

Commissions Calculate sales commissions in Microsoft Dynamics 365 Business Central



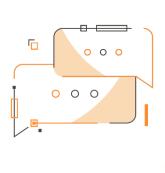
www.eos-solutions.it/en/commissions.html



# Commissions

App for Microsoft Dynamics 365 Business Central

The Commissions EOS Solutions app allows you to manage and calculate sales commissions for salespersons in Microsoft Dynamics 365 Business Central.

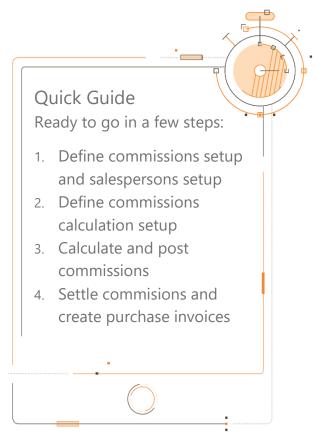


Do you need to calculate commissions for agents in a simple and quick way? Do you want to manage advances and allocations of the commissions? Do you need commissions to be settled directly through purchase invoices?

## How it works

Thanks to the Commissions app you can:

- define the basic contractual conditions for each salesperson (advances, settlement period, etc.).
- define salesperson roles and sales networks
- generate commission entries either manually or through sales documents
- manage advances or commission cost allocation
- settle commissions directly through the purchase invoices, or from settlement prospects





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### **Commissions - SUMMARY**

Press ALT + Q and digit "CMS" for a summary of the functionalities:

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ms	
o to Pages and Tasks	Show less (3)
Sales Networks (CMS)	Lists
Commission Period (CMS)	Administration
Commissions Setup (CMS)	Administration
Commission Groups (CMS)	Lists
> Salespersons Roles (CMS)	Lists
Commission Reduction (CMS)	Tasks
Commission Reason Codes (CMS)	Administration
Commission Jnl. Templates (CMS)	Administration
Create Commission Prospect (CMS)	Tasks
Commission Cost Allocation (CMS)	Tasks
Commissions Reduction Setup (CMS)	Administration
Commission Settl. Jnl. Lines (CMS)	Tasks
Commission Purch. Doc. Create (CMS)	Tasks
Commissions Calculation Setup (CMS)	Administration
Commission Payable Jnl. Lines (CMS)	Tasks
Commission Advance Calculation (CMS)	Tasks
<ul> <li>Commission Purch. Doc. Create from Prospect (CMS)</li> </ul>	Tasks

### Salespeople / Purchasers Setup

• First you need to set the basic information Salesperson / Purchaser Card:

General								Show more
Code	BM		Job Title		1	Email	BM@contoso.com	
Name	Barbara Maye	r	Phone No.			Next Task Date		
Invoicing >								
~ · ·								
Commissions								
Vendor Code	AG2000	$\sim$	Settlement Period	Quarter 🗸		Commission Settle	5426	~
% Prepayment		70.00	Settlement Type	Paid (Partially)		Settlement Ending		
Prepayment Amoun		0.00	Commission Cost G/	8725 ~				
					-			
								-
Contributions >								





• Enter the salespersons roles in this table:

🔎 Search 🛛 -	🕂 New 🛛 🐺 Ed	it List 🛛 🃋 Delete	Show Attached	💶 Open in Excel	$\nabla \equiv$
CODE	† .		DESCRIPTION		
00CPA		÷	Capoarea		
01AG	Г		Agente		
02SUE	3		Subagente		
03SUE	32		Subagente 2		

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- enter the sales network
- link commission groups to customers / items:
- On the customer card you can setup salespersons and sales network:

