

WARRANTY CARD

SAMSUNG

WARRANTY FOR SAMSUNG PRODUCTS (AUSTRALIA ONLY) (SMARTTHINGS)

PART I GENERAL TERMS AND CONDITIONS

The Australian Competition and Consumer Act (2010) (Cth) (including the Australian Consumer Law) as well as other laws in Australia guarantee certain conditions, warranties and undertakings, and give you other legal rights, in relation to the quality and fitness for purpose of Samsung products sold in Australia.

In Australia, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. What constitutes a major failure is set out in the Australian Consumer Law.

Nothing in this Warranty purports to modify or exclude the conditions, warranties and undertakings, and other legal rights, under the Australian Competition and Consumer Act and other Australian laws. This Warranty gives you additional protection for your Samsung product, and identifies a preferred approach to resolving warranty claims which will be quickest and simplest for all parties, subject to the exclusions, terms and conditions below.

I. Coverage and Application

A. Samsung Electronics Australia Pty Ltd of 3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia ("Samsung") warrants that your Samsung product:

- is of acceptable quality;
- does not have a latent defect.

B. For the purpose of this Warranty, a "Samsung product" is a product which:

goods of the same type with equal or greater functionality rather than being repaired. Refurbished parts may be used to repair the goods; or

(b) if the goods cannot be repaired or the failure to comply with the warranty is a major failure or a failure of substantial character, you may reject the goods or require Samsung to pay you compensation for any reduction in the value of the goods below the price paid or payable by you for the goods.

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G. If, following receipt of a claim under this Warranty, Samsung or its agent determine that your claim in respect of a Samsung product is invalid, Samsung may charge you for any labour, parts or transport costs incurred by Samsung or its agent in assessing your claim.

IV. Warranty Transferability

A. This Warranty is transferable to a subsequent owner of a Samsung product, in the event of the sale of that product, provided that Samsung is informed in writing within a reasonable time of the sale of the subsequent owner's name and contact details, such notice to be provided to Samsung at

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G. If, following receipt of a claim under this Warranty, Samsung or its agent determine that your claim in respect of a Samsung product is invalid, Samsung may charge you for any labour, parts or transport costs incurred by Samsung or its agent in assessing your claim.

IV. Warranty Transferability

A. This Warranty is transferable to a subsequent owner of a Samsung product, in the event of the sale of that product, provided that Samsung is informed in writing within a reasonable time of the sale of the subsequent owner's name and contact details, such notice to be provided to Samsung at

www.samsung.com/au

The notice should identify the name of the previous owner of the Samsung product, place and date of purchase, model, make and serial number of the product. The effective transfer of this Warranty does not

WARRANTY FOR SAMSUNG PRODUCTS (AUSTRALIA ONLY) (SMARTTHINGS)

PART I GENERAL TERMS AND CONDITIONS

The Australian Competition and Consumer Act (2010) (Cth) (including the Australian Consumer Law) as well as other laws in Australia guarantee certain conditions, warranties and undertakings, and give you other legal rights, in relation to the quality and fitness for purpose of Samsung products sold in Australia.

In Australia, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. What constitutes a major failure is set out in the Australian Consumer Law.

Nothing in this Warranty purports to modify or exclude the conditions, warranties and undertakings, and other legal rights, under the Australian Competition and Consumer Act and other Australian laws. This Warranty gives you additional protection for your Samsung product, and identifies a preferred approach to resolving warranty claims which will be quickest and simplest for all parties, subject to the exclusions, terms and conditions below.

I. Coverage and Application

A. Samsung Electronics Australia Pty Ltd of 3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia ("Samsung") warrants that your Samsung product:

- is of acceptable quality;
- does not have a latent defect.

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claim during this period.

- You will only be able to make a claim under this Warranty for lost or missing Samsung parts and accessories if, with your claim, you are able to provide satisfactory evidence that the relevant item was missing from the box or other storage or packaging material originally supplied by Samsung.

2. Out-Box:

- Parts and accessories purchased from Authorised Samsung Resellers and Distributors are generally covered under this Warranty. Please refer to the specific period below.

Product	Warranty Period	
	In-Box	Out-Box
Batteries	6 months	N/A

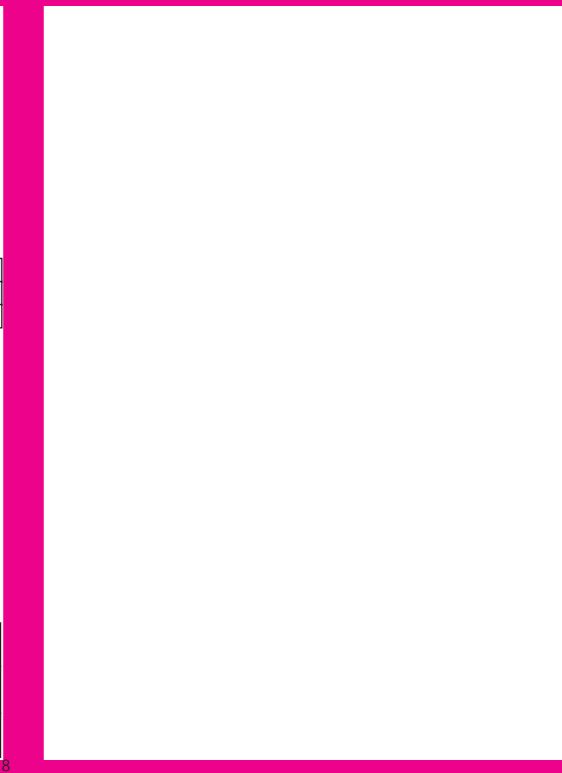
II. Parts and Labour Warranty

Unless specified, this Warranty covers corresponding costs for parts and labour which may be required to repair the Samsung product, part or accessory if Samsung or its agent repairs the item under this Warranty.

III. Warranty by Product Table

The table below in this sub-paragraph summarises the standard Samsung warranty period for resolving claims under this Warranty, although each claim is assessed on its own merits. You may have statutory rights outside of the Warranty Period. Please refer to Part I, paragraph (III)(F) for the range of Samsung’s responses to a claim under this Warranty in accordance with the table below. In some instances the appropriate response to the claim will differ from the warranty period noted below.

Product	Warranty Period	Special Conditions
SmartThings Wi-Fi/Hub	12 months	N/A
SmartThings Sensors	12 months	This warranty period does not apply to batteries, which are dealt with exclusively under Part II, paragraph (B)



Safety Instructions

- Read, keep, and follow these instructions. Heed all warnings.
- WARNING – KEEP BATTERIES OUT OF REACH OF CHILDREN
- Swallowing may lead to serious injury in as little as 2 hours or death, due to chemical burns and potential perforation of the oesophagus
- If you suspect your child has swallowed or inserted a button battery immediately call the 24 –hour Poisons Information Centre on 13 11 26 for fast, expert advice.
- Examine devices and make sure the battery compartment is correctly secured, e.g. Do not use if compartment is not secure.
- Dispose of used button batteries immediately and safely. Flat batteries can still be dangerous.
- Avoid submerging the Water Leak Sensor in water or liquid to keep interior dry and to protect batteries. All other products should not be used near water or exposed to dripping or splashing of any water or liquid.
- Clean only with a dry cloth.
- Do not install near any heat sources such as radiators, heat registers stoves, or other apparatus (including amplifiers) that produce heat.
- Only use attachments and accessories specified by the Manufacturer.
- Read our Product Usage Guidelines at www.SmartThings.com/Guidelines.

