



ThinkStation P900 Hardware Maintenance Manual

ThinkThink**ThinkStation**Think

Machine Types: 30A4 and 30A5

Note: Before using this information and the product it supports, be sure to read and understand the Chapter 1 “Read this first: Important safety information” on page 1 and “” on page .

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About this manual

This manual provides service and reference information for ThinkStation® computers listed on the front cover.

Use this manual along with the advanced diagnostic tests to troubleshoot problems.

Important: This manual is intended only for trained service technicians who are familiar with ThinkStation computers. Use this manual along with the advanced diagnostic tests to troubleshoot problems effectively. Before servicing a ThinkStation computer, be sure to read and understand Chapter 1 “Read this first: Important safety information” on page 1.

Chapter 1. Read this first: Important safety information

This chapter contains the safety information that you must be familiar with.

Power cords and power adapters

Use only the power cords and power adapters supplied by the product manufacturer. Do not use the ac power cord for other devices.

The power cords shall be safety approved. For Germany, it shall be H05VV-F, 3G, 0.75 mm², or better. For other countries, the suitable types shall be used accordingly.

Never wrap a power cord around a power adapter or other object. Doing so can stress the cord in ways that can cause the cord to fray, crack, or crimp. This can present a safety hazard.

Always route power cords so that they will not be walked on, tripped over, or pinched by objects.

Protect power cord and power adapters from liquids. For instance, do not leave your power cord or power adapter near sinks, tubs, toilets, or on floors that are cleaned with liquid cleansers. Liquids can cause a short circuit, particularly if the power cord or power adapter has been stressed by misuse. Liquids also can cause gradual corrosion of power cord terminals and/or the connector terminals on a power adapter, which can eventually result in overheating.

Ensure that all power cord connectors are securely and completely plugged into receptacles.

Do not use any power adapter that shows corrosion at the ac input pins or shows signs of overheating (such as deformed plastic) at the ac input or anywhere on the power adapter.

Do not use any power cords where the electrical contacts on either end show signs of corrosion or overheating or where the power cord appears to have been damaged in any way.

General safety

Follow these rules to ensure general safety:

- Observe good housekeeping in the area of the machines during and after maintenance.
- When lifting any heavy object:
 1. Ensure you can stand safely without slipping.
 2. Distribute the weight of the object equally between your feet.
 3. Use a slow lifting force. Never move suddenly or twist when you attempt to lift.
 4. Lift by standing or by pushing up with your leg muscles; this action removes the strain from the muscles in your back.

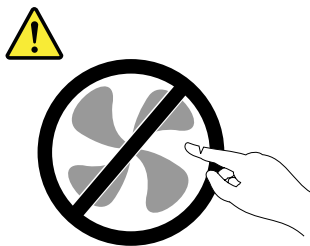
Attention:

Do not attempt to lift any objects that weigh more than 16 kg (35 lb) or objects that you think are too heavy for you.

- Do not perform any action that causes hazards to the customer, or that makes the equipment unsafe.
- Before you start the machine, ensure that other service representatives and the customer's personnel are not in a hazardous position.

- Place removed covers and other parts in a safe place, away from all personnel, while you are servicing the machine.
- Keep your tool case away from walk areas so that other people will not trip over it.
- Do not wear loose clothing that can be trapped in the moving parts of a machine. Ensure that your sleeves are fastened or rolled up above your elbows. If your hair is long, fasten it.
- Insert the ends of your necktie or scarf inside clothing or fasten it with a nonconductive clip, approximately 8 centimeters (3 inches) from the end.
- Do not wear jewelry, chains, metal-frame eyeglasses, or metal fasteners for your clothing.
Remember: Metal objects are good electrical conductors.
- Wear safety glasses when you are: hammering, drilling, soldering, cutting wire, attaching springs, using solvents, or working in any other conditions that might be hazardous to your eyes.
- After service, reinstall all safety shields, guards, labels, and ground wires. Replace any safety device that is worn or defective.
- Reinstall all covers correctly before returning the machine to the customer.

CAUTION:



Hazardous moving parts. Keep fingers and other body parts away.

CAUTION:



Before you open the computer cover, turn off the computer and wait several minutes until the computer is cool.

Electrical safety



CAUTION:

Electrical current from power, telephone, and communication cables can be hazardous. To avoid personal injury or equipment damage, disconnect the attached power cords, telecommunication systems, networks, and modems before you open the computer covers, unless instructed otherwise in the installation and configuration procedures.

Observe the following rules when working on electrical equipment.

Important: Use only approved tools and test equipment. Some hand tools have handles covered with a soft material that does not insulate you when working with live electrical currents. Many customers have, near their equipment, rubber floor mats that contain small conductive fibers to decrease electrostatic discharges. Do not use this type of mat to protect yourself from electrical shock.

- Find the room emergency power-off (EPO) switch, disconnecting switch, or electrical outlet. If an electrical accident occurs, you can then operate the switch or unplug the power cord quickly.
- Do not work alone under hazardous conditions or near equipment that has hazardous voltages.
- Disconnect all power before:
 - Performing a mechanical inspection
 - Working near power supplies
 - Removing or installing Field Replaceable Units (FRUs)
- Before you start to work on the machine, unplug the power cord. If you cannot unplug it, ask the customer to power-off the wall box that supplies power to the machine and to lock the wall box in the off position.
- If you need to work on a machine that has exposed electrical circuits, observe the following precautions:
 - Ensure that another person, familiar with the power-off controls, is near you.
Remember: Another person must be there to switch off the power, if necessary.
 - Use only one hand when working with powered-on electrical equipment; keep the other hand in your pocket or behind your back.
Remember: There must be a complete circuit to cause electrical shock. By observing the above rule, you may prevent a current from passing through your body.
 - When using a tester, set the controls correctly and use the approved probe leads and accessories for that tester.
 - Stand on suitable rubber mats (obtained locally, if necessary) to insulate you from grounds such as metal floor strips and machine frames.

Observe the special safety precautions when you work with very high voltages; these instructions are in the safety sections of maintenance information. Use extreme care when measuring high voltages.

- Regularly inspect and maintain your electrical hand tools for safe operational condition.
- Do not use worn or broken tools and testers.
- *Never assume* that power has been disconnected from a circuit. First, *check* that it has been powered-off.
- Always look carefully for possible hazards in your work area. Examples of these hazards are moist floors, nongrounded power extension cables, power surges, and missing safety grounds.
- Do not touch live electrical circuits with the reflective surface of a plastic dental mirror. The surface is conductive; such touching can cause personal injury and machine damage.
- Do not service the following parts with the power on when they are removed from their normal operating places in a machine:
 - Power supply units
 - Pumps
 - Blowers and fans
 - Motor generators

and similar units. (This practice ensures correct grounding of the units.)

- If an electrical accident occurs:
 - Use caution; do not become a victim yourself.
 - Switch off power.
 - Send another person to get medical aid.

Safety inspection guide

The intent of this inspection guide is to assist you in identifying potentially unsafe conditions on these products. Each machine, as it was designed and built, had required safety items installed to protect users and service personnel from injury. This guide addresses only those items. However, good judgment should be used to identify potential safety hazards due to attachment of features or options not covered by this inspection guide.

If any unsafe conditions are present, you must determine how serious the apparent hazard could be and whether you can continue without first correcting the problem.

Consider these conditions and the safety hazards they present:

- Electrical hazards, especially primary power (primary voltage on the frame can cause serious or fatal electrical shock).
- Explosive hazards, such as a damaged CRT face or bulging capacitor
- Mechanical hazards, such as loose or missing hardware

The guide consists of a series of steps presented in a checklist. Begin the checks with the power off, and the power cord disconnected.

Checklist:

1. Check exterior covers for damage (loose, broken, or sharp edges).
2. Power-off the computer. Disconnect the power cord.
3. Check the power cord for:
 - a. A third-wire ground connector in good condition. Use a meter to measure third-wire ground continuity for 0.1 ohm or less between the external ground pin and frame ground.
 - b. The power cord should be the appropriate type as specified in the parts listings.
 - c. Insulation must not be frayed or worn.
4. Remove the cover.
5. Check for any obvious alterations. Use good judgment as to the safety of any alterations.
6. Check inside the unit for any obvious unsafe conditions, such as metal filings, contamination, water or other liquids, or signs of fire or smoke damage.
7. Check for worn, frayed, or pinched cables.
8. Check that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.

Handling electrostatic discharge-sensitive devices

Any computer part containing transistors or integrated circuits (ICs) should be considered sensitive to electrostatic discharge (ESD). ESD damage can occur when there is a difference in charge between objects. Protect against ESD damage by equalizing the charge so that the machine, the part, the work mat, and the person handling the part are all at the same charge.

Notes:

1. Use product-specific ESD procedures when they exceed the requirements noted here.
2. Make sure that the ESD protective devices you use have been certified (ISO 9000) as fully effective.

When handling ESD-sensitive parts:

- Keep the parts in protective packages until they are inserted into the product.

- Avoid contact with other people while handling the part.
- Wear a grounded wrist strap against your skin to eliminate static on your body.
- Prevent the part from touching your clothing. Most clothing is insulative and retains a charge even when you are wearing a wrist strap.
- Use the black side of a grounded work mat to provide a static-free work surface. The mat is especially useful when handling ESD-sensitive devices.
- Select a grounding system, such as those listed below, to provide protection that meets the specific service requirement.

Note: The use of a grounding system is desirable but not required to protect against ESD damage.

- Attach the ESD ground clip to any frame ground, ground braid, or green-wire ground.
- Use an ESD common ground or reference point when working on a double-insulated or battery-operated system. You can use coax or connector-outside shells on these systems.
- Use the round ground-prong of the ac plug on ac-operated computers.

Grounding requirements

Electrical grounding of the computer is required for operator safety and correct system function. Proper grounding of the electrical outlet can be verified by a certified electrician.

Safety notices (multi-lingual translations)

The caution and danger safety notices in this section are provided in the following languages:

- English
- Arabic
- Brazilian/Portuguese
- Chinese (simplified)
- Chinese (traditional)
- French
- German
- Hebrew
- Italian
- Korean
- Spanish



DANGER

Electrical current from power, telephone and communication cables is hazardous.

To avoid a shock hazard:

- **Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.**

- Connect all power cords to a properly wired and grounded electrical outlet.
- Connect to properly wired outlets any equipment that will be attached to this product.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following tables when installing, moving, or opening covers on this product or attached devices.

To Connect	To Disconnect
1. Turn everything OFF. 2. First, attach all cables to devices. 3. Attach signal cables to connectors. 4. Attach power cords to outlet. 5. Turn device ON.	1. Turn everything OFF. 2. First, remove power cords from outlet. 3. Remove signal cables from connectors. 4. Remove all cables from devices.



CAUTION:

When replacing the lithium battery, use only Part Number 45C1566 or an equivalent type battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of. *Do not:*

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.



CAUTION:

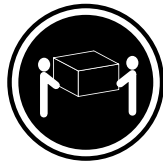
When laser products (such as CD-ROMs, DVD-ROM drives, fiber optic devices, or transmitters) are installed, note the following:

- Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.



DANGER

Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following: Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.



≥18 kg (37 lb)



≥32 kg (70.5 lb)

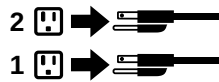


≥55 kg (121.2 lb)

CAUTION:
Use safe practices when lifting.



CAUTION:
The power control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.



خطر

التيار الكهربائي الموجود بمصدر الطاقة أو أجهزة التليفون أو أسلاك الاتصالات يشكل خطورة.

لتفادي مخاطر الصدمات الكهربائية:

لا تحاول توصيل أو فصل أي أسلاك أو القيام بعملية تركيب أو صيانة أو إعادة توصيف لهذا المنتج أثناء وجود عاصفة كهربائية.

يجب توصيل كل أسلاك الكهرباء في مخارج كهرباء ذات توصيلات أسلاك وتوصيلات أرضية صحيحة

يجب توصيل أي جهاز سيتم الحاقه بهذا المنتج في مخارج كهرباء ذات توصيلات أسلاك صحيحة.

وإن أمكن يجب استخدام يد واحدة فقط في توصيل أو فصل أسلاك الإشارة.

لا تحاول تشغيل أي جهاز إذا كان هناك أثر لحرق أو مياه أو تلف بالمكونات

يجب فصل أسلاك الكهرباء وأنظمة الاتصالات وشبكات الاتصال وأجهزة المودم الملحقة قبل فتح أغطية الجهاز، ما لم يتم طلب خلاف ذلك في التعليمات الخاصة بالتركيب والتوصيف.

قم بتوصيل وفصل الأسلاك كما هو موضح في الجدول التالي وذلك عند القيام بعملية التركيب أو النقل أو فتح أغطية هذا المنتج أو الأجهزة الملحقة.

للتوصيل:	للفصل:
قم بإيقاف كل شيء.	قم بإيقاف كل شيء.
أولاً، قم بتوصيل كل الأسلاك بالأجهزة.	أولاً، قم بفصل كل أسلاك الكهرباء من المخرج.
قم بتوصيل أسلاك الإشارة في لموصلات.	قم بفصل أسلاك الإشارة من الموصلات.
قم بتوصيل أسلاك الكهرباء في المخارج.	قم بفصل كل الأسلاك من الأجهزة.
قم بتشغيل الجهاز.	



تنبيه :

عند استبدال البطارية الليثيوم، استخدم فقط رقم الجزء الخاص **Part Number 45C1566** أو نوع آخر يكون على نفس مستوى الكفاءة يحدده لك المصنع.

إذا كان النظام الخاص يستخدم معه بطارية ليثيوم قم باستبدالها بنفس النوع الذي تم صناعته من خلال نفس المصنع. تحتوي البطارية على مادة الليثيوم ويمكن أن تنفجر في حالة عدم استخدامها أو التعامل معها بطريقة صحيحة أو عند التخلص منها بطريقة خطأ.

لا تقم بـ:

- القاء البطارية أو غمرها في الماء
- تسخينها أعلى من ١٠٠ درجة مئوية و(٢١٢ ° فهرنهايت)
- بتصليحها أو فكها

تخلص من البطارية طبقاً للقانون أو النظام المحلي .



تنبيه :
أثناء تركيب منتجات ليزر (مثل CD-ROMs أو وحدة تشغيل DVD أو أجهزة Fiber Optic أو وحدات الإرسال) يجب مراعاة الآتي:

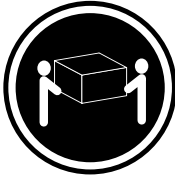
لا تنزع الأغطية. قد ينتج عن نزع أغطية منتج الليزر انفجار أشعة الليزر شديدة الخطورة.
لا يوجد أجزاء يمكن تغييرها داخل الجهاز. قد ينتج عن استخدام تحكمات أو تعديلات أو عمل أي تصرفات أخرى تخالف ما هو محدد هنا إلى انفجار أشعة شديدة الخطورة.



خطر

تحتوي بعض منتجات الليزر على الفئة دايود ليزر مدمج من الفئة Class 3A أو Class 3B. يجب مراعاة الآتي .

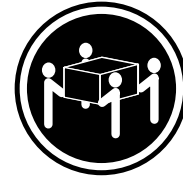
أشعة الليزر عند الفتح. لا تحديق إلى الإشعاع و لا تنظر إليه مباشرة بواسطة أي أجهزة مرئية وتجنب التعرض المباشر للإشعاع .



≥18 kg (37 lb)



≥32 kg (70.5 lb)

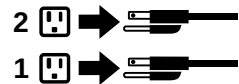


≥55 kg (121.2 lb)

تنبيه :
يجب استخدام ممارسات آمنة عند الرفع



تنبيه :
لا يقيم زر التحكم في التشغيل الموجود على الجهاز والمفتاح الكهربائي الموجود على لوحة التحكم بإيقاف التيار الكهربائي المار بالجهاز. قد يكون للجهاز أكثر من سلك كهربائي واحد. لإيقاف التيار الكهربائي المار بالجهاز، تأكد من فصل جميع أسلاك الكهرباء من مصدر الكهرباء .



PERIGO

A corrente elétrica proveniente de cabos de alimentação, de telefone e de comunicações é perigosa.

Para evitar risco de choque elétrico:

- Não conecte nem desconecte nenhum cabo ou execute instalação, manutenção ou reconfiguração deste produto durante uma tempestade com raios.
- Conecte todos os cabos de alimentação a tomadas elétricas corretamente instaladas e aterradas.
- Todo equipamento que for conectado a este produto deve ser conectado a tomadas corretamente instaladas.
- Quando possível, utilize apenas uma das mãos para conectar ou desconectar cabos de sinal.
- Nunca ligue nenhum equipamento quando houver evidência de fogo, água ou danos estruturais.
- Antes de abrir tampas de dispositivos, desconecte cabos de alimentação, sistemas de telecomunicação, redes e modems conectados, a menos que especificado de maneira diferente nos procedimentos de instalação e configuração.
- Conecte e desconecte os cabos conforme descrito na tabela apresentada a seguir ao instalar, mover ou abrir tampas deste produto ou de dispositivos conectados.

Para Conectar:	Para Desconectar:
1. DESLIGUE Tudo. 2. Primeiramente, conecte todos os cabos aos dispositivos. 3. Conecte os cabos de sinal aos conectores. 4. Conecte os cabos de alimentação às tomadas. 5. LIGUE os dispositivos.	1. DESLIGUE Tudo. 2. Primeiramente, remova os cabos de alimentação das tomadas. 3. Remova os cabos de sinal dos conectores. 4. Remova todos os cabos dos dispositivos.



CUIDADO:

Ao substituir a bateria de lítio, utilize apenas uma bateria com Número de Peça 45C1566 ou um tipo de bateria equivalente recomendado pelo Se o seu sistema possui um módulo com uma bateria de lítio, substitua-o apenas por um módulo do mesmo tipo e do mesmo fabricante. A bateria contém lítio e pode explodir se não for utilizada, manuseada ou descartada de maneira correta.

Não:

- Jogue ou coloque na água
- Aqueça a mais de 100°C (212°F)
- Conserte nem desmonte

Descarte a bateria conforme requerido pelas leis ou regulamentos locais.



PRECAUCIÓN:

Quando produtos a laser (como unidades de CD-ROMs, unidades de DVD-ROM, dispositivos de fibra ótica ou transmissores) estiverem instalados, observe o seguinte:

- Não remova as tampas. A remoção das tampas de um produto a laser pode resultar em exposição prejudicial à radiação de laser. Não existem peças que podem ser consertadas no interior do dispositivo.
- A utilização de controles ou ajustes ou a execução de procedimentos diferentes dos especificados aqui pode resultar em exposição prejudicial à radiação.

PERIGO

Alguns produtos a laser contêm diodo de laser integrado da Classe 3A ou da Classe 3B. Observe o seguinte:

Radiação a laser quando aberto. Não olhe diretamente para o feixe a olho nu ou com instrumentos ópticos e evite exposição direta ao feixe.



≥18 kg (37 lb)



≥32 kg (70.5 lb)



≥55 kg (121.2 lb)

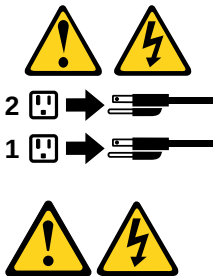
CUIDADO:

Utilize procedimentos de segurança para levantar equipamentos.



CUIDADO:

O botão de controle de alimentação do dispositivo e o botão para ligar/desligar da fonte de alimentação não desligam a corrente elétrica fornecida ao dispositivo. O dispositivo também pode ter mais de um cabo de alimentação. Para remover toda a corrente elétrica do dispositivo, assegure que todos os cabos de alimentação estejam desconectados da fonte de alimentação.



危险

电源、电话和通信电缆中的电流是危险的。

为避免电击危险：

- 请勿在雷电期间连接或断开任何电缆的连接，或者对本产品进行安装、维护或重新配置。
- 将所有电源线连接到正确连线和妥善接地的电源插座。
- 将所有要连接到该产品的设备连接到正确连线的插座。
- 如果可能，请仅使用一只手来连接或断开信号电缆的连接。
- 切勿在有火、水、结构损坏迹象的情况下开启任何设备。
- 在打开设备外盖之前请断开已连接的电源线、远程通信系统、网络和调制解调器，除非在安装和配置过程中另有说明。
- 当安装、移动或打开该产品或连接设备的外盖时，请按照下表所述来连接或断开电缆的连接。

要连接	要断开连接
1. 切断所有电源。 2. 首先将所有电缆连接到设备。 3. 将信号电缆连接到接口。 4. 将电源线连接到插座。 5. 开启设备。	1. 切断所有电源。 2. 首先从插座上拔出电源线。 3. 从接口上拔出信号电缆。 4. 从设备上拔出所有电缆。



警告：
更换锂电池时，请仅使用部件号为 45C1566 的电池或制造商推荐的同类电池。如果您的系统有包含锂电池的模块，请仅使用同一制造商生产的相同模块类型来替换该模块。该电池中含有锂，如果使用、操作或处理不当，可能会发生爆炸。

切勿：

- 投入或浸入水中
- 加热到 100 °C（212 °F）以上
- 维修或拆卸

请按照当地法令或条例的要求处理电池。



警告：
安装激光产品（例如 CD-ROM、DVD-ROM 驱动器、光纤设备或发射设备）时，请注意以下声明：

- 请勿卸下外盖。卸下激光产品的外盖可能导致遭受激光辐射的危险。该设备内没有可维修的部件。
- 如果不按照此处指定的过程进行控制、调整或操作，则有可能导致遭受辐射的危险。



危险

某些激光产品包含嵌入式 3A 类或 3B 类激光二极管。请注意以下声明：

打开后有激光辐射。请勿注视光束，请勿直接用光学仪器查看，并请避免直接暴露在光束中。



≥18 千克 (37 磅) ≥32 千克 (70.5 磅) ≥55 千克 (121.2 磅)

警告：
抬起时请采取安全措施。



警告：
设备上的电源控制按钮和电源上的电源开关不会切断供给该设备的电流。该设备还可能有多条电源线。要切断该设备的所有电流，请确保所有电源线都与电源断开连接。



危險

電源、電話及通訊纜線上的電流都具有危險性。

若要避免觸電危險：

- 請勿在雷雨期間，連接或拔除纜線、執行安裝、維護或重新配置本產品。
- 將所有電源線連接到正確配線及接地的電源插座。
- 任何與本產品連接的設備都必須連接到配線妥當的電源插座。
- 請盡可能用單手連接或拔除信號線。
- 發生火災、水災或結構損害時，絕對不要開啟任何設備。
- 除非在安裝及配置程序中另有指示，否則在開啟裝置機蓋之前，請拔掉連接的電源線、電信系統、網路及數據機。
- 安裝、移動或開啟本產品或附屬裝置的機蓋時，請遵循下列說明連接及拔掉纜線。

連線	切斷連線
1. 關閉所有開關。 2. 首先，連接所有接線到裝置。 3. 連接信號線到接頭。 4. 連接電源線到插座。 5. 開啟裝置。	1. 關閉所有開關。 2. 首先，拔掉插座上的電源線。 3. 拔掉接頭上的信號線。 4. 拔掉裝置上所有接線。



警告：

更換鋰電池時，請僅使用產品編號 **45C1566** 或製造商所建議的同類型電池。

如果您的系統中含有鋰電池模組，請僅使用同一家製造商所生產的相同模組進行更換。

如果未以正確方式使用、處理或棄置含鋰的電池，會有爆炸的危險。

請勿：

- 沾溼或浸入水中
- 置於 **100°C (212°F)** 以上的高溫環境
- 修理或拆開

請按照各地區有關廢棄電池的法令和規定處理舊電池。



警告：

- 請勿移除機蓋。移除雷射產品的機蓋，可能會導致暴露在危險的雷射輻射中。裝置內部並無可自行維修的零件。
- 利用或執行非本文中所指定的控制、調整及執行程序，可能會導致危險的輻射外洩。

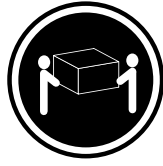


危險

部分雷射產品含有內嵌式 **Class 3A** 或 **Class 3B** 雷射二極體。請注意下列事項：

在開啟光碟機時，會發生雷射輻射。請勿直視光束或用光學儀器直接檢視，並避免直接暴露在光束中。





≥ 18 公斤 (37 磅)



≥ 32 公斤 (70.5 磅)

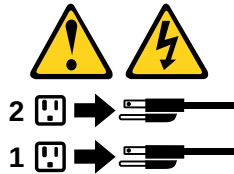


≥ 55 公斤 (121.2 磅)

警告：
搬運時請注意安全。



警告：
裝置上的電源控制按鈕及電源供應器上的電源開關，無法關閉裝置所產生的電流。
該裝置可能有多條電源線。若要除去裝置流出的所有電流，請確認已切斷所有電源線的電源。



DANGER

Le courant électrique provenant de l'alimentation, du téléphone et des câbles de transmission peut présenter un danger.

Pour éviter tout risque de choc électrique :

- Ne manipulez aucun câble et n'effectuez aucune opération d'installation, d'entretien ou de reconfiguration de ce produit au cours d'un orage.
- Branchez tous les cordons d'alimentation sur un socle de prise de courant correctement câblé et mis à la terre.
- Branchez sur des socles de prise de courant correctement câblés tout équipement connecté à ce produit.
- Lorsque cela est possible, n'utilisez qu'une seule main pour connecter ou déconnecter les câbles d'interface.
- Ne mettez jamais un équipement sous tension en cas d'incendie ou d'inondation, ou en présence de dommages matériels.
- Avant de retirer les carters de l'unité, mettez celle-ci hors tension et déconnectez ses cordons d'alimentation, ainsi que les câbles qui la relient aux réseaux, aux systèmes de télécommunication et aux modems (sauf instruction contraire mentionnée dans les procédures d'installation et de configuration).
- Lorsque vous installez, que vous déplacez, ou que vous manipulez le présent produit ou des périphériques qui lui sont raccordés, reportez-vous aux instructions ci-dessous pour connecter et déconnecter les différents cordons.

Connexion	Déconnexion
1. Mettez les unités HORS TENSION. 2. Commencez par brancher tous les cordons sur les unités. 3. Branchez les câbles d'interface sur des connecteurs. 4. Branchez les cordons d'alimentation sur des prises. 5. Mettez les unités SOUS TENSION.	1. Mettez les unités HORS TENSION. 2. Débranchez les cordons d'alimentation des prises. 3. Débranchez les câbles d'interface des connecteurs. 4. Débranchez tous les câbles des unités.



ATTENTION:

Remplacer la pile au lithium usagée par une pile de référence identique exclusivement, (référence 45C1566), ou suivre les instructions du fabricant qui en définit les équivalences. Si votre système est doté d'un module contenant une pile au lithium, vous devez le remplacer uniquement par un module identique, produit par le même fabricant. La pile contient du lithium et peut exploser en cas de mauvaise utilisation, de mauvaise manipulation ou de mise au rebut inappropriée.

Ne pas :

- la jeter à l'eau,
- l'exposer à des températures supérieures à 100°C,
- chercher à la réparer ou à la démonter.

Ne pas mettre la pile à la poubelle. Pour la mise au rebut, se reporter à la réglementation en vigueur.



ATTENTION:

Si des produits à laser (tels que des unités de CD-ROM, de DVD-ROM, des unités à fibres optiques, ou des émetteurs) sont installés, prenez connaissance des informations suivantes :

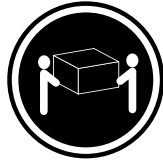
- Ne retirez pas le carter. En ouvrant l'unité de CD-ROM ou de DVD-ROM, vous vous exposez au rayonnement dangereux du laser. Aucune pièce de l'unité n'est réparable.
- Pour éviter tout risque d'exposition au rayon laser, respectez les consignes de réglage et d'utilisation des commandes, ainsi que les procédures décrites dans le présent manuel.



DANGER

Certains produits à laser contiennent une diode à laser intégrée de classe 3A ou 3B. Prenez connaissance des informations suivantes:

Rayonnement laser lorsque le carter est ouvert. Evitez toute exposition directe au rayon laser. Evitez de regarder fixement le faisceau ou de l'observer à l'aide d'instruments optiques.



≥18 kg (37 lb)



≥32 kg (70.5 lb)



≥55 kg (121.2 lb)

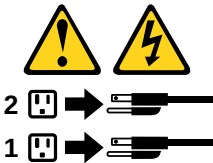
ATTENTION:

Soulevez la machine avec précaution.



ATTENTION:

L'interrupteur de contrôle d'alimentation de l'unité et l'interrupteur dubloc d'alimentation ne coupent pas le courant électrique alimentant l'unité. En outre, le système peut être équipé de plusieurs cordons d'alimentation. Pour mettre l'unité hors tension, vous devez déconnecter tous les cordons de la source d'alimentation.



VORSICHT

An Netz-, Telefon- und Datenleitungen können gefährliche Spannungen anliegen.

Aus Sicherheitsgründen:

- Bei Gewitter an diesem Gerät keine Kabel anschließen oder lösen. Ferner keine Installations-, Wartungs- oder Rekonfigurationsarbeiten durchführen.
- Gerät nur an eine Schutzkontaktsteckdose mit ordnungsgemäß geerdetem Schutzkontakt anschließen.
- Alle angeschlossenen Geräte ebenfalls an Schutzkontaktsteckdosen mit ordnungsgemäß geerdetem Schutzkontakt anschließen.
- Die Signalkabel nach Möglichkeit einhändig anschließen oder lösen, um einen Stromschlag durch Berühren von Oberflächen mit unterschiedlichem elektrischem Potenzial zu vermeiden.
- Geräte niemals einschalten, wenn Hinweise auf Feuer, Wasser oder Gebäudeschäden vorliegen.

- Die Verbindung zu den angeschlossenen Netzkabeln, Telekommunikationssystemen, Netzwerken und Modems ist vor dem Öffnen des Gehäuses zu unterbrechen, sofern in den Installations- und Konfigurationsprozeduren keine anders lautenden Anweisungen enthalten sind.
- Zum Installieren, Transportieren und Öffnen der Abdeckungen des Computers oder der angeschlossenen Einheiten die Kabel gemäß der folgenden Tabelle anschließen und abziehen.

Zum Anschließen der Kabel gehen Sie wie folgt vor	Zum Abziehen der Kabel gehen Sie wie folgt vor
1. Schalten Sie alle Einheiten AUS. 2. Schließen Sie erst alle Kabel an die Einheiten an. 3. Schließen Sie die Signalkabel an die Buchsen an. 4. Schließen Sie die Netzkabel an die Steckdose an. 5. Schalten Sie die Einheit EIN.	1. Schalten Sie alle Einheiten AUS. 2. Ziehen Sie zuerst alle Netzkabel aus den Netzsteckdosen. 3. Ziehen Sie die Signalkabel aus den Buchsen. 4. Ziehen Sie alle Kabel von den Einheiten ab.



CAUTION:

Eine verbrauchte Lithiumbatterie nur durch eine Batterie mit der Teilenummer 45C1566 oder eine gleichwertige, vom Hersteller empfohlene Batterie ersetzen. Enthält das System ein Modul mit einer Lithiumbatterie, dieses nur durch ein Modul desselben Typs und von demselben Hersteller ersetzen. Die Batterie enthält Lithium und kann bei unsachgemäßer Verwendung, Handhabung oder Entsorgung explodieren.

Die Batterie nicht:

- mit Wasser in Berührung bringen.
- über 100 C erhitzen.
- reparieren oder zerlegen.

Die örtlichen Bestimmungen für die Entsorgung von Sondermüll beachten.



ACHTUNG:

Bei der Installation von Lasergeräten (wie CD-ROM-Laufwerken, DVD- aufwerken, Einheiten mit Lichtwellenleitertechnik oder Sendern) Folgendes beachten:

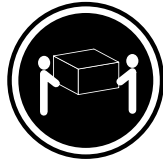
- Die Abdeckungen nicht entfernen. Durch Entfernen der Abdeckungen des Lasergeräts können gefährliche Laserstrahlungen freigesetzt werden. Das Gerät enthält keine zu wartenden Teile.
- Werden Steuerelemente, Einstellungen oder Durchführungen von Prozeduren anders als hier angegeben verwendet, kann gefährliche Laserstrahlung auftreten.



VORSICHT

Einige Lasergeräte enthalten eine Laserdiode der Klasse 3A oder 3B. Beachten Sie Folgendes:

Laserstrahlung bei geöffneter Verkleidung. Nicht in den Strahl blicken. Keine Lupen oder Spiegel verwenden. Strahlungsbereich meiden.



≥18 kg



≥32 kg



≥55 kg

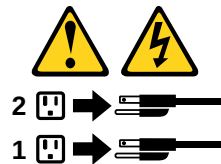
ACHTUNG:

Arbeitsschutzrichtlinien beim Anheben der Maschine beachten.



ACHTUNG:

Mit dem Netzschalter an der Einheit und am Netzteil wird die Stromversorgung für die Einheit nicht unterbrochen. Die Einheit kann auch mit mehreren Netzkabeln ausgestattet sein. Um die Stromversorgung für die Einheit vollständig zu unterbrechen, müssen alle zum Gerät führenden Netzkabel vom Netz getrennt werden.



סכנה

זרם חשמלי המועבר בכבלי חשמל, טלפון ותקשורת הוא מסוכן.

כדי להימנע מסכנת התחשמלות:

- אל תחברו או תנתקו כבלים, ואל תבצעו פעולת התקנה, תחזוקה או שינוי תצורה במוצר זה במהלך סופת ברקים.
- חברו את כל כבלי החשמל לשקע חשמל מחווט ומארק כהלכה.
- חברו כל ציוד שיחובר למוצר זה לשקעי חשמל מחוטים כהלכה.
- במידת האפשר, השתמשו ביד אחת בלבד לחיבור או לניתוק של כבלי אותות.
- לעולם אל תפעילו ציוד כלשהו כאשר יש עדות לנזק מבני או לנזק כתוצאה מאש או ממים.
- נתקו את כבלי החשמל, מערכות התקשורת, התקני הרשת והמודמים המחוברים לפני פתיחת כיסויי ההתקן, אלא אם הליכי ההתקנה וקביעת התצורה מורים אחרת.
- בעת התקנה, העברה או פתיחת כיסויים במוצר זה או בהתקנים המחוברים, חברו ונתקו את הכבלים כמתואר בטבלה שלהלן.

כדי לחבר	כדי לנתק
1. כבו הכל.	1. כבו הכל.
2. ראשית, חברו את כל הכבלים להתקנים.	2. ראשית, נתקו את כבלי החשמל מהשקעים.
3. חברו את כבלי האותות למחברים.	3. נתקו את כבלי האותות מהמחברים.
4. חברו את כבלי החשמל לשקעים.	4. הסירו את כל הכבלים מההתקנים.
5. הפעילו את ההתקן.	



זהירות:

בעת החלפת סוללת הליתיום, השתמשו רק בסוללה בעלת מק"ט 45C1566 או בסוג תואם שהומלץ על ידי היצרן. אם המערכת כוללת מודול המכיל סוללת ליתיום, החליפו אותו רק במודול מאותו סוג ומתוצרת אותו יצרן. הסוללה מכילה ליתיום, ועלולה להתפוצץ אם לא משתמשים ומטפלים בה או משליכים אותה כראוי.

לעולם:

- אל תטבלו במים
 - אל תחממו לטמפרטורה הגבוהה מ-100°C (212°F)
 - אל תתקנו או תפרקו
- השליכו את הסוללה כנדרש לפי התקנות והחוקים המקומיים.



זהירות:

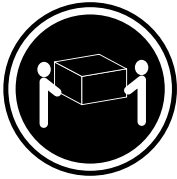
בעת התקנת מוצרי ליזר (כגון כונני תקליטורים ו-DVD, התקני סיב אופטי או משדרים), שימו לב לאזהרות הבאות:

- אל תסירו את הכיסויים. הסרת הכיסויים של מוצר הליזר עלולה לגרום לחשיפה לקרינת ליזר מסוכנת. אין חלקים ברי טיפול בתוך ההתקן.
- שינויים, שימוש בבקורות או ביצוע הליכים אחרים מאלה המתוארים כאן, עלולים לגרום לחשיפה לקרינה מסוכנת.



סכנה

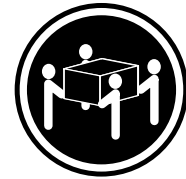
מוצרי ליזר מסוימים מכילים דיודת ליזר מסוג Class 3A או Class 3B. שימו לב לאזהרה הבאה:
כאשר הוא פתוח, המוצר פולט קרינת ליזר. אל תביטו ישירות בקרן, אל תביטו ישירות בעזרת ציוד אופטי,
והימענו מחשיפה לקרן.



≤ 18 ק"ג (37 ליב')



≤ 32 ק"ג (70.5 ליב')



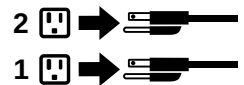
≤ 55 ק"ג (121.2 ליב')

זהירות:
השתמשו בהליכים
הנאותים בעת
הרמת הציוד.



זהירות:

לחצן ההפעלה של ההתקן ומתג ההפעלה של ספק החשמל אינם מפסיקים את זרם החשמל המסופק להתקן.
בנוסף, ההתקן עשוי לכלול יותר מכבל חשמל אחד. כדי לסלק את כל הזרם החשמלי מההתקן,
ודאו שכל כבלי החשמל מנותקים ממקור החשמל.



PERICOLO

La corrente elettrica proveniente dai cavi di alimentazione, del telefono e di comunicazione può essere pericolosa.

Per evitare il rischio di scosse elettriche:

- Non collegare o scollegare qualsiasi cavo oppure effettuare l'installazione, la manutenzione o la riconfigurazione del prodotto durante un temporale.
- Collegare tutti i fili elettrici a una presa di alimentazione correttamente cablata e dotata di messa a terra.
- Collegare alle prese elettriche appropriate tutte le apparecchiature che verranno utilizzate per questo prodotto.
- Se possibile, utilizzare solo una mano per collegare o scollegare i cavi di segnale.
- Non accendere assolutamente apparecchiature in presenza di incendi, perdite d'acqua o danno strutturale.
- Scollegare i cavi di alimentazione, i sistemi di telecomunicazione, le reti e il modem prima di aprire i coperchi del dispositivo, salvo istruzioni contrarie relative alle procedure di installazione e configurazione.
- Collegare e scollegare i cavi come descritto nella seguente tabella quando vengono effettuate operazioni di installazione, spostamento o apertura dei coperchi di questo prodotto o delle unità collegate.

Per collegarsi	Per scollegarsi
1. SPEGNERE le apparecchiature. 2. Innanzitutto, collegare tutti i cavi alle unità. 3. Collegare i cavi di segnale ai connettori. 4. Collegare i cavi di alimentazione alla presa. 5. Accendere l'unità.	1. SPEGNERE le apparecchiature. 2. Innanzitutto, rimuovere i cavi di alimentazione dalla presa. 3. Rimuovere i cavi di segnale dai connettori. 4. Rimuovere tutti i cavi dalle unità.



ATTENZIONE:

Quando si sostituisce la batteria al litio, utilizzare solo il Numero parte 45C1566 o un tipo di batteria equivalente consigliato dal produttore. Se sul sistema è presente un modulo che contiene una batteria al litio, sostituirlo solo con un tipo di modulo dello stesso tipo della stessa casa di produzione. La batteria contiene litio e può esplodere se usata, maneggiata o smaltita in modo non corretto.

Non:

- Gettare o immergere la batteria nell'acqua
- Riscaldarla ad una temperatura superiore ai 100 gradi C (212 gradi F)
- Smontarla, ricaricarla o tentare di ripararla

Le batterie usate vanno smaltite in accordo alla normativa in vigore (DPR 915/82 e successive disposizioni e disposizioni locali).



ATTENZIONE:

Quando vengono installati prodotti laser (quali CD-ROM, unità DVD-ROM, unità a fibre ottiche o trasmettenti), tener presente quanto segue:

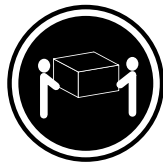
- Non rimuovere gli sportelli. L'apertura di un'unità laser può determinare l'esposizione a radiazioni laser pericolose. All'interno dell'unità non vi sono parti su cui effettuare l'assistenza tecnica.
- L'utilizzo di controlli, regolazioni o l'esecuzione di procedure non descritti nel presente manuale possono provocare l'esposizione a radiazioni pericolose.



PERICOLO

Alcune unità laser contengono un diodo laser di Classe 3A o Classe 3B. Tener presente quanto segue:

Aprendo l'unità vengono emesse radiazioni laser. Non fissare il fascio, non guardarlo direttamente con strumenti ottici ed evitare l'esposizione al fascio.



≥18 kg



≥32 kg



≥55 kg

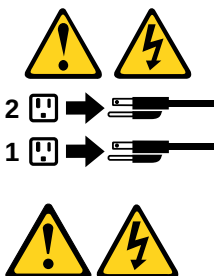
ATTENZIONE:

Prestare attenzione nel sollevare l'apparecchiatura.



ATTENZIONE:

Il pulsante di controllo dell'alimentazione presente sull'unità e l'interruttore dell'alimentatore non disattivano l'alimentazione corrente fornita all'unità. E' possibile che l'unità disponga di più cavi di alimentazione. Per disattivare l'alimentazione dall'unità, accertarsi che tutti i cavi di alimentazione siano scollegati dalla fonte di alimentazione.



위험

전원, 전화, 통신 케이블의 전류는 위험합니다.

감전의 위험을 피하려면 다음과 같이 하십시오.

- 번개가 치는 날에는 케이블을 연결 또는 분리하거나 본 제품을 설치, 보수, 재구성하지 마십시오.
- 모든 전원 코드는 올바르게 접지된 전기 콘센트에 연결하십시오.
- 본 제품에 연결될 장치는 올바르게 배선된 콘센트에 연결하십시오.
- 신호 케이블을 연결 또는 분리할 때 가능하면 한 손만을 사용하십시오.
- 불 또는 물로 인한 손상이나 구조적인 손상이 있을 경우 장치의 전원을 절대 켜지 마십시오.
- 설치 및 구성 과정에 별도의 지시 사항이 없는 경우, 장치의 덮개를 열기 전에 연결된 전원 코드, 원격 통신 시스템, 네트워크, 모뎀을 분리하십시오.
- 본 제품이나 연결된 장치를 설치, 이동하거나 덮개를 열 때 다음 표와 같은 순서로 케이블을 연결하거나 분리하십시오.

연결할 때:	분리할 때:
1. 모든 장치의 전원을 끄십시오. 2. 먼저 모든 케이블을 장치에 연결하십시오. 3. 커넥터에 신호 케이블을 연결하십시오. 4. 콘센트에 전원 코드를 연결하십시오. 5. 장치의 전원을 켜십시오.	1. 모든 장치의 전원을 끄십시오. 2. 먼저 콘센트에서 전원 코드를 분리하십시오. 3. 커넥터에서 신호 케이블을 분리하십시오. 4. 장치에서 모든 케이블을 분리하십시오.



주의:

배터리를 교환할 때는 Part Number 45C1566 또는 제조업체에서 지정한 동일한 종류의 제품을 사용하십시오. 사용자의 시스템이 리튬 배터리를 포함하는 모듈일 경우, 동일한 제조업체에서 동일한 모듈 유형으로 생산된 제품으로 교체하십시오. 배터리에는 리튬이 함유되어 있어 잘못 사용, 취급 또는 폐기할 경우 폭발의 위험이 있습니다.

사고를 방지하려면 다음 사항을 준수하십시오.

- 배터리를 물 속에 던지거나 침수시키지 마십시오.
- 100°C (212°F) 이상 가열하지 마십시오.
- 수리하거나 분해하지 마십시오.

배터리를 폐기할 때는 법령 또는 회사의 안전 수칙에 따라 폐기하십시오.



주의:

CD-ROM, DVD-ROM 장치, 광섬유 장치 또는 송신 장치와 같은 레이저 제품을 설치할 때, 다음과 같은 취급 주의사항을 참고하십시오.

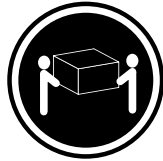
- 덮개를 열지 마십시오. 덮개를 열면 레이저 복사 에너지에 노출될 위험이 있습니다. 장치 내부에는 사용자가 조정하거나 수리할 수 있는 부품이 없습니다.
- 규정된 것 이외의 절차 수행, 제어 조정 등의 행위로 인해 해로운 레이저 복사에 노출될 수 있습니다.



위험

일부 장비에는 임베디드 클래스 3A 또는 클래스 3B 레이저 다이오드가 있습니다. 다음 주의사항에 유의하십시오.

드라이브가 열리면 레이저 복사 에너지가 방출됩니다. 광선이 눈에 직접 쏘이지 않도록 하십시오. 나안 또는 광학 기구를 착용한 상태에서 광선을 직접 바라보지 않도록 하십시오.



≥ 18 kg (37 lbs)



≥ 32 kg (70.5 lbs)

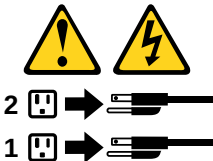


≥ 55 kg (121.2 lbs)

주의:
제품을 들어 올릴 때
안전 규제를 따르십시오.



주의:
장치의 전원 제어 버튼 및 전원 공급 장치의 전원 스위치를 사용하여 장치에 공급되는 전기를 차단하지 마십시오.
장치는 둘 이상의 코드를 가지고 있을 수 있습니다. 장치에서 모든 전원을 차단하려면 콘센트에서 코드가 모두
분리되어 있는지 확인하십시오.



PELIGRO

La corriente eléctrica procedente de cables de alimentación, teléfonos y cables de comunicación puede ser peligrosa.

Para evitar el riesgo de descarga eléctrica:

- No conecte ni desconecte los cables ni realice ninguna tarea de instalación, mantenimiento o reconfiguración de este producto durante una tormenta eléctrica.
- Conecte todos los cables de alimentación a tomas de corriente debidamente cableadas y conectadas a tierra.
- Cualquier equipo que se conecte a este producto también debe conectarse a tomas de corriente debidamente cableadas.
- Siempre que sea posible, utilice una sola mano para conectar o desconectar los cables de señal.

- No encienda nunca un equipo cuando hay señales de fuego, agua o daños estructurales.
- Desconecte los cables de alimentación, los sistemas de telecomunicaciones, las redes y los módems conectados antes de abrir las cubiertas de los dispositivos, a menos que se indique lo contrario en los procedimientos de instalación y configuración.
- Conecte y desconecte los cables, como se describe en la tabla siguiente, cuando instale, mueva o abra las cubiertas de este producto o de los dispositivos conectados.

Para conectar	Para desconectar
1. APÁGUELO todo. 2. En primer lugar, conecte todos los cables a los dispositivos. 3. Conecte los cables de señal a los conectores. 4. Enchufe los cables de alimentación a las tomas de corriente. 5. Encienda el dispositivo.	1. APÁGUELO todo. 2. En primer lugar, desenchufe los cables de alimentación de las tomas de corriente. 3. Desconecte los cables de señal de los conectores. 4. Desconecte todos los cables de los dispositivos.



PRECAUCIÓN:

Quando sustituya una batería de litio, utilice solamente una batería número de pieza 45C1566 u otra de tipo equivalente recomendada por el fabricante. Si su sistema dispone de un módulo que contiene una batería de litio, reemplácelo sólo con el mismo tipo de módulo, del mismo fabricante. La batería contiene litio y puede explotar si no se utiliza, manipula o desecha correctamente.

No debe:

- Arrojarla al agua o sumergirla en ella
- Exponerla a temperaturas superiores a 100°C (212°F)
- Repararla o desmontarla

Deshágase de la batería según especifiquen las leyes o normas locales.



PRECAUCIÓN:

Quando haya productos láser (como unidades de CD-ROM, unidades de DVD, dispositivos de fibra óptica o transmisores) instalados, tenga en cuenta lo siguiente:

- No quite las cubiertas. Si quita las cubiertas del producto láser, podría quedar expuesto a radiación láser peligrosa. Dentro del dispositivo no existe ninguna pieza que requiera servicio técnico.
- Si usa controles o ajustes o realiza procedimientos que no sean los especificados aquí, podría exponerse a radiaciones peligrosas.



PELIGRO

Algunos productos láser tienen incorporado un diodo láser de clase 3A o clase 3B. Tenga en cuenta lo siguiente:

Cuando se abre, queda expuesto a radiación láser. No mire directamente al rayo láser, ni siquiera con instrumentos ópticos, y evite exponerse directamente al rayo láser.



≥18 kg



≥32 kg



≥55 kg

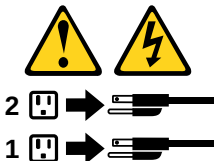
PRECAUCIÓN:

Adopte procedimientos seguros al levantar el equipo.



PRECAUCIÓN:

El botón de control de alimentación del dispositivo y el interruptor de alimentación de la fuente de alimentación no desconectan la corriente eléctrica suministrada al dispositivo. Además, el dispositivo podría tener más de un cable de alimentación. Para suprimir toda la corriente eléctrica del dispositivo, asegúrese de que todos los cables de alimentación estén desconectados de la toma de corriente.



Chapter 2. Product overview

This chapter provides the following information:

- Locations of connectors
- Locations of components
- Locations of parts on the system board
- Locations of internal drives
- Computer features
- Software programs provided by Lenovo

Locations

This section provides the following topics:

- “Locating connectors, controls, and indicators on the front of your computer” on page 29
- “Locating connectors on the rear of your computer” on page 30
- “Locating components” on page 32
- “Locating parts on the system board” on page 36
- “Locating internal drives” on page 37
- “Locating the machine type and model label” on page 39

Note: The components in your computer might look slightly different from the illustrations.

Locating connectors, controls, and indicators on the front of your computer

The following illustration shows the locations of the connectors, controls, and indicators on the front of your computer.

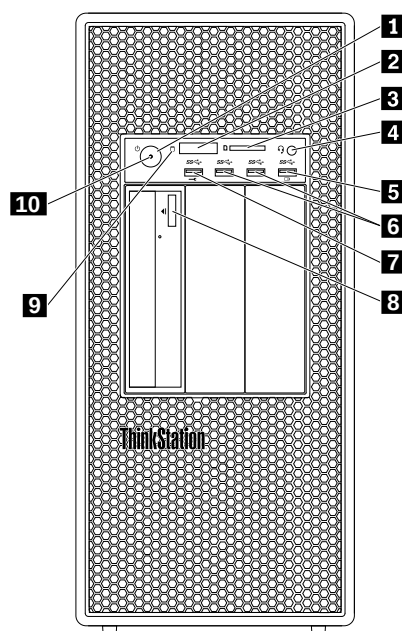


Figure 1. Front connector, control, and indicator locations

1 Power button	2 Four-digit diagnostic display
3 SD card reader slot	4 Headset connector
5 Always On USB 3.0 connector	6 USB 3.0 connectors (2)
7 Diagnostic USB 3.0 connector	8 Optical drive eject/close button (some models)
9 Hard disk drive activity indicator	10 Power indicator

Note: The orientation of the ThinkStation® logo plate on the front of your computer is adjustable. When you lay the computer on its side, you can slightly pull out the logo plate, turn it 90° counterclockwise, and then push it back in.

Locating connectors on the rear of your computer

The following illustration shows the locations of the connectors on the rear of your computer. Some connectors on the rear of your computer are color-coded to help you determine where to connect the cables on your computer.

