



Entering Claims

- **Step 1:** Click “*Submit a Claim*”, which is available from any page on the portal.
- **Step 2:** On the program badge, click “*Submit Online Claim*”. You may notice that the “*Submit a Claim*” button has now become “*Start Over*” and can be used to restart from this page at any point during the claim entry process.
- **Step 3:** There will be a summary of the information required for the claim to be submitted. Please acknowledge this list by clicking “*Continue*”.
- **Step 4:** Here, you are asked to enter the installation date and device. Type “*garage*” and select from the options that appear. Once a device has been selected, another field will appear to enter the myQ serial number.
- **Step 5:** Once the serial number has been entered, click “*+ Add Serial*” to associate it to the device.
- **Step 6:** If there are more devices to add, click “*Add Another Serial*” and repeat Steps 4 and 5. Otherwise, click “*Submit*” to complete claim entry.
- **Step 7:** The screen will now confirm that “*Your Claim has been Submitted*” and will show a summary of the information entered. This new entry will be available in the “*Claims*” tab within 6 hours.

HOME CLAIMS PROGRAMS HELP LOGOUT

SUBMIT A CLAIM

NEWS

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REWARDS

Connect to Key by Amazon

Connect to Key by Amazon Program offers rewards for eligible Key connections.

SUBMIT ONLINE CLAIM

2

IN ORDER TO COMPLETE YOUR CLAIM SUBMISSION, YOU WILL NEED THE FOLLOWING:

Model Type
Installation Date
myQ Serial Number (this will be 10 digits)

Continue

3

ENTER INSTALLATION DETAILS

Installation Date

Please type "Garage" and select device

Quantity

1

ADD ANOTHER SERIAL

4

Please type "Garage" and select device

Smart Garage Hub

Quantity

1

myQ Serial Number (10 Digits) - Please click "Add Serial" prior to claim submission

9876543210

+ ADD SERIAL

ADD ANOTHER SERIAL

SUBMIT

5

Please type "Garage" and select device

Smart Garage Hub

Quantity

1

myQ Serial Number (10 Digits) - Please click "Add Serial" prior to claim submission

9876543210

+ ADD SERIAL

ADD ANOTHER SERIAL

SUBMIT

6

Kathryn Test

Test 01

SUBMIT A CLAIM

YOUR CLAIM HAS BEEN SUBMITTED!

PROGRAM ELIGIBLE PURCHASES

QUALIFIED PROGRAM	PRODUCT LINE	QUANTITY	MYQ SERIAL NUMBER	MODEL #
Connect to Key by Amazon	myQ Device	1	9876543210	Smart Garage

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