TELUS

Indoor Wi-Fi Security Camera

Installation Guide

ADC-V523

Before You Start

For additional instructions and tips, visit **telus.com/IndoorCamera** or scan the QR code.

What's in the box?

- Indoor Camera ADC-V523
- Mounting Plate
- Power Supply
- Wall Anchors
- Wall Screws

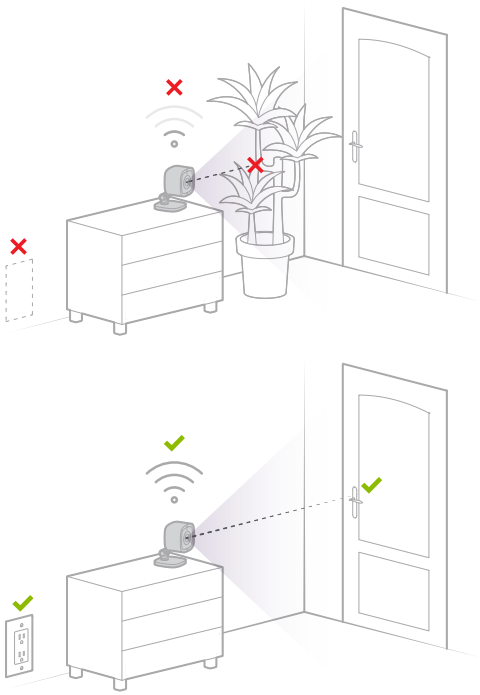
You'll need:

- Smartphone or Tablet
- 2.5 Mbps Upload Wi-Fi

Optional

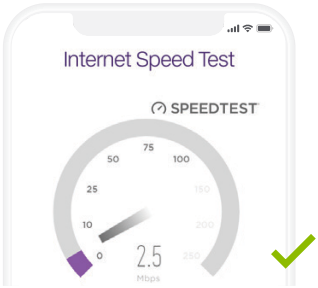
- Drill
- Screwdriver
- Pencil
- 6mm (1/4 inch) Drill Bit

1 Select a Location



NOTE
For wall mounting installation steps see Step 8.

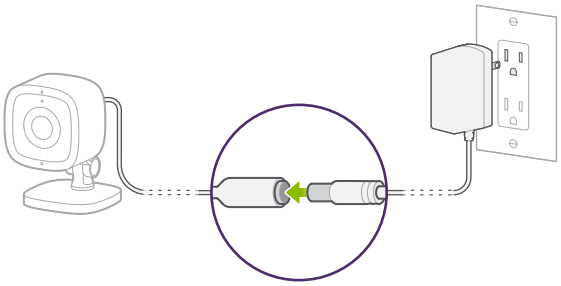
2 Check Your Wi-Fi Speed at Location

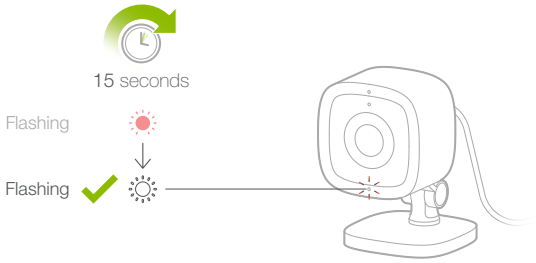


The Indoor Camera requires a minimum of 2.5 Mbps upload speed to operate. In a browser on your smartphone visit **telus.com/speedtest** to determine the Internet speed at your chosen location.

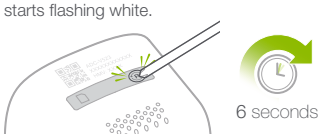
No Wi-Fi?
If you are unable to find a location with adequate Wi-Fi coverage, please contact TELUS for assistance.

3 Turn on Camera

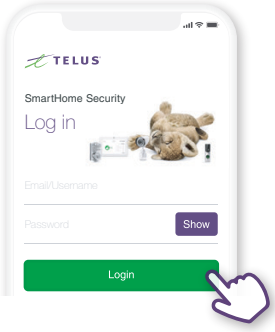




LED not flashing white?
Press and hold the WPS/RESET button on the bottom of the device until the light starts flashing white.

