



NUMBER: 31-005-19

GROUP: 31 - Collision Bulletins

DATE: November 20, 2019

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.

SUBJECT:

Use of Aftermarket Parts

OVERVIEW:

This bulletin involves discussing FCA US LLC position with regard to collision repair industry awareness regarding the use of aftermarket parts.

MODELS:

1996 - Current (All) All FCA Group Vehicles

NOTE: This bulletin applies to vehicles within the following markets/countries: North America, APAC, EMEA and LATAM.

DISCUSSION:

The original parts used on all FCA US LLC vehicles are designed and built to provide optimum fit, function, safety, and structural integrity. These parts are carefully designed to act as a safety system and are rigorously impact tested to ensure optimal performance. Because of this, FCA US LLC does **NOT** approve of the use of recycled, salvaged, aftermarket, or reconditioned parts.

Aftermarket parts may not be built to FCA US LLC's exact design and can therefore affect the performance of important structural and safety features of the vehicle. The best way to ensure replacement parts meet the safety, performance, and quality standards set by FCA US LLC is to purchase Original Equipment Parts through an authorized FCA US LLC dealer.

In the event collision repairs are necessary, all repairs should be performed by a trained technician and follow vehicle specific repair procedures available at <https://www.techauthority.com>. Failure to follow proper procedures or deviation from Original Equipment parts could result in compromising performance of impact safety systems.

FCA US LLC vehicle lease agreements specify that ONLY Genuine FCA US LLC replacement parts be utilized for collision repairs to the vehicle.

POLICY:

Information Only.