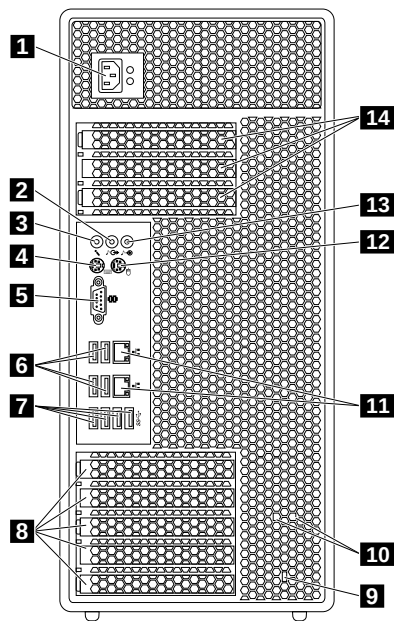


Figure 2. Rear connector locations

1 Power cord connector	2 Audio line-out connector
3 Microphone connector	4 PS/2 keyboard connector
5 Serial connector	6 USB 2.0 connectors (4)
7 USB 3.0 connectors (4)	8 PCI card area (PCI cards available vary by computer model)
9 Security-lock slot	10 Key nest
11 Ethernet connectors (2)	12 PS/2 mouse connector
13 Audio line-in connector	14 PCI card area (PCI cards available vary by computer model)

Notes:

- A discrete graphics card or a network interface card can be installed in the appropriate Peripheral Component Interconnect (PCI) or PCI Express card slot. If such a card is installed, ensure that you use the connectors on the card instead of the corresponding connectors on the computer.
- Depending on your computer model, one or more graphics cards might be installed to provide the following connectors:
 - DisplayPort® connector
 - Digital Visual Interface (DVI) connector
 - Mini DisplayPort® connector

Connector	Description
Audio line-in connector	Used to receive audio signals from an external audio device, such as a stereo system. When you attach an external audio device, a cable is connected between the audio line-out connector of the device and the audio line-in connector of the computer.
Audio line-out connector	Used to send audio signals from the computer to external devices, such as powered stereo speakers (speakers with built-in amplifiers), headphones, multimedia keyboards, or the audio line-in connector on a stereo system or other external recording device.
DisplayPort connector	Used to attach a high-performance monitor, a direct-drive monitor, or other devices that use a DisplayPort connector.
DVI connector	Used to attach a DVI monitor or other devices that use a DVI connector.
Ethernet connector	Used to attach an Ethernet cable for a local area network (LAN). Note: To operate the computer within Federal Communications Commission (FCC) Class B limits, use a Category 5 Ethernet cable.
Microphone connector	Used to attach a microphone to your computer when you want to record sound or if you use speech-recognition software.
Mini DisplayPort connector	Used to attach a high-performance monitor, a direct-drive monitor, or other devices that use a Mini DisplayPort connector. The Mini DisplayPort connector is a miniaturized version of a DisplayPort connector.
PS/2 keyboard connector	Used to attach a keyboard that uses a Personal System/2 (PS/2) keyboard connector.
PS/2 mouse connector	Used to attach a mouse, a trackball, or other pointing devices that use a PS/2 mouse connector.
Serial connector	Used to attach an external modem, a serial printer, or other devices that use a 9-pin serial connector.
USB 2.0 connector	Use this connector to attach a device that requires a USB 2.0 connection, such as a keyboard, a mouse, a scanner, a printer, or a personal digital assistant (PDA).
USB 3.0 connector	Use this connector to attach a device that requires a USB 2.0 or USB 3.0 connection, such as a keyboard, a mouse, a scanner, a printer, or a PDA.

Locating components

The following illustration shows the locations of the various components in your computer. To remove the computer cover, see “Removing the computer cover” on page 111.

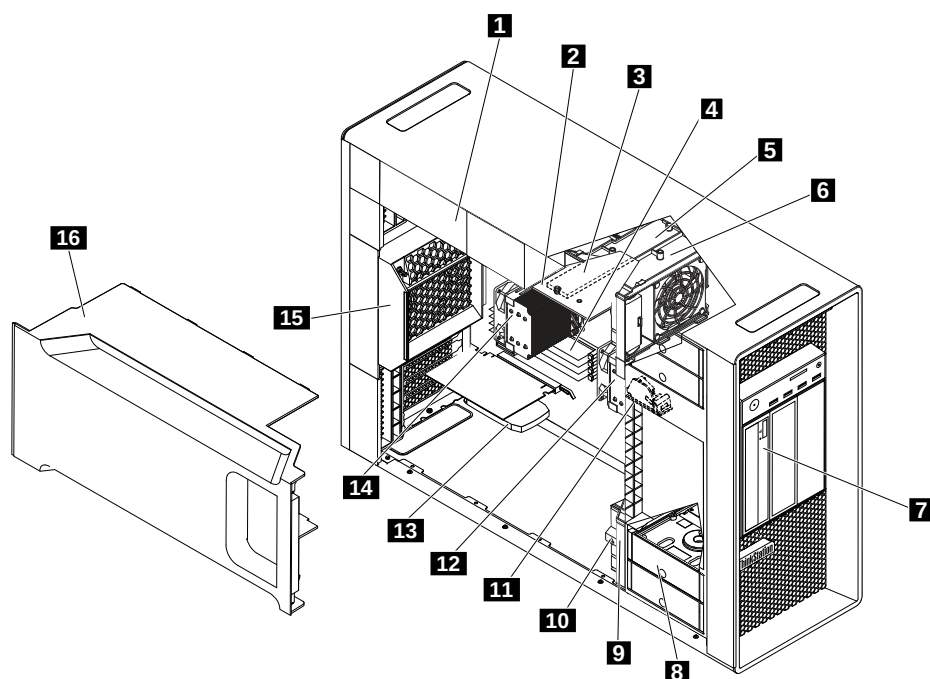


Figure 3. Component locations

1 Power supply assembly	2 Flex adapter (some models)
3 M.2 solid-state drive (some models)	4 Memory modules (amount varies by model)
5 Multi-function bracket	6 Front fan assembly
7 Optical drive, flex module, or front-access storage enclosure (amount and combination vary by model)	8 Hard disk drive, hybrid drive, or solid-state drive (amount and combination vary by model)
9 Front fan assembly	10 Multi-function bracket
11 Cover presence switch (intrusion switch)	12 Heat sink and fan assembly 1
13 PCI card (vary by computer model)	14 Heat sink and fan assembly 2 (some models)
15 Rear fan assembly	16 Direct cooling air baffle

Locating major FRUs and CRUs

Figure 4 “Locating major FRUs and CRUs” on page 34 shows the locations of the major FRUs and Customer Replaceable Units (CRUs) in the computer. To remove the computer cover, see “Removing the computer cover” on page 111.

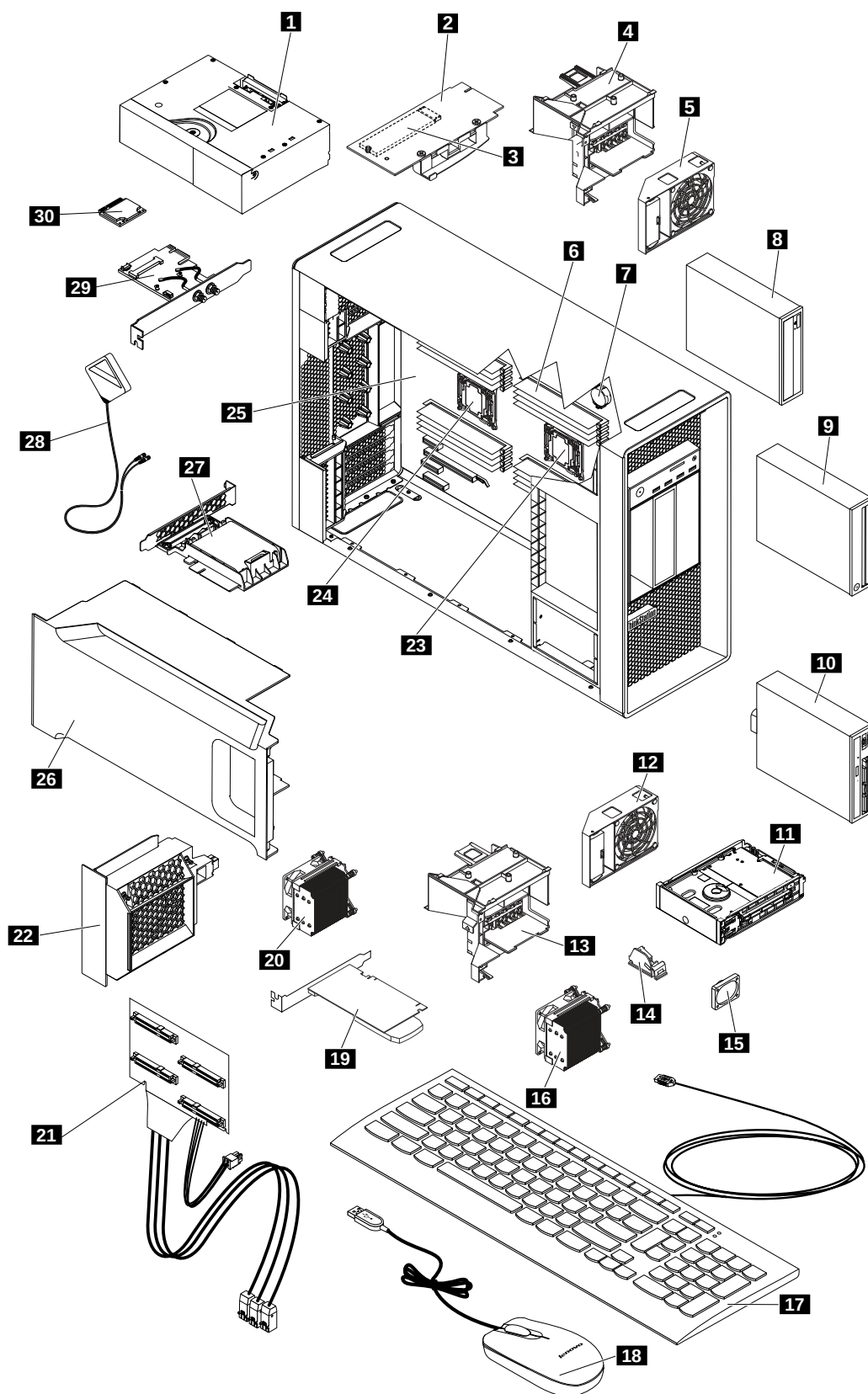


Figure 4. Locating major FRUs and CRUs

The following table lists the major FRUs shown in Figure 4 “Locating major FRUs and CRUs” on page 34 and identifies which FRUs are also self-service CRUs or optional-service CRUs.

Notes:

- Self-service CRUs: These CRUs unplug or are secured by no more than two screws. Examples of these types of CRUs include the keyboard, the mouse, any USB device, and the power cord. Other self-service CRUs depending on product design might include memory modules, adapter cards, hard disk drives, and optical drives.
- Optional-service CRUs: These CRUs are isolated parts within the computer and are concealed by an access panel that is typically secured by more than two screws. Once the access panel is removed, the specific CRU is visible.

Number	FRU description	Self-service CRU	Optional-service CRU
1	Power supply assembly	Yes	No
2	Flex adapter (some models)	No	Yes
3	M.2 solid-state drive (some models)	Yes	No
4	Multi-function bracket 1	Yes	No
5	Front fan assembly 1	Yes	No
6	Memory modules (amount varies by model)	Yes	No
7	Battery	Yes	No
8	Optical drive	Yes	No
9	Front-access storage enclosure	No	Yes
10	Flex module	Yes	No
11	Hard disk drive, hybrid drive, or solid-state drive (amount and combination vary by model)	Yes	No
12	Front fan assembly 2	Yes	No
13	Multi-function bracket 2	Yes	No
14	Cover presence switch (intrusion switch)	No	No
15	Internal speaker	No	No
16	Heat sink and fan assembly 1	No	Yes
17	Keyboard	Yes	No
18	Mouse	Yes	No
19	PCI card (vary by computer model)	Yes	No
20	Heat sink and fan assembly 2 (some models)	No	Yes
21	Blind-connect assembly	No	No
22	Rear fan assembly	Yes	No
23	Microprocessor 1	No	No
24	Microprocessor 2	No	No
25	System board	No	No
26	Direct cooling air baffle	Yes	No

Number	FRU description	Self-service CRU	Optional-service CRU
27	Super capacitor module (some models)	No	No
28	Wi-Fi antenna	Yes	No
29	Wi-Fi adapter card	Yes	No
30	Wi-Fi card module	No	Yes

For detailed FRU information, such as the FRU part numbers and supported computer models, go to:
<http://www.lenovo.com/serviceparts-lookup>

Locating parts on the system board

The following illustration shows the locations of the parts on the system board.

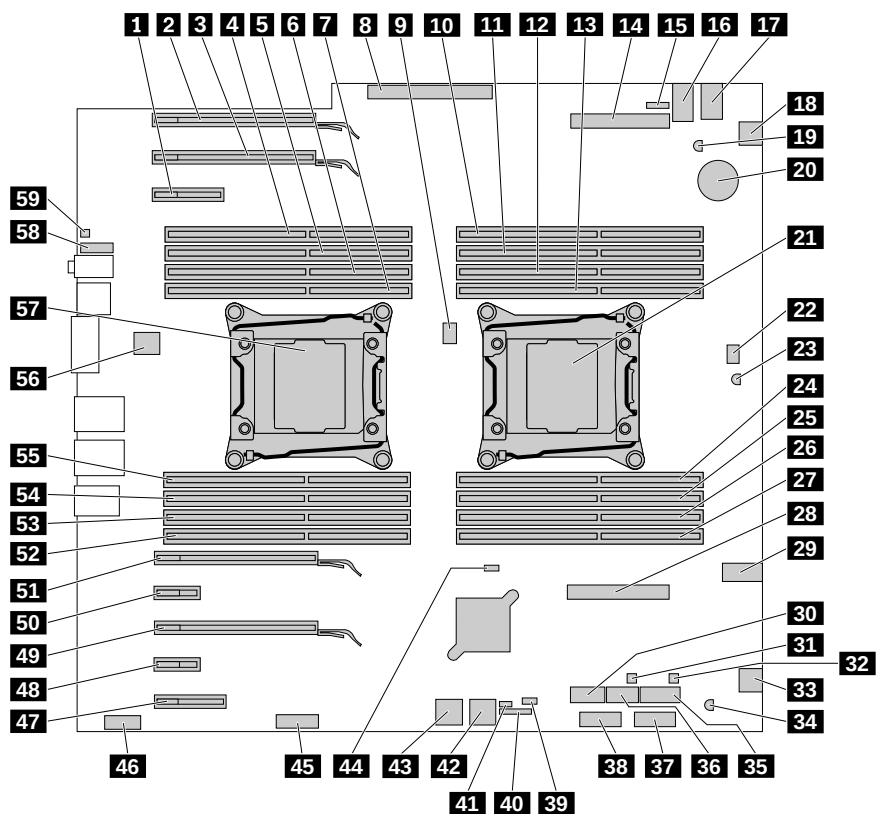


Figure 5. System board part locations

1 PCI Express 2.0 x4 card slot	2 PCI Express 3.0 x16 graphics card slot
3 PCI Express 3.0 x16 graphics card slot	4 Memory slot
5 Memory slot	6 Memory slot
7 Memory slot	8 Power supply connector
9 Microprocessor fan connector 2	10 Memory slot
11 Memory slot	12 Memory slot
13 Memory slot	14 Flex adapter slot 2

15 Optical-drive fan connector	16 4-pin power connector
17 4-pin power connector	18 Front fan assembly connector
19 Thermal sensor	20 Battery
21 Microprocessor 1	22 Microprocessor fan connector 1
23 Thermal sensor	24 Memory slot
25 Memory slot	26 Memory slot
27 Memory slot	28 Flex adapter slot 1
29 4-pin power connector	30 eSATA connector
31 Front-access storage enclosure control connector	32 Front-access storage enclosure control connector
33 Front fan assembly connector	34 Thermal sensor
35 SATA 3.0 connector	36 SATA 3.0 connector
37 29-in-1 card reader connector	38 Front USB 3.0 connector
39 Cover presence switch connector (intrusion switch connector)	40 Thunderbolt™ adapter control connector
41 Internal-storage-drive activity indicator connector (used only with a 9364 RAID card)	42 SATA 1/SATA 2 connector
43 SATA 3/SATA 4 connector	44 Clear CMOS /Recovery jumper
45 Front panel connector	46 Seven-segment indicator
47 PCI Express 2.0 x4 card slot	48 PCI Express 2.0 x1 card slot
49 PCI Express 3.0 x16 graphics card slot	50 PCI Express 2.0 x1 card slot
51 PCI Express 3.0 x16 graphics card slot	52 Memory slot
53 Memory slot	54 Memory slot
55 Memory slot	56 Rear fan assembly connector
57 Microprocessor 2 (some models)	58 Front audio connector
59 Internal speaker connector	

Locating internal drives

Internal drives are devices that your computer uses to read and store data. You can add drives to your computer to increase storage capacity and enable your computer to read other types of media. Internal drives are installed in bays.

When you install or replace an internal drive, note the type and size of the drive that each bay supports and correctly connect the required cables. Refer to the appropriate section in “Installing or replacing hardware” on page 111 for instructions on how to install or replace internal drives for your computer.

The following illustration shows the locations of the drive bays.

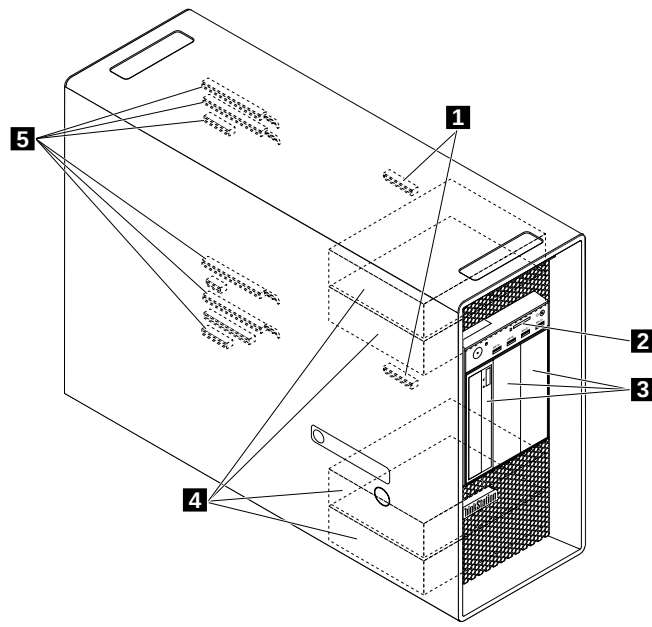


Figure 6. Drive bay locations

1 Flex adapter slots

Depending on your computer model, the following flex adapters might be installed in the flex adapter slots:

- Flex adapter with two mini Serial Attached SCSI (SAS) high-density (HD) connectors
- Flex adapter with one Serial Advanced Technology Attachment (SATA) 3.0 connector, one USB 2.0 connector, and two mini-SAS HD connectors
- Flex adapter with two M.2 slots (with the M.2 solid-state drive installed in some models)

2 Secure digital (SD) card reader slot (with an SD card installed in some models)

3 Optical drive bays

Depending on your computer model, the following devices might be installed in the optical drive bays:

- Optical drive
- Front-access storage enclosure
- Flex module

Note: The flex module might be installed with the following:

- IEEE 1394 connector
- eSATA connector
- 29-in-1 card reader
- Slim optical drive

4 Storage drive bays (with hard disk drives, solid-state drives or hybrid drives installed in some bays)

5 PCI Express x16 graphics card slots and PCI Express x4 card slots (with PCI Express solid-state drives or other PCI cards installed in some models)

Locating the machine type and model label

The machine type and model label identifies your computer. When you contact Lenovo for help, the machine type and model information helps support technicians to identify your computer and provide faster service.

The machine type and model label is attached on the front of your computer as shown.

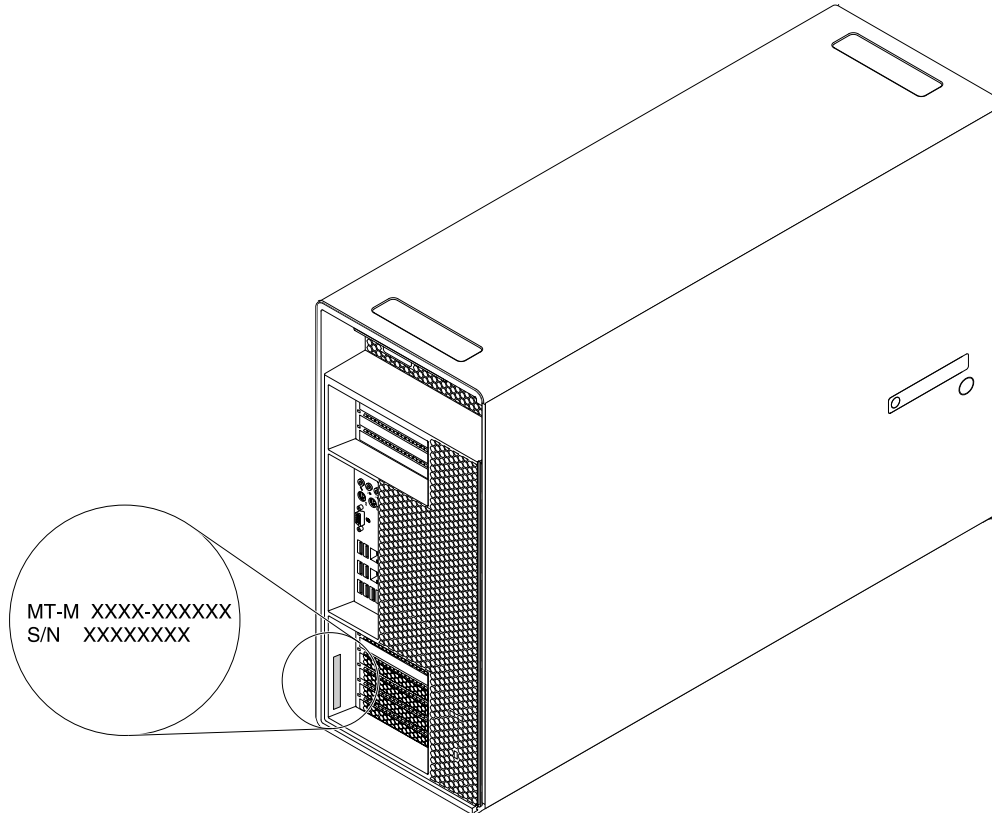


Figure 7. The machine type and model label location

Features

The computer features introduced in this section cover various computer models.

To view the information about your specific model, do the following:

- On the Microsoft® Windows® 7 operation system, click **Start**, right-click **Computer**, and select **Properties** to view the information.
- On the Microsoft Windows 8.1 operating system, go to the desktop and move your pointer to the top-right or bottom-right corner of the screen to display the charms. Then click **Settings → PC info** to view the information.
- On the Microsoft Windows 10 operating system, click the Start button to open the Start menu. Then, click **Settings → System → About** to view the information.

Microprocessor

To view the microprocessor information of your computer, refer to the instructions on how to view the information about your specific model at the beginning of this section.

Memory

Your computer supports up to 16 double data rate 4 (DDR4) error correction code (ECC) unbuffered dual inline memory modules (UDIMMs), DDR4 ECC registered DIMMs (RDIMMs), or DDR4 ECC load reduced DIMMs (LRDIMMs).

For more information, see “Installing or replacing a memory module” on page 162.

Internal drives

- Card reader
- Hard disk drive
- Hybrid drive (available on some models)
- Optical drive
- Solid-state drive (available on some models)

Video features

Discrete graphics card installed in one of the PCI Express x16 graphics card slots (available on some models) (the connectors vary by graphics card)

Note: Your computer is installed with one or more graphics cards that vary by computer model. Depending on your computer model, the graphics cards might provide the following connectors:

- DisplayPort connector
- DVI connector
- Mini DisplayPort connector

Audio features

Integrated audio controller supports the following connectors and devices on your computer:

- Audio line-in connector
- Audio line-out connector
- Headset connector
- Internal speaker
- Microphone connectors

Input/Output (I/O) features

- 100/1000 Mbps Ethernet connector
- 9-pin serial connectors
- Audio connectors (audio line-in connector, audio line-out connector, headset connector, and microphone connector)
- Display connectors (DisplayPort connector, DVI connector, and Mini DisplayPort connector) (vary by graphics card)
- PS/2 keyboard connector
- PS/2 mouse connector
- USB connectors

For more information, see “Locating connectors, controls, and indicators on the front of your computer” on page 29 and “Locating connectors on the rear of your computer” on page 30.

Expansion

- Hard disk drive bays
- Flex adapter slots
- Optical drive bays
- PCI Express x1 card slots
- PCI Express x4 card slots
- PCI Express x16 graphics card slots
- SD card reader slot

For more information, see “Locating internal drives” on page 37 and “Locating parts on the system board” on page 36.

Power supply

1300-watt automatic voltage-sensing power supply

System management features

- Ability to store power-on self-test (POST) hardware test results
- Desktop Management Interface (DMI)

Desktop Management Interface provides a common path for users to access information about all aspects of a computer, including processor type, installation date, attached printers and other peripherals, power sources, and maintenance history.

- ErP LPS compliance mode

The energy-related products directive (ErP) lowest power state (LPS) compliance mode reduces the consumption of electricity when your computer is in sleep or off mode. For more information, see “Enabling ErP LPS compliance mode” on page 68.

- Intel Standard Manageability (ISM)

Intel Standard Manageability is hardware and firmware technology that builds certain functionality into computers in order to make them easier and less expensive for businesses to monitor, maintain, update, upgrade, and repair.

- Intel Active Management Technology (AMT)

Intel Active Management Technology is hardware- and firmware-based technology that makes computers easier and less expensive for businesses to monitor, maintain, update, upgrade, and repair.

- Intel Rapid Storage Technology enterprise (RSTe)

Intel RSTe is a device driver that provides support for SATA or SAS Redundant Array of Independent Disks (RAID) 0, 1, 5, and 10 arrays on specific Intel chipset system boards to enhance hard disk drive performance.

- Preboot Execution Environment (PXE)

The Preboot Execution Environment is an environment to start computers using a network interface independent of data storage drives (such as the hard disk drive) or installed operating systems.

- System Management (SM) Basic Input/Output System (BIOS) and SM software

The SM BIOS specification defines data structures and access methods in a BIOS that allows a user or application to store and retrieve information specific about the computer in question.

- Wake on LAN

Wake on LAN is an Ethernet computer networking standard that allows a computer to be turned on or woken up by a network message. The message is usually sent by a program running on another computer on the same local area network.

- Windows Management Instrumentation (WMI)

Windows Management Instrumentation is a set of extensions to the Windows Driver Model. It provides an operating system interface through which instrumented components provide information and notification.

Security features

- Ability to enable and disable a device
- Ability to enable and disable USB connectors individually
- Computrace Agent software embedded in firmware
- Cover presence switch (also called intrusion switch)
- Keyboard with fingerprint reader (available on some models)
- Power-on password (POP), administrator password, and hard disk password to deter unauthorized use of your computer
- Startup sequence control
- Startup without keyboard or mouse
- Support for a Kensington-style cable lock
- Support for a keylock
- Trusted Platform Module (TPM)

For more information, see Chapter 5 “Security” on page 61.

Preinstalled operating system

Your computer is preinstalled with one of the following operating systems:

- Windows 7
- Windows 8.1
- Windows 10

Operating systems certified or tested for compatibility (varies by model type)

The operating systems listed here are being certified or tested for compatibility at the time this publication goes to press. Additional operating systems might be identified by Lenovo as compatible with your computer following the publication of this manual. This list is subject to change. To determine if an operating system has been certified or tested for compatibility, check the Web site of the operating system provider.

- Linux®

Specifications

This section lists the physical specifications for your computer.

Dimensions

Width: 200 mm (7.87 inches)

Height: 446 mm (17.56 inches)

Depth: 620 mm (24.41 inches)

Weight

Maximum configuration as shipped: 30 kg (66.14 lb)

Environment

- Air temperature:

Operating: From 10°C (50°F) to 35°C (95°F)

Storage in original shipping package: From -40°C (-40°F) to 60°C (140°F)

Storage without package: From -10°C (14°F) to 60°C (140°F)

- Humidity:

Operating: 20%–80% (non-condensing)

Storage: 20%–90% (non-condensing)

- Altitude:

Operating: From -15.2 m (-50 ft) to 3048 m (10 000 ft)

Storage: From -15.2 m (-50 ft) to 10 668 m (35 000 ft)

Electrical input

Input voltage: From 100 V ac to 240 V ac

Input frequency: 50/60 Hz

Lenovo programs

Your computer comes with Lenovo programs to help you work more easily and securely. Depending on the Windows operating system preinstalled, the programs might vary.

Accessing a program on your computer

Note: For Windows 7, some of the Lenovo programs might be ready to be installed, so you need to install them manually. Then, you can access and use these programs. To install such a program, open the Lenovo ThinkVantage® Tools program, and click **View → Tiles** to view the program icons. Follow the instructions under greyed-out icons to locate the icon for the desired program. Double-click the icon to install the program.

To access a program on your computer, do the following:

- For Windows 7 or Windows 10:

- From Windows Search:

1. Depending on your Windows version, do the following:

- For Windows 7: Click the Start button to open the Start menu, and then type the program name into the search box.
- For Windows 10: Type the program name into the search box next to the Start button.

2. In the search results, click the name of the desired program to launch the program.

- From the Start menu or Control Panel:

1. Click the Start button to open the Start menu. Then, click the name of the desired program to launch the program.

2. If the program name is not displayed, click **All Programs** for Windows 7 or **All apps** for Windows 10 to display the program list. From the list or a folder in the list, click the name of the desired program to launch the program.
 3. If the program name is not displayed on the Start menu, access the program from Control Panel.
 - a. Depending on your Windows version, do the following:
 - For Windows 7: Click **Control Panel** on the Start menu.
 - For Windows 10: Right-click the Start button to open the Start context menu, and then click **Control Panel**.
 - b. View Control Panel by Large icons or Small icons, and then click the name of the desired program to launch the program.
- For Windows 8.1:
 1. Press the Windows logo key  to go to the Start screen. Click the name of the desired program to launch the program.
 2. If you cannot find the program you need, click the arrow icon  in the bottom-left corner of the screen to go to the Apps screen. Find the desired program in the apps list or search for it from the search box in the top-right corner of the screen.

An introduction to Lenovo programs

This topic provides a brief introduction to some Lenovo programs.

Note: Depending on your computer model, some of the programs might not be available.

- **Fingerprint Manager Pro or ThinkVantage Fingerprint Software (Windows 7 and Windows 8.1)**

The integrated fingerprint reader provided on some keyboards enables you to enroll your fingerprint and associate it with your power-on password, hard disk password, and Windows password. As a result, fingerprint authentication can replace passwords and enable simple and secure user access. A fingerprint reader keyboard is available with select computers or can be purchased for computers that support this option.

- **Lenovo Companion (Windows 8.1 and Windows 10)**

Your computer's best features and capabilities should be easy to access and understand. With Lenovo Companion, they are. Use Lenovo Companion to do the following:

- Optimize your computer's performance, monitor your computer's health, and manage system updates.
- Access your user guide, check warranty status, and view accessories customized for your computer.
- Read how-to articles, explore Lenovo forums, and stay up-to-date on technology news with articles and blogs from trusted sources.

Lenovo Companion is filled with exclusive Lenovo content to help you learn more about what you can do with your computer.

- **Lenovo Device Experience or Lenovo PC Experience (Windows 10)**

The Lenovo Device Experience or Lenovo PC Experience program helps you work more easily and securely. The program provides easy access to Lenovo ThinkVantage Tools or Lenovo Tools, important settings and information about your computer, the Lenovo Support Web site, and so on.

- **Lenovo ID (Windows 10)**

The Lenovo ID program enables you to create your Lenovo ID and access all supported Lenovo programs and web portals with single sign-on.

- **Lenovo Solution Center (Windows 7, Windows 8.1, and Windows 10)**

The Lenovo Solution Center program enables you to troubleshoot and resolve computer problems. It combines diagnostic tests, system information collection, security status, and support information, along with hints and tips for maximum system performance.

- **Lenovo Support (Windows 8.1)**

The Lenovo Support program enables you to register your computer with Lenovo and check the computer health condition and battery status. The program also enables you to download and view user manuals for your computer, get the warranty information, and explore help and support information.

- **Lenovo ThinkVantage Tools (Windows 7)**

The Lenovo ThinkVantage Tools program provides easy access to various tools to help you work more easily and securely.

- **Lenovo Tools (Windows 8.1)**

The Lenovo Tools program guides you to a host of information sources and provides easy access to various tools to help you work more easily and securely.

- **Recovery Media (Windows 7)**

The Recovery Media program enables you to restore the contents of the hard disk drive to the factory-default settings.

- **Rescue and Recovery (Windows 7)**

The Rescue and Recovery program is a one-button recovery and restore solution. It includes a set of self-recovery tools to help you diagnose computer problems, get help, and recover from system crashes, even if you cannot start the Windows operating system.

- **System Update (Windows 7 and Windows 8.1)**

The System Update program helps you keep the software on your computer up-to-date by downloading and installing software update packages. Examples of these software update packages include Lenovo programs, device drivers, UEFI BIOS updates, and other third-party programs.

Chapter 3. Using your computer

This chapter provides information about the following topics:

- “Registering your computer” on page 47
- “Using Windows shortcut keys” on page 47
- “Using fingerprint authentication” on page 64
- “Using the wheel mouse” on page 47
- “Setting the computer volume” on page 49
- “Using a disc” on page 49
- “Navigating among screens on the Windows 8.1 operating system” on page 50
- “Accessing Control Panel on the Windows 8.1 operating system” on page 52
- “Frequently asked questions” on page 52

Registering your computer

When you register your computer with Lenovo, you enter required information into a Lenovo database. The information enables Lenovo to contact you when there is a recall or other severe problem and provide quicker service when you call Lenovo for help. In addition, some locations offer extended privileges and services to registered users.

To register your computer with Lenovo, go to <http://www.lenovo.com/register> and follow the instructions on the screen.

Using Windows shortcut keys

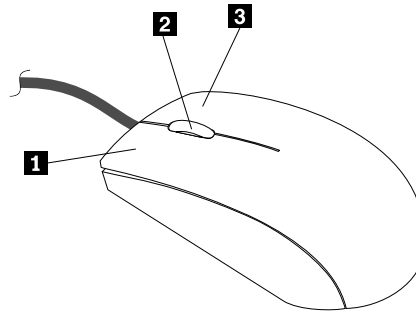
Both the standard keyboard and the fingerprint reader keyboard provide three special shortcut keys that you can use with your Microsoft Windows operating system.

- The two Windows logo keys  are located beside the Alt key on both sides of the spacebar. On the Windows 7 or Windows 10 operating system, press the Windows logo key to open the Start menu. On the Windows 8.1 operating system, press the Windows logo key to switch between the current workspace and the Start screen. The style of the Windows logo varies depending on the keyboard type.
- The context-menu key  is located next to the Ctrl key on the right side of the Spacebar. Pressing the context-menu key opens the context menu for the active program, icon, or object.

Note: You can use the mouse or the Up and Down arrow keys to highlight menu selections.

Using the wheel mouse

The wheel mouse has the following controls:



1 Primary mouse button: Use this button to select or start a program or menu item.

2 Wheel: Use the wheel to control the scrolling action of the mouse. The direction in which you rotate the wheel controls the direction of the scrolling action.

3 Secondary mouse button: Use this button to display a menu for the active program, icon, or object.

You can switch the function of the primary and secondary mouse buttons and change other default behavior through the Mouse Properties window. To open the Mouse Properties window, go to Control Panel, view Control Panel by Large icons or Small icons, and then click **Mouse**.

Managing power

Power management reduces the power consumption of certain components of the computer such as the system power supply, processor, hard disk drives, and some monitors.

Advanced configuration and power interface (ACPI) BIOS

Being an ACPI BIOS system, the operating system is allowed to control the power management features of the computer and the setting for Advanced Power Management (APM) BIOS mode is ignored. Not all operating systems support ACPI BIOS mode.

Automatic Power-on features

The Automatic Power-On features within the Power Management menu allow you to enable and disable features that turn on the computer automatically.

- **Wake Up on Alarm:** You can specify a date and time at which the computer will be turned on automatically. This can be either a single event or a daily event.
- **Wake on LAN:** If the computer has a properly configured token-ring or Ethernet LAN adapter card that is Wake on LAN-enabled and there is remote network management software, you can use the Wake on LAN feature. When you set Wake on LAN to **Enabled**, the computer will turn on when it receives a specific signal from another computer on the local area network (LAN).

To enable the Wake on LAN function or the Wake Up on Alarm function on the Windows 8.1 operating system, do the following:

1. Open Control Panel.
2. Click **Hardware and Sound → Power Options**.
3. In the left panel, click **Choose what the power button does**.
4. In the **Shutdown setting** section, clear **Turn on fast startup**.

Note: If the settings are unavailable, click **Change settings that are currently unavailable**.

5. Click **Save changes**.

Setting the computer volume

To set the computer volume, do the following:

1. Click the volume icon in the Windows notification area on the taskbar.

Note: If the volume icon is not displayed in the Windows notification area, add the icon to the notification area. See Windows help system for detailed information.

2. Follow the instructions on the screen and the hover text to adjust the volume, mute the speaker, or unmute the speaker.

Using a disc

This section provides information about the following topics:

- “Using the optical drive” on page 49
- “Handling and storing a disc” on page 49
- “Playing and removing a disc” on page 50
- “Recording a disc” on page 50

Using the optical drive

Depending on the model, your computer is equipped with one of the following optical drives:

- CD-ROM drive: Used to read CDs only.
- DVD-ROM drive: Used to read DVDs and CDs.
- BD-ROM drive: Used to read blu-ray discs (BDs), DVDs, and CDs.
- Recordable optical drive: Used to read and record a disc.

When using the optical drive, follow these guidelines:

- Do not place the computer in a location where the drive is exposed to any of the following conditions:
 - High temperature
 - High humidity
 - Excessive dust
 - Excessive vibration or sudden shock
 - An inclined surface
 - Direct sunlight
- Do not insert any object other than a disc into the drive.
- Do not insert damaged discs into the drive. Warped, scratched, or dirty discs can damage the drive.
- Before moving the computer, remove the disc from the drive.

Handling and storing a disc

When handling and storing a disc, follow these guidelines:

- Hold the disc by its edges. Do not touch the surface of the side that is not labeled.
- To remove dust or fingerprints, wipe the disc with a clean, soft cloth from the center to the outside. Wiping the disc in a circular direction might cause loss of data.
- Do not write or stick paper on the disc.

- Do not scratch or mark the disc.
- Do not place or store the disc in direct sunlight.
- Do not use benzene, thinners, or other cleaners to clean the disc.
- Do not drop or bend the disc.

Playing and removing a disc

To play a disc, do the following:

1. With the computer on, press the eject/close button on the front of the optical drive. The tray slides out of the drive.
2. Insert a disc into the tray. Some optical drive has a snap hub in the center of the tray. If your drive has a snap hub, support the tray with one hand and then push center of the disc until it snaps into place.
3. Press the eject/close button again or gently push the tray forward to close the tray. The disc player program starts automatically. For more information, refer to the help system of the disc player program.

To remove a disc from the optical drive, do the following:

1. With the computer on, press the eject/close button on the front of the optical drive. The tray slides out of the drive.
2. Carefully remove the disc from the tray.
3. Press the eject/close button again or gently push the tray forward to close the tray.

Note: If the tray does not slide out of the drive when you press the eject/close button, turn off your computer. Then, insert a straightened paper clip into the emergency-eject hole adjacent to the eject/close button. Use the emergency eject only in an emergency.

Recording a disc

If your optical drive supports recording, you can record a disc by doing the following:

1. Insert a recordable disc into the optical drive that supports recording.
2. Open the PowerDVD Create, PowerProducer, or Power2Go program. See “Accessing a program on your computer” on page 43.
3. Follow the instructions on the screen.

Navigating among screens on the Windows 8.1 operating system

To navigate among the desktop, the Start screen, and applications opened from the Start screen on the Windows 8.1 operating system, do one of the following:

- From the Start screen, do one of the following to navigate to the most recently accessed workspace (application, setting, or desktop):
 - Using a pointing device: Move the pointer to the extreme bottom-left corner of the screen until the Windows Start-screen control  is displayed; then click the icon.
 - Using a touch screen: Swipe in and out on the left edge of the screen. Representations of all available workspaces are displayed along the left edge of the screen. Tap the Windows Start-screen control  at the bottom.
- From the desktop or any other workspace that is opened from the Start screen, do one of the following to navigate to the Start screen:
 - Note:** The Windows Start-screen control  is displayed only when you have at least one active workspace in the background of the system.

- Using a pointing device:
 - From the desktop, click the Windows Start-screen control  in the bottom-left corner of the screen.
 - From any other workspace, move the pointer to the extreme bottom-left corner of the screen until the Windows Start-screen control  is displayed; then click the icon.
- Using a touch screen: Do one of the following:
 - From the desktop, tap the Windows Start-screen control  in the bottom-left corner of the screen.
 - From any other workspace, do one of the following:
 - Swipe in and out on the left edge of the screen. Representations of all available workspaces are displayed along the left edge of the screen. Tap the Windows Start-screen control  at the bottom.
 - Swipe in from the right edge of the screen to display the charms; then tap **Start**.
- From any workspace (Start screen, desktop, PC settings, or application opened from the Start screen), go to another previously-opened workspace using any of the following procedures:
 - To navigate to a previously accessed workspace (application, setting, or desktop), do one of the following:
 - Using a pointing device:
 1. Do one of the following:
 - Move the pointer to the extreme top-left corner of the screen and then move the pointer downward along the left edge of the screen.
 - Move the pointer to the extreme bottom-left corner of the screen and then move the pointer upward along the left edge of the screen.

Representations of all available workspaces are displayed along the left edge of the screen.

Note: Only active workspaces that you have accessed during the current Windows session are displayed along the left edge. If you close an active workspace, its representation will not be displayed along the left edge of the screen.

 2. Click the representation.
 - Using a touch screen:
 - Method 1
 1. Swipe in and out on the left edge of the screen. Representations of all available workspaces are displayed along the left edge of the screen.
 2. Tap the desired workspace.
 - Method 2
 1. Swipe in from the left edge of the screen to navigate to the next available workspace.
 2. Repeat step 1 until you navigate to the desired workspace.
 - To navigate to the most recently accessed workspace (application, PC settings, or desktop), do one of the following:
 - Using a pointing device: Move the pointer to the extreme top-left corner of the screen until the Windows Start-screen control  is displayed; then click the icon.
 - Using a touch screen: Swipe in from the left edge of the screen.

For information about using other features of the Windows 8.1 operating system, open the **Help+Tips** application from the Start screen or Apps screen. Alternatively, refer to the Windows help system. For more information, see “Windows help system” on page 189.

Accessing Control Panel on the Windows 8.1 operating system

On the Windows operating system, you can view and change computer settings through Control Panel. To access Control Panel on the Windows 8.1 operating system, do one of the following:

- From the desktop
 1. Move the pointer to the top-right or bottom-right corner of the screen to display the charms.
 2. Click **Settings**.
 3. Click **Control Panel**.
- From the Start screen
 1. Click the down arrow  in the bottom-left corner of the screen to go to the Apps screen.
 2. Scroll to the right side, and click **Control Panel** in the **Windows System** section.

Frequently asked questions

The following are some of the frequently asked questions and their answers. The answers can help you optimize the use of your computer.

For the answers to more frequently asked questions about using your computer, go to:
<http://www.lenovo.com/support/faq>

How can I get my user guide in another language?

The user guide is available in various languages at:
<http://www.lenovo.com/support>

Where is my recovery disc set or recovery USB key?

Depending on your Windows version, your computer might come with a recovery disc set or recovery USB key. If your computer does not come with it, contact the Lenovo Customer Support Center to order a recovery disc set or recovery USB key. For a list of Lenovo Support phone numbers, go to <http://www.lenovo.com/support/phone>. If you cannot find the support telephone number for your country or region, contact your Lenovo reseller.

How can I restore my computer settings?

Your computer provides a program that enables you to restore the computer settings. For more information, see Chapter 10 “Recovery information” on page 103.

Additionally, in case of a hard-disk-drive failure, you can order a recovery disc set from the Lenovo Customer Support Center. For information about contacting the Customer Support Center, see Chapter 12 “Getting information, help, and service” on page 189. Before using the recovery disc set, refer to the documentation that comes with the disc set.

Note: A recovery disc set might contain multiple discs. Ensure that you have all of the discs ready before starting the recovery process. During the recovery process, you might be prompted to change discs.

Where can I find help about the Windows operating system?

See “Windows help system” on page 189.

How can I change the Windows 8.1 startup behavior to open either the desktop or the Start screen?

On the Windows 8.1 operating system, you can set the computer to open either the desktop or the Start screen by default. To set the default startup screen, do the following:

1. On the desktop, right-click on the taskbar at the bottom of the screen.
2. Click **Properties**. The “Taskbar and Navigation properties” window is displayed.
3. On the **Navigation** tab, locate the **Start screen** section, and then do one of the following:
 - To set the desktop as your default startup screen, select **When I sign in or close all apps on a screen, go to the desktop instead of Start**.
 - To set the Start screen as your default startup screen, clear the **When I sign in or close all apps on a screen, go to the desktop instead of Start** check box.
4. Click **OK** to save the new setting.

Chapter 4. You and your computer

This chapter provides information about accessibility, comfort, and relocating your computer to other countries or regions.

Accessibility and comfort

Good ergonomic practice is important to get the most from your personal computer and to avoid discomfort. Arrange your workplace and the equipment you use to suit your individual needs and the kind of work that you perform. In addition, use healthy work habits to maximize your performance and comfort while using your computer.

The following topics provide information about arranging your work area, setting up your computer equipment, and establishing healthy work habits.

Arranging your workspace

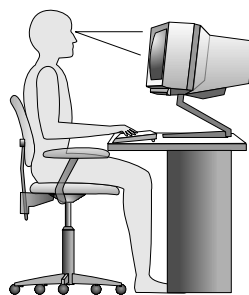
To get the most from your computer, arrange both the equipment you use and your work area to suit your needs and the kind of work you do. Your comfort is of foremost importance, but light sources, air circulation, and the location of electrical outlets can also affect the way you arrange your workspace.

Comfort

Although no single working position is ideal for everyone, here are a few guidelines to help you find a position that suits you best.

Sitting in the same position for a long time can cause fatigue. The backrest and seat of your chair should adjust independently and provide good support. The seat should have a curved front to relieve pressure on the thighs. Adjust the seat so that your thighs are parallel to the floor and your feet are either flat on the floor or on a footrest.

When using the keyboard, keep your forearms parallel to the floor and your wrists in a comfortable position. Use a light touch on the keyboard and your hands and fingers relaxed. Change the angle of the keyboard for maximum comfort by adjusting the position of the keyboard feet.



Adjust the monitor so the top of the screen is at, or slightly below, eye level. Place the monitor at a comfortable viewing distance, usually 51–61 cm (20–24 inches). Then, position the monitor so that you can view it without twisting your body. Also, position other equipment you use regularly, such as the telephone or a mouse, within easy reach.

Glare and lighting

Position the monitor to minimize glare and reflections from overhead lights, windows, and other light sources. Reflected light from shiny surfaces can cause annoying reflections on your monitor screen. Place the monitor at right angles to windows and other light sources, when possible. Reduce overhead lighting, if necessary, by turning off lights or using lower wattage bulbs. If you install the monitor near a window, use curtains or blinds to block the sunlight. You can adjust the brightness and contrast controls on the monitor as the room lighting changes throughout the day.

Where it is impossible to avoid reflections or to adjust the lighting, an antiglare filter placed over the screen might be helpful. However, these filters might affect the clarity of the image on the screen; try them only after you have exhausted other methods of reducing glare.

Dust buildup compounds problems associated with glare. Remember to clean your monitor screen periodically using a soft cloth as directed in your monitor documentation.

Air circulation

Your computer and monitor produce heat. The computer has a fan that pulls in fresh air and forces out hot air. The monitor lets hot air escape through vents. Blocking the air vents can cause overheating, which might result in a malfunction or damage. Place the computer and monitor so that nothing blocks the air vents; usually, 51 mm (2 inches) of air space is sufficient. Also, ensure that the vented air is not blowing on people.

Electrical outlets and cable lengths

The following factors might determine the final placement of your computer:

- Location of electrical outlets
- Length of power cords
- Length of the cables that are connected to the monitor and other devices

When arranging your workspace:

- Avoid the use of extension cords. When possible, plug the computer power cord directly into an electrical outlet.
- Keep power cords and cables neatly routed away from walkways and other areas where they might get kicked accidentally.

For more information about power cords, see “Power cords and power adapters” on page 1.

Accessibility information

Lenovo is committed to providing users who have hearing, vision, and mobility limitations with greater access to information and technology. This section provides information about the ways these users can get the most out of their computer experience. You also can get the most up-to-date accessibility information from the following Web site:

<http://www.lenovo.com/accessibility>

Keyboard shortcuts

The following table contains keyboard shortcuts that can help make your computer easier to use.

Note: Depending on your keyboard, some of the following keyboard shortcuts might not be available.

Keyboard shortcut	Function
Windows logo key + U	Open Ease of Access Center
Right Shift for eight seconds	Turn on or turn off Filter Keys
Shift five times	Turn on or turn off Sticky Keys
Num Lock for five seconds	Turn on or turn off Toggle Keys
Left Alt+Left Shift+Num Lock	Turn on or turn off Mouse Keys
Left Alt+Left Shift+PrtScn (or PrtSc)	Turn on or turn off High Contrast

For more information, go to <http://windows.microsoft.com/>, and then perform a search using any of the following keywords: keyboard shortcuts, key combinations, shortcut keys.

Ease of Access Center

Ease of Access Center on the Windows operating system enables users to configure their computers to suit their physical and cognitive needs.

To use Ease of Access Center, do the following:

- Depending on your Windows version, do the following:
 - For Windows 7: Click the Start button to open the Start menu, and then click **Control Panel**. View Control Panel by Large icons or Small icons, and then click **Ease of Access Center**.
 - For Windows 8.1: Move the pointer to the top-right or bottom-right corner of the screen to display the charms. Then, click **Settings → Change PC settings → Ease of Access**.
 - For Windows 10: Click the Start button to open the Start menu. Then, click **Settings → Ease of Access**.
- Choose the appropriate tool by following the instructions on the screen.

Ease of Access Center mainly includes the following tools:

- **Magnifier**
Magnifier is a useful utility that enlarges the entire screen or part of the screen so that you can see the items better.
- **Narrator**
Narrator is a screen reader that reads aloud what is displayed on the screen and describes events such as error messages.
- **On-Screen Keyboard**
If you prefer to type or enter data into your computer using a mouse, joystick, or other pointing device instead of a physical keyboard, you can use On-Screen Keyboard. On-Screen Keyboard displays a visual keyboard with all the standard keys.
- **High Contrast**
High Contrast is a feature that heightens the color contrast of some text and images on your screen. As a result, those items are more distinct and easier to identify.
- **Personalized keyboard**
Adjust keyboard settings to make your keyboard easier to use. For example, you can use your keyboard to control the pointer and type certain key combinations easier.
- **Personalized mouse**

Adjust mouse settings to make your mouse easier to use. For example, you can change the pointer appearance and make it easier to manage windows with the mouse.