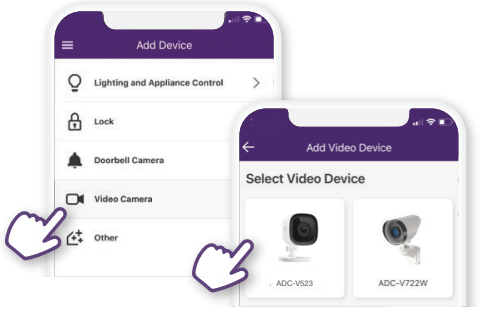


4 Get the TELUS SmartHome App

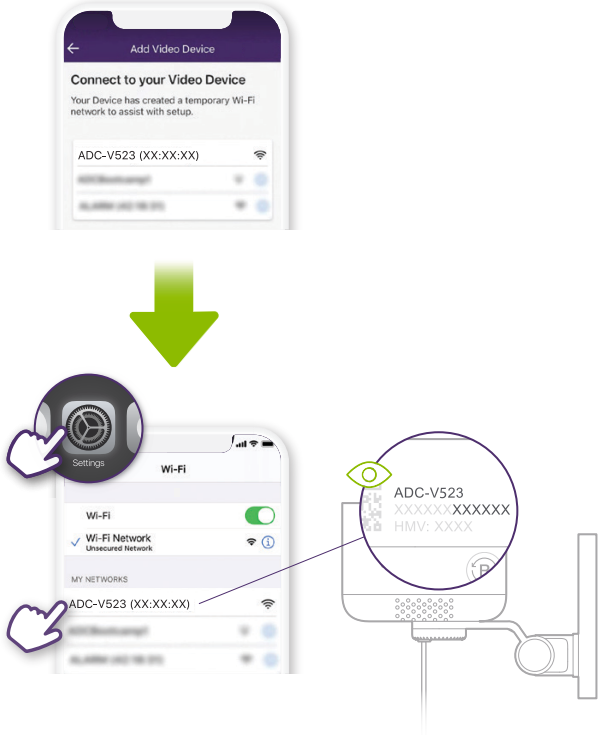


Download the TELUS SmartHome app, then log in with your My TELUS credentials.

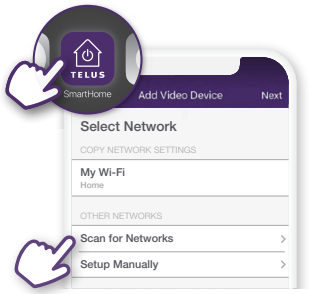
5 Add Camera to Your Account

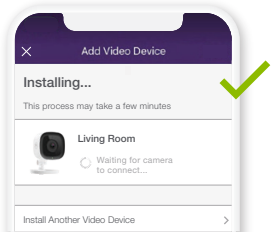


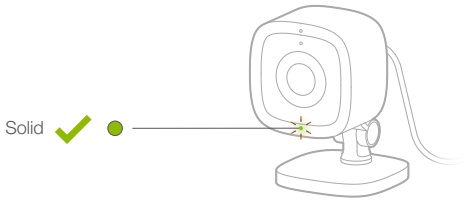
6 Connect to Camera's Temporary Wi-Fi Network



7 Follow Steps in App

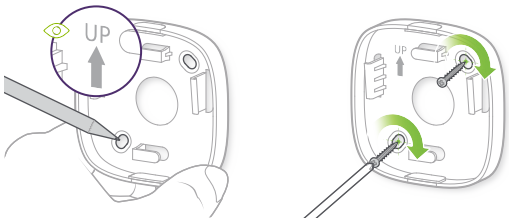






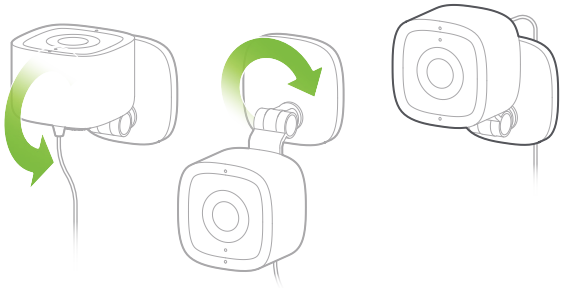
8 Optional: Wall Mount Installation

1 Attach Mounting Bracket

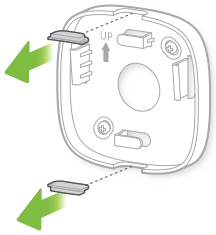


TIP
You can also attach the mounting bracket by drilling holes and using the drywall anchors provided.

