



Light Up The Battlefield

Redemption Process

MADE FOR GAMERS & CREATORS





First step:
Register your Product

Step 1 : Register/Login to MSI Member Center



1



MSI OFFICIAL SITE

MSI FORUM

English / English

CREATE AN ACCOUNT

MSI is committed to respecting and protecting your privacy.

The information you are providing here will help us provide you with better service.

* E-mail

* Password

* Confirm Password

* Date of Birth

* Captcha



Step 2 : Go to product registration page



MSI OFFICIAL SITE

MSI FORUM

LOGOUT

English / English

HOME

Welcome!

MY PROFILE

1

MY PRODUCT

MY PRODUCT

MY REWARDS

2

+ Product Registration

SHOUTOUT

MY WARRANTY

PROMOTIONS

MY SUPPORT

◦ WEB TICKET

◦ REPAIR
HISTORY

◦ APPLY FOR
REPAIR
SERVICE

◦ GARANTIE
SUR SITE

Step 3 : register a new product



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LOGOUT

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HOME

Welcome!

MY PROFILE

MY PRODUCT

MY PRODUCT

MY REWARDS

SHOUTOUT

MY WARRANTY

WARRANTY REGISTRATION: NOTEBOOK, ALL-IN-ONE PC, DESKTOP, MONITOR

The promotion excluded MOTHERBOARD and GRAPHICS CARD.

PROMOTIONS

ENJOY BENEFITS.

All customers who purchase a new MSI product and then complete registration and reply to the questionnaire will receive a 3-month warranty extension.

MY SUPPORT

◦ WEB TICKET

1. This does not apply to product of which standard warranty has been expired. (But customers can still complete registration and questionnaire)

◦ REPAIR HISTORY

2. Customers have to complete the questionnaire in advance to get the full benefits.

◦ APPLY FOR REPAIR SERVICE

3. MSI reserves the right to update or modify these terms and conditions of this program.

◦ GARANTIE SUR SITE

4. This extended warranty service only can be applicable to the original country or region where consumers purchased the notebooks/all-in-one.

If you have any questions about the warranty extension on offer, please direct your inquiries to local service hotlines or the MSI support service.

[I want to register a new product](#)

Step 4 : Select product line



MY PRODUCT

MY REWARDS

MY REVIEWS

MY WARRANTY

PROMOTIONS

- SHOUTOUT

MY SUPPORT

- WEB TICKET

- REPAIR HISTORY

- APPLY FOR REPAIR SERVICE

PLEASE SELECT THE PRODUCT TYPE YOU WANT TO REGISTER



Notebook



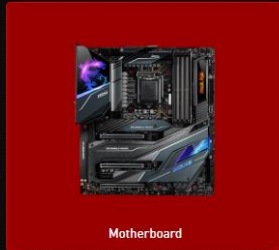
All-in-One PC



Desktop



Monitor



Motherboard



Graphics Card



Case



Gaming Chair



Gaming Gear



Liquid Cooling



Others

Step 5 : Click on the Product to Learn How to Identify the S/N number and CHK number



Gaming Gears



S/N number
and CHK
number



S/N number
and CHK
number

Monitor



S/N
number
and CHK
number

Step 5-1 : Fill in S/N number



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HOME

Welcome!

MY PROFILE

MY PRODUCT

MY REWARDS

MY REVIEWS

MY

WARRANTY

PROMOTIONS

◦ SHOUTOUT

MY SUPPORT

◦ WEB

TICKET

◦ REPAIR

LISTOPV

PRODUCT REGISTRATION

* S/N1 (S/N)

Click on the Product to Learn How to Identify the Serial Number

Please pay attention to the differences between '0' and 'O', '1' and 'l'. If you still have problem, please contact us through My Support.

