



SOUNDGEAR

PHANTOM

OPERATIONS MANUAL



Rechargeable ITE (In-The-Ear)



Congratulations!

The hunt is over for the world's best hearing protection! When in the field or on the range, the gear you're sporting simply cannot fail. SoundGear Phantom delivers the performance and reliability top hunters and shooters demand, so you can take your game to the next level. It's hearing protection with stopping power!

- Automatically protect your ears from loud sounds and gun blasts.
- Hear conversations, game and environmental sounds with ease.

- Custom-molded to your ear for the most personalized fit.
- Stream calls, music or other audio wirelessly from your phone.
- One, overnight charge ensures you're powered all day long.

Included in the box:

- Phantom devices
- Charger
- Charging cord
- Power adapter
- Zipper case
- Lanyard
- Operations manual
- Hear Clear wax guards
- Cleaning brush



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SoundGear Features, Controls and Identification

Your SoundGear devices include:

- 1. Microphone
- 2. Rechargeable battery contact
- 3. Lanyard loop
- 4. Sound outlet
- 5. Multifunction button
- 6. Rotary volume control
- 7. Location of serial number



*Not actual size

Charger Features, Controls and Identification

1. Cleaning brush
2. Charging posts
3. Charging LEDs
4. On-board battery LEDs
5. Micro USB port



Pairing your SoundGear devices to your iOS device

1. Ensure the Bluetooth® setting is enabled on your iOS device. Within the Settings menu go to Bluetooth and toggle to On.
2. Locate, then tap the Settings icon on your iOS device.
3. Within the Settings menu go to Settings > Accessibility > Hearing Devices.
4. While the iOS device searches for the SoundGear devices, remove the devices from the charger. This will put the devices in pairing mode for 3 minutes after turning on.
5. If your SoundGear devices do not appear in the “Devices” list within 5–7 seconds, tap Accessibility in the upper left corner, then tap Hearing Devices.

Native iOS Controls

You are now ready to use your iOS device to adjust your SoundGear device.

To access the native iOS controls, triple click the **Home** button on your iOS device. From this screen you can adjust the volume or select a memory.

Right Volume/Left Volume allows you to increase and decrease **Microphone Level** for each SoundGear device individually.

Select any memory shown in the list to change the SoundGear device to that memory setting.

Pairing your SoundGear devices to your Android™ device

1. Locate, then tap the Settings icon on your device.
2. Select Bluetooth.
3. In this screen, if Bluetooth appears Off, change the setting to On. While the Android device searches for the SoundGear devices, remove the devices from the charger. This will put the devices in pairing mode for 3 minutes after turning on.
4. Tap the name of each SoundGear device to connect each SoundGear device to the Android device.

Mobile Phone Use

Your SoundGear devices are designed to work with a smartphone. When SoundGear devices are powered on and paired with an MFi-compatible iOS device or an ASHA-compatible Android device, incoming phone calls and other audio will route automatically to your SoundGear devices. When your SoundGear devices are not powered on, incoming calls route only to your smartphone.

iOS allows you to select a preference for how audio (call audio and media audio) is routed from your smartphone to your SoundGear devices.

Microphone Use while Streaming

When an audio stream starts, the microphones on your SoundGear devices will automatically mute. The microphone volume will go back to the previous settings when the audio stream stops. To modify the microphone volume while streaming, simply use rotary volume control on your SoundGear device. For iOS devices, you can also use the native iOS controls.

For any questions related to microphone function or control while streaming, please contact SoundGear Customer Support for assistance.

Charging Your SoundGear Devices



- Place your SoundGear devices in the charger with the charging contacts touching the charging posts
- Your SoundGear devices will turn off automatically and begin to charge
- Note: The LEDs corresponding to each SoundGear device:
 - Glowing Green = Charging
 - Solid Green = Fully Charged*
 - Blinking Red = Fault State – Remove from charger, wait until LED turns off and re-insert devices. If Fault State continues, call your SoundGear dealer or SoundGear Customer Support.
- Charging occurs with the lid open or closed

