User Guide

DTP Systems

DTP T USW 233

Three Input Switcher with Integrated DTP Transmitter





Safety Instructions

Safety Instructions • English

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ATTENTION: This symbol, A, when used on the product, is intended to alert the user of important operating and maintenance (servicing) instructions in the literature provided with the equipment.

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안전 가이드라인, 규제 준수, EMI/EMF 호환성, 접근성, 그리고 관련 항목에 대한 자세한 내용은 Extron 웹 사이트(www.extron.com)의 Extron 안전 및 규제 준수 안내서, 68-290-01 조항을 참조하십시오.

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FCC Class A Notice

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC rules. The Class A limits provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause interference. This interference must be corrected at the expense of the user.

ATTENTION: The Twisted Pair Extension technology works with shielded twisted pair (STP) cables **only**. To ensure FCC Class A and CE compliance, STP cables and STP Connectors are also required.

For more information on safety guidelines, regulatory compliances, EMI/EMF compatibility, accessibility, and related topics, see the "Extron Safety and Regulatory Compliance Guide" on the Extron website.

Conventions Used in this Guide

Notifications

The following notifications are used in this guide:

CAUTION: Risk of minor personal injury.
ATTENTION : Risque de blessure mineure.
ATTENTION:
Risk of property damage.
Risque de dommages matériels.
NOTE: A note draws attention to important information.
TIP: A tip provides a suggestion to make working with the application easier.

Software Commands

Commands are written in the fonts shown here:

^ARMerge Scene,,Op1 scene 1,1 ^B 51 ^W^C

```
[Ø1] RØØØ4ØØ3ØØØØ4ØØØ8ØØØ6ØØ[Ø2] 35[17][Ø3]
```

Esc X1 *X15 * X20 * X23 * X21 CE -

NOTE: For commands and examples of computer or device responses mentioned in this guide, the character "0" is used for the number zero and "O" is the capital letter "o."

Computer responses and directory paths that do not have variables are written in the font shown here:

Reply from 208.132.180.48: bytes=32 times=2ms TTL=32

C:\Program Files\Extron

Variables are written in slanted form as shown here:

ping xxx.xxx.xxx.xxx —t

SOH R Data STX Command ETB ETX

Selectable items, such as menu names, menu options, buttons, tabs, and field names are written in the font shown here:

From the File menu, select New.

Click the **OK** button.

Specifications Availability

Product specifications are available on the Extron website, www.extron.com.

Extron Glossary of Terms

A glossary of terms is available at http://www.extron.com/technology/glossary.aspx.

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Introduction

- About this Guide
- About the DTP T USW 233 Switcher
- Features

About this Guide

This guide describes the Extron DTP T USW 233 switcher with an integrated DTP transmitter. The switcher outputs a signal to a compatible DTP receiver. This guide describes how to install, operate, and configure the switcher.

NOTE: In this guide, the DTP T USW 233 is commonly referred to as a "switcher" or a "switching transmitter."

About the DTP T USW 233 Switcher

The DTP T USW 233 is a 3 input VGA and HDMI switcher with a DTP transmitter output (see figure 1). It switches among one analog VGA and two HDMI inputs, including embedded audio (or DVI video with the appropriate adapters). The switcher converts the selected input, an optional analog audio input, and bidirectional RS-232 and infrared (IR) control signals to a proprietary digital signal. It outputs the signal to a compatible DTP receiver. The switcher and receiver extend the usable distance of video, audio, and control signals up to 230 feet (70 meters) over a single shielded twisted pair cable (STP).



Figure 1. Typical Switching Transmitter Application

The DTP T USW 233 is housed in a half rack width metal enclosure. It can be set on a tabletop, mounted in a rack, or mounted under or through furniture.

The included external desktop 12 VDC power supply accepts 100 to 240 VAC, 50-60 Hz. A single power supply connected to either unit can power both units through the STP cable.

STP Cable

Extron recommends XTP DTP 24 shielded twisted pair (STP) cable for best performance. Extron recommends **at least** 24 AWG, solid conductor, STP cable with a minimum bandwidth of 400 MHz.

ATTENTION:

- Do not use Extron UTP23SF-4 Enhanced Skew-Free AV UTP cable or STP201 cable to link the switching transmitter and receiver. The DTP T USW 233 does not work properly with these cables.
- N'utilisez pas le câble AV Skew-Free UTP version améliorée UTP23SF d'Extron ou le câble STP201 pour relier les produits XTP avec les émetteurs ou les récepteurs DTP.

Twisted pair cable is smaller, lighter, more flexible, and less expensive than coaxial cable. The DTP 230-enabled products make cable runs simpler and less cumbersome. Termination of the cable with RJ-45 connectors is simple, quick, and economical.

Control Communications

You can control this device through the front panel USB connector, the rear panel RS-232 connector, or through a DTP matrix. The RS-232 and IR communications are pass-through only. The switching transmitter and receiver do not generate or respond to the RS-232 and IR communication signals.

Features

Transmits HDMI or analog video, control, and analog audio up to 230 feet (70 meters) over a single STP cable — The DTP T USW 233 provides high reliability and maximum performance on an economical and easily installed cable infrastructure.

HDBaseT compatible — The DTP output can be configured to send video and embedded audio, plus bidirectional RS-232 and IR signals to an HDBaseT-enabled display.

Inputs — Two HDMI and one RGBHV on 15-pin HD, one 3.5 mm stereo mini jack for audio.

Supports computer video to 1920x1200, including HDTV 1080p/60 Deep Color and 2K — The DTP T USW 233 supports digital signal transmission up to 230 feet over a single twisted pair cable and maintains superior image quality at the highest resolutions.

Analog stereo audio embedding — Analog stereo audio signals can be selectively embedded onto the digital video output signal and transported over DTP. The HDMI inputs can be set to pass the embedded digital audio, embed the analog audio, or to automatically embed the analog audio when no digital audio is detected.

Accepts additional analog stereo audio signals — The DTP T USW 233 supports a direct pass-through connection for stereo analog audio signals for simultaneous transmission over the same single twisted pair cable. Analog audio is not embedded onto the digital video signal. A DTP 230 receiver can output balanced and unbalanced audio, allowing streamlined integration within an AV system.

Bidirectional RS-232 and IR insertion for AV device control — Control and IR signals can be transmitted alongside the video signal over DTP connections, allowing the remote device to be controlled without the need for additional cabling. Bidirectional control insertion eliminates the need for control system wiring to remote devices.

Remote power — For simplified installation, only one power supply is necessary to power both devices. The switcher can remotely power another connected extender or can be powered by a connected extender or matrix switcher.

Digital conversion of analog input signals — Analog signals are digitized, ensuring that a reliable, high quality digital video signal is sent to the output destination.

EDID Minder — Automatically manages EDID communication between connected devices, ensuring that all sources power up properly and reliably output content for display.

Key Minder — Authenticates and maintains continuous HDCP encryption between input and output devices, verifying HDCP compliance for quick, reliable switching in professional AV environments.

Compatible with all DTP 230 receivers, and DTP 230-enabled products -

Enables mixing and matching with desktop and wallplate receivers, as well as other DTP 230-enabled products to meet application requirements.

Installation and Operation

This section describes the installation and the operation of the DTP T USW 233, including:

- Mounting the Unit
- Connections and Reset Button
- Operation
- Troubleshooting If No Image Appears

Mounting the Unit

Mounting instructions can be found in **Mounting the Switcher** on page 31. Compatible optional hardware is listed on the Extron website (**www.extron.com**).

ATTENTION:

- Installation and service must be performed by authorized personnel only.
- L'installation et l'entretien doivent être effectués par le personnel autorisé uniquement.
- Avoid ground potential differences between the switching transmitter and receiver installation sites, which can lead to **equipment damage** or a missing or unstable picture. If a potential difference cannot be avoided, remove the ground connection between the units and locally power both units (see **Disconnecting the Ground** on page 32). In this configuration, the DTP T USW 233 **cannot** extend analog audio and the paired receiver requires its own dedicated power supply.
- Évitez les différences de potentiel de mise à la terre entre les sites d'installation de commutation émetteur récepteur, qui pourraient endommager l'équipement ou rendre l'image invisible ou instable. Si une différence de potentiel ne peut être évitée, enlevez la connexion de mise à la terre entre les unités et alimentez les deux unités localement (voir Disconnecting the Ground à la terre page 32). Dans cette configuration, le DTP T USW 233 ne peut transmettre l'audio analogique et le récepteur associé nécessite sa propre source d'alimentation dédiée.

