

# PostBase

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# PostBase

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## pictogram legend:



The following notes only provides information. In most no error has occurred.



Customer and Hotline may be able to solve the problem without a technical visit.



Technician repair or service required. Check whether on-site visit or use of bring-in service is required for the product in question.



To continue assessment Hotline or Second-Level-Support require transmission of remote-diagnostics-data.

### Note about the transmission of remote-diagnostic-data:

Whenever possible, the customer always should transmit machine remote-diagnostics-data a technician visit occurs Wherever the Remote-diagnostics symbol appears in the following pages, transmission of the data is required for further analysis of the error message.

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00020000		SYNC_ERROR		The number of transmitted cost accounts is greater than the number of available slots
00020001		SYNC_ERROR		Processing an incoming event failed
00030000		Software error (init failed)		internal information: >> PCALC_ERROR << / >> INIT_FAILED << >> Initialization of the product calculation failed. <<
00030001		Postage rate table error		internal information: >> PCALC_ERROR << / >> LOAD_PROD_TABLES_FAILED << >> Loading the XML file containing the product tables failed. <<
00030002		Product calculation failed		internal information: >> PCALC_ERROR << / >> SET_ENVIRONMENT_FAILED << >> Initialization of the FM environment in the product calculation failed. <<
00030003		Product calculation could not be started.		internal information: >> PCALC_ERROR << / >> CALCULATE_PRODUCT_START_FAILED << >> Start of the product calculation failed. <<
00030004		Product calculation failed		internal information: >> PCALC_ERROR << / >> CALCULATE_PRODUCT_FAILED << >> The real product calculation failed. <<
00030005		Product calculation failed		internal information: >> PCALC_ERROR << / >> RESTORE_PROD_DESC_FAILED << >> Restore product description failed. <<
00030006		Product calculation failed		internal information: >> PCALC_ERROR << / >> HANDLE_MENU_SELECTION_FAILED << >> Performing next product calculation step after menu selection failed. <<
00030007		Product calculation failed		internal information: >> PCALC_ERROR << / >> HANDLE_ACTION_SHOW_MENU_FAILED << >> Update product calculation menu failed. <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00030008		Product calculation failed		internal information: >> PCALC_ERROR << / >> PCALC_WEIGHT_CHANGED_FAILED << >> Product calculation with changed weight failed. <<
00030009		Product calculation failed		internal information: >> PCALC_ERROR << / >> RM_UPDATE_PCALC_ITEMS_FAILED << >> Update of the product calculation related ready mode itmes failed. <<
0003000A		Product calculation failed		internal information: >> PCALC_ERROR << / >> HANDLE_ACTION_REQUEST_VALUE_FAILED << >> Handle request value and performing next step of product calculation failed. <<
0003000B		Product calculation failed		internal information: >> PCALC_ERROR << / >> CALCULATE_PRODUCT_BACK_FAILED << >> To go one calculation step back. <<
0003000C		Product calculation failed		internal information: >> PCALC_ERROR << / >> HANDLE_NEXT_ACTION_FAILED << >> Handling the next action requested from the Pawn script failed. <<
0003000D		Product calculation failed		internal information: >> PCALC_ERROR << / >> HANDLE_ACTION_SELECT_INDEX_FAILED << >> Handle request value and performing next step of product calculation failed. <<
0003000E		Product calculation failed		internal information: >> PCALC_ERROR << / >> HANDLE_ACTION_SELECT_VALUE_FAILED << >> Handle request value and performing next step of product calculation failed. <<
0003000F		Product calculation failed		internal information: >> PCALC_ERROR << / >> WRONG_RESULT_TYPE << >> Invalid type of the action result <<
00030010		Product calculation failed		internal information: >> PCALC_ERROR << / >> WRONG_DISPLAY_TYPE << >> Invalid type of the display object, neither text nor bitmap. <<




diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00030011		Product calculation failed		internal information: >> PCALC_ERROR << / >> WRONG_SELECTED_INDEX << >> Selected index is out of range <<
00030012		Product calculation failed		internal information: >> PCALC_ERROR << / >> MEMKEY_INIT_FAILED << >> Initialization of the memory keys failed. <<
00030013		Product calculation failed		internal information: >> PCALC_ERROR << / >> PCALC_WITH_SELECTED_MEMORY_KEY_FAILED << >> Product calculation with the selected memory key failed. <<
00030014		Product calculation failed		internal information: >> PCALC_ERROR << / >> GET_ENVIRONMENT_FAILED << >> Get information of the FM environment to initialize the product calculation failed. <<
00030015		Product calculation failed		internal information: >> PCALC_ERROR << / >> NO_PRODUCT_AVAILABLE << >> LetterInfo has no product assigned. <<
00030016		Product calculation failed (wrong country)		internal information: >> PCALC_ERROR << / >> INVALID_COUNTRY_ISO_CODE << >> Occured if producttable-country-code and country-variant-code not the same <<
00030017		Product calculation failed (wrong Zip-Code)		internal information: >> PCALC_ERROR << / >> WRONG_ZIP_CODE << >> The zip code stored in uPSD is to short or not present <<
00030018		Product calculation failed		internal information: >> PCALC_ERROR << / >> SET_PROPERTIES_FAILED << >> The environment properties could not be set <<
00030019		Product calculation failed (wrong Zip-Code)		internal information: >> PCALC_ERROR << / >> INVALID_SOURCE_LOCATION << >> The source zip code does not match the psd zip code <<










diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0003001A		Product calculation failed (wrong Zip-Code)		internal information: >> PCALC_ERROR << / >> WRONG_DESTINATION_ZIPCODE << >> The destination zip code is invalid. Zone calculation is impossible. <<
0003001B		Product calculation failed (wrong Zip-Code)		internal information: >> PCALC_ERROR << / >> ZIP2ZONE_FAILED << >> Zone calculation failed. <<
0003001C		Product calculation failed (wrong Zip-Code)		internal information: >> PCALC_ERROR << / >> INVALID_ZIP2ZONE_DATA << >> The zip2zone database is invalid <<
0003001D		Product calculation failed		internal information: >> PCALC_ERROR << / >> RM_UPDATE_MEM_KEYS_FAILED << >> Memory keys could not be updated. <<
0003001E		Product calculation failed (Product table missing)		internal information: >> PCALC_ERROR << / >> NO_PRODUCT_TABLE_FILE << >> File with product table data (*.bin) does not exist. <<
0003001F		Product calculation failed		internal information: >> PCALC_ERROR << / >> NO_PAWN_FILE << >> File with pawn scripts (*.amx) does not exist. <<
00030020		Product calculation failed		internal information: >> PCALC_ERROR << / >> TOO_MUCH_MEMORY_KEYS << >> The number of memory keys received from the extern controller exceeds the size of the persistent storage. <<
00030021		Product calculation failed		internal information: >> PCALC_ERROR << / >> DUPLICATE_MEMORY_KEY_INDICES << >> There are duplicate indices of the memory keys. <<
00030022		Product calculation failed		internal information: >> PCALC_ERROR << / >> WRONG_MEMORY_KEY_RATE_VERSION << >> The rate version of the memory key received from the extern controller is wrong. <<




diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00030023		Product calculation failed		internal information: >> PCALC_ERROR << / >> INVALID_MEMORY_KEY_INDEX << >> Memory key index does not match any memory key. <<
00030024		Product calculation failed		internal information: >> PCALC_ERROR << / >> INVALID_MEMORY_KEY_PRODUCT_DESC << >> The product description of the selected memory key is invalid. <<
00030025		Product calculation failed		internal information: >> PCALC_ERROR << / >> INVALID_PRODUCT_OF_MEMORY_KEY << >> The calculated product of the selected memory key is invalid. <<
00030026		Product calculation failed		internal information: >> PCALC_ERROR << / >> SELECT_MEMORY_KEY_FAILED << >> Selection of a memory key failed. <<
00030027		Product calculation failed		internal information: >> PCALC_ERROR << / >> NO_MEMORY_KEY_AVAILABLE << >> No memory keys are available. <<
00030028		Product calculation failed		internal information: >> PCALC_ERROR << / >> VALIDATE_MEMORY_KEYS_FAILED << >> validation of the memory keys failed <<
0003002A		<< PCALC_ERROR >>		The product calculation call to modify the current product failed.
00040000		>> OPERATION_ERROR <<		internal information: >> OPERATION_ERROR << / >> READ_FAILED_MESSAGE_EMPTY << >> Parsing of a message requested more bytes than received <<
00040002		>> OPERATION_ERROR <<		internal information: >> OPERATION_ERROR << / >> WRITE_FAILED_ALLOC_EXCEPTION << >> An allocation exception occurred during message creation <<
00040003		>> OPERATION_ERROR <<		internal information: >> OPERATION_ERROR << / >> MAX_MESSAGE_SIZE_EXCEEDED << >> Message size is larger than the processable maximum. <<


diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00040004		Invalid message from external program received.		internal information: >> OPERATION_ERROR << / >> INVALID_MESSAGE_CONTENT << >> An error occurred while parsing the message content. <<
0004000C		OPERATION_ERROR		internal information: >> OPERATION_ERROR << / >> MAILONE_PASSPHRASE_MISSING << >> <<
00050000		PREPAYMENTS NOT ALLOWED		Alternative imprints not enabled.
00060000		>> SERIAL_DEVICE_ERROR <<		internal information: >> SERIAL_DEVICE_ERROR << / >> IODEVICE_READ_ERROR << >> The call of IODevice read function returns an error <<
00060001		>> SERIAL_DEVICE_ERROR <<		internal information: >> SERIAL_DEVICE_ERROR << / >> IODEVICE_WRITE_ERROR << >> The call of IODevice write function returns an error <<
00060002		>> SERIAL_DEVICE_ERROR <<		internal information: >> SERIAL_DEVICE_ERROR << / >> SET_RX_MODE_ERROR << >> The request to set the serial receive mode has failed <<
00060003		>> SERIAL_DEVICE_ERROR <<		internal information: >> SERIAL_DEVICE_ERROR << / >> SET_TX_MODE_ERROR << >> The request to set the serial transmit mode has failed <<
00060004		>> SERIAL_DEVICE_ERROR <<		internal information: >> SERIAL_DEVICE_ERROR << / >> CREATE_SIGNAL_ERROR << >> This error indicates that the creation of a signal object has failed <<
00060005		>> SERIAL_DEVICE_ERROR <<		internal information: >> SERIAL_DEVICE_ERROR << / >> CREATE_MUTEX_ERROR << >> This error indicates that the creation of a mutex object has failed <<
00060006		>> SERIAL_DEVICE_ERROR <<		internal information: >> SERIAL_DEVICE_ERROR << / >> START_TASK_ERROR << >> The start up of the serialDevice task has failed <<



diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00060007		>> SERIAL_DEVICE_ERROR <<		internal information: >> SERIAL_DEVICE_ERROR << / >> REQUEST_RESOURCE_ERROR << >> The request of the IODevice object has failed <<
00060008		>> SERIAL_DEVICE_ERROR <<		internal information: >> SERIAL_DEVICE_ERROR << / >> IODEVICE_READ_TIMEOUT_ERROR << >> The timeout of the read request has expired <<
00060009		>> SERIAL_DEVICE_ERROR <<		internal information: >> SERIAL_DEVICE_ERROR << / >> IODEVICE_WRITE_TIMEOUT_ERROR << >> The timeout of the write request has expired <<
00070000		Feeder: Sensor adjustment failed		Sensor calibration failed. (Automatic Feeder = AF) Please make sure that letter path is cleared and sensors are clean.  remarks to subcode 1: AF software version < 21012.32.5 not used in AF software version => 21012.32.5 used to point to the faulty sensor adjustment 0x00332211 : Status LS3 LS2 LS1 ('01' means failure)  e.g. 00010100 = 00 = not used / 01 = LS3 error / 01 = LS2 error / 00 = LS1 = ok LS3 and LS2 show an error and can not be adjusted. Please check sensors.
00070001		Feeder: Endcoder test failed		No feedback from Encoder during encoder test of separation motor.
00070002		Feeder: Endcoder test failed		The result returned from the encoder test of the separation motor is incorrect.
00070003		Feeder: Endcoder test failed		The result returned from the encoder test of the transport motor is incorrect.
00070004		Feeder: Endcoder test failed		No feedback from Encoder during encoder test of transport motor.
00070005		Feeder: Endcoder test failed		No feedback from Encoder during transport motor speed control..
00070006		Feeder: Endcoder test failed		internal information: >> FEEDER_ERROR << / >> TRANSPORT_ENCODER_FEEDBACK_MISSING << >> During transport motor speed control there is no encoder feedback. <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00070007		Feeder: Letter jam! Please clear the transport path.		internal information: >> FEEDER_ERROR << / >> PAPER_JAM << >> Paper jam detected by letter transport <<
00070009		Feeder: Sensor adjustment failed		The sensor calibration can not be performed. Please make sure that the drive letter is free, and no scraps of paper blocking the sensors.
0007000D		Feeder: Sensor adjustmen failed		Normal feeding not possible because of blocked sensors. Please clear paper path and restart machine.
0007000E		Feeder: The hood of the automatic feeder is open. Please close.		The hood of the automatic feeder is open. Please close.
0007000F		Feeder: Unacceptable letter size		Unacceptable letter size. Letter is shorter than allowed (140mm). This is not allowed.
00070010		Feeder: Envelope seal flap not found		The letter flap could not be found in SEAL mode.
00070011		Feeder: Could not feed the letters		Could not feed the required number of letters.
00070012		Feeder: Mode change not allowed		It is not allowed to change the seal mode during mail processing
00070013		Feeder: Ccommunication error		CAN bus communication error has occurred. Please verify that the connection (cable) is done right. (Screwed cable)
00070014		Feeder: Could not feed the letters		A start command received while no letters were available. Please insert letters correctly in the feeder.
00070015		Feeder: Encoder test failed		A letter covers the area of the transport motor; Encoder test is not allowed. Please clear letter path.
00070016		Feeder: Encoder test failed		A letter covers the area of the separation motor; Encoder test is not allowed. Please clean the area of the separation motor.
0007001B		Feeder: Encoder test failed		No feedback from encoder during test of separation motor.

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0007001C		Feeder: Endcoder test failed		No feedback from encoder during test of separation motor.
0007001D		Feeder: Encoder test failed		No feedback from encoder during test of separation motor.
0007001E		Feeder: Encoder test failed		No feedback from encoder during test of separation motor.
0007001F		Feeder: Ccommunication error		The velocity set-up by PostBase franking machine does not match with the required velocity of the PostBase feeder.
00070020		Feeder: Unacceptable letter size		Letter length more than allowed by the current processing(postcards, normal letters, thick letters) mode. Please take care of the letter specification printed in owner manual.
00070021		Feeder: Error		internal information: >> FEEDER_ERROR << / >> LOW_LEVEL_STORAGE_PARAMETER_ERROR << >> INTERNAL ERROR: Format of data does not match requirement (Usually a programming error: The data to be written are too long.) <<
00070022		Feeder: Error		internal information: >> FEEDER_ERROR << / >> LOW_LEVEL_STORAGE_SLOT_NOT_WRITABLE << >> INTERNAL ERROR: Attempt to write into a slot that is not setup to be written. (Usually a programming error: The slot to write to is not defined for holding data.) <<
00070023		Feeder: Error		internal information: >> FEEDER_ERROR << / >> LOW_LEVEL_STORAGE_SLOT_NO_VALID_CRC << >> Slot has not been written with a valid crc. (Usual reason: An attempt was made to read data from a slot that hjas never been written something to.) <<
00070024		Feeder: Error		internal information: >> FEEDER_ERROR << / >> LOW_LEVEL_STORAGE_DATA_SIZE_ERROR << >> INTERNAL ERROR: Required amount of data too much. (Usually a programming error: The number of bytes to be read from a slot is larger than the number of bytes a slot can contain.) <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00070025		Feeder: Error		internal information: >> FEEDER_ERROR << / >> LOW_LEVEL_STORAGE_SLOT_NUMBER_OUT_OF_RANGE << >> INTERNAL ERROR: Requested slot number is out of valid range.(Usually a programming error: The slot to write or read does not even exist.) <<
00070026		communication error feeder		Communication to feeder was interrupted. Please restart the system.
00070027		Communication Error		Internal error of the FM (CAN Protocol)
00070028		>> FEEDER_ERROR <<		internal information: >> FEEDER_ERROR << / >> NOT_ENOUGH_MEMORY_FOR_UPDATE << >> Internal error of the FM <<
00070029		Flap Sensor		The flap sensor is blocked. Please clear flap sensor.
0007002A		Flap Sensor		The flap sensor could not be adjusted (possibly blocked) Please clean the flap sensor.
0007002B		Feeder: Error		internal information: >> FEEDER_ERROR << / >> CAN_CMD_ERROR << >> Internal error of the FM (CAN Command) (Nothing to do for a customer) <<
0007002C		Feeder: Error		internal information: >> FEEDER_ERROR << / >> SENSOR_DATA_FORMAT_ERROR << >> Format of data does not match requirement (internal error) <<
0007002D		FEEDER_ERROR		internal information: >> FEEDER_ERROR << / >> UPDATE_FILE_MISSING << >> File or folder to update feeder software is missing. <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0007002E		FEEDER_ERROR		internal information: >> FEEDER_ERROR << / >> SUSPICIOUS_LETTER_MOVEMENT << >> Without opening the feeder's hood a letter has been moved from/to the feeder in IDLE(!!!) mode. Most likely, someone has pulled a letter from the feeder by hand in the wrong direction.) <<
0007002F		FEEDER_ERROR		internal information: >> FEEDER_ERROR << / >> RAMP_ENCODER_TEST_NO_FEEDBACK << >> Incorrect encoder feedback during encoder test for ramp drive. <<
00070030		FEEDER_ERROR		internal information: >> FEEDER_ERROR << / >> RAMP_ENCODER_TEST_INCORRECT_FEEDBACK << >> Incorrect encoder feedback during encoder test for ramp drive. <<
00070031		FEEDER_ERROR		internal information: >> FEEDER_ERROR << / >> RAMP_ENCODER_TEST_CANCELLED << >> A letter covers the area of the ramp motor; Encoder test is not allowed. <<
00070032		FEEDER_ERROR		internal information: >> FEEDER_ERROR << / >> RAMP_ENCODER_TEST_MOTOR_DOES_NOT_RUN << >> During the ramp encoder test the measured motor current is 0. This indicates that the motor is not working. <<
00070033		FEEDER_ERROR		internal information: >> FEEDER_ERROR << / >> RAMP_ENCODER_TEST_TIMEOUT_WHILE_SAMPLING << >> Timeout while waiting for the ramp encoder feedback during the sampling part of the test. This indicates that the encoder is not working. <<
00070034		FEEDER_ERROR		internal information: >> FEEDER_ERROR << / >> ERROR_WHILE_READING_FIRMWARE_UPDATE << >> While reading the feeder firmware update file into the transfer memory an IO-error occurred. <<
00070035		FEEDER_ERROR		internal information: >> FEEDER_ERROR << / >> RAMP_ENCODER_FEEDBACK_MISSING << >> During ramp motor speed control there is no encoder feedback. <<


diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00070036		FEEDER_ERROR		internal information: >> FEEDER_ERROR << / >> NO_RAMP_CONNECTED << >> No ramp is connected to a Feeder PLUS model. <<
00070037		FEEDER_ERROR		internal information: >> FEEDER_ERROR << / >> INSERTER_MODE_NOT_SUPPORTED << >> The present Feeder model does not support feeding by inserter machine. <<
00080000		PSD: Internal error		internal information: >> MICRO_PSD_ACTION_ERROR << / >> IOPROXY_INIT_FAILED << >> The MicroPSD IO Proxy could not initialized <<
00080001		PSD: Internal error		internal information: >> MICRO_PSD_ACTION_ERROR << / >> READ_SYSTEMTIME_FAILED << >> Error during read system time from micro psd <<
00080002		PSD: Internal error		internal information: >> MICRO_PSD_ACTION_ERROR << / >> SECURITYDEVICE_INIT_ERROR << >> The security device could not initialized <<
00080003		PSD: Internal error		internal information: >> MICRO_PSD_ACTION_ERROR << / >> CLOSE_SERVICE_ERROR << >> Error during closing micro psd service <<
00080004		PSD: Internal error		internal information: >> MICRO_PSD_ACTION_ERROR << / >> WALLCLOCK_SET_ERROR << >> System time could not be set <<
00080005		PSD: Internal error		internal information: >> MICRO_PSD_ACTION_ERROR << / >> DATE_PARSE_ERROR << >> Micro psd time could not parsed to system time <<
00080006		PSD: Internal error		internal information: >> MICRO_PSD_ACTION_ERROR << / >> LOGOFF_ERROR << >> Error during log off from micro psd <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00080007		PSD: Internal error		internal information: >> MICRO_PSD_ACTION_ERROR << / >> INVALID_STATUS_ITEM_COUNT << >> MicroPSD returns invalid count of status items <<
00080008		PSD: Internal error		internal information: >> MICRO_PSD_ACTION_ERROR << / >> NO_PROXY << >> Get micro psd proxy failed <<
00080009		PSD: Internal error		internal information: >> MICRO_PSD_ACTION_ERROR << / >> SOFTWARE_TYPE_SET_ERROR << >> software type set error <<
0008000A		PSD: Internal error		internal information: >> MICRO_PSD_ACTION_ERROR << / >> UPDATE_SECURITYDEVICE_INFO_ERROR << >> Error during update security device info structure <<
0008000B		PSD: Internal error		internal information: >> MICRO_PSD_ACTION_ERROR << / >> SOFTWARE_VERSION_SET_ERROR << >> software version set error <<
0008000C		PSD: Internal error		internal information: >> MICRO_PSD_ACTION_ERROR << / >> PSD_REGISTER_SET_ERROR << >> <<
0008000D		PSD: Internal error		internal information: >> MICRO_PSD_ACTION_ERROR << / >> INVALID_POSTAL_REGISTER << >> <<
0008000E		PSD: Internal error		internal information: >> MICRO_PSD_ACTION_ERROR << / >> INVALID_RATE_VERSION << >> The rate version is greater than 256. <<
0008000F		PSD: Internal error		internal information: >> MICRO_PSD_ACTION_ERROR << / >> NO_VALID_PRODUCT_AVAILABLE << >> The current Productdescription is not in complete state <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00080010		PSD: Internal error		internal information: >> MICRO_PSD_ACTION_ERROR << / >> CREATION_ERROR << >> Error during creation process occurred. <<
00080011		PSD: Internal error		internal information: >> MICRO_PSD_ACTION_ERROR << / >> INVALID_SOFTWARE_ID << >> Invalid size of the software id. <<
00080012		PSD: Internal error		internal information: >> MICRO_PSD_ACTION_ERROR << / >> INVALID_REPLY_DATE << >> Mailing date is not allowed for reply <<
00080013		PSD: Internal error		internal information: >> MICRO_PSD_ACTION_ERROR << / >> INVALID_MAX_DATE_AHEAD << >> Validity date is invalid. <<
00080014		PSD: Internal error		internal information: >> MICRO_PSD_ACTION_ERROR << / >> PSD_POSTMORTEM_WRITE_ERROR << >> Postmortem data could not be written to SD card <<
00080015		PSD: Internal error		internal information: >> MICRO_PSD_ACTION_ERROR << / >> PSD_POSTMORTEM_GET_ERROR << >> Postmortem data could not read from uPSD <<
00080016		PSD: Internal error		internal information: >> MICRO_PSD_ACTION_ERROR << / >> INVALID_STATUS_ITEM_CONTENT << >> Status item content could not parsed <<
00080017		>> MICRO_PSD_ACTION_ERROR <<		internal information: >> MICRO_PSD_ACTION_ERROR << / >> INVALID_POSTAGE_VALUE << >> <<
00090000		Communications error with the scale.		internal information: >> INTERNAL_SCALE_ERROR << / >> I2C_COMMUNICATION << >> No I2C bus communication <<






diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00090001		Communications error with the scale.		internal information: >> INTERNAL_SCALE_ERROR << / >> SCALE_MEMORY_CRC << >> Error crc calculation after reading scale memory section <<
00090002		Communications error with the scale.		internal information: >> INTERNAL_SCALE_ERROR << / >> SCALE_MEMORY_WRITE << >> Error writing scale memory section <<
00090003		Communications error with the scale.		internal information: >> INTERNAL_SCALE_ERROR << / >> SCALE_MEMORY_READ << >> Error reading scale memory section <<
00090004		Error during calibration.		internal information: >> INTERNAL_SCALE_ERROR << / >> CALIBRATION_FAILED << >> The calibration failed <<
00090005		Too heavy! Load outside the permissible range of the scale. Please remove the load.		internal information: >> INTERNAL_SCALE_ERROR << / >> WEIGHT_OUT_OF_RANGE << >> Weight is out of range (normal mode: 3100g, service mode: 5100g <<
00090006		Communications error with the scale.		internal information: >> INTERNAL_SCALE_ERROR << / >> SCALE_NOT_EXPECTED << >> Scale not expected <<
00090007		Zeroing of scale failed.		internal information: >> INTERNAL_SCALE_ERROR << / >> TARE_FAILED << >> The calibration failed <<
00090008		Calibration values outside the limits.		internal information: >> INTERNAL_SCALE_ERROR << / >> CALIBRATION_VALUES_INVALID << >> invalid calibration values <<
0009000A		Scale not available		internal information: >> INTERNAL_SCALE_ERROR << / >> SCALE_NOT_AVAILABLE << >> scale not available <<


diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0009000b		Scale, gravitation not available		internal information: >> INTERNAL_SCALE_ERROR << / >> LOCAL_GRAVITATION_NOT_SET << >> local gravitation not set <<
0009000B		Communications error with the scale.		INTERNAL_SCALE_ERROR - MEASUREMENT_TIMEOUT
0009000C		Communications error with the scale.		internal information: >> INTERNAL_SCALE_ERROR << / >> SCALE_ADC_CONFIG << >> scale ADC configuration failed <<
0009000D		Communications error with the scale.		internal information: >> INTERNAL_SCALE_ERROR << / >> SCALE_NOT_TARED << >> scale not tared <<
0009000E		Communications error with the scale.		internal information: >> INTERNAL_SCALE_ERROR << / >> SCALE_ITEM_ID_UNKNOWN << >> scale info item ID unknown <<
0009000F		Communications error with the scale.		internal information: >> INTERNAL_SCALE_ERROR << / >> SET_WEIGHING_MODE_FAILED << >> Set weighing mode to the IO device scale failed. <<
00090010		Scale, gravitation not available		Gravity setting can not be done. Please try again by performing 'REMOTE Service'. If error continous, please contact your local service organisation to verify repository setting  The machine uses the default value. Update via 'Teleset' or 'Remote Service' value can be done by customer later.
00090011		Communications error with the scale.		There can be no communication established to internal scale.. The following may cause this: 1) cable for the internal balance is not correctly plugged a) on the main board b.) on the scale module 2) cable between scale and main board is broken 3) load cell (- module) failed

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00090012		Communications error with the scale.		internal information: >> INTERNAL_SCALE_ERROR << / >> DISABLE_WEIGHING_FAILED << >> Disable weighing of the IO device scale failed. <<
00090013		Communications error with the scale.		internal information: >> INTERNAL_SCALE_ERROR << / >> SCALE_NOT_READY << >> Internal scale was not detected. <<
00090014		Communications error with the scale.		internal information: >> INTERNAL_SCALE_ERROR << / >> TARE_INITIAL_FAILED << >> Initial scale taring was not successfully. Taring is required before weighing can be enabled. <<
00090015		Communications error with the scale.		internal information: >> INTERNAL_SCALE_ERROR << / >> GET_GRAVITY_FAILED << >> Get gravity from the register of the IO device scale failed. <<
00090016		Communications error with the scale.		internal information: >> INTERNAL_SCALE_ERROR << / >> GET_TARE_STATE_FAILED << >> Get resulting taring state from the register of the IO device scale failed. <<
00090017		Communications error with the scale.		INTERNAL_SCALE_ERROR - GET_WEIGHING_MODE_FAILED
00090018		Communications error with the scale.		internal information: >> INTERNAL_SCALE_ERROR << / >> GET_ITEM_FAILED << >> Get scale item information failed. <<
00090019		Communications error with the scale.		internal information: >> INTERNAL_SCALE_ERROR << / >> FIRST_INIT_STEP_FAILED << >> First initialization step, wait for scale being ready, failed. <<
0009001A		Communications error with the scale.		internal information: >> INTERNAL_SCALE_ERROR << / >> WRITE_FAILED << >> Write register and wait failed. <<
000A0000		Letter Feed Error		No transport encoder feedback detected.

