EXAM PREPARATION GUIDE

VMWare[®] LEARNING

VMWARE CERTIFIED DESIGN EXPERT – NETWORK VIRTUALIZATION 2021

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The VMware Certified Design Expert – Network Virtualization is an advanced certification developed for design architects of VMware enterprise deployments. The VCDX-NV program measures a candidate's ability to gather and interpret requirements, plan, create, document, and test an implementable design for a VMware NSX®-platform-based data center networking infrastructure that meets customer objectives and constraints. Candidates will be at a distinct advantage if their day-to-day job role focuses on the VMware NSX-based designs of enterprise scale and complexity, with visibility into their implementation and the results obtained after those deployments go into production.

Goals of the VCDX-NV Program

- Allow certified individuals to differentiate themselves in the marketplace as having demonstrated a level of knowledge and skill to successfully design, implement, document, and test enterprise-wide deployments of VMware NSX- based virtual network infrastructures.
- Allow client organizations to verify that practitioners have the necessary knowledge and skills to successfully design, document, implement, and test enterprise-wide deployments of VMware technology-based virtual network infrastructures.
- Have organizations (clients and partners) that design and implement VMware technology-based virtual infrastructures benefit from a body of practitioners that have validated their knowledge and skills relevant to performing the task.

Benefits of Becoming a VCDX

- Publicly recognized credential validating advanced level of competence in virtual infrastructure solution design and delivery
- Distinction for organizations with VCDX-certified professionals
- Increased customer confidence in designs delivered by VCDXs
- Membership in an elite community of practice

Intended Audience

In his or her typical job role, the successful VCDX-NV candidate holds primary responsibility for architectural design of a proposed virtual network infrastructure, configuration recommendations, implementation planning, integration of third-party components, and deployment validation processes and procedures.

- No specific number of years of experience in VMware NSX-based virtual infrastructure design is required.
- Candidates are not required to be employed by particular types of



companies.

- No specific higher-education requirement is made.
- No specific job role or job title is required.

The VCDX-NV Application and Design

After a brief sketch of the candidate's professional qualifications, the application provides an overview of a VMware NSX®-based design project that the candidate wishes to present and defend. The submitted project may be actual (in other words, it was built on behalf of a real design client), fictional, or a blend of actual and fictional elements.

The design you submit must be for an infrastructure

- where business requirements drive design and implementation decisions
- suited for mission-critical applications
- in a managed environment.

Full details on the application submission process are in the application document.

Once submitted, the application will be reviewed by VMware Certified Design Expert panelists. It may be rejected on any of the following grounds:

- The application form or the supporting documentation contain the work of others that is not explicitly marked as such.
- The submission is not detailed enough in describing design considerations, justifications, and their impact. It should demonstrate the candidate's clear understanding of the deployment and operational implications of the virtual infrastructure design.
- Design documents submitted do not include the required documentation listed in the application. The application package must include all supporting documentation requested.
- The documentation is not consistent with the design presented.
- The application merely echoes published sample implementations, templates, and defaults, without demonstration of the candidate's design skills.
- The application proposes a defense of a design that is not robust or complex enough to demonstrate the breadth of knowledge and design skills required of the VCDX-NV certified individual.





- Technical misunderstanding has led to a faulty design that will have significant and detrimental impact on the integrity of the deployed architecture.
- The application package is not delivered in the requested formats.
- The application package is not submitted on time.

Contents of Candidate Submission

The VCDX-NV application form requires the attachment of design documentation on the project. A completed application contains pointers into that documentation, calling reviewers' attention to specific areas. Candidates are encouraged to submit conceptual model diagrams, logical design diagrams, and physical design diagrams, as well as written documentation, using the formats specified in the application.

For purposes of the VCDX-NV application, conceptual design, logical design, and physical design are defined as follows:

- Conceptual model: the mapping of design-client requirements to high-level solution components
- Logical design: the interrelation of the high-level solution components, omitting hardware details and physical layout
- Physical design: the physical components of the as-built solution and their physical connections, presented in a manner useful to installation personnel

There is no required minimum page count or word count of an application. In the past, VCDX submissions by successful candidates have typically ranged between 100 and 300 pages, including the application form itself and all diagrams.

The typical submission of a successful candidate meets these criteria:

- It includes all items required by the VCDX-NV application form.
- It contains sufficient documentation to cover the scope of the project it describes.
- It addresses all areas of the VCDX-NV blueprint.

Candidates do not necessarily serve their own interests by submitting large quantities of material. Being concise and deleting extraneous matter help reviewers focus on the parts most relevant. VMware reserves the right to require the resubmission of applications deemed to contain duplication, needless restatement or elaboration, or unreasonable quantities of non-supportive materials. If an application refers to external resources such as vendor whitepapers, URLs for these documents rather than the documents themselves

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should be included in the submission.

The application form requires that other contributors to the submitted design are clearly identified and the nature of their contribution explained. If material extracted from a template is included in the design, the candidate must identify that template as a contributor and cite its source.