Connections and Reset Button

Rear Panel Features



The TP output consists of HDMI with embedded audio, analog audio, RS-232 and IR, and remote power. The switcher and receiver can be powered by one 12 VDC power supply connected to either unit.

HDBaseT-enabled receiver type — Set this switch to **HDBT** position. The TP output consists of HDMI with embedded audio plus RS-232 and IR. The switcher and receiver each requires its own 12 VDC power supply.

Audio input port (see figure 2 on the previous page) — If desired, plug an analog audio input into the switching transmitter via this stereo mini jack connector.

NOTES:

- The analog audio input on this connector is in addition to the digital audio that may be embedded in the HDMI inputs. See the figure at right to identify the connector tip, ring, and sleeve when you are making connections for the switching transmitter from existing audio cables. A mono audio connector consists of the tip and sleeve. A stereo audio connector consists of the tip, ring, and sleeve.
- Tip (+) Ring (-) Sleeve (↓) 3.5 mm Stereo Plug Connector (balanced)

AUDIO

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- If you have removed the ground jumpers (see **Disconnecting the Ground** on page 32) because of ground potential differences, the DTP T USW 233 cannot extend analog audio. The connected receiver outputs no analog audio.
- The analog audio can be assigned to a specific input or set to be always output (see **Assign analog audio** SIS commands on page 19).
- Over DTP RS-232 and IR port Plug a serial RS-232 signal, a modulated IR signal, or both into this 3.5 mm, 5-pole captive screw connector for bidirectional RS-232 and IR communication (see IR and RS-232 connector wiring on page 12 to wire the connector).
- **DTP Output RJ-45 port** Plug one end of a STP cable to this RJ-45 female connector on the switching transmitter. Plug the opposite end of this cable into the DTP Input RJ-45 connector on a compatible receiver (see **STP cable termination and recommendations** on page 9 to properly wire the RJ-45 connector and for detailed **NOTES**).



- Do not connect this device to a telecommunications or computer data network.
- Ne connectez pas ces appareils à des données informatiques ou à un réseau de télécommunications.

Signal LED — Lights when the unit is outputting a TMDS clock signal on the DTP output.

Link LED — Indicates a valid link is established between the units.

G Remote Contact port — If desired, for contact closure control, plug a locally-contructed contact closure device into this 3.5 mm, 4-pole captive screw port. Momentarily short the pin for the desired input (1, 2, or 3) to G to select that input. To force an input to be always selected, leave the short in place (see Contact Closure Control on page 16).



NOTES:

- Contact closure control overrides front panel input selections.
- For contact closure control, auto switch mode must be off (see Selecting the switch mode on page 15).



Remote Tally port (see figure 2 on page 5) — If desired, to remotely identify the currently selected input, plug a locally-constructed device into this 3.5 mm, 4-pole captive screw connector. Connect the power wire for the device into the +V pin and connect the ground wire for each indicator into the corresponding tally out pin, 1, 2, or 3.



When an input is selected, by either contact closure or front panel selection or SIS, the corresponding tally out pin shorts to ground, closing the circuit and lighting the connected indicator (LED).

Remote RS-232 port — Plug a serial RS-232 device into the switching transmitter via this 3.5 mm, 3-pole captive screw connector for remote control of the switching transmitter (see IR and RS-232 connector wiring on page 12 to wire the connector).



RESET

Reset button — The Reset button initiates two levels of reset of the switcher.
 For the different reset levels, press and hold the button while the switcher is running or while you power up the switcher (see Reset on page 15 for details).

Power connector — Plug the included external 12 VDC power supply into either this 2-pole connector (see Power supply wiring on page 10 to wire the connector) or the power input connector on the receiver (see the receiver user guide on the Extron website).

NOTES:

- The power supply included with the switching transmitter can normally power both units.
- If you have removed the ground jumpers (see **Disconnecting the Ground** on page 32) because of ground potential differences, one unit of the pair **cannot** remotely power the other unit. Each unit **requires** a local power supply.

Connector and Cable Details

VGA connector wiring

The 15-pin HD (VGA) universal analog input ports accept RGB video (RGBHV, RGBS, RGsB). Figure 3 shows the pinouts for each format type on the connector.

5 1	Pin	RGBHV	RGBS/RGsB	Pin	RGBHV	RGBS/RGsB
	1	Red	Red	9	NC	NC
	2	Green	Green	10	Ground	Ground
15 11	3	Blue	Blue	11	NC	NC
	4, 5	NC	NC	12	NC	NC
	6	Red return	Red return	13	H sync	C sync
	7	Green return	Green return	14	V sync	NC
	8	Blue return	Blue return	15	NC	NC



HDMI connector

HDMI signals run at a very high frequency and are especially prone to errors caused by bad video connections, too many adapters, or excessive cable length. To avoid the loss of an image or jitter, follow these guidelines:

- Do not exceed 16.4 feet (5 meters) on the input of the transmitter or the output of the connected receiver.
- Use only the cable designed for HDMI signals that is supplied by Extron.
- Limit or avoid the use of adapters.
- Use only cables specifically intended for HDMI or DVI signals. Use of non-HDMI or non-DVI cables or modified cables can result in a missing video output.

To securely fasten an HDMI cable to a device:

1. Plug the HDMI cable into the panel connection (see figure 4, 1).





- Loosen the HDMI connection mounting screw from the panel enough to allow the LockIt lacing bracket to be placed over it (2). The screw does not have to be removed.
- **3.** Place the LockIt lacing bracket on the screw and against the HDMI connector, then tighten the screw to secure the bracket (③).

ATTENTION:

- Do not overtighten the HDMI connector mounting screw. The shield to which it fastens is very thin and can easily be stripped.
- Ne serrez pas trop la vis de montage du connecteur HDMI. Le blindage auquel elle est attachée est très fin et peut facilement être dénudé.
- 4. Loosely place the included tie wrap around the HDMI connector and the LockIt lacing bracket as shown (4).
- 5. While holding the connector securely against the lacing bracket, use pliers or similar tools to tighten the tie wrap, then remove any excess length ().

STP cable termination and recommendations

Figure 5 details the **TIA/EIA T 568B** wiring standard. Use this standard to terminate the DTP cable with RJ-45 connectors.



Figure 5. STP Cable Termination

ATTENTION: Do **not** use Extron UTP23SF-4 Enhanced Skew-Free AV UTP cable or STP201 cable to link the switching transmitter and receiver. The DTP T USW 233 does not work properly with these cables.

N'utilisez pas le câble AV Skew-Free UTP version améliorée UTP23SF d'Extron ou le câble STP201 pour relier les produits XTP avec les émetteurs ou les récepteurs DTP.

Supported cables

The DTP T USW 233 is compatible with shielded twisted pair (STP) and unshielded twisted pair (U/UTP) cable. However, Extron strongly recommends that you use STP cable to achieve best performance.

Cable recommendations

Extron recommends using the following practices to achieve full transmission distances up to 230 feet (70 meters) and reduce transmission errors.

- Use the following Extron XTP DTP 24 STP cables and DTP 24 connectors for the best performance:
 - XTP DTP 24/1000 Non-Plenum 1000 feet (305 meters) spool 22-236-03
 - **XTP DTP 24P/1000** Plenum 1000 feet (305 meters) spool 22-235-03
 - XTP DTP 24 Plug Package of 10 101-005-02
- If not using XTP DTP 24 cable, at a minimum, Extron recommends 24 AWG, solid conductor, STP cable with a minimum bandwidth of 400 MHz.
- Terminate cables with shielded connectors to the TIA/EIA-T568B standard.
- Use no more than two pass-through points, which may include patch points, punch down connectors, couplers, and power injectors. If these pass-through points are required, use Catagory 6 or 6a shielded couplers and punch down connectors.

NOTE: When using STP cable in bundles or conduits, consider the following:

- Do not exceed 40% fill capacity in conduits.
- Do not comb the cable for the first 20 meters, where cables are straightened, aligned, and secured in tight bundles.
- Loosely place cables and limit the use of tie wraps or hook-and-loop fasteners.
- Separate twisted pair cables from AC power cables.

Power supply wiring

NOTES:

- The power supply included with the switching transmitter can normally power both units.
- If you have removed the ground jumpers (see Disconnecting the Ground on page 32) because of ground potential differences, one unit of the pair cannot remotely power the other unit. Each unit requires a local power supply.

Figure 6 shows how to wire the connector. Use the supplied tie-wrap to strap the power cord to the extended tail of the connector.



