GE Consumer Finance – A Growth Engine

July 26, 2005

"This document contains "forward-looking statements" – that is, statements related to future, not past, events. In this context, forward-looking statements often address our expected future business and financial performance, and often contain words such as "expects," "anticipates," "intends," "plans," "believes," "seeks," or "will." Forward-looking statements by their nature address matters that are, to different degrees, uncertain. For us, particular uncertainties arise from the behavior of financial markets, including fluctuations in interest rates and commodity prices; from future integration of acquired businesses; from future financial performance of major industries which we serve including, without limitation, the air and rail transportation, energy generation, media, real estate and healthcare industries; from unanticipated loss development in our insurance businesses; and from numerous other matters of national, regional and global scale, including those of a political, economic, business, competitive and regulatory nature. These uncertainties may cause our actual future results to be materially different than those expressed in our forward-looking statements. We do not undertake to update our forward-looking statements."

This presentation includes certain non-GAAP financial measures as defined by SEC rules. As required by SEC rules, we have provided a reconciliation of those measures to the most directly comparable GAAP measures, which is available in our Supplemental Information file on our investor relations website at www.ge.com/investor.



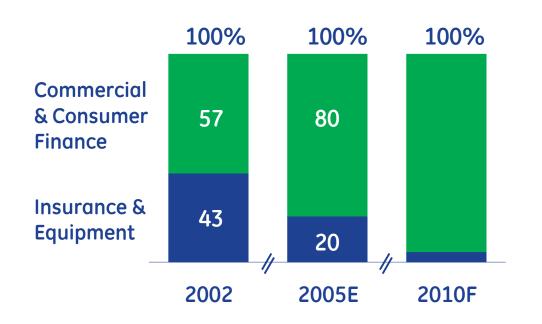




Driving Higher Returns in Financial Services

(\$ in billions)

Business mix (assets)



ROE		
<u>'02</u>	<u>'05E</u>	<u>'10F</u>
~20%	~23%	++
~(3)%	~5%	Low

✓ Expanded Capabilities:

Dual Card Finance Full Supply Chain Financing Real Estate Services Inventory Finance

- Global Mortgage
- "Verticals"
- GE Money Branding
- U.S. Large-cap Lending



Insurance

(\$ in billions)





~4%

Dynamics

Continue to execute Insurance Strategy

Ongoing repositioning of Insurance Solutions

- Closed sale of MedPro
- Maintain underwriting & price discipline
- Continue to exit unprofitable lines
- Maintain the compliance culture

Genworth performing better than expected

- Secondary offering complete ... \$86MM 1Q gain
- No repeat of 2004 IPO loss
- Ownership ~52% ... continue orderly sell-down

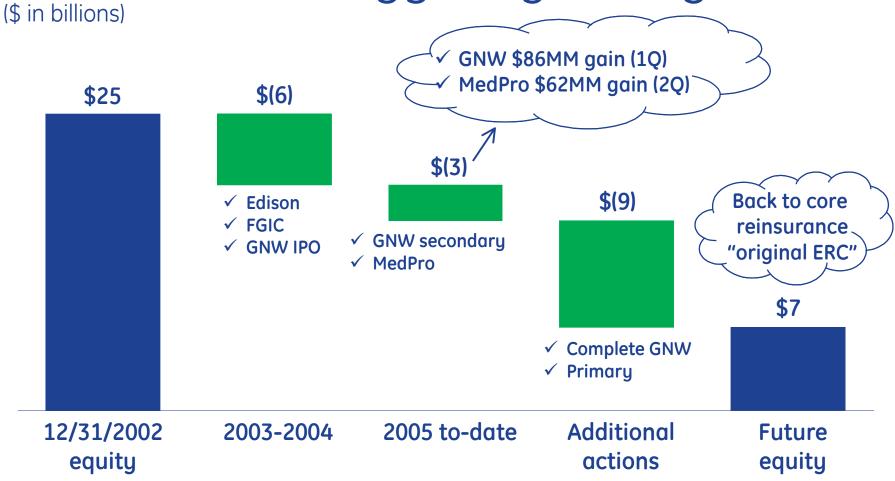
Continue To Run With Intensity



2%

ROE

Insurance Strategy Progressing

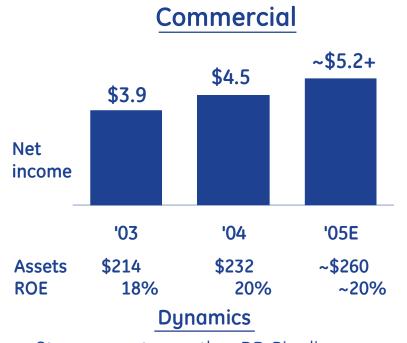


- √ Freeing Capital For Higher-returning Financial Services
- ✓ Back To Core Reinsurance, "Original ERC" ... Strategic Flexibility



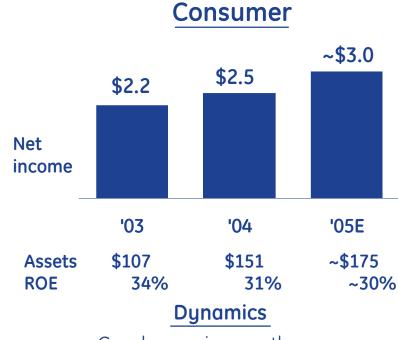
Continued Growth: Commercial + Consumer Finance

(\$ in billions)



Strong asset growth ... BD Pipeline Solid risk management

Origination strength



- Good organic growth
- Improved risk environment
- Continued global expansion

Great Momentum



GE Outlook Remains Strong





Momentum

- + Infrastructure Order Rate
- + Services Growth
- + Op Profit Expansion
- + Insurance (Genworth Gain)
- + Strong Asset Quality
- + Cash Flow Growth (Repurchase)





GE Consumer Finance Overview



GE Money: Agenda

Global Expertise

Dave Nissen Overview

Acquisitions

George Awad Organic Growth Culture

Ray Duggins Risk Management & Controllership

Maive Scully Strong Financial Performance/Driving Productivity

Local Market Expertise

Dan O'Connor Europe

Mark Begor Americas

Dave Nissen Australia / New Zealand

Asia

Wrap

Dave Nissen



In the Beginning...



<u>1932</u>



1992



1 Product1 Country



Then...

International Start Up!

1992



Take U.S. Best Practices Global!





Our Charter

- A. Double-Digit Asset and Profit Growth with strong ROE
- **B.** Develop Consumer Marketing Zealots
- C. Risk Management Vigilance
- D. Execute in a Huge Marketplace (\$19T)



Our Pillars Of Value Creation

Strong Organic Growth



















B20



- BANANA REPUBLIC
- **WAL*MART**









- 180,000 Locations Worldwide
- Instant Decisioning
- **Promotional Credit**
- Customized Loyalty Programs















• 45 Auto Manufacturer/Distributor Contracts



































The Only Global Independent Auto Finance Company







- \$50B In Assets in 4 Years
- 22,000 Distributors
- Prime & Near Prime Consumers
- 150,000 Homes









An Emerging Global Mortgage Provider



















- ~3,400 Locations
- Direct-to-Consumer TV / Print / Radio
- 225,000 Cash Access Points
- Cross-sell Mail / Telephone





What Do We Do?

Broad Product Line

Multiple Distribution Channels

Target Customers

Credit Cards



Retailers

Personal Loans



Mail

Sales **Finance**



Telemarketing

Mortgages



Branches / Partner Points

Auto



ATM / Kiosks

Deposits & Insurance



Internet

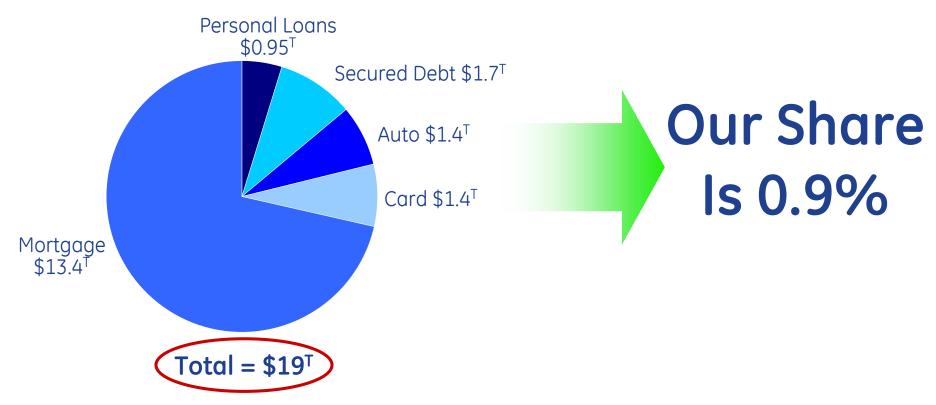






Industry Landscape

Global Space (Loans)

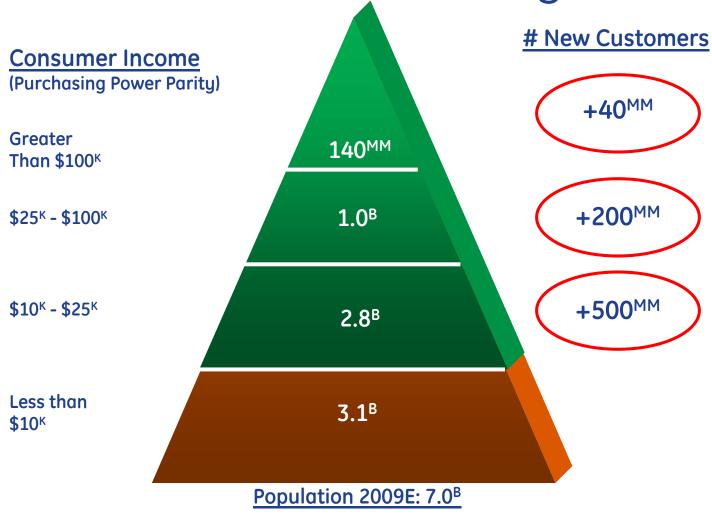


Source: Morgan Stanley and McKinsey Research

Huge Market Growing 2x Global GDP



Growth In Consumer Segments



Additional 740 Million Target Consumers Virtually All International

Source: Morgan Stanley and McKinsey Research



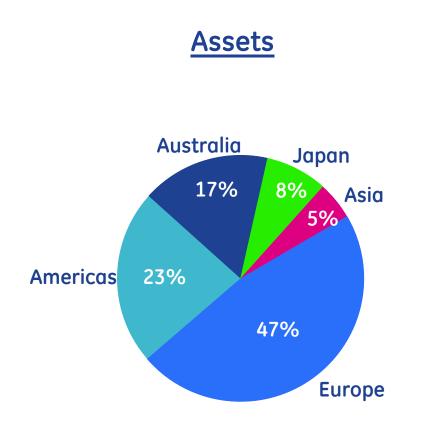
Demographics Work In Our Favor!

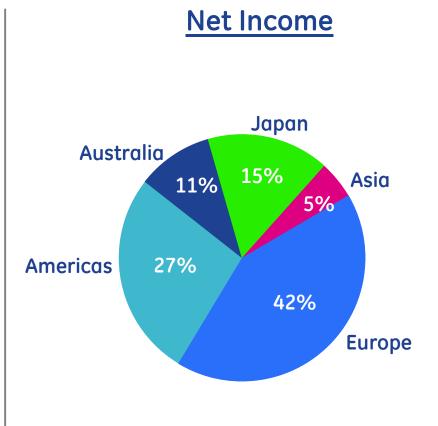
Our Earnings Are Uniquely Global (~75%)

Argentina Italy **Australia** Japan Korea **Austria** Latvia Belgium Mexico Brazil **New Zealand** Canada Nicaragua China Norway Costa Rica **Panama** Czech Republic **Poland** Denmark **Portugal DOMs** Romania El Salvador Russia **Finland** Singapore **France** Slovakia Germany Slovenia Guatemala Spain **Honduras** Sweden **Hong Kong Switzerland** Hungary **Taiwan** India **Thailand** Indonesia **United Kingdom** Ireland **United States**