The submitted design itself does not stand alone. Candidates who, during the defense session, fail to display mastery of the materials in the submission will not receive full marks.

Format and Structure of the Design Defense

Candidates should assume that the defense session's duration will occupy the entirety of a morning or an afternoon. During this session, the candidate will be asked to perform the following tasks:

- Orally defend the submitted design (75 minutes) and respond to questions posed by panelists
- Work through a design problem posed by the panelists, in the format of an oral discussion. (45 minutes)

These tasks are performed as separate timed sections of the defense. The total time for the defense session, excluding breaks, will be 120 minutes.

Candidates should prepare a short PowerPoint presentation for approximately the first 15 minutes of the defense that provides an executive summary of the design. Important diagrams from the design may be included in this presentation for quick reference. Do not attempt to reproduce every detail of the design in this presentation; focus on what is most relevant to the requirements, constraints, and assumptions underlying the design, as well as your design choices.

The presence of the defense session in the VCDX-NV process reflects VMware's belief that VCDX-caliber architects are capable of explaining and defending their design choices. Architects are often required to do so in a format of the design client's choice, not their own. The format of the defense session is intended to provide a common, uniform challenge to candidates that simulates the various forms of defense a real design client might demand of an architect.

VMware does not disclose the precise mechanism by which the defense is scored. Instead, it offers the following guidance to candidates

Design Judgment and Technique

Throughout the defense, show how selections were made among reasonable alternatives, as well as how the final design met requirements and constraints.

Identify assumptions. If improper design decisions were made, explain why and how they could have been improved. If typical best practices were contravened, justify the decisions to do so.

Successful Interactive Design Exercise

Respond interactively to a presentation of requirements and constraints to show the ability to produce a design which satisfies a customer's needs.

Languages

All defenses are conducted in English. Candidates should not assume any time extensions for non-native speakers of English.

Scheduling a Defense

Candidates whose applications are accepted will be invited to work with VMware's certification team to select an opportunity to defend. Typically, VMware will publish a list of upcoming opportunities worldwide to defend.

Retake Policy

If a candidate's application is rejected, it may be resubmitted after a certain interval. This interval will vary depending on the deficiencies of the application and is at VMware's sole discretion. Payment of a new application fee will be required with resubmission.

If a candidate's defense is scored as not passing, he or she may reschedule for a future opportunity to defend with the same design already submitted and approved. Payment of a new defense fee will be required.

In either case, the candidate will be told generally which areas of his or her application or defense were insufficient. VMware will not disclose the precise scoring of applications and defenses.

In no case may a candidate have multiple submissions under review at the same time.

Applicant Integrity

VMware reserves the right to refuse certifying a candidate who violates integrity policies. All the following are considered breaches of integrity and are grounds for disqualification or revocation:

- Presenting others' work as your own or allowing the appearance of plagiarism to arise.
- Disclosing specific questions asked or exercises presented during the design session, whether orally, by email, Twitter, blogs, or any other form of dissemination.
- Submitting an application or attempting to present a defense under a false



identity.

• Falsifying professional credentials. Immediately before beginning their defenses, candidates will have their government- issued photo ID checked.

Successful Candidate Description

The successful VCDX-NV candidate holds primary responsibility for gathering and vetting customer requirements to create an architectural design consisting of a proposed virtual network infrastructure, configuration recommendations, implementation planning, integration of third-party components, and identification of deployment validation processes and procedures within the Network Virtualization technical solution-track.

The successful VCDX-NV is able to create detailed documentation with a logical structure, can present and defend rationale for a solution, and understands all facets of the design.

The successful VCDX-NV candidate will: determine the relevant information required to understand the current customer environment, determine which components to include in a design given a design requirement and data set, identify business requirements given results of requirement-gathering activities, analyze and determine the impact of the requirements on the design given business requirements, and succinctly and clearly explain the design rationale.

As a top-tier certification the VCDX-NV candidate should be able to perform tasks without assistance to a large extent. However, it is recognized that no single individual would know all of the related details outside of the core design (e.g., third-party integrations and their impacts, storage implications); yet they would know impacts and where to locate more information.

Knowledge and Skills

Determine the relevant information required to understand the current customer environment. Know what questions to ask.

Given a design requirement and data set within a multi-site environment, determine which components to include in a design.

Given results of requirement-gathering activities, identify the business requirements.

Given business requirements, analyze and determine the impact of the requirements on the design.

Succinctly and clearly explain design rationale.



Objectives Covered in the VCDX-NV Defense

Customer Requirements:

Collect the customer requirements and constraints; map them into one or more scalable infrastructure design qualities: availability, manageability, performance, recoverability, and security, and document risks and assumptions:

Availability

Requirements to deliver highly available operation in compliance with SLAs, as measured by percent uptime of relevant components.

Manageability

Requirements for managing the environment and maintaining normal operations. Sub- qualities include lifecycle management and capacity management.

Performance

Requirements to meet expectations or SLAs of responsiveness of components for the designed environment.

