# USER GUIDE





# 10KG/6KG WASHER DRYER COMBO

KAGWAS10D6A



# SAFETY & WARNINGS

# Warning

Read and understand thoroughly these safety instructions before use.

The items indicated here are very important safety precautions, which must be followed. Kogan.com cannot be held liable for damage caused by non-compliance with the warning and safety instructions or resulting from incorrect use or operation.

This appliance can be used by children aged from 8 years and above and persons with reduced physical sensory or mental capabilities of lack of experience and knowledge if they have been given supervision of instruction concerning used of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision. Children aged less than 3 years should be kept away unless continuously supervised.

# **Technical safety**



- Before setting up the washer-dryer, check it for any externally visible damage. Do
  not install or use a damaged washer-dryer.
- Before connecting the washer-dryer, ensure that the connection data on the plate (voltage and current) match the electricity supply. If in any doubt, consult a aualified electrician.
- The electrical safety of this washer-dryer can only be guaranteed when continuity
  is complete between it and an effective earthing system which complies with
  current local and national safety regulations. It is most important that this basic
  safety requirement is present and regularly tested; where there is any doubt the
  household wiring system should be inspected by a qualified electrician.
- Do not connect the washer-dryer to the mains electricity supply by an extension lead. Extension leads do not guarantee the required safety of the appliance.

- Unauthorised repairs could result in unforeseen dangers for the user. Repairs should only be undertaken by Kogan.com. Ensure the current is not supplied to the machine until after maintenance of repair work has been carried out.
- If the connection cable is damaged or broken, it must only be replaced by Kogan.com to protect the user from danger.
- Faulty components must only be replaced by genuine Kogan.com original spare parts. Only when these parts are fitted can the safety standards of the machine be guaranteed.

#### Note:

This washer-dryer must always be earthed.

#### Correct use



- To avoid the risk of personal injury or damage to the washer-dryer, do not install it
  in place where it is damp or exposed to rainfall.
- Do not install the washer-dryer in direct sunlight, as this may damage the plastic components over time and shorten the life of the washer-dryer.
- Do not install the washer-dryer in place where temperatures below freezing may occur. Frozen hoses may burst or split. The reliability of the electronic control unit may be impaired at temperatures below freezing point.
- Do not spray the washer-dryer with water when cleaning it.
- Keep the washer-dryer away from fire or heat sources.
- Before using the washer-dryer for the first time, check that the transit bolts at the
  rear of the machine have been removed. During spinning, transit bolts which are
  still in place may result in damage to both the machine and adjacent furniture or
  appliances.

- Turn off the tap if the machine is to be unused or unattended for an extended period (e.g. holiday), especially if there is no floor drain (gully) in the immediate vicinity.
- Take care to ensure that foreign objects (e.g. nails, pins, coins, paper clips) do not find their way into the machine with the laundry. These may damage components of the machine, which in turn can result in damage to the laundry.
- Do not wash water-repellent things (e.g. raincoats) in the washer-dryer.
- Only remove laundry from the washer-dryer once the drum has stopped turning.
   Reaching into a moving drum is extremely dangerous and could result in injury.

# Safety with children

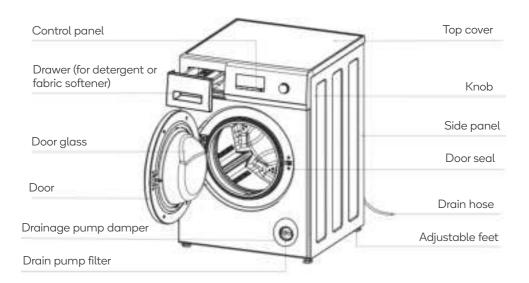


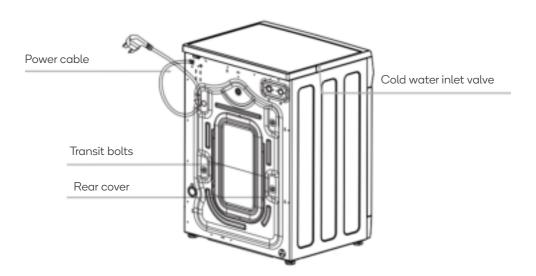
- Keep children away from the washer-dryer at all times. To avoid the risk of injury, do not allow children to play on or near it, or to play with its controls. Supervise children whilst you are using it.
- Older children may only use the washer-dryer if its operation has been clearly
  explained to them and they are able to use it safety, recognising the dangers of
  misuse.
- For machine with a "porthole" door, remember that the porthole glass will be hot
  when washing at very high temperatures. Do not allow children to touch it.