Business Overview - '05E

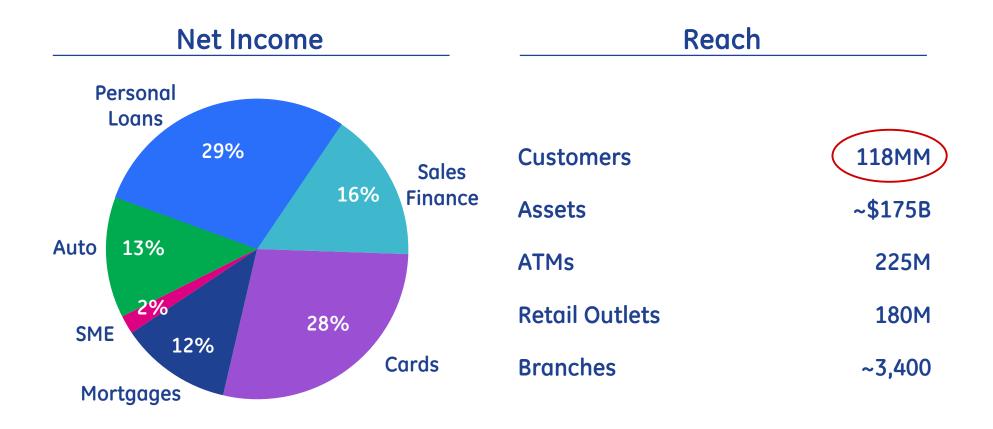




A Global GE Business



Products and Reach - '05E



A Diversified Specialty Consumer Financial Services Company



Strong Asset Growth Record



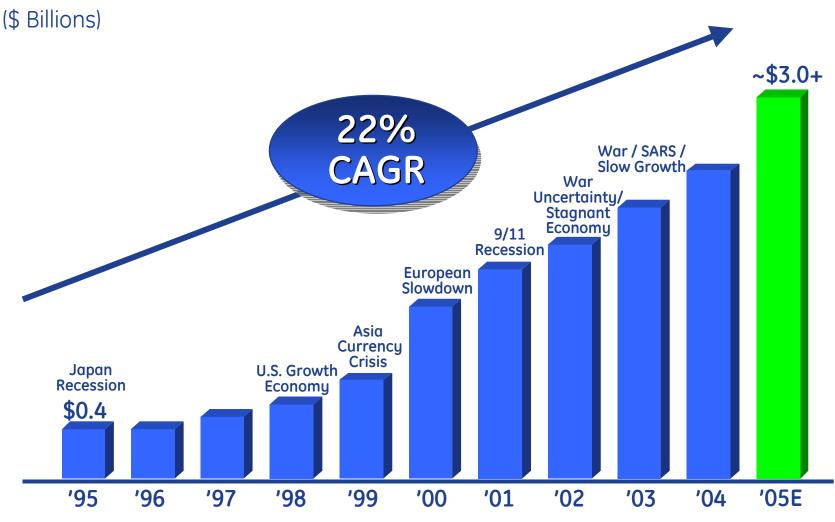




Consistent Growth Through Cycles

Strong Earnings History

Net Income





Consistent Growth Through Cycles

Since We Talked Last



AFIG – Australia / New Zealand Mortgage



Hyundai Capital JV – Global Partnership



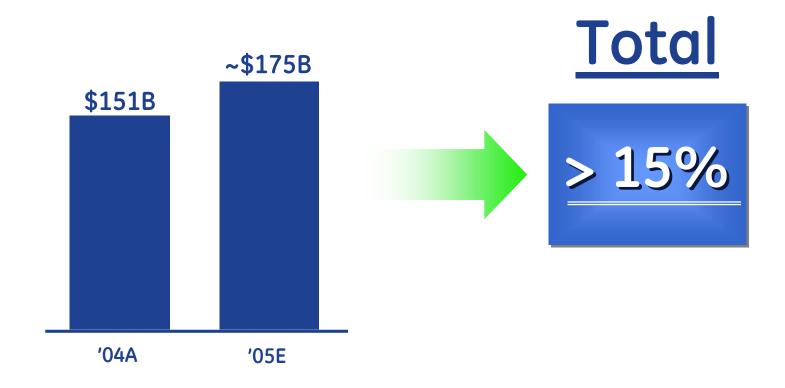
BAC JV – Central America Entry







2005 Asset Growth Estimate





2005 Asset Growth Estimate





Acquisitions / JVs

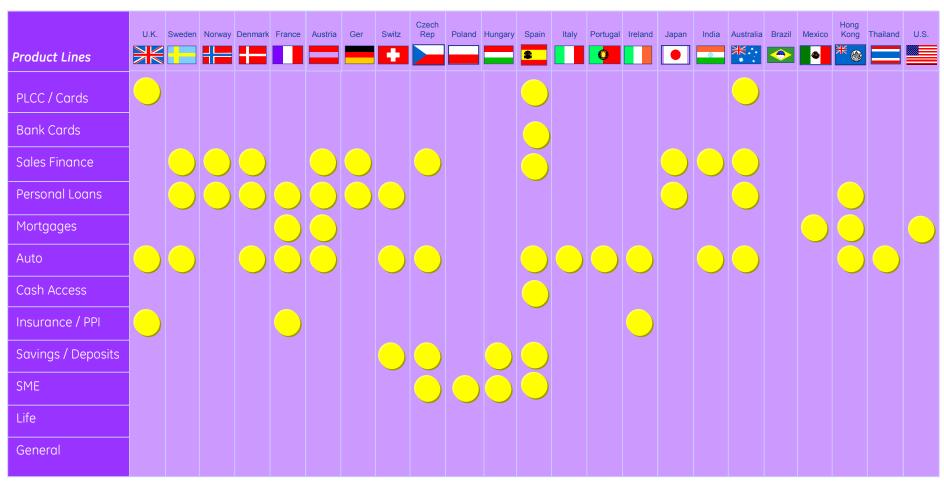
Burtons Woodchester Nissan Post Bank Nissen AGC Conseco OCC Austria Switzerland Brazil Argentina Indonesia Japan U.K. Ireland Mercurbank Bank Aufina Mesbla/ Fyma Bank Mandiri Kawaii FNB IFG Denmark Austria Mappin Australia Norway Singapore Belgium Denmark	Spain CAM Lat Amer BAC U.S.
Austria Switzerland Brazil Argentina Indonesia Japan U.K. Ireland Mercurbank Bank Aufina Mesbla/ Fyma Bank Mandiri Kawaii FNB IFG Denmark Austria Mappin Australia Norway Singapore Belgium Denmark	Lat Amer BAC
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Skandia Avabank Czech Republic Avco Norges Link SDL AXA ILVA	
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Sweden Czech Republic Agrobanka Slovakia Thailand U.K. Japan France	
Finans Multiservis Switzerland Auto Bank Ayudhya TRF GC Card RSGB	
Japan IMP Prokredit Switzerland Hungary U.S. Switzerland Latvia	
Gate Germany Japan Lisca Budapest Bank Macy's/MCS AMAG R D Lizinga	
Norway Horten Dept Koei Credit U.S. U.K. Germany Germany U.S.	
Finans Stores Lake JCPenny igroup WKV Allbank Cashworks	
France Poland Kingfisher WMC	
Sovac PAM Bank Denmark Mervyns	
Poland Thailand Accept Finans Dillard's	
GE Capital Central Dept Thailand DOMs	
Bank Stores Tesco Reunibal	
Germany	
Service Bank Delta Bank	
Australia Korea	
Coles Myer Hyundai	
Spain Poland	
Bafisa Chrobry	
Hungary	
Budapest	
Italy U.K.	
Filea TMG	

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How We Grow

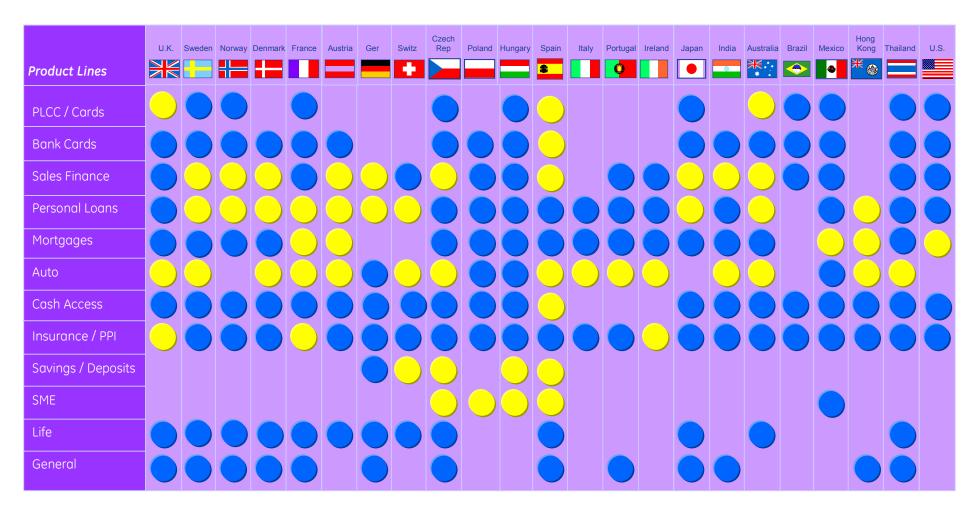






Selective Purchase of Product Platforms

How We Grow



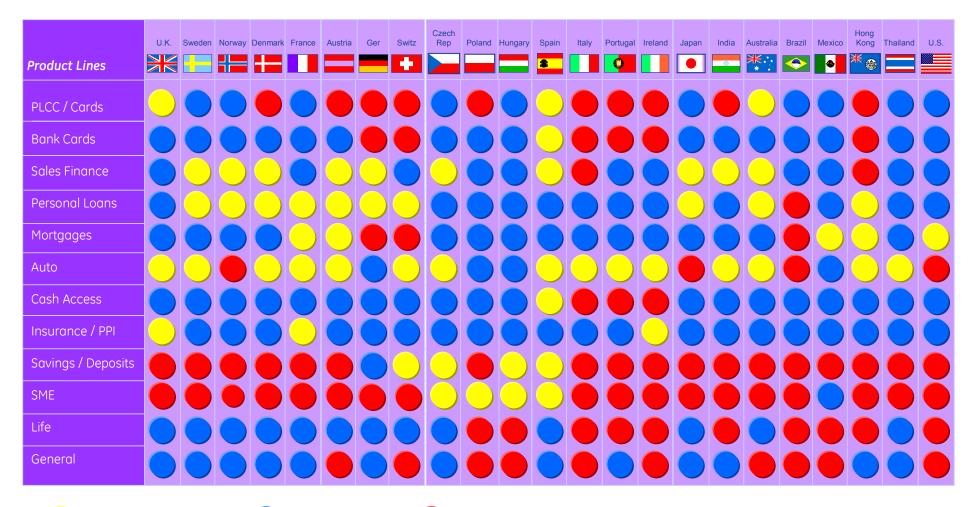






Significant Core Growth and NPI Expansion

How We Grow



PURCHASED

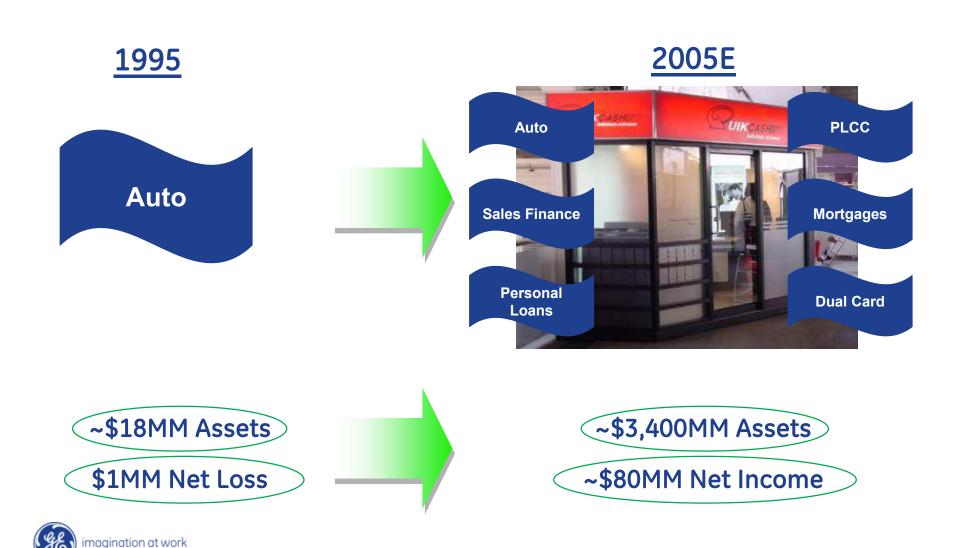
ADDED

Opportunity

Huge Opportunity To Expand Global Product Offerings



Example: Grow Small To Big > Thailand



Post Acquisition Growth

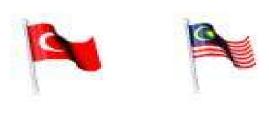
(\$ Billions)