Recoverability

Requirements for the ability to restore components and service within acceptable data and component loss/downtime, from a significant unexpected incident that affects the environment.

Security

Requirements for overall data control, confidentiality, integrity, accessibility, governance, and risk management, often including the ability to demonstrate or achieve compliance with regulation.

Solution Architecture:

Build relationship models among the design entities to create scalable solutions based on the mapping of requirements, constraints, assumptions, and risks to the following infrastructure design qualities.



Availability

Considerations and analysis of single points of failure (SPOFs), redundancy options, and accessibility

Manageability

Considerations and analysis of monitoring, administration ease, maintenance, updates, upgrades, and capacity planning

Performance

Considerations and analysis of demand patterns, potential bottlenecks, resource management, capacity planning, and workload balancing

Recoverability

Considerations and analysis of potential data and component loss, acceptable downtime, and methods for restoring components and services

Security

Considerations and analysis of permissions, user roles, component access, network security, and monitoring.

Engineering Specifications:

Propose detailed specifications for the technology stack, showing the components' mapping to the entities in the logical design.

NSX Infrastructure Components

Specifies features and functions for management plane, control plane, and data plane components with configuration details

Virtual Networking

Specifies relevant Layer 2 - 7 services, components, and detailed configurations

Physical Networking

Specifies switching and routing components and configuration details, including those required to support NSX features

NSX Security

Specifies firewall configuration and applicable security policies using Service Composer

NSX Consumption Layer

Specifies details of consumption/leverage of NSX management and security.

Implementation Guidance:

The ability to create documentation and processes to implement the infrastructure as designed, validate that it was implemented correctly, and maintain and operate it post- implementation. Demonstrate awareness of, and responsiveness to, the challenges of deploying and managing designs.

Implementation plan

Supply a workable plan for implementing the solution as designed and moving from hardware and software components to a deployed system that could be handed off to other personnel.

Installation guide

Document installation procedures to implement the design as architected for use by other personnel. Documentation should be detailed enough for a VCP to implement the design.

Operational procedures

Document standard operational procedures for VCP level personnel to operate and maintain the environment.

Test/validation plan

Define and perform a test/validation plan that confirms the design functions as intended and confirms the customer's requirements were met.

Risk Management:

Identify and provide validated plans to mitigate risks inherent in the design.

Risk identification

Determine and identify inhibitors to successful implementation, operation, and functionality of the design.







Risk mitigation

Document plans to address, mitigate, and/or eliminate risks in the design.

Validation of risk management

Validate that procedures for mitigating identified risks were successful.

Technical Communication:

Design Judgment and Technique

Succinctly and clearly explain design rationale via written, verbal, and visual communication.

Demonstrate how selections were made among reasonable alternatives, as well as how the final design met requirements and constraints.

Receive and act upon constructive criticism and be able to adapt to change.

Construct appropriate and relevant questions that garner information that is put into action.

Explain why and how design decisions could have been improved.

Successful Customer Interaction

Respond interactively to a presentation of requirements and constraints to show the ability to produce a design which satisfies a customer's needs.

Additional Resources

VCDX Community

VMware provides an <u>online community</u> for VCDX candidates. This community contains valuable information from other candidates and existing VCDX personnel.

Building a VMware vSphere/NSX Test Environment

All VMware products, including VMware vSphere 6.x and NSX, can be downloaded and evaluated for a limited time. If you have the equipment to install a copy of ESXi, you can install it in a VM. This would allow you to install multiple copies of ESXi and a copy of vCenter Server. For shared storage, you may use VMware vSAN or download a virtual appliance that contains an iSCSI target (several are available on the <u>Solutions Exchange</u>.)





Mentors

Several current VCDX's are willing to provide mentoring, based on their availability. They can provide suggestions, guidance, and support in practicing for a defense. You can find VCDX mentors on the <u>VCDX Directory</u> and contact them directly.

Please note that VCDX Panelists are not allowed to mentor candidates, since they have access to the scoring rubrics and other inside information that may create a conflict of interest.

Defense Rehearsal

Candidates who are invited to defend should rehearse before their appearance. Here are guidelines for making this rehearsal most effective.

- Make your presentation to an audience of people who understand VMware technology and design processes.
- Require that your audience read your submission before the session.

• Encourage audience members to ask questions at any time during your presentation.

• Encourage audience members to demand justification of why important decisions were made.

• Have a whiteboard at your disposal and make frequent use of it. You can also direct audience members to look at particular pages in your submission.

- Manage your time. Enforce a strict 75 minute time limit.
- All discussion should be in English.

Disclaimer

This blueprint is intended to provide information about the objectives covered by the VMware Certified Design Expert – Network Virtualization Design Defense exercise and related resources. The material contained within this blueprint is not intended to guarantee that a passing score will be achieved on the Design Defense exercise.

VMware recommends that a candidate thoroughly understand the objectives indicated in this guide and utilize the resources and courses recommended in this guide where needed.



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