Process New Docum	ent Request Approval Naviga	te Customer Show Attached	Actions Navigate Report F	ewer options
New Document $\smallsetminus$	➡ Request Approval ∨ Workflc	w 🗸 🦸 Functions 🗸 🙇 Com	missions 🗸 📑 Customer Additional Char	ges 🛛 🚦 Post Cash Receipts 🚺 S
No	50000 ····	Credit Limit (LCY)	0,00 Tax Represent	
Balance (LCY)	10.732,00	Blocked · · · · · ·	Fixed Establish	
Balance Due (LCY) · · · ·	5.852,00	Total Sales · · · · · · · · · · · · · · · · · · ·	<b>£ 052,20</b> Fixed Establish 26.169,50	iment
Custom Fields >				
Individual >				
Address & Contact	>			37100 Sig. Fausto Zaffaro
Invoicing >				NAZIONALE NAZIONALE DETTAGL
			\ \	





## **Commission Calculation Setup**

 On the page Commission Reason Codes you can define the reason codes, G/L Account Numbers and VAT Product Posting Groups: Nella page Def. registrazioni provvigioni (CMS) è possibile definire dei giornali di registrazione provvigioni:

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۶	O Search + New	🐯 Ed	lit List 📋 Delete	💶 Open in Excel			$\nabla \equiv$
	CODE ↑		DESCRIPTION		CREATE PURCH INVOICE	G/L ACCOUNT NO.	VAT PROD. POSTING GROUP
	ANTICIPO	÷	Anticipi provvigion	ali		8655	IVA22
	INCENTIVO		Incentivi agli agenti	i	•	8650	IVA22
	RIMBSPESA		Rimborsi spesa agli	agenti	<b>\$</b>	8650	IVA22
	S_ANTICIPO		Storno Anticipi pro	vvigionali		8655	IVA22

• You need to enter the Commissions setup:

Sales				- 1
Enable Sales Network		Unapply Settled Entri	None	~
Get Salesperson From	Bill-to Customer 🗸 🗸	Cost Allocation on In		
Settlement Prospect		Create Settlement Cr		
Settlem. Invoice Nos.		Primary Salesperson		7
Settlem, Cr. Memo N				- L.
When salesperson is	s changed on document head	DELETE		-1
Quote	Insert new salesperson/role - 🗸	Quote · · · · · · · · · · · · · · · · · · ·	Insert new salesperson/role -	~
Order	Insert new salesperson/role - keep en Insert new salesperson/role - overwr		Insert new salesperson/role -	~
Invoice	No lines update	te existing salesperson/role	Insert new salesperson/role -	~
Cr. Memo	Insert new salesperson/role - 🗸	Cr. Memo	Insert new salesperson/role -	~
Blanket Order	Insert new salesperson/role - 💙	Blanket Order	Insert new salesperson/role -	~
Return Order	Insert new salesperson/role - 💙	Return Order · · · · · ·	Insert new salesperson/role -	~
Calculation				1
Def. Base Incl. Inv. Disc.		Priority 2	Customer	~
Def. Base Incl. Line Di		Priority 3	Product	~
Priority 1 · · · · · · · · · · · ·	Salesperson 🗸	No Sales Comm. Calc		
Reason Code				1
Prepayment Reason	~	Incentive Reason Code		-
		Refund Reason Code		



In the Commissions Calculation Setup (CMS) you can set up commissions with the following criteria:

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- Sales network
- Salesperson role
- Salesperson
- Customer Commission Group
- Customer
- Line type
- Product
- Product Commission Group
- Date

If the line of the sales document is applicable to multiple criteria, the system selects the criterion based on the priorities defined in the Commissions Setup (CMS). The commissions can be calculated for:

• **Percentage**: to be calculated on the base amount (taxable VAT, with or without discounts according to the Commissions Setup (CMS)) for each sales line falling within the setup parameters.

• **Fixed Amount**: commission amount that is assigned to the salesperson for each sales line that falls within the parameter setup. The fixed amount may be defined on the same line of the percentage, the two fields are not mutually exclusive.

• **Threshold**: threshold are defined for the calculation of commission. The threshold are calculated thanks to the Set Threshold button.

