

1. Select **Control Console > Network > TCP/IP**.
2. If you are not using a BootP or DHCP server to configure the TCP/IP settings, select **Boot Mode > Manual boot mode**.
3. Set the **System IP**, **Subnet Mask**, and **Default Gateway** address values. Changes take effect after logout.
4. Press **ENTER** to return to the **TCP/IP** menu.
5. Press **CTRL+C** to exit to the **Control Console** menu.
6. Log out (option 4 in the Control Console menu).



If you disconnected a cable from the local computer during the procedure described in *Local Access to the Control Console*, page 37, reconnect that cable and restart the associated service.

Access a Configured Network Management Card

Overview

After the unit is running on your network, access the configured Network Management Card through the following interfaces:

- Web interface (HTTP or HTTPS protocol)
- Telnet or Secure SHell (SSH)
- Simple Network Management Protocol (SNMP)
- FTP or Secure CoPy (SCP) to upgrade firmware
- Modbus



For more information on the interfaces, see the *User Guide*.

Web Interface

Use Microsoft Internet Explorer® 7.x or higher (on Windows operating systems only), or Mozilla® Firefox® 3.0.6 or higher (on all operating systems) to access the cooling unit through its Web interface. Other commonly available browsers also may work but have not been fully tested by Schneider Electric.

Use either of the following protocols with the Web interface:

- The HTTP protocol (enabled by default), which provides authentication by user name and password but no encryption.
- The HTTPS protocol, which provides extra security through Secure Sockets Layer (SSL) or Transport Layer Security (TLS); encrypts user names, passwords, and data being transmitted; and authenticates the Network Management Card by means of digital certificates.

To access the Web interface and configure the security of your device on the network,

1. Address the Network Management Card by its IP address or DNS name (if configured).
2. Enter the user name and password (by default, `apc` and `apc` for an Administrator).
3. To enable or disable the HTTP or HTTPS protocols, select **Main > Configuration > Network > Web > Access**.



For more information on selecting and configuring network security, see the UPS Network Management Card Security Handbook, available on www.schneider-electric.com.

Telnet and SSH

You can access the control console through Telnet and/or Secure SHell (SSH), depending on which is enabled. Select **Administration > Network > Console > Access**. By default, Telnet is enabled. Enabling SSH automatically disables Telnet.

Telnet for Basic Access

Telnet provides the basic security of authentication by user name and password, but not the high-security benefits of encryption. To use Telnet to access the Network Management Card control console from any computer on the same network:

1. At a command prompt, use the following command line, and press **ENTER**:

```
telnet address
```

As *address*, use the Network Management Card IP address or DNS name (if configured).

2. Enter the user name and password (by default, *apc* and *apc* for an Administrator, or *device* and *apc* for a Device User).

SSH for High-Security Access

If you use the high security of SSL or TLS for the Web interface, use Secure SHell (SSH) for access to the control console. SSH encrypts user names, passwords, and transmitted data.

The interface, user accounts, and user access rights are the same whether access to CLI is through SSH or Telnet, but to use SSH, first configure SSH and have an SSH client program installed on your computer.



See the *User Guide* for more information on configuring and using SSH.

Simple Network Management Protocol (SNMP)

SNMPv1 Only

After you add the latest version of PowerNet® MIB to a standard SNMP MIB browser, use that browser to access the Network Management Card. All user names, passwords, and community names for SNMP are transferred over the network as plain text. The default read community name is **public**; the default read/write community name is **private**.

SNMPv3 Only

For SNMP GETs, SETs, and trap receivers, SNMPv3 uses a system of user profiles to identify users. An SNMPv3 user must have a user profile assigned in the MIB software program to perform GETs and SETs, browse the MIB, and receive traps. The default settings are **no authentication** and **no privacy**.

NOTE: To use SNMPv3, you must have a MIB program that supports SNMPv3. The Network Management Card supports only MD5 authentication and DES encryption.

SNMPv1 and SNMPv3

To use StruxureWare Data Center Expert to manage the device on the public network of StruxureWare system, SNMPv1 must be enabled in the unit interface. Read access allows devices to receive traps from the cooling unit. Write access is required while you set the device as a trap receiver.

To enable or disable SNMP access, you must be an Administrator. Select **Administration > Network** and select the access option under SNMPv1 or SNMPv3.

FTP/SCP

You can use FTP (enabled by default) or Secure CoPy (SCP) to transfer downloaded firmware to the Network Management Card or to access a copy of the device event or data logs of the cooling unit. SCP provides the higher security of encrypted data transmission and is enabled automatically when you enable SSH. FTP and SCP can be enabled simultaneously.

To use StruXureWare Data Center Expert to manage the Network Management Card, FTP Server must be enabled in the Network Management Card. Only an Administrator can enable or disable FTP Server access. Select **Configuration > Network > FTP Server > Enable FTP access**.



In the *User Manual*, see the following sections:

- To transfer firmware, see “File Transfers.”
- To retrieve a copy of the event or data log, see “How to Use FTP or SCP to Retrieve Log Files.”

Modbus

Use Modbus to view the Network Management Card through the interface of your building management system. It is read-only.