Next

Cancel

Step 5-2 : Fill in CHK number



MY REWARDS

MY REVIEWS

MY WARRANTY

PROMOTIONS

- SHOUTOUT

MY SUPPORT

- WEB TICKET
- REPAIR HISTORY
- APPLY FOR REPAIR SERVICE

Product Type	Motherboard
Product Name	MEG Z590 GODLIKE
Model	911-7C91-002
Serial Number	601-7C91-010B2006012104

CHK

Please find the serial number sticker on the product and input the 3 digit CHK code as shown below. (The image shows an example on where the CHK code could be found)

Product SN

601-7979-015B0123456789

CHK

123

CHK

Step 5-3 : Complete the product registration form



MY PRODUCT

MY REWARDS

MY REVIEWS

MY WARRANTY

PROMOTIONS

◦ SHOUTOUT

MY SUPPORT

◦ WEB TICKET

◦ REPAIR HISTORY

PRODUCT REGISTRATION

Product Type	Monitor
Product Name	Optix MPG341CQR
Model	9S6-3CA66T-005
Serial Number	CA6T059460074

Region / Location	Sweden
Store Name	Komplett.se
Purchased Date	2021-05-20 YYYY-MM-DD
Where did you purchase the product	<input type="radio"/> Retail store <input type="radio"/> Online retailer <input type="radio"/> Reseller

Invoice Upload	C:\Users\clairer\\Desktop 瀏覽...
Please resize the image to a width no greater than 1600px (.jpg, .gif, .png) The invoice should include the model name, invoice date, and invoice number. (photo of printed invoice or screenshot of digital invoice)	

Captcha	
---------	--

★ Don't forget to upload the invoice!



Second:
Redeem eligible promotion

Step 6 -1: Go to relative promotion



HOME

MY PROFILE

MY PRODUCT

MY REWARDS

MY REVIEWS

MY WARRANTY

PROMOTIONS

◦ SHOUTOUT

MY SUPPORT

◦ WEB TICKET

◦ REPAIR HISTORY

◦ APPLY FOR REPAIR

Welcome!

MY PRODUCT

+ Product Registration

Product Type	Product Name / Serial Number	Purchased Date	Warranty Standard	
Monitor	Optix MPG341CQR 601-7C91-010B2006012104	03.20.2021	Standard Warranty	Service item Relative promotion

Step 6 -2: Click “Go to redeem”



Product Promotion ×

Promotion Name (Link)

Review Status	Digital Code / Ship Tracking No	Note
Across contemporary heights		
go to redeem		

Close

Step 6 -3: Click “redeem”



MY REVIEWS

MY WARRANTY

PROMOTIONS

◦ SHOUTOUT

MY SUPPORT

◦ WEB TICKET

◦ REPAIR
HISTORY

◦ APPLY FOR
REPAIR
SERVICE



LIGHT UP
THE BATTLEFIELD

BUY MSI GAMING MONITOR OR GAMING GEARS
GET MAX \$100 STEAM CODE



Product Registration

Eligible products

Redeem Guide

Promotion Detail

Activate the Code

Purchased Date

Product Name / Serial Number

Invoice Upload

Code

05.20.2021

Optix MPG341CQR

Redeem

Click “Redeem”

Step 7-1: Fill in all of information required and upload invoice and product barcode



Redeem Code ×

Product Name
MEG Z590 GODLIKE
Serial Number

*** Invoice Upload**
965366978ab4c06179f1270016b02f95.png
 瀏覽...


*** Product Barcode**
 瀏覽...

Please be sure to upload the invoice and the picture of product SN number to speed up the verify process.
Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)
The invoice should include the model name, invoice date, and invoice number. (photo of printed invoice or screenshot of digital invoice)

*** Monitor**

Invoice Number

Purchased Date
20.05.2021

*** Captcha**


Example of Uploaded Documents

INVOICE



Order Placed: November 15, 2020
Amazon.com order number:
Order Total: \$157.24

Shipped on November 16, 2020

Items Ordered	Price
1 of: MSI MPG B550 Gaming Edge WiFi Gaming Motherboard (AMD AM4, DDR4, PCIe 4.0, SATA 6Gb/s, M.2, USB 3.2 Gen 2, AX Wi-Fi 6, HDMI/DP, ATX, AMD Ryzen 5000 Series Processors) Sold by: Amazon.com Services LLC	\$160.24