**If you are charging without the cord, the LEDs will turn off when charged, to save battery.*

- Your SoundGear devices will be completely charged in approximately 3 ½ hours
- It is safe to keep them in the charger after they are fully charged and any time that you are not wearing them
- If you will not be wearing your SoundGear devices for an extended period of time (i.e., weeks) remove the plug from the charger, remove the SoundGear devices from the charging posts and manually power the SoundGear devices off by pressing the push button for three seconds. You may store them in the charger reservoir or in the SoundGear carry case.
- Your SoundGear devices will automatically power on when removed from the charger
- When charging without the charger cord the LEDs will turn off when the SoundGear devices are fully charged
- To refresh LEDs when the charger is not plugged in, remove a SoundGear device from the charging posts for three seconds and then replace it in the charger (refresh lasts 10 seconds only – then LEDs will turn off again)

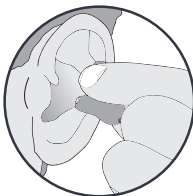
Charger On-Board Battery LEDs

- When charger is plugged in and fully charged = 4 solid LEDs will appear
- When charging without the cord the LEDs will turn off after 10 seconds
- To refresh LEDs, remove a SoundGear device from the charging post for three seconds and then replace it in the charger (refresh lasts 10 seconds only – then LEDs will turn off again)
 - 4 Solid > 75%
 - 3 Solid < 75%
 - 2 Solid < 50%
 - 1 Solid < 25%
 - 1 Blinking = Charge Low
- While charging the on-board battery with the provided cord, the 4 LEDs will be:
 - Glowing while charging

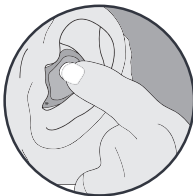
Insertion and Removal

To insert the SoundGear device:

1. Hold the SoundGear device with your thumb and forefinger on the outer edges of the case.
2. Tilt your hand slightly forward and gently insert the canal tip of the SoundGear device into your ear canal and rotate the SoundGear device backward. Softly press the SoundGear device into place with your fingertip.



1



2

To remove the SoundGear device:

Grasp the SoundGear device with your thumb and forefinger; gently rotate it as you pull outward.

Helpful Hints

- Minor irritation and/or inflammation may occur as your ear becomes accustomed to having an object in it; if so, please contact your SoundGear dealer or SoundGear Customer Support.
- If an actual allergic reaction occurs, alternative earmold materials are available; contact your SoundGear dealer or SoundGear Customer Support.
- Severe swelling, discharge from the ear, excessive wax or other unusual conditions warrant immediate consultation with a physician.

Power On & Off

ON - The SoundGear devices will power on automatically after removing them from the charger. There is a delay that allows time to insert your SoundGear device into your ear.

ON - If the SoundGear device is manually powered off, pressing the push button will power it on. The delay still exists to give you time to insert the SoundGear device into your ear.

OFF - The SoundGear devices will power off automatically when placed on the charging posts. Charging will proceed.

OFF - The SoundGear devices can be powered off manually by pressing and holding down the push button for three seconds.

Auto On/Off

Your SoundGear devices support the ability to automatically go into a low-powered state to conserve battery*. Place your SoundGear device on a flat, stable surface (e.g. a table) with the tip facing upwards and it will go into a low-powered state after about 15 minutes. To resume normal function, pick up your SoundGear device and place it in your ear.

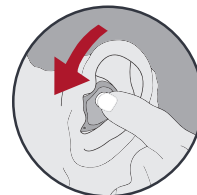
*Going into a low-powered state helps conserve battery consumption when used with rechargeable SoundGear devices that are charged on a daily basis.

Your SoundGear device will switch back on again. You may hear a tone indicating that your SoundGear device is powered on.

Rotary Volume Control

Your SoundGear device is equipped with a rotary volume control. To make volume adjustments, use your fingertip to rotate the volume control.

1. To make sounds louder, rotate the control forward, toward your nose.
2. To make sounds softer, rotate the control backwards, toward the back of your head.



Increase Volume



Decrease Volume

Volume Control Indicators

Your SoundGear devices are configured with audible indicators, which highlight the current volume position.

Volume Level	Tone
Volume Max	5 Short Beeps *****
Volume Step	One Short Beep •
Volume Min	1 Long Tone –

Battery Indicators

An indicator will sound when the battery voltage is low. You have approximately 30 minutes* of battery life remaining. An indicator may also sound just before the battery stops working.