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
000A0001		Letter Feed Error		The sensors in the letter path could not be adjusted. Please clean letter path and start the transport again.
000A0006		Unacceptable letter size/weight.		The length of the current letter was too large. This suggests a jam. Please check letter path.
000A0007		Letter jam! Please clear the transport path.		A letter jam has been detected by the meter or the periphery. Please clear the transport and restart.
000A0009		Letter Feed Error		Invalid letter sensor sequence (unexpected gap open or close etc) Possible cause, incorrect letter transport eg crooked letter. Please clean letter path. Restart the letter transport. If error persists, call service.
000A000C		Letter separation too small.		The gap between two letters was too small.
000A000D		Letter Feed Error		FM sensors (letter path) are blocked after a transportation error or a paper jam. Please restart the letter transport. If error persists, call service.
000A0016		Letter Feed Error		The transport was stopped due to a timeout (typically the periphery did not respond in time).
000A001B		Drawer is open		A function cannot be successful executed because the drawer is (still) open. Please close the drawer.
000A001C		Print Image Error		At the intended print start position, printing could not be started because the print image was not ready yet.
000A001D		Print Image Error		At the intended print start position, the printing task is still busy with the former imprint.
000A001E		Print Image Error		The print start has been rejected because the imprint would start behind the printable area
000A001F		Feeder: Could not feed the letters		Separation of envelopes is not possible. Please verify the batch you want to perform.


diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
000A0020		Endcoder test failed		No feedback from Encoder during encoder test. Please check the encoder and the associated cabling.
000A0021		Encoder Test failed LT_ERROR # Incorrect feedback from encoder during encoder test. # ENCODER_TEST_NO_FEEDBACK #		The result returned from the encoder is incorrect. (Pulse number, - length)
000A0022		Endcoder test failed		During the encoder test the measured motor current is 0. This indicates that the motor is not working
000A0023		Endcoder test failed		The encoder test was skipped. The letter sensors were not free or the safety switch was open.  Please clear letter path and verify that drawer is mounted correct.
000A0024		Endcoder Test failed		Timeout while waiting for the encoder feedback during the sampling part of the test
000A0029		LT_ERROR		internal information: >> LT_ERROR << / >> AUTOMATIC_FEEDER_NEEDS_UPDATE << >> The automatic feeder is not compatible and needs an update. <<
000A002A		LT_ERROR		internal information: >> LT_ERROR << / >> CAN_DEVICE_SEQUENCE_INVALID << >> Sequence of peripheral devices wrong. <<
000A002B		LT_ERROR		internal information: >> LT_ERROR << / >> DYNAMIC_SCALE_NOT_AVAILABLE << >> However there is no dynamic scale connected to the system, dynamic weighing mode is requested. <<
000A002C		LT_ERROR		internal information: >> LT_ERROR << / >> PARAMETER_ERROR << >> Wrong parameter used while service request was started(Software error) <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
000A002D		LT_ERROR		internal information: >> LT_ERROR << / >> DEVICE_NOT_AVALIABE_ERROR << >> Requested service started but the device has not been connected. <<
000A002E		LT_ERROR		internal information: >> LT_ERROR << / >> REQUESTED_SPEED_EXCEEDS_MAXIMUM_POSSIBLE_SPEED <<  >> The speed that was requested via the start command exceeds the maximum possible speed. (E.g. an old slow drive cannot achieve a speed of 530 mm/s). SHOULD normally not be seen by a customer. <<
000A002F		LT_ERROR		internal information: >> LT_ERROR << / >> DYNAMIC_SCALE_NEEDS_UPDATE << >> The dynamic scale is not compatible and needs an update. <<
000B0000		>> PEN_ERROR <<		internal information: >> PEN_ERROR << / >> PE_ILLEGAL_OPERATION << >> internal error: wrong call to get temperature <<
000B0005		>> PEN_ERROR <<		internal information: >> PEN_ERROR << / >> PE_PEN_COMMUNICATION_FAILED << >> pen data transfer from host to hp-board failed <<
000B0006		>> PEN_ERROR <<		internal information: >> PEN_ERROR << / >> PE_PDB_RESET_FAILED << >> pen driver reset failed <<
000b0007		PBD-PCB voltage is faulty	 	PEN-PCB voltage cannot be turned on.  Customer remedies: Turn machine OFF/ON. Check whether error recurs.  Technician remedies: 1.) Clean cartridge contacts and start the function " Change Cartridges" 2.) Check main board-PEN-PCB cable whether damaged. Replace if necessary. 3.) Replace PEN-PCB.


diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
000B0008		>> PEN_ERROR <<		internal information: >> PEN_ERROR << / >> PE_POLY_SWITCH_VBB_DOWN << >> hardware failure pendriver on power on print voltage <<
000B0009		Cartridge temperarture exceeds limits for calibration. Please wait until ink reaches room temperature.		internal information: >> PEN_ERROR << / >> PE_PEN0_CALIBRATION_ERROR << >> pen 0 needs calibration <<
000B000A		Cartridge temperarture exceeds limits for calibration. Please wait until ink reaches room temperature.		internal information: >> PEN_ERROR << / >> PE_PEN1_CALIBRATION_ERROR << >> pen 1 needs calibration <<
000B000B		>> PEN_ERROR <<		internal information: >> PEN_ERROR << / >> PE_GET_AMBIENT_TEMP_FAILED << >> ambient temperature sensor failed <<
000B000C		>> PEN_ERROR <<		internal information: >> PEN_ERROR << / >> PE_ILLEGAL_SPIT_PARAMS << >> pen driver splashing parameters are illegal (frequency wrong) <<
000B000D		>> PEN_ERROR <<		internal information: >> PEN_ERROR << / >> PE_ILLEGAL_WARMING_PARAMS << >> pen driver pulse warming parameters are illegal (frequency wrong) <<
000B0010		Pulse-warming temperature was not attained		The required calibration temperature was not reached.  Customer can attempt following: 1.) Repeat procedure. 2.) Repeat procedure with new cartridges.  Technician remedies: 3.) Check main board-PEN-PCB cable. 4.) Replace PEN-PCB.
000B003B		Error during calibration.		internal information: >> PEN_ERROR << / >> PE_CALIBRATION_FAILED << >> Calibration of Pen failed <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
000B0043		>> PEN_ERROR <<		internal information: >> PEN_ERROR << / >> POWER_ON_FAILED_DUE_TO_OPEN_FLAP << >> the power could not be applied due to an open flap <<
000B0045		Left-hand printhead has a contact failure!		internal information: >> PEN_ERROR << / >> PEN1_NOZZLE_TEST_CARTRIDGE_FAILED << >> Pen1 has failed its nozzle test <<
000B0046		Right-hand printhead has a contact failure!		internal information: >> PEN_ERROR << / >> PEN0_NOZZLE_TEST_CARTRIDGE_FAILED << >> Pen0 has failed its nozzle test <<
000B004E		Error in temperature measurement of right-hand printhead. Please calibrate at room temperature.		internal information: >> PEN_ERROR << / >> PE_TEMPERATURE_DRIFT_ERROR_PEN0 << >> reading Temperature from Pen0 has a to biggest temperature drift <<
000B004F		Error in temperature measurement of left-hand printhead. Please calibrate at room temperature.		internal information: >> PEN_ERROR << / >> PE_TEMPERATURE_DRIFT_ERROR_PEN1 << >> reading Temperature from Pen0 has a to biggest temperature drift <<
000B0050		Error in temperature measurement. Please calibrate at room temperature.		internal information: >> PEN_ERROR << / >> PE_TEMPERATURE_AMBIENT_ERROR << >> Ambient temperature is different between 2 measurements <<
000B0053		Faulty contact on both printheads!		internal information: >> PEN_ERROR << / >> NOZZLE_TEST_BOTH_CARTRIDGES_FAILED << >> both Pen failed their nozzle test <<
000B0054		The printhead temperature is very high. Please check the printing quality. Clean the printheads if necessary.		internal information: >> PEN_ERROR << / >> PEN_TEMPERATURE_TOO_HIGH << >> the temperature of one pen is to high (>60°C) and thus imprint quality may be poor <<
000B0055		Please check the temperature sensor /connector X5.		internal information: >> PEN_ERROR << / >> PE_AMBIENT_SENSOR_FAILURE << >> probably defect PT100 sensor or missing X5 connector <<
000B0057		PEN_ERROR - PEN0_NOT_AVAILABLE		PEN_ERROR - PEN0_NOT_AVAILABLE



diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
000B0058		>> PEN_ERROR <<		internal information: >> PEN_ERROR << / >> PEN1_NOT_AVAILABLE << >> pen 1 is missing <<
000B0059		pen 0 and pen1 is missing		Please insert both cartridges.
000B005A		>> PEN_ERROR <<		internal information: >> PEN_ERROR << / >> PE_PEN_STATUS_ERROR << >> unspecified error during pen status test <<
000C0000		Software error		internal information: >> FORMAT_ADAPTER_EXCEPTION << / >> FORMAT_MISSING_WIDTH << >> <<
000C0001		Software error		internal information: >> FORMAT_ADAPTER_EXCEPTION << / >> FORMAT_UNKNOWN_TYPE << >> <<
000C0002		Software error		internal information: >> FORMAT_ADAPTER_EXCEPTION << / >> FORMAT_INCOMPLETE_PRECISION << >> <<
000D0001		>> LABEL_ERROR <<		internal information: >> LABEL_ERROR << / >> ERROR_LABEL_DISPENSER_JAM_PACKED << >> Too many labels inserted <<
000D0002		There is no label available		Please check the label dispenser for labels.
000D0003		>> LABEL_ERROR <<		internal information: >> LABEL_ERROR << / >> ERROR_LABEL_JAMMED_WHILE_FEEDING << >> Leading edge of a label detected but not the trailing edge. <<
000D0004		>> LABEL_ERROR <<		internal information: >> LABEL_ERROR << / >> ERROR_LABEL_DID_NOT_REACH_FEEDING_BELT << >> Even there are labels, no label could not be detected on the belt <<


diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
000D0005		>> LABEL_ERROR <<		internal information: >> LABEL_ERROR << / >> ERROR_LABEL_PARAMETER_FAIL << >> Parameter exceeds boundaries <<
000E0001		>> SLIDE_ERROR <<		internal information: >> SLIDE_ERROR << / >> ERROR_SLIDE_PARAMETER_FAIL << >> Parameter exceeds boundaries <<
000E0002		Moving of the capping unit is denied. Referencing is required.		insert the stylist and manually remove the ink cartridges. then re-insert the ink cartridge.  The error could occur caused by a defect cable on the stepper motor.
000E0003		The flap is open therefore no movement is possible. The flap over the printheads is open. Please close.		Please close the flap over the printheads if it is open. If the flap is closed, and this error is displayed, then the flap switch could be defective. replace the switch.
000E0004		>> SLIDE_ERROR <<		internal information: >> SLIDE_ERROR << / >> ERROR_SLIDE_NOT_IN_TARGET_POS << >> Capping unit did not reach its target position. <<
000E0005		Slide error ( print system)		Referencing was not possible.  Please check sensors of cartridge assembly.. (small PCB board)
000E0006		SLIDE_ERROR - ERROR_DRAWER_IS_OPEN -		internal information: >> SLIDE_ERROR << / >> ERROR_DRAWER_IS_OPEN << >> The drawer is open therefore no movement is possible. <<
000E0008		>> SLIDE_ERROR <<		internal information: >> SLIDE_ERROR << / >> ERROR_SLIDER_SENSORS_DISCONNECTED << >> Slider sensor board not connected. Check X5 <<
000E0011		RDS_ERROR		internal information: >> RDS_ERROR << / >> ERROR_RDS_CAPPING_UNIT_NOT_IN_TARGET_POS << >> Capping or panning unit did not reach its target position. <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
000E0012		RDS_ERROR		internal information: >> RDS_ERROR << / >> ERROR_RDS_PANNING_UNIT_NOT_IN_TARGET_POS << >> Capping or panning unit did not reach its target position. <<
000F0000		cartridge error		Unable to communicate with printheads. CP is not readable. Please take care that cartridge is inserted right. Sometimes cartridge "hang" when you push it during inserting.  Please remove the cartridge and insert it again. Please contact FP representative.
000F0001		cartridge error		Unable to communicate with printheads. Please contact FP representative.
000F0002		cartridge error		Unable to communicate with printheads (CP - CRC- error). Please contact FP representative.
000F0003		cartridge error		Unable to communicate with printheads. Please contact FP representative.
000F0004		cartridge error		Unable to communicate with printheads. Please contact FP representative.
000F0005		cartridge error		Unable to communicate with printheads. Please contact FP representative.
000F0006		cartridge error		Fehler beim Lesen Chip
000F0007		cartridge error		Unable to communicate with printheads. Please contact FP representative.
000F0008		cartridge error		Unable to communicate with printheads. Please contact FP representative.
000F0009		cartridge error		Kartusche leer
000F000A		cartridge error		Initialisierung fehlgeschlagen, falsche Maschinenummer (PSD fehlt)
000F000B		cartridge error		Printheads are not recognized! Please contact FP representative.
000F000C		cartridge error		CP gültig aber nicht initialisiert

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
000F000D		cartridge error		Klappe zum Kartuschenwechseln offen
000F000E		cartridge error		Please use CALIBRATE to proceed.
000F000F		cartridge error		Incompatible ink cartridges installed. Please contact FP representative.
000F0010		cartridge error		Mixed cartridge/ink types of the cartridge and BIC is not allowed
000F0011		cartridge error		A bulk ink cartridge has to be available
000F0012		cartridge error		A bulk ink board not available
000F0013		>> CONPROT_ERROR <<		internal information: >> CONPROT_ERROR << / >> CP_PROTECTION_ERROR << >> Protection bytes are set but the filling level is not zero. <<
000F0017		>> CONPROT_ERROR <<		internal information: >> CONPROT_ERROR << / >> CP_ERROR_TRY_RESTORE << >> Restoring data from backup failed <<
00100001		print system error		The ink system is not available while the cover is open. Please close cover.
00100002		print system error		Error in printing system. Please check cartridges.
00100005		print system error		Incompatible ink cartridges installed. Please contact FP representative.
00100006		print system error		Drawer is open. Please close the drawer and restart the cartridge change.
0010000A		>> INK_SYSTEM_ERROR <<		internal information: >> INK_SYSTEM_ERROR << / >> PU_CMD_INVALID << >> Base got an invalid print unit command <<
0010000B		>> INK_SYSTEM_ERROR <<		internal information: >> INK_SYSTEM_ERROR << / >> PU_CMD_INVALID_PARAMETER << >> Base got a print unit command with illegal parameter <<


diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0010000C		print system error		Flap did not open. Please remove the blockage and restart the cartridge change.
0010000D		print system error		Flap did not open. Cartridges run dry. Please remove the blockage and restart the cartridge change.
0010000E		print system error		internal information: >> INK_SYSTEM_ERROR << / >> FLAP_UNLOCKED << >> The slider moved into change position, but the cartridge flap has not opened completely. <<
00110000		>> MICRO_PSD_COMM_ERROR <<		internal information: >> MICRO_PSD_COMM_ERROR << / >> ERR_TIMEOUT << >> operation timed out <<
00110001		>> MICRO_PSD_COMM_ERROR <<		internal information: >> MICRO_PSD_COMM_ERROR << / >> ERR_NO_CONNECTION << >> Connecting to the micro PSD on the data link level has failed. <<
00110002		>> MICRO_PSD_COMM_ERROR <<		internal information: >> MICRO_PSD_COMM_ERROR << / >> ERR_LOST_CONNECTION << >> The micro psd has disconnected the data link layer connection during a send or receive operation. <<
00110003		>> MICRO_PSD_COMM_ERROR <<		internal information: >> MICRO_PSD_COMM_ERROR << / >> ERR_WRONG_CRC << >> A received packet had a wrong CRC (severe error.) <<
00110004		>> MICRO_PSD_COMM_ERROR <<		internal information: >> MICRO_PSD_COMM_ERROR << / >> ERR_INCOMPLETE_FRAME << >> An incomplete frame has been received (severe error) <<
00110005		>> MICRO_PSD_COMM_ERROR <<		internal information: >> MICRO_PSD_COMM_ERROR << / >> ERR_NO_PSD_PLUGGED << >> There is no Micro PSD detected in the system (hardware signal). <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00110006		>> MICRO_PSD_COMM_ERROR <<		internal information: >> MICRO_PSD_COMM_ERROR << / >> ERR_PSD_NOT_READY << >> The PSD signalled that it is not ready for communication (either it is still booting or it is unable to boot at all) <<
00110007		>> MICRO_PSD_COMM_ERROR <<		internal information: >> MICRO_PSD_COMM_ERROR << / >> ERR_IODEVICE << >> Error placing an INTEGRITY IODevice request. <<
00110008		>> MICRO_PSD_COMM_ERROR <<		internal information: >> MICRO_PSD_COMM_ERROR << / >> ERR_INVALID_FRAME << >> Data werer received at low-level that do not build a valid COBS FRAME <<
00120003		>> SETTINGS_ERROR <<		internal information: >> SETTINGS_ERROR << / >> HIGHPOSTAGE_ERROR << >> a call to load or save the system parameter HighPostage failed <<
00120004		>> SETTINGS_ERROR <<		internal information: >> SETTINGS_ERROR << / >> LOWPOSTAGE_ERROR << >> a call to load or save the system parameter LowPostage failed <<
00120005		>> SETTINGS_ERROR <<		internal information: >> SETTINGS_ERROR << / >> PRINTTRANSPORTSTORE_ERROR << >> a call to load or store system parameters in PrintAndTransportStorage failed <<
00120006		>> SETTINGS_ERROR <<		internal information: >> SETTINGS_ERROR << / >> IPSETTINGS_ERROR << >> a call to load or store system parameters in IpSettings failed <<
00120007		>> SETTINGS_ERROR <<		internal information: >> SETTINGS_ERROR << / >> INFRASTRUCTSETTINGS_ERROR << >> a call to load or store system parameters in InfrastructureSettings failed <<
00120008		>> SETTINGS_ERROR <<		internal information: >> SETTINGS_ERROR << / >> CONNECTIVITYSETTINGS_ERROR << >> a call to load or store connectivity settings failed <<


diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00120009		>> SETTINGS_ERROR <<		internal information: >> SETTINGS_ERROR << / >> MODEMPARAMETER_ERROR << >> a call to load or store modem parameter failed <<
0012000A		>> SETTINGS_ERROR <<		internal information: >> SETTINGS_ERROR << / >> KERNEL_SETTINGS_ERROR << >> While Accessing kernel settings an error occured. <<
0012000B		>> SETTINGS_ERROR <<		internal information: >> SETTINGS_ERROR << / >> TIMEZONE_SETTINGS_ERROR << >> Incorrect posix timezone string received from infrastructure <<
0012000C		Mainboard serial number not available.		Please exchange the mainboard.
0012000D		>> SETTINGS_ERROR <<		internal information: >> SETTINGS_ERROR << / >> DATETIME_ERROR << >> Datetime is invalid <<
0012000E		>> SETTINGS_ERROR <<		internal information: >> SETTINGS_ERROR << / >> EMPTY_TIMEZONE_STRING << >> Posix time zone string is empty. <<
0012000F		>> SETTINGS_ERROR <<		internal information: >> SETTINGS_ERROR << / >> INVALID_TIME_ZONE_OFFSET << >> Posix time zone string contains invalid offset. <<
00120010		>> SETTINGS_ERROR <<		internal information: >> SETTINGS_ERROR << / >> INVALID_TIME_ZONE_ADJUSTMENT << >> Posix time zone string contains invalid adjustment. <<
00120011		>> SETTINGS_ERROR <<		internal information: >> SETTINGS_ERROR << / >> INVALID_TIME_ZONE_DATE << >> Posix time zone string contains invalid date. <<
00120012		>> SETTINGS_ERROR <<		internal information: >> SETTINGS_ERROR << / >> INVALID_TIME_ZONE << >> Posix time zone string contains invalid parts. <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00120013		>> SETTINGS_ERROR <<		internal information: >> SETTINGS_ERROR << / >> TIME_ZONE_TOO_SMALL << >> Time zone is too small (limit -12 hours). <<
00120014		>> SETTINGS_ERROR <<		internal information: >> SETTINGS_ERROR << / >> TIME_ZONE_TOO_LARGE << >> Time zone is too large (limit +12 hours). <<
00120015		>> SETTINGS_ERROR <<		internal information: >> SETTINGS_ERROR << / >> INVALID_AUTOOFF_TIME << >> Auto Off time isn't valid <<
00120016		>> SETTINGS_ERROR <<		internal information: >> SETTINGS_ERROR << / >> INVALID_STANDBY_TIME << >> Standby time isn't valid <<
00120017		>> SETTINGS_ERROR <<		internal information: >> SETTINGS_ERROR << / >> DATE_WRONG_FORMAT << >> Wrong format of date. <<
00120018		Invalid Date		internal information: >> SETTINGS_ERROR << / >> DATE_TIME_WRONG << >> Invalid date or time. <<
00120019		Unallowable back-dating		internal information: >> SETTINGS_ERROR << / >> DATE_BEFORE_MIN_DATE_BACK << >> Date is before minimum date back. <<
0012001A		Unallowable date selected		internal information: >> SETTINGS_ERROR << / >> DATE_AFTER_MAX_DATE_AHEAD << >> Date is after maximum date ahead. <<
0012001B		>> SETTINGS_ERROR <<		internal information: >> SETTINGS_ERROR << / >> DATE_DAY_OFF_CHECK_FAILED << >> Day off check failed. <<










diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0012001C		BZL is not allowed.		internal information: >> SETTINGS_ERROR << / >> BZL_NOT_ALLOWED << >> is not allowed to switch on bzl, because feature is disabled <<
0012001D		>> SETTINGS_ERROR <<		internal information: >> SETTINGS_ERROR << / >> WITHDRAW_NOT_ALLOWED_RESET_DESCENDING_REGISTER_REQUIRED << >> error occurred if user is trying to withdraw sd, but descending register is > 0, this error occurs only in SAD-variants <<
0012001E		>> SETTINGS_ERROR <<		internal information: >> SETTINGS_ERROR << / >> WITHDRAW_NOT_ALLOWED_PIECECREDIT_RESET_REQUIRED << >> error occurred if user is trying to withdraw sd, but piececredit does not match as specified. (0 or given piececredit in subcode 2 is needed) <<
0012001F		>> SETTINGS_ERROR <<		internal information: >> SETTINGS_ERROR << / >> TOO_MANY_ADVERT_COUNTERS << >> The number of advert counters is limited to 30. <<
00120020		Postage Download amount too low		The entered PVD amount is less the minum PVD amount (MinResettingValue)
00120021		SETTINGS_ERROR		internal information: >> SETTINGS_ERROR << / >> ORDERING_PARAMETER_WRONG << >> Parameter for consumable ordering are wrong <<
00120022		SETTINGS_ERROR		internal information: >> SETTINGS_ERROR << / >> CO_WRONG_USE_CASE << >> Consumable Ordering: use case handler not available <<
00120023		SETTINGS_ERROR		internal information: >> SETTINGS_ERROR << / >> CO_USE_CASE_INITIALIZE_FAILED << >> <<
00120024		SETTINGS_ERROR		internal information: >> SETTINGS_ERROR << / >> CO_WRONG_XML_DATA_FROM_REPO << >> Consumable ordering: parsing the XML data from repository failed <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00120025		SETTINGS_ERROR		internal information: >> SETTINGS_ERROR << / >> CO_INITIALIZE_DECLINED << >> Consumable ordering: initialize declined from repository <<
00120026		SETTINGS_ERROR		internal information: >> SETTINGS_ERROR << / >> CO_ORDER_DECLINED << >> Consumable ordering: order declined from repository <<
00120027		SETTINGS_ERROR		internal information: >> SETTINGS_ERROR << / >> CO_SET_CURRENT_USE_CASE_FAILED << >> Consumable ordering: change use case failed <<
00120028		SETTINGS_ERROR		internal information: >> SETTINGS_ERROR << / >> CO_CHANGE_XML_FAILED << >> Consumable ordering: replace XML failed <<
00120029		SETTINGS_ERROR		internal information: >> SETTINGS_ERROR << / >> CO_SET_ADRESSES_FAILED << >> Consumable ordering: set addresses validated flag failed <<
0012002A		SETTINGS_ERROR		internal information: >> SETTINGS_ERROR << / >> CO_STORE_CONSUMABLE_ITEM_FAILED << >> Consumable ordering: change count of consumable item failed <<
0012002B		SETTINGS_ERROR		internal information: >> SETTINGS_ERROR << / >> CO_SET_ORDER_REFERENCE_FAILED << >> Consumable ordering: set customer order reference failed <<
00130000		No BZL-Numbers available!		internal information: >> TELEPORTO_NECESSARY_ERROR << / >> NO_BZL_NUMBERS_AVAILABLE << >> no BZL/VAS-numbers are available. Teleporto/PVD for Teleporto+-Customers will help. <<
00140000		connectivity error		Error while retrieving DHCP settings. Please check connectivity settings and reboot.
00140001		connectivity error		No network connection available. Please check network cable.

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00140002		There is no modem connect at the USB interface		internal information: >> CONNECTIVITY_ERROR << / >> NO_MODEM_CONNECTED << >> There is no modem connect at the USB interface <<
00140003		connectivity error		internal information: >> CONNECTIVITY_ERROR << / >> PPP_COULD_NOT_OPEN_SOCKET << >> The socket for configuring the PPP interface could not be opened. <<
00140004		connectivity error		internal information: >> CONNECTIVITY_ERROR << / >> SIOCOPENIF_FOR_PPP_INTERFACE_FAILED << >> The ioctl() call for opening the PPP interface failed. <<
00140005		connectivity error		internal information: >> CONNECTIVITY_ERROR << / >> SIOCSPPPCONF_FOR_PPP_INTERFACE_FAILED << >> The ioctl() call for configuring the PPP interface failed. <<
00140006		connectivity error		internal information: >> CONNECTIVITY_ERROR << / >> PPP_COULD_NOT_CLOSE_SOCKET << >> The socket for configuring the PPP interface could not be closed. <<
00140007		connectivity error		internal information: >> CONNECTIVITY_ERROR << / >> SIOCCLOSEIF_FOR_PPP_INTERFACE_FAILED << >> The ioctl() call for closing the PPP interface failed. <<
00140008		ERROR_DIAL_NO_ANSWER Dialer timeout (during establishing the modem connection)		Please check your modem settings and telephone numbers.
00140009		>> CONNECTIVITY_ERROR <<		internal information: >> CONNECTIVITY_ERROR << / >> PPP_DIALUP_TIMEOUT << >> PPP timeout at connection establishment <<
0014000A		>> CONNECTIVITY_ERROR <<		internal information: >> CONNECTIVITY_ERROR << / >> HANG_UP_TIMEOUT << >> Timeout at connection termination <<
0014000C		>> CONNECTIVITY_ERROR <<		it occurs, if the ftp configuration is invalid

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0014000D		>> CONNECTIVITY_ERROR <<		No LinkUp over Cable or Wlan found
00150000		Incorrect cliché data		internal information: >> FRANKING_ERROR << / >> IMPRINT_NOT_VALID << >> Initializing of imprint was failed and empty(notValid) image is selected.(image-Id selected by Prod.calc failed or imagePart could'nt updated by initialization of imprint). <<
00150001		Decimal Mode		tried to print decimals but decimalmode is disabled.
00150002		Franking is stopped for stamp change on day change over.		internal information: >> FRANKING_ERROR << / >> STOP_FOR_STAMP_CHANGE << >> Franking is stopped for stamp change on day change over. <<
00150003		Automatic Feeder not possible		FRANKING_ERROR - AF_FEEDING_NOT_ALLOWED Please let's check if the feeder use is enabled in ERPlite.
00150004		Letter too short		internal information: >> FRANKING_ERROR << / >> LETTER_TOO_SHORT << >> occurs if Imprint is finished but no Critical Column was printed <<
00150005		Postage is low. Please load postage soon.		internal information: >> FRANKING_ERROR << / >> LOW_POSTAGE_WARNING << >> Descending Register reach the user-settable LowPostage Warning <<
00150006		No valid postage amount was set.		internal information: >> FRANKING_ERROR << / >> NO_VALID_POSTAGE << >> No valid postage available to start franking <<
00150007		No postage remaining. The remaining letters can not be franked. Please run Teleset.		internal information: >> FRANKING_ERROR << / >> SD_HAS_NO_MONEY << >> no money on sd for selected postage <<
00150009		Max monthly accounting		Maximum monthly consumption of current user achieved.