Speech Recognition

Speech Recognition enables you to control your computer by voice.

Using only your voice, you can start programs, open menus, click objects on the screen, dictate text into documents, and write and send e-mails. Everything you do with the keyboard and mouse can be done with only your voice.

To use Speech Recognition, do the following:

1. Depending on your Windows version, do the following:
 - For Windows 7: Click the Start button to open the Start menu, and then click **Control Panel**.
 - For Windows 8.1: Open Control Panel. See “Accessing Control Panel on the Windows 8.1 operating system” on page 52.
 - For Windows 10: Right-click the Start button to open the Start context menu, and then click **Control Panel**.
2. View Control Panel by Large icons or Small icons, and then click **Speech Recognition**.
3. Follow the instructions on the screen.

Screen-reader technologies

Screen-reader technologies are primarily focused on software program interfaces, help information systems, and various online documents. For additional information about screen readers, see the following:

- Using PDFs with screen readers:
<http://www.adobe.com/accessibility.html?promoid=DJGVE>
- Using the JAWS screen reader:
<http://www.freedomscientific.com/jaws-hq.asp>
- Using the NVDA screen reader:
<http://www.nvaccess.org/>

Screen resolution

You can make the text and images on your screen easier to read by adjusting the screen resolution of your computer.

To adjust the screen resolution, do the following:

1. Right-click a blank area on the desktop.
2. Depending on your Windows version, do the following:
 - For Windows 7 or Windows 8.1: Click **Screen resolution**.
 - For Windows 10: Click **Display settings**. On the **Display** tab, click **Advanced display settings**.
3. Follow the instructions on the screen.

Note: Setting the resolution too low might prevent some items from fitting on the screen.

Customizable item size

You can make the items on your screen easier to read by changing the item size.

- To change the item size temporarily, use the Magnifier tool in Ease of Access Center. See “Ease of Access Center” on page 57.

- To change the item size permanently, do the following:
 - Change the size of all the items on your screen.
 1. Right-click a blank area on the desktop.
 2. Depending on your Windows version, do the following:
 - For Windows 7 or Windows 8.1: Click **Screen resolution** → **Make text and other items larger or smaller**.
 - For Windows 10: Click **Display settings**.
 3. Change the item size by following the instructions on the screen.
 4. Click **Apply**. This change will take effect the next time you log in to the operating system.
 - Change the size of the items on a Web page.

Press and hold Ctrl, and then press the plus-sign key (+) to enlarge or the minus-sign key (-) to reduce the text size.
 - Change the size of the items on the desktop or a window.
- Note:** This function might not work on some windows.
- If your mouse has a wheel, press and hold Ctrl, and then scroll the wheel to change the item size.

Industry-standard connectors

Your computer provides industry-standard connectors that enable you to connect assistive devices.

For more information about the location and function of each connector, see “Locations” on page 29.

TTY/TDD conversion modem

Your computer supports the use of a text telephone (TTY) or the telecommunications device for the deaf (TDD) conversion modem. The modem must be connected between your computer and a TTY/TDD telephone. Then, you can type a message on your computer and send it to the telephone.

Documentation in accessible formats

Lenovo provides electronic documentation in accessible formats, such as properly tagged PDF files or HyperText Markup Language (HTML) files. Lenovo electronic documentation is developed to ensure that visually impaired users can read the documentation through a screen reader. Each image in the documentation also includes adequate alternative text so that visually impaired users can understand the image when they use a screen reader.

Moving your computer to another country or region

When you move your computer to another country or region, you must take local electrical standards into consideration.

If you relocate your computer to a country or region that uses an electrical outlet style different from the type you are currently using, you will have to purchase either electrical plug adapters or new power cords. You can order power cords directly from Lenovo.

For power cord information and part numbers, go to:

<http://www.lenovo.com/powercordnotice>

Chapter 5. Security

This chapter provides information about how to protect your computer from theft and unauthorized use.

Security features

The following security features are available on your computer:

- Computrace Agent software embedded in firmware

The Computrace Agent software is an IT asset management and computer theft recovery solution. The software detects if changes have been made on the computer, such as hardware, software, or the computer call-in location.

Note: You might have to purchase a subscription to activate the Computrace Agent software.

- Cover presence switch (also called intrusion switch)

The cover presence switch prevents your computer from logging in to the operating system when the computer cover is not properly installed or closed. To enable the cover presence switch connector on the system board, do the following:

1. Start the Setup Utility program. See “Starting the Setup Utility program” on page 65.
2. Set the administrator password. See “Setting, changing, and deleting a password” on page 66.
3. From the **Security** submenu, select **Chassis Intrusion Detection → Enabled**. The cover presence switch connector on the system board is enabled.

When you turn on the computer, if the cover presence switch detects that your computer cover is not correctly installed or closed, an error message will be displayed. To bypass the error message and log in to the operating system, do the following:

1. Properly install or close your computer cover. See “Completing the parts replacement” on page 187.
2. Press F1 to enter the Setup Utility program. Then press F10 to save and exit the Setup Utility program. The error message will not be displayed again.

- Ability to enable and disable devices and USB connectors

For more information, see “Enabling or disabling a device” on page 67.

- Integrated fingerprint reader (available on some models)

Fingerprint authentication can replace passwords and enable simple and secure user access. For more information, see “Using fingerprint authentication” on page 64.

- Trusted Platform Module (TPM)

Trusted Platform Module is a secure cryptoprocessor that can store cryptographic keys that protect information stored in your computer.

Locking the computer cover

Locking the computer cover helps prevent unauthorized people from gaining access to the inside of your computer. Your computer might come with a key lock  that is built into the computer cover. The keys for the key lock are attached to the rear of the machine. For security, store the keys in a secure place when you are not using them.

Note: The key lock and keys are available only in some models.

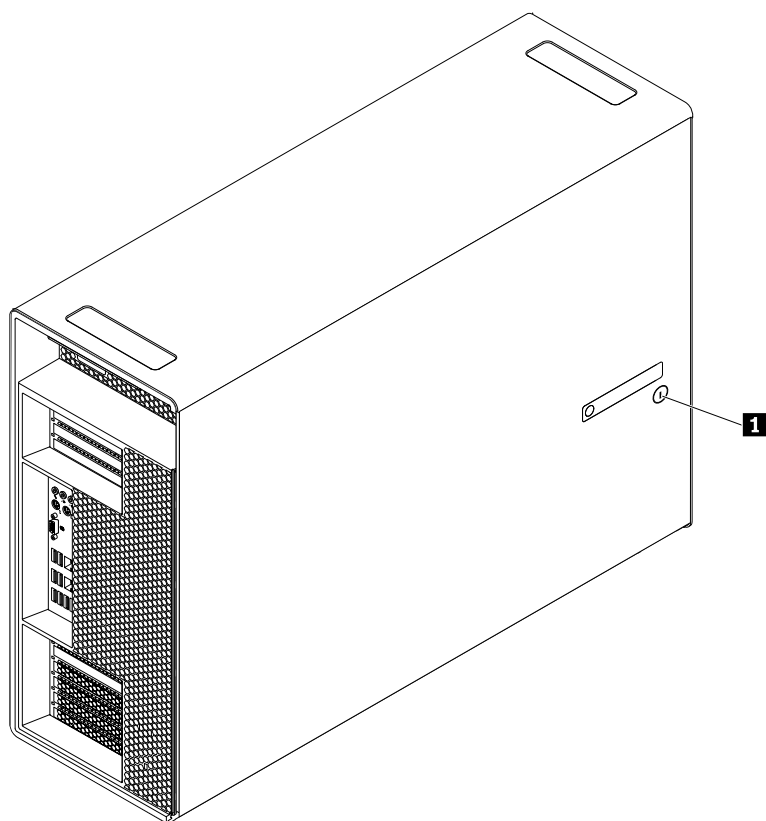


Figure 8. Locking the computer cover

Attaching a Kensington-style cable lock

You can use a Kensington-style cable lock to secure your computer to a desk, table, or other non-permanent fixture. The cable lock attaches to the security-lock slot at the rear of your computer. Depending on the type selected, the cable lock can be operated with a key or combination. You can order such a cable lock directly from Lenovo by searching for *Kensington* at:

<http://www.lenovo.com/support>

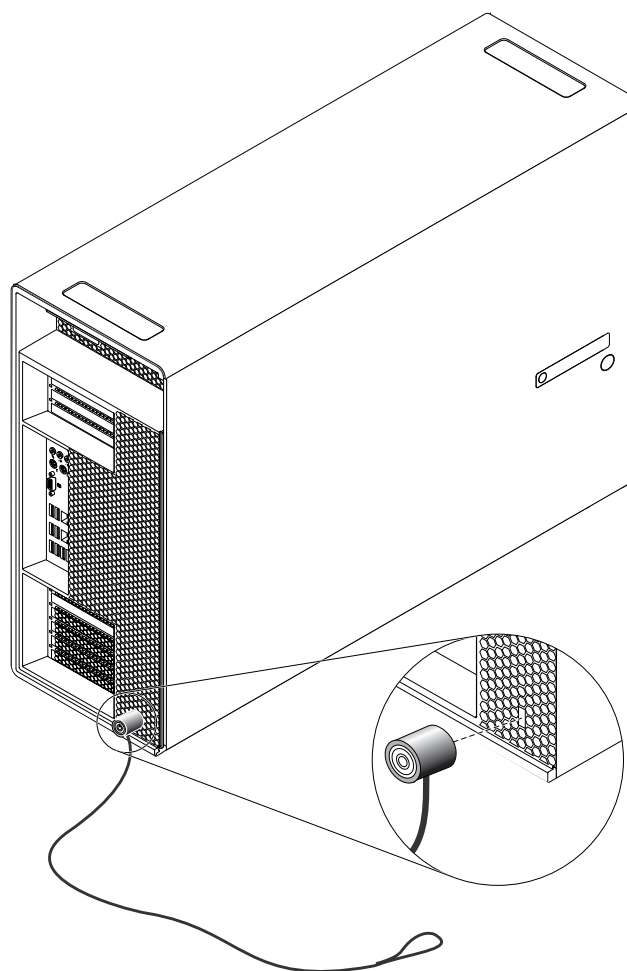


Figure 9. Kensington-style cable lock

Using passwords and Windows accounts

You can use BIOS passwords and Windows accounts to prevent unauthorized access to your computer and data.

- To use BIOS passwords, see “Using BIOS passwords” on page 66.
- To use Windows accounts, do the following:
 1. Depending on your Windows version, do the following:
 - For Windows 7: Click the Start button to open the Start menu, and then click **Control Panel → User Accounts**.
 - For Windows 8.1: Move the pointer to the top-right or bottom-right corner of the screen to display the charms. Then, click **Settings → Change PC settings → Accounts**.
 - For Windows 10: Click the Start button to open the Start menu, and then click **Settings → Accounts**.
 2. Follow the instructions on the screen.

Using fingerprint authentication

If your keyboard has a fingerprint reader, you can use fingerprint authentication to replace passwords for simple and secure user access. To use fingerprint authentication, first enroll your fingerprints and associate them with your passwords (such as the power-on password, hard disk password, and Windows password). Use the fingerprint reader and the fingerprint program to complete this procedure.

To use fingerprint authentication, do the following:

- For Windows 7 or Windows 8.1: Use the Fingerprint Manager Pro or ThinkVantage Fingerprint Software program provided by Lenovo. To open the program, see “Accessing a program on your computer” on page 43. For more information about using the program, refer to the help system of the program.
- For Windows 10: Use the fingerprint tool provided by Windows. Click the Start button to open the Start menu, and then click **Settings** → **Accounts** → **Sign-in options**. Follow the instructions on the screen.

To use the fingerprint reader, refer to the documentation shipped with the fingerprint keyboard or located on the Lenovo Support Web site at <http://www.lenovo.com/support/keyboards>.

Using and understanding firewalls

A firewall can be hardware, software, or a combination of both depending on the level of security required. Firewalls work on a set of rules to determine which inbound and outbound connections are authorized. If your computer is preinstalled with a firewall program, it helps protect against computer Internet security threats, unauthorized access, intrusions, and Internet attacks. It also protects your privacy. For more information about how to use the firewall program, refer to the help system of your firewall program.

The Windows operating system preinstalled on your computer provides the Windows Firewall. For details on using the Windows Firewall, refer to “Windows help system” on page 189.

Protecting data against viruses

Your computer is preinstalled with an antivirus program to help you guard against, detect, and eliminate viruses.

Lenovo provides a full version of antivirus software on your computer with a free 30-day subscription. After 30 days, you must renew the license to continue receiving the antivirus software updates.

Note: Virus definition files must be kept up-to-date to guard against new viruses.

For more information about how to use your antivirus software, refer to the help system of your antivirus software.

Chapter 6. Advanced configuration

This chapter provides the following information to help you configure the computer:

- “Using the Setup Utility program” on page 65
- “Updating or recovering the BIOS” on page 69
- “” on page

Using the Setup Utility program

The Setup Utility program is used to view and change the configuration settings of your computer, regardless of which operating system you are using. However, the operating system settings might override any similar settings in the Setup Utility program.

Starting the Setup Utility program

To start the Setup Utility program, do the following:

1. Ensure that your computer is turned off.
2. Turn on the computer. In the startup process, repeatedly press the F1 key until the main page of the Setup Utility program is displayed.

Note: If a power-on password or an administrator password has been set, the Setup Utility program menu will not be displayed until you enter the correct password. For more information, see “Using BIOS passwords” on page 66.

When the POST detects that the hard disk drive has been removed from your computer or the memory size has decreased, an error message will be displayed. You must do one of the following:

- Press F1 to enter the Setup Utility program.

Note: After you enter the Setup Utility program, press F10 to save changes and exit the Setup Utility program. Press Enter when prompted to confirm the exit. The error message will not be displayed again.

- Press F2 to bypass the error message and log in to the operating system.

Note: You have to enable the configuration change detection feature for the POST to detect the removal of the hard disk drive. To enable the configuration change detection feature, do the following:

1. Start the Setup Utility program.
2. From the Setup Utility program main menu, select **Security → Configuration Change Detection**, and press Enter.
3. Select **Enabled** and press Enter.
4. Press F10 to save changes and exit the Setup Utility program. Press Enter when prompted to confirm the exit.

Viewing and changing settings

The Setup Utility program menu lists various items about the system configuration. To view or change settings, start the Setup Utility program. See “Starting the Setup Utility program” on page 65. Then, follow the instructions on the screen.

You can use either the keyboard or the mouse to navigate through menu choices. The keys used to perform various tasks are displayed at the bottom of each screen.

Using BIOS passwords

By using the Setup Utility program, you can set passwords to prevent unauthorized access to your computer and data.

You do not have to set any passwords to use your computer. However, using passwords improves computer security. If you decide to set any passwords, read the following topics.

Setup Utility program password types

The following types of passwords are available:

- **Power-on password**
When a power-on password is set, you are prompted to enter a valid password each time the computer is turned on. The computer cannot be used until the valid password is entered.
- **Administrator password**
Setting an administrator password deters unauthorized users from changing configuration settings. If you are responsible for maintaining the configuration settings of several computers, you might want to set an Administrator password.

When an administrator password is set, you are prompted to enter a valid password each time you try to access the Setup Utility program. The Setup Utility program cannot be accessed until a valid password is entered.

If both the power-on password and administrator password are set, you can enter either password. However, you must use your Administrator password to change any configuration settings.
- **Hard disk password**
Setting a hard disk password prevents unauthorized access to the data on the hard disk drive. When a hard disk password is set, you are prompted to enter a valid password each time you try to access the hard disk drive.

Notes:

- After you set a hard disk password, your data on the hard disk drive is protected even if the hard disk drive is removed from one computer and installed in another.
- If the hard disk password is forgotten, there is no way to reset the password or recover data from the hard disk drive.

Password considerations

A password can be any combination of up to 64 alphabetic and numeric characters. For security reasons, it is recommended to use a strong password that cannot be easily compromised.

Note: The Setup Utility program passwords are not case sensitive.

To set a strong password, consider the following guidelines:

- Have at least eight characters in length
- Contain at least one alphabetic character and one numeric character
- Not be your name or your user name
- Not be a common word or a common name
- Be significantly different from your previous passwords

Setting, changing, and deleting a password

To set, change, or delete a password, do the following:

1. Start the Setup Utility program. See “Starting the Setup Utility program” on page 65.

2. From the Setup Utility program main menu, select **Security**.
3. Depending on the password type, select **Set Power-On Password**, **Set Administrator Password**, or **Hard Disk Password**.
4. Follow the instructions on the right side of the screen to set, change, or delete a password.

Note: A password can be any combination of up to 64 alphabetic and numeric characters. For more information, see “Password considerations” on page 66.

Erasing lost or forgotten passwords (clearing CMOS)

This section provides instructions on how to erase lost or forgotten passwords, such as a user password.

To erase a lost or forgotten password, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Locate the Clear CMOS /Recovery jumper on the system board. See “Locating parts on the system board” on page 36.
4. Move the jumper from the standard position (pin 1 and pin 2) to the maintenance position (pin 2 and pin 3).
5. Reinstall the computer cover and connect the power cord. See “Completing the parts replacement” on page 187.
6. Turn on the computer and leave it on for approximately 10 seconds. Then, turn off the computer by holding the power button for approximately five seconds.
7. Repeat step 1 through step 2.
8. Move the Clear CMOS /Recovery jumper back to the standard position (pin 1 and pin 2).
9. Reinstall the computer cover and connect the power cord. See “Completing the parts replacement” on page 187.

Enabling or disabling a device

This section provides information on how to enable or disable user access to the following devices:

USB Setup	Use this option to enable or disable a USB connector. When a USB connector is disabled, the device connected to the USB connector cannot be used.
SATA Controller	When this option is set to Disable , all devices connected to the SATA connectors (such as hard disk drives or optical drives) are disabled and cannot be accessed.

To enable or disable a device, do the following:

1. Start the Setup Utility program. See “Starting the Setup Utility program” on page 65.
2. From the Setup Utility program main menu, select **Devices**.
3. Depending on the device you want to enable or disable, do one of the following:
 - Select **USB Setup** to enable or disable a USB device.
 - Select **ATA Drive Setup** to enable or disable an internal or external SATA device.
4. Select the desired settings and press Enter.
5. Press F10 to save changes and exit the Setup Utility program. See “Exiting the Setup Utility program” on page 69.

Selecting a startup device

If your computer does not start up from a device as expected, do one of the following to select the startup device you want.

Selecting a temporary startup device

Use this procedure to select a temporary startup device.

Note: Not all discs and hard disk drives are bootable.

1. Turn on or restart your computer.
2. When you see the logo screen, repeatedly press and release the F12 key. The Startup Device Menu window is displayed.
3. Select the desired startup device and press Enter. The computer will start up from the device you selected.

Note: Selecting a startup device from the Startup Device Menu window does not permanently change the startup sequence.

Selecting or changing the startup device sequence

To view or permanently change the configured startup device sequence, do the following:

1. Start the Setup Utility program. See “Starting the Setup Utility program” on page 65.
2. From the Setup Utility program main menu, select **Startup**.
3. Select the devices for the Primary Startup Sequence, the Automatic Startup Sequence, and the Error Startup Sequence. Read the information displayed on the right side of the screen.
4. Press F10 to save changes and exit the Setup Utility program. See “Exiting the Setup Utility program” on page 69.

Enabling ErP LPS compliance mode

Lenovo computers meet the eco-design requirements of the ErP Lot 3 regulation. For more information, go to:

<http://www.lenovo.com/ecodeclaration>

You can enable ErP LPS compliance mode in the Setup Utility program to reduce the consumption of electricity when your computer is off or in sleep mode.

To enable ErP LPS compliance mode in the Setup Utility program, do the following:

1. Start the Setup Utility program. See “Starting the Setup Utility program” on page 65.
2. From the Setup Utility program main menu, select **Power → Enhanced Power Saving Mode**, and press Enter.
3. Select **Enabled** and press Enter.
4. From the **Power** menu, select **Automatic Power On** and press Enter.
5. Select **Wake on Lan** and press Enter.
6. Select **Disabled** and press Enter.
7. Press F10 to save changes and exit the Setup Utility program. Press Enter when prompted to confirm the exit.

When ErP LPS compliance mode is enabled, you can wake up your computer by doing one of the following:

- Press the power button
- Enable the wake up on alarm feature

The wake up on alarm feature enables your computer to wake up at a set time. To enable the wake up on alarm feature, do the following:

1. Start the Setup Utility program.
 2. From the Setup Utility program main menu, select **Power → Automatic Power On**, and press Enter.
 3. Select **Wake Up on Alarm** and press Enter. Then follow the instructions on the screen.
 4. Press F10 to save changes and exit the Setup Utility program. Press Enter when prompted to confirm the exit.
- Enable the after power loss feature

The after power loss feature enables your computer to wake up when the power supply resumes after a sudden loss of electricity. To enable the after power loss feature, do the following:

1. Start the Setup Utility program.
2. From the Setup Utility program main menu, select **Power → After Power Loss**, and press Enter.
3. Select **Power On** and press Enter.
4. Press F10 to save changes and exit the Setup Utility program. Press Enter when prompted to confirm the exit.

Exiting the Setup Utility program

After you finish viewing or changing settings, press Esc to return to the Setup Utility program main menu. You might have to press Esc several times. Do one of the following:

- If you want to save the new settings, press F10 to save changes and exit the Setup Utility program.
- If you do not want to save the settings, select **Exit → Discard Changes and Exit**, and then press Enter. When the Reset Without Saving window displays, select **Yes**, and then press Enter to exit the Setup Utility program.
- If you want to return to the default settings, press F9 to load the default settings, and then press F10 to save and exit the Setup Utility program.

Updating or recovering the BIOS

Lenovo might make changes and enhancements to the BIOS. When updates are released, they are available as downloadable files on the Lenovo Web site at <http://www.lenovo.com/support>. Instructions for using the BIOS updates are available in a TXT file that is included with the update files. For most models, you can download either an update program to create a system-program-update disc or an update program that can be run from the operating system.

This chapter provides information about updating the BIOS, and how to recover from a BIOS update failure.

BIOS levels

An incorrect level of BIOS can cause false errors and unnecessary FRU replacement. Use the following information to determine the current level of BIOS installed in the computer, the latest BIOS available for the computer, and where to obtain the latest level of BIOS.

- To determine the current Level of BIOS:
 1. Start the Setup Utility.
 2. On the Main page, view the information in BIOS Revision Level on the right pane.
- Sources for obtaining the latest level BIOS available
 - Lenovo support web site: <http://www.lenovo.com/support/>
 - lenovo Customer Support Center
 - Levels 1 and 2 Support

To update the BIOS, see “Updating or recovering the BIOS” on page 69.

Note: BIOS settings vary by operating system. Change the BIOS settings before installing a new operating system. See “Changing the BIOS settings before installing a new operating system” on page 70.

Using system programs

System programs are the basic layer of software built into your computer. System programs include the POST, the BIOS, and the Setup Utility program. The POST is a set of tests and procedures that are performed each time you turn on your computer. The BIOS is a layer of software that translates instructions from other layers of software into electrical signals that the computer hardware can execute. You can use the Setup Utility program to view or change the configuration settings of your computer. See “Using the Setup Utility program” on page 65 for detailed information.

The system board of your computer has a module called electrically erasable programmable read-only memory (EEPROM, also referred to as flash memory). It enables you to update the POST, the BIOS, and the Setup Utility program easily. To perform such an update, you can either start your computer with a system-program-update disc or run a special update program from your operating system.

Lenovo might make changes and enhancements to the POST and BIOS. When updates are released, they are available as downloadable files on the Lenovo Web site at <http://www.lenovo.com>. Instructions for using the POST and BIOS updates are available in a TXT file that is included with the update files. For most models, you can download an update program that can be used to create a system-program-update disc or be run from the operating system.

Changing the BIOS settings before installing a new operating system

BIOS settings vary by operating system. Change the BIOS settings before installing a new operating system.

To change the BIOS settings, do the following:

1. Start the Setup Utility program. See “Starting the Setup Utility program” on page 65.
2. From the Setup Utility program main menu, select **Exit → OS Optimized Default**.
3. Depending on the operating system to be installed, do one of the following:
 - To install the Windows 8.1 (64-bit) operating system, select **Enabled**.
 - To install an operating system other than Windows 8.1 (64-bit), select **Disabled**.
4. Select **Yes** in the window displayed and press Enter to confirm your selection.
5. Press F10 to save changes and exit the Setup Utility program. See “Exiting the Setup Utility program” on page 69.

Updating the BIOS

When you install a new program, hardware device, or device driver, you might be informed to update the BIOS. You can update the BIOS from your operating system or a flash update disc (supported only on some models).

To update the BIOS, do the following:

1. Go to <http://www.lenovo.com/support>.
2. To update the BIOS from your operating system, download the flash BIOS update driver according to your operating system version. To update the BIOS from a flash update disc, download the ISO image version (used to create a flash update disc). Then, download the installation instructions for the flash BIOS update driver.
3. Print the installation instructions you download and follow the instructions to update the BIOS.

Note: If you want to update the BIOS from a flash update disc, the installation instructions might not provide the information about how to record the update disc. See “Recording a disc” on page 50.

Recovering from a BIOS update failure

To recover from a BIOS update failure, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Locate the Clear CMOS /Recovery jumper on the system board. See “Locating parts on the system board” on page 36.
4. Remove any cables that impede access to the Clear CMOS /Recovery jumper.
5. Move the jumper from the standard position (pin 1 and pin 2) to the maintenance position (pin 2 and pin 3).
6. Reconnect any cables that were disconnected and reinstall the PCI card if removed.
7. Reinstall the computer cover and reconnect the power cords for the computer and monitor to electrical outlets. See “Completing the parts replacement” on page 187.
8. Press the power button to turn on the computer and insert the BIOS update disc into the optical drive. Wait a few minutes. The recovery process begins. After the recovery process is completed, your computer will be turned off automatically.

Note: Depending on the computer model, the recovery process will take two to three minutes.

9. Repeat step 1 through step 4.
10. Move the Clear CMOS /Recovery jumper back to the standard position (pin 1 and pin 2).
11. Reconnect any cables that were disconnected and reinstall the PCI card if removed.
12. Reinstall the computer cover and reconnect any cables that were disconnected.
13. Press the power button to turn on the computer and restart the operating system.

Configuring RAID

This chapter provides instructions on how to install hard disk drives and configure Redundant Array of Independent Disks (RAID) for your computer. Depending on your computer model, RAID can be enabled by Intel Rapid Storage Technology enterprise (RSTe) or the LSI MegaRAID BIOS.

Note: The RAID configuration information described in this chapter is only applicable in the Windows environment. For information about configuring RAID in the Linux environment, contact your Linux software provider.

This chapter provides information about the following topics:

- “Configuring RAID with Intel RSTe” on page 71
- “Quick RAID setup using the LSI MegaRAID BIOS configuration utility ” on page 74

Configuring RAID with Intel RSTe

If your computer comes with Intel RSTe, you can follow the sections below to configure RAID with Intel RSTe.

This section provides information about the following topics:

- “Installing SATA or SAS hard disk drives” on page 72
- “Configuring SATA or SAS RAID functionality with the Intel RSTe configuration utility” on page 72

Installing SATA or SAS hard disk drives

Ensure that your computer has the minimum number of SATA or SAS hard disk drives installed for the following supported levels of RAID:

- RAID Level 0 - Striped disk array
 - A RAID Level 0 hard disk drive group consisting of at least two hard disk drives
 - Supported strip size: 4 KB, 8 KB, 16 KB, 32 KB, 64 KB, or 128 KB
 - Better performance without fault tolerance
- RAID Level 1 - Mirrored disk array
 - A RAID Level 1 hard disk drive group consisting of two hard disk drives
 - Improved reading performance and 100% redundancy
- RAID Level 10 - Striped and mirrored disk array (a combination of RAID Level 0 and RAID Level 1)
 - A RAID Level 10 hard disk drive group consisting of four hard disk drives
 - Supported strip size: 4 KB, 8 KB, 16 KB, 32 KB, or 64 KB
- RAID Level 5 - Block-level striped disk array with distributed parity
 - A RAID Level 5 hard disk drive group consisting of at least three hard disk drives
 - Supported strip size: 4 KB, 8 KB, 16 KB, 32 KB, or 64 KB
 - Better performance and fault tolerance

Refer to information below to determine whether you need to install one LSI 9364 ROC or IOC RAID card in your computer:

- If zero to four SATA hard disk drives or solid state drives are installed, no LSI 9364 ROC or IOC RAID card is needed.
- If five SATA hard disk drives or solid state drives are installed, then one LSI 9364 ROC or IOC RAID card is required.
- If any SAS hard disk drives are installed, then one LSI 9364 ROC or IOC RAID card is required.

Configuring SATA or SAS RAID functionality with the Intel RSTe configuration utility

This section describes the information about configuring SATA or SAS RAID functionality with the Intel RSTe configuration utility.

Note: The Intel RSTe configuration utility assumes that your computer is installed with more than one hard disk drive. Therefore, if only one hard disk drive is installed in your computer, the following information does not apply.

This section provides information about the following topics:

- “Entering the Intel RSTe configuration utility” on page 72
- “Creating RAID volumes using the Intel RSTe configuration utility” on page 73
- “Deleting RAID volumes using the Intel RSTe configuration utility” on page 73
- “Resetting hard disk drives to non-RAID” on page 73

Entering the Intel RSTe configuration utility

This section provides instructions on how to enter the Intel RSTe configuration utility.

During the computer startup, follow the instructions on the screen. Press Ctrl+I to enter the Intel RSTe configuration utility.

The following four options are displayed after you enter the Intel RSTe configuration utility:

1. **Create RAID Volume**
2. **Delete RAID Volume**
3. **Reset Disks to Non - RAID**
4. **Exit**

Press the up and down arrow keys to select an option. Press Enter to enter the menu for the selected option. Press Esc to exit the Intel RSTe configuration utility, or select **Exit**, and then press Enter to exit the Intel RSTe configuration utility.

Creating RAID volumes using the Intel RSTe configuration utility

This section provides instructions on how to use the Intel RSTe configuration utility to create RAID volumes.

To create a RAID volume, do the following:

1. Enter the Intel RSTe configuration utility. See “Entering the Intel RSTe configuration utility” on page 72.
2. Press the up and down arrow keys to select **Create RAID Volume**, and then press Enter to view the CREATE VOLUME MENU window.
3. The following five options are displayed. Press the up and down arrow keys to select an option. After you configure an option, press Tab or Enter to go to the next option.
 - a. **Name**: Volume name. You can use the default name or type a preferred name.
 - b. **RAID Level**: You can change the RAID Level to one of the following:
 - **RAID Level 0**
 - **RAID Level 1**
 - **RAID Level 10**
 - **RAID Level 5**
 - c. **Disks**: Press Enter to enter the SELECT DISKS MENU window. Follow the instructions at the bottom of the menu to select hard disk drives, and then press Enter to complete the configuration.
 - d. **Strip Size**: Press the up and down arrow keys to select a strip size.
 - e. **Capacity**: Customize the capacity of the RAID volume. The default RAID volume is the largest value.
4. Press Enter to finish configuring all the five options. When prompted, press Y to confirm the creation of the new RAID volume.
5. After the new RAID volume is created, the information about the RAID volume will be displayed under **DISK/VOLUME INFORMATION**, such as ID number, name, RAID level, strip size, volume size, status, and whether it is a bootable volume.

Deleting RAID volumes using the Intel RSTe configuration utility

This section provides instructions on how to use the Intel RSTe configuration utility to delete RAID volumes.

To delete a RAID volume, do the following:

1. Enter the Intel RSTe configuration utility. See “Entering the Intel RSTe configuration utility” on page 72.
2. Press the up and down arrow keys to select **Delete RAID Volume**. Press Enter to enter the DELETE VOLUME MENU window.
3. Press the up and down arrow keys to select the RAID volume that is not needed. Press Del to delete it from the **RAID Volumes** list.
4. When prompted, press Y to confirm the deletion of the selected RAID volume.

Resetting hard disk drives to non-RAID

This section provides instructions on how to reset hard disk drives to non-RAID.

To reset hard disk drives to non-RAID, do the following:

1. Enter the Intel RSTe configuration utility. See “Entering the Intel RSTe configuration utility” on page 72.
2. Press the up and down arrow keys to select **Reset Disks to Non-RAID**. Press Enter to enter the RESET RAID DATA window.
3. Use the up and down arrow keys and the space key to mark individual hard disk drive to be reset, and then press Enter to complete the selection.
4. When prompted, press Y to confirm the reset action.
5. If the hard disk drive you reset is part of a RAID volume, the computer might detect that the RAID volume is degraded. In this case, you are prompted to select a hard disk drive to initiate a rebuild process.
6. Select an available hard disk drive, and then press Enter to initiate the rebuild process.

Note: Press Esc to cancel a rebuild process and keep the RAID volume in the degraded status. In the Main Menu window under **DISK/VOLUME INFORMATION**, you will see the status of the RAID volume is changed to **Degraded**.

Quick RAID setup using the LSI MegaRAID BIOS configuration utility

Notes:

- The LSI MegaRAID SAS adapter and the LSI MegaRAID BIOS configuration utility are only available on some models.
- The following steps in this section are intended to guide you through a quick setup of basic RAID functions with the LSI MegaRAID SAS adapter. For advanced setup and configuration using this adapter, refer to the complete *MegaRAID SAS Software User Guide* that is available at http://support.lenovo.com/en_US/guides-and-manuals/detail.page?DocID=UM007543.

This section provides information about the following topics:

- “Installing SATA or SAS hard disk drives” on page 72
- “Entering the LSI MegaRAID BIOS configuration utility” on page 75
- “Creating RAID volumes using the LSI MegaRAID BIOS configuration utility” on page 75
- “Deleting RAID volumes using the LSI MegaRAID BIOS configuration utility” on page 76
- “Setting the hot spare hard disk drive” on page 76

Installing SATA or SAS hard disk drives

Ensure that your computer has the minimum number of SATA or SAS hard disk drives installed for the following supported levels of RAID:

- RAID Level 0 - Striped disk array
 - A RAID Level 0 hard disk drive group consisting of at least one hard disk drive
 - Supported strip size: 8 KB to 1 MB
 - Better performance without fault tolerance
- RAID Level 00 - Spanned hard disk drive group with a series of RAID 0 hard disk drive groups
 - A RAID Level 00 hard disk drive group consisting of two or four hard disk drives
 - Supported strip size: 8 KB to 1 MB
 - Better performance without fault tolerance
- RAID Level 1 - Mirrored disk array
 - A RAID Level 1 hard disk drive group consisting of two or four hard disk drives
 - Improved read performance and 100% redundancy

- RAID Level 10 - A combination of RAID Level 0 and RAID Level 1
 - A RAID Level 10 hard disk drive group consisting of four hard disk drives
 - Data being striped across hard disk drive groups
 - Provides both high data transfer rates and complete data redundancy
- RAID Level 5 - Block-level striped disk array with distributed parity
 - A RAID Level 5 hard disk drive group consisting of at least three hard disk drives
 - Supported strip size: 8 KB to 1 MB
 - Better performance and fault tolerance
 - RAID Level 5 might not be available on all models of LSI MegaRAID adapter
- RAID Level 6 - Block-level striped disk array with dual distributed parity
 - A RAID Level 6 hard disk drive group consisting of at least four hard disk drives
 - Supported strip size: 8 KB to 1 MB
 - Better performance and fault tolerance that can stand up to loss of two hard disk drives
 - RAID Level 6 might not be available on all models of LSI MegaRAID adapter

Ensure that the LSI MegaRAID SAS adapter card is installed in your computer, and that the hard disk drives are connected to this adapter card and not to the connectors on the system board.

Entering the LSI MegaRAID BIOS configuration utility

This section provides instructions on how to enter the LSI MegaRAID BIOS configuration utility.

To enter the LSI MegaRAID BIOS configuration utility, do the following:

1. During the computer startup, follow the instructions on the screen.
2. Press Ctrl+H to enter the CONTROLLER SELECTION window.
3. Select the controller you want to configure, and then click **Start** to enter the LSI MegaRAID BIOS configuration utility.

Creating RAID volumes using the LSI MegaRAID BIOS configuration utility

This section provides instructions on how to create RAID volumes using the LSI MegaRAID BIOS configuration utility.

To create RAID volumes using the LSI MegaRAID BIOS configuration utility, do the following:

1. Click **Configuration Wizard** on the WebBIOS main screen to enter the Choosing the Configuration Type window.
2. Press the up and down arrow keys to select one of the three configuration types:
 - **Clear Configuration:** Clear the existing configuration.
 - **New Configuration:** Clear the existing configuration and create new configuration.
 - **Add Configuration:** Retain the existing storage configuration and add new hard disk drives. The new configuration will not cause any data loss.
3. Select **Add Configuration**, and then click **Next**. The following two options are displayed in the Configuration Method window.
 - **Manual Configuration:** Manually create hard disk drive groups and virtual hard disk drives, and set parameters.
 - **Automatic Configuration:** Automatically create an optimal RAID configuration.

4. Select **Manual Configuration**, and then click **Next**. The Drive Group Definition window is displayed. To create hard disk drive groups, do the following:
 - a. Select one or more hard disk drives for the group (keep pressing Ctrl while selecting more than one hard disk drive).
 - b. Click **Add To Array** to move the selected hard disk drives to **Drive Groups**.
 - c. Click **Accept DG** to create the hard disk drive group.
 - d. Repeat the above steps if you want to create more than one hard disk drive group.
5. Click **Next**. The Span Definition window is displayed. Select the hard disk drive group that you want to add to a span, and then click **Add to SPAN**. Repeat this step until you have selected all the hard disk drive groups you want.
6. Click **Next**. The Virtual Drive Definition window is displayed. Change the virtual hard disk drive options from the default settings listed on the screen to the settings you want. Click **Accept**, and then follow the instructions on the screen to customize your settings.
7. Click **Next**, and the Preview window is displayed.
8. Verify your settings, and then click **Accept**.
9. Click **Yes** to save the configuration.

Deleting RAID volumes using the LSI MegaRAID BIOS configuration utility

This section provides instructions on how to delete RAID volumes using the LSI MegaRAID BIOS configuration utility.

To delete RAID volumes using the LSI MegaRAID BIOS configuration utility, do the following:

1. Enter the LSI MegaRAID BIOS configuration utility. See “Entering the LSI MegaRAID BIOS configuration utility” on page 75.
2. Click the virtual hard disk drives you want to delete, and then the Virtual Drive window is displayed.
3. Click **Delete**, and then click **Go**.
4. Click **Yes** to save your changes.

Setting the hot spare hard disk drive

This section provides instructions on how to set the hot spare hard disk drive.

To set the hot space hard disk drive, do the following:

1. Enter the LSI MegaRAID BIOS configuration utility. See “Entering the LSI MegaRAID BIOS configuration utility” on page 75.
2. Click the hard disk drive you want to set as the hot spare hard disk drive. The Drive window is displayed.
3. Select **Make Global HSP** or **Make Dedicated HSP**, and then click **Go**.
4. The main screen of the LSI MegaRAID BIOS configuration utility is displayed, and the hard disk drive you selected is listed as a hot spare hard disk drive in the right pane.

Chapter 7. Preventing problems

This chapter provides information that can help you avoid common problems and keep your computer running smoothly.

Keeping your computer current

In some situations you might find it necessary to have the most current software programs, device drivers, or operating system. This section explains how to get the latest updates for your computer.

Getting the latest system updates

To get the latest system updates for your computer, ensure that your computer is connected to the Internet and do one of the following:

- Use the corresponding Lenovo program to get the system updates, such as device driver updates, software updates, and BIOS updates.
 - For Windows 7 or Windows 8.1: Use the System Update program.
 - For Windows 10: Use the Lenovo Companion program.

To open the System Update or Lenovo Companion program, see “Accessing a program on your computer” on page 43. For more information about using the program, refer to the help system of the program.

- Use Windows Update to get the system updates, such as security fixes, new versions of Windows components, and device driver updates.
 1. Depending on your Windows version, do the following:
 - For Windows 7: Click the Start button to open the Start menu, and then click **Control Panel**. View Control Panel by Large icons or Small icons, and then click **Windows Update**.
 - For Windows 8.1: Move the pointer to the top-right or bottom-right corner of the screen to display the charms. Then, click **Settings → Change PC settings → Update and recovery → Windows Update**.
 - For Windows 10: Click the Start button to open the Start menu. Then, click **Settings → Update & security → Windows Update**.
 2. Follow the instructions on the screen.

Note: The device drivers provided by Windows Update might not be tested by Lenovo. It is recommended that you get device drivers by using Lenovo programs or from the Lenovo Web site at <http://www.lenovo.com/support>.

Cleaning and maintenance

With appropriate care and maintenance your computer will serve you reliably. The following topics offer information to help you keep your computer in top working order.

Basics

Here are some basic points about keeping your computer functioning properly:

- Keep your computer in a clean, dry environment. Ensure that the computer rests on a flat, steady surface.
- Do not cover any of the vents in the computer or monitor. These vents provide airflow to keep your computer from overheating.

- Keep food and drinks away from all parts of your computer. Food particles and spills might make the keyboard and mouse stick and unusable.
- Do not get the power switches or other controls wet. Moisture can damage these parts and cause an electrical hazard.
- Always disconnect a power cord by grasping the plug instead of the cord.

Cleaning your computer

Pseudo topic: DITA topic "x-wc://file=t0000391436.xml" not found

Computer

Use only mild cleaning solutions and a damp cloth to clean the painted surfaces of the computer.

Keyboard

To clean your computer keyboard, do the following:

1. Apply some isopropyl rubbing alcohol to a soft, dust-free cloth.
2. Wipe each keytop surface with the cloth. Wipe the keys one by one; if you wipe several keys at a time, the cloth may hook onto an adjacent key and possibly damage it. Ensure that no liquid drips onto or between the keys.
3. To remove any crumbs or dust from beneath the keys, you can use a camera blower with a brush or cool air from a hair dryer.

Note: Avoid spraying cleaner directly onto the keyboard.

Optical mouse

An optical mouse uses a light-emitting diode (LED) and an optical sensor to navigate the pointer. If the pointer on the screen does not move smoothly with the optical mouse, you might need to clean the mouse.

To clean an optical mouse, do the following:

1. Turn off your computer.
2. Disconnect the mouse cable from the computer.
3. Turn the mouse upside down to check the lens.
 - If there is a smudge on the lens, gently clean the area with a plain cotton-tipped swab.
 - If there is debris in the lens, gently blow the debris away from the area.
4. Check the surface on which you are using the mouse. If you have a very intricate picture or pattern beneath the mouse, it might be difficult for the digital signal processor to determine changes in the mouse position.
5. Reconnect the mouse cable to the computer.
6. Turn your computer back on.

Display screen

Dust buildup compounds problems associated with glare. Remember to clean your monitor screen periodically.

Cleaning a flat-panel monitor surface

To clean the flexible film surface of a flat-panel computer display, wipe it gently with a soft, dry cloth, or blow on the screen to remove grit and other loose particles. Then moisten a cloth with LCD cleaner and wipe the screen surface.

Many computer supply stores carry the special cleaning fluids for displays. Use cleaning fluids developed for LCD displays only. First apply the fluid to a lint-free, soft cloth, then clean the LCD display. Some computer supply stores carry pre-moistened towelettes for LCD maintenance.

Cleaning a glass-screen surface

To clean a glass-screen surface, wipe it gently with a soft, dry cloth, or blow on the screen to remove grit and other loose particles. Then use a soft cloth moistened with a nonabrasive liquid glass cleaner.

Good maintenance practices

By performing a few good maintenance practices, you can maintain good computer performance, protect your data, and be prepared in case of a computer failure.

- Empty your recycle bin on a regular basis.
- Use the disk defragmentation or disk optimization feature of your operating system occasionally to prevent performance problems caused by an excessive number of fragmented files.
- Clean out your Inbox, Sent Items, and Deleted Items folders in your e-mail application on a regular basis.
- Back up critical data regularly on removable media memory, such as discs and USB storage drives, and store the removable media in a safe location. The frequency of making backup copies depends on how critical the data is to you or your business.
- Back up your entire hard disk drive on a regular basis. See Chapter 10 “Recovery information” on page 103.
- Keep your computer software, device drivers, and operating system up-to-date. See “Keeping your computer current ” on page 77.
- Keep a log book. Entries might include major software or hardware changes, device-driver updates, intermittent problems and what you did to resolve them, and other issues you might have experienced. The cause of a problem might be change in hardware, change in software, or any other actions that might have taken place. A log book can help you or a Lenovo technician determine the cause of a problem.
- Create Product Recovery discs. See “Creating and using recovery media” on page 103 for more information about using Product Recovery discs to restore the hard disk drive to the factory-default settings.
- Create rescue media using discs or USB storage drives as early as possible. You can use a rescue medium to recover from failures that prevent you from gaining access to the Windows environment or the Rescue and Recovery workspace on your hard disk drive.

Moving your computer

Take the following precautions before moving your computer:

1. Back up all files and data from the hard disk drive. There are a variety of backup programs available commercially. If you use the Windows 7 operating system, Lenovo provides the Rescue and Recovery program to help you back up and restore data. See “Performing backup and recovery operations” on page 104.
2. Remove all media from your computer, such as discs, USB storage drives, memory cards, and so on.
3. Turn off the computer and all attached devices. Your hard disk drive automatically parks the read/write head in a nondata area. This prevents damage to the hard disk drive.
4. Unplug the power cords from electrical outlets.
5. Disconnect communication cables, such as modem or network cables, from the outlets first, and then disconnect the other ends from the computer.
6. Note where any remaining cables are attached to the computer; then, remove them.
7. If you saved the original shipping cartons and packing materials, use them to pack the units. If you are using different cartons, cushion the units to avoid damage.

Chapter 8. Troubleshooting and diagnostics

This chapter provides information about diagnosing and troubleshooting computer problems. If your computer problem is not described here, see Chapter 12 “Getting information, help, and service” on page 189 for additional troubleshooting resources.

Basic troubleshooting

The following table provides some basic instructions to help you troubleshoot your computer problems.

Note: If you cannot correct the problem, have the computer serviced. For a list of service and support telephone numbers, refer to the *Safety, Warranty, and Setup Guide* that comes with your computer or go to the Lenovo Support Web site at:

<http://www.lenovo.com/support/phone>

Symptom	Action
The computer does not start when you press the power button.	Ensure that: • The power cord is correctly connected to the rear of the computer and to a working electrical outlet. • If your computer has a secondary power switch on the rear of the computer, ensure that it is switched on. • The power indicator on the front of the computer is on. • The computer voltage matches the voltage available at the electrical outlet for your country or region.
The monitor screen is blank.	Ensure that: • The monitor signal cable is correctly connected to the monitor and to the appropriate monitor connector on the computer. • The monitor power cord is correctly connected to the monitor and to a working electrical outlet. • The monitor is turned on and the brightness and contrast is set correctly. • The computer voltage matches the voltage available at the electrical outlet for your country or region. • If your computer has a discrete graphics card installed, be sure to use a monitor connector on the discrete graphics card.
The keyboard does not work.	Ensure that: • The computer is turned on. • The keyboard is securely connected to a PS/2 keyboard connector or a USB connector on the computer. • No keys are stuck.
The mouse does not work.	Ensure that: • The computer is turned on. • The mouse is securely connected to a PS/2 mouse connector or a USB connector on the computer. • The mouse is clean. Refer to “Optical mouse” on page 78 for further information.

Symptom	Action
The operating system does not start.	Ensure that the startup sequence includes the device where the operating system resides. Usually, the operating system is on the hard disk drive. For more information, see “Selecting a startup device” on page 68.
The computer beeps multiple times before the operating system starts.	Ensure that no keys are stuck.

Troubleshooting procedure

Use the following procedure as a starting point for diagnosing problems you are experiencing with your computer:

1. Ensure that the cables for all attached devices are connected correctly and securely.
2. Ensure that all attached devices that require ac power are connected to properly grounded, functioning electrical outlets.
3. Ensure that all attached devices are enabled in the BIOS settings of your computer. For more information about accessing and changing the BIOS settings, refer to “Using the Setup Utility program” on page 65.
4. Go to “Troubleshooting” on page 82 and follow the instructions for the type of problem you are experiencing. If the Troubleshooting information does not help you resolve a problem, continue with the next step.
5. Try using a previously captured configuration to see if a recent change to hardware or software settings has caused a problem. Before restoring a previous configuration, capture your current configuration in case the older configuration settings do not solve the problem or have adverse effects. To restore a captured configuration, do the following:
 - a. Open Control Panel by doing one of the following:
 - For Windows 7: Click the Start button to open the Start menu, and then click **Control Panel**.
 - For Windows 8.1: See “Accessing Control Panel on the Windows 8.1 operating system” on page 52.
 - For Windows 10: Right-click the Start button to open the Start context menu, and then click **Control Panel**.
 - b. View Control Panel by Large icons or Small icons, and then click **Recovery → Open System Restore**.
 - c. Follow the instructions on the screen.

If this does not correct the problem, continue with the next step.
6. Run the diagnostic program. See “Lenovo Solution Center” on page 92 for more information.
 - If the diagnostic program detects a hardware failure or if you are unable to run the diagnostic program, contact the Lenovo Customer Support Center. See Chapter 12 “Getting information, help, and service” on page 189 for more information.
 - If the diagnostic program does not detect a hardware failure, continue with the next step.
7. Use an antivirus program to see if your computer has been infected by a virus. If the program detects a virus, remove the virus.
8. If none of these actions solve the problem, seek technical assistance. See Chapter 12 “Getting information, help, and service” on page 189 for more information.

Troubleshooting

Use the troubleshooting information to find solutions to problems that have definite symptoms.

If the symptom occurred immediately after you installed new software or a new hardware option, do the following before referring to the troubleshooting information:

1. Remove the new hardware option or software. If you must remove the computer cover to remove a hardware option, ensure that you review and follow the electrical safety information provided with your computer. For your safety, do not operate the computer with the cover removed.
2. Run the diagnostic program to ensure your computer is operating correctly.
3. Reinstall the new hardware option or software following the instructions provided by the manufacturer.

Audio problems

This section provides solutions to audio-related problems.

No audio in Windows

Solutions:

- If you are using powered external speakers that have an On/Off control, ensure the following:
 - The On/Off control is set to the **On** position.
 - The speaker power cable is connected to a properly grounded, functional ac electrical outlet.
- If your external speakers have a volume control, ensure that the volume is not set too low.
- On the Windows desktop, click the speaker icon in the Windows notification area. Then click **Mixer**. Ensure that the mute speakers settings are not selected and none of the volume settings is set too low.
- Some models have a front audio panel you can use to adjust volume. If you have a front audio panel, ensure that the volume is not set too low.
- Ensure that your external speakers (and headphones, if used) are connected to the correct audio connector on the computer. Most speaker cables are color-coded to match the connector.

Note: When external-speaker or headphone cables are attached to the audio connector, the internal speaker, if present, is disabled. In most cases, if an audio adapter is installed in one of the expansion slots, the audio function built into the system board is disabled. Therefore, you must use the audio connectors on the audio adapter.

