

**BrightLink<sup>®</sup> 575Wi+/585Wi+/595Wi+  
User's Guide**



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# BrightLink 575Wi+/585Wi+/595Wi+ User's Guide

Welcome to the BrightLink 575Wi+/585Wi+/595Wi+ *User's Guide*.

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# Introduction to Your Projector

Refer to these sections to learn more about your projector and this manual.

[Projector Features](#)

[Notations Used in the Documentation](#)

[Where to Go for Additional Information](#)

[Projector Part Locations](#)

## Projector Features

The BrightLink 575Wi+/585Wi+/595Wi+ projectors include these special features:

### Unique interactive functions

- Annotation with or without a computer
- Annotation with two pens at the same time
- Enhanced Easy Interactive toolbar for Windows and Mac
- BrightLink 595Wi+: Touch-based interactivity for as many as six users

### Ultra short throw projection system

- Project an 87-inch (221-cm) image (WXGA) from just 9.1 inches (231 mm) away
- Easily mounted on a wall or table (with the optional table projection mount) for fast, low-cost installations
- Can be mounted vertically to create an interactive workspace directly on a table surface
- Reduced shadow interference and glare

### Bright, high-resolution images

- BrightLink 575Wi+: Up to 2700 lumens of color brightness (color light output) and 2700 lumens of white brightness (white light output)

BrightLink 585Wi+/595Wi+: Up to 3300 lumens of color brightness (color light output) and 3300 lumens of white brightness (white light output)

**Note:** Color brightness (color light output) and white brightness (white light output) will vary depending on usage conditions. Color light output measured in accordance with IDMS 15.4; white light output measured in accordance with ISO 21118.

- Native resolution of 1280 × 800 pixels (WXGA)

### **Flexible connectivity**

- HDMI 1/MHL and HDMI 2 ports for computer or video device connection
- Plug-and-play 3-in-1 USB projection, audio, and mouse control for instant setup
- Wired network support for projection
- Projector monitoring and control via remote network computer
- Optional wireless network support, including video and audio transfer
- PC Free photo slide shows via connected USB memory devices or Epson document camera
- Dual VGA ports for connections by multiple presenters
- Port for connecting an external monitor
- Port for connecting a microphone
- Projection from iOS or Android devices with the wireless LAN module and free Epson iProjection app; visit [epson.com/projectorapp](http://epson.com/projectorapp) for more information

### **Innovative display and operation features**

- Low total cost of ownership with long-life projector lamp and high-efficiency air filter
- High digital zoom ratio for larger images in shorter projection distances
- 10000:1 contrast ratio and Auto Iris control for sharp, detailed images
- Built-in closed captioning decoder
- Powerful 16 W speaker system with audio out port for connecting external speakers
- Epson's Instant Off and Direct Power On features for quick setup and shut down
- Support for Crestron RoomView network monitoring systems
- Network message broadcast system to project timely messages to all networked projectors

[Product Box Contents](#)

[Additional Components](#)

[Optional Equipment and Replacement Parts](#)

[Warranty Information](#)

**Parent topic:** [Introduction to Your Projector](#)

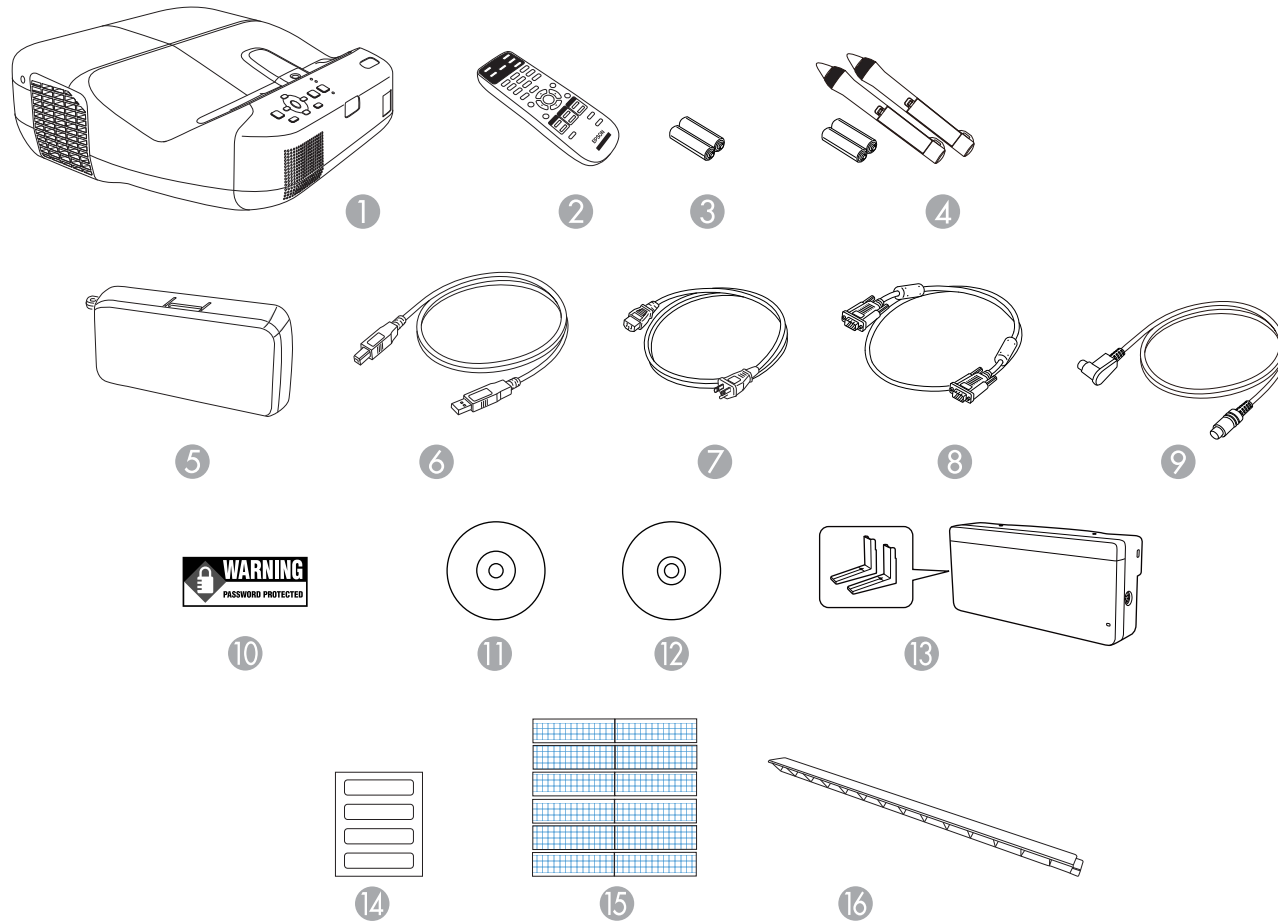
**Related concepts**

[Projector Part Locations](#)

## Product Box Contents

Save all the packaging in case you need to ship the projector. Always use the original packaging (or equivalent) when shipping.

Make sure your projector box included all of these parts:



- 1 Projector
- 2 Remote control

- 3 Remote control batteries (two AA alkaline)
- 4 Pens and batteries (one AA alkaline battery for each pen)
- 5 Pen tray
- 6 USB cable
- 7 Power cord
- 8 VGA computer cable
- 9 Touch Unit connection cable (BrightLink 595Wi+)
- 10 Password Protected sticker
- 11 Projector manuals and software links CD
- 12 Projector software for Easy Interactive Function CD
- 13 Touch Unit and markers (inside the unit) (BrightLink 595Wi+)
- 14 Label (x4) (BrightLink 595Wi+)
- 15 Tape for securing markers (BrightLink 595Wi+)
- 16 Infrared deflector (x8) (BrightLink 595Wi+)

**Note:** A box containing the projector wall mount is also included.

**Parent topic:** [Projector Features](#)

**Related concepts**

[Projector Connections](#)

## Additional Components

Depending on how you plan to use the projector, you may need to obtain the following additional components:

- To receive a composite video signal, you need an RCA-style video or A/V cable. See your local computer or electronics dealer for purchase information.
- To receive an S-Video signal, you need an S-Video cable compatible with your device. See your local computer or electronics dealer for purchase information.
- To receive a component video signal, you need a D-sub, 15-pin, component-to-VGA video cable. You can purchase one from an authorized Epson reseller.

- To receive an HDMI signal, you need a compatible HDMI cable. You can purchase one from an authorized Epson reseller.

**Note:** To connect a Mac that includes only a Mini DisplayPort, Thunderbolt port, or Mini-DVI port for video output, you need to obtain an adapter that allows you to connect to the projector's **HDMI** port. Contact Apple for compatible adapter options. Older Mac computers (2009 and earlier) may not support audio through the **HDMI** port.

- To receive an HDMI signal via MHL, you need an HDMI cable and an MHL adapter compatible with your device. You can purchase an HDMI cable from an authorized Epson reseller.
- To project with audio from certain ports, you may need a commercially available audio cable compatible with your device. See your local computer or electronics dealer for purchase information.
- To connect a Mac that includes only a Mini DisplayPort, Thunderbolt port, or Mini-DVI port for video output to the projector's VGA video port, you need to obtain an adapter. Contact Apple for compatible adapter options.

**Parent topic:** [Projector Features](#)

## Optional Equipment and Replacement Parts

You can purchase screens, other optional accessories, and replacement parts from an Epson authorized reseller. To find the nearest reseller, go to [global.latin.epson.com](http://global.latin.epson.com). Or you can contact your nearest sales office as described in "Where to Get Help".

**Note:** Availability of accessories varies by country.

Epson offers the following optional accessories and replacement parts for your projector:

Option or part	Part number
Genuine Epson replacement lamp (ELPLP79) (BrightLink 575Wi+)	V13H010L79
Genuine Epson replacement lamp (ELPLP80) (BrightLink 585Wi+/595Wi+)	V13H010L80
Replacement air filter (ELPAF40)	V13H134A40
Wireless LAN module (ELPAP07)	V12H418P12
Quick wireless connection USB key (ELPAP09)	V12H005M09
Replacement wall mount	V12H675020



Option or part	Part number
Table projection mount (ELPMB29)	V12H516020
Epson DC-06 document camera (ELPDC06)	V12H321005
Epson DC-11 document camera (ELPDC11)	V12H377020
Additional interactive pen A (ELPN04A) (orange)	V12H666010
Additional interactive pen B (ELPN04B) (blue)	V12H667010

**Parent topic:** [Projector Features](#)

## Warranty Information

Your projector comes with a basic warranty that lets you project with confidence. For details, see your product warranty.

**Parent topic:** [Projector Features](#)

### Related topics

[Epson Limited Warranty](#)

## Notations Used in the Documentation

Follow the guidelines in these notations as you read your documentation:

- **Warnings** must be followed carefully to avoid bodily injury.
- **Cautions** must be observed to avoid damage to your equipment.
- **Notes** contain important information about your projector.
- **Tips** contain additional projection information.

**Parent topic:** [Introduction to Your Projector](#)

## Where to Go for Additional Information

Need quick help on using your projector? Here's where to look for help:

- Built-in help system  
Press the **Help** button on the remote control or projector to get quick solutions to common problems.
- [global.latin.epson.com/Soporte](http://global.latin.epson.com/Soporte)

View FAQs (frequently asked questions) and e-mail your questions to Epson technical support 24 hours a day. (Website available in Spanish and Portuguese only.)

- For detailed instructions on using your projector in a network environment, see the *EasyMP Network Projection Operation Guide*.
- For detailed instructions on monitoring your projector in a network environment (Windows only), see the *EasyMP Monitor Operation Guide*.

**Parent topic:** [Introduction to Your Projector](#)

#### **Related references**

[Where to Get Help](#)

## **Projector Part Locations**

Check the projector part illustrations to learn about the parts on your projector.

[Projector Parts - Front/Top](#)

[Projector Parts - Side](#)

[Projector Parts - Interface Panel](#)

[Projector Parts - Base](#)

[Projector Parts - Control Panel](#)

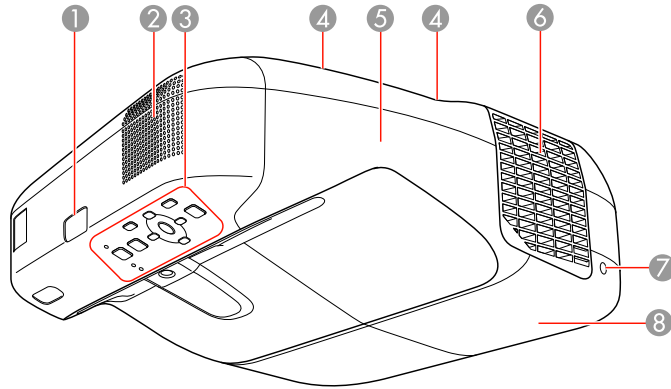
[Projector Parts - Interactive Pens and Pen Tray](#)

[Projector Parts - Remote Control](#)

[Projector Parts - Touch Unit](#)

**Parent topic:** [Introduction to Your Projector](#)

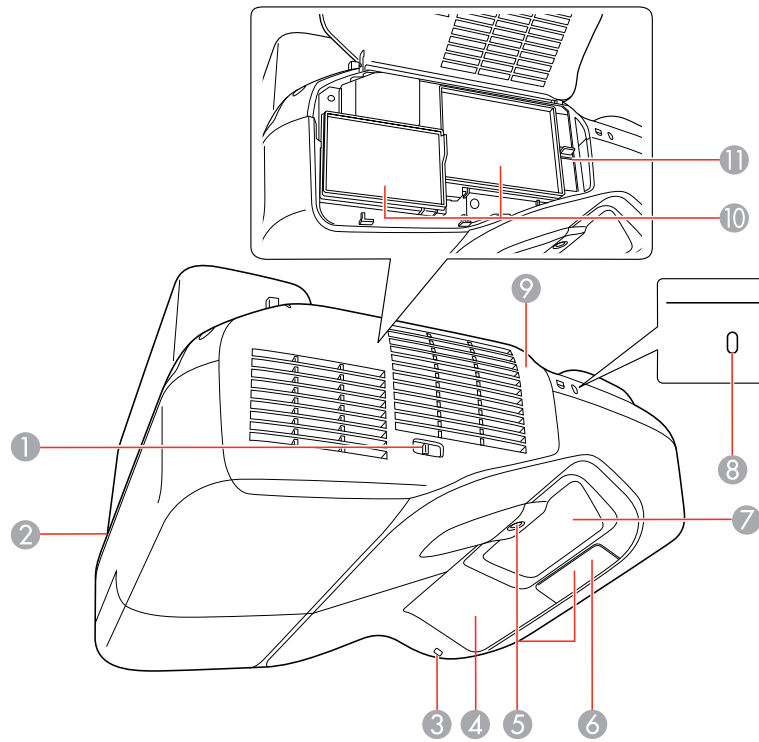
## Projector Parts - Front/Top



- 1 Remote control receiver
- 2 Speaker
- 3 Control panel
- 4 Cable cover screws
- 5 Cable cover
- 6 Exhaust vent
- 7 Lamp cover screw
- 8 Lamp cover

**Parent topic:** [Projector Part Locations](#)

## Projector Parts - Side

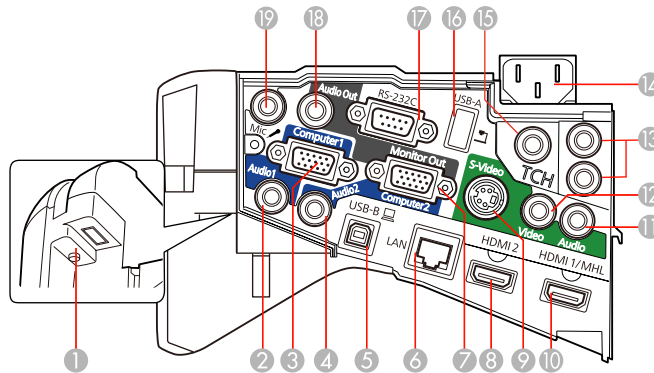


- 1 Filter cover switch
- 2 Security cable installation slot
- 3 Wireless LAN light
- 4 Interactive pen receiver
- 5 Obstacle sensor
- 6 Remote receiver
- 7 Projection window
- 8 Security lock port
- 9 Air filter cover

- 10 Air intake vent (air filter)
- 11 Focus lever

Parent topic: [Projector Part Locations](#)

## Projector Parts - Interface Panel

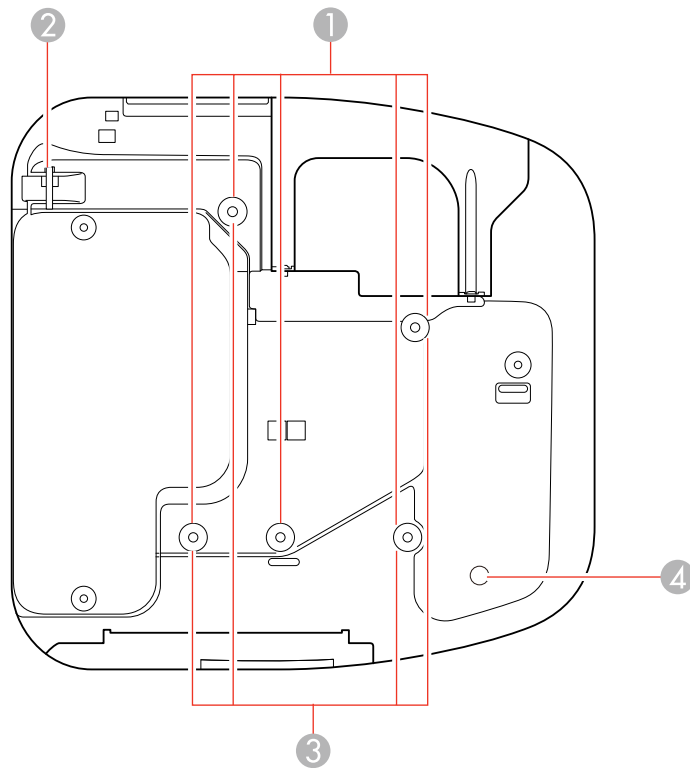


- 1 Optional wireless LAN module slot
- 2 **Audio1** port
- 3 **Computer1** port
- 4 **Audio2** port
- 5 **USB-B** port
- 6 Network (**LAN**) port
- 7 **Monitor Out/Computer2** port
- 8 **HDMI 2** port
- 9 **S-Video** port
- 10 **HDMI 1/MHL** port
- 11 **Audio** port
- 12 **Video** port
- 13 **SYNC In/Out** ports

- 14 Power inlet
- 15 **TCH** port for the Touch Unit connection cable (BrightLink 595Wi+)
- 16 **USB-A** port
- 17 **RS-232C** port
- 18 **Audio Out** port
- 19 **Mic** (microphone) port

Parent topic: [Projector Part Locations](#)

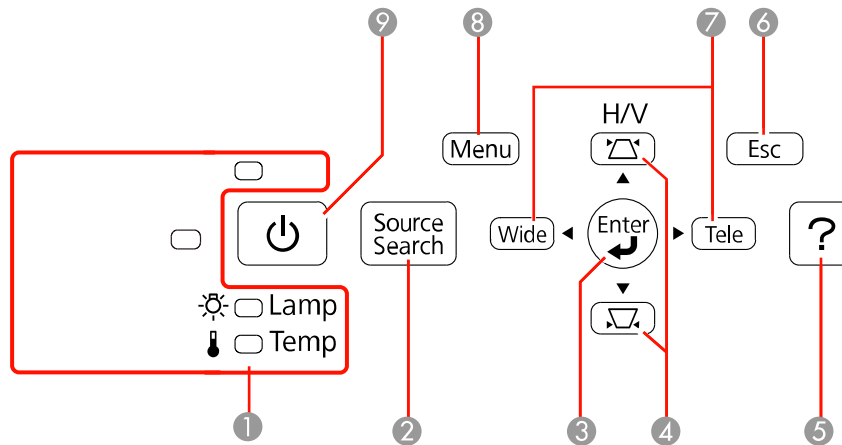
### Projector Parts - Base



- 1 Ceiling mount holes (5)
- 2 Security cable attachment point
- 3 Wall mount plate holes (4)
- 4 Illumination sensor

Parent topic: [Projector Part Locations](#)

## Projector Parts - Control Panel



- 1 Projector status lights
- 2 **Source Search** button (searches for connected video sources)
- 3 **Enter** button (selects options)
- 4 Horizontal/Vertical keystone adjustment buttons (display the adjustment screen and adjust screen shape) and arrow buttons
- 5 Help button (accesses projector help information)
- 6 **Esc** button (cancels/exits functions)
- 7 **Wide/Tele** buttons (adjust projected image size), horizontal keystone adjustment buttons (adjust screen shape), and arrow buttons
- 8 **Menu** button (accesses projector menu system)

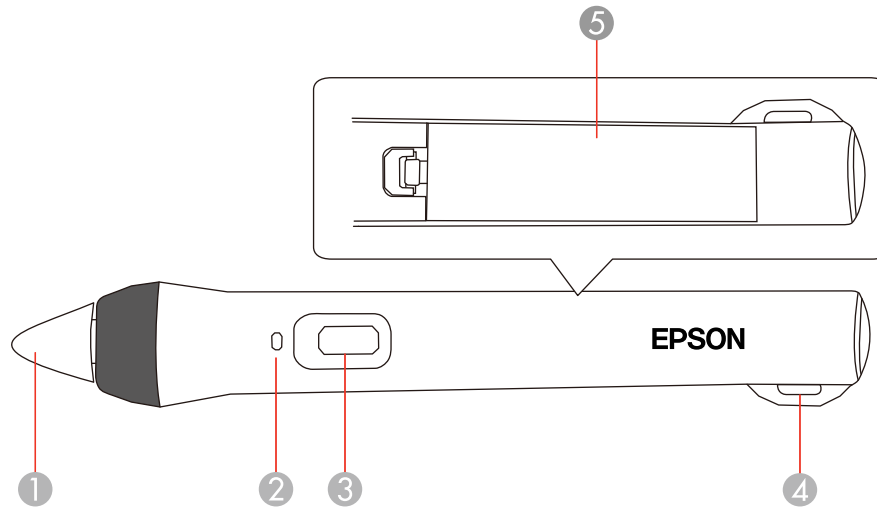
9 Power button

**Parent topic:** [Projector Part Locations](#)

**Related references**

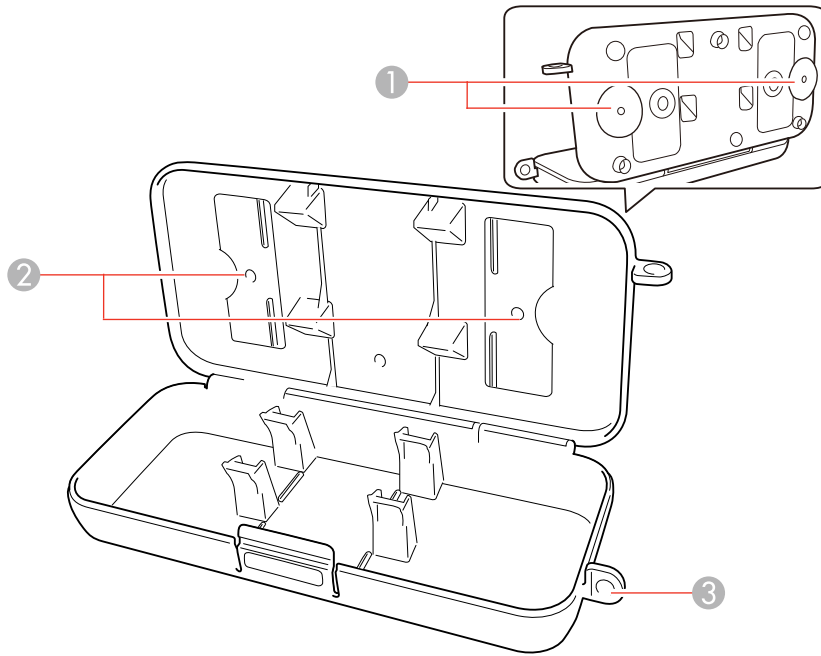
[Projector Light Status](#)

## Projector Parts - Interactive Pens and Pen Tray



- 1 Pen tip
- 2 Battery light
- 3 Power/function button
- 4 Attachment for optional strap or cord
- 5 Battery cover

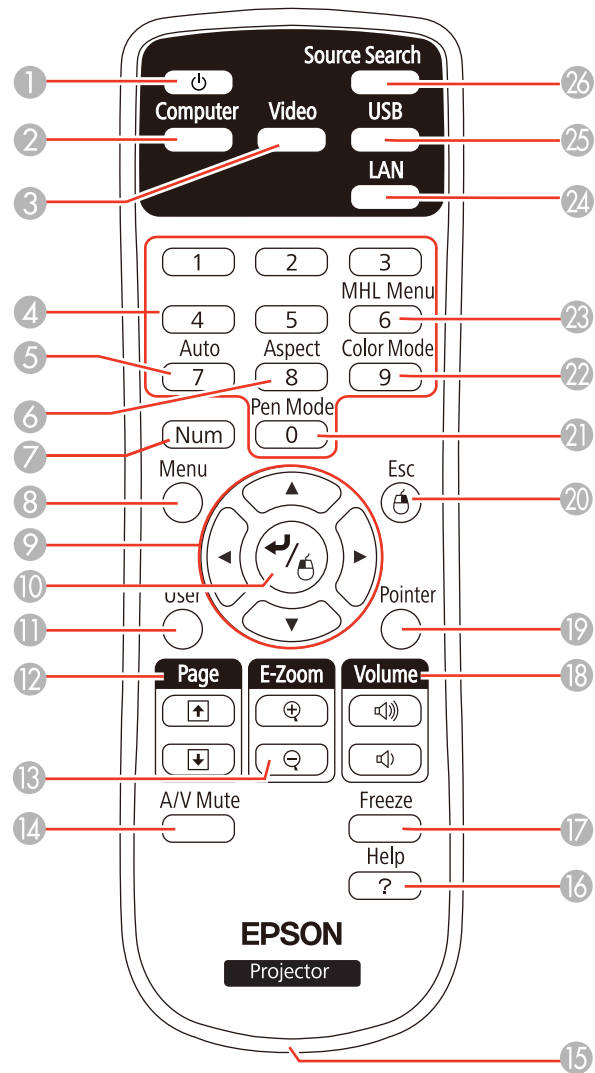




- 1 Installation magnets
- 2 Mounting holes
- 3 Security lock hole

**Parent topic:** [Projector Part Locations](#)

## Projector Parts - Remote Control



- 1 Power button
- 2 **Computer** button (cycles through connected computer sources)

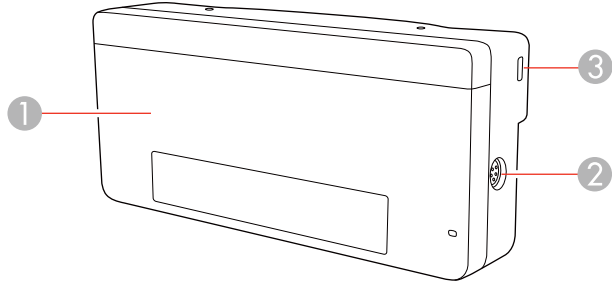
- 3 **Video** button (cycles through connected video sources)
- 4 Numeric buttons (enter numbers)
- 5 **Auto** button (automatically adjusts position, tracking, and sync settings)
- 6 **Aspect** button (selects the image aspect ratio)
- 7 **Num** button (when held down, switches numeric buttons to number function)
- 8 **Menu** button (accesses projector menu system)
- 9 Arrow buttons (move through on-screen options and control wireless mouse functions)
- 10 Enter button (selects options and controls wireless mouse functions)
- 11 **User** button (customizable for different functions)
- 12 **Page** up/down buttons (control presentation slides)
- 13 **E-Zoom +/-** buttons (zoom into and out of the image)
- 14 **A/V Mute** button (turns off picture and sound)
- 15 Strap attachment point
- 16 **Help** button (accesses projector help information)
- 17 **Freeze** button (stops video action)
- 18 **Volume** up/down buttons (adjust speaker volume)
- 19 **Pointer** button (activates on-screen pointer)
- 20 **Esc** button (cancels/exits functions and controls wireless mouse functions)
- 21 **Pen Mode** button (cycles between PC Interactive and PC Free Annotation modes)
- 22 **Color Mode** button (selects display modes)
- 23 **MHL Menu** button (displays settings or performs functions for the MHL device)
- 24 **LAN** button
- 25 **USB** button (cycles through connected USB sources)
- 26 **Source Search** button (searches for connected sources)

Parent topic: [Projector Part Locations](#)

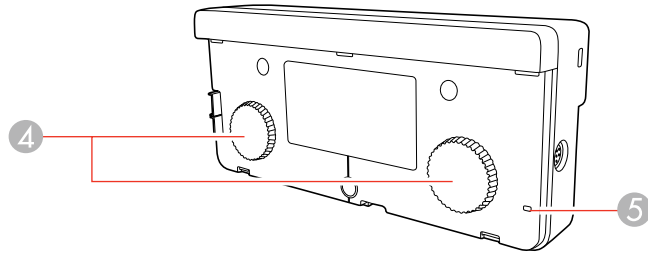
## Projector Parts - Touch Unit

The Touch Unit comes with the BrightLink 595Wi+ projector only.

### Front (Cover On)

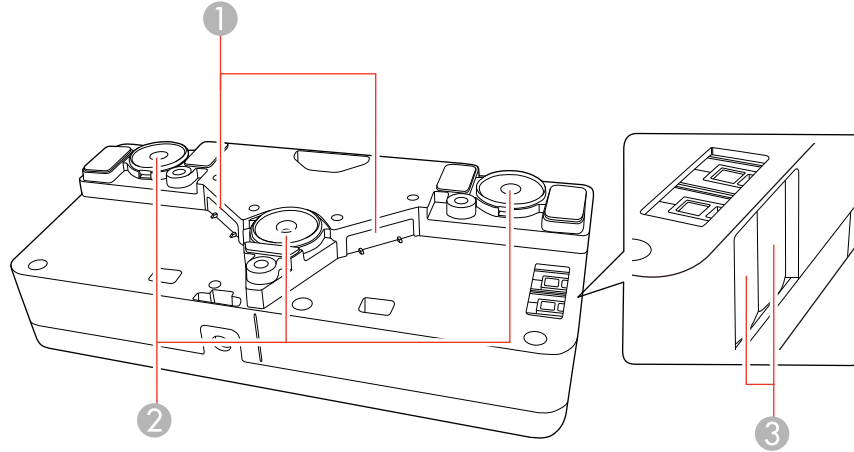


### Front (Cover Off)



- 1 Dial cover
- 2 TCH port
- 3 Security slot
- 4 Adjustment dials
- 5 Power light

## Rear



- 1 Laser diffusion ports
- 2 Installation magnets
- 3 Guide markers (used for performing angle adjustment)

Parent topic: [Projector Part Locations](#)

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# Setting Up the Projector

Follow the instructions in these sections to set up your projector for use.

[Projector Placement](#)

[Removing and Attaching the Cable Cover](#)

[Projector Connections](#)

[Installing Batteries in the Remote Control](#)

[Installing Batteries in the Pens](#)

## Projector Placement

Your ultra-short throw projector is designed to be installed on a wall or vertically on a table (with a table mount) to create an interactive tabletop workspace.

Keep these considerations in mind as you select a projector location:

- Follow the instructions in the *Installation Guide* to install the projector using the included mounting equipment.
- Leave plenty of space around and under the projector for ventilation, and do not place it on top of or next to anything that could block the vents.
- Position the projector within reach of a grounded electrical outlet or extension cord.
- If installing vertically on a desk or table, the table projection mount (V12H516020) is required.

[Projector Setup and Installation Options](#)

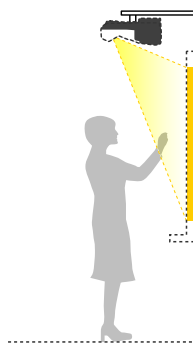
[Projection Distance](#)

**Parent topic:** [Setting Up the Projector](#)

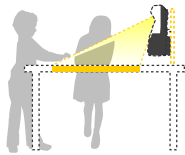
## Projector Setup and Installation Options

You can set up or install your projector in the following ways:

Mounted on the wall or ceiling



Mounted vertically on a table to create an interactive workspace



Wherever you set up the projector, make sure to position it squarely in front of the screen, not at an angle.

**Parent topic:** [Projector Placement](#)

**Related references**

[Projector Setup Settings - Extended Menu](#)

## Projection Distance

The distance at which you place the projector from the screen determines the approximate size of the image. The image size increases the farther the projector is from the screen, but can vary depending on the zoom factor, aspect ratio, and other settings.

Use the tables here to determine approximately how far to place the projector from the screen based on the size of the projected image. (Conversion figures may have been rounded up or down.) For more detailed information and installation instructions, see the *Installation Guide*. You can also use the projector Distance Calculator at [global.latin.epson.com](http://global.latin.epson.com).

### 16:10 Aspect Ratio

Diagonal image size	Min. recommended ceiling height	Image width	Image height	Min. projection distance	Distance from top of image to wall plate
60 inches	78.7 inches (199.8 cm)	50.9 inches (129.2 cm)	31.8 inches (80.8 cm)	2.5 inches (6.2 cm)	6.9 inches (17.4 cm)
70 inches	85.0 inches (215.9 cm)	59.4 inches (150.8 cm)	37.1 inches (94.2 cm)	4.9 inches (12.4 cm)	7.9 inches (20.1 cm)
80 inches	91.4 inches (232.0 cm)	67.8 inches (172.3 cm)	42.4 inches (107.7 cm)	7.3 inches (18.7 cm)	9.0 inches (22.7 cm)
88 inches	96.4 inches (245.0 cm)	74.6 inches (189.5 cm)	46.6 inches (118.5 cm)	9.3 inches (23.6 cm)	9.8 inches (24.9 cm)
90 inches	97.7 inches (248.2 cm)	76.3 inches (193.9 cm)	47.7 inches (121.2 cm)	9.8 inches (24.9 cm)	10.0 inches (25.4 cm)
100 inches	104.1 inches (264.3 cm)	84.8 inches (215.4 cm)	53.0 inches (134.6 cm)	12.2 inches (31.1 cm)	11.1 inches (28.1 cm)

### 16:9 Aspect Ratio

Diagonal image size	Min. recommended ceiling height	Image width	Image height	Min. projection distance	Distance from top of image to wall plate
59 inches	77.5 inches (196.8 cm)	51.5 inches (130.6 cm)	28.9 inches (73.5 cm)	2.6 inches (6.6 cm)	8.5 inches (21.7 cm)
60 inches	78.1 inches (198.3 cm)	52.3 inches (132.8 cm)	29.4 inches (74.7 cm)	2.9 inches (7.3 cm)	8.7 inches (22.0 cm)
70 inches	84.3 inches (214.2 cm)	61.0 inches (155.0 cm)	34.3 inches (87.2 cm)	5.4 inches (13.7 cm)	10.0 inches (25.4 cm)
77 inches	88.7 inches (225.3 cm)	67.1 inches (170.5 cm)	37.8 inches (95.9 cm)	7.1 inches (18.1 cm)	11.0 inches (27.8 cm)
80 inches	90.6 inches (230.1 cm)	69.7 inches (177.1 cm)	39.2 inches (99.6 cm)	7.9 inches (20.0 cm)	11.4 inches (28.9 cm)



Diagonal image size	Min. recommended ceiling height	Image width	Image height	Min. projection distance	Distance from top of image to wall plate
90 inches	96.8 inches (246.0 cm)	78.4 inches (199.2 cm)	44.1 inches (112.1 cm)	10.4 inches (26.4 cm)	12.7 inches (32.3 cm)
97 inches	101.2 inches (257.1 cm)	84.5 inches (214.7 cm)	47.6 inches (120.8 cm)	12.2 inches (30.9 cm)	13.7 inches (34.7 cm)

#### 4:3 Aspect Ratio

Diagonal image size	Min. recommended ceiling height	Image width	Image height	Min. projection distance	Distance from top of image to wall plate
53 inches	78.7 inches (199.8 cm)	42.4 inches (107.7 cm)	31.8 inches (80.8 cm)	2.5 inches (6.2 cm)	6.9 inches (17.4 cm)
60 inches	83.7 inches (212.5 cm)	48 inches (121.9 cm)	36 inches (91.4 cm)	4.4 inches (11.2 cm)	7.7 inches (19.5 cm)
70 inches	90.9 inches (230.8 cm)	56.0 inches (142.2 cm)	42 inches (106.7 cm)	7.2 inches (18.2 cm)	8.9 inches (22.5 cm)
77 inches	95.9 inches (243.6 cm)	61.6 inches (156.5 cm)	46.2 inches (117.3 cm)	9.1 inches (23.1 cm)	9.7 inches (24.7 cm)
80 inches	98.1 inches (249.1 cm)	64 inches (162.6 cm)	48 inches (121.9 cm)	9.9 inches (25.2 cm)	10.1 inches (25.6 cm)
88 inches	103.8 inches (263.7 cm)	70.4 inches (182.9 cm)	52.8 inches (134.1 cm)	12.1 inches (30.8 cm)	11.0 inches (28.0 cm)

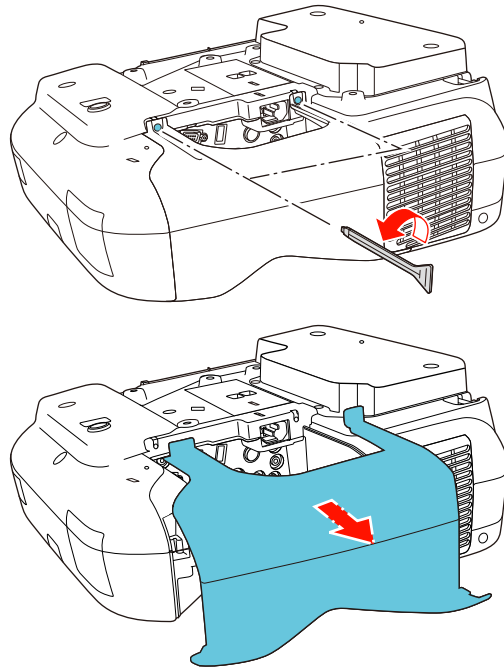
Parent topic: [Projector Placement](#)

## Removing and Attaching the Cable Cover

Before you can connect equipment to your projector, you need to remove the cable cover.

1. Remove both of the cable cover screws (screwdriver not included).

2. Slide off the cable cover.



To attach the cable cover, slide it into position and tighten the screws.

Parent topic: [Setting Up the Projector](#)

## Projector Connections

You can connect the projector to a variety of computer, video, and audio sources to display presentations, movies, or other images, with or without sound.

- Connect any type of computer that has a USB port, standard video output (monitor) port, or HDMI port.
- For video projection, connect devices such as DVD players, gaming consoles, digital cameras, and smartphones with compatible video output ports.
- If your presentation or video includes sound, you can connect audio input cables, if necessary.

- For slide shows without a computer, you can connect USB devices (such as a flash drive or camera) or an optional Epson document camera.

**Caution:** If you will use the projector at altitudes above 4921 feet (1500 m), turn on **High Altitude Mode** to ensure the projector's internal temperature is regulated properly.

[Connecting to Computer Sources](#)

[Connecting to Video Sources](#)

[Connecting to an External Computer Monitor](#)

[Connecting to External Speakers](#)

[Connecting a Microphone](#)

[Connecting to External USB Devices](#)

[Connecting to a Document Camera](#)

[Connecting Multiple Projectors of the Same Model](#)

**Parent topic:** [Setting Up the Projector](#)

**Related references**

[Projector Setup Settings - Extended Menu](#)

[Product Box Contents](#)

## Connecting to Computer Sources

Follow the instructions in these sections to connect a computer to the projector.

[Connecting to a Computer for USB Video and Audio](#)

[Connecting to a Computer for VGA Video](#)

[Connecting to a Computer for HDMI Video and Audio](#)

[Connecting to a Computer for Pen Use or USB Mouse Control](#)

[Connecting to a Computer for Sound](#)

**Parent topic:** [Projector Connections](#)

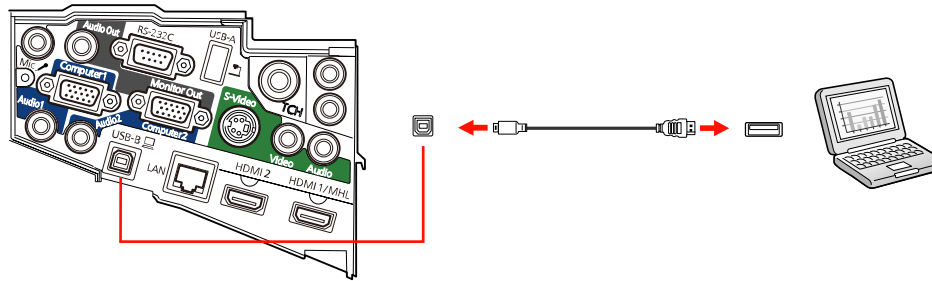
### Connecting to a Computer for USB Video and Audio

If your computer meets the system requirements, you can send video and audio output to the projector through the computer's USB port (preferably USB 2.0). Connect the projector to your computer using a USB cable.

**Note:** This also lets you use the interactive pens with your computer. You need to change the **USB Type B** setting in the projector's Extended menu before you can project through the USB port. Note that using

USB Display will slow interactive pen function. For the best performance, VGA or HDMI connections are recommended.

1. Turn on your computer.
2. Connect the cable to your projector's **USB-B** port.



3. Connect the other end to any available USB port on your computer.
4. To use USB Display, do one of the following:
  - **Windows 8.x:** Click **EPSON\_PJ\_UD** in the upper right-corner, then select **Run EMP\_UDSE.exe** in the dialog box that appears to install the Epson USB Display software.
  - **Windows 7/Windows Vista:** Select **Run EMP\_UDSE.exe** in the dialog box that appears to install the Epson USB Display software.
  - **Windows XP:** Wait as messages appear on your computer screen and the projector installs the Epson USB Display software on your computer.
  - **Windows 2000:** Select **Computer**, **EPSON\_PJ\_UD**, and **EMP\_UDSE.EXE** to install the Epson USB Display software.
  - **OS X:** The USB Display setup folder appears on your screen. Select **USB Display Installer** and follow the on-screen instructions to install the Epson USB Display software.

Follow any on-screen instructions. You need to install this software only the first time you connect the projector to the computer.

The projector displays the image from your computer's desktop and outputs sound, if your presentation contains audio.