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0015000A		Please load postage soon		Please load postage soon.  This message occurs if low postage warning reached but current logged in user has no access to run teleaset .  Teleaset has to be performed by a user who is allowed to do it.
0015000B		Seal Mode		Seal Mode is not activated. Please activate seal mode on feeder.
0015000C		Transport Mode		Feeder in Seal Mode. Transport only not possible. Select Seal Only to seal.
0015000D		Counter Error		Verify entry of counter. Please enter a valid value.
0015000E		No Advert / SMS selected		Mode: only advert or SMS text. No advert and sms was selected. only imprint
0015000F		Printing not possible		printing mode in communication with PC-software is invalid (or some params are invalid).
00150010		Maximum user postage amount achieved		Maximum postage amount of registered user achieved. Administrator of franking machine can change limits (settings).  No technician on site required. Can be done by customer (admin) .
00150011		Changing date isn't possible.		Changing date isn't possible. To continue, print and delete existing delivery list!
00150012		Printing is not possible		Printing is not possible. To continue, print and delete existing delivery list!
00150013		>> FRANKING_ERROR <<		internal information: >> FRANKING_ERROR << / >> DATA_FOR_BARCODE_OUT_OF_SPECIFICATION << >> <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00150014		Time Synchronization Error		Time Synchronization Error: Please restart the machine.
0015001C		FRANKING_ERROR		internal information: >> FRANKING_ERROR << / >> AF_UPDATE_REQUIRED << >> AF was plugged during runtime. The Packagemanagement needs to update the AF-Firmware. This will be executed if User starts reboot <<
0015001D		FRANKING_ERROR		internal information: >> FRANKING_ERROR << / >> DS_NOT_ALLOWED << >> Setup-Parameter for user-configuration does not allowed dynamicscale <<
0015001E		FRANKING_ERROR		Throughput parameter could not be setup
0015001F		FRANKING_ERROR		internal information: >> FRANKING_ERROR << / >> DISALLOWED_IMPRINT_CHANGE_FOR_DYNAMIC_PRODUCTS << >> The imprint-id is changed during dynamic product calculation <<
00150020		PC software mode activated, but PC not connected		Please ensure that PC is connect and application is running.
00150021		FRANKING_ERROR		internal information: >> FRANKING_ERROR << / >> POSTAGE_INCONSISTENT << >> this error occurs if Mailone and FrankingMachine calculated different postage value <<
00160000		>> PRINT_SYSTEM_EXCEPTION <<		internal information: >> PRINT_SYSTEM_EXCEPTION << / >> GET_CARTRIDGE_FLAP_STATE_FAILED << >> Reading the state of the cartridge flap from the safety switch device failed. <<
00160001		>> PRINT_SYSTEM_EXCEPTION <<		internal information: >> PRINT_SYSTEM_EXCEPTION << / >> GET_DRAWER_STATE_FAILED << >> Reading the state of the drawer from the safety switch device failed. <<
00160002		>> PRINT_SYSTEM_EXCEPTION <<		internal information: >> PRINT_SYSTEM_EXCEPTION << / >> SAFETY_SWITCH_INITIALIZATION_FAILED << >> Initialization of the safety switch failed. <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00170001		>> PROD_ERROR <<		internal information: >> PROD_ERROR << / >> ERROR_CURRENT_TESTCASE_FAILED << >> CUrrent testcase has failed <<
00170002		>> PROD_ERROR <<		internal information: >> PROD_ERROR << / >> ERROR_USB_STICK_NOT_AVAILABLE << >> USB Stick not available or not properly formatted <<
00170003		>> PROD_ERROR <<		internal information: >> PROD_ERROR << / >> ERROR_USB_FILE_WRITING_FAILED << >> Writing to USB stick failed <<
00170004		>> PROD_ERROR <<		internal information: >> PROD_ERROR << / >> ERROR_USB_FILE_OPEN_FAILED << >> Reading file from USB stick failed <<
00170005		>> PROD_ERROR <<		internal information: >> PROD_ERROR << / >> ERROR_USB_FILE_READING_FAILED << >> Reading file from USB stick failed <<
00170006		>> PROD_ERROR <<		internal information: >> PROD_ERROR << / >> ERROR_USB_FILE_COMPARISON_FAILED << >> Testfile has different content <<
00170007		>> PROD_ERROR <<		internal information: >> PROD_ERROR << / >> ERROR_WINDOW_NOT_FOUND << >> Internal error - Could not found window <<
00170008		>> PROD_ERROR <<		internal information: >> PROD_ERROR << / >> ERROR_FEEDER_NOT_PRESENT << >> Could not found Automatic Feeder <<
00170009		>> PROD_ERROR <<		internal information: >> PROD_ERROR << / >> ERROR_INSTALLER_DIRECTORY_NOT_FOUND << >> Could not found Installer Directory <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0017000A		>> PROD_ERROR <<		internal information: >> PROD_ERROR << / >> ERROR_INSTALLER_IMAGE_NOT_FOUND << >> Could not found Installer Image <<
0017000B		>> PROD_ERROR <<		internal information: >> PROD_ERROR << / >> ERROR_UNKNOWN_PRINTING_ERROR << >> Got unspecified error case <<
0017000C		>> PROD_ERROR <<		internal information: >> PROD_ERROR << / >> ERROR_PRODUCTION_IMAGE_ERASE_FAILED << >> Couldn't remove Production executable <<
0017000D		>> PROD_ERROR <<		internal information: >> PROD_ERROR << / >> ERROR_NO_AUTOFEEDER_CONNECTED << >> The test of the Auto Feeder cannot be started because there isn't a feeder connected to the FM. <<
0017000E		>> PROD_ERROR <<		internal information: >> PROD_ERROR << / >> ERROR_AUTOFEEDER_DOES_NOT_RUN_APPLICATION_SW << << >> The test of the Auto Feeder cannot be started because the feeder does not run Application SW. (Usually this means the feeder is in boot loader mode.) <<
0017000F		>> PROD_ERROR <<		internal information: >> PROD_ERROR << / >> ERROR_AF_LETTER_SENOR_1_ADJUSTMENT_FAILED << >> The 1st letter sensor of the automatic feeder could not be adjusted. <<
00170010		>> PROD_ERROR <<		internal information: >> PROD_ERROR << / >> ERROR_AF_LETTER_SENOR_2_ADJUSTMENT_FAILED << >> The 2nd letter sensor of the automatic feeder could not be adjusted. <<
00170011		>> PROD_ERROR <<		internal information: >> PROD_ERROR << / >> ERROR_AF_LETTER_SENOR_3_ADJUSTMENT_FAILED << >> The 2rd letter sensor of the automatic feeder could not be adjusted. <<




diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00170012		>> PROD_ERROR <<		internal information: >> PROD_ERROR << / >> ERROR_NO_AF_FIRMWARE_FILE_ON_SDCARD << >> The production test cannot update the AF firmware because it has no firmware found on the SD-Card. <<
00170013		>> PROD_ERROR <<		internal information: >> PROD_ERROR << / >> ERROR_AF_FIRMWARE_FILE_ON_SDCARD_IS_CORRUPT << >> The AF-firmware file seems to be corrupt. <<
00170014		>> PROD_ERROR <<		internal information: >> PROD_ERROR << / >> ERROR_AF_FIRMWARE_UPDATE_IMPOSSIBLE << >> An AF-firmware update is not possible <<
00170018		PROD_ERROR		internal information: >> PROD_ERROR << / >> ERROR_AF_LETTER_SENOR_4_ADJUSTMENT_FAILED << >> The 3rd letter sensor of the automatic feeder could not be adjusted. <<
00170019		PROD_ERROR		internal information: >> PROD_ERROR << / >> ERROR_NO_DS_FIRMWARE_FILE_ON_SDCARD << >> The update of the "dynamic scale" cannot be started because there isn't a file to update on the sd-card. <<
0017001B		PROD_ERROR		start a unknown test was requested by user
0017001C		PROD_ERROR		if didplay moved not enough after trying to move displaymoter to endpositions
0017001D		PROD_ERROR		no audio files to play where found in Production directory
00180000		Cost account read error		internal information: >> COST_ACCOUNT_SETTINGS_ERROR << / >> PERS_READ_ERROR << >> Reading Persistent object failed <<
00180001		Cost account write error		internal information: >> COST_ACCOUNT_SETTINGS_ERROR << / >> PERS_WRITE_ERROR << >> Writing persistent object failed <<



diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00180002		>> COST_ACCOUNT_SETTINGS_ERROR <<		internal information: >> COST_ACCOUNT_SETTINGS_ERROR << / >> COST_ACCOUNTS_NUMBER_ZERO << >> Number of Cost Accounts set to zero <<
00180003		>> COST_ACCOUNT_SETTINGS_ERROR <<		internal information: >> COST_ACCOUNT_SETTINGS_ERROR << / >> INVALID_COST_ACCOUNT << >> Invalid Cost Account number <<
00180004		>> COST_ACCOUNT_SETTINGS_ERROR <<		internal information: >> COST_ACCOUNT_SETTINGS_ERROR << / >> COST_ACCOUNTS_DISABLED << >> Cost Accounts disabled <<
00190000		Software error		internal information: >> FILEHANDLING_ERROR << / >> FILE_OPENING_FAILED << >> An error occured when opening a file <<
00190001		Software error		internal information: >> FILEHANDLING_ERROR << / >> FILE_READING_FAILED << >> An error occured when reading a file <<
00190002		Software error		internal information: >> FILEHANDLING_ERROR << / >> FILE_WRITING_FAILED << >> An error occured when writing a file <<
00190003		Software error		internal information: >> FILEHANDLING_ERROR << / >> FILE_FLUSHING_FAILED << >> An error occured when flushing a file <<
00190004		Software error		internal information: >> FILEHANDLING_ERROR << / >> FILE_CLOSING_FAILED << >> An error occured when cosing a file <<
00190005		Software error		internal information: >> FILEHANDLING_ERROR << / >> FILE_SAVING_FAILED << >> An error occured when saving a file <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00190006		Software error		internal information: >> FILEHANDLING_ERROR << / >> FILE_RENAME_FAILED << >> An error occured when renaming a file <<
00190007		Software error		internal information: >> FILEHANDLING_ERROR << / >> FILE_COPYING_FAILED << >> <<
00190008		Software error		internal information: >> FILEHANDLING_ERROR << / >> FILE_REMOVING_FAILED << >> An error occured when removing a file <<
00190009		Software error		internal information: >> FILEHANDLING_ERROR << / >> FILE_NOT_OPENED << >> A file that was expected to be opened was not <<
0019000A		Software error		internal information: >> FILEHANDLING_ERROR << / >> ALLOWED_BLOCKSIZE_EXCEEDED << >> The used blocksize is bigger than allowed <<
0019000B		Software error		internal information: >> FILEHANDLING_ERROR << / >> DIRECTORY_CREATING_FAILED << >> An error occured when creating a directory <<
0019000D		>> FILEHANDLING_ERROR <<		internal information: >> FILEHANDLING_ERROR << / >> FILE_MISSING << >> A file that should exist does not. <<
00190011		>> FILEHANDLING_ERROR <<		internal information: >> FILEHANDLING_ERROR << / >> HASHGENERATOR_FAILED << >> hash generator operation failed. <<
00190012		>> FILEHANDLING_ERROR <<		internal information: >> FILEHANDLING_ERROR << / >> SIGNATURE_VERIFY_FAILED << >> A verification of signed data failed. <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00190013		FILEHANDLING_ERROR		internal information: >> FILEHANDLING_ERROR << / >> DIRECTORY_DOES_NOT_EXIST << >> The referenced directory does not exist <<
00190014		FILEHANDLING_ERROR		internal information: >> FILEHANDLING_ERROR << / >> REQUESTED_BLOCK_OUT_OF_FILE_RANGE << >> The requested block is not inside the file range (requested block * block size > file size). <<
001A0000		>> FMAPI_ERROR <<		internal information: >> FMAPI_ERROR << / >> FEATURE_NOT_AVAILABLE << >> An expected feature it is not available. <<
001A0001		>> FMAPI_ERROR <<		internal information: >> FMAPI_ERROR << / >> STATUS_ITEM_NOT_AVAILABLE << >> An expected status item is not available. <<
001A0002		>> FMAPI_ERROR <<		internal information: >> FMAPI_ERROR << / >> MAX_SMS_FEATURE_ERROR << >> The Max SMS Objects value form the repository is higher than the internal allowed Max SMS value <<
001A0003		>> FMAPI_ERROR <<		internal information: >> FMAPI_ERROR << / >> MAX_SCALE_CAPACITY_FEATURE_ERROR << >> The Max Scale Capacity value form the repository is higher than the internal allowed Max Scale Capacity value <<
001A0004		>> FMAPI_ERROR <<		internal information: >> FMAPI_ERROR << / >> MAX_COSTACCOUNTS_FEATURE_ERROR << >> The Max CostAccounts value form the repository is higher than the internal allowed Max CostAccounts value <<
001A0005		>> FMAPI_ERROR <<		internal information: >> FMAPI_ERROR << / >> NAVIGATOR_MODE_SETTINGS_ERROR << >> Error while trying to read or write Navigator Mode Settings to/from Persistence <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
001A0006		>> FMAPI_ERROR <<		internal information: >> FMAPI_ERROR << / >> NAVIGATOR_MODE_SETTINGS_SIZE_ERROR << >> Size of data sent from server incorrect <<
001A0007		>> FMAPI_ERROR <<		internal information: >> FMAPI_ERROR << / >> THROUGHPUT_FEATURE_ERROR << >> The allowed Throughput speed value form the repository is higher or lower, than the internal maximal or minimal allowed value <<
001A0008		infrastructur error (remote feature)		The number of items in a feature exceeded the maximum value. SubCode1: The id of the feature. SubCode2: The number of items allowed.
001A0009		infrastructur error (remote feature)		The length of a string a feature exceeded the maximum value. SubCode1: The id of the feature. SubCode2: The max string length value  No technician is required. Please contact FP Service (Helpdesk) Settings of infrstructure have to be checked.
001B0000		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> XML_PARSING_FAILED << >> Parsing of an XML document failed. <<
001B0001		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> SD_FILESYSTEM_ERROR << >> A file system operation failed. <<
001B0002		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> FILE_NOT_FOUND_ERROR << >> A given file did not exist. <<
001B0003		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> PACKAGE_META_INCOMPLETE << >> A package meta file did not contain mandatory information <<


diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
001B0004		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> ZIP_ARCHIVE_PARSE_ERROR << >> The content of a ZIP archive could not be parsed. <<
001B0005		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> SD_FILE_IO_ERROR << >> An error occurred during a file I/O operation (open, read, write) <<
001B0006		Software Pack Error A Zip decompress operation failed.		Postprocessing Error. Please repeat the process. If the problem persists, please contact FP representative.
001B0007		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> ZIP_ARCHIVE_INCONSISTENCE_ERROR << >> The meta data of an ZIP archive is inconsistent. <<
001B0008		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> ZIP_CRC_CHECK_FAILED << >> The CRC check of within an Zip archive failed. <<
001B0009		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> ZIP_INVALID_FILE_NAME << >> A Zip archive contained an file with an invalid filename. <<
001B000A		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> PACKAGE_NO_META << >> The meta file of an FM package is missing. <<
001B000B		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> PACKAGE_META_INCONSISTENT << >> A package meta file is not consistent with the content of the package. <<
001B000C		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> METAFILE_TYPE_UNEXPECTED << >> Meta file found with unexpected type (in wrong directory). <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
001B000D		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> CLICHE_ALREADY_ACTIVE << >> occured if cliche will be load by manager but there is already an existing one <<
001B000E		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> NO_VALID_SOFTWARE_SET_TABLE_AVAILABLE << >> there is no valid table available to select a valid softwareset <<
001B000F		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> REBOOT_ERROR << >> user wants to use a softwareset which required a reboot. but reboot is not allowed for the used function <<
001B0010		May be there is a very old installer SW in use which do not accept compressed archives		Please use the latest version of installer SW on the MMC cards only!
001B0011		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> ZIP_COMPRESSION_METHOD_NOT_SUPPORTED << >> The compression method of the current file is not supported <<
001B0012		Software Pack Error		indicates that previous software is activated.  Subcode 1 shows the software version in (hex).. Use calculator to convert from hex to decimal e.g. 77EDDBC B (hex) = 2012077003 (dec)
001B0014		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> INVALID_DOWNLOAD_FILE_NAME << >> The name of the downloaded file does not match to the archive informations. <<
001B0015		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> INVALID_PRODUCT_TABLE_ARCHIVE << >> The archive informations does not match to the meta informations of the product table package. <<


diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
001B0016		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> INVALID_CLICHE_ARCHIVE << >> The archive informations does not match to the meta informations of the cliché package. <<
001B0017		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> INVALID_TEXT_ARCHIVE << >> The archive informations does not match to the meta informations of the text package. <<
001B0018		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> INVALID_FIRMWARE_ARCHIVE << >> The archive informations does not match to the meta informations of the firmware package. <<
001B0019		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> META_FILE_INVALID_DATE_GENERATED << >> The string containing the generation date and time of the cliché package meta file is invalid. <<
001B001A		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> PACKAGE_SIGNING_SUCCEED << >> This is no error: Just notifies about successfully signed package. <<
001B001B		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> PACKAGE_SIGNING_FAILED << >> Signing the package <<
001B001C		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> SIGNATURE_VERIFY_ERROR << >> Verification of signature failed. <<
001B001F		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> REMOVING_PACKAGE_FAILED << >> A package could not get removed. <<
001B0020		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> INVALID_SD_FIRMWARE_ARCHIVE << >> The sd firmware file could not be opened <<



diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
001B0021		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> SD_FIRMWARE_INSTALLATION_ERROR << >> Error during SD Firmware installation. <<
001B0022		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> UNEXPECTED_SD_STATE << >> The PSD state is unexpected. Firmware update is not possible. <<
001B0023		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> CURRENT_SD_FIRMWARE_VERSION_IS_NEWER << >> The supplied PSD firmware is older than the installed PSD firmware <<
001B0024		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> INVALID_SD_FIRMWARE_PACKAGE_VARIANT << >> The delivered sd firmware package does not match the machine variant <<
001B0025		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> NO_AF_CONNECTED << >> No AutoFeeder is Connected during the installation Process <<
001B0026		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> CURRENT_AF_FIRMWARE_VERSION_IS_NEWER << >> The supplied AF firmware is older than the installed AF firmware <<
001B0027		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> AF_FIRMWARE_PACKAGE_NOT_FOUND << >> The Firmware Package is not found <<
001B0028		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> TEXT_PACKAGE_READ_BINARY_FILE_FAILED << >> failed to read binary-text package file <<



diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
001B0029		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> TEXT_PACKAGE_LANGUAGE_NAME_MISSING << << >> language name in the given textpackage was missing <<
001B002A		Software Pack Error		internal information: >> PACKMANAGEMENT_ERROR << / >> TEXT_PACKAGE_MAGIC_NO_FAILED << >> magic number in textpackage-binary file was incompatible. the file is wrong <<
001B002B		PACKMANAGEMENT_ERROR		For activating the new software set the system needs to be rebooted
001B002C		PACKMANAGEMENT_ERROR		internal information: >> PACKMANAGEMENT_ERROR << / >> BAD_ALLOC_WHILE_ACTIVATING_SW_SET << >> The heap is exhausted while activating the software set <<
001B002D		PACKMANAGEMENT_ERROR		internal information: >> PACKMANAGEMENT_ERROR << / >> INVALID_VARIANT_PARAMETER_ARCHIVE << >> The archive informations does not match to the meta informations of the variant parameter package. <<
001B002E		PACKMANAGEMENT_ERROR		internal information: >> PACKMANAGEMENT_ERROR << / >> VARIANT_PARAMETER_PACKAGE_READ_XML_FILE_FAILED << >> failed to read xml variant parameter package file <<
001B002F		PACKMANAGEMENT_ERROR		internal information: >> PACKMANAGEMENT_ERROR << / >> INCOMPLETE_VARIANT_PARAMETER_FILE << >> Necessary variant parameter is/are missing <<
001C0000		>> APPLICATION_ERROR <<		internal information: >> APPLICATION_ERROR << / >> BOOT_CONFIG_SD_FILESYSTEM_ERROR << >> A file system operation failed. <<
001C0001		>> APPLICATION_ERROR <<		internal information: >> APPLICATION_ERROR << / >> BOOT_CONFIG_WRONG_BUFFER_STRUCTURE << >> Retrieving the boot configuration from the boot.ini failed. Wrong structure. <<



diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
001C0002		>> APPLICATION_ERROR <<		internal information: >> APPLICATION_ERROR << / >> BOOT_CONFIG_INVALID_RETRY_COUNTER << >> Retrieving the retry counter from the boot.ini failed. <<
001C0003		>> APPLICATION_ERROR <<		internal information: >> APPLICATION_ERROR << / >> BOOT_CONFIG_NO_SOURCE_FILE << >> No source file exist to be copied. <<
001C0004		>> APPLICATION_ERROR <<		internal information: >> APPLICATION_ERROR << / >> BOOT_CONFIG_READ_FILE_ERROR << >> Reading the file failed. <<
001C0005		>> APPLICATION_ERROR <<		internal information: >> APPLICATION_ERROR << / >> BOOT_CONFIG_FILE_NOT_VALID << >> Validation of current buffer with written file content failed. <<
001C0006		>> APPLICATION_ERROR <<		internal information: >> APPLICATION_ERROR << / >> BOOT_CONFIG_EMPTY_PATH << >> Neither file name nor path is specified. <<
001C0007		>> APPLICATION_ERROR <<		internal information: >> APPLICATION_ERROR << / >> BOOT_CONFIG_FILE_NOT_FOUND << >> No boot configuration file found. <<
001C0008		>> APPLICATION_ERROR <<		internal information: >> APPLICATION_ERROR << / >> BOOT_CONFIG_INVALID_APPLICATION_PATH << >> Application path and filename are empty. <<
001C0009		Please run Teleset soon. (0-PVD)		< see diagnostic message >
001C000B		>> APPLICATION_ERROR <<		internal information: >> APPLICATION_ERROR << / >> RESTORE_PERSISTENCE_FAILED << >> error occured if try to restore persistence(MAGIC_NO changed) and file to restore couldnt load successfully <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
001C000C		>> APPLICATION_ERROR <<		internal information: >> APPLICATION_ERROR << / >> NVRAM_BLOCK_RESTORED << >> not an error, just to log an event to store that some of the nvramblocks was restored <<
001C000D		invalid Security piece credit		Please contact FP service (Helpdesk)
001C000E		invalid Security piece credit		Please contact FP service (Helpdesk)
001C000F		security device locked		Please contact FP service (Helpdesk)
001C0010		security device not valid		Please contact FP service (Helpdesk)
001C0013		APPLICATION_ERROR		internal information: >> APPLICATION_ERROR << / >> SAFE_MODE_ENABLED << >> Due to many incorrect starts was the safe mode is enabled. <<
001C0014		APPLICATION_ERROR		internal information: >> APPLICATION_ERROR << / >> SD_LOW_BATTERY_WARNING << >> Warning that will be shown once a given interval from Repository when the internal SD battery level is critical <<
001C0015		APPLICATION_ERROR		The XML file with the memory sections description of the NPSD could not be found.
001C0016		APPLICATION_ERROR		The xml structure of the file with memory section description for the NPSD is wrong.
001D0000		>> COM_ERROR <<		internal information: >> COM_ERROR << / >> COM_MUTEX_INIT_ERROR << >> Can't create a Mutex for CoM. <<
001D0001		>> COM_ERROR <<		internal information: >> COM_ERROR << / >> COM_NVRAM_INIT_ERROR << >> Can't initialize NvRam interface for CoM. <<
001D0002		>> COM_ERROR <<		internal information: >> COM_ERROR << / >> COM_NOT_INITIALIZED << >> CoM interface is not initialized properly. <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
001D0003		>> COM_ERROR <<		internal information: >> COM_ERROR << / >> COM_NOT_ENOUGH_MEMORY_ERROR << >> CoM Kernel signals not enough memory. <<
001D0004		>> COM_ERROR <<		internal information: >> COM_ERROR << / >> COM_OVERFLOW_ERROR << >> CoM Kernel signals overflow. <<
001D0005		>> COM_ERROR <<		internal information: >> COM_ERROR << / >> COM_RESET_ERROR << >> CoM Kernel signals memory reset condition. <<
001D0006		>> COM_ERROR <<		internal information: >> COM_ERROR << / >> COM_STRING_TOO_LONG_ERROR << >> CoM Kernel signals string too long error. <<
001D0007		>> COM_ERROR <<		internal information: >> COM_ERROR << / >> COM_FILTER_TOO_LONG_ERROR << >> CoM Kernel signals filter too long error. <<
001D0008		>> COM_ERROR <<		internal information: >> COM_ERROR << / >> COM_CORRUPTED_ERROR << >> CoM Kernel signals memory corrupted error. <<
001D0009		>> COM_ERROR <<		internal information: >> COM_ERROR << / >> COM_INTERNAL_ERROR << >> CoM Kernel signals internal error. <<
001D000A		>> COM_ERROR <<		internal information: >> COM_ERROR << / >> COM_STD_EXCEPTION << >> Got a std::exception.. <<
001D000B		>> COM_ERROR <<		internal information: >> COM_ERROR << / >> COM_ERROR_UNKNOWN << >> Got an unknown error code from the CoM library <<
001E0001		The order management number is too long.		< see diagnostic message >

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
001E0002		The premium address id is too long.		< see diagnostic message >
001E0003		The order management is not enabled.		< see diagnostic message >
001E0004		The order management number is invalid.		< see diagnostic message >
001E0005		Switching off the order management is impossible, because premium address is switched on.		< see diagnostic message >
001E0006		Premium address is not enabled.		< see diagnostic message >
001E0007		The premium address mode is invalid.		< see diagnostic message >
001E0008		The premium address id is invalid.		< see diagnostic message >
001E0009		Premium Address not in product table.		< see diagnostic message >
001E000A		BZL not in product table.		< see diagnostic message >
001F0000		>> VIDEO_CONTROL_ERROR <<		internal information: >> VIDEO_CONTROL_ERROR << / >> ERROR_GETTING_VIDEO_CONTROL_DEVICE << >> Error while requesting resource. <<
001F0001		>> VIDEO_CONTROL_ERROR <<		internal information: >> VIDEO_CONTROL_ERROR << / >> ERROR_WRITING_VIDEO_DEVICE_REGISTER << >> Error while writing Device registe. <<
001F0002		>> VIDEO_CONTROL_ERROR <<		internal information: >> VIDEO_CONTROL_ERROR << / >> ERROR_READING_VIDEO_DEVICE_REGISTER << >> Error while reading Device registe. <<
001F0003		>> VIDEO_CONTROL_ERROR <<		internal information: >> VIDEO_CONTROL_ERROR << / >> ERROR_VIDEO_DEVICE_NOT_INITIALIZED << >> Device handle is invalid. <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00200000		>> FEEDER_STATUS_ERROR <<		internal information: >> FEEDER_STATUS_ERROR << / >> FEEDER_INVALID_ID_LENGTH << >> Length of id invalid (too long). <<
00200001		>> FEEDER_STATUS_ERROR <<		internal information: >> FEEDER_STATUS_ERROR << / >> FEEDER_IO_DEVICE_ERROR << >> Error while calling a function on AutoFeederStatusIODevice. <<
00200002		>> FEEDER_STATUS_ERROR <<		internal information: >> FEEDER_STATUS_ERROR << / >> FEEDER_INITIALIZATION_ERROR << >> Error while initialization. <<
00200003		Feeder not connected.		The automatic feeding is not connected. Check the connection to the meter (CAN) and the power cord to feeder.
00200004		>> FEEDER_STATUS_ERROR <<		internal information: >> FEEDER_STATUS_ERROR << / >> FEEDER_OPERATION_TIMEOUT << >> Timed out while waiting for status completed. <<
00210000		OMI Error		Online meters Initalisation (= OMI) failed. OMI2 received invalid ack message  Is there an incorrect TDC-ID enetered in the TDC? (e.g. 3150003 instead of 6150003) TDC-ID is = psn (postal serial #)
00210000	000000A1 00000000	Error during Online Meter Initialization In combination with Info1: 000000A1 the meter is not entered in the TDC.		Setup meter in TDC, connect meter with customer and look for the budget.
00210001		OMI Error		Online meters Initalisation (= OMI) failed. OMI2 received an invalid initalization message.
00210002		OMI Error		Online meters Initalisation (= OMI) failed. OMI2 received an invalid finish message.