**Actual time between low battery indicator and shut down will vary depending on environmental noise levels and your use of the product.*

Memory Change and Memory Indicators

Your SoundGear devices are configured with four memories.



You can access these memories by using the push button on your SoundGear device to increment through the memories.

You will hear an audible indicator when making a memory change, identifying which memory your SoundGear devices are in.

See table below for a description of the memories and the audible memory indicator.

Memory	Name	Memory indicator	Description
1	Outdoor + Max Wind	“ONE”	Normal use, outdoor or indoor
2	Max Protect + Max Wind	“TWO”	Increased compression for shooting
3	High Frequency Boost + Max Wind	“THREE”	Designed for individuals with existing high frequency hearing loss
4	Mute	“MUTE”	Mutes device microphones
	Streaming memory	none	Automatic memory when streaming starts (phone calls, music, etc)

SoundGear Device Care

Keep your SoundGear devices clean at all times. Heat, moisture and foreign substances can result in poor performance.

- After each use, clean over a soft cloth to prevent damage from a fall on a hard surface.
- Use the provided cleaning brush to clean debris from around the microphone and receiver.
- Never use water, solvents, cleaning fluids or oil to clean your SoundGear devices.

If needed, your SoundGear dealer or SoundGear Customer Support can provide further information on additional maintenance procedures for your SoundGear devices.

Helpful Hints

- Do not take apart your SoundGear devices or insert the cleaning tools inside them.
- When not in use, place SoundGear devices in charging case or carry case and store:

- In a dry, safe place
- Away from direct sunlight and heat to avoid extreme temperatures
- Safely out of reach from children and pets

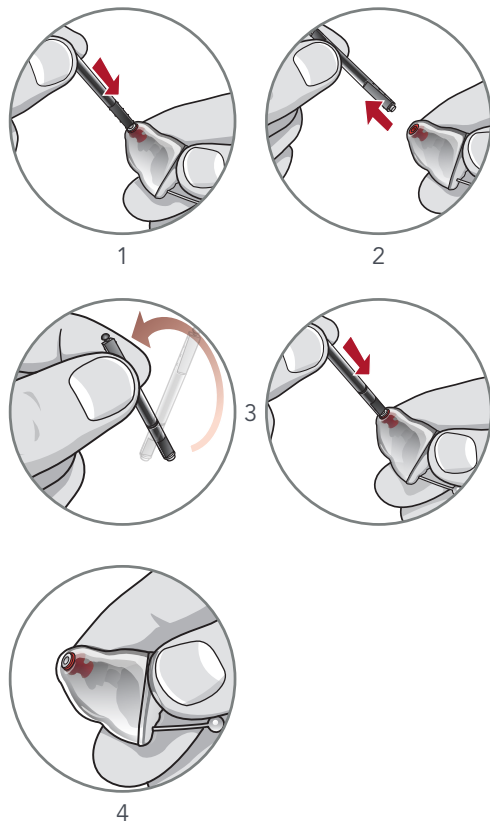
Hear Clear Receiver Wax Guards

SoundGear devices utilize disposable Hear Clear earwax protection. The innovative wax guards prevent earwax accumulation in the SoundGear device receiver.

When you need to replace your wax guards, please follow the instructions below.

1. Insert the empty end of the application stick straight into the used wax guard in the SoundGear device.
2. Pull **straight** out (do not twist) to remove used wax guard.
3. Use the opposite end of the stick to firmly insert the clean wax guard straight into the SoundGear device.
4. Pull **straight** out (do not twist) to remove the stick and discard.

See page 22



Custom Microphone Cover

The custom microphone cover protects the microphone from wax and debris. Your SoundGear dealer or SoundGear Customer Support will instruct you on maintenance of the microphone cover.

Service & Repair

If, for any reason, your SoundGear device does not operate properly, do NOT attempt to fix it yourself. Not only are you likely to violate any applicable warranties, you could easily cause further damage.

Should your SoundGear device fail or perform poorly, check the troubleshooting guide on page 25 for possible solutions.

If problems continue, contact your SoundGear dealer or SoundGear Customer Support for advice and assistance. Many common problems may be solved by your SoundGear dealer or SoundGear Customer Support.

