



RAND McNALLY **DriverConnect**

Application User Manual

Software Version 4.4.2

How Do I...

About DriverConnect	5
Terminology	6
Set Up DriverConnect	7
Get Started with a New Account	8
Connect a New Account to an ELD	12
Get Started with an Existing Driver ID	15
Connect to a New ELD.....	18
Retrieve a Forgotten Password/Company ID	19
Update Device Firmware.....	20
Get Around the DriverConnect App.....	21
Use the Dashboard	21
Use the Main Menu	26
Change Views	27
Download Buffered Data.....	28
Set My Status.....	29
Go On Duty	30
Log Driving Time.....	33
Log Sleeper Berth Time	34
Go Off Duty.....	35
Complete a Yard Move	36
Use the Truck for Personal Conveyance	38
Manage My Logbook.....	39
View a Log	40
Edit a Log	41

Table of Contents: How Do I...?

Certify a Log.....	43
Accept or Reject an Edited Log	44
Send a Log.....	46
Drive with a Co-Driver	48
Log Unassigned Driving Records	53
Complete a DVIR	54
DVIR Home	55
Create a New DVIR.....	56
View a DVIR	59
Certify Defects.....	60
Use Inspection Mode	61
Start an Inspection.....	62
Generate a Report.....	63
View Vehicle Gauges	65
Manage Fuel Purchases.....	66
Add a Fuel Purchase	67
View and Edit a Fuel Purchase	68
Delete a Fuel Purchase.....	69
Send Messages, Forms, and Workflows.....	70
Send and Receive Messages.....	71
View Contacts.....	72
Set Up and Use a Message Group	73
Edit a Message Group	75
Use Forms.....	77
Use Workflows	79
View Alerts.....	82

Table of Contents: How Do I...?

View Driving Events.....	82
View Vehicle Faults.....	83
View ELD Information	84
Change My Settings	85
Change My Rule Set and Exemptions.....	86
Change My Trip Information.....	91
View My Account Information	92
Find Help	94
Troubleshoot Common Problems.....	94
Tell Rand	96
Index	97

About DriverConnect



DriverConnect is an integrated platform that consists of the DriverConnect app installed on an Android™-based device (a tablet or a smartphone), a cloud-based web portal, and a Rand McNally ELD.

The ELD automatically gathers data as you drive, and sends the data to your Android™ device or tablet over Bluetooth®. DriverConnect uses an internet connection (cellular or Wi-Fi™) from your Android™ device to store that data in a cloud-based online account.

DriverConnect:

- Automatically calculates your Hours of Service (HOS).
- Displays work timers that tell you how much time you have left in your driving session, driving shift, work day, and work cycle.
- Displays break timers that calculate time left in your break, and how long until your work cycle restarts.
- Displays gauges with details about your engine's performance.
- Creates driving logs for Law Enforcement Officer (LEO) inspections.
- Enables messaging services between drivers and fleet managers.
- Stores more than 6 months of driving logs in the DriverConnect Cloud services.
- Provides certifiable Driver-Vehicle Inspection Reports (DVIR).
- Automatically tracks your state-to-state driving for IFTA reporting.
- Allows you to take and store a picture of your fuel receipt.
- Provides forms-based workflows for completing common tasks.

Terminology

These terms are used throughout this guide:

- **ELD** is short for Electronic Logging Device. An ELD connects directly to your truck and send information over Bluetooth® to your Android™ device or tablet. **Your ELD** refers to the specific Rand McNally ELD installed in your vehicle, such as the ELD 50, DC 200, or DC 200S.
- Your **Android™ Device** means the Android™-based smartphone or tablet on which you have installed and use the DriverConnect app.
- **HOS** means your Hours of Service. This is the amount of time spent On Duty, Driving, in the Sleeper Berth, and Off Duty.
- A **DVIR** is a Driver-Vehicle Inspection Report. You need to complete one before and after each driving session.
- **IFTA** is the International Fuel Tax Agreement. DriverConnect automatically tracks your state-to-state driving for easier IFTA reporting.
- Your **Fleet Manager** is the individual at your organization who typically interacts with drivers by managing logs and reports, performing dispatch, etc.
- A Law Enforcement Officer (or **LEO**) may request to see your Logbook on a traffic stop to ensure compliance. DriverConnect has a special **Inspection Mode** for these situations.
- The **DriverConnect Portal** is the web-based component of DriverConnect that allows you to access reports and driving history, plus additional features not available in the app. You can access the portal at: <https://driverconnect.randmcnally.com>

Set Up DriverConnect

To set up the DriverConnect app for the first time, you need to either create a new account, or log in with an existing Driver ID.

You also need a Rand McNally Electronic Logging Device (ELD). This user guide applies to all ELD hardware that is part of the DriverConnect suite. Supported ELD devices include:

- **ELD 50:** Installs in seconds directly on a 9 pin or 6 pin JBUS interface. The ELD 50 is available in both 6 pin and 9 pin configurations. The ELD 50 has Bluetooth connectivity.



- **DC 200:** A telematics gateway allows electronic logging and fleet management in a sleek, low-profile design. The DC 200 connects to the Engine JBUS connector using a cable, and also has a built-in cellular modem, WiFi, and Bluetooth connectivity.



- **DC 200S:** A telematics gateway adds electronic logging to the TND 740 device and converts the TND 740 into a single-box, single-cable solution. The DC 200S has a built-in cellular modem, WiFi, and Bluetooth connectivity.



Get Started with a New Account

Use these instructions if you:

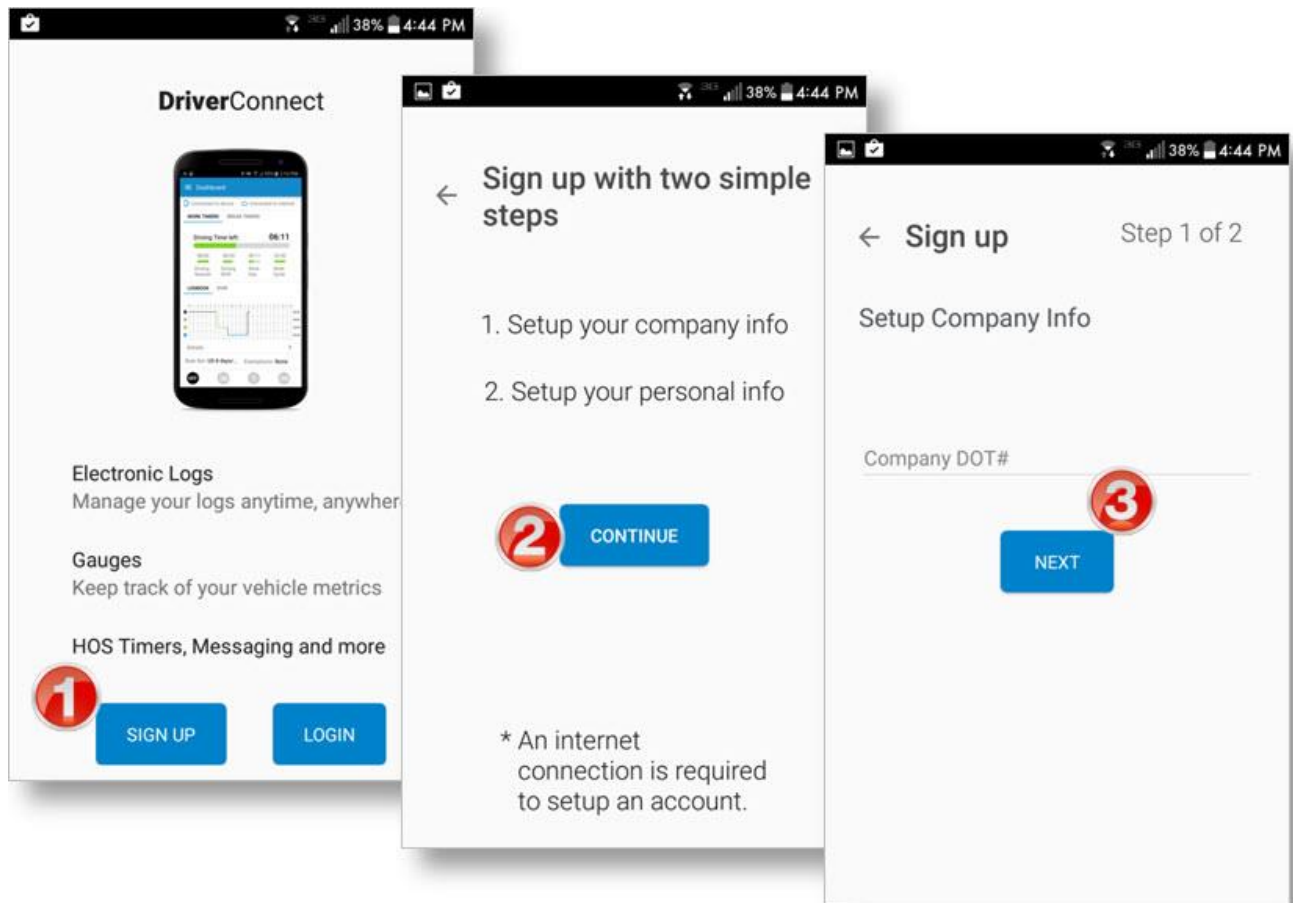
- ✔ Have a Rand McNally ELD in your vehicle and powered on.
- ✔ Do **not** have a Driver ID or a Company ID assigned to you by your organization. (If you do, see page 15 to log in.)
- ✔ Have Bluetooth® enabled on your Android™ device (to link with your ELD).

Set My Duty Status

- ✔ Have an active internet connection on your Android™ device (to register the ELD to your account). This can be either a cellular or Wi-Fi™ connection.

Note: *The following instructions, and most of the images in this user guide, show DriverConnect screens in portrait mode. Your device may display these steps in landscape mode. See the Change Views section for differences between portrait and landscape mode.*

Enter Your Company and Account Details



1. When you open DriverConnect for the first time, tap **SIGN UP**.
2. Read the setup information and tap **CONTINUE**.
3. Enter your Company DOT Number in the **Company DOT#** field and tap **NEXT**.

If the Company DOT number is found in our system, it means that your company has already set up a DriverConnect account. Please contact the DOT administrator in your fleet, or a Rand McNally customer service representative.

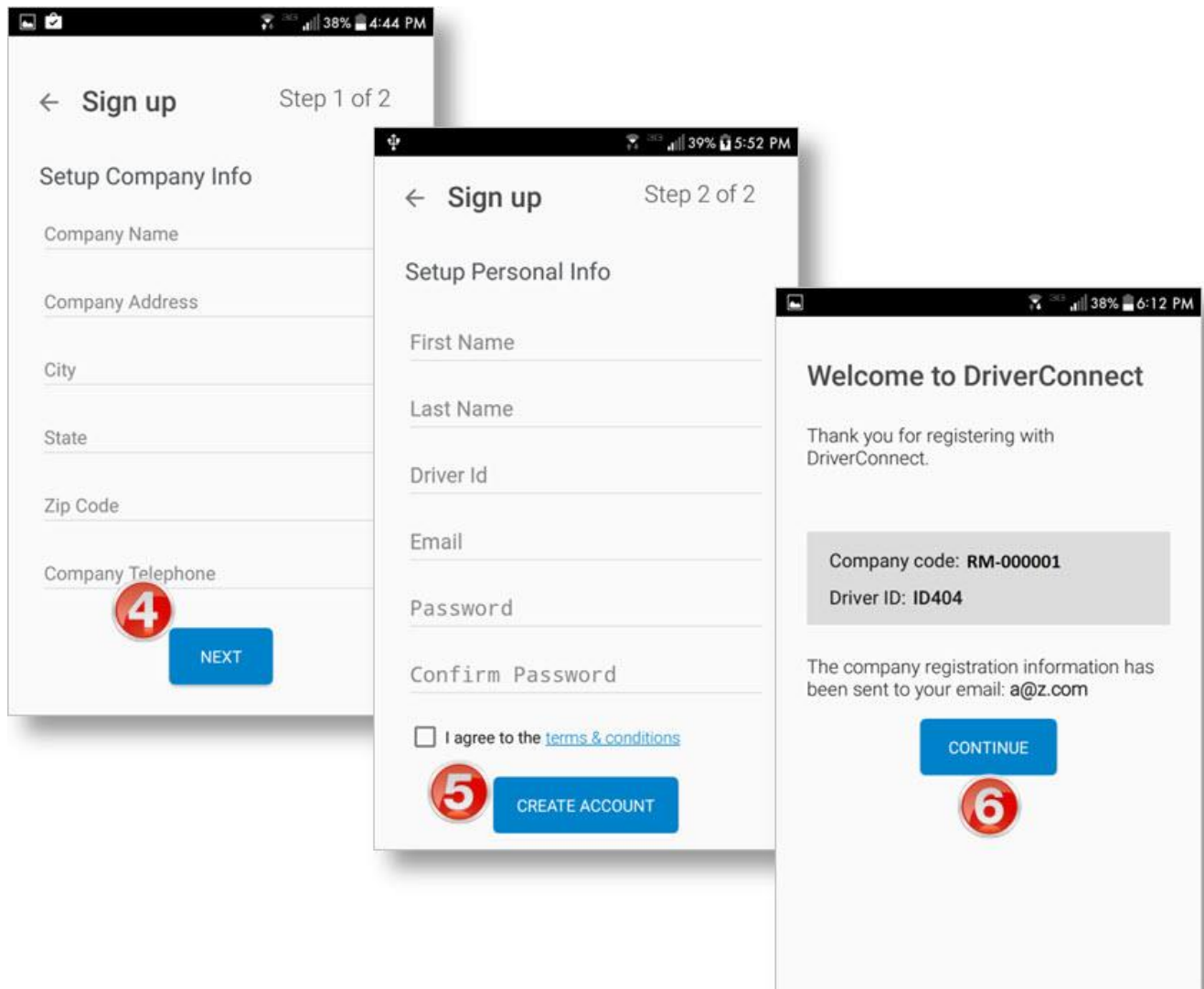
Set My Duty Status

4. Enter your company's information and tap **NEXT**.
5. Enter your personal information, and select the checkbox to agree to the terms and conditions. Tap **CREATE ACCOUNT**.

The Welcome page displays, showing your Company Code and Driver ID. You will need these to log in next time. These are also sent to the email that you have entered. You'll also use this email address and password to log into the DriverConnect portal.

6. Tap **CONTINUE**.

Next, connect your account with your ELD.



Connect a New Account to an ELD

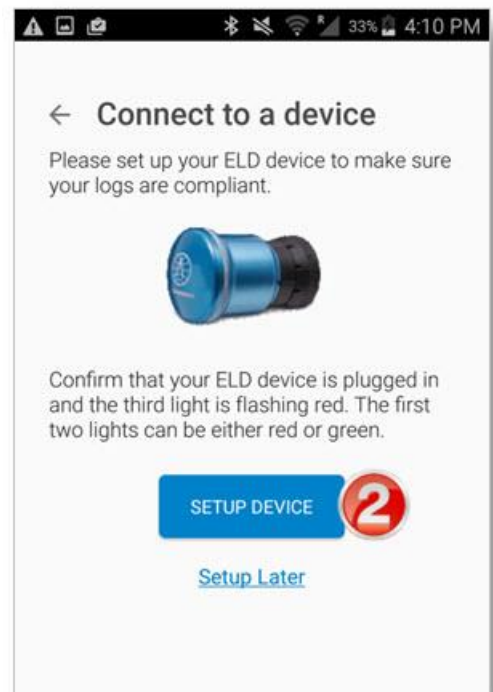
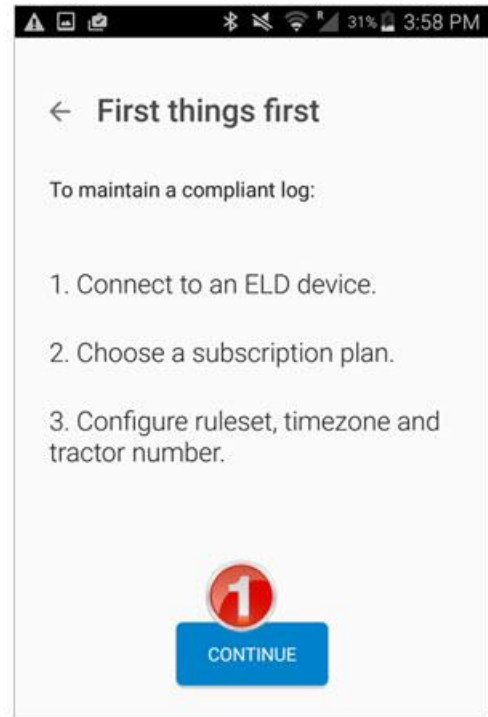
After creating your new account, you need to complete three tasks to connect it to your ELD:

- Pair Your Android™ device to the ELD.
- Confirm your 30-day free trial
- Complete Setup

You need to finish all of these steps in order.

Pair Your Android™ Device to the ELD

1. On the **First things first** screen, tap **CONTINUE**.
2. Tap **SETUP DEVICE** to connect your Android™ device with your ELD.
*If you do not have an ELD yet, tap **Setup Later**, then **Continue without an ELD device**.*

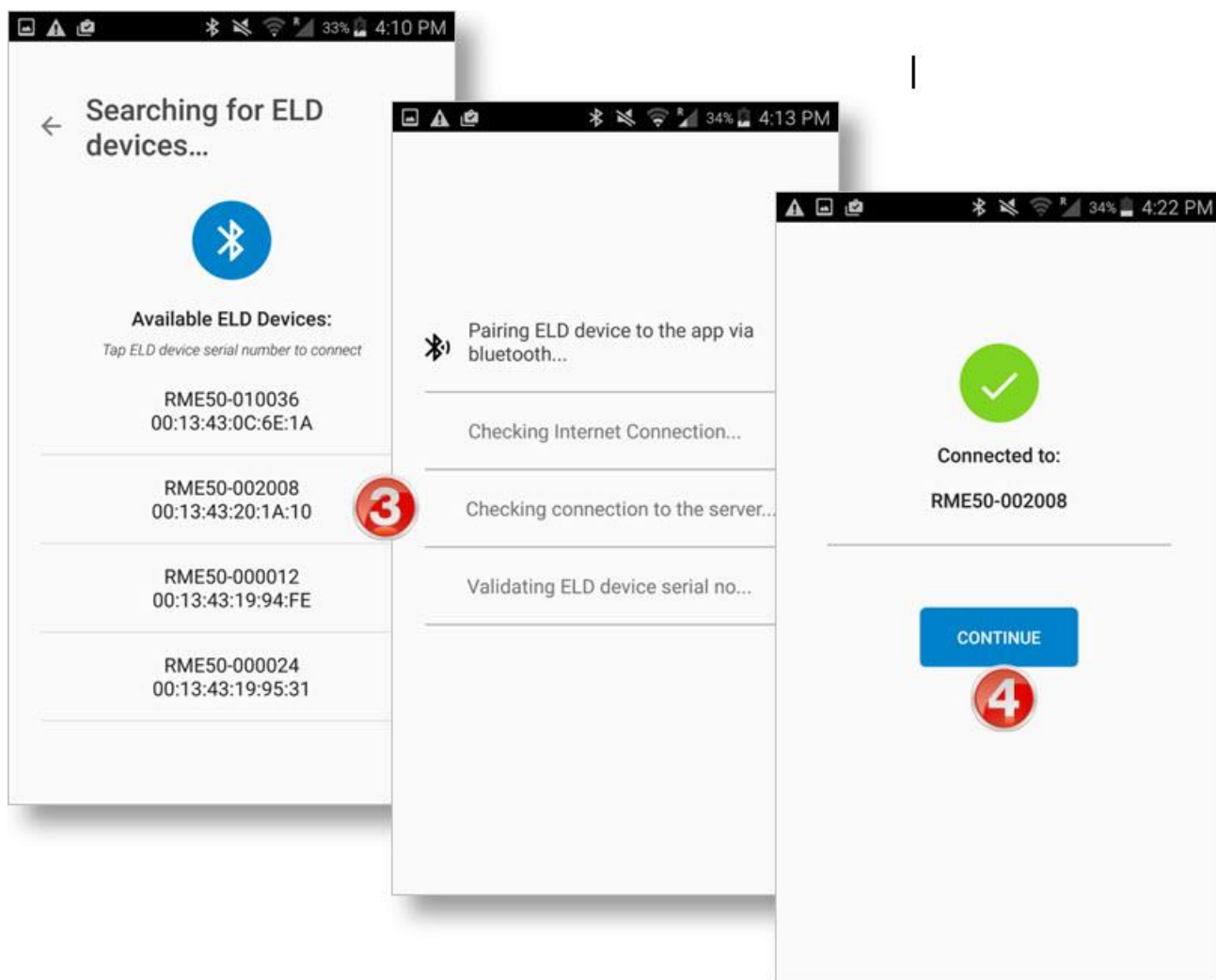


3. Tap the serial number of the ELD you are going to use.

If you don't see it listed, make sure it is powered on, and tap **Scan Again**. If you still don't see it listed, view the Troubleshooting section on page 94.

Your Android™ device will now connect to the ELD via Bluetooth®, connect to the DriverConnect cloud service, and register the ELD to your company.

4. Once connected, your Android™ device will display "Connected to:" followed by the ELD serial number. Tap **Continue**.



Confirm Free Trial

The ELD includes a complimentary 30-day free trial of the **Core** plan. See page 92 for information on the different plan types.

5. Tap **START 30 DAY FREE TRIAL** to continue.

To purchase a subscription plan, visit the DriverConnect portal at

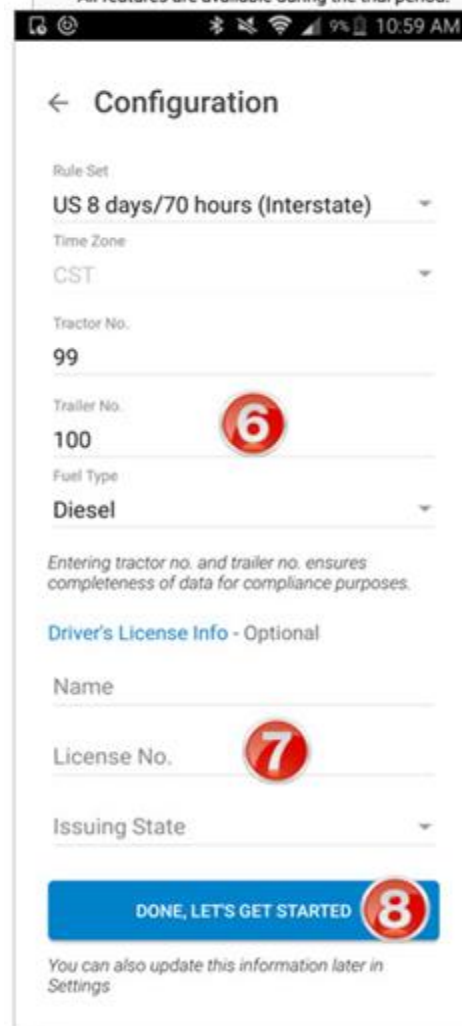
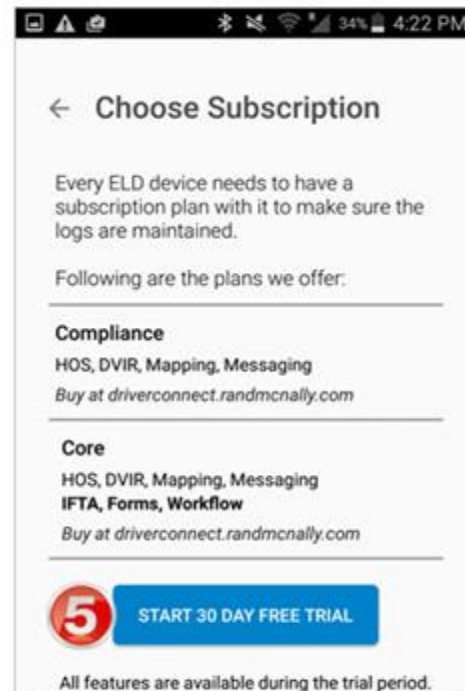
<https://driverconnect.randmcnally.com>.

Complete Setup

6. On the **Configuration** screen, select a rule set and time zone, enter your tractor and trailer number, and select a fuel type to use for this tractor.

You can change this information later in your Settings. See page 84.

7. (Optional) Enter your driver's license information in the **Driver's License Info** section.
8. Tap **DONE, LET'S GET STARTED** to complete the setup and view your Dashboard (page 21).



Get Started with an Existing Driver ID

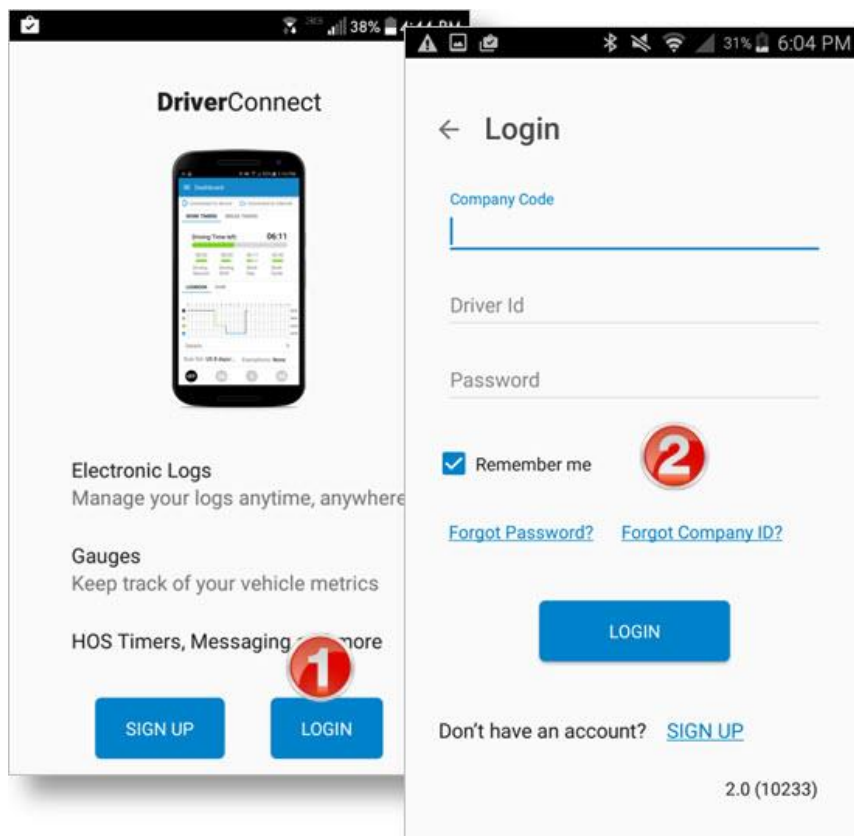
Use these instructions if you already have a Company Code, Driver ID, and Password. You will also need your ELD's serial number.

To set up your account, your Android™ device needs to have:

- ✔ Bluetooth® enabled (to link with your ELD)
- ✔ An active WiFi™ or cellular internet connection (to validate the ELD is registered to your account) in the case of an ELD 50. Other ELD's from Rand McNally have a built in cellular connection

Log In

1. When you open DriverConnect for the first time, tap **LOGIN**.
2. Enter the Company Code, Driver ID, and Password that your



organization assigned to you, and tap **LOGIN**.

Select the **Remember Me** checkbox to have DriverConnect remember your Company Code and Driver ID information the next time you use the app. You will always need to enter a password for security reasons.

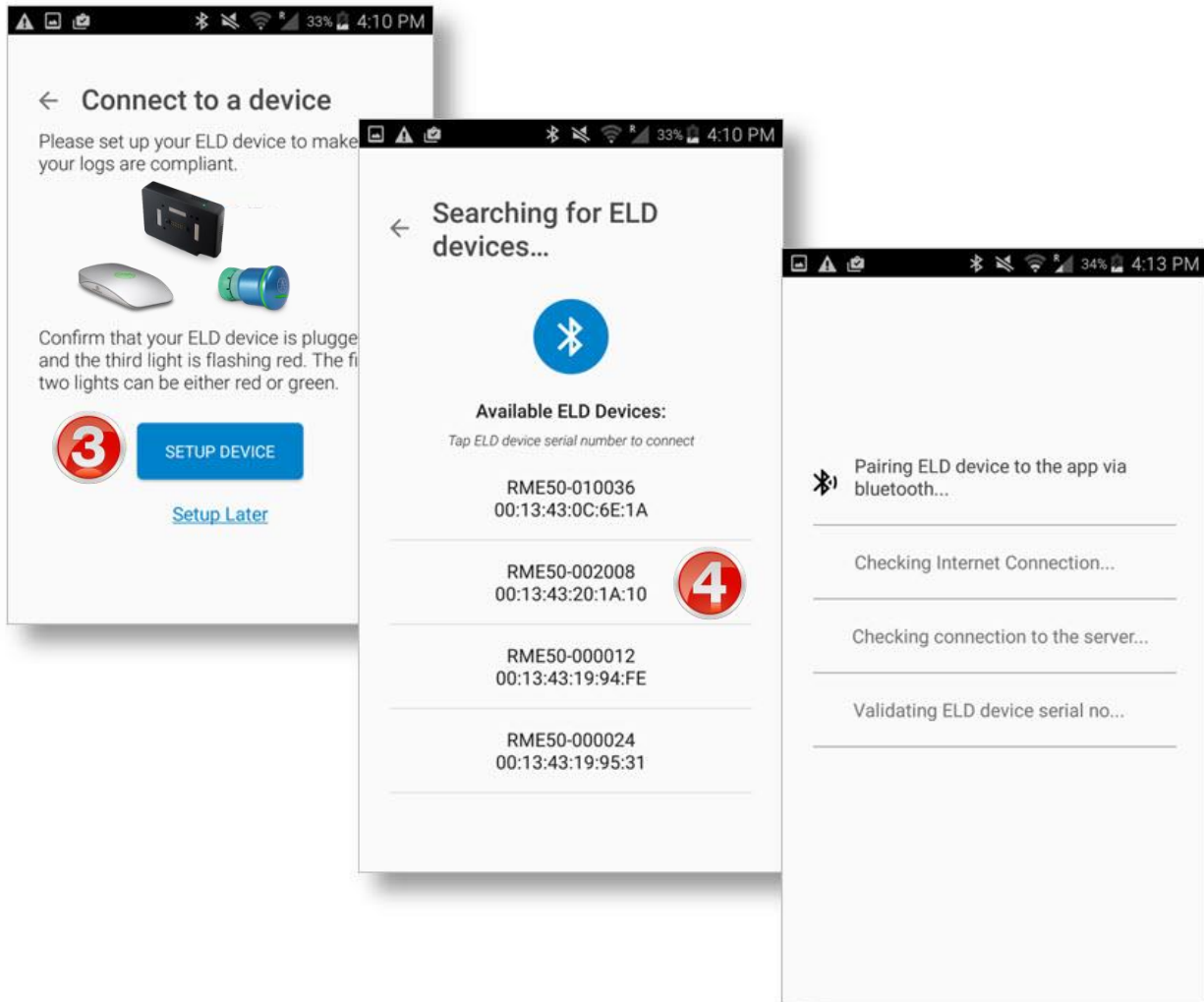
Connect Your Android™ Device to Your ELD

3. Tap **SETUP DEVICE** to connect your Android™ device with your ELD.

*If you do not have an ELD yet, tap **Setup Later**, then **Continue without an ELD**.*

4. Tap the serial number of the ELD you are going to use.

Your Android™ device will now connect to the ELD via BlueTooth®, connect to the DriverConnect cloud service, and validate that the ELD is registered to your company.

