

<b>Agenda item:</b>	<b>5</b>
<b>Report title:</b>	<b>Review of Professional Standards Authority Performance Review Report 2014/15</b>
<b>Report by:</b>	<b>Susan Goldsmith</b> , Chief Operating Officer <a href="mailto:sgoldsmith@gmc-uk.org">sgoldsmith@gmc-uk.org</a> , 020 7189 5124
<b>Considered by:</b>	<b>Performance and Resources Board</b>
<b>Action:</b>	<b>To consider</b>

## **Executive summary**

The Professional Standards Authority has published its Annual Performance Review Report 2014/15 of the GMC and other professional regulators, concluding that the GMC met all of the Standards for Good Regulation. This paper explains areas of good practice highlighted by the Professional Standards Authority for the GMC, and other regulators, and outlines the areas of continuing review they are interested in during the 2015/16 performance year.

## **Recommendation**

Council is asked to consider the [Annual Performance Review Report](#) and note the positive conclusions on the GMC's performance during 2014/15.

## Overall performance

- 1 The Performance Review is the Professional Standards Authority for Health and Social Care's (PSA's) annual check on how effective medical regulators are in protecting the public and promoting confidence in health professionals. The [PSA's Performance Review Report 2014/15](#) was published on 26 June 2015.
- 2 The PSA concluded that 'all of the regulators are performing well or adequately against most of the Standards of Good Regulation'. Together with the General Osteopathic Council and the Health and Care Professions Council (HCPC) we met all of the *Standards of Good Regulation*.
- 3 The Report highlighted the following areas as examples of good practice:
  - a Our work with the Nursing and Midwifery Council (NMC) to produce joint guidance on the duty of candour.
  - b Our right-touch approach in launching the [Better Care for Older People](#) section of our website.
  - c The research we carried out to assist us in understanding fitness to practise issues relating to registrants that are international medical graduates and/or from black and minority ethnic groups.
  - d The work of our Regional Liaison Service and Employer Liaison Service to engage with registrants, employers and educators.
  - e The use of our data to develop a better understanding of our registrants and issues relevant to their effective regulation.
  - f Our timely action to remediate underperformance against one of our performance targets in the Contact Centre, in particular our attempts to 'future-proof' solutions.
  - g Making good use of the data obtained from the National Training Survey by sharing it with the Care Quality Commission to inform its risk monitoring and inspection programme.
  - h Our certification against ISO 27001:2013 (the international standard for information security management).

### *Continuing review and areas of focus for the 2015/16 Performance Review*

- 4 The PSA identified a number of areas that they will be interested in revisiting during the 2015/16 process, which include:

- a** How we develop our processes as a result of the Section 60 Order, including the establishment of the Medical Practitioners Tribunal Service (MPTS) as a statutory committee of Council and implementation of the GMC powers to appeal MPTS decisions.
- b** Areas of risk emerging due to the Recognition of Professional Qualifications Directive.
- c** Enhancing our online register – the List of Registered Medical Practitioners.
- d** The progress and outcomes of the independent evaluation of the impact of revalidation.
- e** Our work to implement a combined set of standards for both undergraduate and postgraduate training.
- f** Our work to improve the timeliness of our fitness to practise processes.
- g** Our progress with the development of the UK Medical Licensing Assessment.

#### *Areas of learning*

- 5** PSA has indicated a number of areas of good practice for regulators to learn from. This includes:
- a** Work by the General Optical Council on implementation of its Continuing Education and Training (CET) scheme. Independent research shows that 73% of practitioners have made changes to their practice after participating in the case-based peer review discussions as part of the CET scheme.
  - b** The Nursing and Midwifery Council's active leadership role in carrying out a review of the local supervisory authority to assess whether sufficient measures were in place to protect patients, after being made aware of concerns about midwifery practice in Guernsey in October 2014.
  - c** The Health and Care Professions Council' innovative practice in its use of social media to (Twitter) in 2013/14 to promote its registration renewal and CPD processes.

#### *2015/2016 Performance Review Process*

- 6** This may be the last Performance Review in its current form. The PSA consulted on the performance review process earlier this year and we are awaiting the outcome and confirmation of the new process in due course.

- 7** The proposed new process involves the PSA undertaking an assessment of data and evidence submissions from each regulator in September to determine whether the regulator will be subject to a detailed review; a light touch targeted review; or no further review at all.