



Please complete this return form and send it back together with your return shipment.

Any questions? Our customer care is available 24/7 : Belgium 0800162 64
Luxembourg 8002 26 33

PERSONAL DETAILS:

Club Member Number:

First Name:

Last Name:

Address:

Postal Code:

City:

Order number (example 15417198):

REASON OF THE RETURN (not mandatory):

ORDER

- Wrong product received
- Wrong product ordered
- Parcel damaged on arrival

PRODUCT

- Different from the website description/brochure
- Doesn't meet the expectations
- No longer needed
- Machine(s) to be recycled

QUALITY

- Quality issue with my machine/accessory
- Quality issue with my chocolates/biscuits
- Quality issue with my coffee

ADDITIONAL COMMENTS:

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Date: Signature:

You can send your parcel to:

Nespresso België N.V.
Customer Relationship Centre
Katoen Natie, Warehouse 19B
Mai Zetterlingstraat 70, 9042 DESTELDONK
T 0800 162 64 - F 0800 964 8193 217
Mail: <https://www.nespresso.com/be/en/contact-us>