What's Next





- Turkey Malaysia
- Central Serbia America
- South Africa Philippines

• Broaden Lending Capabilities





- Money Transfer
- Mortgage
- HELOC
- Auto

• Expand Deposit Taking





- Thailand
- Russia
- Indonesia
- Korea

- Brazil
- Taiwan

High Growth / High Margin New Lending Products

Profitable Niche



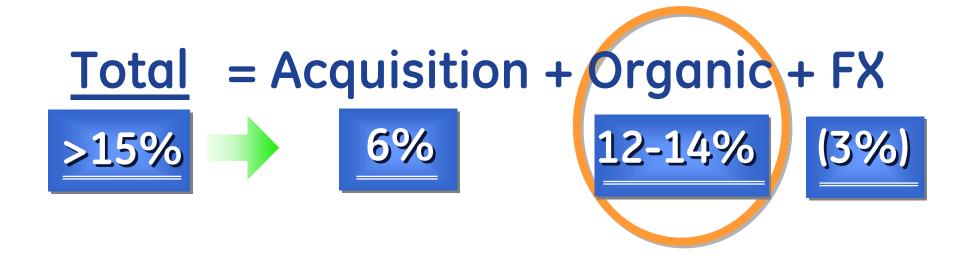
Lots of Opportunity to Grow



Organic Growth Culture



2005 Asset Growth Estimate





2005 Asset Growth Estimate





Distribution: B to B







Retailer POS 180M Dealers 70M Independent Reps 30M









Largest Global B to B Distribution



Distribution: B to C

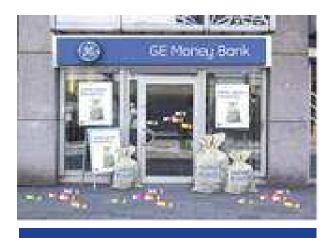


ATMs

225,000







Branches

~3,400





Distribution: B to C



ATMs

225,000



Branches

~3,400



S2S Associates

7,000



Direct Mail

200MM



Sales Reps

9,500

In Total – Originating \$16B in Volume and 3MM New Accounts Per Month

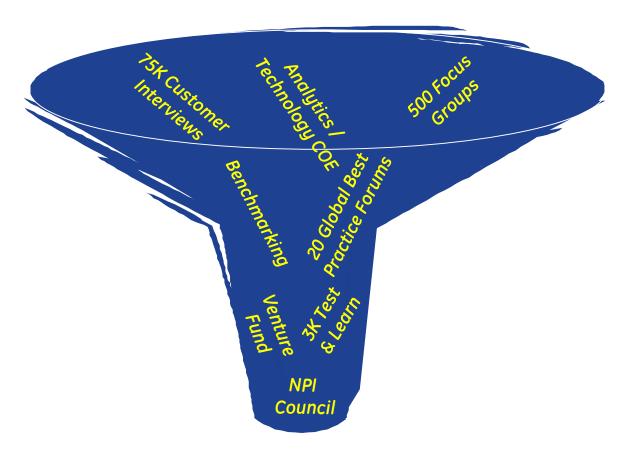


2005 Asset Growth Estimate





NPI Process



220 NPIs in '05



Imagination Breakthroughs (IB)

Better Marketing

- Cross-sell
- Auto Returns
- Branding

New Distribution

- Developing Countries
- Branches
- Un-banked

Better Value Prop

- Dual Cards
- Mortgages
- HELOC



IB: Dual Cards

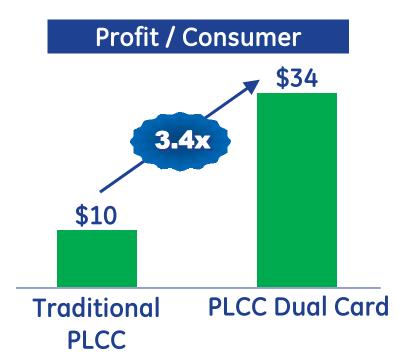


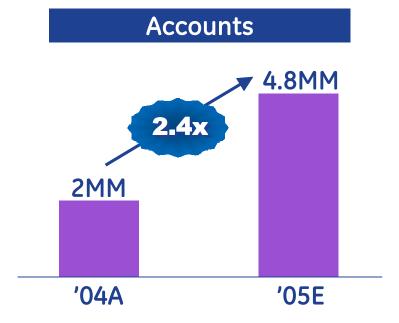








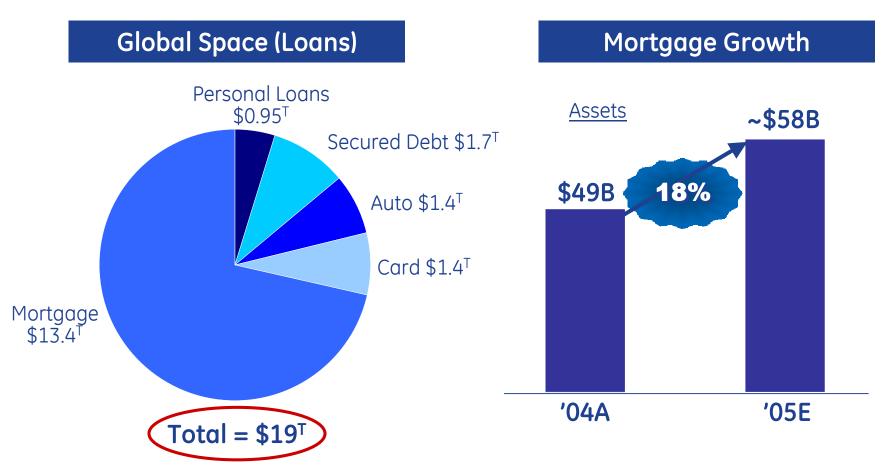




~\$5.5B Assets By December '05



IB: Mortgage Growth

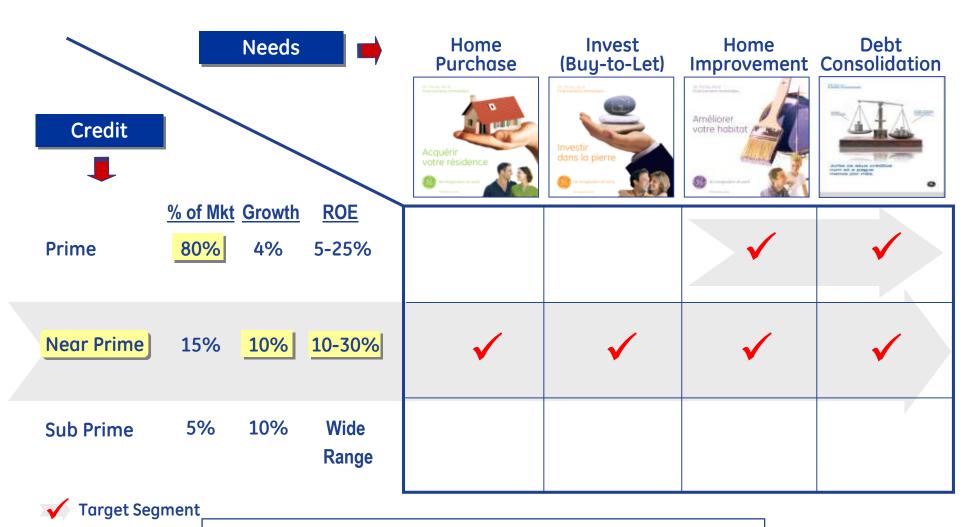


Source: Morgan Stanley and McKinsey Research

~25% ROE in 2005



Mortgage Customer Segments



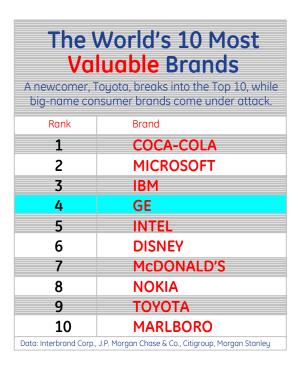


IB: Branding

- Leverage Huge GE Brand Awareness
- Launched <u>GE Money</u> In 28 Countries
- Investing In Advertising
- B to C Volume Growing (30%+)









GE Money In 34 Countries By Year-end



Advertising Video One





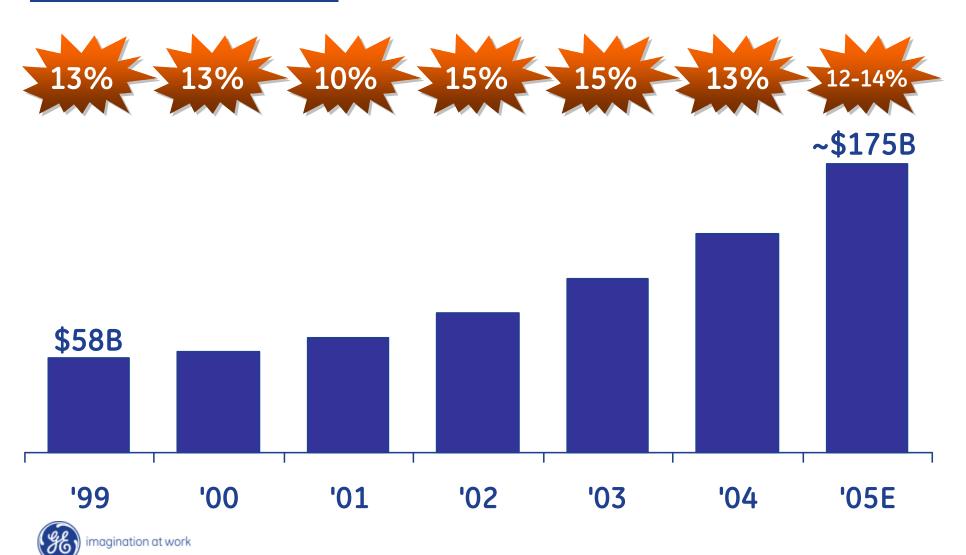
Advertising Video Two





Sustainable Double-Digit Organic Growth

Organic Asset Growth





Risk Management & Controllership



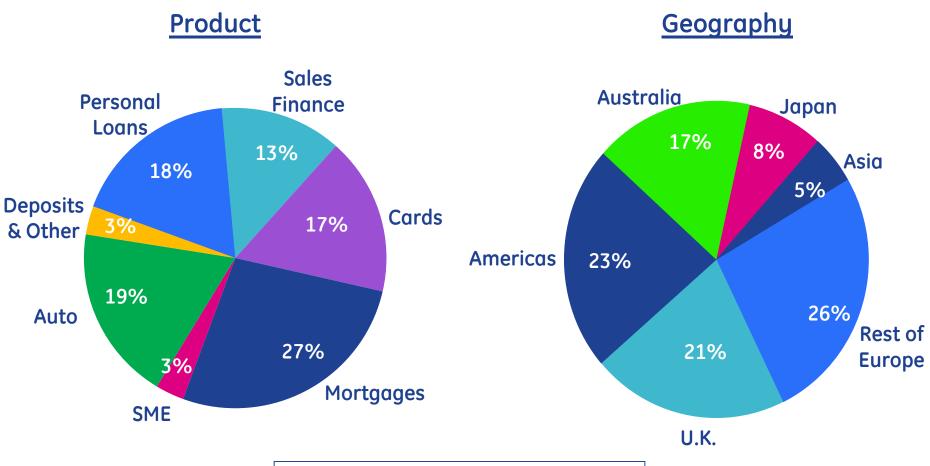
GE Money: Risk Management

- Well-diversified Portfolio....Broad Spread of Risk
- Strong Portfolio Management
- Data-driven Analytics & Tools
- 15,000 Global Risk Personnel

Long Record of Performance



Diversified Portfolio





- Avg. Bal ~\$1,000
- 118MM Customers
- Over 400K Distribution Points

Structured Risk Processes & Controls





Client / Customer Underwriting

Risk Management Tools

✓ Substantial Investment in Decision Science

- ➤ Calibrated <u>Customer Scoring</u> Across 47 Countries
- > Fraud Tools (Hunter, Falcon, Aristion, Actimize)
- Customer <u>Segmentation</u> & Line Optimization

✓ Ongoing Portfolio Management

- > Peer Reviews: Process, Talent & Best Practices
- > Portfolio Quality Reviews: Credit & Performance
- ➤ Industry <u>Benchmarking</u> Globally



Strong Organization Capability

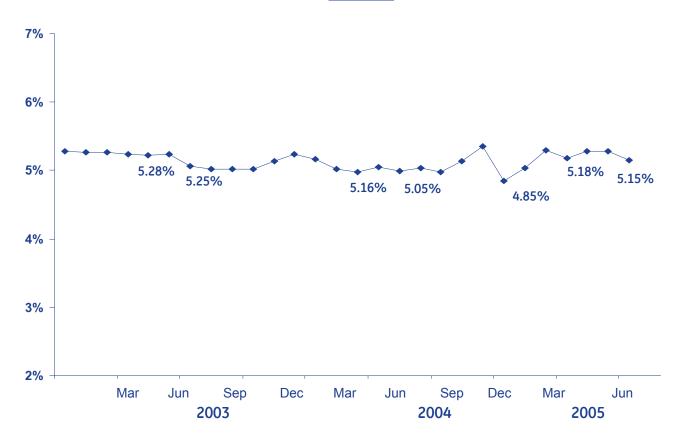


110 Years of Combined Experience Among Regional Chief Risk Officers +15,000 Functional Employees Worldwide



Global 30+ Delinquencies





Portfolio Diversification Protects Against Local Volatility



Global Mortgage Portfolio

30+ Delinquency



Controlled Risk

- ✓ Avg LTV at Origination 74%
- ✓ Indexed LTV 64%
- ✓ Avg Debt To Income 32%

Conservative Product Design

- √ Rigorous Appraisal Process
- ✓ Credit Enhancement >80%Loan to Value (LTV)
- √ No Negative Amortization
- ✓ Predominately Floating Rate

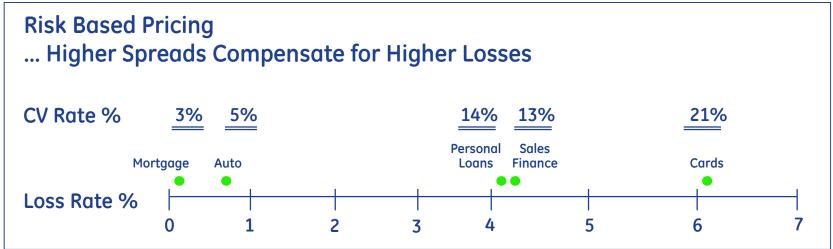




Loss Rate Flat & Consistent With Expectations

GE Consumer Finance Loss Trends





Loss Trends Improving in U.S., Stable Outside of U.S.



