



# NEW M10

True Wireless Earbuds

**User Manual**



## PACKAGE LIST



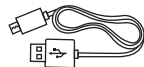
Wireless Earbud \* 2  
Wireless Charging Case \* 1



User Manual \* 1



Ear Tips \* 3 (S/M/L)

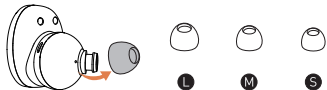


Type-C Charging Cable \* 1



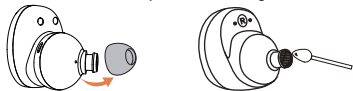
## WARRANTY

- 1 Register your product on [www.tranya.com](http://www.tranya.com) to get an EXTRA three-month warranty for free.
- 2 Before using the M10 wireless earbuds, please charge both the case and earbuds.
- 3 We provide three pairs of rubber ear tips (including the set installed on the earbuds), please choose the best fit for you.



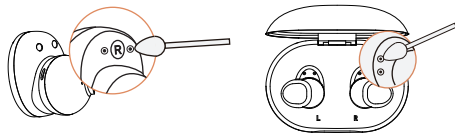
And headphones burn-in will eliminate the inconsistency of sound on left and right, enhances bass and treble. All you have to do is continuously play music through the headphones and it's recommended to play for at least 30 minutes.

- 4 There may be dust and wax on the earbuds after months of use and causes 40% of the issue of inconsistent sound, please clean the mesh cover and the eartips often to keep good sound quality. Please let them air dry after cleaning.



## IMPORTANT NOTES

- 5 If the right and left earbud don't sync, please reset the earbuds.
- 6 If the earbuds don't charge, please clean the charging slot on the case and the contact face on the earbuds.



## WEARING



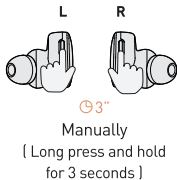
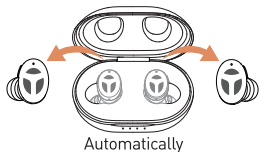
**Step 1** Put the earbuds into your ear.

**Step 2** Rotating the earbuds to auricle side to fit snugly.

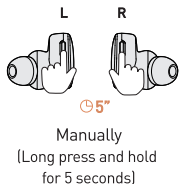
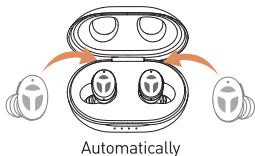


## POWER ON/OFF

Power on

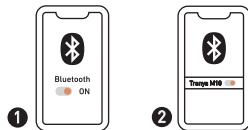


Power off



## PAIR THE EARBUDS WITH YOUR PHONE

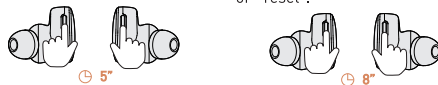
- 1 Power on the earbuds and turn on Bluetooth.
- 2 Select "Tranya M10" to connect.



## RESET THE EARBUDS

If you can't get the two earbuds sync, please reset the earbuds to solve the issue.

- 1 Pick up both earbuds and long press power button for 5s to power off.
- 2 Long press both earbuds for 8s until you see the red light flashes and followed with a voice prompt of "reset".





## CONTROL

Play / Pause



Press

Next/Previous Track



Press and hold for 2 seconds (R/L)

Volume up/down



Press twice (R/L)

Answer/End a call



Press

Reject a call



Press and hold for 1 second

Active Siri/other voice control software



Press 3 times

Normal Mode/  
Bass Boosted Mode



Press 5 times



## SOUND EFFECT MODES

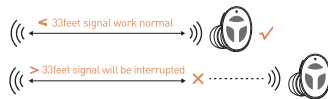
There're two different sound effect modes on the M10: normal and bass boosted. The normal sound effect mode is for those who prefer a sound with brighter mids and highs. And the bass boosted mode is for those who prefer a warm, bass-heavy sound.

*Note: You can not switch the sound effect modes if the earbuds are in mono mode.*



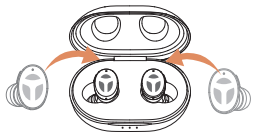
## GUIDES

It supports a transmission range of 33 feet, the signal will be interrupted if over 33 feet.

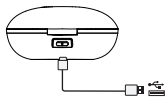


## CHARGING

### 1 Charging the Earbuds



### 2 Charging the Case



a. Charge it with the included Type-C cable.



## FAQ

Q: Is there latency when watching video from laptop or mobile phone?

A: (1) It depends not only on the earbuds, but also on the laptop, mobile phone, and the apps.  
(2) With the latest Bluetooth 5.0 and high sensitivity antenna, the latency can hardly be noticed on iOS devices, such as iPhone and iPad.  
(3) For Android and Windows devices, the latency may be noticed when using some apps, but can hardly be noticed while watching videos on YouTube.

Q: Why my earbuds don't power on/off automatically?

A: The earbuds would not power off automatically when the case is at lower power or out of power. Please recharge the case. And you can long press for 3s to power on and long press for 5s to power off the earbuds manually.

## FAQ

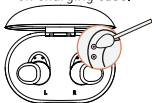
Q: Why does signal interruption occur in some places, such as along the railway, at the airport?

A: There're usually lots of cables underlying in the places mentioned above, so are more likely to produce electromagnetic interference and results in the signal interruption. And if you are using a Bluetooth mouse while connecting the earbuds to your PC, it may have signal interference. If the earbuds cut in and out frequently during routine use, you may have a defective item. Please contact us. We do our best to respond to all inquiries within 12 hours.

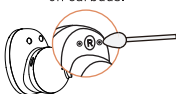
Q: My earbuds don't charge, what can I do?

A: Please try to follow the below steps:

1. Clean the charging slot on charging case.



2. Clean the contact face on earbuds.



For more information, please visit:

[www.tranya.com](http://www.tranya.com)



For any assistance, email us:

[support@tranya.com](mailto:support@tranya.com)



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