Charger Care

- Keep your charger clean. Heat, moisture and foreign materials can result in poor performance.
 - Using the provided cleaning brush keep the charging posts clear of debris.
 - Do not use water, solvents or cleaning fluids to clean the charging posts.
 - Keep lid closed as much as possible to avoid dust and debris build up.
 - Store your charger in a clean and dry location, such as a dresser or shelf rather than the bathroom or kitchen.

Troubleshooting Guide

SYMPTOM	POSSIBLE CAUSES	SOLUTIONS
Not Loud Enough	Blocked microphone or receiver	Clean or replace wax guard as needed
	Debris buildup	Clean both microphone and receiver with brush
Inconsistent Performance	Blocked microphone or receiver	Clean or replace wax guard as needed
Unclear, Distorted Performance	Blocked microphone or receiver	Clean or replace wax guard as needed
	Defective SoundGear device	Contact your SoundGear dealer or SoundGear Customer Support
Dead	Charge required	Place in your charger until the LEDs stop blinking and become solid
	Blocked microphone or receiver	Clean or replace wax guard as needed

Charger Troubleshooting Guide

SYMPTOM	POSSIBLE CAUSES	SOLUTIONS
No LED indicator when SoundGear devices are inserted onto the charging posts	Incorrect orientation	Reposition your SoundGear devices on the post with the faceplate facing down on the charging post in charger reservoir. There is not a right and left post, your SoundGear devices will charge in either post.
	Dead charger battery	Connect the microUSB to your charger and plug it into the wall. The on-board battery LEDs will turn on for a few seconds to indicate connection to the power source. If they do not, contact your SoundGear dealer or SoundGear Customer Support.
Red blinking LED by charging posts	Fault occurred	Remove the SoundGear devices from the charging post, wait until the LED turns off, reinsert. If the red blinking LED persists, contact your SoundGear dealer or SoundGear Customer Support.
While charging cordless, no LEDs are illuminated	Power save mode	To refresh LEDs, remove a SoundGear device from the charging post for 3 seconds and then reposition the SoundGear devices on the charging post. Both the charging LEDs and the on-board battery LEDs will illuminate for 10 seconds.

Charger Troubleshooting Guide

SYMPTOM	POSSIBLE CAUSES	SOLUTIONS
SoundGear devices whistling in the charger	Incorrect orientation	Reposition your SoundGear devices on the post with the faceplate facing down on the charging post in charger reservoir. There is not a right and left post, your SoundGear devices will charge in either post.
	Dead charger battery	Connect the microUSB to your charger and plug it into the wall. The onboard battery LEDs will turn on for a few seconds to indicate connection to the power source. If they do not, contact your SoundGear dealer or SoundGear Customer Support.

NRR = 22dB

Peak Gain	30dB
Peak Output	90dB

Attenuation Data

Measurements were made according to American National Standards Institute Specifications ANSI S3. 19-1974.

Total Frequency (Hz)	Mean Attenuation (dB)	Standard Deviation (dB)
125	7.8	4.2
250	23.8	3.8
500	26.9	4.3
1000	29.0	3.7
2000	34.6	3.2
3150	39.5	4.5
4000	41.9	4.7
6300	41.7	3.3
8000	40.7	3.8

Noise Protection

The level of noise entering a person’s ear when the hearing protector is worn as directed, is closely approximated by the difference between the A-weighted environmental noise level and the NRR.

Example

- 1. The environmental noise level as measured at the ear is 140dB(A).
- 2. The NRR is 22 decibels (dB).
- 3. The level of noise entering the ear is approximately equal to [140dB(A) – 22dB] or 118dB(A).

Caution: For noise environments dominated by frequencies below 500 Hertz (Hz), the C-weighted environmental noise levels should be used.

Improper fit of this device will reduce its effectiveness in attenuating noise. Consult the enclosed instructions for proper fit.

Although hearing protectors can be recommended for protection against the harmful effects of impulsive noise, the Noise Reduction Rating (NRR) is based on the attenuation of continuous noise and may not be an accurate indicator of the protection attainable against impulsive noise such as gunfire.