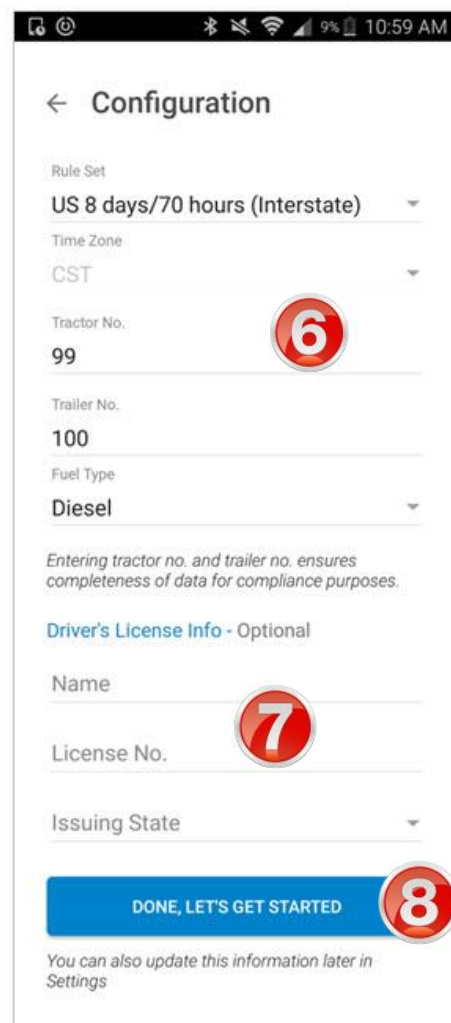
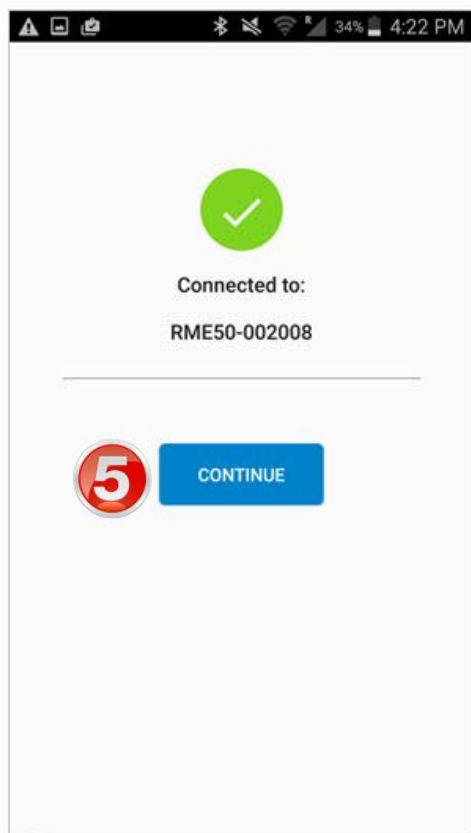


Set My Duty Status

5. Once connected, your Android™ device will display "Connected to:" followed by the ELD serial number. Tap **CONTINUE**.

Complete Setup

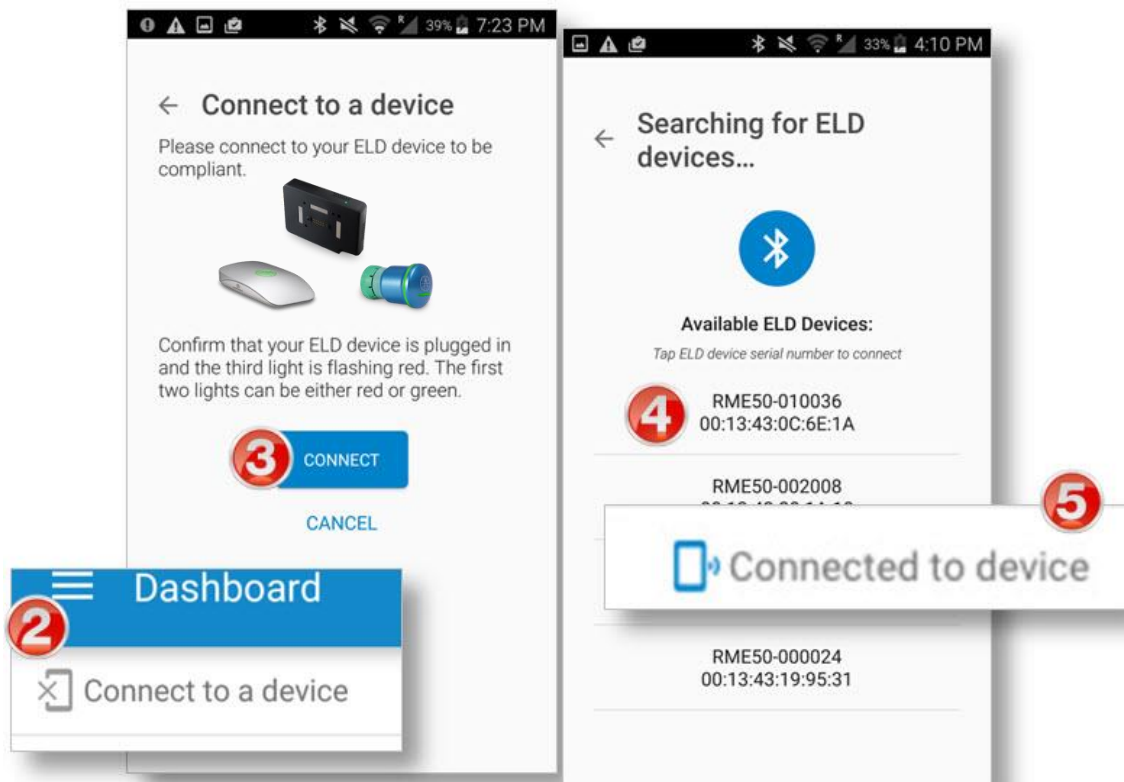
6. On the **Configuration** screen, select a rule set and time zone, enter your tractor and trailer number, and select a fuel type to use for this tractor.
7. (Optional) Enter your driver's license information in the **Driver's License Info** section.
8. Tap **DONE, LET'S GET STARTED** to complete the setup and view your Dashboard.



Connect to a New ELD

Sometimes, you may need to connect your Android™ device with a different ELD. This is common if you drive different trucks in the same fleet, and switch from one to another.

1. Make sure that Bluetooth® is enabled on your Android™ device, the ELD is powered on, and you are in range.
2. Login first on your Android™ device, and then tap **Connect to a device** (on the Dashboard).
3. Tap **CONNECT**.
4. Select the new ELD from the list.
5. The Connection Status section in the Dashboard displays the connection to the new ELD.



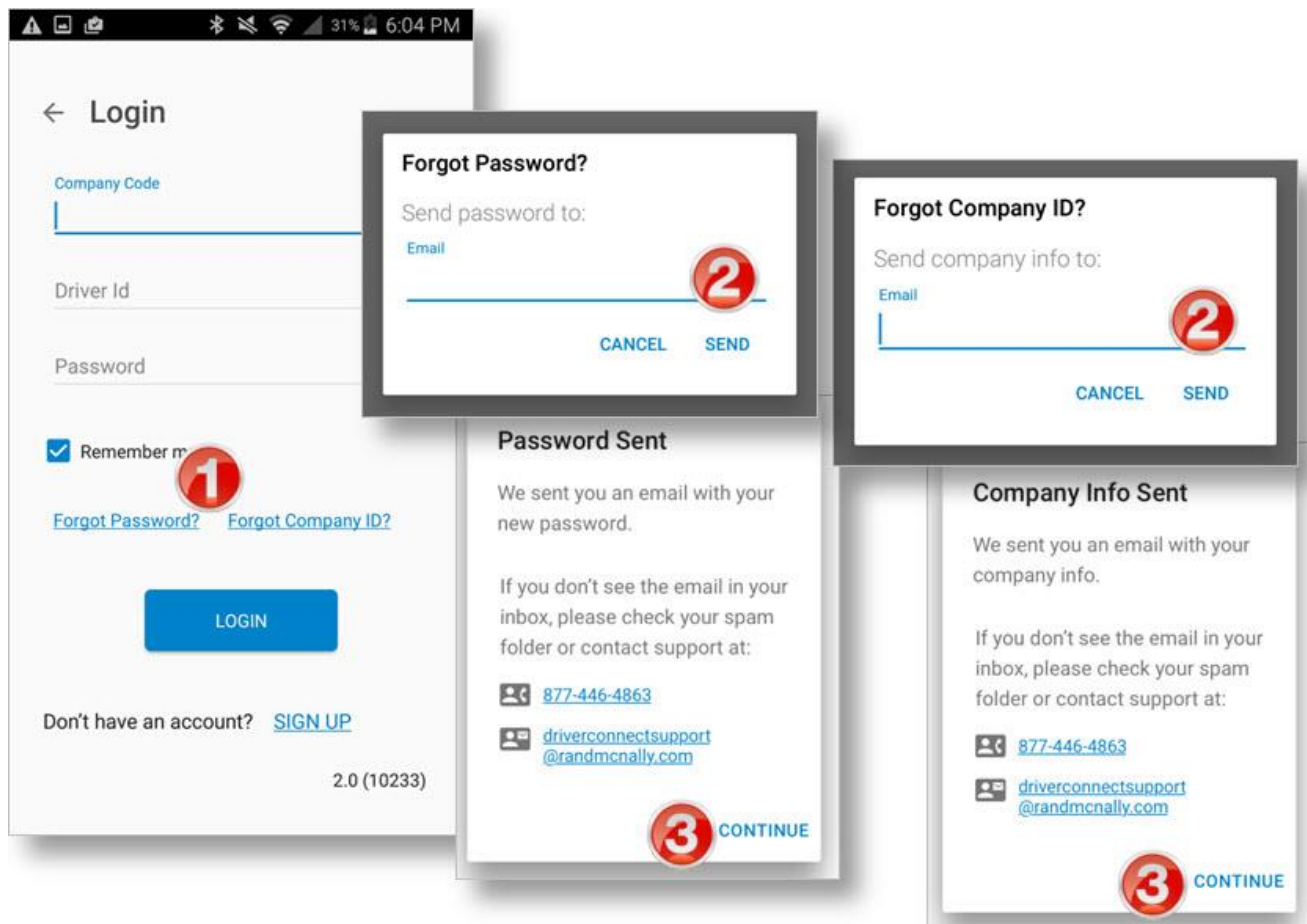
Retrieve a Forgotten Password/Company ID

If you forget your password or your company code and you cannot log in from the Login screen, follow these steps. You will need access to the email address linked with your account.

1. Tap **Forgot Password?** Or **Forgot Company ID?** On the **Login** screen.
2. Enter your email address, and tap **SEND**.

Once the confirmation page displays, follow the directions in the email you receive.

3. Tap **CONTINUE** to close the confirmation page and log in.

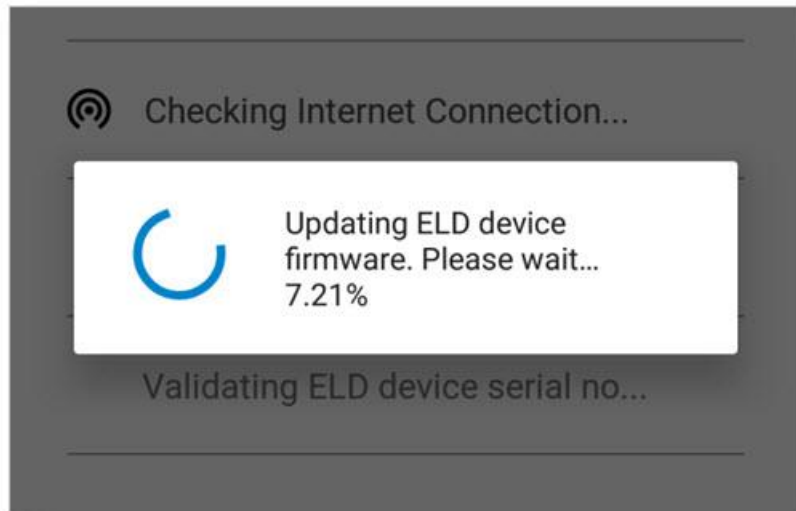


Update Device Firmware

Sometimes, your ELD will need to be updated after you download a new version of the DriverConnect app. This process happens automatically when the app reconnects with the ELD.

IMPORTANT: Do ***NOT*** disconnect power from either the Android™ device OR the ELD or turn off Bluetooth® during this time.

Once the update is complete, you can continue using the app normally.



Get Around the DriverConnect App

Use the Dashboard

1. Main Menu

Tap to access the main functions of DriverConnect. See page 26.

2. Alerts

Tap to view driving alerts. Page 82.

3. Connection Status

Shows connection status of Android™ device and ELD.

4. Timers

Show the time left in your work and break cycles.

5. Log / DVIR

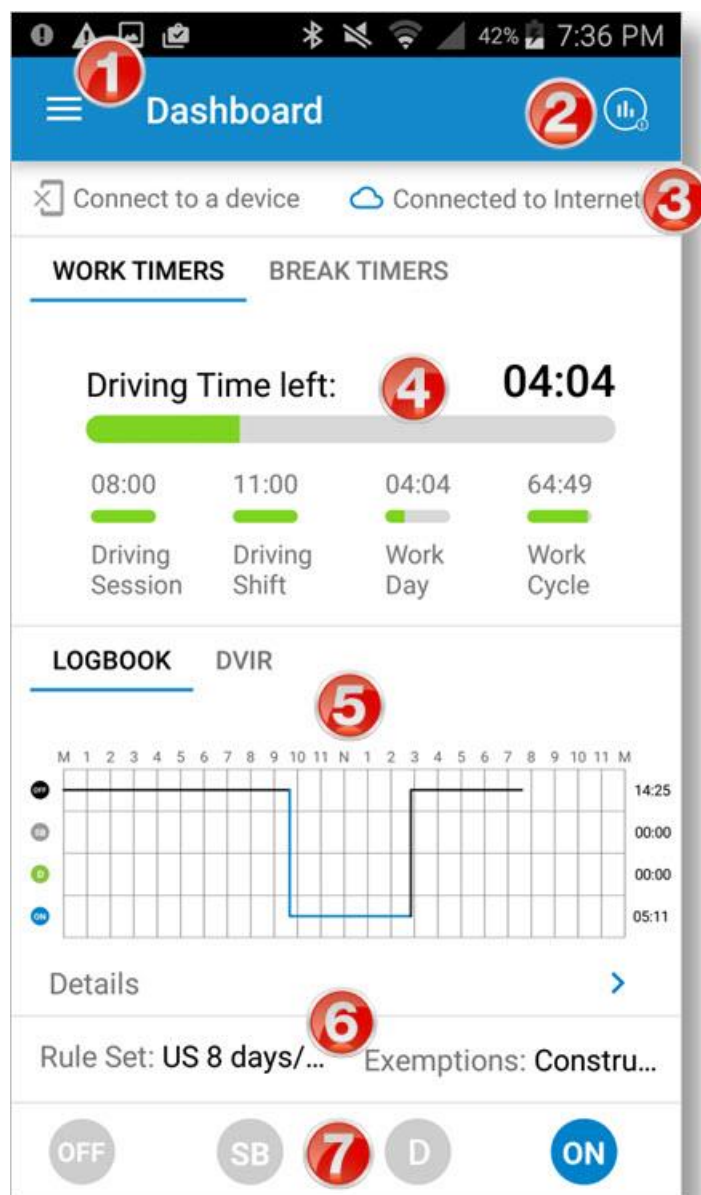
Shows a log graph and current DVIR summary, with links for editing. Page 39.

6. Rule Sets

Show your current rule set and exemptions. Page 86.

7. Status Buttons

Tap to change your duty status. Page 29.



Dashboard Details

Events

The **Events** icon in the upper right corner of the Dashboard displays a notification when you have an alert or a driving event. Events include hard braking, speeding, and idle time. See Page 82.

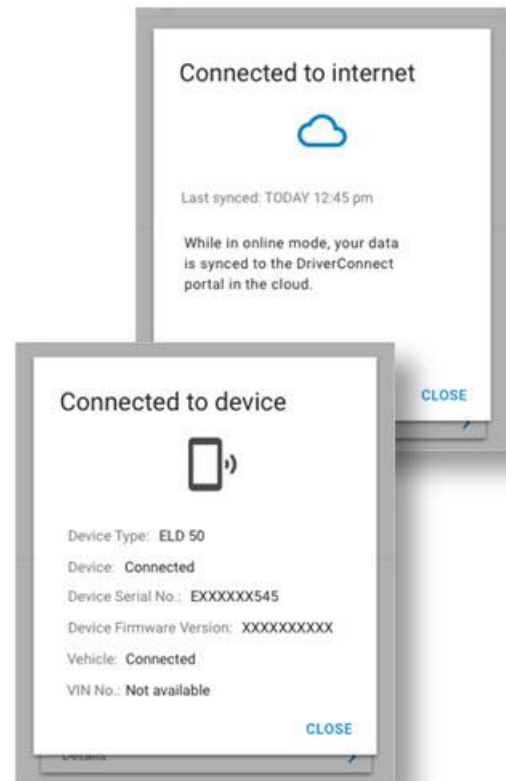


Connection Status



- The status on the left shows if your Android™ device has a Bluetooth® connection to your ELD. If the ELD is not connected to the Android™ device, it will store driving data and then transfer data when it is connected to the Android™ device
- The status on the right shows if your Android™ device is connected to DriverConnect cloud services. Tap to display connection details.

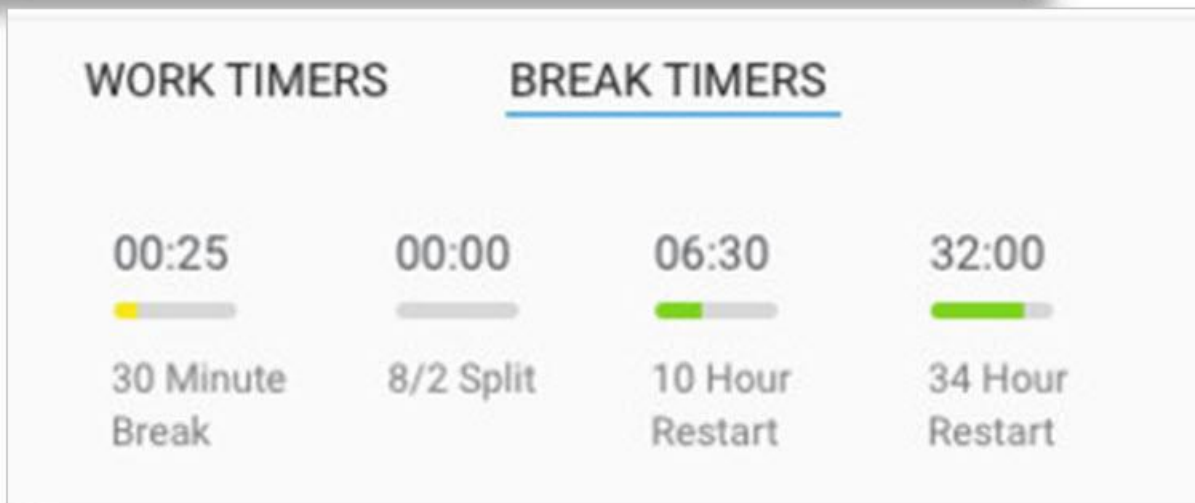
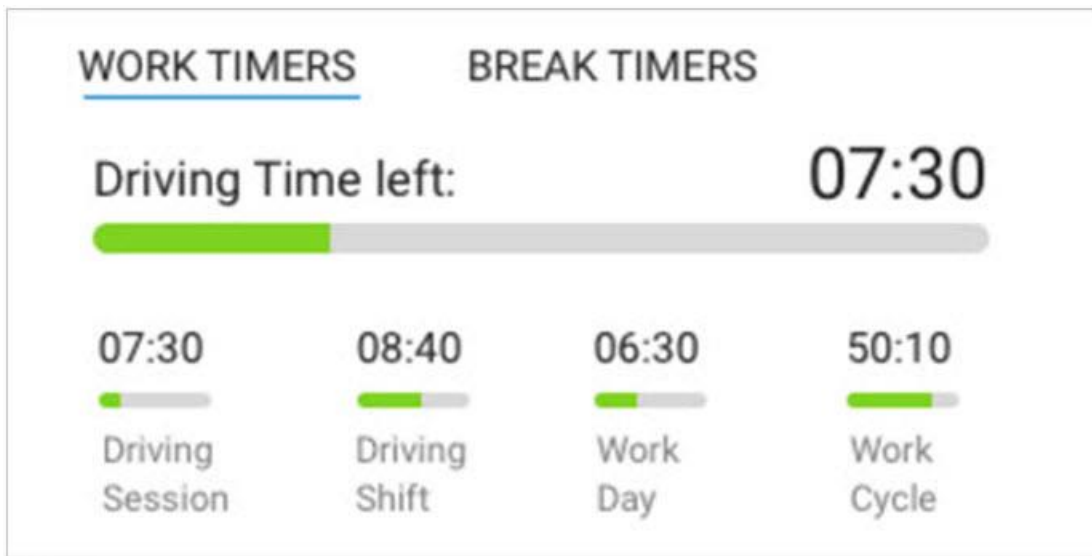
Tap either link to display connection details in a popup screen. Tap **Close** to return to the Dashboard.



More Dashboard Details

Timers

- Tap the **WORK TIMERS** and **BREAK TIMERS** links, or swipe left and right, to switch between views.
- **Work Timers** show how much drive time and work time you have left for today, and for the rest of your drive cycle. The graphs automatically update based on your rule set (page 86).
- **Break Timers** show how much time you have left on your break, in your splits, and until your restarts.

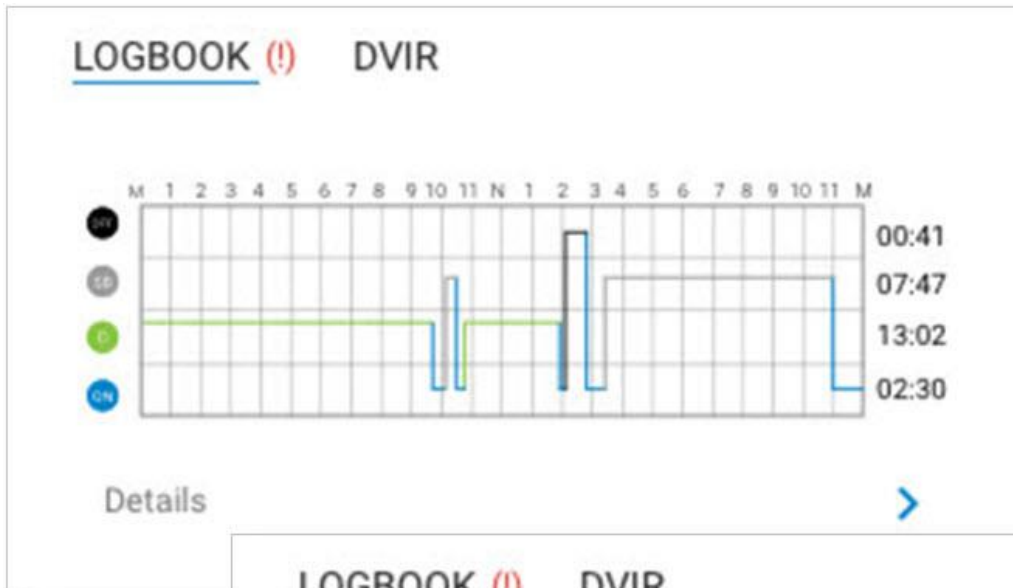


More Dashboard Details

Log / DVIR

- Tap the **LOGBOOK** and **DVIR** links, or swipe left and right, to switch between tabs.
- The **LOGBOOK** tab displays a summary graph of your HOS.
- The **DVIR** tab shows a summary of your most recent DVIR.
- Tap the **Details** link on either tab to view details.

A red exclamation mark (!) next to one of these categories means there is a logbook violation.



LOGBOOK (!) DVIR

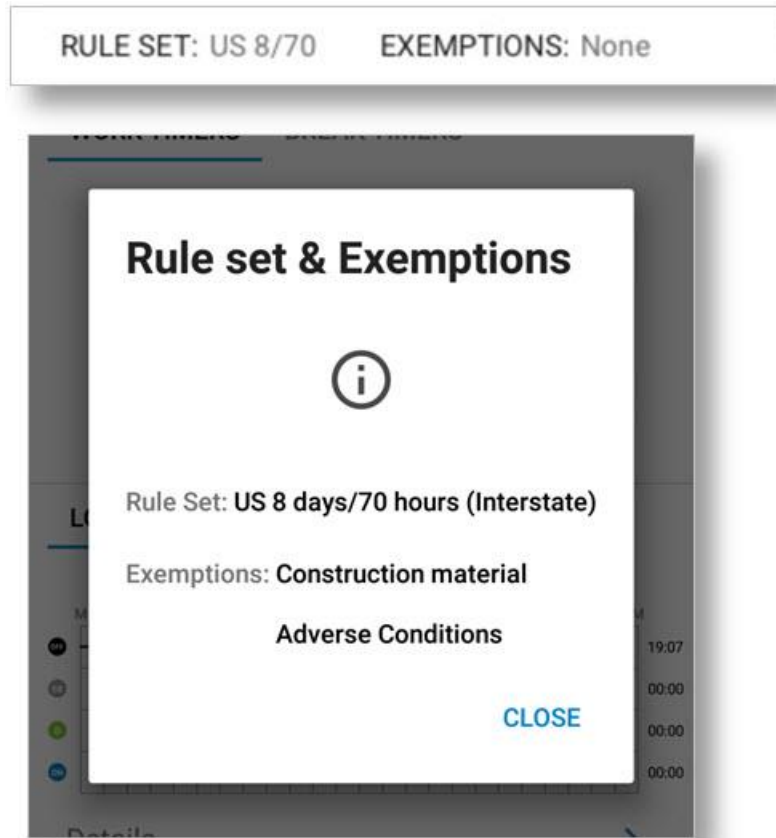
Today 01:45 PM
Tractor (0) , Trailer (0)
No Defect DVIR

Details >

More Dashboard Details

Rule Sets

- This section shows your current rule set and exemptions. Tap to display a detailed view.
- See page 86 for details on changing your rule set and exemptions.



Status Buttons



- Tap to change your duty status. See Page 29, **Set My Duty Status**.
- Your current status displays in **color**. Inactive statuses are **grayed out**.

Use the Main Menu

Dashboard: Tap to return to the Dashboard. See page 21.

Inspection Mode: Create reports and send them to a LEO. Page 61.

DVIR: Create and send DVIRs. Page 54.

Logbook: View, edit, certify, and send your logs. See page 39.

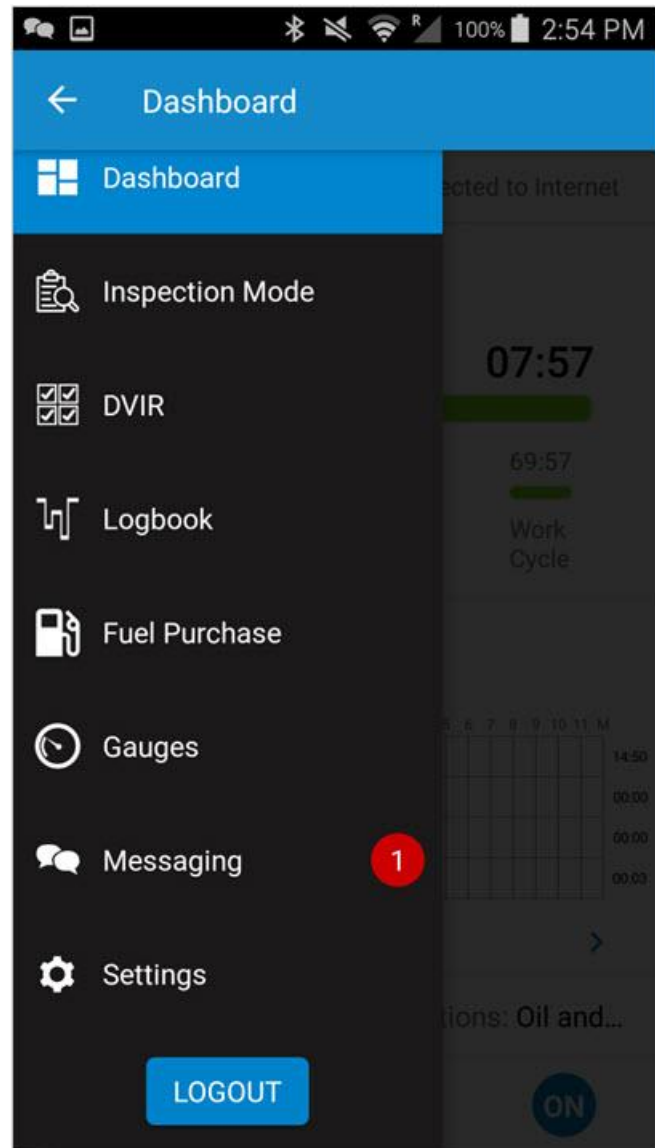
Fuel Purchase: Log a fuel purchase. Page 66.

Gauges: View real-time driving gauges. Page 65.

Messaging: Send and receive messages, forms, and workflows. A red icon shows if you have new messages. Page 70.

Settings: Change your settings. Page 84.

LOGOUT: Tap to log out and return to the Login screen. Page 15.



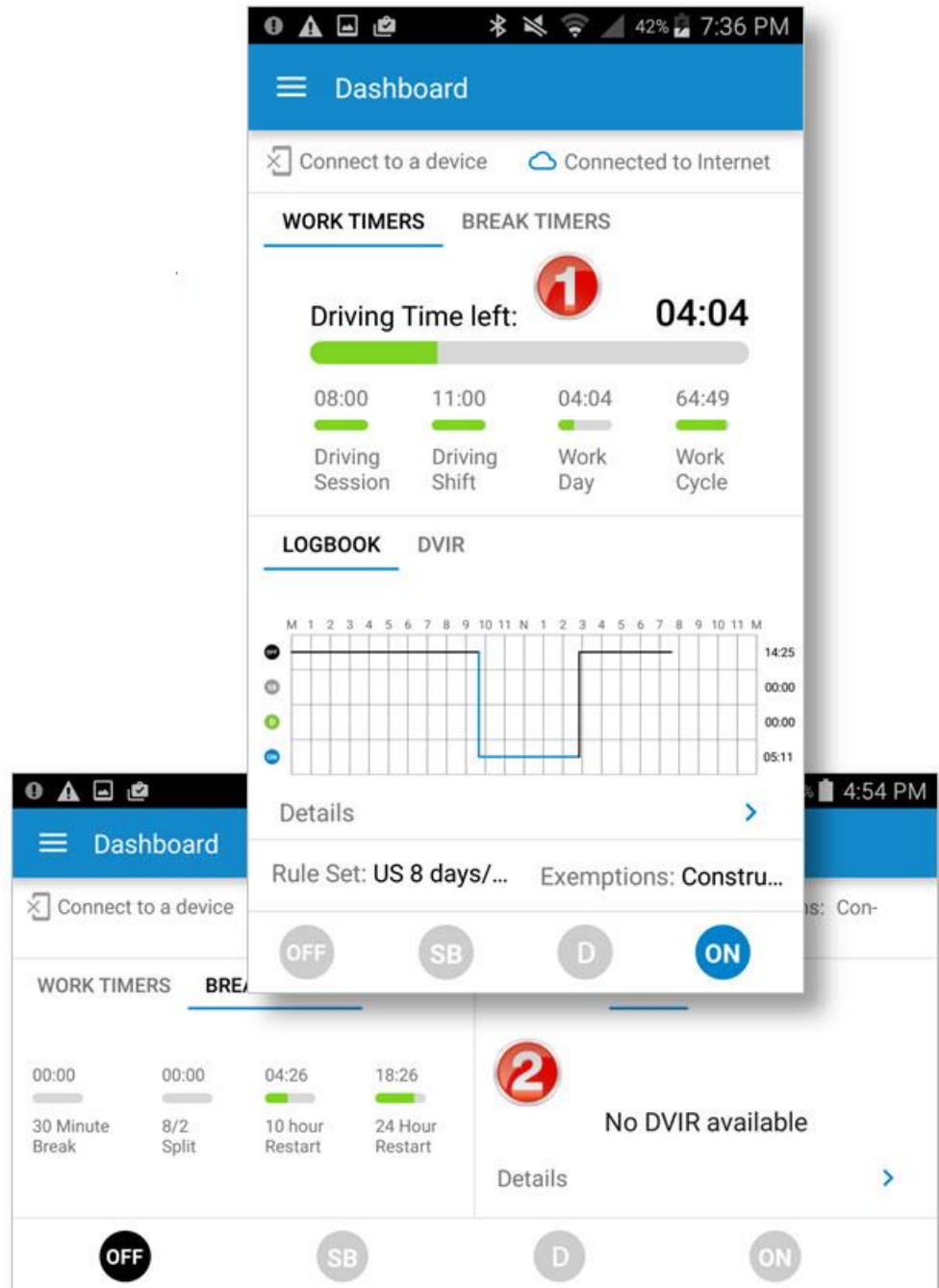
Change Views

The DriverConnect app supports both portrait and landscape views. The view changes automatically when you rotate your Android™ device.

