

# Kroll Version 10 Service Pack 21

## Feature notes

December 2020

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## Kroll Version 10 Service Pack 21 Feature Notes

This document is a compilation of changes and enhancements in Kroll Version 10 Service Pack 21. It is intended to keep users abreast of changes to the software and to help users implement and adapt to those changes.

### User Interface

[KRL-251] View History button is now available on the Rx Workflow Comment form

Feature: The 'View History' button has been added to the 'Rx Workflow Comment' form that will display the history of the current item.

Rx Workflow Comment

Comment Type: Workflow Note | Trouble Type: None

Created On: 24/06/2020 10:54:05 | By: DR | **View History**

test - Technician1

Resolved Comment On: | By: |

Comments

Rx Workflow Comment

Comment Type: Workflow Note | Trouble Type: None

Created On: 24/06/2020 10:54:05 | By: DR | **View History**

test - Technician1

History for current selected item

- 2020-06-24 11:24 User: KD: RxWorkflowComment (Update)
  - RxWorkflowComment (Update) - Comment, ChangedByInit, ChangedByUserId, ChangedDate
    - Comment = test - Technician1: Comment changed from (test - pharmacist1) to (test - Technician1)
    - Comment = test - Technician1: ChangedByInit changed from (-) to (KD)
    - Comment = test - Technician1: ChangedByUserId changed from (-) to (6)

[KRL-112] PharmaNet Adverse Drug Event (ADE) process has been implemented

Feature: The PharmaNet Adverse Drug Event (ADE) process has been implemented. When an ADE is recorded on PharmaNet, an Adverse Drug Event alert will be presented to the pharmacy if any contraindicated Rx's are dispensed. The pharmacy will be provided options on the alert to either prevent the dispense from proceeding or to override and continue with the dispense. A user guide has been created to describe this functionality in detail.

[KRL-997] 'Fill Date' is now available to the Pickup and Touch Pickup screens

Feature: The 'Fill Date' has been added to Pickup and to the Touch Pickup Rx Selection screen.

File Edit Utilities NH Central Fill Cards Session Help Version 10

F3 - Patient F5 - Drug F7 - Doctor F9 - Workflow F10 - Pickup F11 - Drop-off F12 - New Rx Alt+X - Start

Use the check mark to select the items that the patient wants to pickup. Patient Pays: \$14.19

Back  Start Over Please select Rx's to pickup  Rx Info  Pickup 1 Item

**Test, Patient (Male, 81)**

<input checked="" type="checkbox"/> <b>Synthroid 25mcg</b> Rx: 1002539	Waiting for Pickup Get Rx from Patient	<b>Tue Nov 3</b> Fill Date	<b>\$14.19</b>
<b>NovoRapid 5x3ml 100unit/ml</b> Rx: 1002541	Counsel Patient/Refrigerated	Packaging In 3 days	<b>In Progress</b>
<b>ACT Simvastatin 40mg</b> Rx: 1001638			<b>Picked Up</b> 31 mins ago
<b>ACT Simvastatin 80mg</b> Rx: 1000197			<b>Picked Up</b> 31 mins ago
<b>ACT Simvastatin 80mg</b>			<b>Picked Up</b>

Back  Start Over Please Select Rx's to Pickup  Rx Info  Pickup 1 Item

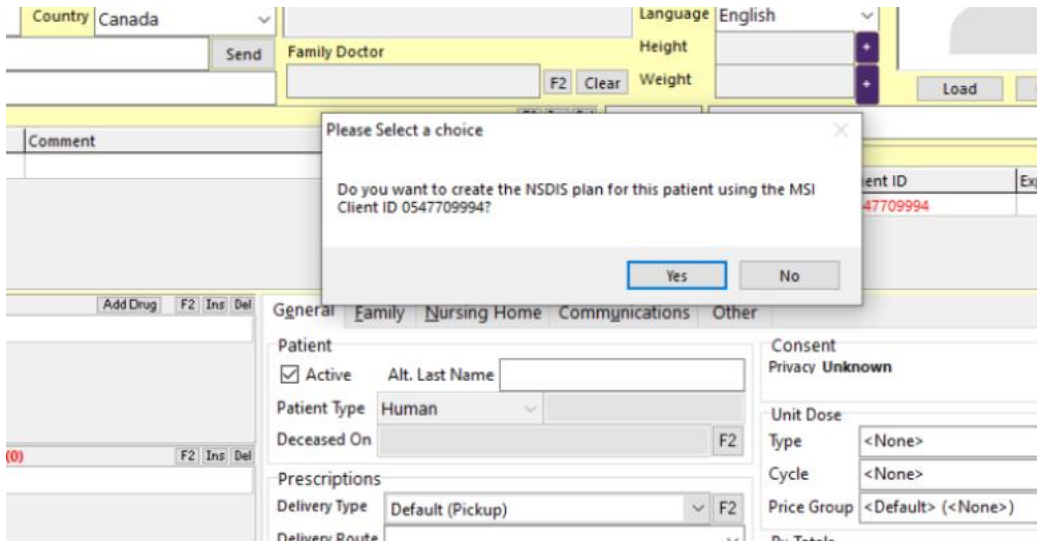
Use the check mark to select the items that the patient wants to pickup. Patient Pays:\$14.19

Page 1 of 2

<b>Synthroid 25mcg</b> Rx: 1002539	Test, Patient (Male, 81)	Waiting for Pickup Get Rx from Patient	<b>Tue Nov 3</b> Fill Date	<b>\$14.19</b>	<input checked="" type="checkbox"/>
<b>NovoRapid 5x3ml 100unit/ml</b> Rx: 1002541	Test, Patient (Male, 81)	Packaging Counsel Patient/Refrigerated	In 3 days		<b>In Progress</b>

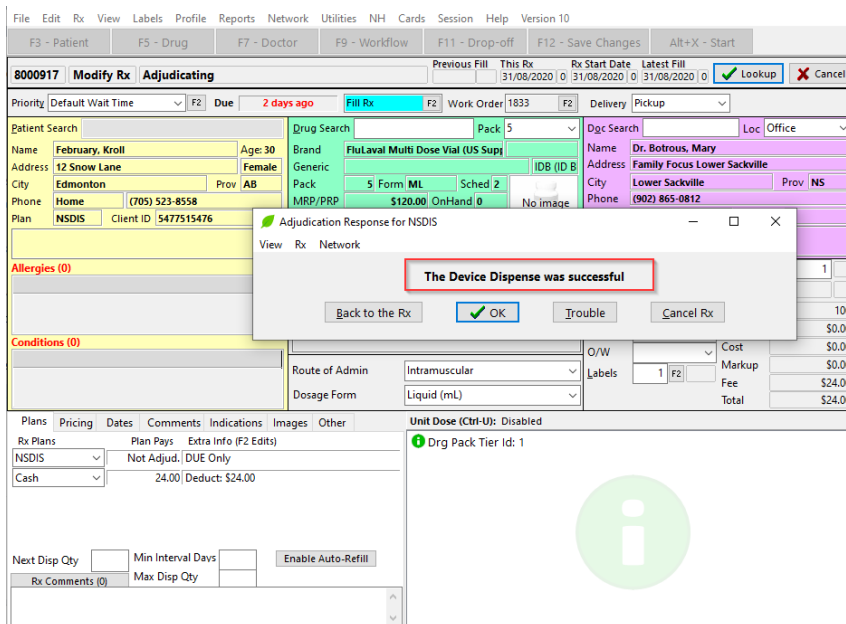
[KRL-1132] Prompt now available for the user when adding a Clinical plan with the same client ID

Feature: A prompt is now being displayed for the user if they choose to add a Clinical plan with the same client ID as provincial plan, if provincial plan is inactivated or deleted.



