



# Wyse Repair Form

- ✓ Please **include Power Cord and Power Adapter** in the box. These parts are vital for the repair of your device.
- ✓ **As a part of the repair process, all settings on the unit will be reset to original specifications.**
- ✓ **Dell is not responsible for any of your confidential, proprietary, or personal information; lost or corrupted data, lost or cleared passwords, damaged or lost removable media.**
- ✓ **Dell is not responsible for the loss, damage or stolen content during shipping.**
- ✓ Make sure to double check the shipping address on the box, and follow packaging instructions as laid out by Dell.

Shipping Address: **Cintronics FLS Inc.**  
**31 W 154<sup>th</sup> 91<sup>st</sup> Street, Unit 108**  
**Naperville, IL 60564**

## Important: Provide the following information:

Service Tag # \_\_\_\_\_ Dispatch # \_\_\_\_\_ Serial No. # \_\_\_\_\_

### Where is my Service Tag #?

You can find your alphanumeric Service Tag # on the pull tab or at the bottom of your system. It can also be found in the email sent to you under the "Dispatch Information" section with line item: "Service Tag".

### Where is my Serial No. #?

You can find your alphanumeric Serial No. # on the pull tab of your system. If you bought the unit through Dell Wyse, then it will not have a serial No. Leave it blank.

### Where is my Dispatch #?

Your numeric dispatch number was provided by the tech support agent, or can also be found in the email sent to you under the "Dispatch Information" section with line item: "Dispatch Number"

**Your answers to the questions below will help us pinpoint the root cause of the issue and repair your system.**

1. Is the problem you are experiencing intermittent (random) or does it show up all the time? ☐ Intermittent ☐ All the time
2. Describe the issue(s) you are experiencing with your system:

**Want to check on the status of your system repair? Please check the following web site:**

<http://depotstatustool.dell.com/DepotStatusTool/SearchLaptop.aspx>