Figure 6. Power Connector Wiring

CAUTION:

ATTENTION :

- The wires must be kept separate while the power supply is plugged in. Remove power before wiring.
- Les deux cordons d'alimentation doivent être tenus à l'écart l'un de l'autre quand l'alimentation est branchée.
- The length of exposed wires is important. The ideal length is 3/16 inch (5 mm).
 - Any longer and the exposed wires may touch, causing a short circuit between them.
 - Any shorter and the wires can be easily pulled out even if tightly fastened by the captive screws.
- La longueur des câbles exposés est importante. La longueur idéale est de 5 mm (3/16 inches).
 - S'ils sont un peu plus longs, les câbles exposés pourraient se toucher et provoquer un court circuit.
 - S'ils sont un peu plus courts, ils pourraient sortir, même s'ils sont attachés par les vis captives.
- Do not tin the power supply leads before installing them in the connector. Tinned wires are not as secure in the connector and could be pulled out.
- Ne pas étamer les conducteurs avant de les insérer dans le connecteur. Les câbles étamés ne sont pas aussi bien fixés dans le connecteur et pourraient être retirés.

ATTENTION:

- This product is intended to be supplied by a UL Listed power source marked "Class 2" or "LPS," rated 12 VDC, 1.0 A minimum. Always use a power supply supplied by or specified by Extron. Use of an unauthorized power supply voids all regulatory compliance certification and may cause damage to the supply and the end product.
- Ce produit est destiné à une utilisation avec une source d'alimentation listée UL avec l'appellation « Classe 2 » ou « LPS » et normée 12 Vcc, 1,0 A minimum. Utilisez toujours une source d'alimentation fournie ou recommandée par Extron. L'utilisation d'une source d'alimentation non autorisée annule toute conformité réglementaire et peut endommager la source d'alimentation ainsi que le produit final.
- Unless otherwise stated, the AC/DC adapters are not suitable for use in air handling spaces or in wall cavities.
- Sauf mention contraire, les adaptateurs AC/DC ne sont pas appropriés pour une utilisation dans les espaces d'aération ou dans les cavités murales.
- The installation must always be in accordance with the applicable provisions of National Electrical Code ANSI/NFPA 70, article 725 and the Canadian Electrical Code part 1, section 16. The power supply shall not be permanently fixed to a building structure or similar structure.
- Cette installation doit toujours être en accord avec les mesures qui s'applique au National Electrical Code ANSI/NFPA 70, article 725, et au Canadian Electrical Code, partie 1, section 16. La source d'alimentation ne devra pas être fixée de façon permanente à une structure de bâtiment ou à une structure similaire.
- Power supply voltage polarity is critical. Incorrect voltage polarity can damage the power supply and the unit. The ridges on the side of the cord (see **figure 6** on the previous page) identify the power cord negative lead.
- La polarité de la source d'alimentation est primordiale. Une polarité incorrecte pourrait endommager la source d'alimentation et l'unité. Les stries sur le côté du cordon (voir **l'illustration 6** sur la page 10) permettent de repérer le pôle négatif du cordon d'alimentation.

To verify the polarity before connection, plug in the power supply with no load and check the output with a voltmeter.

IR and RS-232 connector wiring

Figure 7 shows how to wire the Remote RS-232 and Over DTP RS-232 and IR connectors.

The RS-232 and IR connectors share the ground pole and the data from both can be transmitted simultaneously.



Figure 7. IR and RS-232 Connectors Wiring

NOTES:

- The IR Tx and Rx line pair and the RS-232 Tx and Rx line pairs must each cross once between their connectors and the source or destination.
- The length and preparation of exposed wires is important (see the second and third power connector **CAUTIONS** on page 10 for details).

Front Panel Configuration Port





Configuration port — This USB mini-B port serves a similar communications function as the rear panel Remote RS-232 port.

NOTE: A front panel configuration port connection and a rear panel Remote RS-232 port connection can both be active at the same time. If commands are sent simultaneously to both, the command that reaches the processor first is handled first.

Operation



Auto Switch mode indicator

Auto Switch LED – see Selecting the switch mode on page 15.

Input selection controls and indicators

B Input 1 through 3 buttons — Each Input button selects the associated input for output (see Switching inputs on page 14).

The Input buttons are also used to toggle auto-input switching mode on and off (see "Auto-input switching mode controls").



C Input 1 through 3 LEDs — The input LEDs identify the selected input.

Auto-input switching mode controls

The switcher supports auto-input switching mode. When auto-input switching mode is enabled, the switcher continuously monitors all inputs and automatically switches to the highest-numbered input with video sync pulses present. If video is absent from all inputs, input 1 is selected.



Mode button — The Mode button is used with the Normal button or the Auto button to select the switching mode (see Selecting the switch mode).

This button is a secondary function of the Input 1 button.

- **D** Normal button The Normal button is used with the Mode button to select normal mode (see Selecting the switch mode).

This button is a secondary function of the Input 2 button.

When you change from auto-input switching to normal (manual) mode, the last input selected in auto-input switching mode remains selected until you manually select a different input.



6 Auto(switch) button — The Auto button is used with the Mode button to select auto-input switching mode (see Selecting the switch mode).

This button is a secondary function of the Input 3 button.

Status LEDs

G Status LEDs (see figure 9 on the previous page) -

Signal LEDs (1 through 3) — Indicates that the switcher detects horizontal sync (Signal LED 1) or TMDS clock (Signal LED 2 and Signal LED 3) on the associated input.

HDCP LEDs (2 and 3) — Indicates that the input signal is HDCP-encrypted.

Front Panel Operations

The following paragraphs detail the power up process and provide sample procedures for switching inputs, changing between normal and auto-input switching mode, and toggling executive mode on and off.

Power

Power is automatically applied when the power cord is connected to an AC source. When AC power is applied, the switcher performs a self-test that blinks the front panel LEDs during the test. An error-free power up self-test sequence leaves the Auto Switch and Input LEDs on or off in the same configuration as they were when power was last removed.

If an error occurs during the self-test, the switcher locks up and will not operate. If your switcher locks up on power-up, call the Extron S3 Sales & Technical Support Hotline. See the Extron **Web page** for the Extron office nearest you.

Plug in all system components and turn on the input devices (such as Blu-Ray players and computers) and the output devices. Set the input devices to output video using the operating instructions of that device. Select an input. The image should appear on the screen. If no image appears, see **Troubleshooting – If No Image Appears** on the next page.

Switching inputs

Select an input for transmission to the receiver using the front panel buttons as follows:







Figure 10. Selecting an Input

2. Observe that the LED for the selected input lights.

NOTE: The switcher must be in normal (manual) mode.

An input can also be selected using an RS-232 or USB device or a contact closure device (see **Remote Control**, beginning on page 16).

Selecting the switch mode

NOTE: In the auto-input switching mode that is available from the front panel, the switcher selects the highest numbered input with a sync signal present. See the **Front panel mode** SIS commands on page 19 for an auto-input switching low mode, which selects the lowest numbered input.

Turn auto-input switching mode on and off as follows:

- 1. Press and **hold** the **Mode** (Input 1) button and the button for the desired mode for approximately 5 seconds (see figure 11):
 - Auto (Input 3) The Auto Switch LED lights.

Normal (Input 2) — The Auto Switch Active LED goes off.



Figure 11. Selecting a Mode

2. Release the buttons.

Front panel security lockout (Executive mode)

The switcher has a front panel lock feature that locks the front panel. If you try to make front panel input selections when the panel is locked, all front panel LEDs blink three times.

Toggle the front panel lock on and off as follows:

1. Push and **hold** the **Input 1**, **Input 2**, and **Input 3** buttons simultaneously for 5 seconds.

All front panel LEDs blink three times.

2. Release the buttons.

When the front panel is locked, contact closure, USB, and RS-232 control are still available.

Reset

Use the recessed rear panel **Reset** button to initiate reset as follows:

Reset to default settings — Press and **hold** the **Reset** button for approximately 6 seconds. All front panel LEDs cycle. Release the button. This reset is the equivalent of issuing the **Reset** SIS command (**Esc**ZXXX ←, see page 21).

Troubleshooting – If No Image Appears

- 1. Ensure that all devices are plugged in and powered on. The switcher is receiving power if one of the input LEDs is lit.
- 2. Ensure an active input is selected on the switcher or that the switcher is in auto-input switching mode.
- 3. Ensure that the proper signal format is supplied.
- 4. Check the cabling and make corrections as necessary.
- Call the Extron S3 Sales & Technical Support Hotline if necessary. See the Extron website for the Extron office nearest you.