[KRL-1771] Enabled functionality to allow dispensing of Influenza Immunization from the US as a Device when using din type Opinions and Drug Card type Influenza Immunization (Nova Scotia)

Feature: Influenza Rx's are dispensed as a Device prescription when DIN type is set to 'Opinions' and the Drug Card Type is set to 'Influenza/Non-Influenza'.








[KRL-2673] Rx Extensions will now automatically create the Rx Extension Fee for Service claim (Nova Scotia)

Feature: Now when creating an Rx Extension, the Fee for Service will be created automatically.

Sig Rx Extension		Init	DR	Auth Qty	1	1
<b>RX EXTENSION</b>		Disp Qty	1	Rem Qty	1	1
		Days	1	G.P. %	100	
		Prod Sel	3 - Pharmacia	Acq Cost	\$0.00	
		O/W	Written	Cost	\$0.00	
Route of Admin		Labels	1 F2	Markup	\$0.00	
Dosage Form				Fee	\$12.00	
				Total	\$12.00	

Unit Dose (Ctrl-U): Disabled

-  The clinical plan was removed for this fee for service
-  Rx will expire on 2021-Aug-26
-  To Do: Rx Extension
-  This is a Fee for Service Prescription
-  Drg Pack Tier Id: 1

Enable Auto-Refill

[KRL-3470] Narcotic Monitoring field is now available on Drug cards (Saskatchewan)

Feature: The Narcotic monitoring field is available on the drug card.

File Edit Recent Drug Reports Utilities NH Cards Session Help Version 10

F3 - Patient F5 - Drug F7 - Doctor F9 - Workflow F10 - Pickup F11 - Drop-off F12 - New Rx Alt+X - Start

Name: **Ran-Nabilone** DIN: 02358093 OK Save Scan

Generic: Nabilone Strength: 1mg Sched: N (Narcotics) Drug Card Type: Default

Description: Blue/White Cap 'rbx | N 1' Followup (Days): Oral/Written Written Only

Description 2: Form: CAP (Capsule)

Equivalent To: Cesamet Route: Oral

Default Sig: Manufacturer: RAN (Ranbaxy Pharmaceuticals Inc.)

Location: Handling Instr.

Generic Type: Generic Multi Source Priority Price Group: <None>

Labels / Workflow Packaging Department: <None>

Drug line 1: Default (Brand) Track Lot Num Track Expiry

Drug line 2: Default (Generic) Double Count

Half-size Sig: Refrigerated Fee for Svc.: <None>

Drug Sub Clear

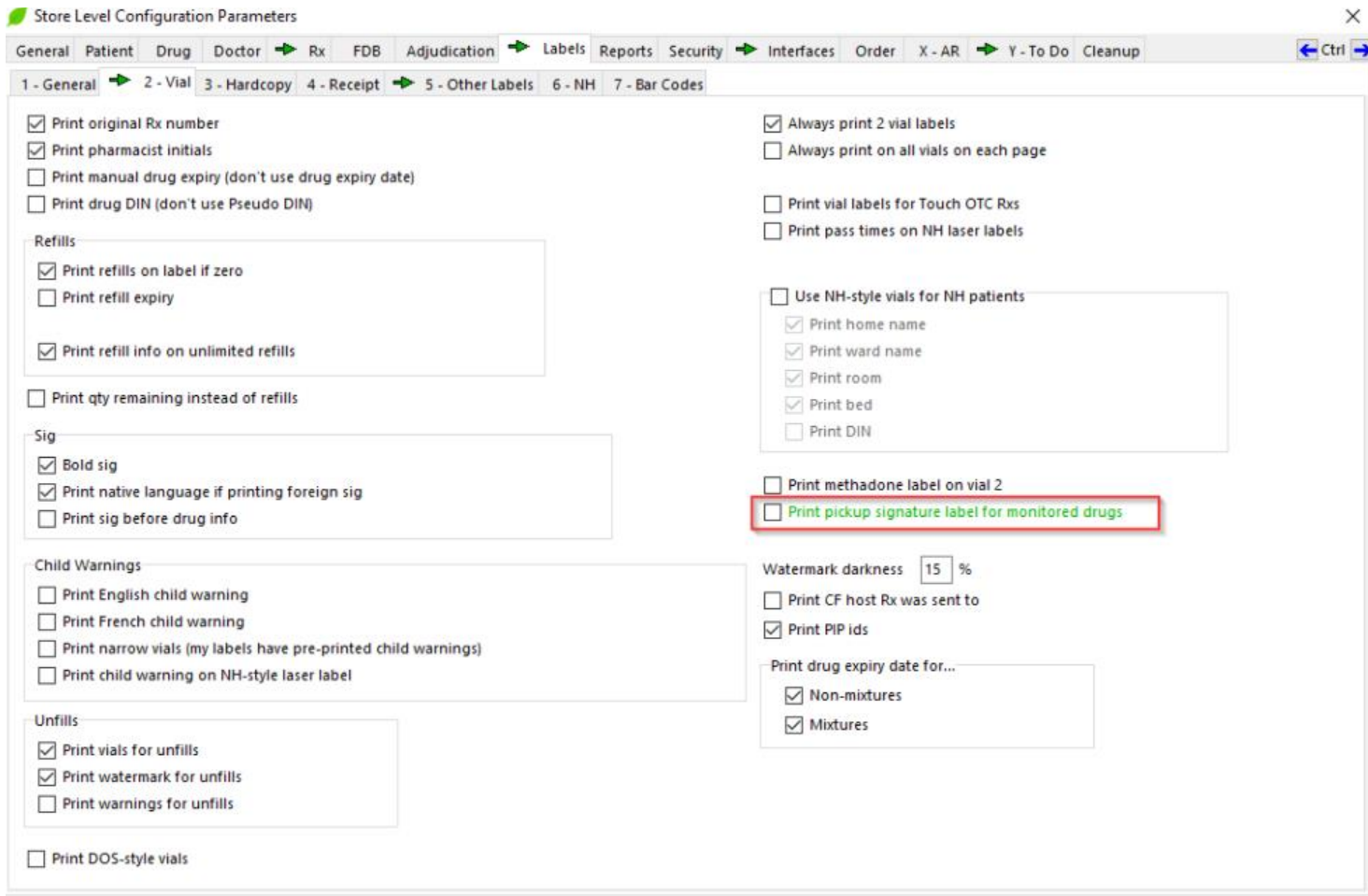
Comments (0) F2 Ins Del Groups (0) F2 Ins Del

Topic	Plain Text Comment

Reportable  Trial  
 Dispense as Pack  
 Ward Stock  
 Rx Sync  
 Print compliance calendar  
 Eligible for coupon  
 Flavor Rx  
 Health Inform/Rx Canada  
 Class: 56.22.92.00  
 Clinical Form: Capsule  
 Is EDS Drug  
 Narcotic Monitoring

[KRL-3471] The 'Print Pickup signature label for monitored drugs' is available.(Saskatchewan)

Feature: The 'Print Pickup signature label for monitored drugs' option has been added under **File** > **Configuration** > **Store** > **Labels** > **2- Vial** Once this option is enabled, the Identity Verification Signature label prints.