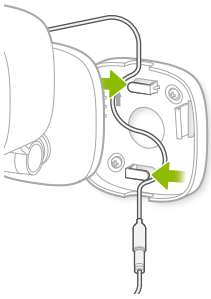
2 Adjust Camera



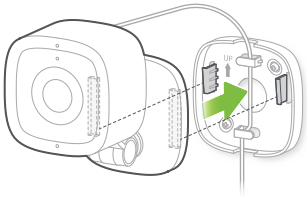
3 Remove Inserts

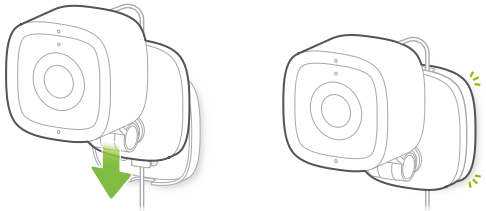


4 Route Cable



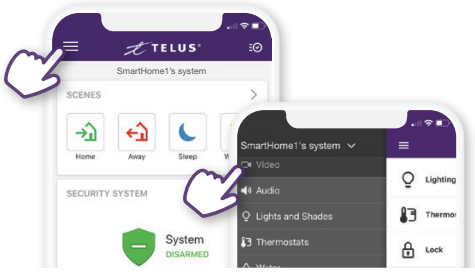
5 Attach Camera

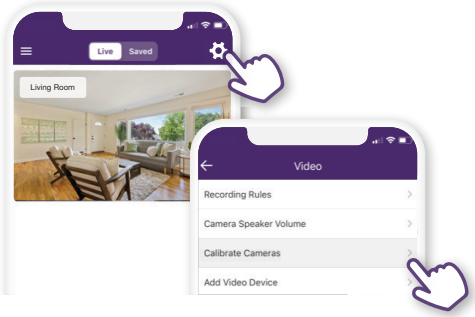


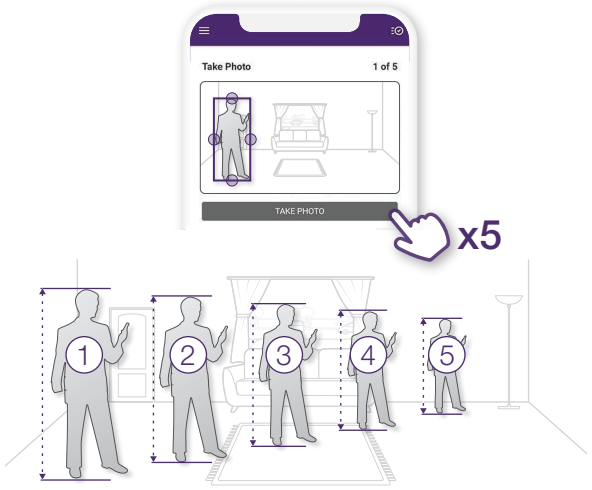


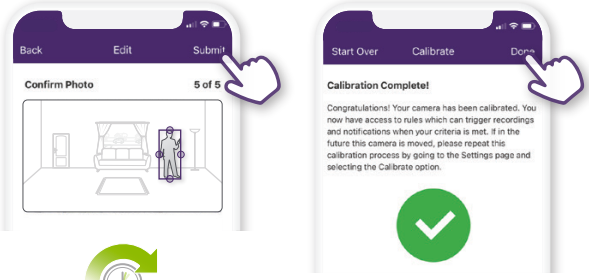
9 Calibrate Camera

IMPORTANT
Without completing this step, the Indoor Camera will not function properly.