Remote Control

This section includes:

- Contact Closure Control
- Simple Instruction Set Control
- Product Configuration Software

The DTP T USW 233 switcher can be remotely controlled via its rear panel Remote RS-232 port, its front panel configuration (USB) port, and its rear panel Remote Contact port. Remote control devices can be:

- A host device such as a computer or control system and the Extron Simple Instruction
 Set
- A contact closure device such as an Extron KP 6 Keypad Control or a video cable

Contact Closure Control

The rear panel Remote Contact port (see **item ()** on page 6) provides a way to select an input to the switcher using a remote contact closure device. The contact closure pin assignments are shown on **page 6**.

NOTE: The switcher must be in normal (manual) mode.

To select a different input number using a contact closure device, momentarily short the pin for the desired input number to ground. To force one of the inputs to be always selected, leave the short to ground in place. The short overrides front panel input selections.

Simple Instruction Set Control

The DTP T USW 233 switching transmitter can be remotely controlled using SIS commands from a host device such as a computer or control system via its rear panel Remote RS-232 port (see **item 1** on page 7) or front panel configuration (USB) port (see **item A** on page 12).

The default serial port protocol of the port is as follows:

- 9600 baud
 No parity
 8-bit
- No flow control
 1 stop bit

Host-to-Switcher Communications

SIS commands consist of one or more characters per field. No special characters are required to begin or end a command character sequence. When a command is valid, the switcher executes the command and sends a response to the host device. All responses from the switcher to the host end with a carriage return and a line feed (CR/LF = \leftarrow), which signals the end of the response character string. A string is one or more characters.

Switcher-Initiated Messages

When a local event occurs, such as a front panel operation, loss or restoration of an input signal, or an error condition, the switcher responds by sending a message to the host. The switcher-initiated messages are listed below:

© Copyright 2Øyy, Extron Electronics DTP T USW 233, Vx.xx, 6Ø-nnnn-nn←

The switcher issues the copyright message when it first powers on. Vx.xx is the firmware version number and 60-*nnnn-nn* is the part number.

Inn All

The switcher also sends the $\ln n$ message whenever the selected input is changed. *n* is the input number. A \emptyset in the *n* field indicates no input is selected.

Error responses

When the switcher receives a valid SIS command, it executes the command and sends a response to the host device. If the switcher is unable to execute the command because the command is invalid or it contains invalid parameters, the switcher returns an error response to the host. The error response codes are:

- EØ1 Invalid input channel number (out of range)
- EØ6 Invalid channel change
- E1Ø Invalid command
- E13 Invalid parameter

Timeout

Pauses of 10 seconds or longer between command ASCII characters result in a timeout. The command operation is aborted with no other indication.

Using the Command and Response Table

The **command and response table** begins on the next page. Symbols are used throughout the table to represent variables in the command and response fields. Command and response examples are shown throughout the table. The SIS commands are **not** case sensitive. The ASCII to HEX conversion table below is for use with the command and response table.

	Α	SC	l to	He	x C	onv	ers	ion	Tab	le	Esc	1B	CR	ØD	LF	ØA
Space —	-	2Ø	!	21	"	22	#	23	\$	24	%	25	&	26	"	27
	(28)	29	*	2A	÷	2B	,	2C	-	2D	•	2E	1	2F
	Ø	ЗØ	1	31	2	32	3	33	4	34	5	35	6	36	7	37
	8	38	9	39	:	ЗA	;	3B	<	ЗC	=	3D	>	3E	?	3F
	@	4Ø	Α	41	В	42	С	43	D	44	Е	45	F	46	G	47
	н	48	1	49	J	4A	κ	4B	L	4C	М	4D	Ν	4E	0	4F
	Ρ	5Ø	Q	51	R	52	S	53	Т	54	U	55	V	56	W	57
	Х	58	Υ	59	Ζ	5A	ſ	5B	\	5C]	5D	^	5E	_	5F
	•	6Ø	а	61	b	62	Ċ	63	d	64	е	65	f	66	g	67
	h	68	i	69	j	6A	k	6B		6C	m	6D	n	6E	0	6F
	р	7Ø	q	71	r	72	s	73	t	74	u	75	v	76	w	77
	x	78	ý	79	z	7A	{	7B		7C	}	7D	~	7E	Del	7F

Symbol definitions

- ← = Carriage return/line feed
- Carriage return (no line feed)
- = Pipe (can be used interchangeably with the character)
- = space
- Esc = Escape key
- W = Can be used interchangeably with the **Esc** character

<u>X1</u>	= Input number	Ø or 1 through 3 (Ø = no input for switching command or always output for audio assignment)				
X2	= Switch mode	Ø = Manual (default) 1 = Auto-input switching high	2 = Auto-input switching low			
	NOTE: Auto-input switch low ($\mathbf{X2} = 2$) is not available	le from the front panel.				
X3 X4	= Status = HDMI input	Ø = Off, disabled, or not detected 2 or 3	1 = On, enable, or detected			
X5	= Input HDCP status	Ø = No source is detected 1 = Source is detected with HDCP	2 = Source detected without HDCP			
X6	= Output HDCP status	\emptyset = No sink is detected 1 = Sink is detected with HDCP	2 = Sink is detected without HDCP			
X7	= FDID	See the table on page 20				

	See the table on page 20.	
X8 = User EDID location	66, 67, or 68	
X9 = Raw EDID data	128 or 256 bytes of hexadecima	ıl data
X10 = Resolution and rate in plain text	Example: 1920x1200•@60Hz	
X12 = Switch position	Ø = DTP	1 = HDBT
X13 = Switcher name	A text string of up to 24 alphanu No blank or space characters an be a letter, and the last character	meric characters and minus sign/hyphen (-). e permitted as part of a name. The first character must r must not be a minus sign/hyphen.
X14 = Embed audio	\emptyset = Embedded digital audio 1 = Analog audio input	2 = Auto select (Digital takes priority) (default)

NOTE: VGA input only has option Ø and 1 for **X14**.

$\overline{x15}$ = Tally pin mode when channel is muted	Ø = Always on (default) 1 = Off when muted	2 = Blink when muted
X16 = Firmware version number to second decimal pla	ce <i>(x.xx</i>)	
X17 = Verbose mode	Ø = Clear/none 1 = Verbose mode (default)	2 = Tagged responses for queries3 = Verbose mode and tagged for queries