The screenshot shows the 'Store Level Configuration Parameters' window with the '2 - Vial' tab selected. The 'Print pickup signature label for monitored drugs' checkbox is highlighted with a red box. Other visible options include:

- Print original Rx number
- Print pharmacist initials
- Print manual drug expiry (don't use drug expiry date)
- Print drug DIN (don't use Pseudo DIN)
- Refills**
  - Print refills on label if zero
  - Print refill expiry
  - Print refill info on unlimited refills
- Print qty remaining instead of refills
- Sig**
  - Bold sig
  - Print native language if printing foreign sig
  - Print sig before drug info
- Child Warnings**
  - Print English child warning
  - Print French child warning
  - Print narrow vials (my labels have pre-printed child warnings)
  - Print child warning on NH-style laser label
- Unfills**
  - Print vials for unfills
  - Print watermark for unfills
  - Print warnings for unfills
- Print DOS-style vials
- Always print 2 vial labels
- Always print on all vials on each page
- Print vial labels for Touch OTC Rxs
- Print pass times on NH laser labels
- Use NH-style vials for NH patients
  - Print home name
  - Print ward name
  - Print room
  - Print bed
  - Print DIN
- Print methadone label on vial 2
- Print pickup signature label for monitored drugs
- Watermark darkness: 15 %
- Print CF host Rx was sent to
- Print PIP ids
- Print drug expiry date for...
  - Non-mixtures
  - Mixtures



Laser label:

**Rx: 9022458**  
 Kroll, Bb DR  
 Ran-Nabilone 1mg  
 Nabilone 1mg  
 1 CAP Mfr: RAN  
 (N1) Order # 0000F30X  
**AS DIRECTED**

Wed 02-Sep-2020  
**Refills: 4**

Dr. Physician, Kroll  
 (N1) Disp # 0002910WQ

1 Of 1  
 0800

**Identity Verification Signature**

Rx 9022458 1 CAP Ran-Nabilone 1mg

Picked Up: \_\_\_\_\_ Date: \_\_\_\_\_

Patient  Agent: \_\_\_\_\_

Agent Address: \_\_\_\_\_

ID: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_

Send To: Kroll, Bb

SK  
 Rx 9022458 Co-pay: 12.77

**Kroll, Bb**  
 Rx 9022458 Tx 9022458  
 02-Sep-20 DR 02358093  
 1 CAP Ran-Nabilone 1mg  
 Dr. Physician, Kroll

May cause drowsiness. Alcohol and marijuana may increase this effect. Use care when operating a vehicle, vessel (e.g., boat), or machinery.

May cause dizziness

Warning: Do not use if you are pregnant, suspect that you are pregnant, or while breastfeeding. Consult your doctor or pharmacist.

Do not drink alcoholic beverages when using this medication.



**Rx: 9022458**  
 Kroll, Bb

Wed 02-Sep-2020 12:12  
 DR

SK Sex Female  
 DOB: 14-Jul-1977 (43y)  
 SFPD: 105123455 SPDP: 105123455

1 CAP Ran-Nabilone 1mg O/W: Written  
 Nabilone 1mg Mfr: RAN

**DIN: 02358093** 115.11/50 On Hand: Days: 1

Dr. Physician, Kroll Doc # 1: 99998  
 123 Quincy Way **BATCH UNIT DOSE**

**MODIFY REPRINT  
 NEW RX  
 PART FILL**

Regina SKA 1A 1A1  
 Phone: (308) 451-5422 **No Script Image**

AS DIRECTED

Orig Rx: 9022458 Auth: 5 Rem: 4 (4)  
 Cost: 1.55 Mkup: 0.47 Fee: 10.75 Total: 12.77  
 Pat: 12.77  
 T.P.: 0.00-SPDP(0.00); SKPIP(0.00)

Counsel Date: \_\_\_\_\_ Pharmacist: \_\_\_\_\_  
 Yes  Patient  Phone  Agent  
 No Had before, reason: \_\_\_\_\_

**Kroll, Bb**

1 Ran-Nabilone 1mg 02-Sep-20 9022458  
 ASDIRECTED Rep: 4  
 1 AC&C Tablets 375/15/8mg 02-Sep-20 9022457  
 TAKE 1 TABLET ONCE DAILY Rep: 4  
 10 (6HC) 1% Salicylic Acid 5% In Glycerol S... 02-Oct-19 1222708  
 ASDIRECTED Rep: 0  
 30 Apo-Clonazepam 0.5mg 23-Sep-18 9022454-U  
 TAKE 1 TABLET ONCE DAILY Rep: 1

**OFFICIAL PRESCRIPTION RECEIPT**

Rx: 9022458 DR D9993  
 Kroll, Bb Wed 02-Sep-2020

SK  
 1 CAP Ran-Nabilone 1mg **NEW RX**  
 Nabilone 1mg  
 DIN: 02358093 Mfr: RAN Days: 1 Refills: 4  
 Dr. Physician, Kroll Doc # 1: 99998

Cost: 2.02  
 Fee: 10.75  
 Total: 12.77 **Patient Pays: 12.77**

**Patient Counselling Messages**

Ran-Nabilone DIN 02358093

If available, read the patient package insert

Do not take while breastfeeding or when pregnant

May make you drowsy or dizzy. Drive with caution

Avoid drinking alcohol

Call Dr before increasing dose or frequency

MD may need to reduce the dose before you stop it.

May be habit forming

Review all drugs you are taking with your doctor

Authorized Pharmacy Agent Signature

02-Sep-2020  
 Rx: 9022458  
 3rd Party: 0.00  
 Patient Pays: 12.77

**Identity Verification Signature Required**

Kroll, Bb  
 SK

Thermal Label:

**Identity Verification Signature**

Rx 9022461

1 PAT Butrans 10 10ug/hour



Picked Up: \_\_\_\_\_

Date: \_\_\_\_\_

Patient  Agent: \_\_\_\_\_

AgentAddress: \_\_\_\_\_

ID: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_

**Kroll, Bb**  
SK

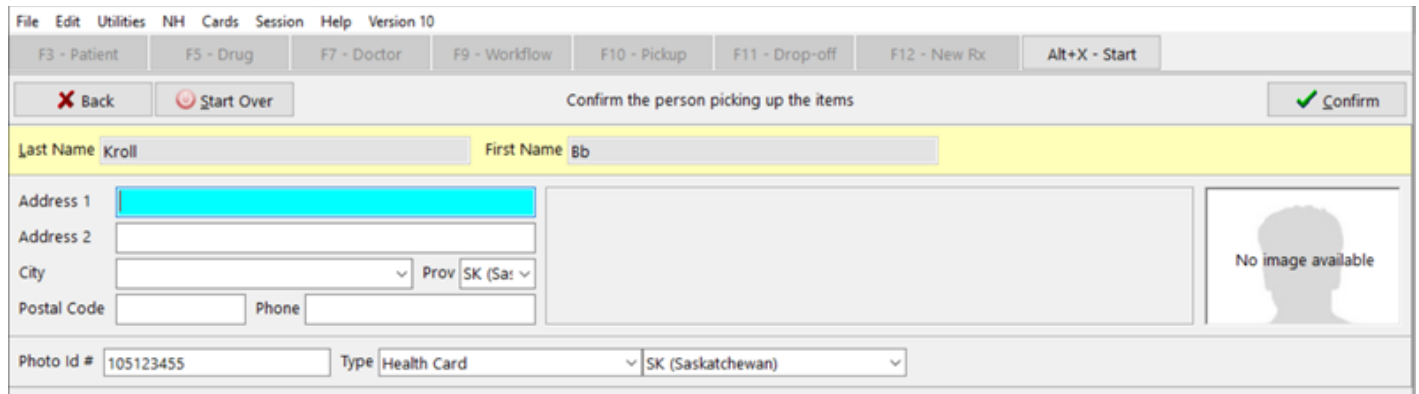
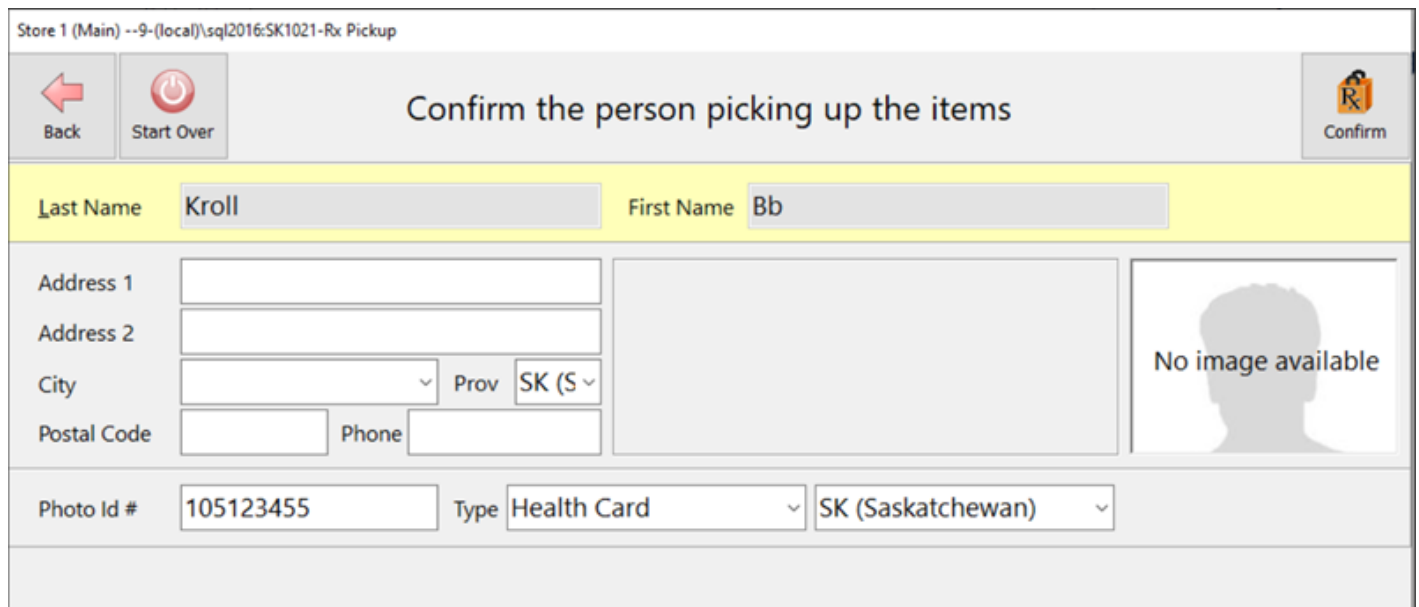
**02-Sep-2020**  
Rx: 9022461  
**3rd Party: 0.00**  
**Patient Pays: 10.75**

**Identity Verification Signature Required**

[KRL-3473] Patient ID Verification-Pickup enabled.(Saskatchewan)

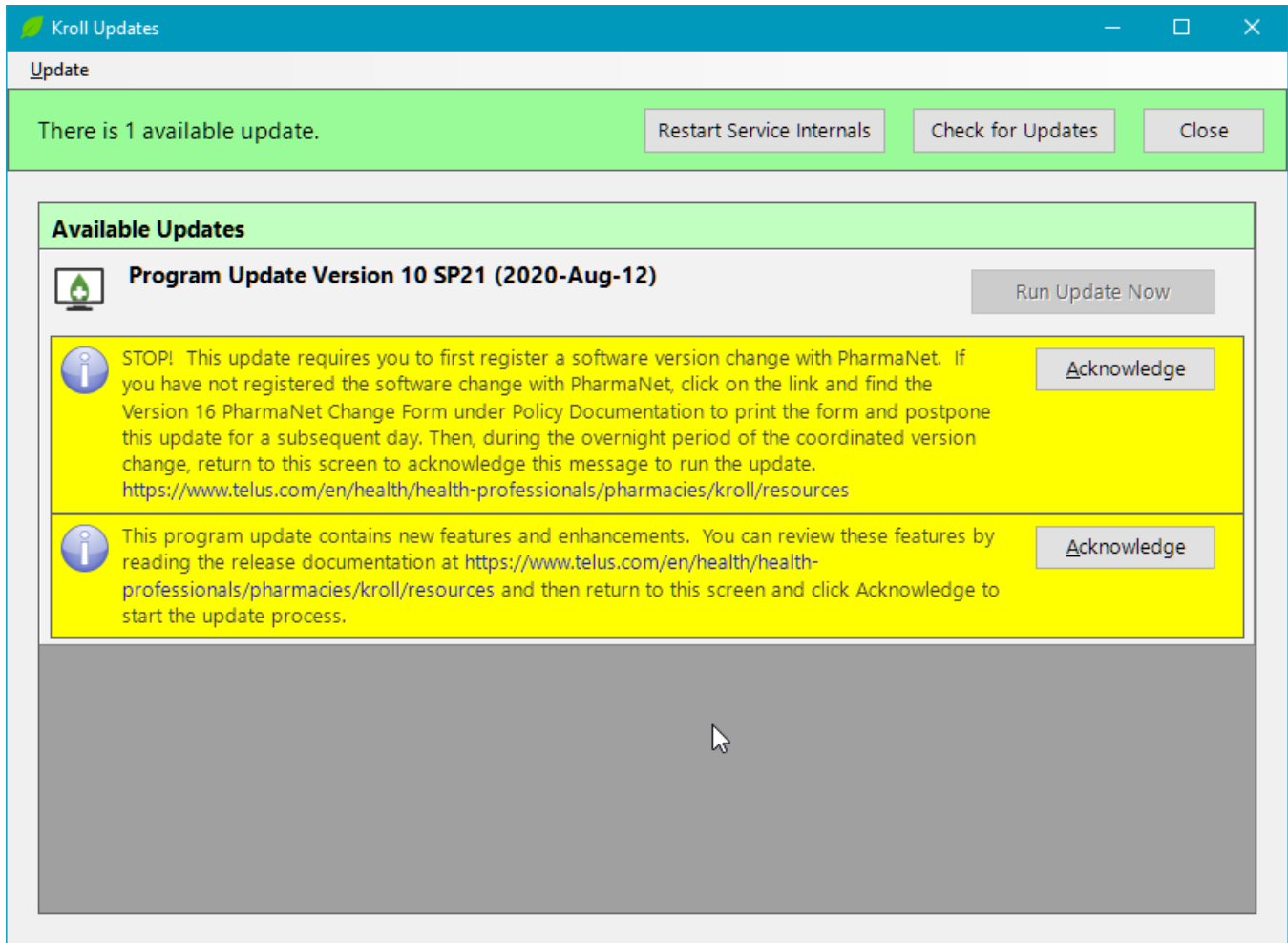
Feature: Within F10-Pickup and Touch Pickup the following have been enabled for Saskatchewan.