- Ensure that the program you are running is designed for use in the Microsoft Windows operating system. If the program is designed to run in DOS, the program does not use the Windows sound feature. The program must be configured to use SoundBlaster Pro or SoundBlaster emulation.
- Ensure that the audio device drivers are correctly installed. See Microsoft Windows help system for more information.

Sound comes from one external speaker only

Solutions:

- Ensure that the speaker cable is inserted completely into the connector on the computer.
- Ensure that the cable that attaches the left speaker to the right speaker is securely connected.
- Click the speaker icon in the Windows notification area. Then click the speaker icon on top of the volume control. Click the **Levels** tab and ensure that the Balance settings are set correctly .

CD problems

This section provides solutions to CD-related problems.

A CD or DVD does not work

Solutions:

- Ensure that the disc is inserted correctly, with its label up.
- Ensure that the disc you are using is clean. To remove dust or fingerprints, wipe the disc clean with a soft cloth from the center to the outside. Wiping a disc in a circular motion might cause loss of data.
- Ensure that the disc you are using is not scratched or damaged. Try inserting another disc that you know is good. If you cannot read from a known-good disc, you might have a problem with your optical drive or the cabling to your optical drive. Ensure that the power cable and signal cable are securely connected to the drive.

Unable to use a bootable recovery medium, such as the Product Recovery CD, to start your computer

Solution: Ensure that the CD or DVD drive is in the startup sequence before the hard disk drive. Refer to “Selecting or changing the startup device sequence” on page 68 for information on viewing and changing the startup sequence. Note that on some models the startup sequence is permanently set and cannot be changed.

DVD problems

This section provides solutions to DVD-related problems.

Black screen instead of DVD video

Solutions:

- Restart the DVD player program.
- Try a lower screen resolution or color depth.
- Close any open files, and then restart the computer.

DVD movie does not play

Solutions:

- Ensure that the disc surface is clean and not scratched.
- Check the disc or package for regional coding. You might need to purchase a disc with coding for the region where you are using your computer.

No audio or intermittent audio while playing a DVD movie

Solutions:

- Check the volume control settings on your computer and on your speakers.
- Ensure that the disc surface is clean and not scratched.
- Check all cable connections to and from the speakers.
- Use the DVD menu for the video to select a different audio track.

Playback is slow or choppy

Solutions:

- Disable any background programs, such as AntiVirus or Desktop Themes.
- Ensure that video resolution is set to less than 1152 x 864 pixels.

Invalid disc or no disc found message

Pseudo topic: DITA topic "x-wc://file=t0000391470.xml" not found

Intermittent problems

Some problems occur only occasionally and are difficult to repeat.

Solutions:

- Ensure that all cables and cords are securely connected to the computer and attached devices.
- Ensure that when the computer is on, the fan grill is not blocked (there is air flow around the grill), and the fans are working. If airflow is blocked or the fans are not working, the computer might overheat.
- If Small Computer System Interface (SCSI) devices are installed, ensure that the last external device in each SCSI chain is terminated correctly. For more information, see your SCSI documentation.

Hard disk drive problems

Select your symptom from the following list:

- “Some or all hard disk drives missing from the Setup Utility program” on page 85
- ““No Operating System Found” message or the system not starting from the correct hard disk drive” on page 85

Some or all hard disk drives missing from the Setup Utility program

Solutions:

- Ensure that all hard disk drive signal cables and power cables are connected correctly.
- Ensure that your computer is configured correctly to support the hard disk drives.
 - If your computer is installed with five SATA hard disk drives, ensure that the LSI 9364 ROC or IOC RAID card (one to five hard disk drives) is installed.
 - If your computer is installed with SAS hard disk drives, ensure that the LSI 9364 ROC or IOC RAID card is installed.

If these actions do not correct the problem, run the diagnostic program Lenovo Solution Center. See “Lenovo Solution Center” on page 92. If you need technical assistance, see Chapter 12 “Getting information, help, and service” on page 189.

“No Operating System Found” message or the system not starting from the correct hard disk drive

Solutions:

- Ensure that all hard disk drive signal cables and power cables are connected correctly. Refer to “Installing or replacing a 3.5-inch storage drive” on page 113.
- Ensure that the hard disk drive your computer starts from is listed as the first startup device in the Setup Utility program. Refer to “Selecting a startup device” on page 68.

Note: In rare cases, the hard disk drive with the operating system might get corrupted or damaged. In such cases, you might need to replace the hard disk drive. Refer to “Installing or replacing a 3.5-inch storage drive” on page 113.

If these actions do not correct the problem, run the diagnostic program Lenovo Solution Center. See “Lenovo Solution Center” on page 92.

Problems with the keyboard or mouse

This section provides solutions to keyboard-related and mouse-related problems.

The mouse does not work

Solutions:

- Connect the mouse cable to a USB connector or PS/2 mouse connector.

Note: Depending on your keyboard, integrated USB connectors might be available to be used to connect a USB mouse.

- Install the device drivers for the mouse.
- If you are using a USB mouse, enable the USB connectors in the BIOS settings. For more information, see “Enabling or disabling a device” on page 67.

The pointer on the screen does not move smoothly with the mouse

Solution: Clean the mouse. For more information, see “Optical mouse” on page 78.

The fingerprint reader on the keyboard does not work

Solutions:

- Enroll your fingerprint correctly.
- Never scratch the surface of the reader with a hard, pointed object.
- Never scrap the surface of the reader with your nail or anything hard.
- Use or touch the reader with a clean finger.
- Ensure that the surface of your finger is the same with the one when you last enrolled.

The wireless keyboard does not work

Solutions:

- If the transceiver communications LED is not on, reconnect the transceiver and the keyboard.
- If the wireless keyboard does not work when the transceiver communications LED is on, restart your computer.

If the problem persists after the restart, ensure that:

- The batteries are installed correctly.
- The batteries still retain their current.
- The distance from the wireless keyboard to the transceiver is less than 10 m (393.7 inches).
- The transceiver is installed fully.

Monitor problems

This section provides solutions to monitor-related problems.

My screen goes blank while the computer is on

Pseudo topic: DITA topic "x-wc://file=t0000391484.xml" not found

The monitor works when I turn on the computer, but goes blank when I start some application programs

Solutions:

- Connect the monitor signal cable from your monitor to an appropriate connector on the computer. A loose cable might cause intermittent problems.
- Install the device drivers for the application programs. Refer to the documentation for the affected application program to check whether any device drivers are required.

The image appears to be flickering

Solutions:

- The screen might be affected by interference from nearby equipment. Magnetic fields around other devices, such as transformers, appliances, fluorescent lights, and other monitors might be causing the problem. Move fluorescent desk lighting or any equipment that produces magnetic fields farther away from the screen. If this does not correct the problem, turn off the computer. Then, adjust the placement of the computer and other devices so that they are at least 305 mm (12 inches) apart. Turn on the computer.
- Reset the refresh rate supported by your computer.
 1. Right-click a blank area on the desktop.
 2. Depending on your Windows version, do the following:
 - For Windows 7 or Windows 8.1: Click **Screen resolution** → **Advanced settings**.
 - For Windows 10: Click **Display settings**. On the **Display** tab, click **Advanced display settings** → **Display adapter properties**.
 3. Click the **Monitor** tab, and then reset the refresh rate to be the highest and noninterlaced.

The image is discolored

Solution: The monitor might be affected by interference from nearby equipment. Move fluorescent desk lighting or any equipment that produces magnetic fields further away from the monitor. If the problem persists, do the following:

1. Turn off the monitor.
2. Adjust the placement of the monitor and other devices so that they are at least 305 mm (12 inches) apart.
3. Turn on the monitor.

Networking problems

This section provides solutions to networking-related problems.

Ethernet problems

Pseudo topic: DITA topic "x-wc://file=t0000391499.xml" not found

My computer cannot connect to the network

Solutions: Ensure that:

- The cable is installed properly.

The network cable must be securely connected to both the Ethernet connector of your computer and the RJ45 connector of the hub. The maximum allowable distance from the computer to hub is 100 meters. If the cable is connected and the distance is within acceptable limits but the problem persists, try a different cable.
- The cable is installed properly.
- Update or reinstall the Ethernet LAN driver. See “Keeping your computer current ” on page 77.
- The switch port and the adapter have the same duplex setting.

If you configured the adapter for full duplex, ensure that the switch port is also configured for full duplex. Setting the wrong duplex mode can degrade performance, cause data loss, or result in lost connections.
- You have installed all networking software that is necessary for your network environment.

Check with your LAN administrator for the necessary networking software.

The adapter stops working for no reason

Solution: The network driver files might be corrupt or missing. Update the driver by referring to the “Solution” description for the previous problem to ensure that the latest device driver is installed.

The Wake On LAN feature is not working

Solution: Enable the Wake On LAN (WOL) feature in the BIOS program.

My computer is a Gigabit Ethernet model and I use a speed of 1000 Mbps, but the connection fails or errors occur

Solution: Connect the network cable to the Ethernet connector using Category 5 wiring and a 100 BASE-T hub/switch (not 100 BASE-X).

My computer is a Gigabit Ethernet model, but it cannot be connected to the network at 1000 Mbps, but at only 100 Mbps

Solutions:

- Try another cable.
- Set the link partner to auto-negotiate.
- Set the switch to be 802.3ab-compliant (gigabit over copper).

A wireless LAN problem

My computer cannot establish network connections using the built-in wireless networking card.

Solutions:

- Ensure that your wireless LAN driver is the latest version. Check the Web site and verify the driver version supported by Access Connections is the latest documented in the readme file.
- Ensure that your computer is within the range of a wireless access point.
- Click the Access Connections icon in the Windows notification area to check if the wireless radio is enabled. If the wireless radio is disabled, follow the instructions on the screen to enable it.
- Check the Network Name (SSID) and your encryption information. Use Access Connections to verify this case-sensitive information.

Bluetooth problem

Sound does not come from the Bluetooth headset or headphone but comes from the local speaker even though the headset or headphone is connected using the Headset profile or AV profile.

Solution: Do the following:

1. Exit the application that uses the sound device (for example, Windows Media Player).
2. Open Control Panel.

Note: For information about how to open Control Panel on Windows 8.1, see “Accessing Control Panel on the Windows 8.1 operating system” on page 52.

3. Click **Hardware and Sound → Sound**.
4. Select the **Playback** tab.
5. If you are using the Headset profile, select **Bluetooth Hands-free Audio** and click the **Set Default** button. If you are using the AV profile, select **Stereo Audio** and click the **Set Default** button.
6. Click **OK** to close the Sound window.

Note: The Bluetooth feature is supported only on some computer models.

I have connected an option to my computer, but it does not work

Solution: Refer to the documentation that comes with the option to ensure that you have connected the option correctly.

Performance and lockup problems

This section provides solutions to performance-related problems of your computer.

Insufficient free hard disk drive space

Solutions: Free up hard disk drive space.

1. Clean out your Inbox, Sent Items, and Deleted Items folders from your e-mail application.
2. Clean up your C drive.
 - a. Depending on your Windows version, do the following:
 - For Windows 7: Click the Start button to open the Start menu, and then click **Computer**.
 - For Windows 8.1: Open File Explorer.
 - For Windows 10: Click the Start button to open the Start menu, and then click **File Explorer → This PC**.
 - b. Right-click your C drive and then click **Properties**.
 - c. Check the amount of free space, and then click **Disk Cleanup**.
 - d. A list of unnecessary file categories is displayed. Select each file category you want to delete, and then click **OK**.
3. Turn some Windows features off or remove some unnecessary programs.
 - a. Open Control Panel by doing one of the following:
 - For Windows 7: Click the Start button to open the Start menu, and then click **Control Panel**.
 - For Windows 8.1: See “Accessing Control Panel on the Windows 8.1 operating system” on page 52.
 - For Windows 10: Right-click the Start button to open the Start context menu, and then click **Control Panel**.
 - b. View Control Panel by Large icons or Small icons, and then click **Programs and Features**.
 - c. Do the following:
 - To turn some Windows features off, click **Turn Windows features on or off**. Follow the instructions on the screen.
 - To remove some unnecessary programs, select the program you want to remove, and then click **Uninstall/Change** or **Uninstall**.

Excessive number of fragmented files

Solution: Use the Windows disk defragmentation or disk optimization feature to clean up the files.

Note: Depending on the volume of the storage drives and amount of data stored on the storage drives, the disk-defragmentation process might take up to several hours.

1. Close any open programs and windows.
2. Depending on your Windows version, do the following:
 - For Windows 7: Click the Start button to open the Start menu, and then click **Computer**.
 - For Windows 8.1: Open File Explorer.
 - For Windows 10: Click the Start button to open the Start menu, and then click **File Explorer → This PC**.

3. Right-click your C drive and then click **Properties**.
4. Click the **Tools** tab.
5. Depending on your Windows version, do the following:
 - For Windows 7: Click **Defragment now**.
 - For Windows 8.1 or Windows 10: Click **Optimize**. Select the desired drive and then click **Optimize**.
6. Follow the instructions on the screen.

Insufficient memory

Solution: Install additional memory modules. For instructions on installing memory modules, see “Installing or replacing a memory module” on page 162.

To purchase memory modules, go to:

<http://www.lenovo.com>

The printer does not work

Solutions:

- If you are using IEEE-approved printer signal cables, do the following:
 1. Connect the printer signal cable firmly to the correct parallel, serial, or USB connector on the computer.
 2. Load the paper correctly.
 3. Turn on the printer and keep the printer online.
- If you are using non-IEEE-approved printer signal cables, do the following:
 1. Correctly install device drivers and software that come with the printer.
 2. Assign the printer port correctly in your operating system, application program, or BIOS settings. For more information about BIOS settings, see “Using the Setup Utility program” on page 65.

If the problem persists, run the tests described in the documentation that comes with your printer. If you cannot correct the problem, have the computer serviced. See Chapter 12 “Getting information, help, and service” on page 189.

Serial connector cannot be accessed

Solutions:

- Connect the serial cable to the serial connector on the computer and to the serial device. If the serial device has its own power cord, attach the power cord to a grounded electrical outlet.
- Turn on the serial device and keep the device online.
- Install any application programs supplied with the serial device. Refer to the documentation that comes with the serial device for more information.
- If you added one serial-connector adapter, install the adapter correctly.

Software problems

This section provides solutions to software-related problems.

When using a sort feature, dates cannot be sorted in the correct order

Solution: Some programs developed before the year 2000 used only the last two digits of a year to sort dates, assuming the first two digits were 19. Consequently, dates cannot be sorted in the correct order.

Check with your software manufacturer to see if any updates are available. Many software manufacturers make updates available from the World Wide Web.

Some application programs do not work as expected

Solutions:

- If you are having difficulty with performing a specific task within an application program, refer to the help system for the program.
- If you are having difficulty with the Windows operating system or one of its components, refer to the Windows help system.
- Check whether the problems are caused by a newly-installed application program.
 1. Ensure that the software is compatible with your computer. Refer to the information supplied with the software for more information.
 2. Verify that other software works correctly on your computer.
 3. Verify that the software you are using works on another computer.
- If you received any error messages while using the program, see the printed documentation that comes with the program or the help system for solutions.
- Check if any updates are available from your manufacturer or Web site. Many software manufacturers make updates available from the World Wide Web.
- If the software program used to work correctly, but does not work correctly now, do the following:
 1. Open Control Panel by doing one of the following:
 - For Windows 7: Click the Start button to open the Start menu, and then click **Control Panel**.
 - For Windows 8.1: See “Accessing Control Panel on the Windows 8.1 operating system” on page 52.
 - For Windows 10: Right-click the Start button to open the Start context menu, and then click **Control Panel**.
 2. View Control Panel by Large icons or Small icons, and then click **Recovery → Open System Restore**.
 3. Follow the instructions on the screen.
- If you are unable to resolve the problem through other methods, uninstall the software program and reinstall it.

My USB connectors cannot be accessed

Solutions:

- Connect the USB cable from the USB connector to the USB device. If the USB device has its own power cord, attach the power cord to a grounded electrical outlet.
- Turn on the USB device and keep the device online.
- Install any device drivers or application programs supplied with the USB device. Refer to the documentation that comes with the USB device for more information.
- Detach and reattach the USB connector to reset the USB device.

Diagnostics

The diagnostic program is used to test hardware components of your computer. The diagnostic program can also report operating-system-controlled settings that interfere with the correct operation of your computer. You can use the preinstalled diagnostic program to diagnose computer problems, if your computer is running the Windows operating system.

Notes:

1. Your computer is preinstalled with the Lenovo Solution Center program for diagnostic purposes. For more information about the Lenovo Solution Center program, see “Lenovo Solution Center” on page 92.
2. If you are unable to isolate and repair the problem yourself after running the diagnostic program, save and print the log files created by the diagnostic program. You will need the log files when you speak to a Lenovo technical support representative.

Lenovo Solution Center

The Lenovo Solution Center program enables you to troubleshoot and resolve computer problems. It combines diagnostic tests, system information collection, security status, and support information, along with hints and tips for maximum system performance.

- You can download the Lenovo Solution Center program from <http://www.lenovo.com/diags>.
- If you are using a Windows operating system other than Windows 7, Windows 8.1, or Windows 10, go to <http://www.lenovo.com/diags> for the latest information on diagnostics for your computer.

To run the Lenovo Solution Center program, see “Lenovo programs” on page 43.

Note: If you cannot isolate and repair the problem yourself after running the program, save and print the log files. You will need the log files when you speak to a Lenovo technical support representative.

For additional information, refer to the Lenovo Solution Center help system.

UEFI diagnostic program

A UEFI diagnostic program is preinstalled on the computer. It enables you to test memory modules and internal storage devices, view system information, and check and recover bad sectors on internal storage devices.

To run the UEFI diagnostic program, do the following:

1. Turn on the computer. If the computer cannot be turned on, go to “Basic troubleshooting” on page 81. If an error code is displayed, go to “Symptom-to-FRU index” on page 96 for error code descriptions and troubleshooting hints.
2. Repeatedly press and release the F10 key when turning on the computer. The main screen of the UEFI diagnostic program is displayed.
3. Follow the instructions on the screen to use the diagnostic program.

The options on the main screen are as follows:

Table 1. Items on the main screen of the UEFI diagnostic program

DIAGNOSTICS	TOOLS
• LCD test • Memory - Quick test • Memory - Extended test • Motherboard test • PCI-e test • Storage - Quick test	• System information • Recover bad sectors tool • Generate configuration file • Execute from configuration file • Exit application

Hardware diagnostics

Your computer supports the hardware diagnostics function. This function enables your computer to monitor some hardware components in real time for potential issues that might not be easily detectable during normal use. When the computer detects an issue or error, the four-digit diagnostic display on the front of the computer displays text and a numerical error code. See “Locating connectors, controls, and indicators on the front of your computer” on page 29.

For information about the issue or error, do the following:

1. Connect either of the following devices to the diagnostic USB connector on the front of the computer:
 - A USB key
 - An Android™ device with the Lenovo Workstation Diagnostics app installed

See “Locating connectors, controls, and indicators on the front of your computer” on page 29.

2. Wait about 10 to 15 seconds for the diagnostic data to transfer from the computer to the USB device. During the data transfer, the four-digit diagnostic display displays “File Copy”. When the data transfer finishes, the four-digit diagnostic display displays “File Copy Done”.

Note: Diagnostic data is available for transfer through the diagnostic USB connector only when text and a numerical error code is displayed on the four-digit diagnostic display. In normal conditions, the diagnostic USB connector functions as a standard USB 3.0 connector.

3. Depending on whether you are using a USB key or an Android device (such as a smartphone), do one of the following:
 - If you are using a USB key, go to http://support.lenovo.com/workstation_diagnostics for information about how to read the error data on the USB key.
 - If you are using an Android device with the Lenovo Workstation Diagnostics app installed, open the application for details about the error. For more information on the Lenovo Workstation Diagnostics app, go to <http://www.thinkworkstationsoftware.com/diags>.

For more information about how to use the diagnostic USB connector on your computer, decipher the error codes, or use the Lenovo Workstation Diagnostics app, go to <http://www.thinkworkstationsoftware.com/diags>.

The hardware diagnostic function is enabled on your computer by default. To disable the function, do the following:

1. Start the Setup Utility program. See “Starting the Setup Utility program” on page 65.
2. From the Setup Utility program main menu, select **Advanced → Diagnostics**, and then press Enter.
3. Select **Real-time Diagnostics Monitoring** and press Enter. Then select **Disabled** and press Enter.
4. Press F10 to save changes and exit the Setup Utility program.

Chapter 9. Service checkout and symptom-to-FRU index

This chapter provides information about general service checkout and symptom-to-FRU index.

Service checkout

Attention: The drives in the computer you are servicing might have been rearranged or the drive startup sequence changed. Be extremely careful during write operations such as copying, saving, or formatting. Data or programs can be overwritten if you select an incorrect drive.

General error messages appear if a problem or conflict is found by an application program, the operating system, or both. For an explanation of these messages, refer to the information supplied with that software package.

Before replacing any FRUs, ensure that the latest level of BIOS is installed on the system. A down-level BIOS might cause false errors and unnecessary replacement of the system board. For more information on how to determine and obtain the latest level BIOS, see “BIOS levels” on page 69.

Use the following procedure to help determine the cause of the problem:

1. Power-off the computer and all external devices.
2. Check all cables and power cords.
3. Set all display controls to the middle position.
4. Power-on all external devices.
5. Power-on the computer.
 - Look for displayed error codes
 - Listen for beep codes
 - Look for readable instructions or a main menu on the display.

If you *did not* receive the correct response, proceed to step 6 on page 95.

If you *do* receive the correct response, proceed to step 7 on page 95.
6. Look at the following conditions and follow the instructions:
 - If you hear beep codes during POST, go to “Beep symptoms” on page 97.
 - If the computer displays a POST error, go to “POST error codes” on page 98.
 - If the computer hangs and no error is displayed, continue at step 7 on page 95.
7. Run the Diagnostic programs. See “Diagnostics” on page 91.
 - If you receive an error, replace the part that the diagnostic program calls out.
 - If the test stops and you cannot continue, replace the last device tested.

Problem determination tips

Due to the variety of hardware and software combinations that can be encountered, use the following information to assist you in problem determination. If possible, have this information available when requesting assistance from Service Support and Engineering functions.

- Machine type and model
- Processor or hard disk drive upgrades
- Failure symptom
 - Do diagnostics indicate a failure?

- What, when, where, single, or multiple systems?
- Is the failure repeatable?
- Has this configuration ever worked?
- If it has been working, what changes were made prior to it failing?
- Is this the original reported failure?
- Diagnostics version
 - Type and version level
- Hardware configuration
 - Print (print screen) configuration currently in use
 - BIOS level
- Operating system software
 - Type and version level

Notes: To eliminate confusion, identical systems are considered identical only if they:

1. Are the exact machine type and models
2. Have the same BIOS level
3. Have the same adapters/attachments in the same locations
4. Have the same address jumpers/terminators/cabling
5. Have the same software versions and levels
6. Have the same Diagnostic Diskettes (version)
7. Have the same configuration options set in the system
8. Have the same setup for the operating system control files

Comparing the configuration and software set-up between “working and non-working” systems will often lead to problem resolution.

Symptom-to-FRU index

The Symptom-to-FRU index lists error symptoms and possible causes. The most likely cause is listed first. Always begin with “Service checkout” on page 95. This index can also be used to help you decide which FRUs to have available when servicing a computer. If you are unable to correct the problem using this index, go to “Undetermined problems” on page 101.

Notes:

- The Symptom-to-FRU index is not specific to any machine type and are applicable to all ThinkStation computers.
- If you have both an error message and an incorrect audio response, diagnose the error message first.
- If you cannot run the diagnostic tests or you get a diagnostic error code when running a test, but did receive a POST error message, diagnose the POST error message first.
- If you did not receive any error message, look for a description of your error symptoms in the first part of this index.

Hard disk drive boot error

A hard disk drive boot error can have the following causes.

Error	FRU/Action
The start-up drive is not in the boot sequence in configuration.	Check the configuration and ensure the start-up drive is in the boot sequence.
No operating system installed on the boot drive.	Install an operating system on the boot drive.
The boot sector on the startup drive is corrupted.	The drive must be formatted. Do the following: 1. Attempt to back up the data on the failing hard disk drive. 2. Using the operating system programs, format the hard disk drive.
The drive is defective.	Replace the hard disk drive.

Power supply problems

If you suspect a power problem, use the following procedures.

Check/Verify	FRU/Action
Check the following for proper installation. • Power cord • On/Off switch connector • On/Off switch power supply connector • System board power supply connectors • Microprocessor(s) connection	Reseat connectors
Check the power cord for continuity.	Power cord
Check the power-on switch for continuity.	Power-on switch

Beep symptoms

Beep symptoms are tones or a series of tones separated by pauses (intervals without sound) during POST.

The following table describes the beep symptoms.

Beep symptom	FRU/Action
2 short beeps: common POST error	Common POST error code. See the detailed failure information in "POST error codes" on page 98.
3 short and 1 long beeps: DRAM memory error	Perform the following actions in order: 1. Make sure that the memory modules are properly seated in the memory slots. 2. Replace the memory modules. 3. Replace the system board (for trained service personnel only).

Beep symptom	FRU/Action
4 long beeps: insufficient shadow RAM resources for option ROM (error code: 8998) or PCIe/PCI MMIO (memory mapped input/output) resources (error code: 8999)	See the detailed failure information in "POST error codes" on page 98.
2 long and 3 short beeps: graphic card error	Perform the following actions in order: 1. Make sure that the graphic cards are properly seated in the slots. 2. Replace the graphic cards. 3. Replace the system board (for trained service personnel only).

POST error codes

Each time you power on the system, it performs a series of tests that check the operation of the system and some options. This series of tests are called the *Power-On Self-Test*, or *POST*. POST checks the following operations:

- Some basic system-board operations
- Memory operation
- Video operation
- Whether the boot drive is working

If the POST detects a problem, an error message appears on the screen. A single problem might cause several error messages to appear. When you correct the cause of the first error message, the other error messages probably will not appear on the screen the next time.

Error code	POST error message	Description/Action
0135	CPU fan failure System fan failure Power fan failure Front fan failure Rear fan failure Auxiliary fan failure ODD fan failure	This error message is displayed when a fan fails and the system might be overheating. Press F10 to exit.
0211	Keyboard not found	This error message is displayed when no keyboard is detected.
0164	Memory size decreased	This error message is displayed when the memory size is decreased. Press F10 to exit.
1762	SATA device configuration change has occurred	This error message is displayed when a hard disk drive change or an optical drive change has been made. Press F10 to exit.

Error code	POST error message	Description/Action
1820	More than one external fingerprint reader is attached. Power off and remove all but the reader that you set up within your main operating system.	This error message is displayed when more than one external fingerprint reader is connected to the computer. Power off and remove all but the reader that you set up within your main operating system.
1962	No operating system found. Boot sequence will automatically repeat.	This error occurs only after the POST is completed. Press any key to repeat boot sequence.
8998	Not enough shadow RAM resources for OPTION ROM, not all devices initialized. Suggest to remove some add-on cards, or change to UEFI mode in BIOS setup.	This error message is displayed when the shadow RAM resources for option ROM are insufficient. If the legacy option ROM is insufficient, remove some add-in cards. For the system that supports UEFI, set UEFI as the first priority or disable CSM in BIOS setup.
8999	Not enough PCIe/PCI MMIO resources. Currently only one video card is enabled. Please remove some PCIe cards, or enter BIOS Setup and enable "Above 4GB Decode"	This error message is displayed when the PCIe/PCI MMIO (memory mapped input/output) resources are insufficient. For the 32-bit operating system, remove some add-in cards. For the 64-bit operating system, enable Above 4 GB Decode in BIOS setup.

Miscellaneous error conditions

Message/Symptom	FRU/Action
Changing display colors	Display/Monitor
Computer will <i>not</i> power-off. See "Hard disk drive boot error" on page 96.	1. Power Switch 2. System Board 3. Riser card, if installed.
Computer will <i>not</i> RPL from server	1. Ensure that network is in startup sequence as first device or first device after diskette. 2. Ensure that network adapter is enabled for RPL. 3. Network adapter (Advise network administrator of new MAC address)

Message/Symptom	FRU/Action
Computer will <i>not</i> perform a Wake On LAN® (if applicable)	1. Check power supply and signal cable connections to network adapter. 2. Ensure that the operating system settings are set to enable Wake on LAN. 3. Ensure Wake On LAN feature is enabled in Setup/Configuration (see "Starting the Setup Utility program" on page 65) 4. Ensure network administrator is using correct MAC address. 5. Ensure no interrupt or I/O address conflicts. 6. Network adapter (advise network administrator of new MAC address)
Dead computer. See "Hard disk drive boot error" on page 96.	1. Power Supply 2. System Board
Diskette drive in-use light remains on or does not light when drive is active.	1. Diskette Drive 2. System Board 3. Diskette Drive Cable
Blank screen except for flashing cursor.	1. System Board 2. Primary Hard Disk Drive 3. Hard Disk Drive Cable
Incorrect memory size during POST	1. Run the Memory tests. 2. Memory Module 3. System Board
"Insert a Diskette" icon appears with a known-good diagnostics diskette in the first 3.5-inch diskette drive.	1. System Board 2. Diskette Drive Cable 3. Network Adapter
Intensity or color varies from left to right of characters and color bars	1. Display 2. Video adapter (if present) 3. System Board
No power or fan not running	1. See "Hard disk drive boot error" on page 96.
Non-system disk or disk error-type message with a known-good diagnostic diskette.	1. Diskette Drive 2. System Board 3. Diskette Drive Cable
Other display symptoms not listed above (including blank or illegible display)	1. Display 2. System Board
Power-on indicator or hard disk drive in-use light not on, but computer works correctly	1. Power switch/LED assembly 2. System Board
Printer problems	1. Printer 2. System Board

Message/Symptom	FRU/Action
Program loads from the hard disk with a known-good diagnostics diskette in the first 3.5-inch diskette drive	1. Run the Setup Utility program and check Startup sequence. 2. Diskette Drive 3. Diskette Drive Cable 4. System Board 5. Power Supply
RPL computer cannot access programs from its own hard disk.	1. If network administrator is using LCCM Hybrid RPL, check startup sequence: a. First device - network b. Second device - hard disk 2. Hard disk drive
RPL computer does not RPL from server	1. Check startup sequence. 2. Check the network adapter LED status.
Serial or parallel connector device failure (system board connector)	1. External Device Self-Test OK? 2. External Device 3. Cable 4. System Board
Serial or parallel connector device failure (adapter connector)	1. External Device Self-Test OK? 2. External Device 3. Cable 4. Alternate Adapter 5. System Board
Some or all keys on the keyboard do not work	1. Keyboard 2. Keyboard Cable 3. System Board

Undetermined problems

This section provides instructions on how to find out the failing devices or adapters.

1. Power-off the computer.
2. Remove or disconnect the following components (if installed) one at a time.
 - a. External devices (modem, printer, or mouse)
 - b. Any adapters
 - c. Memory modules
 - d. Extended video memory
 - e. External Cache
 - f. External Cache RAM
 - g. Hard disk drive
 - h. Diskette drive
3. Power-on the computer to re-test the system.
4. Repeat steps 1 through 3 until you find the failing device or adapter.

If all devices and adapters have been removed, and the problem continues, replace the system board. See “Replacing the system board” on page 181.

Chapter 10. Recovery information

This chapter provides information about the recovery solutions. There are a variety of methods to choose from when considering how to recover from a software- or hardware-related problem. Some methods vary depending on the type of operating system that is installed. You can restore the computer settings using a program or the recovery disc set. For more information about using the recovery disc set, see the documentation that comes with the disc set.

This chapter contains the following topics:

- “Recovery information for the Windows 7 operating system” on page 103
- “Recovery information for the Windows 8.1 operating system” on page 108
- “” on page

Recovery information for the Windows 7 operating system

The recovery information in this section only applies to the computers that have the Rescue and Recovery program or the Product Recovery program installed. If the **Enhanced Backup and Restore** icon in the Lenovo ThinkVantage Tools program is dimmed, it indicates that you must install the Rescue and Recovery program manually before enabling its features. To install the Rescue and Recovery program, do the following:

1. Click **Start → All Programs → Lenovo ThinkVantage Tools**, and double-click **Enhanced Backup and Restore**.
2. Follow the instructions on the screen.
3. When the installation process finishes, the **Enhanced Backup and Restore** icon is activated.

This section contains the following topics:

- “Creating and using recovery media” on page 103
- “Performing backup and recovery operations” on page 104
- “Creating and using a rescue medium” on page 106
- “Reinstalling programs and device drivers” on page 107
- “Solving recovery problems” on page 108

Creating and using recovery media

Recovery media enable you to restore the hard disk drive to the factory-default state and put the computer in an operational state after all other recovery methods have failed. Recovery media are useful if you transfer the computer to another area, sell the computer, or recycle the computer. As a precautionary measure, it is important to create recovery media as early as possible. The data on the recovery media can be used for the following purposes:

- Reinstall the programs and device drivers on your computer
- Reinstall the operating system
- Modify the data files on the hard disk drive using the Additional Files

Note: The recovery operations you can perform using recovery media vary depending on the operating system from which the recovery media were created. The recovery media might contain a boot medium and a data medium. Your Microsoft Windows license permits you to create only one data medium. It is recommended that you store the recovery media in a safe place after you have made them.

Creating recovery media

Note: On the Windows 7 operating system, you can create recovery media using discs or external USB storage drives.

To create recovery media on the Windows 7 operating system, click **Start → All Programs → Lenovo ThinkVantage Tools → Factory Recovery Disks**. Then, follow the instructions on the screen.

Using recovery media

Attention: When you use recovery media to restore the hard disk drive to the factory-default state, all the files currently on the hard disk drive will be deleted. These files will be replaced by the factory-default files.

To use recovery media on the Windows 7 operating system, do the following:

1. Depending on the type of your recovery media, connect the boot USB storage drive to the computer, or insert the boot disc into the optical drive.
2. Turn on or restart your computer.
3. When you see the logo screen, repeatedly press and release the F12 key. The Startup Device Menu window is displayed.
4. Select the desired startup device and press Enter. The restore process begins.
5. Follow the instructions on the screen to complete the operation.

Note: After restoring your computer hard disk drive to the factory-default state, you might have to reinstall device drivers for some devices. See “Reinstalling programs and device drivers” on page 107.

Performing backup and recovery operations

The Rescue and Recovery program enables you to back up all your hard disk drive contents including the operating system, data files, software programs, and personal settings. You can store the backup at the following locations:

- The Rescue and Recovery workspace
- The secondary hard disk drive if a secondary hard disk drive is installed in your computer
- An external USB hard disk drive connected to your computer
- A network drive
- Recordable discs (a recordable optical drive is required for this option)

After you have completed the backup operation, you can restore parts or whole of the data on the hard disk drive.

Performing a backup operation

To perform a backup operation using the Rescue and Recovery program on the Windows 7 operating system, do the following:

1. From the Windows desktop, click **Start → All Programs → Lenovo ThinkVantage Tools → Enhanced Backup and Restore**. The Rescue and Recovery program opens.
2. In the Rescue and Recovery main window, click the **Launch advanced Rescue and Recovery** arrow.
3. Click **Back up your hard drive** and select backup operation options. Then, follow the instructions on the screen to complete the backup operation.

Performing a recovery operation

This section provides the following topics:

- “Performing a recovery operation from Windows 7” on page 105

- “Performing a recovery operation from the Rescue and Recovery workspace” on page 105

Performing a recovery operation from Windows 7

To perform a recovery operation using the Rescue and Recovery program on the Windows 7 operating system, do the following:

1. From the Windows desktop, click **Start → All Programs → Lenovo ThinkVantage Tools → Enhanced Backup and Restore**. The Rescue and Recovery program opens.
2. In the Rescue and Recovery main window, click the **Launch advanced Rescue and Recovery** arrow.
3. Click the **Restore your system from a backup** icon.
4. Follow the instructions on the screen to complete the recovery operation.

Performing a recovery operation from the Rescue and Recovery workspace

The Rescue and Recovery workspace resides in a protected and hidden area of your hard disk drive that operates independently from the Windows operating system. The Rescue and Recovery workspace enables you to perform recovery operations even if you cannot start the Windows operating system. You can perform the following recovery operations from the Rescue and Recovery workspace:

- **Rescue files from your hard disk drive or from a backup:**
You can locate files on your hard disk drive and transfer them to a network drive or other recordable media, such as a USB device or a disc. This solution is available even if you did not back up your files or if changes were made to the files since your last backup operation. You also can rescue individual files from a Rescue and Recovery backup located on your local hard disk drive, a USB device, or a network drive.
- **Restore your hard disk drive from a Rescue and Recovery backup:**
If you have backed up your hard disk drive using the Rescue and Recovery program, you can restore the hard disk drive from a Rescue and Recovery backup, even if you cannot start the Windows operating system.
- **Restore your hard disk drive to the factory-default state:**
You can restore the complete contents of your hard disk drive to the factory-default state even if you cannot start the Windows operating system. If you have multiple partitions on your hard disk drive, you have the option to restore the C: partition and leave the other partitions intact.

Attention: You can restore the hard disk drive from a Rescue and Recovery backup or restore the hard disk drive to the factory-default settings. During either process, all files on the primary hard disk drive partition (usually drive C:) will be deleted. If possible, make copies of important files. If you cannot start the Windows operating system, you can use the rescue files feature of the Rescue and Recovery workspace to copy files from your hard disk drive to other media.

To perform a recovery operation from the Rescue and Recovery workspace, do the following:

1. Turn on or restart your computer.
2. When you see the logo screen, press Enter, and then press F11 to enter the Rescue and Recovery workspace.
3. If you have set a Rescue and Recovery password, enter your password when prompted. The Rescue and Recovery workspace opens after a short delay.

Note: If the Rescue and Recovery workspace fails to open, see “Solving recovery problems” on page 108.

4. Do one of the following:
 - To rescue files from your hard disk drive, click **Rescue files** and follow the instructions on the screen.
 - To restore your hard disk drive from a Rescue and Recovery backup or to restore your hard disk drive to the factory-default state, click **Full Restore** and follow the on-screen instructions.

Note: After restoring your computer hard disk drive to the factory-default state, you might have to reinstall device drivers for some devices. See “Reinstalling programs and device drivers” on page 107.

For more information about the features of the Rescue and Recovery workspace, click **Help**.

Creating and using a rescue medium

Create rescue media using discs or USB storage drives as early as possible. You can use a rescue medium to recover from failures that prevent you from gaining access to the Windows environment or the Rescue and Recovery workspace on your hard disk drive.

Notes:

- The recovery operations you can perform using a rescue medium vary depending on the operating system.
- The rescue disc can be started in all types of optical drives.

Creating a rescue medium

To create a rescue medium on the Windows 7 operating system, do the following:

1. From the Windows desktop, click **Start → All Programs → Lenovo ThinkVantage Tools → Enhanced Backup and Restore**. The Rescue and Recovery program opens.
2. In the Rescue and Recovery main window, click the **Launch advanced Rescue and Recovery** arrow.
3. Click the **Create Rescue Media** icon. The “Create Rescue and Recovery Media” window opens.
4. In the **Rescue Media** area, select the type of the rescue medium you want to create. You can create a rescue medium using a disc, a USB storage drive with sufficient capacity, or a secondary internal hard disk drive.
5. Click **OK** and follow the instructions on the screen to create a rescue medium.

Using a rescue medium

Depending on whether you have created a rescue medium using a disc or a USB hard disk drive, do one of the following:

- If you have created a rescue medium using a disc, do the following:
 1. Turn on or restart your computer.
 2. When you see the logo screen, repeatedly press and release the F12 key. The Startup Device Menu window is displayed.
 3. Select the desired optical drive as the first boot device. Then, insert the rescue disc into the optical drive and press Enter. The rescue medium starts.
- If you have created a rescue medium using a USB hard disk drive, do the following:
 1. Connect the USB hard disk drive to one of the USB connectors on your computer.
 2. Turn on or restart your computer.
 3. When you see the logo screen, repeatedly press and release the F12 key. The Startup Device Menu window is displayed.
 4. Select the USB hard disk drive as the first boot device and press Enter. The rescue medium starts.

When the rescue medium starts, the Rescue and Recovery workspace opens. The help information for each feature is available from the Rescue and Recovery workspace. Follow the instructions to complete the recovery process.

Reinstalling programs and device drivers

This section provides the following items:

- “Reinstalling preinstalled programs and device drivers” on page 107
- “Reinstalling programs and device drivers that are not preinstalled” on page 107

Reinstalling preinstalled programs and device drivers

Your computer enables you to reinstall preinstalled programs and device drivers.

Reinstalling preinstalled programs

To reinstall programs preinstalled on your Lenovo computer, do the following:

1. Turn on the computer.
2. Go to C:\SWT00LS.
3. Open the apps folder and locate the subfolder that is named after the program preinstalled on your computer.
4. Open the subfolder and locate the EXE file.
5. Double-click the EXE file and follow the instructions on the screen to complete the installation.

Reinstalling preinstalled device drivers

Attention: Reinstalling device drivers will change the current configuration of your computer. Reinstall device drivers only when it is necessary to correct a problem with your computer.

To reinstall the device driver for a factory-installed device, do the following:

1. Turn on the computer.
2. Go to C:\SWT00LS.
3. Open the DRIVERS folder and locate the subfolder that is named after the factory-installed device in your computer, such as AUDIO or VIDEO.
4. Open the subfolder.
5. Do one of the following:
 - Locate the EXE file. Double-click the EXE file and follow the instructions on the screen to complete the installation.
 - Locate the readme file with the .txt extension. The device driver installation information is included in the readme file. Follow the instructions to complete the installation.
 - If the device subfolder contains an INF file and you want to install the device driver using the INF file, see Windows help system for detailed information.

Note: For more information about the latest device drivers, see “Getting the latest system updates” on page 77.

Reinstalling programs and device drivers that are not preinstalled

Your computer enables you to reinstall programs and device drivers that are not preinstalled.

Reinstalling programs that are not preinstalled

If a software program you installed on your computer is not working correctly, you might need to uninstall and then reinstall it. Reinstalling a program overwrites the existing program files and usually fixes any problems that you might have had with the program.

To uninstall a program from your system, refer to Microsoft Windows help system for detailed information.

To reinstall most commercially available programs on your system, refer to the Microsoft Windows help system together with the documentation provided with the program.

Reinstalling device drivers that are not preinstalled

To reinstall a device driver for an option you installed, refer to the documentation that comes with the option.

Note: Reinstall device drivers will change the current configuration of your computer. Reinstall device drivers only when it is necessary to correct a problem with your computer.

Solving recovery problems

Note: Ensure that your rescue device is set as the first boot device in the startup device sequence in the Setup Utility program. See “Selecting a startup device” on page 68 for detailed information about temporarily or permanently changing the startup device sequence. For more information about the Setup Utility program, see “Using the Setup Utility program” on page 65.

If you cannot access the Rescue and Recovery workspace or the Windows environment, do one of the following:

- Use a rescue medium to start the Rescue and Recovery workspace. See “Creating and using a rescue medium” on page 106.
- Use recovery media if all other methods of recovery have failed and you must restore the hard disk drive to the factory-default settings. See “Creating and using recovery media” on page 103.

It is important to create a rescue medium and a set of recovery media as early as possible and store them in a safe place for future use.

Recovery information for the Windows 8.1 operating system

This section contains the following topics:

- “Refreshing your computer” on page 108
- “Resetting your computer to the factory-default settings” on page 108
- “Using the advanced startup options” on page 109
- “Recovering your operating system if Windows 8.1 fails to start” on page 109

Refreshing your computer

If your computer does not perform well and the problem might be caused by a recently installed program, you can refresh your computer.

Attention: If you refresh your computer, the programs preinstalled on your computer and the programs that you installed from Windows Store will be reinstalled. However, all other programs will be uninstalled.

To refresh your computer, do the following:

1. Move the pointer to the top-right or bottom-right corner of the screen to display the charms. Click **Settings → Change PC settings → Update and recovery → Recovery**.
2. In the **Refresh your PC without affecting your files** section, click **Get started**.

Resetting your computer to the factory-default settings

You can reset your computer to the factory-default settings. Resetting the computer will reinstall the operating system and all the programs that come with your computer.

Attention: If you reset your computer, all your personal files and settings will be deleted. To avoid data loss, make a backup copy of all the data that you want to keep.

To reset your computer, do the following:

1. Move the pointer to the top-right or bottom-right corner of the screen to display the charms. Click **Settings → Change PC settings → Update and recovery → Recovery**.
2. In the **Remove everything and reinstall Windows** section, click **Get started**.

Using the advanced startup options

Advanced startup options enable you to change the startup settings of your Windows operating system, start the computer from an external device, or restore the Windows operating system from a system image.

To use the advanced startup options, do the following:

1. Move the pointer to the top-right or bottom-right corner of the screen to display the charms. Click **Settings → Change PC settings → Update and recovery → Recovery**.
2. In the **Advanced startup** section, click **Restart now → Troubleshoot → Advanced options**.
3. Restart your computer following the instructions on the screen.

Recovering your operating system if Windows 8.1 fails to start

The Windows recovery environment on your computer is capable of operating independently from the Windows 8.1 operating system. It enables you to recover or repair the operating system even if the Windows 8.1 operating system fails to start.

After two consecutive failed boot attempts, the Windows recovery environment starts automatically. Then you can choose repair and recovery options by following the instructions on the screen.

Note: Ensure that your computer is connected to ac power during the recovery process.

For more details about the recovery solutions provided on computers preinstalled with the Windows 8.1 operating system, refer to the help information system of the Windows 8.1 operating system.

Recovery information for the Windows 10 operating system

Pseudo topic: DITA topic "x-wc://file=t0000493593.xml" not found

Chapter 11. Installing or replacing hardware

This chapter provides instructions on how to install or replace hardware for your computer.

Handling static-sensitive devices

Do not open the static-protective package containing the new part until the defective part has been removed and you are ready to install the new part. Static electricity, although harmless to you, can seriously damage computer components and parts.

When you handle parts and other computer components, take these precautions to avoid static-electricity damage:

- Limit your movement. Movement can cause static electricity to build up around you.
- Always handle parts and other computer components carefully. Handle PCI cards, memory modules, system boards, and microprocessors by the edges. Never touch any exposed circuitry.
- Prevent others from touching the parts and other computer components.
- Touch the static-protective package containing the part to a metal expansion-slot cover or other unpainted metal surface on the computer for at least two seconds. This reduces static electricity from the package and your body before you install or replace a new part.
- When possible, remove the new part from the static-protective package, and install it directly in the computer without setting the part down. When this is not possible, place the static-protective package that the part came in on a smooth, level surface and place the part on the package.
- Do not place the part on the computer cover or other metal surface.

Installing or replacing hardware

This section provides instructions on how to install or replace hardware for your computer. You can expand the capabilities of your computer and maintain your computer by installing or replacing hardware.

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

Notes:

- Use only computer parts provided by Lenovo.
- When installing or replacing an option, use the appropriate instructions in this section along with the instructions that come with the option.

Installing external options

You can connect external options to your computer, such as external speakers, a printer, or a scanner. For some external options, you must install additional software in addition to making the physical connection. When installing an external option, see “Locating connectors, controls, and indicators on the front of your computer” on page 29 and “Locating connectors on the rear of your computer” on page 30 to identify the required connector. Use the instructions shipped with the option to help you make the connection and install any software or device drivers that are required for the option.

Removing the computer cover

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

CAUTION:

Before you open the computer cover, turn off the computer and wait several minutes until the computer is cool.

To remove the computer cover, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove any locking device that secures the computer cover. See Locking the computer cover and Attaching a Kensington-style cable lock.
3. Press the pit **1** so that the handle **2** is lifted. Then, pivot the handle to the left as shown and pull the handle to remove the cover from the chassis.

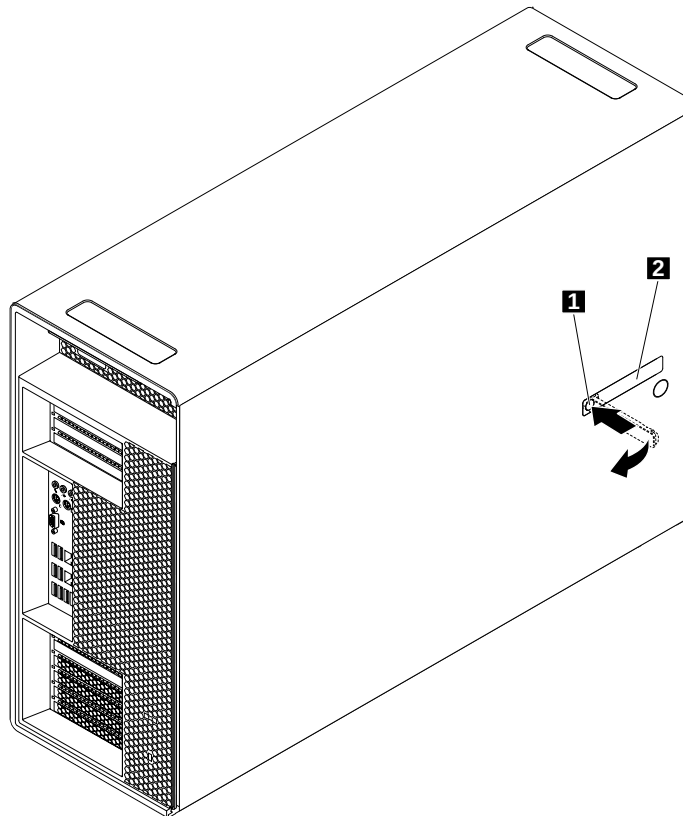


Figure 10. Removing the computer cover

Installing or replacing an internal storage drive

Depending on your computer model, your computer might come with one or more of the following internal storage drives:

- 3.5-inch hard disk drive
- 3.5-inch hybrid drive
- 2.5-inch hard disk drive
- 2.5-inch solid-state drive
- M.2 solid-state drive

- PCI Express solid-state drive

To install or replace an internal storage drive, refer to one of the following topics:

- “Installing or replacing a 3.5-inch storage drive” on page 113
- “Installing or replacing a 2.5-inch storage drive” on page 118
- “Installing or replacing an M.2 solid-state drive” on page 122
- “Installing or replacing a PCI card” on page 148 (applies to a PCI Express solid-state drive)

Installing or replacing a 3.5-inch storage drive

Note: Depending on your computer model, a 3.5-inch hard disk drive or a 3.5-inch hybrid drive might come with your computer.

To install or replace a 3.5-inch storage drive, refer to one of the following topics:

- “Installing or replacing a 3.5-inch storage drive in a hard disk drive bay” on page 113
- “Installing or replacing a 3.5-inch storage drive in an optical drive bay” on page 116

Installing or replacing a 3.5-inch storage drive in a hard disk drive bay

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

To install or replace a 3.5-inch storage drive in a hard disk drive bay, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Locate the hard disk drive bay in which you want to install or replace a storage drive. See “Locating internal drives” on page 37.
4. Press the pit on the cover of the hard disk drive bay so that the cover is opened. Then, pull the cover edge as shown to remove the hard disk drive bracket from the hard disk drive bay.