Command and Response Table for SIS Commands

Select and view input Select an input Select an input Select an input Select input Ell to transmit to the connected receiver. Example: 11 In1+Al1+4 Select input I. Vew input selection 1 Select input Plate Input Ell is selected. Front panel mode Est switch mode to auto (high). The switcher automatealy selects the highest numbered input with a signal present. Set switch mode to auto (high). The switcher automatealy selects the highest numbered input with a signal present. Set auto switch mode low Est_Ausw+ Ausw2+4 Set switch mode to auto (low). The switcher automatealy selects the highest numbered input with a signal present. Vew front panel switch mode Est_Ausw+ Ausw2+4 Set switch mode to auto (low). The switcher automatealy selects the highest numbered input with a signal present. Vew front panel switch mode Est_Ausw+ Ausw2+4 Set switch mode to auto (low). The switcher automatealy selects the highest numbered input with a signal signal status. Always output analog audio input to a set of the Ausw + Est_Ausw+ Atlw9+4 Analog audio is output regardless of input set on present. Vew duit assignment Est_Ausw+ Atlw9+4 Assign analog audio is output set on patients. Vew duit assignal status Est_Autw+ </th <th>Command Function</th> <th>SIS Command (Host to Unit)</th> <th>Response (Unit to Host)</th> <th>Additional description</th>	Command Function	SIS Command (Host to Unit)	Response (Unit to Host)	Additional description
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Assign analog audio input to specific video input or always output audio Analog audio is output regardless of input selection. Default. Always output analog audio EeeØAFLW← Af1w& Analog audio is output regardless of input selection. Default. Assign (lock) analog audio to a specific input EeeØAFLW← Af1w& Assign analog audio to input ⊠. View audio assignment EeeØAFLW← Xf+ Assign analog audio to input ⊠. View audio assignment EeeØAFLW← Xf+ Assign analog audio to input ⊠. Request status of all inputs and the output EeeØLS← Xi+ Xi+ New the HDCP status of all inputs and the input EeeØLS← Xi+ Xi+ View the HDCP status of an HDMI input EeeTIMHDCP← Xi+ Yi+ View the HDCP status of both HDMI input EeeTIMHDCP← Xi+ Yi+ View the HDCP status of both HDMI input EeeTIMHDCP← Xi+ Yi+ View the output HDCP status EeeOHDCP← Xi+ Yi+ View the output HDCP status EeeOHDCP← Xi+ Yi+ HdcpDXi+ Yi+ Yi+ Yi+ Yi+ Yi+ Yi+ Yi+ Yi+ Yi+ Yi+ </td <td>View front panel switch mode</td> <td>Esc AUSW ←</td> <td><u>X2</u>←</td> <td></td>	View front panel switch mode	Esc AUSW ←	<u>X2</u> ←	
Always output analog audio도행 AFLW+Af 1wØ+Analog audio is output regardless of input selection. Default.Assign (lock) analog audio to a specific input도행 AFLW+Af1w전+Assign analog audio to input 전.View audio assignment도행 AFLW+전나Imput selection. Default.Input signal status도행 AFLW+전나Imput selection. Default.Request status of all inputs and the output도행 AFLW+전나Imput Signal statusView the HDCP status도행 AFLW+도행 AFLW+도행 AFLW+View the HDCP status of an HDMI input도행 IMAPCP+도행 AFLW+View the HDCP status of both HDMI input도행 IMAPCP+도행 AFLW+View the HDCP status of both HDMI input도행 IMAPCP+도행 AFLW+View the HDCP status of both HDMI input도행 IMAPCP+도행 AFLW+View the output HDCP status도행 IMAPCP+도행 AFLW+View the output HDCP status도행 AFLOPC++도행 AFLW+View the output HDCP status도행 AFLOPC++도행 AFLW+Hdcp 区행·40Verbose mode 2 and 3.HDCP Authorized device도행 AFLW+Verbose mode 2 and 3.	Assign analog audio input to	o specific video input o	r always output audio	
Assign (lock) analog audio to a specific inputEexXIAFLW+Af 1 w 전 HAssign analog audio to input 전 I.View audio assignmentEexAFLW+It+It+It+Input signal statusEexAFLW+It+It+It+Request status of all inputs and the outputEexAFLS+It+It+It+Request status of all inputs and the outputEexAFLS+It+It+It+New the HDCP statusEexIMHDCP+It+It+It+View the HDCP status of an HDMI inputEexIMHDCP+It+It+It+View the HDCP status of both HDMI inputsEexIMHDCP+It+It+Verbose mode 2 and 3.View the HDCP status of both HDMI inputsEexIMHDCP+It+It+It+It+View the output HDCP statusEexIMHDCP+It+It+It+It+View the output HDCP statusEexOMHCP+It+It+It+It+HdcpIG+Ge+It+It+It+It+It+HDCP Authorized deviceEexOMHCP+It+It+It+It+HDCP Authorized deviceIt+It+It+It+It+HDCP Authorized deviceIt+It+It+It+It+HDCP Authorized deviceIt+It+It+It+It+HDCPIt+It+It+It+It+It+HDCPIt+It+It+It+It+It+It+It+It+It+It+It+It+ <tr< td=""><td>Always output analog audio</td><td>EscØAFLW←</td><td>AflwØ◀┛</td><td>Analog audio is output regardless of input selection. Default.</td></tr<>	Always output analog audio	EscØAFLW←	AflwØ◀┛	Analog audio is output regardless of input selection. Default .
View audio assignmentالعلوم الله الله الله الله الله الله الله الل	Assign (lock) analog audio to a specific input		AflwX1+-	Assign analog audio to input 🕅.
Input signal status Request status of all inputs and the output التحقيق المحقيق المحتقيق المحقيق المحق المحقيق المحقيق المحق	View audio assignment			
Request status of all inputs and the output 도이용 LS ← X3' •	Input signal status			
Sig کig view Verbose mode 2 and 3. HDCP status العوا العام ا	Request status of all inputs and the output	EscØLS←	<u>⋉</u> ⋽⊧●⋉⋽⊵●⋉⋽⊴★⋉⋽⋻ ⊸ –	K3 ¹ through K3 ³ are the signal status of inputs 1 through 3. K3 ^o is the output signal status.
HDCP status الأولى View the HDCP status of an HDMI الأولى input Hdcp I ဩ * ဩ + ဩ View the HDCP status of both HDMI الأولى I ဩ * ဩ + ဩ View the HDCP status of both HDMI الأولى I ဩ * ဩ + ဩ View the HDCP status of both HDMI الأولى I ဩ * ဩ + ဩ View the output HDCP status الأولى I ဩ * ဩ + ဩ View the output HDCP status الأولى I ဩ * ဩ + ဩ Hotep I ဩ * ဩ + ဩ Verbose mode 2 and 3. Hotep I ဩ * ဩ Verbose mode 2 and 3. Hotep I ဩ * ဩ Verbose mode 2 and 3.			Sig <mark>X3</mark> ¹●X3²●X3³*X3⊶	Verbose mode 2 and 3.
View the HDCP status of an HDMI input Esc I MHDCP ← X5 ← View the HDCP status of both HDMI inputs Esc I HDCP ← Mdcp I MS • KS • C View the output HDCP status Esc O HDCP ← Mdcp I MS • KS • C View the output HDCP status Esc O HDCP ← KS • KS • C Hdcp I MS • KS • C Verbose mode 2 and 3. View the output HDCP status Esc O HDCP ← KS • KS • C Hdcp I MS • KS • C Verbose mode 2 and 3.	HDCP status			
Input HdcpI区+K5+ Verbose mode 2 and 3. View the HDCP status of both HDMI inputs Ese IHDCP+ K5+K5+ Verbose mode 2 and 3. View the output HDCP status Ese OHDCP+ K6+ HdcpIK5+ Verbose mode 2 and 3. HDCP Authorized device K6+	View the HDCP status of an HDMI		X5 ~ ·	
View the HDCP status of both HDMI Esc IHDCP Impute IHdcp IX5: •IX5: •	input		HdcpIX4∗X5←	Verbose mode 2 and 3.
Inputs HdcpI区S•KS• Verbose mode 2 and 3. View the output HDCP status EscOHDCP K6+ Hdcp0区+ K6+ Hdcp0区+ Verbose mode 2 and 3.	View the HDCP status of both HDMI		X5 2● X5 3 ←	
View the output HDCP status EscOHDCP ← K6 ← Hdcp0 K6 ← Verbose mode 2 and 3.	inputs		HdcpIX52●X53←	Verbose mode 2 and 3.
Hdcp0 K6 + Verbose mode 2 and 3.	View the output HDCP status		X6	
HDCP Authorized device			Hdcp0 <mark>X6</mark> ←	Verbose mode 2 and 3.
	HDCP Authorized device			
Set HDMI input to HDCP authorized Esce EX4 * 1 HDCP + Hdcp EX4 * 1 + 1 = Authorized. Default.	Set HDMI input to HDCP authorized	Esc EX4 * 1 HDCP ←	HdcpE <mark>X4</mark> *1 ≪	1= Authorized. Default.
Set HDMI input to HDCP not Esc∈X4רHDCP← Hdcp∈X4ר← authorized	Set HDMI input to HDCP not authorized	EscEX4*ØHDCP	HdcpE <mark>X4</mark> ∗Ø ←	
Set HDCP authorization, both HDMI EscEX3HDCP← HdcpEX3← inputs	Set HDCP authorization, both HDMI inputs		HdcpE <mark>X3</mark> ←	
View HDCP authorized status Esc EHDCP ← X3 ² ● X3 ³ ← Status of input 2 and input 3.	View HDCP authorized status		X3 ² ●X3 ³ ←	Status of input 2 and input 3.
HdcpEX3₂•X3₃← Verbose mode 2 and 3.			HdcpE <mark>X3</mark> ₂●X3₃←	Verbose mode 2 and 3.
		a su d thursuich o (a su thursuich o f		
NOTE: Image: Second	NOTE: Image: Milling and the second	\emptyset or 1 through 3 (\emptyset = no input f \emptyset = Manual (default) \emptyset = Not detected, authorized 2 or 3	or switching command or alway 1 = Auto-input switching high 1 = Detected, authorized	vs output for audio assignment) 2 = Auto-input switching low
Image:	$\overline{X5}$ = Input HDCP status	\emptyset = No source detected \emptyset = No sink detected	1 = Source detected with HDC 1 = Sink detected with HDCP	2 = Source detected without HDCP 2 = Sink detected without HDCP

Command and Response Table for SIS Commands (continued)

Command Function	SIS Command (Host to Unit)	Response (Unit to Host)	Additional description
EDID Minder			
Assign EDID to an input	EscAX1*X7EDID-	EdidAX1*X7	Defaults: Ø3 and 5Ø.
Save the EDID of the connected display to a user location	EscSX8EDID ←	EdidS <mark>X8</mark> ←	Save EDID of display connected to the output to the user store slot 66 , 67 , or 68 .
View the EDID assignment	EscAX1EDID-	X7 ~-	
View raw EDID data	EscRX1EDID -	¥9 ~-	Read data as text from the EDID assigned and used on input 🕅.
View EDID native resolution		<u>X10</u>	Read out native resolution and refresh rate from the EDID assigned to the specified input in plain text. Example: 1920x1200 @60.00Hz