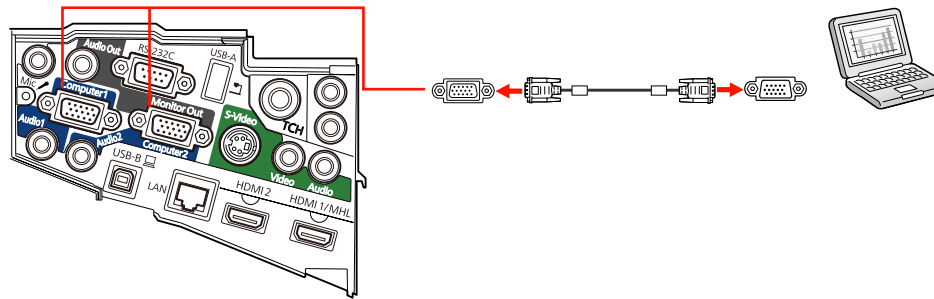
**Parent topic:** [Connecting to Computer Sources](#)

## Connecting to a Computer for VGA Video

You can connect the projector to your computer using a VGA computer cable.

**Note:** To connect a Mac that includes only a Mini DisplayPort, Thunderbolt port, or Mini-DVI port for video output, you need to obtain an adapter that allows you to connect to the projector's VGA video port. Contact Apple for compatible adapter options.

1. If necessary, disconnect your computer's monitor cable.
2. Connect the VGA computer cable to your computer's monitor port.
3. Connect the other end to a **Computer** port on the projector.



**Note:** If you choose the **Computer2** port, you may need to change the **Monitor Out Port** setting in the projector's Extended menu.

4. Tighten the screws on the VGA connector.

**Parent topic:** [Connecting to Computer Sources](#)

### Related references

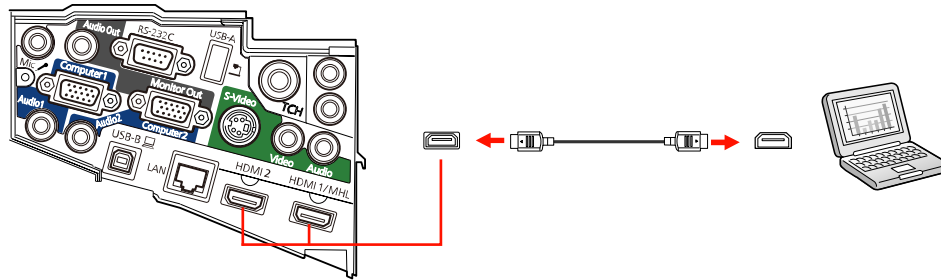
[Projector Setup Settings - Extended Menu](#)

## Connecting to a Computer for HDMI Video and Audio

If your computer has an HDMI port, you can connect it to the projector using an optional HDMI cable.

**Note:** To connect a Mac that includes only a Mini DisplayPort, Thunderbolt port, or Mini-DVI port for video output, you need to obtain an adapter that allows you to connect to the projector's **HDMI** port. Contact Apple for compatible adapter options. Older Mac computers (2009 and earlier) may not support audio through the **HDMI** port.

1. Connect the HDMI cable to your computer's HDMI output port.
2. Connect the other end to one of the projector's HDMI ports.



**Note:** The projector converts the digital audio signal sent from your computer into a mono analog signal for the internal speaker or a stereo analog signal if you are connecting to external speakers.

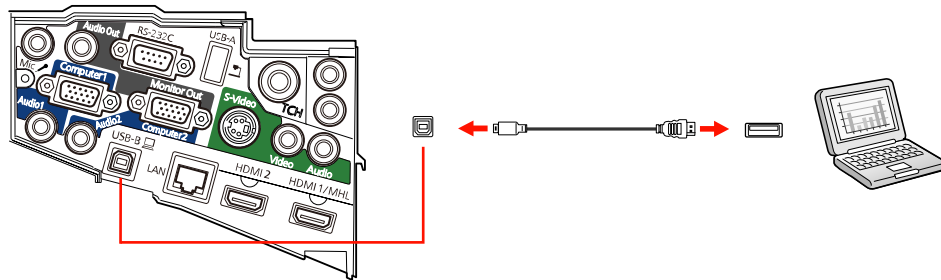
**Parent topic:** [Connecting to Computer Sources](#)

### Connecting to a Computer for Pen Use or USB Mouse Control

If you connected your computer to a **Computer** or **HDMI** port on the projector, you also need to connect the USB cable so you can use the pens with your computer.

Connecting the USB cable also lets you set up the remote control to act as a wireless mouse, but you cannot use this feature at the same time you are using the pens with your computer.

1. Connect the USB cable to your projector's **USB-B** port.



2. Connect the other end to any available USB port on your computer.

If you want to use the remote control as a wireless mouse, you need to change the **USB Type B** setting in the projector's Extended menu. You may also need to configure your computer to work with an external USB mouse. See your computer documentation for details.

**Parent topic:** [Connecting to Computer Sources](#)

#### Related references

[Projector Parts - Remote Control](#)

[Projector Setup Settings - Extended Menu](#)

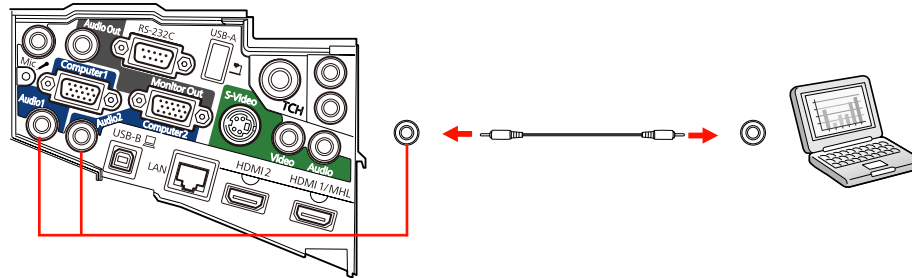
#### Related tasks

[Using the Remote Control as a Wireless Mouse](#)

### Connecting to a Computer for Sound

If your computer presentation includes sound and you did not connect it to the projector's **USB-B** or an **HDMI** port, you can still play sound through the projector's speaker system. Just connect an optional 3.5 mm stereo mini-jack audio cable as described here.

1. Connect the audio cable to your laptop's headphone or audio-out jack, or your desktop's speaker or audio-out port.
2. Connect the other end to the **Audio** port that corresponds to the **Computer** port you are using.



**Parent topic:** [Connecting to Computer Sources](#)

### Connecting to Video Sources

Follow the instructions in these sections to connect video devices to the projector.

[Connecting to an HDMI Video Source](#)

[Connecting to an MHL-Compatible Device](#)

[Connecting to a Component-to-VGA Video Source](#)

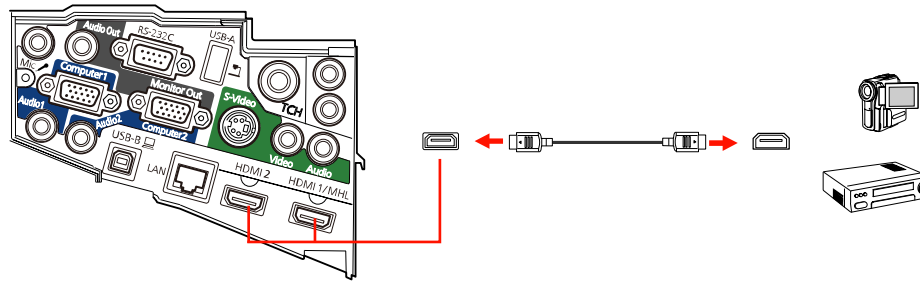
- [Connecting to a Composite Video Source](#)
- [Connecting to an S-Video Video Source](#)
- [Connecting to a Video Source for Sound](#)

**Parent topic:** [Projector Connections](#)

### Connecting to an HDMI Video Source

If your video source has an HDMI port, you can connect it to the projector using an optional HDMI cable. The HDMI connection provides the best image quality.

1. Connect the HDMI cable to your video source's HDMI output port.
2. Connect the other end to one of the projector's HDMI ports.



**Note:** The projector converts the digital audio signal sent from your video source into a mono analog signal for the internal speaker or a stereo analog signal if you are connecting to external speakers.

**Parent topic:** [Connecting to Video Sources](#)

### Connecting to an MHL-Compatible Device

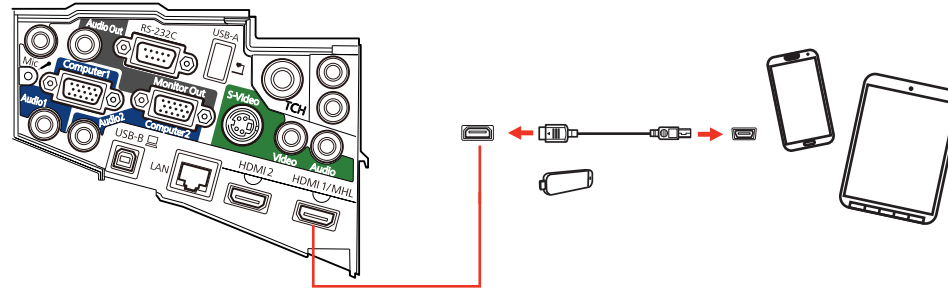
If you have an MHL-compatible smartphone or tablet, you can connect it to the projector using either an MHL cable or an HDMI cable with a device-compatible MHL adapter. If you have a device with a built-in MHL connector, plug it directly into the **HDMI 1/MHL** port.

**Note:** Some connected devices may not charge when using an MHL adapter.

1. Connect the MHL cable or adapter to your device's Micro-USB port.
2. If you are using an MHL adapter, connect it to an MHL-compatible HDMI cable.



3. Connect the other end of the cable to the projector's **HDMI 1/MHL** port.



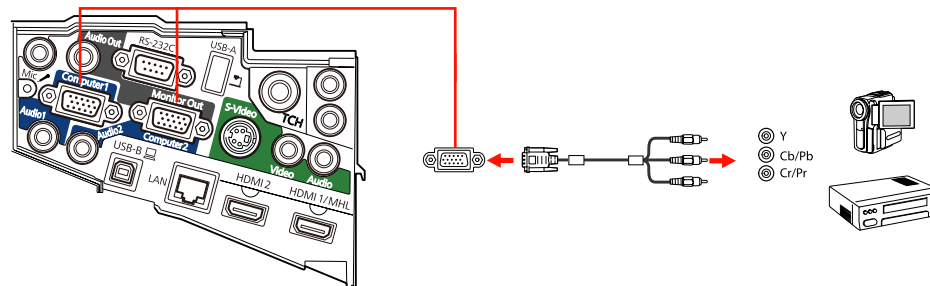
**Note:** The projector converts the digital audio signal sent from your video source into a mono analog signal for the internal speaker or a stereo analog signal if you are connecting to external speakers.

**Parent topic:** [Connecting to Video Sources](#)

### Connecting to a Component-to-VGA Video Source

If your video source has component video ports, you can connect it to the projector using an optional component-to-VGA video cable. Depending on your component ports, you may need to use an adapter cable along with a component video cable.

1. Connect the component connectors to your video source's color-coded component video output ports, usually labeled **Y**, **Pb**, **Pr** or **Y**, **Cb**, **Cr**. If you are using an adapter, connect these connectors to your component video cable.
2. Connect the VGA connector to a **Computer** port on the projector.



**Note:** If you choose the **Computer2** port, you may need to change the **Monitor Out Port** setting in the projector's Extended menu.

3. Tighten the screws on the VGA connector.

If your image colors appear incorrect, you may need to change the **Input Signal** setting in the projector's Signal menu.

**Parent topic:** [Connecting to Video Sources](#)

**Related references**

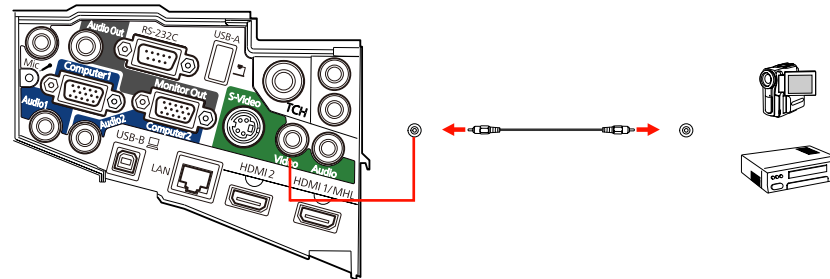
[Input Signal Settings - Signal Menu](#)

[Projector Setup Settings - Extended Menu](#)

### Connecting to a Composite Video Source

If your video source has a composite video port, you can connect it to the projector using an optional RCA-style video or A/V cable.

1. Connect the cable with the yellow connector to your video source's yellow video output port.
2. Connect the other end to the projector's **Video** port.



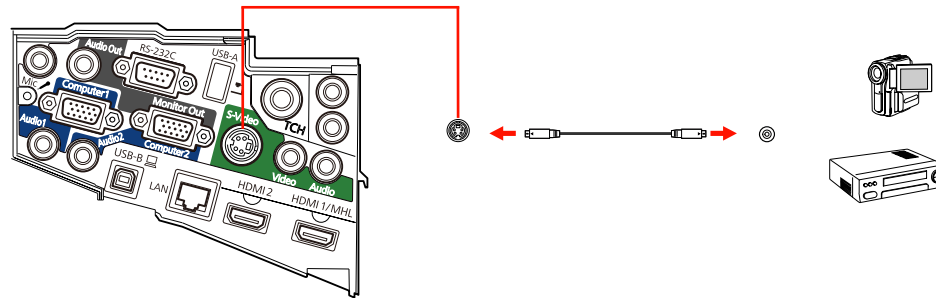
**Parent topic:** [Connecting to Video Sources](#)

### Connecting to an S-Video Video Source

If your video source has an S-Video port, you can connect it to the projector using an optional S-Video cable.

1. Connect the S-Video cable to your video source's S-Video output port.

2. Connect the other end to the projector's **S-Video** port.



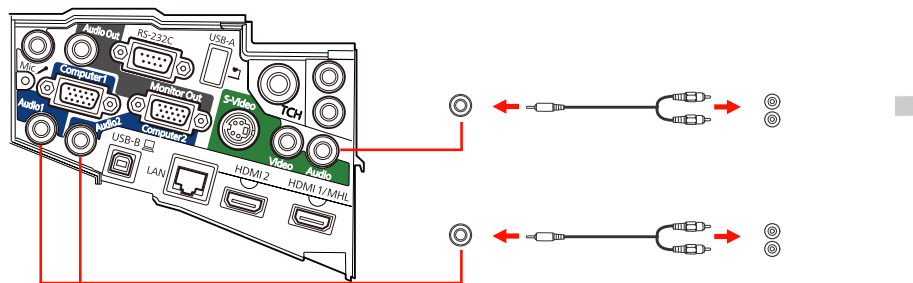
Parent topic: [Connecting to Video Sources](#)

### Connecting to a Video Source for Sound

You can play sound through the projector's speaker system if your video source has audio output ports. If you are projecting video using the **Video**, **S-Video**, or a **Computer** port, connect the projector to the video source using an optional stereo mini-jack audio cable.

**Note:** If you connected your video source to the projector using an HDMI cable, the audio signal is transferred with the video signal; you do not need an additional cable for sound.

1. Connect the audio cable to your video source's audio-out ports.
2. Connect the other end of the cable to the projector's **Audio** port that corresponds to the port you are using for video.



Parent topic: [Connecting to Video Sources](#)

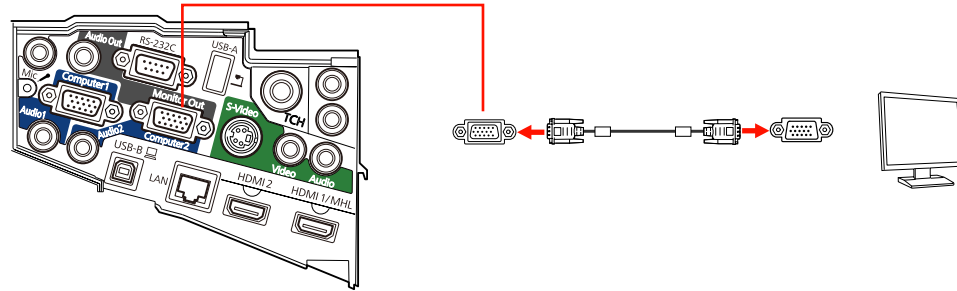
## Connecting to an External Computer Monitor

If you connected the projector to a computer using a **Computer** port, you can also connect an external monitor to the projector. This lets you see your presentation on the external monitor even when the projected image is not visible.

If you want to output images to an external monitor when the projector is turned off, you need to select **Communication On** as the **Standby Mode** setting and **Always On** as the **A/V Output** setting in the projector's menu system.

**Note:** Monitors that use a refresh rate less than 60 Hz may not be able to display images correctly.

1. Make sure your computer is connected to the projector's **Computer** port.
2. Connect the external monitor's cable to your projector's **Monitor Out/Computer 2** port.



**Note:** You may need to change the **Monitor Out Port** setting in the projector's Extended menu and restart the computer.

**Note:** Content you draw using the interactive features is not displayed on an external monitor unless you draw it using Easy Interactive Tools.

**Parent topic:** [Projector Connections](#)

### Related references

[Projector Setup Settings - Extended Menu](#)

[Projector Feature Settings - Settings Menu](#)

[Input Signal Settings - Signal Menu](#)

[Image Quality Settings - Image Menu](#)

## Connecting to External Speakers

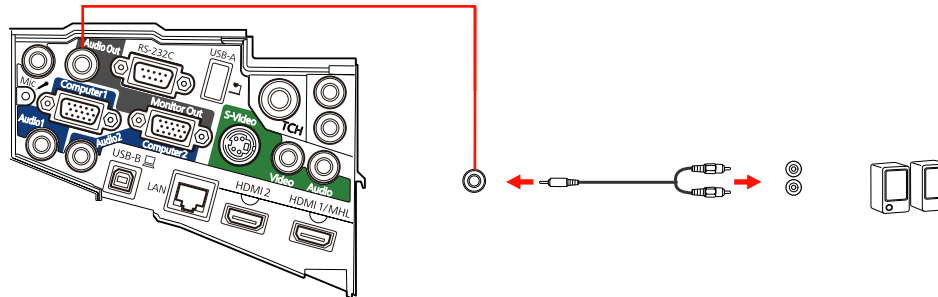
To enhance the sound from your presentation, you can connect the projector to external self-powered speakers. You can control the volume using the projector's remote control.

**Note:** You can also connect the projector to an amplifier with speakers.

If you want to output audio from the external speakers when the projector is turned off, you need to select **Communication On** for the **Standby Mode** setting and **Always On** for the **A/V Output** setting in the projector's menu system.

**Note:** The projector's built-in speaker system is disabled when you connect external speakers.

1. Make sure your computer or video source is connected to the projector with both audio and video cables as necessary.
2. Locate the appropriate cable to connect your external speakers, such as a stereo mini-jack-to-pin-jack cable, or another type of cable or adapter.
3. Connect one end of the cable to your external speakers as necessary.
4. Connect the stereo mini-jack end of the cable to your projector's **Audio Out** port.



**Parent topic:** [Projector Connections](#)

**Related references**

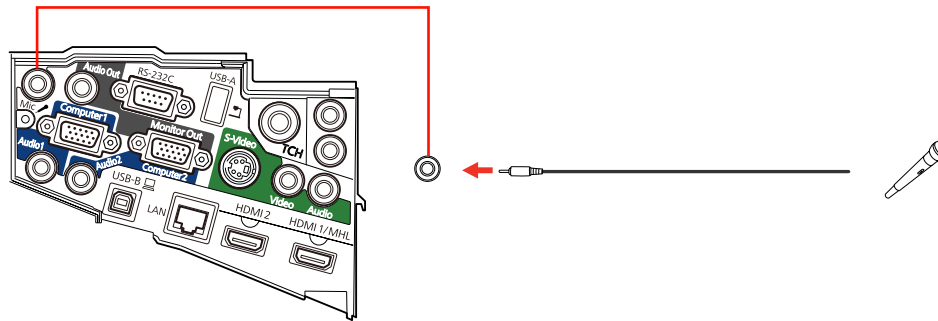
[Projector Setup Settings - Extended Menu](#)

## Connecting a Microphone

You can connect a microphone to the projector's **Mic** port to provide audio support during presentations.

**Note:** If you want to output audio from the microphone when the projector is turned off, you need to select **Communication On** for the **Standby Mode** setting and **Always On** for the **A/V Output** setting in the projector's menu system.

1. Connect the microphone cable to the projector's **Mic** port.



2. Turn on the microphone, if necessary.

**Parent topic:** [Projector Connections](#)

**Related references**

[Projector Setup Settings - Extended Menu](#)

## Connecting to External USB Devices

Follow the instructions in these sections to connect external USB devices to the projector.

[USB Device Projection](#)

[Connecting a USB Device or Camera to the Projector](#)

[Selecting the Connected USB Source](#)

[Disconnecting a USB Device or Camera From the Projector](#)

**Parent topic:** [Projector Connections](#)

### USB Device Projection

You can project images and other content without using a computer or video device by connecting any of these devices to your projector:

- USB flash drive
- Digital camera or smartphone

- USB hard drive
- Multimedia storage viewer
- USB memory card reader

**Note:** Digital cameras or smartphones must be USB-mounted devices, not TWAIN-compliant devices, and must be USB Mass Storage Class-compliant.

**Note:** USB hard drives must meet these requirements:

- USB Mass Storage Class-compliant (not all USB Mass Storage Class devices are supported)
- Formatted in FAT or FAT32
- Self-powered by their own AC power supplies (bus-powered hard drives are not recommended)
- Avoid using hard drives with multiple partitions

You can project slide shows from image files on a connected USB device or memory card reader.

**Parent topic:** [Connecting to External USB Devices](#)

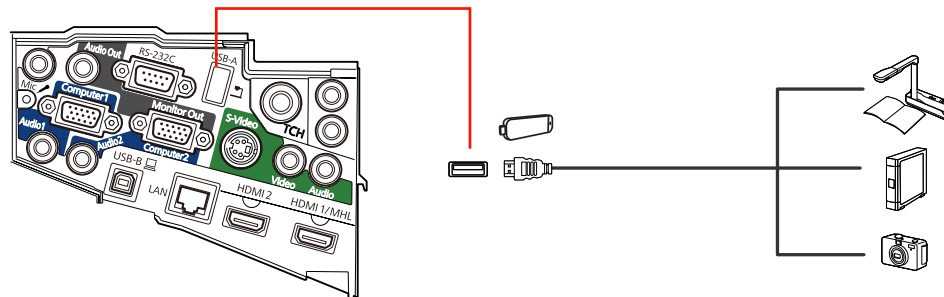
**Related topics**

[Projecting a PC Free Presentation](#)

### Connecting a USB Device or Camera to the Projector

You can connect your USB device or camera to the projector's **USB-A** port and use it to project images and other content.

1. If your USB device came with a power adapter, plug the device into an electrical outlet.
2. Connect the USB cable (or USB flash drive or USB memory card reader) to the projector's **USB-A** port shown here.



**Note:** Do not connect a USB hub or a USB cable longer than 10 feet (3 m), or the device may not operate correctly.

3. Connect the other end of the cable (if applicable) to your device.

**Parent topic:** [Connecting to External USB Devices](#)

**Related topics**

[Projecting a PC Free Presentation](#)

### Selecting the Connected USB Source

You can switch the projector's display to the source you connected to the **USB-A** port.

1. Make sure the connected USB source is turned on, if necessary.
2. Press the **USB** button on the remote control.
3. Press the button again to cycle through other USB sources, if available.

**Parent topic:** [Connecting to External USB Devices](#)

### Disconnecting a USB Device or Camera From the Projector

When you finish presenting with a connected USB device or camera, you must prepare to disconnect the device from the projector.

1. If the device has a power button, turn off and unplug the device.
2. Disconnect the USB device or camera from the projector.

**Parent topic:** [Connecting to External USB Devices](#)

## Connecting to a Document Camera

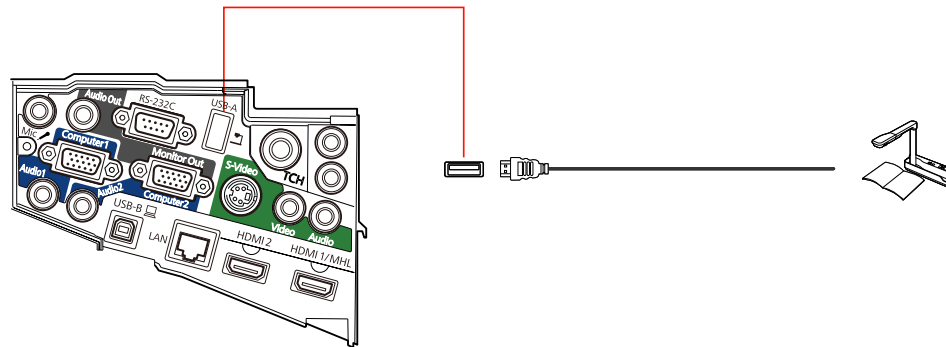
You can connect a document camera to your projector to project images viewed by the camera.

Depending on your Epson document camera model, do one of the following to connect the document camera to your projector:

- For the Epson DC-06 document camera, locate the USB cable that came with the camera and connect it to the projector's **USB-A** port and to the document camera's USB Type B port.
- For the Epson DC-11 document camera, connect it to the projector's **Computer** or **Video** port and to the corresponding port on the document camera. See the document camera manual for details.
- For the Epson DC-12 document camera, connect it to the projector's **HDMI**, **Computer**, or **Video** port and to the corresponding port on the document camera. See the document camera manual for details.



- For the Epson DC-20 document camera, connect it to the projector's **HDMI**, **Computer**, or **Video** port and to the corresponding port on the document camera. See the document camera manual for details.



**Note:** For additional features supported by software, connect your document camera to your computer instead of the projector. See the document camera manual for details.

**Parent topic:** [Projector Connections](#)

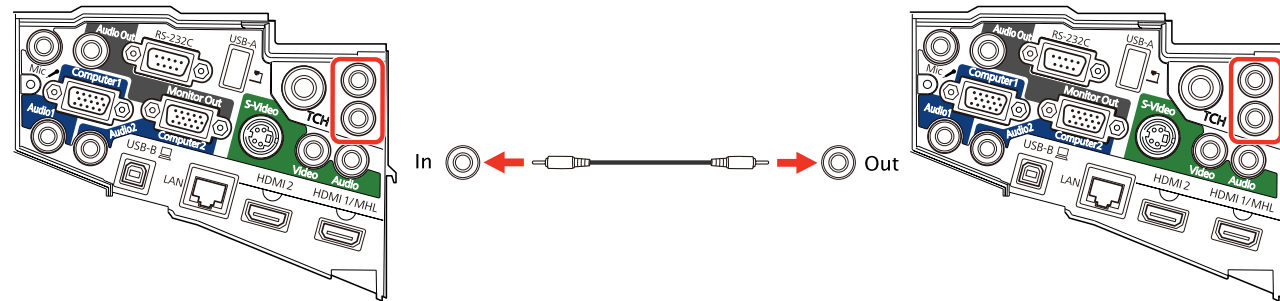
**Related references**

[Optional Equipment and Replacement Parts](#)

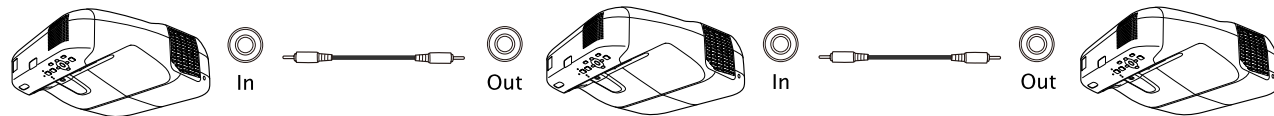
## Connecting Multiple Projectors of the Same Model

If you use the interactive features of multiple projectors of the same model in the same room, you need to synchronize the projectors. To do this, connect the optional remote control cable set (V12H005C28) to the **SYNC** port on each projector.

1. Connect one end of the remote control cable to the **SYNC In** port on one projector, and connect the other end to the **SYNC Out** port on the other projector.



**Note:** If you are connecting three or more projectors, connect the projectors in a chain as shown.



2. In the Extended menu, set the **Sync of Projectors** setting to **Wired**.

**Note:** If you are using the projector in the same room as another projector that does not support cable connection, set the **Wired Sync Mode** setting to **Mode 2** in the projector's Extended menu. If you do not have the optional remote control cable, set the **Distance of Projectors** setting in the projector's Extended menu to **Mode 2**.

**Parent topic:** [Projector Connections](#)

#### **Related references**

[Projector Setup Settings - Extended Menu](#)

[Projector Feature Settings - Settings Menu](#)

[Input Signal Settings - Signal Menu](#)

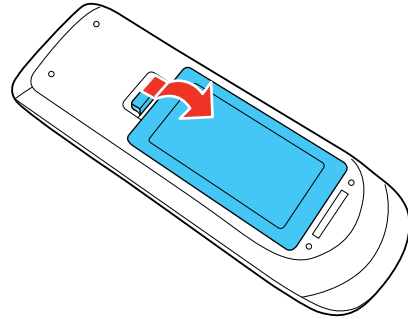
[Image Quality Settings - Image Menu](#)

## Installing Batteries in the Remote Control

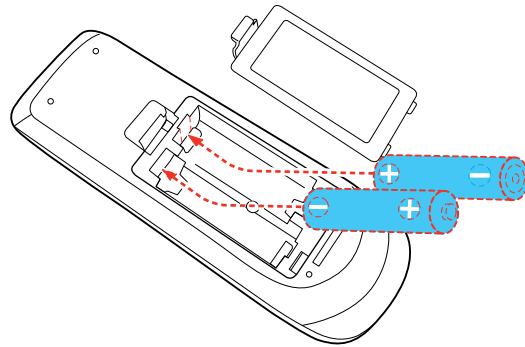
The remote control uses the two AA batteries that came with the projector.

**Caution:** Use only the type of batteries specified in this manual. Do not install batteries of different types, or mix new and old batteries.

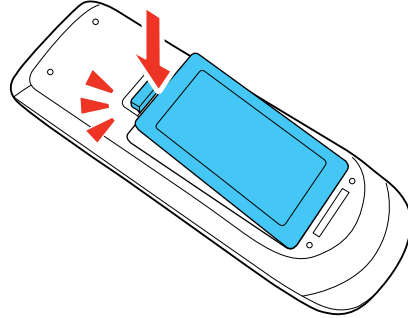
1. Open the battery cover.



2. Insert the batteries with the + and – ends facing as shown.



3. Close the battery cover and press it down until it clicks into place.



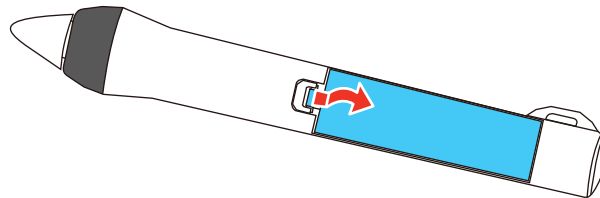
**Warning:** Dispose of used batteries according to local regulations. Do not expose batteries to heat or flame. Keep batteries out of the reach of children; they are choking hazards and are very dangerous if swallowed.

**Parent topic:** [Setting Up the Projector](#)

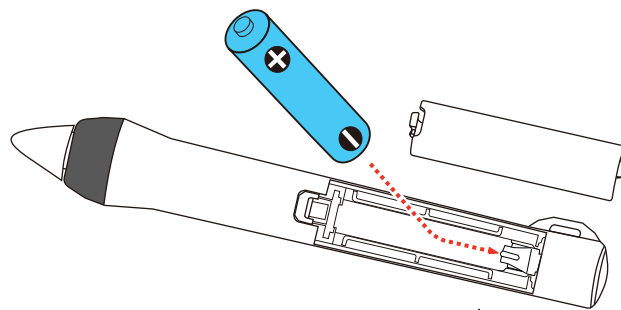
## Installing Batteries in the Pens

Each pen uses one AA battery.

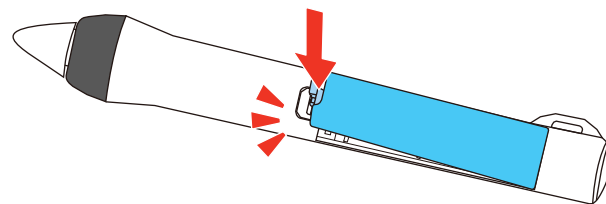
1. Open the battery cover as shown.



2. Insert the battery with the + and – ends facing as shown.



3. Replace the battery cover and press it down until it clicks into place.



**Parent topic:** [Setting Up the Projector](#)

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# Using the Projector on a Network

Follow the instructions in these sections to set up your projector for use on a network.

**Note:** To use the interactive pens with your projected computer image, you need to connect the USB cable, even if you are projecting through the network.

[Wired Network Projection](#)

[Wireless Network Projection](#)

[Setting Up Projector Network E-Mail Alerts](#)

[Setting Up Monitoring Using SNMP](#)

[Controlling a Networked Projector Using a Web Browser](#)

[Crestron RoomView Support](#)

## Wired Network Projection

You can send images to your projector through a wired network. To do this, you connect the projector to your network, and then set up your projector and computer for network projection.

After connecting and setting up the projector as described here, install the network software from the *Epson Projector Software* CD or download the software as necessary. Use the following software and documentation to set up, control, and monitor network projection:

- EasyMP Network Projection software sets up your computer for network projection. See the *EasyMP Network Projection Operation Guide* for instructions.
- EasyMP Monitor software (Windows only) lets you monitor and control your projector through the network. You can download the latest software and documentation from the Epson web site. Go to [global.latin.epson.com/la/EasyMP](http://global.latin.epson.com/la/EasyMP).
- EasyMP Multi PC Projection software allows you to hold interactive meetings by projecting the computer screens of users over a network. See the *EasyMP Multi PC Projection Operation Guide* for instructions.
- EasyMP Network Updater software (Windows only) allows you to update firmware for a projector over a wired LAN. See the *EasyMP Network Updater Operation Guide* for instructions. You can download the latest software and documentation from the Epson web site. Go to [global.latin.epson.com/la/EasyMP](http://global.latin.epson.com/la/EasyMP).

**Note:** If your projector is connected via a LAN cable to a network that includes a wireless access point, you can connect to the projector wirelessly through the access point using the EasyMP Network Projection software.

[Connecting to a Wired Network](#)  
[Selecting Wired Network Settings](#)

**Parent topic:** [Using the Projector on a Network](#)

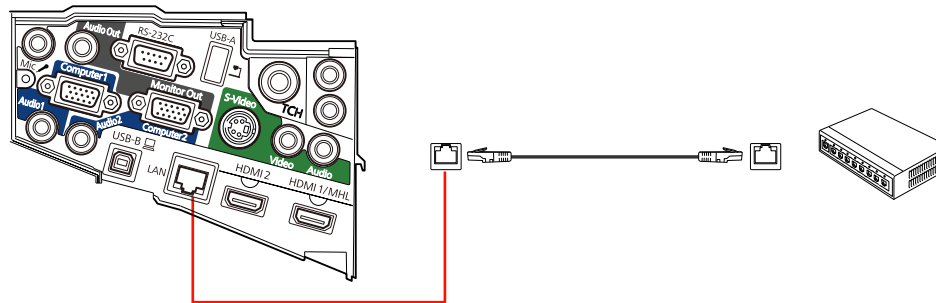
**Related references**

[Projector Network Settings - Network Menu](#)

## Connecting to a Wired Network

To connect the projector to a wired local area network (LAN), use a 100Base-TX or 10Base-T network cable. To ensure proper data transmission, use a Category 5 shielded cable or better.

1. Connect one end of the network cable to your network hub, switch, or router.
2. Connect the other end of the cable to the projector's **LAN** port.



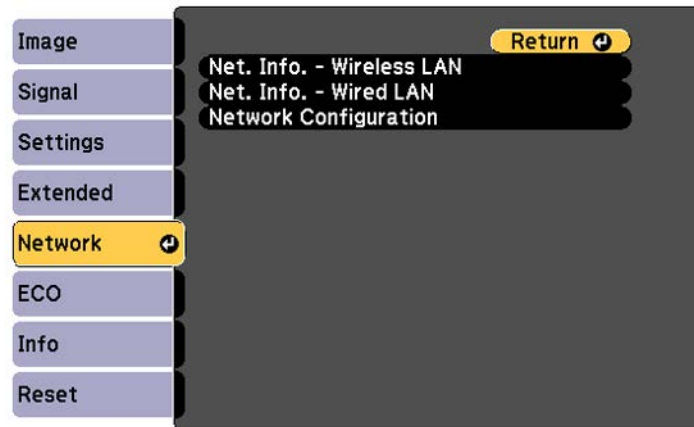
**Parent topic:** [Wired Network Projection](#)

## Selecting Wired Network Settings

Before you can project from computers on your network, you must select the network settings for the projector using its menu system.

**Note:** Make sure you already connected the projector to your wired network using the **LAN** port.

1. Turn on the projector.
2. Press the **Menu** button.
3. Select the **Network** menu and press **Enter**.

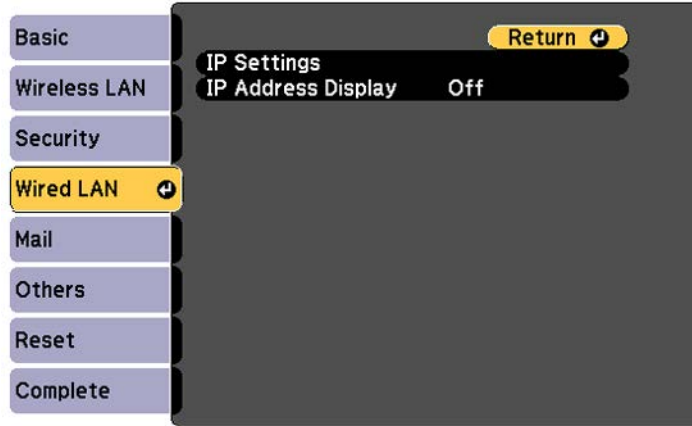


4. Select **Network Configuration** and press **Enter**.
5. Select the **Basic** menu and press **Enter**.
6. Select the following basic options as necessary:
  - **Projector Name** lets you enter a name up to 16 alphanumeric characters long to identify the projector over the network.
  - **PJLink Password** lets you enter a password up to 32 alphanumeric characters long for using the PJLink protocol for projector control.
  - **Web Control Password** lets you enter a password up to 8 alphanumeric characters long for accessing the projector over the web. (Default user name is **EPSONWEB**; default password is **admin**.)
  - **Projector Keyword** lets you turn on a security password to prevent access to the projector by anyone not in the room with it. You must enter a displayed, randomized keyword from a computer using the EasyMP Network Projection software to access the projector.

**Note:** Use the displayed keyboard to enter the name, passwords and keyword. Press the arrow buttons on the remote control to highlight characters and press **Enter** to select them.



7. Select the **Wired LAN** menu and press **Enter**.



8. If necessary, select **IP Settings** and press **Enter**.
9. Select your IP Settings as necessary:
  - If your network assigns addresses automatically, turn on the **DHCP** setting.
  - If you must set addresses manually, turn off **DHCP** and enter the projector's **IP Address**, **Subnet Mask**, and **Gateway Address** as needed.

**Note:** To highlight the numbers you want from the displayed keyboard, press the arrow buttons on the remote control. To select a highlighted number, press **Enter**.

10. To prevent display of the IP address on the standby screen, turn off **IP Address Display**.
11. When you finish selecting settings, select **Complete** and follow the on-screen instructions to save your settings and exit the menus.

**Parent topic:** [Wired Network Projection](#)

## Wireless Network Projection

You can send images to your projector through a wireless network. To do this, you must install the Epson 802.11b/g/n wireless LAN module, and then set up your projector and computer for wireless projection.

**Note:** The wireless LAN module is not included with your projector.

**Note:** If your projector is connected via a LAN cable to a network that includes a wireless access point, you can connect to the projector wirelessly using the EasyMP Network Projection software.

There are two ways to connect the projector to your wireless network:

- Using the optional Quick Wireless Connection USB Key (Windows only)
- Configuring the connection manually using the projector's Network menus

After installing the module and setting up the projector, install the network software from the *Epson Projector Software* CD or download the software, as necessary. Use the following software and documentation to set up, control, and monitor wireless projection:

- EasyMP Network Projection software sets up your computer for wireless network projection. See the *EasyMP Network Projection Operation Guide* for instructions.
- EasyMP Monitor software (Windows only) lets you monitor and control your projector through the network. You can download the latest software and documentation from the Epson web site. Go to [global.latin.epson.com/la/EasyMP](http://global.latin.epson.com/la/EasyMP).
- EasyMP Multi PC Projection software allows you to hold interactive meetings by projecting the computer screens of users over a network. See the *EasyMP Multi PC Projection Operation Guide* for instructions.
- Projection from iOS or Android devices with the wireless LAN module and free Epson iProjection app; visit [epson.com/projectorapp](http://epson.com/projectorapp) for more information.

[Installing the Wireless LAN Module](#)

[Using Quick Wireless Connection \(Windows Only\)](#)

[Selecting Wireless Network Settings Manually](#)

[Selecting Wireless Network Settings in Windows](#)

[Selecting Wireless Network Settings in OS X](#)

[Setting Up Wireless Network Security](#)

**Parent topic:** [Using the Projector on a Network](#)

**Related references**

[Optional Equipment and Replacement Parts](#)

[Projector Network Settings - Network Menu](#)

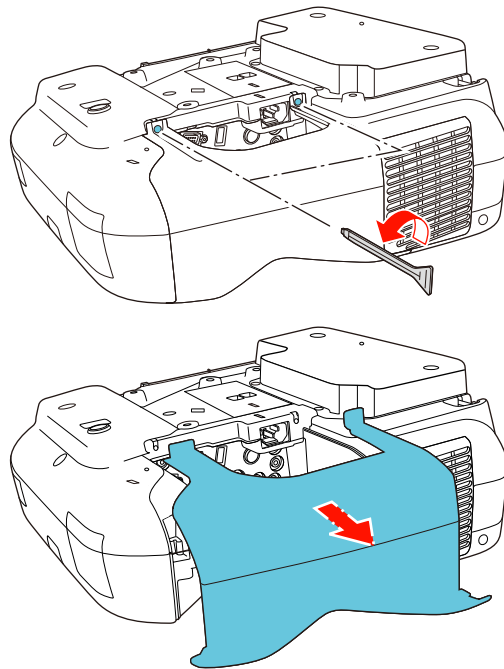
## Installing the Wireless LAN Module

To use the projector over a wireless network, install the Epson 802.11b/g/n wireless module in the projector. Do not install any other type of wireless module.

