

MEDIACOM COMPATIBLE RETAIL MODEMS

Mediacom’s Internet Service requires the use of either a DOCSIS 3.0 or DOCSIS 3.1 certified modem, depending on your service level, to ensure you are experiencing optimum Internet speed performance. You may choose to purchase your own modem, whether from Mediacom or at retail. The list below contains retail modems that: (1) have been tested by Mediacom for compatibility with Mediacom’s network; and (2) based on manufacturer specifications, should be capable of providing the wired download speeds indicated. There may be other retail modems that are compatible with Mediacom’s network, please call 1-855-633-4226 to speak with a customer service representative.

Once you know your Internet plan’s download speed, choose a device below that can accommodate that speed (see, <https://mediacomcable.com/openinternet> for information on factors that could cause speeds to vary). Keep in mind, modems capable of providing speeds higher than your Internet plan are fine, but modems only capable of providing speeds lower than your Internet plan will result in poor performance and you will not receive the full speed for which you are paying. Mediacom suggests that you choose an appropriate modem for your Internet plan or downgrade your Internet plan accordingly so that you are not paying for capacity that you cannot use.

Vendor	Model	DOCSIS Version*	Wired Download Speed Capability**	Compatible Mediacom Internet Plans ***				
				Internet 60	Internet 100	Internet 200	Internet 500	1Gig
ARRIS Group, Inc.	SB6190	3.0	60mbps-200mbps	✓	✓	✓		
ARRIS Group, Inc.	SB8200	3.1	500mbps +	✓	✓	✓	✓	✓
Motorola Corporation	SB6141	3.0	60mbps -200mbps	✓	✓	✓		
Motorola	SB6121	3.0	60mbps-200mbps	✓	✓	✓		
Motorola Corporation	SB6183	3.0	60mbps -200mbps	✓	✓	✓		
Netgear	CM1000	3.1	500mbps +	✓	✓	✓	✓	✓
Netgear	CM1100	3.1	500mbps +	✓	✓	✓	✓	✓
Zoom Telephonics, Inc.	MB7220	3.0	60mbps -200mbps	✓	✓	✓		
Zoom Telephonics, Inc.	MB7420	3.0	60mbps -200mbps	✓	✓	✓		
Zoom Telephonics, Inc.	MB8600	3.1	500mbps +	✓	✓	✓	✓	✓

*DOCSIS is an acronym for Data Over Cable Service Internet Specification. It’s the international standard used for hardware that provides internet service over a cable system.

** Your wired download speed refers to how fast your modem pulls data from the Internet via wired connection. Actual plan speeds may vary, see, <https://mediacomcable.com/openinternet> for information on factors that could cause speeds to vary.

***Internet plans are subject to a monthly data usage allowance. Please see <https://mediacomcable.com/usageallowance> for more information.

The above listed retail modems will not work with voice service; if You subscribe to Mediacom voice service, there may be retail modem/eMTAs available for purchase which are compatible with Mediacom’s network. Please call 1-855-633-4226 to speak with a customer service representative.