EDID Values

X7	Value	X 7	Value	X7	Value	X7	Value
VGA	– PC values						
Ø1	800x600 @ 60 Hz	Ø5	1280x800 @ 60 Hz	Ø9	1400x1050 @ 60 Hz	13	1680x1050 @ 60 Hz
Ø2	1024x768 @ 60 Hz	Ø6	1280x1024 @ 60 Hz	1Ø	1440x900 @ 60 Hz	14	1920x1080 @ 60 Hz
Ø3*	1280x720 @ 60 Hz	Ø7	1360x768 @ 60 Hz	11	1600x900 @ 60 Hz	15	1920x1200 @ 60 Hz
Ø4	1280x768 @ 60 Hz	Ø8	1366x768 @ 60 Hz	12	1600x1200 @ 60 Hz	16	2048x1080 @ 60 Hz
DVI –	PC values		· · ·		· · · · ·		,
17	800x600 @ 60 Hz	21	1280x800 @ 60 Hz	25	1400x1050 @ 60 Hz	29	1680x1050 @ 60 Hz
18	1024x768 @ 60 Hz	22	1280x1024 @ 60 Hz	26	1440x900 @ 60 Hz	ЗØ	1920x1080 @ 60 Hz
19	1280x720 @ 60 Hz	23	1360x768 @ 60 Hz	27	1600x900 @ 60 Hz	31	1920x1200 @ 60 Hz
2Ø	1280x768 @ 60 Hz	24	1366x768 @ 60 Hz	28	16001200 @ 60 Hz	32	2048x1080 @ 60 Hz
HDM	I – PC values, wit	th 2-cl	hannel audio				
33	800x600 @ 60 Hz	37	1280x1024 @ 60 Hz	41	1440x900 @ 60 Hz	45	1920x1200 @ 60 Hz
34	1024x768 @ 60 Hz	38	1360x768 @ 60 Hz	42	1600x900 @ 60 Hz	46	2048x1080 @ 60 Hz
35	1280x768 @ 60 Hz	39	1366x768 @ 60 Hz	43	1600x1200 @ 60 Hz		
36	1280x800 @ 60 Hz	4Ø	1400x1050 @ 60 Hz	44	1680x1050 @ 60 Hz		
HDM	I – HDTV values,	with 2	channel audio				
47	480p @ 60 Hz	5Ø⁺	720p @ 60 Hz	53	1080p @ 50/25 Hz	56	1080p @ 60 Hz
48	576p @ 50 Hz	51	1080i @ 50 Hz	54	1080p @ 50 Hz		
49	720p @ 50 Hz	52	1080i @ 60 Hz	55	1080p @ 60/24 Hz		
HDM	I – HDTV values,	with r	nulti-channel aud	io			
57	720p @ 50 Hz	59	1080i @ 50 Hz	61	1080p @ 50/25 Hz	63	1080p @ 60/24 Hz
58	720p @ 60 Hz	6Ø	1080i @ 60 Hz	62	1080p @ 50 Hz	64	1080p @ 60 Hz
Outp	ut and user locat	ions					
X8	Source	X8	Source	X8	Source	X8	Source
65	Output	66	User location 1	67	User location 2	68	User location 3

* Default for input 1.

† Default for inputs 2 and 3.

X10 = Resolution and rate in plain text

NOTE: X1 = Input number

- x7 = EDID
 - x8= User EDID locationx9= Raw EDID data

1 through 3 See the table above. 66, 67, or 68 128 or 256 bytes of hexadecimal data Example: 1920x1200•@60.00Hz

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Command and Response Table for SIS Commands (continued)

Command Function SIS Command (Host to Unit)		and ^{t)}	Response (Unit to Host)	Additional description
Front panel security lockout	(executive m	node)		
Lock front panel	1X	-	Exe1	Set lock on.
Unlock front panel	ØX		ExeØ◀┛	Set lock off. Default.
Read lock status	Х		X3 ~	Lock status = 🔀.
Audio routing selection				
Set input audio format	EscIX1*X14AF	MT←	AfmtI <mark>X14</mark> ←	
View input audio format	EscIX1AFMT ←		<u>X14</u> ←J	Embedded digital takes priority
Video mute				
Mute video	1B		Vmt1 ←	Output no video signal.
Unmute video	ØB		VmtØ ←	Output selected video input.
Read video mute	В		X3 ~	Mute status = 🔀.
Analog audio mute				
Mute analog audio	1Z		Amt1 ←	Output no analog audio signal.
Unmute analog audio	ØZ		AmtØ ← J	Output analog audio input.
Read analog audio mute	Z		X3 ~	Analog audio mute status = 🔀.
Disable (mute) HDMI output	embedded a	udio		
Mute HDMI audio output	Esc1AFMT ←		Afmt1 ≪	Mute HDMI audio.
Unmute HDMI audio output	Esc.ØAFMT ←		AfmtØ←┛	Unmute HDMI audio. (Default)
View HDMI audio mute status	Esc AFMT ←		<u>X3</u> ←	
TP function switch position				
View switch position	Esc01HDBT←		Hdbt01* <mark>X12</mark> ◀┛	
NOTE: The "Hdbt01*" portion of r	esponse is return	ned in Verbose r	mode 2 and 3 only.	
Channel mute (deselect) mod	de - via cont	act and tal	lv pins	
Set mode	EscX3*X15MUT	M←	Mutmx3*x15←	Selects 0 channel if reselect input.
View setting	EscMUTM ←		X3× <u>X15</u> ←	Via contact closure.
Device name				
Set the unit name	Esc X13CN -		Ipn•X13	Change the name to one of your choosing.
Set unit name to factory default	Esc●CN←		Ipn•DTP-T-USW-233 ≁	Set name to default.
View unit name	Esc CN 🗲		X13-	
Reset				
Reset to factory setting	EscZXXX ←		Zpx◀┛	Reset to factory defaults.
NOTE: II = Input number		\emptyset or 1 through \emptyset – Manual (d	n 3 (Ø = always output for aud	io assignment)
		1 = Auto-input	it switching high	z – Auto-input switching low
x3 = Status		$\emptyset = Off \text{ or disa}$	abled	1 = On or enable
$\mathbf{\overline{X12}}$ = Switch position		$\emptyset = DTP$	functo Od observato de se	1 = HDBT
$\mathbf{\overline{X13}} = \mathbf{Switcher name}$		A text string 0 $\emptyset = Embedde$	or up to 24 aiphanumeric char ed digital audio	acters and minus sign/nypnen (-) 2 = Auto select (default)
		1 = Analog au	udio input	
X15 = Tally pin mode when cha	\emptyset = Always or 1 = Off when	n (default) muted	2 = Blink when muted	

Command and Response Table for SIS Commands (continued)

Command Function	SIS Command (Host to Unit)	Response (Unit to Host)	Additional description
Information requests			
Information request	I	InX1Vid•InX1Aud•Aflw2	K1●AuswK2●VmtK3●AmtK3←
Example:	I	In1Vid•In1Aud•Aflw2	●Ausw1●Vmt1●AmtØ ← ┛
			Input 1 is selected, analog audio is assigned to input 2, the switcher is in auto-input switching (high) mode, video is muted and analog audio is unmuted.
Request part number	Ν	6Ø-nnnn-nn ←1	See www.extron.com for part numbers.
Query controller firmware version	Q	X16	
Example:	Q	1.23	The factory-installed controller firmware version is 1.23 (sample value only).
Verbose mode			
NOTE: If tagged responses are en commands do. For example, the	abled (modes 2 and 3), all "view e View front panel switch mode (" commands return the pre EscAUSW←) command retu	fix and the value, just as the "set" Jrns "Ausw⊠⊶".
Set verbose mode	Esc X17CV	Vrbx17	
Read verbose mode	EscCV ←	<u>X17</u> ←	
NOTE: X1 = Input number	Ø or 1 through 3 (Ø = alv	vays output for audio assig	nment)
🗵 = Switch mode	Ø = Manual (default)		2 = Auto-input switching low
	1 = Auto-input switching	g high	
X3 = Status	\emptyset = Not detected		1 = Detected
	er to second decimal place (X.XX) 0 – Clear/none)	2 - Tagged responses for queries
	1 = Verbose mode (def	ault)	3 = Verbose mode and tagged for queries

Product Configuration Software

This section details the Extron Product Configuration Software (PCS), available on the Extron website. The Windows-based PCS communicates with the switcher via the front panel configuration port, a standard USB mini-B port (see **item** (A) on page 12).