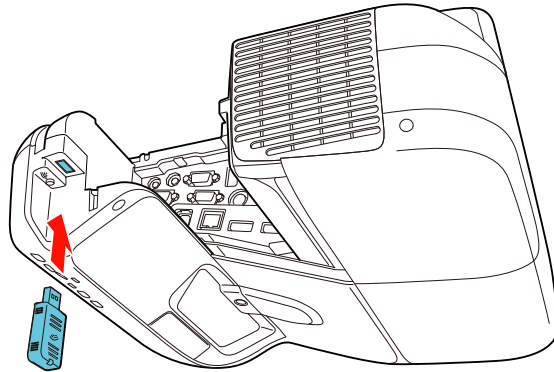
**Caution:** Never remove the module while its indicator light is green or flashing, or while you are projecting wirelessly. You may damage the module or lose data.

**Note:** The wireless LAN module is not included with your projector.

1. Turn off the projector and unplug the power cord.
2. Unscrew and remove the cable cover if it is attached (screwdriver not included).



3. Insert the wireless LAN module into the port shown here.



4. Replace the cable cover and tighten the screws.
5. Plug in and turn on the projector.

**Parent topic:** [Wireless Network Projection](#)

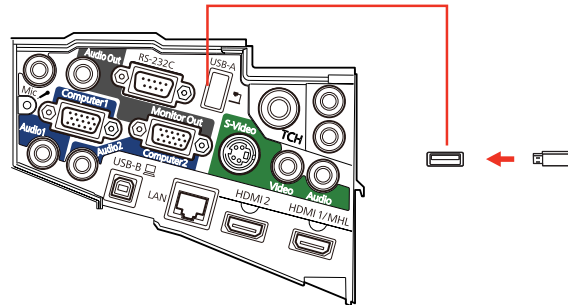
### Using Quick Wireless Connection (Windows Only)

You can use the Quick Wireless Connection USB Key to quickly connect the projector to a Windows computer wirelessly. Then you can project your presentation and remove the key when you are done.

**Note:** The Quick Wireless Connection USB Key is not included with your projector.

1. Turn on the projector.

2. Connect the USB key to the projector's **USB-A** port.



You see a projected message that the network information update is complete.

3. Remove the USB key.
4. Connect the USB key to a USB port on your computer or laptop.

**Note:** In Windows Vista, if you see the AutoPlay window, select **Run LaunchU3.exe**, then select **Allow** on the next screen.

5. Follow the on-screen instructions to install the Quick Wireless Connection driver.

**Note:** If you see a Windows Firewall message, click **Yes** to disable the firewall.

After a few minutes, your computer image is displayed by the projector. If it does not appear, press the **LAN** button on your projector remote control or restart your computer.

6. Run your presentation as necessary.
7. When you finish projecting wirelessly, select the **Safely Remove Hardware** option in the Windows taskbar, then remove the USB key from your computer.

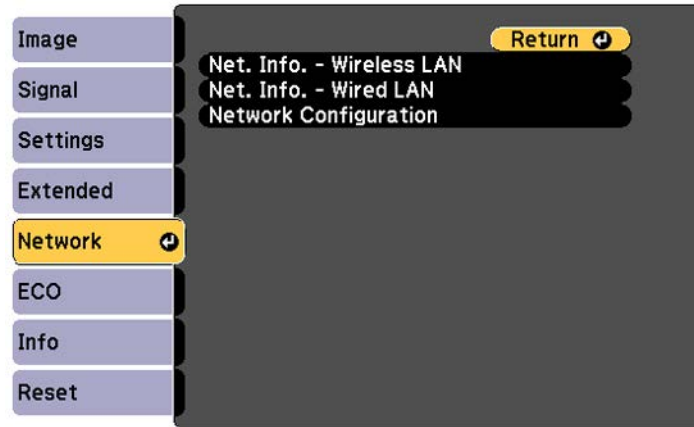
**Note:** You may need to restart your computer to reactivate your wireless LAN connection.

**Parent topic:** [Wireless Network Projection](#)

## Selecting Wireless Network Settings Manually

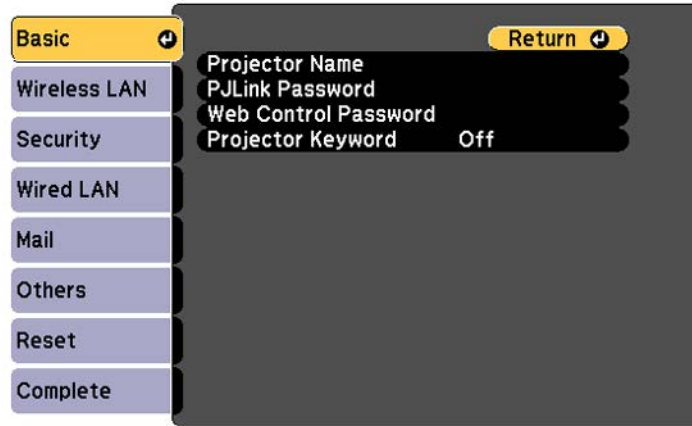
Before you can project from your wireless network, you must select the network settings for the projector using its menu system.

1. Turn on the projector.
2. Press the **Menu** button.
3. Select the **Network** menu and press **Enter**.



4. Select **Network Configuration** and press **Enter**.

5. Select the **Basic** menu and press **Enter**.

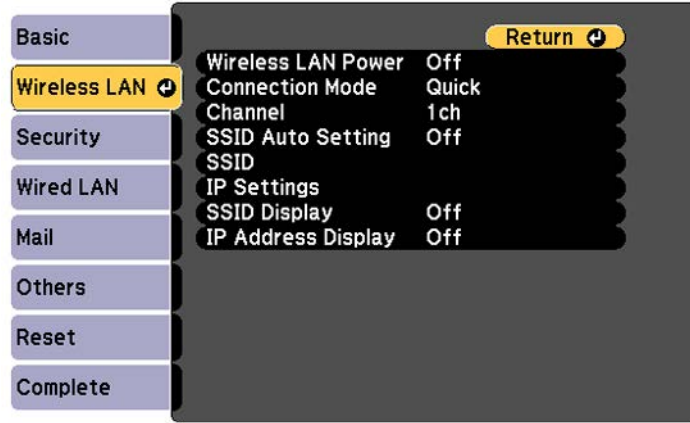


6. Select the following basic options as necessary:

- **Projector Name** lets you enter a name up to 16 alphanumeric characters long to identify the projector over the network.
- **PJLink Password** lets you enter a password up to 32 alphanumeric characters long for using the PJLink protocol for projector control.
- **Web Control Password** lets you enter a password up to 8 alphanumeric characters long for accessing the projector over the web. (Default user name is **EPSONWEB**; default password is **admin**.)
- **Projector Keyword** lets you turn on a security password to prevent access to the projector by anyone not in the room with it. You must enter a displayed, randomized keyword from a computer using the EasyMP Network Projection software to access the projector.

**Note:** Use the displayed keyboard to enter the name, passwords and keyword. Press the arrow buttons on the remote control to highlight characters and press **Enter** to select them.

7. Select the **Wireless LAN** menu and press **Enter**.



8. Select the settings on the **Wireless LAN** menu as necessary for your network.
9. When you finish selecting settings, select **Complete** and follow the on-screen instructions to save your settings and exit the menus.

After you complete the wireless settings for your projector, you need to select the wireless network on your computer.

[Wireless LAN Menu Settings](#)

**Parent topic:** [Wireless Network Projection](#)

### Wireless LAN Menu Settings

Setting	Options	Description
<b>Wireless LAN Power</b>	<b>On</b> <b>Off</b>	Turns on wireless LAN support



Setting	Options	Description
<b>Connection Mode</b>	<b>Quick</b> <b>Advanced</b>	Selects the type of wireless connection:  <b>Quick:</b> lets you quickly connect to one computer (Ad Hoc) or use the optional Quick Wireless Connection USB Key to connect  <b>Advanced:</b> lets you connect to multiple computers via a wireless network access point
<b>Channel</b>	<b>1ch</b> <b>6ch</b> <b>11ch</b>	In <b>Quick</b> connection mode, selects the frequency band (channel) used by the wireless LAN
<b>SSID Auto Setting</b>	<b>On</b> <b>Off</b>	Turns on automatic SSID searching in <b>Quick</b> connection mode; set to <b>Off</b> when connecting to multiple projectors at the same time
<b>SSID</b>	Up 32 alphanumeric characters	Sets the SSID (network name) of the wireless LAN system the projector is connecting to
<b>IP Settings</b>	<b>DHCP (On or Off)</b> <b>IP Address</b> <b>Subnet Mask</b> <b>Gateway Address</b>	Selects DHCP if your network assigns addresses automatically, or turns off DHCP so you can enter the network's IP address, subnet mask, and gateway address as needed
<b>SSID Display</b>	<b>On</b> <b>Off</b>	Selects whether to display the SSID on the network standby screen
<b>IP Address Display</b>	<b>On</b> <b>Off</b>	Selects whether to display the IP address on the network standby screen

Parent topic: [Selecting Wireless Network Settings Manually](#)

## Selecting Wireless Network Settings in Windows

Before connecting to the projector, select the correct wireless network on your computer.

1. To access your wireless utility software, double-click the network icon on the Windows taskbar.
2. Do one of the following:
  - If your projector is set up on an existing network (Advanced mode), select the network name (SSID).
  - If your projector is configured for Quick mode, select the projector's SSID.
3. Click **Connect**.

**Parent topic:** [Wireless Network Projection](#)

## Selecting Wireless Network Settings in OS X

Before connecting to the projector, select the correct wireless network in OS X.

1. Click the AirPort icon on the menu bar at the top of the screen.
2. Make sure AirPort is turned on, then do one of the following:
  - If your projector is set up on an existing network (Advanced mode), select the network name (SSID).
  - If your projector is configured for Quick mode, select the projector's SSID.

**Parent topic:** [Wireless Network Projection](#)

## Setting Up Wireless Network Security

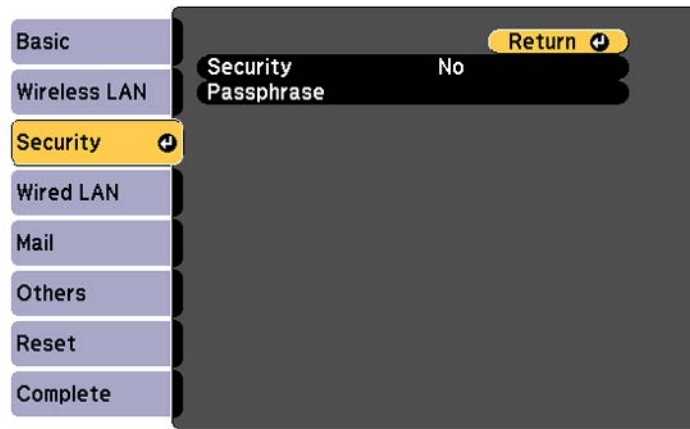
You can set up security for your projector to use on the wireless network. Set up one of the following security options to match the settings used on your network:

- WEP encryption
- WPA security

**Note:** Check with your network administrator for guidance on entering the correct information.

1. Press the **Menu** button.
2. Select the **Network** menu and press **Enter**.
3. Select **Network Configuration** and press **Enter**.

4. Select the **Security** menu and press **Enter**.



5. Select the security settings as necessary to match your network settings.
6. When you finish selecting settings, select **Complete** and follow the on-screen instructions to save your settings and exit the menus.

#### [Wireless Security Menu Settings](#)

**Parent topic:** [Wireless Network Projection](#)

#### **Wireless Security Menu Settings**

Settings on the Security menu let you select the type of security and security settings that match the network you are connecting the projector to.

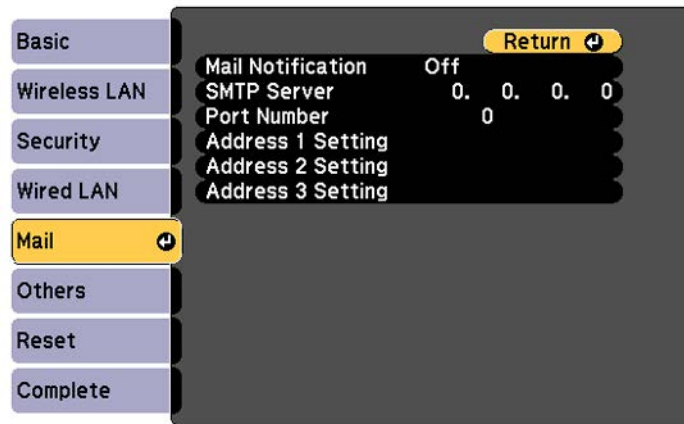
Setting	Options	Description
<b>Security</b>	<b>WPA2-PSK</b> and <b>WPA</b> types available	Selects the type of security used on the wireless network
<b>Passphrase</b>	Various keys from 8 to 32 characters	Selects the pre-shared key used on the network

**Parent topic:** [Setting Up Wireless Network Security](#)

## Setting Up Projector Network E-Mail Alerts

You can set up the projector to send you an e-mail alert over the network if there is a problem with the projector.

1. Press the **Menu** button.
2. Select the **Network** menu and press **Enter**.
3. Select **Network Configuration** and press **Enter**.
4. Select the **Mail** menu and press **Enter**.



5. Turn on **Mail Notification**.
6. Enter the IP address for the **SMTP Server** option.  
**Note:** Do not use these addresses: 127.x.x.x or 224.0.0.0 through 255.255.255.255 (where x is a number from 0 to 255).
7. Select a number for the SMTP server **Port Number**, from 1 to 65535 (default is 25).
8. Choose an **Address** field, enter the e-mail address, and select the alerts you want to receive there. Repeat for up to three addresses.

**Note:** Your e-mail address can be up to 32 alphanumeric characters long.

9. When you finish selecting settings, select **Complete** and follow the on-screen instructions to save your settings and exit the menus.

**Note:** If a critical problem causes a projector to shut down, you may not receive an e-mail alert.

[Network Projector E-mail Alert Messages](#)

**Parent topic:** [Using the Projector on a Network](#)

## Network Projector E-mail Alert Messages

When a problem occurs with a networked projector, and you selected to receive e-mail alerts, you receive an e-mail containing the following information:

- **Epson Projector** on the subject line
- The name of the projector experiencing a problem
- The IP address of the affected projector
- Detailed information about the problem

**Note:** If a critical problem causes a projector to shut down, you may not receive an e-mail alert.

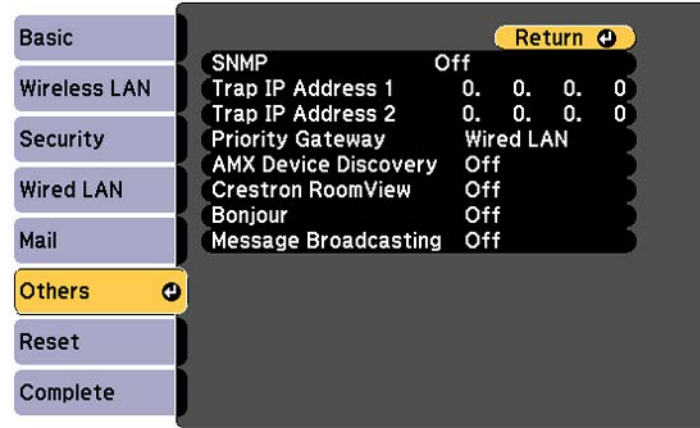
**Parent topic:** [Setting Up Projector Network E-Mail Alerts](#)

## Setting Up Monitoring Using SNMP

Network administrators can install SNMP (Simple Network Management Protocol) software on network computers so they can monitor projectors. If your network uses this software, you can set up the projector for SNMP monitoring.

1. Press the **Menu** button.
2. Select the **Network** menu and press **Enter**.
3. Select **Network Configuration** and press **Enter**.

4. Select the **Others** menu and press **Enter**.



5. Enter up to two IP addresses to receive SNMP notifications, using 0 to 255 for each address field.

**Note:** Do not use these addresses: 127.x.x.x or 224.0.0.0 through 255.255.255.255 (where x is a number from 0 to 255).

6. If available, select the **Priority Gateway** setting for your network.
7. If your network environment uses an AMX controller, turn on the **AMX Device Discovery** setting to allow the projector to be detected.
8. If your network environment uses a Crestron RoomView controller, turn on the **Crestron RoomView** setting to allow the projector to be detected.
9. If you are connecting to a network using Bonjour, turn on the **Bonjour** setting.
10. If you want this projector to receive broadcasted messages over the network, turn on the **Message Broadcasting** setting. Administrators can broadcast messages over the network using the Message Broadcasting plug-in for EasyMP Monitor (Windows only).
11. When you finish selecting settings, select **Complete** and follow the on-screen instructions to save your settings and exit the menus.

**Parent topic:** [Using the Projector on a Network](#)

## Controlling a Networked Projector Using a Web Browser

Once you have connected your projector to your network, you can select projector settings and control projection using a compatible web browser. This lets you access the projector remotely.

**Note:** The web setup and control features support Microsoft Internet Explorer 8.0 or later, and Safari on networks that do not use a proxy server for connection. You cannot select all of the projector menu settings or control all projector functions using a web browser.

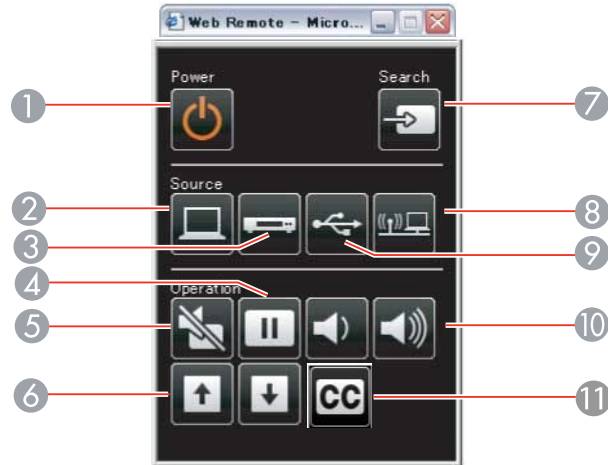
**Note:** If you set Standby Mode to **Communication On**, you can use a web browser to select settings and control projection even if the projector is in standby mode.

1. Make sure the projector is turned on.
2. Start your web browser on a computer connected to the network.
3. Type the projector's IP address into the browser's address box and press the computer's **Enter** key.  
You see the Web Control screen.

**Note:** You may need to log in before you see the Web Control screen. If you see a log in window, enter your user name and password. (The default user name is **EPSONWEB** and the default password is **admin**.)

4. To select projector menu settings, select the name of the menu and follow the on-screen instructions to select settings.
5. To control projection remotely, select the **Web Remote** option.

You see a screen like this:



- 1 Power button control
- 2 Selects **Computer** port source
- 3 Selects **Video**, **S-Video**, and **HDMI** port sources
- 4 **Freeze** button control
- 5 **A/V Mute** button control
- 6 **Page Up** and **Page Down** button controls
- 7 Searches for sources
- 8 Selects the network source
- 9 Selects the USB Display or USB device source
- 10 **Volume** button controls
- 11 Closed Caption control

6. Select the icon corresponding to the projector function you want to control.

**Parent topic:** [Using the Projector on a Network](#)



## Related references

[Projector Setup Settings - Extended Menu](#)

## Crestron RoomView Support

If you are using the Crestron RoomView network monitoring and control system, you can set up your projector for use on the system. Crestron RoomView lets you control and monitor your projector using a web browser.

**Note:** You cannot use the Epson Web Control feature or the Message Broadcasting plug-in for EasyMP Monitor when you use Crestron RoomView.

For additional information on Crestron RoomView, contact Crestron.

[Setting Up Crestron RoomView Support](#)

[Controlling a Networked Projector Using Crestron RoomView](#)

**Parent topic:** [Using the Projector on a Network](#)

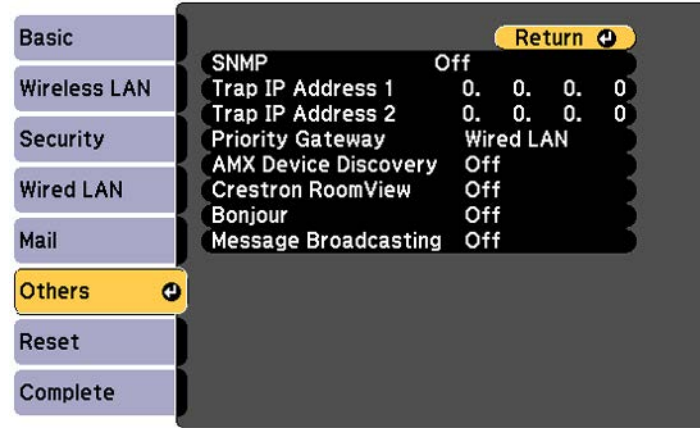
## Setting Up Crestron RoomView Support

To set up your projector for monitoring and control using a Crestron RoomView system, make sure your computer and projector are connected to the network. If you are connecting wirelessly, set up the projector using the Advanced network connection mode.

**Note:** If you want to use the Crestron RoomView system when the projector is turned off, you need to adjust the **Standby Mode** settings in the ECO menu.

1. Press the **Menu** button.
2. Select the **Network** menu and press **Enter**.
3. Select **Network Configuration** and press **Enter**.

4. Select the **Others** menu and press **Enter**.



5. Set the **Crestron RoomView** setting to **On** to allow the projector to be detected.

**Note:** Enabling Crestron RoomView disables the Epson Message Broadcast feature in the EasyMP Monitor software.

6. When you finish selecting settings, select **Complete** and follow the on-screen instructions to save your settings and exit the menus.
7. Turn off the projector, then turn it on again to enable the setting.

**Parent topic:** [Crestron RoomView Support](#)

#### **Related references**

[Projector Setup Settings - Extended Menu](#)

## **Controlling a Networked Projector Using Crestron RoomView**

Once you have set up your projector to use Crestron RoomView, you can control and monitor projection using a compatible web browser.

1. Start your web browser on a computer connected to the network.
2. Type the projector's IP address into the browser's address box and press the computer's **Enter** key.

You see this screen:



3. Select the input source that you want to control in the Sources List box. You can scroll through available sources using the up and down arrows in the box.
4. To control projection remotely, click the on-screen buttons that correspond to the projector's remote control buttons. You can scroll through button options at the bottom of the screen.

**Note:** These on-screen buttons do not directly correspond to the projector's remote control buttons:

- **OK** acts as the **Enter** button
- **Menu** displays the projector's menu

5. To view information about the projector, click the **Info** tab.
6. To change projector, Crestron, and password settings, click the **Tools** tab, select settings on the displayed screen, and click **Send**.
7. When you finish selecting settings, click **Exit** to exit the program.

**Parent topic:** [Crestron RoomView Support](#)

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# Using Basic Projector Features

Follow the instructions in these sections to use your projector's basic features.

[Turning On the Projector](#)

[Turning Off the Projector](#)

[Selecting the Language for the Projector Menus](#)

[Image Shape](#)

[Resizing the Image with the Wide and Tele Buttons](#)

[Adjusting the Image Position](#)

[Focusing the Image](#)

[Remote Control Operation](#)

[Selecting an Image Source](#)

[Projection Modes](#)

[Image Aspect Ratio](#)

[Color Mode](#)

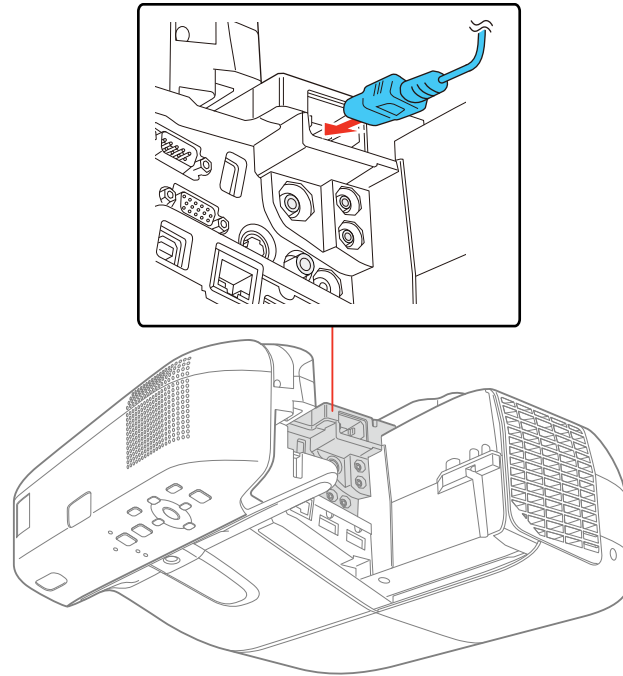
[Controlling the Volume with the Volume Buttons](#)

[Projecting a PC Free Presentation](#)

## Turning On the Projector

Turn on the computer or video equipment you want to use before you turn on the projector so it can display the image source.

1. Connect the power cord to the projector's power inlet.



2. Plug the power cord into an electrical outlet.

**Note:** With **Direct Power On** turned on, the projector turns on as soon as you plug it in.

The projector's power light turns blue. This indicates that the projector is receiving power.

3. Press the power button on the projector or the remote control to turn on the projector.

The projector beeps and the Status light flashes blue as the projector warms up. Once the projector is warmed up, the Status light stops flashing and turns blue.

**Warning:** Never look into the projector lens when the lamp is on. This can damage your eyes and is especially dangerous for children.

If you do not see a projected image right away, try the following:

- Turn on the connected computer or video device.
- Press the **Source Search** button on the projector or remote control to detect the video source.
- Press the button for the video source on the remote control.

**Parent topic:** [Using Basic Projector Features](#)

## Turning Off the Projector

Before turning off the projector, shut down any computer connected to it so you can see the computer display during shutdown.

**Note:** Turn off this product when not in use to prolong the life of the projector. Lamp life will vary depending upon mode selected, environmental conditions, and usage. Brightness decreases over time.

**Note:** When using the A/V Mute feature, the projector lamp is still on. To turn off the lamp, turn off the projector.

1. Press the power button on the projector or the remote control.

The projector displays a shutdown confirmation screen.

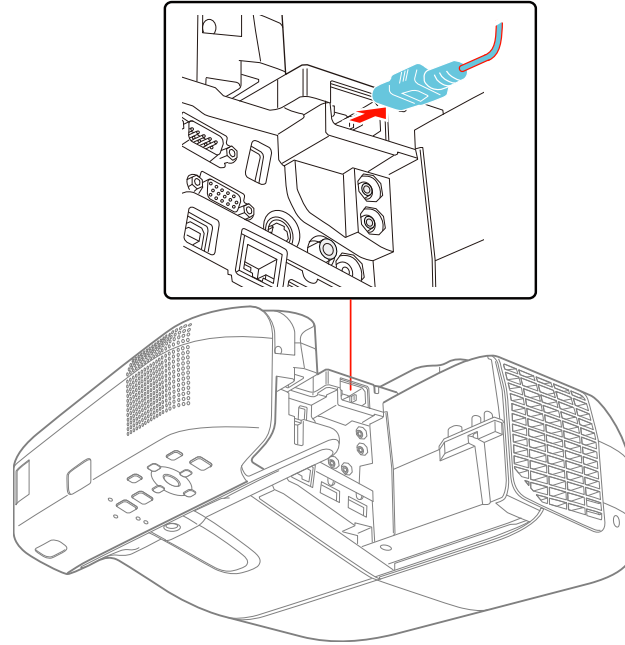


2. Press the power button again. (To leave it on, press any other button.)

The projector beeps twice, the lamp turns off, and the Status light turns off.

**Note:** With Epson's Instant Off technology, there is no cool-down period so you can pack up the projector for transport right away (if necessary).

3. To transport or store the projector, make sure the Status light is off, then unplug the power cord.



**Caution:** To avoid damaging the projector or lamp, never unplug the power cord when the Status light is on or flashing.

4. **Parent topic:** [Using Basic Projector Features](#)

**Related references**

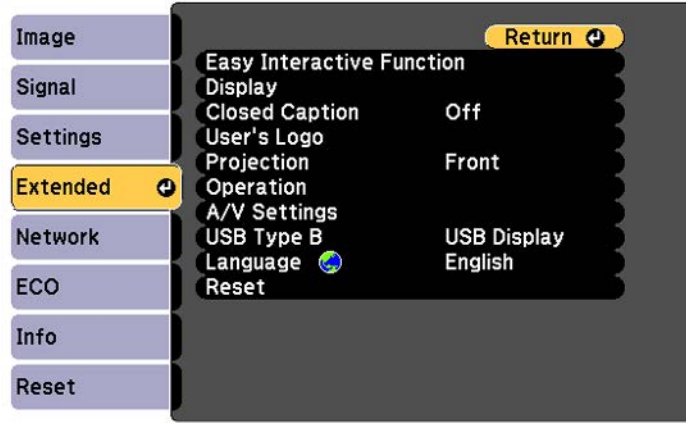
[Projector Setup Settings - Extended Menu](#)

## Selecting the Language for the Projector Menus

If you want to view the projector's menus and messages in another language, you can change the Language setting.

1. Turn on the projector.
2. Press the **Menu** button.

3. Select the **Extended** menu and press **Enter**.



4. Select the **Language** setting and press **Enter**.
5. Select the language you want to use and press **Enter**.
6. Press **Menu** or **Esc** to exit the menus.

**Parent topic:** [Using Basic Projector Features](#)

## Image Shape

You can project an evenly rectangular image by placing the projector directly in front of the center of the screen and keeping it level. If you place the projector at an angle to the screen, or tilted up or down, or off to the side, you may need to correct the image shape for the best display quality.

**Note:** For interactive use, the image must be evenly rectangular, without distortion.

[Correcting Image Shape with the Keystone Buttons](#)

[Correcting Image Shape with Quick Corner](#)

**Parent topic:** [Using Basic Projector Features](#)

## Correcting Image Shape with the Keystone Buttons

You can use the projector's keystone correction buttons to correct the shape of an image that is unevenly rectangular on the sides.



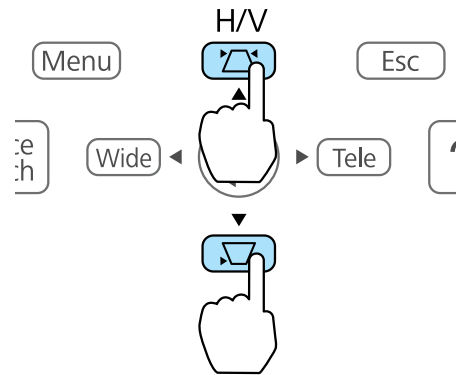
**Note:** For interactive use, make sure the degree of horizontal and vertical keystone correction is no more than  $\pm 3^\circ$ .

1. Turn on the projector and display an image.

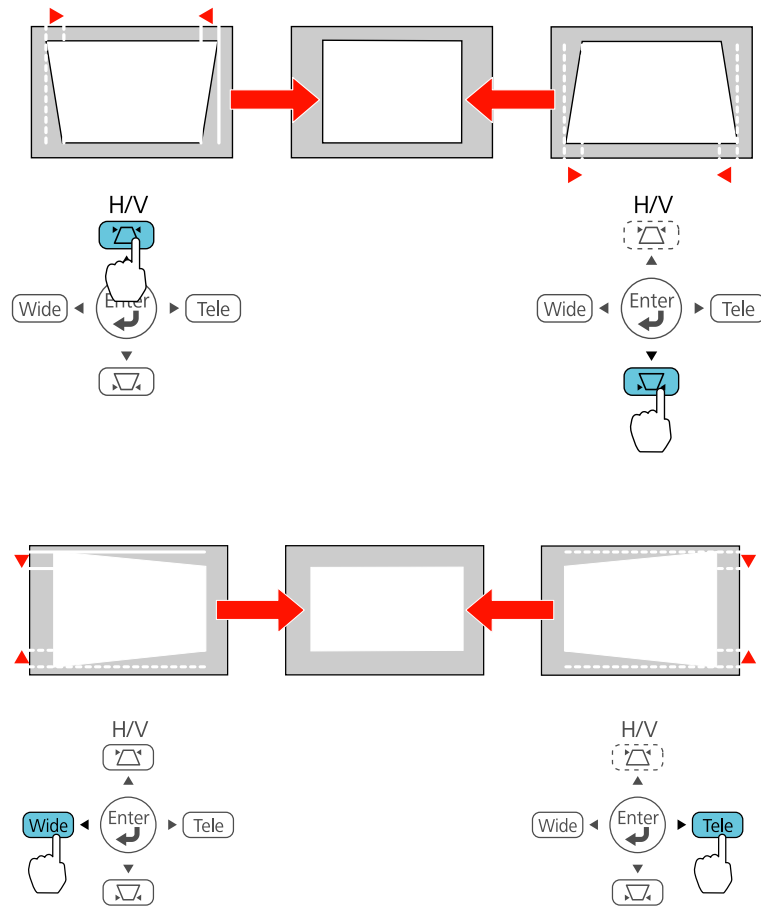
**Note:** You can display a pattern to aid in adjusting the projected image using the Settings menu.

**Note:** You can also display the pattern by pressing the **User** button on the remote control (if the test pattern is assigned to this button).

2. Press one of these keystone buttons on the control panel to display the Keystone adjustment screen.



3. Press a keystone button on the projector's control panel to adjust the image shape.



**Note:** The horizontal keystone adjustment buttons are labeled **Wide** and **Tele**.

After correction, your image is slightly smaller.

**Note:** If the projector is installed out of reach, you can also correct the image shape with the remote control using the **Keystone** settings in the projector menus.

Parent topic: [Image Shape](#)

## Related references

[Projector Feature Settings - Settings Menu](#)

## Correcting Image Shape with Quick Corner

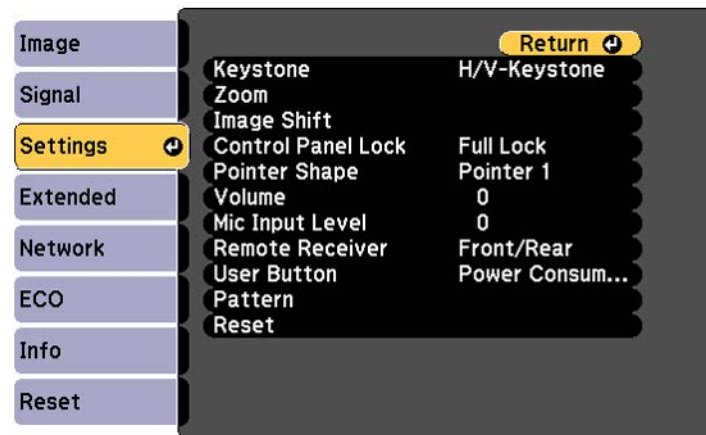
You can use the projector's Quick Corner setting to correct the shape and size of an image that is unevenly rectangular on all sides.

1. Turn on the projector and display an image.

**Note:** You can display a pattern to aid in adjusting the projected image using the Settings menu.

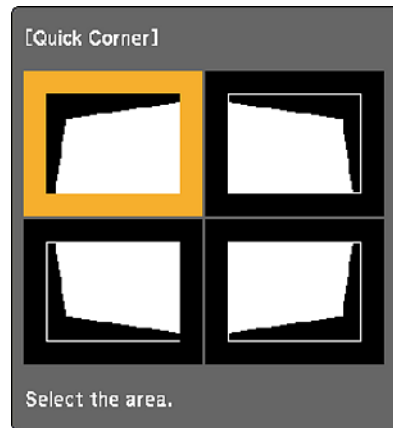
**Note:** You can also display the pattern by pressing the **User** button on the remote control (if the test pattern is assigned to this button).

2. Press the **Menu** button.
3. Select the **Settings** menu and press **Enter**.



4. Select the **Keystone** setting and press **Enter**.
5. Select the **Quick Corner** setting and press **Enter**. Then press **Enter** again.

You see the Quick Corner adjustment screen:

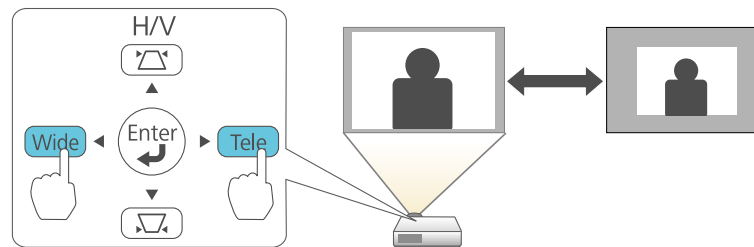


6. Use the arrow buttons on the projector or the remote control to select the corner of the image you want to adjust. Then press **Enter**.
7. Press the arrow buttons to adjust the image shape as necessary.
8. When you are finished, press **Esc**.

Parent topic: [Image Shape](#)

## Resizing the Image with the Wide and Tele Buttons

1. Turn on the projector and display an image.
2. To enlarge the image size, press the **Wide** button on the projector's control panel.
3. To reduce the image size, press the **Tele** button.



After you adjust the image size, the Image Shift screen is displayed automatically for adjusting the image position.

**Note:** If the projector is installed out of reach, you can also adjust the image size with the remote control using the **Zoom** setting in the projector menus.

**Parent topic:** [Using Basic Projector Features](#)

**Related references**

[Projector Feature Settings - Settings Menu](#)

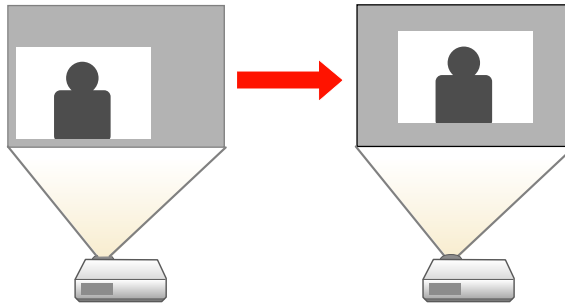
**Related tasks**

[Adjusting the Image Position](#)

## Adjusting the Image Position

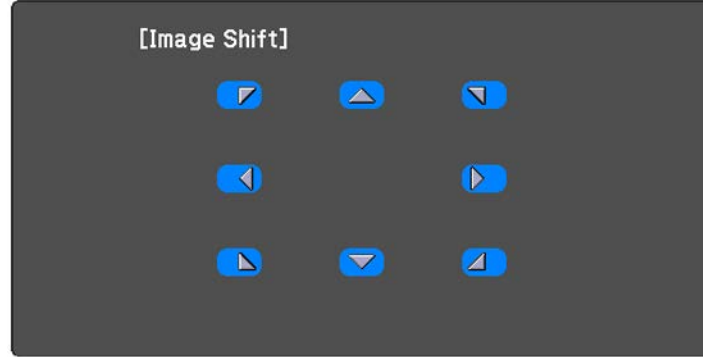
You can use the Image Shift feature to adjust the image position without moving the projector.

**Note:** This feature is not available if the **Zoom** option is set to the widest setting.



1. Turn on the projector and display an image.
2. Adjust the image size using the **Wide** and **Tele** buttons.

After you adjust the image size, the Image Shift screen is displayed automatically.



3. Use the arrow buttons on the projector or remote control to adjust the image position.

**Note:** You can also use the Settings menu to adjust the **Image Shift** setting.

**Parent topic:** [Using Basic Projector Features](#)

**Related references**

[Projector Feature Settings - Settings Menu](#)

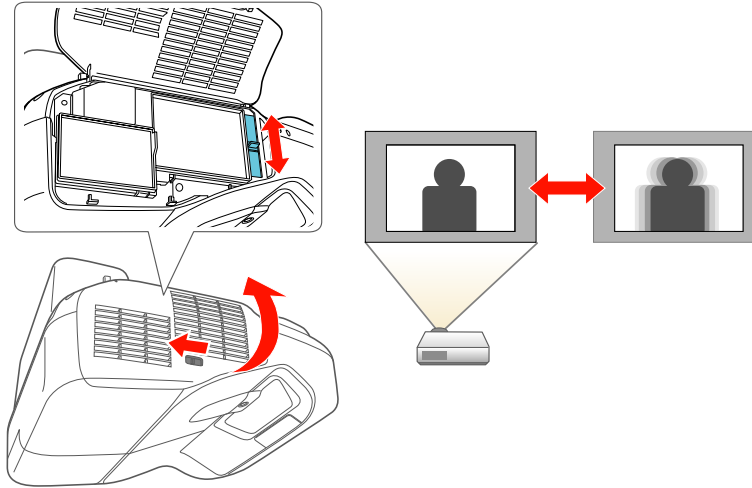
## Focusing the Image

1. Turn on the projector and display an image.

**Note:** You can display a pattern to aid in adjusting the projected image using the Settings menu.

2. Slide the switch to open the air filter cover on the side of the projector.

3. Raise or lower the focus lever to sharpen the image.



**Parent topic:** [Using Basic Projector Features](#)

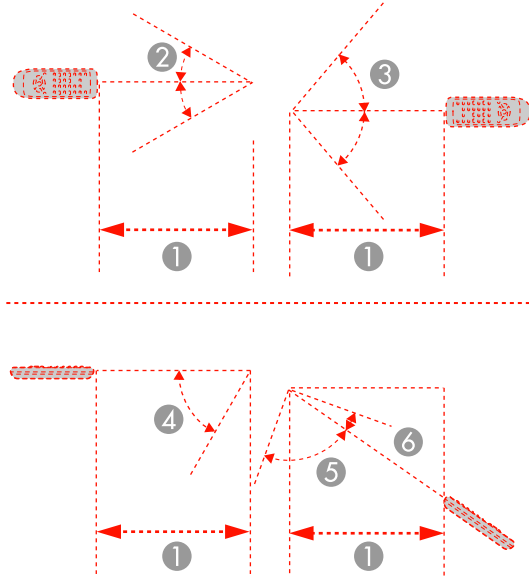
**Related references**

[Projector Feature Settings - Settings Menu](#)

## Remote Control Operation

The remote control lets you control the projector from almost anywhere in the room, up to 19.7 feet (6 m) away. You can point it at the screen or board, or the front or back of the projector.

Make sure that you aim the remote control at the projector's receivers within the angles listed here.



- 1 19.7 feet (6 m)
- 2  $\pm 30^\circ$
- 3  $\pm 55^\circ$
- 4  $60^\circ$
- 5  $75^\circ$
- 6  $15^\circ$

**Note:** Avoid using the remote control in conditions with bright fluorescent lights or in direct sunlight, or the projector may not respond to commands. If you will not use the remote control for a long time, remove the batteries.

[Using the Remote Control as a Wireless Mouse](#)

[Using the Remote Control as a Pointer](#)

**Parent topic:** [Using Basic Projector Features](#)

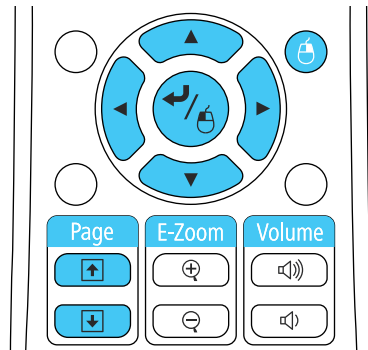





## Using the Remote Control as a Wireless Mouse

You can use the projector's remote control as a wireless mouse so you can control projection at a distance from the computer.

**Note:** This feature cannot be used at the same time as the interactive pens. If you want to use the remote control as a wireless mouse, you need to change the **USB Type B** setting in the projector's Extended menu.