The Modbus RTU interface supports 2-wire RS-485, plus ground.

NOTE: Modbus can be configured to run at either 9600 or 19200 bps.



To access the Modbus Register Map, go to the Schneider Electric website, www.schneider-electric.com, and search for “Modbus Register Map.”

Recover From a Lost Password

Use a local computer (a computer that connects to the Network Management Card through the serial port) to access the control console.

1. Select a serial port at the local computer, and disable any service that uses that port.
2. Connect the provided RS-232 configuration cable to the selected port on the computer and to the RS-232 console port at the Network Management Card.
3. Run a terminal program (such as HyperTerminal) on your computer and configure the selected port for 9600 or 19200 bps, 8 data bits, no parity, 1 stop bit, and no flow control.
4. Press **ENTER**, repeatedly if necessary, to display **User Name**. If you are unable to display **User Name**, verify the following:
 - The serial port is not in use by another application.
 - The correct cable is being used as specified in step 2.
 - The terminal settings are correct as specified in step 3.
5. Press **Reset**. The Status LED will flash alternately orange and green. Press **Reset** a second time immediately while the LED is flashing to reset the user name and password to their default values temporarily.
6. Press **ENTER** as many times as necessary to redisplay **User Name**, then use the default, `apc`, for the user name and password. (If you take longer than 30 seconds to log on after the **User Name** prompt is redisplayed, you must repeat step 5 and log on again.)
7. Select **System > User Manager**.

8. Select **Administrator**, and change the **User Name** and **Password** settings, both of which are now defined as **apc**.
9. Press **CTRL+C**, log off, reconnect any disconnected serial cable, and restart any disabled service.

Maintenance

Monthly Preventive Maintenance

Photocopy the following pages and use them during the maintenance procedures. After they have been completed, save them for future reference.

Prepared By: _____

Model Number: _____

Serial Number: _____

Date: _____

Perform the following monthly maintenance check lists.

Environment

☐ In what type of room is the cooling unit located?

☐ Is the cooling unit maintaining the temperature setpoint?

Temperature setpoint

☐ Is damage (dents, scratches) to the cooling unit visible?

☐ Check for environmental damage (dirt, dust, debris, liquid stains) around the cooling unit installation area.

☐ Record the room temperature near the air return of the cooling unit.

Temperature

☐ Record the alarm history for the last month.

Cleanliness

☐ Check the condition of the air filters. Clean or change if necessary.

☐ Check for accumulation of debris in the drain pan. Clean as required.

Mechanical

⚠ DANGER

HAZARD OF ELECTRICAL SHOCK, EXPLOSION, OR ARC FLASH

- Apply appropriate personal protective equipment (PPE) and follow safe electrical work practices. See NFPA 70E or CSA Z462.
- This equipment must be installed and serviced by qualified personnel only.
- Turn off all power supplying this equipment before working on or inside the equipment.
- Always use a properly rated voltage sensing device to confirm power is off.
- Replace all devices, doors, and covers before turning on power to this equipment.

Failure to follow these instructions will result in death or serious injury.



Check the fans. All components should be moving freely with no signs of binding or damages.



Verify that the condensate line is flowing freely.

Electrical

⚠ DANGER

HAZARD OF ELECTRICAL SHOCK, EXPLOSION, OR ARC FLASH

- Apply appropriate personal protective equipment (PPE) and follow safe electrical work practices. See NFPA 70E or CSA Z462.
- This equipment must be installed and serviced by qualified personnel only.
- Turn off all power supplying this equipment before working on or inside the equipment.
- Always use a properly rated voltage sensing device to confirm power is off.
- Replace all devices, doors, and covers before turning on power to this equipment.

Failure to follow these instructions will result in death or serious injury.



Inspect the electrical panel for tight connections and for overheated connections from loose contact terminals.



Confirm that the incoming main power matches the rating listed on the nameplate of the cooling unit. The measurement should be within 10% of the nameplate listing.

Quarterly Preventive Maintenance

Photocopy the following pages and use them during the maintenance procedures. After they have been completed, save them for future reference.

Prepared By: _____

Model Number: _____

Serial Number: _____

Date: _____

Perform the following quarterly maintenance check lists in addition to the monthly check lists.

Mechanical

DANGER

HAZARD OF ELECTRICAL SHOCK, EXPLOSION, OR ARC FLASH

- Apply appropriate personal protective equipment (PPE) and follow safe electrical work practices. See NFPA 70E or CSA Z462.
- This equipment must be installed and serviced by qualified personnel only.
- Turn off all power supplying this equipment before working on or inside the equipment.
- Always use a properly rated voltage sensing device to confirm power is off.
- Replace all devices, doors, and covers before turning on power to this equipment.

Failure to follow these instructions will result in death or serious injury.

☐ Verify that the fan hardware is tight.

☐ Clean or replace the air filters.

☐ Clean the condensate drain line.

☐ Clean the dust from door perforations.

☐ Clean the dust from fan bezels.

Functional Tests

☐ Verify the cooling operation mode is functioning properly.