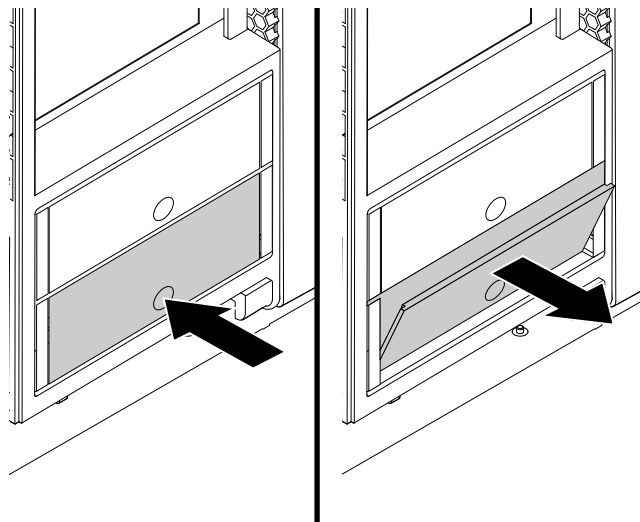


Figure 11. Removing the hard disk drive bracket

5. Depending on whether you are installing or replacing a storage drive, do one of the following:
 - If you are installing a storage drive, go to step 6.

- If you are replacing a storage drive, flex the sides of the bracket to release the four pins **1** from the storage drive. Then, remove the storage drive from the bracket.

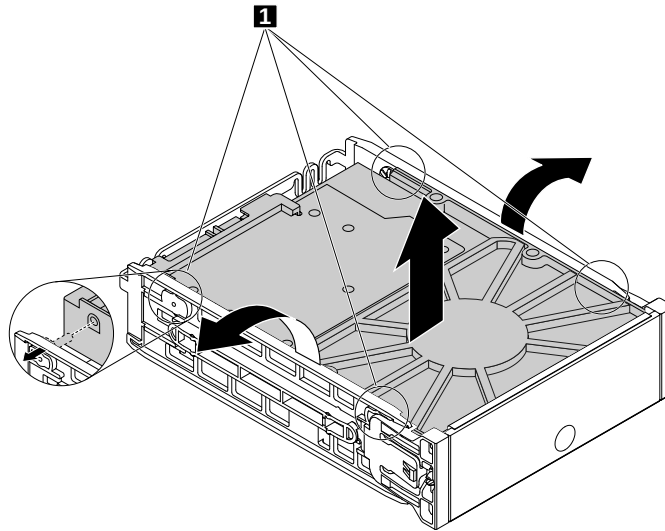


Figure 12. Removing the storage drive from the bracket

6. Hold the storage drive so that the connectors face towards the rear of the bracket and the circuit board **2** faces upward. Then, flex the sides of the bracket and align the four pins **1** on the bracket with the corresponding holes in the storage drive.

Note: Do not touch the circuit board **2** of the storage drive.

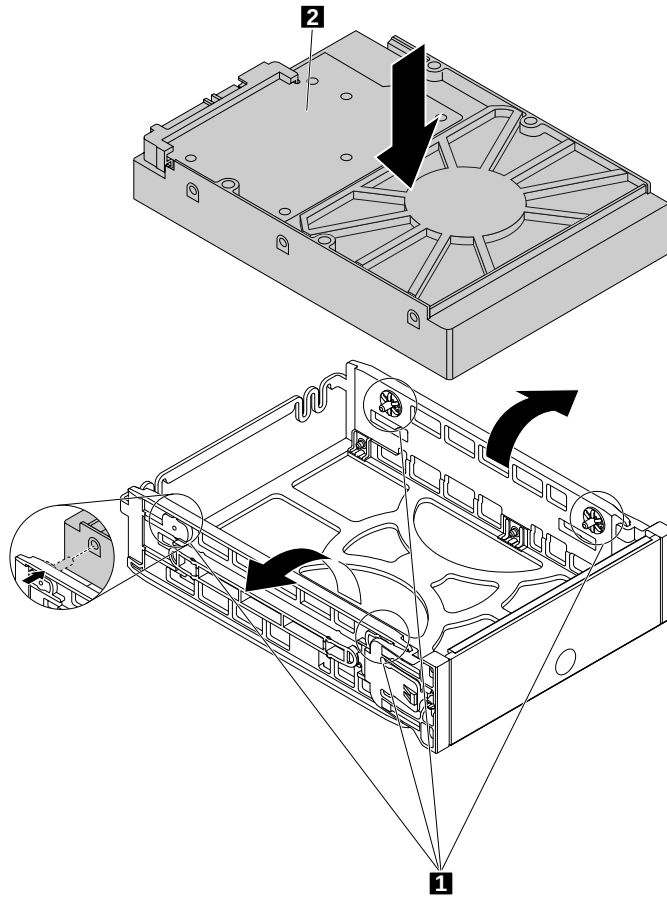


Figure 13. Installing the storage drive into the bracket

7. Slide the bracket together with the installed storage drive into the hard disk drive bay until the bracket snaps into position.

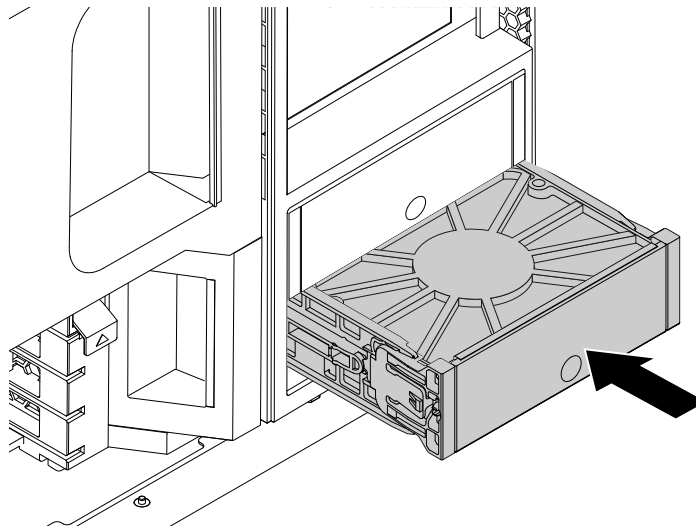


Figure 14. Installing the hard disk drive bracket

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Installing or replacing a 3.5-inch storage drive in an optical drive bay

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

To install or replace a 3.5-inch storage drive in an optical drive bay, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Remove the direct cooling air baffle. See “Removing and reinstalling the direct cooling air baffle” on page 128.
4. Locate the optical drive bay in which you want to install or replace a storage drive. See “Locating internal drives” on page 37.
5. Depending on whether you are installing or replacing a storage drive, do one of the following:
 - If you are installing a storage drive, do the following:
 - a. Press the clip on the bottom of the optical drive bay so that the plastic cover is ejected out of the bay. Then, remove the metal static shield from the bay.
 - b. Press the tab **1** as shown to open the cover of the front-access storage enclosure.

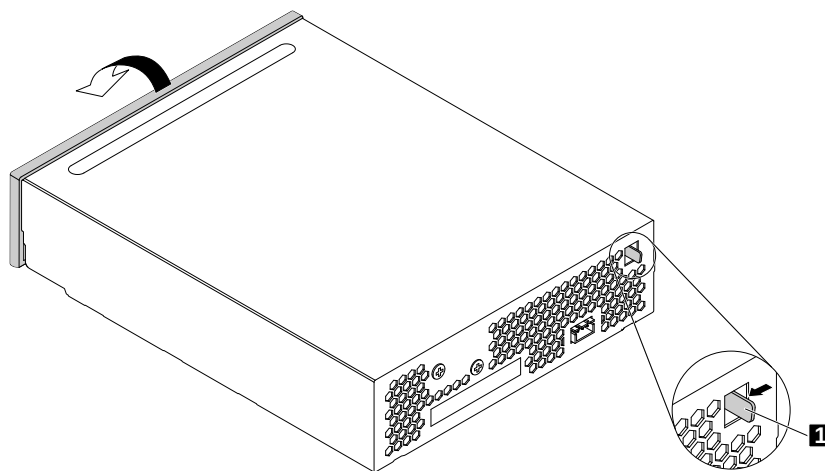


Figure 15. Opening the cover of the front-access storage enclosure

- c. Open the handles on both sides of the hard disk drive bracket. Then, pull the bracket out of the front-access storage enclosure.
- If you are replacing a storage drive, do the following:
 - a. Remove the front-access storage enclosure from the optical drive bay. See “Removing and installing a device in an optical drive bay” on page 130.
 - b. Press the tab **1** as shown to open the cover of the front-access storage enclosure.

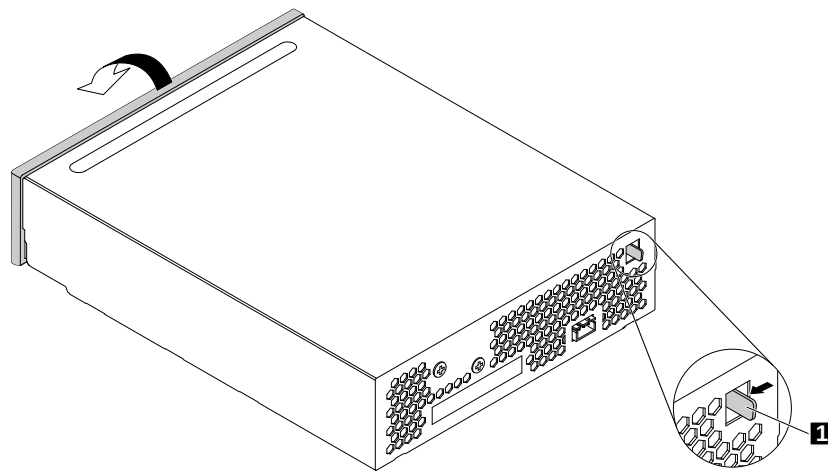


Figure 16. Opening the cover of the front-access storage enclosure

- c. Open the handles on both sides of the hard disk drive bracket. Then, pull the bracket with the storage drive out of the front-access storage enclosure.
- d. Remove the storage drive from the bracket. See step 5 on page 113.
6. Install the new storage drive into the storage drive bracket. See step 6 on page 114.
7. Note the orientation of the connector on the storage drive and you might need to turn over the bracket. Then, slide the bracket with the new storage drive into the front-access storage enclosure until it snaps into position.
8. Close the handles on both sides of the hard disk drive bracket. Then, pivot the cover of the front-access storage enclosure inward as shown until it snaps into position.

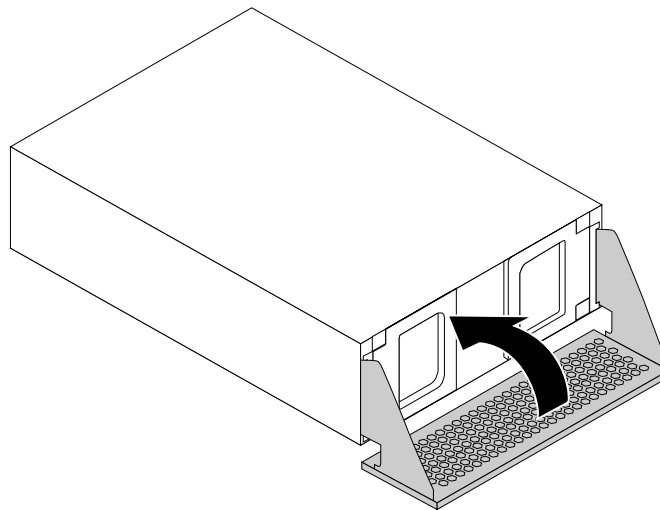


Figure 17. Closing the cover of the front-access storage enclosure

9. Install the front-access storage enclosure into the optical drive bay. See “Removing and installing a device in an optical drive bay” on page 130.
10. Reinstall the direct cooling air baffle. See “Removing and reinstalling the direct cooling air baffle” on page 128.

What to do next:

- To work with another piece of hardware, go to the appropriate section.

- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Installing or replacing a 2.5-inch storage drive

Note: Depending your computer model, a 2.5-inch hard disk drive or a 2.5-inch solid-state drive might come with your computer.

To install or replace a 2.5-inch storage drive, refer to one of the following topics:

- “Installing or replacing a 2.5-inch storage drive in a hard disk drive bay” on page 118
- “Installing or replacing a 2.5-inch storage drive with a converter in a hard disk drive bay” on page 119
- “Installing or replacing a 2.5-inch storage drive in an optical drive bay” on page 122

Installing or replacing a 2.5-inch storage drive in a hard disk drive bay

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

To install or replace a 2.5-inch storage drive in a hard disk drive bay, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Locate the hard disk drive bay in which you want to install or replace a storage drive. See “Locating internal drives” on page 37.
4. Remove the storage drive bracket from the hard disk drive bay. See step 4 on page 113.
5. Depending on whether you are installing or replacing a storage drive, do one of the following:
 - If you are installing a storage drive, go to step 6.
 - If you are replacing a storage drive, flex the sides of the bracket to release the four pins **1** from the storage drive. Then, remove the storage drive from the bracket.

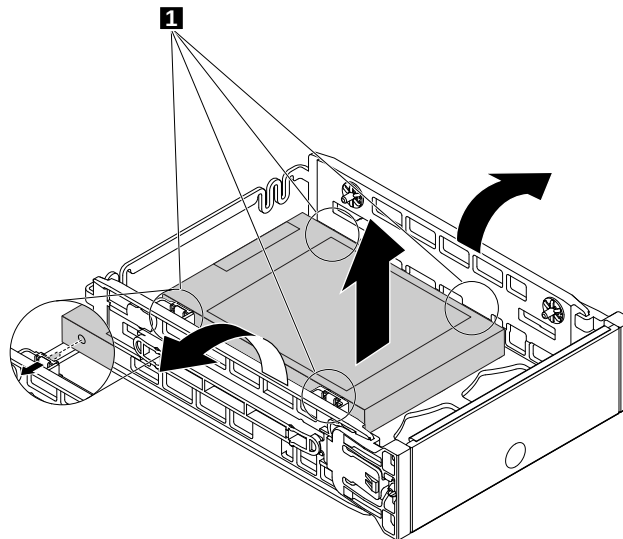


Figure 18. Removing the storage drive from the bracket

6. Keep the connector on the storage drive on the right as shown. Then, flex the sides of the bracket and align the four pins **1** on the bottom of the bracket with the corresponding holes in the storage drive.

Note: Do not touch the circuit board (if accessible) of the 2.5-inch storage drive.

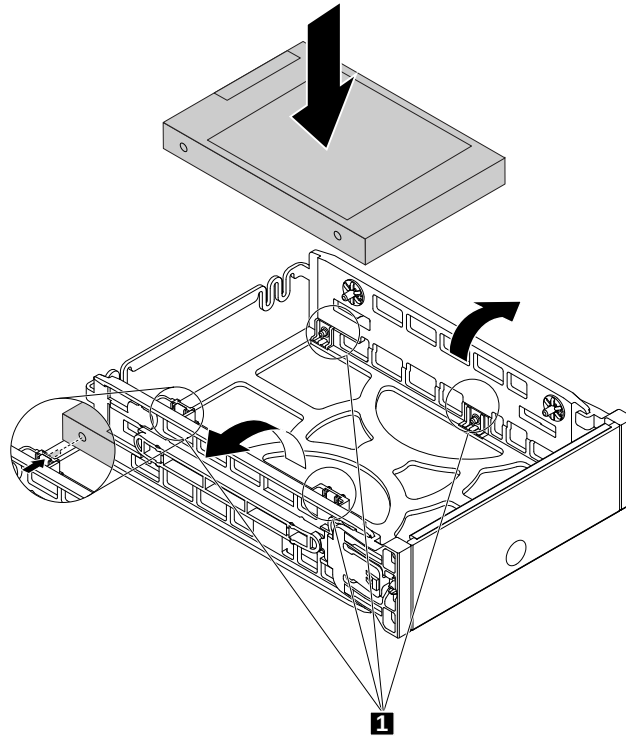


Figure 19. Installing the storage drive into the bracket

7. Install the bracket with the new storage drive into the hard disk drive bay. See step 7 on page 115.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Installing or replacing a 2.5-inch storage drive with a converter in a hard disk drive bay

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

To install or replace a 2.5-inch storage drive with a 2.5-inch to 3.5-inch converter in a hard disk drive bay, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Locate the hard disk drive bay in which you want to install or replace a storage drive. See “Locating internal drives” on page 37.
4. Remove the storage drive bracket from the hard disk drive bay. See step 4 on page 113.
5. Depending on whether you are installing or replacing a storage drive, do one of the following:
 - If you are installing a storage drive, pivot tab **1** on the metal adapter upward. Then, push the adapter to the rear of the converter as shown until the four tabs on the adapter are slide into the four notches **2**. Pivot the adapter as shown to remove it from the converter.

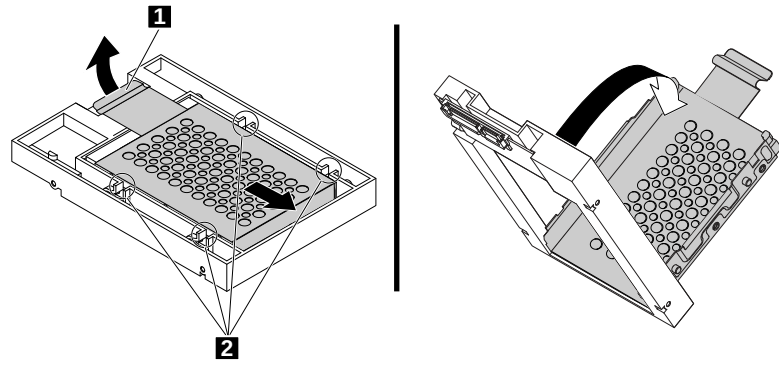


Figure 20. Removing the adapter from the converter

- If you are replacing a storage drive, do the following:
 - a. Remove the converter from the bracket. See step 5 on page 113.
 - b. Pivot tab **1** on the metal adapter upward and push the adapter to the rear of the converter as shown until the four tabs on the adapter are slide into the notches **2**. Then, pivot the adapter as shown to remove it with the storage drive from the converter.

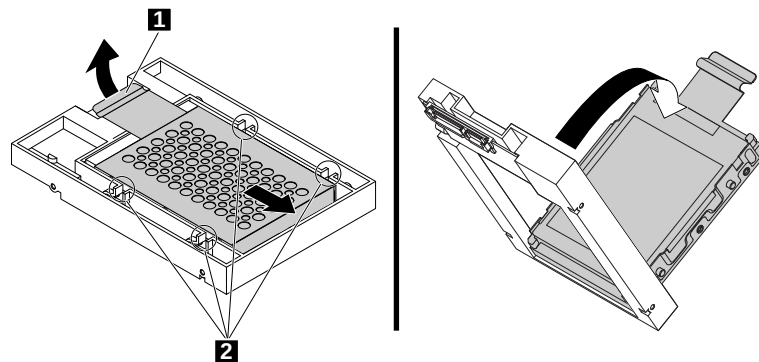


Figure 21. Removing the adapter from the converter

- c. Flex the sides of the adapter to release the four pins **1** from the storage drive. Then, remove the storage drive from the adapter.

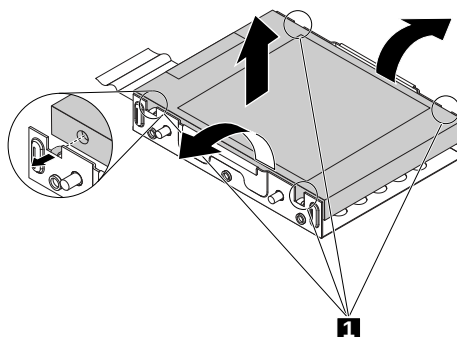


Figure 22. Removing the storage drive from the adapter

6. Note the orientation of the connector on the new storage drive. Then, flex the sides of the adapter and align the four pins **1** with the corresponding holes in the storage drive.

Note: Do not touch the circuit board (if accessible) of the 2.5-inch storage drive.

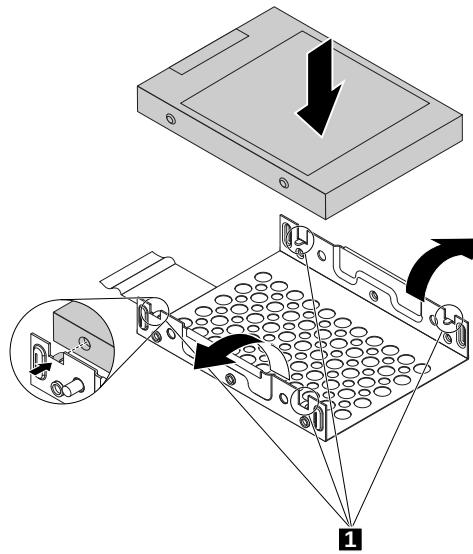


Figure 23. Installing the storage drive into the adapter

7. Align the four tabs on the adapter with the corresponding notches **1** in the converter. Then, slide the storage drive as shown until the tab **2** snaps into position. The adapter with the storage drive is installed into the converter.

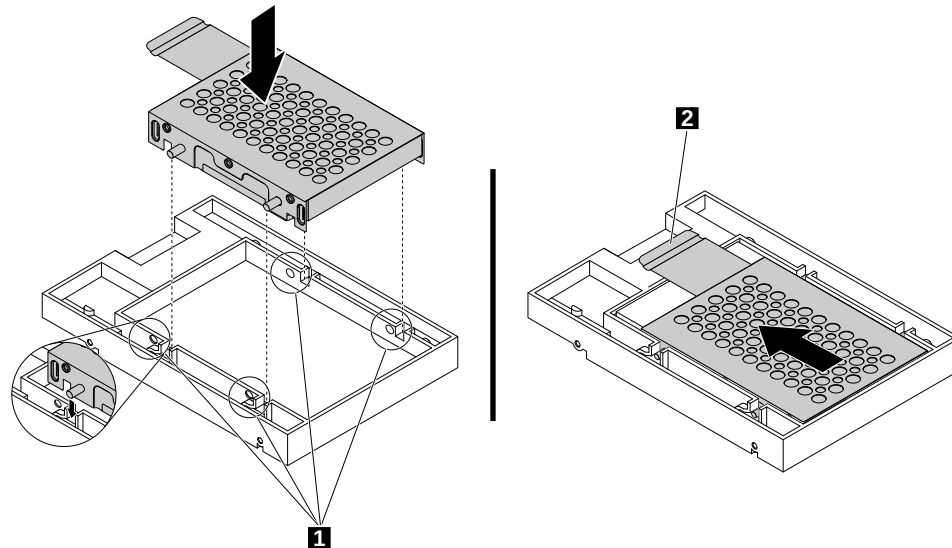


Figure 24. Installing the adapter into the converter

8. Install the converter with the new storage drive into the bracket and the bracket into the hard disk drive bay. See step 6 on page 114 and step 7 on page 115.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Installing or replacing a 2.5-inch storage drive in an optical drive bay

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

To install or replace a 2.5-inch storage drive in an optical drive bay, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Remove the direct cooling air baffle. See “Removing and reinstalling the direct cooling air baffle” on page 128.
4. Locate the optical drive bay in which you want to install or replace a storage drive. See “Locating internal drives” on page 37.
5. Depending on whether you are installing or replacing a storage drive, do one of the following:
 - If you are installing a storage drive, do the following:
 - a. Press the clip on the bottom of the optical drive bay so that the plastic cover is ejected out of the bay. Then, remove the metal static shield in the bay.
 - b. Open the cover of the front-access storage enclosure. See step b. on page 116.
 - c. Open the handles on both sides of the hard disk drive bracket. Then, pull the bracket out of the front-access storage enclosure.
 - If you are replacing a storage drive, do the following:
 - a. Remove the front-access storage enclosure from the optical drive bay. See “Removing and installing a device in an optical drive bay” on page 130.
 - b. Open the cover of the front-access storage enclosure. See step b. on page 116.
 - c. Open the handles on both sides of the hard disk drive bracket. Then, pull the bracket with the storage drive out of the front-access storage enclosure.
 - d. Remove the storage drive from the bracket. See step 5 on page 118.
6. Install the new storage drive into the storage drive bracket. See step 6 on page 118.
7. Note the orientation of the connector on the storage drive and you might need to turn over the bracket. Then, slide the bracket with the new storage drive into the front-access storage enclosure until it snaps into position.
8. Close the handles on both sides of the hard disk drive bracket. Then, close the cover of the front-access storage enclosure. See step 8 on page 117.
9. Install the front-access storage enclosure into the optical drive bay. See “Removing and installing a device in an optical drive bay” on page 130.
10. Reinstall the direct cooling air baffle. See “Removing and reinstalling the direct cooling air baffle” on page 128.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Installing or replacing an M.2 solid-state drive

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

To install or replace an M.2 solid-state drive, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.

2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Lay the computer on its side for easier access to the flex adapter slots.
4. Locate the flex adapter slots. See “Locating parts on the system board” on page 36.

Note: If your computer is not installed with a flex adapter, ensure you install flex adapters into the flex adapter slot 1 first, and then the flex adapter slot 2.

5. In the flex adapter slots or the new flex adapter package, locate the flex adapter with two M.2 slots on which you want to install or replace an M.2 solid-state drive.
6. Depending on whether you are installing or replacing an M.2 solid-state drive, do one of the following:

- If you are installing an M.2 solid-state drive, do the following:
 - a. Remove the flex adapter if it is installed in a flex adapter slot. See “Installing or replacing a flex adapter” on page 146.
 - b. Locate the M.2 slot into which you want to install an M.2 solid-state drive on the flex adapter.

Note: If the flex adapter is new, ensure that you install M.2 solid-state drives in the numerical order printed on the flex adapter (SLOT 1 and SLOT 2).

- c. Remove the screw that is aligned with the M.2 slot.

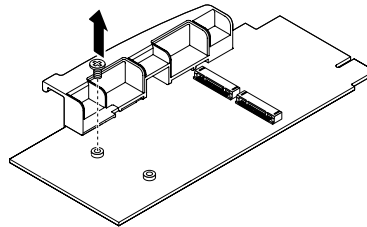


Figure 25. Removing the screw that is aligned with the M.2 slot

- If you are replacing an M.2 solid-state drive, do the following:
 - a. Remove the flex adapter. See “Installing or replacing a flex adapter” on page 146.
 - b. Locate the M.2 solid-state drive that you want to replace.
 - c. Remove the screw that secures the M.2 solid-state drive. Then, gently pull the solid-state drive out of the M.2 slot.

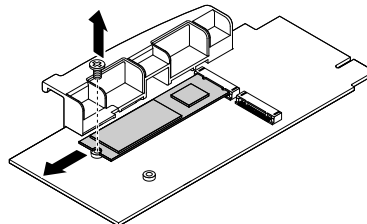


Figure 26. Removing the M.2 solid-state drive

7. To install a new M.2 solid-state drive, align the notch **1** on the new M.2 solid-state drive with the slot key **2** in the M.2 slot. Then, insert the solid-state drive into an M.2 slot until it is secured tightly so that the notch **3** is aligned with the corresponding screw hole in the flex adapter. Install the screw to secure the solid-state drive.

Note: Ensure that the side with the circuit board is upward. Do not touch the circuit board of the M.2 solid-state drive.

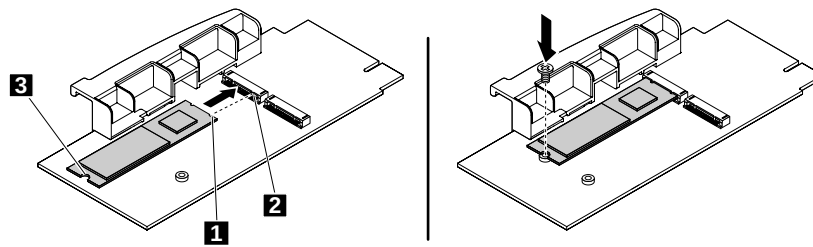


Figure 27. Installing the M.2 solid-state drive

8. Install the flex adapter into the flex adapter slot. See “Installing or replacing a flex adapter” on page 146.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Replacing the blind-connect assembly

To replace the blind-connect assembly, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Lay the computer on its side for easier access to the blind-connect assembly.
4. Remove the storage drive brackets to get access to the blind-connect assembly at the bottom of the storage drive bay.
5. Record the cable routing and cable connections, and then disconnect all cables from the system board, the RAID card, and the flex adapter.
6. Press and hold the metal retainer **a**, and slide the blind-connect board as shown to release it from the four tabs.

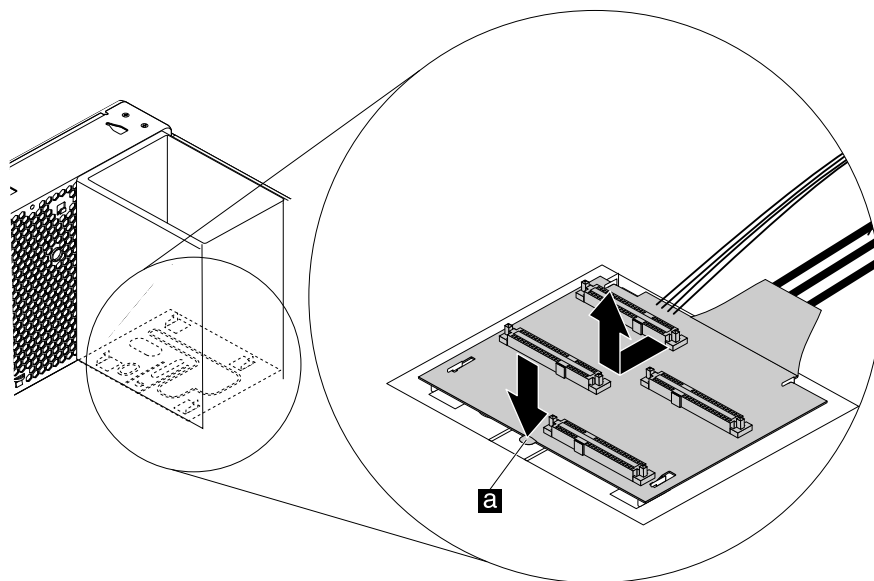


Figure 28. Removing the blind-connect assembly

7. Pull the blind-connect assembly completely out of the chassis and remove the cables through the routing holes.

Notes:

- Be careful when you pull the cables through the holes.
- The cable routing varies depending on whether the blind-connect assembly is installed in the upper drive cage or the lower drive cage. Record the cable routing method before pulling out the cables. When you install the new blind-connect assembly afterwards, route the cables in the same way according to your record. Refer to the figure below for cable routing in the lower drive cage.

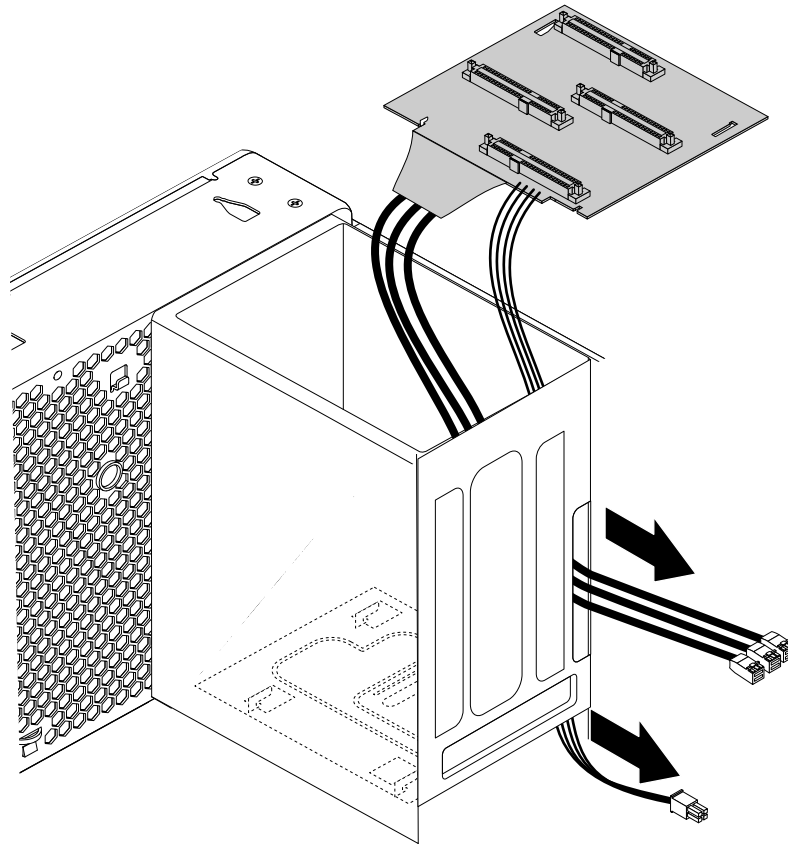


Figure 29. Cable routing for the lower hard disk drive bay

8. Take the new blind-connect assembly. Insert the cables through the routing holes.
9. Align the four tabs at the bottom of the storage drive bay with the slots on the new blind-connect board. Then, press down the board and slide it as shown until it snaps into position.

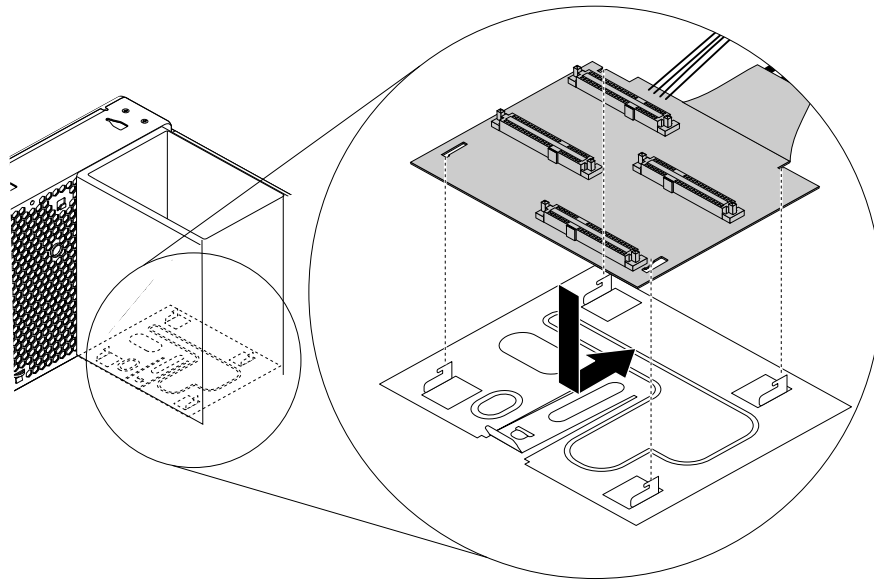


Figure 30. Installing the blind-connect assembly

10. If the computer has a RAID card installed, connect the SAS cable to the SAS connector on the RAID card. If no RAID card is installed, connect the SAS cable to the SATA connector **42** or **43** on the system board. See “Locating parts on the system board” on page 36.
11. Connect the power cable to the 4-pin power connector on the system board.
12. If your blind-connect assembly comes with two additional cables **1**, connect them to the two PCIe connectors **2** on the flex adapter as shown.

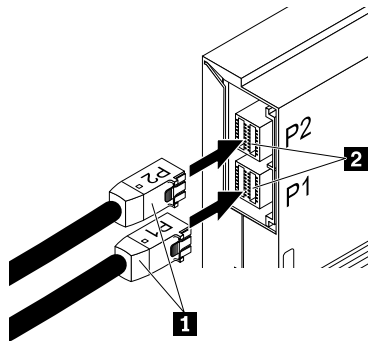


Figure 31. Connecting the blind-connect assembly to the flex adapter

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Replacing the cover presence switch (intrusion switch)

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

To replace the cover presence switch (also known as intrusion switch), do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Lay the computer on its side for easier access to the cover presence switch bracket.
4. Locate the cover presence switch bracket. See “Locating components” on page 32.
5. Note the routing of the cover presence switch cable, and then disconnect the cover presence switch cable from the system board. See “Locating parts on the system board” on page 36.
6. Pivot the tab **1** on the cover presence switch bracket to the left as shown. Then, remove the bracket together with the cover presence switch from the chassis.

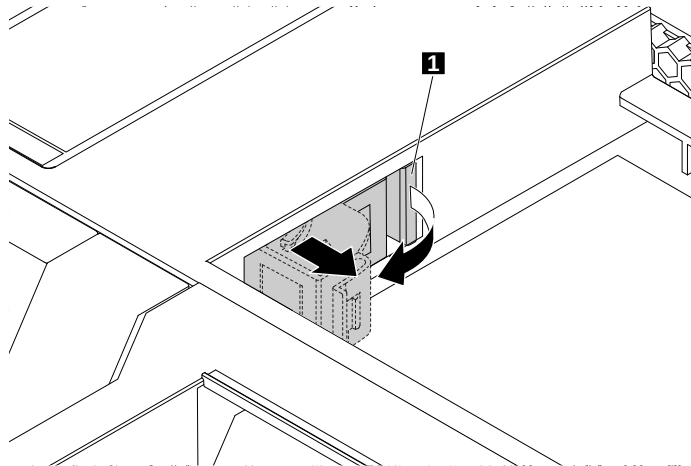


Figure 32. Removing the cover presence switch bracket

7. Pivot the clip **1** on the bracket outward, and then disengage the failing cover presence switch from the circle clip **2** to remove it from the bracket.

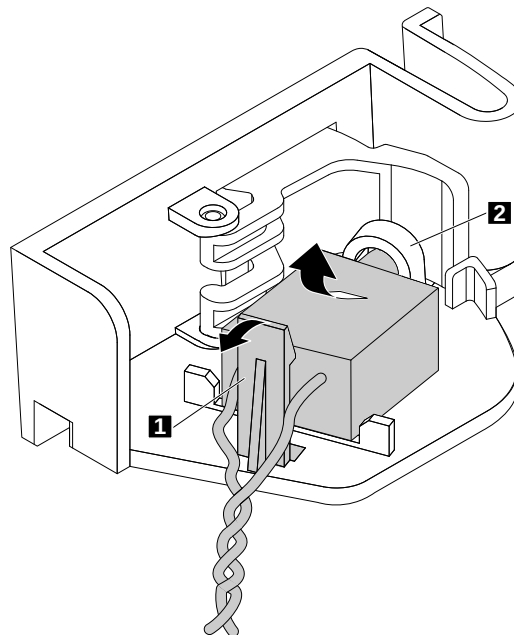


Figure 33. Removing the cover presence switch from the bracket

8. Insert the end of the new cover presence switch with the post into the circle clip **2**. Ensure that the clip **1** is placed between the two branched cables of the new cover presence switch. Then, press the cover presence switch downward until it snaps into position.

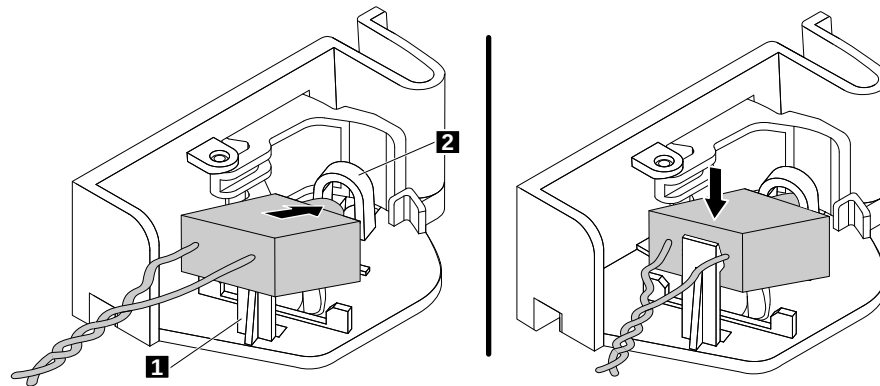


Figure 34. Installing the cover presence switch into the bracket

9. Route the cable of the new cover presence switch, and align the notch **2** on the cover presence switch with the tab **1** in the chassis. Then pivot the cover presence switch bracket to the right as shown until it snaps into position.

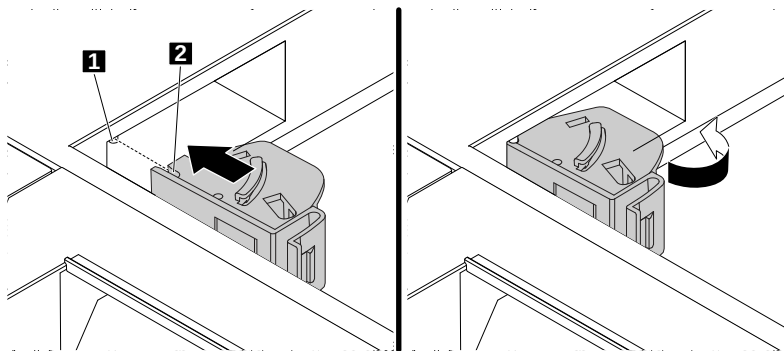


Figure 35. Installing the cover presence switch bracket

10. Connect the cable of the new cover presence switch to the system board. See “Locating parts on the system board” on page 36.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Removing and reinstalling the direct cooling air baffle

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

To remove the direct cooling air baffle, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Pull the direct cooling air baffle outward by its handle **1** to remove it from the chassis.

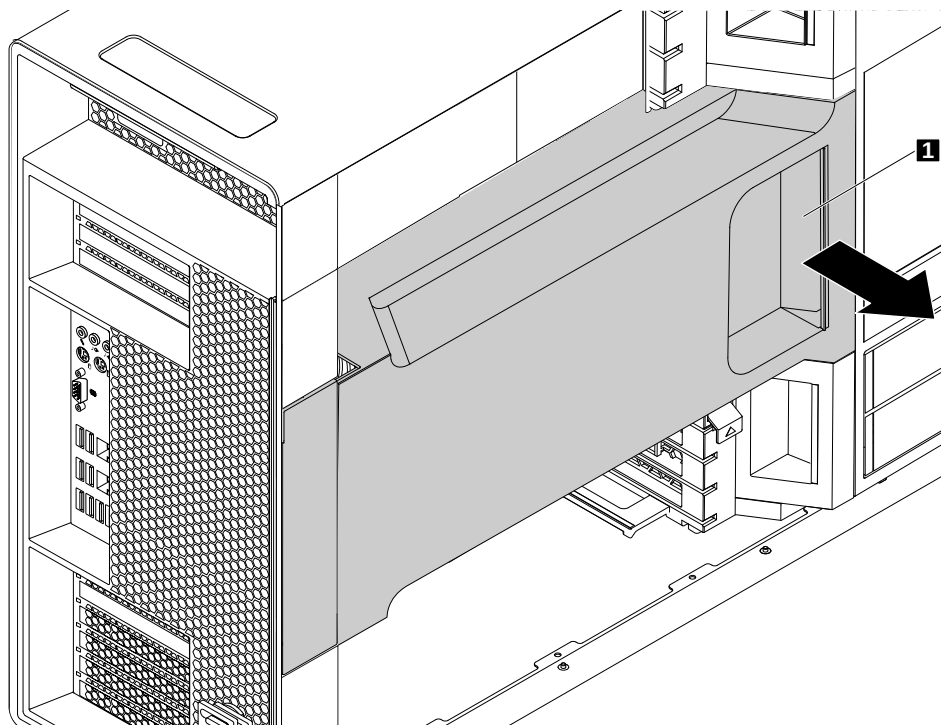


Figure 36. Removing the direct cooling air baffle

To reinstall the direct cooling air baffle, do the following:

1. Align the plastic boards on the top and bottom sides of the direct cooling air baffle with the small gaps **1** in the chassis. Ensure that the handle of the direct cooling air baffle faces towards the front of the chassis.

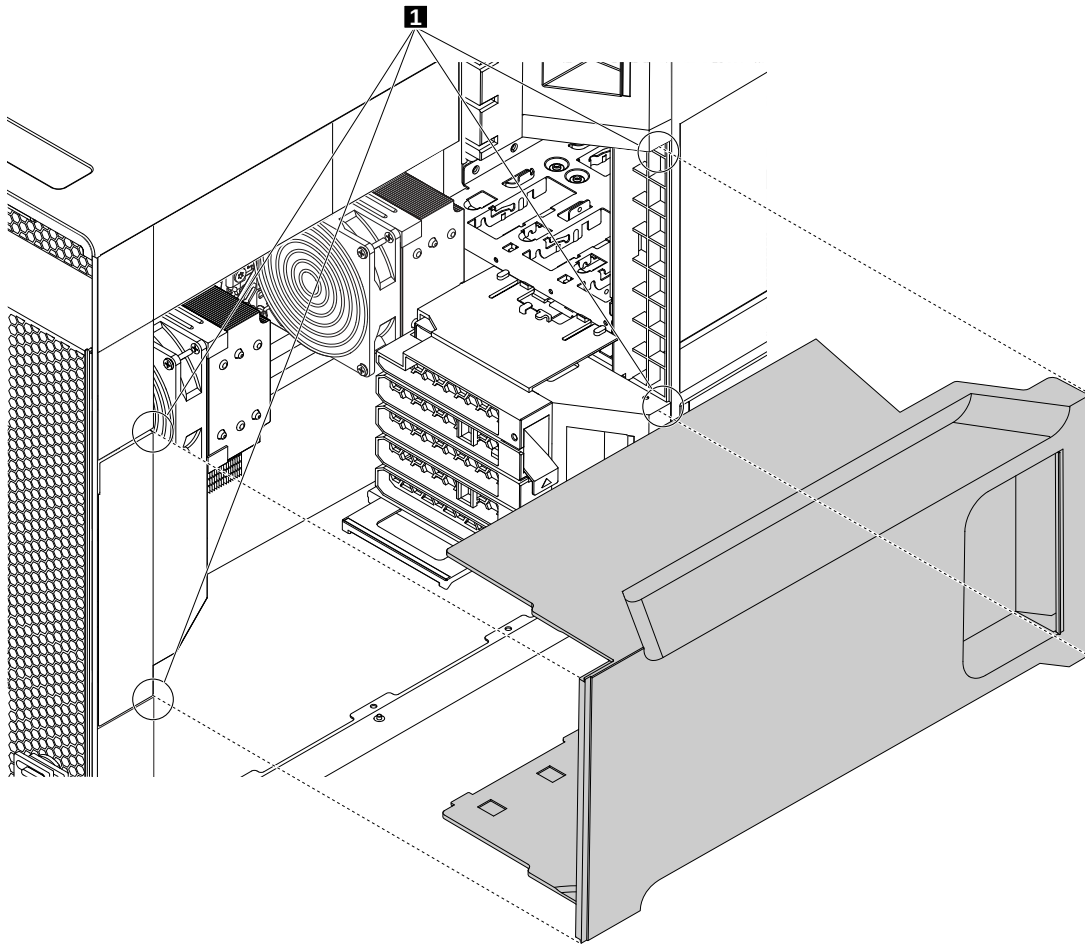


Figure 37. Aligning the plastic boards with the small gaps

2. Slide the direct cooling air baffle into the chassis until it is secured firmly.

Note: If necessary, adjust the position of the direct cooling air baffle slightly to avoid any interference with other components in the chassis.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Removing and installing a device in an optical drive bay

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

Depending on your computer model, the following devices might be installed in the optical drive bays:

- Optical drive
- Front-access storage enclosure
- Flex module

Note: The flex module might be installed with the following:

- IEEE 1394 connector

- eSATA connector
- 29-in-1 card reader
- Slim optical drive

To remove and install a flex module and a front-access storage enclosure, follow the steps of removing and installing an optical drive.

To remove an optical drive, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Remove the direct cooling air baffle. See “Removing and reinstalling the direct cooling air baffle” on page 128.
4. Locate the optical drive bay from which you want to remove an optical drive. See “Locating internal drives” on page 37.
5. Disconnect the cables from the optical drive.

Note: If you remove a flex module or a front-access storage enclosure, you might need to disconnect the cables from the device, a PCI card, or the system board. See “Locating parts on the system board” on page 36.

6. Press the tab  downward and push the optical drive to the front of the chassis. Then, remove the optical drive from the front of the chassis.

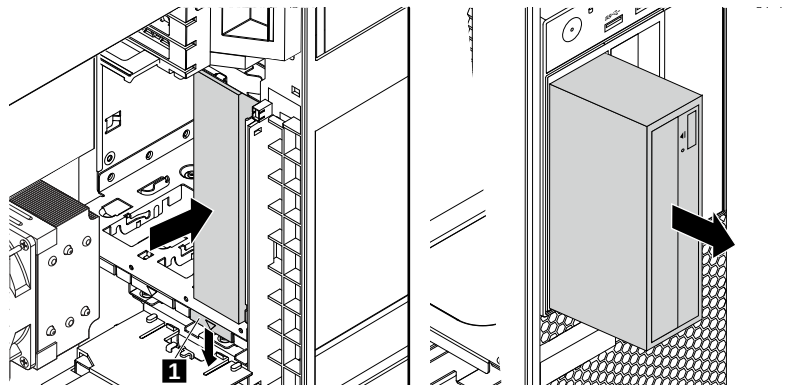


Figure 38. Removing the optical drive

To install an optical drive, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Remove the direct cooling air baffle. See “Removing and reinstalling the direct cooling air baffle” on page 128.
4. Locate the optical drive bay into which you want to install an optical drive. See “Locating internal drives” on page 37.
5. Press the clip underneath the plastic cover of the optical drive bay so that the cover is ejected out of the bay. Then, remove the metal shield in the bay.
6. Note the orientation of the new optical drive. Then, slide the optical drive into the optical drive bay from the front of the chassis until it snaps into position.

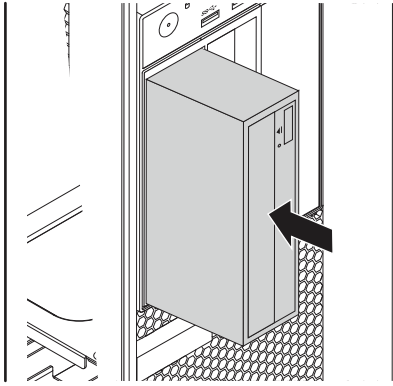


Figure 39. Installing the optical drive

7. Connect the cables to the optical drive.

Note: If you install a flex module or a front-access storage enclosure, you might need to connect the cables to the device, a PCI card, or the system board. See “Locating parts on the system board” on page 36.

8. Reinstall the direct cooling air baffle. See “Removing and reinstalling the direct cooling air baffle” on page 128.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Installing or replacing a device in the 5.25-inch flex module

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

This section provides instructions on how to install or replace a device in the 5.25-inch flex module. Installing and replacing a device in the 5.25-inch flex module involves the following operations:

- “Installing or replacing a slim optical drive in the flex module” on page 132
- “Installing or replacing a card reader in the flex module” on page 135
- “Installing or replacing an eSATA connector or IEEE 1394 connector in the flex module” on page 137

Installing or replacing a slim optical drive in the flex module

To install or replace a slim optical drive in the flex module, do the following:

1. Remove the flex module from the front of the computer. See “Removing and installing a device in an optical drive bay” on page 130.
2. Lift the clip on the rear of the flex module and slide the flex module cover to the rear of the flex module to remove the cover.

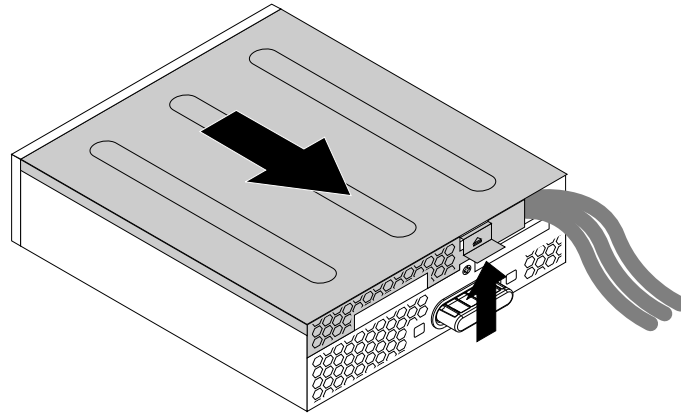


Figure 40. Removing the flex module cover

3. If you are installing a new slim optical drive, press the two metal clips **1** to remove the plastic clip with the two screws as shown. Remove the two screws and then go to step 4.