# Note:

Unscrew the drain pump filter to let water run out when the machine is not in use for an extended period.

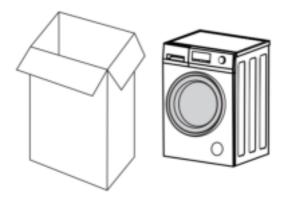
# **OVERVIEW**





**Note:** The artwork in this user guide is intended for reference only and may differ from the actual product.

# Unpacking the machine



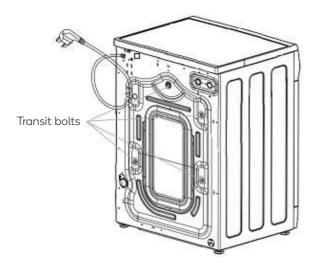
- Remove all packaging (include the foam base) or vibration and noise may occur.
- Dispose all plastic wrapping safely and keep it out of the reach of children, as it presents a suffocation hazard.
- It is normal that some water drops may appear on the packing plastic and the door glass; this is a result of final quality control testing and is no cause for alarm.

#### Accessories

Make sure that you have received all of the items shown below. Do not dispose of any packaging before confirming.

Accessories	Name	Qty.	Accessories	Name	Qty.
	Inlet Hose	1		"U" Piece	1
*	Transit Bolts Caps	4		Manual	1

### Removing transit bolts



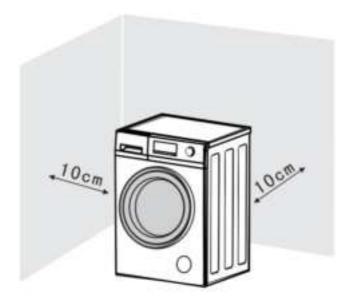
- Remove all the transit bolts at the back of the machine with the appropriate tools.
- Plug the holes with the transit bolts caps supplied.
- Keep the transit bolts for future transportation. whenever the machine is transported, as the transit bolts must be refitted to avoid damage to the drum.

#### Note:

Strong vibration, noise or failures may occur if the transit bolts are not removed.

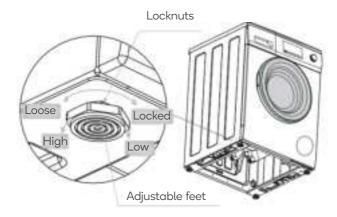
# **INSTALLATION**

# Locating the machine



- A concrete floor is the most suitable installation surface for a washer-dryer, being far less prone to vibration during the spin cycle than wooden floorboards or carpeted surface.
- The machine must be level and securely positioned. The distance between the machine and wall must be at least 10 cm.
- To avoid vibrations during spinning, the machine should not be installed on soft floor coverings.

### Level adjustment



The machine must stand perfectly level on all four feet to ensure safe and proper operation. Incorrect installation may increase electricity and water consumption and may cause the machine to move about during operation.

#### If the machine is not level:

- Using a spanner, turn the locknut in a clockwise direction to loosen. Then turn locknuts together with adjust feet to unscrew.
- To avoid vibrations during spinning, the machine should not be installed on soft floor coverings.

#### Note:

Vibration and noise may occur if the locknuts do not sit firmly up against the housing.

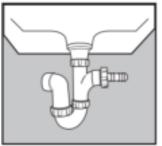
#### **Drain hose connection**

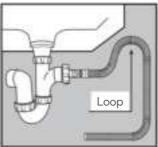
#### 1. Directly into a sink

If the outlet spigot has not been used before, remove any block/plug that may be in place.

Push the drain hose onto the spigot and secure with a clip if required, ensure a loop is formed in the drain hose to prevent waste from the sink entering the washer-dryer.

If required, the drain hose can be extended to a length of 4 m.





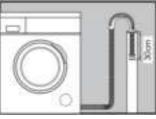
#### 2. Connected securely to a standpipe

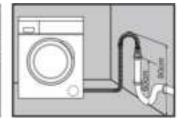
Firstly, form a hook in the end of the drain hose using the plastic "U" piece supplied.

Place the drain hose into your standpipe, which should have an internal diameter of approximately 30mm, thus ensuring there is an air brake between the drain hose and standpipe.

When discharging into a standpipe, ensure that the top of the standpipe is no more than 90cm and no less than 60cm above floor level.





