



Call

1-800 SYSCO CS (1-800-797-2627)

for all your day-to-day account needs

Sysco® | CUSTOMER CARE

This large team has generalized Sysco expertise and has access to your specific account information to help with:

- Placing a regular order
- Placing a will call order for pickup
- Changing an order date
- Adding an item to an order
- Adding a substitute to an order
- Canceling an order
- Getting delivery updates
- Requesting a credit
- Returning a product
- Getting invoice copies
- Getting basic product information
- Getting information on item availability
- ...and more

Team email address: customer@sysco.com

Hours (Central)

M-F: 6a-10p

* Sat: 7a-5:30p

Sun: 9a-10p

* **new extended
Saturday Hours**

Tips for Calling

- *For urgent issues, we recommend you call instead of email*
- For a quicker interaction, have your customer number, your order number, invoice number, SUPC number, or other relevant details available