LIMITED WARRANTY INFORMATION:

This Limited Warranty provided by Starkey Hearing Technologies, to you, the original purchaser of a SoundGear device, covers your new electronic hearing protection device when sold by an authorized Starkey Hearing Technologies dealer or via the website, www.soundgear.com. The duration of this Limited Warranty begins when you first take delivery of your hearing protection device from an authorized dealer or via the above website and ends twelve (12) months later ("warranty period").

In order to be eligible for service under this Limited Warranty you MUST register your device by emailing SoundGear at CustomerSupport@soundgearhearing.com. Serial number(s) on the device(s) and a copy of your receipt are required to verify the date of purchase.

LIMITATION ON DURATION OF IMPLIED WARRANTIES:

IMPLIED WARRANTIES, IF ANY, ARISING BY WAY OF STATE LAW, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND/OR ANY IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD. There is no warranty of any nature made by Starkey Hearing Technologies beyond this Limited Warranty. No person has authority to enlarge, amend or modify this Limited Warranty. Starkey Hearing Technologies is not responsible for any undertaking, representation, or warranty (written, express or implied) made by any Starkey Hearing Technologies dealer or other person beyond those expressly set forth in this Limited Warranty.

Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

WHAT THIS LIMITED WARRANTY COVERS:

This Limited Warranty covers only a "defect" in the workmanship performed and/or materials used to manufacture your hearing protection device. "Defect" means the failure of the workmanship performed and/or materials used to conform the device to Starkey Hearing Technologies design and manufacturing specifications and tolerances.

Your authorized Starkey Hearing Technologies dealer may have issued a warranty or service plan that goes beyond the provisions of this Limited Warranty. Please contact him or her for further information.

Starkey Hearing Technologies will either replace the hearing protection device or repair any covered defect in your device, provided that you deliver your device to one of Starkey Hearing Technologies authorized dealers or directly to Starkey Hearing Technologies in the manner described below. In addition, you must

notify the authorized dealer or Starkey Hearing Technologies of the defect during the warranty period and within thirty (30) days of discovering the defect. There will be no cost to you for Starkey Hearing Technologies repair or replacement of the device itself, but the dealer may charge a fee for services he or she provides. Performance of warranty repairs on your hearing protection device shall not extend the duration of the warranty period. Any repairs performed on your device after the warranty period has expired shall be considered "good will" repairs, which shall not alter the terms of this Limited Warranty.

HOW TO OBTAIN WARRANTY SERVICE:

Deliver your hearing protection device (at your expense) to the Starkey Hearing Technologies authorized dealer from whom you purchased it, or to Starkey Hearing Technologies, Repair Dept., 6700 Washington Ave. S., Eden Prairie, MN 55344. For additional information you may visit www.soundgear.com or email SoundGear at CustomerSupport@soundgearhearing.com.

WHAT THIS LIMITED WARRANTY DOES NOT COVER:

Batteries; accessories; or damage to your hearing protection device caused by misuse or neglect, accident, unauthorized alteration or failure to provide reasonable and necessary maintenance and cleaning.

DISCLAIMER OF CONSEQUENTIAL AND INCIDENTAL DAMAGES:

THE PURCHASER SHALL NOT BE ENTITLED TO RECOVER FROM STARKEY HEARING TECHNOLOGIES ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES RESULTING FROM ANY DEFECT IN THE HEARING PROTECTION DEVICE, INCLUDING BY WAY OF EXAMPLE ONLY, EXPENSES TO DELIVER THE DEVICE TO AN AUTHORIZED STARKEY HEARING TECHNOLOGIES DEALER OR TO STARKEY HEARING TECHNOLOGIES, HOTEL ROOMS OR LOST WAGES. THIS EXCLUSION AND DISCLAIMER OF CONSEQUENTIAL AND INCIDENTAL DAMAGES SHALL BE DEEMED INDEPENDENT OF, AND SHALL SURVIVE, ANY FAILURE OF THE ESSENTIAL PURPOSE OF ANY REMEDY OF THIS LIMITED WARRANTY.

Some states do not allow the exclusion or limitation of consequential or incidental damages, so the above exclusions may not apply to you.