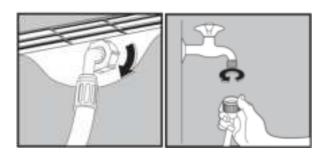


#### Water inlet connection

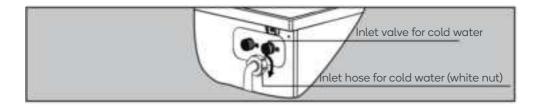
Connect the inlet hose supplied with the machine to a tap with a 3/4" thread.

Do not use hoses that have been previously installed with other machines.

Installation should comply with local water authority and building regulations requirements.



Connect a water supply to the inlet valve at back of the machine. Follow the indication of the picture below to complete the connection.



# Washing preparation

- 1. Connect the inlet hoses and turn on the tap.
- 2. After making sure the power socket is grounded reliably, insert the power plug into the power socket. Switch on at wall.
- 3. Position the drainage hose well (ie, laundry sink or drain).

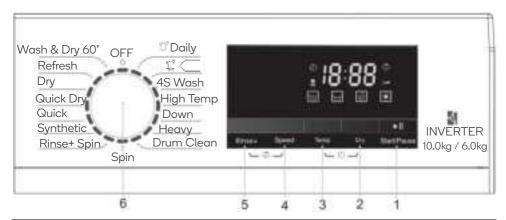
#### How to use Washer

Before washing clothes for the first time, you must run a complete cycle without clothes.

- 1. Turn the program select knob to "Cotton" position.
- 2. Press "Start/Pause" button.

If there is any water leftover from quality control testing, this will drain the water.

# **OPERATION**



1	Start/Pause ( 🛅 )	Press this button to start or pause a wash cycle. The door cannot be opened when the machine pauses.  Press and hold this button for 3 seconds to pause wash cycle and add clothes, unless the water level or the temperature of the drum is high, in which the door will remain locked.  Complete cycle to drain the water and release the door.
2	Dry	Select the time for drying. If you want to dry laundry after washing, select this button.  Press the button repeatedly to select drying times: 0, 60, 90, 120, 150, 180, 210, 240, 270, 300, 330, 360, 390 minutes. The required lamp will light up for identification.
3	Temp	Press this button repeatedly to change the wash temperature.
4	Speed	Press this button repeatedly to change the spin speed.
5	Rinse+	Press this button repeatedly to change the rinse times.
6	Program Select Knob	Turn this knob clockwise or anticlockwise to select the required wash program. Once the "Start/Pause" button is pressed and the machine is running, the program cannot be changed, unless turning to "Off" to stop. The door will remain locked until a complete cycle has concluded.

#### Note:

For your safety, please not turn the program select know to "off" to get clothes while the machine is running, as the water temperature may present the risk of burns or scalding. The door lock will open automatically at the end of a wash cycle after the temperature of the drum has cooled sufficiently.

#### Child lock (Rinse+ & Speed)

The function of the child lock is to lock the control panel to prevent the misuse by children.

- Press the "Rinse+" and "Speed" buttons at the same time for 3 seconds.
   When the icon " " is illuminated on the screen, the child lock is enabled. This function can be selected during a washing cycle.
- When this function is enabled, all keys and knob are unavailable, except for the knob turn to the position

### Mute (Temp)

This function silences all prompt tones and alert sounds whilst it is enabled.

To start this function, press the "Temp" button for 3 seconds.

To cancel this function once enabled, press the "Temp" button for 3 seconds again.

### Delay start (Temp & Dry)

This function allows a delay time to be set before the selected cycle begins.

- 1. Select the desired program with the control knob.
- 2. Simultaneously press both the "Temp" and "Dry" buttons to enter delay mode.
- 3. Press both the "Temp" and "Dry" buttons repeatedly to select a delay time.
- 4. Press the "Start" button to begin the cycle once the set delay time elapses.

#### **Control Panel Display**

An overview of the symbols and icons that may appear on the Control Panel

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# Digital display

This icon shows the time, speed, rinse times, and error codes.



# Remaining time

Displays the remaining time for the current cycle.



# Delay time

This icon will appear once the delay time is displayed.



#### Child lock

This icon will appear once the child lock function is enabled.



#### Door lock

This icon will appear when door lock function is enabled.



# Dry

The icon will be illuminated when the dry function is selected and will flicker during the drying process.



#### Main wash

The icon will illuminate in standby mode when a program with the main wash function is selected. The icon will flicker during operation, illuminate when paused, and will turn off when the cycle has finished.



#### Rinse

The icon will illuminate in standby mode when a program with the main rinse function is selected. The icon will flicker during operation, illuminate when paused, and will turn off when the cycle has finished.



