

Digital Visitor Management (DVM) for Siemens locations

Task

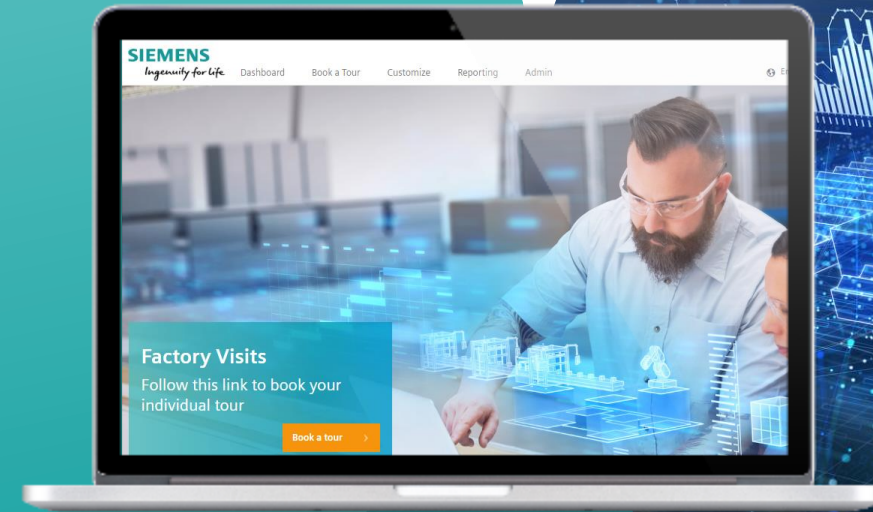
Increase efficiency and transparency in the customer visits organization

- Development and introduction of a centralized solution with standardized, automated processes for all locations (factories, showrooms, visitor center, etc.)
- Enable automated selection of the location which is best-suited to the visit requirements of the customer

GMS service

Digital Transformation of manual working processes with focus on UX, UI

- Conception of user stories, UI / UX Design and the reporting platform
- Definition of tool workflows and coordination of development partners for DVM implementation
- Testing, Quality Assurance and migration and maintenance of existing databases
- User Trainings and DVM implementation



> The result

A solution that facilitates booking, planning and reporting of customer visits

Easy to use and well structured platform with real-time insights into factory visits

Integration within existing IT infrastructure of Office 365 at Siemens

Cost savings due to automated workflows