You may need to enable Screen Rotation in your device's settings first.

1. Dashboard in Portrait view
2. Dashboard in Landscape view

Note: Most screens in this guide are in Portrait view.

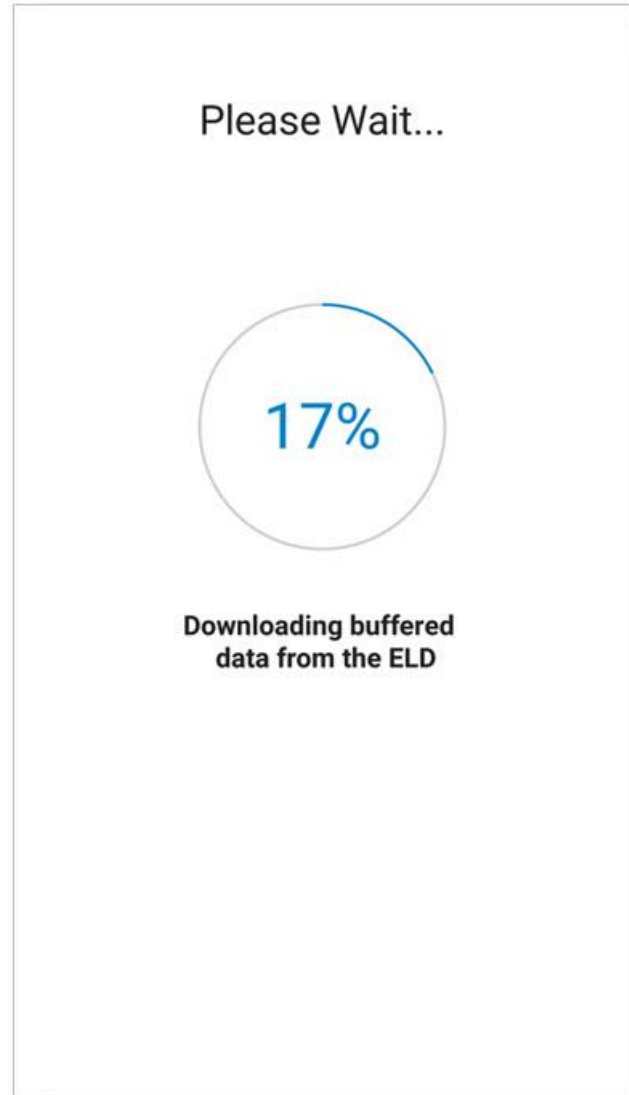


Download Buffered Data

If your ELD becomes disconnected from your Android™ device at any time, the ELD will continue collecting driving information.

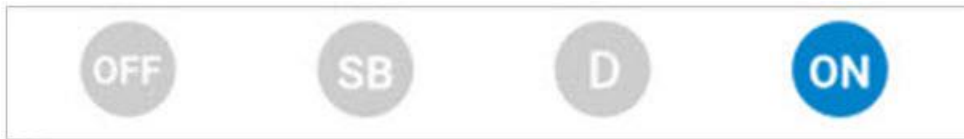
When the ELD re-establishes a connection with your Android™ device, a **Downloading Data** messages displays. During this, the DriverConnect app is downloading buffered data recorded in the ELD while the connection was lost.

After the download is complete, DriverConnect syncs the data and updates your driving logs automatically.



Set My Status

DriverConnect tracks your status to the minute for accurate reporting of four statuses:



- Off Duty (**OFF**)
- Sleeper Berth (**SB**)
- Driving (**D**)
- On Duty (**ON**)

Your current status displays in color.

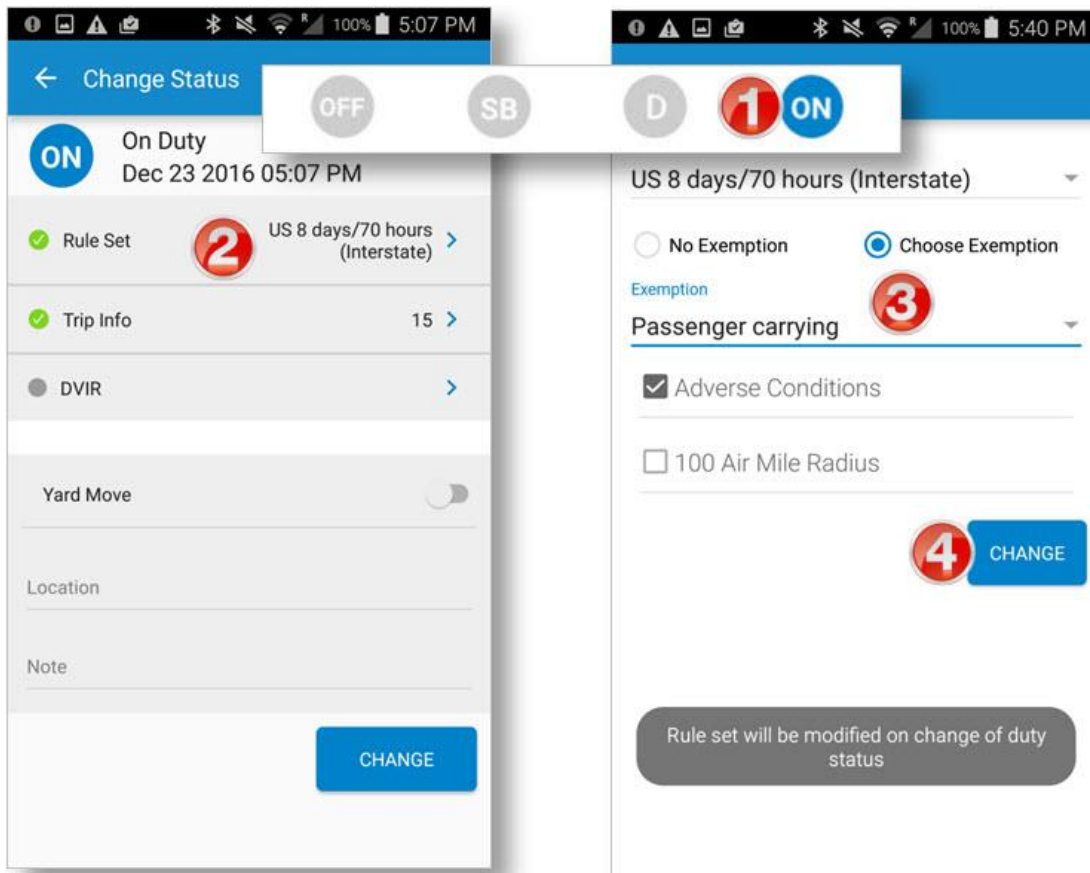
When you start driving, your status automatically changes to Driving (D) when you are connected to an ELD. If you use DriverConnect without a connected ELD, then you must Tap D to manually enter Driving status. See page 33 for more information.



Go On Duty

To go On Duty, you must choose a Rule Set, and list a tractor number, at a minimum. You can also set a trailer number, a Bill of Lading (BOL), and complete a DVIR. A green check (✓) shows completed steps.

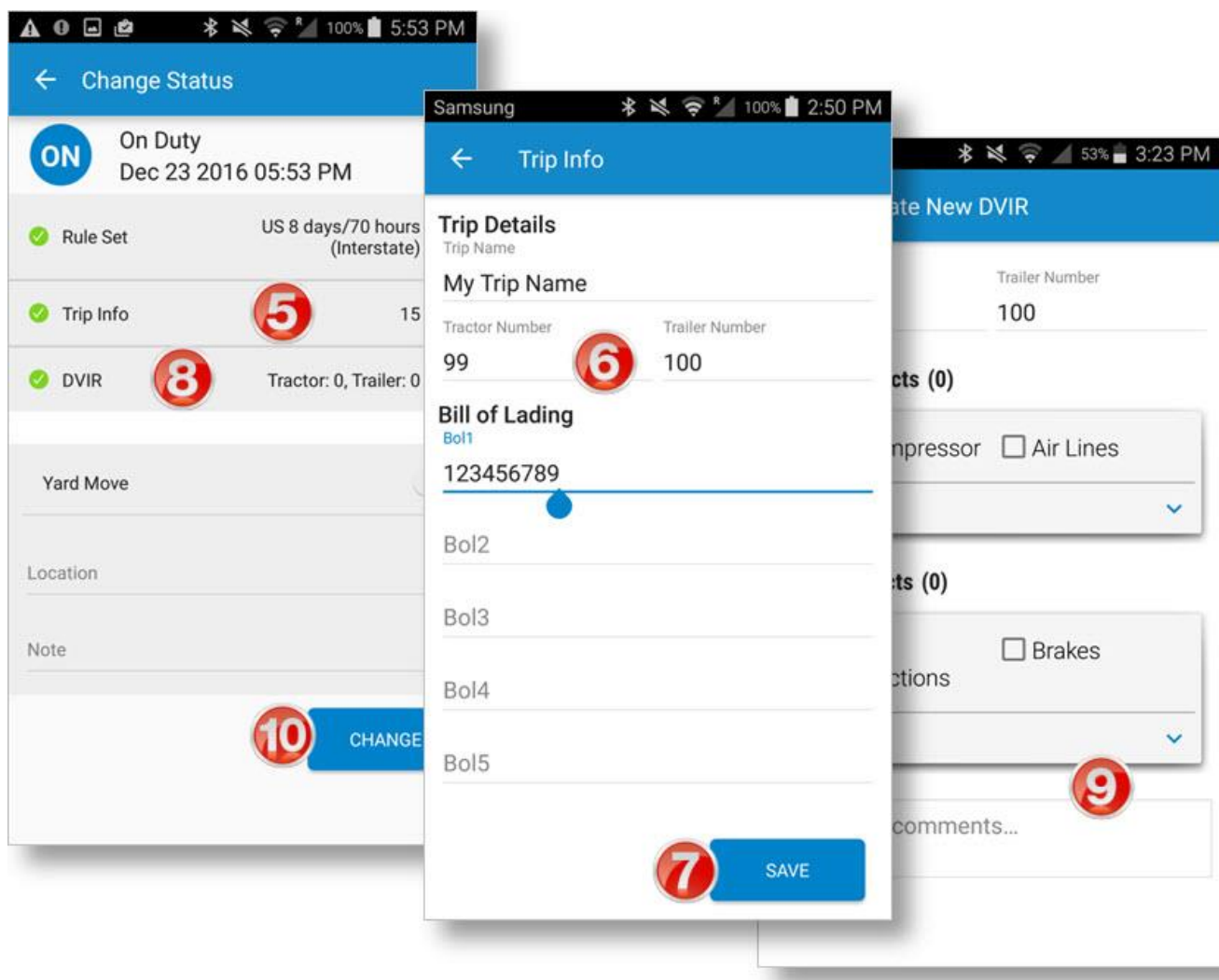
1. From the Dashboard, tap the **ON** icon in the bottom duty status bar.
2. Verify your rule set. Tap **Rule Set** to make changes.
3. Select a new rule set, and any exemptions/exceptions that apply.
See page 86 for more information on rule sets and exemptions.
4. Tap **CHANGE**, then the Back arrow to return to the **Change Status** screen.



Set My Duty Status

5. Verify your Tractor number. Tap **Trip Info** to make changes.
6. Tap to enter a new **Trip Name**, **Tractor Number**, a **Trailer Number** (optional), and one or more **BOLs** (optional).
You can enter up to 5 Bills of Lading per trip.
7. Tap **SAVE**, then the back arrow to return to the **Change Status** screen.
8. Tap **DVIR**.
9. Complete the DVIR (see Page 54), and tap the back arrow.
10. Tap **Change** to go On Duty.

When you are On Duty, the **ON** icon turns blue on the Dashboard.



Notes on Trip Info

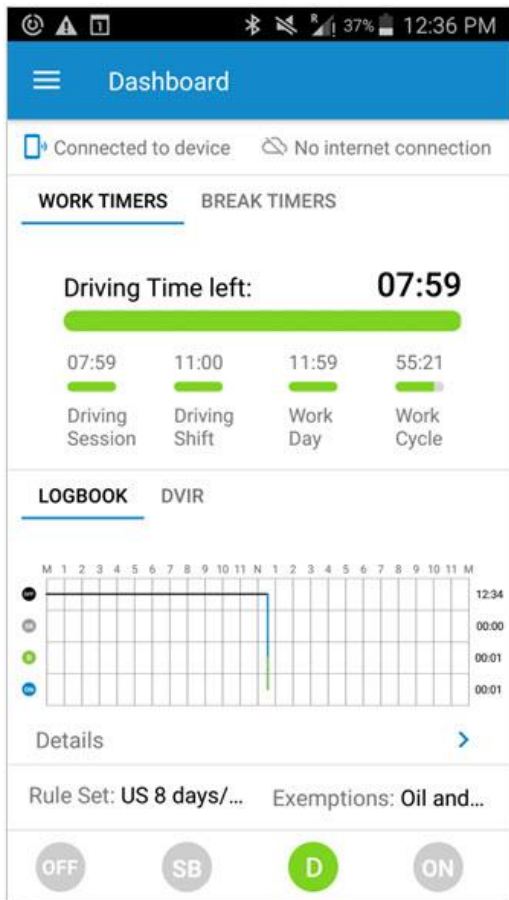
The Trip Info page allows you to manually enter a Trip name, Tractor Number, and Trailer Number, as well as up to 5 Bills of Lading (BOLs). Generally, the Tractor Number, Trailer Number, and BOL are assigned by dispatch. You can define your own Trip Name

The screenshot shows a mobile application interface for 'Trip Info'. At the top, there's a blue header with a back arrow and the text 'Trip Info'. Below this, the 'Trip Details' section includes a 'Trip Name' field with the text 'My Trip Name'. Underneath are two columns: 'Tractor Number' with the value '99' and 'Trailer Number' with the value '100'. The 'Bill of Lading' section follows, with five entries labeled 'Bol1' through 'Bol5'. 'Bol1' has the number '123456789' and a blue dot on the line below it. The other BOL fields are empty. A blue 'SAVE' button is located at the bottom right of the form.

When you change your trip name, DriverConnect makes a new trip entry. All of your mileage and status changes will be stored under that trip name, until you change it and go to On Duty using a different trip name.

You can view details in the DriverConnect portal for each separate Trip Name, Tractor Number, and Trailer Number you use.

Log Driving Time



When you start driving, you automatically enter Driving (D) status when connected to an ELD.

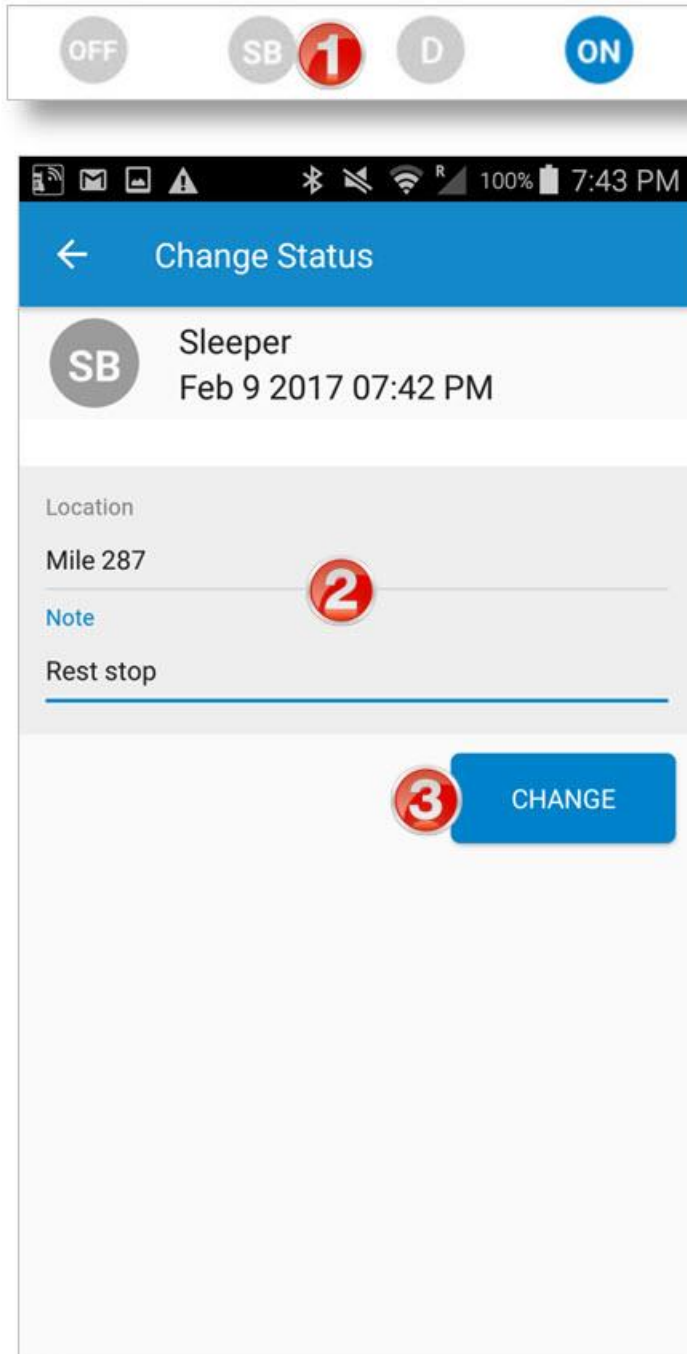
Since DriverConnect uses minute-by-minute data for the most accurate drive time logs, your status switches between Driving and On Duty automatically.

- When the truck first reaches a set threshold speed after going On Duty, your status automatically changes to Driving (D).
- Once you stop for 3 seconds, you can change your status from Driving to any other status.
- If you have been stopped for 5 minutes, and have not already switched your status, the app automatically switches you to On Duty.
- When you reach the set threshold speed again, your status switches back to Driving.
- If you stop the engine, the app automatically switches from Driving to On Duty.

This automatic switching is designed to maximize your drive time while maintaining compliance. By automatically switching back to On Duty when you stop, you can gain valuable time back in your legal driving limits. The threshold speed to transition in and out of driving can be set by fleet manager on the DriverConnect portal.

Log Sleeper Berth Time

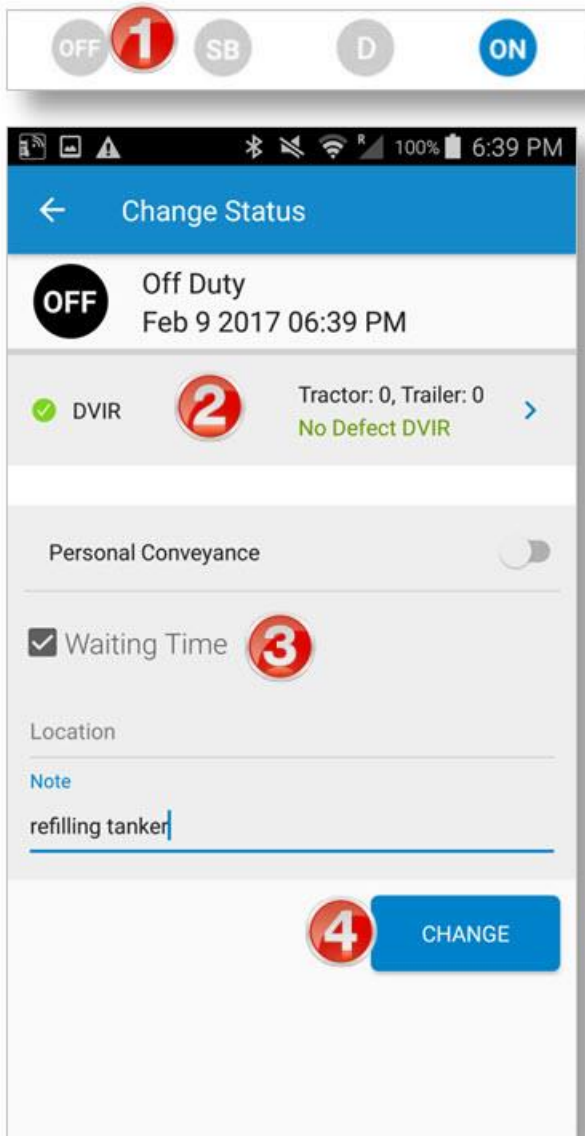
To log time in the Sleeper Berth, you must stop the truck and enter Sleeper Berth (SB) status.



1. Tap the **SB** status icon in the bottom duty status bar.
2. Enter a location and a note, if necessary.
3. Tap **Change**.

Your available drive and work time is automatically calculated when you enter SB status, based on the Rule Set you are using.

Go Off Duty



When you are finished with your day, or are taking a break, you can manually change your duty status to Off Duty. DriverConnect does not automatically change to Off Duty status.

1. From the Dashboard, tap the **OFF** icon in the bottom duty status bar.
2. Tap **DVIR**, and complete the post trip report.

See Page 54 for instructions.

You cannot edit the Rule Set, Trip Info, or DVIR information when you change to Off Duty status.

3. **Oil and Gas Exemptions:** Select the **Waiting Time** checkbox to account for time spent waiting at an oil well site. You must add a note to account for this time.

4. Tap **Change**.

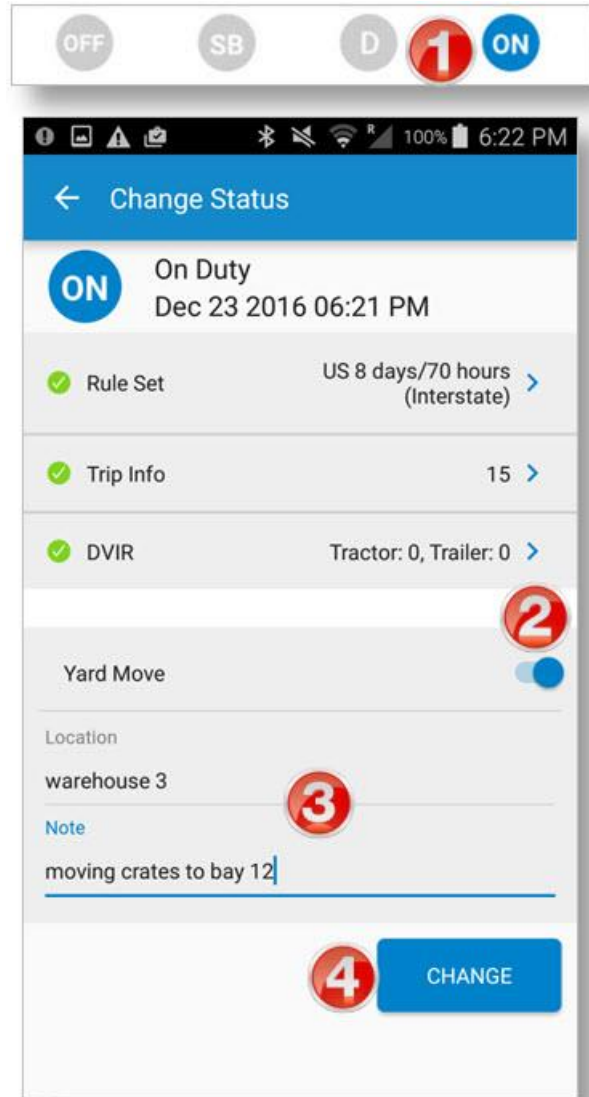
If you will be using the truck for personal conveyance after going Off Duty, tap the Personal Conveyance slider to ON. See page 38.

Complete a Yard Move

Use Yard Move mode when you will be driving the truck inside your company's lot or a warehouse yard.

1. From the Dashboard, tap the **ON** icon in the bottom duty status bar.
2. On the **Change Status** screen, tap the **Yard Move** slider to ON (it switches from gray to blue).
3. Enter a location and a note, if necessary.
4. Tap **Change**.

When on a Yard move, your logbook displays your On Duty time in a dotted line with the letters **YM** (see below).

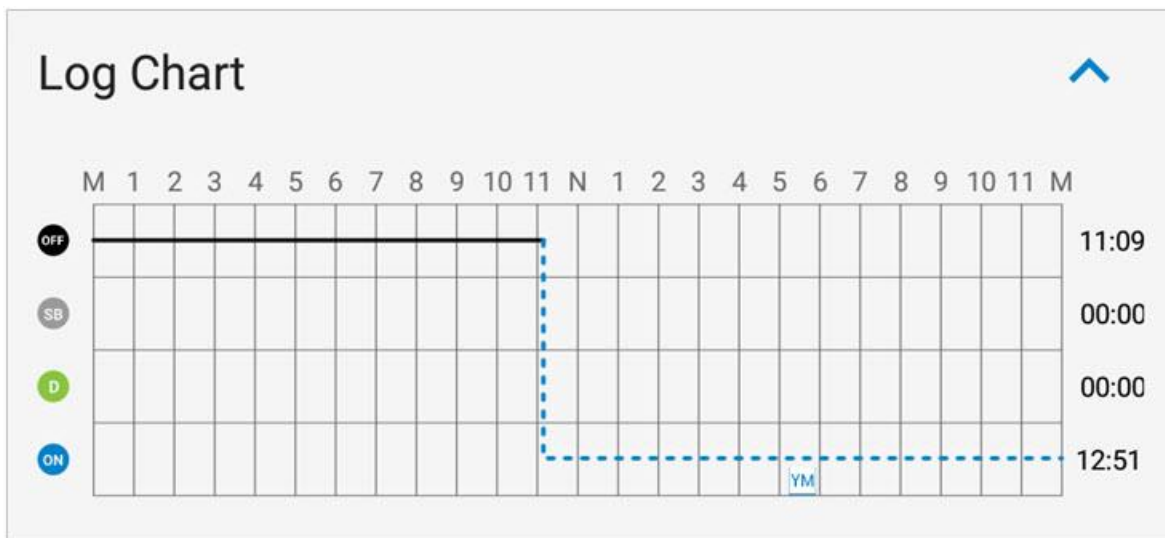


Set My Duty Status

To stay On Duty and to exit Yard Move mode:

1. Tap **ON** again.
2. On the Change Status screen, de-select **Yard Move**.
3. Update notes.
4. Tap **CHANGE**.

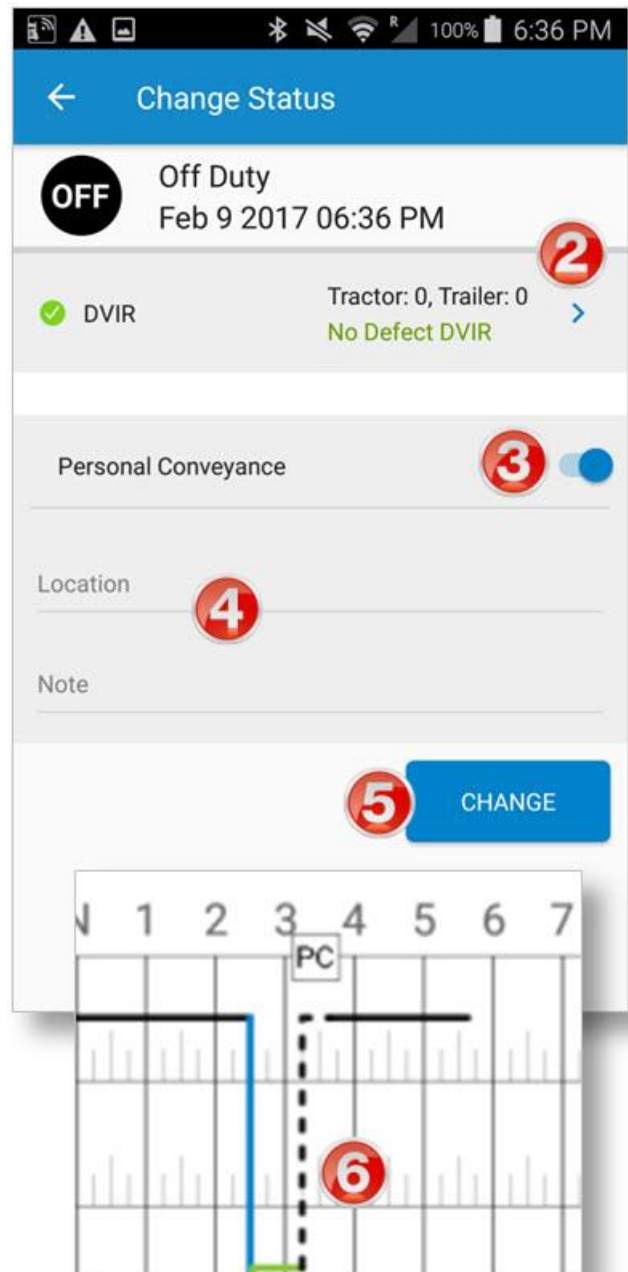
Completing a yard move counts as On Duty time, but does not count toward your driving time. Your fleet manager may set limits on using yard moves.



Use the Truck for Personal Conveyance

Use Personal Conveyance, or “Line 5,” mode when you will be driving your truck off duty for personal reasons.

1. From the Dashboard, tap the **OFF** icon in the bottom duty status bar.
2. Complete a Post Trip DVIR if you are going from On Duty to Off Duty and will be driving the truck immediately. See Page 54.
3. On the **Change Status** screen, tap the **Personal Conveyance** slider to ON (it switches from gray to blue).
4. Enter a location and write a note, as needed.
5. Tap **Change**.
6. Your log displays a dotted line with the letters **PC** during this time.



Driving in Personal Conveyance

mode does NOT count toward your on-duty time or your driving time.

Your fleet manager may set limits on how many miles you can drive in Personal Conveyance mode. The default setting is 50 miles.

Manage My Logbook




DriverConnect automatically maintains 14 days of logs for the hours you are On Duty, Driving, in the Sleeper Berth, and Off Duty. Driving time is logged automatically as you drive. Time for other statuses must be entered manually. See page 29.

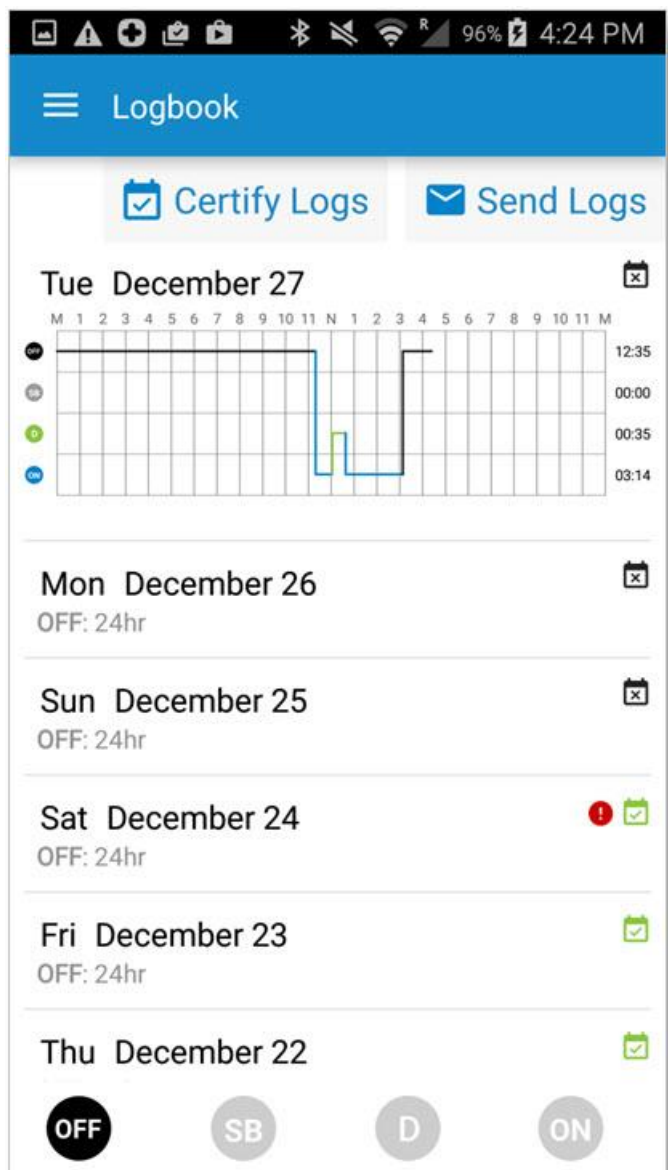
Your logs can be viewed, edited, certified, and sent from the Logbook.