#### Final spin

The icon will illuminate in standby mode when a program is selected. The icon will flicker during operation, illuminate when paused, and will turn off when the cycle has finished.

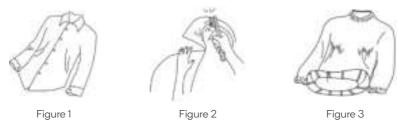
### Program guide

Program	Weight (kg)	Time (min)	Temp (°C)	Rinse Times	Spin Speed (rmp)	Dry Time (min)
Daily	10	76	0/20 /40/60	2/3/4/5	0/400/600/800 /1000/1200/1400	0/60/90/120/150/180/210 /240/270/300/330
	10	197	0/20 /40/60	2/3/4/5	0/400/600/800 /1000/1200/1400	0/60/90/120/150/180/210 /240/270/300/330
4S Wash	7	49	20	2/3/4/5	0/400/600/800 /1000/1200	
High Temp	6	131	95	2/3/4/5	0/400/600 /800/1000	
Down	4	66	0/20 /40	3/4/5	0/400/600/800	
Heavy	10	99	0/20 /40/60	3/4/5	0/400/600/800 /1000/1200	
Drum Clean	0	109	60/95	2	600	35
Spin	10	11			0/400/600/800 /1000/1200/1400	0/60/90/120/150/180/210 /240/270/300/330
Rinse/ Spin	10	16		1/2/3/4	0/400/600/800/ 1000/1200/1400	0/60/90/120/150/180/210 /240/270/300/330
Synthetic	5	51	0/20 /40/60	2/3/4	0/400/600/800	0/60/90/120/150/180/210 /240/270
Quick	3.5	18		2/3/4	0/400/600/800 /1000/1200	
Quick Dry	1	42				42
Dry	6	60			0/1400	0/60/90/120/150/180/210 /240/270/300/330
Refresh	4	35				35
Wash & Dry 60'	1	60	0	2/3/4	0/400/600/800 /1000/1200	42

# **Clothes Preparation**

- Sort the laundry by colour and by care label. Most garments have a textile care label in the collar or side seam.
- Make sure all the pockets are empty. Foreign objects (such as nails, coins, paper clips, etc.) can cause damage to other garments as well as the machine.
- Close any zips, fasten hooks and toggles, etc, before washing (figure 1)

- Dark textiles often contain excess dye and should be washed separately several times before being included in a mixed load. Always wash whites and coloureds separately.
- Badly soiled areas, stains etc. should be pre-treated with liquid detergent stain removers etc (figure 2)
- Turn over the clothes which pill easily and is with woollen surface before putting them into the machine (figure 3).

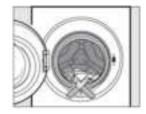


# **Washing Notes**

- 1. Clothes with the " logo on the tag, woolen clothes, silk, clothes containing leather or foam rubber, and clothes washed by volatile solvents such as detergents and gasoline should not be washed in the machine.
- 2. For drying hand-washed clothes, choose the highest spin speed to spin the clothes, then a suitable dry program.
- 3. The clothes being dried should not exceed the weight marked in the program options table above.
- 4. The drying cycle uses tap water, so ensure the tap is open and the water is cold.
- 5. If drying an excessive amount of clothing at one time is attempted, the drying cycle may take some time and the clothing may not be fully dried. If this is the case, dry the clothes in several parts.
- 6. For preventing the risk of burns, the machine will reduce the temperature of the drum before the dry program ends. It is normal that the time will stop on the display at this point. Do not stop the machine during the cooling process; if the temperature of the drum is still high, the door will not be open.
- 7. When the dry function is selected, the default spinning speed and time will be the max. The speed and time can be set according to the clothes to be washed.

#### Put clothes into washer

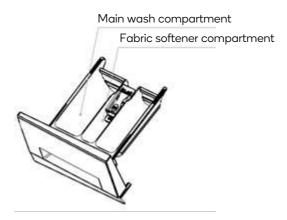
Unfold the laundry and load loosely into the drum. Mixing both large and small items gives better wash results and also helps distribute the load evenly during spinning. The most efficient use of energy and water is achieved when a full load is washed. However, do not overload as this causes creases and reduces cleaning efficiency.



#### Note:

Make sure that no garments are caught between the door and the seal.

### Adding detergent to the drawer



- 1. Open the drawer and add adequate detergent into main wash compartment marked "W" or "I".
- 2. Add the fabric softener into compartment marked " " or " ". Do not exceed the maximum level mark.
- 3. Close the drawer.