Installing the Software

PCS and Firmware Loader are available on the Extron website. Download and install both programs as follows:

	NOTES:								
	•	 This procedural description is illustrated as using Internet Explorer. Depending on the browser you use, some steps or indications may be different. Steps 1 through 7, below, are also used to download firmware update packages. 							
 Go to www.extron.com and click the Download tab (see figure 12, 1). 							2, () .		
	Produots	Training	Markets	Teoh Library	Comp:	Download			
	Download Home		Do	wnload	Center				
2 – or –	Software Dante Controller DSP Configurator Software Global Configurator Global Configurator Professional				B C D	E F G H	I J K L M	N 0 P	
IP Interoom HelpDesk Software PCS TouohLink for IPad XTP System Configuration Software			PCS Update Product Config Release	d guration Software e Notes	79-56 for a variety of s	2-01 1.4 tandalone prod	Nov. 20, 2 luots.	2013 32.9 MI 🔇 🖄 Download	I
2	Control System D Firmware	Drivers							

Figure 12. Downloading a Software or Firmware Package

- 2. Click the **Software** or **Firmware** link as appropriate to the operation you are performing (2).
- 3. Click **Download** for the desired software or firmware to download (3).

TIP: Jump to the nearest page of downloads by clicking the desired filtering letter (4).

The Log in dialog box appears (see figure 13 on the next page).

	Please log in for File Downloading	
	In order to download the file, you must log in with your Extron Web Site account. If you do not	Are you an Extron Insider yet?
	E-Mail	Becoming an Extron Insider is easy. If you are an Extron customer and do not have an Extron Login, simply click on the button below, or contact your
	JSmith@folklore.net	Extron Customer Support Representative.
0	Password	Sign up
	••••••	
0	☑ Keep me logged in	
0	Log in (Make sure cookies are turned on to skip login next time)	

Figure 13. Log in Center Dialog Box

4. Enter the **E-Mail address** and **Password** associated with your Extron website account (see figure 13, 1).

TIPS):
•	Contact the Extron S3 Sales & Technical Support Hotline to obtain website credentials.
٠	Click Keep me logged in (2) to eliminate steps 4 and 5 in future downloads.

- 5. Click Log in to copy the software to the computer (3).
- 6. If your browser asks you to confirm that you want to continue, click **Run** or make a similar confirmation (see figure 14, 1).

Do you want to run or save pcss_v1x4.exe (32.8 MB) from media.extron.com?				×
This type of file could harm your computer.	Run	Save	•	Cancel

Figure 14. Download Warning and Confirmation

NOTE: Figure 14 may appear different or may not appear at all, depending on your Web browser choice and its security settings.

- 7. Click **Run** to confirm that you want to run the installation (1).
- 8. For a firmware download, exit this procedure and go to Updating the Firmware on page 26.

 Follow the on-screen instructions. The installation creates the necessary subfolders of C:\Program Files and the necessary groups. It places the appropriate files into the correct group folders:

NOTE: C:\Program Files(x86) \ ... for 64-bit Windows OS.

Product Configuration Software -

NOTE: These are default directory paths. Users can choose the directory path they want.

- **Folder** C:\Program Files\Extron\ Extron PCS
- Group folder Extron Electronics\Extron Product Configuration Software
 - Check for Extron PCS Updates
 - Extron PCS Help
 - Extron Product Configuration Software
 - Uninstall Extron Product Configuration Software

Firmware Loader –

- Folder C:\Program Files\Extron\FWLoader
- **Group folder** Extron Electronics\Firmware Loader
 - Check for Firmware Loader Updates
 - Firmware Loader Help
 - Firmware Loader
 - Uninstall Firmware Loader

Starting the Program

Start the Extron Product Configuration Software as follows:

 Click Start > Programs > Extron Electronics > Extron Product Configuration Software > Extron Product Configuration Software.

The Product Configuration Software opens to the Device Discovery screen (see figure 15).

n PCS				
Device Discovery	Device Discovery			
T-00 / 10	Model	IP Address	Device Name	Connection
TCP/IP	DTP Crosspoint 84 IPCP MA	70 192.168.254.254 Edit	DTPCP84-0B-64-76	TCP/IP
	DTP Crosspoint 84 IPCP MA	70 192.168.254.255 Edit	DTPCP84-0B-64-79	TCP/IP
	DTP Crosspoint 84 IPCP SA	192.168.254.251 Edit	DTPCP84-0B-64-81	TCP/IP
	1 DTP-T-USW-233	-	DTP-T-USW-233	USB
	DTP Crosspoint 84 IPCP SA	– Edit	DTPCP84-0B-64-7E	USB
	IN1606	192.168.254.253 Edit	IN1606-09-F3-F9	TCP/IP
	IN1606	- Edit	IN1606-09-C7-68	USB
	IN1606	192.168.254.252 Edit	IN1606-09-C7-70	TCP/IP
	Where are my devices?			2 Connect

Figure 15. Device Discovery Screen

2. Select (click) your DTP T USW 233 unit (see figure 15, 1).

3. Click **Connect** (see **figure 15**, **2**), on the previous page). The Product Configuration Software opens to the Input/Output Configuration page (see figure 16).

Operate the Product Configuration Software as described in the PCS Help (click **Extron PCS Help**).

PCS DTP-T-USW-233 USB 0 - Extron PCS					
+ TO DTP-T-USW-232					
AV Controls (<u>+++</u>		- ```		
AV Inputs	Input/Output Config	مسا EDID Minder	Image Settings	Audio Config	General Settings
Input 1	Input/Outpu	t Configurat	ion		
Input 2	Input Configuration				Output Configuration
	Input	Signal Type	HDCP Status	HDCP Authorized	Color Bit Depth: Auto -
Video Mute Audio Mute	1	HDMI/DVI	No Signal		HDCP Status: No Display
AV Mute	2	Auto Detect 🔹	-		

Figure 16. Product Configuration Software

Updating the Firmware

The Product Configuration Software can call the Firmware Loader utility, which provides a way to replace the firmware that is coded on the control board of the switcher without taking the unit out of service.

NOTE: Upgrading the firmware does not overwrite the current configuration.

Update the unit firmware as follows:

- 1. Perform steps 1 through 6 of **Installing the Software**, starting on page 23, to download the firmware upgrade from the Extron **website**.
- 2. Click Run in the File Download and Security Warning dialog boxes (see figure 17,
 2 on the next page). The PC downloads the firmware update from the Extron website and starts the Extron Installation Program to extract the firmware file.

File Download - Securit	y Warning	
Do you w ant to run or s	ave this file?	
Name. DTP_ Type: Applic From: medi	T_USW_FW2x02.øxe tation, 2.42MB ia.extron.com	
2	Run Save Cancel	
While files from the potentially harm yo run or save this sol	e Internet can be useful, this file type can ur computer. If you do not trust the source, do not ttware. <u>What's the risk?</u>	
Internet Explorer - Security	Warning	
Do you want to run this softw	Jare?	
Name: DTP_T_US Publisher: Extron Ele	W_FW2x02.exe	
× More options	Run Don't Run	
While files from the Inte	rnet can be useful, this file type can potentially harm	
Firmware Upgrade - InstallShi	ield Wizard	
	Welcome to the Extron Installation Program for the DTP T USW Firmware Upgrade v2.00e 1x18	
Extron.	The Extron Installation Program will install the updated firmware on your computer. To continue, click Next.	
2.1.2.4. 0.1.0		
Firmware		
Upgrade		
	< B2 3 Next > Cancel	
Firmware Upgrade - Insta	llShield Wizard	
	Firmware Update	
Extron.	The InstallShield Wizard has successfully installed the Firmware Update. The release notes can be found at C:\Program Files\Extron\Firmware\DTP_T_USW\v1.18	– Folder where firmware is
	View the Release Notes (Adobe Reader Required)	saved.
	✓ View the Update Install(Adobe Reader Required)	
	Click Finish to exit the Wizard.	
Firmware Upgrade		
	< B2 Finish Cancel	

Figure 17. Extracting Firmware Upgrade Files

3. Click Next (see figure 17, ③ on the previous page). The program extracts the firmware files and places them in a folder identified in the InstallShield Wizard window.