1. Connect the projector to a computer using the projector's **USB-B, Computer, or HDMI** port to display video.
2. If you connected your computer to the **Computer or HDMI** port, also connect a USB cable to the projector's **USB-B** port and to a USB port on your computer (for wireless mouse support).
3. Start your presentation.
4. Use the following buttons on the remote control to control your presentation:
  - To move through slides or pages, press the up or down **Page** buttons.



- To move the cursor on the screen, use the arrow buttons.
- To left-click, press the  button once (press it twice to double-click).
- To right-click, press the **Esc** button.
- To drag-and-drop, hold the  button as you move the cursor with the arrow buttons, then release  at the destination.

**Parent topic:** [Remote Control Operation](#)

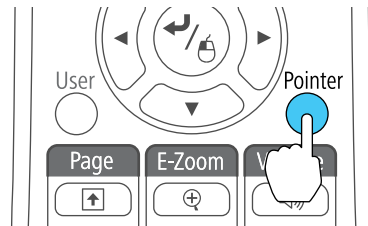
## Related tasks

[Connecting to a Computer for Pen Use or USB Mouse Control](#)

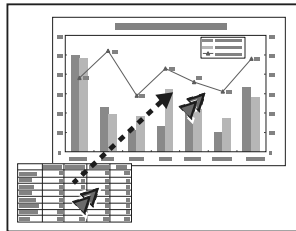
## Using the Remote Control as a Pointer

You can use the projector's remote control as a pointer to help you call out important information on the screen. The default pointer shape is an arrow, but you can select an alternative shape using the Settings menu.

1. Press the **Pointer** button on the remote control.



2. Use the arrow buttons on the remote control to move the pointer on the screen.



3. Press **Esc** to clear the pointer from the screen.

**Parent topic:** [Remote Control Operation](#)

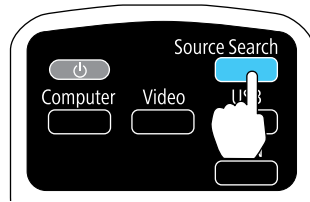
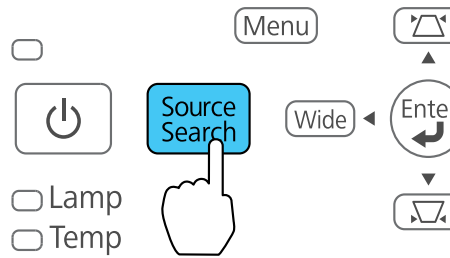
### Related references

[Projector Feature Settings - Settings Menu](#)

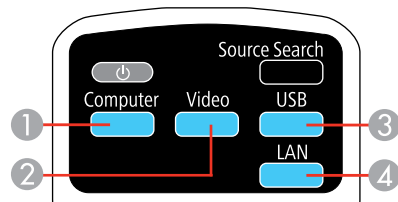
## Selecting an Image Source

If you connected multiple image sources to the projector, such as a computer and DVD player, you may want to switch from one image source to the other.

1. Make sure the connected image source you want to use is turned on.
2. For video image sources, insert a DVD or other video media and press its play button, if necessary.
3. Do one of the following:
  - Press the **Source Search** button on the projector or remote control until you see the image from the source you want.



- Press the button for the source you want on the remote control. If there is more than one port for that source, press the button again to cycle through the sources.



- 1 Computer port sources
- 2 Video and HDMI sources

- 3 USB port sources (computer display and external devices)
- 4 Network source (LAN)

Parent topic: [Using Basic Projector Features](#)

## Projection Modes

Depending on how you positioned the projector, you may need to change the projection mode so your images project correctly.

- **Front** lets you project from a table in front of the screen.
- **Front/Upside Down** (default setting) flips the image over top-to-bottom to project upside-down from a wall or ceiling mount. This mode should also be used when you mount the projector vertically on a table to create an interactive work surface.
- **Rear** flips the image horizontally to project from behind a translucent screen.
- **Rear/Upside Down** flips the image over top-to-bottom and horizontally to project from the wall or ceiling and behind a translucent screen.

**Note:** The two Rear modes cannot be used with the interactive pens.

You can change the projection mode using the remote control or by changing the **Projection** setting in the **Extended** menu.

[Changing the Projection Mode Using the Remote Control](#)

[Changing the Projection Mode Using the Menus](#)

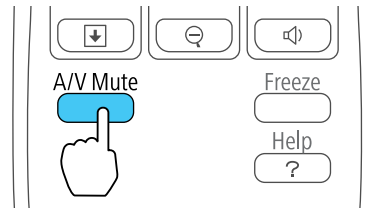
Parent topic: [Using Basic Projector Features](#)

## Changing the Projection Mode Using the Remote Control

You can change the projection mode to flip the image over top-to-bottom.

1. Turn on the projector and display an image.

2. Hold down the **A/V Mute** button on the remote control for five seconds.



The image disappears briefly and reappears flipped top-to-bottom.

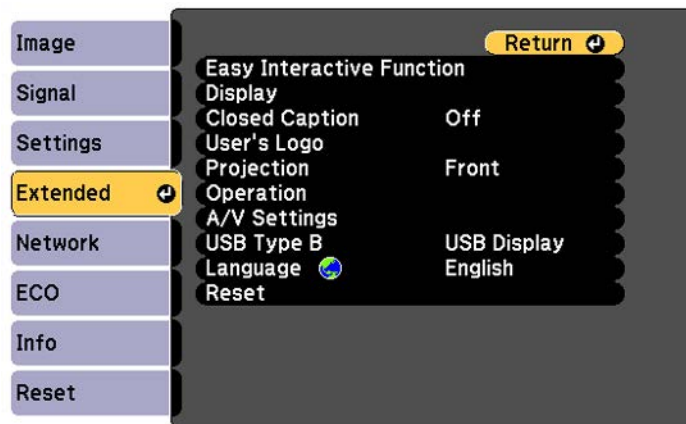
3. To change projection back to the original mode, hold down the **A/V Mute** button for five seconds again.

Parent topic: [Projection Modes](#)

## Changing the Projection Mode Using the Menus

You can change the projection mode to flip the image over top-to-bottom and/or left-to-right using the projector menus.

1. Turn on the projector and display an image.
2. Press the **Menu** button.
3. Select the **Extended** menu and press **Enter**.



4. Select the **Projection** setting and press **Enter**.
5. Select a projection mode and press **Enter**.
6. Press **Menu** or **Esc** to exit the menus.

Parent topic: [Projection Modes](#)

## Image Aspect Ratio

The projector can display images in different width-to-height ratios called aspect ratios. Normally the input signal from your video source determines the image's aspect ratio. However, for certain images you can change the aspect ratio to fit your screen by pressing a button on the remote control.

If you always want to use a particular aspect ratio for a certain video input source, you can select it using the projector's menus.

[Changing the Image Aspect Ratio](#)

[Available Image Aspect Ratios](#)

Parent topic: [Using Basic Projector Features](#)

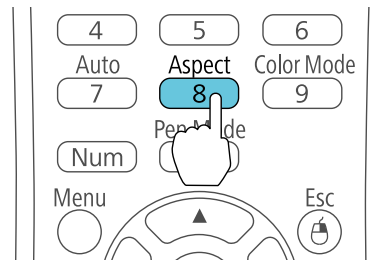
Related references

[Image Quality Settings - Image Menu](#)

## Changing the Image Aspect Ratio

You can change the aspect ratio of the displayed image to resize it.

1. Turn on the projector and switch to the image source you want to use.
2. Press the **Aspect** button on the remote control.



The shape and size of the displayed image changes, and the name of the aspect ratio appears briefly on the screen.

- To cycle through the available aspect ratios for your input signal, press the **Aspect** button repeatedly.

**Parent topic:** [Image Aspect Ratio](#)

## Available Image Aspect Ratios

You can select the following image aspect ratios, depending on the input signal from your image source.

**Note:** Black bands and cropped images may project in certain aspect ratios, depending on the aspect ratio and resolution of your input signal.

Aspect ratio setting	Description
<b>Auto</b>	Automatically sets the aspect ratio according to the input signal and the <b>Resolution</b> setting.
<b>Normal</b>	Displays images using the full projection area and maintains the aspect ratio of the image.
<b>16:9</b>	Converts the aspect ratio of the image to 16:9.
<b>Full</b>	Displays images using the full width of the projection area, but does not maintain the aspect ratio.
<b>Zoom</b>	Displays images using the full width of the projection area and maintains the aspect ratio of the image.
<b>Native</b>	Displays images as is (aspect ratio and resolution are maintained).

**Note:** The **Auto** aspect ratio setting is available only for HDMI image sources.

**Parent topic:** [Image Aspect Ratio](#)

## Color Mode

The projector offers different Color Modes to provide optimum brightness, contrast, and color for a variety of viewing environments and image types. You can select a mode designed to match your image and environment, or experiment with the available modes.

If you always want to use a particular color mode for a certain video input source, you can select it using the projector menus.

[Changing the Color Mode](#)

[Available Color Modes](#)

[Turning On Auto Iris](#)

**Parent topic:** [Using Basic Projector Features](#)

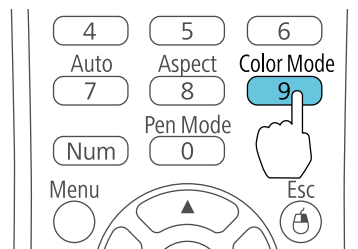
**Related references**

[Image Quality Settings - Image Menu](#)

## Changing the Color Mode

You can change the projector's Color Mode using the remote control to optimize the image for your viewing environment.

1. Turn on the projector and switch to the image source you want to use.
2. If you are projecting from a DVD player or other video source, insert a disc or other video media and press the play button, if necessary.
3. Press the **Color Mode** button on the remote control to change the Color Mode.



The image appearance changes and the name of the Color Mode appears briefly on the screen.

4. To cycle through all the available Color Modes for your input signal, press the **Color Mode** button repeatedly.

**Parent topic:** [Color Mode](#)

## Available Color Modes

You can set the projector to use these Color Modes, depending on the input source you are using:

Color Mode	Description
Presentation	Best for color presentations in a bright room



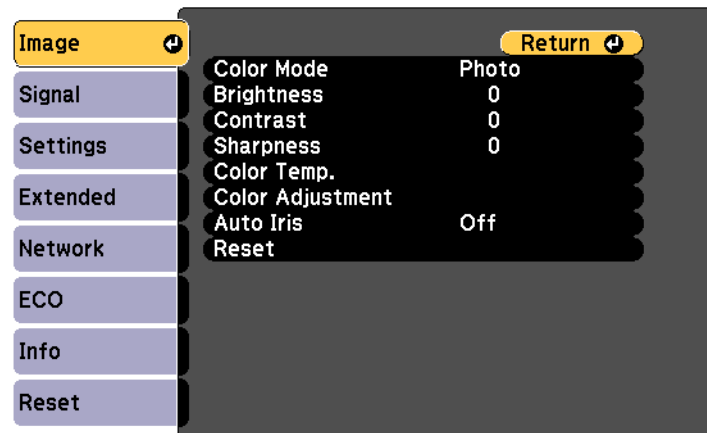
Color Mode	Description
Theatre	Best for movies projected in a dark room
Sports	Best for television images in a bright room
Photo	Best for still images projected in a bright room
sRGB	Best for standard sRGB computer displays
Blackboard	Best for presentations onto a green chalkboard (adjusts the colors accordingly)
Whiteboard	Best for presentations onto a whiteboard (adjusts the colors accordingly)
Dynamic	Best for video games in a bright room

Parent topic: [Color Mode](#)

## Turning On Auto Iris

In certain color modes, you can turn on the Auto Iris setting to automatically optimize the image based on the brightness of the content you project.

1. Turn on the projector and switch to the image source you want to use.
2. Press the **Menu** button.
3. Select the **Image** menu and press **Enter**.



4. Select the **Auto Iris** setting and select **On**.

**Note:** You can turn **Auto Iris** on or off for each Color Mode that supports the feature. You cannot change the **Auto Iris** setting when you are using a **Closed Caption** setting.

5. Press **Menu** or **Esc** to exit the menus.

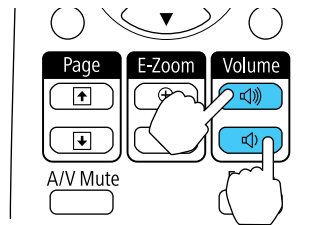
Parent topic: [Color Mode](#)

## Controlling the Volume with the Volume Buttons

You can use the **Volume** buttons on the remote control to adjust the volume as you project a presentation with audio. The volume buttons control the projector's internal speaker system or any external speakers you connected to the projector.

You must adjust the volume separately for each connected input source.

1. Turn on the projector and start a presentation that includes audio.
2. To lower or raise the volume, press the **Volume** buttons on the remote control.



A volume gauge appears on the screen.

3. To set the volume to a specific level for an input source, use the projector menus.

Parent topic: [Using Basic Projector Features](#)

### Related references

[Projector Feature Settings - Settings Menu](#)

## Projecting a PC Free Presentation

You can use your projector's PC Free feature whenever you connect a USB device that contains compatible image or movie files. This lets you quickly and easily display and control them using the projector's remote control. You can also display a slide show of the images.

[Supported PC Free File Types](#)  
[Starting a PC Free Slide Show](#)  
[Starting a PC Free Movie Presentation](#)  
[PC Free Display Options](#)

**Parent topic:** [Using Basic Projector Features](#)

**Related tasks**

[Connecting a USB Device or Camera to the Projector](#)

## Supported PC Free File Types

You can project these types of files using the projector's PC Free feature.

**Note:** For best results, place your files on media that is formatted in FAT16/32. If you have trouble projecting from media formatted for non-Windows file systems, try formatting the media for Windows instead. You may not be able to use the security features on certain USB storage devices with PC Free features.

File contents	File type (extension)	Details
Image	.jpg	Make sure the file is not: <ul style="list-style-type: none"> <li>• CMYK format</li> <li>• Progressive format</li> <li>• Highly compressed</li> <li>• Above 8192 x 8192 resolution</li> </ul>
	.bmp	Make sure the file resolution is not above 1280 x 800
	.gif	Make sure the file is not: <ul style="list-style-type: none"> <li>• Above 1280 x 800 resolution</li> <li>• Animated</li> </ul>
	.png	Make sure the file resolution is not above 1280 x 800
Movie	.avi	Make sure the file is not: <ul style="list-style-type: none"> <li>• Saved with an audio codec other than linear PCM or ADPCM</li> <li>• Above 1280 x 720 resolution</li> </ul>

Parent topic: [Projecting a PC Free Presentation](#)

## Starting a PC Free Slide Show

After connecting a USB device or digital camera to the projector, you can switch to the USB input source and start your slide show.

**Note:** You can change the PC Free operation options or add special effects by highlighting **Option** at the bottom of the screen and pressing **Enter**.

1. Press the **USB** button on the projector remote control.

The PC Free screen appears.



2. Do the following as necessary to locate your files:
  - If you need to display files inside a subfolder on your device, press the arrow buttons to highlight the folder and press the **Enter** button.
  - To move back up a folder level on your device, highlight **Back to Top** and press **Enter**.
  - To view additional files in a folder, highlight **Next page** or **Previous page** and press **Enter**.

3. Do one of the following:
  - To display an individual image, press the arrow buttons to highlight the image and press **Enter**. (Press the **Esc** button to return to the file list screen.)
  - To display a slide show of all the images in a folder, press the arrow buttons to highlight the **Slideshow** option at the bottom of the screen and press **Enter**.

**Note:** If any file names are longer than 8 characters or include unsupported symbols, the file names may be shortened or changed only in the screen display.

4. While projecting, use the following commands to control the display as necessary:
  - To rotate a displayed image, press the up or down arrow button.
  - To move to the next or previous image, press the left or right arrow button.
5. To stop the display, follow the on-screen instructions or press the **Esc** button.

**Parent topic:** [Projecting a PC Free Presentation](#)

## Starting a PC Free Movie Presentation

After connecting a USB device or digital camera to the projector, you can switch to the USB input source and start your movie.

**Note:** You can change the PC Free operation options by highlighting **Option** at the bottom of the screen and pressing **Enter**.

1. Press the **USB** button on the projector remote control.

The PC Free screen appears.



2. Do the following as necessary to locate your files:
  - If you need to display files inside a subfolder on your device, press the arrow buttons to highlight the folder and press the **Enter** button.
  - To move back up a folder level on your device, highlight **Back to Top** and press **Enter**.
  - To view additional files in a folder, highlight **Next page** or **Previous page** and press **Enter**.
3. To play back a movie, press the arrow buttons to highlight the file and press **Enter**.

**Note:** If any file names are longer than 8 characters or include unsupported symbols, the file names may be shortened or changed only in the screen display. If you want to play back all the movies in a folder in sequence, select the **Slideshow** option at the bottom of the screen.

4. To stop movie playback, press the **Esc** button, highlight **Exit**, and press **Enter**.

**Parent topic:** [Projecting a PC Free Presentation](#)

## PC Free Display Options

You can select these display options when using the projector's PC Free feature.



Setting	Options	Description
Display Order	Name Order	Displays files in name order
	Date Order	Displays files in date order
Sort Order	In Ascending	Sorts files in first-to-last order
	In Descending	Sorts files in last-to-first order
Continuous Play	On	Displays a slide show continuously
	Off	Displays a slide show one time through
Screen Switching Time	No	Does not display the next file automatically
	1 Second to 60 Seconds	Displays files for the selected time and switches to the next file automatically; high resolution images may switch at a slightly slower rate

<b>Setting</b>	<b>Options</b>	<b>Description</b>
<b>Effect</b>	<b>Wipe</b>	Transitions between images with a wipe effect
	<b>Dissolve</b>	Transitions between images with a dissolve effect
	<b>Random</b>	Transitions between images using a random variety of effects

**Parent topic:** [Projecting a PC Free Presentation](#)



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# Adjusting Projector Features

Follow the instructions in these sections to use your projector's feature adjustments.

[Shutting Off the Picture and Sound Temporarily](#)

[Stopping Video Action Temporarily](#)

[Zooming Into and Out of Images](#)

[Projector Security Features](#)

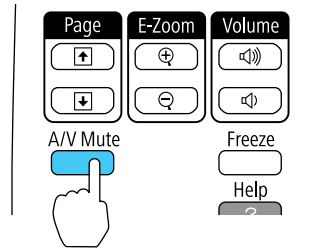
[Creating a User Pattern to Display](#)

## Shutting Off the Picture and Sound Temporarily

You can temporarily turn off the projected picture and sound if you want to redirect your audience's attention during a presentation. Any sound or video action continues to run, however, so you cannot resume projection at the point that you stopped it.

If you want to display an image such as a company logo or picture when the presentation is stopped, you can set up this feature using the projector's menus.

1. Press the **A/V Mute** button on the remote control to temporarily stop projection and mute any sound.



2. To turn the picture and sound back on, press **A/V Mute** again.

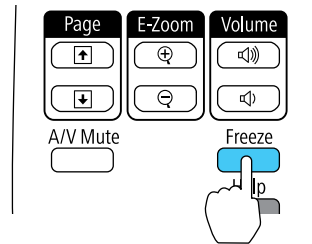
**Parent topic:** [Adjusting Projector Features](#)

## Stopping Video Action Temporarily

You can temporarily stop the action in a video or computer presentation and keep the current image on the screen. Any sound or video action continues to run, however, so you cannot resume projection at the point that you stopped it.

**Note:** You can also stop video action using the interactive pens.

1. Press the **Freeze** button on the remote control to stop the video action.



2. To restart the video action in progress, press **Freeze** again.

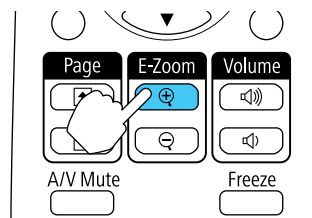
**Parent topic:** [Adjusting Projector Features](#)

## Zooming Into and Out of Images

You can draw attention to parts of a presentation by zooming into a portion of the image and enlarging it on the screen.

**Note:** You can also zoom into your image using the interactive pens.

1. Press the **E-Zoom +** button on the remote control.



You see a crosshair on the screen indicating the center of the zoom area.

2. Use the following buttons on the remote control to adjust the zoomed image:
  - Use the arrow buttons to position the crosshair in the image area you want to zoom into.

- Press the **E-Zoom +** button repeatedly to zoom into the image area, enlarging it as necessary. Press and hold the **E-Zoom +** button to zoom in more quickly.
- To pan around the zoomed image area, use the arrow buttons.
- To zoom out of the image, press the **E-Zoom –** button as necessary.
- To return to the original image size, press **Esc**.

Parent topic: [Adjusting Projector Features](#)

## Projector Security Features

You can secure your projector to deter theft or prevent unintended use by setting up the following security features:

- Password security to prevent the projector from being turned on, and prevent changes to the startup screen and other settings.
- Button lock security to block operation of the projector using the buttons on the control panel.
- Security cabling to physically cable the projector in place.

[Password Security Types](#)

[Locking the Projector's Buttons](#)

[Installing a Security Cable](#)

Parent topic: [Adjusting Projector Features](#)

## Password Security Types

You can set up these types of password security using one shared password:

- **Power On Protection** password prevents anyone from using the projector without first entering a password.
- **User's Logo Protection** password prevents anyone from changing the custom screen the projector can display when it turns on or when you use the A/V Mute feature. The presence of the custom screen discourages theft by identifying the projector's owner.
- **Network Protection** password prevents anyone from changing the network settings in the projector menus.

[Setting a Password](#)

[Selecting Password Security Types](#)

[Entering a Password to Use the Projector](#)

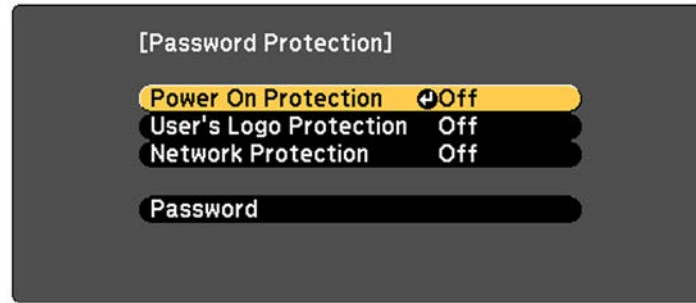
[Saving a User's Logo Image to Display](#)

Parent topic: [Projector Security Features](#)

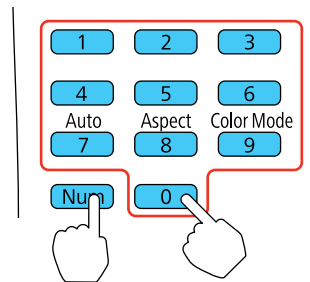
## Setting a Password

To use password security, you must set a password.

1. Hold down the **Freeze** button on the remote control for about ten seconds or until you see this menu.



2. Press the down arrow to select **Password** and press **Enter**.  
You see the prompt "Change the password?".
3. Select **Yes** and press **Enter**.
4. Press and hold down the **Num** button on the remote control and use the numeric buttons to set a four-digit password.



The password displays as \*\*\*\* as you enter it. Then you see the confirmation prompt.

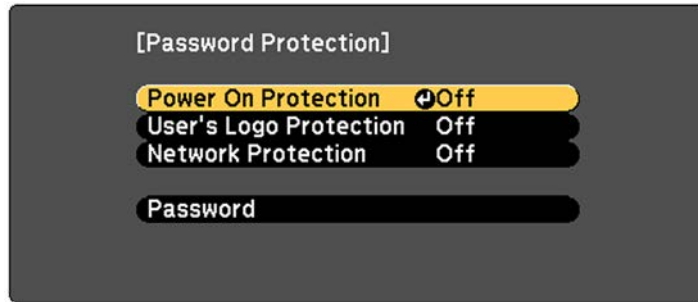
5. Enter the password again.  
You see the message "Password accepted."

6. Press **Esc** to return to the menu.
7. Make a note of the password and keep it in a safe place in case you forget it.

**Parent topic:** [Password Security Types](#)

### Selecting Password Security Types

After setting a password, you see this menu, allowing you to select the password security types you want to use.



If you do not see this menu, hold down the **Freeze** button on the remote control for five seconds until the menu appears.

1. To prevent unauthorized use of the projector, select **Power On Protection**, press **Enter**, select **On**, press **Enter** again, and press **Esc**.
2. To prevent changes to the User's Logo screen or related display settings, select **User's Logo Protection**, press **Enter**, select **On**, press **Enter** again, and press **Esc**.
3. To prevent changes to network settings, select **Network Protection**, press **Enter**, select **On**, press **Enter** again, and press **Esc**.

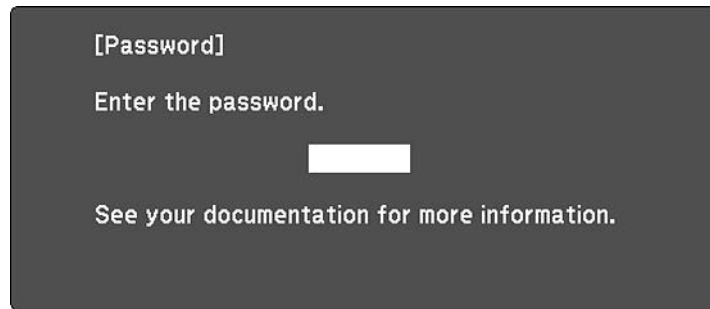
You can attach the Password Protect sticker to the projector as an additional theft deterrent.

**Note:** Be sure to keep the remote control in a safe place; if you lose it, you will not be able to enter the password required to use the projector.

**Parent topic:** [Password Security Types](#)

## Entering a Password to Use the Projector

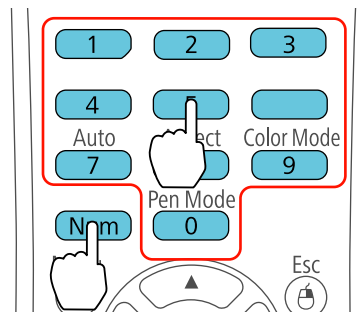
If a password is set up and a **Power On Protection** password is enabled, you see a prompt to enter a password whenever you turn on the projector.



[0-9] :Enter

You must enter the correct password to use the projector.

1. Press and hold down the **Num** button on the remote control while you enter the password using the numeric buttons.



The password screen closes.

2. If the password is incorrect, the following may happen:
  - You see a "wrong password" message and a prompt to try again. Enter the correct password to proceed.

- If you enter an incorrect password several times in succession, the projector displays a request code and a message to contact Epson Support. When you contact Epson Support, provide the displayed request code and proof of ownership for assistance in unlocking the projector.

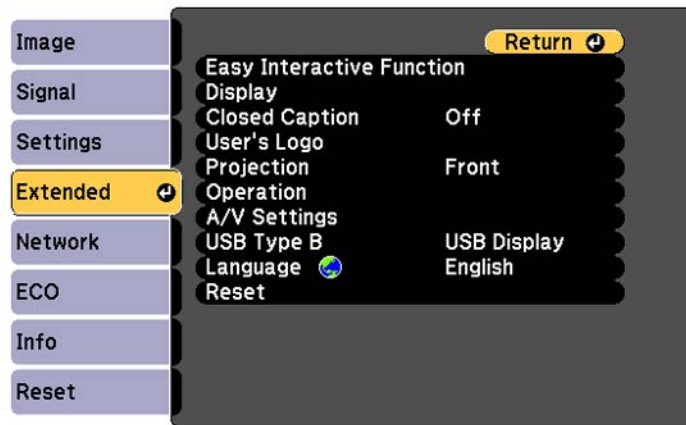
**Parent topic:** [Password Security Types](#)

### Saving a User's Logo Image to Display

You can transfer an image to the projector and then display it whenever the projector turns on. You can also display the image when the projector is not receiving an input signal or when you temporarily stop projection (using the A/V Mute feature). This transferred image is called the User's Logo screen.

The image you select as the User's Logo can be a photo, graphic, or company logo, which is useful in identifying the projector's owner to help deter theft. You can prevent changes to the User's Logo by setting up password protection for it.

1. Display the image you want to project as the User's Logo.
2. Press the **Menu** button, select the **Extended** menu, and press **Enter**.

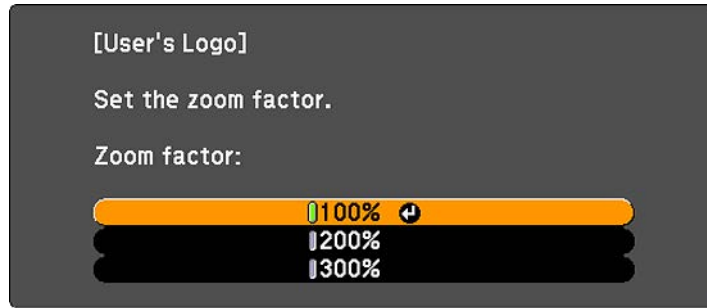


3. Select the **User's Logo** setting and press **Enter**.  
You see a prompt asking if you want to use the displayed image as a user's logo.
4. Select **Yes** and press **Enter**.  
You see a selection box overlaying your image.
5. Use the arrow buttons on the remote control to surround the image area you want to use as the User's Logo and press **Enter**.

You see a prompt asking if you want to select this image area.

6. Select **Yes** and press **Enter**. (If you want to change the selected area, select **No**, press **Enter**, and repeat the last step.)

You see the User's Logo zoom factor menu.



7. Select a zoom percentage and press **Enter**.

You see a prompt asking if you want to save the image as the User's Logo.

8. Select **Yes** and press **Enter**.

**Note:** It takes a few moments for the projector to save the image; do not use the projector, its remote control, or any connected equipment until it is finished.

You see a completion message.

9. Press **Esc** to exit the message screen.
10. Select the **Extended** menu and press **Enter**.
11. Select **Display** and press **Enter**.
12. Select when you want to display the User's Logo screen:
  - To display it whenever there is no input signal, select **Display Background** and set it to **Logo**.
  - To display it whenever you turn the projector on, select **Startup Screen** and set it to **On**.
  - To display it whenever you press the **A/V Mute** button, select **A/V Mute** and set it to **Logo**.

To prevent anyone from changing the User's Logo settings without first entering a password, set a password and enable User's Logo security.

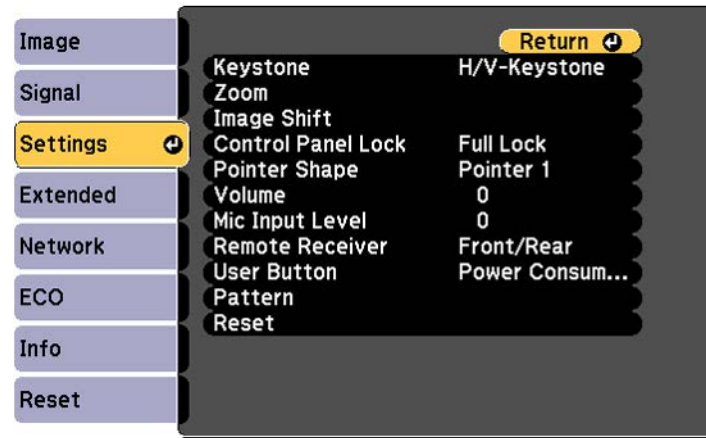
**Parent topic:** [Password Security Types](#)



## Locking the Projector's Buttons

You can lock the buttons on the projector's control panel to prevent anyone from using the projector. You can lock all the buttons or all the buttons except the power button.

1. Press the **Menu** button.
2. Select the **Settings** menu and press **Enter**.



3. Select the **Control Panel Lock** setting and press **Enter**.
4. Select one of these lock types and press **Enter**:
  - To lock all of the projector's buttons, select **Full Lock**.
  - To lock all buttons except the power button, select **Partial Lock**.

You see a confirmation prompt.

5. Select **Yes** and press **Enter**.

[Unlocking the Projector's Buttons](#)

**Parent topic:** [Projector Security Features](#)

## Unlocking the Projector's Buttons

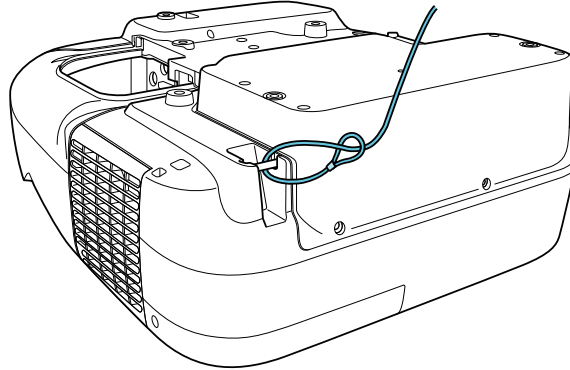
If the projector's buttons have been locked, hold the **Enter** button on the projector's control panel for seven seconds to unlock them.

**Parent topic:** [Locking the Projector's Buttons](#)

## Installing a Security Cable

You can install two types of security cables on the projector to deter theft.

- Use the security slot on the projector to attach a Kensington Microsaver Security system, available from an authorized Epson reseller.
- Use the security cable attachment point on the projector to attach a wire cable and secure it to a room fixture or heavy furniture.



**Note:** Do not pass drop-prevention cables through the security cable attachment point when mounting the projector on a wall or ceiling.

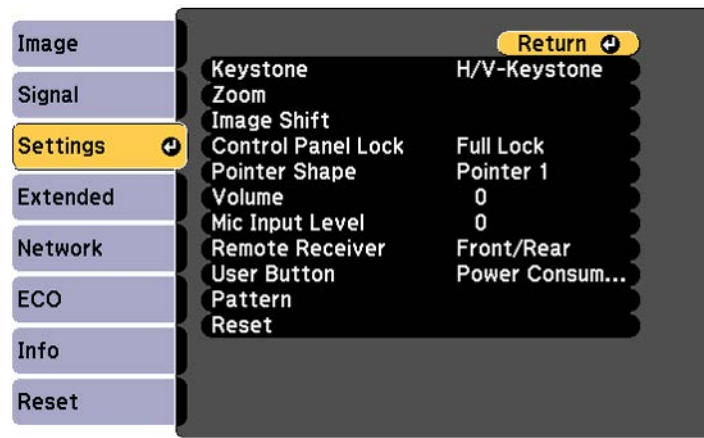
Parent topic: [Projector Security Features](#)

## Creating a User Pattern to Display

You can transfer an image to the projector and then display it as a pattern to aid in presentations when you use the Pattern Display feature. This transferred image is called the User Pattern.

1. Display the image you want to project as the User Pattern from a connected computer or video source.

2. Press the **Menu** button, select the **Settings** menu, and press **Enter**.



3. Select the **Pattern** setting and press **Enter**.
4. Select the **User Pattern** setting and press **Enter**.  
You see a prompt asking if you want to use the displayed image as a User Pattern.
5. Select **Yes** and press **Enter**.

**Note:** It takes a few moments for the projector to save the image; do not use the projector, its remote control, or any connected equipment until it is finished.

You see a completion message.

6. Press **Esc** to exit the message screen.

**Parent topic:** [Adjusting Projector Features](#)

#### **Related references**

[Projector Feature Settings - Settings Menu](#)

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# Using the Interactive Features

Follow the instructions in these sections to use your projector's interactive features.

[Interactive Modes](#)

[Using the Interactive Pens](#)

[Using Finger Touch Interactivity](#)

[Using BrightLink With a Computer](#)

[Windows Pen Input and Ink Tools](#)

[Using BrightLink Without a Computer](#)

## Interactive Modes

The BrightLink interactive features turn any wall into an interactive whiteboard, either with or without a computer. These interactive modes are available:

- In whiteboard mode, you can use one or both interactive pens or your finger (BrightLink 595Wi+) to write on the projected "whiteboard".
- In annotation mode (PC Free Annotation), you can annotate over content projected from a computer, tablet, document camera, or other source.
- In PC Interactive mode, you can use the interactive pen or your finger (BrightLink 595Wi+) as a mouse to navigate, select, and scroll through content from your computer.

**Note:** You can also use the Easy Interactive Tools software to provide additional interactive features, such as saving your annotations and printing them. See the online *Easy Interactive Tools Operation Guide* for detailed instructions.

[Using the Projected Screen as a Whiteboard \(Whiteboard Mode\)](#)

[Drawing on a Projected Image \(Annotation Mode\)](#)

[Controlling Computer Features from a Projected Screen \(PC Interactive Mode\)](#)

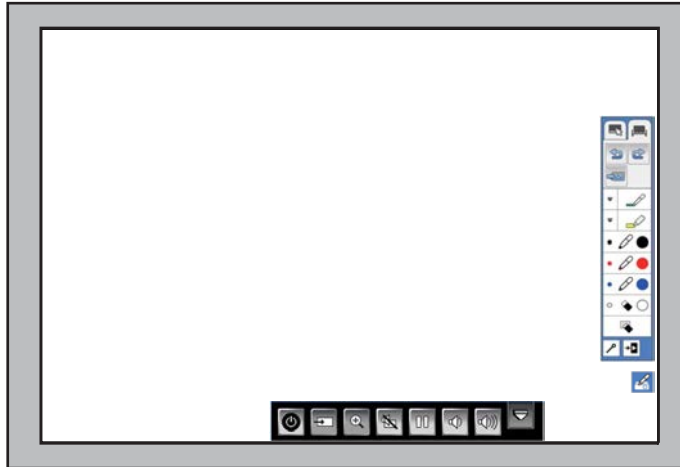
**Parent topic:** [Using the Interactive Features](#)


## Using the Projected Screen as a Whiteboard (Whiteboard Mode)

You can use the interactive pens or your finger (BrightLink 595Wi+) to write or draw on the projection surface just as you would on a chalkboard or dry erase board. You can use one pen, both pens at the same time, or a combination of pens and finger touch (BrightLink 595Wi+).

1. Hover near or tap the board or projected image with the interactive pen or your finger (BrightLink 595Wi+). Tap the whiteboard icon on the toolbar.


You see the whiteboard screen, with the main toolbar on the side and the projection control toolbar on the bottom of the screen:




2. To move the main toolbar to the other side of the screen, tap the  arrow on the opposite side of the screen.

**Note:** You can use the pen or your finger (BrightLink 595Wi+) to move the arrow icon up or down to reposition the toolbar.

3. To close the main toolbar, select the  icon at the bottom of the toolbar.

**Note:** If you want to hide the toolbar automatically after drawing, select the  icon at the bottom of the toolbar.


4. To show or hide the projection control toolbar, select the  arrow.

**Note:** You can also show or hide the projection control toolbar from the projector's Display menu.

Parent topic: [Interactive Modes](#)


## Drawing on a Projected Image (Annotation Mode)

You can project from a computer, tablet, video device, or other source and add notes to your projected content using the interactive pens or your finger (BrightLink 595Wi+). You can use one pen, both pens at the same time, or a combination of pens and finger touch (BrightLink 595Wi+).

1. Project an image from a connected device.
2. Hover near or tap the board or projected image with the interactive pen or your finger (BrightLink 595Wi+). Tap the  annotation icon on the toolbar.




You see the main toolbar on the side and the projection control toolbar on the bottom of the projected image.



3. To move the main toolbar to the other side of the screen, tap the  arrow on the opposite side of the screen.


**Note:** You can use the pen or your finger (BrightLink 595Wi+) to move the arrow icon up or down to reposition the toolbar.


4. To switch to one of the other interactive modes, do one of the following:

- To switch to whiteboard mode, select the  Whiteboard tool.
- To switch to PC Interactive mode, select , then select .

**Note:** You can also press the **Pen Mode** button on the remote control to switch between modes.

5. To close the main toolbar, select the  icon at the bottom of the toolbar.

**Note:** If you want to hide the toolbar automatically after drawing, select the  icon at the bottom of the toolbar.

6. To show or hide the projection control toolbar, select the  arrow.

**Parent topic:** [Interactive Modes](#)

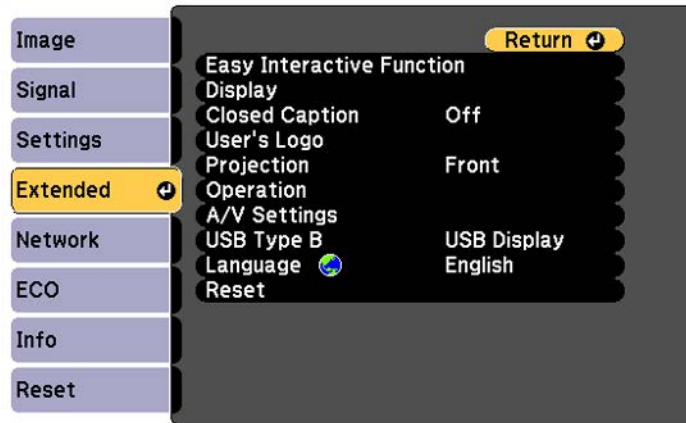
## Controlling Computer Features from a Projected Screen (PC Interactive Mode)

You can navigate, select, and interact with your computer programs from the projected screen using the interactive pens or your finger (BrightLink 595Wi+) just as you would a mouse.

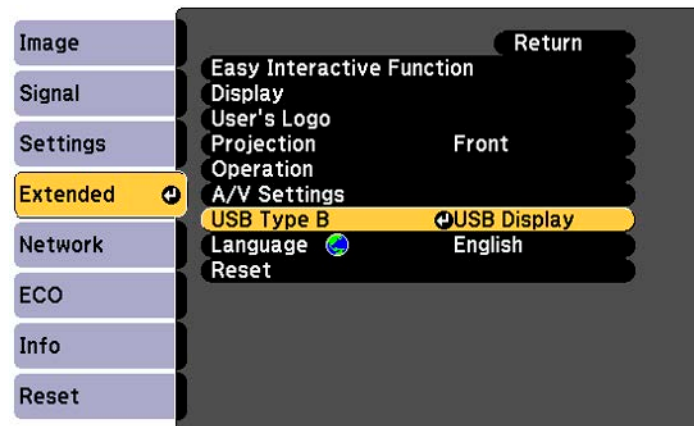
**Note:** OS X users need to install the Easy Interactive Driver before using PC Interactive mode.

1. Connect the projector to your computer using a USB cable.
2. Turn on your projector and project your computer screen.

3. Press the **Menu** button on the remote control, select the **Extended** menu, and press the **Enter** button.



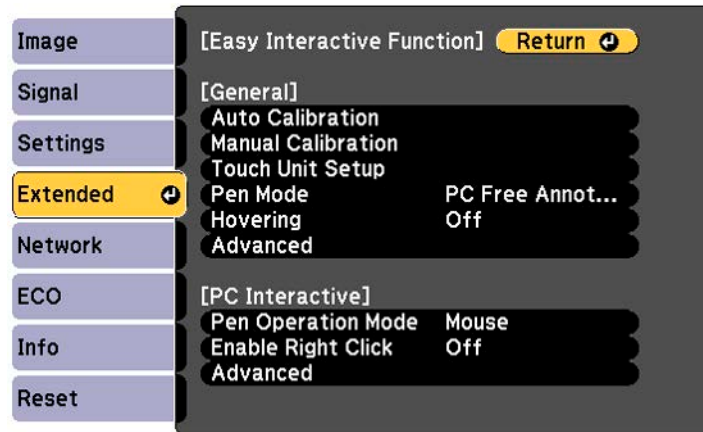
4. Select the **USB Type B** setting and press the **Enter** button.




