

# Welcome to your new billing statement.

## 1 Account Number & Payment Due Date

This is your 13-digit account number and the date your payment is due.

## 2 Account Pin

You will be prompted by Customer Care to provide this 6-digit security code when inquiring about your account.

## 3 Contact Us

Flexible options to help you reach us.

## 4 Summary

Previous & Current Charges summarizes your past bill amount, payments received and current charges with the total amount due.

## 5 Messaging Center

Important account information or news from Wave.

## 6 Payment Coupon & Balance Due

Simply tear off and return with your check or money order for the Total Amount Due by the Due Date.

## 7 Payment, Charges & Usage Detail

These sections detail your payments received during the last statement period, current monthly charges, and any usage charges.

## 8 Taxes, Surcharges & Fees

Consolidated details of taxes, surcharges and fees applied to your account, in one simplified section.

## 9 About Your Cable TV Services

This section is a breakdown of the cable TV charges on your statement. This identifies how many dollars are associated for cable TV only.



Service Location:  
123 Main Street  
PO Box 123  
Anytown, USA 12345-6789  
Account PIN: 123456

Page 1 of 5  
Bill Sample  
Statement Date: 11/10/2020  
Account Number: 8201-0123456-01  
Payment Due Date: 12/02/2020

**Reach Wave**

Website: wavehome.com  
Telephone: 1-866-928-3123  
For a complete list of payment locations please visit:  
wavehome.com/store-locator

**IMPORTANT MESSAGES**



**PREVIOUS CHARGES**

Previous Bill Amount	0.00
Payments Received	0.00
Balance Forward	0.00

**CURRENT CHARGES**

High Speed Internet	55.95
Digital Cable TV	88.47
Taxes, Surcharges & Fees	12.09
Total Current Charges	156.51

**Total Amount Due: \$156.51**

To avoid a late fee, please ensure you pay the total amount due by the date listed on this statement.

Connect With Us On Social Media!



**AWARD-WINNING INTERNET**

Thanks to you.

Most Recommended Tech Support  
Reliability Value Speed  
Satisfaction Customer Service



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**REMITTANCE SECTION**

Account Number: 8201-0123456-01  
Billing Date: 11/10/2020  
Due Date: 12/02/2020  
Total Amount Due: \$156.51  
Amount Enclosed: \$

Please put your account number on your check and make payable to: WAVE. We accept Visa, Mastercard, Discover, American Express, Check, Money Order or Cash. Cash payments are accepted at a local office or payment center near you.

**wave**


3700 Monte Villa Parkway, Booth, WA 98021

ADDRESS SERVICE REQUESTED

**6**

WAVE  
PO BOX 31001-2714  
PASADENA, CA 91110-2714





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Bill Sample  
Statement Date: 11/10/2020  
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**7 HIGH SPEED INTERNET**

This section contains monthly data services.

Date	Description	Qty	Amount
11/10-12/09	Modem Service + WIFI	1	16.00
	High Speed 100 Internet	1	39.55
			\$55.95

**9 ABOUT YOUR CABLE TV SERVICES**

Below is a breakdown of the Cable TV charges on your statement. This identifies how many dollars are associated for Cable TV services.

Service	Equipment	Premiums and Add Ons	Taxes, Surcharges & Fees	Total *
\$49.52	\$26.95	\$12.00	\$8.60	\$95.07

\* This pricing reflects the total amount for cable TV services and equipment as part of a promotional bundle. If you change your package, the discounted bundle pricing for the other services will also change. For expiration dates on discounted services and equipment, please refer to the details on your billing statement.

**7 DIGITAL CABLE TV**

This section contains monthly cable services.

Date	Description	Qty	Amount
11/10-12/09	Encore	1	0.00
	Local Broadcast Cable TV	1	27.95
	Universal Converter	1	5.95
	Interactive Equip Fee	1	2.72
	Tivo DVR	1	21.00
	Local TV Stations' Fee	1	18.85
	Starz	1	12.00
			\$88.47

**8 TAXES, SURCHARGES & FEES**

This section includes the total taxes, fees, and surcharge on both your monthly and non-monthly charges/credits. For an explanation, visit our website [www.wavehome.com/support](http://www.wavehome.com/support).

Description	Amount
Internet	
Internet Infrastructure Fee	4.37
Regulatory Fee	1.12
Cable	
Franchise Fee	4.76
Regulatory Fee	1.84
\$12.09	

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This is a sample bill for demonstration only. Specific services subject to availability. Please contact Wave for details.