Semi-Annual Preventive Maintenance

Photocopy the following pages and use them during the maintenance procedures. After they have been completed, save them for future reference.

Prepared By: _____

Model Number: _____

Serial Number: _____

Date: _____

Perform the following semi-annual maintenance check lists in addition to the monthly and quarterly check lists.

Cleanliness



Check the cleanliness of the evaporator coil. Clean if required.

Troubleshooting

If necessary, call Technical Support describing the nature of the fault and its possible cause displayed on the control panel.

Problem	Possible Cause	Corrective Action
Fans fail to start	Cooling unit shutdown due to an external command	Temporarily remove the user contact cable, if it is connected.
	Single fan fails to start	Confirm that the fan is seated properly and fully engaged. Replace the fan if it is faulty.
Cooling unit cannot achieve setpoint	Improper placement of remote temperature sensor	Verify that the remote temperature sensor is properly located in the IT rack.
	Dirty filter	Clean the filter.
	Dirty coil	Clean the coil.
	Application error	Contact Schneider Electric Worldwide Customer Support Technical Support
	Heat load is too far away	Place the cooling unit closer to the heat load.
Water carryover	Improper fan speed selected	Select the next highest fan speed setting. For example, change the fan speed setting from Low to Med/Low.
	Room humidity is too high	Adjust setpoint on dehumidifying equipment. Add additional dehumidifying equipment. Improve room sealing.
	Dirty coil	Clean the coil.
	Dirty filter	Clean the filter.
Cooling unit noise level is higher than expected	Improper fan speed selected	Select a lower fan speed.
	Incorrect placement of rack inlet sensor	Verify that the rack inlet sensor is properly located in the cold aisle.
Temperature control not precise enough	Improper placement of remote temperature sensor	Verify that the remote temperature sensor is properly located in the IT rack.
Water on outside of cooling unit	Condensate drain hose is not connected or not properly routed outside the cooling unit	Verify that the condensate drain hose is properly connected to the pump and properly routed outside of the cooling unit. Verify that the condensate drain line does not exceed 4.9 m (16.0 ft) lift and 15.2 m (50.0 ft) horizontal run.
	Leak in drain system	Locate and repair the leak.
	Cooling unit not leveled properly	Adjust the leveling feet of the cooling unit.
	Damaged piping insulation	Identify damaged area and repair the insulation.
Local display not operational, but cooling unit operates	Display interface not connected properly	Verify that the display interface cable is connected properly.
Incorrect air pressure	False filter clogs	Verify that the ends of the clear plastic air tubes are not obstructed. Verify that the clear plastic air tubes are connected to the controller.

Problem	Possible Cause	Corrective Action
		Verify that the clear plastic air tubes are not pinched.
Alarms do not display on monitoring equipment (Customer Output Contact)	External monitoring equipment is not receiving power or is not functioning properly	Confirm that power, if required, is being supplied to the external equipment. If the cooling unit (+12 V or +24 V) is providing power to the external equipment, verify that the external equipment is ≤ 20 mA. Test the external equipment by bypassing the customer output contact.
Cooling unit does not shut down on command	Drive voltage	Verify that there is a drive voltage entering the input of the cooling unit. You may use the available +12 V or +24 V power located near the cooling unit. You must also use the ground.
No communication with building management system (BMS) port	Improper connection	Confirm that the cooling unit is connected to the BMS port and not to the Control port. Make sure that the wire polarity is correct. Using a DC voltmeter, test the signal with no transmissions in progress. Pin 2 should be greater than Pin 1 by at least 200 mV. Measure the cooling unit with the cable disconnected, and then measure it again with the cable connected. If the signal is less than 200 mV, the cooling unit may be reverse-wired. Make sure that every cooling unit has either two sets of wires in its connector or one set of wires and a 150-ohm resistor.
Cooling units are not communicating with each other	A-Link failure	Verify that the number of cooling units in the cooling group matches the group number setting. Verify that the A-Link ports of every cooling unit have either two cables or one cable and a terminator. Confirm that the A-Link cables are connected to the A-Link ports and that a network cable is connected to the network port.
Output air is 17°C (62°F) and fans are running at a very high rate of speed.	Upper or lower supply air sensor fault	Either upper or lower supply air temperature sensor has a fault. Verify that both supply air temperature sensors are installed and working properly.

Worldwide Customer Support

Customer support for this or any other product is available at no charge in any of the following ways:

- Visit the Schneider Electric Web site to access documents in the Schneider Electric Knowledge Base and to submit customer support requests.

- **www.schneider-electric.com** (Corporate Headquarters)

Connect to localized Schneider Electric Web sites for specific countries, each of which provides customer support information.

- **www.schneider-electric.com/support/**

Global support searching Schneider Electric Knowledge Base and using esupport.

- Contact the Schneider Electric Customer Support Center by telephone or e-mail.

Local, country-specific centers: go to www.schneider-electric.com/support/contact**www.schneider-electric.com > Support > Operations around the world** for contact information.

For information on how to obtain local customer support, contact the representative or other distributors from whom you purchased your product.

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As standards, specifications, and design change from time to time,
please ask for confirmation of the information given in this publication.

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