To access the Logbook:

1. Tap the **Main Menu**.
2. Tap **Logbook**.

On the **Logbook** screen:

- Links display to certify your logs (page 43) and send your logs (page 46).
- The Day and Date display, with a summary graph of your HOS.
-  shows a violation.
-  shows the log has been certified.
-  shows the log has not yet been certified.

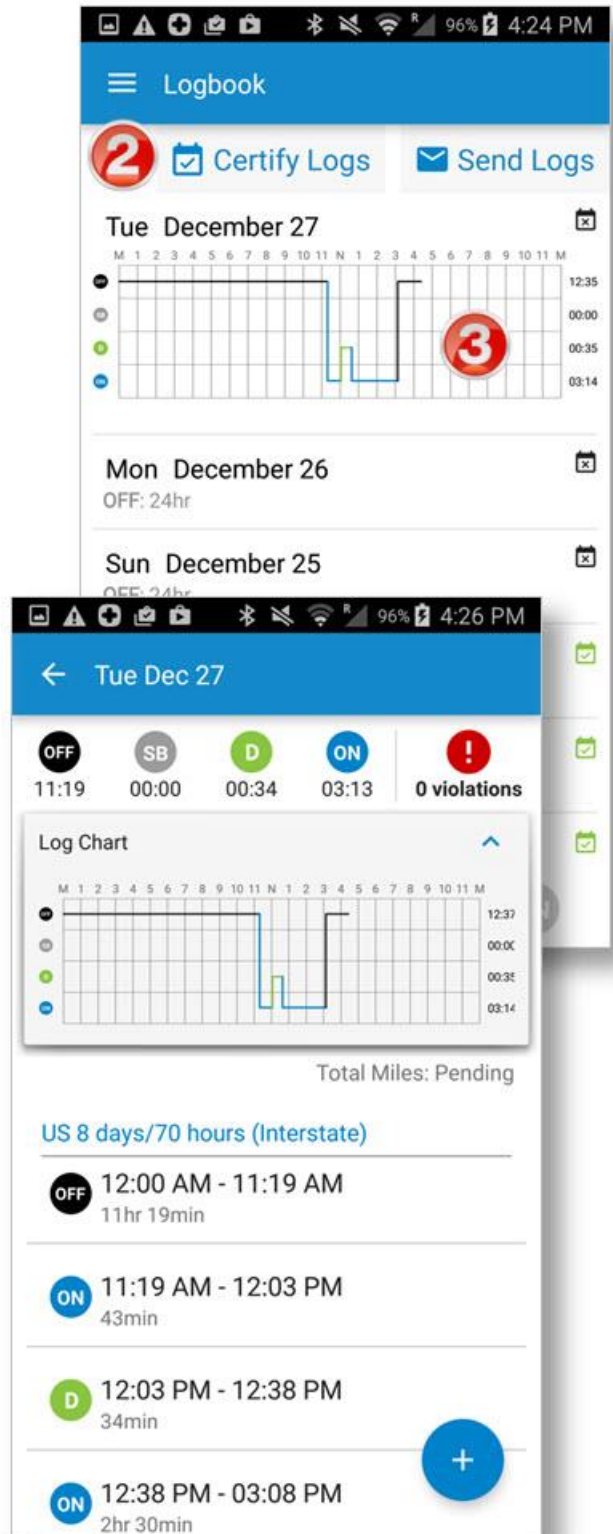


View a Log

1. Scroll through the Logbook to find the log you want to view.
2. Tap the date to show the log graph.
3. Tap the graph to view the **Log Detail** screen.

The **Log Detail** screen displays:

- The Day and Date at the top.
- A summary of your HOS, displayed in both hours per category and in a graph.
- A summary count, and list, of any violations.
- Details of each status change, including status, times, location, and notes.
- A plus sign icon, used to add your HOS (see page 41).



Edit a Log

You can edit a log that has not yet been certified from the **Log Detail** screen. To access the **Log Detail** screen, see page 40.

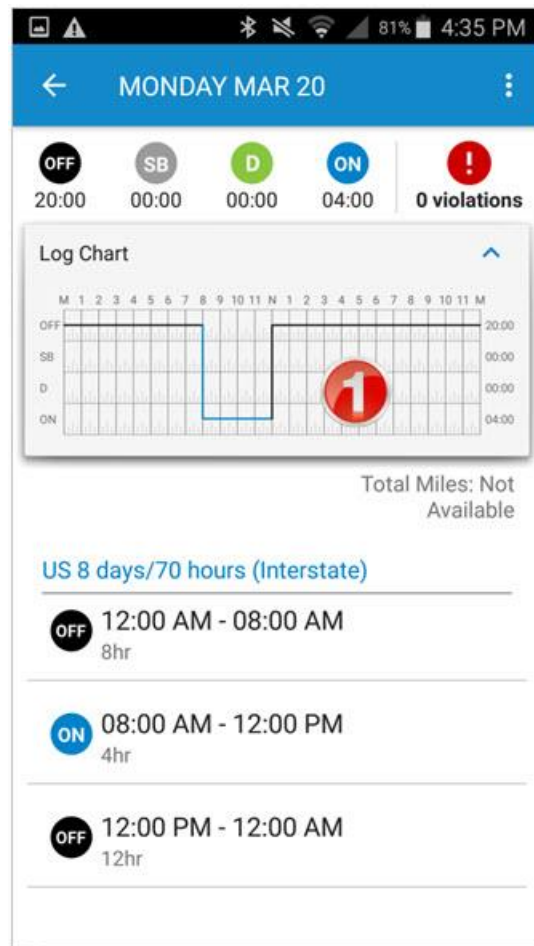
Once you are in the **Log Detail** screen, you can make your edits. Logbook edits work by adding new duty status entries for a time frame you define. These new entries *overwrite and replace* your existing entries.

Only On Duty, Off Duty, and Sleeper Berth time can be edited. You cannot edit (add new or overwrite existing) driving time.

To edit a log:

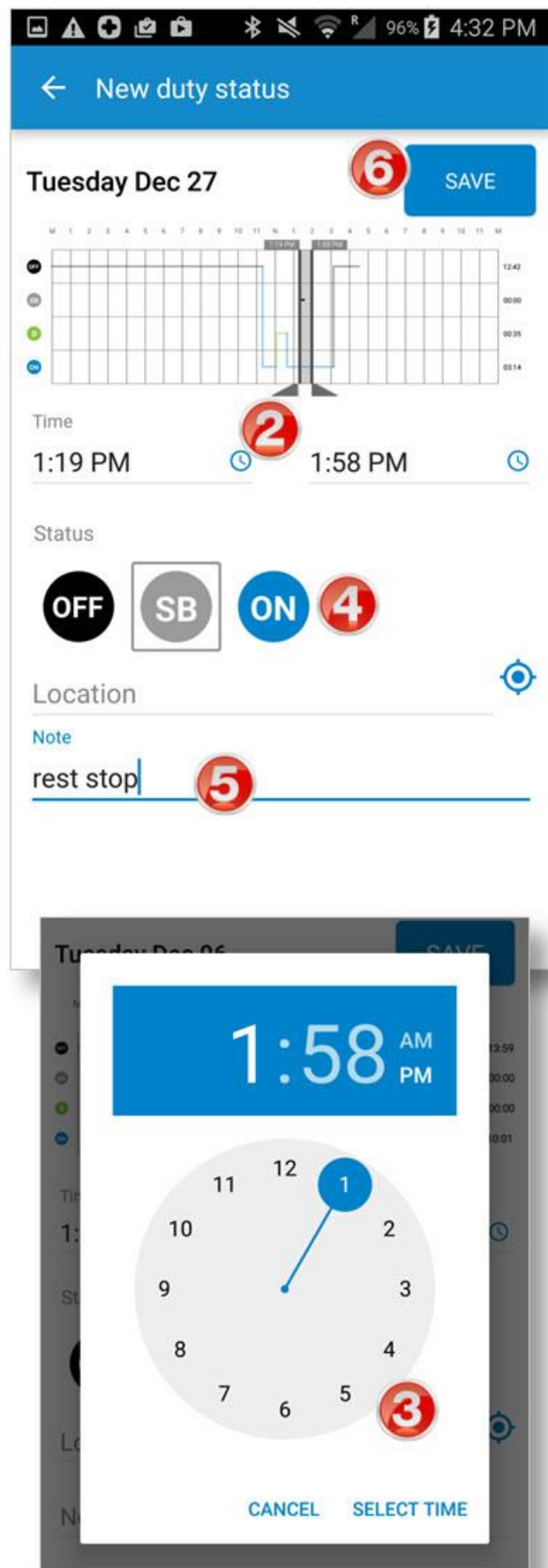
1. Tap a section in the graph on the **Log Detail** screen that you want to change.

*The **New Duty Status** screen displays (next page).*



2. Define a time frame for your new entry. You can do this in two ways:
 - Tap and hold the sliders to drag the beginning and ending times to create a new time frame; or
 - Tap the Time fields, and edit the entries directly in the clock.
3. If you tap the time fields to enter a time manually, then tap **SELECT TIME** to confirm the time frame and return to the **New Duty Status** screen.
4. Tap a status icon for the new time frame.
5. Enter a location and a note (at least 5 characters are required).
6. Tap **SAVE**.

*The **Log Detail** screen displays with the new duty status entry.*



Certify a Log

1. From the Logbook, tap **Certify Logs**.

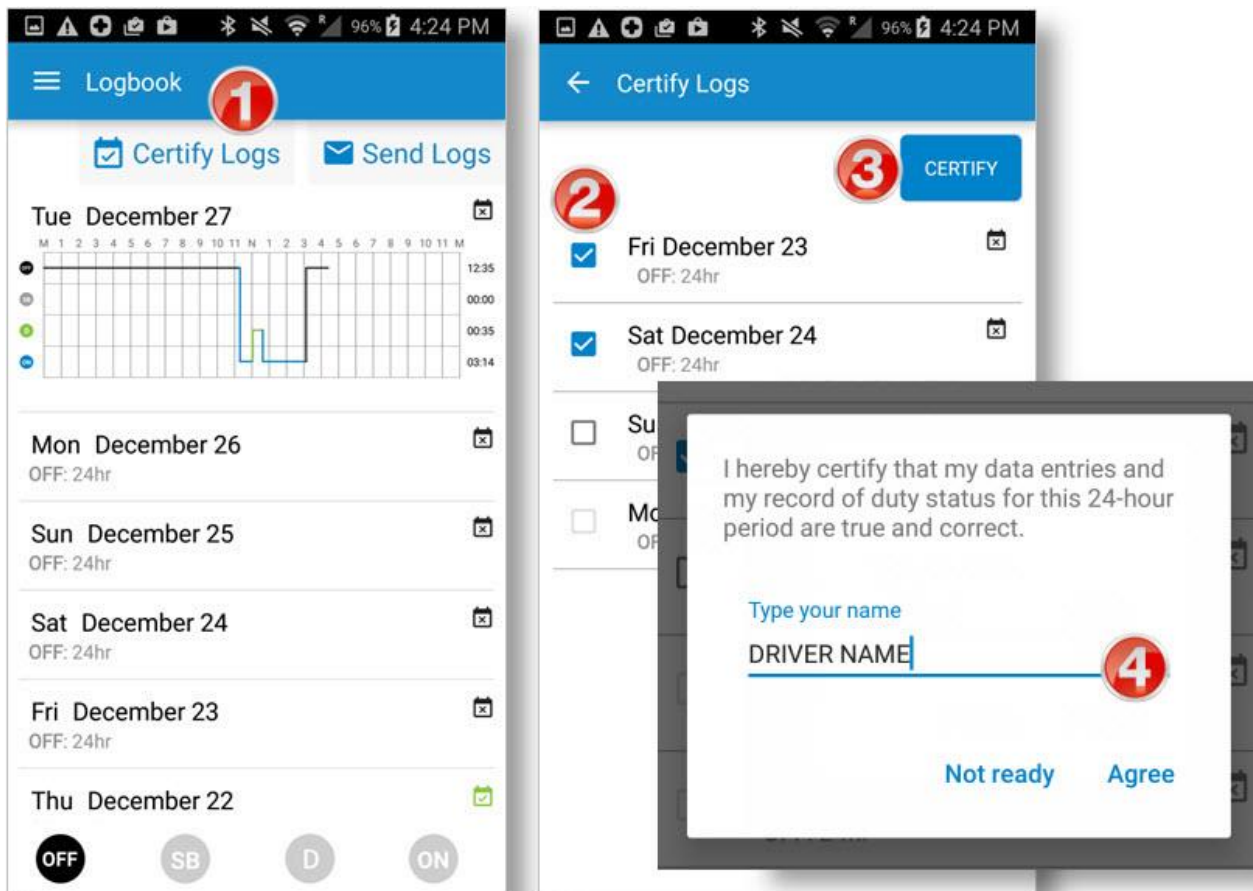
2. Check the log(s) you want to certify.

You have to start with the oldest log. As you select it, the next-oldest log becomes available, and so on, until the previous day.

3. Tap **CERTIFY**.

4. Type your name to sign the log, and tap **SUBMIT**.

You must have an active internet connection to certify a log. Also, once you certify a log, you can't edit it. Your fleet manager can edit it on the portal.



Accept or Reject an Edited Log

Your Fleet Manager has the ability to edit your logs from the DriverConnect portal, if necessary, and then send the edited log back for you to accept or reject. Only certified logs can be edited on the portal. Only On Duty, Off Duty, and Sleeper Berth time can be edited. Your Fleet Manager cannot overwrite existing driving time.

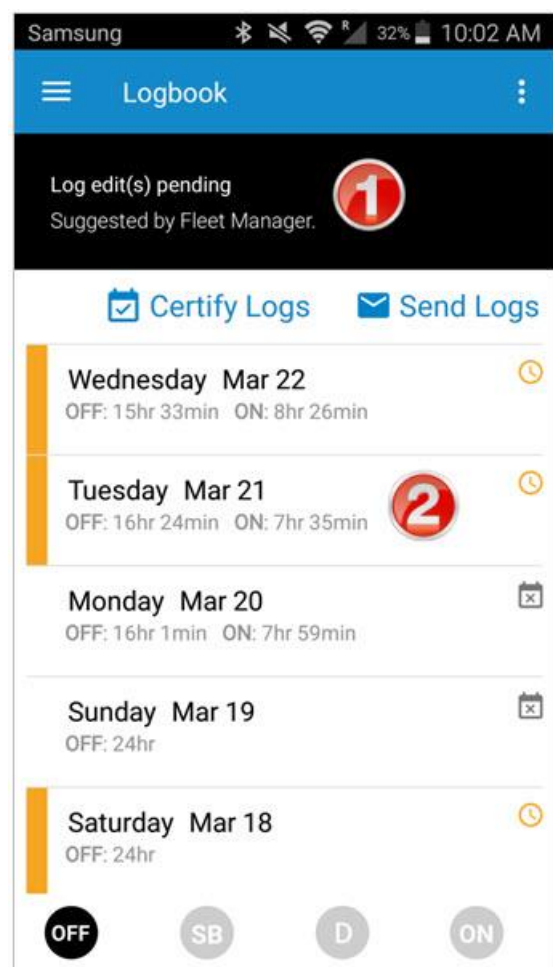
Note: Even though a manager can update your logs, *you (the driver) are still responsible* for making sure your logs are accurate.

If you accept your Fleet Manager's changes, then the changes made will overwrite the entries you made. If you reject the changes, your original entries will remain.

1. When one of your logs has been edited, a "Log edit(s) pending" notification displays in the Logbook.

Logs with pending changes display with an orange tab to the left of the date and summary.

2. Tap an edited log to continue.



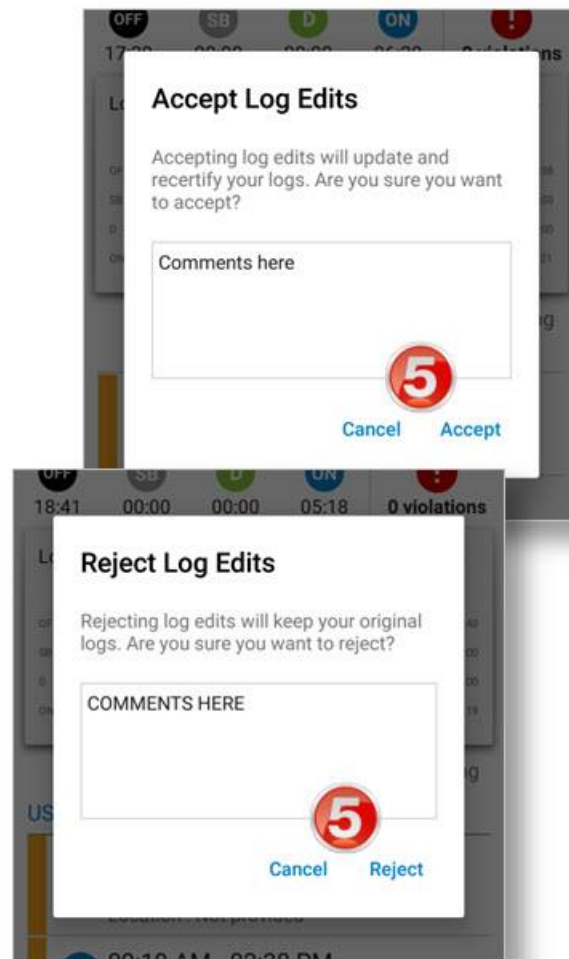
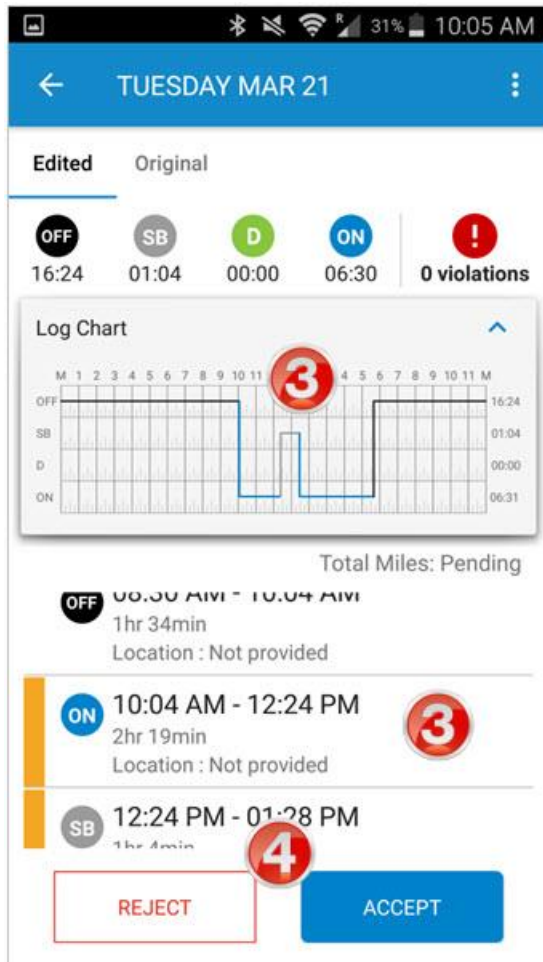
3. On the **Logbook Detail** screen, the **Edited** tab shows the proposed changes, and the **Original** tab shows your original entries.

HOS entries that were added or modified display with an orange tab to the left of the entry.

4. Review the changes that were made to the log. Tap **ACCEPT** to accept the changes, or **REJECT** to reject them.

5. On the **Accept/Reject Log Edits** screen, type a reason or a comment for accepting/rejecting the logs edits, and tap **Accept** or **Reject**. Tap **Cancel** to return the **Logbook Detail** screen.

After accepting or rejecting the changes, the colored tabs no longer display on your log.

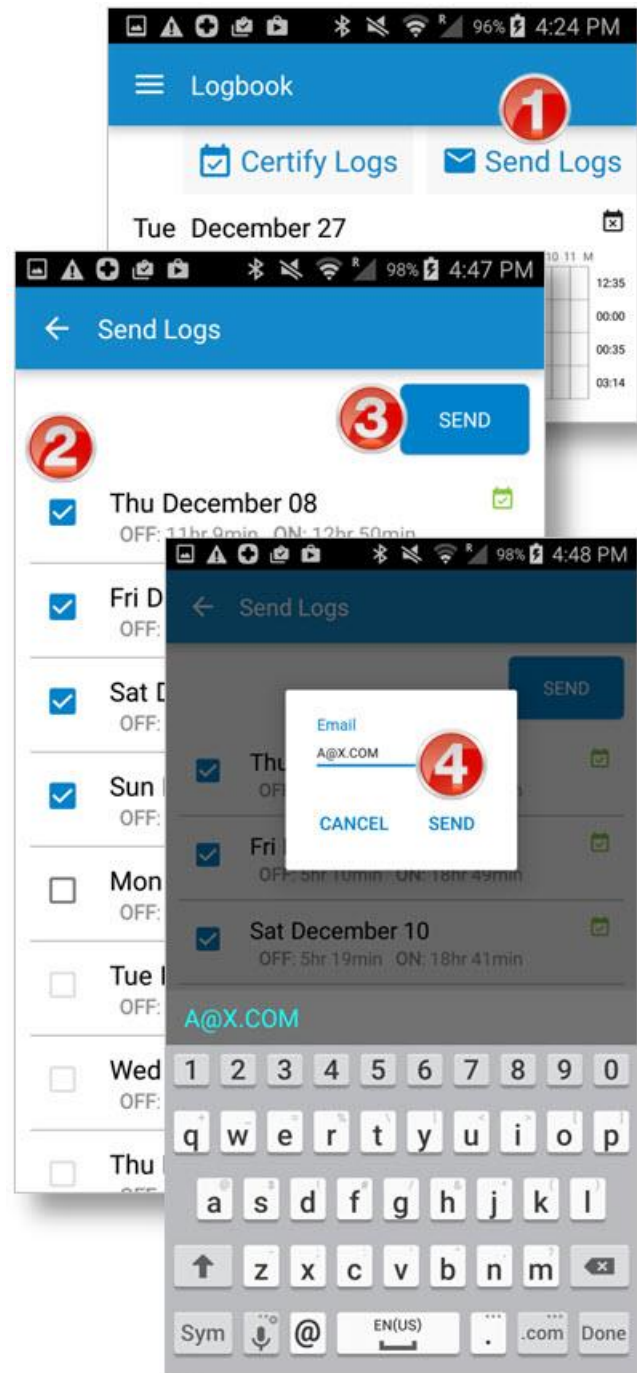


Send a Log


You can send your logs to your fleet manager as an email attachment. See the example on page 64.

For this function to work, your Android™ device needs to have an active internet connection.

1. From the Logbook, tap **Send Logs**.
2. Check the log(s) you want to send in the **Send Logs** screen.
You have to start with the oldest log. As you select it, the next-oldest log becomes available to select, and so on.
3. Tap **SEND**.
4. Type the email address of the person who will be receiving the logs, and tap **SEND**.



See an Example of a Sent (Emailed) Log


12/03/2016

DriverConnect
Driver's Daily Log Report

Driver: |

Tractor: 48

Trailer: 72

Total Miles: 383

Company DOT: 1111

BOL: 1234567890

Carrier: My Company

Main Office: 123 Main St., Anywhere, US, 00000, USA

Terminal: 123 Main St., Anywhere, US, 00000, USA

Overview (8 days)

11/26: 00:00

11/27: 05:00

11/28: 08:00

11/29: 04:29

11/30: 08:45

12/01: 09:04

12/02: 07:42

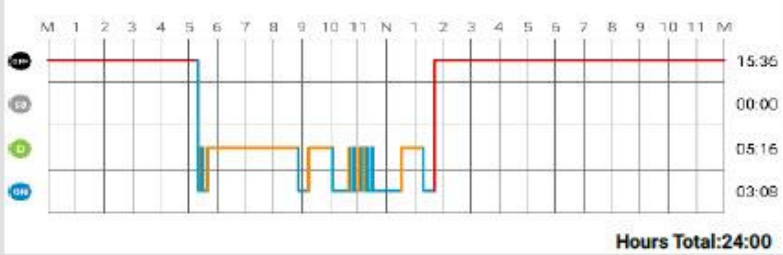
12/03: 08:24

Total Hours Last 8 Days 51:24

Hours Available Today 18:36

Hours Exceeded by 00:00

Hours Worked Today 08:24



Hours Total:24:00

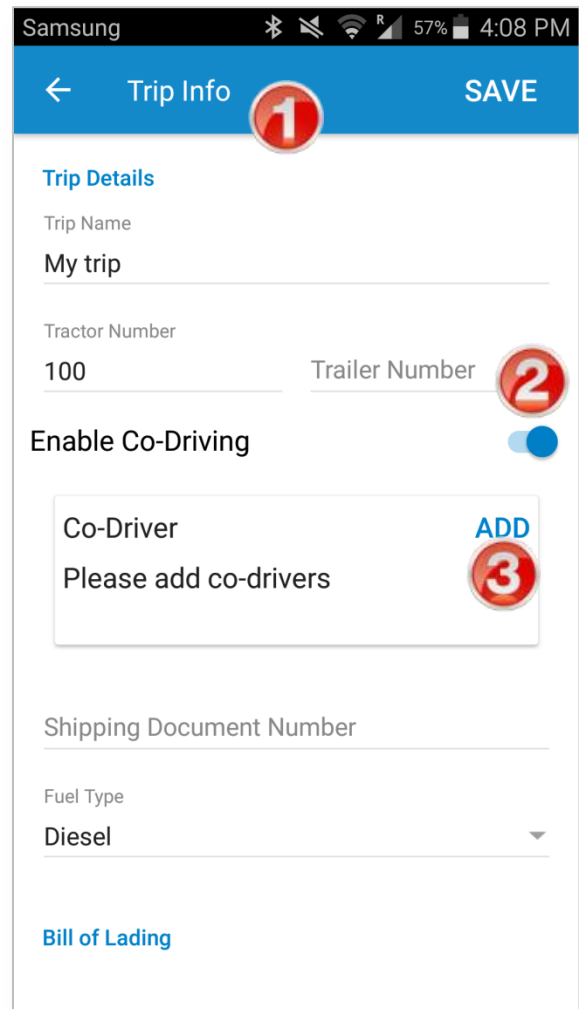
Status	Start (CST)	End Time	Duration	Location	Driver Comments
Federal 8 / 70					
OFF DUTY	12:00 AM	05:19 AM	05 h 19 m		
ON DUTY	05:19 AM	05:22 AM	00 h 03 m		
DRIVING	05:22 AM	05:24 AM	00 h 02 m		
ON DUTY	05:24 AM	05:25 AM	00 h 01 m		
DRIVING	05:25 AM	05:26 AM	00 h 01 m		
ON DUTY	05:26 AM	05:27 AM	00 h 01 m		
DRIVING	05:27 AM	05:29 AM	00 h 02 m		
ON DUTY	05:29 AM	05:37 AM	00 h 08 m		

Drive with a Co-Driver

DriverConnect allows you and another driver to drive using the same ELD and the same device. This is called co-driving. When co-driving, the driving record is assigned to the driver that is connected to the ELD. Co-driving allows a Driving time to be assigned to the Co-driver

Set Up a Co-Driver

1. On the **Main menu**, tap **Settings**, then **Trip Info**.
2. Tap the **Enable Co-Driving** slider.
3. Tap **ADD**.



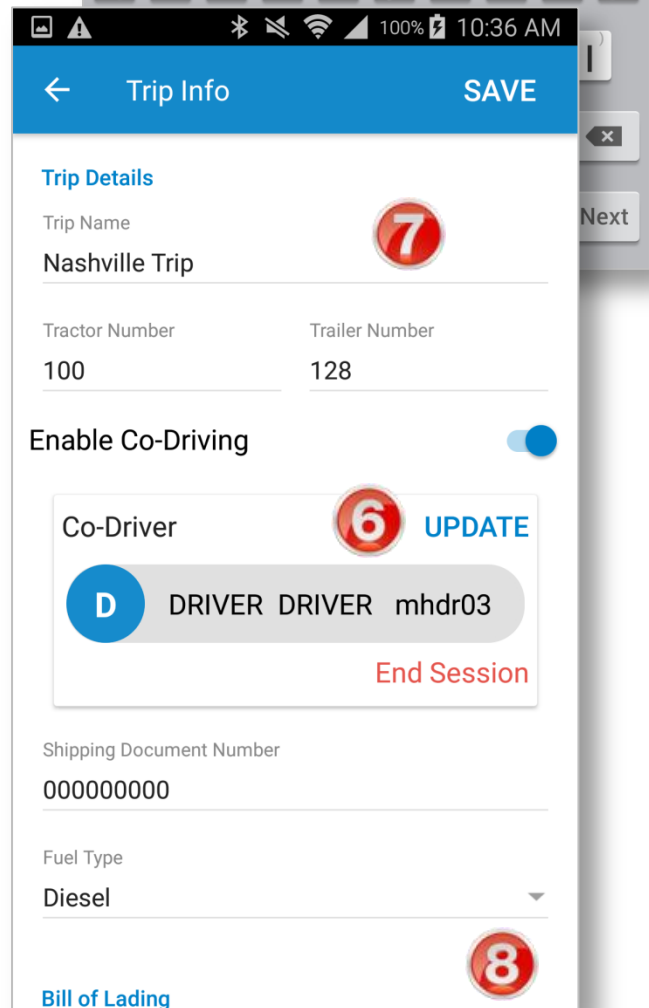
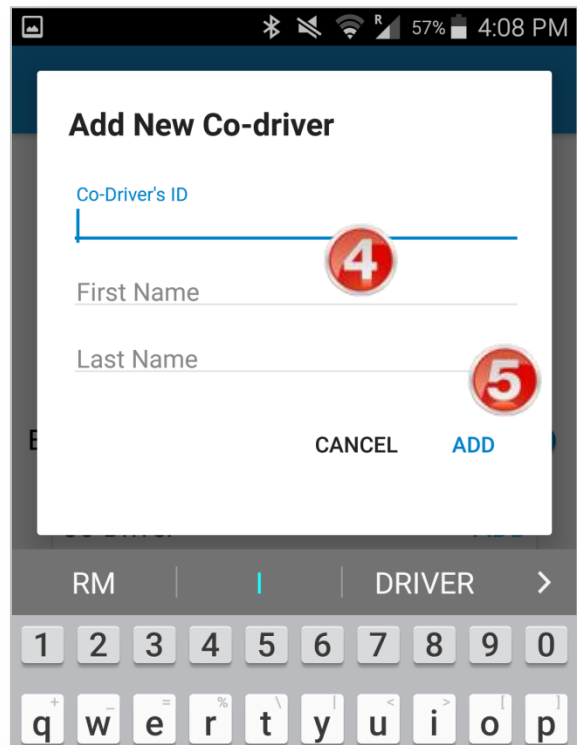
- 4. Enter the Driver ID, first name, and last name of your co-driver.
- 5. Tap **ADD**.

- 6. Tap **UPDATE** to change the co-driver's information, if needed.

- 7. Tap **SAVE** on the Trip info page to save the co-driving session.

Co-driving is now enabled. All driving records will be assigned to the driver whose DriverConnect app is connected to the ELD. The Co-driver would be listed as part of the Inspection logs.