Compliance Management



Over 500 Legal, Compliance & Audit Personnel



Compliance Focus Areas

- 1. Responsible Lending
- 2. Data Security
- 3. AML Routines & Controls
- 4. Know Your Intermediary
- 5. Collections Policy

"Real Time" Compliance Prevention, Detection & Response





Responsible Lending

GOALS

TOOLS

Drive Customer Transparency

- "Schumer Box"
- Post Sale Calls
- Mystery Shopping

Treat
Customers
Fairly

- CustomerComplaintMonitoring System
- Collections Policy
- Consumer Pledge

Schumer Box

	Summa R mailon contained in this tabl and is not intended to replace	e summarises key product tea	ikres
APRon Purchage c	Typical 10.9% APR		
Other rate c	Introductory Rate	Monthly Rate	Annual Rate
Purchases	D% Unit 1/10/04	0.929%	10.422%
Cash Aduances	H/m	0.9+6%	11.352%
Balance Transfers	0% uniii 1/10/04	0.989%	10.428%
Interest tree period	Maximum 56 days for purchases if you pay your balance in full and on line. There is no interest little period on cash advances, line rest little period on balance transfers only applies to the Introductory period.		
Interest charging Intermation	The periods over which interes lare charged are as follows:		
		From.	Huff.
	Purchases Cash withdrawals Balance kansters Credit Card Cheques	transaction date transaction date date debited to your account date debited to your account	
	"fryou pay he balance in full, he interest charge for he period from the predous statement to the date of full repayment will be debited the following month.		
Allocation of payments	We will apply payments we receive to your account in the following order: 1. Oath of Marked thes 2. Out brading interes! 3. Transferred blashouss 4. Purchases 5. Purchases 5. But he will be a purchased to the purchases.		
Minimum repayment	Greater of 2.25% of outstanding balance or ES each month.		
Ama un ta faredi t	Minimum creditionitoric290, maximum creditionitsubjections buts.		
Ad vance paymen to	None.		
Feec	No annual te.		
Charges	Cash withdrawals - 2% with a minimum of EZDD.		
	Copies of statements - E3.00 Our seas transactions - 2.65% (including purchase of foreign oursercy and travellers' cheours).		
De taul tohange s	Late payment res - EZD		
20.20.20.00.00.00	Ouer credition it the - EZD		
	Administration the for returned chaques or direct debits - E10.00		

Consumer Pledge



Responsible Lending: Our Commitment to Customers



Risk / Controllership Summary

- Controlled Growth in Emerging Markets
- Portfolio Diversification Key
- Investing in Decision Sciences
- Driving Global Risk Bench Strength
- Unrelenting Focus on Responsible Lending & Compliance



Maive Scully Chief Financial Officer

Strong Financial
Performance /
Driving Productivity

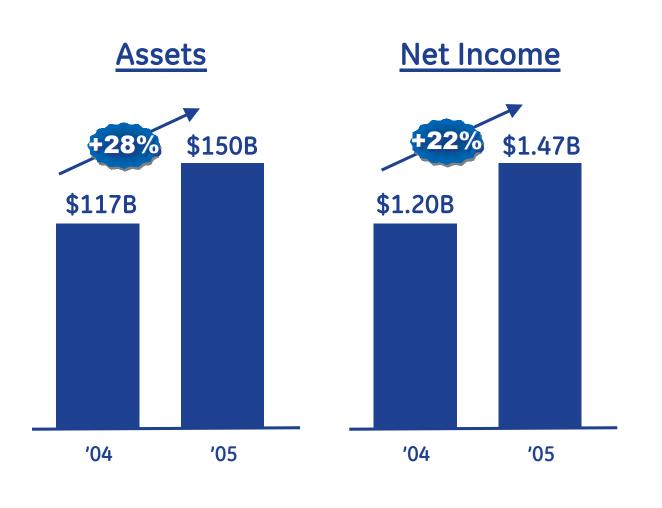


1H'05 Key Highlights

- + Strong Profit Growth Across All Regions
- + 13% First Half Organic Asset Growth
 - Slower Growth in U.K. / Euro Zone
 - Stronger Growth in Americas, Eastern Europe & France
- + Asset Quality Stable to Improving
- + Acquisitions Performing Well
- + Gaining Momentum in Dual Card and Mortgage



1H '05 Financial Performance



Every Region Contributing

Europe

- Assets +9%
- -NI + 13%

Americas

- Assets +30%
- -NI + 32%

Australia

- Assets Over 100%
- -NI + 33%

Asia

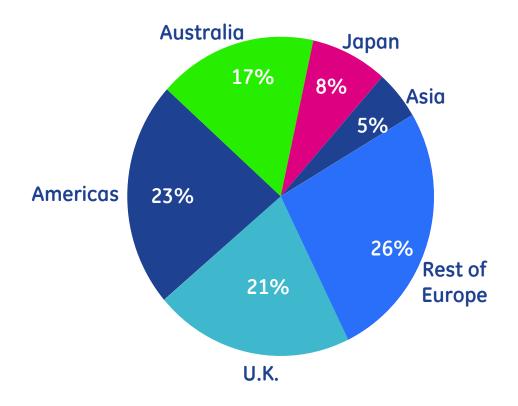
- Assets +14%
- -NI + 26%

Terrific 1H Performance



Funding And Capital Allocation

Consumer Assets



Global Treasury Operations

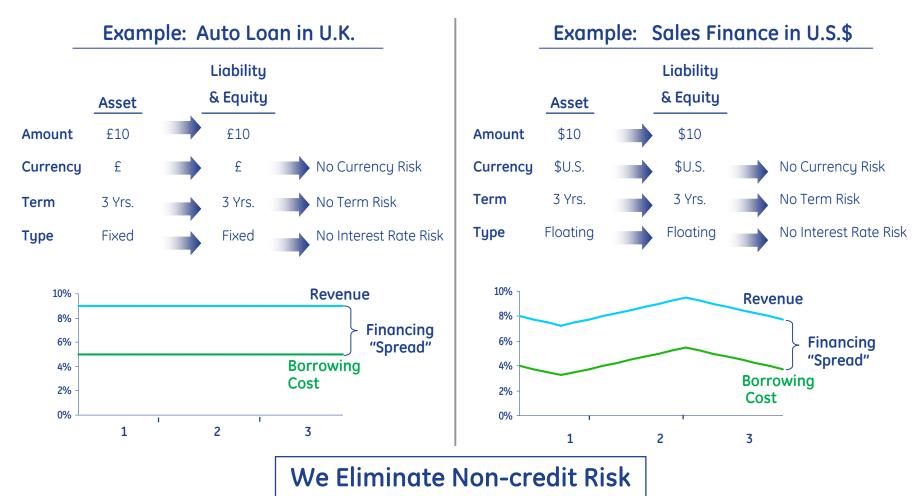
- Matched Funding eliminate all but credit risk
 - Currency (18 currencies in '04)
 - Term/Duration
 - Rate (Fixed vs. Float)
- Centralized
 - No speculative trading
 - Not profit center
 - No trading for own account

Conservative Funding Process



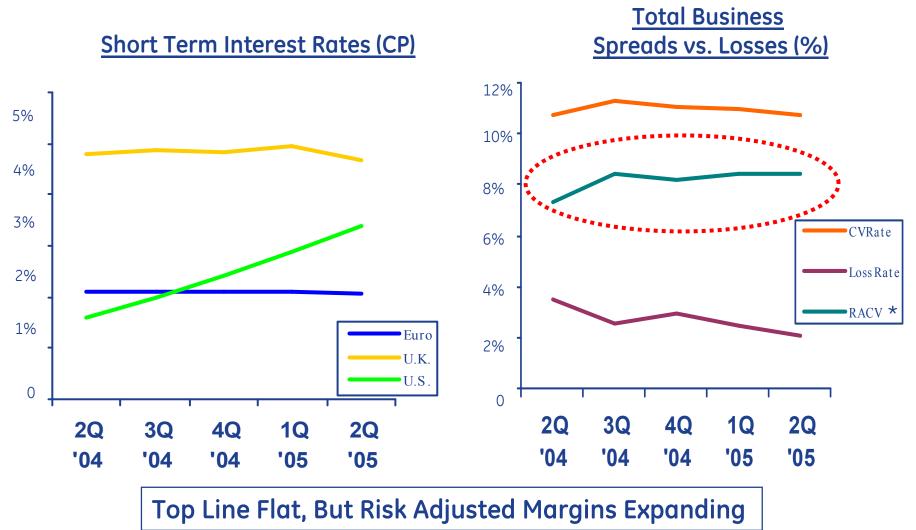
Match Funding

Global funding, matched for rate, term, currency



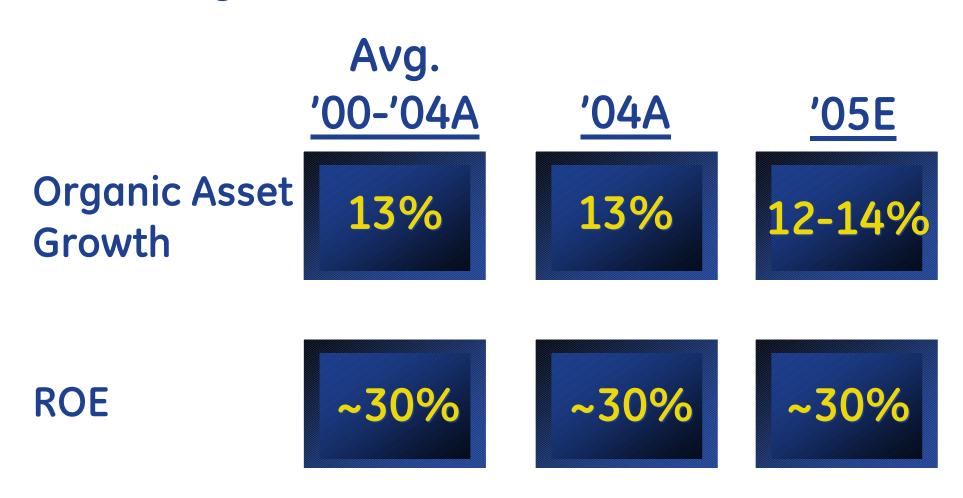


Product and Geographic Diversity Drives Expanding Margins





Creating Shareholder Value



Double Digit Organic Asset Growth And 30% ROE 5 Years Running

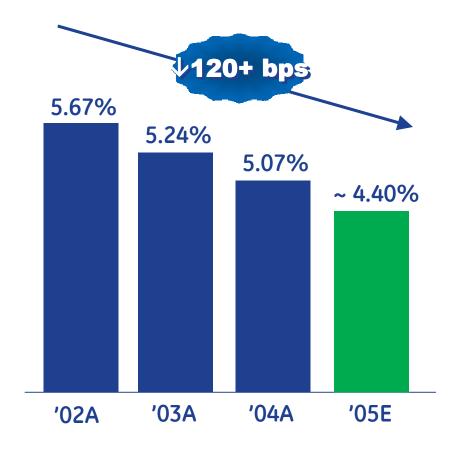


Productivity To Enable Growth



Productivity

Expenses To Assets %



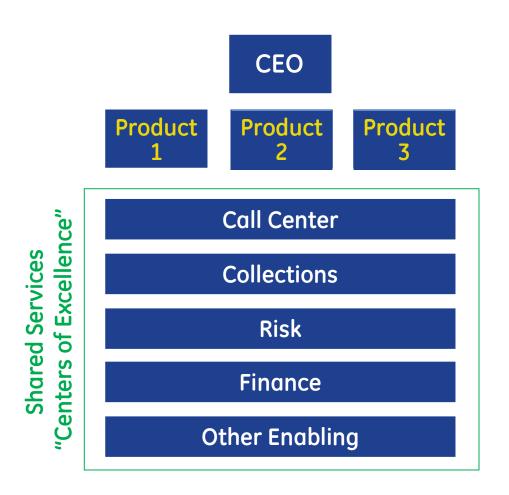
Efficiency Drivers

- "Smart P&Ls"
- IT Standardization
- Rooftop Consolidation
- Low Cost Countries

Sustained Productivity Program Delivering Results



In-Country "Smart P&Ls"



- Product Leaders as
 Growth Zealots
- Shared Services "Centers of Excellence"
- Big Leaders with Functional Expertise

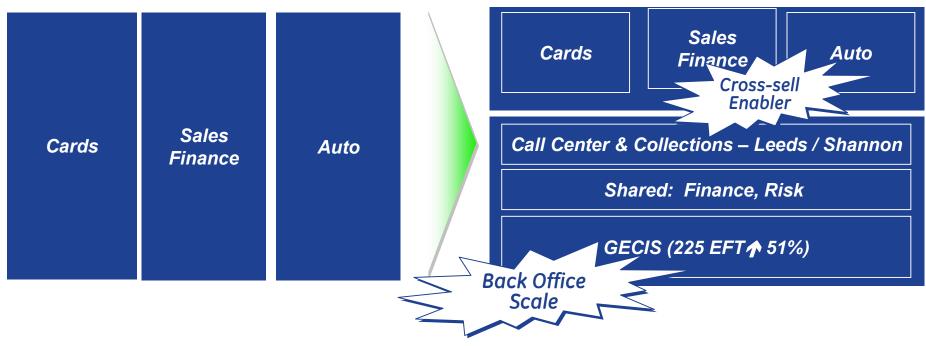
Efficient, Growth Oriented "Smart P&Ls"



Example "Smart P&Ls" – U.K.

