### Maestro Glass Kettle

User Guide



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## Important instructions – retain for future use.

تأكد من تفهم احتياطات السلامة المذكورة اعلاه

請務必理解上述的安全預防措施。

Assurez-vous que les précautions ci-dessus relatives à la sécurité sont bien comprises

Versichern Sie sich, dass die obenstehenden Sicherheitsmaßnahmen Verstanden werden

Βεβαιώνετε πως οι παραπάνω προφυλάξεις ασφαλείας γίνονται κατανοητές

Pastikan bahwa tindakan-tindakan keselamatan seperti di atas dimengerti anda

Accertatevi che le suddette norme di sicurezza siano comprese a dovere

上記の注意事項をよくお読みになり、安全を御確認ください

Уверете се дека погоре споменатите мерки на претпазливост се добро разбрани

Asegúrese de que las precauciones de seguridad precedentes sean bien comprendidas

کاری بکنید که احتیاطهای بالا حتماً درك بشوند

ต้องแน่ใจว่า ข้อควรระวังเรื่องความปลอดภัยข้างต้น เป็นที่เข้าใจกันดี

Yukarda belirtilen güvenlik önlemlerinin anlaşıldığından emin olunuz

Xin kiểm chắc rằng những biện pháp làm an toàn kể trên được hiểu rõ

## Sunbeam's Safety Precautions

#### SAFETY PRECAUTIONS FOR YOUR KETTLE.

- Always operate the kettle on a flat, level surface and do not operate unless the element is fully immersed.
- Boiling water will scald. Do not leave a boiling or hot kettle near or where children may touch it.
- Do not leave the power cord near the edge of a bench top where children may touch or pull it.

- Boiling water may be ejected, if overfilled.
- Do not open lid while water is boiling.
- Do not operate the kettle without water.
- Always turn the power off and unplug the cord while the kettle is NOT in use.
- Your Kettle must only be used with the power base supplied.
- Do not move kettle while switched on.
- Avoid spillage on the connector power base

Sunbeam is very safety conscious when designing and manufacturing consumer products, but it is essential that the product user also exercise care when using an electrical appliance. Listed below are precautions which are essential for the safe use of an electrical appliance:

- Read carefully and save all the instructions provided with an appliance.
- Always turn the power off at the power outlet before you insert or remove a plug. Remove by grasping the plug - do not pull on the cord.
- Turn the power off and remove the plug when the appliance is not in use and before cleaning.
- Do not use your appliance with an extension cord unless this cord has been checked and tested by a qualified technician or service person.
- Always use your appliance from a power outlet of the voltage (A.C. only) marked on the appliance.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- The temperature of accessible surfaces may be high when the appliance is operating. Even after use, the heating element surface is subject to residual heat.
- Never leave an appliance unattended while in use.

- This appliance has been designed to boil quality drinking water. Do not use the kettle for any other purposes; including boiling any other liquids.
- Any misuse of this product may lead to potential injury.
- Do not place an appliance on or near a hot gas flame, electric element or on a heated oven.
- Do not place on top of any other appliance.
- Do not let the power cord of an appliance hang over the edge of a table or bench top or touch any hot surface.
- Do not operate any electrical appliance with a damaged cord or after the appliance has been damaged in any manner. If damage is suspected, return the appliance to the nearest Sunbeam Appointed Service Centre for examination, repair or adjustment.
- For additional protection, always use a residual current device (RCD) with a tripping current not exceeding 30mA in the electrical circuit supplying power to your appliances.
- Do not immerse the appliance in water or any other liquid unless recommended.
- Appliances are not intended to be operated by means of an external timer or separate remote control system.
- This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels and other residential type environments; bed and breakfast type environments.

If you have any concerns regarding the performance and use of your appliance, please visit the Sunbeam website or contact the Sunbeam Consumer Care Line. Ensure the above safety precautions are understood.

## Features of your Maestro Glass Kettle



- 1. Spout
- Removable limescale filter (behind spout)
   Keeps the water clean of any foreign matter and is removable.
- 3. Hinged locking lid Opens at the push of a button for one-handed use and easy filling at the tap.
- **4. 1.7 Litre Dual Shield glass kettle**One boil prepares enough water for 7 standard cups of tea.
- 5. Handle
- 6. On/off switch
- 7. 360° rotational power base with cord storage

Excess cord can be wound around the cord storage facility underneath the power base.