# The correct amount of detergent will depend on the following:

- The quantity of laundry
- The soiling level of the laundry
  - o Lightly soiled: no visible dirt or stains. Possible slight body odour.
  - o Normally soiled: visibly dirty and/or just a few slight stains.
  - Heavily soiled: visible dirt and stains and/or dried on soiling.
- The water hardness level.

# Note:

It is recommended to use low foaming powder for all temperature washing programs. The third compartment of the detergent drawer is not usable.

# Washing steps

- 1. Turn on the water tap and connect the power.
- 2. Open the door and put the clothes into the drum one by one.
- 3. Close the door and put suitable amount of detergent and fabric softener into the dispenser, then close the drawer.
- 4. Choose the desired program by turning the knob.
- 5. Press the "Temp." button and select a wash temperature.
- 6. Press "Start/Pause" button to start the washer-dryer.
- 7. When the cycle is finished, an alert tone sounds.

# Washing program chart

Programme	Washing Symbol	Fabric
Daily	95 60 40 30	Cottons, linens, or cotton mix fabrics, e.g. towels, underwear, T-shirts etc.
	95 60 40 30	Cottons, linens, or cotton mix fabrics, e.g. towels, underwear, T-shirts etc.
4S Wash	95 60 40 30	Cottons, linens, or cotton mix fabrics.
High Temp	95	Washing clothes at 95°C, which would assist with sterilisation and disinfection.
Down	40 30	Down jackets coats.
Heavy	95 60 40 30	Clothes with large volume
Drum Clean	95 60	For cleaning the drum. Do not add clothes to the drum while running this program.
Spin		Separate spin for cotton and linen items
Rinse/Spin		For rinsing items which can then be washed in a Cotton program. Do not add detergent.
Synthetic	60 40 30	Synthetic or mixed fabrics, underwear, coloured garments, non-shrink shirts.
Quick	40 30	New clothes or a small amount of clothes which are not very dirty.
Quick Dry		Can be used to dry a small amount of clothes.
Dry		Can be used to dry clothes.
Refresh		Used to remove stale smells and creases.
Wash & dry 60'	60 40 30	Can be used to wash and dry a small amount of clothes.

#### Note:

- When washing cycle is finished, the machine will change into standby mode and the power will turn off after 10 minutes without any inputs to the control panel.
- The machine is fitted with a balance control device, which ensures the machine is stable during the spin. To protect the machine, it will engage if the laundry is not evenly distributed in the drum. The laundry is redistributed by reverse rotation of the drum. This may happen several times before the unbalance disappears and normal spinning can resume. If, after 15 minutes, the laundry is still not evenly distributed in the drum, the machine will not spin. In this case, redistribute the load manually and reselect the spin program.

#### **Door lock**

When the machine is started, the door is locked. The door can be opened if you press the "Start/Pause" button during a cycle except for in the following two cases:

- If the temperature inside the drum is above 53°C, the door will remained locked.
- When the water is above a certain level, the door will remained locked.

In most cases, we recommend running a wash cycle to completion to drain the water. After it has finished, and two minutes of cool-down time has passed, the door will unlock.

In an emergency, turn the program select knob to the "Off" position and wait 2 minutes to open the door. **CAUTION** – Water may be hot, which could lead to scalding.

**IMPORTANT:** Do not try to open the door when the washing cycle is not finished, or power supply is cut off during the washing cycle. The temperature may be high enough to present a risk of scalding or burning.

#### Important:

Do not try to open the door if the washing cycle has not finished or power supply is cut off during the washing cycle. The temperature may be high and you may be scalded.

# **CLEANING & CARE**

**WARNING:** Disconnect the machine from the mains electricity supply and remove the plug from the socket before cleaning the machine. The washerdryer must not be hosed down under any circumstances.

#### Cleaning the exterior

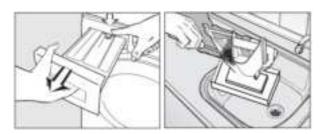
Clean the exterior with a mild non-abrasive cleaning agent or soap and water using a well wrung-out cloth. Wipe dry with a soft cloth.

**WARNING:** Do not use solvents, abrasive cleaners, glass cleaners or allpurpose cleaning agents, as these cleaning agents might damage plastic surfaces and other components.