Old Structure - Stand Alone

New Structure - "Smart P&L"



- \$6MM Annual Cost Saving (3 Rooftops/64 Enabling staff)
- Organic Growth Enabler '04 Assets +13%

Cost Out + Cross-sell Enabled Growth



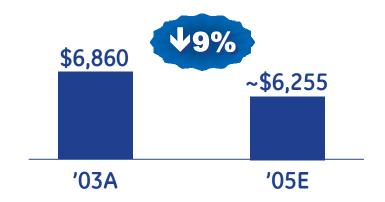
Rooftops



Facilities

- 227 HQ/Back Office Facilities
- 17% Reduction Since 2003

Facilities Cost per Employee



\$10MM+ Annual Benefit



Finance Organization

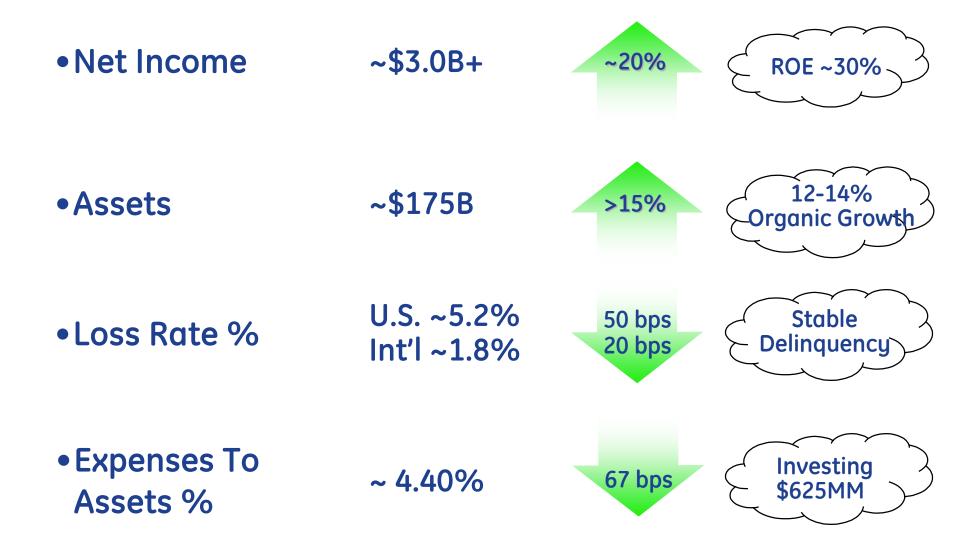
Global CFO 29 Yrs Experience

- ✓ 2,000+ Employees across 4 Poles
- ✓ Pole CFO's Experienced Leaders with 18 Years Average Experience; CFO in Every Country
- Experienced Finance Leaders Avg. 10+ yrs GE Experience. Local Expertise and Language at Country Level
- ✓ Broad Technical and Operational Controllership Organization -870 Personnel, 158 Internal Auditors, 33 Corp. Audit Staff Hires
- Driving Common Processes and Systems
- ✓ Integrated Into Business Operating Rhythm

Strong Organization Experience and Capability



2005 Outlook









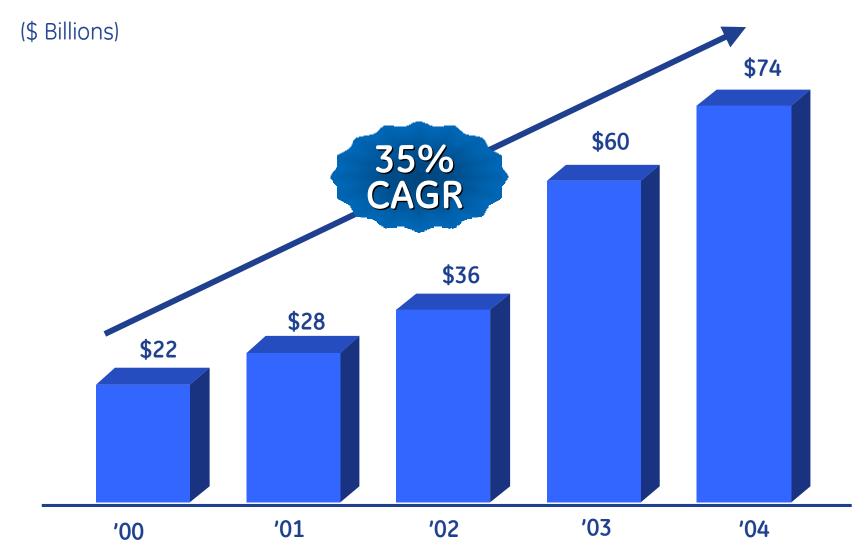
Europe: Country Coverage



21 Countries... 2004 Assets \$74B, Net Income \$1,159MM

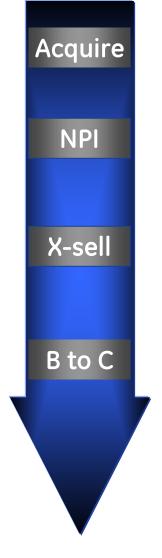


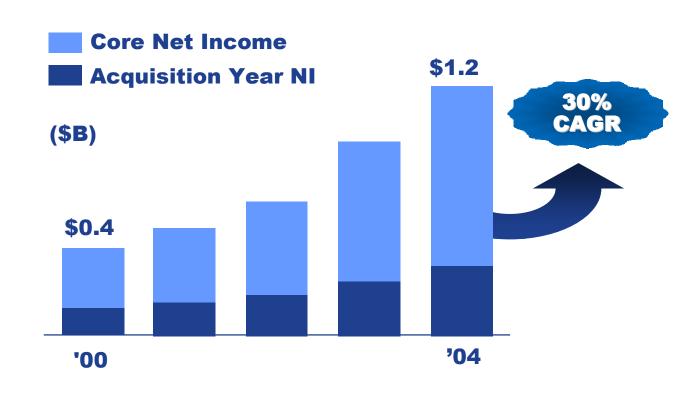
Europe: Asset Growth





Repeatable Growth Process...





20 Acquisitions Over Past 5 Years



Distinct Regional Challenges & Opportunities

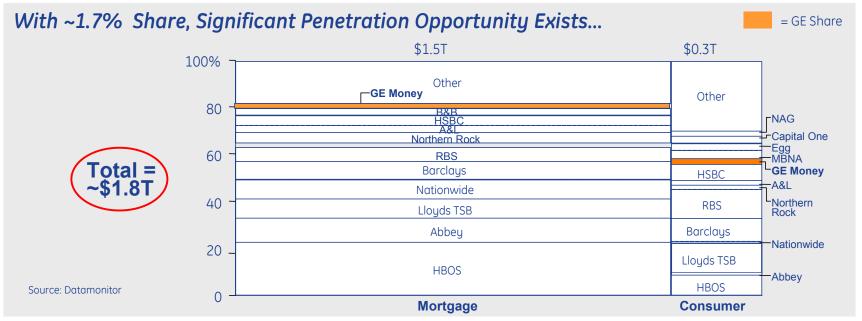
Region	Dynamics	GE Money Focus
U.K.	- Slowing Market Growth	- Continue to Grow Share in Huge Space
	- Dual Card Expanding	
France &	- High Growth	- Grow Mortgage & Build
Med	- JV Opportunities	Distribution
Nordic	- High Returns	- Lead Innovation & Simplification
	- A/B's: Big Opportunity	
Germanic	- Slow Market Growth	- Lead with Deposits & Grow
	- Small PlayerLimited Exposure	Productivity
Central &	- Terrific Success / Growth to Date	e - Land GrabOrganize & Develop
Eastern Europe	- Land of Opportunity	Retail Banking



U.K. Presence and Opportunity

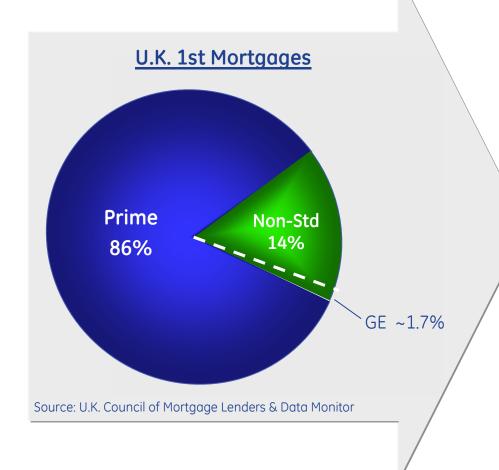






U.K. Mortgage: Expand Tiny Footprint





• Expand Direct Sales **Force**

 High Street Partnerships... **Barclays Deal**

 Cross-sell to GE Card **Customers**

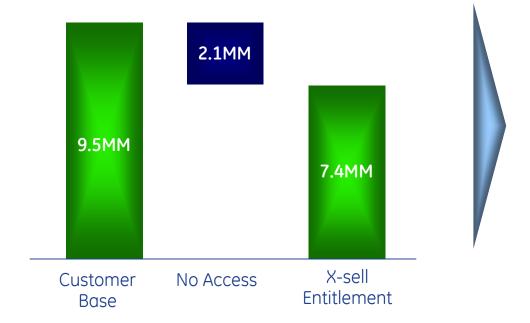
> \$3B Incremental Annual Volume By 2008



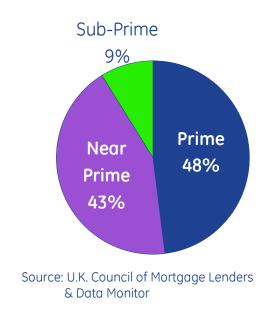
U.K. X-sell Opportunity



Significant Progress in Gaining Partner X-sell Rights...



85% of Consumer Customers Are Homeowners with Attractive Profile ...



Share of Wallet Potential of \$80B Consumer Credit & \$350B Mortgages



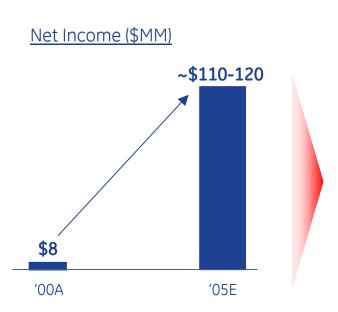
U.K. Card Transformation Underway





France...A Growth Engine





Product	Customers	Current Size (€B)	CAGR '05-'08
Mortgage	Investors	~50	10%
	Non-Residents	~25	15%
	Secured Debt Con	s. ~5	20%
Consumer	Sales Finance	~4	7%
	Internet Channel	~6	35%
	Unsec. Debt Cons.	~2	30%
Auto	SME	~3	7%

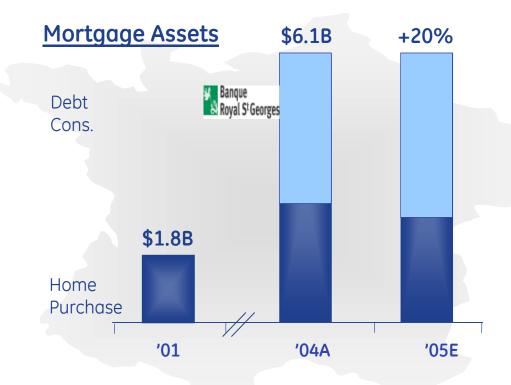
Source: Association de Societes Financieres & Bank of France

Focused on High Growth, Underserved Customers



French Mortgage Growth



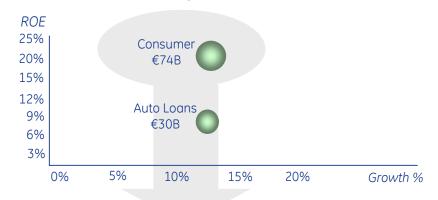


Leading Debt Consolidation Product



Strategy to Tackle Spanish Consumer

Loan Space



Source: Bank of Spain & ASNEF

Regional Bank JVs





Moving From #12 to #5 in Assets

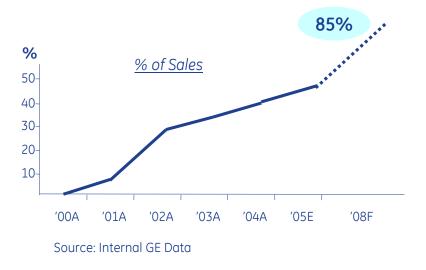
Nordic Growth Strategy



1) Automated Marketing Drives X-sell & Higher Products Per Customer...