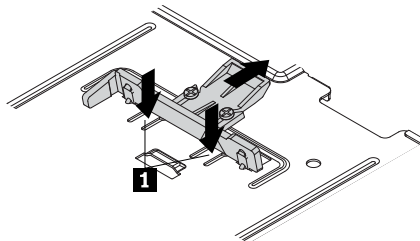


Figure 41. Removing the plastic clip with the two screws

If you are replacing an old slim optical drive, do the following:

- a. press the button as shown to remove the slim optical drive from the flex module.

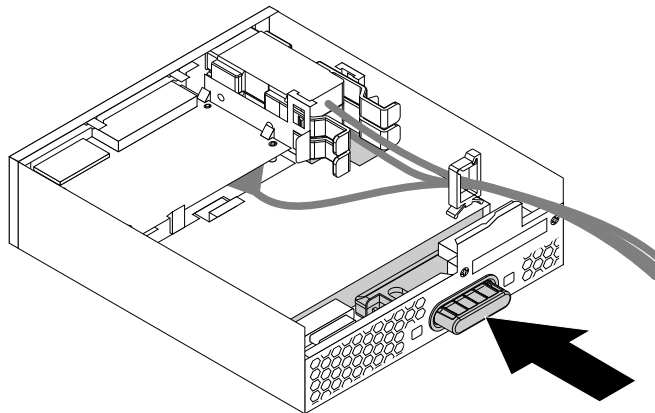


Figure 42. Removing the slim optical drive from the flex module

- b. Remove the two screws that secure the clip to remove the plastic clip from the rear of the slim optical drive.

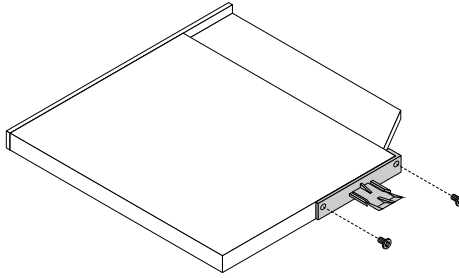


Figure 43. Removing the plastic clip from the slim optical drive

4. Install the two screws to secure the plastic clip on the rear of the new slim optical drive.

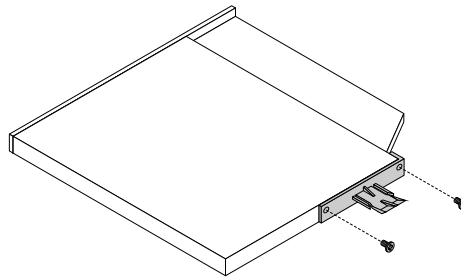


Figure 44. Installing the plastic clip to the slim optical drive

5. Slide the new slim optical drive with the plastic clip into the flex module until the slim optical drive snaps into position.

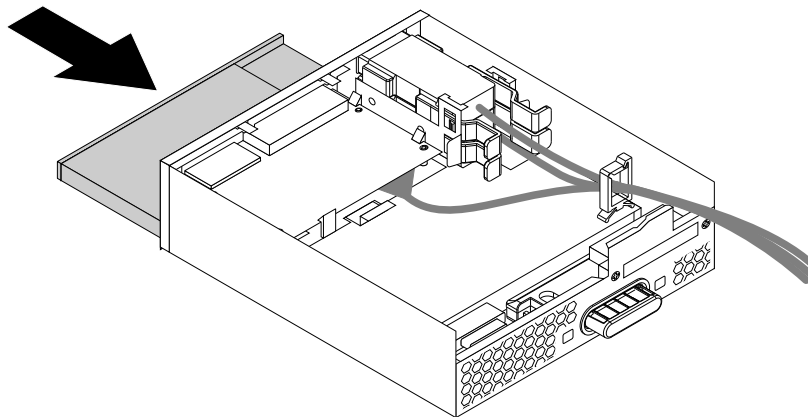


Figure 45. Installing the slim optical drive in the flex module

6. Position the flex module cover on the flex module so that the rail guides on the bottom of the flex module cover engage the rails on the flex module. Then, push the cover to the front of the flex module until it snaps into position.

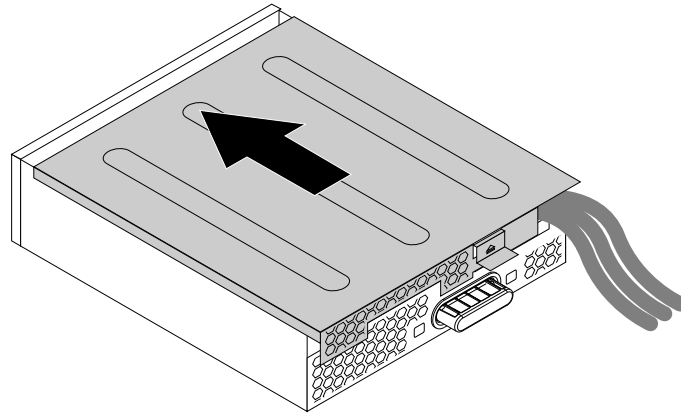


Figure 46. Reinstalling the flex module cover

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Installing or replacing a card reader in the flex module

To install or replace a card reader in the flex module, do the following:

1. Remove the flex module from the front of the computer. See “Removing and installing a device in an optical drive bay” on page 130.
2. Lift the clip on the side of the flex module upward and slide the flex module cover to the rear of the flex module to remove the cover.

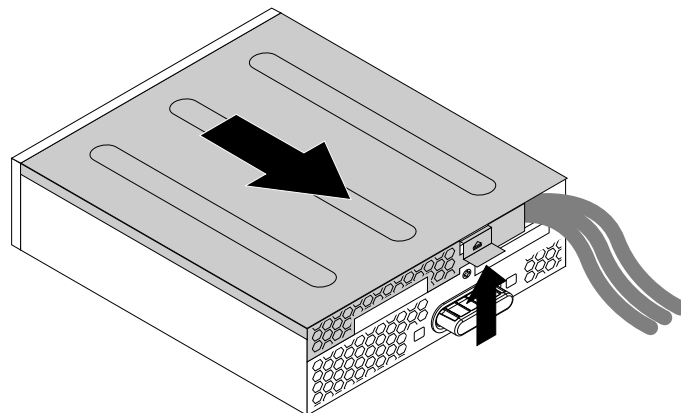


Figure 47. Removing the flex module cover

3. If you are replacing a card reader, do the following:
 - a. Disconnect the card reader cable from the system board. See “Locating parts on the system board” on page 36.
 - b. Pull the clip as shown to remove the card reader with the card reader retaining bracket out of the flex module.

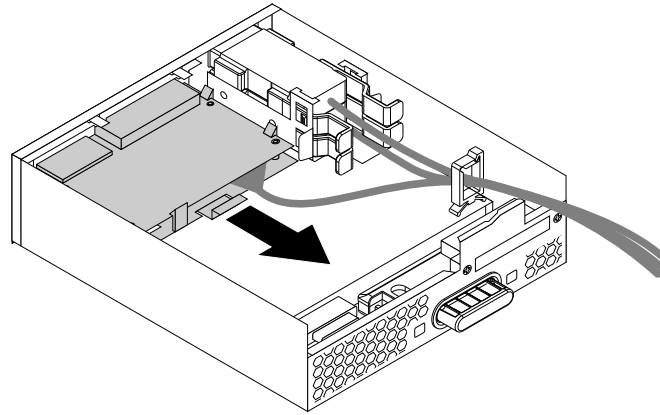


Figure 48. Removing the card reader in the flex module

- c. Flex the four clips on the sides of the card reader retaining bracket to remove the card reader from the bracket.

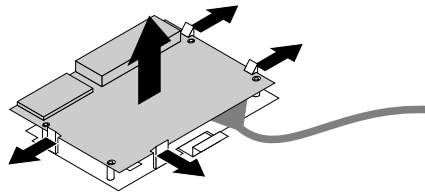


Figure 49. Removing the card reader from the card reader retaining bracket

4. To install the a new card reader into the card reader retaining bracket, align the four holes in the card reader with the corresponding studs on the bracket and then press the new card reader downward until it snaps into position.

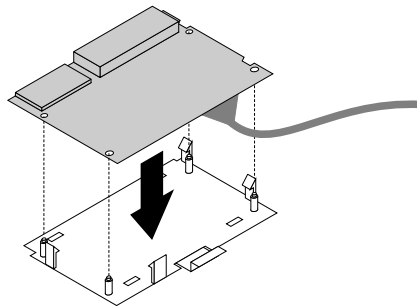


Figure 50. Installing the card reader into the card reader retaining bracket

5. Note the orientation of the new card reader and route the card reader cable into the cable clip. Hold the clip on the card reader retaining bracket to insert the new card reader into the card reader slot in flex module until it snaps into position.

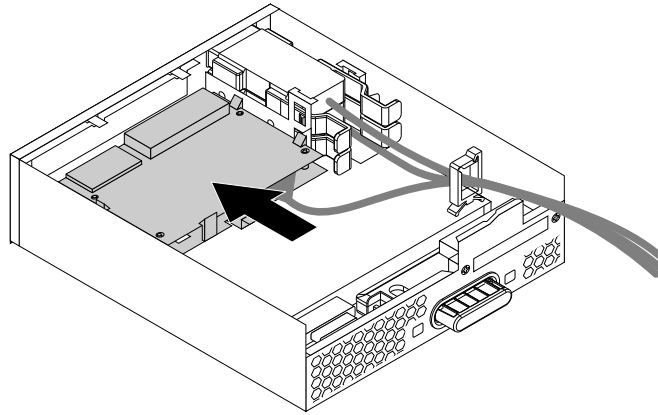


Figure 51. Installing the card reader in the flex module

6. Position the flex module cover on the flex module so that the rail guides on the bottom of the flex module cover engage the rails on the flex module. Then, push the cover to the front of the flex module until it snaps into position.

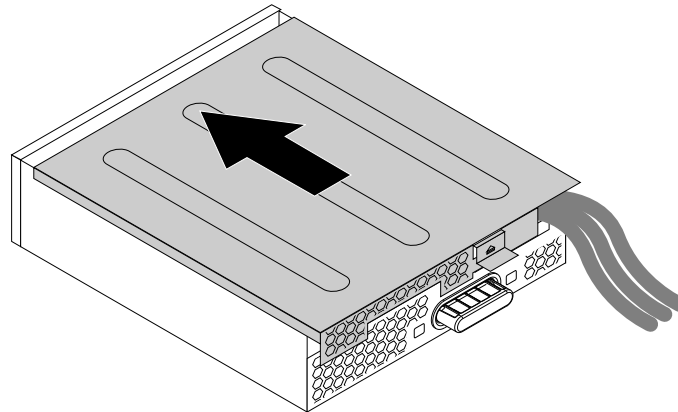


Figure 52. Reinstalling the flex module cover

7. Connect the card reader cable to the USB 2.0 connector or card reader connector on the system board. See “Locating parts on the system board” on page 36.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Installing or replacing an eSATA connector or IEEE 1394 connector in the flex module

To install or replace an eSATA connector or IEEE 1394 connector in the flex module, do the following:

1. Slide the flex module out of the front of the computer. See “Removing and installing a device in an optical drive bay” on page 130.
2. Lift the clip on the side of the flex module upward and slide the flex module cover to the rear of the flex module to remove the cover.

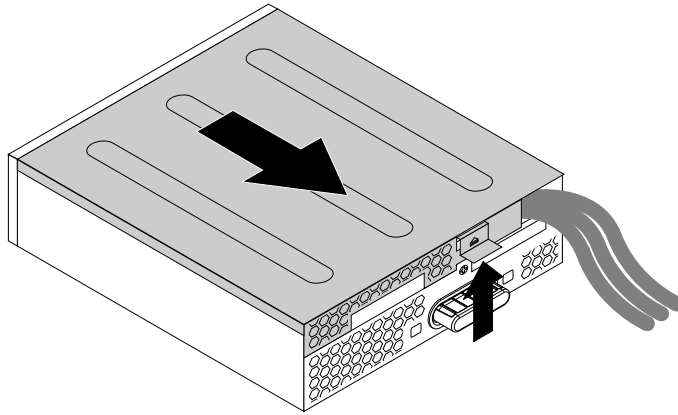


Figure 53. Removing the flex module cover

3. If you are replacing an eSATA connector or IEEE 1394 connector, do the following:
 - a. Disconnect the eSATA connector or IEEE 1394 connector cable from the system board. See “Locating parts on the system board” on page 36.
 - b. Press the two clips toward each other as shown to pull the eSATA connector or IEEE 1394 connector out of the flex module.

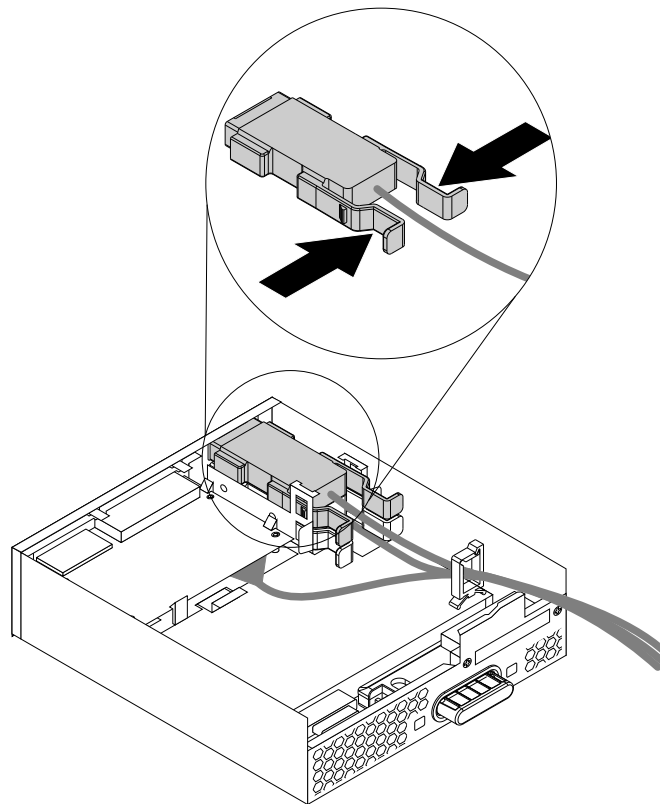


Figure 54. Removing the eSATA connector or IEEE 1394 connector in the flex module

4. Note the orientation of the eSATA connector or IEEE 1394 connector and route the eSATA connector or IEEE 1394 connector cable into the cable clip.
5. Place the eSATA connector or IEEE 1394 connector into the metal retainer. Then insert the eSATA connector or IEEE 1394 connector into the corresponding slot in the flex module as shown.

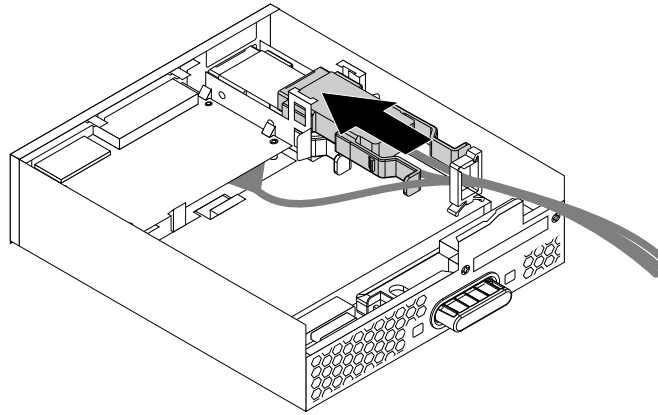


Figure 55. Installing the eSATA connector or IEEE 1394 connector in the flex module

6. Position the flex module cover on the flex module so that the rail guides on the bottom of the flex module cover engage the rails on the flex module. Then, push the cover to the front of the flex module until it snaps into position.

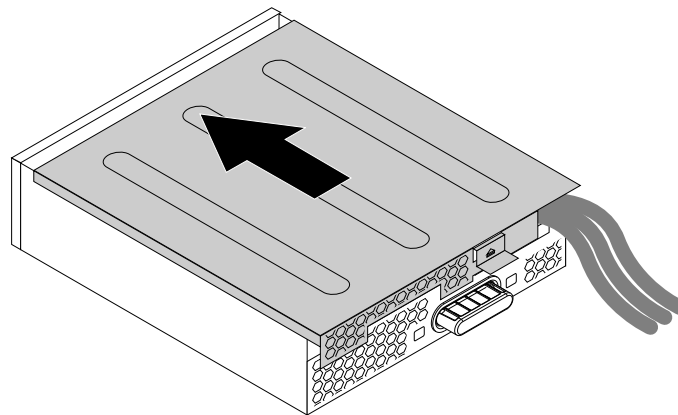


Figure 56. Reinstalling the flex module cover

7. Connect the eSATA connector or IEEE 1394 connector cable to the corresponding connector on the system board. See “Locating parts on the system board” on page 36.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Removing and reinstalling the multi-function brackets

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

Your computer is installed with two multi-function brackets. The brackets are used to secure the front fan assembly, flex adapters, and full-length PCI Express cards. The bracket installed in the upper position of the chassis also can be used to secure the power supply assembly.

To remove and reinstall either of the multi-function brackets, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.

2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. If necessary, remove the direct cooling air baffle for easier operation. See “Removing and reinstalling the direct cooling air baffle” on page 128.
4. Locate the multi-function bracket you want to remove. See “Locating components” on page 32.
5. If you are replacing the multi-function bracket installed in the upper position of the chassis, remove the power supply assembly. See “Replacing the power supply assembly” on page 142.
6. Remove the front fan assembly in the bracket you want to remove. See “Replacing the front fan assemblies” on page 141.
7. Lay the computer on its side for easier access to the bracket.
8. Hold the handle **1** and the foot **2** at the same time and then pull the bracket to the rear of the chassis to remove the bracket.

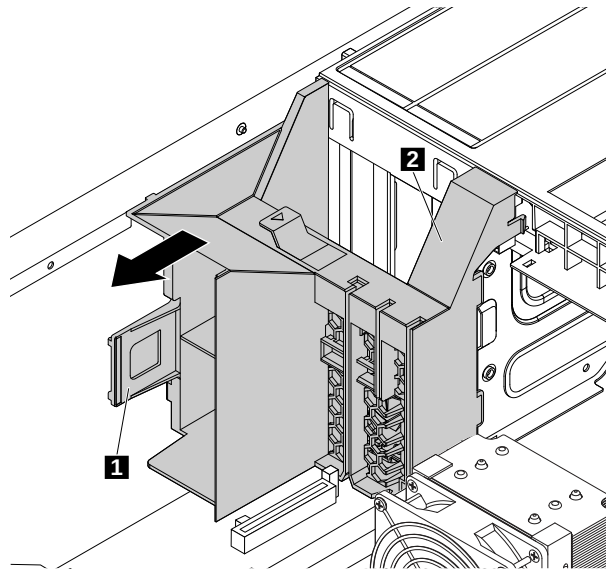


Figure 57. Removing the multi-function bracket

9. Align the three tabs **1** on the bracket with the corresponding holes in the chassis. Then, insert the three tabs into the corresponding holes until the bracket snaps into position.

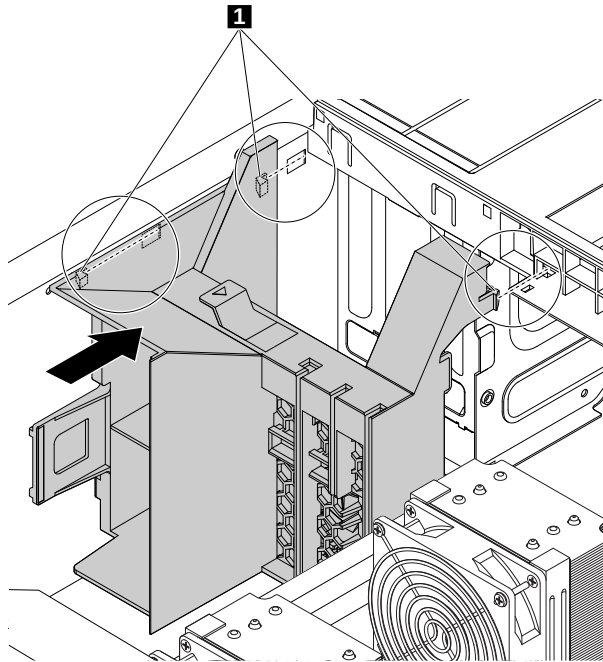


Figure 58. Reinstalling the multi-function bracket

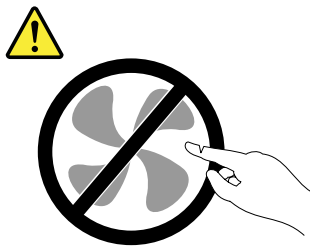
What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Replacing the front fan assemblies

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

CAUTION:



Hazardous moving parts. Keep fingers and other body parts away.

To replace the front fan assemblies, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Locate the failing front fan assembly. See “Locating components” on page 32.
4. Press the tab **1** and slide the front fan assembly outward by the handle **2** to remove it from the chassis.

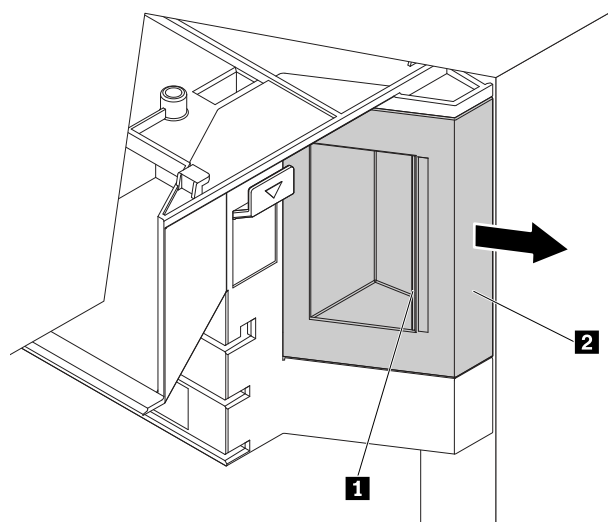


Figure 59. Removing the front fan assembly

5. Slide the front fan assembly into the multi-function bracket until it snaps into position.

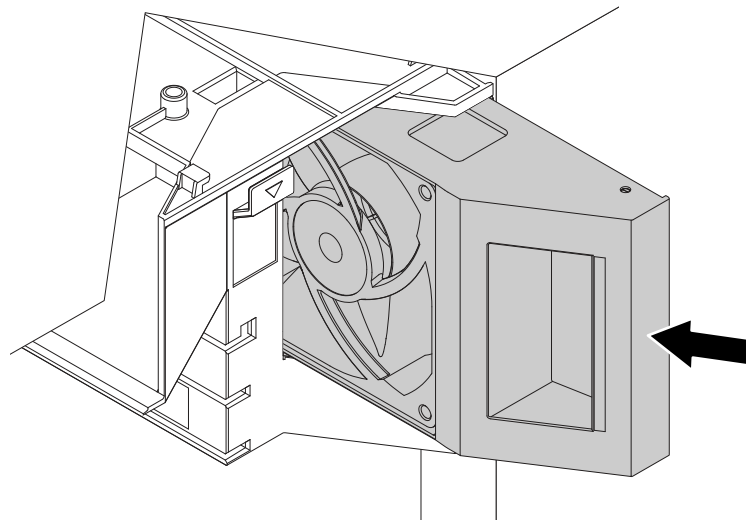


Figure 60. Installing the front fan assembly

What to do next:

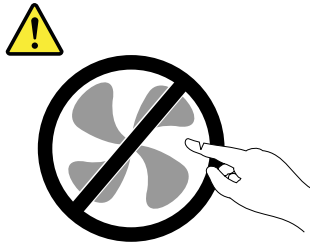
- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Replacing the power supply assembly

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

Although there are no moving parts in your computer after the power cord has been disconnected, the following warnings are required for your safety and proper Underwriters Laboratories (UL) certification.

CAUTION:



Hazardous moving parts. Keep fingers and other body parts away.

CAUTION:

Never remove the cover on a power supply or any part that has the following label attached.



Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

To replace the power supply assembly, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Locate the power supply assembly. See “Locating components” on page 32.
4. Pivot the handle  to the left at an angle of about 90 degrees. Then, pull the handle as shown to remove the power supply assembly from the chassis.

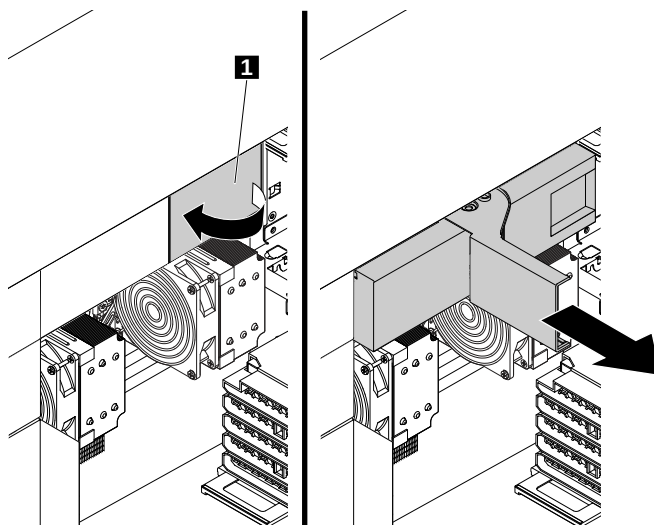


Figure 61. Removing the power supply assembly

5. With the handle **1** open, slide the power supply assembly into the power supply assembly bay until it snaps into position. Pivot the handle to the closed position to ensure that the new power supply assembly is fully installed into position.

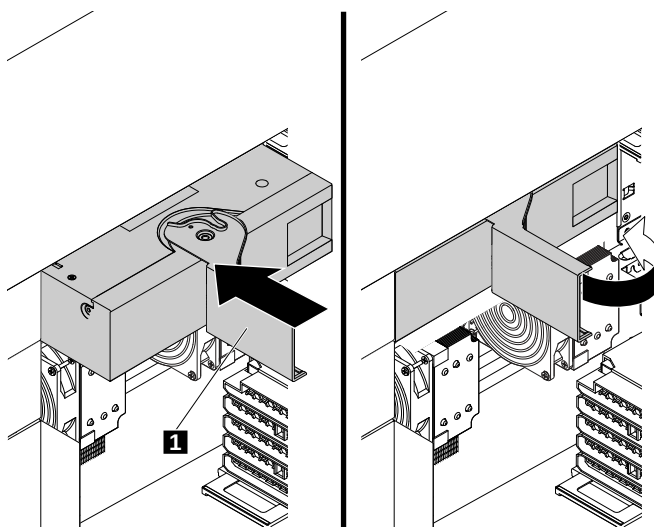


Figure 62. Installing the power supply assembly

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Replacing the battery

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

Your computer has a special type of memory that maintains the date, time, and settings for built-in features, such as parallel-connector assignments (configuration). A battery keeps this information active when you turn off the computer.

The battery normally requires no charging or maintenance throughout its life; however, no battery lasts forever. If the battery fails, the date, time, and configuration information (including passwords) are lost. An error message is displayed when you turn on the computer.

Refer to the “Lithium coin cell battery notice” in the *Safety, Warranty, and Setup Guide* for information about disposing of the battery.

To replace the battery, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Remove the direct cooling air baffle. See “Removing and reinstalling the direct cooling air baffle” on page 128.
4. To access the battery, you must remove the power supply assembly, the upper front fan assembly, and the upper multi-function bracket. See “Replacing the power supply assembly” on page 142, “Replacing the front fan assemblies” on page 141, and “Removing and reinstalling the multi-function brackets” on page 139.
5. Locate the battery. See “Locating parts on the system board” on page 36.
6. Remove the old battery as shown.

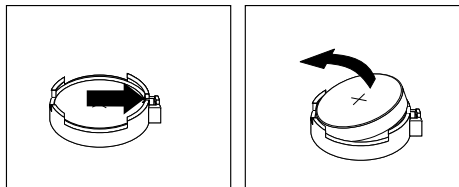


Figure 63. Removing the battery

7. Install the new battery as shown.

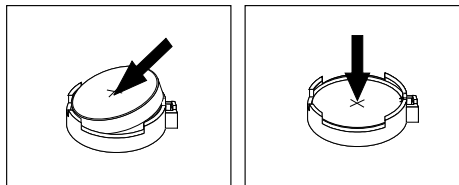


Figure 64. Installing the battery

8. Reinstall the upper multi-function bracket, the upper front fan assembly, and the power supply assembly. See “Removing and reinstalling the multi-function brackets” on page 139, “Replacing the front fan assemblies” on page 141, and “Replacing the power supply assembly” on page 142.
9. Reinstall the direct cooling air baffle. See “Removing and reinstalling the direct cooling air baffle” on page 128.
10. Reinstall the computer cover and reconnect the cables. See “Completing the parts replacement” on page 187.

Note: When the computer is turned on for the first time after replacing the battery, an error message might be displayed. This is normal after replacing the battery.

11. Turn on the computer and all attached devices.
12. Use the Setup Utility program to set the date, time, and any passwords. See “Using the Setup Utility program” on page 65.

Installing or replacing a flex adapter

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

Depending on your computer model, the following flex adapters might be installed in the flex adapter slots:

- Flex adapter with two mini-SAS HD connectors
- Flex adapter with one SATA 3.0 connector, one USB 2.0 connector, and two mini-SAS HD connectors
- Flex adapter with two M.2 slots (with the M.2 solid-state drive installed in some models)

To install or replace a flex adapter, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Lay the computer on its side for easier access to the flex adapter slots.
4. Locate the flex adapter slot in which you want to install or replace a flex adapter. See “Locating parts on the system board” on page 36.

Note: If your computer is installed with only one microprocessor, ensure you install a flex adapter into the flex adapter slot 1. If your computer is installed with two microprocessors, ensure you install flex adapters into the flex adapter slot 1 first, and then the flex adapter slot 2.

5. Depending on whether you are installing or replacing a flex adapter, do one of the following:
 - If you are installing a flex adapter, pivot the tab **1** upward to open the latch **2** inside the multi-function bracket.

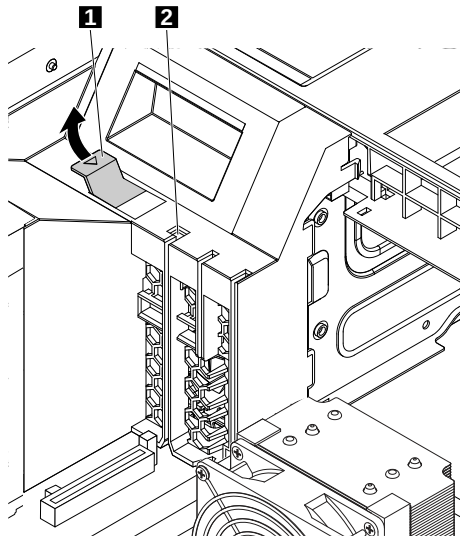


Figure 65. Opening the card latch

- If you are replacing a failing flex adapter, pivot the tab **1** upward to open the latch **2** inside the multi-function bracket. Then, grasp the failing flex adapter by its edges and gently pull it out of the flex adapter slot.

Notes:

- If there is any cable connected to the failing flex adapter, disconnect the cable first.
- The flex adapter might fit tightly into the flex adapter slot. If necessary, alternately move each side of the adapter a small amount until it is removed from the slot.

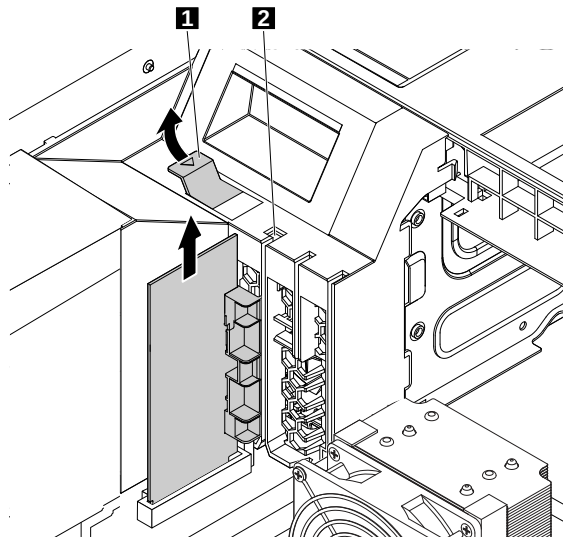


Figure 66. Removing the flex adapter

6. Align the notch **1** on the new flex adapter with the slot key **2** in a flex adapter slot. Then, slide the plastic retainer of the new flex adapter downward into the corresponding slot in the multi-function bracket. Then, insert the adapter into the flex adapter slot until it is secured tightly.

Notes:

- Do not touch the circuit board of the flex adapter.
- Ensure that you install the flex adapter only into a flex adapter slot. Do not install the flex adapter into a PCI or PCI Express card slot.

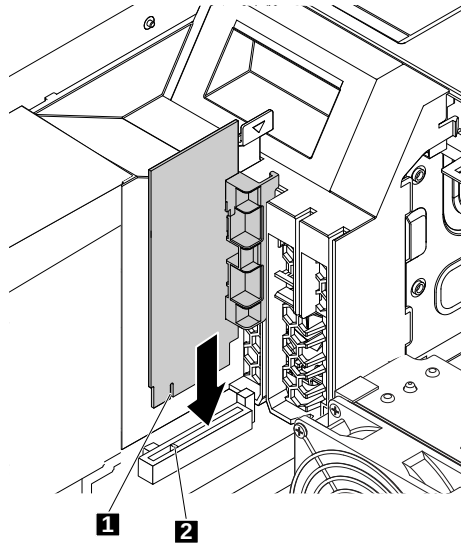


Figure 67. Installing the flex adapter

7. Pivot the tab **1** downward until it snaps into position. Ensure that the latch inside the multi-function bracket is closed.

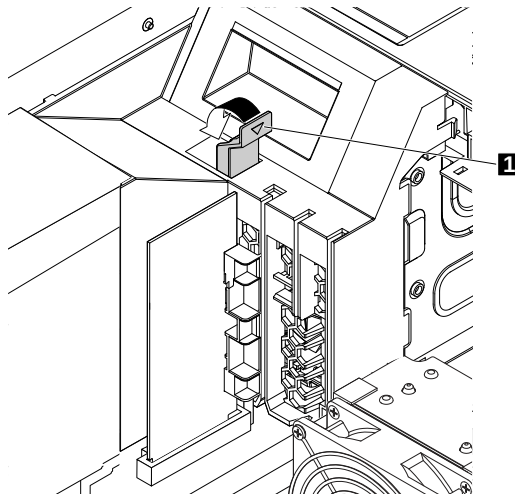


Figure 68. Closing the card latch

8. If a device only works with its cable connected to the flex adapter, connect the cable to the new flex adapter.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Installing or replacing a PCI card

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

Your computer has the following PCI card slots:

- PCI Express x1 card slot
- PCI Express x4 card slot
- PCI Express x16 graphics card slot

Notes:

- PCI cards available vary by computer model.
- To install or replace a full-length PCI Express card, see “Installing or replacing a full-length PCI Express card” on page 155.
- If you want to use an NVIDIA compute card, ensure that your computer also has an NVIDIA graphics card installed.

To install or replace a PCI card, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Lay the computer on its side for easier access to the PCI card slots.
4. Locate the PCI card slot in which you want to install or replace a PCI card. See “Locating parts on the system board” on page 36.

Note: If your computer is installed with only one microprocessor, refer to the order of installing PCI cards shown on the left figure. If your computer is installed with two microprocessors, refer to the order of installing PCI cards shown on the right figure. Install PCI Express cards according to the corresponding slot types and the installation order.

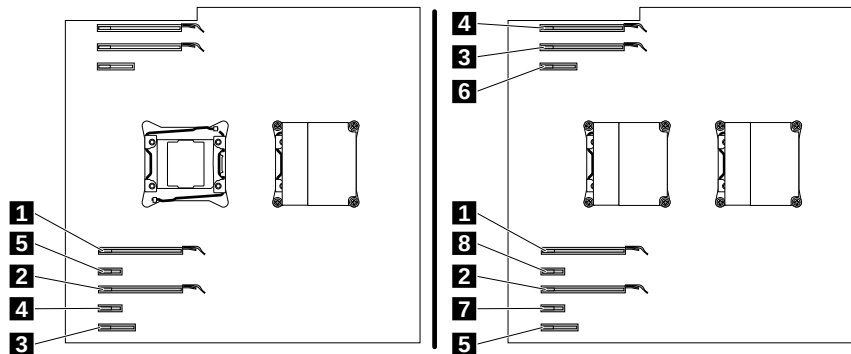


Figure 69. The order of installing PCI cards

5. If necessary, remove the direct cooling air baffle for easier operation. See “Removing and reinstalling the direct cooling air baffle” on page 128.
6. Depending on whether you are installing or replacing a PCI card, do one of the following:
 - If you are installing a PCI card, do the following:
 - a. On the left of the PCI card slot, lift the handle **2** until it stops, and then pivot it to the left until it stops. The PCI card latch **1** is opened.

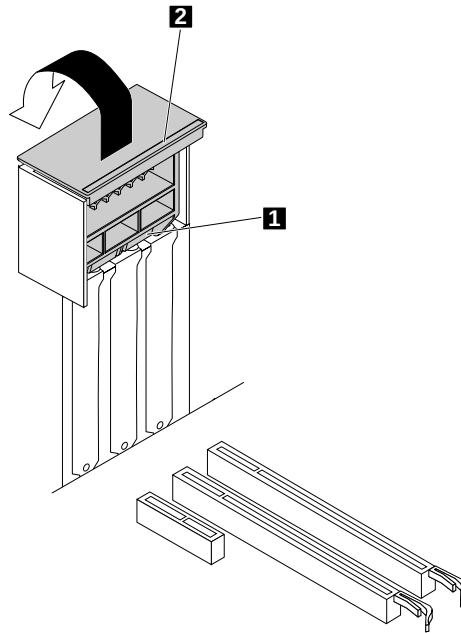


Figure 70. Opening the PCI card latch

- b. Remove the appropriate metal slot cover on the rear of the chassis.
- If you are replacing a PCI card, do the following:
 - a. For some models, you must remove the PCI card retainer first. Pivot the tab **1** upward to open the latch **2** inside the multi-function bracket.

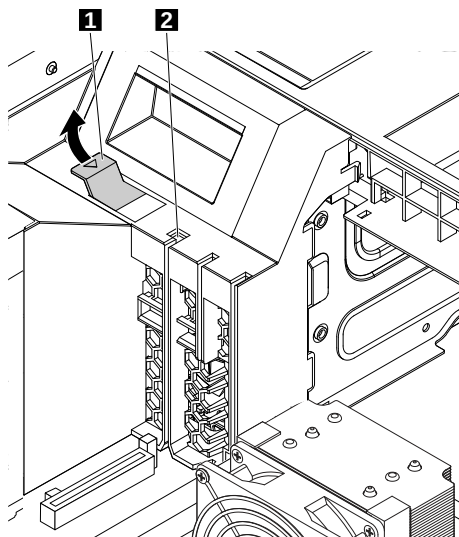


Figure 71. Opening the card latch

- b. Grasp the PCI card retainer by its edges and gently pull it out of the latch. Remove the retainer completely from the PCI card latch.

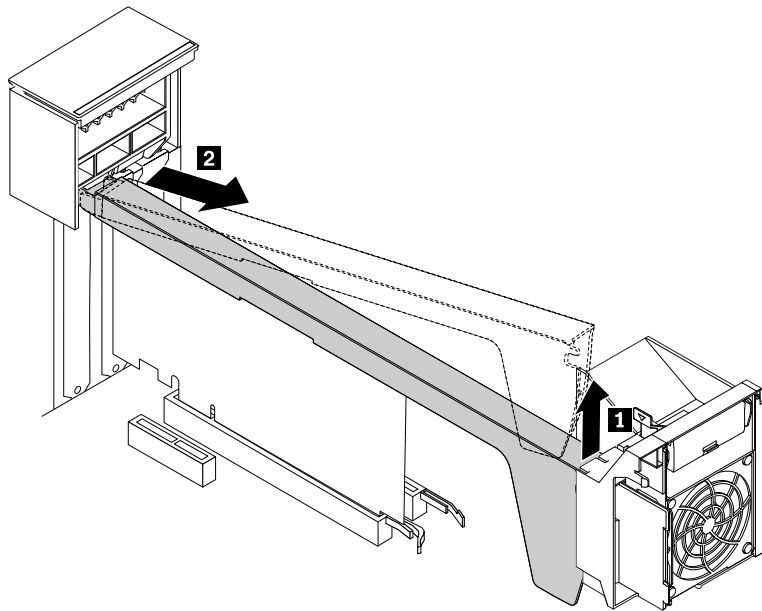


Figure 72. Removing the PCI card retainer

- c. On the left of the PCI card slot, lift the handle **2** until it stops, and then pivot it to the left until it stops. The PCI card latch **1** is opened.

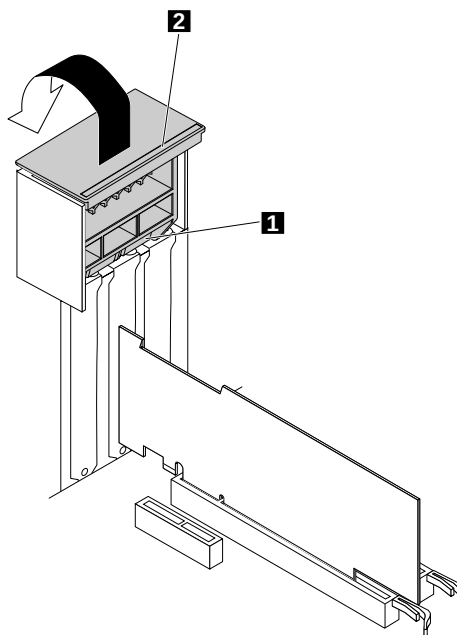
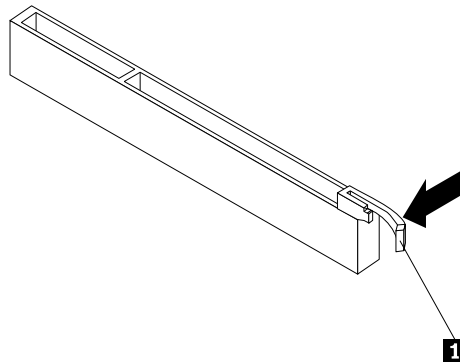


Figure 73. Opening the PCI card latch

- d. Grasp the card that is currently installed and gently pull it out of the slot.

Notes:

- If the card is connected to other device, disconnect the cables from the card.
- If the card is held in place by a retaining latch, press the card retaining latch **1** as shown to disengage the latch. Grasp the card and gently pull it out of the slot.



- The card fits tightly into the card slot. If necessary, alternate moving each side of the card a small amount until it is removed from the card slot.

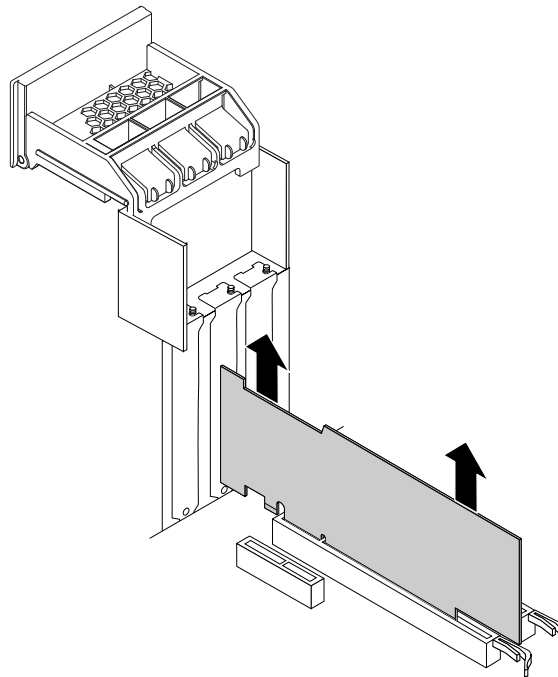


Figure 74. Removing the PCI card

7. To install a new PCI card, align the notch **1** on the new PCI card with the slot key **2** in the PCI card slot. Then, insert the new PCI card downward into the card slot until it is secured tightly. See “Locating parts on the system board” on page 36.

Note: Do not touch the circuit board of the PCI card.

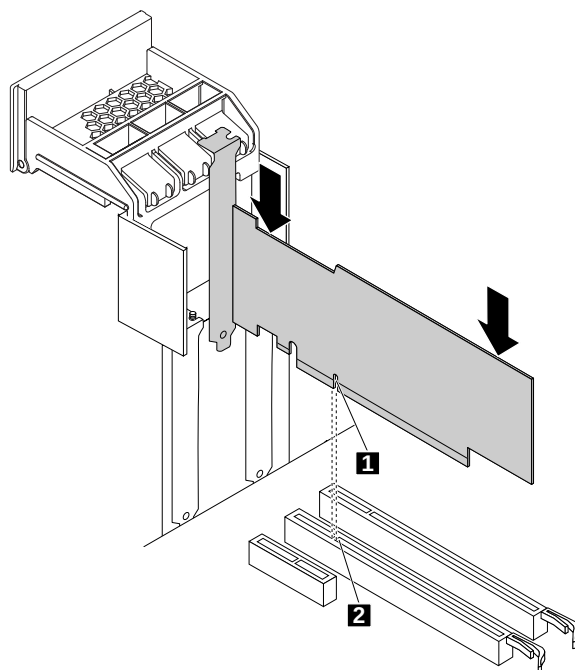


Figure 75. Installing the PCI card

8. Pivot the handle **2** to the right until it stops, and then press it downward until the latch **1** snaps into position.

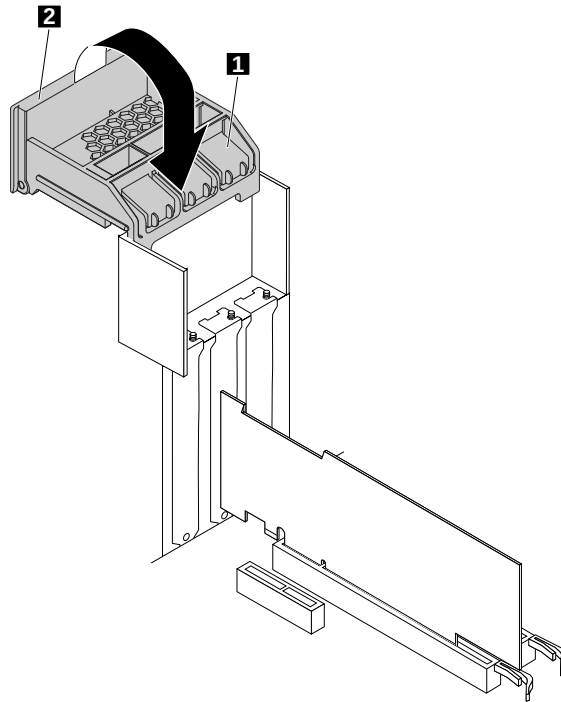


Figure 76. Closing the PCI card latch

9. Insert the corresponding end of the PCI card retainer into the gaps in the PCI card latch as shown. Pivot the retainer downward to insert part **a** into the corresponding slot in the front fan assembly.

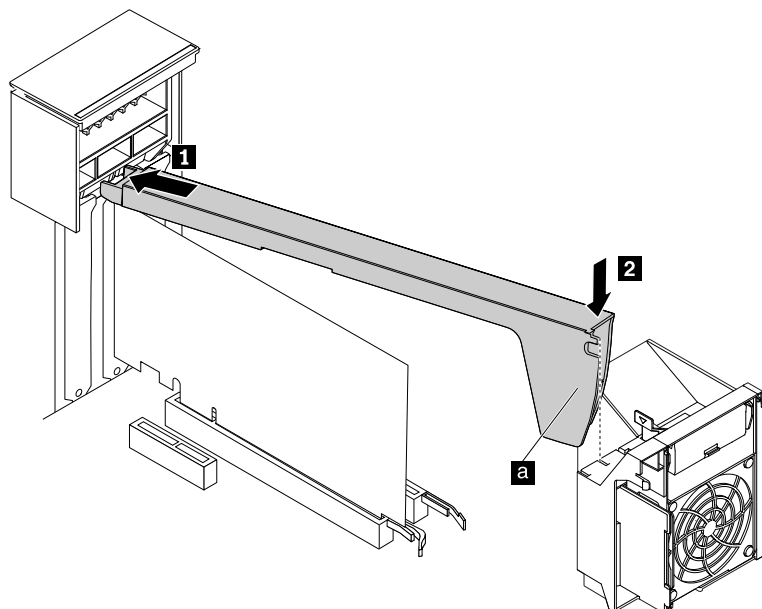


Figure 77. Installing the PCI card retainer

10. Pivot the tab **1** downward until it snaps into position.

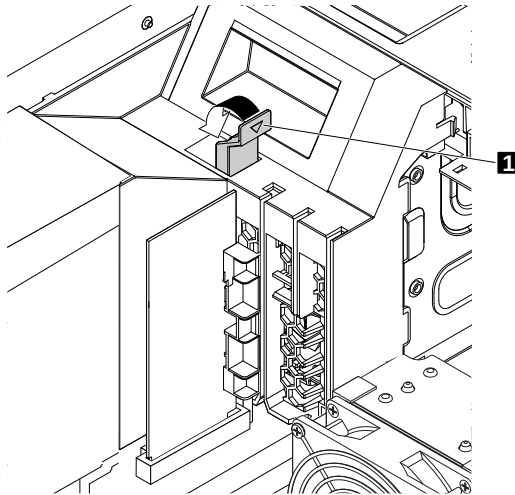


Figure 78. Closing the card latch

11. If the new PCI card needs to be connected to another device, connect the cable of the device to the card.
12. Reinstall the direct cooling air baffle if you have removed it. See “Removing and reinstalling the direct cooling air baffle” on page 128.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Installing or replacing a full-length PCI Express card

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

Your computer has the following PCI card slots:

- PCI Express x1 card slot
- PCI Express x4 card slot
- PCI Express x16 graphics card slot

Notes:

- The full-length PCI Express card is available only in some models.
- If you want to use an NVIDIA compute card, ensure that your computer also has an NVIDIA graphics card installed.

To install or replace a full-length PCI Express card, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Lay the computer on its side for easier access to the PCI card slots.
4. Locate the PCI card slot in which you want to install or replace a PCI card. See “Locating parts on the system board” on page 36.

Note: If your computer is installed with only one microprocessor, refer to the order of installing PCI cards shown on the left figure. If your computer is installed with two microprocessors, refer to the order of installing PCI cards shown on the right figure.