At the top we can find all the possible filters:



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																A KUMAVISION GROU
COMMISSIONS CALC	CULATION S	SETUP   WORK DATE: 10/26/2021													√ SAVED	1
FILTERS																
	ter · · · ·							Customer Comm	ission Group Filte	r						
Salesperson Filter								Product Type Fil	er							*
Sales Network Filter								Product No. Filte	r							
Ourtomar No. Elter								Product Commis	sion Group Filter							
customer rec. mer									aren areap men							_
Manage 📃 Set 1	Threshold	Load salesperson combination	Actions	Fewer options												▼
	_		_													_
LINE NO. †	DIS	DESCRIPTION	SALES NETWORK FILTER	ROLE FILTER	SALESPERS FILTER	CUSTOMER FILTER	CUSTOMER COMMISSION GROUP FILTER	PRODUCT TYPE	PRODUCT	PRODUCT COMMISSION GROUP FILTER	STARTING DATE	COMMISSION (%)	COMMISSION AMOUNT (LCY)		COMMISSION THRESH	40LD
LINE NU.T																
LINE NU.T					BM		CL-DETT	All		ART-ARRED	1/1/2019	3.00			-	
					BM BM		CL-DETT CL-INGR	All		ART-ARRED ART-BICI	1/1/2019 1/1/2019	3.00 4.00			-	
						<>01905893									-	
0					BM	<>01905893		All			1/1/2019	4.00			-	
0					BM BM	<>01905893		All			1/1/2019 1/1/2020	4.00			- - -	
0					BM BM EV	<>01905893		All All All			1/1/2019 1/1/2020	4.00 6.00			- - - -	
0 0 0					BM BM EV FC	<>01905893		All All All All			1/1/2019 1/1/2020 1/1/2020	4.00 6.00 4.00			- - - - -	
					BM BM EV FC GC	<>01905893		All All All All Item		ART-BICI	1/1/2019 1/1/2020 1/1/2020 1/1/2019	4.00 6.00 4.00 1.00			- - - - - -	
			DINORD		BM BM EV FC GC GC	<>01905893		All All All All Item Item		ART-BICI	1/1/2019 1/1/2020 1/1/2020 1/1/2019 1/1/2019	4.00 6.00 4.00 1.00 5.00			- - - - - - - - - - - - - - - - - - -	
					BM BM EV FC GC GC GC	<>01905893		All All All All Item Item	1000	ART-BICI	1/1/2019 1/1/2020 1/1/2020 1/1/2019 1/1/2019 1/1/2019	4.00 6.00 4.00 1.00 5.00 7.00				
			01NORD	00CPA	BM BM EV FC GC GC GC BM			All All All All Item Item Item All	1000	ART-BICI	1/1/2019 1/1/2020 1/1/2020 1/1/2019 1/1/2019 1/1/2019 1/1/2019 1/1/2020	4.00 6.00 4.00 1.00 5.00 7.00 46.00				
			01NORD 01NORD	00CPA 00CPA	BM BM EV FC GC GC GC BM			All All All Item Item All Item	1000	ART-BICI	1/1/2019 1/1/2020 1/1/2020 1/1/2019 1/1/2019 1/1/2019 1/1/2019 1/1/2020 1/1/2020	4.00 6.00 4.00 1.00 5.00 7.00 46.00 8.81				
			01NORD 01NORD 01NORD		BM BM EV FC GC GC GC BM			All All All All Item Item All Item All	1000	ART-BICI	1/1/2019 1/1/2020 1/1/2020 1/1/2019 1/1/2019 1/1/2019 1/1/2019 1/1/2020 1/1/2020 1/1/2020	4,00 6.00 1.00 5.00 7.00 46.00 8.81 2.00				

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Through the Set Threshold button it is possible to define the % commission and / or the amount of the threshold associated with the line discount.

