



CONSULTANCY SERVICES

You may be working from home, but you don't need to work alone. Our teams are on hand every day, as your trusted experts, to help solve problems and support change. Just some of the services that we can deliver with you remotely are outlined over the page.



Providing housing experts at the tips of your fingers

Pennington Choices is a unique, multi-disciplinary organisation with demonstrable experience of delivering services from both a client and contractor perspective.

All of our consultancy services are delivered by our experienced and expert consultants who have held executive and leadership roles in large and diverse housing providers and the public and commercial sectors.

We also have in-house technical advisors from fire, gas, electrical, water and asbestos backgrounds; as well as property finance, asset, digital and organisational change specialists.

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Providing security and added value to our clients through remote working

We are delivering all of our consultancy services remotely, ensuring clients continue to make progress with strategic priorities and helping to solve new problems as they emerge.

Our Cyber Essentials accreditation ensures remote working practices are secure at all times. Our cloud based web portal and data sharing platform, Pennington Workspace, is provided free of charge to clients and can be used as an information repository for an infinite amount of time beyond the length of the services we will provide.

Video meeting software means we can provide face-to-face support to you, whenever you need it.

It is not just about the technology though. Our consultants are skilled and experienced at facilitating workshops, briefings and group interviews, as well as one-to-one meetings. We know how to get the best out of remote sessions and provide the outcomes that you need.

OUR SERVICES

Building Safety and Compliance

Compliance Health Checks

Provides a structured assessment across the 'big six' compliance areas providing a clear roadmap to effective compliance management and a robust approach to tenant safety.

Compliance Roadmaps

Helps you to address compliance challenges, including data validation; operating models and structure; policy development; process mapping and operational procedures; leadership development; and training sessions. Delivers a sustainable and embedded approach to building safety and compliance.

In-depth Subject Specific Audits

Technical specialist reviews to support your internal audit programme.

Policy Reviews

Provides constructive feedback and detailed recommendations to ensure your policy principles comply with legislation and regulatory standards.

Strategic Asset Management

Asset Management Health Check

A structured assessment and gap analysis to provide a unique roadmap to an optimal asset management approach relevant to the strategic objectives of your organisation.

Asset Management Strategy

Working with you to develop integrated strategic solutions to your asset management issues - we will tailor our approach to meet your specific needs. This might include: reviewing stock condition data, approach to sustainability, energy efficiency, net present value and property compliance to ensure that you are getting maximum value for money from your stock.

Stock Profiling Tool

Helps you to understand the overall performance of your organisation's stock portfolio by identifying which homes produce high and low returns - against both financial and non-financial objectives.

Repairs Service Reviews

Our options appraisal tool assesses current performance relative to the sector and enables your organisation to make evidence based strategic and operational decisions in support of your asset management strategy.

Occupational Health and Safety

Protecting the health, safety and wellbeing of anyone affected by your business activities should be the number one priority for your organisation. We provide a collaborative and proactive action based service to help you embed a positive health and safety culture throughout your organisation.

Health and Safety Gap Analysis

Assesses your safety management systems against the ISO 45001/ 18001 standard and provide a clear roadmap to address any identified gaps. We can also support delivery of your roadmap through regular and ongoing support and review.

Risk Assessment Review

A detailed review of your organisation's general risk assessments to ensure compliance with the Management of Health & Safety at Work Regulations.

Health and Safety Policy Review and Development

We will work with you to create a policy that follows the HSE recommended HSG65 model and provides a comprehensive source of information about the process for managing health and safety within your organisation.

Health and Safety Handbook

Provision of an employee friendly summary of the information within the health and safety policy, setting out each employee's legal duties by providing useful and easy to use information.

OUR SERVICES

Organisational Change

Programme Assurance

Provides ongoing, independent quality assurance through specific gate or strategic reviews, regular health check reviews, audits or lesson-learned reviews.

Programme Delivery

Facilitation of planning sessions and development of programme governance through to subject matter expert roles or full management of your organisational change programmes.

Training and Development

We offer a wide range of remotely delivered training services, to support employee personal development and help achieve organisational objectives. Our range of courses include:

Occupational Health and Safety:

- IOSH Directing/ Managing/ Working safely.
- General health and safety awareness.
- Health and Safety Risk assessments.
- Manual handling.
- Remote and lone working.
- Construction, Design and Management.

General:

- Property Compliance Management.
- Housing Health and Safety Rating System (HHSRS).
- Homes fit for Human Habitation.
- Effective Contract Management and Partnering.
- Leadership and Management (various).

What our clients have said

“If you are serious about compliance, I would highly recommend working with Pennington Choices to any organisation that is looking to achieve total compliance and greater assurance around tenant safety; as they will not be beaten for their expertise, quality and value for money.” - **Gareth Rigby, Executive Director at Weaver Vale Housing Trust.**

“The Pennington Choices team is consistent in delivering excellent outcomes on time, every time. They have been instrumental in helping us deliver, and evidence assurance on all aspects of our asset compliance, and have given helpful advice on many aspects.” - **Suzanne Wolfe, CEO - Industrial Dwellings Society (IDS).**

“The compliance health check was an excellent way to see how we were performing across all areas of compliance. The quality of the report clearly demonstrated the level of knowledge and expertise available within Pennington Choices and has been invaluable in raising the profile of health and safety across the organisation.” - **Matt Roberts, Director of Asset Management and Development at Wigan and Leigh Homes.**

For further information
please contact us:



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pennington.org.uk

OUR SERVICES

Building Safety | Property Compliance | Asset Management | Occupational Health & Safety | Organisational Change
Training and Development