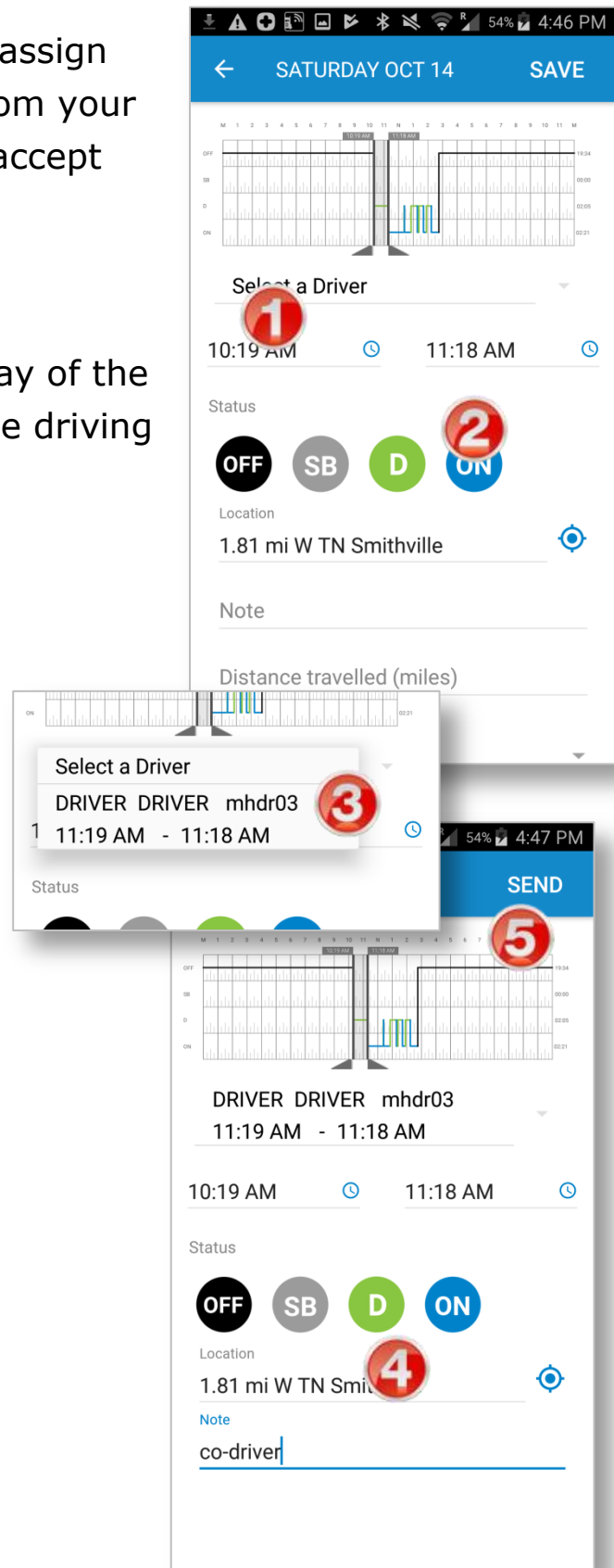
- 8. To end a co-driving session, tap **End Session**.



Assign Records to a Co-Driver

Enabling a co-driver allows you to assign driving records to that co-driver from your logbook. The co-driver must then accept the changes to the logbook.

1. From your logbook, select the day of the co-driving session, and select the driving record to assign.
2. Tap **Select a Driver**.
3. Tap the co-driver's Driver ID.
4. Enter a note, and verify that all information is correct.
5. Tap **SEND**.



Manage Fuel Purchases

6. Tap a status to replace the Driving record you just assigned to your co-driver.

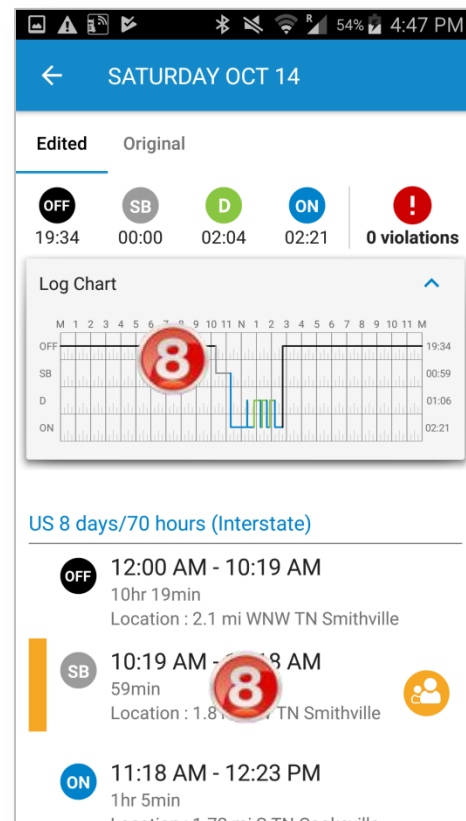
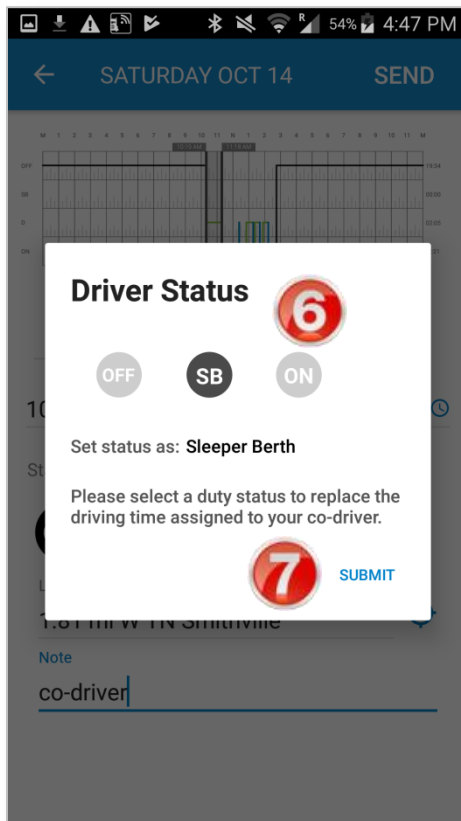
This is the status that will display in your logbook after the co-driver accepts the edited driving record.

7. Tap SUBMIT.

8. The record displays with the new status, and an orange bar plus a co-driving indicator icon.

The status remains pending until the co-driver accepts the edited log in his/her logbook.

Note: The process for accepting re-assigned co-driver logs is the same as for accepting any other edit. See Page 44.



Log Unassigned Driving Records

It is possible to drive, with the ELD connected, without logging in to DriverConnect. This is called “unassigned driving.”

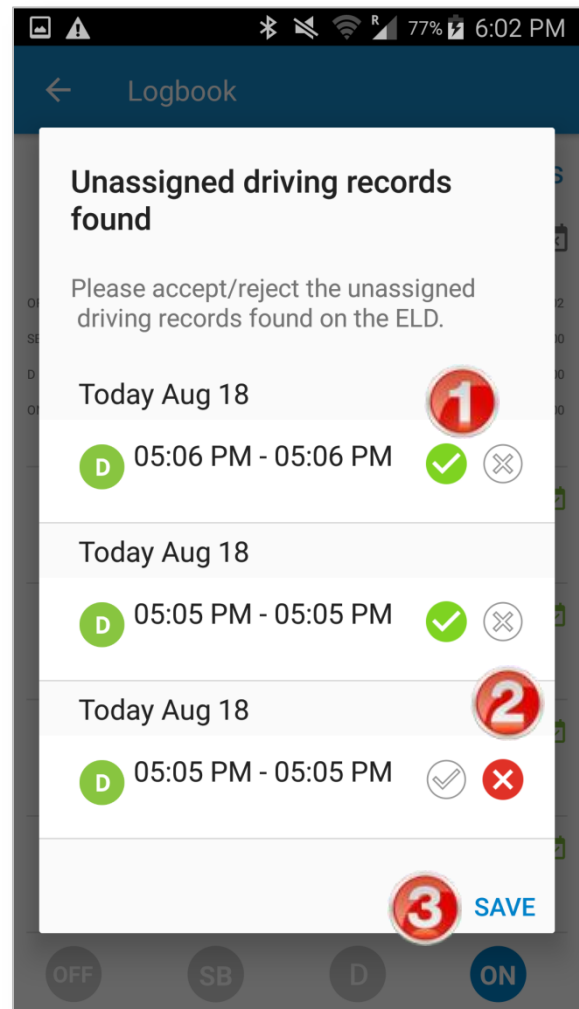
The ELD still captures driving information. However, it does not transfer to the app until you pair your Android device to the ELD again. When you pair again, the **Unassigned driving records found** screen displays.

You can either assign these records to yourself, or reject these records if they belong to another driver.

1. Tap the check mark next to a driving record to assign that record to your account.
2. Tap the X to reject that driving record.

You may need to scroll to see all unassigned records.

3. Tap **SAVE**.



Complete a DVIR

When going On Duty (see page 30) or Off Duty (see page 35), you should complete a Driver-Vehicle Inspection Report, or DVIR. You can complete a DVIR at any time, though.

A DVIR lets you log and track defects in your tractor, trailer, or both. You can also state if defects are bad enough to make the vehicle unsafe to drive.



DVIR Home


From the Main Menu, tap **DVIR** to access the **DVIR** home screen. The **DVIR** home screen shows a list of previous DVIRs. Each list entry shows:

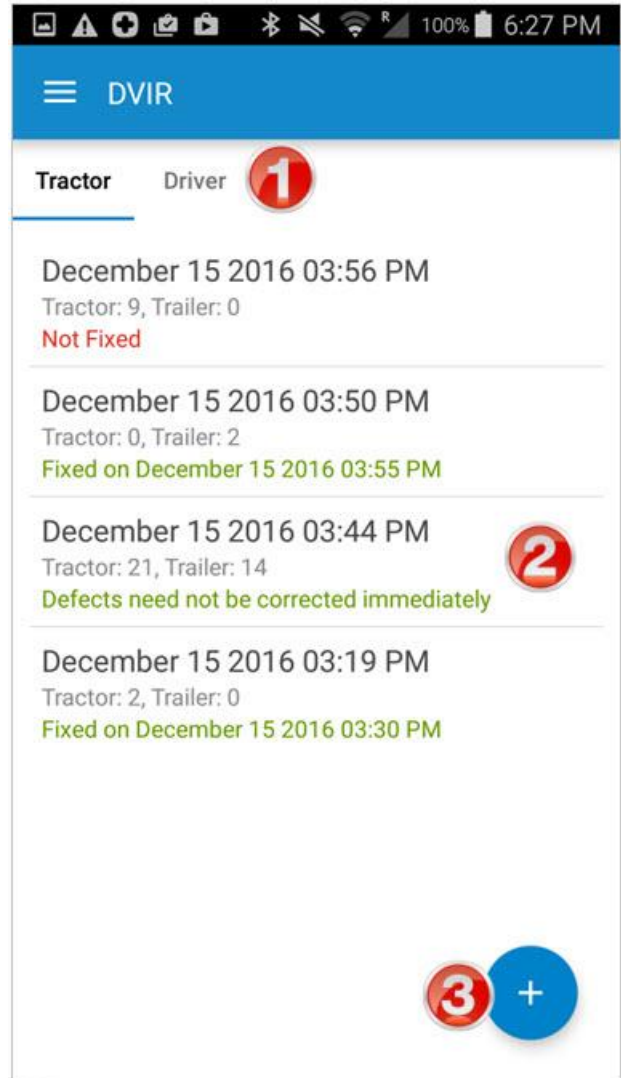
- The date and time it was created
- The tractor and trailer number for the DVIR
- Colored text to indicate the status of the DVIR:

Red marks a vehicle as unsafe to drive (see page 60)

Green marks a vehicle as safe to drive, or as no defects present


From this screen, you can:

1. Tap a tab to change views:
 - **Tractor** displays all DVIRs for the current tractor, regardless of driver
 - **Driver** displays all of your DVIRs, regardless of tractor
2. Tap an entry to open the **View DVIR** screen (see page 59).
3. Tap the  button to create a new DVIR (see page 56).



Create a New DVIR

To create a new DVIR:

From the Main Menu, or when going On Duty or Off Duty, tap **DVIR**, then tap the  button.

The **Create New DVIR** screen displays.

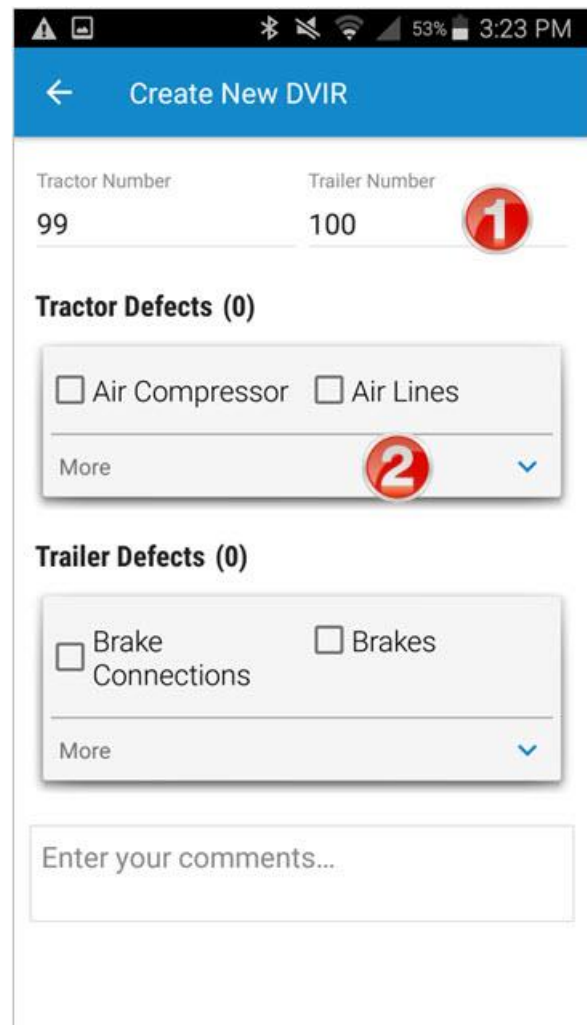
To complete a DVIR:

1. Tap to enter the **Tractor Number** and **Trailer Number** (if applicable) of the vehicle you are inspecting.

Enter Defects

2. If there are defects to report, tap the **Tractor Defects** and/or **Trailer Defects** down arrows to select the checkboxes for any and all defects. Tap the arrow again to collapse the list.

The number of defects you select displays in parentheses.

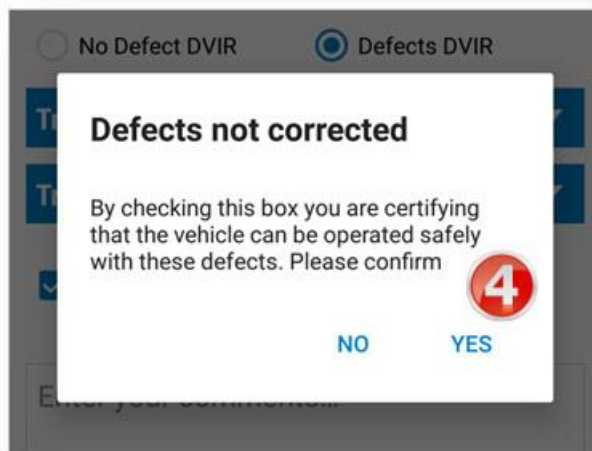
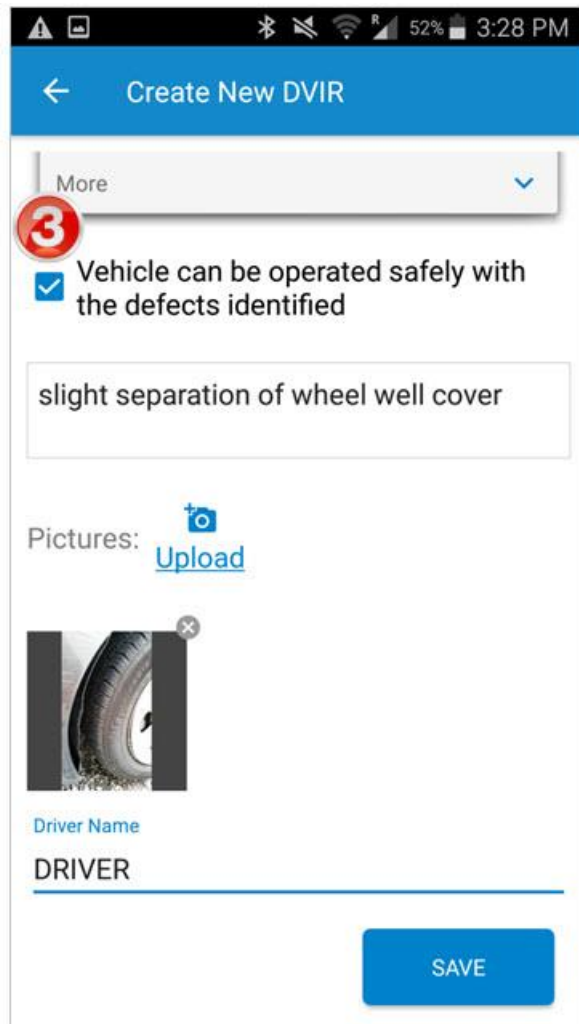


3. If you record a defect, and the vehicle can be operated safely, check the **Vehicle can be operated safely...** checkbox.

*If the vehicle CANNOT be operated safely, do **NOT** check this box*

4. Tap **YES** to confirm that you can use the vehicle safely.

*If you do not check the **Vehicle can be operated safely...** checkbox, then the DVIR will display with a red warning on the **DVIR** home screen. You will need to certify the defect has been repaired (page 60) before continuing.*

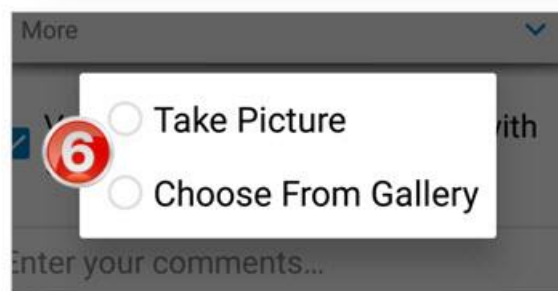
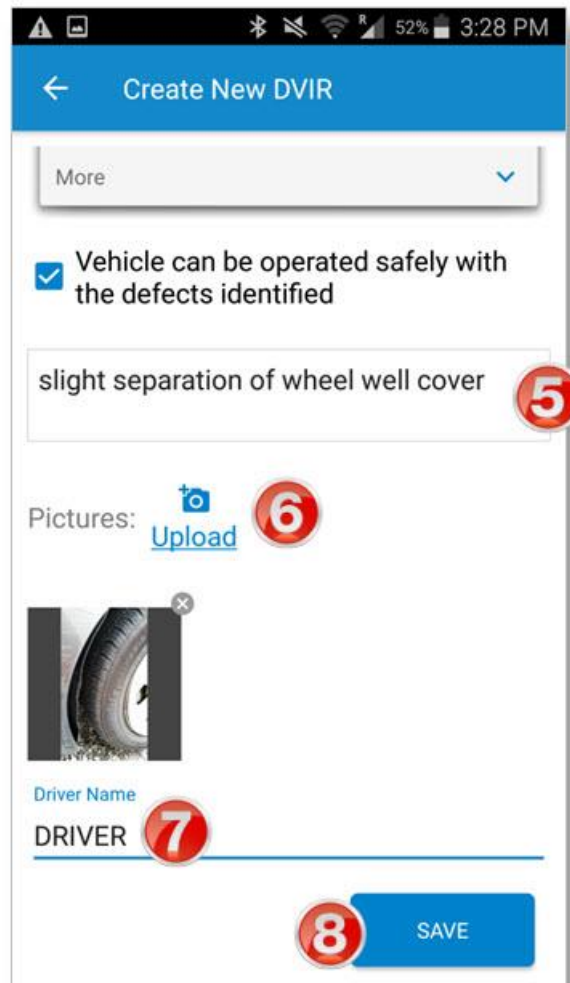


Enter Comments and Pictures

5. Tap **Enter your comments** to type out an explanation of what you are reporting, if needed.
6. Tap **Upload** to upload or take up to 3 pictures to document the defect.
 - Select **Take Picture** to take a new picture using your Android™ device's camera
 - Select **Choose From Gallery** to select an existing picture
- Tap the **X** on the picture to discard it.
7. Tap **Driver Name** to enter your name.
8. Tap **SAVE**.

*Once you tap **SAVE**, you cannot edit a DVIR. You can upload pictures to this DVIR from the portal.*

Note: *At any time before you save it, you can tap the back arrow to exit and discard the DVIR.*

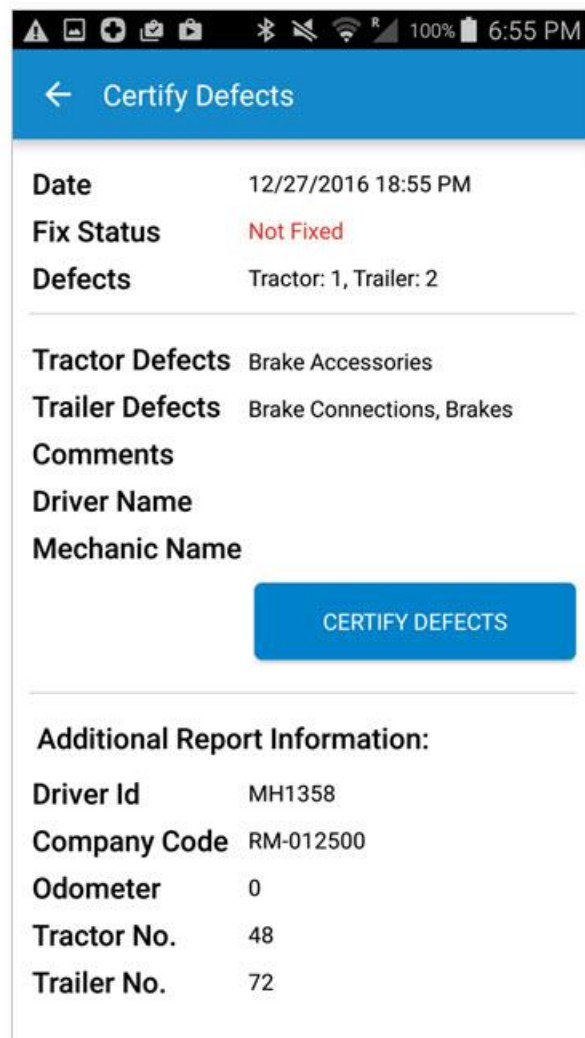
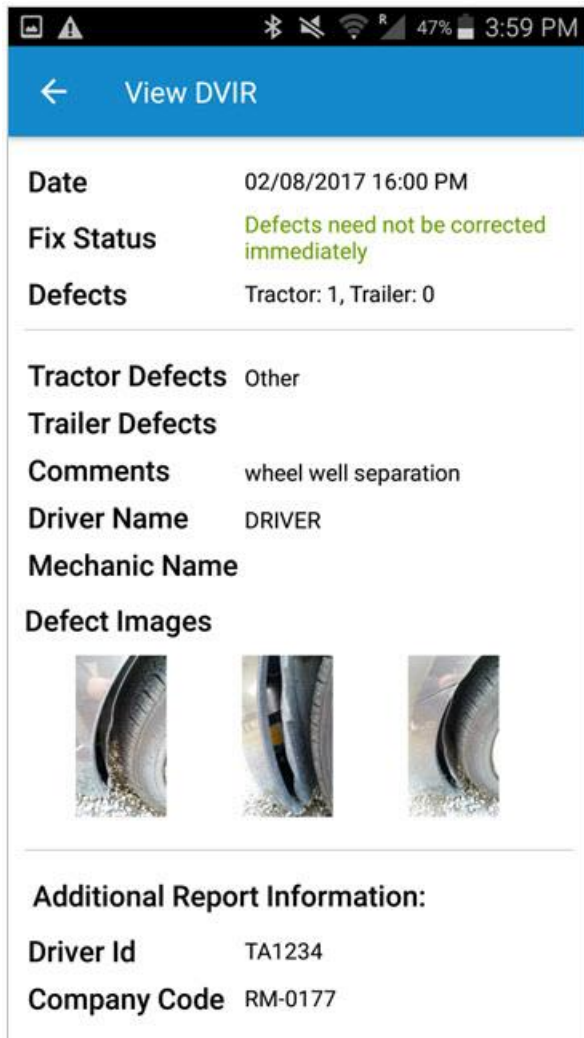


View a DVIR

Tap in the row of a DVIR report on the **DVIR** home screen to view a DVIR.

The **View DVIR** screen shows a read-only entry of a DVIR.

If the DVIR has defects that have not been certified as repaired yet, the screen name changes to **Certify Defects** and the **CERTIFY DEFECTS** button displays. See page 60.



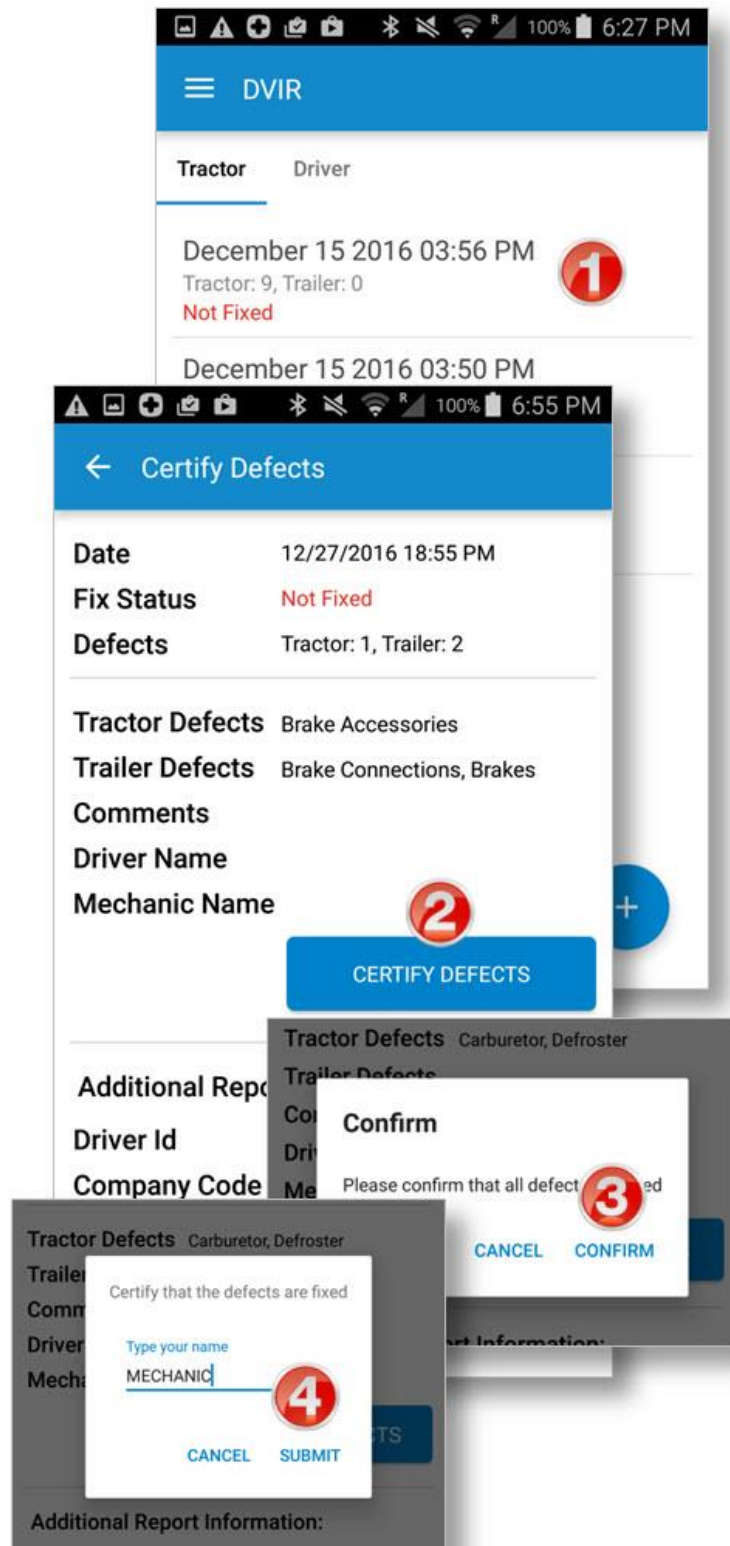
Certify Defects

DVIRs that mark a vehicle as unsafe show a red warning on the **DVIR** home screen. These are DVIRs in which the **Vehicle can be operated safely...** checkbox was NOT checked.

DVIRs that mark a vehicle as unsafe must be certified as fixed by your mechanic.

1. On the **DVIR** home screen, tap the DVIR to view it.
2. Tap **CERTIFY DEFECTS**.
3. Tap **CONFIRM**.
4. The mechanic must type his/her name, and tap **SUBMIT**.

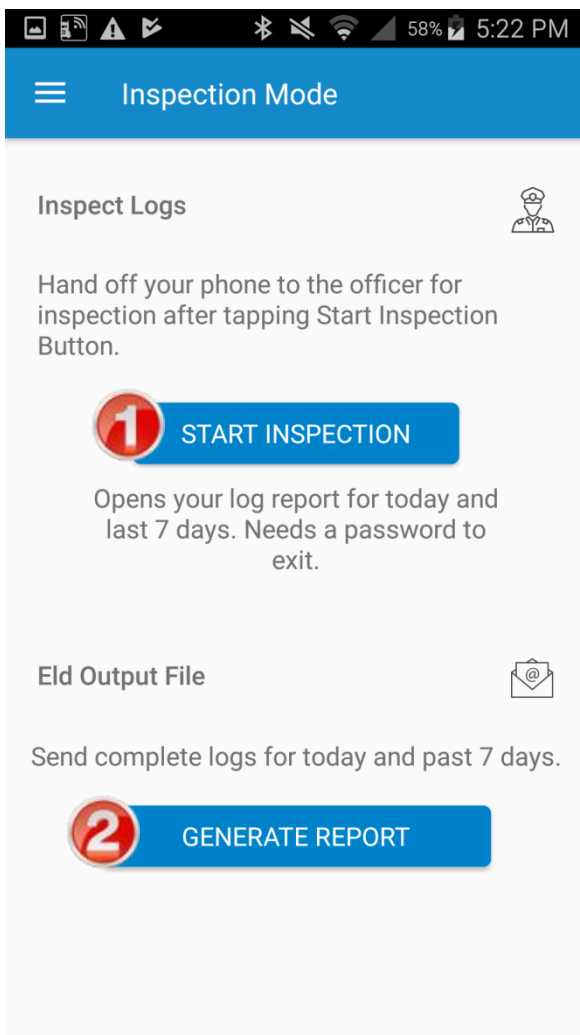
The DVIR is then time-stamped with the date and time it was fixed.



Use Inspection Mode

When you need to show your logs to a Law Enforcement Officer (LEO) during a roadside inspection, you can use Inspection Mode.

To enter Inspection Mode, select **Inspection Mode** from the **Main Menu**. In Inspection Mode, you can show your logs to a LEO during the inspection, and also email an ELD event output file.



1. Tap **START INSPECTION** to begin an inspection.

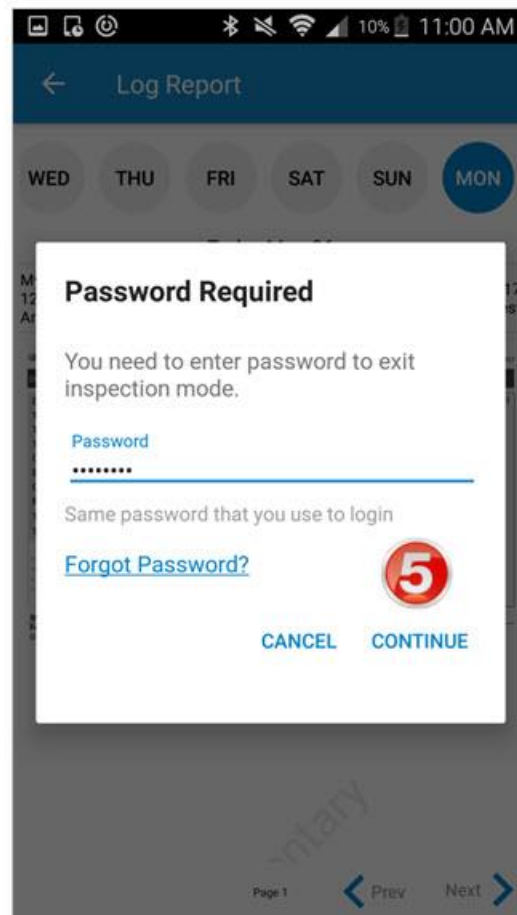
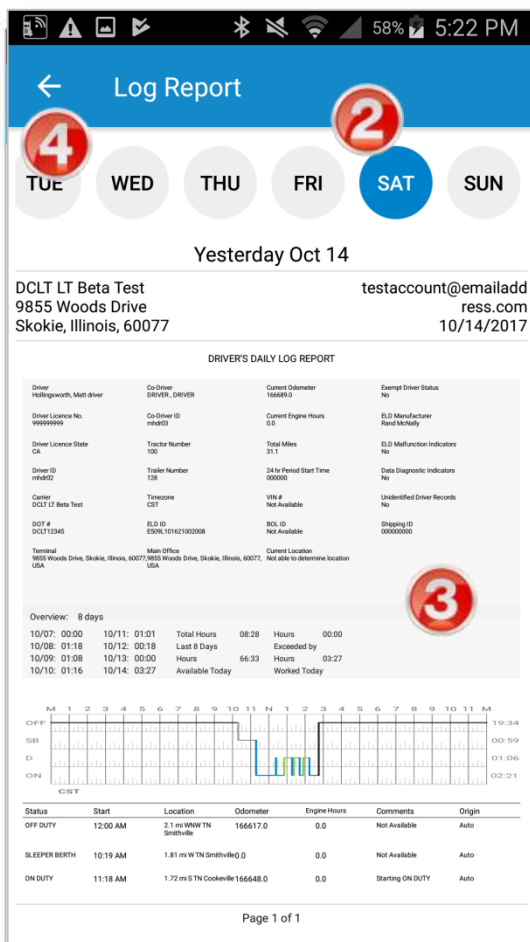
2. Tap **GENERATE REPORT** to create an emailed ELD output file.

