

3M™ M*Modal CDI Engage One™ for 3M™ M*Modal CDI Collaborate™ users

- Delivers real time clinical insights (“nudges”) to help clinicians document a complete patient story before a note is saved in the EHR
- Enhances the clinician’s workflow and reduces retrospective queries and distracting alerts
- Provides computer-assisted physician documentation (CAPD) along with integrated CDI workflow
- Applies AI-powered worklist prioritization to drive coder and CDI team efficiency

The 3M advantage

With M*Modal now part of 3M, workflows for document creation and improvement close the loop between clinical care and revenue integrity.

3M CDI Engage One can transform your organization’s revenue cycle with real time, AI-powered clinical insight, giving your clinicians more time to care.



#1 CDI software

3M M*Modal CDI technology was recognized by KLAS® in 2019 and 2020.

Proactive physician engagement improves overall CDI efficiency

The pressure is on clinicians to meet high standards for clinical documentation. And for good reason: A complete, accurate clinical story supports patient care, quality outcomes, compliance risk management and revenue integrity. Engaging physicians is crucial, but reducing their administrative burden by minimizing disruptive, retrospective queries also improves productivity for clinical documentation integrity (CDI) teams.

3M™ M*Modal CDI Engage One™ is built on a single, cloud-based platform that uses advanced artificial intelligence (AI) and natural language understanding (NLU) technology to embed clinical intelligence into normal physician and CDI workflows. Using encounter-based clinical reasoning and automation, it combs through EHR notes and narrative documents to find missing specificity in documentation and opportunities to improve patient care.

Regardless of how the physician creates notes—using speech, templates or typing—3M CDI Engage One identifies common documentation gaps and helps clarify documentation up front, as it is created.

For example, is an accidental puncture during surgery clinically significant? Is post-operative respiratory failure recorded correctly? With proactive, real-time AI “nudges,” physicians can capture complexity, acuity and severity levels before saving the note in the EHR.

The result? Through a single workflow, fewer errors are pushed downstream to CDI, and with fewer queries sent back to physicians, CDI team productivity also improves.

3M™ M*Modal CDI Engage One™

Improve your entire document workflow

With 3M CDI Engage One your organization can:

- Drive documentation accuracy and completeness, uncover common gaps in documentation and target training to service lines and physicians
- Track nudges applied or declined by clinicians and, if needed, send formal queries for nudges declined by clinicians

When your organization can review, analyze and monitor your documentation—and apply the same rules across physicians, patients and payers—your CDI program can improve its coverage and consistency.

CDI prioritization and workflow management

3M CDI Engage One also uses AI technology to support back end CDI workflows, providing evidence-based analysis, worklist prioritization and a clinically driven review process. When 3M CDI Engage One uses **3M™ M*Modal CDI Collaborate™** for back end processes, clinicians and CDI specialists can work in an integrated platform to:

- Extend CDI coverage by leveraging AI-powered review of all electronic records
- Access information from unstructured report narratives, aggregate data from EHRs and add contextual understanding
- Identify cases with documentation opportunities to generate worklist priorities that drive CDI team consistency and efficiency
- Automate the query and correction workflow using extensive templates and other tools, so CDI specialists only engage physicians when truly necessary

3M CDI Collaborate is also a cloud-based CDI solution used to enhance chart review and query workflow. Using advanced AI and NLU, it analyzes the entire electronic patient record to provide CDI teams with in-depth insight to improve documentation accuracy. The CDI specialist can, in one place, view their current census of patients and review the chart for missing specificity and query opportunities. 3M CDI Collaborate helps prioritize chart review and query workflow by providing auto-generated clinical evidence for CDI teams.

The solution eliminates much of the manual searching for condition evidence and speeds up turnaround on physician queries. CDI managers can also use reporting tools and a sophisticated search functionality to quickly identify priorities and spot trends to improve performance.



Our combined strength

- 250+ million clinical documents pass through 3M's systems every month
- 250,000+ clinicians use 3M speech technology
- 4,000+ hospitals rely on AI-powered solutions from 3M and M*Modal
- 2,000+ facilities send data through 3M's Clinical Discovery Engine every day
- 200+ EHRs certified for 3M conversational AI and computer-assisted physician documentation (CAPD)

Call today

For more information on how 3M software and services can assist your organization, contact your 3M sales representative, call us toll-free at **800-367-2447**, or visit us online at **www.3m.com/his**.



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