YOUR LEGAL REMEDIES:

THIS LIMITED WARRANTY DOES NOT "EXTEND TO FUTURE PERFORMANCE." ANY ACTION TO ENFORCE THIS LIMITED WARRANTY OR ANY IMPLIED WARRANTIES MAY AND SHALL NOT BE COMMENCED MORE THAN 90 DAYS AFTER THE EXPIRATION OF THE WARRANTY PERIOD. THE PERFORMANCE OF REPAIRS SHALL NOT SUSPEND THIS LIMITATIONS PERIOD FROM EXPIRING. UNDER NO CIRCUMSTANCES SHALL STARKEY HEARING TECHNOLOGIES BE OBLIGATED TO REFUND ALL OR ANY PART OF THE PURCHASE PRICE OF THE HEARING PROTECTION DEVICE. Some States do not allow the reduction in the limitation period, so the above reduction in the limitation period may not apply to you.

This warranty gives you specific legal rights. You may also have other rights, which vary from State to State.

This warranty is valid only in the United States.

Safety Information

SoundGear is designed to comply with the most stringent Standards of International Electromagnetic Compatibility. However, it is still possible that you may experience interference caused by power line disturbances, airport metal detectors, electromagnetic fields from other medical devices, radio signals and electrostatic discharges.

If you use other medical devices or wear implantable medical devices such as defibrillators or pacemakers and are concerned that SoundGear might cause interference with your medical device, please contact your physician or the manufacturer of your medical device for information about the risk of disturbance.

SoundGear should not be worn during an MRI procedure or in a hyperbaric chamber.

SoundGear is not formally certified to operate in explosive atmospheres that may be found in coal mines or certain chemical factories.

SoundGear and charger should be stored within the temperature and humidity ranges of -10°C (14°F) to +45°C (113°F) and 10%-95% rH.

The charging temperature range is between 0°C (32°F) and 40°C (104°F).

SoundGear is designed to operate beyond the range of temperatures comfortable to you, from very cold up to 40°C (104°F).

CAUTION: If the charger is hot, do not touch it until cool. If the product is not working, do not disassemble. Due to a shock hazard, please send in for repair. Keep out of reach from children. Do not ingest anything in the package, including desiccant, cleaning tool, etc. Any cords and AC adapters must be approved or listed by a Nationally Recognized Testing Laboratory.

International Use

SoundGear is approved to operate at a radio frequency specific to your country or region and might not be approved for use outside your country or region. Be aware that operation during international travel may cause interference to other electronic devices, or other electronic devices may cause interference to SoundGear.

SoundGear should not be used on aircraft unless specifically permitted by flight personnel.

We are required by regulations to provide the following warnings:

WARNING: Use of wireless SoundGear directly next to other electronic equipment should be avoided because it could result in improper performance. If such use is necessary, note as to whether SoundGear and the other equipment are operating normally.

WARNING: Use of accessories, components or replacement parts other than those provided by the manufacturer could result in increased electromagnetic emissions and decreased electromagnetic immunity and could result in degradation of performance.

WARNING: If Portable Radio Frequency communications equipment is used closer than 30 cm (12 inches) from SoundGear, degradation of the performance of SoundGear could result. If this occurs, move away from the communications equipment.

DO NOT OPEN SOUNDGEAR OR CHARGER, NO USER-SERVICEABLE PARTS INSIDE

The Starkey Hearing Technologies Charger has a rating of IP 5X per IEC 60529. This means that the Starkey Hearing Technologies Charger is protected from dust.

The service life of the Starkey Hearing Technologies Charger is 3 years.

WIRELESS TECHNICAL DESCRIPTION

SoundGear contains a radio transceiver utilizing Bluetooth Low Energy wireless technology operating in the 2.4-2.4835 GHz frequency band with a maximum effective radiated power of -4 dBm using GFSK transmission modulation. The receiver section of the radio has a bandwidth of 1.5 MHz.

SoundGear has been tested to, and has passed, the following emissions and immunity tests:

- IEC 60601-1-2 radiated emissions requirements for a Group 1 Class B device as stated in CISPR 11.
- RF radiated immunity at a field level of 10 V/m between 80 MHz and 2.7 GHz as well as higher field levels from communications devices as stated in Table 9 of IEC 60601-1-2.
- Immunity to power frequency magnetic fields at a field level of 30 A/m.
- Immunity to ESD levels of +/- 8 kV conducted discharge and +/- 15 kV air discharge.

