

Phonak

Checklist

myPhonak app

Who is an ideal candidate for the **myPhonak app**?

Candidacy*

- An individual over the age of 16 years or an individual below the age of 16 years accompanied by a legal guardian
- Knows how to install and use smartphone apps
- Willing or interested in sending feedback about their listening experience
- Has Phonak Marvel (excluding Sky) or Audéo B-Direct hearing aids
- Interested in the availability of remote hearing aid adjustments (for Remote Support only)
- Willing to give consent to [the terms of use](#) and [privacy policy](#) (which includes the processing of personal data)

*If the majority of these criteria are not met, the individual may not be a good candidate for the myPhonak app.

Technical requirements

- Has an active e-mail address
- Has an Apple or Google play store account
- Has an iPhone 5s or newer or Android smartphone with an operating system of 6.0 or later
- Has access to Wi-Fi or 4G for audio/video conferencing (for Remote Support only)