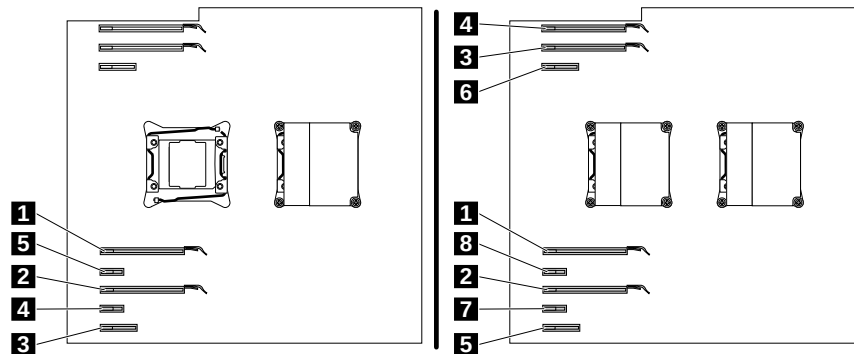


Figure 79. The order of installing PCI cards

5. Remove the direct cooling air baffle if it impedes your operation. See “Removing and reinstalling the direct cooling air baffle” on page 128.
6. Depending on whether you are installing or replacing a full-length PCI Express card, do one of the following:
 - If you are installing a full-length PCI Express card, do the following:
 - a. On the right of the PCI card slot, pivot the tab **1** outward until it stops. The card latch **2** is opened. On the left of the PCI card slot, lift the handle **4** until it stops, and then pivot it to the left until it stops. The card latch **3** is opened.

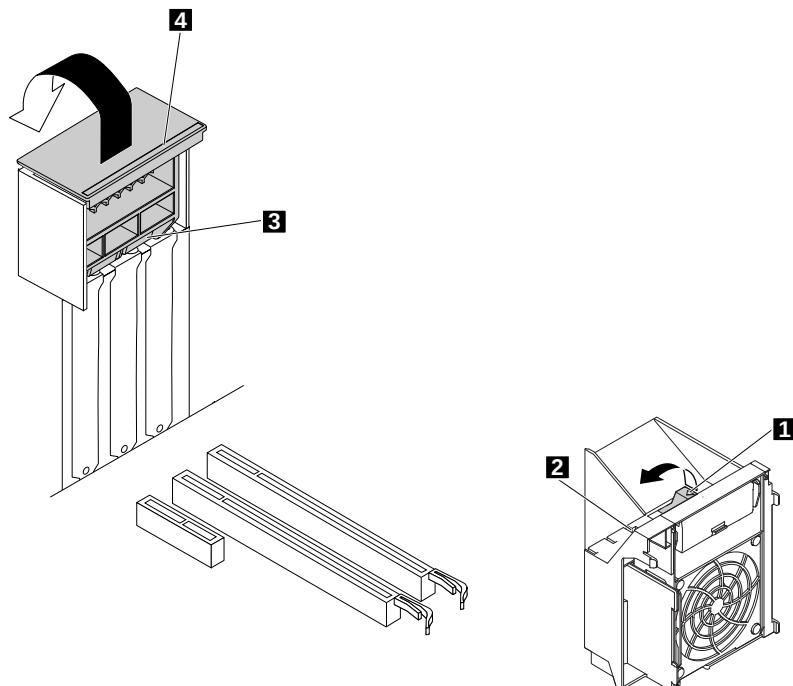


Figure 80. Opening PCI card latches

- b. Remove the metal slot cover of the PCI card slot on the rear of the chassis.
- If you are replacing a full-length PCI Express card, do the following:
 - a. On the right of the PCI card slot, pivot the tab **1** outward until it stops. The card latch **2** is opened. On the left of the PCI card slot, lift the handle **4** until it stops, and then pivot it to the left until it stops. The card latch **3** is opened.

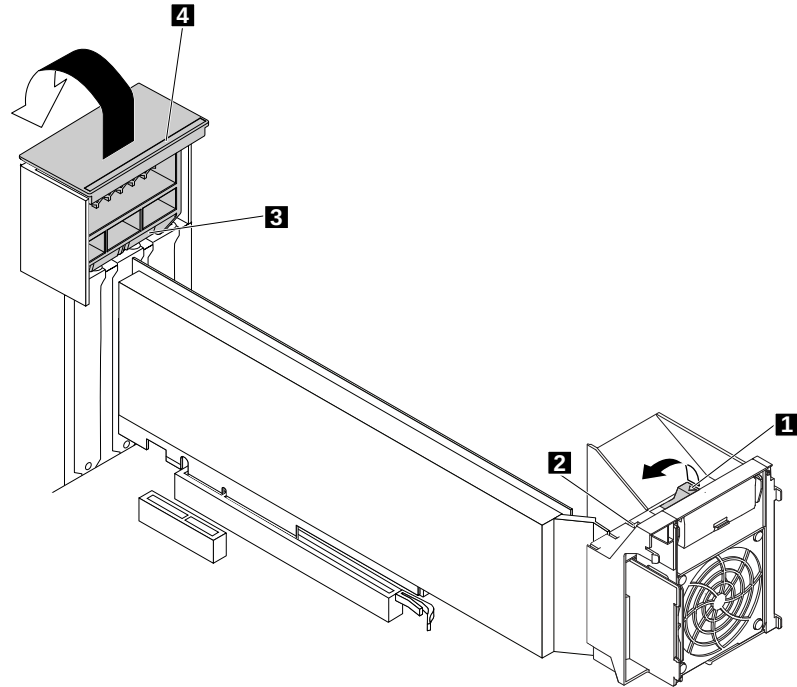
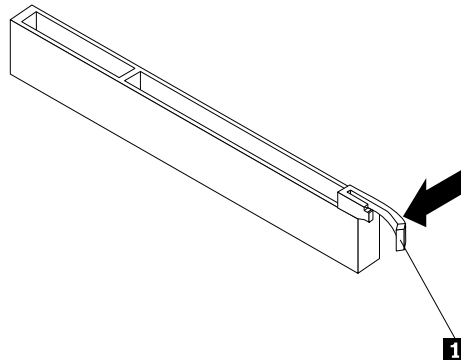


Figure 81. Opening PCI card latches

- b. Disconnect the power cable from the full-length PCI Express card, and then grasp the card that is currently installed and gently pull it out of the slot.

Notes:

- If the card is held in place by a retaining latch, press the card retaining latch **1** as shown to disengage the latch. Grasp the card and gently pull it out of the slot.



- The card fits tightly into the card slot. If necessary, alternate moving each side of the card a small amount until it is removed from the card slot.

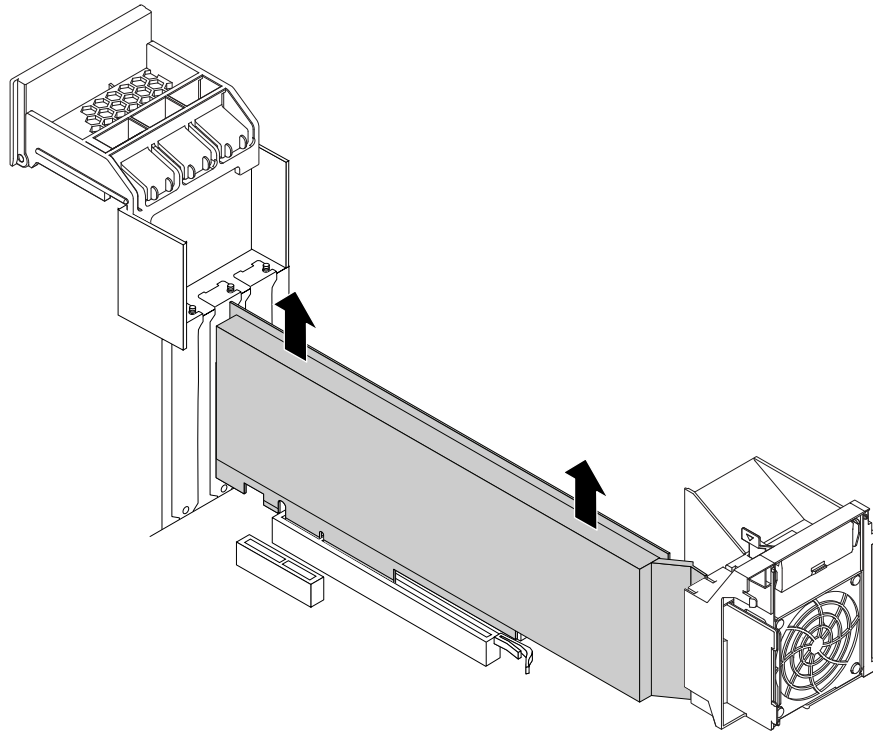


Figure 82. Removing the full-length PCI Express card

7. To install a new full-length PCI Express card, align the notch **1** on the new full-length PCI Express card with the slot key **2** in the PCI card slot. Then, insert the new card downward into the card slot until it is secured tightly. See “Locating parts on the system board” on page 36.

Note: Do not touch the circuit board of the PCI card.

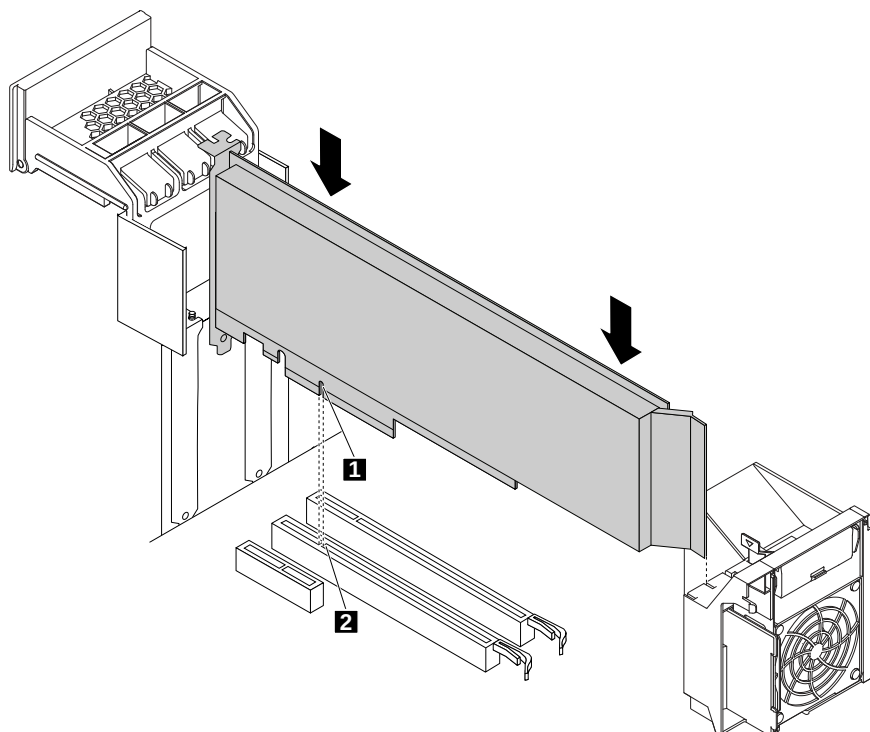


Figure 83. Installing the full-length PCI Express card

8. Pivot the handle **2** to the right until it stops, and then press it downward until the latch **1** snaps into position. Pivot the tab **3** inward until it snaps into position.

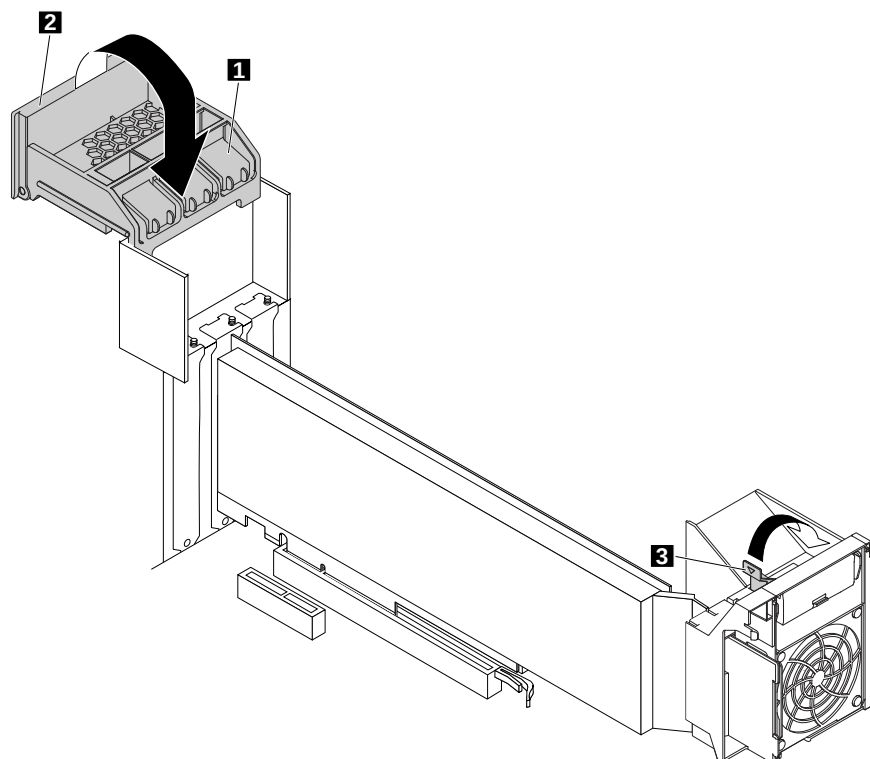


Figure 84. Closing PCI card latches

9. Connect the power cable of the full-length PCI Express card to the new card. See “Locating parts on the system board” on page 36.
10. Reinstall the direct cooling air baffle if you have removed it. See “Removing and reinstalling the direct cooling air baffle” on page 128.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Installing or replacing the super capacitor module

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

To install or replace the super capacitor module, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Lay the computer on its side for easier access to the super capacitor module.
4. Locate the PCI Express card slot in which the super capacitor module holder is installed. See “Locating components” on page 32.
5. If necessary, remove the direct cooling air baffle for easier operation. See “Removing and reinstalling the direct cooling air baffle” on page 128.

6. Depending on whether you are installing or replacing the super capacitor module, do one of the following:
- If you are installing the super capacitor module, go to step 7.
 - If you are replacing the super capacitor module, do the following:
 - a. Disconnect the super capacitor module cable from the RAID card.
 - b. Remove the holder with the failing super capacitor module from the PCI Express card slot in which it is installed. See “Installing or replacing a PCI card” on page 148.
 - c. Gently pivot the plastic retaining clip **1** on the bracket as shown and remove the failing super capacitor module from the bracket at the same time.

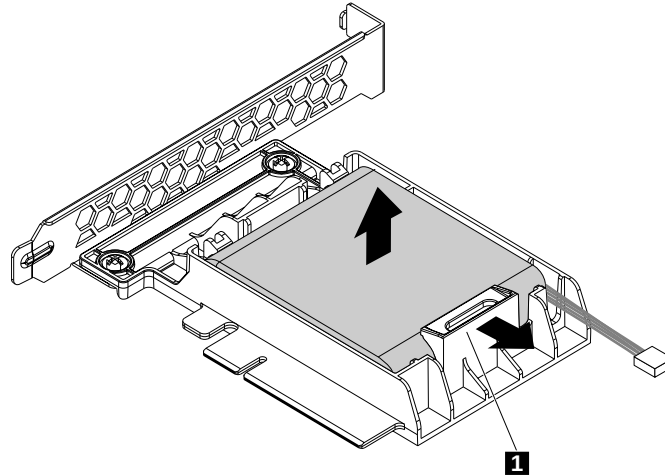


Figure 85. Removing the super capacitor module from the bracket

7. Touch the static-protective package that contains the new super capacitor module and its holder to any unpainted surface on the outside of the computer. Then, remove the new super capacitor module and its holder from the package.
8. Gently pivot the plastic retaining clip **1** on the bracket as shown and install the new super capacitor module into the bracket at the same time.

Note: Ensure that the cable of the super capacitor module is oriented as shown.

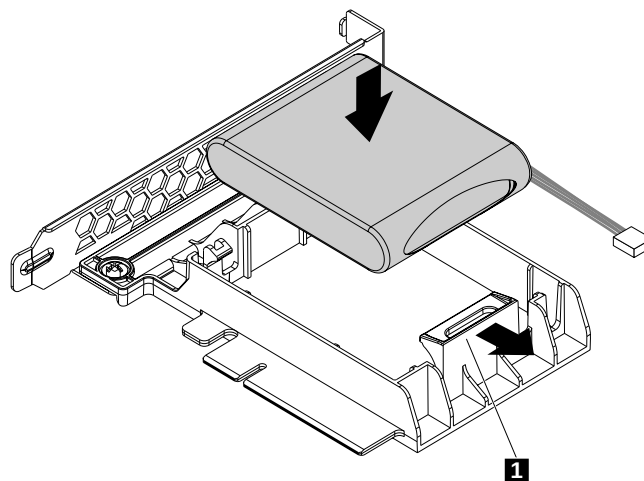


Figure 86. Installing the super capacitor module into the bracket

9. Install the holder with the new super capacitor module into a PCI Express card slot. See “Installing or replacing a PCI card” on page 148.

Note: It is recommended that you use the PCI Express card slot with the fewest lanes.

10. Connect the super capacitor module cable to the super capacitor module connector on the RAID card as shown.

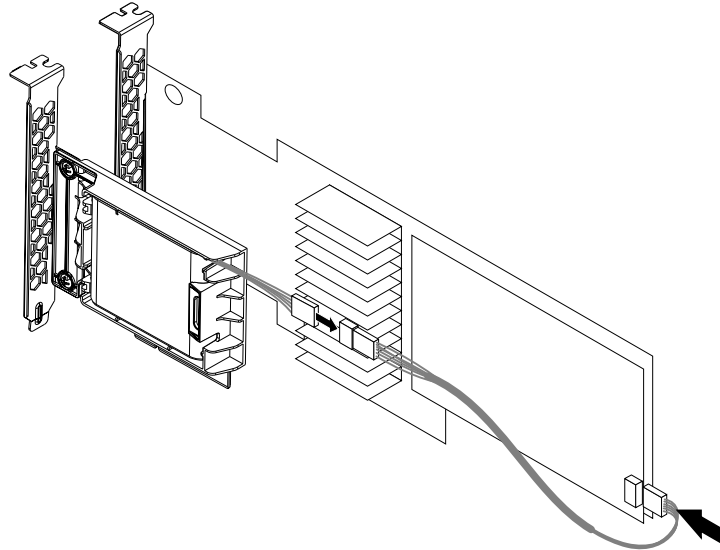


Figure 87. Connecting the super capacitor module cable

11. Reinstall the direct cooling air baffle if you have removed it. See “Removing and reinstalling the direct cooling air baffle” on page 128.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Installing or replacing a memory module

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

Your computer has 16 slots for installing or replacing DDR4 DIMMs that provide up to a maximum of 1024 GB system memory. When installing or replacing a memory module, use the following guidelines:

- Use any of DDR4 ECC UDIMMs, DDR4 ECC RDIMMs, or DDR4 ECC LRDIMMs for your computer. Do not install the UDIMMs, RDIMMs and LRDIMMs into the same computer.
- Use 4 GB or 8 GB UDIMMs in any combination up to a maximum of 128 GB.
- Use 8 GB 16 GB, or 32 GB RDIMMs in any combination up to a maximum of 512 GB.
- Use 32 GB or 64 GB LRDIMMs in any combination up to a maximum of 1024 GB.

To install or replace a memory module, do the following:

1. Turn off the computer and disconnect all power cords from electrical outlets.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Remove the direct cooling air baffle. See “Removing and reinstalling the direct cooling air baffle” on page 128.

4. Lay the computer on its side for easier access to the memory slots.
5. Locate the memory slot in which you want to install or replace a memory module.

Note: If your computer is installed with only one microprocessor, refer to the order of installing memory modules shown on the left figure. If your computer is installed with two microprocessors, refer to the order of installing memory modules shown on the right figure.

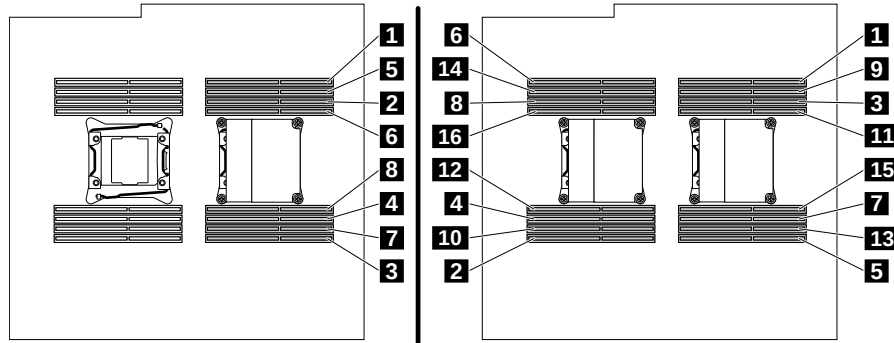


Figure 88. The order of installing memory modules

6. Depending on whether you are installing or replacing a memory module, do one of the following:
 - If you are installing a memory module, open the retaining clips of the memory slot into which you want to install the memory module.

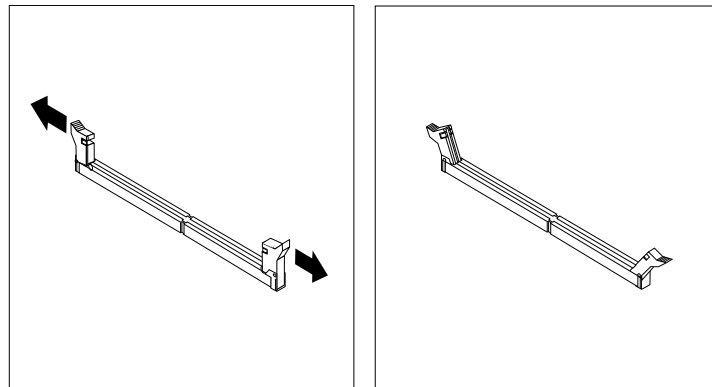


Figure 89. Opening retaining clips

- If you are replacing a memory module, open the retaining clips and gently pull the memory module out of the memory slot.

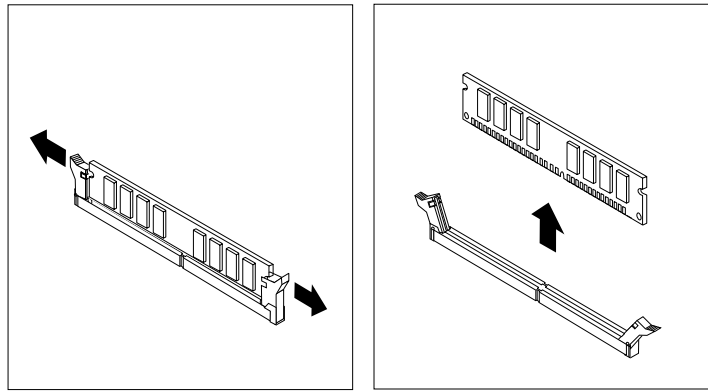


Figure 90. Removing the memory module

7. To install a new memory module, position the new memory module over the memory slot. Ensure that the notch **1** on the memory module aligns correctly with the slot key **2** on the system board. Push the memory module straight down into the slot until the retaining clips close.

Note: Do not touch the circuit board of the memory module.

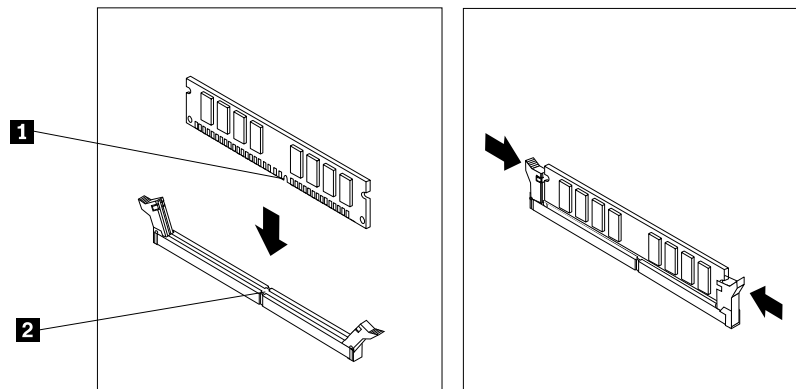


Figure 91. Installing the memory module

8. Reinstall the direct cooling air baffle. See “Removing and reinstalling the direct cooling air baffle” on page 128.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Replacing the heat sink and fan assemblies

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

CAUTION:



The heat sink and fan assembly might be very hot. Before you open the computer cover, turn off the computer and wait several minutes until the computer is cool.

Depending on your computer model, your computer might be installed with one or two heat sink and fan assemblies.

To replace the heat sink and fan assemblies, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Remove the direct cooling air baffle. See “Removing and reinstalling the direct cooling air baffle” on page 128.
4. Lay the computer on its side for easier access to the heat sink and fan assembly.
5. Locate the heat sink and fan assembly that does not work properly. See “Locating components” on page 32.
6. Disconnect the heat sink and fan assembly cable from the system board.
7. Follow this sequence to remove the four screws that secure the heat sink and fan assembly to the system board:
 - a. Partially remove screw **1**, then fully remove screw **2**, and then fully remove screw **1**.
 - b. Partially remove screw **3**, then fully remove screw **4**, and then fully remove screw **3**.

Note: Carefully remove the four screws from the system board to avoid any possible damage to the system board. The four screws cannot be removed from the heat sink and fan assembly.

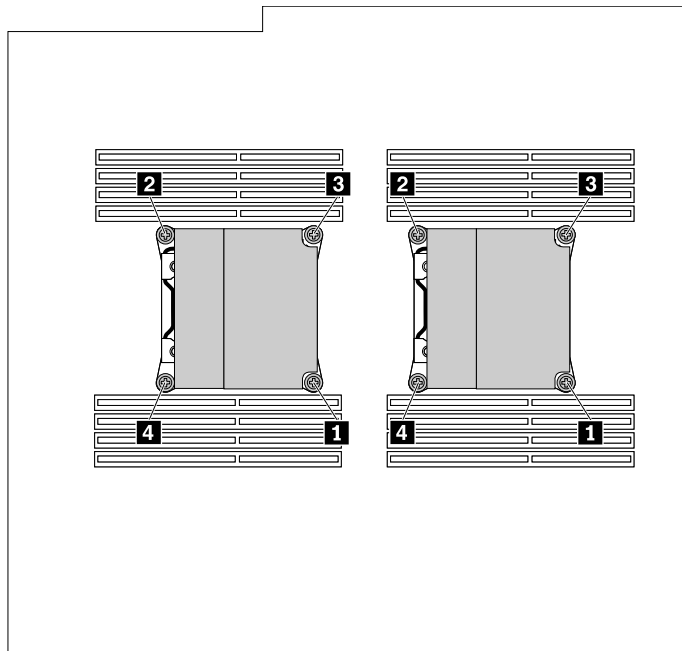


Figure 92. Removing the heat sink and fan assembly

8. Lift the failing heat sink and fan assembly off the system board.

Notes:

- You might have to gently twist the heat sink and fan assembly to free it from the microprocessor.
 - Do not touch the thermal grease while handling the heat sink and fan assembly.
9. To install the new heat sink and fan assembly, position the new heat sink and fan assembly on the system board so that the four screws are aligned with the holes on the system board.

Note: Position the new heat sink and fan assembly so that the heat sink and fan assembly cable is toward the heat-sink-and-fan-assembly connector on the system board.

10. Follow the following sequence to install the four screws to secure the new heat sink and fan assembly. Do not over-tighten the screws.
 - a. Partially tighten screw **1**, then fully tighten screw **2**, and then fully tighten screw **1**.
 - b. Partially tighten screw **3**, then fully tighten screw **4**, and then fully tighten screw **3**.
11. Connect the cable of the new heat sink and fan assembly to the system board. See “Locating parts on the system board” on page 36.
12. Reinstall the direct cooling air baffle. See “Removing and reinstalling the direct cooling air baffle” on page 128.

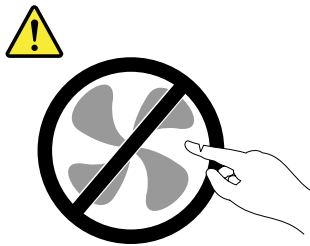
What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Replacing the rear fan assembly

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

CAUTION:



Hazardous moving parts. Keep fingers and other body parts away.

To replace the rear fan assembly, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Remove the direct cooling air baffle. See “Removing and reinstalling the direct cooling air baffle” on page 128.
4. Locate the rear fan assembly. See “Locating components” on page 32.
5. Slide the rear fan assembly outward by the handle **1** to remove it from the chassis.

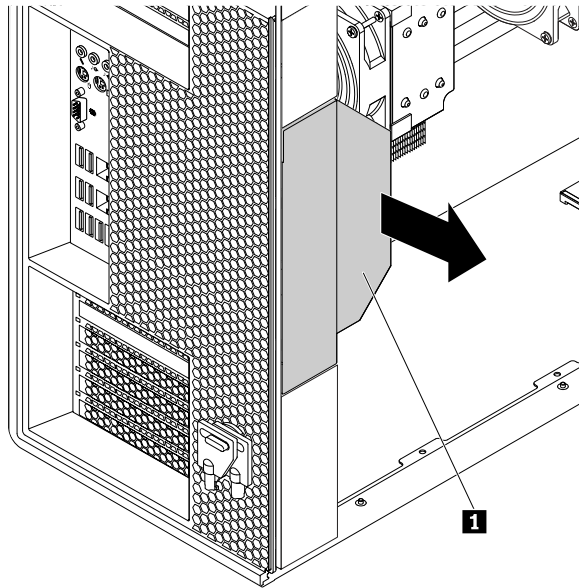


Figure 93. Removing the rear fan assembly

6. Slide the new rear fan assembly into the rear fan assembly bay until it snaps into position.

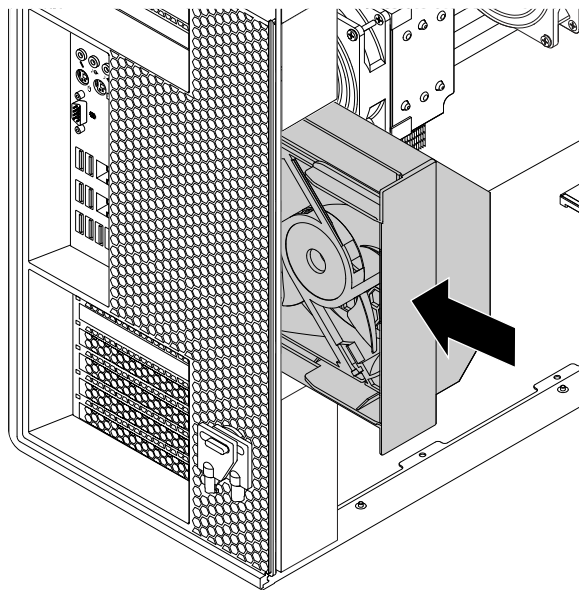


Figure 94. Installing the rear fan assembly

7. Reinstall the direct cooling air baffle. See “Removing and reinstalling the direct cooling air baffle” on page 128.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Replacing the Wi-Fi units

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

The Wi-Fi units include a Wi-Fi adapter card, a Wi-Fi card module, and a Wi-Fi antenna.

Replacing the Wi-Fi units involves the following operations:

- “Removing the Wi-Fi adapter card” on page 168
- “Removing the Wi-Fi card module” on page 169
- “” on page

Removing the Wi-Fi adapter card

To remove the Wi-Fi adapter card, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. If your computer comes with a Wi-Fi card module that supports the Bluetooth function, disconnect the Bluetooth cable from the Wi-Fi adapter card.

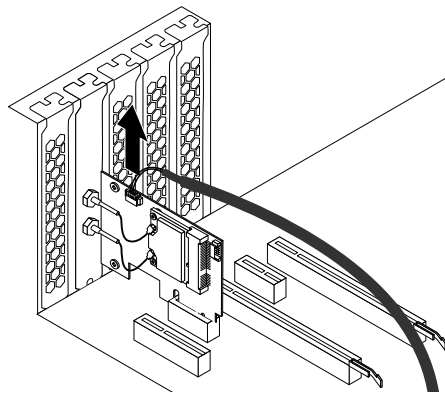


Figure 95. Disconnecting the Bluetooth cable

4. On the rear of the computer, lift the handle **2** and pivot it as shown until it stops. The PCI card latch **1** is opened.

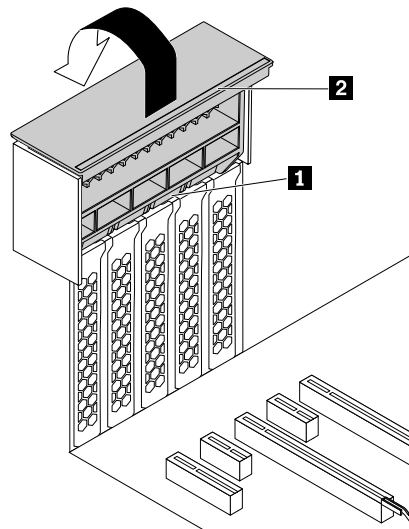


Figure 96. Opening the PCI card latch

5. Grasp the Wi-Fi adapter card and gently pull it out of the slot.

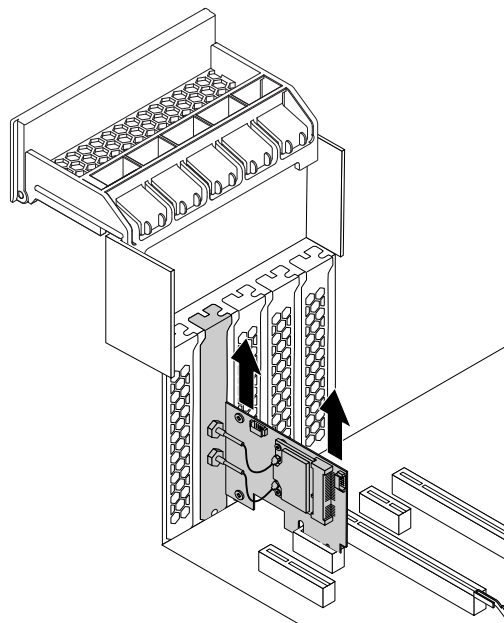


Figure 97. Removing the Wi-Fi adapter card

Note: The card fits tightly into the slot. If necessary, alternate moving each side of the card a small amount until the card is removed from the slot.

Removing the Wi-Fi card module

To remove the Wi-Fi card module, do the following:

1. Remove the Wi-Fi adapter card from the computer, and then disconnect the two Wi-Fi antenna cables from the Wi-Fi card module.

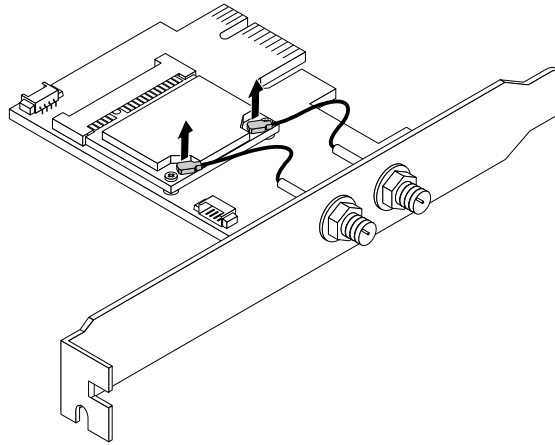


Figure 98. Disconnecting the Wi-Fi antenna cables

2. Remove the two screws that secure the Wi-Fi card module to the Wi-Fi adapter card.

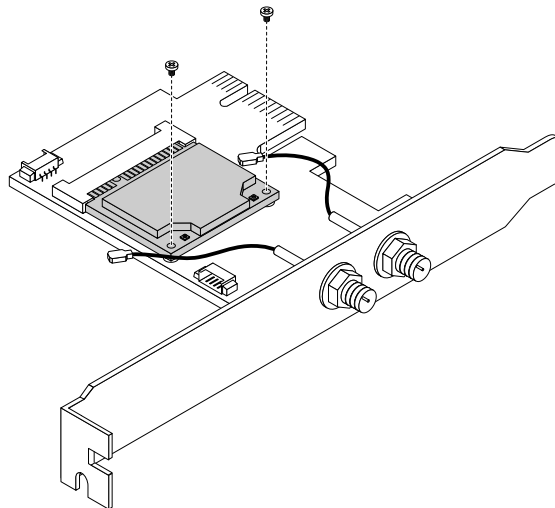


Figure 99. Removing the screws that secure the Wi-Fi card module

3. Pull the Wi-Fi card module out of the mini PCI Express slot.

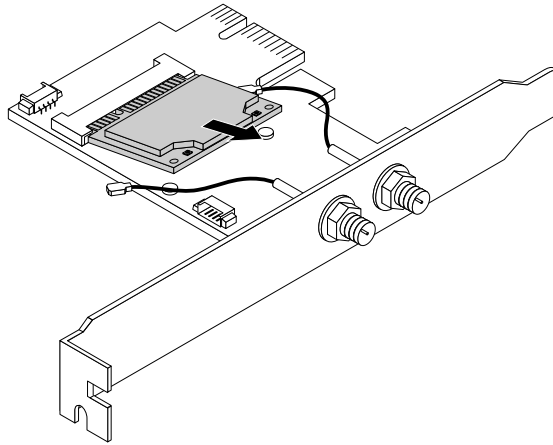


Figure 100. Removing the Wi-Fi card module

Installing the Wi-Fi units

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Installing or removing the Wi-Fi antenna

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

Installing the Wi-Fi antenna

To install the Wi-Fi antenna, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Attach the Wi-Fi antenna cable connectors **1** to the corresponding Wi-Fi antenna connectors **2** on the rear of the computer as shown.

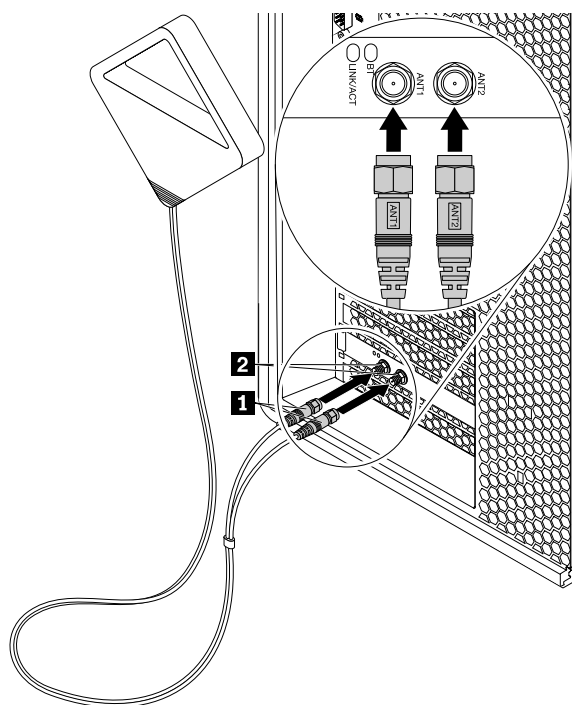


Figure 101. Installing the Wi-Fi antenna

3. Tighten the Wi-Fi antenna cable connectors to secure them to the rear of the computer.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Removing the Wi-Fi antenna

To remove the Wi-Fi antenna, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Unscrew the Wi-Fi antenna connectors to remove the Wi-Fi antenna from the rear of the computer.

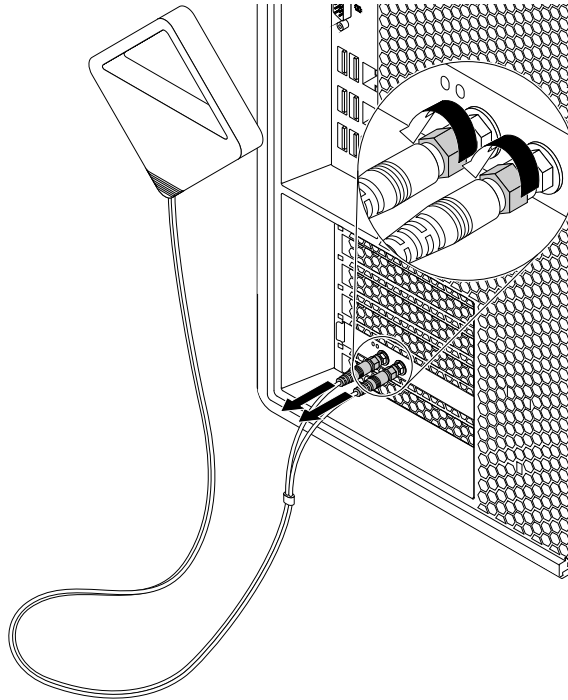


Figure 102. Removing the Wi-Fi antenna

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Installing or replacing the microprocessor

This topic provides instructions on how to install or replace the microprocessor.

Replacing a microprocessor

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

This section provides instructions on how to replace a microprocessor.

Depending on the model, your computer might come with one or two microprocessors. For computer models with one microprocessor, the microprocessor is installed in the microprocessor socket 1 and the microprocessor socket 2 is protected by a plastic socket cover.

CAUTION:



The heat sink and microprocessor might be very hot. Before you open the computer cover, turn off the computer and wait several minutes until the computer is cool.

Notes:

- Ensure that you install the correct type of microprocessor option your computer supports. When two microprocessors are installed, both must be identical.
- For E5-1600 v3 series microprocessors, the computer can support only one installed. If you want to install two microprocessors into your computer, use the E5-2600 v3 series microprocessors.

- Your microprocessor, socket, and socket cover might look slightly different from the illustrations in this topic.

To replace a microprocessor, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Remove the direct cooling air baffle. See “Removing and reinstalling the direct cooling air baffle” on page 128.
4. Lay the computer on its side for easier access to the system board.
5. Remove the heat sink and fan assembly. See “Replacing the heat sink and fan assemblies” on page 164.

Note: Place the heat sink and fan assembly on its side. Ensure that the thermal grease on the bottom of it does not get in contact with anything.

6. Locate the correct microprocessor socket on the system board. See “Locating parts on the system board” on page 36.
7. Open the small handle **1** by gently pressing down the small handle. Then pull the small handle slightly outward to release it from the secured position. Then, open the other small handle **2** by following the same instructions. Ensure that the small handles are in the fully open position.

Note: There are two marks on the microprocessor retainer. You must open the small handle marked with  **1** first and then you can open the other small handle marked with  **2**.

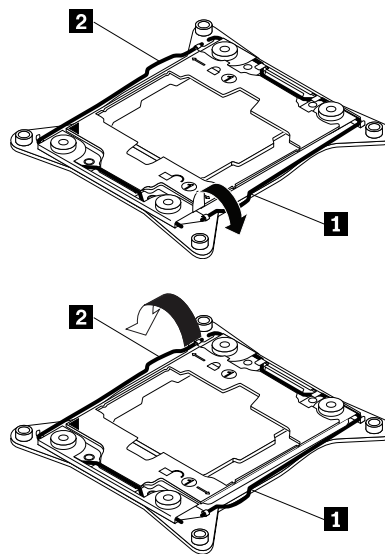


Figure 103. Opening the handles

8. Gently press down the small handle **1** to open the microprocessor retainer. Pivot the retainer upward until it is in the fully open position.

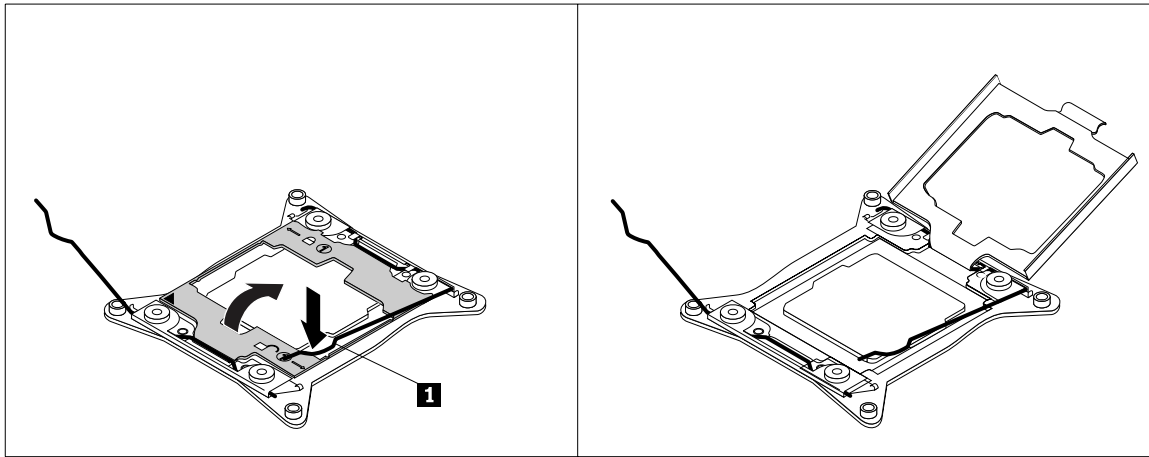


Figure 104. Opening the microprocessor retainer

9. Lift the microprocessor straight up and out of the microprocessor socket. Place the old microprocessor on a static-protective surface.

Notes:

- Your microprocessor and socket might look different from the one illustrated.
- Touch only the edges of the microprocessor. Do not touch the gold contacts on the bottom.
- Do not drop anything onto the microprocessor socket while it is exposed. The socket pins must be kept as clean as possible.

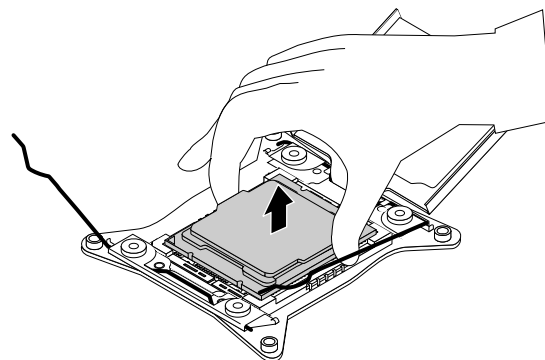


Figure 105. Removing the microprocessor

10. Touch the static-protective package that contains the new microprocessor to any unpainted surface on the outside of the computer. Then, remove the new microprocessor from the package.
11. Remove the new microprocessor from the protective cover that protects the gold contacts on the bottom of the new microprocessor. Do not touch the pins on the microprocessor socket or the gold contacts on the bottom of the new microprocessor.

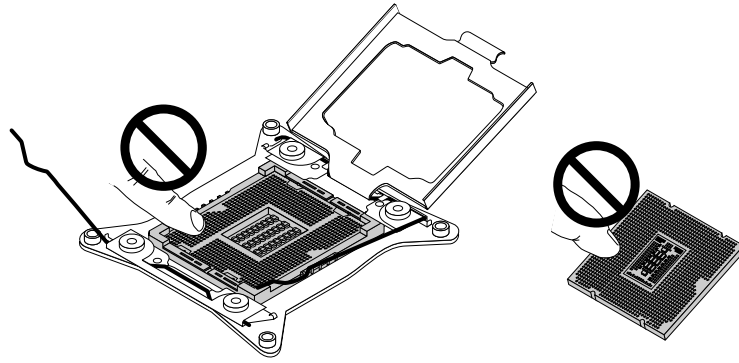


Figure 106. Do not touch the pins

12. Note the orientation of the new microprocessor. Hold the new microprocessor by its edges and align the notches **1** on it with the tabs **2** in the microprocessor socket. Then, carefully lower the new microprocessor straight down into the microprocessor socket.

Note: The small triangle **3** on one corner of the new microprocessor is the microprocessor orientation indicator. The new microprocessor is in the correct orientation when this indicator faces the beveled corner **4** of the microprocessor socket.

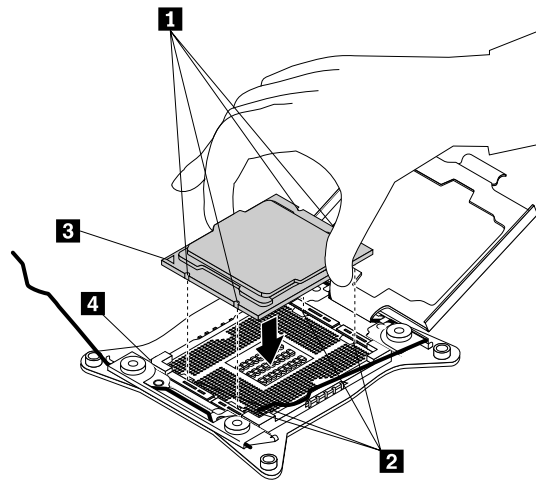


Figure 107. Installing the microprocessor

13. Pivot the microprocessor retainer downward to close the retainer.

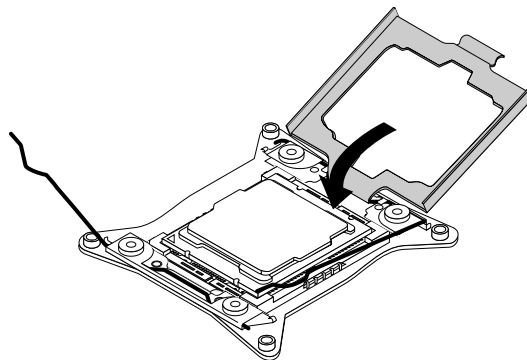


Figure 108. Closing the microprocessor retainer

14. Gently press down the small handle **2** and then push the handle inward to secure it. Then gently press down the small handle **1** and push the handle inward to lock the microprocessor retainer into position. Ensure that the new microprocessor is secured in the socket.

Note: There are two marks on the microprocessor retainer. Ensure that you close the small handle marked with  ① first and then close the small handle marked with  ①. Always follow the correct sequence when you close the small handles.

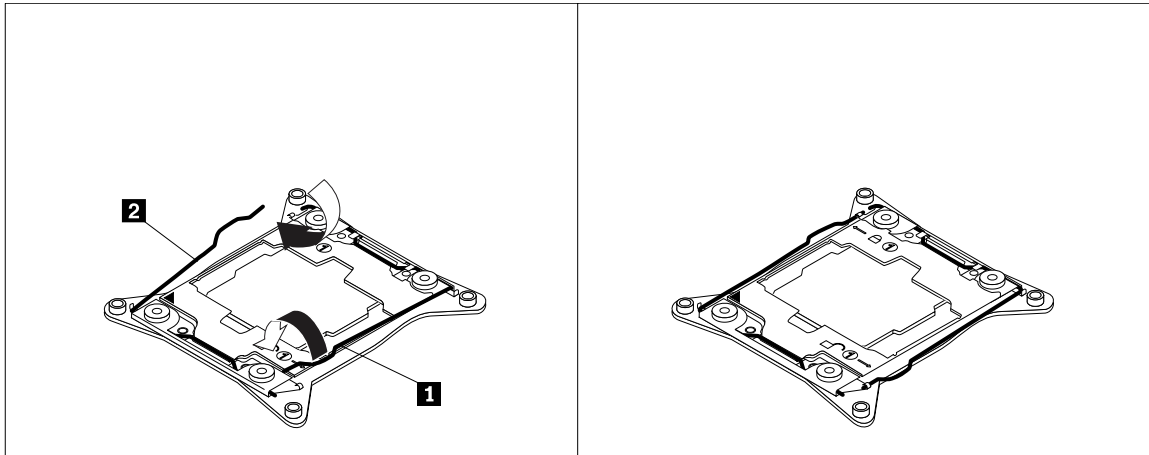


Figure 109. Securing the microprocessor in the socket

15. Reinstall the heat sink and fan assembly. See “Replacing the heat sink and fan assemblies” on page 164.
16. If you are instructed to return the old microprocessor, follow all packaging instructions and use any packaging materials that are supplied to you for shipping.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Installing the second microprocessor

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

This topic provides instructions on how to install the second microprocessor.

