

PANASONIC LCD SOLID STATE ILLUMINATION PROJECTORS Limited Warranty

Models or Parts	Part Warranty	Labor Warranty
PT-M Series	3 Years	
PT-VM Series	3 Years or 6,000 hours whichever comes first	
Exceptions		
<u>Illumination Parts</u> PT-M Series	3 Years or 10,000 Hours (Whichever comes first)	
<u>Illumination Parts</u> PT-VM Series	3 Years or 6,000 Hours (Whichever comes first)	
Removable Lenses	1 Year	
All Panasonic accessories: e.g. mounting kit, input signal module, cables, remote control, filter, batteries.	30 Days	None

Panasonic System Communications Company of North America (referred to as “Panasonic”) will repair the Professional Projector product (the “Product”) and its accessories as defined in the attached table, with new or refurbished parts, free of charge in the continental USA, during the applicable warranty coverage period from the original date of purchase in the event of a defect in materials or workmanship as follows: On-site, carry-in or mail-in service within the **continental USA** may be obtained during the warranty period by contacting Panasonic’s Technical Support Center at the following toll free number **855-772-8324** or via email: projectorsupport@us.panasonic.com. In case of mail-in service Panasonic will provide inbound and outbound shipping for products needing to be repaired at our service center. For out of warranty Product units submitted for repair or for in warranty

units submitted by customers outside of the continental USA, shipping arrangements and cost (both ways) are the customer’s responsibility. Panasonic will also not be responsible for any costs associated with determining the source of system problems or for removing the faulty Product and installing a temporary Product loaner.

This warranty is extended only to the original purchaser and is nontransferable. A purchase receipt or other proof of date of original purchase will be required before warranty service is rendered. Whenever the date of original purchase cannot be satisfactorily determined, the date of manufacture of the unit will be deemed to be the effective date of the warranty. Laser usage hours recorded into projector memory needs to be verified by Panasonic before warranty replacement is granted. Panasonic reserves the right to audit and reject any warranty claim that cannot be substantiated. This warranty only covers failures due to defects in materials or workmanship which occur during normal use of the Product. The warranty **DOES NOT** cover damage to the projector and its components which occur in shipping; failures which are caused by products not supplied by Panasonic; failures which result from accident, misuse, abuse, neglect, mishandling, misapplication, alteration, modification, faulty installation, setup adjustments, improper antenna, inadequate signal pickup, maladjustment of user controls, improper operation, power line surge, improper voltage supply, lightning damage, smoke or chemical vapors contamination, air conditioning, humidity control or other environmental conditions; failure to maintain the product in accordance with the applicable Operating Instructions; service by anyone other than an authorized repair facility; damage that is attributable to acts of violence, war, acts of God or force majeure. The warranty does not cover damage which occurs to the projector or its components caused by product installation not following the guidelines given in the product’s operating instructions. The warranty does not cover units of which the model and serial number label has been defaced, modified, tampered with or removed. The warranty does not cover consumable parts affected by wear and tear. The reduction in brightness due to aging of illumination parts is considered to be normal and not covered as a manufacture’s defect.

LIMITS AND EXCLUSIONS

PANASONIC SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR SPECIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOSS OF DATA, LOSS OF PROFIT, LOSS OF REVENUE, OR LOSS OF BUSINESS OR GOODWILL, SUFFERED BY ANY PERSON, AND RESULTING FROM THE USE OF THIS PANASONIC PROFESSIONAL VIDEO PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. ALL EXPRESS WARRANTIES SPECIFIED ABOVE ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS, IMPLIED OR STATUTORY, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

If you have a problem with this product that is not handled to your satisfaction, then write the Consumer Affairs Department at the Panasonic’s address indicated above.