# The Dual Shield Construction of your Maestro Glass Kettle

A polycarbonate wall encloses the glass kettle and offers additional benefits to the Sunbeam Maestro Glass Kettle.

The Dual Wall Insulation offers an extra layer of heat insulation to keep water hotter for longer. The Dual Wall Protection enables better resistance to knocks and bumps.

The Dual Wall Heat Resistance reduces the external surface temperature of the kettle body.

## Using your Kettle

#### Before using your kettle

It is recommended that you clean your kettle before use by filling the kettle with water up to the maximum level indicator, boil and discard.

#### Using your kettle

- 1.To fill the kettle, remove it from the power base and lift the lid. Alternatively, the kettle may be filled through the pouring spout.
- 2. Fill the kettle with the desired amount of water. Always fill the kettle between the minimum and maximum marks. Too little water will result in the kettle switching off before the water has boiled.

**NOTE:** Do not fill the kettle over the maximum level, as water may spill out of the spout when boiling.

- 3. Push the lid closed firmly until it locks into position.
- 4. Place the kettle on the power base and connect the plug into a 230-240v power outlet. Turn the power ON.
- Press the ON/OFF button downwards at the base of the kettle. The kettle will switch off automatically once the water has boiled.

**NOTE:** Ensure that the ON/OFF switch is clear of obstructions and the lid is firmly closed. The kettle will not turn off if the ON/OFF switch is constrained or if the lid is left open. Do not remove the kettle from the power base while water is heating. You cannot switch on the kettle immediately after a boil cycle. There is a minimum 6-second break between cycles.

6. Lift the kettle from the power base and pour the water.

**NOTE:** Use caution when pouring the water from your kettle, as boiling water will scald.

7.The kettle may be stored on the power base while not in use. The kettle will not re-boil until the ON/OFF switch is pressed downward.

**NOTE:** Ensure the power is turned off at the power outlet when the kettle is not in use. Should you accidentally allow the kettle to operate without water, boil-dry protection will automatically switch it off. If this occurs, allow the kettle to cool before filling with cold water and re-boiling.

#### **Cord Storage Facility**

Excess cord can be stored by winding the cord around the storage facility underneath the power base.

## Sunbeam's 3-Way Safety System

Our 3-Way Safety System ensures that your kettle will:

#### 1. Automatically switch off after boiling

For convenience, safety and energy efficiency, your Sunbeam kettle will automatically switch off after boiling.

#### 2. Cut-out for boil-dry protection

If the kettle is operated without water, it will automatically cut-out, preventing any damage to the element.

If this occurs, allow the kettle to cool before filling with cold water and re-boiling.

#### 3. Shut-down in case of overheating

In the event of overheating, the kettle will automatically shut down to prevent further damage. Should this occur, take your kettle to a Sunbeam Service Centre or Appointed Service Agent.

## Care and Cleaning

Always disconnect the kettle from the power outlet before cleaning.

Never immerse the kettle switch area, cord or power base in water, or allow moisture to come into contact with these parts.

#### **Descale Your Kettle Regularly**

Mineral deposits in tap water solidify when the water is heated; lime scale may be white, coloured, even rusty-looking and is normally visible but phosphate scale isn't generally visible although may cause the water to appear cloudy when heated. This may cause the interior of the water gauge to discolour, cause overheating, trigger the boil-dry cut-out mechanism or even reduce the kettle's life.

Even in soft water areas it is important to descale your kettle regularly to help maintains its lifecycle.

**NOTE:** Failure to descale products regularly can be deemed as negligent handling and any faults caused by mineral build up will not be covered by the Sunbeam 12 Month Guarantee.

To remove this build-up, use Sunbeam Liquid Descaler, a simple to use, non-toxic cleaner available from Sunbeam Appointed Service Agents.

#### Alternatively:

- 1. Fill the kettle with 1 cup of white vinegar and the remainder with water and allow to stand overnight. DO NOT BOIL.
- Empty the solution from the kettle. Any stains remaining inside the spout can be removed by rubbing with a damp cloth.

Fill the kettle with clean water, bring to boil and then discard the water. Repeat and the kettle will then be ready to use.

#### To clean the exterior

The plastic surface may be wiped over with a damp cloth and polished with a soft dry cloth.