### Commission ledger entries

It is possible to add manually some data in the commission settlement journal:

- Incentives
- Expenses reimbursement

Batch Nan	ne -				DEFAU	LT						
FILTERS Salesperso	on Filt	11	[			c	ommission Period	*[				~
Manage			ttle 👫 Post	Salesperson Card								V
IATA DI EGISTRA		DATA SCADENZA	NR. DOCUMEN	DESCRIZIONE	CODICE CAUSALE PROVVIGIONE	CODICE	CODICE RUOLO AGENTE	IMPORTO (VL)	IMPORTO	COD. VALUTA	FATTORE VALUTA	CODICE PERIODO PROVVIGIONE

Commission entry posting from sales invoice: on the sales documents (order and invoice) header the system inherits the customer salespersons and then performs the calculation of the commission:





From Actions->Commissions->Show Commission you can see the calculation:

🔎 Search	🔛 Edit L	ist	🛅 Reset Lines	🖩 Recalculate Line	s 📑 Open setup	Show Attache	d 🛛 🚺 Open i	n Excel						7	7 🔳
TYPE		N0.	DESCRIF	TION QUANT	CURRENCY TY CODE	CURRENCY FACTOR	SALESPER ROLE↑	SALESPER ↑	COMMISSION BASE AMOUNT (LCY)	COMMISSION %	COMMISSION % (AMOUNT) (LCY)	COMMISSION AMOUNT (LCY)	TOTAL COMMISSION AMOUNT (LCY)	M0	FR CO
Item	1	1000	Bicicletta		1	0.00	01AGT	BM	4,000.00	6.00	240.00	0.00	240.00		
ltem		1000	Bicicletta		1	0.00	02SUB	FC	4,000.00	4.00	160.00	0.00	160.00		
Item		1000	Bicicletta		1	0.00	03SUB2	AR	4,000.00	5.00	200.00	0.00	200.00		

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Recalculate Lines makes it possible to recalculate according to what defined in setup.

The lines are split for:

- Invoice line
- Salesperson role

т-сом	VISSION	ENTRY															≡ 88	,,⊭
r Iarr	0P	SOURCE DOCUMENT	DOCUME NO. <b>T</b>	DOCUME LINE NO.	SALESPER ROLE	SALESPER CODE	LINE	LINE AMOUNT (LCY)	ORIG. BASE COMM. CALCULATI (LCY)	REDUCTION %	BASE COMMISSION CALCULATI (LCY)	COMMISSION %	COMMISSION % (AMOUNT) (LCY)	COMMISSION AMOUNT (LCY)	TOTAL COMMISSION AMOUNT (LCY)	мо	PRODUCT COMMISSI GROUP	CL < CC GF
		Sales Invoice Line	VN20-00002	10000	01AGT	BM	4,000.00	4,000.00	4,000.00		4,000.00	6.00	240.00		240.00			
		Sales Invoice Line	VN20-00002	10000	02SUB	FC	4,000.00	4,000.00	4,000.00		4,000.00	4.00	160.00		160.00			
	2	Sales Invoice Line	VN20-00002	10000	03SUB2	AR	4,000.00	4,000.00	4,000.00		4,000.00	5.00	200.00		200.00			
																		×.
																		lose

On the page Detailed Commission Ledger Entry you can calculate the percentage of cashed, which is shown on page Commission Entry.

🔎 Search [ 🗋	Detailed Cust. Ledg. Entry	🖁 Settl. Purchase Document	Show Attached	🚺 Open in Exc	el								$\nabla \equiv$
NTRY TYPE	COMPETEN DATE REASON	DOCUMENT CODE AMOUNT (LCY)	CASHED %	COMMISSION AMOUNT (LCY)		DOCUMENT NO.	BATCH NAME	SOURCE CODE	PURCHASE DOC. TYPE	PURCHASE DOC. NO.	PURCHASE DOC. LINE NO.	PROSPECT NO.	PROSPECT LINE NO.
ayable	: 10/26/2021	4,880.00	100.00	160.00	Invoice	VN20-00002		VENDITE			0	-	0





The system will display the line the line with Entry Type "Payable" omly if it is actually to be settled, and therefore in the following situations:

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1) If the Salesperson on the Salesperson/Purchaser Card, has Settlement Type=**Invoiced**, the line will be created on posting of the sales invoice;

2) If the Salesperson on the Salesperson/Purchaser Card, has Settlement Type=**Paid (Partially)**, the line will be created when connecting the invoice and payment (even if partial) for each installment of the sales invoice.