# Cleaning the washing drum

Clean the drum every 3 months by using the "Drum Clean" program

# Cleaning the drawer

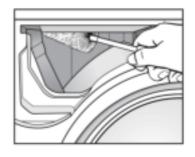


Remove detergent residue regularly. Clean the drawer by following these steps:

- Pull out the drawer until resistance is felt. Press down the release catch and at the same time pull the drawer completely out of the machine.
- Remove the siphon from compartment and clean it.
- Clean the dispenser using a brush and warm water.

# **Cleaning the Drawer Housing**

Use a bottle brush to remove detergent residues inside the drawer housing.

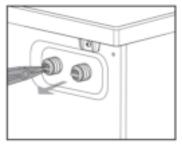


# Cleaning the water inlet filter

Use pointed nose pliers to withdraw the plastic filter. After cleaning, put back and secure. These filters should be checked every 6 months, or more often if there are frequent interruptions to the water supply.

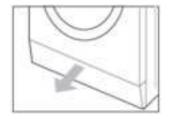


The filter must be put back in place after cleaning.



# Cleaning the drain pump filter

 Disconnect the machine from the mains electricity supply and open the lower cover with a screwdriver.

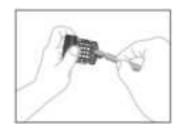


2. Place a container under the pump. Unscrew and remove the filter.



3. Clean the filter carefully.

**Note:** The filter should be cleaned every 2 months, or when the "E03" is on screen.



# **SPECIFICATIONS**

Power	220V-240V~/50Hz
Washing/drying capacity	10kg/6kg
Rated Power	2000W
Water Pressure	0.02-0.8MPa
Net\Gross Weight	70kg/75kg
Out Dimensions (W x D x H) mm	595 x 665 x 845

# **Disposal**



This marking indicates that this appliance should not be disposed with other household wastes. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources.

# **Important**

If the machine is exposed to temperatures below 0°C, certain precautions should be taken.

- Turn off the water tap.
- Unscrew the inlet hose.
- Unhook the drain hose from the rear support and position the end of this hose and the inlet hose in a bowl. Run the spin program.
- Disconnect the appliance.
- Reattach the inlet hose and reposition the drain hose.
- Ensure that the room temperature is above 0°C before starting the machine again.

# TROUBLESHOOTING

Problem	Error	Possible Cause	Solutions
The machine takes an excessive time to fill.	E01	<ol> <li>The water tap is not open.</li> <li>The drain hose is not connected.</li> <li>The water inlet valve is damaged.</li> </ol>	<ol> <li>Open the water tap.</li> <li>Hook up the hose.</li> <li>Contact Kogan.com.</li> </ol>
The door lock alarm sounds.	E02	1. The door is not locked securely. 2. Garment is caught between the door and the seal. 3. The door lock is damaged.	<ol> <li>Lock the door well.</li> <li>Put the garment into the drum.</li> <li>Contact Kogan.com.</li> </ol>
The machine takes an excessive time to drain.	E03	1. The drain hose is squashed or kinked 2. The drain pump filter is blocked. 3. The drainage system pipes are blocked.	Check the drain hose.     Clean the filter.     Check the drainage system and clean it.
Water overflows/ water sensor malfunctions.	E04	The water inlet valve is damaged.     The connection between the water sensor and wire is not secure.     The water sensor is damaged.	1. Change the water inlet. 2. Check the connection and ensure it is secure. 3. Contact Kogan.com.
The motor does not work.	E05	1. The connection between the motor and wire is not secure. 2. The motor's overheat protection has enabled. 3. The motor is damaged.	1. Check the connection and ensure it is secure. 2. Check if the machine is overloaded. Switch off the machine and retry when the motor cools. 3. Contact Kogan.com.
There is a heating tube fault.	E06	The connection between the heating tube and wire is not secure.     The heating tube is damaged.	Check the connection and ensure it is secure.     Contact Kogan.com.
There is a temperature sensor fault.	E07	The connection between the wire and temperature sensor is not secure     The temperature sensor is damaged.	Check the connection and ensure it is secure.     Contact Kogan.com
Excessive cooling time	Edc	The cooling time is over ten minutes at the end of drying.	Ensure that the tap is open and that the water is cold.
Inverter fails to start	E09	The connection between the inverter and wire is not secure.     The inverter is damaged.	Check the connection and ensure it is secure.     Contact Kogan.com

# NOTES


# NOTES

# NOTES


### **Need more information?**

We hope that this user guide has given you the assistance needed for a simple set-up. For the most up-to-date guide for your product, as well as any additional assistance you may require, head online to **help.kogan.com** 