Channel	Agreement	Penetration
Sales Finance	Automatic Card	~ 95%
Auto 😜	☐ Opt Out Box	~ 10%

2) Internet Origination Growing Rapidly

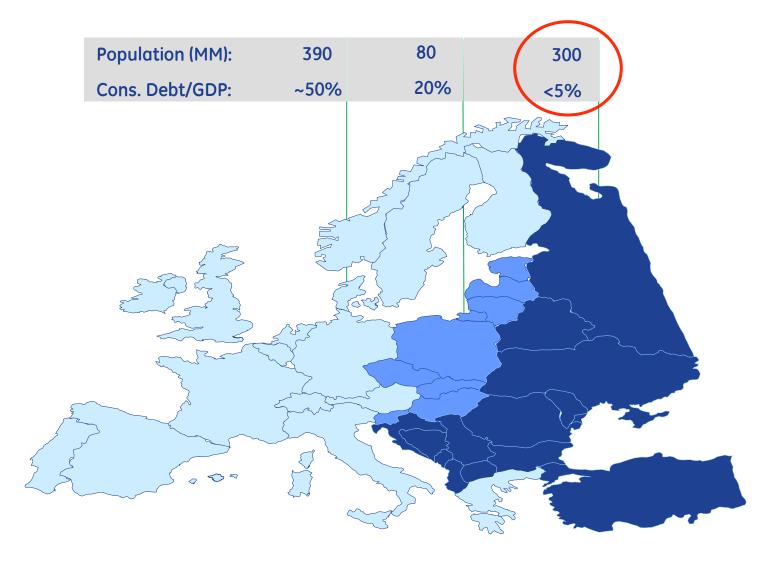


3) Up-sell Process to A/B Market...





Expansion Strategy...Move East



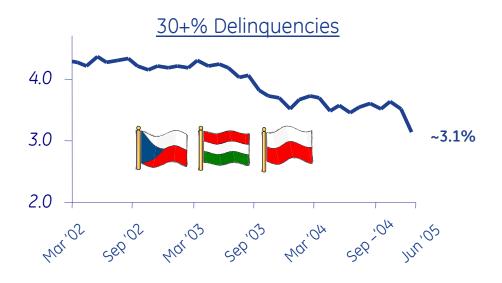


Eastern Europe

High Growth...



With Strong Risk Performance...





Broad Set of Products



	Prod	uct Road	map	
	Poland	Czech	<u>Hungary</u>	Russia
• Card				
• SF				
 Mortgage 				
• Auto				
• PL				
 Deposits 				
· CA				
Wealth Mgmt				
• SME				
• Insurance				
PURCHASED	O AD	DED	OPPOR	TUNITY

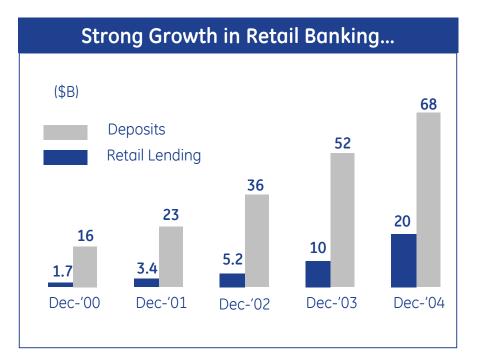


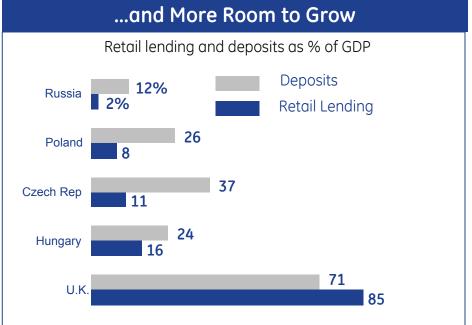




- > 143 Million People
- > Unemployment Rate 7.7%

- Average Real Wages 15-20% Per Year
- ➤ Lowest Personal Income Tax in Europe at 13%





Source: McKinsey & Central Bank



Economic Trends Support Further Growth Prospects ...

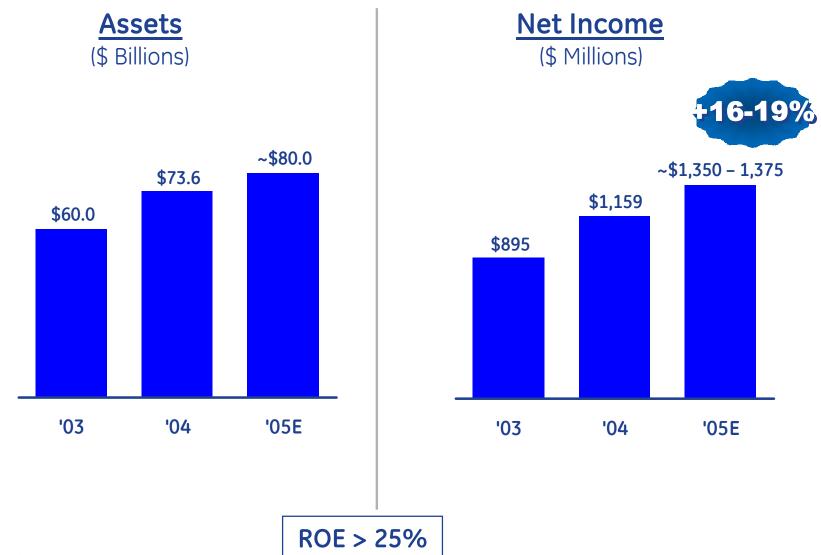


Growth Markets	'04 GDP Growth	'03 Retail Loans / GDP	'03 Retail Deposits / GDP
Russia	7.1%	3%	12%
Turkey	8.2%	4%	28%
Ukraine	12.0%	3%	Low 2 12%
Romania	8.1%	4% (P	enetration 10%
B ulgaria	5.3%	7%	20%
Serbia	6.5%	3%	8%
Croatia	3.7%	28%	42%
Euro Zone	1.0%	52%	55%

Source: Raiffeisen & Unicredito



Financials - Europe





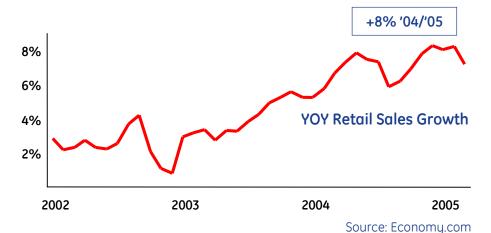


U.S. Environment

Unemployment Improving

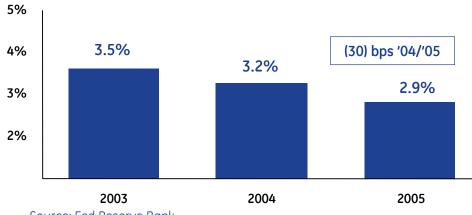
Consumers Still Spending





Source: Economy.com

Consumer Loss Rates Falling



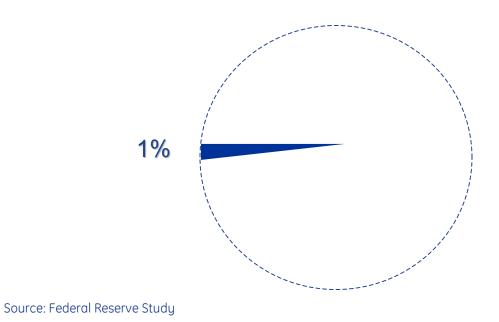
Source: Fed Reserve Bank

Environment Strong in '05



Historical Focus On Small Segment Of U.S. Consumer Finance

\$9.1 Trillion U.S. Consumer Finance

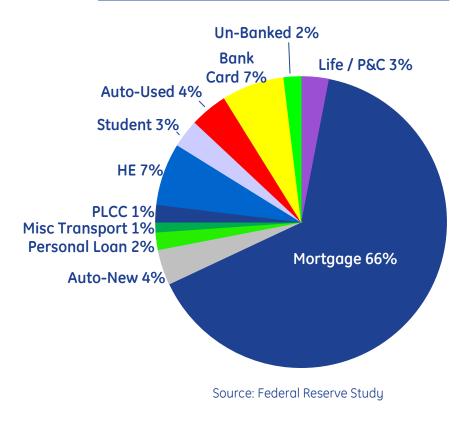


PLCC \$100 Billion



2005 U.S. Consumer Finance

\$9.1 Trillion U.S. Space



	Industry <u>Growth</u>	•	GE Focus
PLCC	3%	26%	V
Bank Card	3%	33%	Dual Card
Personal Loans	s 0%	23%	V
Mortgage	12%	13%	V
Home Equity	15%	23%	V
Un-banked	20%	35%	V
Auto	8%	25%	
Life / P&C	3%	9%	
Student	10%	30%	

Huge Opportunity for Growth ... Much Broader Focus



Americas Strategy

Grow Distribution





CareCredit

- ✓ 34,000 Retail Stores
- ✓ 127,000 Dealers
- √ 11,000 Independent Reps

Add New Products



Dual Card



Personal Finance



GE Money Savings



HELOC



Debit Card

X-sell



Call Center



Direct Mail



Statements



Collections



E-capability

Transform to Multi-Product Specialty Consumer Finance Company



Cards





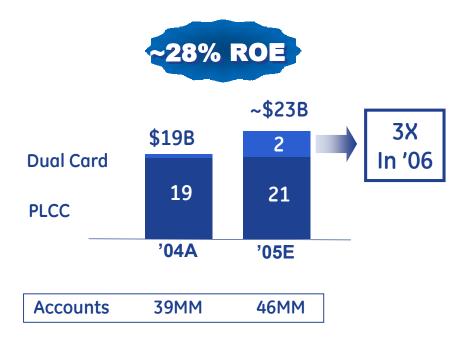








Assets



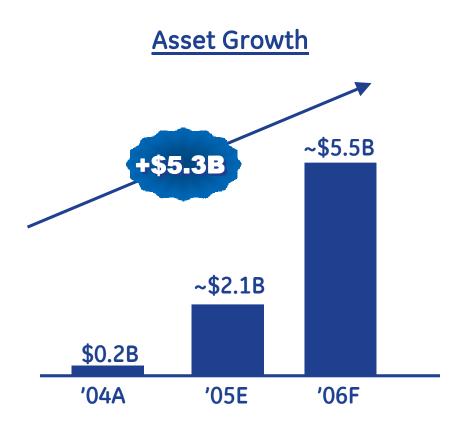
Growth Initiatives

- **Expand Retail Distribution:** Drive 1. Penetration with Consumer Based Marketing and New Products
- 2. **Accelerate Bank Card Transformation**
- Innovate by Adding New Retail **3**. **Products:** Debit Card, Secured Card ...
- **Drive Cross-sell** 4.

Developing A Product for Every Customer



Dual Card Roll-Out



Launch Date



(Oct '03)



(Oct '04)



(Oct '04)



(Feb '05)



(Mar '05)

Adding \$5MM Assets / Day

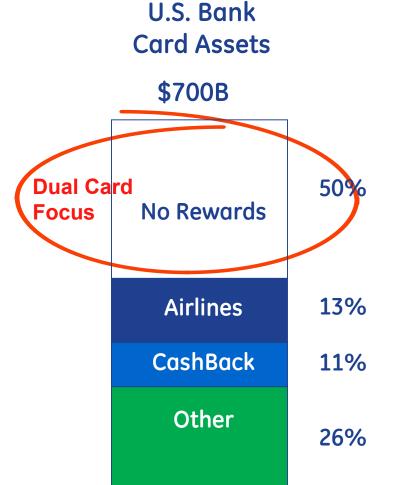


Wal-Mart Commercial





Card Rewards



Source: Nilson Report















Reward Plan

4 pt in-store; 1 pt out of store

2 pt in-store; 1 pt out of store

Up to 1% Cashback; **Gas Discount**

Up to 1% for Base Member; Up to 2% for Plus Member

2 pt in-store; 1 pt out of store

50% of Bank Cards Today Do Not Reward Cardholders for Usage



Card Enhancements

Debt Cancellation



Cash Access



ATM



Convenience Checks



Cash from Drawer

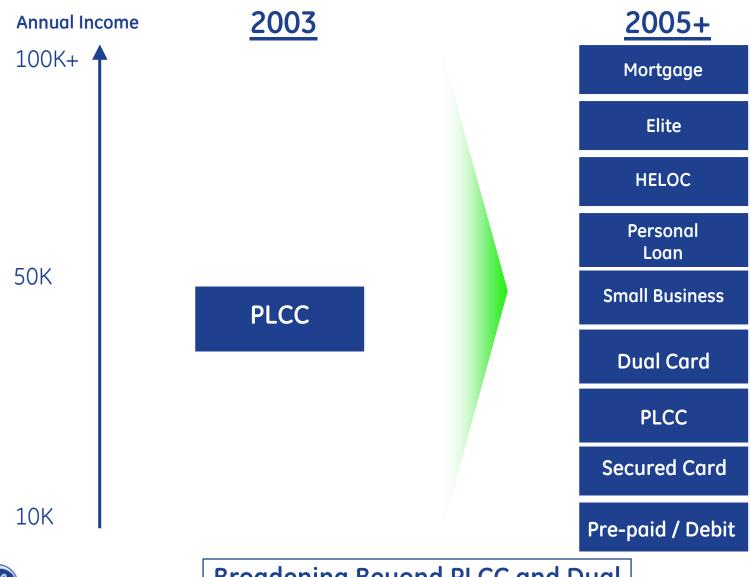
Volume



Adding Card Value to Drive Usage



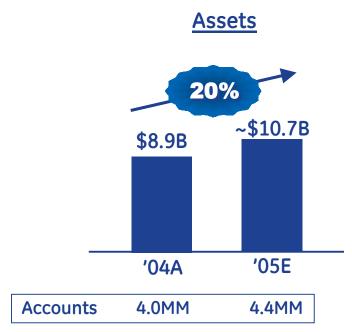
Meeting More Customers' Needs





Broadening Beyond PLCC and Dual

Retailer Sales Finance









Growth Initiatives

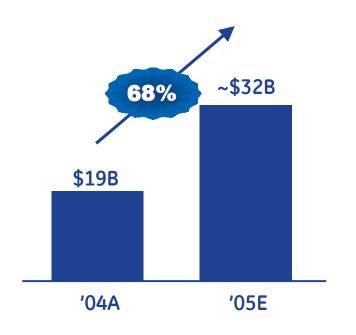
- 1. Expand Distribution
- 2. Drive Usage and Penetration
- 3. Transform From Single to Multiproduct Model
- 4. Expand into New Markets
- 5. Leverage Technology and Infrastructure to Drive Productivity

Expanding Usage and Market Offerings





Production



Growth Initiatives

- Continue Geographic Expansion
 ... 3 Hubs, 16 Sales Offices
- 2. Add New Products
- 3. Build/Buy B2C Channel

Strong Growth in Huge Space



WMC's Business Model



Strong Technology with High Service Level + Scaleable Business Model = Sustainable Competitive Advantage



WMC Geographic Expansion





Game Plan

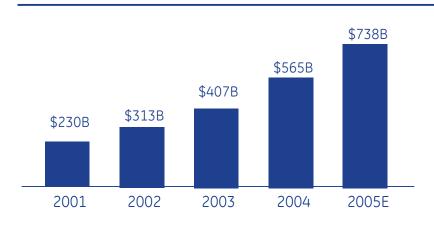
- 3 Hubs Supporting 16+ Sales Offices
- Drive Cost/Process Efficiencies
- Explore Additional Funding Sources
- Attract Top Talent





Home Equity Line of Credit





Source: SMR Research Corp.