3) If the Salesperson on the Salesperson/Purchaser Card, has Settlement Type=**Paid (Totally)**, the line will be created, when connecting the invoice and payment for each installment of the sales invoice. If the payment is not the total, the field Commission Amount (LCY) field will be zero.

#### Manage advances and allocations

To calculate the advances you have to launch the report Commission Advance Calculation (CMS):

Starting Da	te · · · · · · · · · · · · · · · · · · ·	1/1/2023		
Ending Dat	e · · · · · · · · · · · · · · · · · · ·	1/31/2023		
Commissio	n Period Code	202010		$\sim$
Template N	ame	PROVVIG		$\sim$
Batch Nam	e	ANTICIPO		
Post · · · ·		$\bigcirc$		
Open execi	ition log · · · · · · · · · · · · · · · · · · ·			
Salespers	on/Purchaser			
	on/Purchaser	• is: [	EV	~





In the Commission Payable journal are then created the following commission entries to be settled:

Name			ANTICIPI						
ge 🔛 Post 斗 C	Dimensions 🔒 Salesp	erson Card							V
POSTING DATE	DUE DATE	DOCUMENT NO.	DESCRIPTION	COMMISSION REASON CODE	SALESPERSON CODE	AMOUNT (LCY)	AMOUNT	CURRENCY FACTOR	COMMISSION PERIOD CODE
31/01/2023 🛗	15/01/2023	22-102006	Anticipo provvigione (percentuale):	ANTICIPO	EV	12.00	12.00	0	202301
1/01/2023	15/01/2023	22-102006	Storno anticipo provvigione: perio	S_ANTICIPO	EV.	-12.00	-12.00	0	202301
1/01/2023	15/01/2023	22-102008	Anticipo provvigione (percentuale):	ANTICIPO	EV	30,00	30,00	0	202301
1/01/2023	15/01/2023	22-102008	Storno anticipo provvigione: perio	S_ANTICIPO	TV IV	-30.00	-30.00	0	202301
1/01/2023	31/01/2023	ANT0123	Anticipo provvigione (importo fiss	ANTICIPO	EV	1.000.00	1.000,00	0	202301
1/01/2023	31/01/2023	ANT0123	Storno anticipo provvigione: perio	S_ANTICIPO	Y	-1.000.00	-1.000,00	0	202301

On posting, the system will create Commission advances entries.

#### **Commission Purchase Document**

To generate the purchase invoices related to commissions it is necessary to run the report Commission Purch. Doc. Create CMS):

Starting Da	9	1/1/2023	<b>111</b>
Ending Dat	2	1/31/2023	
Posting Des	cr single reason	Settlement: Salesp. %1 rea	son 963 to date 962
Posting Des	cr multiple reason	Settlement: Salesp. %1 to a	date %2
Open execu	ition log · · · · · · · · · · · ·	•	
Commissi	on Reason Code		
Show results:			
Where:	Code	✓ is:	~
Salosnore	on/Purchaser		
Show results:			
Where:	Code	v is	~

If "Create Purchase Invoice" on Commission reason Codes (CMS) is true the system will create directly purchase documents instead of using settlement prospects.

The commission entries created by sales documents have no reason code, and never will be extracted by this report, but they must be generated through the procedure of the settlement prospects.





Otherwise you can perform the procedure by making a specific commission reason code in order to create an invoice for each commission reason code.

On the page Commission Entry the % cashed is calculated when connecting customer ledger entries, the report populates the field Payable (LCY):