- Added the ability to document who picked up an Rx for a monitored drug
- Added the ability to configure the signature requirement in store configuration if needed.

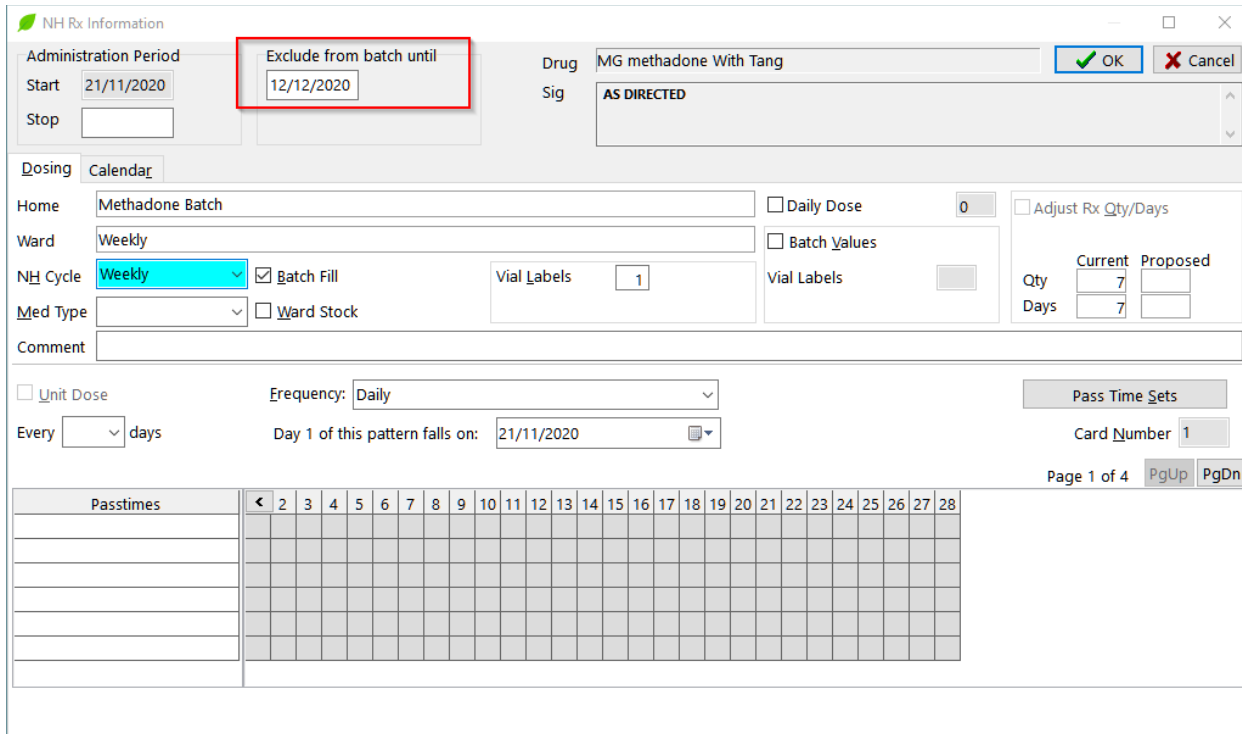
[KRL-4064] Pharmacies will be prompted during the update process that they must fill out the Version 16 PharmaNet change form and then send to BC pharmanet before installing the update.

Feature: When downloading the new PharmaNet version number, users are now directed to complete the Version 16 PharmaNet Change form before they are able to update their Kroll Version.



[KRL-1711] New option added to exclude Methadone Prescriptions from a Methadone batch until specified date.

Feature: Introduced a new 'Exclude from batch until' option that allows a Methadone batch prescription to be excluded from a Methadone batch until a specified date.



**NH Rx Information**

Administration Period: Start 21/11/2020, Exclude from batch until 12/12/2020

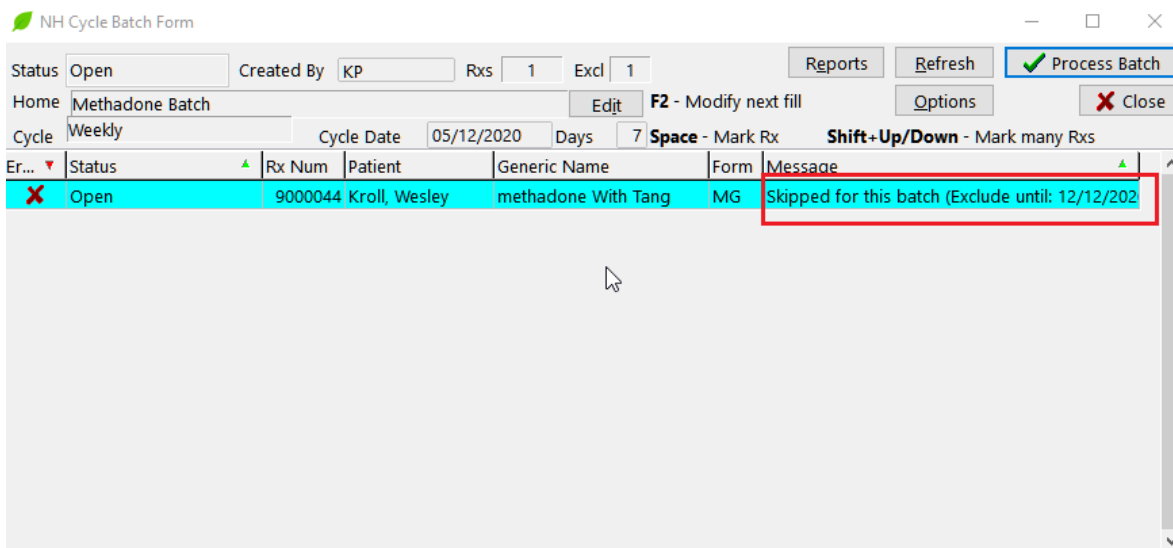
Drug: MG methadone With Tang, Sig: AS DIRECTED

Dosing: Home: Methadone Batch, Ward: Weekly, NH Cycle: Weekly

Frequency: Daily, Day 1 of this pattern falls on: 21/11/2020

Passtimes: < 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28

When a Methadone batch is created, the Methadone prescription will show as skipped for this batch run and the date will be excluded until.



