

# ALCATEL GO FLIP

QUICK TIP GUIDE

alcatel



Consumer Cellular®

### Thank you for choosing Consumer Cellular!

We know you're excited to use your new cellphone. This short guide will help you get familiar with it, so you can start using it as soon as possible. Each section includes instructions and pictures to make it easy to understand your phone's features. If you would like to learn even more, we offer a wide variety of customer support options at the back of this guide, including information about our **HOW-TO VIDEOS** and ways to **CONTACT US**. We're always happy to help you!

We hope you enjoy your new Alcatel Go Flip.

### Need More Information?

Visit our website at [ConsumerCellular.com/Help](http://ConsumerCellular.com/Help)

Call us at **(800) 686-4460**

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## BEFORE YOU GET STARTED

Take a moment to familiarize yourself with your new cellphone's buttons and icons. You can refer back to this diagram as you read through this Quick Tip guide.

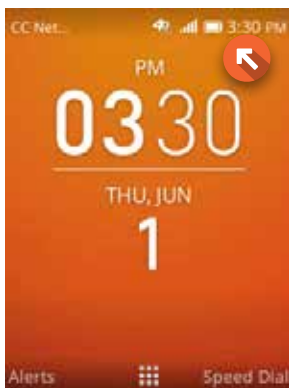
### THE POWER BUTTON

The Go Flip's power button is the red **End Key** located near the top right side of the phone's keypad. Press and hold the **End Key** to turn your phone on or off.



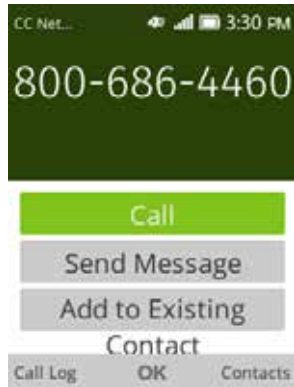
### CHARGING THE BATTERY

When the battery icon displayed on the screen appears completely full, the battery is fully charged. If the battery has not been used for a long time or if the battery power is completely depleted, the charging icon may take several minutes to appear after you plug your phone into the charger.



### MAKING A CALL

If you would like to make a call, enter the phone number, including the area code, by pressing the numbers on the keypad, then press the green **Send Key (Call)** to dial the number.



### RECEIVING A CALL

When a call comes in, all you need to do to answer is open the flip cover. If the phone is already open, press the green **Send Key** to answer it, or the red **End Key** to reject it.

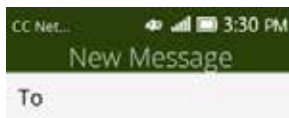
### ENDING A CALL

When you are finished with your conversation, press the red **End Key** or close the flip cover to end the call.



### ENTERING TEXT

To enter text into your phone in any input mode, press a numerical key repeatedly until the desired character is shown. For instance, the letters A, B and C can be accessed by pressing the number 2 button on the keypad. If repeating entries on the same key, you will need to wait a few seconds before entering the next character.



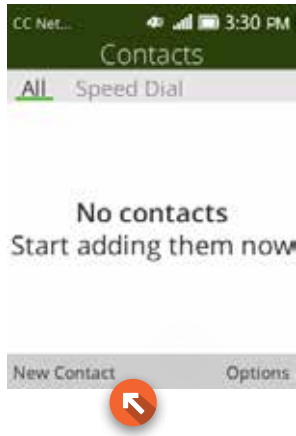
### ENTERING SYMBOLS

You can enter a symbol in any input mode. Press the **Star Key** to display a list of symbols. Press the **Navigation Keys** to scroll to the desired symbol, then press the **OK Key** to enter the symbol.



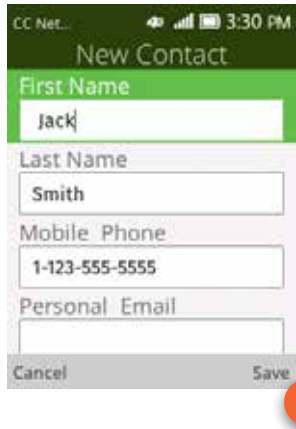
**ADDING A CONTACT**

It's easy to add someone as a contact into your phone. Simply press the **OK Key** from the Home Screen to access your menu, and select contact by pressing the **OK Key** (not shown). Then, press the **Left Key (New Contact)** to add a new contact. You'll need to enter the person's name by pressing the corresponding letters on the keypad.