The Starkey Hearing Technologies Charger has been tested to, and has passed the following emissions and immunity tests:

- IEC 60601-1-2 radiated and conducted emissions requirements for a Group 1 Class B device as stated in CISPR 11.
- Harmonic distortion and voltage fluctuations affecting the power input source as stated in Table 2 of IEC 60601-1-2.
- RF radiated immunity at a field level of 10 V/m between 80 MHz and 2.7 GHz as well as higher field levels from communications devices as stated in Table 9 of IEC 60601-1-2.
- Immunity to power frequency magnetic fields at a field level of 30 A/m.
- Immunity to ESD levels of +/- 8 kV conducted discharge and +/- 15 kV air discharge.
- Immunity to Electrical fast transients on the power input at a level of +/- 2 kV at a 100 Hz repetition rate.
- Immunity to Surges on the power input of +/- 1 kV line to line.
- Immunity to conducted disturbances induced by RF fields on the power input as stated in Table 6 of IEC 60601-1-2.
- Immunity to voltage dips and interruptions on the power input as stated in Table 6 of IEC 60601-1-2.

REGULATORY NOTICES

FCC ID: EOA-24LIVIOITEL (left), EOA-24LIVIOITER (right)
IC: 6903A-24LIVIOITEL (left), 6903A-24LIVIOITER (right)

FCC NOTICE

This device complies with part 15 of the FCC rules and with ISED Canada's license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation of the device.

Note: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

Hereby, Starkey Hearing Technologies declares that SoundGear is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. A copy of the Declaration of Conformity can be obtained from the addresses below or from docs.starkeyhearingtechnologies.com

Starkey Hearing Technologies

6700 Washington Ave. South
Eden Prairie, MN 55344 USA 



Starkey Laboratories (Germany) G.m.b.H.
Weg beim Jäger 218-222
22335 Hamburg
Germany

Class II Device



Waste from electronic equipment
must be handled according to
local regulations



Consult Operations Manual



INSTRUCTIONS FOR DISPOSAL OF OLD ELECTRONICS

Starkey Hearing Technologies encourages, the EU requires, and your local community laws may require, that your SoundGear devices and charger be disposed of via your local electronics recycling/disposal process.

The instructions below are provided for the benefit of disposal/recycling personnel. Please include this manual when disposing of your SoundGear devices and/or charger.

FOR DISPOSAL/RECYCLING PERSONNEL ONLY

These products contain Lithium Ion Polymer batteries. For instructions on removing the battery from the SoundGear device, please visit docs.starkeyhearingtechnologies.com. To remove the battery from the SoundGear Charger:

- Remove the four skid pads on the bottom of the charger base to access fasteners.
- Remove fasteners using a Phillips head screwdriver.
- Disassemble the charger base from the bezel to expose the battery cell.
- Cut the THREE battery wire leads ONE AT A TIME close to the battery cell to avoid shorting.
- Pry battery from base using a wide flat blade making sure not to puncture the battery cell.

YOUR SOUNDGEAR

This hearing protection instrument is a reusable, level-dependent earplug, classified as a Class II Personal Protective Device. It is intended for use in a wide variety of conditions and settings, and is designed to provide protection from loud, continuous noise and impulse sounds such as factory noise, farm machinery, gun shots and more.

To ensure that you receive benefit from your instrument(s), please read this manual carefully, and follow all instructions provided here and/or by your hearing professional.

It is vital that you wear your instrument(s) at all times when using or near firearms, power tools or loud industrial machinery. Proper use will greatly reduce but not eliminate the risk of damage to your hearing as a result of exposure to noise that exceeds 85dB.

Hearing loss can occur for a variety of reasons, including disease, certain medications, the natural aging process and exposure to loud noise.

Periodic evaluations by a licensed hearing professional are recommended to monitor any changes in your hearing, or any time you feel your hearing has been compromised.

This image shows a blank sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

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SOUNDGEAR

SoundGear - Eden Prairie, MN

www.SoundGear.com

800.769.8605



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