

BLU Device

Software Upgrade Process



Existing BLU Customer who wants to Activate on VZ

1

Check the software version of the customer's device

Open task drawer > Settings > About Device > Custom Build version

If the device does not have one of the correct versions, move to Step 2.

2

Contact BLU Products tech support <https://bluproducts.com/contact/support/> and follow the steps provided. Allow 24-48 hours to process the request. An email will be sent once the device has been whitelisted for the software update.

3

Once the update has been pushed to the device, confirm software update on the device by following these steps:

Open task drawer > Settings > About Device > System Updates > Check for update

4

Download and install the update on the device.

Once the update is complete, your device is ready for use on the Verizon network

Correct software versions

Vivo XI - BLU_V0320VV_V8.1.05.04_GENERIC 04-12-2018 01:42

Vivo XI Plus – BLU_V0300VV_V8.1.05.05_GENERIC 03-12-2018 22:13

Important Info: The update will make your device into a single SIM device with the option to add an SD card.



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