5. Select one of the following:
  - **Easy Interactive Function** to use PC Interactive mode.
  - **USB Display/Easy Interactive Function** to use PC Interactive mode and USB Display.





6. Press the **Esc** button to exit the USB Type B menu.
7. Select the **Easy Interactive Function** setting and press the **Enter** button.



8. Select one of the following as the **Pen Operation Mode** depending on the operating system your computer is using:
  - **Mode 1:** Windows XP or earlier
  - **Mode 2:** Windows Vista, Windows 7, Windows 8, and OS X
  - **Mode 3:** Linux
9. Press the **Enter** button on the remote control and press the **Menu** button to exit the Extended menu.
10. Hover near or tap on the board or the projected image with the interactive pen or your finger (BrightLink 595Wi+).

The  icon is displayed on the projected screen.

11. Select the  icon, then select the  icon.

You can now operate the computer using the interactive pens or your finger (BrightLink 595Wi+).

[PC Interactive Mode System Requirements](#)

**Parent topic:** [Interactive Modes](#)

## PC Interactive Mode System Requirements

Your computer system must meet the system requirements here to use PC Interactive mode and Easy Interactive Tools.

**Note:** Easy Interactive Driver must be installed and running to use Easy Interactive Tools on a Mac.

Requirement	Windows	Mac
Operating system	Windows XP Professional, Home Edition, and Tablet PC Edition (32-bit); except for Service Pack 1	OS X 10.5.x, 10.6.x, 10.7.x, 10.8.x, 10.9.x
	Windows Vista Ultimate, Enterprise, Business, Home Premium, and Home Basic (32-bit)	
	Windows 8.x Pro, Enterprise, Windows 7 Ultimate, Enterprise, Professional, Home Premium, and Home Basic (32- and 64-bit)	
CPU	Intel Pentium M 1.6 GHz or faster (Core2 Duo 1.2 GHz or faster recommended)	Power PC G4 1.5 GHz or faster (Core Duo 1.5 GHz or faster recommended)
Memory	512MB or more (1G or more recommended)	
Hard disk space	100MB or more	
Display	Resolution between 1024 x 768 and 1920 x 1080, 16-bit color or greater	

**Parent topic:** [Controlling Computer Features from a Projected Screen \(PC Interactive Mode\)](#)

## Using the Interactive Pens

Follow the instructions in these sections to use the interactive pens.

[Using the Pens](#)

[Pen Calibration](#)

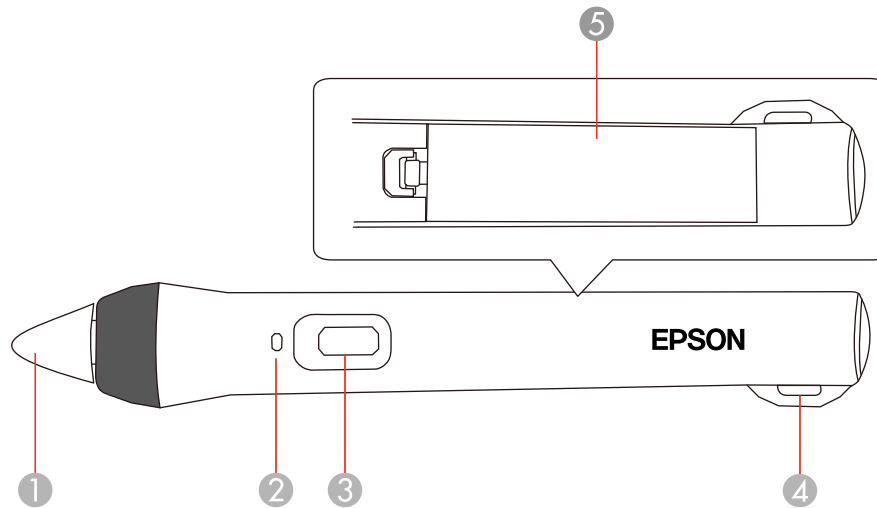
**Parent topic:** [Using the Interactive Features](#)

## Using the Pens

Your projector came with a blue pen and an orange pen, identified by the color on the end of the pen. You can use either pen, or both pens at the same time (one of each color), with Easy Interactive Tools.

Make sure the pen batteries are installed.

**Note:** The pen turns off automatically after 20 minutes of inactivity. Tap the pen tip or press the button on the side to turn the pen back on.

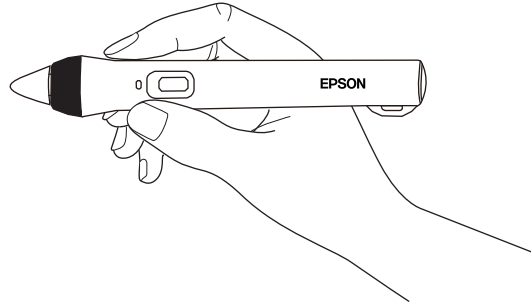


- 1 Pen tip
- 2 Battery light
- 3 Power/function button
- 4 Attachment for optional strap or cord
- 5 Battery cover

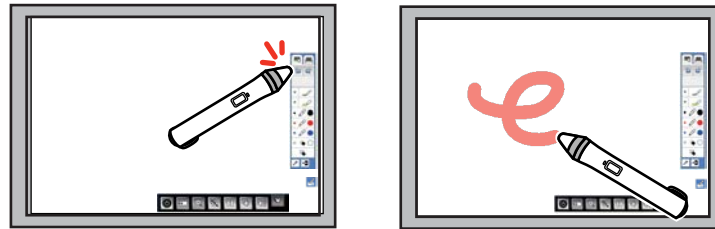
- To turn on the pen, tap the pen tip or press the power/function button.

**Note:** If you press the button, the battery light flashes briefly, then turns off. If the battery is low, the battery light flashes continuously.

- For best performance, hold the pen perpendicular to the board, as shown below. Do not cover the black section near the tip of the pen.



- To write or draw on the projection surface in annotation mode or whiteboard mode, do the following:



- To select a projected item, such as an icon, tap the projection surface with the pen tip.
- To draw on the projected screen, tap the projection surface with the pen and drag it as necessary.
- To move the pointer, hover over the surface without touching it.
- To switch the pen from drawing tool to eraser, press and hold the power/function button on the side.

- To use the pen as a mouse in PC Interactive mode, do the following:



- To left-click, tap the board with the pen tip.
- To double-click, tap twice.
- To right-click, press the power/function button on the side.
- To click and drag, tap and drag with the pen.
- To move the cursor, hover over the board without touching it.

**Note:** If you do not want to use the hovering feature, you can turn it off using the **Easy Interactive Function** setting in the projector's Extended menu.

**Parent topic:** [Using the Interactive Pens](#)

#### **Related references**

[Projector Setup Settings - Extended Menu](#)

#### **Related tasks**

[Installing Batteries in the Pens](#)

## **Pen Calibration**

Calibration coordinates the position of the pen with the location of your cursor. You only need to calibrate the first time you use your projector's interactive features. Calibration results remain until you calibrate again.

Be sure to calibrate the pen before performing finger touch calibration (BrightLink 595Wi+).

If you notice positioning discrepancies after doing any of the following, calibrate again:

- Performing Keystone correction
- Adjusting the image size

- Using the Image Shift feature
- Moving the projector

**Note:** Move any pen you are not using away from the projection screen while calibrating.

[Calibrating Automatically](#)

[Calibrating Manually](#)

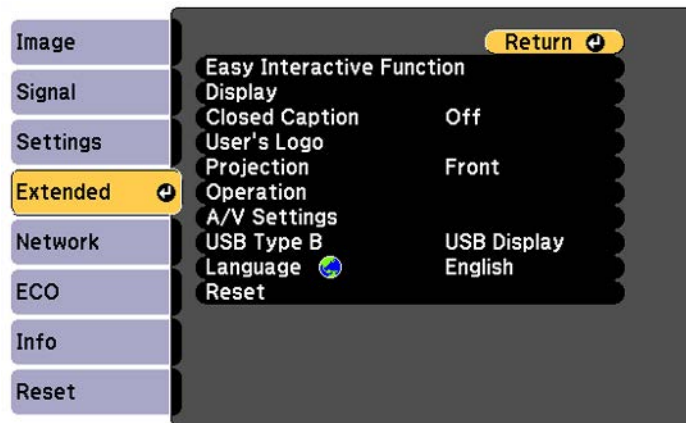
**Parent topic:** [Using the Interactive Pens](#)

### Calibrating Automatically

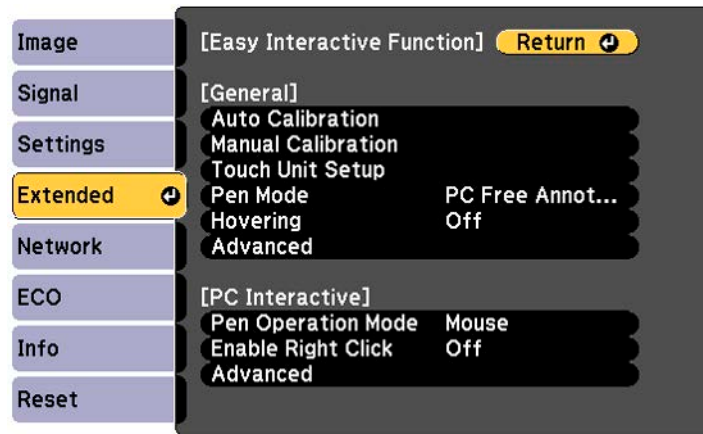
You do not need the pens or a computer for Auto Calibration.

**Note:** You can start Auto Calibration by pressing the **User** button on the remote control or by pressing the **Menu** button on the remote control as described here.

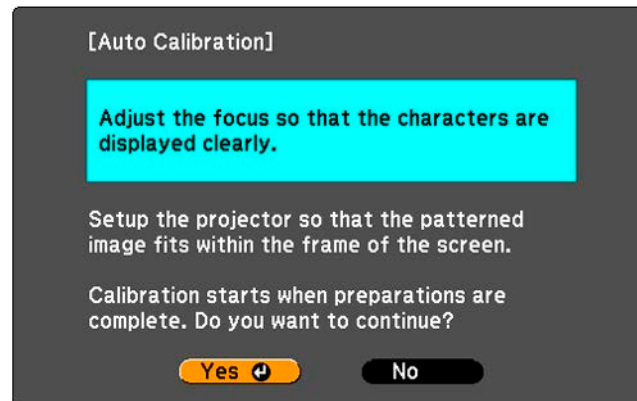
1. Press the **Menu** button, select the **Extended** menu, and press **Enter**.



2. Select the **Easy Interactive Function** setting and press **Enter**.



3. Select **Auto Calibration** and press **Enter**.



4. Adjust the image focus, if necessary.
5. Press **Enter** to select **Yes**.

A pattern appears then disappears, and the system is calibrated. If you see a message that calibration failed, you need to calibrate manually.

The cursor location and pen position should match after calibration. If not, you may need to calibrate manually.

**Parent topic:** [Pen Calibration](#)

**Related tasks**

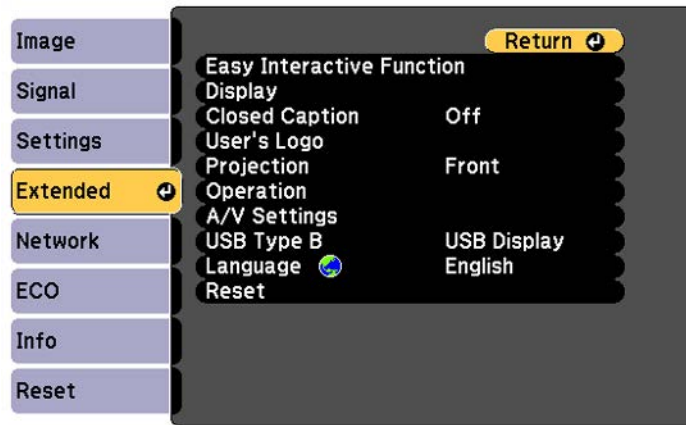
[Calibrating Manually](#)

[Focusing the Image](#)

**Calibrating Manually**

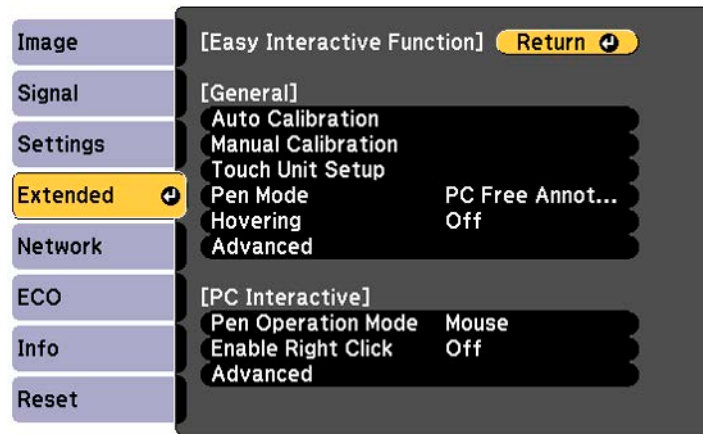
If the cursor location and pen position do not match after auto calibration, you can calibrate manually.

1. Press the **Menu** button, select the **Extended** menu, and press **Enter**.

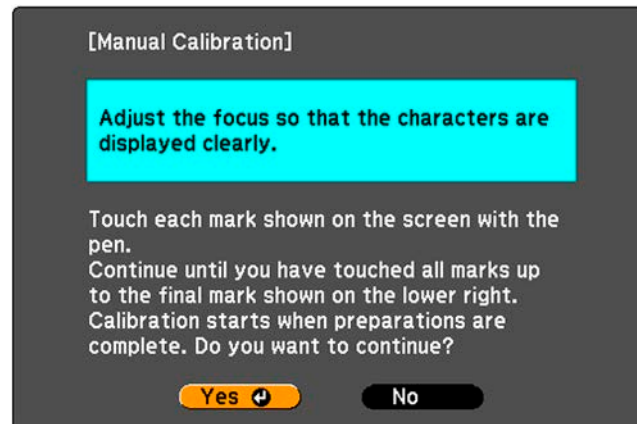




2. Select the **Easy Interactive Function** setting and press **Enter**.

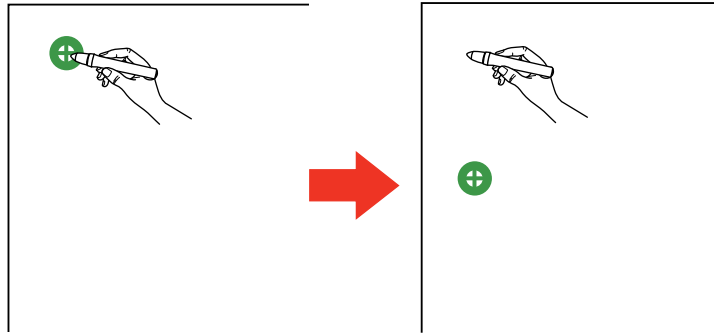


3. Select **Manual Calibration** and press **Enter**.

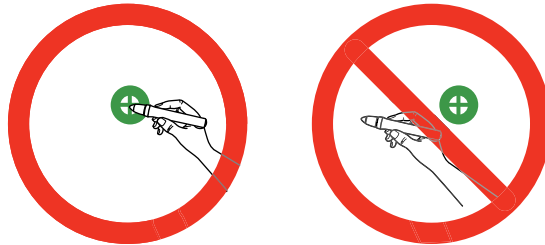


4. Adjust the image focus, if necessary.
5. Press **Enter** to select **Yes**.  
A flashing green circle appears in the upper left corner of your projected image.
6. Touch the center of the circle with the tip of the pen.

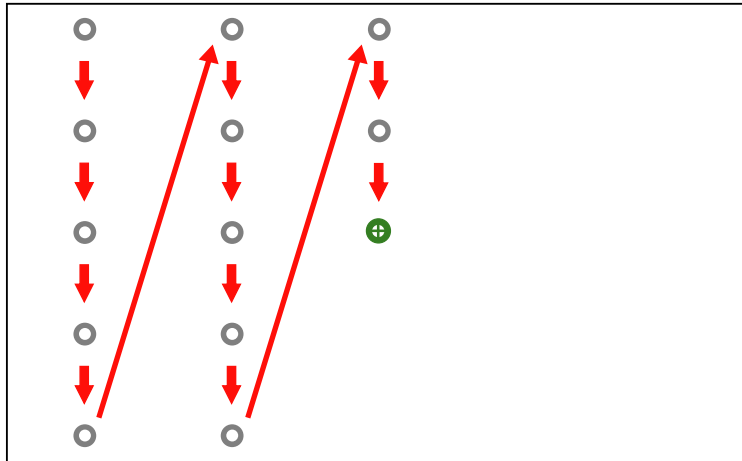
The circle disappears, and you see another circle below the first one.



**Note:** For the most accurate calibration, make sure you touch the center of the circle.



7. Touch the center of the next circle, then repeat. When you get to the bottom of the column, the next circle appears at the top of a new column.



**Note:** Make sure you are not blocking the signal between the pen and the interactive receiver (next to the projection window on the projector).

If you make a mistake, press the **Esc** button on the remote control to go back to the previous circle. To restart the calibration process, press and hold the **Esc** button for 2 seconds.

8. Continue until all of the circles disappear.

**Parent topic:** [Pen Calibration](#)

**Related tasks**

[Focusing the Image](#)

[Calibrating Automatically](#)

## Using Finger Touch Interactivity

You can use your finger to perform the same functions as the interactive pens when you install the Touch Unit (BrightLink 595Wi+).

**Note:** See the *Installation Guide* for detailed instructions on installing the Touch Unit and calibrating for finger touch interactivity.

[Touch Unit Safety Instructions](#)

[Calibrating for Finger Touch Interactivity](#)

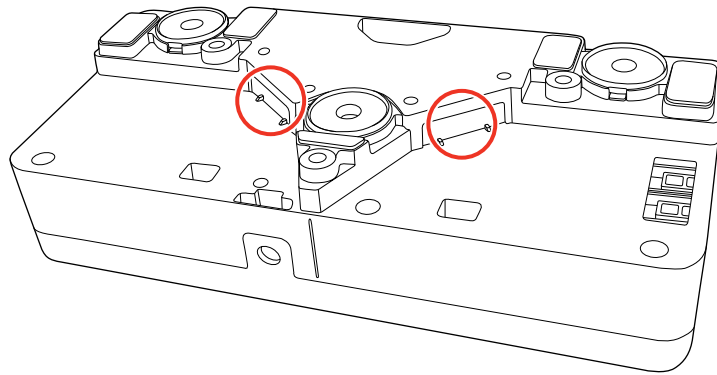
[Using Finger Touch Operations](#)

**Parent topic:** [Using the Interactive Features](#)

## Touch Unit Safety Instructions

The Touch Unit enables finger touch interactivity with your projector (BrightLink 595Wi+). Do not connect it to any other projectors or devices.

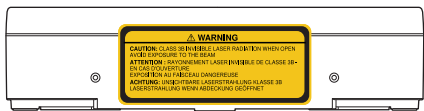
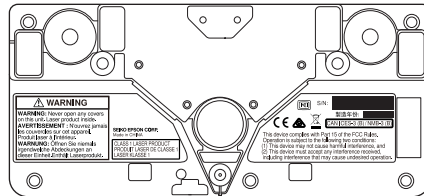
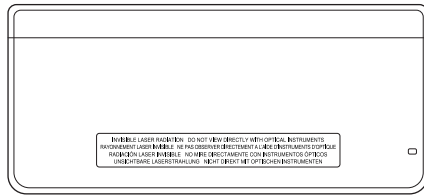
A built-in, high-power laser is emitted from the laser diffusion ports on the back of the Touch Unit.



Follow these precautions when using the Touch Unit and finger touch interactivity:

- Children using finger touch interactivity should always be accompanied by an adult.
- Never disassemble or modify the Touch Unit.
- Do not look into the laser diffusion ports on the back of the Touch Unit. The laser can damage your eyes. Extra care should be taken when children are present.
- Do not allow the laser light from the Touch Unit to pass through or be reflected by any optical devices, such as a magnifying glass or mirror. This could cause personal injury or fire.
- Do not view the laser light from the Touch Unit using an optical device such as an eye loupe, magnifying glass, or microscope, especially within 2.75 inches (70 mm) of the laser diffusion ports. This could damage your eyes.
- Unplug the projector from the electrical outlet and refer all repairs to qualified service personnel if any problems occur with the Touch Unit.

The Touch Unit is a Class 1 laser product that complies with IEC/EN60825-1:2007. The labels indicating the Class 1 laser product and warnings are located in the following areas on the Touch Unit:



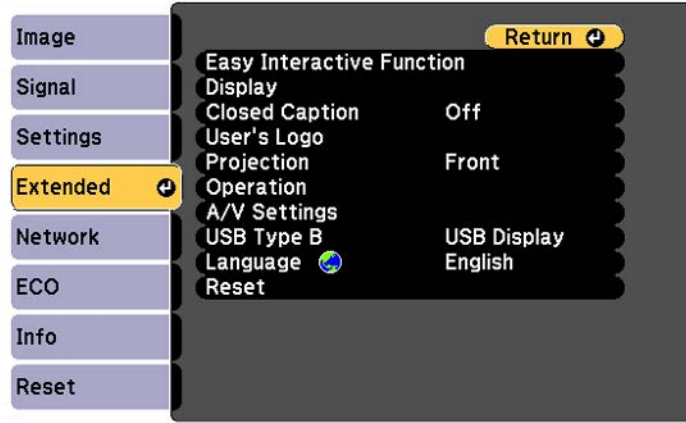
Parent topic: [Using Finger Touch Interactivity](#)

## Calibrating for Finger Touch Interactivity

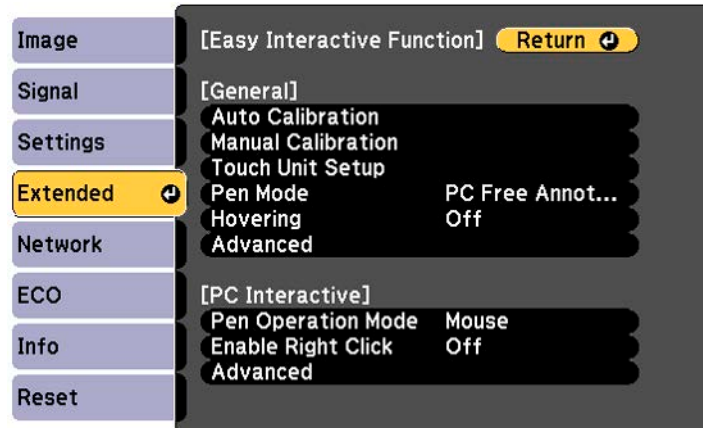
Finger touch calibration coordinates the positioning of your finger with the location of the cursor (BrightLink 595Wi+).

**Note:** Make sure you have calibrated the pens before calibrating for finger touch interactivity.

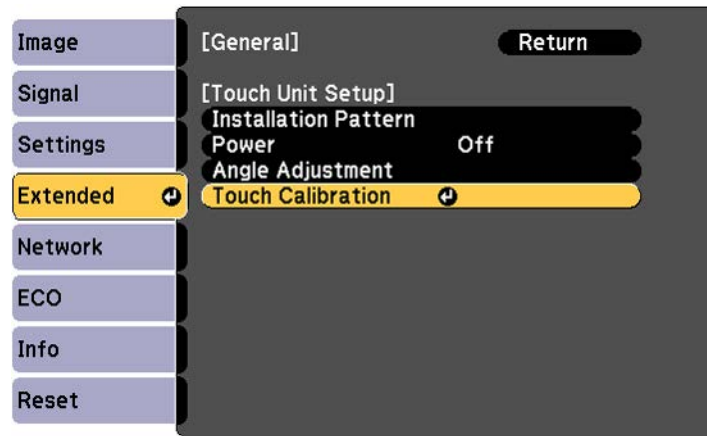
1. Press the **Menu** button, select the **Extended** menu, and press **Enter**.



2. Select the **Easy Interactive Function** setting and press **Enter**.

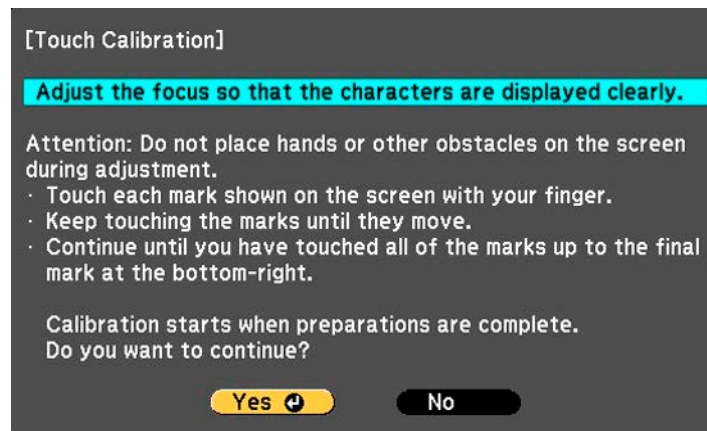


3. Select **Touch Unit Setup** and press **Enter**.



4. Select **Touch Calibration** and press **Enter**.

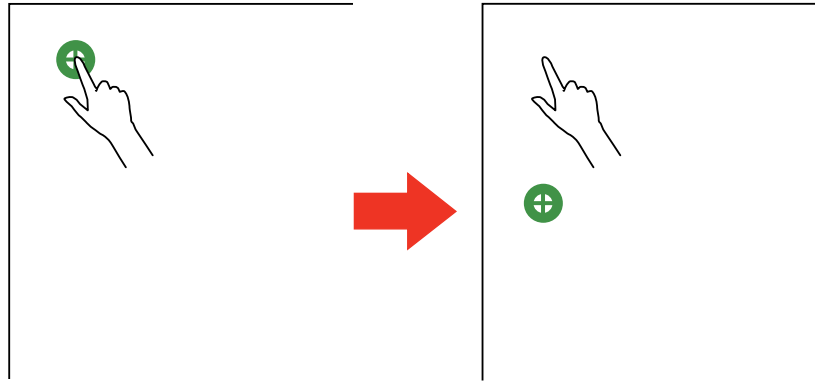
The following screen appears:



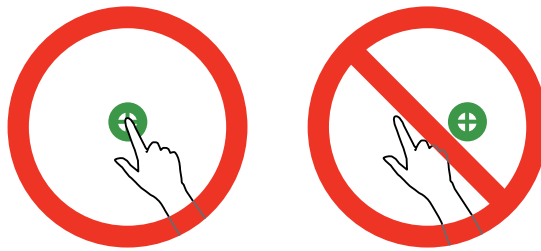
5. Adjust the image focus, if necessary.
6. Press **Enter** to select **Yes**.  
A flashing green circle appears in the upper left corner of your projected image.

7. Touch and hold the center of the circle with your finger until the circle disappears and another circle appears, then release it.

The circle disappears, and you see another circle below the first one.



**Note:** For the most accurate calibration, make sure you touch the center of the circle with the tip of your finger.

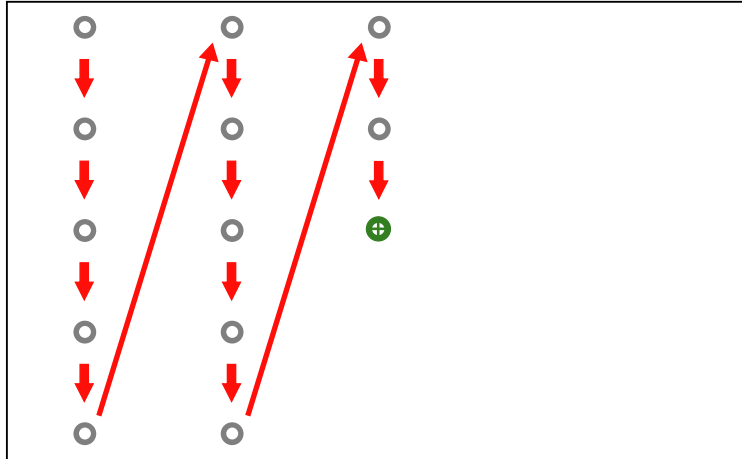


**Note:** Make sure you are not blocking the signal between your finger and the interactive receiver (next to the projection window on the projector).

8. Touch the center of the next circle with your finger and continue until all of the circles disappear.



When you get to the bottom of a column, the next circle appears at the top of a new column.



**Note:** If you make a mistake, press the **Esc** button on the remote control to go back to the previous circle. To restart the calibration process, press and hold the **Esc** button for 2 seconds.

9. If the cursor location and your finger position do not match, repeat these steps to calibrate again.

**Parent topic:** [Using Finger Touch Interactivity](#)

#### **Related tasks**

[Focusing the Image](#)

[Calibrating Automatically](#)

[Calibrating Manually](#)

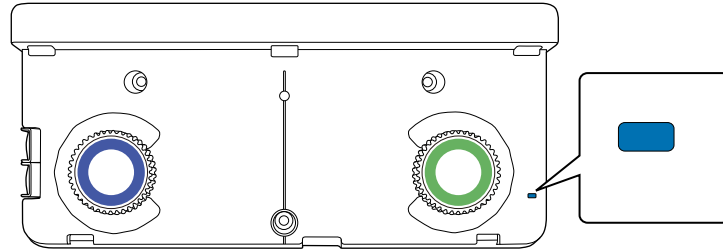
## **Using Finger Touch Operations**

You can use your finger to interact with the projected screen, just as you would use an interactive pen (BrightLink 595Wi+). You can use either a pen or your finger, or use both at the same time.

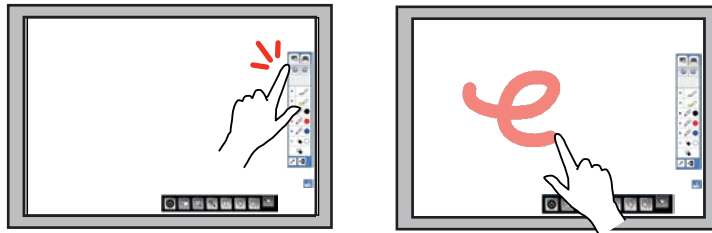
When performing touch operations with your finger, you can use two fingers in annotation and whiteboard modes.

1. Install the Touch Unit as described in the *Installation Guide*.
2. Calibrate the pens.
3. Adjust the angle of the Touch Unit as described in the *Installation Guide*.

4. Calibrate for finger touch interactivity.
5. Turn on your projector. This automatically turns on the Touch Unit also.  
The blue light on the Touch Unit remains lit.



6. To write or draw on the projection surface in annotation mode or whiteboard mode, do the following:



- To select a projected item, such as an icon, tap the projection surface with your finger.
- To draw on the projected screen, tap the projection surface with your finger and drag it as necessary.

7. To use your finger as a mouse in PC Interactive mode, do the following:



- To left-click, tap the board with your finger.
  - To double-click, tap twice with your finger.
  - To right-click, press the board with your finger for about 3 seconds.
  - To click and drag, press on and drag an item with your finger.
  - To scroll, drag your finger on the screen.
8. If your operating system supports these functions, you can also do the following:
- To zoom in or out, touch an item using two fingers and either move your fingers away from each other (zoom in) or toward each other (zoom out).
  - To rotate an image, touch the image with your fingers and rotate your hand.
  - To drag up or down on a page, or move backward or forward in a browser window, use swiping gestures or flicks.

**Note:** Finger touch operations may not work correctly with long or artificial nails, or fingers wearing bandages. If your fingers are too close together or crossed, or your sleeve touches the screen, finger touch may not be recognized. Some operating systems may not support gestures.

**Parent topic:** [Using Finger Touch Interactivity](#)

#### **Related references**

[Touch Unit Safety Instructions](#)

#### **Related tasks**

[Calibrating for Finger Touch Interactivity](#)

[Calibrating Automatically](#)

[Calibrating Manually](#)

## Using BrightLink With a Computer

You can connect a computer to the projector and install the software from the CD labeled "Epson Projector Software for Easy Interactive Function." You can then do the following:

- Use the pens or your finger (BrightLink 595Wi+) as a mouse to control your computer
- Use the Easy Interactive Tools software to annotate with both pens or a combination of pen and finger touch (BrightLink 595Wi+) at the same time

**Note:** See the online *Easy Interactive Tools Operation Guide* for detailed information.

- Save and print your annotations
- Use the Tablet PC input panel in Windows 8.x, Windows 7, or Windows Vista
- Use Ink Tools for annotation in Microsoft Office applications

[Adjusting the Pen Operation Area](#)

[Easy Interactive Tools](#)

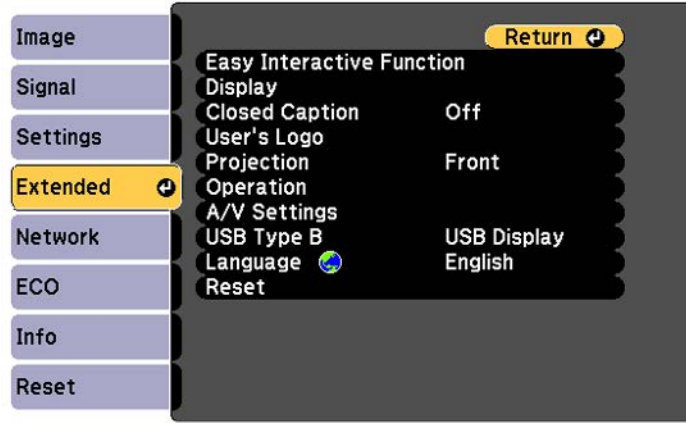
**Parent topic:** [Using the Interactive Features](#)

### Adjusting the Pen Operation Area

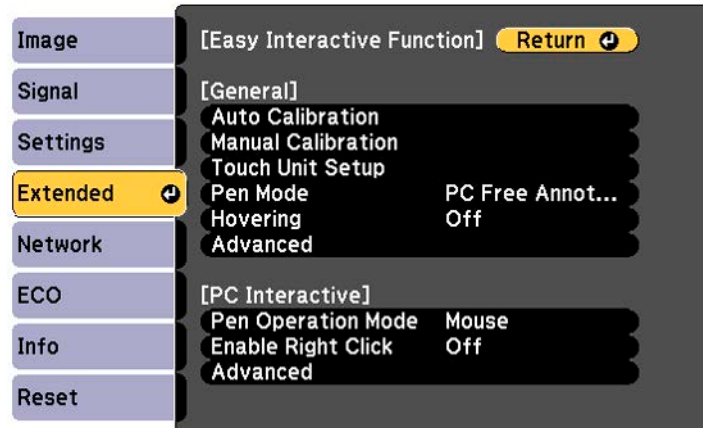
If you connect a different computer or adjust the computer's resolution, the pen operation area is adjusted automatically to match your mouse pointer position. If you notice that the pen position is incorrect when using PC Interactive mode, you can adjust the pen area manually.

1. Project your computer's desktop.

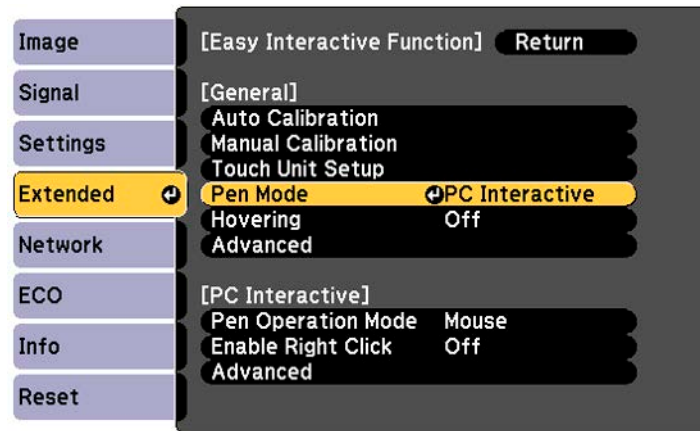
2. Press the **Menu** button, select the **Extended** menu, and press **Enter**.



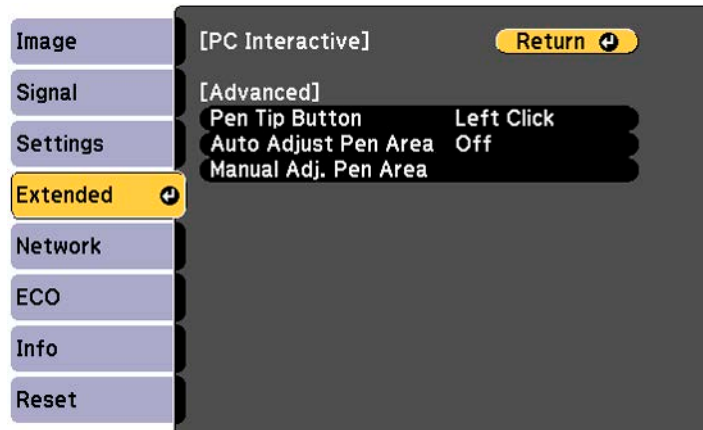
3. Select the **Easy Interactive Function** setting and press **Enter**.



4. Set the **Pen Mode** setting to **PC Interactive**.

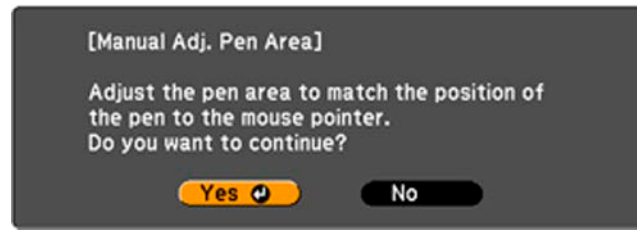


5. Select **Advanced** in the PC Interactive section and press **Enter**.



6. Select **Manual Adj. Pen Area** and press **Enter**.

You see this screen:



7. Press **Enter** to select **Yes**.  
The mouse pointer moves toward the top left corner.
8. When the mouse pointer stops at the top left corner of the image, touch the tip of the pointer with the interactive pen.  
The mouse pointer moves toward the bottom right corner.
9. When the mouse pointer stops at the bottom right corner of the image, touch the tip of the pointer with the interactive pen.

**Parent topic:** [Using BrightLink With a Computer](#)

## Easy Interactive Tools

Your projector came with a CD containing the Easy Interactive Tools software for use with a computer. Easy Interactive Tools lets you use your interactive pen as a mouse to navigate, select, scroll, draw, save, and interact with projected content from your computer.

These two modes are available:

- Annotation (interactive) mode displays the toolbar on the projected image and lets you use the pen as a mouse to open applications, access links, and operate scroll bars, for example (using one pen at a time). You can also annotate whatever is displayed from your computer (using both pens at the same time).
- Whiteboard mode lets you project on one of 3 solid colors or 6 background patterns, and use the toolbar to write or draw on the background. You can also import images from your computer or a document camera. In full screen whiteboard mode, two people can use the pens at the same time.

**Note:** For detailed instructions on using the Easy Interactive Tools software, see the online *Easy Interactive Tools Operation Guide* or the online help.

Parent topic: [Using BrightLink With a Computer](#)

## Windows Pen Input and Ink Tools

If you are using Windows 8.x, Windows 7, or Windows Vista, you can use the pen input and Ink tools to add input and annotations to your work. You can also use these features over a network when you set the interactive features to be available on your network. See the *EasyMP Network Projection Operation Guide* for instructions on setting up your computer for network projection.

[Enabling Windows Pen Input and Ink Tools](#)

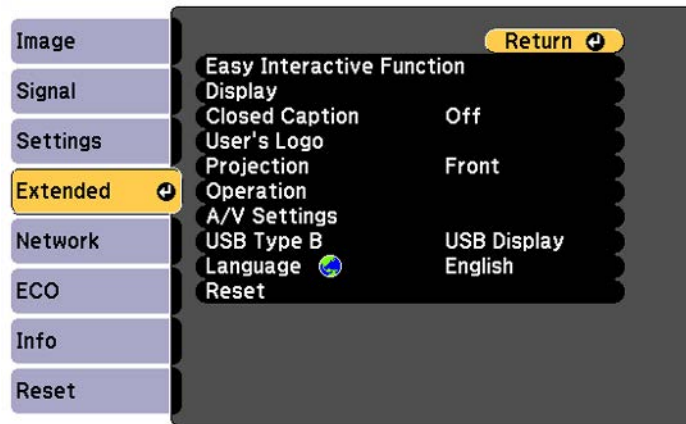
[Using Windows Pen Input and Ink Tools](#)

Parent topic: [Using the Interactive Features](#)

## Enabling Windows Pen Input and Ink Tools

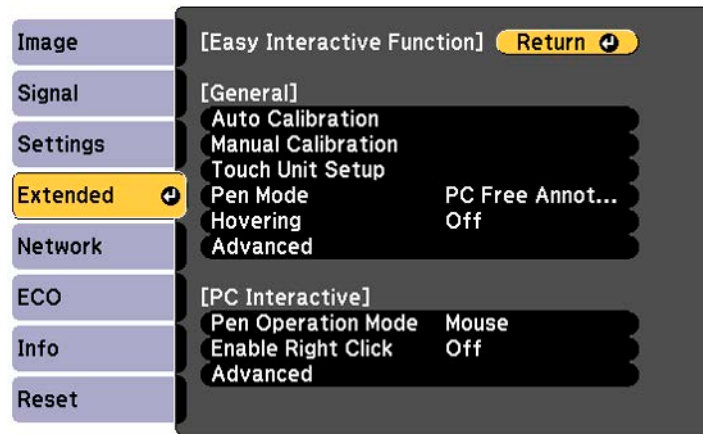
To use the pen input and Ink tools in Windows 8.x, Windows 7, or Windows Vista, you need to adjust the pen operation mode in your projector's menus.