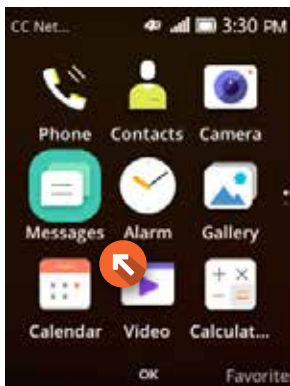
Enter your contact's first and last name, then scroll down and select mobile, work, or home for the number type, and enter the person's phone number.

When you're finished, press the **Right Key** to save.



### CREATING AND SENDING TEXT MESSAGES

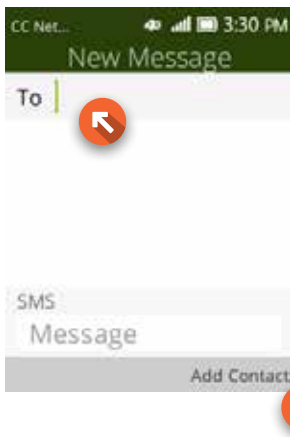
To create and send a text message, use the **Message Short Cut Key** on your home screen (not shown) or start by selecting **Menu** with the **Navigation Key**, then scroll to **Messages** and press the **OK Key** to select it.



Press the **Left Key** to select **New Message**.

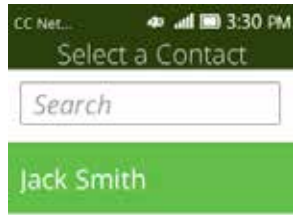


Enter the recipient in the address bar. You can enter a valid cellphone number here, or enter one of your saved contacts by pressing the **Right Key (Add Contact)**.





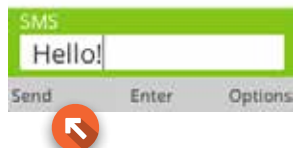
To select an existing contact, enter their name into the search box and press the **OK Key**, or scroll to your contact and press the **OK Key** to select the contact.



Next, press the **Down Navigation Key** to select the message box and enter your message. Refer to page 6 for information on how to enter text into your message.



When you're ready to send the message, press the **Send Key**.



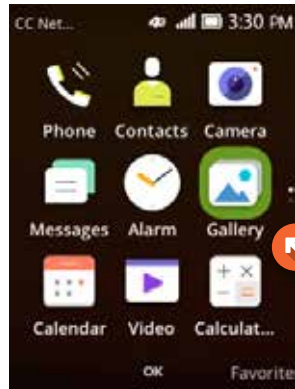
### USING THE CAMERA

To take a photo using your phone's camera, you will need to place your phone into camera mode. You can do this by pressing the **Camera Key** on the right edge of your phone. When you are ready to capture an image, press the **OK Key** to take a photo.



## VIEWING YOUR PHOTOS

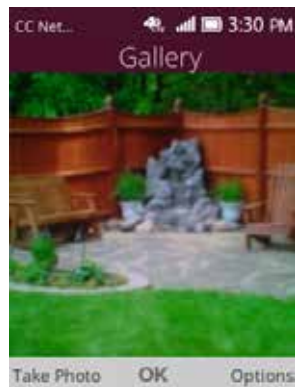
To view a picture that you've taken, press the **OK Key** to get to your menu. Scroll to **Gallery** and press the **OK Key**.



In your gallery, you can scroll through images with the **Navigation Keys** and select one to open by pressing the **OK Key**.

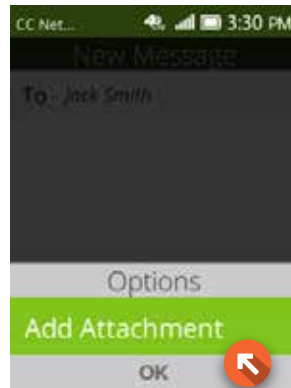


You will see an enlarged version of the photo you have chosen.