Process Correct	Invoice	Print/Send Na	igate	Show Attached	Actions Nav	ilgate Fe	ewer options									0
Posting Date		31/01/2021														
Lines Mar	nage More	e options													62	11
TYPE	NO.	SERVICE TARIFF NO.	INC IN VAT TR REP.	DESCRIPTION		QUANTITY	UNIT OF MEASURE CODE	DIRECT UNIT COST EXCL. VAT	UNIT PRICE (LCY)	LINE DISCOUNT %	LINE AMOUNT EXICL. VAT	JOB NO.	DEFERRAL CODE	AREA CODE	PROJECT	H
G/L Account	5426			Provvigioni a 31/01/21	1, causal	1		2.000,00	0,00		2.000,00					
				Provigioni a 31,/01/21	1, causal	1									110.00	
invoice Discount Am	iount Excl. VAT		_	Provigioni a 31,/01/21	1, causal	1	0,00	Total VAT (E	R)						440,00	
inveice Discount Am Total Excl. VAT (EUR)	iount Excl. VAT		_	Provigioni a 31/01/2	1, causal	1		Total VAT (E	R)						440,00 2.440,00	
invoice Discount Am	iount Excl. VAT		_	Provigioni a 31/01/2	1, aval	1	0,00	Total VAT (E	R)							
nveice Discount Am Jotal Excl. VAT (EUR)	iount Excl. VAT		_	Provigioni a 31/01/2	1, avsiL.	1	0,00	Total VAT (E	R)							
voice Discount Am stal Excl. VAT (EUR) twoice Details )	ount Excl. VAT		_	Provigioni a 31/01/2	1, causal		0,00	Total VAT (E	R)							

### Create Commission Prospect

Launching the report Create Commission Prospects (CMS) you can initiate the creation of purchase invoices for the commission entries created by the sales ocuments or related to reason codes for which the direct creation of the purchase invoice is not planned.

Options			_					
Commissio	n Period	202301						
Prospect D	ate · · · · · · · · · · · · · · · · · · ·	31/01/2020						
Posting De	scription	Commission Settlement: Salesp. %1 to date %2						
Preserve Ex	isting Prospects							
	ition log · · · · · · · · · · · · · · · · · · ·							
Open exect								
Open exect Salespers Show results:	ntion log · · · · · · · · · · · · · · · · · · ·		_					
Open exect	ntion log · · · · · · · · · · · · · · · · · · ·							
Open exect Salespers Show results:	ition log · · · · · · · · · · · · · · · · · · ·		-					
Open exect Salespers Show results:	ition log · · · · · · · · · · · · · · · · · · ·							



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Field	Description
Release	Specifies if created prospects must be automatically released
Preserve Existing Prospects	Specifies if existing settlement prospects have to be saved or regenerated. Released prospect will be not deleted in any case.
Open execution log	Specifies if a summary page with execution log has to be opened at the end of the process.

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#### On page Settlement Prospects you can see the created prospects

Search	🗊 Edit List	🗎 Delete 🛛 🖌 Edi	t 🗟 View Proce	ess Report Show Attached	Open in Excel					∀ ≡
NO.1		COMPETENCE PERIOD CODE	SALESPERSON NO.	SALESPERSON NAME	STATUS	VENDOR NO.	PAY-TO NAME	LINE TOTAL (LCY)	POSTING DATE	DOCUMENT
LIQAG	20-00	202301	BM	Barbara Mayer	Aperto	F00030	Barbara mayer	300.00	31/01/2023	31/01/2023
LIQAG	20-00	202301	EV	Eva Valverde	Aperto	F00040	Eva Valverde	<u>150.00</u>	31/01/2023	31/01/2023
LIQAG	20-00	202301	FC	Fernando Caro	Aperto	F00050	Fernando Caro	150,00	31/01/2023	31/01/2023
LIQAG	20-00	202301	GC	Gabriele Cannata	Aperto	F00070	Gabriele Cannata	150,00	31/01/2023	31/01/2023

You can create purchasing documents through the report Commission Purch. Doc. Create From Prospect (CMS):

oen execu	ution log · · · · · · · · · · · · ·			
ommissi	on Prospect Header			
ow results:				
Where:	No.	~	is:	
And:	Salesperson No.	~	is:	$\sim$
And:	Competence Period Code	~	is:	$\sim$
And:	Posting Date	~	is;	

The system will create the invoices based on the prospects that have been released.



## Subscription

Some features of the Commissions app require a subscription.

The subscription can be activated from Subscription control panel or directly from the notification messages that the system proposes, by clicking on the link that allows you to start the subscription wizard

Contact us for more info:

www.eos-solutions.it/en/contact-support.html