To prevent damage to the appliance do not use alkaline cleaning agents when cleaning, use a soft cloth and a mild detergent.

#### To clean the mesh filter

**CAUTION:** Before removing or refitting the filter, switch off the kettle and empty it. Allow it to cool completely, then unplug the power base from the main supplied socket. Never operate the kettle without the filter fitted.

Open the lid. Grasp the top of the mesh filter and pull upwards to remove. Wash in warm soapy water and dry thoroughly before replacing in the kettle.

#### Cleaning the concealed heating element

This kettle features a non-corrosive stainless steel heating element. Over time, scale may build up on the concealed element inside the kettle, causing discolouration that may have the appearance of rust. Be assured this is not rust. If this occurs clean with a Scotchbrite scourer or similar and a suitable abrasive cleaning cream. Rinse and clean throughly with tap water before using your kettle again.



This Sunbeam product is covered by a 12 month replacement or repair warranty, which is in addition to your rights under the Australian Consumer Law (if your product was purchased in Australia) or New Zealand Consumer Guarantees Act (if your product was purchased in New Zealand).

Upon receipt of your claim, Sunbeam will seek to resolve your difficulties or, if the product is defective, advise you on how to obtain a replacement or refund.

To assist us in managing warranty claims, we recommend you register your product as soon as practicable after purchase by creating a MySunbeam account on our website and uploading a copy of your original receipt.

In order to make a claim under our warranty, you must have the original proof of purchase documentation for the product and present it when requested (if not already uploaded to our website).

Should your product develop any defect within 12 months of purchase because of faulty materials or workmanship, we will replace or repair it, at our discretion, free of charge. A product presented for repair may be replaced by a refurbished product of the same type rather than being repaired. Refurbished parts may be used to repair the product.

Our replacement or repair warranty only applies where a defect arises as a result of faulty material or workmanship during the warranty period. Your warranty does not cover misuse or negligent handling (including damage caused by failing to use the product in accordance with this instruction booklet), accidental damage, or normal wear and tear.

Your warranty does not:

- cover freight or any other costs incurred in making a claim, consumable items, accessories that by their nature and limited lifespan require periodic renewal (such as filters and seals) or any consequential loss or damage; or
- cover damage caused by:
- power surges, power dips, voltage supply problems, or use of the product on incorrect voltage;

- servicing or modification of the product other than by Sunbeam or an authorised Sunbeam service centre;
- use of the product with other accessories, attachments, product supplies, parts or devices that do not conform to Sunbeam specifications; or
- exposure of the product to abnormally corrosive conditions; or
- extend beyond 3 months if the product is used in commercial, industrial, educational or rental applications.

The benefits given to you by our warranty are in addition to other rights and remedies under law in relation to the product.

In Australia our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Our goods also come with guarantees that cannot be excluded under the New Zealand Consumer Guarantees Act.

If your warranty claim is not accepted, we will inform you and if requested to do so by you, repair the product provided you pay the usual charges for such repair. You will also be responsible for all freight and other costs.

Should your product require repair or service after the warranty period, contact your nearest Sunbeam service centre. For a complete list of Sunbeam's service centres, visit our website or call our customer service line for advice on 1300 881 861 in Australia, or 0800 786 232 in New Zealand.

Should you experience any difficulties with your product during the warranty period, please contact our customer service line for advice on 1300 881 861 in Australia, or 0800 786 232 in New Zealand,

#### **Australia**

www.sunbeam.com.au 1300 881 861 Units 5 & 6, 13 Lord Street, Botany NSW 2019 Australia

#### **New Zealand**

www.sunbeam.co.nz 0800 786 232 Level 6, Building 5, Central Park, 660-670 Great South Road, Greenlane, Auckland New Zealand

#### Need help with your appliance?

Contact our customer service team or visit our website for information and tips on getting the most from your appliance.

Australia | visit www.sunbeam.com.au

phone 1300 881 861

mail Units 5 & 6, 13 Lord Street, Botany NSW 2019 Australia.

New Zealand | visit www.sunbeam.co.nz

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Sunbeam Corporation PTY LTD | ACN 000 006 771

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Sunbeam Corporation is a division of Newell Brands.

Made in China to Sunbeam's specification.

Due to minor changes in design or otherwise,
the product you buy may differ slightly from the one shown here.

Approved by the appropriate electrical regulatory authorities.

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