GE Test



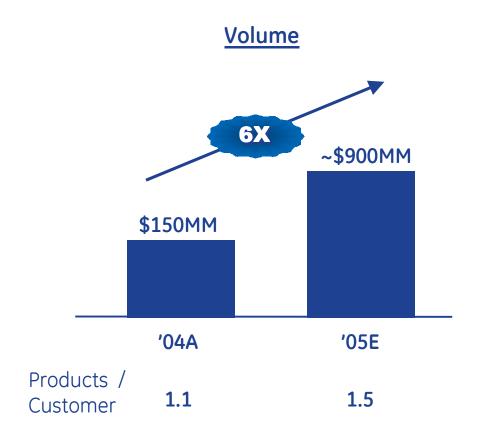
Why HELOC

- US Rollout... B2C, Cross-sell, Retailer Branded
- Industry ROE 23%
- Floating Rate Product
- Low Loss Rate Secured, Open-end Line of Credit
- Targets Customers with Strong Credit and Available Equity in House (Typically Second Lien)

Huge Opportunity ... GE Roll-out in 3Q



Cross-sell



Cross-sell Process Flow

Database

Marketing

(Modeled Names)

Trigger Events

- ✓ Risk Change
- ✓ Utilization
- ✓ Usage Behavior
- ✓ Late Pay

Customers Flagged

Warm Lead Channels



Collections



Internet



Customer Svc



Declines



Statements/DM

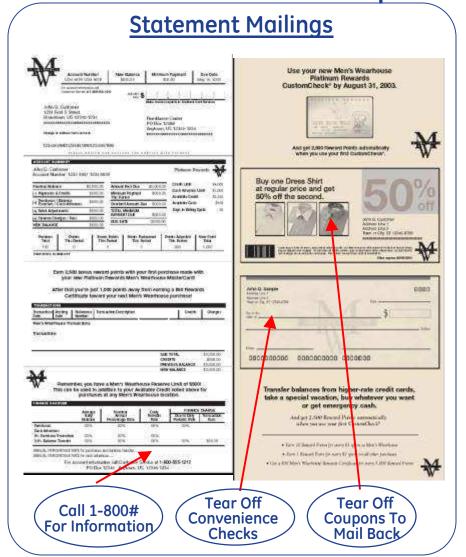


"At Risk"
Homeowner Calls



Cross-sell Driving Asset And Income Growth

Cross-sell Examples

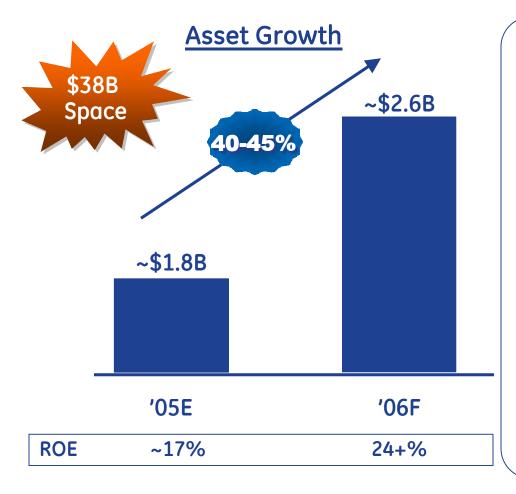






Offering a 2nd Product @ Every Touchpoint

Mexico



Game Plan

Retail

- Penetrate Wal-Mart & Gigante
- Expand Distribution
- X-sell

Branches

- Grow Distribution... 400 Branches by '08
- Launch New Products ... X-sell

Mortgage

- Expand Builder Partnerships
- Develop Product/Program Rollout X-border

Auto

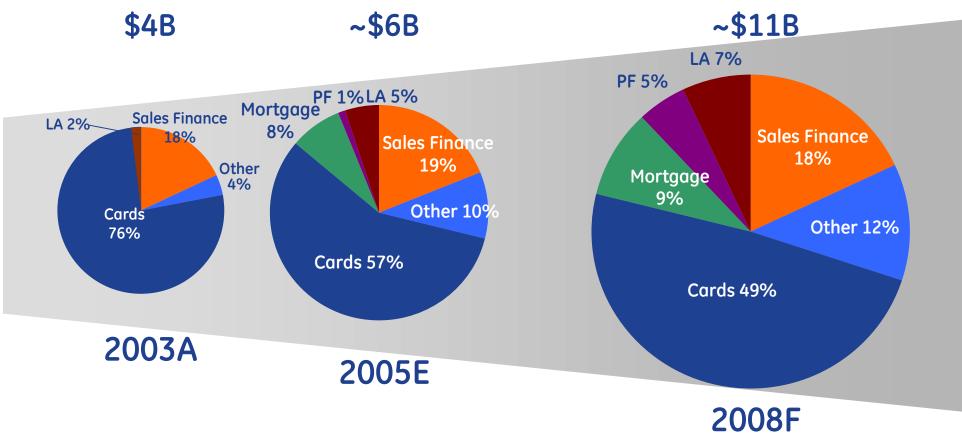
Expand Distribution

Strong Double Digit Growth in Fast Growing Market



Americas Transformation



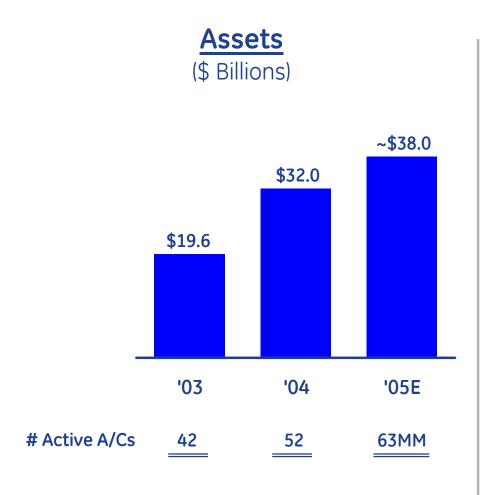




Multi-Products

Multi-Product At Retail And B2C

Financials - Americas





* Ex THD, Ex Securitization



~30% ROE



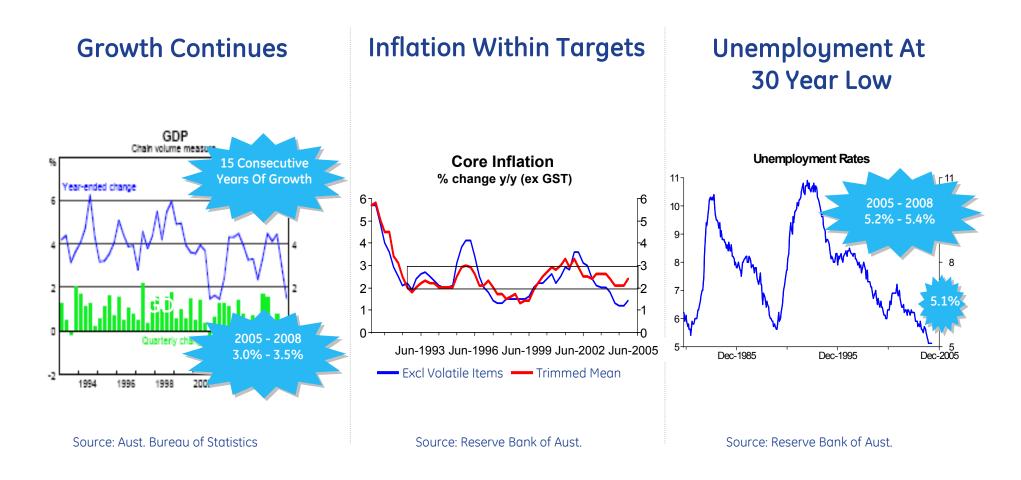


Australia & New Zealand





Australian Economy Is Well Managed, Stable





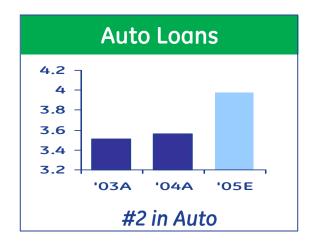
Growing Small To Big

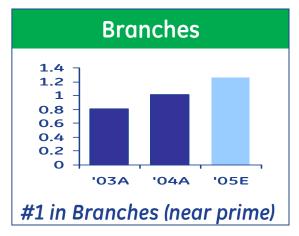
2005E **1995** Let's talk loans Debt Cards Consolidation GE Money **Private Label Credit Card Only** Auto **Sales Finance** Personal **Mortgages** Loans ~\$0.7B Assets ~\$29B Assets ~\$330-350MM Net Income \$5MM Net Income

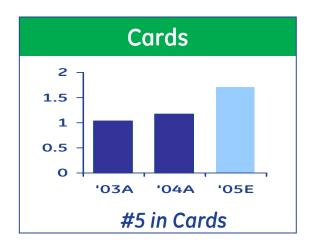


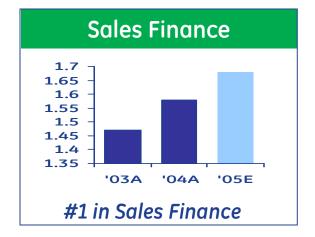
GE Money Well Positioned in Australia

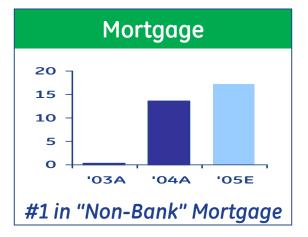
Assets (\$B)













Average Annual Growth Rate 61% Since 2000

Grow The Coles Myer Dual Card





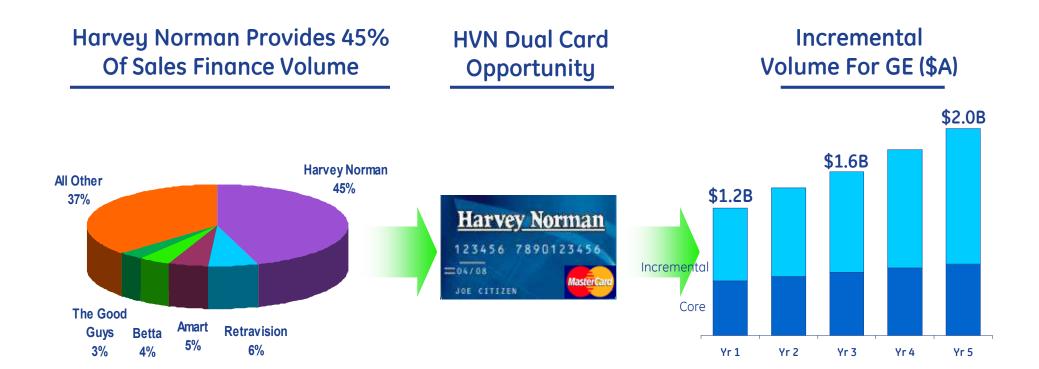




\$2.5B Total Volume In 2005



Convert Sales Finance to Dual Card



Increased Functionality Doubles Volume



AFIG Acquisition (Wizard)