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00210003	000000A6 00000000	Error during Load Postage. In combination with Info1: 000000A6; Info2: 00000000 the customer account is locked in TDC!		Please try again. Please get in contact with your TDC Admin.
00210003	000000D6 00000000	Error during Load Postage. In combination with Info1: 000000D6; Info2: 00000000 the customer account is locked in TDC!		Please use the function RESET MICRO SAD in ERPlite. The data transfer could need up to 15min. At the end perform a RemoteService on the FM.
00210004		COM - Error		Error during transferring COM data.
00210005		OMI Error		Online meters Initialisation failed The PSD was unable to provide new PAN
00220000		>> BZL_ERROR <<		internal information: >> BZL_ERROR << / >> PRODUCTINDICATOR_MISSING << >> Product Indicator is Unavailable <<
00220001		BZL-Printing		internal information: > BZL_ERROR << / >> BZL_OFFLINE_STORAGE_ERROR << >> Bzl Offline Storage is exhausted! <<
00220002		BZL-Printing		To create additional BZL-imprints, you have to print / clear\ ZL-list first.
00220003		BZL-Printing		internal information: >> BZL_ERROR << / >> BZL_NO_FREE_RANGE << >> No Free Range <<
00220004		BZL-Printing		internal information: >> BZL_ERROR << / >> NO_BZL_NUMBERS_AVAILABLE << >> no BZL/VAS-numbers are available. Load new BZL Numbers by RIN Service <<
0023000C		Ordering_Error		Consumable ordering: set (create) use case error failed
0023000D		Ordering_Error		Consumable ordering: Reset of the use case error failed




diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00240000		extrenal scale		More than one external scale is not supported.
00240001		extrenal scale		HID device not supported.
00240002		extrenal scale		Report from external USB scale contains a scaling factor that is not supported (permitted: -10 ... +10)
00240005		extrenal scale		Report from external USB scale contains a weight unit that is not supported
00240006		extrenal scale		Zero-crossing required when replacing the weight
00240007		extrenal scale		Just FAULT received from external UBS scale
0024000B		extrenal scale		Reading the configuration of the USB endpoint failed.
00250000		BEL_ERROR		internal information: >> BEL_ERROR << / >> INVALID_POST_CODE << >> Post code of the post office is invalid. Should be numeric! <<
00280003		CHE_ERROR		internal information: >> CHE_ERROR << / >> COST_ACCOUNT_UPDATE << >> List of global cost accounts has been updated and selected cost account is set to first cost account <<
002A0007		IMI_ERROR		internal information: >> IMI_ERROR << / >> INVALID_POSTAGE_AMOUNT << >> The postage for accounting is zero. This is not allowed for IMI. <<
002A0008		extrenal scale		No PSD detected (SdSoftwareInfo missing)
002B0001		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_LEFT_ENCODER_TEST_NO_FEEDBACK << >> No encoder feedback during encoder test for the belt drive drive (left motor). <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
002B0002		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_LEFT_ENCODER_TEST_INCORRECT_FEEDBACK << >> Incorrect encoder feedback during encoder test for the belt drive drive (left motor). <<
002B0003		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_RIGHT_ENCODER_TEST_NO_FEEDBACK << >> Incorrect encoder feedback during encoder test for the ejection drive (right motor). <<
002B0004		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_RIGHT_ENCODER_TEST_INCORRECT_FEEDBACK <<  >> Incorrect encoder feedback during encoder test for the ejection drive (right motor). <<
002B0005		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_LEFT_ENCODER_FEEDBACK_MISSING << >> During belt drive drive (left motor) speed control there is no encoder feedback. <<
002B0006		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_RIGHT_ENCODER_FEEDBACK_MISSING << >> During ejection drive (right motor) speed control there is no encoder feedback. <<
002B0007		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_PAPER_JAM << >> Paper jam detected by letter transport <<
002B0009		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_TIMING_FAILED << >> Illegal sensor event occurred, letter(s) must be removed. (E.g.: A letter covers both sensor one and two, but then suddenly the sensor two is uncovered while sensor one is still covered.) <<
002B000D		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_SENSORS_BLOCKED << >> Normal feeding not possible because of blocked sensors. (Most likely a letter is in front of a sensor, i.e. it is a jam that should be removed by the user.) <<





diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
002B000F		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_LETTER_TOO_SHORT << >> Letter is shorter than allowed (140mm) <<
002B0010		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_LETTER_TOO_LONG << >> Letter is longer than the weighing area of the dyn. scale. ("Weighing area" is the range between LS1 and LS3, distance is about 380 mm.) <<
002B0015		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_RIGHT_ENCODER_TEST_CANCELLED << >> A letter covers the area of the right motor; Encoder test is not allowed. <<
002B0016		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_LEFT_ENCODER_TEST_CANCELLED << >> A letter covers the area of the left motor; Encoder test is not allowed. <<
002B001B		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_RIGHT_ENCODER_TEST_MOTOR_DOES_NOT_RUN << >> During the right encoder test the measured motor current is 0. This indicates that the motor is not working. <<
002B001C		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_LEFT_ENCODER_TEST_MOTOR_DOES_NOT_RUN <<  >> During the left encoder test the measured motor current is 0. This indicates that the motor is not working. <<
002B001D		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_RIGHT_ENCODER_TEST_TIMEOUT_WHILE_SAMPLING << >> Timeout while waiting for the right encoder feedback during the sampling part of the test. This indicates that the encoder is not working. <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
002B001E		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_LEFT_ENCODER_TEST_TIMEOUT_WHILE_SAMPLING << << >> Timeout while waiting for the left encoder feedback during the sampling part of the test. This indicates that the encoder is not working. <<
002B001F		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_START_REJECTED_DUE_TO_INVALID_REQUESTED_VELOCITY << >> The velocity set-up by touch does not match with the required velocity of the feeder. <<
002B0021		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_LOW_LEVEL_STORAGE_PARAMETER_ERROR << >> INTERNAL ERROR: Format of data does not match requirement (Usually a programming error: The data to be written are too long.) <<
002B0022		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_LOW_LEVEL_STORAGE_SLOT_NOT_WRITABLE << >> INTERNAL ERROR: Attempt to write into a slot that is not setup to be written. (Usually a programming error: The slot to write to is not defined for holding data.) <<
002B0023		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_LOW_LEVEL_STORAGE_SLOT_NO_VALID_CRC << >> Slot has not been written with a valid crc. (Usual reason: An attempt was made to read data from a slot that has never been written something to.) <<
002B0024		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_LOW_LEVEL_STORAGE_DATA_SIZE_ERROR << >> INTERNAL ERROR: Required amount of data too much. (Usually a programming error: The number of bytes to be read from a slot is larger than the number of bytes a slot can contain.) <<
002B0025		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_LOW_LEVEL_STORAGE_SLOT_NUMBER_OUT_OF_RANGE << >> INTERNAL ERROR: Requested slot number is out of valid range.(Usually a programming error: The slot to write or read does not even exist.) <<




diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
002B0028		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_NOT_ENOUGH_MEMORY_FOR_UPDATE << >> Internal error of the FM <<
002B0029		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_NO_STABLE_WEIGHT_FOR_TOO_LONG << >> During dynamic weighing the DS timed out while waiting for the weight to become stable. (Most likely reason: Too heavy vibrations.) <<
002B002A		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_UNSTABLE_ZERO_POINT << >> During preparation of dynamic weighing the zero point of the scale did not "stay" zero. (Most likely reason: Too heavy vibrations or some letter on the scale that was present at start.) <<
002B002C		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_SENSOR_DATA_FORMAT_ERROR << >> Format of data does not match requirement (internal error) <<
002B002D		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_INVALID_ZERO_POINT << >> During weighing the DS determined a non-positive weight. (Manipulated zero-point setting?) <<
002B002E		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DS_HOOD_OPEN << >> Hood sensor signals an open hood (either it is open or we have something covering one or both sensors). <<
002B002F		The scale signaled an error during preparation of the dynamic weighing. (Most likely the scale was unable to TARE.)		Please check in Servicemode the weighing and perform a tara/calibration. It could be that the weighing platform touch anywhere on the housing parts.
002B0030		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> SCALE_START_FAILED << >> The scale signaled an error during starting the dynamic weighing. (Severe problem!) <<


diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
002B0031		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> SEVERE_SCALE_COMMUNICATION_FAILURE << >> The scale signaled an error during starting the dynamic weighing. (Severe problem!) <<
002B0032		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> DEAD_WEIGHT_CALIBRATION_FAILED << >> The scale was not able to perform the dead weight calibration process. (No stable DEAD weight?) <<
002B0033		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> FULL_WEIGHT_CALIBRATION_FAILED << >> The scale was not able to perform the full weight calibration process. (No stable FULL weight?) <<
002B0034		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> NO_VALID_WEIGHT_ERROR << >> Scale did not come up with a valid weight(service mode) <<
002B0035		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> THICKNESS_ERROR << >> Thickness determination failed(service mode) <<
002B0036		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> UNEXPECTED_LETTER_FED << >> During dynamic weighing (!) a letter is fully in the dynamic scale but the feeder did not yet send the length. (May be the letter was behind the AF's last sensor when starting.) <<
002B0037		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> SW_UPDATE_TRANSMISSION_NOT_COMPLETED << >> Not all data transmitted yet. (Software error) <<
002B0038		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> SW_UPDATE_VERIFICATION_ERROR << >> Received data does not match verification criteria. (Software error) <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
002B0039		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> SW_UPDATE_LENGTH_ERROR << >> Received data does not match length information. (Software error) <<
002B003A		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> SW_UPDATE_SEQUENCE_ERROR << >> Received data does not match sequence information. (Software error) <<
002B003B		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> SW_UPDATE_FILE_CREATION_ERROR << >> Creation of updatefile caused an error. (Software error) <<
002B003C		DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> SW_UPDATE_FILE_WRITE_ERROR << >> Writing into new update file failed. (Software error) <<
002B003D	D = HS_1, 2 = HS_2	DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> HEIGHT_SENSOR_AMBIENTLIGHT_ERROR << >> Ambient light disturbs height sensor function. <<
002B003E	D = HS_1, 2 = HS_2	DYNSCALE_ERROR		internal information: >> DYNSCALE_ERROR << / >> HEIGHT_SENSOR_CALIBRATION_ERROR << >> Sensor calibration probably done with a covered sensor. <<
00310000		Print System Error		internal information: >> PRINT_SYSTEM_ERROR << / >> PU_INITIALIZATION_FAILED << >> Initialization of the print unit failed. <<
00310001		Print System Error		internal information: >> PRINT_SYSTEM_ERROR << / >> INVALID_PEN_NUMBER << >> An invalid pen number has passed. <<
00310002		Print System Error		Reading the state of the temperature calibration of the ink cartridges failed.
00310003		Print System Error		Reading the calibration of the cartridge failed.

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00310004		CP-Error		Error during writing on CP chip of cartridge.
00310005		Printsystem Error	  	Malfunction of by one of the safety switches.
00310006		>> PRINT_SYSTEM_ERROR <<		internal information: >> PRINT_SYSTEM_ERROR << / >> GET_INK_FLEECE_FILLING_LEVEL_FAILED << >> Reading the filling level of the ink fleece failed. <<
00310007		Right Cartridge		Log entry, generated during cartridge exchange  subcode 1: AABBCDD AA indicator of cartridge type 42 = 42 ml [== PIC40] 20 = 20 ml [== PIC20] 10 = 10 ml [== PIC10] 00 = Starter [== PICS]  BB = Ink colour 43 = red fluor.  DD = remaining ink in % (in hex) e.g. 64 = 100%
00310008		Left Cartridge		Log entry, generated during cartridge exchange  subcode 1: AABBCDD AA indicator of cartridge type 42 = 42 ml [== PIC40] 20 = 20 ml [== PIC20] 10 = 10 ml [== PIC10] 00 = Starter [== PICS]  BB = Ink colour 43 = red fluor. 42 = blue DD = remaining ink in % (in hex) e.g. 64 = 100%



diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00310009		Cartridge nearly empty		Remaining ink capacity of print heads is less than 10%. Change Cartridge in menu => setup print system.
0031000A		Cartridge nearly empty		Remaining ink capacity of print heads is less than 5%. Change Cartridge in menu => setup print system.
0031000B		Left Cartridge empty		Left cartridge empty Franking not possible. Please change cartridges.
0031000C		Right Cartridge empty		Right cartridge empty Franking not possible. Please change cartridges.
0031000D		Ink Empty		No ink available in the print heads. Franking not possible. Please change cartridges.
0031000E		Cartridge Adjustment		Error occurred during horizontal adjustment ! Please repeat adjustment.
0031000F		Cartridge Adjustment		Error occurred during vertical adjustment ! Please repeat adjustment.
00310010		Cartridge Adjustment		Error occurred during adjustment ! Please repeat adjustment.
00310011		Temperature calibration		Temperature calibration of printheads is running. Please wait until calibration is done.
00310012		Invalid Print Offset		The range for print offset is invalid. Please select a valid value.
00310013		Invalid Cartridge		Please insert cartridge with ink color assigned to your country.
00310015		Incompatible cartridge!	 	The inserted cartridge is not an original FP product. Franking not possible. Please insert an original FP cartridge

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00320000		>> PAWNLOADER_ERROR <<		internal information: >> PAWNLOADER_ERROR << / >> PAWN_STATUS_FAILED << >> status about pawn loader is undefined <<
00320001		>> PAWNLOADER_ERROR <<		internal information: >> PAWNLOADER_ERROR << / >> RECEIVE_PAWN_FILE_FAILED << >> used in PawnService if receive message was failed <<
00320002		>> PAWNLOADER_ERROR <<		internal information: >> PAWNLOADER_ERROR << / >> FILE_NAME_ERROR << >> Occurs if filename is invalid <<
00320003		>> PAWNLOADER_ERROR <<		internal information: >> PAWNLOADER_ERROR << / >> DIRECTORY_ERROR << >> occurs if Pawn cant open/create the directory <<
00320004		>> PAWNLOADER_ERROR <<		internal information: >> PAWNLOADER_ERROR << / >> PAWN_SCRIPT_IN_PROGRESS << >> user try to start a new script, but there is already a script running <<
00320005		>> PAWNLOADER_ERROR <<		internal information: >> PAWNLOADER_ERROR << / >> PAWN_SCRIPT_HOST_NOT_AVAILABLE << >> The scripiting host is not configured (e.g. with Release-Kernel) <<
00F00001		LOG-data		only for internal usage
00F00002		LOG-data		only for internal usage
00F00003		LOG-data		only for internal usage (no error)
00F00004		LOG-data		only for internal usage
00F00005		LOG-data		only for internal usage
00F00008		LOG-data		only for internal usage

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
00F00009		LOG-data		only for internal usageonly for internal usage
00F0000A		LOG-data		only for internal usage
00F0000B		>> FORENSIC_LOG <<		internal information: >> FORENSIC_LOG << / >> KREP_RESET << >> <<
00F0000C		>> FORENSIC_LOG <<		internal information: >> FORENSIC_LOG << / >> SD_CHANGED << >> <<
00F0000D		FORENSIC_LOG		internal information: >> FORENSIC_LOG << / >> COST_ACCOUNT_MISMATCH << >> is logged if current cost account was cleared e.g. by remote service <<
01000000		>> FMLIBS_BASE_EXCEPTION <<		internal information: >> FMLIBS_BASE_EXCEPTION << / >> BASE64_INVALID_INPUT << >> Base64 decoding input is invalid <<
01000001		>> FMLIBS_BASE_EXCEPTION <<		internal information: >> FMLIBS_BASE_EXCEPTION << / >> SINGLETON_NOT_INITIALIZED << >> Severe system initialization failure (non recoverable). <<
01000002		>> FMLIBS_BASE_EXCEPTION <<		internal information: >> FMLIBS_BASE_EXCEPTION << / >> STREAM_HAS_NOT_ENOUGH_DATA << >> The requested operation failed because stream has not enough data. <<
01000003		>> FMLIBS_BASE_EXCEPTION <<		internal information: >> FMLIBS_BASE_EXCEPTION << / >> STREAM_IS_READ_ONLY << >> The requested operation failed because the stream is read only. <<
01000004		>> FMLIBS_BASE_EXCEPTION <<		internal information: >> FMLIBS_BASE_EXCEPTION << / >> STREAM_IS_WRITE_ONLY << >> The requested operation failed because the stream is write only. <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
01000005		>> FMLIBS_BASE_EXCEPTION <<		internal information: >> FMLIBS_BASE_EXCEPTION << / >> STREAM_IS_NOT_EMPTY << >> The requested operation failed because the stream is not empty. <<
01000006		>> FMLIBS_BASE_EXCEPTION <<		internal information: >> FMLIBS_BASE_EXCEPTION << / >> STREAM_HAS_NOT_ENOUGH_SPACE << >> The requested operation failed because the stream has not enough space left <<
01000008		>> FMLIBS_BASE_EXCEPTION <<		internal information: >> FMLIBS_BASE_EXCEPTION << / >> STREAM_OPENMODE_IS_INVALID << >> ios::openmode options are invalid <<
01000009		>> FMLIBS_BASE_EXCEPTION <<		internal information: >> FMLIBS_BASE_EXCEPTION << / >> ANOTHER_FILETRANSACTION_IS_RUNNING << >> a another transaction save filestream operation is running <<
0100000A		>> FMLIBS_BASE_EXCEPTION <<		internal information: >> FMLIBS_BASE_EXCEPTION << / >> STREAM_IS_ALREADY_OPEN << >> Stream was previously opened <<
0100000B		>> FMLIBS_BASE_EXCEPTION <<		internal information: >> FMLIBS_BASE_EXCEPTION << / >> FILE_RESTORE_FAILED << >> Transaction and revovery failed <<
01300001		>> LINK_LAYER_ERROR <<		internal information: >> LINK_LAYER_ERROR << / >> CONNECTING_FAILED << >> Tear up connection failed. <<
01300002		>> LINK_LAYER_ERROR <<		internal information: >> LINK_LAYER_ERROR << / >> RECEIVING_TIMED_OUT << >> Timeout on receive. <<
01300003		>> LINK_LAYER_ERROR <<		internal information: >> LINK_LAYER_ERROR << / >> RECEIVING_FAILED << >> Receiving failed. <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
01300004		>> LINK_LAYER_ERROR <<		internal information: >> LINK_LAYER_ERROR << / >> SENDING_TIMED_OUT << >> Timeout on send. <<
01300005		>> LINK_LAYER_ERROR <<		internal information: >> LINK_LAYER_ERROR << / >> SENDING_FAILED << >> Sending failed. <<
01300006		>> LINK_LAYER_ERROR <<		internal information: >> LINK_LAYER_ERROR << / >> DISCONNECTING_FAILED << >> Tear down connection failed. <<
03000000		Defective image data		internal information: >> CLICHE_EXCEPTION << / >> DUPLICATE_CHARACTER_FOUND << >> duplicate of character found <<
03000001		Defective image data		internal information: >> CLICHE_EXCEPTION << / >> MAC_VERIFICATON_FAILED << >> mac verification has failed <<
03000002		Defective image data		internal information: >> CLICHE_EXCEPTION << / >> MAC_VERIFIER_NOT_AVAILABLE << >> mac verifier is not available <<
03000003		Defective image data		internal information: >> CLICHE_EXCEPTION << / >> BAD_CLICHE_DATA << >> bad cliche data <<
03000004		Defective image data		internal information: >> CLICHE_EXCEPTION << / >> BAD_CHIPCARD_HEADER_DATA << >> bad cliche header data on chipcard <<
03000005		Defective image data		internal information: >> CLICHE_EXCEPTION << / >> BAD_FLASH_VERIFICATION << >> bad verification of data after flash write <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
03000006		Defective image data		internal information: >> CLICHE_EXCEPTION << / >> BAD_FLASH_OP << >> bad flash operation occurred <<
03000007		No cliché image found in memory		< see diagnostic message >
03000008		cliché error		Selected zip method is NOT available.
03000009		cliché error		Selected zip method is NOT available.
0300000A		cliché error		Selected zip method is NOT available.
0300000B		cliché error		Selected zip method is NOT available.
0300000C		cliché error		Selected zip method is NOT available.
0300000D		cliché error		Selected zip method is NOT available.
0300000E		cliché error		Selected zip method is NOT available.
0300000F		cliché error		internal information: >> CLICHE_EXCEPTION << / >> NO_CHIPCARD_SEGMENT_DATA_AVAILABLE << >> no data of a chipcard segment available <<
03000010		cliché error		internal information: >> CLICHE_EXCEPTION << / >> BAD_CHIPCARD_SEGMENT_DATA << >> data of chipcard segment is corrupted <<
03000011		Cliché error		internal information: >> CLICHE_EXCEPTION << / >> MAC_VERIFICATION_ACCESS_VIOLATION << >> data out of scope shall be evaluated <<
03000012		Adverts not supported		internal information: >> CLICHE_EXCEPTION << / >> ADVERT_NOT_SUPPORTED << >> adverts are not supported <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0300013		Endorsements not supported		internal information: >> CLICHE_EXCEPTION << / >> ENDORS_NOT_SUPPORTED << >> endorsements are not supported <<
0300014		Town circle is not supported.		internal information: >> CLICHE_EXCEPTION << / >> TOWNDIE_NOT_SUPPORTED << >> town dies are not supported <<
0300015		Cliche error		internal information: >> CLICHE_EXCEPTION << / >> BAD_INPUT_DATA << >> bad input data (parameters) <<
0300016		Cliche error		< see diagnostic message >
0300017		Cliche error		internal information: >> CLICHE_EXCEPTION << / >> UNKNOWN_MODIFICATION_SOURCE << >> source of modification is unknown <<
0300018		Unknown access authorization		internal information: >> CLICHE_EXCEPTION << / >> UNKNOWN_ACCESS_LEVEL << >> unknown access level from access controller <<
0300019		Changing the imprint memory not allowed. Please insert appropriate access card.		internal information: >> CLICHE_EXCEPTION << / >> NO_PERMISSION_TO_CHANGE << >> no permission to change cliche or cliche parts <<
030001A		Attempt to load a new advert, when advert memory is already full.		internal information: >> CLICHE_EXCEPTION << / >> TOO_MANY_ADVERTISEMENTS << >> too many adverts to load <<
030001B		Cliche error		internal information: >> CLICHE_EXCEPTION << / >> CLICHE_CORRUPTED << >> cliche seems to be corrupted <<
030001C		Cliche error		internal information: >> CLICHE_EXCEPTION << / >> BAD_CLICHE_VARIANT << >> cliche has bad variant id <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
030001D		Too many endorsements. Maximum allowed number exceeded.		internal information: >> CLICHE_EXCEPTION << / >> TOO_MANY_ENDORSEMENTS << >> too many endorsements to load <<
030001E		Cliche error		internal information: >> CLICHE_EXCEPTION << / >> UNKNOWN << >> unknown error (mostly system exception) <<
030001F		Cliche error		internal information: >> CLICHE_EXCEPTION << / >> ASSERT << >> assert failed <<
0300020		Customer-specific post entry imprint not supported.		internal information: >> CLICHE_EXCEPTION << / >> PEST_NOT_SUPPORTED << >> individual post entry not supported <<
0300021		Cliche error (3rd Carrier)		internal information: >> CLICHE_EXCEPTION << / >> THIRD_CARRIER_NOT_SUPPORTED << >> 3rd Carrier is not supported <<
0300022		Cliche error (3rd Carrier)		internal information: >> CLICHE_EXCEPTION << / >> TOO_MANY_3RD_CARRIERS << >> Too many 3rd Carriers to load <<
0300023		Carrier already installed!		internal information: >> CLICHE_EXCEPTION << / >> DUPLICATED_THIRD_CARRIER << >> <<
0300024		Cliche error		internal information: >> CLICHE_EXCEPTION << / >> FILESYSTEM_ERROR << >> A directory or file could not be accessed. <<
0400000		>> CLASSOFMAIL_ERROR <<		internal information: >> CLASSOFMAIL_ERROR << / >> COM_NO_ERROR << >> Success <<



diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
04000001		>> CLASSOFMAIL_ERROR <<		internal information: >> CLASSOFMAIL_ERROR << / >> COM_NOT_ENOUGH_MEMORY_ERROR << >> <<
04000002		>> CLASSOFMAIL_ERROR <<		internal information: >> CLASSOFMAIL_ERROR << / >> COM_OVERFLOW_ERROR << >> <<
04000003		>> CLASSOFMAIL_ERROR <<		internal information: >> CLASSOFMAIL_ERROR << / >> COM_RESET_ERROR << >> <<
04000004		>> CLASSOFMAIL_ERROR <<		internal information: >> CLASSOFMAIL_ERROR << / >> COM_STRING_TOO_LONG_ERROR << >> <<
04000005		>> CLASSOFMAIL_ERROR <<		internal information: >> CLASSOFMAIL_ERROR << / >> COM_FILTER_TOO_LONG_ERROR << >> <<
04000006		>> CLASSOFMAIL_ERROR <<		internal information: >> CLASSOFMAIL_ERROR << / >> COM_CORRUPTED_ERROR << >> <<
0400FFFF		>> CLASSOFMAIL_ERROR <<		internal information: >> CLASSOFMAIL_ERROR << / >> COM_INTERNAL_ERROR << >> <<
05000001		Cost account read error		internal information: >> COSTACCOUNT_EXCEPTION << / >> READ_ERROR << >> Failed to load persistent object <<
05000002		Cost account write error		internal information: >> COSTACCOUNT_EXCEPTION << / >> WRITE_ERROR << >> Failed to save persistent object <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
05000003		COSTACCOUNT_EXCEPTION		internal information: >> COSTACCOUNT_EXCEPTION << / >> INVALID_COST_ACCOUNT_ID << >> The ID of the selected cost account is invalid. <<
07000000		Software error (LOGGING)		internal information: >> LOGGING_ERROR << / >> CREATION_ERROR << >> Creation of log file failed <<
07000001		Software error (LOGGING)		internal information: >> LOGGING_ERROR << / >> LOG_ERASE_FAILURE << >> Erasing of log file failed <<
07000002		Software error (LOGGING)		internal information: >> LOGGING_ERROR << / >> INITIALIZATION_ERROR << >> Error during initialization <<
07000003		Software error (LOGGING)		internal information: >> LOGGING_ERROR << / >> WRITE_ERROR << >> Write to file failed <<
07000004		Software error (LOGGING)		internal information: >> LOGGING_ERROR << / >> PERSISTENCE_ERROR << >> Error while performing persistence operation <<
08000000		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> SUCCESSFUL << >> Operation finished successfully <<
08000005		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_RECEIVE_TIMEOUT << >> time out during receive. <<
08000006		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_SEND_ERROR << >> port signalled an error during send. <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0800000D		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_DIDNT_RECEIVE_RESPONSE_100 << >> expected a response 100 (continue), got something else. <<
08000015		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_HTTP_RESPONSE_CODE << >> expceted reponse code 200, got something else. <<
08000017		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_HTTP_PROXY_AUTHENTICATION << >> proxy authentication failed. <<
0800001A		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_SEND_UNINITIALIZED << >> cannot send due to initialization error. <<
0800001B		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_BASE64_ENCODING << >> cannot send due to base64 encoding error. <<
0800001C		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_RECEIVE_UNINITIALIZED << >> cannot receive due to initialization error. <<
0800001D		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_BASE64_DECODING << >> cannot receive due to base64 decoding error. <<
0800001F		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_SEND_NX_WAIT_ABORTED << >> comes from OSClientSocket::Send from WinSocket::Send() <<
08000020		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_SEND_NX_NOT_BOUND << >> comes from OSClientSocket::Send from WinSocket::Send() <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0800021		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_SEND_NX_NOT_CONNECTED << >> comes from OSClientSocket::Send from WinSocket::Send() <<
0800022		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_SEND_NX_PTR_ERROR << >> comes from OSClientSocket::Send from WinSocket::Send() <<
0800023		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_PREPARE_NX_TCP_NOT_ENABLED << >> comes from OSClientSocket::Prepare from WinSocket::Create or Connect() <<
0800024		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_PREPARE_NX_PTR_ERROR_CREATE << >> comes from OSClientSocket::Prepare from WinSocket::Create or Connect() <<
0800025		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_PREPARE_NX_WAIT_ABORTED << >> comes from OSClientSocket::Prepare from WinSocket::Connect() <<
0800026		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_PREPARE_NX_NOT_CONNECTED << >> comes from OSClientSocket::Prepare from WinSocket::Connect() <<
0800027		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_PREPARE_NX_NOT_CLOSED << >> comes from OSClientSocket::Prepare from WinSocket::Connect() <<
0800028		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_PREPARE_NX_IP_ADDRESS_ERROR << >> comes from OSClientSocket::Prepare from WinSocket::Connect() <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0800029		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_PREPARE_NX_PTR_ERROR_CONNECT << >> comes from OSClientSocket::Prepare from WinSocket::Connect() <<
080002A		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_RECEIVE_NX_WAIT_ABORTED << >> comes from OSClientSocket::Receive from WinSocket::Receive() <<
080002B		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_RECEIVE_NX_NOT_BOUND << >> comes from OSClientSocket::Receive from WinSocket::Receive() <<
080002C		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_RECEIVE_NX_NO_PACKET << >> comes from OSClientSocket::Receive from WinSocket::Receive() <<
080002D		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_RECEIVE_NX_PTR_ERROR << >> comes from OSClientSocket::Receive from WinSocket::Receive() <<
080002E		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_DISCONNECT_NX_PTR_ERROR << >> comes from OSClientSocket::Receive from WinSocket::Disconnect() <<
080002F		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_RECEIVE_DATABUFFER_TOO_SMALL << << >> comes from FpiHttpInterface::ReceiveData() if Databuffer is smaller than nBytesToReceive << <<
0800030		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_RECEIVEHEADER_RECEIVED_LESS_THAN_NETSIZE << >> FpiHttpInterface::ReceiveHeader() has received less than FPIMsgHeader::NetSize <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
08000031		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_OPENSESSION_EXCEPTION << >> In FpiHttpInterface() OpenSession function caught Exception with error in subcodes. <<
08000032		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_OPENSESSION_EXCEPTION_UNKNOWN << >> In FpiHttpInterface() OpenSession function caught unknown Exception. <<
08000033		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_OPENSESSION_CONNECT_FAILED << << >> In FpiHttpInterface() OpenSession function connect failed with error in subcodes. <<
08000034		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_SENDDATA_EXCEPTION << >> In FpiHttpInterface::SendData() function caught Exception with error in subcodes. <<
08000035		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_SENDDATA_EXCEPTION_UNKNOWN << << >> In FpiHttpInterface::SendData() function caught unknown Exception. <<
08000036		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_RECEIVEDATA_EXCEPTION << >> In FpiHttpInterface::SendData() function caught Exception with error in subcodes. <<
08000037		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_RECEIVEDATA_EXCEPTION_UNKNOWN << >> In FpiHttpInterface::SendData() function caught unknown Exception. <<
08000038		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_SENDHEADER_EXCEPTION << >> In FpiHttpInterface::SendHeader() function caught Exception with error in subcodes. <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0800039		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_SENDHEADER_EXCEPTION_UNKNOWN << >> In FpiHttpInterface::SendHeader() function caught unknown Exception. <<
080003A		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_RECEIVEHEADER_EXCEPTION << >> In FpiHttpInterface::ReceiveHeader() function caught Exception with error in subcodes. <<
080003B		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_RECEIVEHEADER_EXCEPTION_UNKNOWN << >> In FpiHttpInterface::ReceiveHeader() function caught unknown Exception. <<
080003C		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_SENDMESSAGE_EXCEPTION << >> In FpiHttpInterface::SendMessage() function caught Exception with error in subcodes. <<
080003D		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_SENDMESSAGE_EXCEPTION_UNKNOWN << >> In FpiHttpInterface::SendMessage function caught unknown Exception. <<
080003E		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_RECEIVEMESSAGE_EXCEPTION << >> In FpiHttpInterface::ReceiveMessage function caught Exception with error in subcodes. <<
080003F		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_RECEIVEMESSAGE_EXCEPTION_UNKNOWN << >> In FpiHttpInterface::ReceiveMessage() function caught unknown Exception. <<
0800040		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_RECEIVEMESSAGE_DATABUFFER_TOO_SMALL_EXCEPTION << >> In FPHttpStream::ReceiveMessage() if Databuffer is smaller than numBytes. <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
08000041		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_UNBUFFEREDWRITE_EXCEPTION << >> In FPHttpRequestStream::UnbufferedWrite() function caught Exception with error in subcodes. <<
08000042		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_UNBUFFEREDWRITE_EXCEPTION_UNKNOWN << >> In FPHttpRequestStream::UnbufferedWrite() function caught unknown Exception. <<
08000043		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_UNBUFFEREDREAD_EXCEPTION << >> In FPHttpRequestStream::UnbufferedRead() function caught Exception with error in subcodes. <<
08000044		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_UNBUFFEREDREAD_EXCEPTION_UNKNOWN << >> In FPHttpRequestStream::UnbufferedRead() function caught unknown Exception. <<
08000045		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_UNBUFFEREDREAD_DATABUFFER_TOO_SMALL_EXCEPTION << >> In FPHttpRequestStream::UnbufferedRead() if Databuffer is smaller than numBytes. <<
08000046		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_SEND_TIMEOUT << >> time out during send. <<
08000047		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_RECEIVE_ERROR << >> port signalled an error during receive. <<
08000048		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_CONNECT_ERROR << >> Connect failed. <<



diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
08000049		>> FMLIBS_FPHTTP_EXCEPTION <<		internal information: >> FMLIBS_FPHTTP_EXCEPTION << / >> ERROR_PARSING_SESSIONID_FAILED << >> Extracting the session id failed. <<
09000000		>> PAWN_ERROR <<		internal information: >> PAWN_ERROR << / >> PUB_FUNC_NOT_IN_TABLE << >> Public pawn function not in public function table <<
09000001		>> PAWN_ERROR <<		internal information: >> PAWN_ERROR << / >> PUB_FUNC_NOT_IN_PAWN_SCRIPT << >> Pawn script does not support the public function <<
09000002		>> PAWN_ERROR <<		internal information: >> PAWN_ERROR << / >> CREATE_AMX_FAILED << >> Creation of the PAWN abstract machine failed. <<
09000003		>> PAWN_ERROR <<		internal information: >> PAWN_ERROR << / >> SCRIPT_RETURNED_ERROR << >> Pawn script returned error code. <<
09000004		>> PAWN_ERROR <<		internal information: >> PAWN_ERROR << / >> AMX_PUSH_FAILED << >> Pushing function arguments to the AMX stack failed. <<
09000005		>> PAWN_ERROR <<		internal information: >> PAWN_ERROR << / >> EXEC_SCRIPT_FAILED << >> Exec public pawn function failed <<
0A000000		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> SUCCESSFUL << >> Operation finished successfully <<
0A000001		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> CREATE_PROD_CALC_FAILED << >> <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0A000002		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> CREATE_CONFIG_FAILED << >> <<
0A000003		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> LOAD_PAWN_FAILED << >> <<
0A000004		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> PCALC_NOT_CREATED << >> <<
0A000005		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> PCALC_NOT_INITIALIZED << >> <<
0A000006		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> PCALC_PAWN_NOT_LOADED << >> <<
0A000007		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> INIT_PROD_DESC_FAILED << >> <<
0A000008		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> INIT_ACTIONS_FAILED << >> <<
0A000009		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> NOTHING_CALCULATED << >> <<
0A00000A		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> PROD_DESC_WRAPPER_NOT_INITIALIZED << >> <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0A00000B		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> ACTION_MGR_WRAPPER_NOT_INITIALIZED << >> <<
0A00000C		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> CONFIG_WRAPPER_NOT_INITIALIZED << >> <<
0A00000D		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> PROD_TABLE_WRAPPER_NOT_INITIALIZED << >> <<
0A00000E		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> UNKNOWN_INPUT_TYPE << >> Unknown event in input queue. <<
0A00000F		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> PROD_TABLE_TEXTS_NOT_AVAILABLE << >> Neither texts nor graphics from the XML product tables are available. <<
0A000010		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> ACTION_SHOW_MENU_NOT_AVAILABLE << >> Action show menu was not set as current action. <<
0A000011		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> ACTION_REQUEST_VALUE_NOT_AVAILABLE << >> Action request value was not set as current action. <<
0A000012		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> ACTION_SELECT_VALUE_NOT_AVAILABLE << >> Action select value was not set as current action. <<
0A000013		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> ACTION_SELECT_INDEX_NOT_AVAILABLE << >> Action select index was not set as current action. <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0A000014		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> SCRIPT_RETURNED_ERROR << >> Pawn script returned an error. <<
0A000015		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> PAWN_ERROR << >> Pawn or AMX error returned. <<
0A000016		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> ACTION_DISPLAY_NOT_AVAILABLE << >> Action display was not set as current action. <<
0A000017		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> MAXIMUM_MEMORYKEY_COUNT_REACHED << >> The maximum count of memory keys is reached <<
0A000018		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> MEMORYKEY_NOT_FOUND << >> The requested memory key could not found <<
0A000019		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> MAXIMUM_READYMODEITEM_COUNT_REACHED << << >> The maximum item count is reached <<
0A00001A		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> INVALID_READYMODE_ITEM_TYPE << >> The ready mode item type is not valid <<
0A00001B		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> MEMORYKEY_MANAGER_INIT_FAILED << >> <<
0A00001C		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> MEMORYKEY_WRAPPER_NOT_INITIALIZED << >> <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0A00001E		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> MAXIMUM_ATTRIBUTES_COUNT_REACHED << >> <<
0A00001F		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> ATTRIBUTE_ENTRY_TOO_LONG << >> <<
0A000020		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> GENERAL_INFO_MANAGER_NOT_INITIALIZED << >> <<
0A000021		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> ERROR_LOG_MANAGER_CREATE_FAILED << >> <<
0A000022		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> ERROR_LOG_MANAGER_NOT_INITIALIZED << >> <<
0A000023		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> NO_ERROR_LOG_TRANSACTION_PRESENT << >> <<
0A000024		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> SUBMITTED_ERROR_LOG_IMPL_NOT_VALID << >> <<
0A000025		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> ERROR_LOG_IMPL_IS_NOT_SET << >> <<
0A000026		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> CREATE_REPORT_ITEM_FAILED << >> Previously item created item was not saved <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0A000027		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> NO_CURRENT_REPORT_ITEM_AVAILABLE << >> No item created <<
0A000028		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> REPORT_MANAGER_CREATE_FAILED << >> Reportmanager could not be created <<
0A000029		>> PROD_CALC_EXCEPTION <<		internal information: >> PROD_CALC_EXCEPTION << / >> ACTION_REQUEST_STRING_NOT_AVAILABLE << >> Action request string was not set as current action. <<
0A001000		>> PAWN_SCRIPT_ERROR <<		internal information: >> PAWN_SCRIPT_ERROR << / >> SUCCESSFUL << >> <<
0A001001		>> PAWN_SCRIPT_ERROR <<		internal information: >> PAWN_SCRIPT_ERROR << / >> INIT_FAILED << >> <<
0A001002		>> PAWN_SCRIPT_ERROR <<		internal information: >> PAWN_SCRIPT_ERROR << / >> START_FAILED << >> <<
0A001003		>> PAWN_SCRIPT_ERROR <<		internal information: >> PAWN_SCRIPT_ERROR << / >> CALC_WITH_ACTION_RESULT_FAILED << >> <<
0A001004		>> PAWN_SCRIPT_ERROR <<		internal information: >> PAWN_SCRIPT_ERROR << / >> CALC_PRODUCT_FAILED << >> <<
0A001005		>> PAWN_SCRIPT_ERROR <<		internal information: >> PAWN_SCRIPT_ERROR << / >> CALC_WITH_BACK_KEY_FAILED << >> Going to the previous step of the product calculation failed. <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0A002000		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> SUCCESSFUL << >> <<
0A002001		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> GET_ACTION_NO_RESULT_VALUE << >> <<
0A002002		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> GET_ACTION_UNKNOWN_ID << >> <<
0A002003		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> GET_ACTION_WRONG_TYPE << >> <<
0A002004		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_SHOW_MENU_WRONG_DESC << >> <<
0A002005		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_SHOW_MENU_WRONG_TITLE << >> <<
0A002006		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_SHOW_MENU_WRONG_INFO << >> <<
0A002007		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_SHOW_MENU_WRONG_SK_LIST << >> <<
0A002008		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_SHOW_MENU_WRONG_PROD_SEL << >> <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0A002009		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_SHOW_MENU_SET_FAILED << >> Storing the action request menu description failed. <<
0A00200A		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> PROD_TABLE_NOT_AVAILABLE << >> <<
0A00200B		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> PROD_TABLE_WRONG_INDEX << >> <<
0A00200C		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> PROD_TABLE_NO_CHILD_FOUND << >> <<
0A00200D		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> PROD_TABLE_NODE_ID_NOT_FOUND << >> <<
0A00200E		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> PROD_TABLE_ATTRIBUTE_NOT_FOUND << >> <<
0A00200F		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> PROD_TABLE_NODE_IS_ROOT << >> <<
0A002010		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> PROD_TABLE_TEXTS_NOT_AVAILABLE << >> <<
0A002011		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> PROD_DESC_NOT_AVAILABLE << >> <<



diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0A002012		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTIONS_NOT_AVAILABLE << >> <<
0A002013		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> INVALID_INPUT_PARAMETER << >> Wrong number of native function arguments. <<
0A002014		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_REQUEST_VALUE_WRONG_DESC << >> Wrong type of request value description attributes. <<
0A002015		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_REQUEST_VALUE_WRONG_TITLE << >> Generating title string/bitmap of action request value failed. <<
0A002016		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_REQUEST_VALUE_WRONG_MSG << >> Generating message string/bitmap of action request value failed. <<
0A002017		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_REQUEST_VALUE_WRONG_FORMAT << << >> Generating format string of action request value failed. <<
0A002018		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_REQUEST_VALUE_SET_FAILED << >> Storing the action request value description failed. <<
0A002019		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_SHOW_MENU_WRONG_SK_LIST_LEN << << >> Length of the softkey list does not match with the number of softkeys. <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0A00201A		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_SHOW_MENU_WRONG_PS_LIST_LEN << >> Length of the product selection list does not match with the number of product selections. <<
0A00201B		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_SELECT_VALUE_WRONG_DESC << >> Wrong type of select value description attributes. <<
0A00201C		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_SELECT_VALUE_WRONG_TITLE << >> Generating title string/bitmap of action select value failed. <<
0A00201D		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_SELECT_VALUE_WRONG_LIST << >> Wrong select value list. <<
0A00201E		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_SELECT_VALUE_WRONG_LIST_LEN << >> Length of the list does not match with the number of entries. <<
0A00201F		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_SELECT_VALUE_SET_FAILED << >> Storing the action select value description failed. <<
0A002020		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_SELECT_INDEX_WRONG_DESC << >> Wrong type of select index description attributes. <<
0A002021		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_SELECT_INDEX_WRONG_TITLE << >> Generating title string/bitmap of action select index failed. <<
0A002022		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_SELECT_INDEX_WRONG_LIST << >> Wrong select index list. <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0A002023		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_SELECT_INDEX_WRONG_LIST_LEN << >> Length of the list does not match with the number of entries. <<
0A002024		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_SELECT_INDEX_SET_FAILED << >> Storing the action select index description failed. <<
0A002025		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> GET_ACTION_WRONG_INDEX << >> Index of the requested action result is greater than the number of action results. <<
0A002026		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> SET_RM_PS_WRONG_DESC << >> Wrong type of ready mode product description attributes. <<
0A002027		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> SET_RM_PS_WRONG_PROD_SEL << >> Wrong ready mode product selection list. <<
0A002028		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> SET_RM_PS_WRONG_LIST_LEN << >> Length of the list does not match with the number of entries. <<
0A002029		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> RM_ADD_ID_FAILED << >> Wrong parameter type of NativeRMAAddSelectionId. <<
0A00202A		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> RM_ADD_TEXT_FAILED << >> Wrong parameter type of NativeRMAAddSelectionText. <<
0A00202B		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> RM_ADD_VALUE_FAILED << >> Wrong parameter type of NativeRMAAddSelectionValue. <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0A00202C		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_SHOW_MENU_ADD_TEXT_FAILED << >> Wrong parameter types of NativeActionShowMenuAddText. <<
0A00202D		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_SHOW_MENU_NOT_AVAILABLE << >> Action show menu was not set as current action. <<
0A00202E		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_SHOW_MENU_ADD_VALUE_FAILED << >> Wrong parameter types of NativeActionShowMenuAddValue. <<
0A00202F		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_SHOW_MENU_ADD_ID_FAILED << >> Wrong parameter types of NativeActionShowMenuAddId. <<
0A002030		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_DISPLAY_WRONG_DESC << >> Wrong type of display description attributes. <<
0A002031		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_DISPLAY_WRONG_MESSAGE << >> Generating message string/bitmap of action display failed. <<
0A002032		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ACTION_DISPLAY_SET_FAILED << >> Storing the action display value description failed. <<
0A002033		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> MEMKEY_DELETE_ALL_FAILED << >> <<
0A002034		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> MEMKEY_SET_NAME_FAILED << >> <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0A002035		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> MEMKEY_ADD_VALUE_FAILED << >> <<
0A002036		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> MEMKEY_ADD_TEXT_FAILED << >> <<
0A002037		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> MEMKEY_ADD_ID_FAILED << >> <<
0A002038		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> MEMKEY_SET_RMSELECTION_FAILED << >> <<
0A002039		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> MEMKEY_SET_PRODUCT_DESC_FAILED << >> <<
0A00203A		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> RM_REMOVE_LAST_FAILED << >> <<
0A00203B		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ATTRIBUTE_ID_NOT_FOUND << >> <<
0A00203C		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ATTRIBUTE_ALREADY_EXIST << >> <<
0A00203D		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ATTRIBUTE_LIST_UNDERSIZED << >> <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0A00203E		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> RESULTLIST_UNDERSIZED << >> Size of Resultlist is undersized <<
0A00203F		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> MAP_ZIP2ZONE_FAILED << >> No zone for given target found <<
0A002040		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ERROR_LOG_OPEN_FAILED << >> Error log could not opened <<
0A002041		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> ERROR_LOG_CLOSE_FAILED << >> <<
0A002042		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> SET_REPORT_ITEM_FAILED << >> The report item could not be created <<
0A002043		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> MEMKEY_GET_DESCRIPTION_FAILED << >> No memory key description available. <<
0A002044		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> MEMKEY_SET_DESCRIPTION_FAILED << >> Writing the memory key description failed. <<
0A002045		>> NATIVE_FUNCTION_ERROR <<		internal information: >> NATIVE_FUNCTION_ERROR << / >> MEMKEY_NOT_AVAILABLE << >> No memory key available <<
0A003000		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> FILESYSTEM_ERROR << >> A directory of file could not be accessed. <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0A003001		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> XML_PARSING_ERROR << >> An XML file could not be parsed. <<
0A003002		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> IO_ERROR << >> An error occured during an IO operation. <<
0A003003		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> ATTRIBUTE_NOT_FOUND << >> Attribute name does not exists in attribute product table. <<
0A003004		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> LEXICAL_CAST_ERROR << >> Cast failed. Invalid type. <<
0A003005		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> TEXT_ID_NOT_FOUND << >> Text does not exist in seleted text table. <<
0A003006		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> LANGUAGE_TABLE_NOT_FOUND << >> Selected language table is not available. <<
0A003007		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> NODE_ID_NOT_FOUND << >> Node of the selected node ID not available. <<
0A003008		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> NO_CHILD_FOUND << >> XML node has no children. <<
0A003009		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> TYPE_NOT_FOUND << >> XML node has no children of the selected type. <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0A00300A		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> ATTRIBUTE_ID_NOT_FOUND << >> XML node does not hold the required attribute. <<
0A00300B		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> WRONG_INDEX << >> XML node does not hold a child of the selected index. The index is larger than the size of the children list. <<
0A00300C		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> GRAPHIC_ID_NOT_FOUND << >> Graphic does not exist in selected graphic table. <<
0A00300D		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> FORMAT_TABLE_NOT_FOUND << >> Selected format table is not available. <<
0A00300E		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> WRONG_GRAPHIC_BINARY << >> Error in graphic data. <<
0A00300F		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> NUMERIC_CAST_ERROR << >> Cast failed. Invalid type. <<
0A003010		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> NO_TEXT_TABLE_AVAILABLE << >> Either no text table has been selected or there is no text table available at all. <<
0A003011		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> NO_GRAPHIC_TABLE_AVAILABLE << >> Either no graphic table has been selected or there is no graphic table available at all. <<
0A003012		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> INVALID_NODE_PTR << >> Node pointer is NULL. <<



diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0A003013		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> FILE_DOES_NOT_EXIST << >> XML file does not exist. <<
0A003014		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> INIT_PT_ACCESS_FAILED << >> Initialization of the access to the product table data failed. <<
0A003015		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> READ_PT_FILE_FAILED << >> Reading of the binary file with the product tables failed. <<
0A003016		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> CONVERT_PT_HEADER_FAILED << >> Initialization of the product table header failed. <<
0A003017		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> CONVERT_PT_TEXTS_FAILED << >> Initialization of text tables failed. <<
0A003018		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> CONVERT_PT_GRAPHICS_FAILED << >> Initialization of graphic data failed. <<
0A003019		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> ATTRIBUTE_NODE_ID_NOT_FOUND << >> Attribute ID of node id is missing. <<
0A00301A		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> ATTRIBUTE_TYPE_NOT_FOUND << >> Attribute ID of type id is missing. <<
0A00301B		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> NO_PRODUCT_TABLE_AVAILABLE << >> Product table was not loaded. <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0A00301C		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> INVALID_PRODUCT_TABLE_FILE << >> The product table file is invalid. <<
0A00301D		>> PROD_TABLE_EXCEPTION <<		internal information: >> PROD_TABLE_EXCEPTION << / >> INVALID_PT_ACCESS << >> Alignment (4 bytes) of the pointers accessing the product tables is wrong. <<
0B000000		>> PERSISTENCE_EXCEPTION <<		internal information: >> PERSISTENCE_EXCEPTION << / >> FILESYSTEM_ERROR << >> A directory of file could not be accessed. <<
0B000001		>> PERSISTENCE_EXCEPTION <<		internal information: >> PERSISTENCE_EXCEPTION << / >> XML_PARSING_ERROR << >> A XML file could not be parsed. <<
0B000002		>> PERSISTENCE_EXCEPTION <<		internal information: >> PERSISTENCE_EXCEPTION << / >> CRC_ERROR << >> The crc check on a XML file failed. <<
0B000003		>> PERSISTENCE_EXCEPTION <<		internal information: >> PERSISTENCE_EXCEPTION << / >> IO_ERROR << >> An error occurred during an IO operation. <<
0B000004		>> PERSISTENCE_EXCEPTION <<		internal information: >> PERSISTENCE_EXCEPTION << / >> NVRAM_RESETTED << >> The NVRAM had to be initialized (new MAGIC Number?) <<
0C000000		Incorrect cliché data		internal information: >> FRANKING_IMPRINT_EXCEPTION << / >> NO_FONT_ASSIGNED << >> While drawing a part of a franking image it was detected that there is no font assigned to the part <<
0C000001		Incorrect cliché data		internal information: >> FRANKING_IMPRINT_EXCEPTION << / >> EMPTY_FONT << >> While drawing a part of a franking image it was detected that the assigned font is empty. <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0C000002		Incorrect cliché data		internal information: >> FRANKING_IMPRINT_EXCEPTION << / >> CHAR_CODE_NOT_IN_FONT << >> While drawing a part of a franking image it was detected that a required character is not part of the assigned font <<
0C000003		Incorrect cliché data		internal information: >> FRANKING_IMPRINT_EXCEPTION << / >> CONTENT_EXCEEDS_MAX_LENGTH << >> While updating a part of a franking image it was detected that the new content exceeds the max. length that is allowed for that part. <<
0C000004		Incorrect cliché data		internal information: >> FRANKING_IMPRINT_EXCEPTION << / >> CONTENT_DOES_NOT_MEET_REQUIRED_LENGTH << >> While updating a part of a franking image it was detected that the new content does not meet the required length. <<
0C000005		Incorrect cliché data		internal information: >> FRANKING_IMPRINT_EXCEPTION << / >> FAILED_TO_CREATE_PART << >> During creation of the franking image structures the creation of a part has failed (probably because the semantic is not supported). <<
0C000006		Incorrect cliché data		internal information: >> FRANKING_IMPRINT_EXCEPTION << / >> NO_FRANKING_IMAGES_CREATED << >> During creation of the franking image structures the creation of a part has failed (probably because the semantic is not supported). <<
0C000007		Incorrect cliché data		internal information: >> FRANKING_IMPRINT_EXCEPTION << / >> CLICHEE_HAS_DUPLICATE_IMAGE_IDS << >> During creation of the franking image structures it was detected that there are more than one (sub-)images having the same ID. <<
0C000008		Incorrect cliché data		internal information: >> FRANKING_IMPRINT_EXCEPTION << / >> CONSTANT_PARTS_FONT_IS_NOT_SINGLE_CHARACTER << >> During creation of a constant part it was detected that the font does not contain a single character (either the font is empty or contains more than one character). <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0C000009		Incorrect cliché data		internal information: >> FRANKING_IMPRINT_EXCEPTION << / >> IMAGE_SELECTION_NO_SUCH_IMAGE << >> An attempt to select a certain franking image failed because none with the given ID was found. <<
0C00000A		Incorrect cliché data		internal information: >> FRANKING_IMPRINT_EXCEPTION << / >> UPDATE_NO_SUCH_IMAGE_PART << >> An 'update content' operation for an franking image failed because there was no part with the given semantics. <<
0C00000B		Incorrect cliché data		internal information: >> FRANKING_IMPRINT_EXCEPTION << / >> METER_CLASSIFICATION_NOT_AVAILABLE << << >> a meter classification is currently not available; probably psd is down. <<
0C00000C		Incorrect cliché data		internal information: >> FRANKING_IMPRINT_EXCEPTION << / >> BAD_METER_CLASSIFICATION << >> a meter classification was delivered, which is unknown to the program. <<
0C00000D		Incorrect cliché data		internal information: >> FRANKING_IMPRINT_EXCEPTION << / >> UNSUPPORTED_PICPART_ATTRIBUTE << >> a picture part in the cliché has an attribute that is not supported by the current meter SW. <<
0C00000E		Incorrect cliché data		internal information: >> FRANKING_IMPRINT_EXCEPTION << / >> WRONG_PICPART_DIMENSIONS << >> the client dimensions of a picture part in the cliché do not match with the bitmap dimensions. << <<
0C00000F		Incorrect cliché data		internal information: >> FRANKING_IMPRINT_EXCEPTION << / >> STRING_DOES_NOT_MATCH_PICPART_DIMENSIONS << >> the client dimensions of a picture part in the cliché do not match with the string length. <<
0C000010		Incorrect cliché data		internal information: >> FRANKING_IMPRINT_EXCEPTION << / >> IMAGE_PART_POSITION_IS_OUTSIDE_IMAGE << >> The given picture part does not fit into the franking image. <<





diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0C000011		Incorrect cliché data		internal information: >> FRANKING_IMPRINT_EXCEPTION << / >> DATA_FOR_IMAGE_PART_IS_MISSING << >> The data that is required to fill an image part is missing or couldn't be allocated <<
0C000012		Incorrect cliché data Incorrect town die info (e.g. Italy AU1 file town die name too long)		internal information: >> FRANKING_IMPRINT_EXCEPTION << / >> DATA_FOR_IMAGE_PART_OUT_OF_SPECIFICATION << >> The data that is required to fill an image part is not conform with the specification <<
0C000013		Incorrect cliché data		internal information: >> FRANKING_IMPRINT_EXCEPTION << / >> ENDORSEMENT_NOT_IN_FONT << >> While drawing a part of a franking image it was detected that a required endorsement is not part of the assigned font. <<
0C000014		Incorrect cliché data		internal information: >> FRANKING_IMPRINT_EXCEPTION << / >> FONT_CACHE_MEMORY_EXHAUSTED << >> The memory to cache characters (and endorsements and adverts) is exhausted. <<
0C100000		Incorrect cliché data		< see diagnostic message >
0C100001		Incorrect cliché data		internal information: >> PRINT_EXCEPTION << / >> BITMAP_UNKNOWN_RL_CONTROL_CODE << >> During run-length decoding an unknown run-length control code was detected. <<
0C100002		Incorrect cliché data		internal information: >> PRINT_EXCEPTION << / >> THING_DOES_NOT_FIT_INTO_PARENT << >> During an Add operation it was detected that a printable <thing>'s client area does not fit into the parents client area. <<
0C100003		Cartridge defect		internal information: >> PRINT_EXCEPTION << / >> CARTRIDGE_PARMS_CORRUPTED << >> The cartridge parameters could not be read from the persistent memory. <<
0C100004		Cartridge defect		internal information: >> PRINT_EXCEPTION << / >> CARTRIDGE_PARMS_INVALID << >> The cartridge parameters contain invalid values (out of range). <<













diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0C200000		SMS invalid		internal information: >> PRINTING_ERROR << / >> SMS_VALIDATION_ERROR << >> Adding a SMS failed because it did not conform to the rules. <<
0C200001		Advert with given ID could not be found.		internal information: >> PRINTING_ERROR << / >> ADVERT_ID_NOT_FOUND << >> An advert with given id does not exists. <<
0C200002		SMS with given ID could not be found.		internal information: >> PRINTING_ERROR << / >> SMS_ID_NOT_FOUND << >> A SMS with given id does not exists. <<
0C200003		>> PRINTING_ERROR <<		internal information: >> PRINTING_ERROR << / >> CANNOT_PRINT_ADVERT << >> Selected Advert isn't printable <<
0C200004		Advert not available		Lastest used advertising is not longer available.
0C200005		SMS not available		Lastest used short message is not longer available.
0D010000		>> CU_ERROR <<		internal information: >> CU_ERROR << / >> UNDEFINED_0 << >> undefined Error from cu <<
0D010001		>> CU_ERROR <<		internal information: >> CU_ERROR << / >> UNEXPECTED_CU_MESSAGE << >> we received a valid message, but we expected a different one <<
0D010002		>> CU_ERROR <<		internal information: >> CU_ERROR << / >> INVALID_CU_MESSAGE << >> the received data is not a valid message <<
0D010003		>> CU_ERROR <<		internal information: >> CU_ERROR << / >> EXPECT_CU_SERVICE_MESSAGE << >> we have an open service, but the new received data is not a valid service message <<

















diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0D010004		>> CU_ERROR <<		internal information: >> CU_ERROR << / >> UNKNOWN_CU_SERVICE << >> the requested service is unknown <<
0D010005		>> CU_ERROR <<		internal information: >> CU_ERROR << / >> CU_SERVICE_NOT_OPENED << >> the requested service could not be opened <<
0D010006		>> CU_ERROR <<		internal information: >> CU_ERROR << / >> CU_SERVICE_NOT_ALLOWED_IN_CURRENT_STATE << >> The requested service is not allowed in the current lifecycle state selected mode <<
0D010007		>> CU_ERROR <<		internal information: >> CU_ERROR << / >> PARAMETER_ERROR << >> Error in the parameters of the requested service <<
0D010008		>> CU_ERROR <<		internal information: >> CU_ERROR << / >> INSUFFICIENT_ACCESS_RIGHTS << >> insufficient access rights for this service <<
0D010009		>> CU_ERROR <<		internal information: >> CU_ERROR << / >> READING_AVAILABLE_ARCHIVES_FAILED << >> When reading available archives an error occurred. <<
0D01000A		>> CU_ERROR <<		internal information: >> CU_ERROR << / >> VERIFY_FAILED << >> The verification failed. <<
0D01000B		>> CU_ERROR <<		internal information: >> CU_ERROR << / >> FILESAVER_NOT_INITIALIZED << >> The file saving instance is not yet initialized. <<
0D01000C		>> CU_ERROR <<		internal information: >> CU_ERROR << / >> WRONG_ARCHIVE_BLOCK << >> The received archive block has not the index that was expected <<
















diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0D01000D		>> CU_ERROR <<		internal information: >> CU_ERROR << / >> FIRMWARETYPE_NOT_SUPPORTED << >> The service handles a firmware type that is not supported by CU <<
0D01000E		>> CU_ERROR <<		internal information: >> CU_ERROR << / >> EXCEEDED_MAX_CLICHES_PER_SOFTWARESET << >> Max allowed cliché packages per SoftwareSet exceeded. <<
0D01000F		>> CU_ERROR <<		internal information: >> CU_ERROR << / >> FIRMWARE_PACKAGE_NOT_FOUND << >> The firmware package could not be found. <<
0D010010		>> CU_ERROR <<		internal information: >> CU_ERROR << / >> PRODUCTTABLE_PACKAGE_NOT_FOUND << >> The product-table package could not be found. <<
0D010011		>> CU_ERROR <<		internal information: >> CU_ERROR << / >> CLICHE_PACKAGE_NOT_FOUND << >> The cliché package could not be found. <<
0D010013		>> CU_ERROR <<		internal information: >> CU_ERROR << / >> TEXT_PACKAGE_NOT_FOUND << >> The text package could not be found. <<
0D010014		>> CU_ERROR <<		internal information: >> CU_ERROR << / >> COM_INITIALIZATION_ERROR << >> CoM component not properly initialized. <<
0D010015		>> CU_ERROR <<		internal information: >> CU_ERROR << / >> COM_ERROR_READING_LIST_DATA << >> CoM error while reading list data. <<
0D010016		>> CU_ERROR <<		internal information: >> CU_ERROR << / >> COM_ERROR_READING_LOG_DATA << >> CoM error while reading log data <<



































diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0D010017		>> CU_ERROR <<		internal information: >> CU_ERROR << / >> COM_ERASE_DATA_FAILED << >> CoM Error while erasing data. <<
0D010018		>> CU_ERROR <<		internal information: >> CU_ERROR << / >> COM_UNSENT_DATA_AVAILABLE << >> CoM has received a clear command while having unsend data. <<
0D010019		>> CU_ERROR <<		internal information: >> CU_ERROR << / >> SOFTWARESETTABLE_SET_FAILED << >> Setting a new software set table failed. <<
0D01001E		CU_ERROR		internal information: >> CU_ERROR << / >> VARIANT_PARAMETER_PACKAGE_NOT_FOUND << >> The variant parameter package could not be found. <<
0D020000		Failure in communication with data center. Please contact FP-Service.		internal information: >> REMOTESERVICE_ERROR << / >> NAK_SENT_TO_FPI << >> A FPI request was answered with a NAK message. <<
0D020001		Communication error		Failure in communication with data center. Please contact FP-Service. Please check the settings of the network connection (or modem) . Additionally check the serial number of the mail handler and the security module in the system information of the franking machine.
0D020001	00000117 00000001	low date credit problem		Perform 0-PVD to update your date credit.
0D020001	00000141 00000021	Tele Data Center currently not available.		Please try later again.
0D020001	00000142 00000041	Customer account disabled.		Please contact your local service.
0D020001	00000142 00000042	PVD exceeds customer credit.		Please chose a lower download postage value.
0D020001	00000143 00000044	Meter is locked out (temporarily)		Please call FP. Meter has to be unlocked at TDC.

















diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0D020001	00000143 00000202	Meter not yet assigned to customer (Authorization)		Please call FP. Verify meter / customer assignment in TDC.
0D020001	00000112 00000114	FrankIt dyn. credit.		The dynamic credit of the machine is less than the requested PVD amount. (Only Germany)
0D020001	00000112 00000115	FrankIt dyn credit		The dynamic credit of the machine is less than the requested PVD amount. (only Germany)
0D020001	00000112 00000116	FrankIt Error Data Base		Error in FrankIt Accounting Module. The machine is locked (temporarily) (only Germany)
0D020001	00000101 00000009	TDC Error		The requested service is not registered to the system.
0D020001	00000112 00000117	FrankIt Error: Security Device doesn't exist		Security Device ID doesn't exist on FRANKIT Server. Please call second level support.
0D020001	00000112 0000011C	FrankIt Error (Germany)		The machine is not released by the DPAG.
0D020001	00000113 00000139	Locking Error in FrankIt database		Database is locked by the ppi process. Please call second level support (only Germany)
0D020001	00000102 0000000B	Communication error		error in session control. The execution of a service handler failed.
0D020001	00000117 00000001	Repository Message		Message not defined!
0D020001	00000117 00000002	Repository Message		Sequence errors!
0D020001	00000117 0000000A	Repository Message Repository down?		Exception: {0} Please call 3rd Level Service...
0D020001	00000117 000003E9	Repository Message		Franking machine without serial no. {1} PSN: {2} or SD-ID: {3} specified!

















diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0D020001	00000117 000003EC	Repository Message		Franking Machine Serial Number: {0}., PSN: {1} and SD-ID: {2} does not exist!
0D020001	00000117 000003ED	Repository Message		Session (id: {0}) for Machine Serial no. {1} PSN: {2}, SD ID: {3} started
0D020001	00000117 000003F3	Repository Message		Security Device incorrectly filled ({ 0} is not specified or impermissible ) !
0D020001	00000117 000003F4	Repository Message		Security Device incorrectly filled ({ 0} is less than { 1} not allowed) !
0D020001	00000117 000003F5	Repository Message		Security Device incorrectly filled ({ 0} larger than {1} not allowed) !
0D020001	00000117 000003F6	Repository Message		Security Device { 0} already exists, and can no longer be created !
0D020001	00000117 000003F7	Repository Message		Activate installer for Security Device { 0} is not allowed!
0D020001	00000117 000003F8	Repository Message		Withdraw for Security Device { 0} is not allowed!
0D020001	00000117 000003F9	Repository Message		Security - Device-ID is not specified or inadmissible !
0D020001	00000117 000003FA	Repository Message		Security Device ID { 0} unknown !
0D020001	00000117 000003FB	Repository Message		Security Device ID { 0} is not unique !
0D020001	00000117 000003FC	Repository Message		Production data ( SDPROD ) for Security Device ID { 0} unknown !
0D020001	00000117 0000044C	Repository Message		Assignment of Franking Machine to Security Device (SD- ID : { 0} PSN : { 1}) does not exist!
0D020001	00000117 0000044D	Repository Message		Assignment of Franking Machine (ID: { 0}) to Security Device (ID: { 1}) does not exist!
0D020001	00000117 0000044E	Repository Message		Assignment of Franking Machine to Security Device ( FMMAIN ID : { 0} , SD ID : { 1} PSN : { 2} ) is not enabled !
0D020001	00000117 0000044F	Repository Message		Assignment of Franking Machine to Security Device (Mail Handler ID : { 0} , SD ID : { 1} PSN : { 2} ) does not exist !

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0D020001	00000117 00000450	Repository Message		Security Device: { 0 } or Postal Serial Number: { 1 } is not specified !
0D020001	00000117 00000451	Repository Message		Assignment of Franking Machine (Mail Handler ID { 0}) to Security Device (SD- ID : { 1}) does not exist!
0D020001	00000117 00000452	Repository Message		Postal Serial Number on Security Device (SD- ID : { 0} ) is not defined !
0D020001	00000117 00000453	Repository Message		Assignment of Franking Machine (ID: { 0}) to Security Device (ID: { 1}) is locked!
0D020001	00000117 00000454	Repository Message		For mail handler ID { 0} is not or not a valid POSTAL_CARRIER ( PROP_NO { 1} Value {2}) set !
0D020001	00000117 00000455	Repository Message		Country allocation for Franking Machine (Mail Handler ID: { 0} - { 1}) and Security Device (SD- ID : { 2} - { 3}) is not unique !
0D020001	00000117 00000456	Repository Message		Software - landing variant for Franking Machine (Mail Handler ID: { 0} - { 1}) is not valid for the country of { 2} !
0D020001	00000117 00000457	Repository Message		Postal Serial Number { 0} is not in Security Device (SD- ID : { 0}) defined!
0D020001	00000117 00000458	Repository Message		Initial Postal Serial Number is for the country { 0} and the SD -type { 1 } is not defined!
0D020001	00000117 00000460	Repository Message		Assignment Franking Machine (ID: { 0}) to Franking Machine -Type ( Machine Group : { 1} , Machine Variant: { 2 } ) is not defined or wrong!
0D020001	00000117 000004B0	Repository Message		Franking Machine -Type ( MDFMTYPE ID : { 0}) is not defined!
0D020001	00000117 000004B1	Repository Message		Machine Group : { 0 } or Machine - Variant: { 1 } is not specified !
0D020001	00000117 000004B2	Repository Message		Franking Machine -Type ( Machine Group : { 0} , Machine Variant: { 1}) is not defined!
0D020001	00000117 000004B3	Repository Message		Franking Machine -Type ( Machine Group : { 0} , Machine Variant: { 1}) is not unique !
0D020001	00000117 000004BA	Repository Message		Country ( MDCOUNTRY ID : { 0}) is not defined!


















diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0D020001	00000117 000004BB	Repository Message		Country ( MDCOUNTRY ) with land { 0 } is not defined!
0D020001	00000117 000004BC	Repository Message		Language ( MDLANG ID : { 0 } ) is not defined!
0D020001	00000117 000004C4	Repository Message		Security Device ( SDMAIN ID : { 0 } ) is not defined!
0D020001	00000117 000004C5	Repository Message		Security Device ( SDMAIN ) with SD ID { 0 } is not defined!
0D020001	00000117 000004C6	Repository Message		SD ID for Security Device not filled !
0D020001	00000117 000004CE	Repository Message		Franking Machine ( FMMAIN ID : { 0 } ) is not defined!
0D020001	00000117 000004CF	Repository Message		Franking Machine ( FMMAIN ) with mail handler ID { 0 } is not defined!
0D020001	00000117 000004D0	Repository Message		Franking Machine ( FMMAIN ) with mail handler ID { 0 } is not unique !
0D020001	00000117 000004D1	Repository Message		Franking machine specified with no mail handler ID !
0D020001	00000117 000004D2	Repository Message		Franking machine with mail handler id: { 0 } does not exist !
0D020001	00000117 000004D3	Repository Message		Franking machine with mail handler id: { 0 } already exists, and can no longer be created !
0D020001	00000117 000004D4	Repository Message		Franking machine with mail handler id: { 0 } created (SD- ID { 1 } ) !
0D020001	00000117 000004D5	Repository Message		Franking machine with mail handler id: { 0 } parameter changed (SD- ID { 1 } ) !
0D020001	00000117 000004D8	Repository Message		Accessories ( ACCEMAIN ID : { 0 } ) is not defined!
0D020001	00000117 000004D9	Repository Message		Accessories ( ACCEMAIN ) for Franking Machine (ID: { 0 } ) is not defined!
0D020001	00000117 000004DA	Repository Message		Accessories ( ACCEMAIN ) Accessory -SN : { 0 } is not defined!

















diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0D020001	00000117 000004DB	Repository Message		Accessories ( ACCEMAIN ) with accessory SN: { 1} already exists, and can no longer be created !
0D020001	00000117 000004DC	Repository Message		Accessories ( ACCEMAIN ) Accessory -SN : { 0} is not unique !
0D020001	00000117 000004DD	Repository Message		Accessories without accessory SN specified!
0D020001	00000117 000004E2	Repository Message		Customer base ( MDCUST ID : { 0}) is not defined!
0D020001	00000117 000004E3	Repository Message		Customer base ( MDCUST erp_id : { 0} CUST_NO : { 1}) is not defined!
0D020001	00000117 000004EC	Repository Message		Accessories -Type ( MDACCETYPE ID : { 0}) is not defined!
0D020001	00000117 000004ED	Repository Message		Accessories -Type ( MDACCETYPE { 0}) is not defined!
0D020001	00000117 0000051E	Repository Message		Part Number for Franking Machine not filled !
0D020001	00000117 0000051F	Repository Message		Part Number { 0} is not defined in MDFMTYPEMAT !
0D020001	00000117 00000520	Repository Message		MailhandlerID and IsapState.MailhandlerID must be identical!
0D020001	00000117 00000521	Repository Message		Accessory - Id and IsapStateAccessory.AccessoryId must be identical!
0D020001	00000117 00000522	Repository Message		Part Number for Accessory not filled !
0D020001	00000117 00000523	Repository Message		Part Number { 0} is not defined in MDACCETYPEMAT !
0D020001	00000117 00000524	Repository Message		GPID not defined!
0D020001	00000117 00000546	Repository Message		Material ( MDREPMAT ID : { 0}) is not defined!
0D020001	00000117 00000547	Repository Message		Material no. { 0} is not defined ( MDREPMAT ) !















diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0D020001	00000117 00000578	Repository Message		Unknown Service { 0 } for Franking Machine -Type ( MDFMTYPE ID : { 1 }) requested by the Franking Machine !
0D020001	00000117 00000579	Repository Message		Service ( { 0 }) in Repository.Service.RSG not available !
0D020001	00000117 00000640	Repository Message		Material number ( { 0 }) is not available !
0D020001	00000117 00000641	Repository Message		Status Item ( { 0 }) is not available in the table MDPROP !
0D020001	00000117 00000642	Repository Message		Status Item ( { 0 }) is for mail handler ID { 1 } not available !
0D020001	00000117 00000643	Repository Message		Status Item (ID: { 0 }) is not available in the table MDPROP !
0D020001	00000117 00000672	Repository Message		Variant name { 0 } does not exist in table MDVARIANTNAME !
0D020001	00000117 00000673	Repository Message		Short name { 0 } does not exist in table MDRELEASEGROUP !
0D020001	00000117 00000674	Repository Message		Table MDRELEASEGROUP contains no data !
0D020001	00000117 000006A4	Repository Message		Software assignment to SwArchiveType { 0 } { 1 } Country Variant version { 2 } does not exist !
0D020001	00000117 000006A5	Repository Message		Complete cliché assignment to Country Variant { 0 } version { 1 } does not exist !
0D020001	00000117 000006A6	Repository Message		Product table assignment to Carrier { 0 } Country Variant { 1 } version { 2 } does not exist !
0D020001	00000117 000006A8	Repository Message		Software component kits to Machinery Type { 0 } - { 1 } and { 2 } states variant is not available!
0D020001	00000117 000006A9	Repository Message		Software set to component set for machine type { 0 } - { 1 } and { 2 } states variant is not available!
0D020001	00000117 000006AA	Repository Message		Product Table Set to component set for machine type { 0 } - { 1 } and { 2 } states variant is not available!
0D020001	00000117 000006AB	Repository Message		Complete cliché set to set of components for machine type { 0 } - { 1 } and { 2 } states variant is not available!

















diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
OD020001	00000117 000006AC	Repository Message		Text file set to set of components for machine type {0} - {1} and {2} states variant is not available!
OD020001	00000117 000006AD	Repository Message		There could be found no software component set for the mail handler ID {0} ! Maybe the SW set is not released for all groups after postal approval? Please perform a Remote Service -> power down FM -> perform Remote Service again.
OD020001	00000117 000006AE	Repository Message		Software archives -Type {0} inadmissible !
OD020001	00000117 000006AF	Repository Message		Software-> SwArchiveType : {0} Variant Name: {1} version {2} !
OD020001	00000117 000006B0	Repository Message		Product Table -> Carriers : {0} - {1} Variant Name: {2} Version: {3} !
OD020001	00000117 000006B1	Repository Message		CompleteCliche -> Variant Name: {0} version {1} Date Generated: {2} !
OD020001	00000117 000006B2	Repository Message		Text File-> Variant Name: {0} CultureInfo : {1} version {2} !
OD020001	00000117 000006B3	Repository Message		Complete Cliche without Date generated specified!
OD020001	00000117 000006B4	Repository Message		Text file is specified without Culture Info!
OD020001	00000117 000006B8	Repository Message		Carrier with Carrier_Id {0} and {1} Carrier_Detail in Table MDPOCA does not exist !
OD020001	00000117 000006B9	Repository Message		Software specified without version!
OD020001	00000117 000006BA	Repository Message		Software specified without or with incorrect length ( size ) !
OD020001	00000117 000006BB	Repository Message		ProductTableAdapter specified without version!
OD020001	00000117 000006BC	Repository Message		Specified ProductTableAdapter without or with incorrect length ( size ) !
OD020001	00000117 000006BD	Repository Message		Complete Cliche specified without version!
OD020001	00000117 000006BE	Repository Message		Complete Cliche without or with incorrect length ( size ) specified!


































diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
OD020001	00000117 000006BF	Repository Message		Text file version specified!
OD020001	00000117 000006C0	Repository Message		Text file is specified without or with incorrect length ( size ) !
OD020001	00000117 000006C1	Repository Message		Complete Cliche indicated without or with wrong Date Generated !
OD020001	00000117 000006C2	Repository Message		Software with id {0 } does not exist in the library { 1 } !
OD020001	00000117 000006C3	Repository Message		Product Table with id {0 } does not exist in the library { 1 } !
OD020001	00000117 000006C4	Repository Message		Complete Cliche with id {0 } does not exist in the library { 1 } !
OD020001	00000117 000006C5	Repository Message		Text file with id {0 } does not exist in the library { 1 } !
OD020001	00000117 000006C6	Repository Message		The Object Valid software sets must contain at least one set !
OD020001	00000117 000006C7	Repository Message		Error while uploading the file { 0} to SharePoint !
OD020001	00000117 000006C8	Repository Message		VSS -Head not exist, action is not possible!
OD020001	00000117 000006C9	Repository Message		Save successful. Attention is no active VSS Head for the release group { 0} !
OD020001	00000117 000006D5	Repository Message		PIN was { 0} times eingeben wrong! Validation no longer possible PIN must be re-assigned
OD020001	00000117 000006D6	Repository Message		PIN entered { 0} does not match the on SDMAIN (SD- ID : { 1}) stored PIN !
OD020001	00000117 000006D7	Repository Message		PIN to SDMAIN (SD- ID : { 0} ) is not stored !
OD020001	00000117 000006D8	Repository Message		For Security Device (SD- ID : { 0}) is not set country code !
OD020001	00000117 000006D9	Repository Message		For mail handler ID { 0} is not set SW_COUNTRY_VARIANT_NAME ( item ID { 1} ) !
OD020001	00000117 000006DA	Repository Message		The R -pin { 0} for ( CONFACTION ) Record -Id: { 1} has more than 6 characters.
















diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0D020001	00000117 000006DB	Repository Message		For the mail handler with the MH - ID {0 } No properties were assigned .
0D020001	00000117 000006DC	Repository Message		Invalid R -pin { 0} for ( CONFACTION ) Record -Id: { 1}.
0D020001	00000117 000006DD	Repository Message		No Contract position for the job { 0} and type { 1} were found.
0D020001	00000117 000006DE	Repository Message		The PP -pin { 0} for ( CONFACTION ) Record -Id: { 1} has more than 6 characters.
0D020001	00000117 000006DF	Repository Message		Invalid PP -pin { 0} for ( CONFACTION ) Record -Id: { 1}.
0D020001	00000117 00000708	Repository Message		Failed to download the software SW- ID : { 0} from SharePoint !
0D020001	00000117 00000709	Repository Message		Failed to download the Product Table PT- ID : { 0} from SharePoint !
0D020001	00000117 0000070A	Repository Message		Failed to download the Complete - Cliche CC- ID : { 0} from SharePoint !
0D020001	00000117 0000070B	Repository Message		Error downloading of text files TXT ID : { 0} from SharePoint !
0D020001	00000117 0000070C	Repository Message		Error in SharePoint ! Library directory {0 } does not exist .
0D020001	00000117 0000070D	Repository Message		Failed to download the software SW- ID : { 0} from the database !
0D020001	00000117 0000070E	Repository Message		Failed to download the Product Table PT- ID : { 0} from the database !
0D020001	00000117 0000070F	Repository Message		Failed to download the Complete - Cliche CC- ID : { 0} from the database !
0D020001	00000117 00000710	Repository Message		Error downloading of text files TXT ID : { 0} from the database !
0D020001	00000117 00000712	Repository Message Cliche		Failed to generate the Complete - Cliche archive via a web service (message : { 0} Error Number: { 1} , ErrorContent : {2 }) !
0D020001	00000117 0000071C	Repository Message		For Franking Machine (Mail Handler ID : { 0} , SD ID : { 1} PSN : {2 }) is not a valid carrier defined!




diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0D020001	00000117 00000726	Repository Message		IdentNumber Range - > Start Value : { 0} endValue : { 1} Validity : { 2} !
0D020001	00000117 00000727	Repository Message		Ident Number Range for Franking Machine (Mail Handler ID : { 0}) could not be generated !
0D020001	00000117 00000728	Repository Message		IdentNumber Range ( MDIDENTNUMBER ) for Postal Carrier { 0} is not defined!
0D020001	00000117 00000729	Repository Message		Overflow IdentNumber Range ( MDIDENTNUMBER ) for Postal Carrier { 0} , generation not possible!
0D020001	00000117 00000730	Repository Message		For the country ( MDCOUNTRY.ID : { 0}) could not MDZIP - entry with zip code { 1} to be found !
0D020001	00000117 00000731	Repository Message		For Franking Machine (Mail Handler ID : { 0}) was found not Towndie with ZIP code { 1} and {2} Post Town !
0D020001	00000117 0000073A	Repository Message		Allocation of Machine -Type (ID: { 0}) to Security - Device -Type (ID: { 1}) does not exist!
0D020001	00000117 00004E20	Repository Message		Error while parsing the PPC data ! PPCDIAGBIN.ID : { 0} , PPCDIAGBIN.RSI_BLOB_ID : { 1} , Exception : { 2}
0D020001	00000117 00004E21	Repository Message		Error while parsing the PPC data ! PPCDIAGBIN.ID : { 0} , PPCDIAGBIN.RSI_BLOB_ID : { 1}
0D020001	00000117 00004E22	Repository Message		RSI_BLOB_ID { 0} already exists in PPCDIAGBIN !
0D020001	00000117 00004E2A	Repository Message		Parsing the PPC data successfully ! PPCDIAGBIN.ID : { 0} , PPCDIAGBIN.RSI_BLOB_ID : { 1}
0D020001	00000117 00004E2B	Repository Message		No PPC data for parsing available!
0D020001	00000117 00004E2C	Repository Message		Parsing the PPC data is not performed, contain no data ! PPCDIAGBIN.ID : { 0} , PPCDIAGBIN.RSI_BLOB_ID : { 1}
0D020001	00000117 00004E84	Repository Message		Byte for PPC data for short ! PPCDIAGBIN.ID : { 0} , PPCDIAGBIN.RSI_BLOB_ID : { 1}

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0D020001	00000117 00004E86	Repository Message		Byte for PPC data is shorter than the specified { 0 } { 1 } ! PPCDIAGBIN.ID : { 2 } , PPCDIAGBIN.RSI_BLOB_ID : { 3 }
0D020001	00000117 00004E85	Repository Message		Wrong Item number { 0 } for PPC data { 1 } ! PPCDIAGBIN.ID : { 2 } , PPCDIAGBIN.RSI_BLOB_ID : { 3 }
0D020001	00000117 00004E98	Repository Message		No PPC data handed over ! ( RemoteDiagnosticData.RddFM is zero)
0D020001	00000117 00005014	Repository Message		No FmDiagBin data for parsing available!
0D020001	00000117 00005015	Repository Message		Error parsing FmDiagBin data ! FMDIAGBIN.ID : { 0 } , Exception : { 1 }
0D020001	00000117 00005016	Repository Message		Error parsing FmDiagBin data ! FMDIAGBIN.ID : { 0 }
0D020001	00000117 00005017	Repository Message		Failed to serialize the status items for FM ! Exception : { 0 }
0D020001	00000117 00005018	Repository Message		Failed to serialize the status items for SD ! Exception : { 0 }
0D020001	00000117 000006A7	Repository Message		Text File allocation for Country Variant { 0 } CultureInfo { 1 } version { 2 } does not exist !
0D020001	00000117 00005019	Repository Message		Error while writing the status items for FM ! Exception : { 0 }
0D020001	00000117 0000501A	Repository Message		Error while writing the status items for SD ! Exception : { 0 }
0D020001	00000117 0000501B	Repository Message		Error parsing FmDiagBin data ! FMDIAGBIN.ID : { 0 } , Exception : { 1 } Key : { 2 } bytes: { 3 }
0D020001	00000117 0000501E	Repository Message		Parsing the data FmDiagBin successfully ! FMDIAGBIN.ID : { 0 }
0D020001	00000117 0000501F	Repository Message		Parsing the data FmDiagBin not performed, contain no data ! FMDIAGBIN.ID : { 0 }
0D020001	00000117 00005020	Repository Message		Parsing the FmDiagBin data with errors , not all data were determined ! FMDIAGBIN.ID : { 0 }
0D020001	00000117 00005078	Repository Message		No SdDiagBin data for parsing available!