**NH Cycle Batch Form**

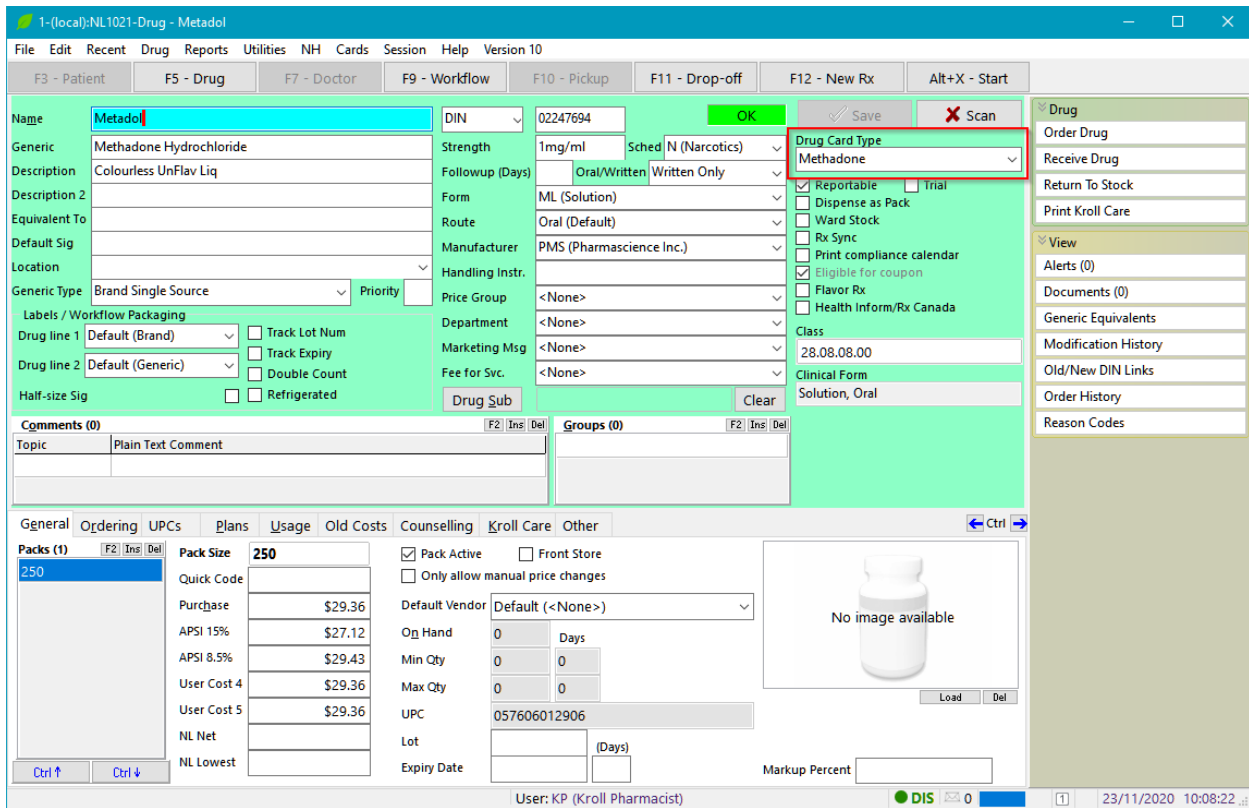
Status: Open, Created By: KP, Rxs: 1, Excl: 1

Home: Methadone Batch, Cycle: Weekly, Cycle Date: 05/12/2020, Days: 7

Er...	Status	Rx Num	Patient	Generic Name	Form	Message
X	Open	9000044	Kroll, Wesley	methadone With Tang	MG	Skipped for this batch (Exclude until: 12/12/2020)

Buttons: Reports, Refresh, Process Batch, Options, Close

This option will only appear when Drug card Type =Methadone.



The screenshot shows the TELUS Health software interface for entering drug information. The main window is titled "1-(local):NL1021-Drug - Metadol". The interface includes a menu bar (File, Edit, Recent, Drug, Reports, Utilities, NH, Cards, Session, Help, Version 10) and a toolbar with function keys (F3 - Patient, F5 - Drug, F7 - Doctor, F9 - Workflow, F10 - Pickup, F11 - Drop-off, F12 - New Rx, Alt+X - Start). The main data entry area is divided into several sections:

- Name:** Metadol
- Generic:** Methadone Hydrochloride
- Description:** Colourless UnFlav Liq
- Form:** ML (Solution)
- Route:** Oral (Default)
- Manufacturer:** PMS (Pharmascience Inc.)
- Strength:** 1mg/ml
- Sched:** N (Narcotics)
- Drug Card Type:** Methadone (highlighted with a red box)
- Options:** Reportable, Dispense as Pack, Ward Stock, Rx Sync, Print compliance calendar, Eligible for coupon, Flavor Rx, Health Inform/Rx Canada.
- Labels / Workflow Packaging:** Includes checkboxes for Track Lot Num, Track Expiry, Double Count, and Refrigerated.
- Comments (0):** Plain Text Comment
- Groups (0):**

Below the main data entry area, there are tabs for General, Ordering, UPCs, Plans, Usage, Old Costs, Counselling, Kroll Care, and Other. The "General" tab is active, showing:

- Packs (1):** 250
- Pack Size:** 250
- Quick Code:**
- Purchase:** \$29.36
- APSI 15%:** \$27.12
- APSI 8.5%:** \$29.43
- User Cost 4:** \$29.36
- User Cost 5:** \$29.36
- NL Net:**
- NL Lowest:**
- Options:** Pack Active, Front Store, Only allow manual price changes.
- Default Vendor:** Default (<None>)
- On Hand:** 0
- Min Qty:** 0
- Max Qty:** 0
- UPC:** 057606012906
- Lot:**
- Expiry Date:**
- Markup Percent:**

The bottom status bar shows "User: KP (Kroll Pharmacist)", "DIS 0", and the date/time "23/11/2020 10:08:22".

## Reports, Labels and Hardcopies

[FBL-37318] Official Provincial Medication Review form is now available (Prince Edward Island)

Feature: The official provincial medication reviews report has been implemented for Prince Edward Island.