Depending on the model, your computer might come with one or two microprocessors. For computer models with one microprocessor, the microprocessor is installed in the microprocessor socket 1 and the microprocessor socket 2 is protected by a plastic socket cover.

CAUTION:



The heat sink and microprocessor might be very hot. Before you open the computer cover, turn off the computer and wait several minutes until the computer is cool.

Notes:

- Ensure that you install the correct type of microprocessor option your computer supports. When two microprocessors are installed, both must be identical.

- For E5-1600 v3 series microprocessors, the computer can support only one installed. If you want to install two microprocessors into your computer, use the E5-2600 v3 series microprocessors.
- A second heat sink and fan assembly is also required. Ensure that you have this assembly available before you start the installation.
- Your microprocessor, socket, and socket cover might look slightly different from the illustrations in this topic.

To install the second microprocessor, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Remove the direct cooling air baffle. See “Removing and reinstalling the direct cooling air baffle” on page 128.
4. Lay the computer on its side for easier access to the system board.
5. Locate the microprocessor socket 2 on the system board. See “Locating parts on the system board” on page 36.
6. Open the small handle **1** by gently pressing down the small handle. Then pull the small handle slightly outward to release it from the secured position. Then, open the other small handle **2** by following the same instructions. Ensure that the small handles are in the fully open position.

Note: There are two marks on the microprocessor retainer. You must open the small handle marked with  first and then you can open the other small handle marked with .

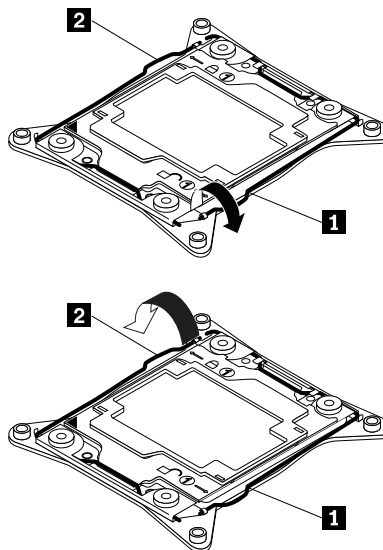


Figure 110. Opening the handles

7. Gently press down the small handle **1** to open the microprocessor retainer. Pivot the retainer upward until it is in the fully open position.

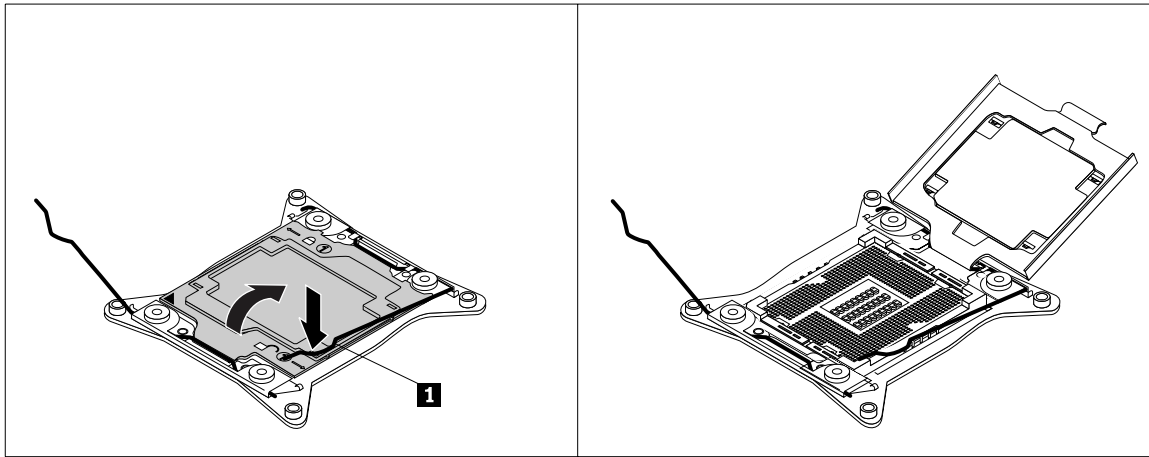


Figure 111. Opening the microprocessor retainer

8. Touch the static-protective package that contains the new microprocessor to any unpainted surface on the outside of the computer. Then, remove the new microprocessor from the package.
9. Remove the new microprocessor from the protective cover that protects the gold contacts on the bottom of the new microprocessor. Do not touch the pins on the microprocessor socket or the gold contacts on the bottom of the new microprocessor.

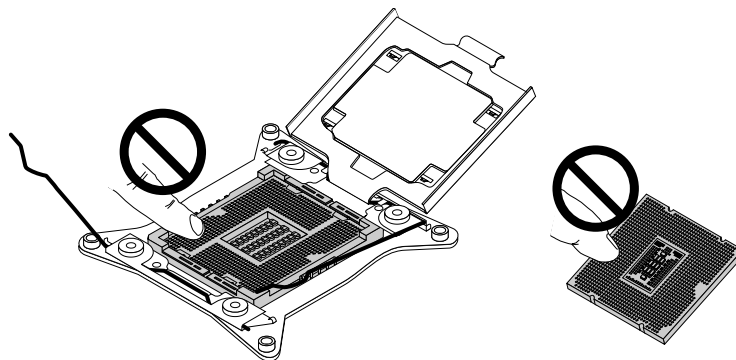


Figure 112. Do not touch the pins

10. Note the orientation of the new microprocessor. Hold the new microprocessor by its edges and align the notches **1** on it with the tabs **2** in the microprocessor socket. Then, carefully lower the new microprocessor straight down into the microprocessor socket.

Note: The small triangle **3** on one corner of the new microprocessor is the microprocessor orientation indicator. The new microprocessor is in the correct orientation when this indicator faces the beveled corner **4** of the microprocessor socket.

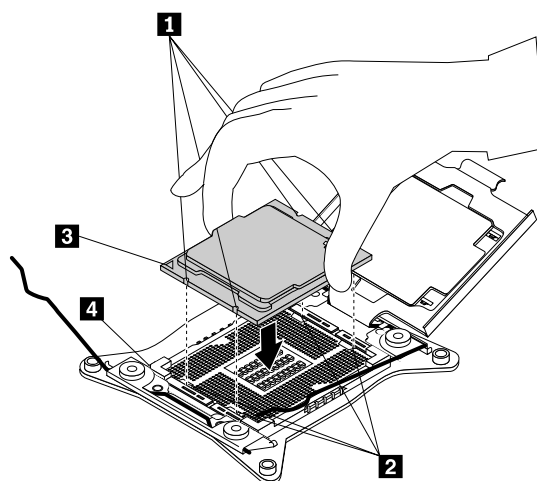


Figure 113. Installing the microprocessor

11. Remove the plastic microprocessor socket cover. Store the microprocessor socket cover in case that you later remove the microprocessor and need the socket cover to protect the pins on the socket.

Note: Do not remove the socket cover until you install a microprocessor into the socket. If you remove the microprocessor, install the socket cover or a new microprocessor in the first place.

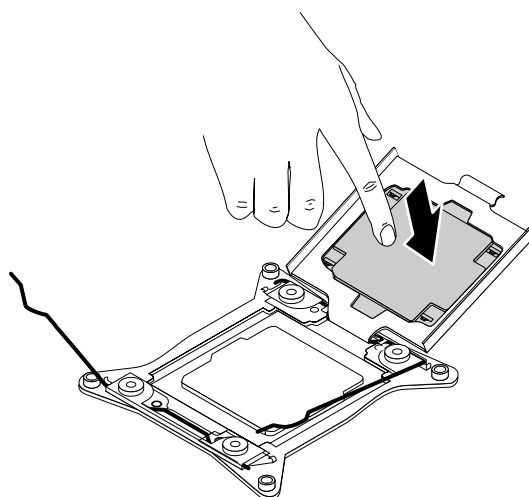


Figure 114. Removing the microprocessor socket cover

12. Pivot the microprocessor retainer downward to close the retainer.

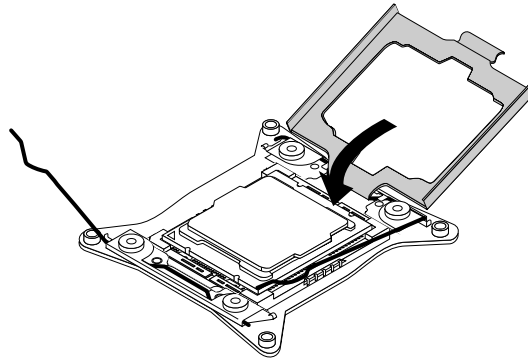


Figure 115. Closing the microprocessor retainer

13. Gently press down the small handle **2** and then push the handle inward to secure it. Then gently press down the small handle **1** and push the handle inward to lock the microprocessor retainer into position. Ensure that the new microprocessor is secured in the socket.

Note: There are two marks on the microprocessor retainer. Ensure that you close the small handle marked with  ① first and then close the small handle marked with  ①. Always follow the correct sequence when you close the small handles.

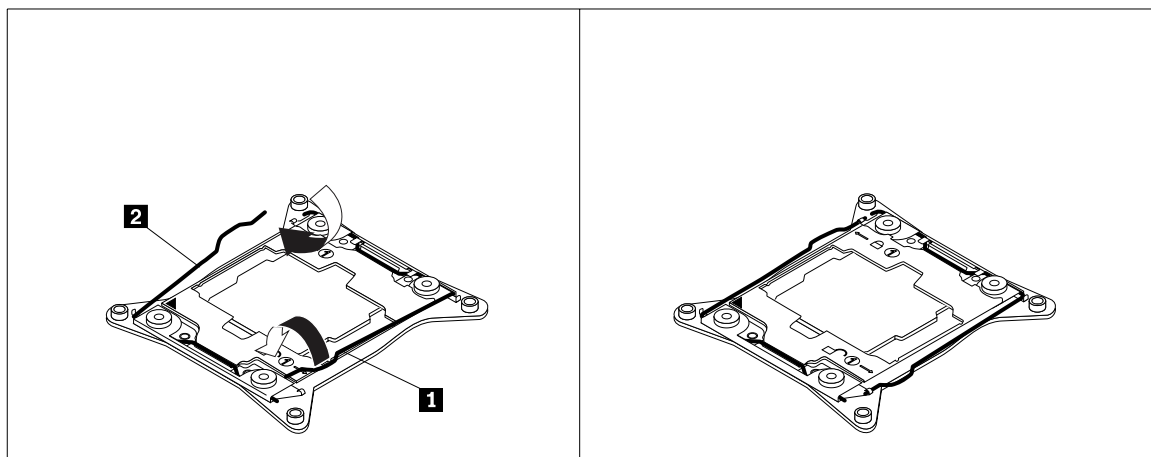


Figure 116. Securing the microprocessor in the socket

14. Install the new heat sink and fan assembly that comes with the microprocessor option kit. See “Replacing the heat sink and fan assemblies” on page 164.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Replacing the system board

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

This section provides instructions on how to replace the system board.

CAUTION:



The heat sink and microprocessor might be very hot. Before you open the computer cover, turn off the computer and wait several minutes until the computer is cool.

Note: Each computer has a unique Vital Product Data (VPD) code stored in the nonvolatile memory on the system board. After you replace the system board, the VPD must be updated. To update the VPD, see “Updating or recovering the BIOS” on page 69.

To replace the system board, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Remove the direct cooling air baffle. See “Removing and reinstalling the direct cooling air baffle” on page 128.
4. Lay the computer on its side for easier access to the system board.
5. Remove the multi-function brackets. See “Removing and reinstalling the multi-function brackets” on page 139.
6. Remove the front fan assemblies. See “Replacing the front fan assemblies” on page 141.
7. Remove the rear fan assemblies. See “Replacing the rear fan assembly” on page 166.
8. Remove the power supply assembly. See “Replacing the power supply assembly” on page 142.
9. Remove the flex adapter that is installed. See “Installing or replacing a flex adapter” on page 146.
10. Remove the PCI cards that are installed. See “Installing or replacing a PCI card” on page 148.
11. Remove the full-length PCI Express card that is installed. See “Installing or replacing a full-length PCI Express card” on page 155.
12. Remove the memory modules that are installed. See “Installing or replacing a memory module” on page 162.
13. Remove the heat sink and fan assemblies. See “Replacing the heat sink and fan assemblies” on page 164.
14. Record the cable routing and cable connections, and then disconnect all cables from the system board. See “Locating parts on the system board” on page 36.
15. Press the metal retainer to release the failing system board. Then push the failing system board toward the metal retainer and carefully lift the system board out of the chassis.

Note: Carefully handle the system board by its edges.

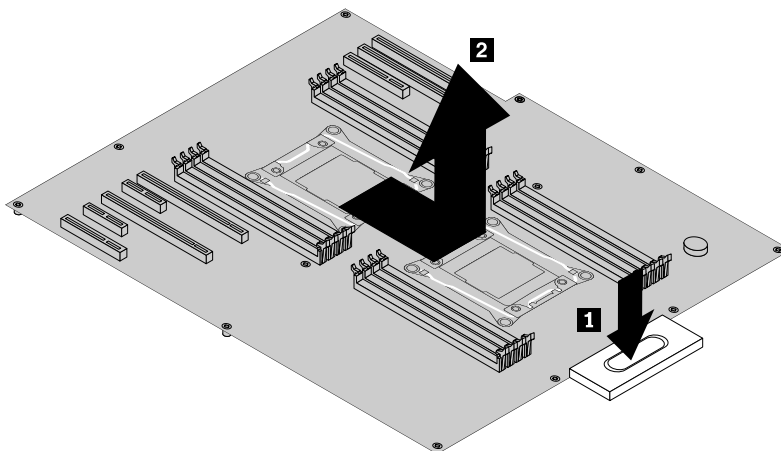


Figure 117. Removing the system board

16. Remove the microprocessor from the failing system board, and then install it onto the new system board. See “Installing or replacing the microprocessor” on page 173.
17. To install the new system board, position the new system board in the chassis so that the twelve mounting studs on the bottom of the system board align with the corresponding holes in the chassis. Then, push the new system board toward the rear of the computer until it snaps into position. Ensure that the system board is secured by the metal retainer.

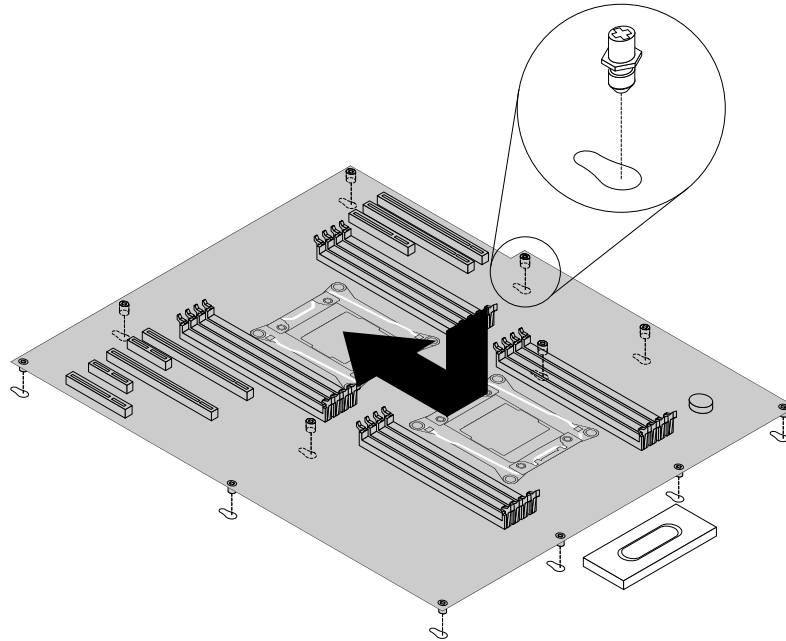


Figure 118. Installing the system board

18. Reinstall all parts that you have removed one by one in the reversed sequence as you remove them. Refer to the information that you have recorded and the related topics in Chapter 11 “Installing or replacing hardware” on page 111. Connect all cables to the new system board. See “Locating parts on the system board” on page 36.
19. Connect the external cables and the power cord to the computer.

The failing system board must be returned with a microprocessor socket cover to protect the pins during shipping and handling. Install the microprocessor socket covers removed from the new system board on the failing system board.

Note: Ensure that each microprocessor socket on the failing system board is installed with a microprocessor socket cover.

To install the microprocessor socket cover, do the following:

Note: Your microprocessor socket and cover might look slightly different from the illustration.

1. Pivot the microprocessor retainer downward to close the retainer.

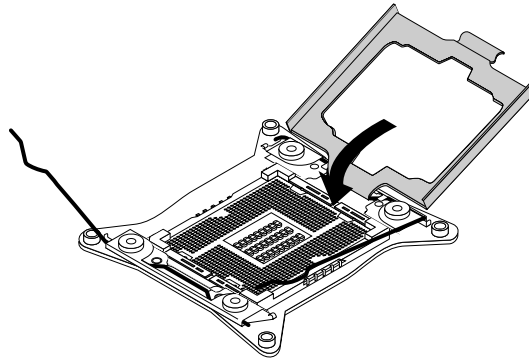


Figure 119. Closing the microprocessor retainer

2. Gently press down the small handle **2**, and then push the handle inward to secure it. Then gently press down the small handle **1** and push the handle inward to lock the microprocessor retainer into position.

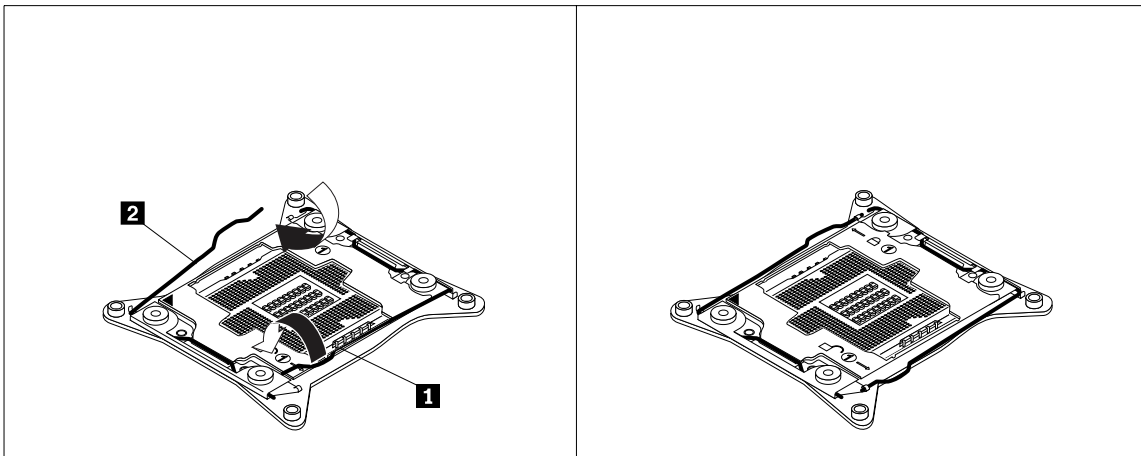


Figure 120. Securing the microprocessor in the socket

3. Position the microprocessor socket cover on the microprocessor socket as shown. Then, lower the socket cover straight down into the microprocessor socket on the system board.

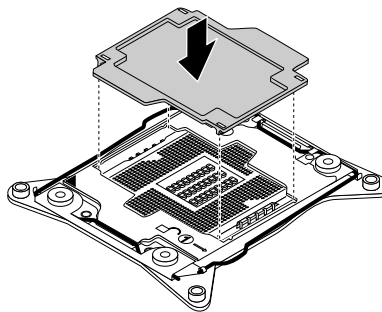


Figure 121. Installing the microprocessor socket cover

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Replacing the internal speaker

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

To replace the internal speaker, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 111.
3. Remove the direct cooling air baffle. See “Removing and reinstalling the direct cooling air baffle” on page 128.
4. Remove the system board. See “Replacing the system board” on page 181.
5. Disconnect the speaker cable from the system board.
6. Press the metal clip and lift the internal speaker outward to remove it from the chassis.

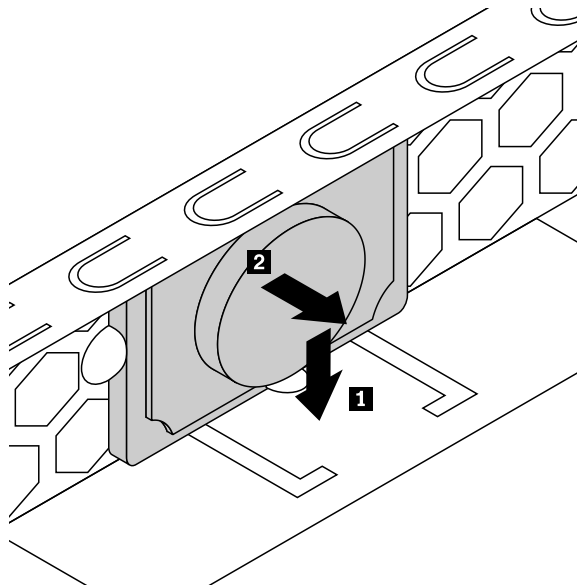


Figure 122. Removing the internal speaker

7. Position the new internal speaker into the two tabs **1** so that the internal speaker is secured by the two tabs.

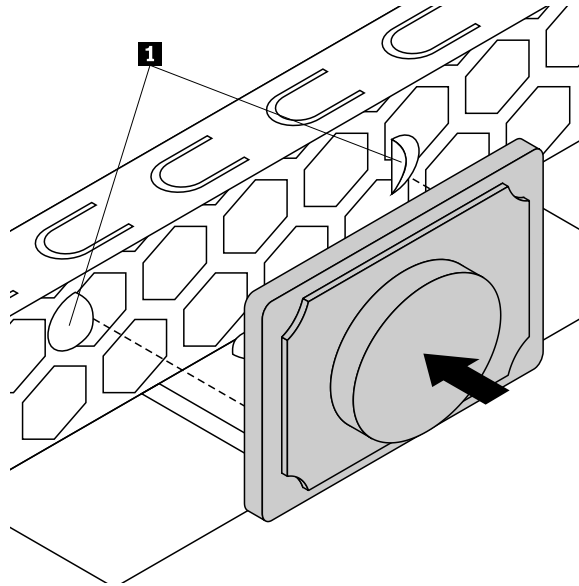


Figure 123. Installing the internal speaker

8. Reconnect the speaker cable to the internal speaker connector on the system board. See “Locating parts on the system board” on page 36.
9. Reinstall the system board. See “Replacing the system board” on page 181.
10. Reinstall the direct cooling air baffle. See “Removing and reinstalling the direct cooling air baffle” on page 128.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Replacing the keyboard or mouse

Attention: Do not open your computer or attempt any repair before reading and understanding the Chapter 1 “Read this first: Important safety information” on page 1.

Note: The keyboard and mouse are available only on some models.

To replace the keyboard or mouse, do the following:

1. Disconnect the old keyboard cable or mouse cable from the computer.
2. Connect a new keyboard or mouse to one of the USB connectors on the computer. Depending on where you want to connect the new keyboard or mouse, see “Locating connectors, controls, and indicators on the front of your computer” on page 29 or “Locating connectors on the rear of your computer” on page 30.

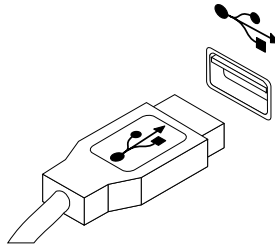


Figure 124. Connecting the USB keyboard or mouse

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 187.

Completing the parts replacement

After completing the installation or replacement for all parts, you must reinstall the computer cover and reconnect cables. Depending on the parts you installed or replaced, you might need to confirm the updated information in the Setup Utility program. Refer to “Using the Setup Utility program” on page 65.

To reinstall the computer cover and reconnect cables to your computer, do the following:

1. Ensure that all components have been reassembled correctly and that no tools or loose screws are left inside your computer. See “Locating components” on page 32 for the locations of various components in your computer.
2. Ensure that the cables are routed correctly before reinstalling the computer cover. Keep cables clear of the hinges and sides of the computer chassis to avoid interference with reinstalling the computer cover.
3. Position the computer cover on the chassis so that the rail guides on the bottom of the computer cover engage the rails on the chassis. Then, pivot the handle **1** inward until it snaps into position so that the cover is secured tightly.

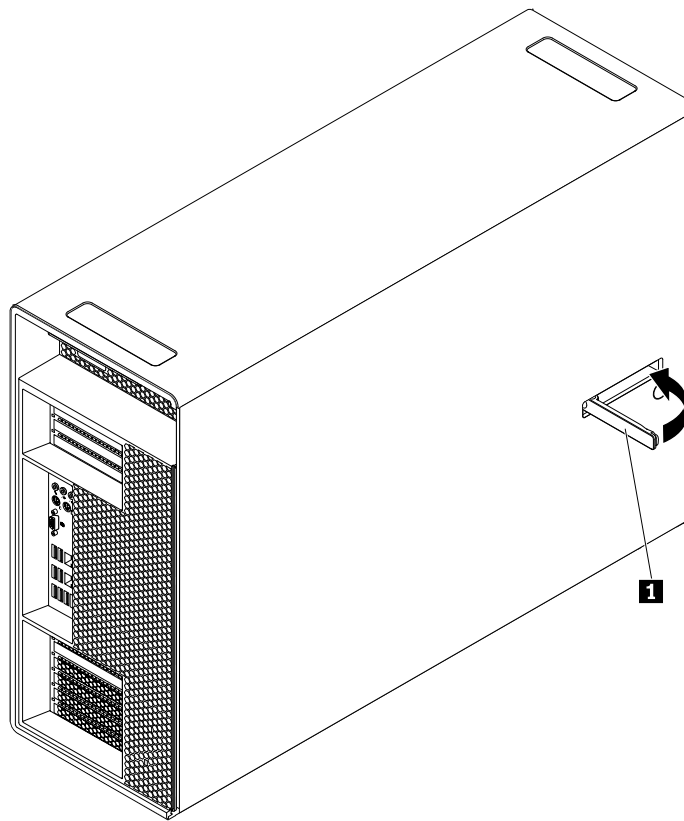


Figure 125. Installing the computer cover

4. If the key lock on the computer cover is available, lock the computer by using the key to lock the key lock. See “Locking the computer cover” on page 61.
5. If a Kensington-style cable lock is available, lock the computer by attaching the cable lock to the security-lock slot. See “Attaching a Kensington-style cable lock” on page 62.
6. Reconnect the external cables and power cords to the computer. See “Locating connectors on the rear of your computer” on page 30.
7. To update your configuration, refer to “Using the Setup Utility program” on page 65.

Note: In most areas of the world, Lenovo requires the return of the defective CRU. Information about this will come with the CRU or will come a few days after the CRU arrives.

Obtaining device drivers

You can obtain device drivers that are not preinstalled in your operating system at <http://www.lenovo.com/support>. Installation instructions are provided in readme files with the device-driver files.

Chapter 12. Getting information, help, and service

This chapter contains information about help, service, and technical assistance for products manufactured by Lenovo.

Information resources

You can use the information in this section to access useful resources relating to your computing needs.

Lenovo ThinkVantage Tools

The Lenovo ThinkVantage Tools program provides easy access to various tools to help you work more easily and securely.

To access the Lenovo ThinkVantage Tools program, click **Start → All Programs → Lenovo ThinkVantage Tools**.

Windows help system

The Windows help system provides you with detailed information about using the Windows operating system.

To access the Windows help system, do the following:

- For Windows 7: Click the Start button to open the Start menu, and then click **Help and Support**. You can choose to use the online or offline help at the bottom of the screen.
- For Windows 8.1: Move the pointer to the top-right or bottom-right corner of the screen to display the charms. Then, click **Settings → Help**. You can choose to use the online or offline help at the bottom of the screen.
- For Windows 10: Click the Start button to open the Start menu, and then click **Get started**.

Note: Using online help and the help for Windows 10 requires an active Internet connection.

Safety and Warranty

The *Safety, Warranty, and Setup Guide* that is provided with your computer contains information on safety, setup, warranty, and notices. The safety information in the *Safety, Warranty, and Setup Guide* provides information you need to know before setting up and using this product. Read and understand all safety information provided in the *Safety, Warranty, and Setup Guide* before using this product.

The information in Chapter 1 “Read this first: Important safety information” on page 1 of this *User Guide* provides additional safety information that applies to topics and tasks described in this publication. Read and understand all safety information provided in that section before disassembling or upgrading this product.

Lenovo Web site

The Lenovo Web site (<http://www.lenovo.com>) provides up-to-date information and services to help you buy, upgrade, and maintain your computer. You can also do the following:

- Shop for desktop and notebook computers, monitors, projectors, upgrades and accessories for your computer, and special offers.

- Purchase additional services, such as support for hardware, operating systems, application programs, network setup and configuration, and custom installations.
- Purchase upgrades and extended hardware repair services.
- Download the latest device drivers and software updates for your computer model.
- Access the online manuals for your products.
- Access the Lenovo Limited Warranty.
- Access troubleshooting and support information for your computer model and other supported products.
- Find the service and support phone numbers for your country or region.
- Find a Service Provider located near you.

Lenovo Support Web site

Technical support information is available on the Lenovo Support Web site at:

<http://www.lenovo.com/support>

This Web site is updated with the latest support information such as the following:

- Drivers and software
- Diagnostic solutions
- Product and service warranty
- Product and parts details
- User guides and manuals
- Knowledge base and frequently asked questions

Help and service

This section contains information about obtaining help and service.

Using the documentation and diagnostic program

If you experience a problem with your computer, see Chapter 8 “Troubleshooting and diagnostics” on page 81. For information on additional resources to help you troubleshoot your computer problem, see “Information resources” on page 189.

If you suspect a software problem, see the documentation that comes with the operating system or software program, including readme files and online help.

Most computers come with a diagnostic program that help you identify hardware problems.

You can also get the latest technical information and download device drivers and updates from Lenovo Support Web site at:

<http://www.lenovo.com/support>

Calling for service

Pseudo topic: DITA topic "x-wc://file=t0000391576.xml" not found

Using other services

Pseudo topic: DITA topic "x-wc://file=t0000391575.xml" not found

Purchasing additional services

Pseudo topic: DITA topic "x-wc://file=t0000391574.xml" not found

Chapter 13. System memory speed

The Intel Xeon® microprocessor families compatible with this ThinkStation computer feature an integrated memory controller, which provides the microprocessor with direct access to the system memory. The system memory speed, therefore, is determined by various factors, including the microprocessor model and the type, speed, size (capacity), and number of DIMMs installed. Refer to the following table for the information on the supported system memory speed for your own computer model.

Table 2. DIMM type and speed: UDIMM PC4-2133-E

DIMM operating voltage	Microprocessor model	Memory frequency
1.2 V	Intel Xeon E5-2699 v3, E5-2698 v3, E5-2697 v3, E5-2695 V3, E5-2690 v3, E5-2685 v3, E5-2683 v3, E5-2680 v3, E5-2670 v3, E5-2667 v3, E5-2660 v3, E5-2650 v3, E5-2643 v3, E5-2637 v3, E5-2650L v3, E5-1680 v3, E5-1660 v3, E5-1650 v3, E5-1630 v3, E5-1620 v3	2133 MHz
1.2 V	Intel Xeon E5-2640 v3, E5-2630 v3, E5-2623 v3, E5-2620 v3, E5-2630L v3, E5-1607 v3, E5-1603 v3	1866 MHz
1.2 V	Intel Xeon E5-2609 v3, E5-2603 v3	1600 MHz

Table 3. DIMM type and speed: RDIMM PC4-2133-R

DIMM operating voltage	Microprocessor model	Memory frequency
1.2 V	Intel Xeon E5-2699 v3, E5-2698 v3, E5-2697 v3, E5-2695 V3, E5-2690 v3, E5-2685 v3, E5-2683 v3, E5-2680 v3, E5-2670 v3, E5-2667 v3, E5-2660 v3, E5-2650 v3, E5-2643 v3, E5-2637 v3, E5-2650L v3, E5-1680 v3, E5-1660 v3, E5-1650 v3, E5-1630 v3, E5-1620 v3	2133 MHz
1.2 V	Intel Xeon E5-2640 v3, E5-2630 v3, E5-2623 v3, E5-2620 v3, E5-2630L v3, E5-1607 v3, E5-1603 v3	1866 MHz
1.2 V	Intel Xeon E5-2609 v3, E5-2603 v3	1600 MHz

Table 4. DIMM type and speed: LRDIMM PC4-2133-L

DIMM operating voltage	Microprocessor model	Memory frequency
1.2 V	Intel Xeon E5-2699 v3, E5-2698 v3, E5-2697 v3, E5-2695 V3, E5-2690 v3, E5-2685 v3, E5-2683 v3, E5-2680 v3, E5-2670 v3, E5-2667 v3, E5-2660 v3, E5-2650 v3, E5-2643 v3, E5-2637 v3, E5-2650L v3, E5-1680 v3, E5-1660 v3, E5-1650 v3, E5-1630 v3, E5-1620 v3	2133 MHz
1.2 V	Intel Xeon E5-2640 v3, E5-2630 v3, E5-2623 v3, E5-2620 v3, E5-2630L v3, E5-1607 v3, E5-1603 v3	1866 MHz
1.2 V	Intel Xeon E5-2609 v3, E5-2603 v3	1600 MHz

Appendix A. Regulatory information

Export classification notice

This product is subject to the United States Export Administration Regulations (EAR) and has an Export Classification Control Number (ECCN) of 5A992.c. It can be re-exported except to any of the embargoed countries in the EAR E1 country list.

Electronic emissions notices

The following information refers to Lenovo personal computer machine types 30A4 and 30A5.

Federal Communications Commission Declaration of Conformity

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult an authorized dealer or service representative for help.

Lenovo is not responsible for any radio or television interference caused by using other than specified or recommended cables and connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Responsible Party:
Lenovo (United States) Incorporated
1009 Think Place - Building One
Morrisville, NC 27560
Phone Number: 919-294-5900



Industry Canada Class B emission compliance statement

CAN ICES-3(B)/NMB-3(B)

European Union - Compliance to the Electromagnetic Compatibility (EMC) Directive or Radio Equipment Directive

Models without a radio device: This product is in conformity with the protection requirements of EU Council Directive 2004/108/EC (until 19 April, 2016) and Council Directive 2014/30/EU (from 20 April, 2016) on the approximation of the laws of the Member States relating to electromagnetic compatibility.

Models with a radio device: This product is in conformity with all the requirements and essential norms that apply to EU Council R&TTE Directive 1999/5/EC on the approximation of the laws of the Member States relating to radio equipment.

Lenovo cannot accept responsibility for any failure to satisfy the protection requirements resulting from a non-recommended modification of the product, including the installation of option cards from other manufacturers. This product has been tested and found to comply with the limits for Class B equipment according to European Standards harmonized in the Directives in compliance. The limits for Class B equipment were derived for typical residential environments to provide reasonable protection against interference with licensed communication devices.

Lenovo, Einsteinova 21, 851 01 Bratislava, Slovakia



German Class B compliance statement

Deutschsprachiger EU Hinweis:

Hinweis für Geräte der Klasse B EU-Richtlinie zur Elektromagnetischen Verträglichkeit

Dieses Produkt entspricht den Schutzanforderungen der EU-Richtlinie 2014/30/EU (früher 2004/108/EC) zur Angleichung der Rechtsvorschriften über die elektromagnetische Verträglichkeit in den EU-Mitgliedsstaaten und hält die Grenzwerte der Klasse B der Norm gemäß Richtlinie.

Um dieses sicherzustellen, sind die Geräte wie in den Handbüchern beschrieben zu installieren und zu betreiben. Des Weiteren dürfen auch nur von der Lenovo empfohlene Kabel angeschlossen werden. Lenovo übernimmt keine Verantwortung für die Einhaltung der Schutzanforderungen, wenn das Produkt ohne Zustimmung der Lenovo verändert bzw. wenn Erweiterungskomponenten von Fremdherstellern ohne Empfehlung der Lenovo gesteckt/eingebaut werden.

Deutschland:

Einhaltung des Gesetzes über die elektromagnetische Verträglichkeit von Betriebsmitteln

Dieses Produkt entspricht dem „Gesetz über die elektromagnetische Verträglichkeit von Betriebsmitteln“ EMVG (früher „Gesetz über die elektromagnetische Verträglichkeit von Geräten“). Dies ist die Umsetzung der EMV EU Richtlinie 2014/30/EU (früher 2004/108/EWG) in der Bundesrepublik Deutschland.

Zulassungsbescheinigung laut dem Deutschen Gesetz über die elektromagnetische Verträglichkeit von Betriebsmitteln, EMVG vom 20. Juli 2007 (früher Gesetz über die elektromagnetische Verträglichkeit von Geräten), bzw. der EMV EU Richtlinie 2014/30/EU (früher 2004/108/EC), für Geräte der Klasse B.

Dieses Gerät ist berechtigt, in Übereinstimmung mit dem Deutschen EMVG das EG-Konformitätszeichen - CE - zu führen. Verantwortlich für die Konformitätserklärung nach Paragraf 5 des EMVG ist die Lenovo (Deutschland) GmbH, Meitnerstr. 9, D-70563 Stuttgart.

Informationen in Hinsicht EMVG Paragraf 4 Abs. (1) 4:

Das Gerät erfüllt die Schutzanforderungen nach EN 55024 und EN 55022 Klasse B.

Korea Class B compliance statement

B급 기기(가정용 방송통신기자재)
이 기기는 가정용(B급) 전자파합격기로서 주로 가정에서 사용하는 것을 목적으로 하며, 모든 지역에서 사용할 수 있습니다

Japan VCCI Class B compliance statement

この装置は、クラスB 情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。
取扱説明書に従って正しい取り扱いをして下さい。 VCCI-B

Japan compliance statement for products which connect to the power mains with rated current less than or equal to 20 A per phase

日本の定格電流が 20A/相 以下の機器に対する高調波電流規制
高調波電流規格 JIS C 61000-3-2 適合品

Japan notice for ac power cord

The ac power cord shipped with your product can be used only for this specific product. Do not use the ac power cord for other devices.

本製品およびオプションに電源コード・セットが付属する場合は、それぞれ専用のものになっていますので他の電気機器には使用しないでください。

Lenovo product service information for Taiwan

委製商/進口商名稱: 荷蘭商聯想股份有限公司台灣分公司
進口商地址: 台北市內湖區堤頂大道2段89號5樓
進口商電話: 0800-000-702 (代表號)

Keyboard and mouse compliance statement for Taiwan

本產品隨貨附已取得經濟部標準檢驗局認可之PS/2或USB的鍵盤與滑鼠一組

Eurasian compliance mark

Pseudo topic: DITA topic "x-wc://file=t0000391589.xml" not found

Brazil audio notice

Ouvir sons com mais de 85 decibéis por longos períodos pode provocar danos ao sistema auditivo.

Mexico wireless-radio compliance information

Advertencia: En Mexico la operación de este equipo está sujeta a las siguientes dos condiciones: (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

Additional regulatory information

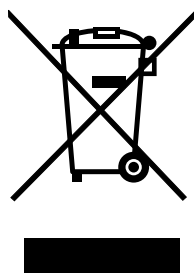
For additional regulatory information, refer to the *Regulatory Notice* shipped with your computer. Depending on the configuration of your computer and the country or region where the computer was purchased, you might have received additional printed regulatory notices. All regulatory notices are available on the Lenovo Support Web site in electronic format. To access electronic copies of the documentation, go to <http://www.lenovo.com/support>.

Appendix B. WEEE and recycling information

Lenovo encourages owners of information technology (IT) equipment to responsibly recycle their equipment when it is no longer needed. Lenovo offers a variety of programs and services to assist equipment owners in recycling their IT products. For information on recycling Lenovo products, go to:

<http://www.lenovo.com/recycling>

Important WEEE information



The WEEE marking on Lenovo products applies to countries with WEEE and e-waste regulations (for example, the European WEEE Directive, India E-Waste Management & Handling Rules, 2011). Appliances are labeled in accordance with local regulations concerning waste electrical and electronic equipment (WEEE). These regulations determine the framework for the return and recycling of used appliances as applicable within each geography. This label is applied to various products to indicate that the product is not to be thrown away, but rather put in the established collection systems for reclaiming these end of life products.

Users of electrical and electronic equipment (EEE) with the WEEE marking must not dispose of end of life EEE as unsorted municipal waste, but use the collection framework available to them for the return, recycle, and recovery of WEEE and to minimize any potential effects of EEE on the environment and human health due to the presence of hazardous substances. Lenovo electrical and electronic equipment (EEE) may contain parts and components, which at end-of-life might qualify as hazardous waste.

EEE and waste electrical and electronic equipment (WEEE) can be delivered free of charge to the place of sale or any distributor that sells electrical and electronic equipment of the same nature and function as the used EEE or WEEE.

For additional WEEE information, go to:

<http://www.lenovo.com/recycling>

WEEE information for Hungary

Lenovo, as a producer, bears the cost incurred in connection with the fulfillment of Lenovo's obligations under Hungary Law No. 197/2014 (VIII.1.) subsections (1)-(5) of section 12.

Recycling information for Japan

Collecting and recycling a disused Lenovo computer or monitor

If you are a company employee and need to dispose of a Lenovo computer or monitor that is the property of the company, you must do so in accordance with the Law for Promotion of Effective Utilization of Resources. Computers and monitors are categorized as industrial waste and should be properly disposed of by an

industrial waste disposal contractor certified by a local government. In accordance with the Law for Promotion of Effective Utilization of Resources, Lenovo Japan provides, through its PC Collecting and Recycling Services, for the collecting, reuse, and recycling of disused computers and monitors. For details, visit the Lenovo Web site at <http://www.lenovo.com/recycling/japan>. Pursuant to the Law for Promotion of Effective Utilization of Resources, the collecting and recycling of home-used computers and monitors by the manufacturer was begun on October 1, 2003. This service is provided free of charge for home-used computers sold after October 1, 2003. For details, visit the Lenovo Web site at <http://www.lenovo.com/recycling/japan>.

Disposing of Lenovo computer components

Some Lenovo computer products sold in Japan may have components that contain heavy metals or other environmental sensitive substances. To properly dispose of disused components, such as a printed circuit board or drive, use the methods described above for collecting and recycling a disused computer or monitor.

Disposing of disused lithium batteries from Lenovo computers

A button-shaped lithium battery is installed inside your Lenovo computer to provide power to the computer clock while the computer is off or disconnected from the main power source. If you need to replace it with a new one, contact your place of purchase or contact Lenovo for service. If you need to dispose of a disused lithium battery, insulate it with vinyl tape, contact your place of purchase or an industrial-waste-disposal operator, and follow their instructions. Disposal of a lithium battery must comply with local ordinances and regulations.

Recycling information for Brazil

Declarações de Reciclagem no Brasil

Descarte de um Produto Lenovo Fora de Uso

Equipamentos elétricos e eletrônicos não devem ser descartados em lixo comum, mas enviados à pontos de coleta, autorizados pelo fabricante do produto para que sejam encaminhados e processados por empresas especializadas no manuseio de resíduos industriais, devidamente certificadas pelos órgãos ambientais, de acordo com a legislação local.

A Lenovo possui um canal específico para auxiliá-lo no descarte desses produtos. Caso você possua um produto Lenovo em situação de descarte, ligue para o nosso SAC ou encaminhe um e-mail para: reciclar@lenovo.com, informando o modelo, número de série e cidade, a fim de enviarmos as instruções para o correto descarte do seu produto Lenovo.

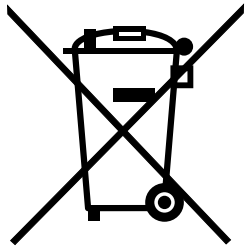
Battery recycling information for Taiwan



廢電池請回收

Battery recycling information for the European Union

EU



Notice: This mark applies only to countries within the European Union (EU).

Batteries or packaging for batteries are labeled in accordance with European Directive 2006/66/EC concerning batteries and accumulators and waste batteries and accumulators. The Directive determines the framework for the return and recycling of used batteries and accumulators as applicable throughout the European Union. This label is applied to various batteries to indicate that the battery is not to be thrown away, but rather reclaimed upon end of life per this Directive.

In accordance with the European Directive 2006/66/EC, batteries and accumulators are labeled to indicate that they are to be collected separately and recycled at end of life. The label on the battery may also include a chemical symbol for the metal concerned in the battery (Pb for lead, Hg for mercury, and Cd for cadmium). Users of batteries and accumulators must not dispose of batteries and accumulators as unsorted municipal waste, but use the collection framework available to customers for the return, recycling, and treatment of batteries and accumulators. Customer participation is important to minimize any potential effects of batteries and accumulators on the environment and human health due to the potential presence of hazardous substances.

Before placing electrical and electronic equipment (EEE) in the waste collection stream or in waste collection facilities, the end user of equipment containing batteries and/or accumulators must remove those batteries and accumulators for separate collection.

Disposing of lithium batteries and battery packs from Lenovo products

A coin-cell type lithium battery might be installed inside your Lenovo product. You can find details about the battery in the product documentation. If the battery needs to be replaced, contact your place of purchase or contact Lenovo for service. If you need to dispose of a lithium battery, insulate it with vinyl tape, contact your place of purchase or a waste-disposal operator, and follow their instructions.

Disposing of battery packs from Lenovo products

Your Lenovo device might contain a lithium-ion battery pack or a nickel metal hydride battery pack. You can find details on the battery pack in the product documentation. If you need to dispose of a battery pack, insulate it with vinyl tape, contact Lenovo sales, service, or your place of purchase, or a waste-disposal operator, and follow their instructions. You also can refer to the instructions provided in the user guide for your product.

For proper collection and treatment, go to:

<http://www.lenovo.com/lenovo/environment>

Appendix C. Restriction of Hazardous Substances Directive (RoHS)

European Union RoHS

This Lenovo product, with included parts (cables, cords, and so on) meets the requirements of Directive 2011/65/EU on the restriction of the use of certain hazardous substances in electrical and electronic equipment ("RoHS recast" or "RoHS 2").

For more information about Lenovo worldwide compliance on RoHS, go to:
http://www.lenovo.com/social_responsibility/us/en/RoHS_Communication.pdf

China RoHS

产品中有害物质的名称及含量

部件名称	有害物质					
	铅(Pb)	汞(Hg)	镉(Cd)	六价铬 (Cr(VI))	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
印刷电路板组件*	X	O	O	O	O	O
硬盘	X	O	O	O	O	O
光驱	X	O	O	O	O	O
内存	X	O	O	O	O	O
电脑I/O 附件	X	O	O	O	O	O
电源	X	O	O	O	O	O
键盘	X	O	O	O	O	O
鼠标	X	O	O	O	O	O
机箱/ 附件	X	O	O	O	O	O

本表格依据 SJ/T 11364 的规定编制。
O：表示该有害物质在该部件所有均质材料中的含量均在 GB/T 26572 规定的限量要求以下。
X：表示该有害物质至少在该部件的某一均质材料中的含量超出 GB/T 26572 规定的限量要求。
注：表中标记“X”的部件，皆因全球技术发展水平限制而无法实现有害物质的替代。
印刷电路板组件*：包括印刷电路板及其零部件、电容和连接器
根据型号的不同，可能不会含有以上的所有部件，请以实际购买机型为准



在中华人民共和国境内销售的电子信息产品必须标识此标志，标志内的数字代表在正常使用状态下的产品的环保使用期限

Turkish RoHS

The Lenovo product meets the requirements of the Republic of Turkey Directive on the Restriction of the Use of Certain Hazardous Substances in Waste Electrical and Electronic Equipment (WEEE).

Türkiye AEEE Yönetmeliğine Uygunluk Beyanı

Bu Lenovo ürünü, T.C. Çevre ve Orman Bakanlığı'nın "Atık Elektrik ve Elektronik Eşyalarda Bazı Zararlı Maddelerin Kullanımının Sınırlandırılmasına Dair Yönetmelik (AEEE)" direktiflerine uygundur.

AEEE Yönetmeliğine Uygundur.

Ukraine RoHS

Цим підтверджуємо, що продукція Леново відповідає вимогам нормативних актів України, які обмежують вміст небезпечних речовин

India RoHS

RoHS compliant as per E-Waste (Management & Handling) Rules, 2011.

Taiwan RoHS

單元	限用物質及其化學符號					
	鉛 (Pb)	汞 (Hg)	鎘 (Cd)	六價鉻 (Cr ⁺⁶)	多溴聯苯 (PBB)	多溴二苯醚 (PBDE)
印刷電路板組件	—	○	○	○	○	○
硬碟	—	○	○	○	○	○
光碟機	—	○	○	○	○	○
記憶體	—	○	○	○	○	○
電腦I/O配件	—	○	○	○	○	○
電源供應器	—	○	○	○	○	○
鍵盤	—	○	○	○	○	○
滑鼠	—	○	○	○	○	○
機殼/配件	—	○	○	○	○	○
電池	—	○	—	○	○	○
備考1. "超出0.1 wt %" 及 "超出0.01 wt %" 係指限用物質之百分比含量超出百分比含量基準值。 備考2. "○" 係指該項限用物質之百分比含量未超出百分比含量基準值。 備考3. "—" 係指該項限用物質為排除項目。						

Appendix D. ENERGY STAR model information



ENERGY STAR® is a joint program of the U.S. Environmental Protection Agency and the U.S. Department of Energy aimed at saving money and protecting the environment through energy efficient products and practices.

Lenovo is proud to offer our customers products with an ENERGY STAR compliant designation. Some models of the following machine types have been designed and tested to conform to the ENERGY STAR program requirement for computers at the time of manufacture: 30A4 and 30A5. For more information about ENERGY STAR ratings for Lenovo computers, go to <http://www.lenovo.com>.

By using ENERGY STAR compliant products and taking advantage of the power-management features of your computer, you reduce the consumption of electricity. Reduced electrical consumption contributes to potential financial savings, a cleaner environment, and the reduction of greenhouse gas emissions.

For more information about ENERGY STAR, go to:
<http://www.energystar.gov>

Lenovo encourages you to make efficient use of energy an integral part of your day-to-day operations. To help in this endeavor, set the following power-management features to take effect when your computer has been inactive for a specified duration:

Table 5. ENERGY STAR power-management features

Windows 7, Windows 8.1, or Windows 10 operating system
Power plan: ThinkStation Default • Turn off the display: After 10 minutes • Put the computer to sleep: After 25 minutes • Advanced power settings: – Turn off hard disk drives: After 20 minutes – Hibernate: Never

To awaken your computer from a Sleep mode, press any key on your keyboard. For more information about these settings, refer to your Windows Help and Support information system.

To change power settings, do the following:

1. Open Control Panel by doing one of the following:
 - For Windows 7: Click the Start button to open the Start menu, and then click **Control Panel**.
 - For Windows 8.1: See “Accessing Control Panel on the Windows 8.1 operating system” on page 52.
 - For Windows 10: Right-click the Start button to open the Start context menu, and then click **Control Panel**.

2. View Control Panel by Large icons or Small icons, and then click **Power Options**.
3. Follow the instructions on the screen.

Appendix E. Notices

Pseudo topic: DITA topic "x-wc://file=t0000391286.xml" not found

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The following terms are trademarks of Lenovo in the United States, other countries, or both:

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- Rescue and Recovery
- The Lenovo logo
- The ThinkStation logo
- ThinkStation
- ThinkVantage

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DisplayPort and Mini DisplayPort are trademarks of the Video Electronics Standards Association.

Android is a trademark of Google Inc.

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