Condition: New

Shipping Address:

Shipping Speed:
One-Day Shipping

Payment information

Payment Method:
Amazon.com Visa Signature |
Rewards Points

Item(s) Subtotal: \$160.24
Shipping & Handling: \$0.00
Total before tax: \$160.24
Estimated tax to be collected: \$9.61
Rewards Points: -\$12.61

Grand Total: \$157.24

Credit Card transactions

Visa ending in 4621: November 16, 2020: \$157.24

Product S/N

Gaming Gears



Monitor



- Please make sure you have uploaded three items: Invoice/Purchase Proof & Product S/N on Product.
 - Invoice/Purchase Proof : 1) Channel Partner name 2) Purchase Date 3) Purchase Model Name
 - Product S/N number on Product(show like upper example)

Step 7-2: Wait for the feedback from MSI CS



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MESSAGE

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Game code will be sent to your registered email address once confirmed.

Thank you for your patience.

*If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

[Next](#)



Check your redemption
status

Step 8: Select my product to check Relative Promotion



- HOME
- MY PROFILE
- MY PRODUCT**
- MY REWARDS
- MY REVIEWS
- MY WARRANTY
- PROMOTIONS
 - SHOUTOUT
- MY SUPPORT
 - WEB TICKET
 - REPAIR HISTORY

Welcome!

MY PRODUCT

+ Product Registration

Product Type	Product Name / Serial Number	Purchased Date	Warranty Standard	
Monitor	MPG341CQR	20.05.2021	Standard Warranty	Service item Relative promotion
Liquid Cooling	MAG CORELIQUID 360R	20.05.2021	Standard Warranty	Service item Relative promotion

Click "Relative Promotion" to see the available promotion you have



Step 9 : Check the review status



The image shows the MSI website interface with a 'Product Promotion' modal window open. The modal window has a title bar with 'Product Promotion' and a close button. Below the title bar is a section for 'Promotion Name (Link)'. A table is displayed within the modal, with columns for 'Review Status', 'Digital Code / Ship Tracking No', and 'Note'. The first row of the table is highlighted with a yellow border and contains the text 'Light Up The Battlefield' under 'Review Status'. The second row shows 'awaiting review' under 'Review Status'. The background of the website is dimmed, showing a navigation menu on the left and a 'Welcome' message.

Review Status	Digital Code / Ship Tracking No	Note
Light Up The Battlefield		
awaiting review		



How to re-upload
requested documents?

Failure redemption step 1: If receive the notifications in your mailbox



Dear Customer,

We regret to inform that your request has been denied.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

https://register.msi.com/promotion/redeem/dtmntchair_2020_jul_befast_vw_50

Reason:

Regards of the uploading file is not complete, please kindly provide two images together in one file for the process the redemption.

1. Invoice or purchase proof (need to include purchase date, purchase store, and purchase model)
2. Liquid Cooling serial number image(the sticker behind the liquid Cooling)

Sincerely,

MSI customer service

<https://register.msi.com/>

click the link

Reasons for
fail redemption

Fail redemption step 2: Then go to My Product: click relative promotion



register.msi.com/product

應用程式 Gmail YouTube 地圖

msi

MSI OFFICIAL SITE MSI FORUM LOGOUT English / English

HOME Welcome!

1 MY PROFILE

MY PRODUCT

MY REWARDS

MY REVIEWS

MY WARRANTY

PROMOTIONS

- SHOUTOUT

MY SUPPORT

- WEB TICKET
- REPAIR HISTORY

MY PRODUCT

+ Product Registration

Product Type	Product Name / Serial Number	Purchased Date	Warranty Standard	
Motherboard	MEG Z590 GODLIKE 601-7C91-010B2006012104	20.03.2021	Standard Warranty	2 Service item Relative promotion
Liquid Cooling	MAG CORELIQUID 360R 3067ZW1C3181310018000481	20.03.2021	Standard Warranty	Service item Relative promotion