Start an Inspection

1. In inspection Mode, tap **START INSPECTION** to begin.
2. Tap the day icons on the **Log Report** page to view each day.
3. Logs for the current day display in a section on the bottom of the screen.
4. Tap the back button to exit Inspection Mode.

You need to enter your password to exit Inspection Mode.

5. On the **Password Required** page, enter your password and tap **CONTINUE**.

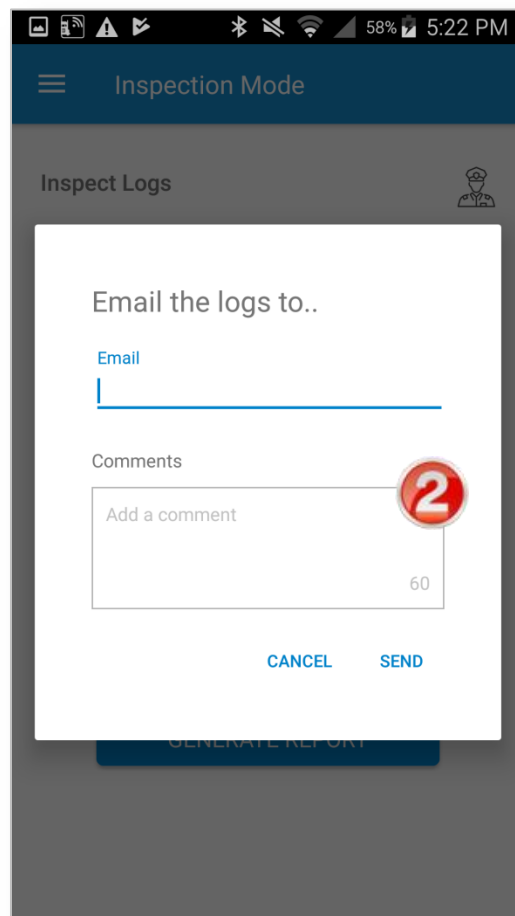
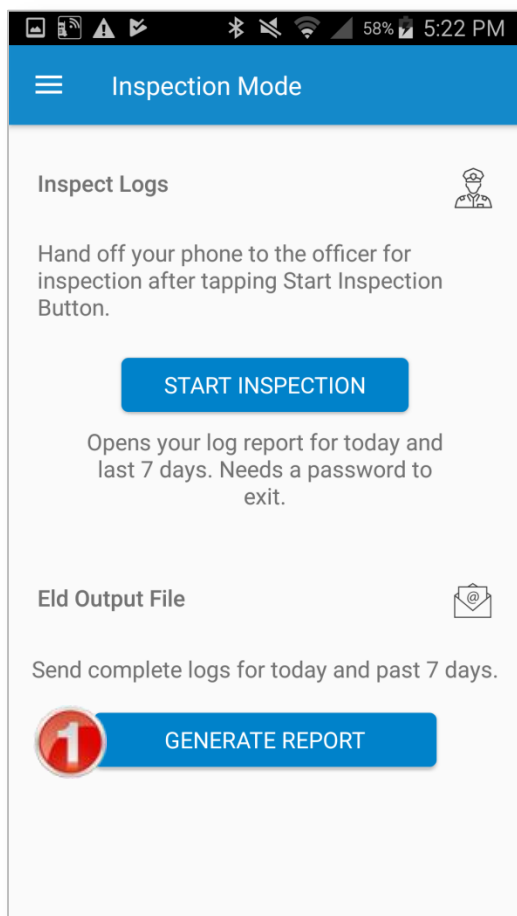


Generate a Report

1. Once you are in Inspection Mode, tap **Generate Report** to create an ELD output file.
2. Type the email address that will receive the reports, add a note if needed, and tap **SEND**.

The system will now to process and attach the report to an email. Please allow up to a few minutes for this to complete.

After the email is sent, the **Inspection Mode** screen displays again. The report contains 8 days of ELD events. You can see a sample report on the next page.



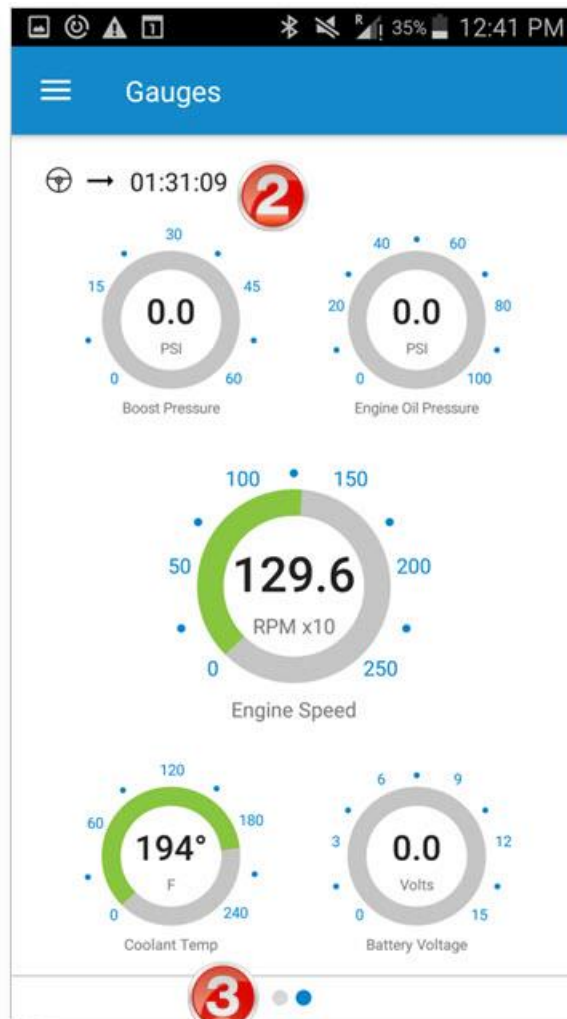
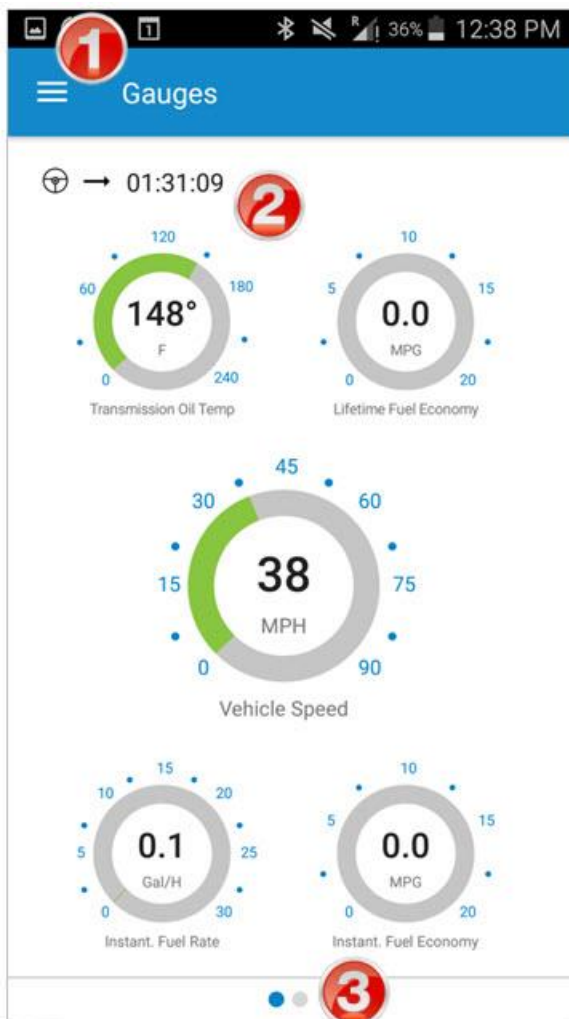
See a Sample ELD Output File

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
1	ELD File Header	Segment:													
2	DRIVER	DRIVER	DriverID01	CA	999999999	D3									
3	DRIVER	DRIVER	DriverID02	A4											
4	100		128	F6											
5	DCLT12345	DCLT LT Beta Te	8		0	5 A0									
6	0 E	172235	3E												
7	101517		0		0		0 8F								
8	ELDR	ELDR	ELDAutenticat	Test send	C5										
9	User List:														
10	1 D	DRIVER	DRIVER	4C											
11	2 D	DRIVER	DRIVER	E2											
12	3 D	Unidentified	Unidentified	AC											
13	CMV List:														
14	1	100		86											
15	ELD Event List:														
16	1915	1	1	1	1	101417	144542	0	0	0	0	0	1	1	
17	1869	1	2	1	4	101417	141439	0	0	35.98	-85.94	0	1	1	
18	16db	1	2	1	3	101417	135435	0	0	35.95	-85.81	6	1	1	
19	16da	1	1	1	4	101417	134205	15	0	35.95	-85.81	0	1	1	
20	16d6	2	1	1	3	101417	132334	0	0	35.95	-85.58	6	1	1	
21	16d8	1	1	1	3	101417	132334	14	0	35.95	-85.58	1	1	1	
22	16d5	1	1	1	4	101417	131727	15	0	35.95	-85.57	0	1	1	
23	16d1	2	1	1	3	101417	125117	0	0	36.13	-85.49	1	1	1	
24	16d3	1	1	1	3	101417	125117	1	0	36.13	-85.49	6	1	1	
25	16d0	1	1	1	4	101417	122449	0	0	36.13	-85.49	0	1	1	
26	16ce	1	1	1	3	101417	122334	0	0	36.13	-85.49	0	1	1	
27	16cc	1	1	1	4	101417	111834	39	0	36.13	-85.49	0	1	1	

View Vehicle Gauges

DriverConnect provides several gauges that provide real-time information about your vehicle. Gauges measure speed, fuel economy, temperatures, pressure, and more. To view gauges:

1. In the **Main Menu**, tap **Gauges**.
2. Your remaining driving time displays by the steering wheel icon.
3. Swipe to the right or the left to alternate between the two available screens.

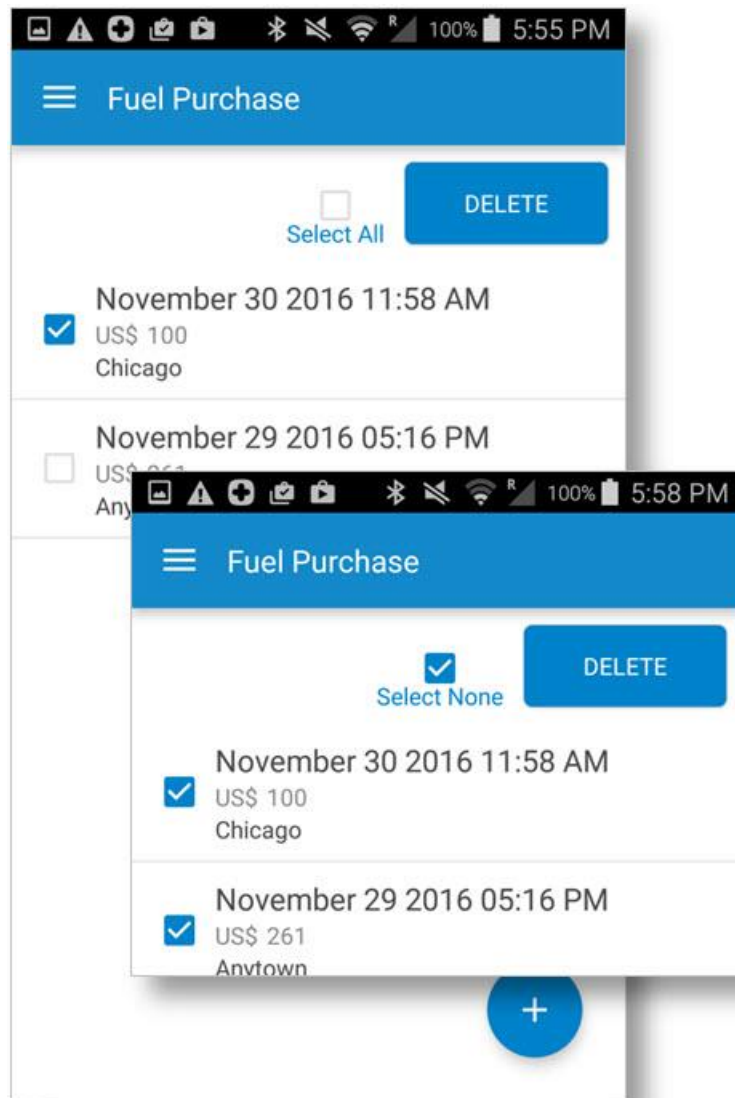


Manage Fuel Purchases

DriverConnect lets you manage your fuel purchases. You can add, view, edit, and delete purchases from the **Fuel Purchase** screen.

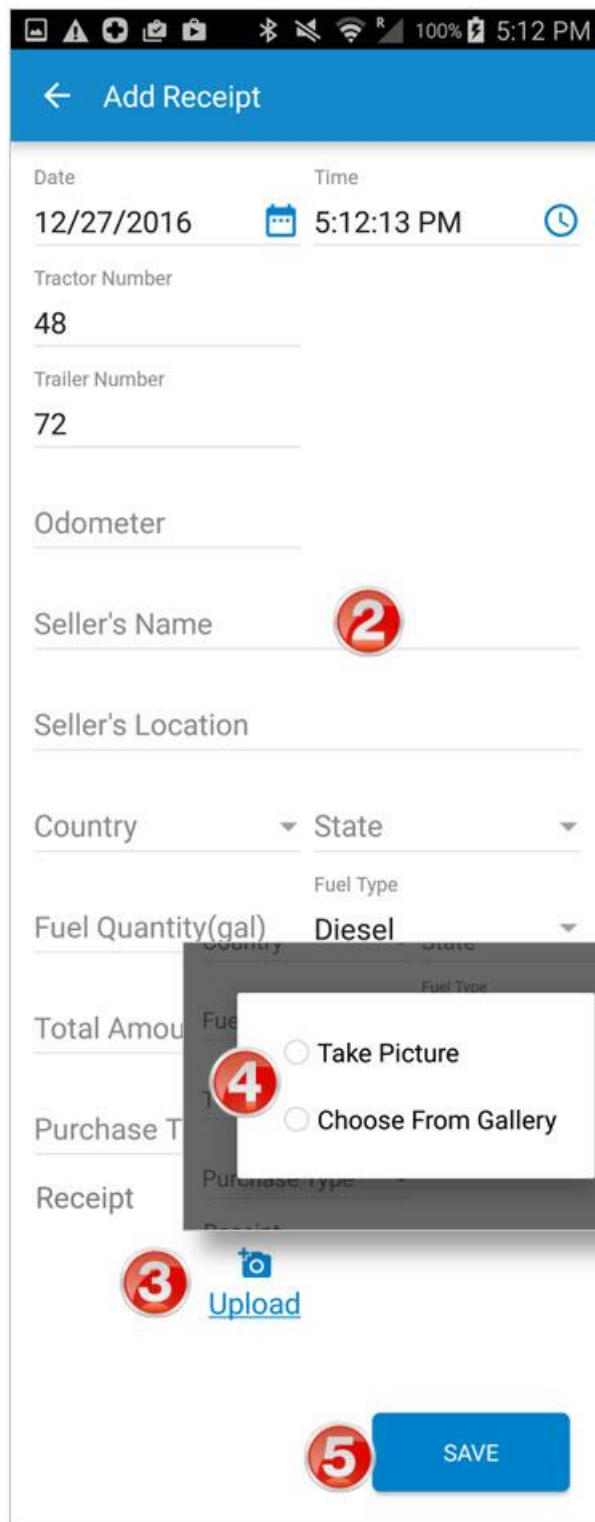
To access the **Fuel Purchase** screen, tap **Fuel Purchase** from the Main Menu.

On this screen, you can select a Fuel Purchase by tapping on a check box. You can also check the **Select All** checkbox to select all purchases. This checkbox changes to **Select None** when everything is selected.



Add a Fuel Purchase

1. Tap the **+** on the **Fuel Purchase** screen to add a new purchase.
2. Enter all of the information on the form. Some information may be pre-populated.
You need to scroll down to see the entire page.
3. Tap **Upload** to add a picture of the receipt.
4. Choose a picture from these options:
 - **Take Picture** to take a new picture of your receipt.
 - **Choose From Gallery** to select a picture you have already taken.
5. Tap **SAVE** to save the purchase record.



View and Edit a Fuel Purchase

To view a purchase:

From the **Fuel Purchase** page, tap an existing fuel purchase.

*The record of the purchase displays on the **Add Receipt** page.*

To edit a purchase:

1. Tap in any field to make changes.
2. To upload a new receipt image, tap **Change**.

You need to scroll down to see the entire page.

3. Tap **SAVE** to save your changes.

The screenshot shows the 'Add Receipt' page in a mobile application. The page has a blue header with a back arrow and the text 'Add Receipt'. Below the header, there are several form fields arranged in a list. The fields are: Date (11/30/2016), Time (11:58:44 AM), Tractor Number (48), Trailer Number (72), Odometer (23580), Seller's Name (Jims Gas), Seller's Location (Chicago), Country (USA), State (Illinois), Fuel Quantity (30 gal), Fuel Type (Diesel), Total Amount (100), Currency (US\$), and Purchase Type (Cash). At the bottom of the page, there is a 'Receipt' section. This section contains a small image of a receipt, a 'Change' button with a camera icon, and a 'SAVE' button. Three red circular callouts with white numbers are overlaid on the image: '1' is next to the Seller's Name field, '2' is next to the 'Change' button, and '3' is next to the 'SAVE' button.

Delete a Fuel Purchase

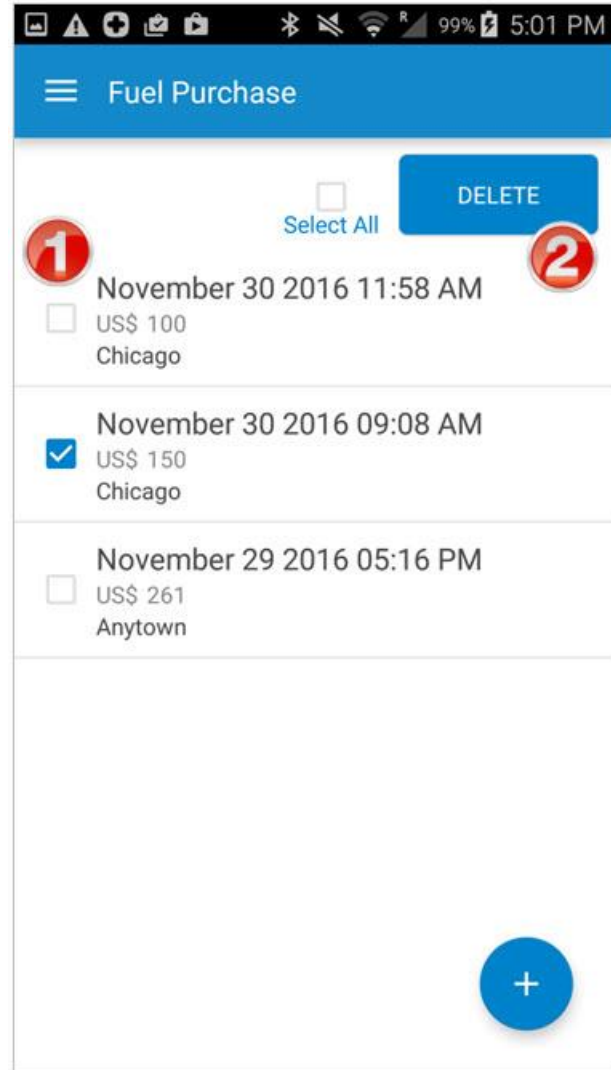
1. Select the checkbox by one or more purchases you want to delete.

Tap **Select All** to select all fuel purchases.

2. Tap **DELETE**.

The selected record is removed from your fuel purchases list.

Note that once you delete a fuel purchase, you cannot recover it.



Send Messages, Forms, and Workflows

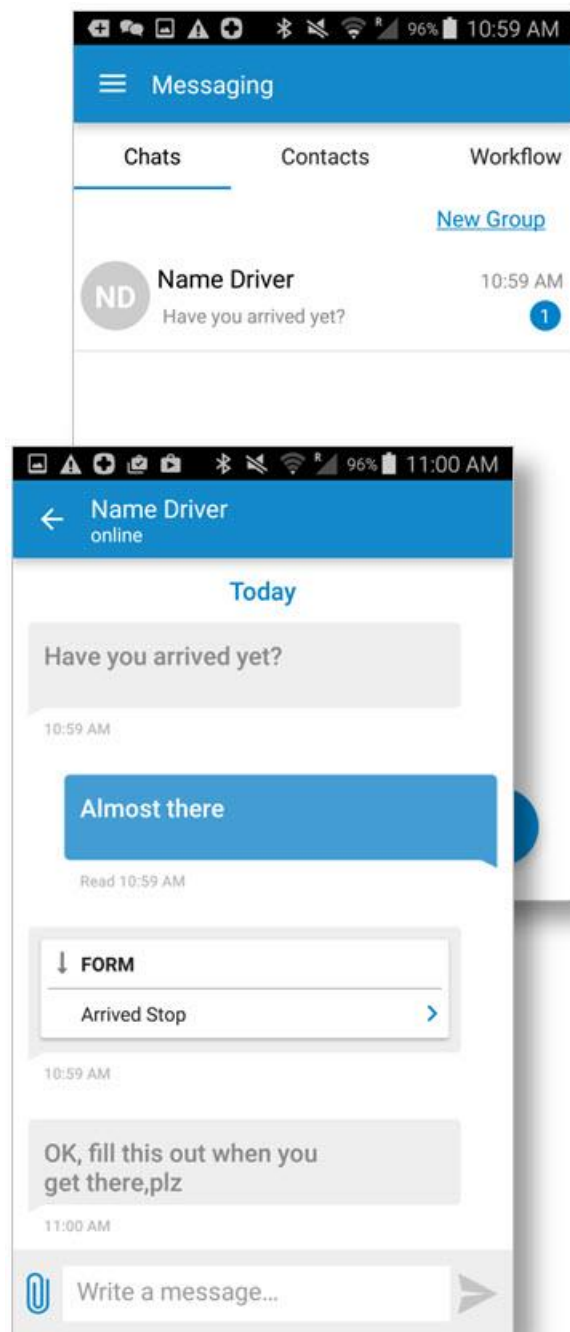
DriverConnect lets you communicate with your fleet manager and fellow drivers from the **Messaging** screen. This feature works a lot like texting. Messages in DriverConnect can't be seen in another messaging app.

You can also send and receive forms using the DriverConnect Messaging function. Forms can be sent for you to fill out. You can send completed forms back to your fleet manager.

Your fleet manager can also send you workflows, which are a series of steps you need to complete. Forms are often part of a workflow.


The **Messaging** screen has 3 tabs: **Chats**, **Contacts**, and **Workflow**.

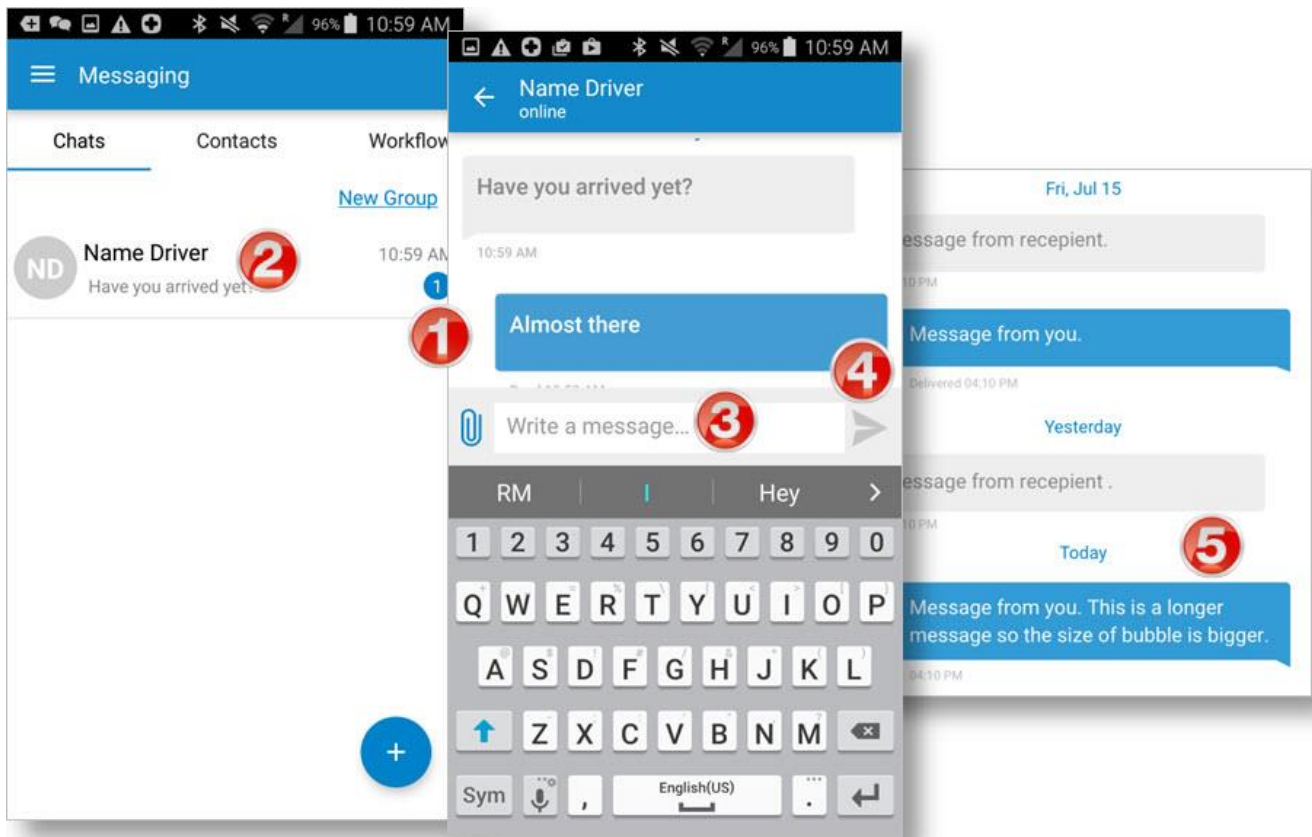
To send and receive messages, your Android™ device needs to have an active internet connection.



Send and Receive Messages

The **Chats** tab in the **Messaging** screen shows active conversations you have with your team.

1. When someone in your organization sends you a message, a **blue** notification displays by that contact's name in the **Chats** tab.
2. Tap the contact's name to open a chat window.
3. Tap the **Write a message...** area to open the keyboard and type a message.
4. Tap the  icon to send the message.
5. Messages you sent display in **blue**. Messages you receive display in **gray**.



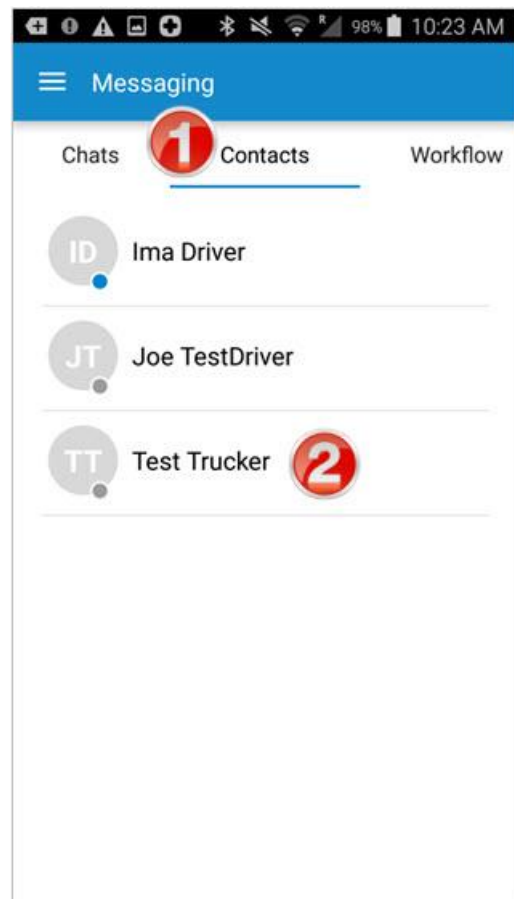
View Contacts

Your contacts list is a list of the available people in your organization that you can send and receive messages from.

Contacts are managed by your fleet manager.

1. Tap the **Contacts** tab in the **Messaging** screen to view your contacts.
2. Tap the name of a contact to open a chat screen.

A blue dot by a contact's name shows if the contact is online.



Note: If a new contact was added by your fleet manager, but you don't see the contact yet, you need to log out and log back in to the DriverConnect app to refresh the Contacts list.

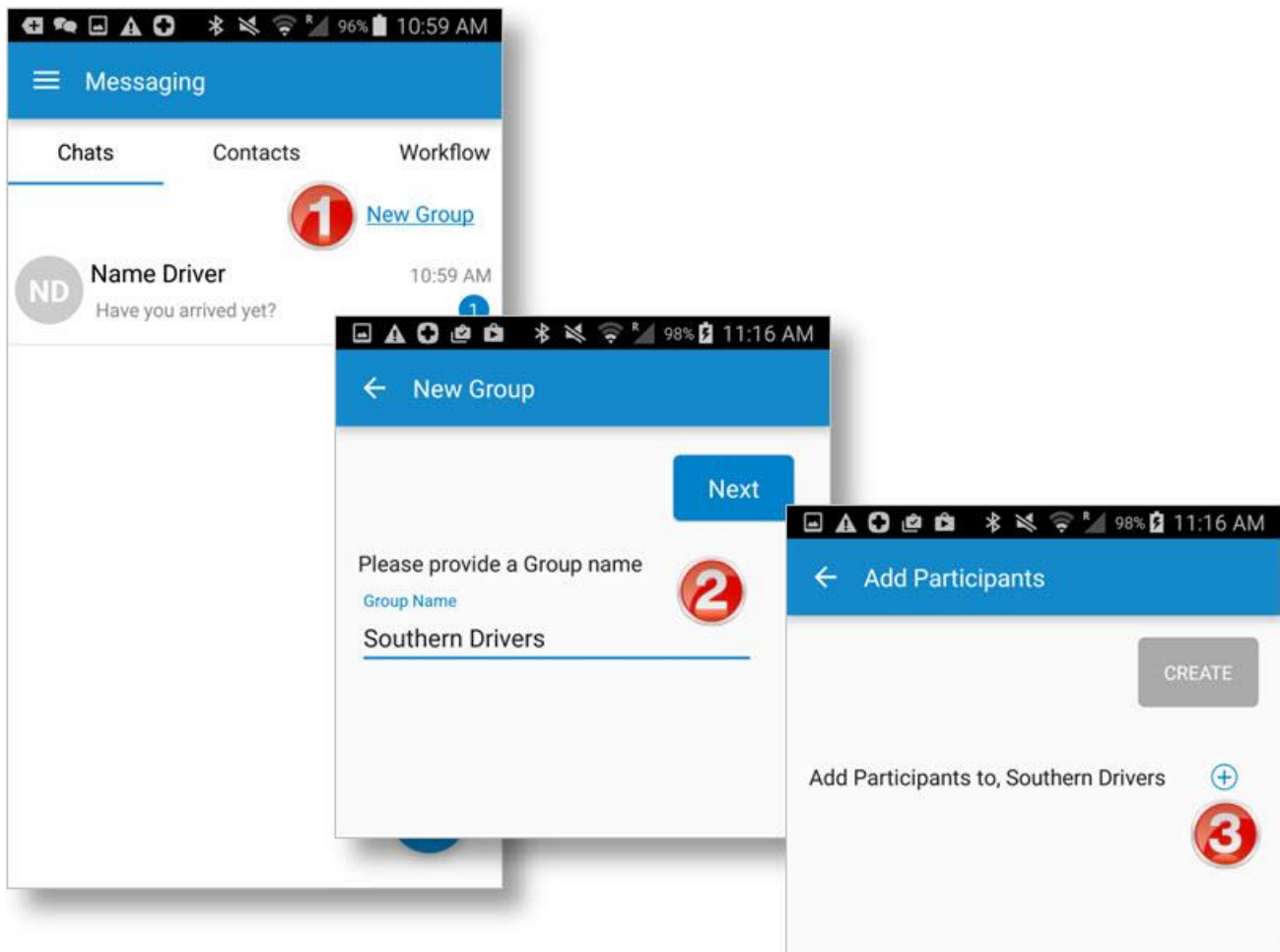
Set Up and Use a Message Group

Group messages work like individual messages, and allow you to communicate with multiple people at one time.