~\$14B Assets

~\$6B Annual Volume

250 Branches

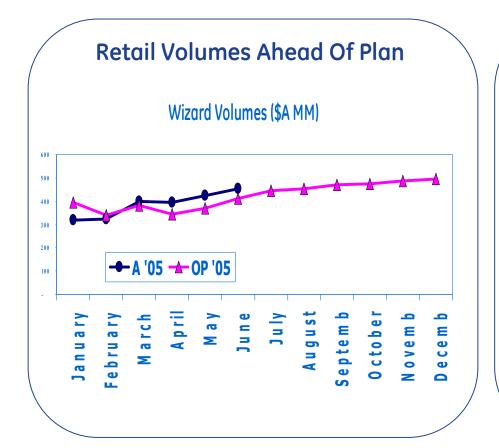
77% Name Recognition

Franchise Model... Variable Cost Structure

Low Risk Market Entry



Wizard Off To A Good Start

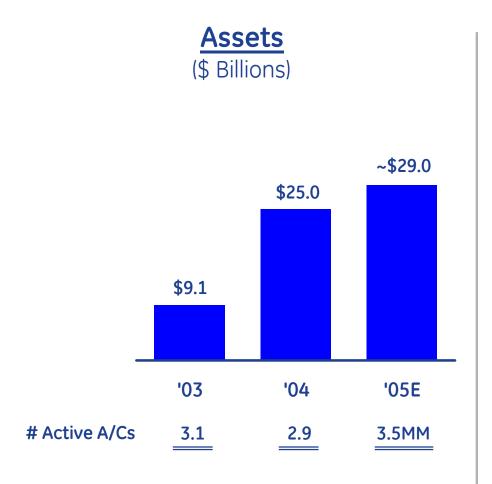


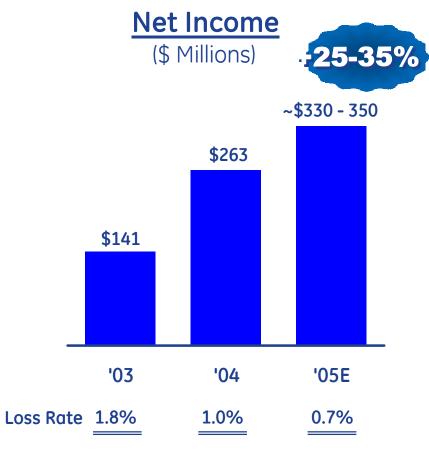


~20% ROE



Financials - Australia

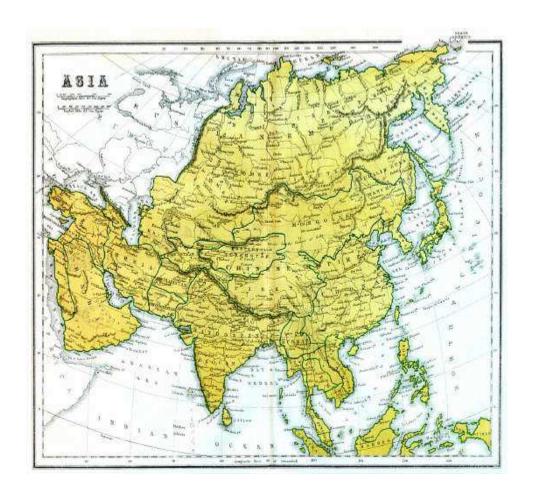






30+% ROE

Asia

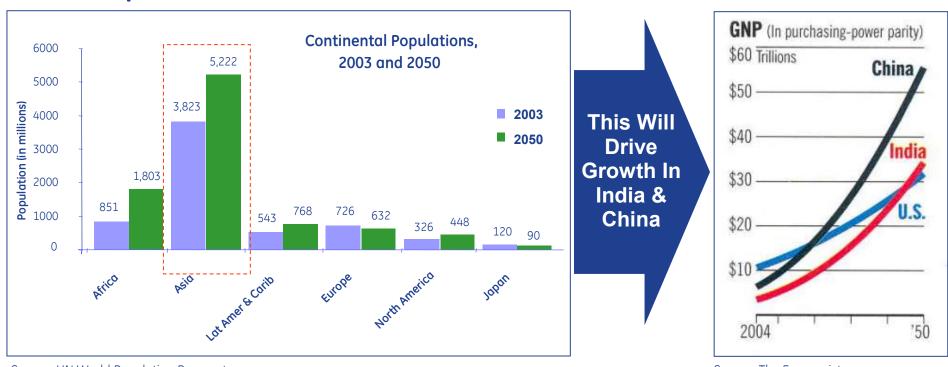






Demographic Shift

Population Growth Is In Asia



Source: UN World Population Prospects

Source: The Economist

...Asia Offers Strong Future Growth – Driven by Demographics India & China Could Exceed U.S. In GNP By 2050



GE Money Asia: Today

Expand	Grow	Enter
Japan	Indonesia	Philippines
Korea	India	Vietnam
Thailand	Taiwan	Malaysia
	Singapore	China

Avg '05 Net ~\$225MM Per Country Avg '05 Net ~\$6MM Per Country

Key Focus Area For Future Investment



Japan Environment

Real GDP Growth

<u>'02A</u> <u>'03A</u> <u>'04A</u> <u>'05E</u> +0.7% +2.1% +1.9% +2.2%

Private Consumption

Employee Compensation (%YOY)

<u>'02A</u> <u>'03A</u> <u>'04A</u> <u>'05E</u> -2.2% -1.0% 0.0% +2.1%

Unemployment Data

<u>'02A</u> <u>'03A</u> <u>'04A</u> <u>'05E</u> 5.4% 5.1% 4.6% 4.2%

Source: Japan Economic Quarterly

Economy Continues Recovery



Japan Business Overview





LAKE











Japan Risk Management





Loss Rate



Delinquencies Are Stable ... Losses Trending Down



Korea.....Hyundai Capital JV

Growth Strategy



Maintain Leadership





Introduce Debt
 Consolidation & Mortgage



Restart Growth



Expand Globally



Expand "CashVill" P-loan

Two Great Companies: One Powerful Partnership



Thailand: A Growth Engine

Well Positioned











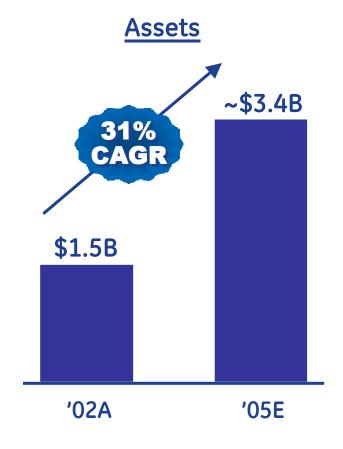








Strong Organic Growth



Continued Growth



India: Three Products Today



Sales Finance



Cards

<u>Assets</u>

44% CAGR



Personal Loans

~\$1.2B

'05E

Rapidly Growing Middle Class

Growth Initiatives

- Consumer Finance Branches –
 (Over 600 by '08)
- Build Mortgage
- Opportunistically Enter Deposit Taking

Land of Opportunity



\$0.4B

'02A

China

Leverage GE Position: Execute JVs and Partnerships Now







Big Potential ... Cautious Entry



New Markets

1 2 3

Vietnam Malaysia Philippines

Market Size \$1.5B \$136B \$45B

Opportunistically Evaluating Entry Vehicles

Asian Banker

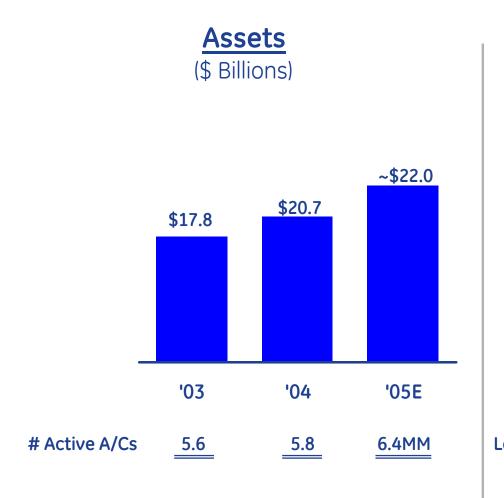
State Bank of Vietnam

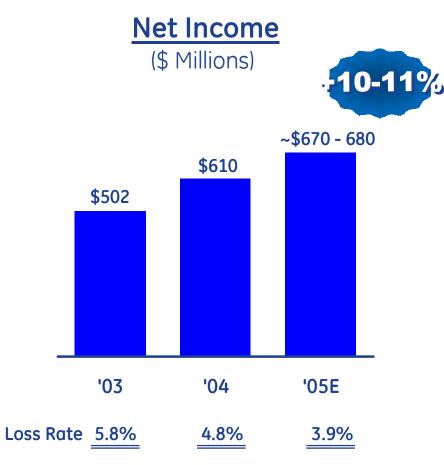


Source:

Asian Banker

Financials - Asia







30+% ROE





First Half Performance

Organic Growth

Net Income

ROE

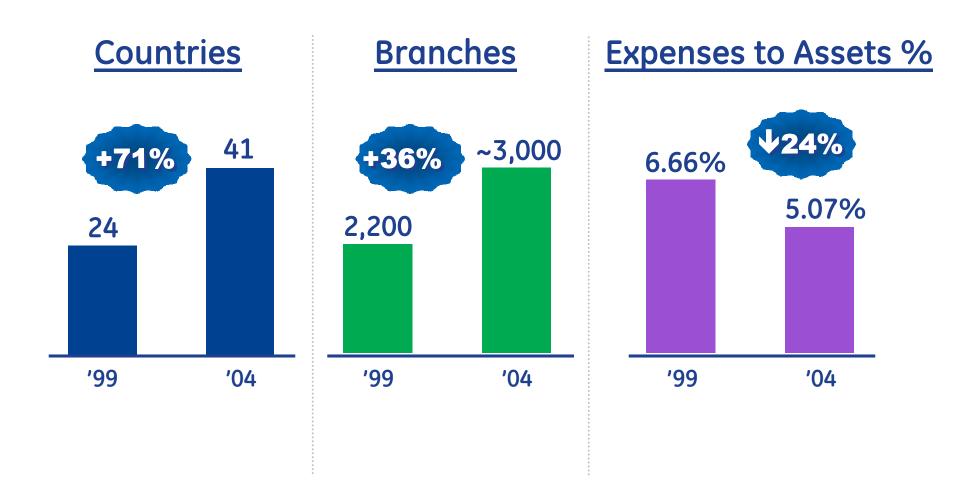






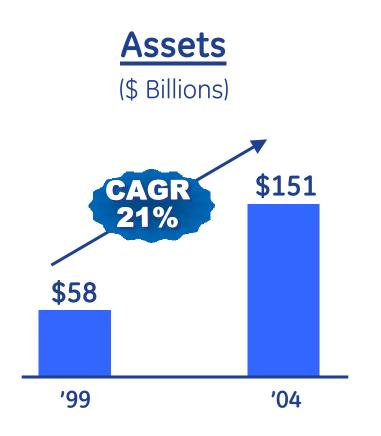


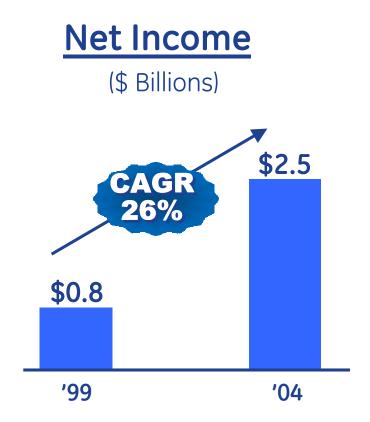
Five Year Results





Five Year Performance

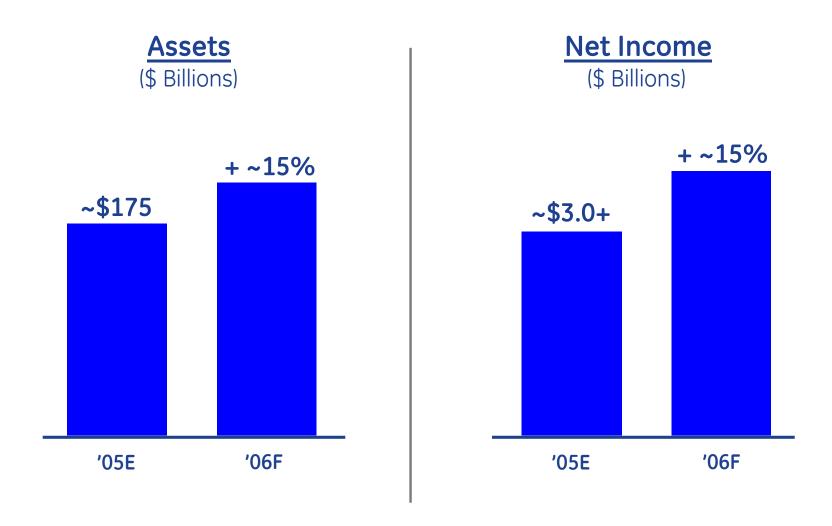






ROE 30+%

2006 Outlook



Continued Double Digit Growth Expected



Summary

- Tiny Market Share in a huge and growing (\$19T) Market
- Organic Growth Culture with a Strong Global Infrastructure
- Simplification and Standardization Driving Productivity
- State of the Art <u>Risk Management</u> Diversified Portfolio
- Strong <u>Compliance</u> Culture
- <u>Proven Formula for Success ... Core Acquisitions and Organic Growth</u>

A Strong, Growing Diversified Specialty Consumer Financial Services Company



imagination at work