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0D020001	00000117 00005079	Repository Message		Error parsing SdDiagBin data ! SDDIAGBIN.ID : { 0 } , Exception : { 1 }
0D020001	00000117 0000507A	Repository Message		Error parsing SdDiagBin data ! SDDIAGBIN.ID : { 0 }
0D020001	00000117 0000507B	Repository Message		Error parsing SdDiagBin data ! SDDIAGBIN.ID : { 0 } , Exception : { 1 } Key : { 2 } bytes: { 3 }
0D020001	00000117 00005082	Repository Message		Parsing the data SdDiagBin successfully ! SDDIAGBIN.ID : { 0 }
0D020001	00000117 00005083	Repository Message		Parsing the data SdDiagBin not performed, contain no data ! SDDIAGBIN.ID : { 0 }
0D020001	00000117 00005084	Repository Message		Parsing the SdDiagBin data with errors , not all data were determined ! SDDIAGBIN.ID : { 0 }
0D020001	00000117 000050DC	Repository Message		No EventLogBin data for parsing available!
0D020001	00000117 000050DD	Repository Message		Error parsing EventLogBin data ! EVENTLOGBIN.ID : { 0 } , Exception : { 1 }
0D020001	00000117 000050DE	Repository Message		Error parsing EventLogBin data ! EVENTLOGBIN.ID : { 0 }
0D020001	00000117 000050E6	Repository Message		Parsing the data EventLogBin successfully ! EVENTLOGBIN.ID : { 0 }
0D020001	00000117 000050E7	Repository Message		Parsing the data EventLogBin not performed, contain no data ! EVENTLOGBIN.ID : { 0 }
0D020001	00000117 00007531	Repository Message		With id { 0 } not found ERP
0D020001	00000117 00007532	Repository Message		Sales order with the Ord_DocID {0 } could not be taken
0D020001	00000117 00007533	Repository Message		No positions or the sales order number available to sales order header with the Ord_DocID { 0 } .
0D020001	00000117 00007534	Repository Message		The sales order with the Ord_DocID { 0 } could not be inserted
0D020001	00000117 00007535	Repository Message		The sales order with the Ord_DocID { 0 } could not be changed

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
OD020001	00000117 00007536	Repository Message		The sales order with the Ord_DocID { 0} can not contain any new customer order to change positions
OD020001	00000117 00007537	Repository Message		The sales order with the Ord_DocID { 0} contains positions which owns no items
OD020001	00000117 00007538	Repository Message		The material number { 0} in the ERP {1} could not be found in the Material Reference.
OD020001	00000117 00007539	Repository Message		The sales order with the Ord_DocID { 0} contains properties which were not found in the repository
OD020001	00000117 0000753A	Repository Message		The SD with the SDID { 0} was not found in the repository
OD020001	00000117 0000753B	Repository Message		The mail handler with the SN { 0} was not found in the repository
OD020001	00000117 0000753C	Repository Message		The accessories with the SN { 0} was not found in the repository
OD020001	00000117 0000753D	Repository Message		The mail handler (ID: { 0} and Sd (ID: . { 1}) - assignment existert several times this state is not valid .
OD020001	00000117 0000753E	Repository Message		The sales order with the Ord_DocID { 0} does not contain any false or serial numbers (Table IREF)
OD020001	00000117 00007919	Repository Message		The sales order with the order number { 0} could not be processed in this state.
OD020001	00000117 0000791A	Repository Message		R- Pin binding successfully : R- PIN: { 0} SD - ID : { 1}
OD020001	00000117 0000791B	Repository Message		Binding of the devices with the serial number { 0} and { 1} successfully
OD020001	00000117 0000791C	Repository Message		PSN successfully bond : SD - ID : { 0} PSN : { 1}
OD020001	00000117 0000791D	Repository Message		Mail Handler exchange successfully : MH- ID : { 0}
OD020001	00000117 0000791E	Repository Message		Action code { 0} is either not defined or implemented



diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0D020001	00000117 0000791F	Repository Message		The TDC - status { 0 } of Sd - module {1} has been set successfully
0D020001	00000117 00007920	Repository Message		The default properties for MH ( SN ) : { 0 } was successfully created
0D020001	00000117 00007921	Repository Message		The property {0 } to the MH ( SN ) : { 1} has been successfully applied
0D020001	00000117 00007922	Repository Message		The sales order with the order number { 0 } contains in this state, no MH or SD.
0D020001	00000117 00007923	Repository Message		The properties of the machine { 0 } has been reset to send all to the status .
0D020001	00000117 00007924	Repository Message		PP -pin binding successfully : PP- PIN: { 0 } SD - ID : { 1}
0D020001	00000117 0000792C	Repository Message		Error ( CONFACTION ) in record with id: { 0 }
0D020001	00000117 0000792D	Repository Message		Default language to the country mdCountry_Id {0 } was not found
0D020001	00000117 0000792E	Repository Message		Default Carrier for land mdCountry_Id {0 } was not found
0D020001	00000117 000003E8	Repository Message		Function {0} for Franking Machine (Serial: {1} PSN: {2}, SD ID: {3}) is called.
0D020001	00000117 000003EB	Repository Message		Function {0} is called.
0D020001	00000117 000003EE	Repository Message		Function {0} for Franking Machine (Mail Handler ID: {1}) is called.
0D020001	00000117 000003EF	Repository Message		Called: function {0} for Accessories ({1} Accessory-SN).
0D020001	00000117 000003F2	Repository Message		Function {0} for Security Device (SD- ID : { 1 } ) is called.
0D020001	00000114 00000189	Failure in communication with data center. Please contact FP-Service.		This sub code combination shows up in NLD. The reason was a problem with a not correct processed LEV file from PostNL. LUX: The account for the metere is missing
0D020001	00000114 00000191	No Town die		This sub code combination shows up in NLD. (life Cycle)The reason was the CXS could not find a valid town die Message "No valid town die"Remedy: enter the town die into CXS manually





diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0D020001	00000114 00000193	Failure in communication with data center. Please contact FP-Service.		This subcode combination shows up in Switzerland, when the CHE Post lock the machine from their side online.
0D020001	00000114 00000163	SD-ID was not found in the FPI/TDC		<p>These code combination appears during the installation (a new meter) after the customer entered the R-PIN. The "SD-ID" was entered incorrect e.g. with leading blanks (" M-241..." instead of "M-241..."). This obviously confuses the system.</p> <p>Please contact your TDC admin. Doublecheck the correct entered SD-ID in your TDC/FPI system.</p>
0D020001	00000001 0000754E	certificate error (old PKM certificate)		<p>expired certificate in security device.</p> <p>The security device was not synchronized within the key-exchange period. Security device has to be exchanged by a new one.</p>
0D020001	114 171	This error pop up in LUX with the first generic version. This version is a current account version and need to have a max. money download value of 42.949672,95? available in CXSweb. Do not run the meter as a specimen.		<p>Enter the correct money value for download. Do not specify as specimen meter.</p>
0D020001	00000114 00000164	Seriennummer of machine unknow at CXS server		<p>Is that machine registered to a new Customer, without performing a withdrawl from the old Customer in advance?</p> <p>This could be visible in the MeterRegister Log File in KIC.</p> <p>Please contact the 3rd Level support. Can be solved by patching manual the DB only!</p>
0D020001	00000117 0000759C	License number unknown		<p>The new license number is not yet known This must first be entered in the Swiss Post portal and then transported automatically and made known to the ERP-lite.</p>
0D020001	00000117 00000064	Repository Message		Function: {0} with parameter {1} called!
0D020001	00000117 000003FD	Repository Message		Assignment of material no. {0} to SD-Type is not defined (MDSDTYPEMAT)!













diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0D020001	00000117 000003FE	Repository Message		Assignment of material no. to SD-Type {0} is not defined (MDSDTYPEMAT)!
0D020001	00000117 000003FF	Repository Message		The production day {0} of the Security-Device-ID {1} is more than {2} days ago! The security device may no longer be used!
0D020001	00000117 0000057A	Repository Message		Supported CU Service IDs (Repository Service IDs) {0}!
0D020001	00000117 0000057B	Repository Message		Available Repository Service IDs {0} (Service-Behavior {1})!
0D020001	00000117 0000057C	Repository Message		Mailhandler does not (yet) support the repository service ID {0}!
0D020001	00000117 0000057D	Repository Message		CU-Service-IDs {0} not available in the mailhandler and type repository!
0D020001	00000117 000006CA	Repository Message		For MH: {0} Software Set: {1} found! Valid from: {2} To: {3}
0D020001	00000117 000006CB	Repository Message		Set: {0}, Software-> SwArchiveType: {1} VariantName: {2} Version: {3}!
0D020001	00000117 000006CC	Repository Message		Set: {0}, ProductTable-> Carrier: {1}-{2} VariantName: {3} Version: {4}!
0D020001	00000117 000006CD	Repository Message		Set: {0}, CompleteCliche-> VariantName: {1} Version: {2} DateGenerated: {3}!
0D020001	00000117 000006CE	Repository Message		Set: {0}, Textfile-> VariantName: {1} CultureInfo: {2} Version: {3}!
0D020001	00000117 0000072A	Repository Message		Identnumberrange-> License: {0} Start value: {1} Amount: Endvalue: {3} Validity: {4}!
0D020001	00000117 0000072B	Repository Message		Duplicate Identnumberrange on SD-ID: {0} with License: {1} Prefix: {2} Postfix: {3}!
0D020001	00000117 0000072C	Repository Message		Identnumberrange for Security-Device (SD-ID: {0}) could not be generated!
0D020001	00000117 000007D0	Repository Message		Error during generation of the AdvertsSet for MhId: {0}, SdId: {1}, PSN: {2}, GPID: {3}, Customer: {4}, MachineGroup: {5}, MachineVariant: {6}, CountryVariant: {7}!
0D020001	00000117 000007D1	Repository Message		Error preparing the TF_FMCECONFIG (valid-dates)!


diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0D020001	00000117 00001388	Repository Message		0) new or changed countries sent to webservice for AZD!
0D020001	00000117 00001389	Repository Message		0) new or changed Postal Carrier sent to Webservice for AZD!
0D020001	00000117 0000138A	Repository Message		0) new or changed customer sent to webservice for AZD!
0D020001	00000117 0000138B	Repository Message		0) Postal Carrier Info taken from the webservice!
0D020001	00000117 0000138C	Repository Message		Customer Postal Carrier Info for UserID {1} from the webservice!
0D020001	00000117 0000138D	Repository Message		Product table {0} for Postal Carrier {1}-{2} from the webservice!
0D020001	00000117 0000138E	Repository Message		User for AZD-Webservice at the customer order {0} could not be determined!
0D020001	00000117 0000138F	Repository Message		0) new or changed entries with User-ID {1} sent to Webservice for AZD!
0D020001	00000117 000050E8	Repository Message		Write Machine Info Filter data successfully! RDD_MACHINE_INFO_FILTER. ID: {0}
0D020001	00000117 000050E9	Repository Message		Writing of Machine Info Filter data not performed! RDD_MACHINE_INFO_FILTER. ID: {0}
0D020001	00000117 000050EA	Repository Message		Writing the event log tables.._ON_DEMAND for MACHINE_INFO_FILTER ID: {0} successful in RDD!
0D020001	00000117 000050EB	Repository Message		Writing the event log tables..ON_DEMAND for MACHINE_INFO_FILTER ID: {0} not executed in RDD!
0D020001	00000117 000050EC	Repository Message		Write the RDD_MACHINE_INFO_FILTER for ID: {0} successful in the RDD!
0D020001	00000117 000050ED	Repository Message		Write the RDD_MACHINE_INFO_FILTER for ID: {0} not executed in the RDD!
0D020001	00000117 00007594	Repository Message		The SST records (ORD_HREF) with Ord_DocID {0} contain no or no unique reference to an SD.
0D020001	00000117 00007595	Repository Message		Saving the COSD records for {0} records failed. Incorrect data in ORD_IDESC or ORD_HITXT.

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0D020001	00000117 00007596	Repository Message		No SST block (ORD_IDESC) with Ord_DocID {0} exists.
0D020001	00000117 00007597	Repository Message		No SST block (ORD_ITEM) with Ord_DocID {0} exists.
0D020001	00000117 00007598	Repository Message		No SST block (ORD_HREF) with Ord_DocID {0} exists.
0D020001	00000117 00007599	Repository Message		No SST block (ORD_HPRTCTA) with Ord_DocID {0} exists.
0D020001	00000117 0000759A	Repository Message		No SST block (ORD_HPCTACOM) with Ord_DocID {0} exists.
0D020001	00000117 0000759B	Repository Message		No SST block (ORD_HPRT) with Ord_DocID {0} exists.
0D020001	00000117 0000759C	Repository Message		Costcenter profiles for SD {0} and Psn {1} not in COSDMETERDATA!
0D020001	00000117 0000064D	Repository Message	 	Maybe the SDcard is full, because old FM SW w/o cleaning routine
0D020002		Failure in communication with data center. Please contact FP-Service.		internal information: >> REMOTESERVICE_ERROR << / >> NOT_CONNECTED << >> <<
0D020005		Failure in communication with data center. (timeout on receive)		Please check your communication settings and retry. In case of IRE the MH/SD combination was changed in the order of the ERP lite. After that it shows up with that time out error. After the original MH (repaired) was connected to the order again, the installation runs without any error.
0D020006		Failure in communication with data center.		The connection test failed. Please check the settings of the connection parameters. If the problem can not be resolved, contacted the customer service center.

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0D020006	08000015 500001F4	Remote Service Error - No HTTP response	 	<p>This error represent a webpage error HTTP 500 which becomes displayed in the PostBase. The FM send a request via the Gateway server to the TDC/FPI and wait for an answer. There is no response and the TDC/FPI close down the communication for any reason (e.g. incorrect TDC/FPI parameters).</p> <p>At this time the Gateway server send an &lt;Internal Server Error - No HTTP Response&gt; to the FM.</p> <ul style="list-style-type: none"> <li>- Check the connectivity settings again</li> <li>- Check the TDC settings and TDC parameter availability</li> <li>- Please get in contact with your TDC/FPI administrator.</li> <li>- Please check the firewall setup (exceptions) for that specific country on the GWS</li> </ul>
0D020006	01300003 0000003C	communication error data center (the gateway server do not receive an answer from the FM within 200s) 		<p>In case of IRE the corresponding town die was not in the database of the repository and the right full image cliché couldn't be downloaded.</p> <p>Please check the down die info in your ERP lite. Get in contact with the repository team.</p>
0D020007		Failure in communication with data center. Please Retry.		<p>internal information: &gt;&gt; REMOTESERVICE_ERROR &lt;&lt; / &gt;&gt; SENDING_FPIMESSAGE_TIMED_OUT &lt;&lt; &gt;&gt; Timeout on send. &lt;&lt;</p>
0D020008		Failure in communication with data center. Please contact FP-Service.		<p>internal information: &gt;&gt; REMOTESERVICE_ERROR &lt;&lt; / &gt;&gt; SENDING_FPIMESSAGE_FAILED &lt;&lt; &gt;&gt; Sending failed &lt;&lt;</p>
0D020008	00300005 00000036	This sucode combination could happen if the Postage meter is running in a timeout during the re-keying process for the PSD.		<p>Please repeat the remote service (maybe several times).</p>
0D020009		Failure in communication with data center. Please contact FP-Service.		<p>internal information: &gt;&gt; REMOTESERVICE_ERROR &lt;&lt; / &gt;&gt; PARAMETER_INVALID &lt;&lt; &gt;&gt; A given parameter is invalid. &lt;&lt;</p>
0D02000A		Connection test failed. Please check your connectivity settings.		<p>internal information: &gt;&gt; REMOTESERVICE_ERROR &lt;&lt; / &gt;&gt; VERIFY_CONNECTION_FAILED &lt;&lt; &gt;&gt; &lt;&lt;</p>

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0D02000B		Failure in communication with data center. Please contact FP-Service.		internal information: >> REMOTESERVICE_ERROR << / >> PROTOCOL_ERROR << >> While processing protocol an error occurred. <<
0D02000C		>> REMOTESERVICE_ERROR <<		internal information: >> REMOTESERVICE_ERROR << / >> ARRAY_OR_VECTOR_TOO_LARGE_FOR_TRANSMISSION << >> An array or vector contains more elements than possible to transmit. <<
0D02000D		>> REMOTESERVICE_ERROR <<		internal information: >> REMOTESERVICE_ERROR << / >> PROTOCOL_ERROR << >> While processing protocol an error occurred. <<
0D02000E		>> REMOTESERVICE_ERROR <<		internal information: >> REMOTESERVICE_ERROR << / >> PHYSICALLINKFACTORY_MISSING << >> A required physical link factory is missing. <<
0D02000F		Connection Failed.		Connection Failed. Please check your Connectivity Settings.  If this error occurs more often by different systems, infrastructure (router, gateway, RSG, repository) has to be checked.
0D020010		Communication Error REMOTESERVICE_ERROR - CONNECTING_HTTPPTUNNEL_FAILED		Connection Failed. Please check your Connectivity Settings. In case of: Sub1: 01300005 Sub2: 0000003D Firewall settings incorrect
0D020011		Connection Failed. Please check your Connectivity Settings.		internal information: >> REMOTESERVICE_ERROR << / >> CONNECTING_SSL_FAILED << >> Connecting to FPI at SSL level failed. <<
0D020011	12000023 00000000	Our Gateway server was not able to establish a secure connection to our TDC/FPi Infrastructure via port 443. In this sub code combination we had a few defect µPSD which was the problem.		- check connectivity settings - check the proxy server, firewall settings. Is port 443 open? -> exchange the µPSD.

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0D020012		Communication failure		REMOTESERVICE_ERROR - CONNECTING_HTTPSESSION_FAILED Connection Failed. Please check your Connectivity Settings. Was the USB modem disconnected from the PostBase during an established data connection?  => Re-start the FM (often in combination with 01300002= Timeout on receive)
0D020012	08000046	This error code in combination with Sub1: 08000046 appears after a withdrawn. When the power up starts first time.	 	Normally after a withdrawn the location changed (e.g. Customer place to workshop). A new setup of the communication setup is required. Maybe a new R_PIN is required too.
0D020012	08000015 000001F4	The route setup for the country is not correct.		Please get in contact with the Server/TDC admin. The route for the specific country is not correct setup in the gateway server.
0D020012	01300005 0000003D	In this sub code combination the customers proxy server settings are incorrect?!	 	Check the customers proxy server setup. Authentication Username/password? Authentication method "basic" "digest"? NTLM is not supported by PostBase!
0D020012	08000015 00000194	Connection Failed.  Please check your Connectivity Settings.  CONNECTING_HTTPSESSION_FAILED		Connecting to FPI at HTTP session level failed. In combination with the sub codes above, your machine on the other hand tries to connect with the country code e.g. in RUS -> RUS_F_02 instead of RUS_F_03.
0e000001		PSD: Internal error, the received message was not expected in the given context		Please try to perform: - run a zero rest - re -boot system  Please check the value of the pieces credit in the TDC. This value could be zero!
0E000013		PSD_ERROR		The amount of the message data exceeds maximum.
0E000202		PSD_ERROR - PSD_MONEY_EXCEEDED		Please check remaining money in PSD.
0E000209		PSD: Internal error		<< the access to the requested service was denied >>

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0E000223		Perform Teleporto operation. (0-PVD) Could also a be an expired PKM certificate		>> watchdog timer expired  In case of an expired PKM certificate the PSD must be exchanged. <<
0E000224		Perform Teleporto operation. (0-PVD) pieces credit overflow		>> piece credit overflow <<
0E000227		PSD: Internal error		<< service is not allowed in the current state >>
0E00022C		Unallowable date selected		>> ProcessStartAccount postage date exceeds Date Ahead Maximum <<
0E00022D		Unallowable back-dating		>> ProcessStartAccount postage date exceeds Date Back Maximum <<
0E000236		Amount too low		>> reset value less than minimum during pvd <<
0E000237		Amount too high		>> reset value greater than maximum during pvd <<
0E000242		Invalid ZIP Code for sender		>> the received ZIP code is not in its valid range (US: 0..99999) <<
0E00025A		Original requested postage download value has to be repeated. Value can not be changed		setting the amount is not allowed, with a valid pending ticket Please perform <Download Postage> with the original amount.
0E0002AB		PSD_ERROR		a SHA256 key was too long
0E0002AC		PSD_ERROR		a SHA256 key was too short
0E0002AD		PSD_ERROR		A PVR is not allowed because of a positive descending register
0E0002AE		PSD_ERROR		more than max allowed customer parameters
0E0002AF		PSD_ERROR		max allowed size of customer parameters are exceeded

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0E0002B0		PSD_ERROR		more than max allowed country parameters
0E0002B1		PSD_ERROR		max allowed size of country parameters are exceeded
0E0002B2		PSD_ERROR		more than max allowed meter parameters
0E0002B3		PSD_ERROR		max allowed size of meter parameters are exceeded
0E0002B4		PSD_ERROR		control parameter size mismatch
0E0002B5		PSD_ERROR		no indicia authentication algorithm id was provided by the fpi
0E0002B6		PSD_ERROR		the indicia authentication algorithm is not supported
0E0002B7		PSD_ERROR		fpi sent the wrong indicia authentication notation
0E0002B8		PSD_ERROR		fpi sent the wrong indicia authentication algorithm id
0E0002B9		PSD_ERROR		GenerateIndiciaKey service was not called
0E0002BA		PSD_ERROR		Received customer id for the russian indicium is too long
0E0002BB		PSD_ERROR		Received postoffice id for the russian indicium is too long
0E0002BC		PSD_ERROR		Received customer params are incorrect
0E0002BD		PSD_ERROR		Size of customer id for indicium is incorrect
0E0002BE		PSD_ERROR		Daily Indices are inconsistent
0E0002BF		PSD_ERROR		Date of Daily Index or psd time is invalid
0E0002C0		PSD_ERROR		the sequential number can only be formatted to a piece counter of 7840000



diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0E0002C1		PSD_ERROR		funding registers during sync service failed
0E0002C2		PSD_ERROR		Date of Daily Index or psd time is invalid
0E0002C3		PSD_ERROR		the version of the sync cheque is not known
0E0002C4		PSD_ERROR		the counter of the sync cheque has an invalid value
0E0002C5		PSD_ERROR		the date and time stored inside the cheque is before or after the tolerated time
0E0002C6		PSD_ERROR		the provided transition command is not defined
0E0002C7		PSD_ERROR		the provided transition command is not allowed with the current action
0E0002C8		PSD_ERROR		the provided action command is not defined
0E0002C9		PSD_ERROR		the provided time zone or offset would set the local date to yesterday and has to be repeated at a later daytime
0E0002CA		PSD_ERROR		Current Daily Index unavailable
0E004000		PSD_ERROR		The UCI POST test for the encrypted mode has failed.
0E004001		PSD_ERROR		The UCI POST test for the encrypted mode has failed. (Reverse encryption)
0E004002		PSD_ERROR		The UCI POST test for the integrity mode has failed.
0E004003		PSD_ERROR		The UCI POST test for the encrypted integrity mode has failed.
0E004004		PSD_ERROR		The production test was not successfully finished.
0E004008		PSD_ERROR		Initialization of the heat monitor failed.

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0E004009		PSD_ERROR		Measured temperature was outside of safe boundaries.
0E00400A		PSD_ERROR		The POWMOD Kat failed.
0E00400B		PSD_ERROR		The instantiation of the CTRDRBG failed.
0E00400C		PSD_ERROR		The reseed test of the CTRDRBG failed.
0E00400D		PSD_ERROR		The first CTRDRBG generate test failed.
0E00400E		PSD_ERROR		The second CTRDRBG generate test failed.
0E00400F		PSD_ERROR		The CTRDRBG generate random bits test failed.
0E004011		PSD_ERROR		The verification test for the repetition count test failed.
0E004012		PSD_ERROR		The repetition count test verification passed.
0E004013		PSD_ERROR		The verification of the adaptive proportion test faile.
0E004014		PSD_ERROR		The verification of the adaptive proportion test passed.
0E004015		PSD_ERROR		The encryption key size is wrong.
0E004016		PSD_ERROR		The size of the authentication key is wrong.
0E004017		PSD_ERROR		Wrong encryption key.
0E004018		PSD_ERROR		The authentication key is wrong.
0E004019		PSD_ERROR		Can not set the EcDSA public key.
0E00401A		PSD_ERROR		The EcDSA signature verification failed.




diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0E00401B		PSD_ERROR		PKCS1 ESV15 can not decipher.
0E00401C		PSD_ERROR		The PKCS1 ESV15 encryption failed.
0E00401D		PSD_ERROR		The computed SHA1 hash is wrong.
0E00401E		PSD_ERROR		The computed sha256 hash value is wrong.
0E00401F		PSD_ERROR		The requested SHA1 algorithm is deprecated.
0E008002		PSD (no connection)		>> no connection <<
0E008003		PSD (no connection)		>> lost connection <<
0E008322		PSD_ERROR		BPKR was zeroized through die shield tamper
0E008323		PSD_ERROR		BPKR was zeroized through low temperature tamper
0E008324		PSD_ERROR		BPKR was zeroized through high temperature tamper
0E008325		PSD_ERROR		BPKR was zeroized through low battery voltage tamper
0E008326		PSD_ERROR		BPKR was zeroized through high battery voltage tamper
0E008327		PSD_ERROR		BPKR was zeroized through loop0 tamper
0E008328		PSD_ERROR		BPKR was zeroized through loop1 tamper
0E008329		PSD_ERROR		BPKR was zeroized through loop2 tamper
0E00832A		PSD_ERROR		BPKR was zeroized through loop3 tamper
0E00832B		PSD_ERROR		BPKR was zeroized through loop4 tamper

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0E00832C		PSD_ERROR		BPKR was zeroized through loop5 tamper
0E00840C		PSD_ERROR		the type of enclosure doesnt fulfill the requirement
0E00840D		PSD_ERROR		the SW loader denied a package update because the former package was fixed
0E00840E		PSD_ERROR		no cross country -> do not allow downgrade, except it is not yet fixed
0E00840F		PSD_ERROR		The verification of the MAC failed.
0E008410		PSD_ERROR		The desired SAD country is unexpected.
0E008411		PSD_ERROR		The mac of the standard indicia is invalid
0E008412		PSD_ERROR		The control parameter are not stored
0E008413		PSD_ERROR		Especially for France, it is not allowed to adjust the time such that local time switches back to an old day
0E00872A		PSD_ERROR		The local session is not open.
0E00872B		PSD_ERROR		The MAC computation is not possible, because the computer was not initialized.
0E00872C		PSD_ERROR		The public PMD client key is missing.
0E00872D		PSD_ERROR		The private PMD client key is missing.
0E00872E		PSD_ERROR		The 3des key for en/decryption is expired.
0E010000		>> PSD_PROXY_ERROR <<		internal information: >> PSD_PROXY_ERROR << / >> PSD_PROXY_OK << >> success <<



diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0E010001		>> PSD_PROXY_ERROR <<		internal information: >> PSD_PROXY_ERROR << / >> PSD_PROXY_FAILED << >> generic error, further information may be available from other sources <<
0E010002		>> PSD_PROXY_ERROR <<		internal information: >> PSD_PROXY_ERROR << / >> PSD_PROXY_NO_CONNECTION_TO_PSD << >> not connected to the PSD <<
0E010003		>> PSD_PROXY_ERROR <<		internal information: >> PSD_PROXY_ERROR << / >> PSD_PROXY_PSD_COMMUNICATION_ERROR << >> error during communication with psd (e.g. error from datalink layer <<
0E010004		>> PSD_PROXY_ERROR <<		internal information: >> PSD_PROXY_ERROR << / >> PSD_PROXY_NAK_RECEIVED << >> received NAK from PSD service <<
0E010005		>> PSD_PROXY_ERROR <<		internal information: >> PSD_PROXY_ERROR << / >> PSD_PROXY_BUFFER_OVERFLOW << >> the buffer for the requested service is too small <<
0E010006		>> PSD_PROXY_ERROR <<		internal information: >> PSD_PROXY_ERROR << / >> PSD_PROXY_FPI_SEND_FAILED << >> a send to the FPI failed during a remote service <<
0E010007		>> PSD_PROXY_ERROR <<		internal information: >> PSD_PROXY_ERROR << / >> PSD_PROXY_FPI_RECEIVE_FAILED << >> a receive from the FPI failed during a remote service <<
0E010008		>> PSD_PROXY_ERROR <<		internal information: >> PSD_PROXY_ERROR << / >> PSD_PROXY_EXCEPTION_CAUGHT << >> an exception was raised and caught in the PSD <<
0E010009		>> PSD_PROXY_ERROR <<		internal information: >> PSD_PROXY_ERROR << / >> PSD_PROXY_UNEXPECTED_MESSAGE << >> an unexpected message was received <<


diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0E01000A		>> PSD_PROXY_ERROR <<		internal information: >> PSD_PROXY_ERROR << / >> PSD_PROXY_MESSAGE_CORRUPTED << >> if the message is shorter than expected <<
0E01000B		>> PSD_PROXY_ERROR <<		internal information: >> PSD_PROXY_ERROR << / >> PSD_PROXY_UNAUTHORIZED_USER << >> a user must be logged in <<
0E01000C		>> PSD_PROXY_ERROR <<		internal information: >> PSD_PROXY_ERROR << / >> PSD_FPI_PROXY_ERROR << >> a general FPI Error occurred <<
0E01000D		>> PSD_PROXY_ERROR <<		internal information: >> PSD_PROXY_ERROR << / >> PSD_PROXY_NO_PSD_PLUGGED << >> there is no uPSD plugged (Phoenix hardware only) <<
0E01000E		>> PSD_PROXY_ERROR <<		internal information: >> PSD_PROXY_ERROR << / >> PSD_PROXY_PSD_NOT_READY << >> there is no uPSD <Ready For Communication> signal (Phoenix hardware only) <<
0E01000F		>> PSD_PROXY_ERROR <<		internal information: >> PSD_PROXY_ERROR << / >> PSD_PROXY_PSD_TIMEOUT << >> communication timeout <<
0E010010		>> PSD_PROXY_ERROR <<		internal information: >> PSD_PROXY_ERROR << / >> PSD_PROXY_POSTAL_SERIAL_NO_TOO_LONG << >> The postal serial number is longer than allowed. <<
0E020000		>> SECURITYDEVICE_ERROR <<		internal information: >> SECURITYDEVICE_ERROR << / >> PSD_IOPROXY_INIT_ERROR << >> psd io proxy initialization error <<
0E020001		>> SECURITYDEVICE_ERROR <<		internal information: >> SECURITYDEVICE_ERROR << / >> FACTORY_CREATION_ERROR << >> Variant specific factory could not be created <<
0E020002		external battery		Main battery is low, please replace soon!