To create a new group:

1. In the **Chats** tab of the **Messaging** screen, tap **New Group**.
2. Type a name for the new group, and tap **Next**.
3. Tap the **+** to add participants to the group.

Participants need to be selected from your Contacts list.



4. Check the box by a contact to add them to the group.

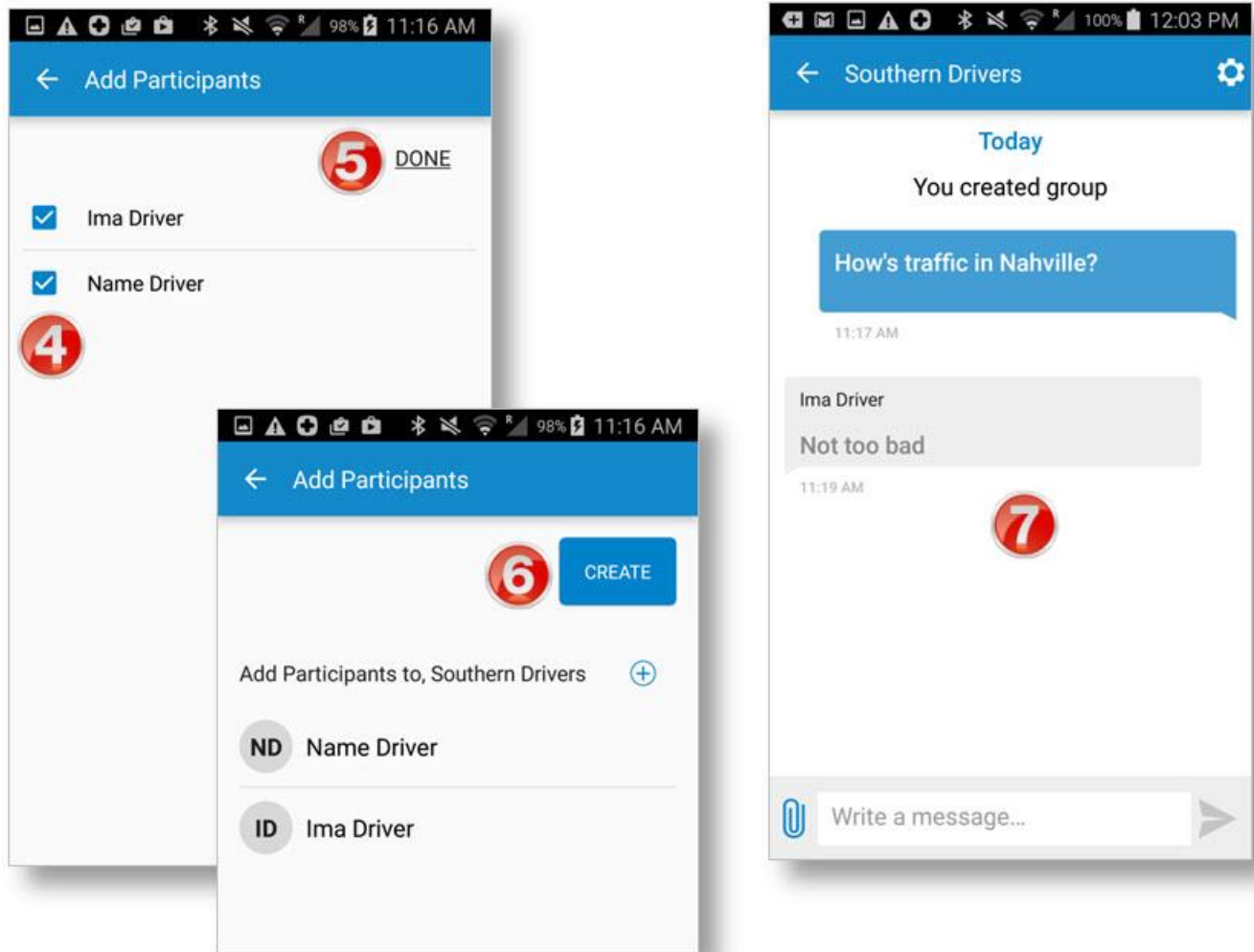
5. Tap **DONE**.

*The **Add Participants** screen displays again, with everyone in the group (so far) displayed on the screen.*

You can repeat this process to add more contacts.

6. When your group list is complete, tap **CREATE**.

7. To send messages to your group, use the chat functions normally. Messages you send will go to everyone in the group. Anyone in the group can send a message that also goes to the whole group.

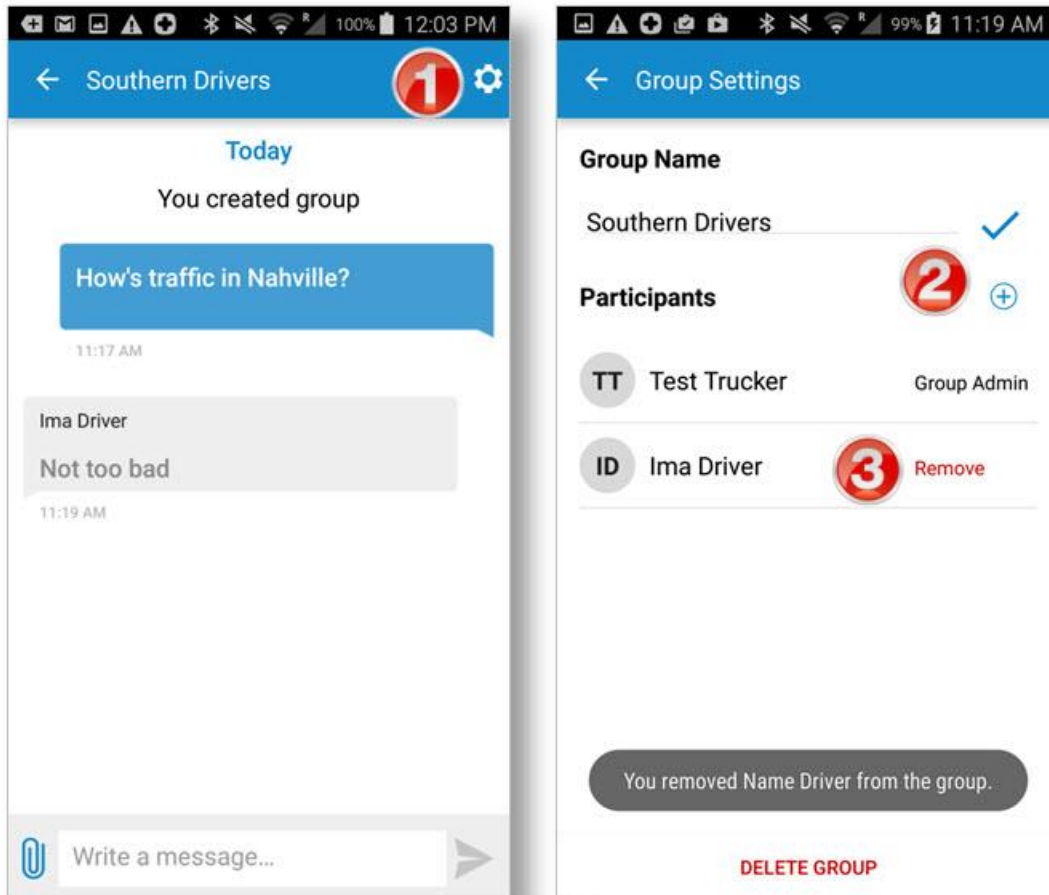


Edit a Message Group



You can edit a messaging group by adding or deleting group members, changing the group name, or deleting the group entirely.

Add or Delete Group Members

1. Tap the group in the **Chats** screen, then tap the Group Settings icon (⚙️).
2. In the **Group Settings** screen, tap ⊕ to add participants to the group.
3. Tap **Remove** next to a group member's name to delete that member.




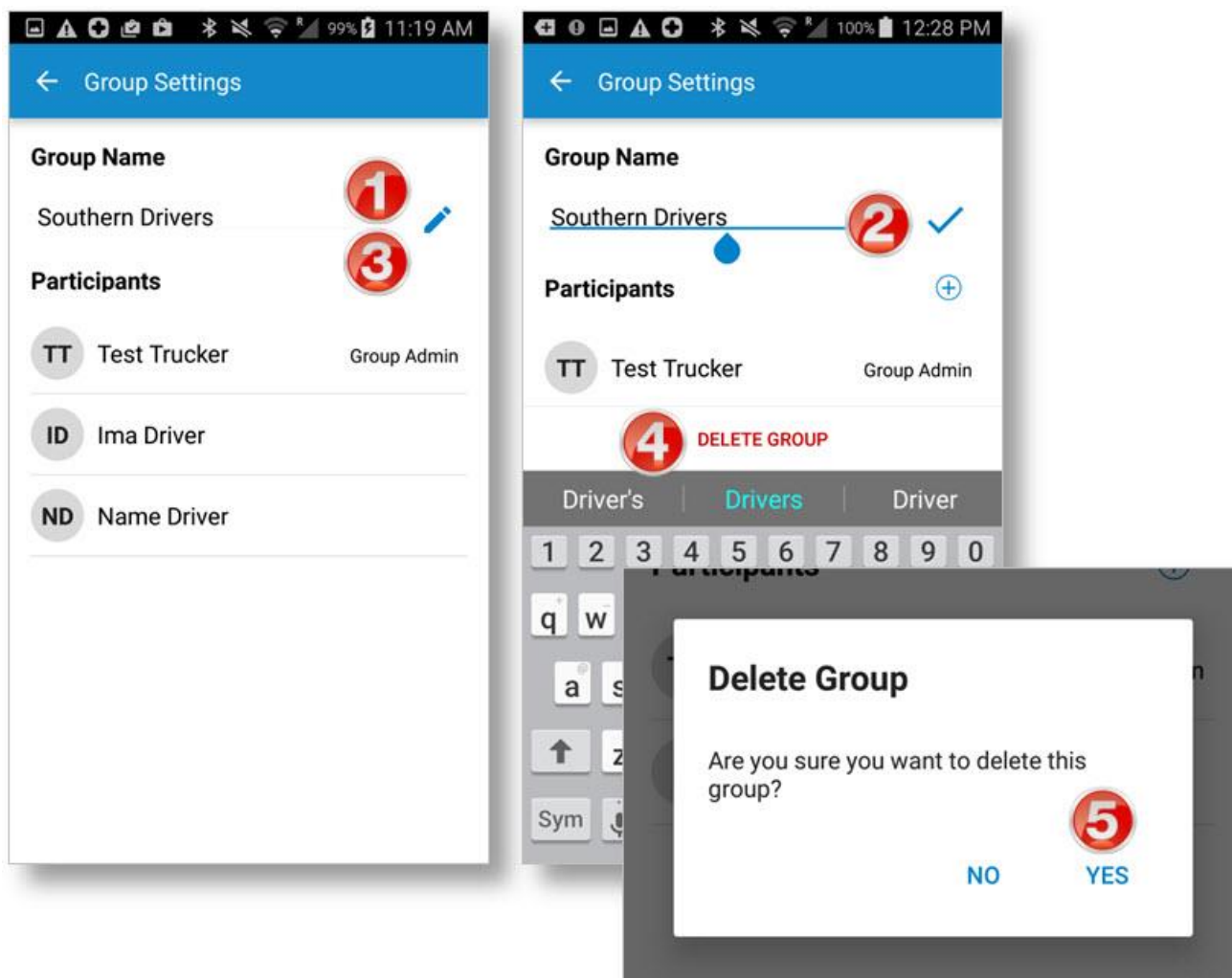
Change the Group Name

1. In the **Group Settings** screen, tap the  icon to edit the group.
2. Edit the name, and tap  to save it.

The new group name displays.

Delete a Group

3. In the **Group Settings** screen, tap the  icon to edit the group.
4. Tap **DELETE GROUP**.
5. Tap **YES** to confirm the delete.



Use Forms

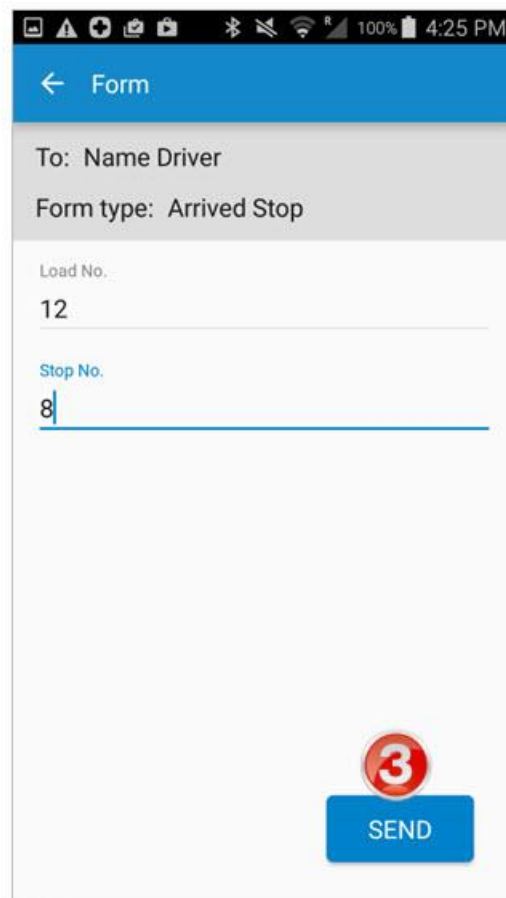
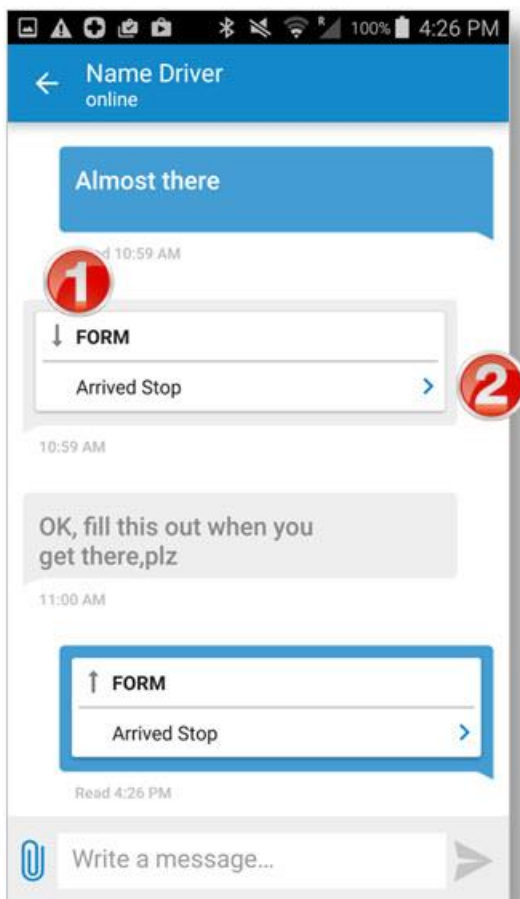
This feature is only available in the DriverConnect Core Plan.

Forms are structured means of communication between drivers, or between a fleet manager and a driver. Forms allow for all of the necessary information in certain situations to be communicated all at once, instead of having to go back and forth over several messages.


1. When you receive a form, the message displays "FORM" above it.
2. Tap the arrow to view the form.

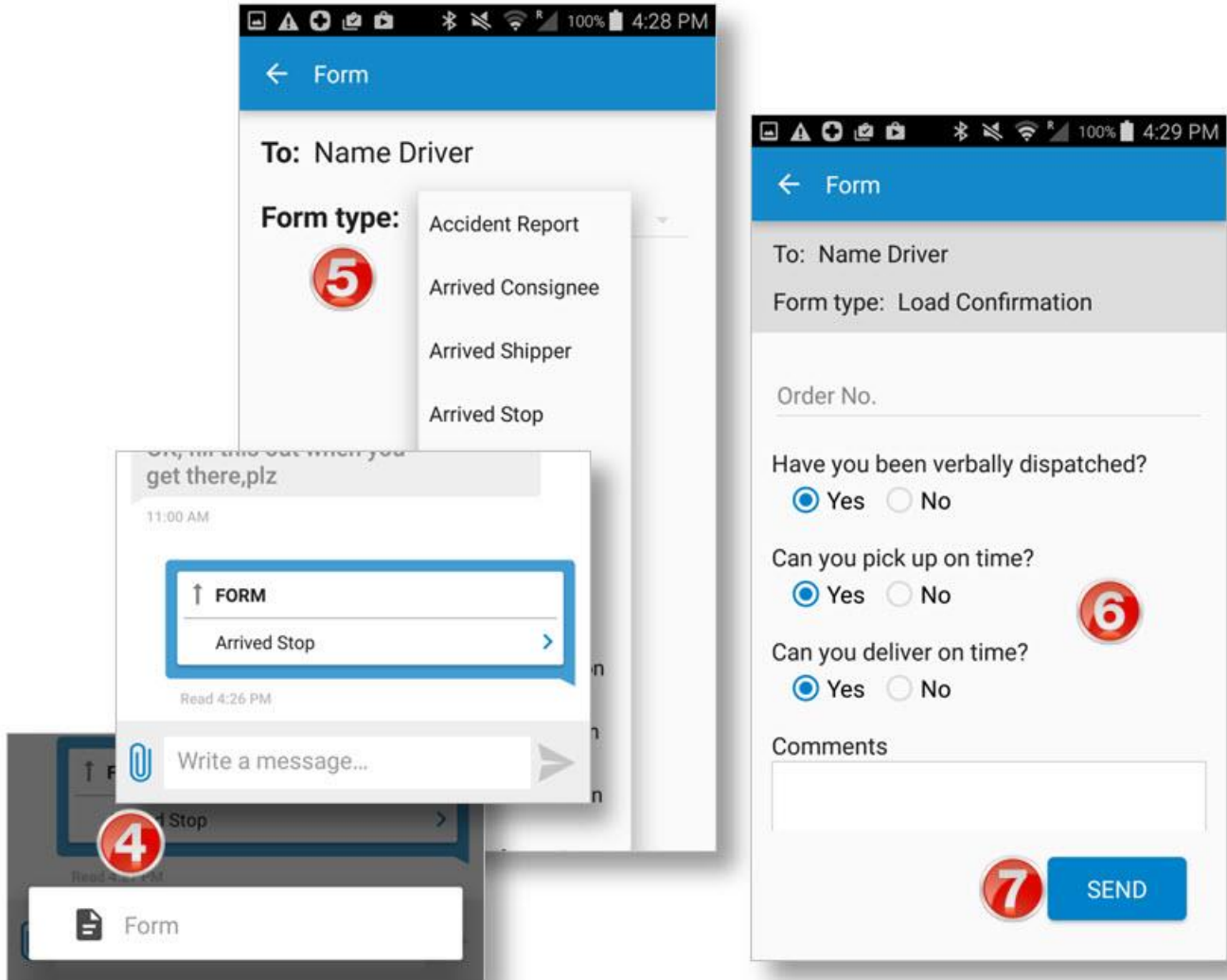
*The **Form** screen opens, showing the form.*

3. Fill out the form, and tap **SEND** to send it back.



To send a form:

4. Tap  when you type a message, and select **Form**.
5. Select a form from the **Form Type** dropdown.
6. Complete the form.
7. Tap **SEND**.



Use Workflows

This feature is only available in the DriverConnect Core Plan.

Your fleet manager has the ability to send you workflows. Workflows are a series of forms that can be created by the fleet manager and sent to a driver. This is a sequence of steps that a driver needs to follow. The status of each step is tracked.

Workflows appear in the **Workflow** tab of the **Messaging** screen.

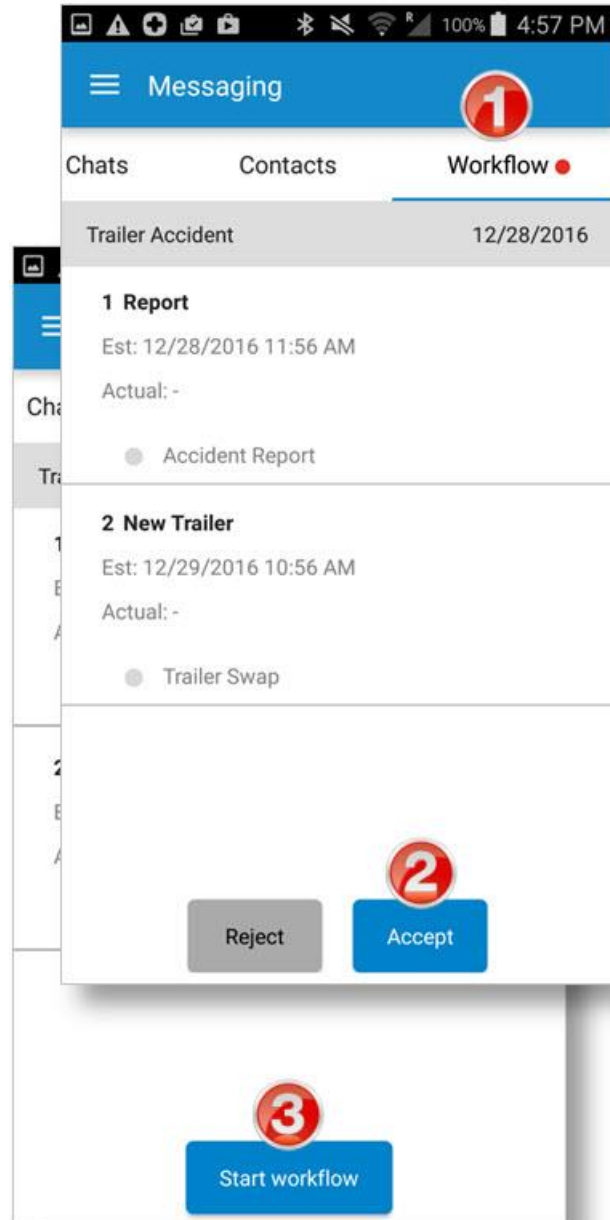
1. When you receive a new workflow from your fleet manager, the **Workflow** tab displays a red icon.

You can also see each step in the workflow, with an estimated time of completion from your fleet manager.

2. Tap **Accept** to accept the workflow. If you tap **Reject**, the workflow will be rejected, and your fleet manager will be notified.

*After accepting, the **Start workflow** button displays.*

3. Tap **Start workflow** to begin.

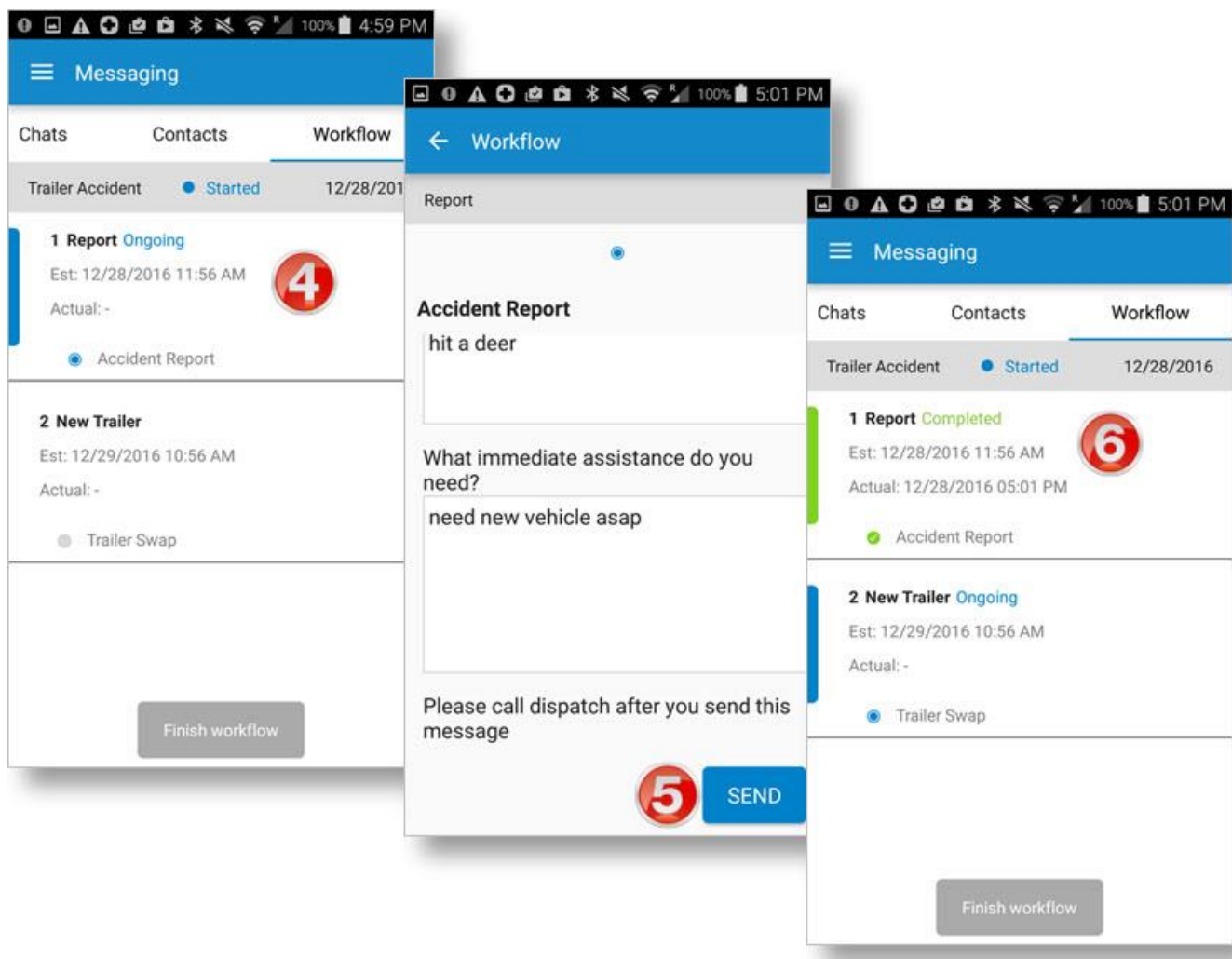


The first task to complete displays with a blue bar down the left side.

4. Tap anywhere in the first task.
5. Fill out the form, and tap **SEND**.
6. The first task displays “Completed” with a green bar and an “Actual” time stamp.

If there is another task, it is now active and displays the blue bar.

Repeat these three steps for each form included in the workflow. If the workflow has one form, you will only need to do this once.

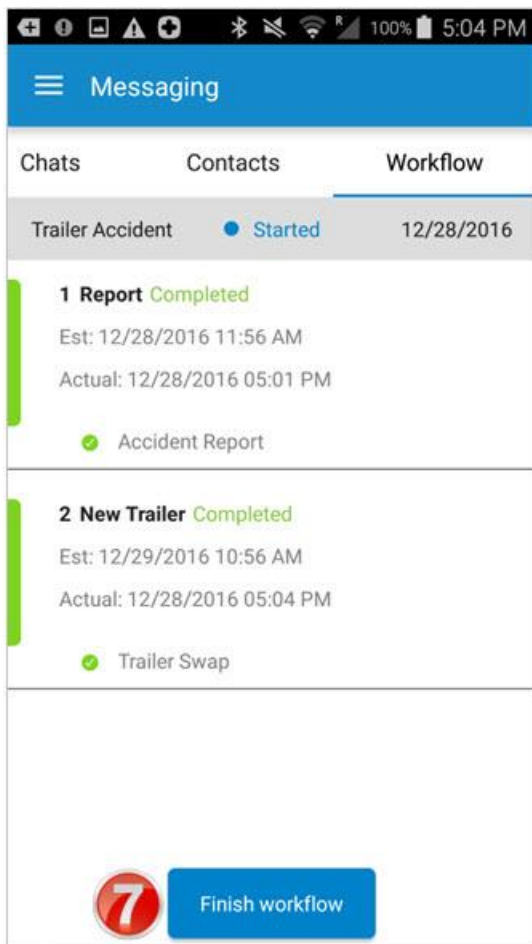


7. Once all of the tasks are marked “Completed,” tap **Finish workflow**.

When you finish your workflow:

8. The status changes from “Started” to “Finished.” Also:

- Your fleet manager is notified once the workflow is completed.
- The finished workflow remains visible in the **Workflow** tab until you receive another one.
- You can tap anywhere in each completed task to see a read-only copy of that completed form.



View Alerts

The **Alerts** screen shows a list of daily alerts that have been triggered.

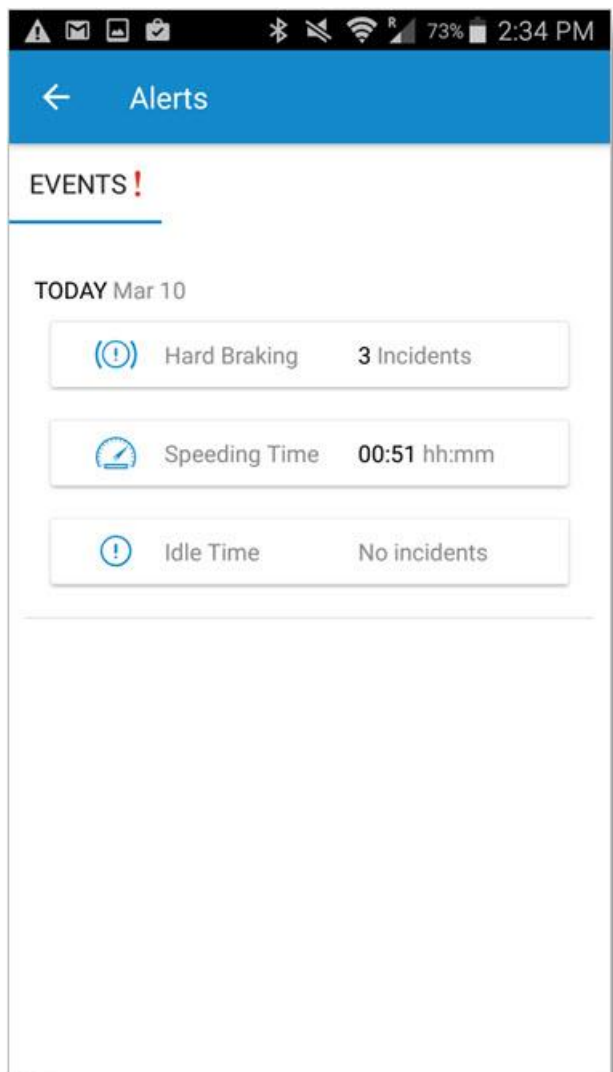
View Driving Events

You Fleet Manager can set thresholds to trigger alerts for the following driving actions:

- **Hard Braking:** A decrease in speed in a sudden deceleration (measured in a decrease in MPH/s).
- **Idling:** The number of seconds a vehicle is running (ignition on) before moving.
- **Speeding:** Your speed (in miles per hour).

Tap the **Alerts** icon in the upper right corner of the Dashboard.

The **Alerts** page displays. Tap **EVENTS** to see a listing of your driving events for each day.



