



IKEA cards - Terms & Conditions

These Terms & Conditions apply to the use of IKEA cards, issued by IKEA Pty Limited ABN 84 006 270 757.
Updated July 2021.

IKEA Gift card

1. IKEA gift cards are purchased in physical or digital format.
2. IKEA Gift cards are valid for **3 years** from the initial date of issue. Please refer to your card or receipt for the expiration date of the card.
3. IKEA Gift cards can be used as full or partial payment on purchases in all Australian IKEA stores.
4. IKEA Gift cards can be used as full or partial payment on purchases on IKEA.com.au, excluding event tickets.
5. IKEA Gift cards can be loaded to a maximum value of \$1,000 per card. Gift cards cannot be reloaded.
6. No cash change will be given on purchases made using an IKEA Gift card.
7. IKEA Gift cards cannot be redeemed for cash or balances transferred to new cards. IKEA Gift cards cannot be used as payment to purchase an IKEA Gift card.
8. IKEA is unable to replace the card if lost or stolen. Treat your gift card as cash.
9. IKEA Gift cards are only valid with a readable card number and PIN. Refer to *Table 2* for foreign cards unable to be accepted in Australian stores or on IKEA.com.au.
10. There are no limitations on how many times a card/s can be used (until the balance is \$0.00).
11. To check the balance of an IKEA Gift card, visit www.IKEA.com.au/giftcards or visit an IKEA store.
12. No post-supply fees, or transaction fees apply to the use of IKEA Gift cards within Australia.
13. If the IKEA Gift card is used in an IKEA store in other countries:
 - a. A currency conversion fee of 3% will apply.
 - b. The exchange rate will be set by IKEA weekly based on market rates.
 - c. The exchange rate is non-negotiable and is subject to change.
 - d. Refer to *Table 1* for countries that accept cards issued from Australia.
14. IKEA Gift cards remain the property of IKEA Pty Limited, and may not be tampered or interfered with, without our consent.
15. If an IKEA Gift card is purchased through a third party (not an IKEA store or IKEA.com.au) additional conditions or activation periods may be applicable. Please refer to the card place of purchase.

IKEA Refund card

1. IKEA Refund cards are issued in physical or digital format, as a credit for a returned product, buy-back offer, or as compensation.
2. IKEA Refund cards are valid for **3 years** from the initial date of issue. Please refer to your card or receipt for the expiration date of the card. Upon expiration, the remaining balance of the card becomes the property of IKEA.
3. IKEA Refund cards can be used as full or partial payment on purchases in all Australian IKEA stores.
4. IKEA Refund cards with PIN can be used as full or partial payment on purchases on IKEA.com.au, excluding event tickets. Enter the IKEA Refund card details in the 'Gift Cards' payment fields. IKEA Refund cards with no PIN cannot be used for online payments. Please contact Customer Support if your card does not have a PIN and it is to be used online.
5. No cash change will be given on purchases made using an IKEA Refund card.
6. IKEA Refund cards cannot be redeemed for cash or balances transferred to new cards. IKEA Refund cards cannot be used as payment to purchase an IKEA Gift card.
7. IKEA is unable to replace the card if lost or stolen.
8. IKEA Refund cards are only valid with a readable card number and PIN (if issued with one). Refer to *Table 2* for foreign cards unable to be accepted in Australian stores or on IKEA.com.au.
9. There are no limitations on how many times a card/s can be used (until the balance is \$0.00).
10. To check the balance of an IKEA Refund card, visit www.IKEA.com.au/giftcards or visit an IKEA store.
11. If the IKEA Refund card is used in an IKEA store in other countries:



- a. A currency conversion fee of 3% will apply.
 - b. The exchange rate will be set by IKEA weekly based on market rates.
 - c. The exchange rate is non-negotiable and is subject to change.
 - d. Refer to *Table 1* for countries that accept cards issued from Australia.
12. No post-supply fess, or transaction fees apply to the use of IKEA Refund cards.
 13. IKEA Refund cards remain the property of IKEA Pty Limited, and may not be tampered or interfered with, without our consent.

