

jitterbug[®] plus



SimpleText How-to Guide

Welcome to SimpleText.

Thank you for choosing GreatCall's SimpleText service. SimpleText makes staying connected to your friends and family as easy as pushing a button on your Jitterbug® Plus. You can create your own custom text messages or simply select from our convenient library of pre-written text messages. We invite you to read through the pages of this guide to find out how SimpleText helps keep you connected to those who matter most to you.

This guide will show you how to:

- Receive a new text message
- Read a new text message
- Reply to a text message
- Send a new text message
- Use different modes to create a custom text message

If you have any questions about your new SimpleText service, you can email a GreatCall® customer service representative at customerservice@greatcall.com or call 1-800-733-6632.

Sincerely,

Your Friends at GreatCall


Receive a new text message

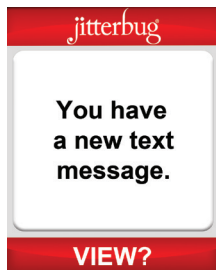
When you receive a new text message, you will be notified in three ways:

1. The light signal on the front of your Jitterbug Plus will flash every 15 seconds until your Jitterbug is opened.
2. The words **“New text message”** will appear on the Outside Display. This message will stay on your Outside Display until your Jitterbug Plus is opened.
3. An audible alert will play every five minutes until 30 minutes has elapsed. To turn off the audible alert, open your Jitterbug Plus and read the text message.

Read a new text message



After receiving notification of a new text message, follow these three steps to read the message:

1. To read the text message, open your Jitterbug. You will see the words **“You have a new text message.”** on the Inside Display and the word **“VIEW?”** on the action line, as shown below.
2. Press the **YES** button to view the text message.
3. Press the  button to read the entire text message.













Reply to a text message

Once you have read the text message, you have the option to reply to it, save it for future reference or delete it.




1. When reading a text message you've received, you will see the word **“REPLY?”** on the action line. Press the **YES** button to reply.
2. To reply to a text message, you may select **“Library”** for a list of pre-written text messages, or select **“Customize”** to create your own message:
 - a. Press the **YES** button to select **“Library,”** then press the  button to scroll through and find the desired pre-written text message.
 - b. To create your own message, use the  button to scroll to **“Customize.”** Press the **YES** button and use the keypad to type your message.
3. Press the **YES** button to send your text message. You will see the words **“Sending Message”** on the Inside Display.
4. When the message has been sent, you will see the words **“Message Successfully Sent”** on the Inside Display.




Send a new text message

1. Starting from the main screen, use the  button and scroll to **“Text Messages”** until it appears highlighted in gray in the middle of the Inside Display.
2. Press the  button to select **“Text Messages.”** **“Send”** will appear highlighted in gray in the middle of the Inside Display.
3. Press the  button to select **“Send.”**
4. Select **“Library”** for a list of pre-written text messages, or select **“Customize”** to create your own message:
 - a. Press the  button to select **“Library,”** then press the  button to scroll through and find the desired pre-written text message.
 - b. To create your own message, use the  button to scroll to **“Customize.”** Press the  button and use the keypad to type your message.
5. Press the  button when you are done typing your message or choosing a pre-written message. Your Phone Book will automatically appear on the Inside Display. Use the  button to scroll through your contacts, and press the  button when the desired contact shows up in the middle of the Inside Display.

NOTE

If you want to send a message to a number that is not in your Phone Book, use the  button to scroll to the **“ENTER NUMBER”** option. Press the  button and enter the phone number using the keypad. Once you have entered the number, simply press the  button to send your message.


6. After you press the  button, you will see the words **“Sending Message”** on the Inside Display.
7. When the message has been sent, you will see the words **“Message Successfully Sent”** on the Inside Display.

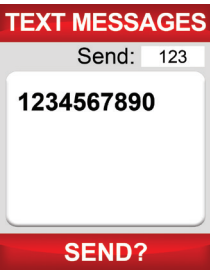


Use different modes to create a custom text message


There are five modes you can choose from to create a custom text message. Several modes can be used to create a single text message.

123 Mode

In **123 Mode**, only numbers are entered. To enter **123 Mode**, press the  button until you see “123” appear in the top right corner of the Inside Display.




ABC Mode

In **ABC Mode** every letter is capitalized. To enter **ABC Mode**, press the  button until you see “ABC” appear in the top right corner of the Inside Display.




Abc-S Mode

In **Abc-S Mode**, the first letter of each sentence is capitalized. To enter **Abc-S Mode**, press the  button until you see “Abc-S” appear in the top right corner of the Inside Display.




Abc-W Mode

In **Abc-W Mode**, the first letter of each word is capitalized. To enter **Abc-W Mode**, press the  button until you see “Abc-W” appear in the top right corner of the Inside Display.








abc Mode

In **abc Mode**, every letter is lower case. To enter **abc Mode**, press the  button until you see “abc” appear in the top right corner of the Inside Display.



The table below explains how to use the non-lettered buttons on the keypad when creating a custom text message:

Button	Function
	Enter the number “0” character in any text message entry mode
	Add a space
	Press repeatedly to cycle through the 123, ABC, Abc-S, Abc-W and abc Modes
	Move back a space and delete a character
	Press repeatedly to cycle through and enter one of the following characters: ., - ' @ : ! ? / 1



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¹There are no additional fees to call GreatCall's U.S.-based customer service. However, for calls to an operator in which a service is completed, minutes will be deducted from your monthly balance equal to the length of the call and any call connected by the operator, plus an additional 5 minutes. GreatCall and Jitterbug are registered trademarks of GreatCall, Inc. Copyright ©2015 GreatCall, Inc.