Fail redemption step 3: You can redeem again



register.msi.com/product

Product Promotion

Promotion Name (Link)	Digital Code / Ship Tracking	Note
To Infinity and Beyond	No	Regards of the uploading file is not complete, please kindly provide two images together in one file for the process the redemption. 1. Invoice or purchase proof (need to include purchase date, purchase store, and purchase mode) 2. Monitor or Gaming gears serial number image (the sticker behind the monitors or gaming gears).

redeem again

HOME
MY PROFILE
MY PRODUCT
MY REWARD
MY REVIEW
MY WARRANTY
PROMOTION
SHOUT
MY SUPPORT
WEB TICKET
REPAIR HISTORY

The image shows a screenshot of the MSI website's 'Product Promotion' page. A table lists a promotion named 'To Infinity and Beyond' with a 'No' status for digital code/ship tracking. A red button labeled 'redeem again' is highlighted with a yellow arrow pointing to it. The 'Note' column contains instructions for redemption, stating that the upload was incomplete and providing two steps: 1. Invoice or purchase proof (including date, store, and mode) and 2. Serial number image of the monitor or gaming gear. The background shows a navigation menu with options like HOME, MY PROFILE, MY PRODUCT, MY REWARD, MY REVIEW, MY WARRANTY, PROMOTION, SHOUT, MY SUPPORT, WEB TICKET, and REPAIR HISTORY.

Fail redemption step 4: Fulfill the requirements and redeem again



Start to Redeem | Eligible products | Redeem Guide | Promotion Detail | Activate the Code

Monitor

Purchased Date	Product Name / Serial Number	Invoice Upload	Select
03.20.2021	MEG Z590 GODLIKE 601-7C91-010B2006012104	<p>The buy of prove</p> <p>Q Check file ⬆ Upload file</p> <p>Product Barcode</p> <p>Q Check file ⬆ Upload file</p> <p>Invoice No/ Trade No/ Order No</p> <p>10018288</p>	<p>●</p> <p>Regards of the uploading file is not complete, please kindly provide two images together in one file for the process the redemption. 1. Invoice or purchase proof (need to include purchase date, purchase store, and purchase model) 2 Motherboard Serial Number image (the sticker behind the monitor)</p>

Redeem

Step 9-1: Redeem Complete



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MESSAGE

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Game code will be sent to your registered email address once confirmed.

Thank you for your patience.

*If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

Next

Step 9-2: Receive the notifications from MSI in your mailbox as well



[NO Reply] MSI Promotion-Light Up The Battlefield STEAM CODE USD 100 - Notice



Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Game code will be sent to your registered email address once confirmed.

Thank you for your patience.

*If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.



How to get the digital
prize?

Step 10-1 : Eventually, check your prize via your mailbox



[No Reply] MSI Redeem Notice - Success

no-reply <no-reply@msi-mail.com>
寄件者



LIGHT UP
THE BATTLEFIELD
BUY MSI GAMING MONITOR OR GAMING GEARS
GET MAX \$100 STEAM CODE



Congratulation on the purchase of your MSI® product!

Your *To Infinity and Beyond Across contemporary heights* steam code activation code is

Steam code



Notice: This activation code is sent to the e-mail you registered with.

How to activate [To Infinity and Beyond steam code](#) ?

To activate your game code, please refer to <https://www.game.co.uk/en/gifts-and-gadgets/pc-and-steam/cards/steam-cards/>

Thank you!



Step 10-2 : Eventually, check your prize via MSI member center

The screenshot shows the MSI member center interface. A modal window titled "Product Promotion" is open, displaying a table of promotional details. The table has three columns: "Review Status", "Digital Code / Ship Tracking No", and "Note". A row is highlighted with the promotion name "Light Up The Battlefield" in red text. Below the table, there is a "pass" field, a "Digital Game Key :" field, and a "Redeem Code" button. The background shows the MSI member center navigation menu and a list of products under "MY PRODUCTS".

Review Status	Digital Code / Ship Tracking No	Note
		Light Up The Battlefield

pass Digital Game Key : Redeem Code

Close

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MADE FOR GAMERS & CREATORS