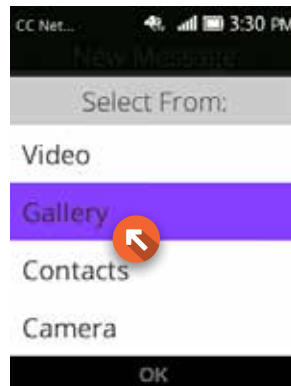


### ATTACHING PICTURES TO A TEXT MESSAGE

If you want to attach a picture to a text message, press the **Right Key** while in text messaging mode to select **Options**, then scroll down to **Add Attachment** and press the **OK Key**.



To send a picture from your phone, scroll to **Gallery** and press the **OK Key**.



Then scroll through the images, select the one you want to send, and select **Done**.

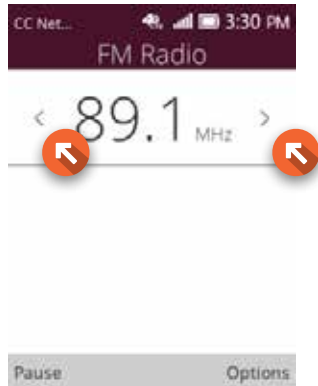
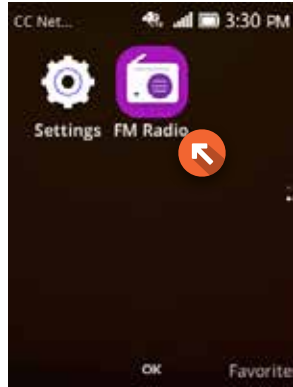


## FM RADIO

Your Go Flip allows you to listen to local FM radio channels using wired headphones. This feature is completely free and does not use any cellular data.

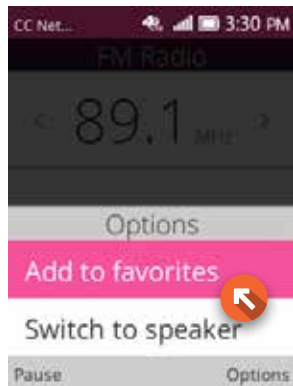
To use this feature, you will need to first plug in any wired headphones using the headphone jack on the top left edge of the phone.

Select **Menu** from the home screen using the **Left Key**, then select **FM Radio** by pressing the **OK Key**. To scan for local radio channels, use the **Left** or **Right Key** to select a station.



To save a station, select **Options** with the **Right Key** and scroll down to **Add to favorites**.

To change channels within the channel list, simply press the **Left** or **Right Navigation Keys** to cycle through channels (not shown).

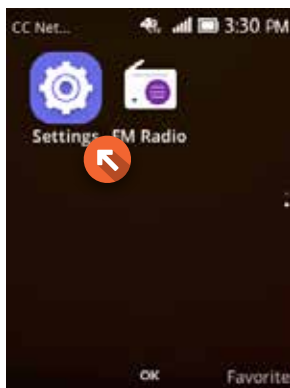


## BLUETOOTH SETTINGS

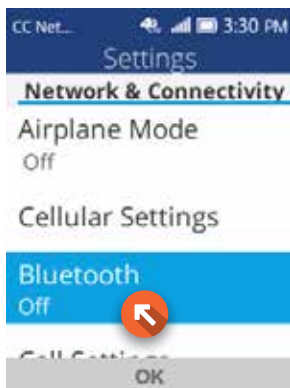
### BLUETOOTH SETTINGS

Using a Bluetooth headset is a great way to keep your hands free while talking on your cellphone.

The first step you'll need to take is to pair your Bluetooth device with your cellphone. To start, go to **Settings**.



Next, you'll need to set up the Bluetooth feature on your phone. Scroll to **Bluetooth Off** and press the **OK Key**.

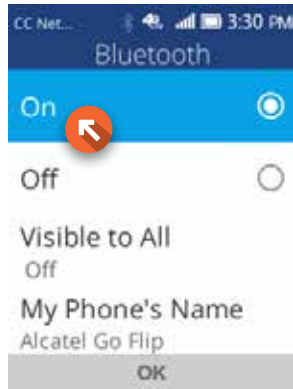


### FOR MORE DETAILS:

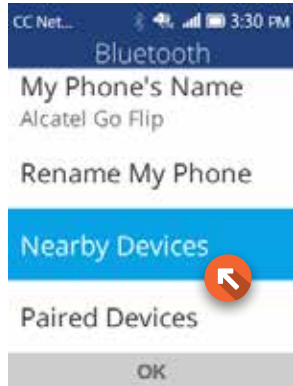


Consult the manual for your specific Bluetooth device to learn how to turn pairing mode on.