IKEA Reward card

1. IKEA Reward cards are issued in digital format, as part of a Promotion.
2. IKEA Reward cards are valid for **limited period** from the initial date of issue. Please refer to the issuing email for the validity and expiration date of the card. Upon expiration, the remaining balance of the card becomes the property of IKEA.
3. IKEA Reward cards are subject to the terms and conditions of the offer they are issued under.
4. IKEA Reward cards can be used as full or partial payment on purchases in all Australian IKEA stores.
5. IKEA Reward cards can be used for purchases on IKEA.com.au, excluding event tickets. Enter the IKEA Reward card details in the 'Gift Cards' payment fields.
6. No cash change will be given on purchases made using an IKEA Reward card.
7. IKEA Reward cards cannot be redeemed for cash or balances transferred to new cards. IKEA Reward cards cannot be used as payment to purchase an IKEA Gift card.
8. IKEA is unable to replace the card if lost or stolen.
9. IKEA Reward cards are subject to the terms and conditions provided with the offer they were issued under.
10. IKEA Reward cards are only valid with a readable card number and PIN. Refer to *Table 2* for foreign cards unable to be accepted in Australian stores or on IKEA.com.au.
11. There are no limitations on how many times a card/s can be used (until the balance is \$0.00).
12. To check the balance of an IKEA Reward card, visit www.IKEA.com.au/giftcards or visit an IKEA store.
13. If the IKEA Reward card is used in an IKEA store in other countries:
 - a. A currency conversion fee of 3% will apply.
 - b. The exchange rate will be set by IKEA weekly based on market rates.
 - c. The exchange rate is non-negotiable and is subject to change.
 - d. Refer to *Table 1* for countries that accept cards issued from Australia.
14. IKEA Reward cards remain the property of IKEA Pty Limited, and may not be tampered or interfered with, without our consent.

IKEA Discount card

1. IKEA Discount cards are issued in physical format, as part of a promotion.
2. IKEA Discount cards are valid for **90 days** from the initial date of issue. Please refer to your receipt for the expiration date of the card. Upon expiration, the remaining balance of the card becomes the property of IKEA.
3. IKEA Discount cards can be used as full or partial payment on purchases in all Australian IKEA stores.
4. IKEA Discount cards cannot be used as online payment tender.
5. No cash change will be given on purchases made using an IKEA Discount card.
6. IKEA Discount cards entitle the holder to a discount off goods to the loaded value. IKEA Discount cards cannot be redeemed for cash or balances transferred to new cards. IKEA Discount cards cannot be used as payment to purchase an IKEA Gift card.
7. IKEA is unable to replace the card if lost or stolen.
8. IKEA Discount cards cannot be redeemed on the date of issuance.
9. IKEA Discount cards are subject to the terms and conditions provided with the Promotion they were issued under.
10. If an existing IKEA Discount card/s is used as a payment for any promotion, the redemption transaction does not qualify for an additional discount card/s.



11. Where a purchase was made using the IKEA Discount card, any exchanges or refunds are subject to the terms and conditions provided with the Promotion.
12. IKEA Discount cards cannot be used in other countries.
13. IKEA Discount cards remain the property of IKEA Pty Limited, and may not be tampered or interfered with, without our consent.

Table 1 – Australian issued cards in other countries

The following countries accept Australian issued cards as payment.

Cards issued in the following countries are accepted as payment in Australia.

Austria	France	Portugal
Belgium	Germany	Slovakia
Canada	Hungary	Spain *
Czech Republic	Italy	Sweden
Croatia	Ireland	Switzerland
Denmark	Netherlands	United Kingdom
Finland	Norway	

* Excluding the stores Lanzarote, Tenerife, Mallorca, Gran Canarias

Table 2 – Foreign issued cards in Australia

Cards issued in the following countries cannot be accepted as payment in Australia.

Cyprus	Malaysia	South Korea
Greece	Morocco	Spanish Islands
Hong Kong	Poland	Taiwan
Iceland	Puerto Rico	Thailand
India	Romania	Turkey
Israel	Russia	United Arab Emirates
Japan	Saudi Arabia	United States of America
Kuwait	Serbia	
Lithuania	Singapore	