1. Press the **Menu** button, select the **Extended** menu, and press **Enter**.

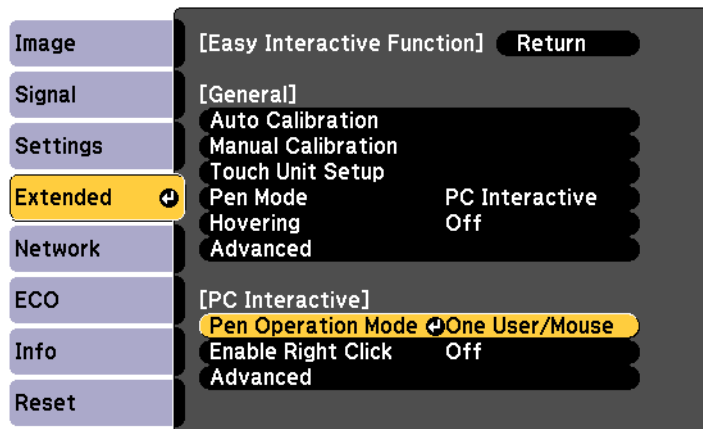




2. Select the **Easy Interactive Function** setting and press **Enter**.



3. Select **Pen Operation Mode** and press **Enter**.



4. Select one of the following:
- **One User/Pen** (BrightLink 575Wi+/585Wi+)
  - **Mode 1** or **Mode 2** when using Ink tools (BrightLink 595Wi+); this also lets you use Windows multi-touch features

- **Mode 2** when using pen input (BrightLink 595Wi+)


**Parent topic:** [Windows Pen Input and Ink Tools](#)

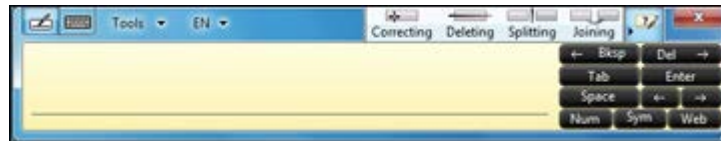
## Using Windows Pen Input and Ink Tools

If you are using Windows 8.x, Windows 7, or Windows Vista, you can add handwritten input to your work and convert it to text.

If you have Microsoft Office 2003 or later, you can also use the Ink function to add handwritten notes to a Word document, Excel spreadsheet, or PowerPoint presentation.

**Note:** Option names for the annotation functions may vary depending on your version of Microsoft Office.

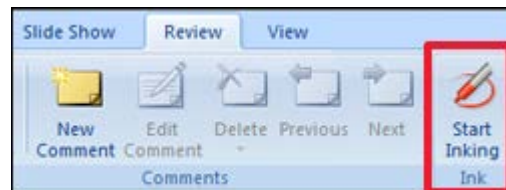
- To open the Touch Keyboard in Windows 8.x, right-click or tap-and-hold on the Taskbar, and select **Toolbars > Touch Keyboard**. Select the keyboard icon on the screen and select the pen icon.
- To open the Tablet PC input panel in Windows 7 or Windows Vista, select  > **All Programs > Accessories > Tablet PC > Tablet PC Input Panel**.



You can write in the box using the interactive pen or your finger (BrightLink 595Wi+), and select from a variety of options to edit and convert the text.

- To add Ink annotations in Microsoft Office applications, select the **Review** menu, and select **Start Inking**.

**Note:** In Microsoft Word or Excel, select the **Insert** tab and select **Start Inking**.



- To annotate your PowerPoint slides in Slideshow mode, press the button on the side of the interactive pen or press the projection surface with your finger for about 3 seconds, and select **Pointer Options > Pen** from the pop-up menu.

**Note:** This also works in Windows XP Tablet PC Edition.

For more information about these features, see Windows Help.

**Parent topic:** [Windows Pen Input and Ink Tools](#)

## Using BrightLink Without a Computer

You can use the pens or your finger (BrightLink 595Wi+) to write or draw on the projection surface simultaneously without connecting a computer (PC Free annotation). This lets you annotate images from a document camera, iPad, DVD player, or other source.

These two modes are available:

- Annotation mode displays the built-in toolbar on whatever image is being projected from a document camera, iPad, or other source.
- Whiteboard annotation mode lets you project a white or black screen or one of 4 background patterns, and use the toolbar to write or draw as you would on a chalkboard or dry erase board.

[Using PC Free Annotation](#)

[Built-in Tools for Use Without a Computer](#)

[Using the Built-in Whiteboard Annotation Mode](#)

[Changing Pen Width and Color Using the Built-in Toolbar](#)


[Projector Control Toolbar](#)

**Parent topic:** [Using the Interactive Features](#)


## Using PC Free Annotation

You can use either pen with the built-in toolbar, both pens at the same time, your finger (BrightLink 595Wi+), or a combination of both pen and finger (BrightLink 595Wi+).

1. Press one of the Source buttons on the remote control to select the source for the image you want to annotate. If you simply want to use a blank screen, select another unused source.
2. To activate the toolbar, tap the projection surface with the pen or your finger (BrightLink 595Wi+).


You see  arrow icons on the left and right side of the projected image.

**Note:** The toolbar arrows disappear if they are not used. To make them reappear, tap the projection surface with the pen or your finger (BrightLink 595Wi+).

3. To display the toolbar, select one of the  arrows.

**Note:** You can use the pen or your finger (BrightLink 595Wi+) to move the arrows up or down.

4. To close the toolbar, select the  icon at the bottom of the toolbar.

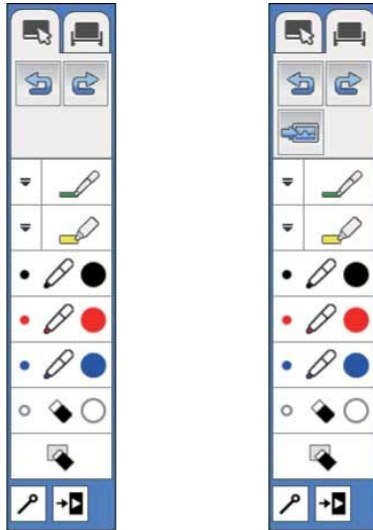
**Note:** If you want to hide the toolbar automatically after drawing, select the  icon at the bottom of the toolbar.








**Parent topic:** [Using BrightLink Without a Computer](#)










## Built-in Tools for Use Without a Computer

The built-in toolbar is embedded in the projector and provides fewer functions than Easy Interactive Tools. For example, you cannot save your work with the built-in toolbar. If you want to save, connect a computer to the projector and use Easy Interactive Tools.

In the following illustration, the annotation mode tools are shown on the left, and the whiteboard annotation mode tools on the right:





	Switch to annotation mode
	Switch to whiteboard annotation mode
	Undo the last annotation
	Redo the last undo
	Select a white or black background or one of 4 patterns (whiteboard mode only)
	Change custom pen color and width
	Write or draw free-form lines with custom pen

	Change highlighter pen color
	Write or draw free-form lines with transparent highlighter pen
	Black pen (fine point on left, thick on right)
	Red pen (fine point on left, thick on right)
	Blue pen (fine point on left, thick on right)
	Eraser (thin width on left, thick on right)
	Clear all annotations
	Hide the toolbar after each annotation
	Close the toolbar



Parent topic: [Using BrightLink Without a Computer](#)

## Using the Built-in Whiteboard Annotation Mode

In whiteboard annotation mode, you can project a solid or patterned background, and then write or draw on it as you would on a chalkboard or dry erase board.


1. Select the  Whiteboard tool on the built-in toolbar.  
You see a white background.
2. If you want to change the background, do the following:
  - Select the  Background tool.
  - Select a black background or one of 4 different patterns.
  - Select the right arrow icon to close the selection window.

3. Do one of the following to write or draw on the background.

- To erase, select the  Eraser tool.
- To clear the whole screen, select the  Clear all tool.




**Parent topic:** [Using BrightLink Without a Computer](#)

## Changing Pen Width and Color Using the Built-in Toolbar

When you use the  custom Pen or highlighter tools, you can select different colors and line widths.

**Note:** You can also select the Black, Red, or Blue pen on the toolbar, and select the small circle on the left of the pen for a thin line, or the large circle on the right for a thick line.

**Note:** When multiple users draw on the projected screen using multiple pens, you can select different colors and line widths for each pen. When using touch operations (BrightLink 595Wi+), all users share the same color and line width.

1. Select the  arrow next to the  custom Pen or  Highlighter pen on the toolbar.
2. Select the color and line width you want.
3. Select the right arrow icon to close the selection window.


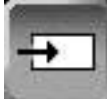






**Parent topic:** [Using BrightLink Without a Computer](#)

## Projector Control Toolbar

The projector control toolbar lets you control the projector with your pen or finger (BrightLink 595Wi+) from the projected screen just as you would using the remote control.

If your network device is connected to the projector using EasyMP Multi PC Projection or Epson iProjection, you can also use the toolbar to select the network device from which you want to project.



	Turn off the projector
	Change the image source using a displayed list. (To close the image source list, select the arrow icon at the bottom of the list.)
	Zoom into and out of the image
	Turn off the picture and sound
	Pause video action
	Decrease the volume
	Increase the volume
	Close the projector control toolbar

**Parent topic:** [Using BrightLink Without a Computer](#)

**Related tasks**

[Turning On the Projector](#)

[Controlling the Volume with the Volume Buttons](#)




### Starting a PC Free Movie Presentation

### Resizing the Image with the Wide and Tele Buttons

### Selecting an Image Source

If you have connected devices to the projector via a network, you can select to project an image from up to 50 of those devices using the projector control toolbar. You can select the image source from computers that are running EasyMP Multi PC Projection, and smartphones or tablets that are running Epson iProjection.

1. Select the  icon on the projector control toolbar.  
An image source list appears.
2. Select the **Participant List** option.



You see a list of available devices.

3. Select the user name for the device from which you want to project.  
The icon next to a user name indicates the currently selected source.



**Note:** Select **Refresh** to update the user list.

4. Select **Return**.  
You see the selected user's screen image.

**Parent topic:** [Projector Control Toolbar](#)

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# Adjusting the Menu Settings

Follow the instructions in these sections to access the projector menu system and change projector settings.

[Using the Projector's Menus](#)

[Image Quality Settings - Image Menu](#)

[Input Signal Settings - Signal Menu](#)

[Projector Feature Settings - Settings Menu](#)

[Projector Setup Settings - Extended Menu](#)

[Projector Network Settings - Network Menu](#)

[Projector Setup Settings - ECO Menu](#)

[Projector Information Display - Info Menu](#)

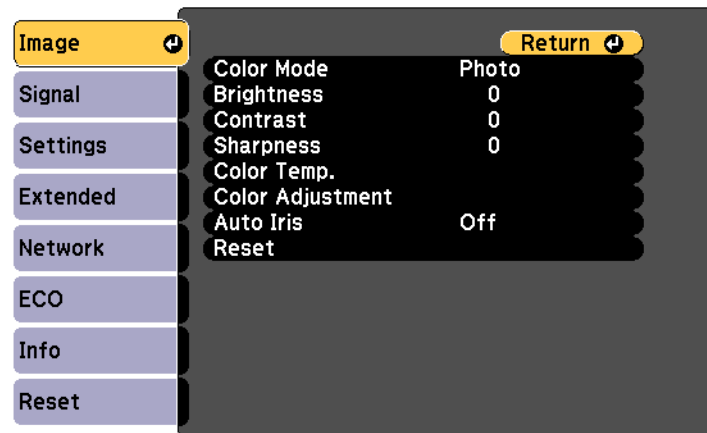
[Projector Reset Options - Reset Menu](#)

## Using the Projector's Menus

You can use the projector's menus to adjust the settings that control how your projector works. The projector displays the menus on the screen.

1. Press the **Menu** button on the control panel or remote control.

You see the menu screen displaying the Image menu settings.



2. Press the up or down arrow buttons to move through the menus listed on the left. The settings for each menu are displayed on the right.

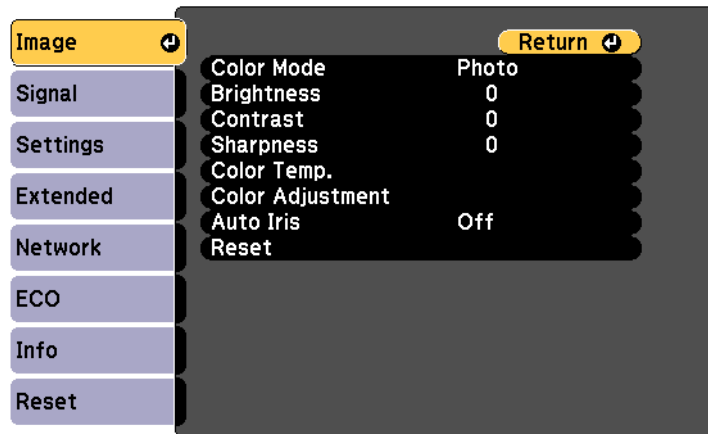
**Note:** The available settings depend on the current input source.

3. To change settings in the displayed menu, press **Enter**.
4. Press the up or down arrow button to move through the settings.
5. Change the settings using the buttons listed on the bottom of the menu screens.
6. To return all the menu settings to their default values, select **Reset**.
7. When you finish changing settings on a menu, press **Esc**.
8. Press **Menu** or **Esc** to exit the menus.

**Parent topic:** [Adjusting the Menu Settings](#)

## Image Quality Settings - Image Menu

Settings on the Image menu let you adjust the quality of your image for the input source you are currently using. The available settings depend on the currently selected input source.



To change settings for an input source, make sure the source is connected and select that source.

Setting	Options	Description
<b>Color Mode</b>	See the list of available Color Modes	Adjusts the vividness of image colors for various image types and environments
<b>Brightness</b>	Varying levels available	Lightens or darkens the overall image
<b>Contrast</b>	Varying levels available	Adjusts the difference between light and dark areas of the image
<b>Color Saturation</b>	Varying levels available	Adjusts the intensity of the image colors
<b>Tint</b>	Varying levels available	Adjusts the balance of green to magenta tones in the image
<b>Sharpness</b>	Varying levels available	Adjusts the sharpness or softness of image details
<b>Color Temp. (color temperature)</b>	Varying levels available	Sets the overall color tone. Lower values tint the image red, and higher values tint the image blue.
<b>Color Adjustment</b>	Slider bars for each color	Adjusts the intensity of individual hues in the image
<b>Auto Iris</b>	<b>On</b> <b>Off</b>	Adjusts the projected luminance based on the image brightness when certain Color Modes are selected

**Note:** The **Brightness** setting does not affect lamp brightness. To change the lamp brightness mode, use the **Power Consumption** setting.

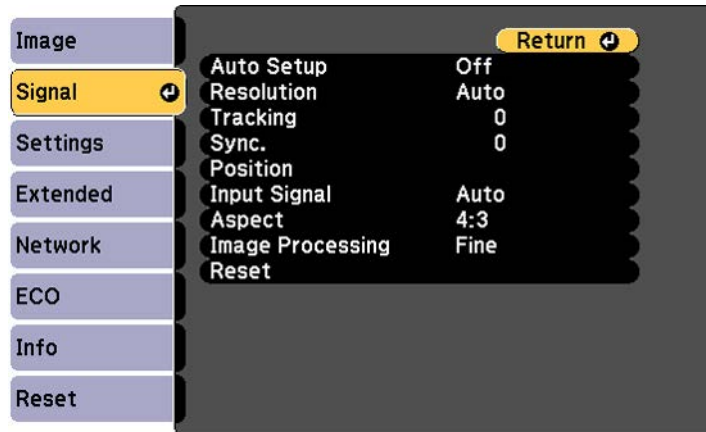
**Parent topic:** [Adjusting the Menu Settings](#)

**Related references**

[Available Color Modes](#)

## Input Signal Settings - Signal Menu

Normally the projector detects and optimizes the input signal settings automatically. If you need to customize the settings, you can use the Signal menu. The available settings depend on the currently selected input source.



**Note:** You can restore the default settings of the **Position**, **Tracking**, and **Sync** settings by pressing the **Auto** button on the remote control.

To change settings for an input source, make sure the source is connected and select that source.

Setting	Options	Description
<b>Auto Setup</b>	<b>On</b> <b>Off</b>	Automatically optimizes computer image quality (when On)
<b>Resolution</b>	<b>Auto</b> <b>Wide</b> <b>Normal</b>	Sets the input signal resolution if not detected automatically using the <b>Auto</b> option
<b>Tracking</b>	Varying levels available	Adjusts signal to eliminate vertical stripes in computer images

Setting	Options	Description
<b>Sync.</b>	Varying levels available	Adjusts signal to eliminate fuzziness or flickering in computer images
<b>Position</b>	Up, down, left, right	Adjusts the image location on the screen
<b>Progressive</b>	<b>Off</b> <b>Video</b> <b>Film/Auto</b>	Sets whether to convert interlaced-to-progressive signals for certain video image types <b>Off:</b> for fast-moving video images <b>Video:</b> for most video images <b>Film/Auto:</b> for movies, computer graphics, and animation
<b>Noise Reduction</b>	<b>Off</b> <b>NR1</b> <b>NR2</b>	Reduces flickering in analog images in two levels
<b>HDMI Video Range</b>	<b>Auto</b> <b>Normal</b> <b>Expanded</b>	Sets the video range to match the setting of the device connected to the HDMI input port <b>Auto:</b> detects the video range automatically <b>Normal:</b> normally for images from a device other than a computer; can also be selected if the black areas of the image are too bright <b>Expanded:</b> normally for images from a computer; can also be selected if the image is too dark

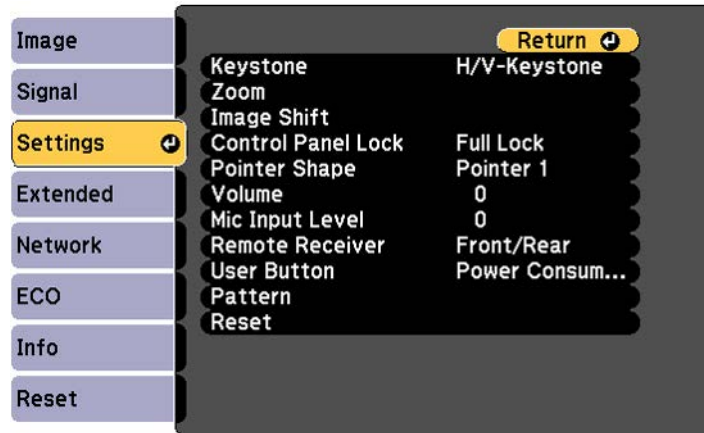
Setting	Options	Description
<b>Input Signal</b>	<b>Auto</b> <b>RGB</b> <b>Component</b>	Specifies the signal type from input sources connected to computer ports  <b>Auto:</b> detects signals automatically <b>RGB:</b> corrects color for computer/RGB video inputs <b>Component:</b> corrects color for component video inputs
<b>Video Signal</b>	<b>Auto</b> Various video standards	Specifies the signal type from the input sources connected to the video ports  <b>Auto:</b> detects signals automatically
<b>Aspect</b>	See the list of available aspect ratios	Sets the aspect ratio (width-to-height ratio) for the selected input source
<b>Overscan</b>	<b>Auto</b> <b>Off</b> 4% 8%	Changes the projected image ratio to make the edges visible by a selectable percentage or automatically
<b>Image Processing</b>	<b>Fine</b> <b>Fast</b>	Adjusts image processing speed/quality

Parent topic: [Adjusting the Menu Settings](#)



## Projector Feature Settings - Settings Menu

Options on the Settings menu let you customize various projector features.



Setting	Options	Description
<b>Keystone</b>	<b>H/V Keystone</b> <b>Quick Corner</b>	Adjusts image shape to rectangular (horizontally and vertically)  <b>H/V Keystone:</b> lets you manually correct horizontal and vertical sides  <b>Quick Corner:</b> select to correct image shape and alignment using an on-screen display
<b>Zoom</b>	Varying levels available	Adjusts the size of the projected image
<b>Image Shift</b>	Varying positions available	Adjusts the position of the projected image

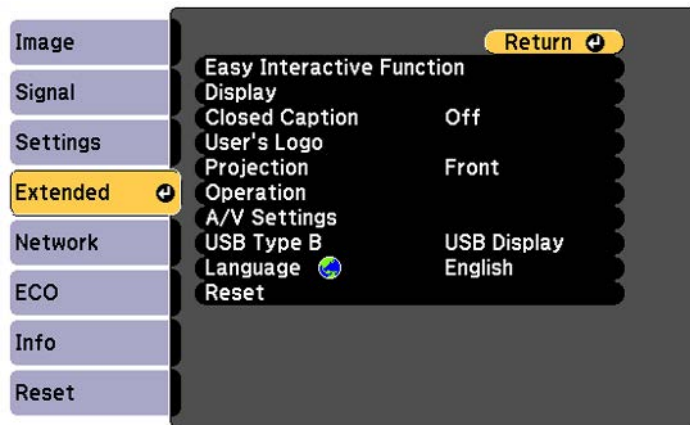
Setting	Options	Description
<b>Control Panel Lock</b>	<b>Full Lock</b> <b>Partial Lock</b> <b>Off</b>	Controls projector button locking to secure the projector  <b>Full Lock:</b> locks all buttons <b>Partial Lock:</b> locks all buttons except the power button <b>Off:</b> no buttons locked
<b>Pointer Shape</b>	Three shapes available	Changes the shape of the remote control pointer feature
<b>Volume</b>	Varying levels available	Adjusts the volume of projector's speaker system or external speakers
<b>Mic Input Level</b>	Varying levels available	Adjusts the volume of the projector's speaker system when you use a connected microphone
<b>Remote Receiver</b>	<b>Front/Rear</b> <b>Front</b> <b>Rear</b> <b>Off</b>	Limits reception of remote control signals by the selected receiver; <b>Off</b> turns off all receivers
<b>User Button</b>	<b>Power Consumption</b> <b>Info</b> <b>Progressive</b> <b>Closed Caption</b> <b>Test Pattern</b> <b>Resolution</b> <b>Mic Input Level</b> <b>Pattern Display</b> <b>Auto Calibration</b>	Assigns a menu option to the <b>User</b> button on the remote control for one-touch access

Setting	Options	Description
Pattern	<b>Pattern Display</b> <b>Pattern Type</b> <b>User Pattern</b> <b>Test Pattern</b>	Selects various pattern display options  <b>Pattern Display:</b> lets you display the selected pattern type on the screen to aid in presentation  <b>Pattern Type:</b> selects the type of grid or line pattern to display  <b>User Pattern:</b> captures a projected screen and saves it as a pattern for display  <b>Test Pattern:</b> displays a test pattern to assist in focusing and zooming the image and correcting image shape

Parent topic: [Adjusting the Menu Settings](#)

## Projector Setup Settings - Extended Menu

Settings on the Extended menu let you customize various projector setup features that control its operation.



## Easy Interactive Function Settings

Setting	Options	Description
<b>General</b> Easy Interactive Function settings		
<b>Auto Calibration</b> <b>Manual Calibration</b>	—	<b>Auto Calibration</b> and <b>Manual Calibration</b> : start calibration for pen operations
<b>Touch Unit Setup</b> (BrightLink 595Wi+)	<b>Installation Pattern</b> <b>Power</b> <b>Angle Adjustment</b> <b>Touch Calibration</b>	Selects settings for the Touch unit  <b>Installation Pattern</b> : displays reference points to help you determine the installation position of the Touch Unit  <b>Power</b> : turns on the Touch Unit power  <b>Angle Adjustment</b> : performs angle adjustment for laser diffusion  <b>Touch Calibration</b> : performs calibration for finger touch operations
<b>Pen Mode</b>	<b>PC Free Annotation</b> <b>PC Interactive</b>	Selects the mode for the interactive pens
<b>Hovering</b>	On Off	Turns the pen hovering feature on and off; when set to <b>On</b> , the pointer follows the pen tip as you hover it over the screen and move it around.

Setting	Options	Description
<b>Advanced</b>	<b>Distance of Projectors</b> <b>Sync of Projectors</b> <b>Wired Sync Mode</b> <b>Pen Button Function</b> <b>Confirm Clear Screen</b> <b>Color Palette</b>	Selects various settings for interactive features  <b>Distance of Projectors, Sync of Projectors, and Wired Sync Mode:</b> let you adjust features for using multiple projectors of the same model in the same room  <b>Pen Button Function:</b> sets the pen to act as an eraser  <b>Confirm Clear Screen:</b> lets you display a confirmation screen before clearing all of the content  <b>Color Palette:</b> lets you choose a different palette if certain colors are difficult to see
<b>PC Interactive</b> Easy Interactive Function settings		
<b>Pen Operation Mode</b>	<b>Mode 1</b> <b>Mode 2</b> <b>Mode 3</b>	Selects the operating system version for pen operations  <b>Mode 1:</b> when using Windows XP or earlier  <b>Mode 2:</b> when using OS X, or Windows Vista or later  <b>Mode 3 :</b> when using Linux
<b>Enable Right Click</b>	On Off	Lets you use a long pen press or finger press (BrightLink 595Wi+) as a right-click operation when using mouse mode

Setting	Options	Description
<b>Advanced</b>	<b>Pen Tip Button</b> <b>Auto Adjust Pen Area</b> <b>Manual Adj. Pen Area</b>	Let you select pen operation and adjustment options  <b>Pen Tip Button:</b> assign either <b>Right Click</b> or <b>Left Click</b> to the pen tip button  Select either <b>Auto Adjust Pen Area</b> or <b>Manual Adj. Pen Area</b> as the pen area adjustment option

**Other Extended Settings**

Setting	Options	Description
<b>Display</b>	<b>Messages</b> <b>Display Background</b> <b>Startup Screen</b> <b>A/V Mute</b> <b>Toolbars</b> <b>Pen Mode Icon</b> <b>Projector Control</b>	Selects various display options <b>Messages:</b> controls whether messages are displayed on the screen <b>Display Background:</b> selects the screen color or logo to display when no signal is received <b>Startup Screen:</b> controls whether a special screen appears when the projector starts up <b>A/V Mute:</b> selects the screen color or logo to display when A/V Mute is turned on <b>Toolbar Tab:</b> controls whether the tab is always displayed in annotation mode <b>Pen Mode Icon:</b> controls the display and position of the pen icon in interactive computer mode <b>Projector Control:</b> controls where the projector control toolbar is displayed on the screen
<b>Closed Caption</b>	<b>Off</b> <b>CC1</b> <b>CC2</b>	Controls use of closed captions and selects the closed caption type (closed captions are only visible for NTSC signals connected through the <b>S-Video</b> or <b>Video</b> ports)
<b>User's Logo</b>	–	Creates a screen that the projector displays to identify itself and enhance security

Setting	Options	Description
<b>Projection</b>	<b>Front</b> <b>Front/Upside Down</b> <b>Rear</b> <b>Rear Upside Down</b>	Selects the way the projector faces the screen so the image is oriented correctly
<b>Operation</b>	<b>Direct Power On</b> <b>High Altitude Mode</b> <b>Startup Source Search</b> <b>Monitor Out Port</b>	Selects various operation options <b>Direct Power On:</b> lets you turn on the projector without pressing the power button <b>High Altitude Mode:</b> regulates the projector's operating temperature at altitudes above 4921 feet (1500 m) <b>Startup Source Search:</b> automatically detects the image signal that is input when the projector is turned on <b>Monitor Out Port:</b> specifies the function of the Monitor Out/Computer2 port



Setting	Options	Description
<b>A/V Settings</b>	<b>A/V Output</b> <b>Audio Output</b> <b>HDMI1 Audio Output</b> <b>HDMI2 Audio Output</b>	<p>Selects the following when the projector is in standby mode (turned off):</p> <p><b>A/V Output:</b> The <b>Always On</b> setting indicates that the projector output audio and video signals even while it is standby mode. This setting is only available when <b>Standby Mode</b> is set to <b>Communication On</b>.</p> <p><b>Audio Output:</b> Selects the audio input port when projecting images from the <b>Computer1</b>, <b>Computer2</b>, <b>S-Video</b>, <b>Video</b>, and <b>USB-A</b> ports.</p> <p><b>HDMI1 Audio Output</b> and <b>HDMI 2 Audio Output:</b> Selects which Audio port provides audio output when viewing images from the <b>HDMI 1</b> and <b>HDMI 2</b> ports on the projector.</p>

Setting	Options	Description
<b>USB Type B</b>	<b>Easy Interactive Function</b> <b>USB Display/Easy Interactive Function</b> <b>Wireless Mouse/USB Display</b>	Selects what happens when you connect your computer to the projector's <b>USB-B</b> port <b>Easy Interactive Function:</b> lets you use the interactive pens with your computer <b>USB Display/Easy Interactive Function:</b> lets you display your computer's image through the USB port and use the interactive pens with your computer <b>Wireless Mouse/USB Display:</b> lets you use the wireless mouse feature and display your computer's image through the USB port (interactivity not available)
<b>Language</b>	Various languages available	Selects the language for projector menu and message displays (not changed by <b>Reset</b> option)

Parent topic: [Adjusting the Menu Settings](#)

**Related tasks**

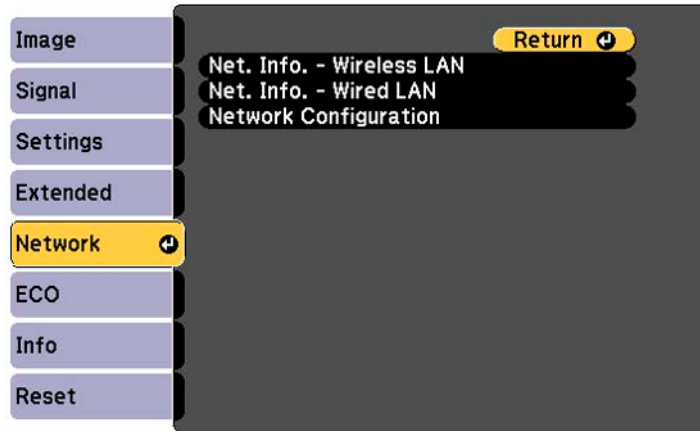
[Calibrating Automatically](#)

[Calibrating Manually](#)

[Calibrating for Finger Touch Interactivity](#)

## Projector Network Settings - Network Menu

Settings on the Network menu let you view network information and set up the projector for monitoring and control over a network.



Setting	Options	Description
<b>Net. Info - Wireless LAN</b>	<b>Connection mode</b> <b>Antenna level</b> <b>Projector Name</b> <b>DHCP</b> <b>IP Address</b> <b>Subnet Mask</b> <b>Gateway Address</b> <b>MAC Address</b>	Displays wireless network status and details

Setting	Options	Description
Net. Info - Wired LAN	<b>Projector Name</b> <b>DHCP</b> <b>IP Address</b> <b>Subnet Mask</b> <b>Gateway Address</b> <b>MAC Address</b>	Displays wired network status and details
<b>Network Configuration</b>	Accesses additional network menus	Configures your network settings

Parent topic: [Adjusting the Menu Settings](#)

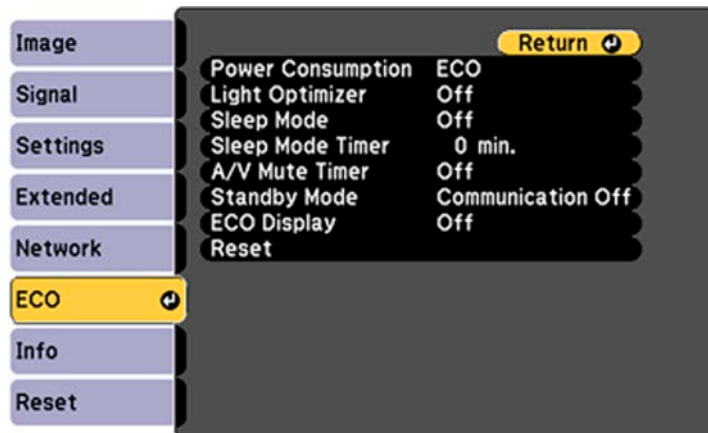
#### Related concepts

[Wired Network Projection](#)

[Wireless Network Projection](#)

## Projector Setup Settings - ECO Menu

Settings on the ECO menu let you customize projector functions to save power. When you select a power-saving setting, a leaf icon appears next to the menu item.



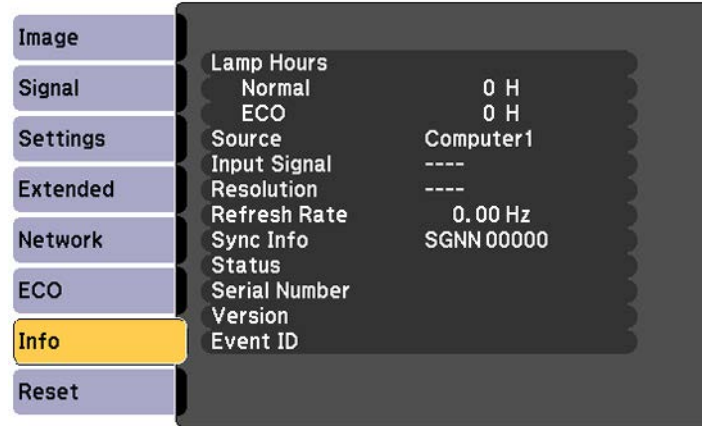
Setting	Options	Description
<b>Power Consumption</b>	<b>Normal</b> <b>ECO</b>	Selects the brightness mode of the projector lamp  <b>Normal:</b> sets maximum lamp brightness  <b>ECO:</b> reduces lamp brightness and fan noise, and saves power and lamp life
<b>Light Optimizer</b>	<b>On</b> <b>Off</b>	When <b>Power Consumption</b> is set to <b>Normal</b> , the lamp brightness is adjusted based on the projected image; you can set this option for each color mode
<b>Sleep Mode</b>	<b>On</b> <b>Off</b>	Automatically places the projector in standby mode after an interval of inactivity
<b>Sleep Mode Timer</b>	1 to 30 minutes	Sets the interval for Sleep Mode
<b>A/V Mute Timer</b>	<b>On</b> <b>Off</b>	Automatically turns off the projector after 30 minutes if <b>A/V Mute</b> is enabled
<b>Standby Mode</b>	<b>Communication On</b> <b>Communication Off</b>	Enable this setting to allow the following operations to occur when the projector is in standby mode: <ul style="list-style-type: none"> <li>• Monitor and control the projector over a network</li> <li>• Output audio and video to an external device (A/V Output must be set to <b>Always On</b>)</li> <li>• Output audio from a microphone (A/V Output must be set to <b>Always On</b>)</li> </ul>

Setting	Options	Description
ECO Display	On Off	Displays a leaf icon in the bottom left corner of the projected screen to indicate the power-saving status when the lamp brightness changes

Parent topic: [Adjusting the Menu Settings](#)

## Projector Information Display - Info Menu

You can display information about the projector and input sources by viewing the Info menu. However, you cannot change any settings in the menu.



**Note:** Available settings depend on the current input source. The lamp usage timer does not register any hours until you have used the lamp for at least 10 hours.

Information item	Description
Lamp Hours	Displays the number of hours ( <b>H</b> ) the lamp has been used in <b>Normal</b> and <b>ECO</b> Power Consumption modes; if the information is displayed in yellow, obtain a genuine Epson replacement lamp soon

Information item	Description
<b>Source</b>	Displays the name of the port to which the current input source is connected
<b>Input Signal</b>	Displays the input signal setting of the current input source
<b>Resolution</b>	Displays the resolution of the current input source
<b>Video Signal</b>	Displays the video signal format of the current input source
<b>Refresh Rate</b>	Displays the refresh rate of the current input source
<b>Sync Info</b>	Displays information that may be needed by a service technician
<b>Status</b>	Displays information about projector problems that may be needed by a service technician
<b>Serial Number</b>	Displays the projector's serial number
<b>Version</b>	Displays the projector's firmware version
<b>Event ID</b>	Displays the Event ID number corresponding to a specific projector problem; see the list of Event ID codes

[Event ID Code List](#)

**Parent topic:** [Adjusting the Menu Settings](#)

**Related references**

[Optional Equipment and Replacement Parts](#)

[Projector Lamp Specifications](#)

## Event ID Code List

If the **Event ID** option on the Info menu displays a code number, check this list of Event ID codes for the solution to the projector problem associated with the code.

Event ID code	Cause and solution
0432	The EasyMP Network Projection program did not start. Turn the projector off and then on again.
0435	

Event ID code	Cause and solution
0434	Unstable network communication. Check the network communication status, wait a few moments, and try connecting to the network again.
0482	
0484	
0485	
0433	Cannot display the transferred images. Restart the EasyMP Network Projection program.
0481	Communication with computer was disconnected. Restart the EasyMP Network Projection program.
0483	The EasyMP Network Projection program quit unexpectedly. Check the network communication status, then turn the projector off and then on again.
04FE	
0479	A projector system error has occurred. Turn the projector off and then on again.
04FF	
0891	Cannot find an access point with the same SSID. Set your computer, access point, and projector to the same SSID.
0892	The WPA/WPA2 authentication type does not match. Make sure the wireless network security settings are correct.
0893	The WEP/TKIP/AES encryption type does not match. Make sure the wireless network security settings are correct.
0894	Communication with unauthorized access point was disconnected. Contact your network administrator.
0898	Failed to acquire DHCP address. Make sure the DHCP server is operating correctly. If you are not using DHCP, turn off the <b>DHCP</b> setting in the Network menus.
0899	A communication error has occurred. Try restarting the EasyMP Network Projection program and restarting your projector. If that does not solve the problem, contact Epson for help.

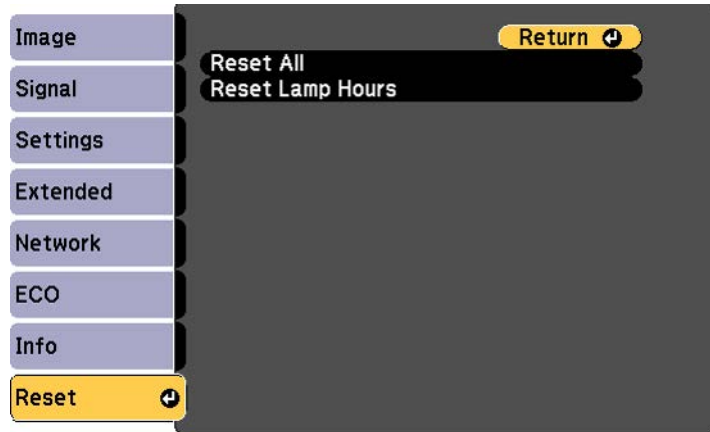
Parent topic: [Projector Information Display - Info Menu](#)

## Projector Reset Options - Reset Menu

You can reset most of the projector settings to their default values using the **Reset All** option on the Reset menu.



You can also reset the projector's lamp usage timer to zero when you replace the lamp using the **Reset Lamp Hours** option.



You cannot reset the following settings using the **Reset All** option:

- Input Signal
- User's Logo
- Language
- Network menu items
- Lamp Hours
- Password
- Zoom
- Image Shift

**Parent topic:** [Adjusting the Menu Settings](#)

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# Maintaining and Transporting the Projector

Follow the instructions in these sections to maintain your projector and transport it from place to place.

[Projector Maintenance](#)

[Transporting the Projector](#)

## Projector Maintenance

Your projector needs little maintenance to keep working at its best.

You may need to clean the projection window and obstacle sensor periodically, and clean the air filter and air vents to prevent the projector from overheating due to blocked ventilation.

The only parts you should replace are the lamp, air filter, pen batteries and tips, and remote control batteries. If any other part needs replacing, contact Epson or an authorized Epson servicer.

**Warning:** Before cleaning any part of the projector, turn it off and unplug the power cord. Never open any cover on the projector, except as specifically explained in this manual. Dangerous electrical voltages in the projector can injure you severely.

**Warning:** Do not try to service this product yourself, except as specifically explained in this manual. Refer all other servicing to qualified servicers.

[Cleaning the Projection Window](#)

[Cleaning the Obstacle Sensor](#)

[Cleaning the Projector Case](#)

[Air Filter and Vent Maintenance](#)

[Projector Lamp Maintenance](#)

[Replacing the Remote Control Batteries](#)

[Replacing the Interactive Pen Batteries](#)

[Replacing the Interactive Pen Tips](#)

**Parent topic:** [Maintaining and Transporting the Projector](#)

## Cleaning the Projection Window

Clean the projection window periodically, or whenever you notice dust or smudges on the surface.

- To remove dust or smudges, gently wipe the projection window with lens-cleaning paper.

- To remove stubborn smudges, moisten a soft, lint-free cloth with lens cleaner and gently wipe the projection window.

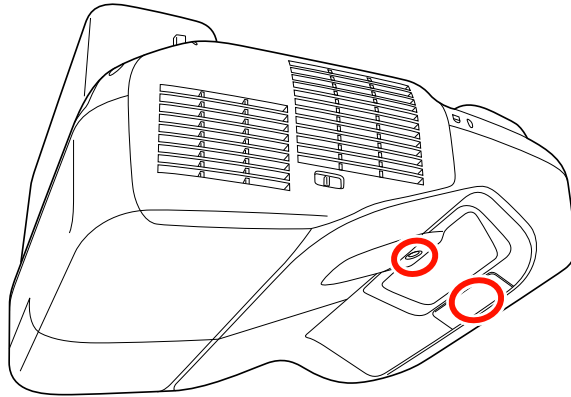
**Warning:** Do not use a lens cleaner that contains flammable gas. The high heat generated by the projector lamp may cause a fire.

**Caution:** Do not use canned air, or the gases may leave a flammable residue.

Parent topic: [Projector Maintenance](#)

## Cleaning the Obstacle Sensor

Clean the projector's obstacle sensor glass (circled in red) periodically, or if you see a message telling you to remove any obstacles that are interfering with the projection area.



- To remove dust or smudges, gently wipe the obstacle sensor glass with lens-cleaning paper.
- To remove stubborn smudges, moisten a soft, lint-free cloth with lens cleaner and gently wipe the obstacle sensor glass.

**Warning:** Do not use a lens cleaner that contains flammable gas. The high heat generated by the projector lamp may cause a fire.

**Caution:** Do not use canned air, or the gases may leave a flammable residue.

Parent topic: [Projector Maintenance](#)

## Cleaning the Projector Case

Before cleaning the projector case, turn off the projector and unplug the power cord.

- To remove dust or dirt, use a soft, dry, lint-free cloth.
- To remove stubborn dirt, use a soft cloth moistened with water and mild soap. Do not spray liquid directly on the projector.

**Caution:** Do not use wax, alcohol, benzene, paint thinner, or other chemicals to clean the projector case. These can damage the case. Do not use canned air, or the gases may leave a flammable residue.

**Parent topic:** [Projector Maintenance](#)

## Air Filter and Vent Maintenance

Regular filter maintenance is important to maintaining your projector. Your Epson projector is designed with an easily accessible, user-replaceable filter to protect your projector and make regular maintenance simple. Filter maintenance intervals will depend on the environment.

If regular maintenance is not performed, your Epson projector will notify you when the temperature inside the projector has reached a high level. Do not wait until this warning appears to maintain your projector filter as prolonged exposure to high temperatures may reduce the life of your projector or lamp.

Damage due to the failure to properly maintain the projector or its filter may not be covered by the projector or lamp Limited Warranties.

