

In this 24x7, self-service world, individuals and businesses alike have grown accustomed to instant access, and increasingly expect information and service on demand.

What's more, as businesses are struggling to cut costs, employees are being asked to focus on higher-value activities, rather than spending time on routine tasks. But where does that leave your demanding customer base, which depends on you to manage the details?

That's where NCR Power Net can help. This web-based portal gives your customers the ability to manage their accounts. They can place orders, check invoices, review pricing and more. Most importantly, you're providing everyone with better service—while saving money.

- Increases customer satisfaction and retention
- Drives efficiency as customers easily place their own orders
- Gives customers and vendors real-time, 24x7 access
- Offers a complete solution for customer order management and reporting
- Lowers the cost of serving customers without sacrificing quality
- Allows customers to order at their convenience via online portals or mobile devices
- Increases sales by exposing customers to online product information (improves dollars per order)



Why NCR?

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 485 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with approximately 29,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

Make your customers and vendors happier. In less time.

What if your business received fewer phone calls from customers every day, but you actually sold more products? It may sound counterintuitive, but it's a reality with NCR Power Net. This self-service application empowers your customers to take complete, end-to-end control of their accounts.

No matter what time of day, customers can place orders online or through their mobile devices, and access a wide range of needed information, from price books and product data to orders and invoices. Power Net is designed for ultimate convenience, even allowing retailers to speed along the ordering process by using a barcode scanner.

Power Net enables you to upsell particular items based on each customer's individual data. By providing detailed product information online, Power Net increases the average dollar amount per order. As a result, your sales and customer satisfaction can reach new heights. And with our iPad Support Module, your employees will enjoy new levels of productivity.

With NCR Power Net, you'll have the Web-based solution you need to empower your customers and your sales, 24x7.

Product highlights

- Robust search functions
- Accurate inventory, allocation and pricing
- Order creation using multiple order guides
- Par-level ordering on all guides
- Messaging based on customer behavior
- Order visibility, reporting and administration
- Items scanned into order for retailer convenience

- Upselling of related items
- Accounts payable review, including detailed invoices
- Delivery confirmation review for NCR Power Delivery users
- Usage reporting
- Dashboard views
- iPad Support Module
- Safari and Android support

NCR continually improves products as new technologies and components become available. NCR, therefore, reserves the right to change specifications without prior notice.

All features, functions and operations described herein may not be marketed by NCR in all parts of the world. Consult your NCR representative or NCR office for the latest information.

All brand and product names appearing in this document are trademarks, registered trademarks or service marks of their respective holders.

ncr.com/retail