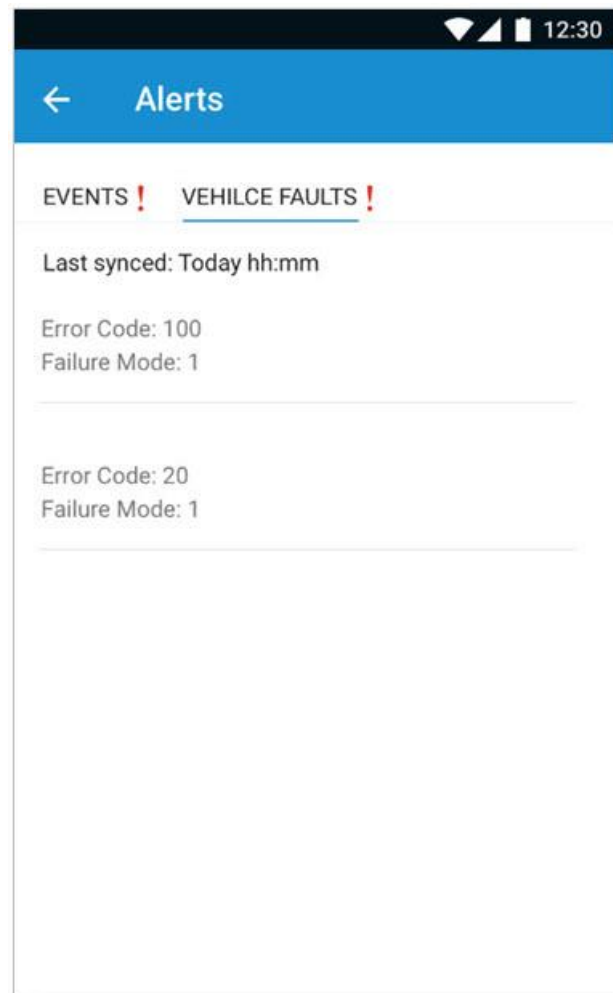
View Vehicle Faults

If your ELD records any vehicle faults, they display on the **VEHICLE FAULTS** page.

These are also sent to the DriverConnect portal.

Tap the **Alerts** icon in the upper right corner of the Dashboard.

The **Alerts** page displays. Tap **VEHICLE FAULTS** to see a listing of your vehicle's recorded faults.



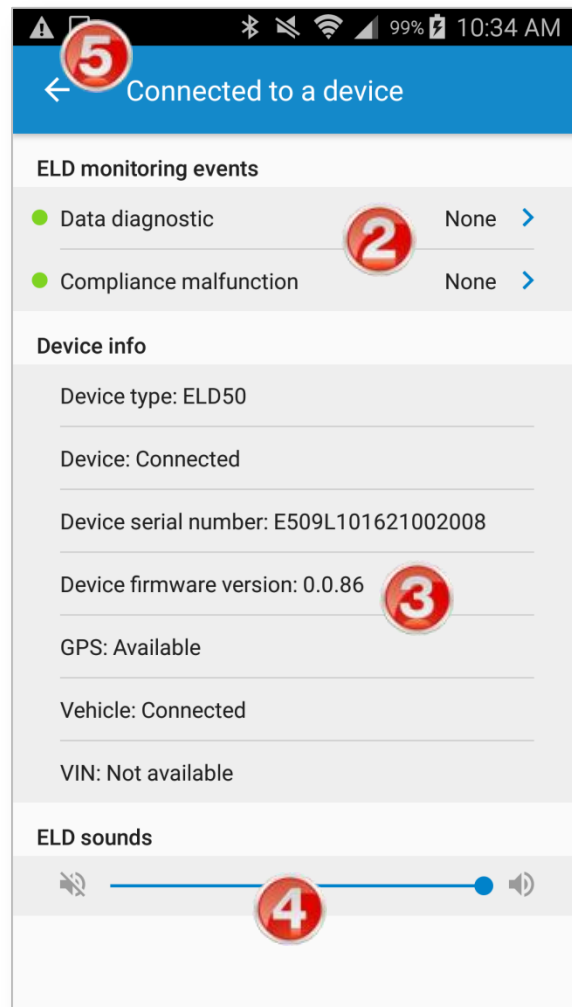
View ELD Information

To view current information about your ELD:

1. From the Dashboard, tap **Connected to Device**.

*The **Connected to a device** screen displays.*

2. Tap **Data diagnostic** or **Compliance malfunction** to view information about these events.
3. View additional information about the ELD.
4. Use the slider to control the volume of the ELD sounds.
5. Tap the back arrow to return to the Dashboard.



Change My Settings

You can change your personal information and (in some cases) your rule set and exemptions.

To access these sections, tap **Settings** from the Main Menu.

- **My Account**

Shows information about your company, yourself, and your subscription. See page 92.

- **Trip Info**

Allows you to enter information about your trip. See page 91.

- **Help**

Displays a list of available support channels. See page 94.

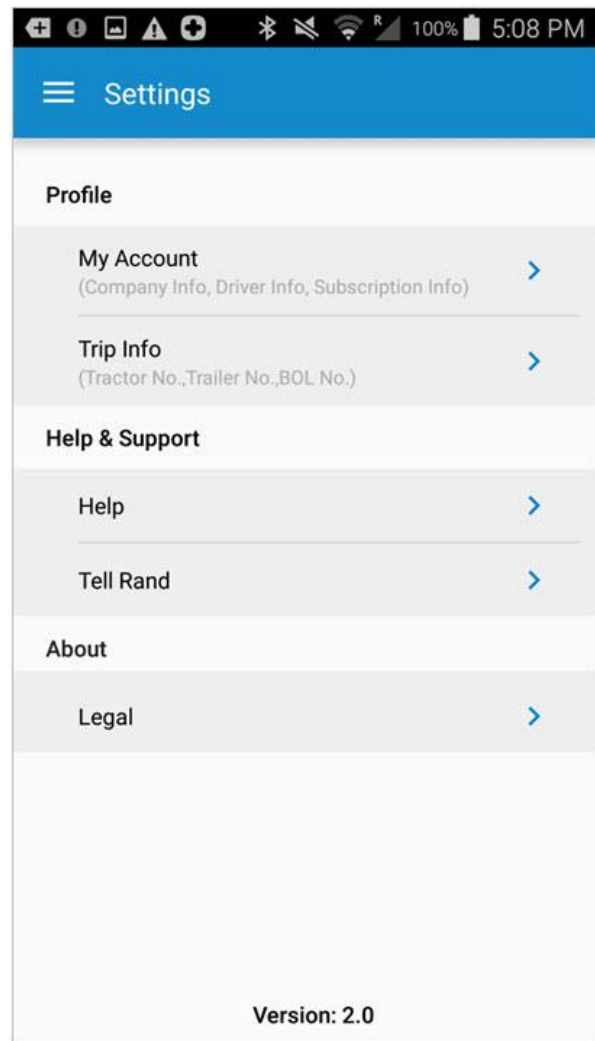
- **Tell Rand**

Allows you to send a message to the Rand McNally DriverConnect support team. See page 96.

- **Legal**

Displays legal information required by law, including safe driving practices.

- A **Software version number** displays at the bottom of the screen.



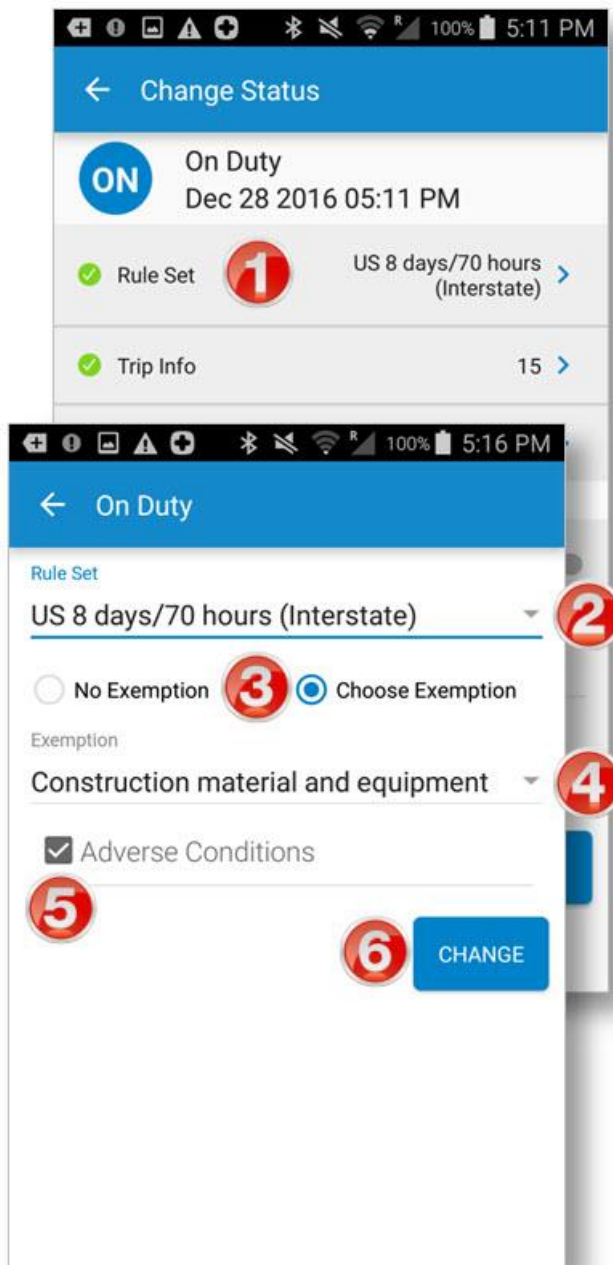
Change My Rule Set and Exemptions

In some cases, your rule set and exemptions are set by your fleet manager and cannot be changed in DriverConnect. If you are able to change it, you will see the Rule Set option available in the **Change Status** screen when you go On Duty.

To make changes:

1. Tap **Rule Set** on the **Change Status** screen.
2. Select a new rule set from the dropdown menu.
3. If you will be using an exemption, tap the **Choose Exemptions** radio button.
4. Select an exemption from the **Exemptions** dropdown menu.
5. Check the box by an exception you want to use, if applicable.
6. Tap **CHANGE**.

Your new rule set goes into effect the next time you go on duty.



Available Rule Sets and Exemptions

New rule sets and exemptions are added to DriverConnect frequently, and will be listed in the dropdown menu when the DriverConnect app is updated.

Rule Sets:

- USA 8/70 and 7/60
- Canada Cycle 1
- Alaska
- California (CA) Intrastate
- Florida 8/80 and 7/70 Intrastate
- Illinois
- New York
- Oregon 8/80 and 7/70 Intrastate
- Texas (TX) Intrastate
- Wisconsin 8/80 and 7/70 Intrastate
- Washington

Exemptions:

Rule Set	Available Exemptions
USA 8/70 USA 7/60	<ul style="list-style-type: none"> ▪ Passenger carrying ▪ Oilfield and gas operations ▪ Construction material & equipment ▪ Motion picture ▪ Non-Commercial operators <p><i>Exceptions:</i></p> <ul style="list-style-type: none"> ▪ Adverse driving condition ▪ 100-air mile exception (Short Haul)
Alaska 8/80 Alaska 7/70 (Intrastate)	<ul style="list-style-type: none"> ▪ Passenger Carrying <p><i>Exceptions:</i></p> <ul style="list-style-type: none"> ▪ Adverse conditions ▪ 100-air mile exception (Short Haul)
California (CA) Intrastate	<ul style="list-style-type: none"> ▪ Passenger carrying ▪ Oil and Gas ▪ Construction Material ▪ Agriculture (Farms) ▪ Utility service ▪ Motion pictures <p><i>Exceptions:</i></p> <ul style="list-style-type: none"> ▪ Adverse conditions ▪ 100-air mile exception (Short Haul)

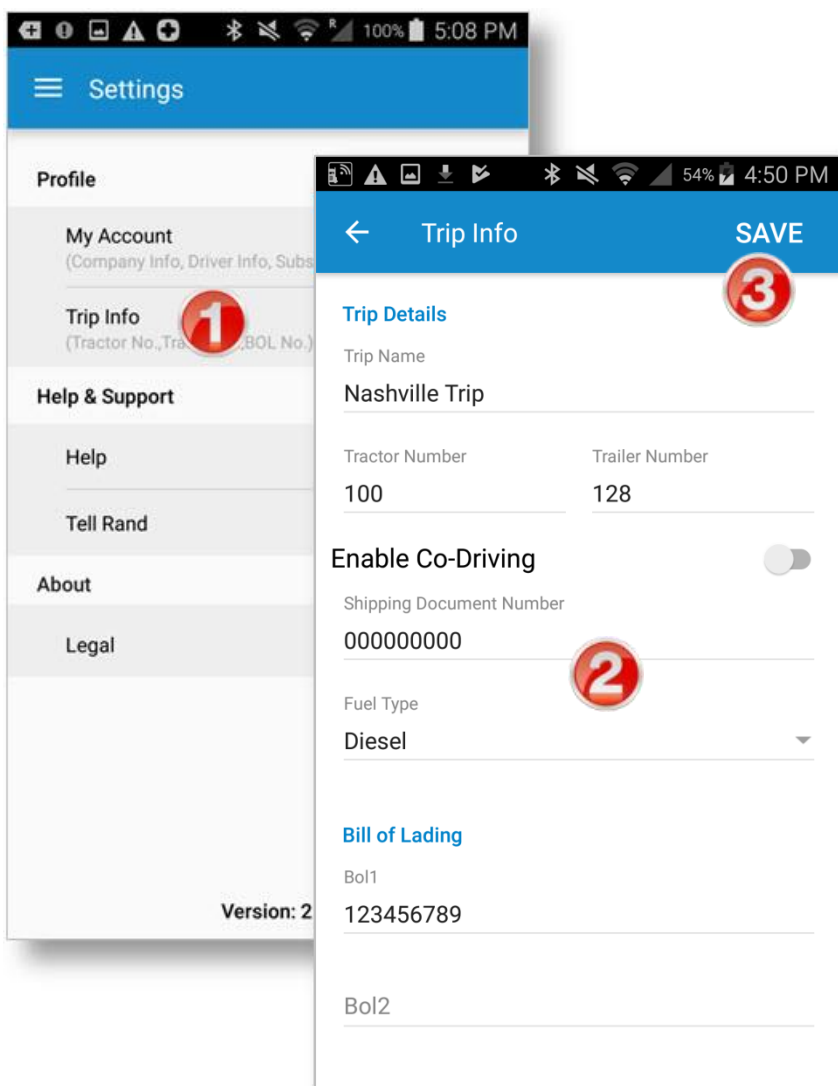
Rule Set	Available Exemptions
Florida 8/80 Florida 7/70 (Intrastate)	<ul style="list-style-type: none"> ▪ Passenger Carrying <i>Exceptions:</i> <ul style="list-style-type: none"> ▪ Adverse conditions ▪ 150 Air Mile Radius
Illinois 7/70 (Intrastate)	<ul style="list-style-type: none"> ▪ Passenger Carrying ▪ Agricultural Operations
New York (Intrastate)	<ul style="list-style-type: none"> ▪ Tow Truck Operations ▪ Utility Vehicle ▪ Agricultural Operations
Oregon 8/80 Oregon 7/70 (Intrastate)	<ul style="list-style-type: none"> ▪ Passenger Carrying <i>Exceptions:</i> <ul style="list-style-type: none"> ▪ Adverse conditions ▪ Non-commercial operators
Texas (TX) Intrastate	<ul style="list-style-type: none"> ▪ Passenger carrying ▪ Farm labor ▪ Construction Material & Equip. <i>Exceptions:</i> <ul style="list-style-type: none"> ▪ Adverse driving condition ▪ 150 air-mile exception (Short Haul)
Washington 7/90 Washington 6/80 (Intrastate)	<ul style="list-style-type: none"> ▪ Agricultural Operations

Rule Set	Available Exemptions
Wisconsin 8/80 Wisconsin 7/70 (Intrastate)	<ul style="list-style-type: none"> ▪ Passenger Carrying <i>Exceptions:</i> <ul style="list-style-type: none"> ▪ Adverse conditions

Change My Trip Information

Before you drive, you can set information about your vehicle and your cargo. The Trip Info setting allows you to set your Tractor Number, Trailer Number, and up to 5 Bills of Lading (BOL).

You can change this information at any time.



1. Tap **Trip Info** from the **Settings** screen.

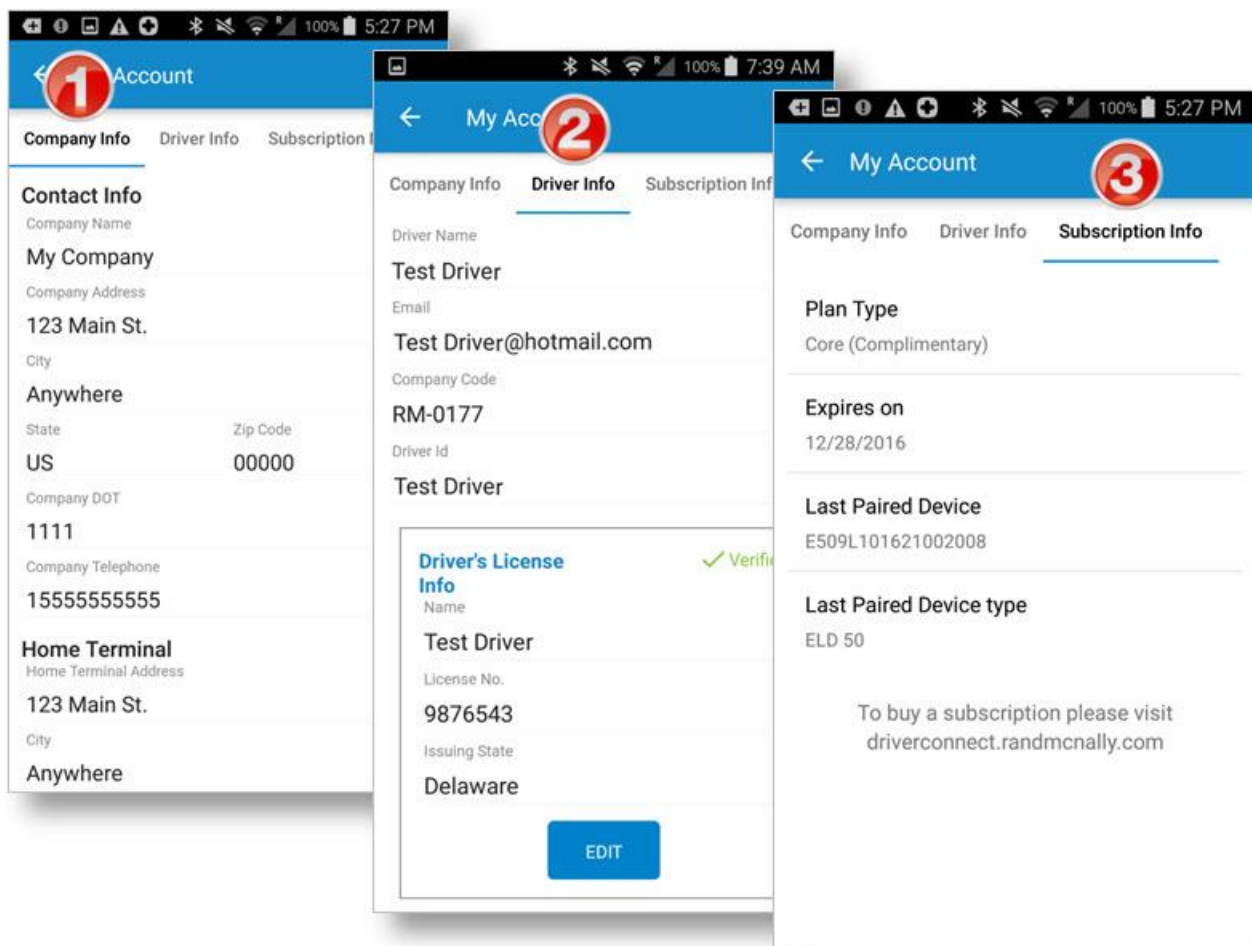
2. Enter information into the fields, as needed.

3. Tap **SAVE**.

View My Account Information

In the **Settings** screen, tap **My Account** to view your information:

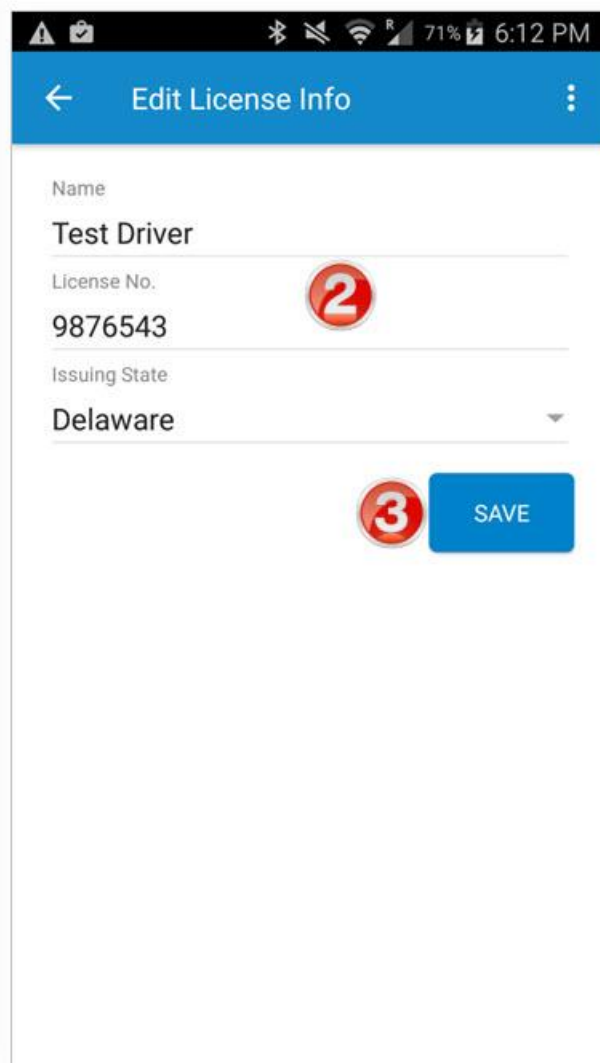
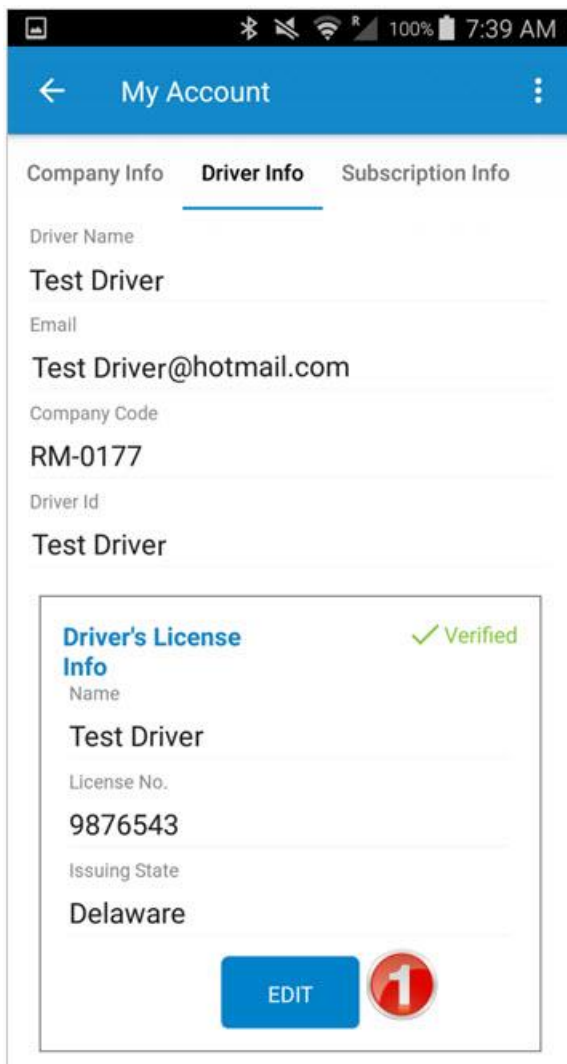
1. Information about your company displays on the **Company Info** tab. Only fleet managers can edit this information.
2. Information about you displays on the **Driver Info** tab. You can edit your profile in the DriverConnect Portal. Tap **EDIT** to change your Driver's License information. See below.
3. Your most recent ELD serial number and type, as well as your company's plan information, display in the **Subscription Info** tab.



Change Driver's License Information

On the **Driver Info** tab, you can edit your Driver's License information.

1. Tap EDIT in the Driver's License Info section.
2. Make changes on the Edit License Info page.
3. Tap SAVE.



Find Help

Troubleshoot Common Problems

DriverConnect App

I do not have an ELD yet. Can I still use the DriverConnect app?

Yes! In the setup process, you will need to tap **Setup Later**, and then tap **Continue without an ELD device**. You can still use some features of the DriverConnect app.

ELD 50

My ELD 50 and the DriverConnect app on my Android™ device do not pair using Bluetooth®. How do I fix this?

Please power off and power on the ELD 50 and Android™ device. If you're still unable to pair, uninstall the Rand McNally DriverConnect app from the application manager (available by tapping settings icon), and then reinstall it. (Uninstalling the app will result in loss of data.)

DC 200

My DC 200 and the DriverConnect app on my Android™ device do not pair using Bluetooth®. How do I fix this?

Please power off and power on the DC 200 and Android™ device. If you're still unable to pair, uninstall the Rand McNally DriverConnect app from the application manager (available by tapping settings icon), and then reinstall it. (Uninstalling the app will result in loss of data.)

The DC 200 is unable to establish an internet connection during setup.

The DC 200 establishes a cellular connection. Make sure that the DC 200 is not obstructed, and that you are within range of a cell tower.

Do I need to plug in more than one cable on a DC 200S?

No, the cable included in the DC 200™ S box will plug into the truck's diagnostic port and also into the DC 200™ S, powering both the DC 200™ S and the TND™ 740 when the DC 200™ S is on the suction cup mount. There is no need to use the vehicle "cigarette lighter" charger to power the TND™ 740.

Tell Rand

Contact Rand McNally Support:

From the DriverConnect App:

- Tap the **Main Menu** button, and then tap **Settings**.
- Tap the **Tell Rand** link
- Type your message and tap **SEND**.

By email:

- Send a message to DriverConnectSupport@randmcnally.com

On the web:

- Visit <http://www.randmcnally.com/support>

Index

- Account Information, 91
- Alerts, 81
 - Driving Events, 81
 - Vehicle Faults, 82
- Bill of Lading, 31, 90
- Buffered Data, 28
- Co-Driver, 48
 - Assign Records, 50
 - Set Up, 48
- Dashboard, 22, 23, 24, 25
- Driving, 33, 64
- Driving Events, 81
- Duty Status, 25, 29
 - Driving, 33
 - Line 5, 38
 - Off Duty, 35
 - On Duty, 30
 - Personal Conveyance, 38
 - Sleeper Berth, 34
 - Yard Move, 36
- DVIR, 24, 53, 54
 - Certify Defects, 59
 - New, 55
 - Post-Trip, 35
 - Pre-Trip, 31
 - View Existing, 58
- Firmware, 20
- Forgot Company ID, 19
- Forgot Password, 19
- Forms, 76
 - Receive, 76
 - Send, 77
- Fuel Purchase, 65
 - Add, 66
 - Add Receipt, 66, 67
 - Delete, 68
 - Edit, 67
- Gauges, 64
- Hour of Service, 24, 39
- Inspection Mode, 60
- LEO, 60
- Log In, 15
- Log Out, 26
- Logbook, 24, 39
 - Accept/Reject Edits, 44
 - Certify a Log, 43
 - Edit a Log, 41
 - Email Example, 47
 - Log Detail, 40
 - Send Log, 46
- Main Menu, 26
- Messages, 69
 - Contacts, 71
 - Delete Group, 75
 - Groups, 72, 74
 - Send and Receive, 70
- New Account, 9, 12
- New ELD, 18
- Portal, 5, 6, 14, 32, 33, 43, 44, 57, 82, 91
- Rule Set, 25, 85
 - Available, 86
 - Exemptions, 86, 87
- Settings, 84
- Subscription Information, 91
- Timers, 23
- Trip Information, 31, 32, 90
- Troubleshooting, 93
- Unassigned Driving, 52
- View, 9, 27
- Waiting Time, 35
- Workflows, 78
 - Finish, 80
 - Multiple Forms, 79

FCC Compliance Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and may cause harmful interference to radio communications if not installed and used in accordance with the instructions. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet that is on a different circuit from the device.
- Consult the dealer or an experienced radio/TV technician for help.

Notice: changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

IC Compliance Statement

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause interference, and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

IC attestation de conformité

Le présent appareil est conforme aux CNR d'Industrie Canada Applicables aux appareils radio exempts de licence.

L'exploitation est autorisée aux deux conditions suivantes :

(1) l'appareil ne doit pas produire de brouillage,

et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre dispositif.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Warnings, End-User License Agreement, and Warranty

This equipment complies with FCC & ISED (IC) radiation exposure limits set forth for an uncontrolled environment and meets the 47 CFR 2.1091 & RSS-102 of the FCC & ISED (IC) radio frequency (RF) Exposure rules. This equipment should be installed and operated keeping the radiator at least 20 cm or more away from person's body.

Safe Driving Practices

Always use your best judgment. Exercise caution and common sense when the vehicle is in motion. Do not become distracted by the vehicle while driving. Minimize the amount of time spent looking at the device while driving.

Do not input destinations, change settings, or access any functions requiring prolonged use of the device controls while driving. Pull over in a safe and legal manner before attempting such operations.

End-User License Agreement

Rand McNally hereby grants you ("User") a single-user non-exclusive, non-transferable license to use the Rand McNally tire pressure monitoring system (hereinafter referred to as the "product" (including software)) for User's own business or personal use and not for resale or sublicensing.

This product and the software incorporated in it and related documentation are furnished under license and may be used only in accordance with this license agreement. Except as permitted by such license, the contents of this product and software may not be disclosed to third parties, copied or duplicated in any form, in whole or in part, without the prior written permission of Rand McNally. This product and software contain proprietary and confidential information of Rand McNally and its licensors. Rand McNally grants User a limited license for use of this product and the software incorporated in the product for its normal operation. By using the product, User acknowledges that the product and software are the property of Rand McNally and its licensors and are protected by U.S. copyright, trademark and patent laws and international treaties.

THE USER MAY NOT:

Copy, loan or otherwise transfer or sublicense the product, its software or content.

Modify, or adapt the product in any way, or decompile, disassemble, reverse engineer or reduce to human readable form the product and software incorporated therein.

Alter, remove or obscure any copyright notice, trademark notice, or proprietary legend from the product, its software or content.

This license will terminate automatically if User fails to comply with any of the terms of this license and User agrees to stop using the product. Rand McNally may revise or update the product and is not obligated to furnish any revisions or updates to User.

WARNING: This product contains chemicals known to the State of California to cause cancer and/or other harm.

Warranty

RM Acquisition, LLC d/b/a Rand McNally warrants that the product, and the component parts thereof, will be free of defects in workmanship and materials for a period of one (1) year from the date of purchase. This warranty may be enforced only by the first consumer purchaser ("Customer"), provided that the product is utilized within the U.S.A. or Canada.

Rand McNally will, without charge, repair or replace (with a new or newly reconditioned unit), at its option, defective products or component parts. For repair or replacement of defective products, Customer must contact Rand McNally for return authorization and instructions. Customer will be required to provide proof of date of first Customer purchase, such as a duplicate copy of the original sales receipt, for the warranty to be valid.

The Customer must pay any initial shipping charges required to ship the product for warranty service, but the return charges will be at Rand McNally's expense, if the product is repaired or replaced under warranty.

Repairs or replacements have a 90-day warranty. If the product returned is still under its original warranty, then the new warranty is 90 days from the date of repair or replacement or to the end of the original one (1) year warranty, whichever is longer.

This warranty gives the Customer specific rights. Other rights may be available to Customer which vary from state to state.

Exclusions: This limited warranty does not apply: (1) to any product damaged by accident; (2) in the event of misuse or abuse of the product or as a result of unauthorized alterations or repairs; (3) if the serial number has been altered, defaced or removed; or (4) if the owner of the product resides outside of the U.S.A. or Canada.

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