[Cleaning the Air Filter and Vents](#)

[Replacing the Air Filter](#)

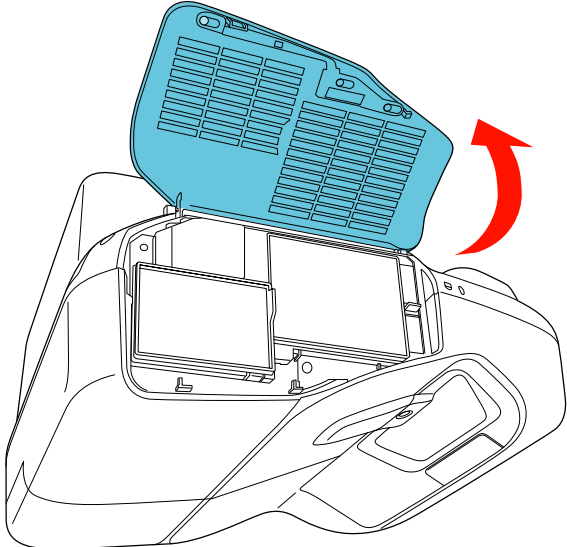
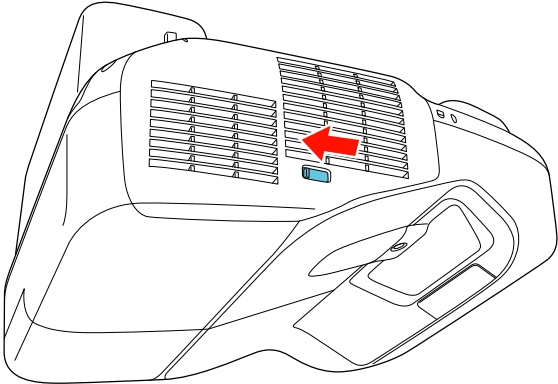
**Parent topic:** [Projector Maintenance](#)

### Cleaning the Air Filter and Vents

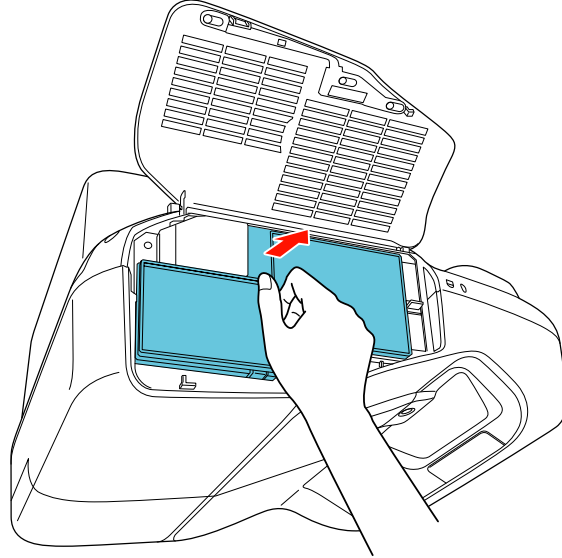
Clean the projector's air filter or vents if they get dusty, or if you see a message telling you to clean them.

1. Turn off the projector and unplug the power cord.

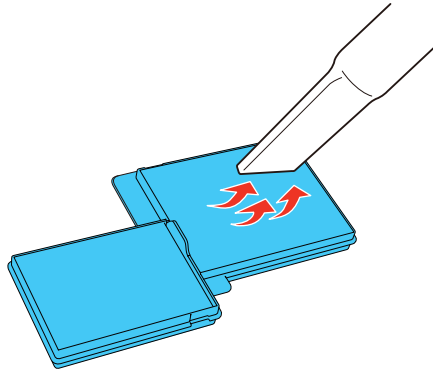
2. Slide the air filter cover latch and open the air filter cover.



3. Pull the air filter out of the projector.

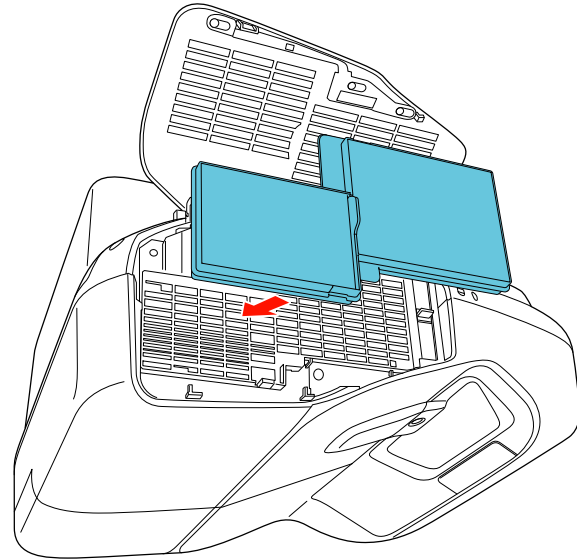


4. Vacuum the front of the air filter (the side with the tabs) to remove any remaining dust.

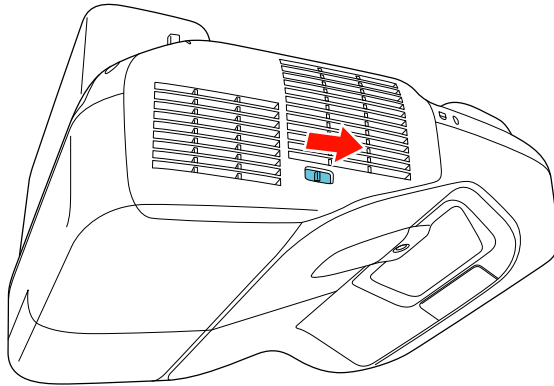
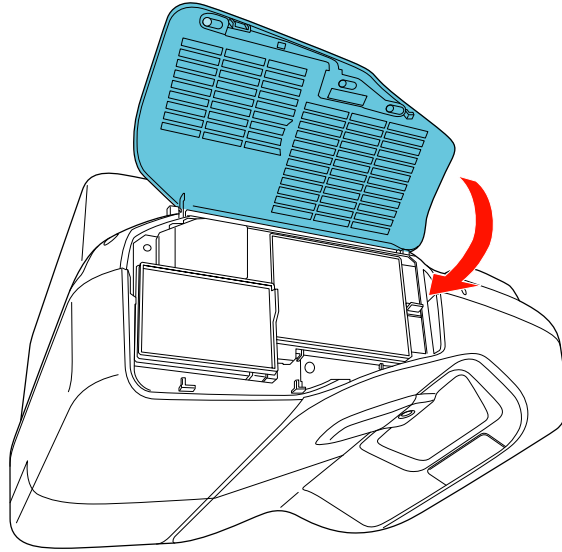


**Note:** If dust is difficult to remove or the air filter is damaged, replace the air filter.

5. Place the air filter back in the projector as shown.



6. Close the air filter cover and slide the latch.



**Parent topic:** [Air Filter and Vent Maintenance](#)



## Replacing the Air Filter

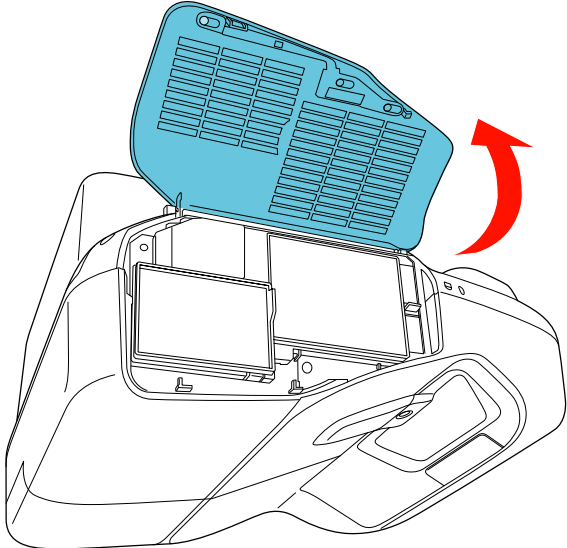
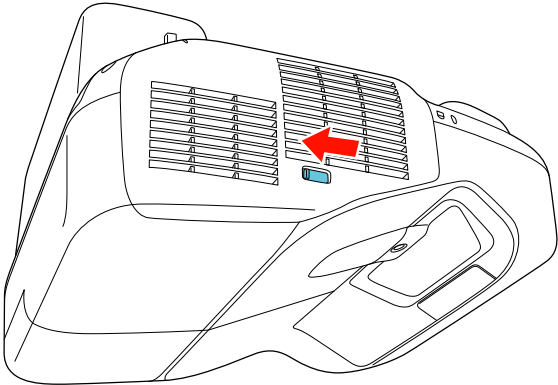
You need to replace the air filter in the following situations:

- After cleaning the air filter, you see a message telling you to clean or replace it
- The air filter is torn or damaged

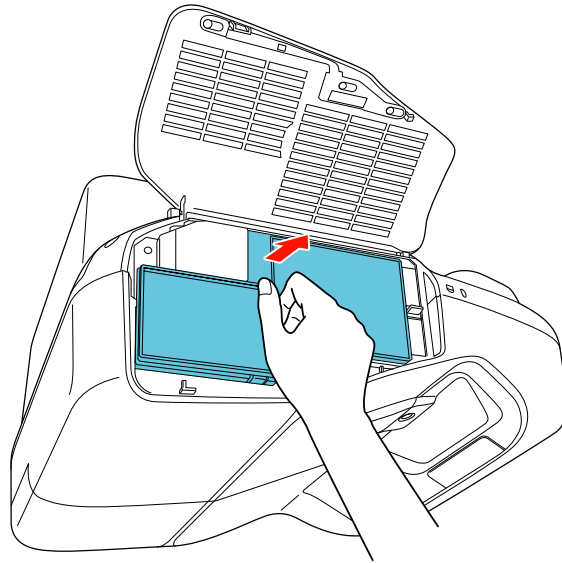
You can replace the air filter while the projector is mounted on the wall or ceiling.

1. Turn off the projector and unplug the power cord.

2. Slide the air filter cover latch and open the air filter cover.

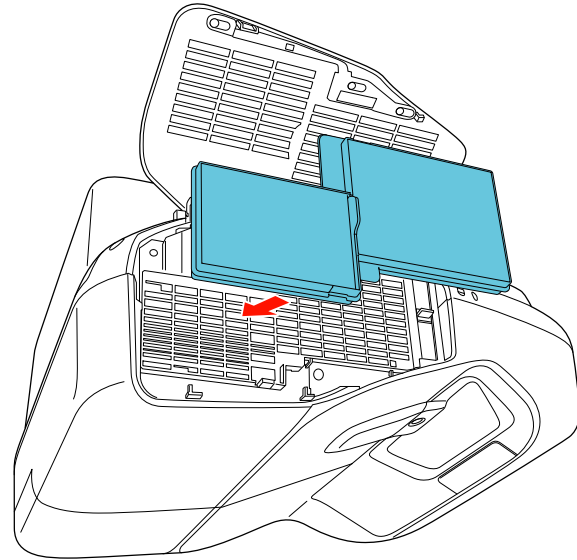


3. Pull the air filter out of the projector.

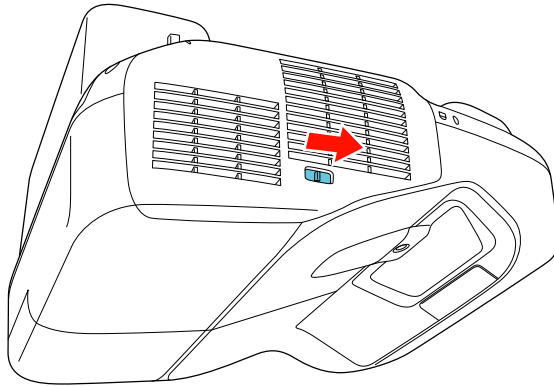
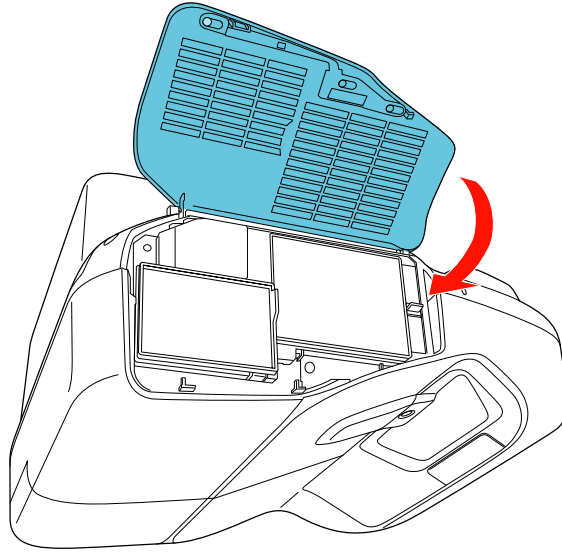


**Note:** Air filters contain polypropylene. Dispose of used air filters according to local regulations.

4. Place the new air filter in the projector as shown.



5. Close the air filter cover and slide the latch.



**Parent topic:** [Air Filter and Vent Maintenance](#)

## Projector Lamp Maintenance

The projector keeps track of the number of hours the lamp is used and displays this information in the projector's menu system.

Replace the lamp as soon as possible when the following occurs:

- The projected image gets darker or starts to deteriorate
- A message appears when you turn on the projector telling you to replace the lamp
- The projector's lamp light is flashing orange and its power light is flashing blue

[Replacing the Lamp](#)

[Resetting the Lamp Timer](#)

**Parent topic:** [Projector Maintenance](#)

### Related references

[Optional Equipment and Replacement Parts](#)

[Projector Lamp Specifications](#)

[Projector Information Display - Info Menu](#)

## Replacing the Lamp

Before you replace the lamp, let the projector cool down for at least one hour so the lamp will not be hot.

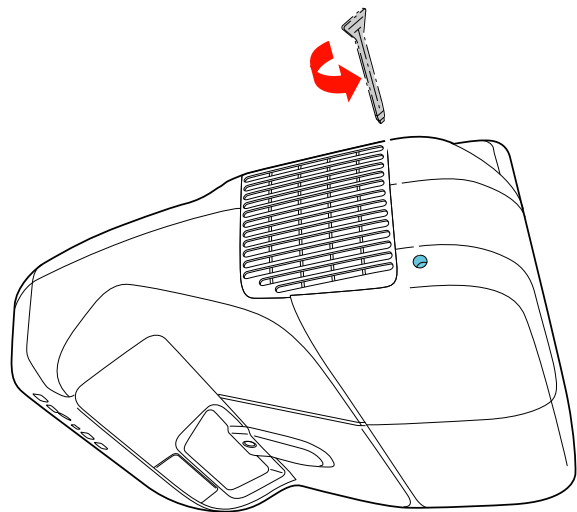
**Warning:** Let the lamp fully cool before replacing it to avoid injury.

You can replace the lamp while the projector is mounted on the wall or ceiling.

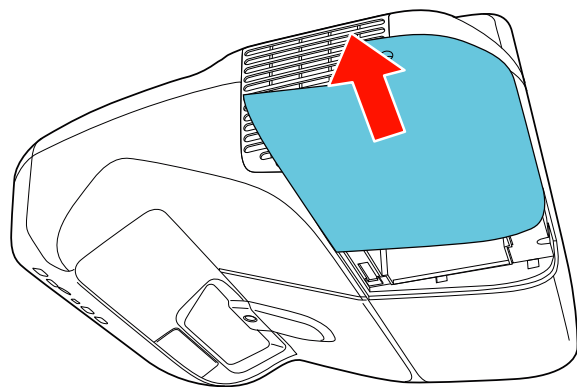
1. Turn off the projector and unplug the power cord.
2. Allow the projector lamp to cool down for at least one hour.

**Warning:** If the lamp is broken, glass fragments may be loose inside the lamp chamber. Be careful removing any broken glass to avoid injury. If the projector is mounted on the wall or ceiling, stand to the side in case the lamp is broken.

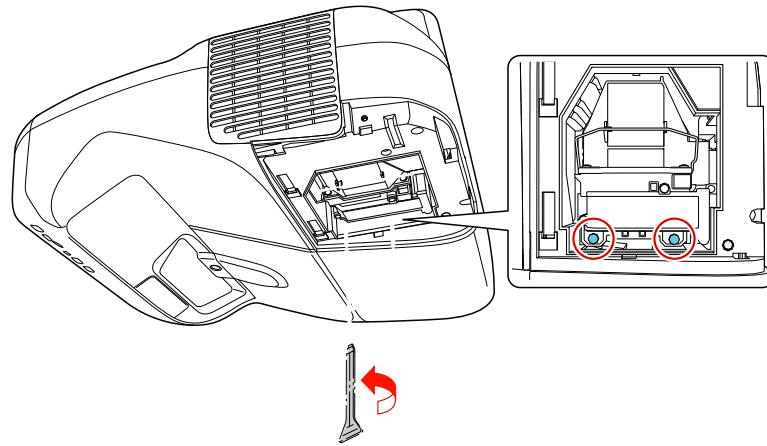
3. Use the screwdriver included with the replacement lamp to loosen the screw securing the lamp cover.



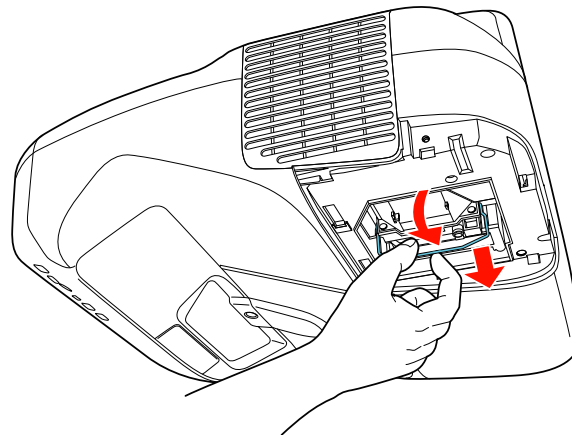
4. Slide off the lamp cover.



5. Loosen the screws securing the lamp to the projector. The screws do not come all the way out.



6. Lift up the lamp handle and gently pull the lamp out of the projector.

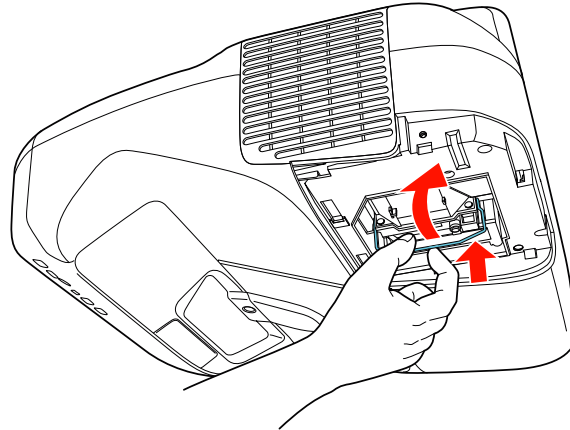


**Note:** (Hg) The lamp(s) in this product contain mercury. Please consult your state and local regulations regarding disposal or recycling. Do not put in the trash.

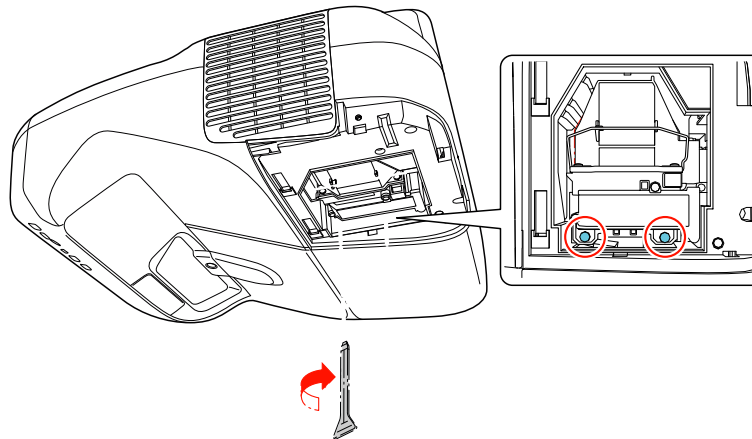


7. Gently insert the new lamp into the projector along the guide rail. If it does not fit easily, make sure it is facing the right way. Press the handle down.

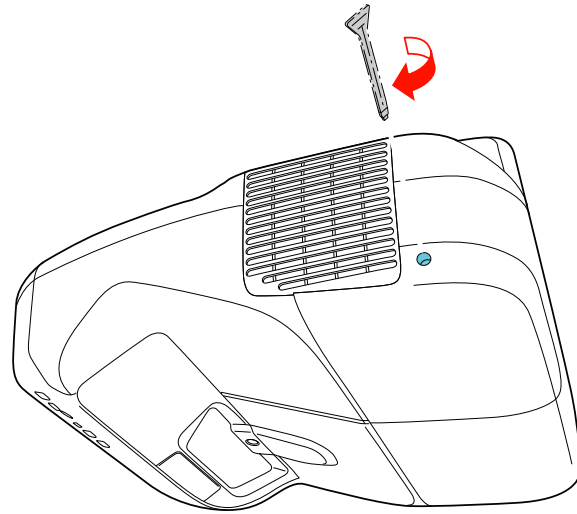
**Caution:** Do not touch any glass on the lamp assembly to avoid premature lamp failure.



8. Tighten the screws to secure the lamp.



9. Replace the lamp cover and tighten the screw to secure it.



**Note:** Be sure the lamp cover is securely installed or the lamp will not come on.

Reset the lamp timer to zero to keep track of the new lamp's usage.

**Parent topic:** [Projector Lamp Maintenance](#)

#### **Related tasks**

[Resetting the Lamp Timer](#)

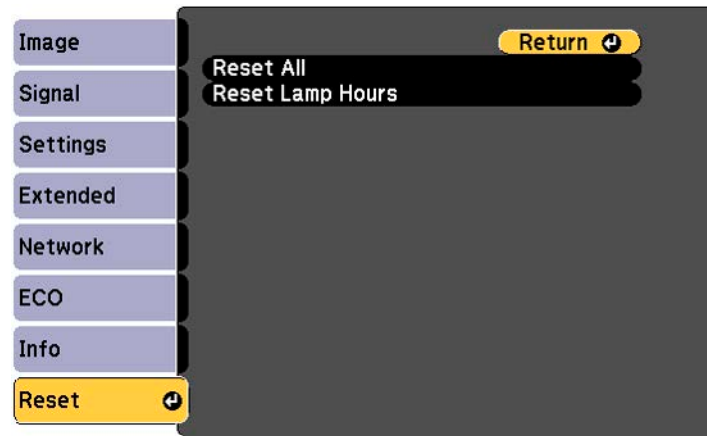
#### **Resetting the Lamp Timer**

You must reset the lamp timer after replacing the projector's lamp to clear the lamp replacement message and to keep track of lamp usage correctly.

**Note:** Do not reset the lamp timer if you have not replaced the lamp to avoid inaccurate lamp usage information.

1. Turn on the projector.
2. Press the **Menu** button.

3. Select the **Reset** menu and press **Enter**.



4. Select **Reset Lamp Hours** and press **Enter**.  
You see a prompt asking if you want to reset the lamp hours.
5. Select **Yes** and press **Enter**.
6. Press **Menu** or **Esc** to exit the menus.

**Parent topic:** [Projector Lamp Maintenance](#)

#### **Related tasks**

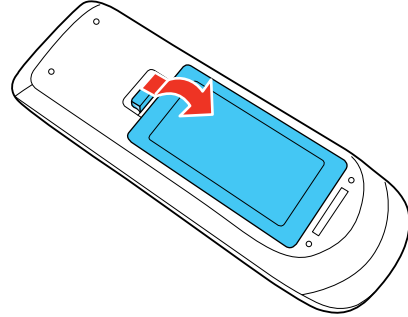
[Replacing the Lamp](#)

## **Replacing the Remote Control Batteries**

The remote control uses two AA manganese or alkaline batteries. Replace the batteries as soon as they run out.

**Caution:** Use only the type of batteries specified in this manual. Do not install batteries of different types, or mix new and old batteries.

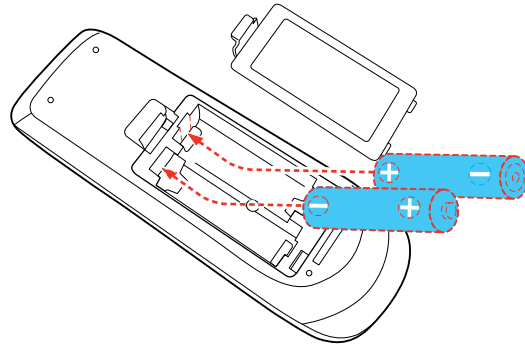
1. Open the battery cover as shown.



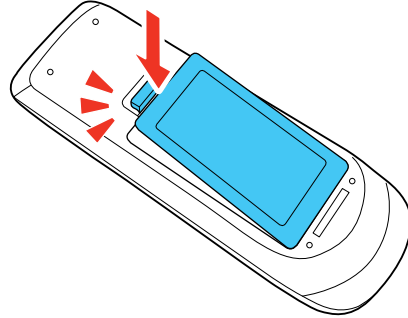
2. Remove the old batteries.

**Warning:** If the battery fluid has leaked, wipe it away with a soft cloth and avoid getting the fluid on your hands. If it gets on your hands, wash them immediately to avoid injury.

3. Insert the batteries with the + and – ends facing as shown.



4. Close the battery cover and press it down until it clicks into place.



**Warning:** Dispose of used batteries according to local regulations. Do not expose batteries to heat or flame. Keep batteries out of the reach of children; they are choking hazards and are very dangerous if swallowed.

Parent topic: [Projector Maintenance](#)

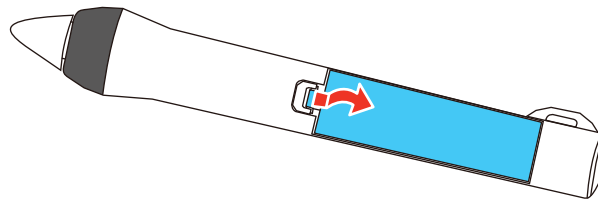
## Replacing the Interactive Pen Batteries

Each pen uses one AA alkaline or Sanyo Eneloop rechargeable battery. Replace the battery as soon as it runs out.

When the battery is low, the pen light flashes as you turn on the switch. When the battery runs out, the pen light goes out.

**Caution:** Use only the type of batteries specified in this manual.

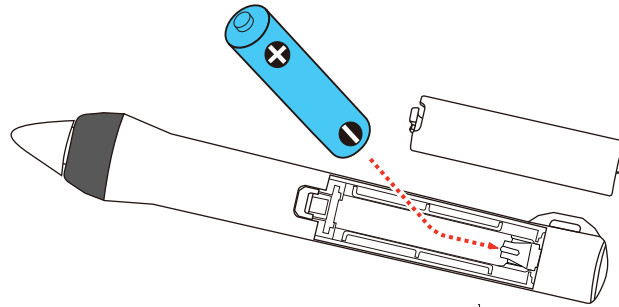
1. Open the battery cover as shown.



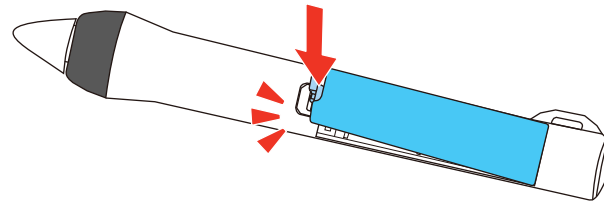
2. Remove the old battery.

**Warning:** If the battery fluid has leaked, wipe it away with a soft cloth and avoid getting the fluid on your hands. If it gets on your hands, wash them immediately to avoid injury.

3. Insert the battery with the + and – ends facing as shown.



4. Replace the battery cover and press it down until it clicks into place.



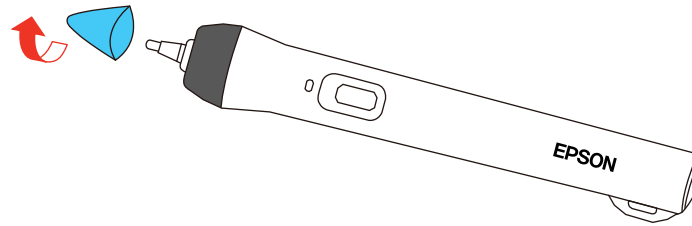
**Warning:** Dispose of used batteries according to local regulations. Do not expose batteries to heat or flame. Keep batteries out of the reach of children; they are choking hazards and are very dangerous if swallowed.

Parent topic: [Projector Maintenance](#)

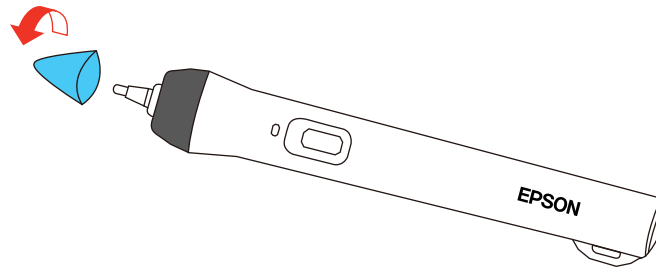
## Replacing the Interactive Pen Tips

If the pen tips become damaged or no longer work correctly, you can replace them.

1. Twist off the tip of the pen to remove it.



2. Twist on the new tip.



Parent topic: [Projector Maintenance](#)

## Transporting the Projector

The projector contains precision parts, some of which are glass. Follow these guidelines to transport or ship the projector safely:

- Remove any equipment connected to the projector.
- When transporting the projector a long distance or as checked luggage, pack it in a firm box with cushioning around it and mark the box "Fragile."
- When shipping the projector for repairs, place it in its original packing materials, if possible, or use equivalent materials with cushioning around the projector. Mark the box "Fragile."

**Note:** Epson shall not be liable for any damages incurred during transportation.

Parent topic: [Maintaining and Transporting the Projector](#)

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# Solving Problems

Check the solutions in these sections if you have any problems using the projector.

[Projection Problem Tips](#)

[Projector Light Status](#)

[Using the Projector Help Displays](#)

[Solving Image or Sound Problems](#)

[Solving Projector or Remote Control Operation Problems](#)

[Solving Interactive Problems](#)

[Solutions When Network Alert E-Mails are Not Received](#)

[Where to Get Help](#)

## Projection Problem Tips

If the projector is not working properly, try turning it off and unplugging it. Then plug it back in and turn it on.

If this does not solve the problem, check the following:

- The lights on the projector may indicate what the problem is.
- The projector's Help system can display information about common problems, if the projector is operating.
- The solutions in this manual can help you solve many problems.

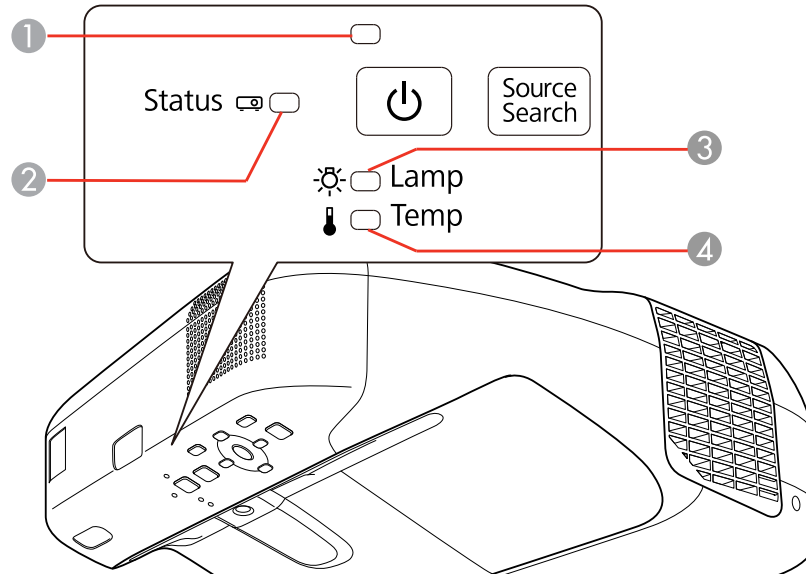
If none of these solutions help, you can contact Epson for technical support.

**Parent topic:** [Solving Problems](#)



## Projector Light Status

The lights on the projector indicate the projector status and let you know when a problem occurs. Check the status and color of the lights and look for a solution in the table here.



- 1 Power light
- 2 Status light
- 3 Lamp light
- 4 Temp (temperature) light

Power light	Status light	Lamp light	Temp light	Status and solution
Blue	Blue	Off	Off	Normal operation.
Blue	Flashing blue	Off	Off	Warming up. Wait for an image to appear.
Blue	Off	Off	Off	Standby or sleep mode.

Power light	Status light	Lamp light	Temp light	Status and solution
Blue	Flashing blue	Off	Off	Shutting down. (When the Status light stops flashing, you can unplug the projector.)
Blue	Varies	Off	Flashing orange	Projector is too hot. <ul style="list-style-type: none"> <li>• Make sure that the vents and air filter are not clogged with dust or obstructed by nearby objects.</li> <li>• Clean or replace the air filter.</li> <li>• Make sure the environmental temperature is not too hot.</li> </ul>
Off	Flashing blue	Off	Orange	Projector has overheated and turned off. Leave it turned off to cool down. After about five minutes, do the following: <ul style="list-style-type: none"> <li>• Make sure that the vents and air filter are not clogged with dust or obstructed by nearby objects.</li> <li>• Clean or replace the air filter.</li> <li>• If operating the projector at high altitude, turn on <b>High Altitude Mode</b>.</li> <li>• If the problem persists, unplug the projector and contact Epson for help.</li> </ul>

Power light	Status light	Lamp light	Temp light	Status and solution
Off	Flashing blue	Orange	Off	Lamp has a problem. <ul style="list-style-type: none"> <li>• Check to see if the lamp is burned out, broken, or installed incorrectly. Reseat or replace the lamp as necessary.</li> <li>• Clean or replace the air filter.</li> <li>• If operating the projector at high altitude, turn on <b>High Altitude Mode</b>.</li> <li>• If the problem persists, unplug the projector and contact Epson for help.</li> </ul>
Flashing blue	Varies	Flashing orange	Varies	Replace the lamp soon to avoid damage. Do not continue using the projector.
Off	Flashing blue	Off	Flashing orange	A fan or sensor has a problem. Turn the projector off, unplug it, and contact Epson for help.
Off	Flashing blue	Flashing orange	Flashing orange	Auto Iris error. Turn the projector off, unplug it, and contact Epson for help.
Off	Flashing blue	Orange	Orange	Power error (ballast). Turn the projector off, unplug it, and contact Epson for help.
Off	Flashing blue	Flashing orange	Off	Internal projector error. Turn the projector off, unplug it, and contact Epson for help.

**Note:** If the lights display a pattern not listed in the table above, turn the projector off, unplug it, and contact Epson for help.

**Parent topic:** [Solving Problems](#)

**Related references**

[Projector Feature Settings - Settings Menu](#)

[Projector Setup Settings - Extended Menu](#)

[Where to Get Help](#)

**Related tasks**

[Cleaning the Air Filter and Vents](#)

[Replacing the Air Filter](#)

[Replacing the Lamp](#)

## Using the Projector Help Displays

You can display information to help you solve common problems using the projector's Help system.

1. Turn on the projector.
2. Press the **Help** button on the projector or the remote control.  
You see the Help menu.
3. Use the up and down arrow buttons to highlight the problem you want to solve.
4. Press **Enter** to view the solutions.
5. When you are finished, do one of the following:
  - To select another problem to solve, press **Esc**.
  - To exit the help system, press **Help**.

**Parent topic:** [Solving Problems](#)

## Solving Image or Sound Problems

Check the solutions in these sections if you have any problems with projected images or sound.

[Solutions When No Image Appears](#)

[Solutions When Image is Incorrect Using the USB Display Function](#)

[Solutions When "No Signal" Message Appears](#)

[Solutions When "Not Supported" Message Appears](#)

[Solutions When Only a Partial Image Appears](#)

[Solutions When the Image is Not Rectangular](#)

[Solutions When the Image Contains Noise or Static](#)

[Solutions When the Image is Fuzzy or Blurry](#)

[Solutions When the Image Brightness or Colors are Incorrect](#)

[Solutions to Sound Problems](#)

## [Solutions to Microphone Problems](#)

**Parent topic:** [Solving Problems](#)

### **Solutions When No Image Appears**

If no image appears, try the following solutions:

- Press the **A/V Mute** button on the remote control to see if the image was temporarily turned off.
- Make sure all necessary cables are securely connected and the power is on for the projector and connected video sources.
- If you connected your video source to the **Monitor Out/Computer2** port, make sure you set the **Monitor Out Port** setting to **Computer2**.
- Press the projector's power button to wake it from standby or sleep mode. Also see if your connected computer is in sleep mode or displaying a blank screen saver.
- Check the settings on the Signal menu to make sure they are correct for the current video source.
- Adjust the **Brightness** setting or select the **Normal** Power Consumption setting.
- Check the **Display** setting to make sure **Messages** is set to **On**.
- If the projector does not respond when you press the control panel buttons, the buttons may be locked. Unlock the buttons.
- If the projector does not respond when you press buttons on the remote control, make sure the remote receivers are turned on.
- For images projected with Windows Media Center, reduce the screen size from full screen mode.
- For images projected from applications using Windows DirectX, turn off DirectX functions.

**Parent topic:** [Solving Image or Sound Problems](#)

#### **Related references**

[Projector Setup Settings - Extended Menu](#)

[Projector Feature Settings - Settings Menu](#)

[Input Signal Settings - Signal Menu](#)

[Image Quality Settings - Image Menu](#)

#### **Related tasks**

[Unlocking the Projector's Buttons](#)

## Solutions When Image is Incorrect Using the USB Display Function

If no image appears or if the image appears incorrectly using the USB Display function, try the following solutions:

- Press the **USB** button on the remote control.
- Make sure the USB Display software has installed correctly. Install it manually if necessary.
- Make sure the **USB Type B** setting in the Extended menu is set to one of the **USB Display** options.
- With OS X, select the **USB Display** icon in the Dock or from the **Applications** folder.
- For images projected with Windows Media Center, reduce the screen size from full screen mode.
- For images projected from applications using Windows DirectX, turn off DirectX functions.
- If the mouse cursor flickers, select **Make the movement of the mouse pointer smooth** in the Epson USB Display Settings program on your computer (feature not available with Windows 2000).
- Turn off the **Transfer layered window** setting in the Epson USB Display Settings program on your computer.

**Parent topic:** [Solving Image or Sound Problems](#)

## Solutions When "No Signal" Message Appears

If the "No Signal" message appears, try the following solutions:

- Press the **Source Search** button and wait a few seconds for an image to appear.
- Turn on the connected computer or video source, and press its play button to begin your presentation, if necessary.
- Check the connection from the projector to your video sources.
- If you are projecting from a laptop computer, make sure it is set up to display on an external monitor.
- If necessary, turn the projector and the connected computer or video source off and then on again.

[Displaying From a PC Laptop](#)

[Displaying From a Mac Laptop](#)

**Parent topic:** [Solving Image or Sound Problems](#)

### Displaying From a PC Laptop

If you see the "No Signal" message when you display from a PC laptop, you need to set up the laptop to display on an external monitor.

1. Hold down the laptop's **Fn** key and press the key labelled with a monitor icon or **CRT/LCD**. (See your laptop manual for details.) Wait a few seconds for an image to appear.
2. To display on both the laptop's monitor and the projector, try pressing the same keys again.
3. If the same image is not displayed by the laptop and projector, check the Windows **Display** utility to make sure the external monitor port is enabled and extended desktop mode is disabled. (See your computer or Windows manual for instructions.)
4. If necessary, check your video card settings and set the multiple display option to **Mirror** or **Duplicate**.

**Parent topic:** [Solutions When "No Signal" Message Appears](#)

### Displaying From a Mac Laptop

If you see the "No Signal" message when you display from a Mac laptop, you need to set up the laptop for mirrored display. (See your laptop manual for details.)

1. Open the **System Preferences** utility and select **Displays**.
2. Click the **Arrangement** tab.
3. Select the **Mirror Displays** checkbox.

**Parent topic:** [Solutions When "No Signal" Message Appears](#)

### Solutions When "Not Supported" Message Appears

If the "Not Supported" message appears, try the following solutions:

- Make sure the correct input signal is selected on the Signal menu.
- Make sure the computer's display resolution does not exceed the projector's resolution and frequency limit. If necessary, select a different display resolution for your computer. (See your computer manual for details.)

**Parent topic:** [Solving Image or Sound Problems](#)

#### Related references

[Input Signal Settings - Signal Menu](#)

[Supported Video Display Formats](#)

### Solutions When Only a Partial Image Appears

If only a partial computer image appears, try the following solutions:

- Press the **Auto** button on the remote control to optimize the image signal.
- Try adjusting the image position using the **Position** menu setting.

- Press the **Aspect** button on the remote control to select a different image aspect ratio.
- If you zoomed into or out of the image using the **E-Zoom** buttons, press the **Esc** button until the projector returns to a full display.
- Check the cables connecting the computer or video source to the projector. Try connecting different cables.
- Check your computer display settings to disable dual display and set the resolution within the projector's limits. (See your computer manual for details.)
- Check the resolution assigned to your presentation files to see if they are created for a different resolution than you are projecting in. (See your software help for details.)

**Parent topic:** [Solving Image or Sound Problems](#)

#### **Related references**

[Input Signal Settings - Signal Menu](#)

[Supported Video Display Formats](#)

## **Solutions When the Image is Not Rectangular**

If the projected image is not evenly rectangular, try the following solutions:

- If the projector is not mounted on the wall or ceiling, place it directly in front of the center of the screen, facing it squarely, if possible.
- Use the **Image Shift** setting to adjust the image position, rather than moving the projector.
- Adjust the **Quick Corner** or **Keystone** setting to correct the image shape.

**Note:** Adjusting Quick Corner and Keystone settings may affect focus and pen calibration.

**Parent topic:** [Solving Image or Sound Problems](#)

#### **Related references**

[Projector Feature Settings - Settings Menu](#)

#### **Related tasks**

[Correcting Image Shape with the Keystone Buttons](#)

[Correcting Image Shape with Quick Corner](#)

[Adjusting the Image Position](#)



## Solutions When the Image Contains Noise or Static

If the projected image seems to contain electronic interference (noise) or static, try the following solutions:

- Check the cables connecting your computer or video source to the projector. They should be:
  - Separated from the power cord to prevent interference
  - Securely connected at both ends
  - Not connected to an extension cable
  - No longer than 10 feet (3 m) for VGA/computer cables or 24 feet (7.3 m) for HDMI cables
- Check the settings on the projector's Signal menu to make sure they match the video source. If available for your video source, adjust the **Progressive** and **Noise Reduction** settings.
- Select a computer video resolution and refresh rate that are compatible with the projector.
- If you are projecting from a computer, press the **Auto** button on the remote control to automatically adjust the **Tracking** and **Sync** settings.
- If you adjusted the image shape using the projector controls, try decreasing the **Sharpness** setting to improve image quality.
- If you connected an extension power cable, try projecting without it to see if it caused interference in the signal.
- If you are using the USB Display function, turn off the **Transfer layered window** setting in the Epson USB Display Settings program on your computer.