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0E020004		The maximum power on cycles of the Security Device is reached.		internal information: >> SECURITYDEVICE_ERROR << / >> SD_POWERON_CYCLES_WARNING << >> Number of power on cycles reached warning level. <<
0E020005		>> SECURITYDEVICE_ERROR <<		internal information: >> SECURITYDEVICE_ERROR << / >> HEALTH_MONITOR_INIT_ERROR << >> occurs if there is no psd plugged if healthmonitor is started <<
0E020006		>> SECURITYDEVICE_ERROR <<		internal information: >> SECURITYDEVICE_ERROR << / >> BZL_INVALID_COMBINATION_REPLY_AND_BZL << >> impossible combination <Rückantwort> and BZL <<
0E020007		>> SECURITYDEVICE_ERROR <<		internal information: >> SECURITYDEVICE_ERROR << / >> BZL_INVALID_COMBINATION_REPLY_AND_PREMADDRESS << >> imposible combination <Rückantwort> AND Premium-Adress <<
0E020008		>> SECURITYDEVICE_ERROR <<		internal information: >> SECURITYDEVICE_ERROR << / >> BZL_INVALID_COMBINATION_PREMADDRESS_AND_NO_ORDERMAN << >> imposible combination Premium-Adress BUT NOT order management <<
0E020009		>> SECURITYDEVICE_ERROR <<		internal information: >> SECURITYDEVICE_ERROR << / >> BZL_INVALID_UPU_LENGTH << >> invalid UPU Length <<
0E02000A		>> SECURITYDEVICE_ERROR <<		internal information: >> SECURITYDEVICE_ERROR << / >> BZL_INVALID_COUNTRY_CODE_LENGTH << >> invalid country code <<
0E02000B		>> SECURITYDEVICE_ERROR <<		internal information: >> SECURITYDEVICE_ERROR << / >> BZL_INVALID_MATRIXCODE_POSTAL_DATA_ELEMENT_LENGTH << >> invalid length of postal data element <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0E020008	Resistance/ Widerstand Voltage/ Spannung	<p>The battery monitoring for the security device take effect and is triggering an alarm.</p> <p>Please convert the values in the subcodes from HEX to DEC and check that the battery resistant (sub1) is lower than 100 Ohm and the battery voltage (sub2) is bigger than 2500mV.</p> <p>If the result is bigger/lower as the thresholds, exchange the µPSD.</p>	 	<p>Thresholds for exchange criteria: Good condition: Sub1 batt. resistance must be lower 100Ohm Sub2 batt. voltage must be bigger 2500mV</p>
0E030000		Repository error (SDID)		<p>internal information: &gt;&gt; REPOSITORY_ERROR &lt;&lt; / &gt;&gt; SDID_UNKNOWN &lt;&lt; &gt;&gt; SecuritydeviceId is unknown in Repository. &lt;&lt;</p>
0E030001		Repository error (MHID)		<p>internal information: &gt;&gt; REPOSITORY_ERROR &lt;&lt; / &gt;&gt; MHID_UNKNOWN &lt;&lt; &gt;&gt; Mailhandler Id is unknown in Repository. &lt;&lt;</p>
0E030002		Repository error (MHID-SDID) Data transfer between ERPlite and Reopsitory may failed.		<p>internal information: &gt;&gt; REPOSITORY_ERROR &lt;&lt; / &gt;&gt; MHID_NOT_ASSIGNT_TO_SDID &lt;&lt; &gt;&gt; Mailhandler is not assigned to SecurityDevice. &lt;&lt; - Search for MH-ID/PSD-ID in ERPlite -&gt; Repository Views. If this machine is not there, select the order again and click "RESEND". After a couple of minutes this machine becomes visible in the repository views.</p>
0E030003		Repository error (R-PIN)		<p>The R-Pin (Repository-Pin) was entered wrong. If this happend more often, the repository has to be assigned to a new R-PIN in the repository.</p>
0E030005		Repository error (SDID)		<p>internal information: &gt;&gt; REPOSITORY_ERROR &lt;&lt; / &gt;&gt; PSN_NOT_AVAILABLE &lt;&lt; &gt;&gt; Postal Serialnumber not available in Repository. &lt;&lt;</p>
0E030006		Repository error (Withdrawal not allowed) There is still money left in the machine R1 > 0		<p>internal information: &gt;&gt; REPOSITORY_ERROR &lt;&lt; / &gt;&gt; WITHDRAW_NOT_ALLOWED &lt;&lt; &gt;&gt; Withdraw currently not allowed. &lt;&lt;</p>



diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0E030007		Repository error		internal information: >> REPOSITORY_ERROR << / >> ACTIVATE_INSTALLER_NOT_ALLOWED << >> Activation of Installer is not allowed. <<
0E030008	00000002 0000000B	wrong RPIN		During withdrawal of PostBase, wrong RPIN was entered. Please contact your FP-service to get a new RPIN.  New RPIN can be generated by Navision.
0E030008	00000000 0000000B	wrong RPIN		During installation of the PostBase, wrong RPIN was entered. Please contact your FP-service to get a new RPIN.  New RPIN can be generated by Navision.
0E030009		Repository error		internal information: >> REPOSITORY_ERROR << / >> COUNTRY_CODE_MISMATCH << >> The country code given by repository do not match the local one. <<
0E03000A		Repository error		internal information: >> REPOSITORY_ERROR << / >> COUNTRY_VARIANT_MISMATCH << >> The country variant given by repository do not match the local one. <<
0E03000B		Repository error		internal information: >> REPOSITORY_ERROR << / >> NO_PAIRING_RESULT_AVAILABLE << >> There is no pairing result available <<
0E03000C		Repository error		internal information: >> REPOSITORY_ERROR << / >> SDCOUNTRYCODE_NOT_AVAILABLE << >> SdCountryCode not available in Repository. <<
0E03000D		Repository error		internal information: >> REPOSITORY_ERROR << / >> SWVARIANTNAME_NOT_AVAILABLE << >> SwVariantName not available in Repository. <<
0E03000E		>> REPOSITORY_ERROR <<		internal information: >> REPOSITORY_ERROR << / >> INVALID_RPIN_SECOND << >> entered rpin was invalid second time <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
0E03000F		the r-pin was entered wrong more than three times .		the R-PIN is entered incorrectly three times. the R-Pin must be reset, Please contact an FP representative.
0E040000		>> FP_NET_PPP_ERROR <<		internal information: >> FP_NET_PPP_ERROR << / >> PPP_LINK_LAYER_OPEN_FAILED << >> Opening of the PPP link layer failed (LCP) <<
0E040002		>> FP_NET_PPP_ERROR <<		internal information: >> FP_NET_PPP_ERROR << / >> PPP_LINK_LAYER_IP4_OPEN_FAILED << >> Opening of the IPCP IPv4 protocol failed (IPCP) <<
0E040003		>> FP_NET_PPP_ERROR <<		internal information: >> FP_NET_PPP_ERROR << / >> PPP_LINK_LAYER_IP6_OPEN_FAILED << >> Opening of the IPCP IPv6 protocol failed (IPV6CP) <<
0E040004		Error while establishing PPP connection		Error during establishing PPP connection with external modem. AUTHENTICATION_FAILED  Check cable PostBase => USB-modem => Phone Line Please restart PostBase and try again.
0E040005		FP_NET_PPP_ERROR - MODEM_DIALUP_FAILED -		FP_NET_PPP_ERROR - MODEM_DIALUP_FAILED -
0E040006		>> FP_NET_PPP_ERROR <<		internal information: >> FP_NET_PPP_ERROR << / >> MODEM_LINE_BUSY << >> Line busy <<
0E040007		ERROR_MODEM_LINE_NO_CARRIER		No carrier signal detected. Please check the rmodem settings. and telephone numbers. Make sure USB Modem is selected.
0E040008		>> FP_NET_PPP_ERROR <<		internal information: >> FP_NET_PPP_ERROR << / >> MODEM_LINE_NO_DIALTONE << >> No dialtone <<
0E040009		>> FP_NET_PPP_ERROR <<		internal information: >> FP_NET_PPP_ERROR << / >> MODEM_LINE_NO_ANSWER << >> No Answer <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
10000000		>> TRANSACTION_ERROR <<		internal information: >> TRANSACTION_ERROR << / >> TRANS_NO_ERROR << >> Success <<
10000001		>> TRANSACTION_ERROR <<		internal information: >> TRANSACTION_ERROR << / >> TRANS_NOT_ENOUGH_MEMORY_ERROR << >> <<
10000002		>> TRANSACTION_ERROR <<		internal information: >> TRANSACTION_ERROR << / >> TRANS_EXECUTE_ERROR << >> <<
10000003		>> TRANSACTION_ERROR <<		internal information: >> TRANSACTION_ERROR << / >> TRANS_EXECUTE_BREAK_ERROR << >> <<
10000004		>> TRANSACTION_ERROR <<		internal information: >> TRANSACTION_ERROR << / >> TRANS_INIT_ERROR << >> <<
10000005		>> TRANSACTION_ERROR <<		internal information: >> TRANSACTION_ERROR << / >> TRANS_RESET_ERROR << >> <<
10000006		>> TRANSACTION_ERROR <<		internal information: >> TRANSACTION_ERROR << / >> TRANS_CORRUPTED_ERROR << >> <<
1000FFFF		>> TRANSACTION_ERROR <<		internal information: >> TRANSACTION_ERROR << / >> TRANS_INTERNAL_ERROR << >> <<
11000000		>> EVENTGENERATOR_ERROR <<		internal information: >> EVENTGENERATOR_ERROR << / >> INITIALIZATION_ERROR << >> Error during initilaization <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
11000001		>> EVENTGENERATOR_ERROR <<		internal information: >> EVENTGENERATOR_ERROR << / >> INVALID_EVENTDEFINITION << >> Event Definition parameter is not valid <<
11000002		>> EVENTGENERATOR_ERROR <<		internal information: >> EVENTGENERATOR_ERROR << / >> EVENT_ID_NOT_FOUND << >> Event Id parameter not found in list <<
11000003		>> EVENTGENERATOR_ERROR <<		internal information: >> EVENTGENERATOR_ERROR << / >> EVENT_ID_ALREADY_EXISTS << >> <<
11000004		>> EVENTGENERATOR_ERROR <<		internal information: >> EVENTGENERATOR_ERROR << / >> WAIT_FOR_EVENTS_FAILED << >> <<
11000005		>> EVENTGENERATOR_ERROR <<		internal information: >> EVENTGENERATOR_ERROR << / >> ACTIVATE_ALARM_FAILED << >> <<
11000006		>> EVENTGENERATOR_ERROR <<		internal information: >> EVENTGENERATOR_ERROR << / >> CANCEL_ALARM_FAILED << >> <<
11000007		>> EVENTGENERATOR_ERROR <<		internal information: >> EVENTGENERATOR_ERROR << / >> REGISTER_EVENT_FAILED << >> <<
11000008		>> EVENTGENERATOR_ERROR <<		internal information: >> EVENTGENERATOR_ERROR << / >> DATA_RECEIVING_FAILED << >> WaitForEvents: no data received from message queue <<
12000000		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> REQUESTED_BUFFER_TOO_BIG << >> The message size to be queued exceeds buffer size <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
12000001		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> BUFFER_MNG_OUT_OF_BOUNDS << >> Requested buffer content exceeds buffer boundary <<
12000002		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> BUFFER_MNG_OUT_OF_BOUNDS2 << >> Indicated buffer consumption exceeds buffer size <<
12000003		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> READ_BIO_CONSTRUCTION_FAILED << >> Construction of read BIO failed <<
12000004		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> WRITE_BIO_CONSTRUCTION_FAILED << >> Construction of write BIO failed <<
12000005		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> SSL_CONSTRUCTION_FAILED << >> Construction of SSL connector failed <<
12000006		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> SSL_WRITE_FAILED << >> SSL refused to accept data to be written <<
12000007		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> SSL_READ_FAILED << >> SSL refused to provide data to be read <<
12000008		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> PEER_REFUSED_TO_SEND << >> Peer refused to send all data requested to send <<
12000009		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> BIO_REFUSED_PENDING_DATA << >> BIO refused to read pending data <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
1200000A		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> USB_LINK_UNSUPPORTED << >> TLS library does not support USB connection <<
1200000B		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> INVALID_PROTOCOL_METHOD << >> Requested protocol does not exists <<
1200000C		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> NO_CONTECT_CREATED << >> SSL context could not be created <<
1200000D		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> NO_RSA_METHODS_AVAILABLE << >> Required RSA methods not present <<
1200000E		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> NO_RSA_OBJECT_AVAILABLE << >> Required RSA object not found <<
1200000F		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> CANNOT_MODIFY_SIGNING_PROPERTIES << >> Signing properties could not be set, i.e. uPSD would not be used <<
12000010		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> INVALID_VERIFY_MODE << >> Undefined verification mode requested <<
12000011		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> CIPHER_SUITE_NO_AVAILABLE << >> Requested CipherSuite not found <<
12000012		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> REQUIRED_OPTIONS_NOT_SET << >> Not all requested options set <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
1200014		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> CERTIFICATE_NOT_USED << >> A registered certificate can not be used <<
1200015		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> CERT_REQUEST_OUT_OF_BOUNDS << >> The requested certificate is not in store <<
1200016		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> VERIFICATION_FAILED << >> Certificate Verification failed <<
1200017		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> INVALID_HASH_ALGORITHM << >> Requested Hash algorithm not supported <<
1200018		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> DH_PARAMETER_GENERATION_FAILED << >> Unable to generate DH parameters <<
1200019		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> INVALID_X509_REFERENCE << >> The provided X509 reference seems to be absent <<
120001B		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> X509_OBJECT_DISAPPEARED_1 << >> While object is still there, the content disappeared <<
120001E		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> X509_OBJECT_WAS_EMPTY << >> Object to destroy was empty <<
120001F		>> OPENSLLADAPTER_ERROR <<		internal information: >> OPENSLLADAPTER_ERROR << / >> X509_OBJECT_DISAPPEARED_2 << >> Object content to be destroyed disappeared <<

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
12000020		>> OPENSADAPTER_ERROR <<		internal information: >> OPENSADAPTER_ERROR << / >> RSA_KEY_GENERATION_FAILED << >> Generation of temporary RSA key failed <<
12000021		>> OPENSADAPTER_ERROR <<		internal information: >> OPENSADAPTER_ERROR << / >> SEEDING_FAILED << >> Getting the seed failed. <<
12000022		>> OPENSADAPTER_ERROR <<		internal information: >> OPENSADAPTER_ERROR << / >> SIGNING_FAILED << >> Signing data failed. <<
12000023		>> OPENSADAPTER_ERROR <<		internal information: >> OPENSADAPTER_ERROR << / >> CERT_IS_EMPTY << >> The given certificate is empty <<
13000000		REMOTE_SYNC_ERROR		create folder for transmission file on the SD card failed
13000001		REMOTE_SYNC_ERROR		writing to a transmission file on the SD card failed
13000002		REMOTE_SYNC_ERROR		erase transmission file from the SD card failed
13000003		REMOTE_SYNC_ERROR		reading from a transmission file on the SD card failed
13000004		REMOTE_SYNC_ERROR		this is not a transmission file
13000005		REMOTE_SYNC_ERROR		transmission file not found on SD card
13000006		REMOTE_SYNC_ERROR		reading one block from a transmission file on the SD card failed
13000007		REMOTE_SYNC_ERROR		reading one block from a transmission file on the SD card
13000008		REMOTE_SYNC_ERROR		the incoming transmissin is not the consecutive transmission -> full sync required
13000009		REMOTE_SYNC_ERROR		block index not in sequence



diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
1300000A		REMOTE_SYNC_ERROR		open transfer initiated by MSG2CU_PUSH_TRANSMISSION is missing
1300000B		REMOTE_SYNC_ERROR		parsing a transmission failed to get all events
1300000D		REMOTE_SYNC_ERROR		Writing payload of remote sync event failed
1300000F		REMOTE_SYNC_ERROR		This event type can not be processed.
13000010		REMOTE_SYNC_ERROR		NVRAM is too small for caching the required data
14000000		>> FMCRYPTO_EXCEPTION <<		internal information: >> FMCRYPTO_EXCEPTION << / >> OPENSLL_OPERATION_FAILED << >> An OpenSSL operation returned an invalid value. <<
14000001		>> FMCRYPTO_EXCEPTION <<		internal information: >> FMCRYPTO_EXCEPTION << / >> CERTIFICATE_NOT_VALID << >> The certificate contains invalid parameter. <<
50000000		PERIPHERAL_ERROR		internal information: >> PERIPHERAL_ERROR << / >> ERROR_REQUESTED_SERVICE_NOT_COMPLETED << >> Internal error <<
50000001		PERIPHERAL_ERROR		internal information: >> PERIPHERAL_ERROR << / >> ERROR_REQUESTED_SERVICE_ID_UNKNOWN << >> Requested service id unknown by peripheral device <<
50000002		PERIPHERAL_ERROR		internal information: >> PERIPHERAL_ERROR << / >> ERROR_REQUESTED_SERVICE_ID_REJECTED << >> Requested service id rejected in this state <<
50000003		PERIPHERAL_ERROR		internal information: >> PERIPHERAL_ERROR << / >> DEVICE_RECONNECTION_REQUIRED << >> Requested service not possible. Device connection service required(service mode). <<


diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
50000004		PERIPHERAL_ERROR		internal information: >> PERIPHERAL_ERROR << / >> REQUESTED_DEVICE_NOT_CONNECTED << >> Requested device not detected(service mode). <<
50000005		PERIPHERAL_ERROR		internal information: >> PERIPHERAL_ERROR << / >> UPDATE_FILE_MISSING << >> File or folder to update feeder software is missing. <<
50000006		PERIPHERAL_ERROR		internal information: >> PERIPHERAL_ERROR << / >> UPDATE_FILE_READ_ERROR << >> Reading of update file failed. <<
50000007		PERIPHERAL_ERROR		internal information: >> PERIPHERAL_ERROR << / >> CAN_COMMUNICATION_ERROR << >> <<
51000001		Print Head Error		No printhead detected.
51000002		Print Head Error		The nozzle test for the SICPA head has failed.
51000003		Print Head Error		The requested print head voltage is too high.
51000004		Print Head Error		The communication with the head via SPI has failed.
51000005		Print Head Error		The print voltage was switch on and then measured. The deviation was too high (i.e. some serious fault)
51000006		Print Head Error		strange error when using the FPGA to do something like printing/spitting etc.
51000007		Print Head Error		The light sensor has not triggered during a lifter move. (May be the sensor is defect or the stepper is stuck)
51000008		Print Head Error		The print head heat up operation took longer than specified.
51000009		Print Head Error		During cartridge slide movement the home position sensor did not trigger.

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
510000A		Print Head Error		During cartridge slide movement the print position sensor did not trigger.
510000B		Print Head Error		During cartridge slide movement stepper did not draw current. (Probably it is not connected correctly.)
510000C		Print Head Error		The measured ITEMP is out of range.
510000D		Print Head Error		The measured INOZZ is out of range.
510000E		Print Head Error		The operation of AD value measurement requires to wait for the CMD-register to go zero. That error means: The CMD-register was not zero during the specified duration.
510000F		Print Head Error		After sending LVDS data to the head, the data were read back via SPI. The latter has failed or the data were different
5100010		Print Head Error		During an operation with a SICPA system no driver board was detected.
5100011		Print Head Error		Slide switch tag width measurement can only be started in Spit position. NOTE: This is a strictly INTERNAL error. No customer should ever see that.
5100012		Print Head Error		Lift switch tag width measurement can only be started in Home position. NOTE: This is a strictly INTERNAL error. No customer should ever see that.
5100013		Print Head Error		User area OTP write operation failed.
5100014		Print Head Error		OTP of the head contains an invalid TSR (temperature sensitive resistor") value
5100015		Print Head Error		While waiting for the PH-Voltage being off a timeout occurred.
5100016		Print Head Error		The chip type (part of the SYS_CONFIG_0 register) is not not the expected.
5100017		Print Head Error		The OEM_ID in the OTP is not one of the defined values for Francotyp (0x1 or 0x3).

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
5100018		Print Head Error		The machine typ field programmed into the print head does not match the FM type (POSTBASE_V30)
5200001		WIFI Error		Initialization of ClarinoxWlan failed
5200002		WIFI Error		Creation of WLAN virtual interface failed
5200003		WIFI Error		Starting the WLAN virtual interface failed
5200004		WIFI Error		Setting scan channels failed
5200005		WIFI Error		The connection to the access point has failed with a severe error code (The sub code 1 needs to be checked with the WLAN stack vendor Clarinox.)
5200006		WIFI Error		Disconnection failed
5200009		WIFI Error		Internal error: Someone has tried to establish a WLAN connection while the system is still connected to an access point.
520000A		WIFI Error		Internal error: Someone has tried to invoke a WLAN function while there is no connection to an access point.
520000E		WIFI Error		No stored WLAN connection parameters found.
5200010		WIFI Error		The detection and initialization of the WLAN-module during start-up has failed. (Most likely a hardware defect).
5200011		WIFI Error		The requested Authentication method is not supported by the current driver.
5200012		WIFI Error		The requested Encryption protocol is not supported by the remote AP.
5200013		WIFI Error		Authentication procedure has timed out.

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
52000014		WIFI Error		The information on the requested BSS could not be obtained (e.g. The access point does not exist or is not in the range, or the scanning procedure has failed).
52000015		WIFI Error		The remote AP is trying to use legacy (WEP) Authentication method which is not supported by ClarinoxWLAN.
52000016		WIFI Error		Internal error: A function has been called that requires the WLAN stack to be started but that has not been done yet.
52000017		WIFI Error		Internal error: A WLAN station function was called but the station interface has not been started.
52000018		WIFI Error		The client can connect to the WLAN access point, but could not authorized, possibly an incorrect password.
52000019		WIFI Error		The access point went offline and disconnected the client.
5200001A		WIFI Error		The WLAN station was disconnected due to inactivity
5200001B		WIFI Error		The access point is busy and is unable to handle all currently connected WLAN stations.
5200001C		WIFI Error		The WLAN station attempted to transfer data before a successful connect.
5200001D		WIFI Error		The WLAN station is leaving or has left the access point and is offline.
5200001E		WIFI Error		The WLAN station want to sent a association request before the station has been authorized.
5200001F		WIFI Error		The station have left the access point without a disconnect.
53000001		Network Error		The hostname can not resolved to an ip address.
53000003		Network Error		No route to the remote host.
53000004		Network Error		Internal error: e.g: insufficient memory or socket send queue limit

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
53000005		Network Error		No ping response from the remote host.
53000006		Network Error		The static route already exists in the routing table
53000007		Network Error		There is no route entry in the routing table for deletion
53000008		Network Error		The network interface is not open/connected
5300000A		Network Error		Failed to read a stored network configuration.
5300000B		Network Error		Failed to set the system network configuration values
5300000C		Network Error		Failed to reconfigure the network interface.
5300000D		Network Error		A static WLAN interface configuration without gateway and/or name server is not supported.
5300000E		Network Error		The gateway set in a network interface configuration is not in the same network (given the IP and net mask of the intercase
53000010		Network Error		The given net mask is not a valid IPv4 nest mask
53000012		Network Error		If the Cable interface is configured for internet connections (i.e. gateway and nameserver set) and the (phys.) link is up, no additional WLAN connection is supported.
53000013		Network Error		A network interface is configured with a valid gateway interface but NO name server. That makes no sense for a postage meter.
53000014		Network Error		We assume that setting a name server means that the interface is intended to be used for internet connections, this would only make sense with a gateway.
53000015		Network Error		Setting a new network configuration is not supported if WLAN or cable have a pending DHCP request
53000016		Network Error		The given ip address is not a valid IPv4 address

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
5400001		Audio Error		A soundfile was not found.
5400002		Audio Error		The sound file is not a valid sound file.
5400003		Audio Error		Compressed WAVE files not supported.
5400004		Audio Error		No other WAVE files than mono streams are supported.
5400005		Audio Error		Only WAVE files with 16-bit samples are supported.
5400006		Audio Error		The sound files does not contain any samples.
5400007		Audio Error		Not enough memory to play sound file.
5400008		Audio Error		The sound to be played contains too many samples
5400009		Audio Error		The sample rate of the sound is too high (not supported by the franking machine.
5500001		Display Movement Error		During startup the MEMS for display angle determination was tested but the test has failed. (Either the sensor is defect, or the I2C communication with the sensor failed.)
5500002		Display Movement Error		During operation of the MEM sensor (measure the display angle) an error has occurred.
5500003		Display Movement Error		INTERNAL ONLY: A command was rejected sinc currently the display is moving freely. Hint: Stop the current move then try again.
5500004		Display Movement Error		Someother system activity needs the steppers (e.g. for label dispensing) so the movement is denied.
5500005		Display Movement Error		The I2C-communication with the MEMS used to determine the display angle has failed.
E-104		File can not be opened.		File can not be opened from SD card. Please retry or contact FP service (helpdesk).

diagnostic code	subcode1 subcode2	diagnostic message	information	remedy
E-105		FILE LOAD ERROR		File can not be loaded from SD card. Please exchange SD card and insert a new SD card