



Vista 20p

quick reference guide

1. To set alarm when leaving the home:
 - a. Close all doors and windows until you have a green ready light on the keypad.
 - b. Enter your four-digit user code, followed by AWAY or the number 2.
 - c. The keypad will start beeping – exit the premises through an entry/exit door, then close and lock the door behind you.
2. When you return home:
 - a. Enter your four-digit user code, followed by OFF or the number 1.
3. To set the alarm with a delay when at home:
 - a. Close all doors and windows until you have a green ready light on the keypad.
 - b. Enter your four-digit user code, followed by STAY or the number 3.
4. In the morning, or before you open any area protected by your alarm system:
 - a. Enter your four-digit user code, followed by OFF or the number 1.
5. To set the alarm without an entry delay when at home:
 - a. Close all doors and windows until you have a green ready light on the keypad.
 - b. Enter your four-digit user code, followed by INSTANT or the number 7.
6. To toggle the door chime on and off:
 - a. Enter your four-digit user code, followed by CHIME or the number 9. This procedure can be repeated to turn the chime off again.

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7. If an alarm has been triggered:
 - a. Before you proceed, verify that the alarm was triggered accidentally. If you are unsure, wait for a call from our *Central Station*.
 - b. Entering your four-digit user code, followed by OFF or the number 1 will silence the alarm and siren(s).
 - c. Enter your four-digit user code, followed by OFF or the number 1. This will reset your alarm and allow it to be re-armed when needed.
 - d. The *Central Station* will call and ask you for your password to cancel dispatch of emergency services. If you do not receive a call from our *Central Station* within sixty (60) seconds, please call them immediately at 1-888-745-4733. They will verify your password to ensure that only an authorized person is cancelling dispatch of the authorities.
8. To change your master code:
 - a. Decide what your new four-digit user code will be.
 - b. Enter your current four-digit user code, followed by the numbers 8 0 2 and your new four-digit user code **twice**.
 - For example, if your old user code was 1 2 3 4 and you wanted to change it to 7 8 9 0, then you would enter the following sequence into the keypad: 1 2 3 4 8 0 2 7 8 9 0 7 8 9 0
 - If the system registered your request, a confirmation beep will sound.
 - If there is a pause between entering numbers, it will not accept the request.

Honeywell, the manufacturer of your security system, recommends that you test the system weekly to ensure that monitoring systems are functioning. Regular testing of the security system helps diagnose issues with your communicator and other devices. Failure to do so may result in malfunctions that go undiagnosed.

Please note that your security system requires you to maintain a non-VOIP phone line or a cellular communicator so that signals from the system can reach our monitoring center. Failing to notify EMC Security of changes in phone service may result in the inability for the Central Station to respond to an emergency. Any time landline phone service is changed, notify EMC Security immediately. We can test the alarm to ensure that the service is still connected properly.

If for any reason you feel that your security system is not functioning properly, please call our office at 770-963-0305. We have technicians available to assist you at any time of day (or night)!