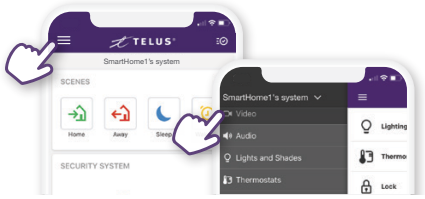


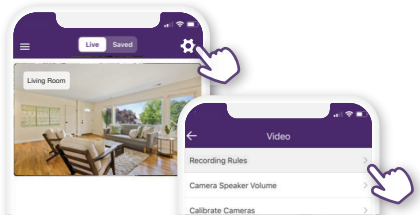


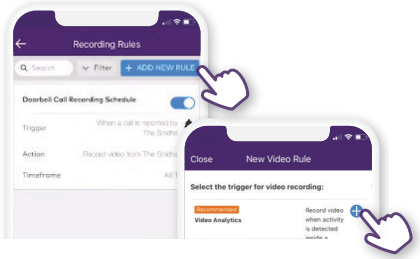


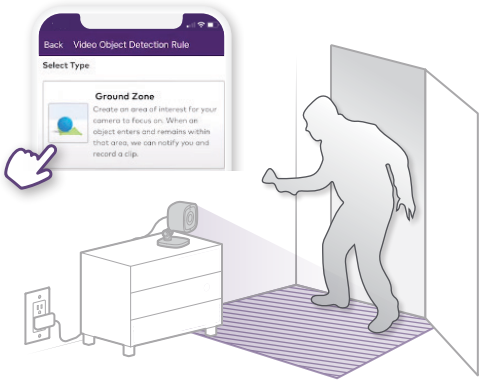
Wait 15 seconds

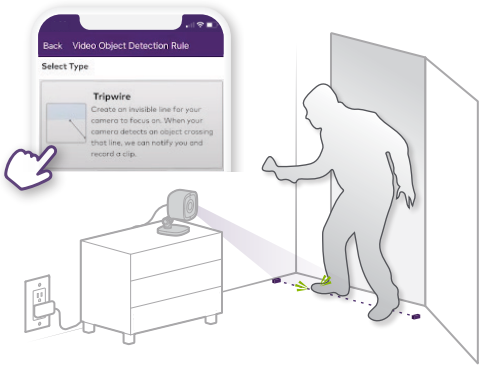
10 Customize Smart Video Alerts and Recording Rules











Nice Work, You're All Done!

Additional Support

Our customer support agents are available 24/7 at 1-855-255-8828.

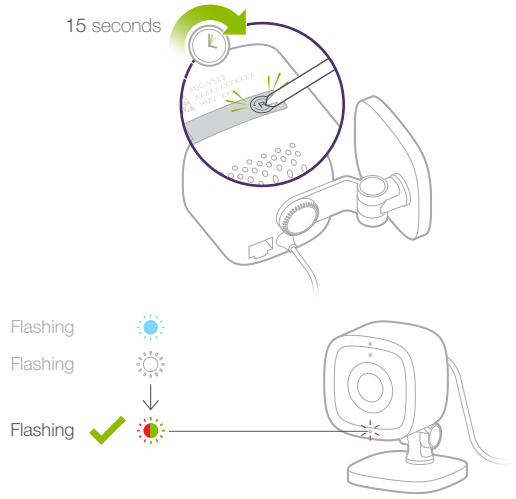
For additional installation instructions, videos and troubleshooting, please visit telus.com/IndoorCamera or scan the QR code below.

LED Reference Guide

Off	**Power off**
Solid	**Connected to TELUS SmartHome**
Flashing	**Local network connection**
Flashing	**Factory reset**
Solid	**No local or Internet connection**
Flashing	**Power on, camera booting**
Flashing	**WPS mode**
Flashing	**Wi-Fi access point mode**

Troubleshooting

- If you have issues connecting the camera to a TELUS account, unplug the power cable from the camera and plug it back in.
- If issues persist, reset the camera to factory defaults and try again.



IMPORTANT
If the camera was previously installed on a TELUS account, it will need to be deleted before it can be installed again.