

## FREQUENTLY ASKED QUESTIONS

### How many treatment points should I expect to find?

Most people will find 14+ treatment points on each side of the face. The number of treatment points may vary from person to person and from day to day.

### What is the "Treatment Intensity Level" and how do I use it?

Increasing the Treatment Intensity level will increase the strength of the treatment. If you do not get relief on Low, increase intensity. If treatment is uncomfortable, decrease intensity.

### What does it feel like?

Some feel a slight pricking, tapping or tingling sensation. Some users feel no sensation other than the vibration that indicates a treatment point has been detected.

### The device vibrates but I don't feel any current. Is it working?

Yes. It's okay if you don't feel anything. Microcurrent waves are working if unit is vibrating.



TIVIC HEALTH

Questions: 1-888-276-6888

[tivichealth.com](http://tivichealth.com)



## TROUBLESHOOTING TIPS

If unit does not vibrate:

- Check if unit is turned on. Do not press button during treatment.
- Detach unit from charging cable for use.
- Make sure Metal Tip stays in contact with your face. Green light in Contact Indicator shows contact pressure is sufficient.



- Clean tip with alcohol wipes.
- You may need to clean skin to remove makeup, lotion, or oils.
- Moistening face with water may improve detection.

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Patents Pending

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ART-208A

MKT-200A



# ClearUP™

Sinus Pain Relief  
QUICK START GUIDE



*Gentle microcurrent treatment  
for temporary relief of sinus pain  
associated with  
Allergic Rhinitis (allergies).*



TIVIC HEALTH

## 3 Easy Steps

1

### TURN unit on

Press button for ON.

Press and hold for OFF.

Do not press button during treatment.



Low Medium High

### 3 treatment levels

Start on Low.

Adjust according to your comfort level.

Press power button briefly to change level.

### Battery Light

BLINKS when low.

PULSES SLOWLY while charging.

URNS GREEN when charging is complete.

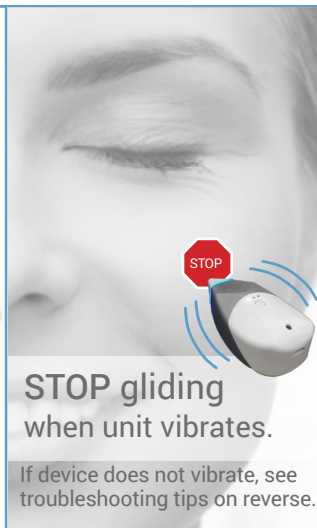
### Hints and Tips

Remove make-up, lotions or oils. Remove metal facial jewelry.

Use mild pressure. Ensure metal portion of tip remains in contact with your skin. Green light near tip indicates contact pressure is sufficient.

You may feel nothing, a tingle, or a prickling sensation. If sensation is too sharp, move tip to another point. Avoid hair follicles, as treatment may feel sharper.

2



3

**REPEAT**  
Follow paths