(DMR) Diabetes Medication Review

Reviewed With Seagull, Jonathon F2

**Patient** Seagull, Jonathon

**Address** Stratford Stratford, Pe

**Allergies (2)**

diprofloxacin  
 diclofenac

**Birth** 07/07/1966 54 years Male

**Client ID** 12345102

**Phone** (123) 456-8790

**Plan** PEI-ADAP

**Conditions (0)**

Non-Prescription Medications
Rxs From Other Pharmacies
General Comments
Pharmacist Comments
Interview Flowchart
Interview Worksheet

Comments regarding medication generic and common brand name

Follow-up for generic and common brand name <Not Answered> v

Comments regarding medication reason for use

Follow-up regarding reason for use of medication <Not Answered> v

Comments regarding dosing frequency

Follow-up for dosing frequency <Not Answered> v

Comments regarding special dosing

Follow-up for dosing instructions <Not Answered> v

Comments regarding assess adherence

Follow-up for assess adherence <Not Answered> v

Comments regarding medication demonstrations

Follow-up for demonstrations <Not Answered> v

✖ Save for Later
Print Draft

➔ Next

(DMR) Diabetes Medication Review

Reviewed With **Seagull, Jonathon** F2

Patient: <b>Seagull, Jonathon</b>	Birth: <b>07/07/1966</b> <b>54 years</b>	Male	Phone: <b>(123) 456-8790</b>
Address: <b>Stratford Stratford, Pe</b>	Client ID: <b>12345102</b>	Plan: <b>PEI-ADAP</b>	

Allergies (2)  
diprofloracin  
diclofenac

Conditions (0)

Non-Prescription Medications
Rxs From Other Pharmacies
General Comments
Pharmacist Comments
Interview Flowchart
Interview Worksheet

Follow-up appointment needed? <Not Answered>

Date(dd/mm/yyyy):

Time(hh:mm):

Meds brought to visit(not on profile)

*Meds brought to visit(not on profile)*

Issues

*Issues*

Actions

*Actions*

Save for Later
Print Draft

Next

**[KRL-2420] Added new psuedodins to the Methadone Interaction Fee Report (British Columbia)**

Feature: The new psuedodins 67000017 and 67000018 were added to the Methadone Interaction Fee Report in British Columbia.

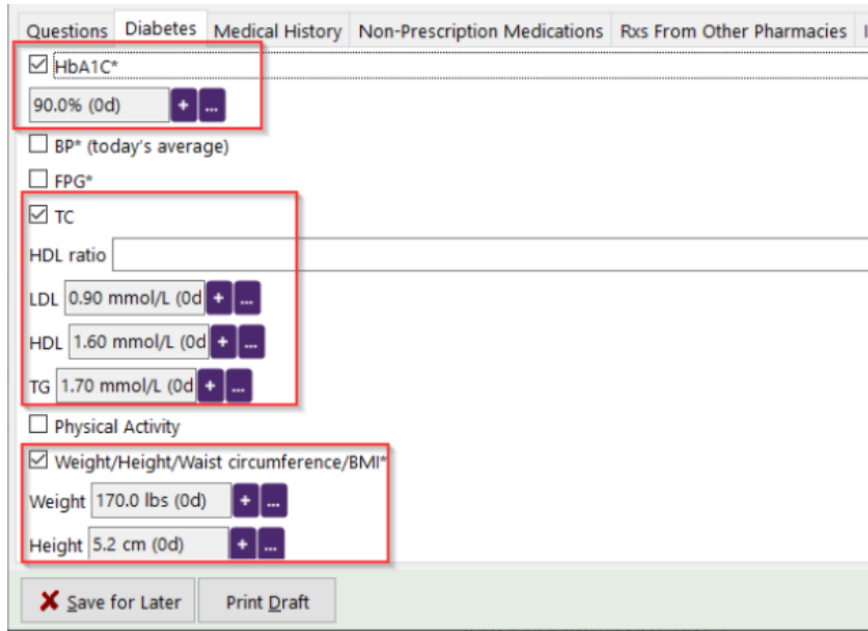


[KRL-19] Charting enhancements are now implemented in Ontario, Newfoundland and Labrador, Alberta, and Saskatchewan

Feature: Medication reviews have been enhanced to make it possible to record patient charting values in a medication review.

The following charting values have now been intergrated with an Ontario Diabetes Annual Medscheck:

- Hemoglobin A1c
- Cholesterol HDL
- Cholesterol HDL
- Cholesterol LDL
- Cholesterol Triglycerides
- Height
- Weight
- BMI



Questions Diabetes Medical History Non-Prescription Medications Rx's From Other Pharmacies

HbA1C\*

90.0% (0d) + ...

BP\* (today's average)

FPG\*

TC

HDL ratio

LDL 0.90 mmol/L (0d) + ...

HDL 1.60 mmol/L (0d) + ...

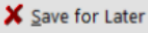
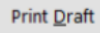
TG 1.70 mmol/L (0d) + ...

Physical Activity

Weight/Height/Waist circumference/BMI\*

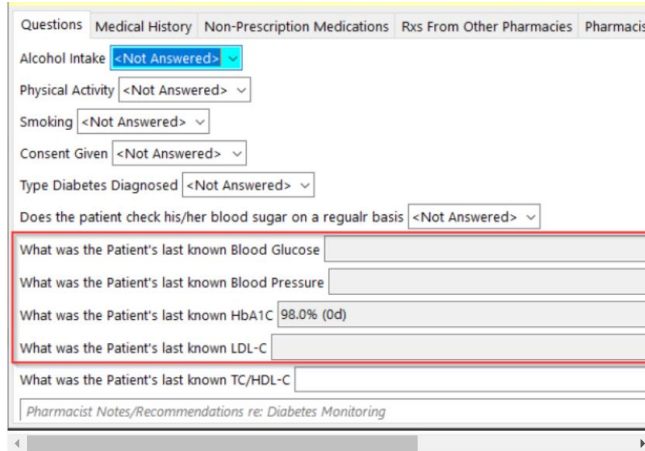
Weight 170.0 lbs (0d) + ...

Height 5.2 cm (0d) + ...

 Save for Later  Print Draft

The following charting values are now intergrated with Medication reviews for the province of Newfoundland and Labrador:

- Blood glucose
- Blood Pressure
- Hemoglobin A1c
- Cholesterol LDL



Questions | Medical History | Non-Prescription Medications | Rxs From Other Pharmacies | Pharmacist

Alcohol Intake <Not Answered>

Physical Activity <Not Answered>

Smoking <Not Answered>

Consent Given <Not Answered>

Type Diabetes Diagnosed <Not Answered>

Does the patient check his/her blood sugar on a regular basis <Not Answered>

What was the Patient's last known Blood Glucose

What was the Patient's last known Blood Pressure

What was the Patient's last known HbA1C 98.0% (0d)

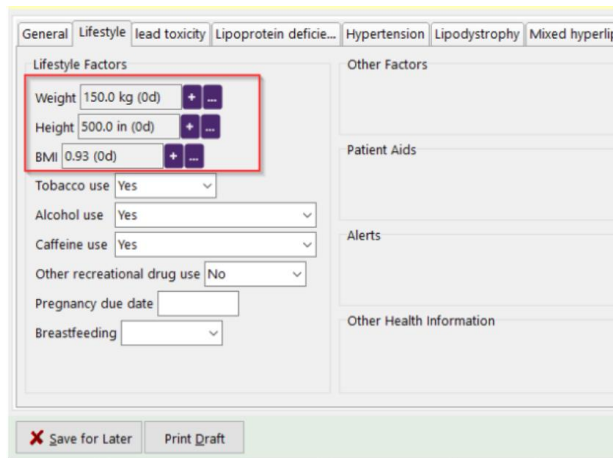
What was the Patient's last known LDL-C

What was the Patient's last known TC/HDL-C

Pharmacist Notes/Recommendations re: Diabetes Monitoring

The following charting values are now intergrated within Alberta Care Plans:

- Height
- Weight
- BMI



General | Lifestyle | Lead toxicity | Lipoprotein deficie... | Hypertension | Lipodystrophy | Mixed hyperlip

Lifestyle Factors

Weight 150.0 kg (0d) + ...