**Parent topic:** [Solving Image or Sound Problems](#)

### Related references

[Input Signal Settings - Signal Menu](#)

[Supported Video Display Formats](#)

### Related tasks

[Displaying From a PC Laptop](#)

[Displaying From a Mac Laptop](#)

## Solutions When the Image is Fuzzy or Blurry

If the projected image is fuzzy or blurry, try the following solutions:

- Adjust the image focus.
- Check the projector lens cover glass for condensation.

**Note:** To avoid condensation on the lens after bringing the projector in from a cold environment, let the projector warm up to room temperature before using it.

- Position the projector close enough to the screen, and directly in front of it.
- Position the projector so the keystone adjustment angle is not so wide that it distorts the image.
- Adjust the **Sharpness** setting to improve image quality.
- If you are projecting from a computer, press the **Auto** button on the remote control to automatically adjust the tracking and sync. If any bands or overall blurriness remain, display a uniformly patterned image on the screen and manually adjust the **Tracking** and **Sync** settings.
- If you are projecting from a computer, use a lower resolution.

**Parent topic:** [Solving Image or Sound Problems](#)

## Solutions When the Image Brightness or Colors are Incorrect

If the projected image is too dark or light, or the colors are incorrect, try the following solutions:

- Press the **Color Mode** button on the remote control to try different color modes for the image and environment.
- Check your video source settings.
- Adjust the available settings on the Image menu for the current input source, such as **Brightness**, **Contrast**, **Tint**, **Color Adjustment**, and/or **Color Saturation**.
- Make sure you selected the correct **Input Signal** or **Video Signal** setting on the Signal menu, if available for your image source.
- Make sure all the cables are securely connected to the projector and your video device. If you connected long cables, try connecting shorter cables.
- If you are using the **ECO** Power Consumption setting, try selecting **Normal** in the projector's menus.
- Position the projector close enough to the screen.
- If the image has been progressively darkening, you may need to replace the projector lamp soon.

**Parent topic:** [Solving Image or Sound Problems](#)

### Related concepts

[Projector Lamp Maintenance](#)

### Related references

[Input Signal Settings - Signal Menu](#)

[Projector Feature Settings - Settings Menu](#)

## Solutions to Sound Problems

If there is no sound when you expect it or the volume is too low or high, try the following solutions:

- Adjust the projector's volume settings.
- Press the **A/V Mute** button on the remote control to resume video and audio if they were temporarily stopped.
- Press the **Source Search** button to switch to the correct input source, if necessary.
- Check your computer or video source to make sure the volume is turned up and the audio output is set for the correct source.
- Check the audio cable connections between the projector and your video source.
- If you do not hear sound from an HDMI source, set the connected device to PCM output.
- Make sure any connected audio cables are labeled "No Resistance".
- If you are using the USB Display function, turn on the **Output audio from the projector** setting in the Epson USB Display Settings program on your computer.
- If you are using a Mac and you do not hear sound from an HDMI source, make sure your Mac supports audio through the HDMI port. If not, you need to connect an audio cable.
- If you want to use a connected audio source when the projector is off, set the **Standby Mode** option to **Communication On** and the **A/V Output** option to **Always On**.
- Make sure the **Audio Output** option is set to the correct audio port for your video device.
- If you turn the projector on immediately after turning it off, the cooling fans may run at high speed momentarily and cause an unexpected noise. This is normal.

Parent topic: [Solving Image or Sound Problems](#)

## Solutions to Microphone Problems

If there is no sound when you use a microphone connected to the projector, try the following solutions:

- Make sure the microphone is securely connected to the projector.
- Make sure you are using a dynamic microphone, not a condenser microphone.
- Adjust the **Mic Input Level** setting as necessary in the projector's menus.
- If you want to use the microphone when the projector is off, set the **Standby Mode** option to **Communication On**.

**Parent topic:** [Solving Image or Sound Problems](#)

**Related references**

[Projector Setup Settings - Extended Menu](#)

[Projector Feature Settings - Settings Menu](#)

**Related tasks**

[Connecting a Microphone](#)

## Solving Projector or Remote Control Operation Problems

Check the solutions in these sections if you have problems operating the projector or remote control.

[Solutions to Projector Power or Shut-Off Problems](#)

[Solutions to Problems with the Remote Control](#)

[Solutions to Password Problems](#)

**Parent topic:** [Solving Problems](#)

### Solutions to Projector Power or Shut-Off Problems

If the projector does not come on when you press the power button or it shuts off unexpectedly, try the following solutions:

- Make sure the power cord is securely connected to the projector and to a working electrical outlet.
- The projector's buttons may be locked for security. Unlock the buttons or use the remote control to turn on the projector.
- The power cord may be defective. Disconnect the cord and contact Epson.
- If the projector's lamp shuts off unexpectedly, it may have entered standby mode after a period of inactivity. Press the power button to wake the projector.
- If the projector's lamp shuts off and the power and Temp lights are red, the projector has overheated and shut off. Check the solutions for this light status.
- If the power button on the remote control does not turn on the projector, check its batteries and make sure the **Remote Receiver** setting is turned on in the projector's menu, if available.

**Parent topic:** [Solving Projector or Remote Control Operation Problems](#)

**Related references**

[Projector Light Status](#)

[Projector Feature Settings - Settings Menu](#)

## Related tasks

[Unlocking the Projector's Buttons](#)

## Solutions to Problems with the Remote Control

If the projector does not respond to remote control commands, try the following solutions:

- Check that the remote control batteries are installed correctly and have power. If necessary, replace the batteries.
- Make sure you are operating the remote control within the reception angle and range of the projector.
- Make sure the projector is not warming up or shutting down.
- Check to see if a button on the remote control is stuck down, causing it to enter sleep mode. Release the button to wake the remote control up.
- Strong fluorescent lighting, direct sunlight, or infrared device signals may be interfering with the projector's remote receivers. Dim the lights or move the projector away from the sun or interfering equipment.
- If available, turn off one of the remote receivers in the projector's menu system, or check if all the remote receivers were turned off.
- If you assigned an ID number to the remote control to operate multiple projectors, you may need to check or change the ID setting (feature not available with all projectors).
- If you lose the remote control, you can purchase another from an authorized Epson reseller.

**Parent topic:** [Solving Projector or Remote Control Operation Problems](#)

## Related references

[Projector Feature Settings - Settings Menu](#)

[Optional Equipment and Replacement Parts](#)

[Remote Control Operation](#)

## Solutions to Password Problems

If you cannot enter or remember a password, try the following solutions:

- You may have turned on password protection without first setting a password. Try entering **0000** using the remote control.
- If you have entered an incorrect password too many times and see a message displaying a request code, write down the code and contact Epson. Do not attempt to enter the password again. Provide the request code and proof of ownership for assistance in unlocking the projector.

- If you lose the remote control you cannot enter a password. Purchase a new one from an authorized Epson reseller.

**Parent topic:** [Solving Projector or Remote Control Operation Problems](#)

## Solving Interactive Problems

Check the solutions in these sections if you have problems using the interactive system.

[Solutions When "Hardware Device Not Found" Message Appears](#)

[Solutions When "Error Occurred in the Easy Interactive Function" Message Appears](#)

[Solutions When the Interactive Pens Do Not Work](#)

[Solutions When Finger Touch Interactivity Does Not Work](#)

[Solutions When Manual Calibration Does Not Work](#)

[Solutions When the Built-In Toolbar \(PC Free Annotation\) Does Not Work](#)

[Solutions When the Interactive Pen Position Is Not Accurate](#)

[Solutions When the Interactive Pens Are Slow or Difficult to Use](#)

[Solutions When the Interactive Pens Cause Interference or Unwanted Effects](#)

**Parent topic:** [Solving Problems](#)

## Solutions When "Hardware Device Not Found" Message Appears

If the "Hardware device not found" message appears, try the following solutions:

- Check the USB cable connection from the projector to your computer. Try disconnecting and then reconnecting the cable.
- If you are projecting from a laptop computer, make sure the battery has enough power, or connect the laptop to a power outlet.
- If your USB cable is installed in the wall, try connecting a different USB cable to the projector and your computer.

**Parent topic:** [Solving Interactive Problems](#)

### Related concepts

[Projector Connections](#)

### Related tasks

[Connecting to a Computer for USB Video and Audio](#)

## Solutions When "Error Occurred in the Easy Interactive Function" Message Appears

If the "Error occurred in the Easy Interactive Function" message appears, contact Epson for help.

**Parent topic:** [Solving Interactive Problems](#)

**Related references**

[Where to Get Help](#)

## Solutions When the Interactive Pens Do Not Work

If the interactive pens do not work, try the following solutions:

- The pens turn off automatically if you forget to turn them off. Tap the pen tip or press the power/function button to turn the pen back on.
- Make sure you are not covering the black section near the tip of the pen.
- Make sure nothing is blocking the signal between the pen and the interactive pen receiver on the projector.
- Try holding the pen at a different angle so that your hand is not blocking the signal.
- Make sure the cable cover is in place to keep cables from blocking the signal.
- Make sure the pen battery has enough power. Press the button on the side of the pen to check remaining battery power. Try replacing the battery.
- If you are projecting from a computer, make sure the USB cable is connected to the computer and projector.
- Dim the room lights and turn off any fluorescent lights. Make sure the projection surface and pen receiver are not in direct sunlight or other sources of bright lighting.
- Remove any decorative lights from around the projector or projection surface.
- If the pen tip is worn out or damaged, you may need to replace it.
- Make sure the interactive pen receiver on the projector is clean and free from dust.
- Make sure there is no interference from infrared remote controls, mice, or infrared microphones.
- Make sure the **USB Type B** option on the Extended menu is set to **Easy Interactive Function** or **USB Display/Easy Interactive Function**.
- Make sure you have calibrated the system. Try recalibrating.
- Make sure the **Pen Mode** and **Pen Operation Mode** settings are set correctly in the **Easy Interactive Function** options on the Extended menu.

**Parent topic:** [Solving Interactive Problems](#)

## Solutions When Finger Touch Interactivity Does Not Work

If finger touch interactivity does not work (BrightLink 595Wi+), try the following solutions:

- Make sure the Touch Unit is installed correctly and the power cable is properly connected. See your projector's *Installation Guide* for details.
- If the light on the Touch Unit is not on, check the **Touch Unit Setup** settings in the **Easy Interactive Function** option on the Extended menu and make sure the **Power** setting is set to **On**.
- Adjust the angle on the Touch Unit. See your projector's *Installation Guide* for details.
- Make sure there are no obstacles (such as cables or pen trays) between the Touch Unit's laser diffusion ports and the projection surface.
- Remove any decorative lights from around the projector or projection surface.
- If you are having difficulty double-clicking in OS X, go to the **System Preferences** menu, select **Mouse** or **Trackpad**, and reduce the **Double-Click Speed**.
- Make sure there is no interference from infrared remote controls, mice, or infrared microphones.
- Make sure you have performed pen calibration and finger touch calibration. Try recalibrating.

**Parent topic:** [Solving Interactive Problems](#)

## Solutions When Manual Calibration Does Not Work

If you are having trouble calibrating manually, try the following solutions:

- If the circle does not move to the next position, or it moves automatically, dim or turn off any bright lights near the projection surface.
- Make sure the projector is not too close to the projection surface.

**Parent topic:** [Solving Interactive Problems](#)

## Solutions When the Built-In Toolbar (PC Free Annotation) Does Not Work

If you cannot use the pen without a computer, try the following solutions:

- Make sure the **USB Type B** option on the Extended menu is set to **Easy Interactive Function** or **USB Display/Easy Interactive Function**.
- Press one of the Source buttons on the remote control to select the source for the image you want to annotate. To use a blank screen, select **Computer2** or another unused source.
- Make sure you have calibrated the system. Try recalibrating.



- Press the **Pen Mode** button on the remote control to toggle between **PC Interactive** and **PC Free Annotation** modes.

**Parent topic:** [Solving Interactive Problems](#)

## Solutions When the Interactive Pen Position Is Not Accurate

If the pen position is not the same as the mouse pointer, try the following solutions:

- Make sure you have calibrated the system. Try manual calibration.
- Make sure the cable cover is in place to keep cables from blocking the signal.
- Try adjusting the pen operation area.
- If you use the **E-Zoom +** button on the remote control to enlarge the image, the pen position is not accurate. When you return the image to the original size, the position should be correct.
- In PC Interactive mode (in the Extended menu), turn off **Auto Adjust Pen Area** and select **Manual Adj. Pen Area**.
- Try changing the computer's resolution to 1280 × 800.

**Parent topic:** [Solving Interactive Problems](#)

## Solutions When the Interactive Pens Are Slow or Difficult to Use

If the pens are difficult to use or respond too slowly, try the following solutions:

- For easier operation, hold the pen perpendicular to the projection surface.
- For the best performance, connect your computer to the projector using a VGA or HDMI cable for display and the USB cable for interactivity.
- If you are using USB Display in Windows, you may need to disable Windows Aero in the Epson USB Display Settings program on your computer.
- If you are having difficulty double-clicking in OS X, go to the **System Preferences** menu, select **Mouse** or **Trackpad**, and reduce the **Double-Click Speed**.
- If you are projecting over a network, see the *EasyMP Network Projection Operation Guide* for performance adjustment instructions.

**Parent topic:** [Solving Interactive Problems](#)

## Solutions When the Interactive Pens Cause Interference or Unwanted Effects

If the pens are causing interference or unwanted effects, try the following solutions:

- When both pens are used at the same time, make sure they are approximately 4 inches (10.16 cm) apart.
- Do not rest the pens on the image area of an interactive table, to avoid interference with your computer's mouse.
- Make sure that nothing is blocking the direct line to the infrared site.

**Parent topic:** [Solving Interactive Problems](#)

## Solutions When Network Alert E-Mails are Not Received

If you do not receive an e-mail alerting you to problems with a projector over the network, try the following solutions:

- Make sure the projector is turned on and connected to the network correctly. (If an error shut down the projector, it cannot send an e-mail.)
- Make sure you set up the projector e-mail alert settings correctly on the projector's network Mail menu or in the network software.
- Set the **Standby Mode** setting to **Communication On** so the network software can monitor the projector in standby mode.

**Parent topic:** [Solving Problems](#)

### Related concepts

[Wired Network Projection](#)

[Wireless Network Projection](#)

### Related references

[Projector Setup Settings - Extended Menu](#)

[Projector Network Settings - Network Menu](#)

## Where to Get Help

If you need to contact Epson for technical support services, use the following support options.

### Internet Support

Visit Epson's support website at [global.latin.epson.com/Soporte](http://global.latin.epson.com/Soporte) for solutions to common problems. You can download utilities and documentation, get FAQs and troubleshooting advice, or e-mail Epson with your questions. (Website available in Spanish and Portuguese only.)

### Speak to a Support Representative

Before you call for support, please have the following information ready:

- Product name
- Product serial number (located on the bottom or rear of the projector, or in menu system)
- Proof of purchase (such as a store receipt) and date of purchase
- Computer or video configuration
- Description of the problem

Then call:

Country	Telephone
Argentina	(54 11) 5167-0300 0800-288-37766
Bolivia*	800-100-116
Brazil	State capitals and metropolitan areas: 4003-0376 Other areas: 0800-880-0094
Chile	(56 2) 2484-3400
Colombia	Bogota: (57 1) 523-5000 Other cities: 018000-915235
Costa Rica	800-377-6627
Dominican Republic*	1-888-760-0068
Ecuador*	1-800-000-044
El Salvador*	800-6570
Guatemala*	1-800-835-0358
Honduras**	800-0122 Code: 8320
Mexico	Mexico City: (52 55) 1323-2052 Other cities: 01-800-087-1080
Nicaragua*	00-1-800-226-0368

Country	Telephone
Panama*	00-800-052-1376
Paraguay	009-800-521-0019
Peru	Lima: (51 1) 418-0210 Other cities: 0800-10126
Uruguay	00040-5210067
Venezuela	(58 212) 240-1111

\* Contact your local phone company to call this toll free number from a mobile phone.

\*\* Dial first 7 digits, wait for a message, then enter code.

**Note:** Toll or long distance charges may apply. If your country does not appear on the list, contact the sales office in the nearest country.

### **Purchase Supplies and Accessories**

You can purchase screens, other optional accessories, and replacement parts from an Epson authorized reseller. To find the nearest reseller, go to [global.latin.epson.com](http://global.latin.epson.com). Or you can contact your nearest sales office as described in "Where to Get Help".

**Parent topic:** [Solving Problems](#)

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# Technical Specifications

These sections list the technical specifications of your projector.

[General Projector Specifications](#)

[Projector Lamp Specifications](#)

[Interactive Pen Specifications](#)

[Remote Control Specifications](#)

[Touch Unit Specifications](#)

[Projector Dimension Specifications](#)

[Projector Electrical Specifications](#)

[Projector Environmental Specifications](#)

[Projector Safety and Approvals Specifications](#)

[Supported Video Display Formats](#)

[USB Display System Requirements](#)

## General Projector Specifications

<b>Type of display</b>	Poly-silicon TFT active matrix
<b>Resolution</b>	1280 x 800 pixels (WXGA)
<b>Lens</b>	F= 1.80 Focal length: 3.71 mm
<b>Color reproduction</b>	Full color Up to 1 billion colors
<b>Brightness</b>	<b>BrightLink 575Wi+:</b> Normal Power Consumption mode: White light output 2700 lumens (ISO 21118 standard) Color light output 2700 lumens ECO Power Consumption mode: White light output 1500 lumens (ISO 21118 standard)

**BrightLink 585Wi+/595Wi+:**

Normal Power Consumption mode:

White light output 3300 lumens (ISO 21118 standard)

Color light output 3300 lumens

ECO Power Consumption mode:

White light output 1900 lumens (ISO 21118 standard)

<b>Contrast ratio</b>	10000 to 1 with Auto Iris on and Normal Power Consumption mode
<b>Image size</b>	60 to 100 inches (1.52 to 2.54 m)
<b>Projection distance</b>	13.7 to 23.5 inches (34.8 to 59.7 cm)
<b>Projection methods</b>	Front or rear; ceiling- or table-mounted (interactive features not available in rear projection mode)
<b>Optical aspect ratio</b> (width-to-height)	16:10
<b>Focus adjustment</b>	Manual
<b>Zoom adjustment</b>	Digital
<b>Zoom ratio</b> (Tele-to-Wide)	1:1.35
<b>Internal sound system</b>	16 W monaural
<b>Noise level</b>	35 dB (Normal Power Consumption mode) 28 dB (ECO Power Consumption mode)
<b>Keystone correction angle</b>	Vertical: $\pm 3^\circ$ Horizontal: $3^\circ$
<b>USB-B port compatibility</b>	One USB 1.1 and 2.0 compliant port for USB Display, external mouse, or firmware update
<b>USB-A port compatibility</b>	One USB 1.1 and 2.0 compliant port for USB device input, wireless LAN module, or Epson document camera display

Parent topic: [Technical Specifications](#)

## Projector Lamp Specifications

<b>Type</b>	UHE (Ultra High Efficiency)
<b>Power consumption</b>	<b>BrightLink 575Wi+:</b> 215 W <b>BrightLink 585Wi+/595Wi+:</b> 245 W
<b>Lamp life</b>	<b>BrightLink 575Wi+:</b> Normal Power Consumption mode: Up to about 5000 hours ECO Power Consumption mode: Up to about 8000 hours <b>BrightLink 585Wi+/595Wi+:</b> Normal Power Consumption mode: Up to about 4000 hours ECO Power Consumption mode: Up to about 6000 hours

**Note:** Turn off this product when not in use to prolong the life of the projector. Lamp life will vary depending upon mode selected, environmental conditions, and usage. Brightness decreases over time.

**Parent topic:** [Technical Specifications](#)

## Interactive Pen Specifications

<b>Batteries</b>	One AA alkaline per pen
<b>Size</b>	6.3 inches (161 mm) long; diameter 0.94 inches (24 mm)
<b>Weight</b>	1.06 oz (30 g)

**Parent topic:** [Technical Specifications](#)

## Remote Control Specifications

<b>Reception range</b>	19.7 feet (6 m)
<b>Batteries</b>	Two alkaline or manganese AA

Parent topic: [Technical Specifications](#)

## Touch Unit Specifications

The Touch Unit comes with the BrightLink 595Wi+ model only.

<b>Technology</b>	Infrared Laser (Class 1)
<b>Dimensions</b>	Height: 3.7 inches (95 mm) Width: 8.2 inches (207 mm) Depth: 2 inches (51 mm)
<b>Weight</b>	15.9 oz (450 g)

Parent topic: [Technical Specifications](#)

## Projector Dimension Specifications

<b>Height (excluding feet)</b>	6.1 inches (155 mm)
<b>Width</b>	14.4 inches (367 mm)
<b>Depth</b>	14.8 inches (375 mm)
<b>Weight</b>	12.1 lb (5.5 kg)

Parent topic: [Technical Specifications](#)

## Projector Electrical Specifications

<b>Rated frequency</b>	50/60 Hz
<b>Power supply</b>	100 to 240 VAC $\pm$ 10% 3.8 to 1.7 A



**Power consumption**

(110 to 120 V)

**BrightLink 575Wi+:**

Operating:

Normal Power Consumption mode: 333 W

ECO Power Consumption mode: 239 W

Standby:

0.33 W (Communication Off), 4.3 W (Communication On)

**BrightLink 585Wi+/595Wi+**

Operating:

Normal Power Consumption mode: 376 W

ECO Power Consumption mode: 280 W

Standby:

0.33 W (Communication Off), 4.3 W (Communication On)

**Power consumption**

(220 to 240 V)

**BrightLink 575Wi+**

Operating:

Normal Power Consumption mode: 318 W

ECO Power Consumption mode: 230 W

Standby:

0.44 W (Communication Off), 4.3 W (Communication On)

**BrightLink 585Wi+/595Wi+**

Operating:

Normal Power Consumption mode: 358 W

ECO Power Consumption mode: 270 W

Standby:

0.44 W (Communication Off), 4.3 W (Communication On)

**Parent topic:** [Technical Specifications](#)

## Projector Environmental Specifications

<b>Temperature</b>	Operating: 41 to 95 °F (5 to 35 °C) Storage: 14 to 140 °F (–10 to 60 °C)
<b>Humidity</b> (relative, non-condensing)	Operating: 20 to 80% Storage: 10 to 90%
<b>Operating altitude</b>	Up to 4921 feet (1500 m) Up to 9843 feet (3000 m) with High Altitude Mode enabled

Parent topic: [Technical Specifications](#)

## Projector Safety and Approvals Specifications

<b>United States</b>	FCC Part 15 Class B UL60950-1 2nd edition (cTUVus Mark)
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Parent topic: [Technical Specifications](#)

## Supported Video Display Formats

For best results, your computer monitor or video card resolution should be set to display in the projector's native resolution. However, your projector includes Epson's SizeWise chip that supports other computer display resolutions, so your image will be resized to fit automatically.

Your computer's monitor or video card refresh rate (vertical frequency) must be compatible with the projector. (See your computer or video card manual for details.)

The table here lists the compatible refresh rate and resolution for each compatible video display format.

Display format	Refresh rate (in Hz)	Resolution (in pixels)
<b>Computer signals (analog RGB)</b>		
VGA	60/72/75/85	640 × 480
SVGA	56/60/72/75/85	800 × 600
XGA	60/72/75/85	1024 × 768

Display format	Refresh rate (in Hz)	Resolution (in pixels)
WXGA	60	1280 × 768
	60	1366 × 768
	60/75/85	1280 × 800
WXGA+	60/75/85	1440 × 900
WXGA++	60	1600 × 900
SXGA	70/75/85	1152 × 864
	60/75/85	1280 × 1024
	60/75/85	1280 × 960
SXGA+	60/75	1400 × 1050
WSXGA+*	60	1680 × 1050
UXGA	60	1600 × 1200
MAC13"	67	640 × 480
MAC16"	75	832 × 624
MAC19"	75	1024 × 768
	59	1024 × 768
MAC21"	75	1152 × 870
<b>Composite video</b>		
TV (NTSC)	60	720 × 480
TV (SECAM)	50	720 × 576
TV (PAL)	50/60	720 × 576
<b>Component video</b>		
SDTV (480i)	60	720 × 480
SDTV (576i)	50	720 × 576
SDTV (480p)	60	720 × 480
SDTV (576p)	50	720 × 576
HDTV (720p)	50/60	1280 × 720

Display format	Refresh rate (in Hz)	Resolution (in pixels)
HDTV (1080i)	50/60	1920 × 1080
<b>HDMI input signals</b>		
VGA	60	640 × 480
SVGA	60	800 × 600
XGA	60	1024 × 768
WXGA	60	1280 × 800
	60	1366 × 768
WXGA+	60	1440 × 900
WXGA++	60	1600 × 900
WSXGA+*	60	1680 × 1050
SXGA	60	1280 × 960
	60	1280 × 1024
SXGA+	60	1400 × 1050
UXGA	60	1600 × 1200
SDTV (480i/480p)	60	720 × 480
SDTV (576i/576p)	50	720 × 576
HDTV (720p)	50/60	1280 × 720
HDTV (1080i)	50/60	1920 × 1080
HDTV (1080p)	24/30/50/60	1920 × 1080
<b>MHL input signals</b>		
VGA	60	640 × 480
SDTV (480i/480p)	60	720 × 480
SDTV (576i/576p)	50	720 × 576
HDTV (720p)	50/60	1280 × 720
HDTV (1080i)	50/60	1920 × 1080
HDTV (1080p)	24/30	1920 × 1080

\* **Wide** resolution only

Parent topic: [Technical Specifications](#)

## USB Display System Requirements

Your computer system must meet the system requirements here to use the projector's USB Display software.

Requirement	Windows	Mac
Operating system	Windows XP Professional, Home Edition, and Tablet PC Edition (32-bit)	OS X 10.5.x (32-bit), and 10.6.x, 10.7.x , 10.8.x, 10.9.x (32- and 64-bit)
	Windows Vista Ultimate, Enterprise, Business, Home Premium, and Home Basic (32-bit)	
	Windows 7 Ultimate, Enterprise, Professional, and Home Premium (32- and 64-bit); Home Basic and Starter (32-bit)	
	Windows 8.x, Pro, and Enterprise (32- and 64-bit)	
USB version	USB 1.1 and above (USB 2.0 recommended)	
CPU	Mobile Pentium III 1.2 GHz or faster (1.6 GHz or faster recommended)	Power PC G4 1 GHz or faster (Core Duo 1.83 GHz or faster recommended)
Memory	256MB or more (512MB or more recommended)	512MB or more
Hard disk space	20MB or more	
Display	Resolution between 640 x 480 and 1600 x 1200, 16-bit color or greater	

Parent topic: [Technical Specifications](#)

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## Notices

Check these sections for important notices about your projector.

[Important Safety Information](#)

[Important Safety Instructions](#)

[FCC Compliance Statement](#)

[Epson Limited Warranty](#)

[Wireless Telegraphy Act Regulations](#)

[Trademarks](#)

[Open Source Software License](#)

[Copyright Notice](#)

## Important Safety Information

**Caution:** Never look into the projector lens when the lamp is turned on; the bright light can damage your eyes. Never let children look into the lens when it is on. Never open any cover on the projector, except the lamp and filter covers. Dangerous electrical voltages inside the projector can severely injure you. Except as specifically explained in this *User's Guide*, do not attempt to service this product yourself. Refer all servicing to qualified service personnel.

**Warning:** The projector and its accessories come packaged in plastic bags. Keep plastic bags away from small children to avoid any risk of suffocation.

**Caution:** When you replace the lamp, never touch the new lamp with your bare hands; the invisible residue left by the oil on your hands may shorten the lamp life. Use a cloth or glove to handle the new lamp.

**Parent topic:** [Notices](#)

## Important Safety Instructions

Follow these safety instructions when setting up and using the projector:


- Do not look into the lens when the projector is on. The bright light can damage your eyes. Avoid standing in front of the projector so the bright light does not shine into your eyes.
- Do not place your hand or any object near the projection window. The high temperature of this area could cause burns, fire, or other damage.

- Do not place the projector on an unstable cart, stand, or table.
- Do not operate the projector on its side, or while tilted to one side. Do not tilt the projector more than 3° forward or back.
- If the projector is mounted on a ceiling or wall, it should be installed by qualified technicians using mounting hardware designed for use with this projector.
- When installing or adjusting a ceiling or wall mount, do not use adhesives to prevent the screws from loosening and do not use oils or lubricants. This may cause the projector case to crack and the projector to fall from its ceiling mount. This could cause serious injury to anyone under the mount and could damage the projector.
- Do not use the projector near water, sources of heat, high-voltage electrical wires, or sources of magnetic fields.
- Use the type of power source indicated on the projector. Use of a different power source may result in fire or electric shock. If you are not sure of the power available, consult your dealer or power company.
- Place the projector near a wall outlet where the plug can be easily unplugged.
- Take the following precautions when handling the plug: Do not hold the plug with wet hands. Do not insert the plug into a dusty outlet. Insert the plug firmly into the outlet. Do not pull the power cord when disconnecting the plug; always be sure to hold the plug when disconnecting it. Do not overload wall outlets, extension cords, or power strips. Failure to comply with these precautions could result in fire or electric shock.
- Do not place the projector where the cord can be walked on. This may result in fraying or damage to the plug.
- Unplug the projector from the wall outlet before cleaning. Use a dry cloth (or, for stubborn dirt or stains, a moist cloth that has been wrung dry) for cleaning. Do not use liquid or aerosol cleaners, any sprays containing flammable gas, or solvents such as alcohol, paint thinner, or benzene.
- Do not block the slots and openings in the projector case. They provide ventilation and prevent the projector from overheating. Do not operate the projector on a sofa, rug, or other soft surface, or set it on top of loose papers. Do not cover the projector with a blanket, curtain, or tablecloth. If you are setting up the projector near a wall, leave at least 7.9 inches (20 cm) of space between the wall and the air exhaust vent.
- Do not operate the projector in a closed-in cabinet unless proper ventilation is provided.
- Never allow objects of any kind to enter any openings in the projector. Do not leave objects, especially flammable objects, near the projector. Never spill liquid of any kind into the projector.
- If you are using two or more projectors side-by-side, leave at least 2 feet (60 cm) of space between the projectors to allow for proper ventilation.

- You may need to clean the air filter and vent. A clogged air filter or vent can block ventilation needed to cool the projector. Do not use canned air, or the gases may leave a residue.
- Do not store the projector outdoors for an extended length of time.
- Except as specifically explained in this manual, do not attempt to service this product yourself. Refer all servicing to qualified personnel. Opening or removing covers may expose you to dangerous voltages and other hazards.
- Never open any covers on the projector except as specifically explained in this manual. Never attempt to disassemble or modify the projector. Refer all repairs to qualified service personnel.
- Unplug the projector from the wall outlet and refer servicing to qualified service personnel under the following conditions: if it does not operate normally when you follow the operating instructions, or exhibits a distinct change in performance; if smoke, strange odors, or strange noises come from the projector; if the power cord or plug is damaged or frayed; if liquid or foreign objects get inside the projector, or if it has been exposed to rain or water; if it has been dropped or the housing has been damaged.
- Do not touch the plug during an electrical storm. Otherwise, you may receive an electric shock.
- Unplug the projector when it will not be used for extended periods.
- Do not use the projector where it may be exposed to rain, water, or excessive humidity.
- Do not use or store the projector where it may be exposed to smoke, steam, corrosive gases, excessive dust, vibration, or shock.
- Do not use the projector where flammable or explosive gases may be present.
- Do not use or store the projector or remote control in a hot location, such as near a heater, in direct sunlight, or in a closed vehicle.
- If you use the projector in a country other than where you purchased it, use the correct power cord for that country.
- Do not stand on the projector or place heavy objects on it.
- Do not use the projector outside of the required temperature range of 41 to 95 °F (5 to 35 °C) at an altitude of 7500 feet (2286 m) or less, or 41 to 86 °F (5 to 30 °C) at a higher altitude. Doing so may cause an unstable display and could lead to projector damage. Do not use or store the projector where it may be exposed to sudden changes in temperature.
- Do not store the projector outside of the required temperature range of 14 to 140 °F (–10 to 60 °C) or in direct sunlight for long periods of time. Doing so may cause damage to the case.
- Do not place anything that can become warped or damaged by heat near the exhaust vents. Do not bring your hands or face close to the vents while projection is in progress. Do not bring your face close to the projector while it is in use.



- Before you move the projector, make sure its power is turned off, the plug is disconnected from the outlet, and all cables are disconnected.
- Never try to remove the lamp immediately after use because it will be extremely hot. Before removing the lamp, turn off the power and wait at least an hour to allow the lamp to cool completely.
- Do not disassemble the lamp or subject it to impacts.
- Do not place the source of an open flame, such as a lit candle, on or near the projector.
- Do not modify the power cord. Do not place heavy objects on top of the power cord or bend, twist, or pull it excessively. Keep the power cord away from hot electrical appliances.
- If the lamp breaks, ventilate the room to prevent gases contained in the lamp from being inhaled or coming in contact with your eyes or mouth. If you do inhale gases or gases come in contact with your eyes or mouth, seek medical advice immediately.
- If the projector is mounted overhead and the lamp breaks, be careful to prevent pieces of glass from falling into your eyes or mouth when you open the lamp cover. If pieces of glass do get into your eyes or mouth, seek medical advise immediately.
- Always lower the volume before turning off the projector. Turning on the projector with the volume too high can damage your ears.
- Remove the batteries from the interactive pens if you will not be using the pens for a long time.

**Note:**  The lamp(s) in this product contain mercury. Please consult your state and local regulations regarding disposal or recycling. Do not put in the trash.

**WARNING:** The cords included with this product contain chemicals, including lead, known to the State of California to cause birth defects or other reproductive harm. ***Wash hands after handling.*** (This notice is provided in accordance with Proposition 65 in Cal. Health & Safety Code § 25249.5 and following.)

[Restriction of Use](#)

**Parent topic:** [Notices](#)

## Restriction of Use

When this product is used for applications requiring high reliability/safety such as transportation devices related to aviation, rail, marine, automotive; disaster prevention devices; various safety devices; or functional/precision devices, you should use this product only after giving consideration to including fail-safes and redundancies into your design to maintain safety and total system reliability.

Because this product was not intended for use in applications requiring extremely high reliability/safety such as aerospace equipment, main communication equipment, nuclear power control equipment, or

medical equipment related to direct medical care, please make your own judgment on this product's suitability after a full evaluation.

**Parent topic:** [Important Safety Instructions](#)

## FCC Compliance Statement

### For United States Users

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio and television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### WARNING

The connection of a non-shielded equipment interface cable to this equipment will invalidate the FCC Certification or Declaration of this device and may cause interference levels which exceed the limits established by the FCC for this equipment. It is the responsibility of the user to obtain and use a shielded equipment interface cable with this device. If this equipment has more than one interface connector, do not leave cables connected to unused interfaces. Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

**Parent topic:** [Notices](#)

## Epson Limited Warranty

### 1. Limited Warranty for Epson Products

Epson products are covered by warranty against defects in workmanship and materials when operated under normal use and handling conditions, as indicated in the product documentation, for the period specified in section "Limited Warranty Coverage". Coverage begins as of the date of delivery to the

purchaser by Epson or by an authorized Epson dealer (see **Epson Subsidiaries and Offices in Latin America** below), in the country of purchase.

Epson also guarantees that the consumables (ink cartridges, toner, batteries) included with the product, will perform according to the usage specifications as long as they are used prior to the expiration of their warranty period.

## **2. Scope of Warranty**

Should Epson receive notice of a defect during the warranty period, it may, at its discretion, repair or replace the defective product at no cost to the purchaser. In the event of a replacement, the replaced equipment will become property of Epson. The replaced item may be new or previously repaired to the Epson standard of quality, and will assume the remaining warranty period of the product that was originally purchased.

This warranty does not include any compensation or damages whatsoever, resulting from the operating failures of the Epson product. In any event, Epson's maximum liability toward the purchaser will be limited to the purchase price paid to Epson or to the authorized dealer.

Epson's warranty does not cover any software not manufactured by Epson, even when delivered with an Epson product. The software may have a warranty provided by the manufacturer, as indicated in the documentation attached thereto.

## **3. Limitations and Exclusions**

The warranty will be invalid in the following cases:

- 3.1 When the product's serial number has been removed or altered.
- 3.2 When the product has been misused, has undergone unauthorized modifications, has been used or stored in ways that are not in compliance with the environmental specifications of the product.
- 3.3 When the damage resulted from the use of refilled supplies or consumables, or when damages are the result of use of media that does not meet the product's specifications.
- 3.4 When damages resulted from the inappropriate transport of the equipment (packaging, installation, maintenance, transportation).
- 3.5 When damages were caused by natural or intentional disasters (fire, floods, lightning, earthquakes, etc.), power surges, or interaction with other brand products.
- 3.6 When the product has been totally or partially disassembled, or has been repaired other than by an Epson Authorized Service Center.
- 3.7 When substances have been spilled on the product.
- 3.8 When the external plastic case has been scratched or abused.

3.9 When damages resulted from inappropriate tests, installation, maintenance or adjustments.

The warranty does not extend to accessories (lids, covers, trays) or replenishing supplies and consumables (ink cartridges, toner, ink ribbons, batteries, photosensitive units, knobs, print heads, lamps), which, due to their nature, must be regularly purchased through authorized dealers.

#### 4. How to Obtain Warranty Service

Please refer to the user documentation to ensure that the product settings have been properly set and to perform the diagnostic tests indicated therein. Furthermore, in order for the unit to operate optimally, always use original Epson supplies and consumables.

To obtain warranty service, the purchaser may take the product to any Authorized Epson Service Center, along with proof of purchase, or call any of the Epson Technical Assistance Centers (see **Service Centers** below).

Upon calling an Authorized Epson Service Center, the purchaser will be asked to provide the product model and serial numbers, and may be asked to provide information on the location and the date of purchase (the warranty is only valid in the country of purchase).

If there are no Authorized Service Centers in your area, call the Technical Assistance Center for service referral.

#### 5. Responsibilities of Purchaser

The purchaser is responsible for the safety of all confidential and proprietary information stored on the product, as well as for recovery backup files in case of damage. Any activity related with the re-installation or resetting of the software that was delivered with the equipment, will be billed to the purchaser at the rates in effect at the Epson Service Center. This also applies if the failure was the result of a defect in the purchaser's proprietary software or of a computer "virus".

In order to obtain on-site service, the purchaser will be required to provide: access to the product; an appropriate working area; access to electrical facilities; access to the resources that may be necessary for the installation, repair or maintenance of the unit; a safety environment for Epson staff and their work tools.

#### 6. Limited Warranty Coverage

Product	Model	Coverage	Conditions	Note
Projector	BrightLink	Two years	Service Center	Lamp is an accessory

## Technical Support Service

Epson offers technical assistance through electronic and telephone services. Before calling Epson, refer to the documentation included with your product. If you do not find the solution to your problem, visit Epson's website at: [global.latin.epson.com/Soporte](http://global.latin.epson.com/Soporte) or call the local Epson office or an authorized dealer.

## Service Centers

Country	Telephone
Argentina	(54 11) 5167-0300 0800-288-37766
Bolivia*	800-100-116
Chile	(56 2) 2484-3400
Colombia	Bogota: (57 1) 523-5000 Other cities: 018000-915235
Costa Rica	800-377-6627
Dominican Republic*	1-888-760-0068
Ecuador*	1-800-000-044
El Salvador*	800-6570
Guatemala*	1-800-835-0358
Honduras**	800-0122 Code: 8320
Mexico	Mexico City: (52 55) 1323-2052 Other cities: 01-800-087-1080
Nicaragua*	00-1-800-226-0368
Panama*	00-800-052-1376
Paraguay	009-800-521-0019
Peru	Lima: (51 1) 418-0210 Other cities: 0800-10126
Uruguay	00040-5210067

Country	Telephone
Venezuela	(58 212) 240-1111

\* Contact your local phone company to call this toll free number from a mobile phone.

\*\* Dial first 7 digits, wait for a message, then enter code.

If your country does not appear on the preceding list, please contact the dealer where you purchased the product.

You may receive help or consult information online for all Epson products. Register your Epson equipment on our website, at [global.latin.epson.com/Soporte](http://global.latin.epson.com/Soporte).

### Extended Warranty Support and Service

In some countries, Epson offers warranty extension services. You may purchase this service by calling the Technical Service Center.

### Epson Subsidiaries and Offices in Latin America

#### Epson Argentina S.A.

Avenida Belgrano 964/970  
(1092), Buenos Aires, Argentina  
Tel: (54 11) 5167-0300  
Fax: (54 11) 5167-0333

#### Epson Costa Rica, S.A

102 Avenida Escazú  
Torre 1, Piso 4, Suite 401/402  
Escazú, San José  
Costa Rica  
Tel: (506) 2588-7855  
Fax: (506) 2588-7888

#### Epson Venezuela, S.A.

Calle 4 con Calle 11-1  
La Urbina Sur  
Caracas, Venezuela  
Tel: (58 212) 240-1111  
Fax: (58 212) 240-1128

#### Epson Chile, S.A.

La Concepción 322  
Providencia, Santiago, Chile  
Tel: (56 2) 2484-3400  
Fax: (56 2) 2484-3413

#### Epson México, S.A. de C.V.

Blvd. Manuel Ávila Camacho 389  
Edificio 1 Conjunto Legaria  
Col. Irrigación, México, D.F.  
C.P 11510 México  
Tel: (52 55) 1323-2000  
Fax: (52 55) 1323-2183

**Epson Colombia, Ltda.**

Calle 100, No. 21-64 piso 7

Bogotá, Colombia

Tel: 01 8000 915235

Fax: (57 1) 523-4180

**Epson Perú, S.A.**

Av. Canaval y Moreyra 590, San

Isidro, Lima 27, Perú

Tel: (51 1) 418-0210

Fax: (51 1) 418-0220

Parent topic: [Notices](#)

## Wireless Telegraphy Act Regulations

The following acts are prohibited by the Wireless Telegraphy Act:

- Modifying and disassembling (including the antenna)
- Removing the label of conformance


Parent topic: [Notices](#)

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Parent topic: [Notices](#)

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The list of GPL Programs

busybox-1.13.4

iptables-1.4.4

libgcc1(gcc-4.3.3)

libstdc++-6.0.10

linux-2.6.27

patches

udhcp 0.9.8

uvc rev.219

wireless\_tools 29

EPSON original drivers

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Version 2, June 1991

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Also add information on how to contact you by electronic and paper mail.

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<signature of Ty Coon>, 1 April 1989

Ty Coon, President of Vice

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LGPL Programs

glibc-2.8

SDL-1.2.13

SDL-Image

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Version 2.1, February 1999

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