Press **OK Key** to turn on Bluetooth and begin searching for nearby devices, then press the **OK Key**.



Scroll to **Nearby Devices** to begin searching, then press the **OK Key**.



Your phone will now begin searching. When it has located your device, press the **OK Key** to complete pairing the devices.

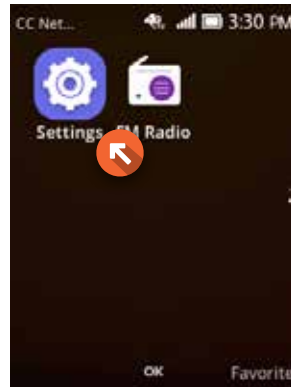


## PHONE SETTINGS

### CHANGE PHONE SETTINGS

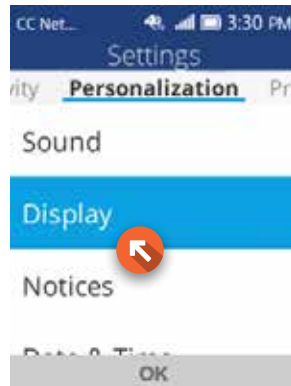
You have the ability to personalize settings on your phone so it fits your needs even better.

To access your phone's settings, select **Menu** by pressing the **OK Key**, then **Settings** by scrolling down and pressing the **OK Key**.

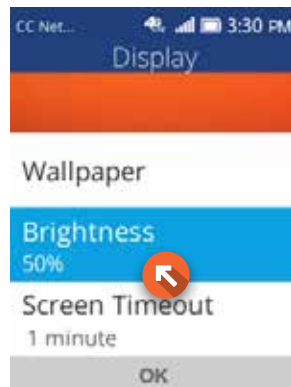


### BRIGHTNESS

To adjust your screen brightness, scroll to **Display**, then press the **OK Key**.

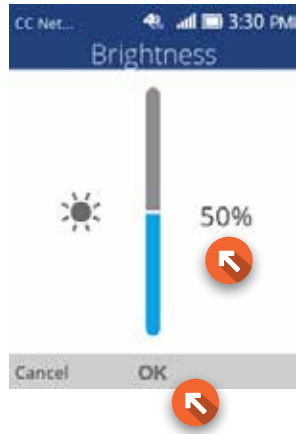


Scroll to **Brightness**, then press the **OK Key**.





Use the **Navigation Keys** to choose a brightness level, then press the **OK Key** to save your changes.



### RINGTONE VOLUME

To adjust your ringtone volume, simply press the **Volume Up/Down Keys** on the right edge of your phone when on the Home Screen. To silence your phone, push the **Volume Down Key** multiple times until the phone vibrates.





### HOW-TO VIDEOS

Get to know your Alcatel Go Flip with our How-To Videos, located on our website at [ConsumerCellular.com/AlcatelGoFlip](https://ConsumerCellular.com/AlcatelGoFlip)

Here you will find simple, easy-to-follow videos that cover topics such as making and receiving calls, using the contacts feature, sending and receiving text messages and more. You can download complete phone manuals on this webpage as well.



## CONTACT US

If you have any questions, our friendly U.S. based customer service representatives are always happy to help you.

You can reach a representative for free by contacting us the following ways:

1. Dialing **6-1-1** from your cellphone
2. Choosing **Consumer Cellular** from your cellphone's contact list
3. Calling **(800) 686-4460** from any phone

If you're calling for assistance with your cellphone, it is best that you call us from a different phone using the toll-free phone number listed above.

You can also go online to find answers to frequently asked questions by visiting

**[ConsumerCellular.com/Help](https://www.ConsumerCellular.com/Help)**

Or, you can view your cellphone's user manual at

**[ConsumerCellular.com/AlcatelGoFlip](https://www.ConsumerCellular.com/AlcatelGoFlip)**

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