ATTENTION:

- The extension of the firmware file must be .s19. Opening a file with an incorrect extension may cause the device to stop functioning.
- L'extension du fichier firmware doit être .s19. Si un fichier est ouvert avec une mauvaise extension, l'appareil peut arrêter de fonctionner.

NOTES:

- Note the folder to which the firmware file is saved. When downloaded from the Extron website, the firmware is placed in a subfolder of:
 - **64-bit Windows OS**: C:\Program Files (x86)\Extron\Firmware.
 - **32-bit Windows OS**: C:\Program Files\Extron\Firmware.
- The original factory-installed firmware is permanently available on the unit. If the attempted firmware upload fails, the unit reverts to the factory-installed firmware.
- 4. Click Finish to exit the program (4).
- 5. Connect the computer to the rear panel Remote RS-232 port (see item 1) on page 7) or front panel Configuration (USB) port (see item (A) on page 12) of the switcher.
- 6. Start the Product Configuration Software and connect to the unit (see Starting the Program, beginning on page 25).
- 7. Click **Device Menu** > **Update firmware**. The software asks you to confirm that you want to continue the update (see figure 18 on the next page).



Figure 18. Updating Firmware

- 8. Click **Continue** (see figure 17, **1**). The Product Configuration Software disconnects itself from the unit and calls the Firmware Loader utility in the background. The Update Firmware dialog box appears.
- 9. Click Browse (2). The Open dialog box opens.
- 10. Navigate to the folder where you saved the firmware upgrade file. Select the file (3) and click **Open** (4). The **Update** Firmware dialog box returns to the top.
- **11.** Click **Update** to continue (**5**).

The Firmware Loader utility tests the connection, installs the update, and then verifies the firmware.

76% completed

At the conclusion of the process, the utility reports Upload Complete.

Installing firmware

- **12.** Click **Close**. The Product Configuration Software window returns to the front.
- **13.** Click the **(a)** in the connection tab to completely disconnect the program from the unit and then reconnect the program as described in **Starting the Program**, on page 25.

Reference Information

This section provides procedures for mounting the DTP T USW 233 switching transmitter and disconnecting the ground between it and a compatible receiver.

- Mounting the Switcher
- Disconnecting the Ground

Mounting the Switcher

ATTENTION:

• Installation and service must be performed by authorized personnel only.

Avoid ground potential differences between the switching transmitter and receiver installation sites, which can lead to **equipment damage** or a missing or unstable picture. If a potential difference cannot be avoided, remove the ground connection between the units and locally power both units (see **Disconnecting the Ground** on page 32).

 L'installation et l'entretien doivent être effectués par le personnel autorisé uniquement.

Évitez les différences de potentiel de mise à la terre entre les sites d'installation de commutation émetteur récepteur, qui pourraient endommager l'équipement ou rendre l'image invisible ou instable. Si une différence de potentiel ne peut être évitée, enlevez la connexion de mise à la terre entre les unités et alimentez les deux unités localement (voir **Disconnecting the Ground** à la terre page 32).

The 1-inch high, half rack width DTP T USW 233 switching transmitter can be placed on a table, mounted in a rack, or mounted under a desk or table.

Tabletop Use

Affix the included rubber feet to the bottom of the unit and place it in any convenient location.

Mounting kits

Mount the unit using any optional compatible mounting kit listed on the Extron website (**www.extron.com**), in accordance with the directions included with the kit. For rack mounting, see **UL Rack-Mounting Guidelines** on the next page.

UL Rack-Mounting Guidelines

The following Underwriters Laboratories (UL) requirements pertain to the installation of the unit into a rack.

- Elevated operating ambient temperature If installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient. Therefore, consider installing the equipment in an environment compatible with the maximum ambient temperature (TMA = +122 °F, +50 °C) specified by Extron.
- **Reduced air flow** Installation of the equipment in a rack should be such that the amount of air flow required for safe operation of the equipment is not compromised.
- **Mechanical loading** Mounting of the equipment in the rack should be such that a hazardous condition is not achieved due to uneven mechanical loading.
- Circuit overloading Consideration should be given to the connection of the equipment to the supply circuit and the effect that overloading of the circuits might have on overcurrent protection and supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.
- **Reliable earthing (grounding)** Reliable earthing of rack-mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connections to the branch circuit (such as use of power strips).

Disconnecting the Ground

If you cannot resolve a ground potential difference between the switching transmitter and receiver installation sites (as suggested by a missing or unstable picture), remove the ground connection between the units as follows:

NOTE: Once you have removed the ground jumpers, the DTP T USW 233 **cannot** extend analog audio and one unit **cannot** remotely power the other. **No** analog audio is output and the paired **receive**r requires its own dedicated power supply.

- 1. Disconnect any cables and remove the switching transmitter from any rack or other installation option.
- 2. Remove and retain the screws (nine screws, three on each side and three on top) securing the cover to the switching transmitter. Slide the cover forward slightly and lift it off the unit (see figure 19).

TIP: Be careful not to bend the electrical contact "legs" of the button and LED assemblies on the circuit board. If the buttons or LEDs are misaligned with the holes in the cover, it may be difficult to reassemble the switcher.



Figure 19. Opening the Switching Transmitter

3. Locate and lift off jumpers JMP1 and JMP2 (see figure 20 on the next page).



Figure 20. Jumper Locations

- 4. Reinstall the switcher cover, securing it in place with the screws removed in step 2.
- 5. Reinstall the switcher in the rack or other installation option (see **Mounting the Switcher** on page 31).
- 6. If you are using shielded cable, disconnect the cable shield from the connector at either end of the cable.
- 7. See the manual for the applicable receiver available at **www.extron.com**, and remove the ground jumpers in the receiver.
- Obtain a second 12 V power supply (one supply is provided with the switching transmitter and normally powers both units), and locally power both units (see Power supply wiring on page 10).

ATTENTION:

- This product is intended to be supplied by a UL Listed power source marked "Class 2" or "LPS," rated 12 VDC, 1.0 A minimum. Always use a power supply supplied by or specified by Extron. Use of an unauthorized power supply voids all regulatory compliance certification and may cause damage to the supply and the end product.
- Ce produit est destiné à une utilisation avec une source d'alimentation listée UL avec l'appellation « Classe 2 » ou « LPS » et normée 12 Vcc, 1,0 A minimum. Utilisez toujours une source d'alimentation fournie ou recommandée par Extron. L'utilisation d'une source d'alimentation non autorisée annule toute conformité réglementaire et peut endommager la source d'alimentation ainsi que le produit final.

Extron Warranty

Extron Electronics warrants this product against defects in materials and workmanship for a period of three years from the date of purchase. In the event of malfunction during the warranty period attributable directly to faulty workmanship and/or materials, Extron Electronics will, at its option, repair or replace said products or components, to whatever extent it shall deem necessary to restore said product to proper operating condition, provided that it is returned within the warranty period, with proof of purchase and description of malfunction to:

USA, Canada, South America, and Central America:

Extron Electronics 1230 South Lewis Street Anaheim, CA 92805 U.S.A.

Europe and Africa:

Extron Europe Hanzeboulevard 10 3825 PH Amersfoort The Netherlands

Asia:

Extron Asia Pte Ltd 135 Joo Seng Road, #04-01 PM Industrial Bldg. Singapore 368363 Singapore

Japan:

Extron Electronics, Japan Kyodo Building, 16 Ichibancho Chiyoda-ku, Tokyo 102-0082 Japan

China:

Extron China 686 Ronghua Road Songjiang District Shanghai 201611 China

Middle East:

Extron Middle East Dubai Airport Free Zone F13, PO Box 293666 United Arab Emirates, Dubai

This Limited Warranty does not apply if the fault has been caused by misuse, improper handling care, electrical or mechanical abuse, abnormal operating conditions, or if modifications were made to the product that were not authorized by Extron.

NOTE: If a product is defective, please call Extron and ask for an Application Engineer to receive an RA (Return Authorization) number. This will begin the repair process.

USA:	714.491.1500 or 800.633.9876	Europe:	31.33.453.4040
Asia:	65.6383.4400	Japan:	81.3.3511.7655

Units must be returned insured, with shipping charges prepaid. If not insured, you assume the risk of loss or damage during shipment. Returned units must include the serial number and a description of the problem, as well as the name of the person to contact in case there are any questions.

Extron Electronics makes no further warranties either expressed or implied with respect to the product and its quality, performance, merchantability, or fitness for any particular use. In no event will Extron Electronics be liable for direct, indirect, or consequential damages resulting from any defect in this product even if Extron Electronics has been advised of such damage.

Please note that laws vary from state to state and country to country, and that some provisions of this warranty may not apply to you.