Height 500.0 in (0d) + ...

BMI 0.93 (0d) + ...

Tobacco use Yes

Alcohol use Yes

Caffeine use Yes

Other recreational drug use No

Pregnancy due date

Breastfeeding

Other Factors

Patient Aids

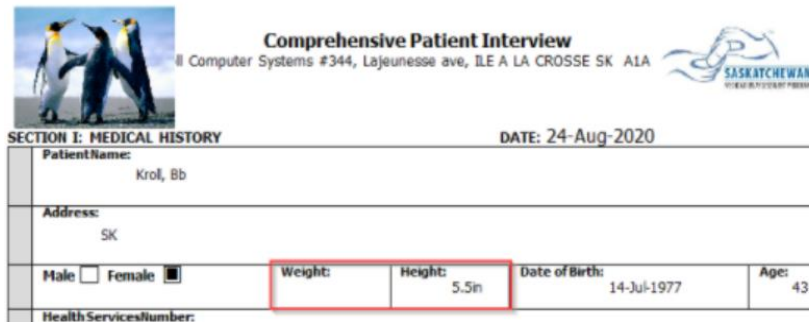
Alerts


Other Health Information

Save for Later | Print Draft

The following charting values are now intergrated and printed on the Comprehensive Patient Interview form for the province of Saskatchewan:

- Height
- Weight



**Comprehensive Patient Interview**  
 # Computer Systems #344, Lajeunesse ave, ILE A LA CROSSE SK A1A 

**SECTION I: MEDICAL HISTORY** DATE: 24-Aug-2020

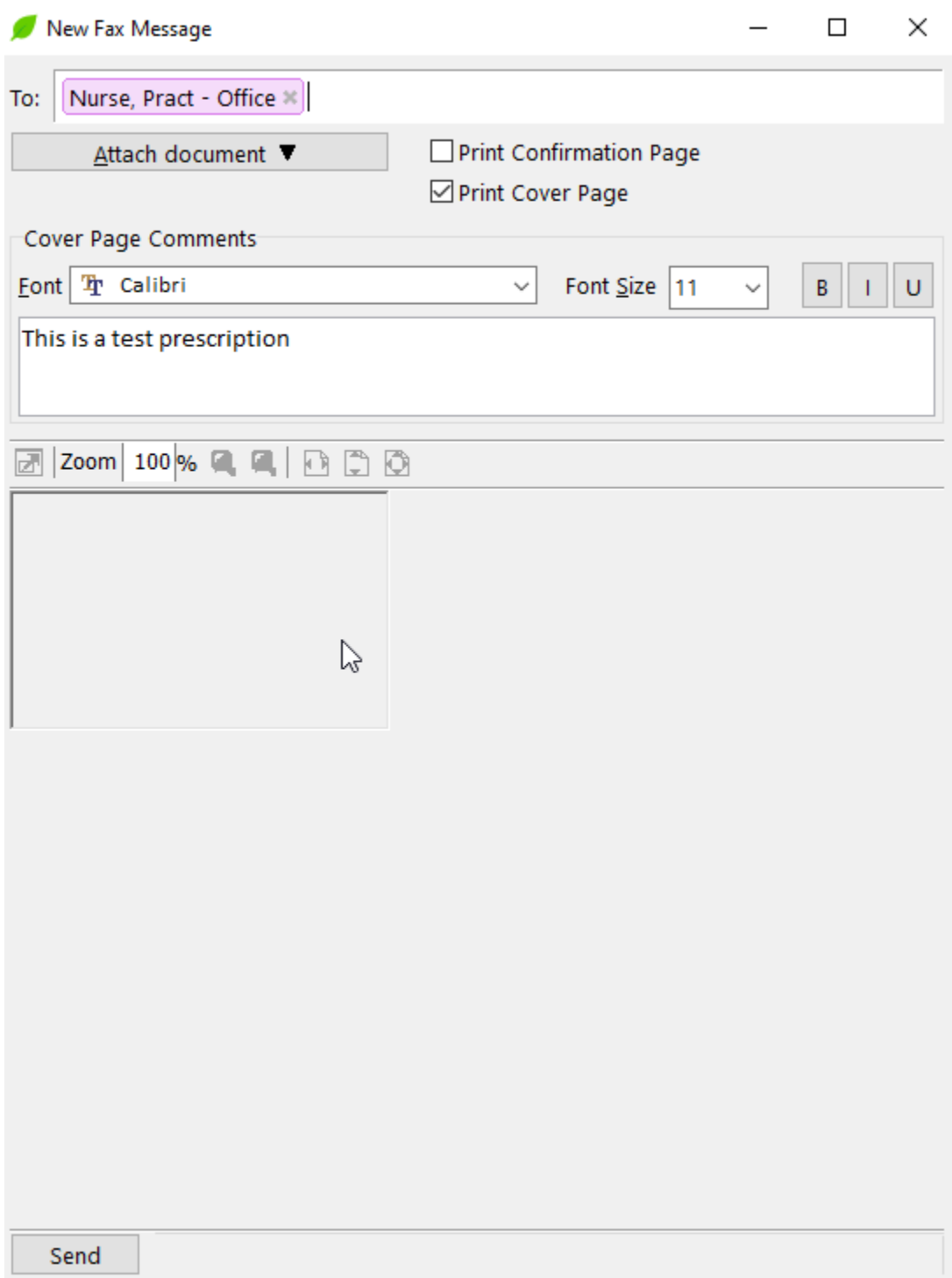
PatientName: Krol, Bb				
Address: SK				
Male <input type="checkbox"/>	Female <input checked="" type="checkbox"/>	Weight:	Height: 5.5in	Date of Birth: 14-Jul-1977
Age: 43				
HealthServicesNumber:				

**[FBL-29084] Medication reviews enhanced to better support paper versions of electronic medication reviews**

Feature: The Medication reviews functionality has been enhanced to support the printing of a draft paper copy when Electronic Medication Reviews is enabled.

[FBL-38384] FaxCloud - Add Cover Letter for manually sent faxes

Feature: A configuration option has now been added to include an optional cover letter to any fax that is being sent from the Kroll Module when selecting a New Fax.



The screenshot shows a window titled "New Fax Message" with standard window controls (minimize, maximize, close). The "To:" field contains "Nurse, Pract - Office" with a close icon. Below this is an "Attach document" button and two checkboxes: "Print Confirmation Page" (unchecked) and "Print Cover Page" (checked). A section titled "Cover Page Comments" contains a font dropdown set to "Calibri", a font size dropdown set to "11", and buttons for Bold (B), Italic (I), and Underline (U). A text area below these controls contains the text "This is a test prescription". Below the text area is a toolbar with icons for zoom, print, and other actions, with "Zoom 100%" displayed. A large empty area is visible below the toolbar, and a "Send" button is at the bottom left.